



Government Communication
and Information System

ANNUAL REPORT 2024/25

Empowering South Africans through communication excellence



**government
communications**

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA



**government
communications**

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA





Government Communication
and Information System

VOTE NO. 4 ANNUAL REPORT

2024/2025 FINANCIAL YEAR



**government
communications**

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA

CONTENTS

PART A: GENERAL INFORMATION	2
1. DEPARTMENT GENERAL INFORMATION	3
2. LIST OF ABBREVIATIONS AND ACRONYMS	3
3. FOREWORD BY MINISTER IN THE PRESIDENCY	6
4. DEPUTY MINISTER IN THE PRESIDENCY STATEMENT	10
5. REPORT OF THE ACCOUNTING OFFICER	12
6. STATEMENT OF RESPONSIBILITY AND CONFIRMATION OF ACCURACY FOR THE ANNUAL REPORT	23
7. STRATEGIC OVERVIEW	23
7.1 Vision	23
7.2 Mission	23
7.3 Values	23
8. LEGISLATIVE AND OTHER MANDATES	24
9. ORGANISATIONAL STRUCTURE	25
10. ENTITIES REPORTING TO THE MINISTER	26
PART B: PERFORMANCE INFORMATION	28
1. AUDITOR GENERAL'S REPORT: PREDETERMINED OBJECTIVES	29
2. OVERVIEW OF DEPARTMENTAL PERFORMANCE	29
2.1 Service Delivery Environment	29
2.2 Service Delivery Improvement Plan (SDIP)	30
2.3 Environment	33
2.4 Key policy developments and legislative changes	33

3. ACHIEVEMENT OF INSTITUTIONAL IMPACTS AND OUTCOMES	33
3.1 Programme 1: Administration	35
3.2 Programme 2: Content Processing and Dissemination	43
3.3 Programme 3: Intergovernmental Coordination and Stakeholder Management	58
4. TRANSFER PAYMENTS	68
4.1 Transfer payments to public entities	68
4.2 Transfer payments to all organisations other than public entities	69
5. CONDITIONAL GRANTS	69
6. DONOR FUNDS	69
7. CAPITAL INVESTMENT	69
PART C: GOVERNANCE	70
1. INTRODUCTION	71
2. RISK MANAGEMENT	71
3. FRAUD AND CORRUPTION	72
4. MINIMISING CONFLICT OF INTEREST	72
5. CODE OF CONDUCT	72
6. HEALTH SAFETY AND ENVIRONMENTAL ISSUES	73
7. PORTFOLIO COMMITTEES	73
8. SCOPA RESOLUTIONS	73
9. PRIOR MODIFICATIONS TO AUDIT REPORTS	73
10. INTERNAL CONTROL UNIT	74
11. INTERNAL AUDIT AND AUDIT COMMITTEES	75

12. AUDIT COMMITTEE REPORT	79
13. B-BBEE COMPLIANCE PERFORMANCE INFORMATION	83
PART D: HUMAN RESOURCE MANAGEMENT	84
1. INTRODUCTION	85
2. OVERVIEW OF HUMAN RESOURCES	86
3. HUMAN RESOURCES OVERSIGHT STATISTICS	88
PART E: PFMA COMPLIANCE REPORT	122
1. IRREGULAR, FRUITLESS AND WASTEFUL, UNAUTHORISED EXPENDITURE AND MATERIAL LOSSES	123
1.1 Irregular expenditure	123
1.2 Fruitless and wasteful expenditure	124
1.3 Unauthorised expenditure	126
1.4 Additional disclosure relating to material losses in terms of PFMA Section 40(3)(b)(i) and (iii)	127
2. LATE AND/OR NON-PAYMENT OF SUPPLIERS	128
3. SUPPLY CHAIN MANAGEMENT	129
3.1 Procurement by other means	129
3.2 Contract variations and expansions	161
PART F: FINANCIAL INFORMATION	162
1. REPORT OF THE AUDITOR-GENERAL	163
2. ANNUAL FINANCIAL STATEMENTS	170



PART A:

