

DEPARTMENT OF TRADE, INDUSTRY AND COMPETITION

NO. 7095

6 February 2026



PUBLICATION OF THE ONLINE INTERMEDIATION PLATFORMS GUIDANCE NOTE

06 FEBRUARY 2026

Notice is hereby given that the Competition Commission (Commission) has published the Online Intermediation Platforms Guidance Note on its website and is gazetted in terms of Section 79 of the Competition Act, 89 of 1998, as amended (the Act).

The Guidance Note seeks to provide guidance to leading or the largest platforms in a category on the types of conduct that could be considered harmful to competing platforms or businesses listed on the platform, including small and medium enterprises (SMEs) and businesses owned and controlled by historically disadvantaged persons (HDPs). Online platforms operating in South Africa, particularly leading or largest platforms in a category, that have such practices as part of their business model should consider whether they are necessary and if so, whether there are strong efficiency justifications for such practices as part of their internal compliance.

The Guidance Note incorporates inputs received from the public based on the draft Guidance Note gazetted on 31 October 2025.

The Final Online Intermediation Platforms Guidance Note is available at <https://www.compcom.co.za>.