

DEPARTMENT OF TRADE, INDUSTRY AND COMPETITION

NO. 7978

2 October 2026

**Publication of Draft Guidance on Repair, Service, and Maintenance Aftermarkets.****October 2026****1. BACKGROUND**

Notice is hereby given that the Competition Commission (“the Commission”) has published the Final Guideline on Repair, Service, and Maintenance Aftermarkets on its website and is gazetted in terms of section 79 of the Competition Act, 89 of 1998, as amended (“the Act”).

The Commission seeks to provide guidance on its analytical approach to investigations of restrictions in the repair, service, and maintenance aftermarkets for technology goods. The Guideline is accompanied by a Background Note, which discusses regulatory approaches to repair, service, and maintenance aftermarkets and presents the concerns that the Commission has identified in these aftermarkets.

The Guideline provides aims to provide guidance on how the Commission will define the relevant markets and assess market power. Further, The Guideline explains the categories of conduct or restrictions in repair, service, and maintenance aftermarkets that may reduce or prevent competition and the justifications that the Commission may consider in its investigations and analysis of complaints.

The Guidance on Repair, Service, and Maintenance Aftermarkets is available at <https://www.compcom.co.za/guidelines-on-repair-service-and-maintenance-aftermarkets/>