GENERAL INFORMATION



Empowering South Africans through communication excellence



**government
communications**

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA

1. DEPARTMENT GENERAL INFORMATION

PHYSICAL ADDRESS:

Tshedimosetso House
1035 Francis Baard Street, Hatfield, Pretoria

POSTAL ADDRESS:

Private Bag X745, Pretoria, 0001, South Africa

TELEPHONE NUMBER/S: +27 12 473 0000/1

EMAIL ADDRESS: information@gcis.gov.za

WEBSITE ADDRESS: www.gcis.gov.za

2. ABBREVIATIONS/ACRONYMS

AC	Audit Committee
ADG	Acting Director-General
AENE	Adjusted Estimates of National Expenditure
AFSIC	Africa Investment Conference
AFS	Annual Financial Statements
AGSA	Auditor-General of South Africa
AI	Artificial Intelligence
AIDS	Acquired Immunodeficiency Syndrome
AIP	Association of Independent Publishers
AMDP	Advanced Management Development Programme
AO	Accounting Officer
APP	Annual Performance Plan
B-BBEE	Broad-Based Black Economic Empowerment

BMA	Border Management Authority
BRICS	Brazil, Russia, India, China and South Africa
Brand SA	Brand South Africa
CCP	Cluster Communication Programme
CDW	Community Development Worker
CFO	Chief Financial Officer
CI	Corporate Identity
DDM	District Development Model
DG	Director-General
DCDT	Department of Communications and Digital Technologies
DPME	Department of Planning, Monitoring and Evaluation
DPSA	Department of Public Service and Administration
dtic	Department of Trade, Industry and Competition
EA	Executive Authority
EE	Employment Equity
EAP	Economically Active Population
EHW	Employee Health and Wellness
EPMDS	Employee Performance Management and Development System
ERM	Enterprise Risk Management
ERMC	Enterprise Risk Management Committee
ERRP	Economic Reconstruction and Recovery Plan
EWD	Employees with disabilities
FCA	Foreign Correspondence Association
FOSAD	Forum of South African Directors-General
GITO	Government Information Technology Office
GBVF	gender-based violence and femicide
G-CET	Government Communications Excellence Tool

GCIS	Government Communication and Information System
GCP	Government Communication Programme
HCT	HIV Counselling and Testing
HOA	Homeowner's Allowance
HoC	Head of Communication
HoD	Head of Department
HR	Human Resources
HRD	Human Resource Development
HRP	Human Resources Plan
HRM	Human Resource Management
HIV	Human Immunodeficiency Virus
ICT	Information and Communications Technology
ICF	Internal Communicators' Forum
IRC	Information Resource Centre
IM&T	Information Management and Technology
IM&T SC	Information Management and Technology Steering Committee
IT	Information Technology
ITS	Invoice Tracking System
IA	Internal Audit
IAA	Internal Audit Activity
IAF	Internal Audit Function
MDDA	Media Development and Diversity Agency
MoA	Memorandum of Agreement
MP	Member of Parliament
MTEF	Medium Term Expenditure Framework
MTSF	Medium Term Strategic Framework
NASP	National Annual Strategic Plan
NDP	National Development Plan
NRF	National Revenue Fund
NCSF	National Communication Strategy Framework

OGITO	Office of the Government Information Technology Officer
OHS	Occupational Health and Safety
OPMS	Organisational Performance Management System
OTT	Over-the-Top
PFMA	Public Finance Management Act
PLL	Provincial and Local Liaison
PSM	Public Sector Manager
PPP	Public-Participation Programme
PSETA	Public Service Sector Education and Training Authority
PoA	Programme of Action
PSR	Public Service Regulations
QPR	Quarterly Performance Report
RC	Risk Committee
SABC	South African Broadcasting Corporation
SADC	Southern African Development Community
SANEF	South African National Editors' Forum
SAYB	South Africa YearBook
SDIP	Service Delivery Improvement Plan
SCM	Supply Chain Management
SCOPA	Standing Committee on Public Accounts
SLA	Service Level Agreement
SM	Strategic Management
SMS	Senior Management Service
SoNA	State of the Nation Address
TR	Treasury Regulations
UOLA	Use of Official Languages Act
WSP	Workplace Skills Plan
WEF	World Economic Forum
WIL	Work Integrated Learning
Vuk	<i>Vuk'uzenzele</i>



