

## DEPARTMENT OF WATER AND SANITATION

NO. 7408

24 April 2026

**NOTICE TO REGISTER WATER USE IN TERMS OF  
NATIONAL WATER ACT, 1998 (ACT NO 36 OF 1998)**

In terms of Regulation 3(b)(i) of the water use registration regulation published under Government Notice R1352 in Government Gazette 20606 of 12 November 1999 a person who uses water as contemplated in section 21 of National Water Act, 1998, (Act No 36 of 1998), must when called upon by a Responsible Authority to do so, register a water use. I, Pemmy Majodina, the Minister of Water and Sanitation, hereby in my capacity as Responsible Authority request all unregistered water users to register their water use.

**1. Unregistered Water User**

For the purpose of this government notice, unregistered water user refers to –

- (1) Water user(s) who bought property/properties from a registered water user(s) but never informed the responsible authority about the change for the substitution of the name.
- (2) Water user(s) who acquired property/properties through the land restitution process, but the change of ownership was never reported to the Responsible Authority for the substitution of the name.
- (3) Water user(s) who are leasing on the property of another water user and/or property owner, where the owner did not register the water use.
- (4) Water user(s) who changed contact details (postal address, physical address, email address, landline, cellphone, fax number) but never informed the responsible authority about change.
- (5) Water user(s) who change their registered name as appeared on their registration certificate but never informed the responsible authority for the substitution of the name.
- (6) Water user(s) who has/have boreholes and are using it for commercial purpose but the borehole(s) is not registered.
- (7) Water user(s) who registered their agricultural water use but never registered their resulting industrial water use(s).

**2. Affected Water Use(s)**

This notice only affects the following water use(s) as set out in Section 21 of the National Water Act, Act 36 of 1998:

- (1) Taking water from a water resource (i.e. river, borehole, dam etc.) [Section 21(a) of National Water Act, 1998].
- (2) Engaging in a stream flow reduction activity contemplated in section 36 [Section 21(d) of National Water Act, 1998].

**3. Official forms to be used**

- (1) Only official forms obtainable from the Responsible Authority may be used in

terms of this notice.

- (2) A DW811 Amendment Application Form should be used for purpose of amending new water user details (change of ownership, contact details and water user name change).
- (3) The following application forms should be used where the water users never registered with the responsible authority, and it is not a change of ownership nor property acquired through a restitution process:
- A DW760 Water Use Application Form and related supplementary form as specified on this form.
  - DW901 and DW902 Property Information Forms; and
  - Relevant Water User Form [i.e. DW756: Individual; DW757: Water Services Provider; DW758: Company, Business or Partnership, National or Provincial Government; DW759: Water Use Association--Including: Irrigation Boards, Subterranean Water Control Boards, Water Boards for Stock Watering, Settlement Boards, Water Conservation Boards.
- (4) Application forms can be obtained from the website:

<https://www.dws.gov.za/Projects/WARMS/Registration/registrationforms.aspx> and should be submitted to the below mentioned Department of Water and Sanitation Provincial or Catchment Management Offices or can be emailed to [register@dws.gov.za](mailto:register@dws.gov.za).

**Department of Water and Sanitation/Catchment Management Agency Water Use Registration Office Contact Details**

**Head Office:**

Physical Address: Sedibeng Building, 185 Francis Baard Street, Pretoria, 0001  
eMail Address: [register@dws.gov.za](mailto:register@dws.gov.za)

**Call Centre Toll Free Line: 0800 200 200**

**Eastern Cape:**

Physical address: Ocean Terrace, Moore Street, Quigney, East London, 5201

Tel:(043) 701 0220

E-mail: [#WARMSECAPE@dws.gov.za](mailto:#WARMSECAPE@dws.gov.za)

**Free State:**

Physical address: Corner Charlotte Maxeke & East Burger Street, Bloemfontein 9300

**Tel: 051 405 9000**

E-mail: [#WARMSEFS@dws.gov.za](mailto:#WARMSEFS@dws.gov.za)