Empowering South Africans through communication excellence





FOREWORD BY THE MINISTER IN THE PRESIDENCY

The year 2024 coincided with 30 Years of Freedom and Democracy and the holding of the Provincial and National Elections. In line with its mandate of providing timeous information, the GCIS set out to mobilise citizens to celebrate progress our country has made, both in delivery of services and institutionalisation of our democracy. 30 Years of Freedom and Democracy campaign focused on articulating progress made 30 years after the dawn of democracy (1994 - 2024) in the following areas:

- Service delivery, for example percentage increase in the number of households/ citizens accessing services such as water, electricity, and housing.
- Infrastructure development, for example the extent of the expansion or increase in coverage of network industries such as road network (both upgraded and basic), rail network, electricity, water, digital infrastructure/ connectivity, and wastewater.
- Economic development, for example the percentage increase in economic indicators such as the size of the economy, number of people in employment and self-employment, changes in economic ownership patterns, and
- Social development, for example the percentage increase in literacy rate and education through near universal access to basic education, improved access to tertiary education, and participation in the world's largest social welfare net thus has led to marked reduction in poverty levels.

This Campaign indicated that a South Africa of 2024 is a markedly better country when compared with the South Africa of 1994 despite the daunting challenges that continue to emerge. This message was taken to the public through “The Democracy Bus” that journeyed across the country to service delivery sites. The Democracy Bus was in partnership with SANRAL and also showcased while demonstrating the progress made in our road network.



Parallel to The 30 Years of Freedom and Democracy campaign, the GCIS partnered with other stakeholders to support the IEC in ensuring that citizens exercised their Constitutional Rights to vote in the Provincial and National Elections 2024 through civic education.

After the 2024 Elections, the GCIS led the communication on the transitional governance arrangements as the country prepared for establishment of the 7th administration. With an unprecedented lack of clear majority support winner in the electoral outcomes, the period also served as informative about the workings of South Africa's constitution.

After the establishment of the the 7th Administration which is constituted as a Government of National Unity (GNU), the GCIS inducted the new members of the national executive on the Executive Communication Protocols to ensure communication coherence at Executive level. In addition, Cabinet approved the National Communication Strategy Framework (NCSF), which remains central in the coordination of the government-wide communication system.



Both the Communications Protocols and Framework played an important role in asserting a common government message during the unprecedented period on a deliberate misinformation campaign against the country and when the GNU was confronted with its own coherence teething challenges, the famous 2025 budget period.

The misinformation and disinformation campaign against South Africa which included active participation of some South African organisation and their members contributed to the improvement of GCIS agility as a government communication coordination machinery. To this end, GCIS improved its social and digital media robustness. For example, GCIS re-organised and repositioned its publications Vuk'uzenzele (Vuk) and SANews digital platforms to reach 500 834 874 screens on GCIS-managed social media platforms.

For improved reach, Vuk'uzenzele newspaper first editions of each month were partially translated into 11 official languages and produced in Braille. Our commitment to ensuring that government messages reach all people, the GCIS continues to prioritise communication in all official languages within its limited resources and ensures that all post-Cabinet media briefings included a Sign Language interpreter, in addition to editorial and translation support. Looking forward, GCIS is already working to position SANews as a government newswire.

The GCIS continues to prioritise radio as a pervasive communication channel to reach South Africans in a language of their preference and to ensure that



communities receive and engage with government information and services. In the period, 1 086 radio products were used to inform citizens through differentiated formats. The period also saw the organisation increase its usage of community radio in implementing key campaigns. The support to community media also bolsters efforts by the MDDA (an entity of the GCIS) to ensure the sustainability of community media.