**Northern Cape (Kimberley)**

Physical address: 28 Central Road, Beaconsfield, Kimberley, 8300

Tel: (053) 836 7600

E-mail Address: [#WARMMLV@dws.gov.za](mailto:#WARMMLV@dws.gov.za)

**Northern Cape (Upington)**

Physical Address: Lyvenhouts Drift Settlement, Louisvale Road, Upington, 8800

Tel: 054 338 5800

Email Address [#WARMMLO@dws.gov.za](mailto:#WARMMLO@dws.gov.za)

<p><b>Northwest (Hartbeespoort)</b> Physical address: Old Rustenburg Road (between Damdoryn Crossing and Tan Malie se Winkel), Hartbeespoort Dam, 0216</p> <p>E-mail: <a href="mailto:#WARMSNW@dws.gov.za">#WARMSNW@dws.gov.za</a> Tel.: (012) 253-1093</p>	<p><b>KwaZulu-Natal</b> Physical address: Southern Life Building 9th floor, 88 Field Street, Durban, 4000</p> <p>Email Address: <a href="mailto:#WARMSKZN@dws.gov.za">#WARMSKZN@dws.gov.za</a> Tel: (031) 336 2700</p>
<p><b>Western Cape</b></p> <p>Physical Address: 52 Voortrekker Road, Bellville, 7532</p> <p>Tel: (021) 941 6000 E-mail Address: <a href="mailto:#WARMSWC@dws.gov.za">#WARMSWC@dws.gov.za</a></p>	<p><b>Gauteng</b> Physical Address: Sanlam Plaza East, 285 Francis Baard Street, Pretoria, 0001</p> <p>Email Address: <a href="mailto:#WARMSGP@dws.gov.za">#WARMSGP@dws.gov.za</a> Tel: (012) 392 1300</p>
<p><b>Inkomati Usuthu CMA</b></p> <p>Physical address: 8th floor, Maxsa Building, 13 Streak Street, Nelspruit, 1200</p> <p>eMail address: <a href="mailto:warms@iucma.co.za">warms@iucma.co.za</a> Tel: +27 13 753 9000</p>	<p><b>Breede Olifants CMA</b></p> <p>Physical Address: 51 Baring Street, Worcester, 6850</p> <p>E-mail Address: <a href="mailto:info@bocma.co.za">info@bocma.co.za</a> Tel: (023) 346 8000</p>
<p><b>Mpumalanga</b></p> <p>Physical address: Prorom Building, 5th Floor c/o Paul Kruger and Brown Streets, Nelspruit, 1200</p> <p>Email Address: <a href="mailto:#WARMSMP@dws.gov.za">#WARMSMP@dws.gov.za</a> Tel: (013) 759 7300/7491</p>	<p><b>Limpopo</b></p> <p>Physical address: Azmo place 49, Joubert street, Polokwane, 0700</p> <p>E-mail Address: <a href="mailto:#WARMSLP@dws.gov.za">#WARMSLP@dws.gov.za</a></p> <p><b>Tel: (015) 290 1200</b></p>

#### 4. Exemptions from Registration of Water Use

The following water users are exempted from registration:

- (1) A water user who falls under the area of operation of the water user association. If water user has borehole and is using it for commercial purpose– the water user must register the borehole with the Responsible Authority.
- (2) Schedule 1 water users as defined in terms of National Water Act, 1998

#### 5. Cost of Registering for Water Use

- (1) No charge will be made for an application to register a water use, if the completed registration forms are submitted within the period contemplated in the Notice.
- (2) A charge of R300 per property may be made for registration for any application not submitted within a stipulated time period.

#### 6. Period of Registration

- (a) Registration shall commence once the notice is published and will be for 90 days

#### 15. Failure to Register a Water Use

Any person who fails to comply with this notice will be quilt of an offence and liable on conviction to a fine or to imprisonment for a period not exceeding five years.

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Ms. Pemmy Majodina, MP

Minister of Water and Sanitation

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