The government communication system continues to face resource allocation challenges. By way of example, 39% of departments do not have a funded communication strategy and 34% operate without sufficiently skilled personnel, making the option of pooling communication resources across departments equally not sufficient.

Despite the resource constraints and mounting communication challenges and requirements, the GCIS continued to achieve most of the targets set out in the 2024/25 Annual Performance Plan (APP), through resourcefulness, resilience, creativity and agility.

As I present the 2024/25 Annual Report, I wish to express my gratitude to the hard work of the GCIS Director-General (acting), Ms Nomonde Mnukwa and her management team, and the staff at the GCIS, for pioneering ways to take the organisation closer to achieving its constitutional mandate. I owe a debt of gratitude to the Deputy Minister in the Presidency, Mr Kenneth (Kenny) Morolong who has shared the load with me and did most of the heavy lifting in the political - administration interface.



Ms Khumbudzo Ntshavheni, MP

Minister in The Presidency

Date: 29 August 2025





Solidarity

Equality

Sustainability





DEPUTY MINISTER
IN THE PRESIDENCY
STATEMENT

This 2024/25 Annual Report outlines how the GCIS continued to support and communicate the work of the 6th democratic government, which remains firmly focused on improving the lives of citizens and addressing challenges such as load shedding, crime and corruption, and unemployment. At the beginning of the 2024/25 financial year, South Africa was preparing to hold its seventh democratic National and Provincial Elections and also to commemorate 30 Years of Freedom and Democracy.

Both the elections and 30 years' commemoration provided the GCIS with an opportunity to lead in its constitutional mandate of collating and disseminating accurate and timely information. This is in line with section 195(g) of the Constitution of the Republic of South Africa of 1996, which mandates the provision of information that is easy to understand and access, as well as explaining government decisions, plans and policies. This includes translating key communication into all official languages.

Following the elections that produced no outright winner, the GCIS focused on updating the public on the process that would be followed to form a government as prescribed by the Constitution. Since we found ourselves in uncharted waters, the GCIS provided messages of hope and assurance that Parliament would, in line with the Constitution, converge and elect a president within 14 days of the election results being declared. We further assured the citizens that the work of the State would not be impacted as political parties continued to negotiate to form a government. This included informing citizens that service delivery would continue, as political parties negotiated among themselves on the formation of the 7th Government.

Upon formation of the GNU, the GCIS heightened communication in profiling the priorities of the newly formed government as reflected in the Statement of Intent of the parties to the GNU. These priorities are to drive inclusive growth and job creation; reduce poverty and tackle the high cost of living; and build a capable, ethical and developmental state.

The GCIS also began developing the National Communication Strategy Framework (NCSF) which has since been approved by Cabinet. The framework outlines a clear roadmap for effective and coordinated communication by government communicators over the next five years.

It was also the year in which the GCIS increased communication on milestones reached by Eskom through the implementation of its Energy Action Plan. From March 2024 to January 2025, South Africa reached 300 consecutive days of sufficient uninterrupted power generation, while Eskom increased its energy availability factor to over 60%.

Other initiatives and campaigns supported during this period include the implementation of campaigns around GBVF, anti-corruption and the roll-out of the DDM to unlock bottlenecks and fast-track service delivery. Similarly, communication focused strongly on measures taken to deal with a State of Disaster declared in the Free State and KwaZulu-Natal following heavy rains which resulted in death, damage to property, infrastructure, the environment and disruption of basic services.

To spread information far and wide, the GCIS used a hybrid of traditional and new media including digital platforms such as national portals, mobile apps and social media. The department further used community radio stations, particularly African language radio stations to ensure that people received news and information in languages of their choice. Government messaging was also enhanced through the placement of opinion pieces, media statements and daily government messages in traditional and new media.

In addition, the GCIS went out of its way to increase interaction between elected officials and the people they represent through the Izimbizo Programme. Izimbizo provide our people with an opportunity to directly engage officials on issues that affect them and provide input on how best to deal with them. This is in line with our representative and consultative democracy, which encourages citizens to have a say in the way the country is governed.

During the period under review, the GCIS continued to work with the MDDA, which is responsible for the development of community media including community television, radio and print media.

The development of community media is critical as it allows people at grassroots level to voice their concerns, perspectives and actively participate in our democracy.

Since its establishment in 2003, the MDDA has made great strides in funding initiatives to uplift marginalized voices. Communities once excluded from the national dialogue now have state of the art studios, elevating the quality of community broadcasting and reflecting the true diversity of our nation. Some of the key achievements by the MDDA during this financial year included revising the Digital Strategy to enhance digital transformation within the community media sector. As the world rapidly evolves, our media outlets must be equipped with the necessary tools and skills to thrive in a rapidly developing digital age.

In support of the work of the MDDA, the GCIS is overseeing the finalization of the MDDA Amendment Bill, bringing greater stability to the organization and enabling more effective support for community media. This legislative reform will enhance the MDDA's funding mechanisms, bolster capacity building and strengthen governance structures. Another process underway is the finalisation of a stand-alone Media Buying Policy that would ensure that at least 30% of the government's advertising expenditure is allocated to community media.

On the international front, the GCIS and Brand SA are working closely to re-position the country as an investment destination of choice and support South Africa's Presidency of the G20. In this context, Brand SA has intensified its efforts to implement its Reputation Programme in close collaboration with the

private sector, to present a balanced narrative about our country and to effectively counter misinformation. Brand SA is also conducting campaigns to showcase South Africa's global leadership and impact, and build lasting partnerships across regions and sectors.

For the 2024/25 financial year, the GCIS achieved most of the targets set in the Annual Performance Plan and was instrumental in disseminating information to the public, while also ensuring that information is easily accessible. The management and staff of the GCIS has demonstrated unwavering commitment to strengthening our nation's communication landscape, and I extend my appreciation for their dedicated service. Their efforts are not just administrative; they are fundamental to deepening our democracy and empowering our people with information to uplift their lives and participate in our democracy.

The clean audit opinion obtained by the department for the 2024/25 financial year is a testament of the organisation's commitment to integrity, accountability and good governance. These are essential qualities to building a capable, ethical and developmental state. The GCIS continues to strive towards communication excellence, and we will carry this momentum forward with purpose and resolve.

Mr Kenneth Morolong, MP
Deputy Minister in The Presidency
Date: 29 August 2025



REPORT OF THE ACCOUNTING OFFICER

1. Overview of departmental operations

The Government Communication and Information System (GCIS) continued to ensure delivery of its constitutional mandate of providing timeous information in a historic year which marked another democratic achievement of our seventh democratic elections against the backdrop of 30 Years of Freedom and Democracy.

The GCIS secured stakeholder collaboration in ensuring that citizens exercised their Constitutional Rights and upheld their responsibilities through civic education in preparation for our nation's General Elections held on 29 May 2024. The GCIS also ensured communication to citizens in the build-up to the establishment of a Government of the 7th administration. The period was also marked by communication on the unprecedented Government of National Unity.

In the period, The GCIS also began developing the National Communication Strategy Framework, which was aligned to the Medium-Term Development Plan of the 7th Administration – outlining government communication over the next five years.

The GCIS continued to provide leadership and strategic coordination across the government communication system by capacitating government communicators across all spheres of government. This was achieved through training of both communicators as well as members of the Executive. There were also engagements with leadership at all spheres of government on strategic communication. The GCIS also continues to purport a targeted approach to government communication that ensures that communication strategies and plans remain responsive to the needs of citizens.

The 30 Years of Freedom and Democracy campaign was used to mobilise citizens to be part of the unity, change and appreciate progress our country has made, both in delivery of services and institutionalisation of our democracy. This was done through communication on historical milestones of our developmental democracy, which included the Democracy Bus journeying across the country to sites of service delivery while also demonstrating the progress made in our road network. The Census 2022 findings enabled credible communication which demonstrated a remarkable story of progress, painting a picture of a society that continues to evolve and improve in various ways. The period also marked the 28th anniversary of the adoption of the Constitution of the Republic of South Africa of 1996, which gives effect to the vision contained in the Freedom Charter. Government communication remained rooted in progress made by the country on principles of democracy, equality and non-discrimination. This contributed to constructive reflection on how far South Africa has come in its democracy.

The period also saw South Africa's assumption to the Presidency to the Group of Twenty (G20) on 1 December 2024. The GCIS is fully integrated into the G20 and Co-chairs the Communication workstream to ensure that communication, and in particular community outreach is prioritised. The GCIS has, during the period under review, capacitated and aligned the government communication system – all spheres of government, to G20 to educate citizens on the significance at both community level as well as domestically and globally.

Citizens remain at the epicentre of the government communication system. The GCIS continues to plan, implement and monitor through empirical evidence such as the Government Segmentation Model (GSM) which classifies citizens according to their information needs, and is used as a basis in the bi-annual research reports to better understand the unique information needs of citizens. This informs the coordination of the government communication system that ensures that the public is informed and have access to information on government programmes and policies that benefit them.

In strengthening the coordination and monitoring of the government-wide communication system with a view to ensure coherence of messaging and sustained information sharing across the priorities of the Government - the Government Communication Excellence Tool (G-CET), continued to use performance criteria to provide insights on the performance of strategies and implementation plans. Bi-annual reports produced through the G-CET have demonstrated significant and sustained progress against a 50% target of compliance to the Government Communication Policy (GCP).

Through a diversified range of six indicators that determine the existence of communication enablers within 30 participating national departments, the highest reported percentage of compliance to the GCP was 82%. This success is attributed to the participation of 97% of national departments that submitted their reports as requested. Some of the interesting highlights include the fact that 97% of communication strategies are reported to have been approved and aligned to the GCP. All departments reported 100% implementation of departmental communication plans according to the existing communication strategies.

Challenges continue in resourcing communication, as 39% of departments still do not have a funded communication strategy and 34% operate without sufficiently skilled personnel. In delivering on its constitutional mandate for the 7th Administration, the GCIS secured Cabinet approval of the Executive Communication Protocols to ensure coherence at Executive level and the National Communication Strategy Framework (NCSF), which is premised on the Medium-Term Development Plan (MTDP). Implementation of the NCSF is coordinated across the government-wide communication system through the alignment of departmental and cluster communication strategies and implementation plans.

In sustaining awareness and understanding of both socio-economic rights and responsibilities, government communication kept citizens informed of progress in governments implementation of programmes which included the economic reforms and unblocking the challenges facing the economy; employment programmes especially for the youth; resolving the energy challenge; and showcasing catalytic infrastructure projects.

In ensuring coordination of government messages, the GCIS produces key messages and opinion pieces. Over the 2024/25 period, the organisation produced 93 sets of requested key messages, to guide principals and communicators to stay on message on issues of national and international interest. Furthermore, the department developed 21 requested and 60 self-initiated opinion pieces to either proactively or reactively address issues in the public discourse to ensure that government's voice was carried in the media, be it print or online.

The GCIS continues to monitor national and international print, broadcast and online media, which ensures that government is kept abreast of issues and dynamics in the public discourse on key national events such as the 2024 General Elections, Opening of Parliament and the State of the Nation Address (SoNA). Over the period, social media alerts were introduced, which played a key role in addressing dis- and mis information.

The GCIS has also actively utilised digital media to disseminate information on priority campaigns, using platforms such as Vuk'uzenzele (Vuk) and SANews digital platforms, reaching 500 834 874 screens on GCIS-managed social media platforms.

In capacitating government communicators, the GCIS coordinated cluster meetings and convened three Government Communicators' Forums (GCFs) during the year. The insights and knowledge shared at the GCFs ensure strategic coordination and alignment of the government communication system in developing and implementing communication strategies. The development of an Integrated Government

Communication Plan for all three spheres and planning for South Africa's Presidency of the G20 were among the key topics discussed.

The aligned government communication system ensured that the District Development Model (DDM) supported 19 Presidential visits and DDM-inclined outreaches, through the Izimbizo programme of government. The citizen-centric approach of the GCIS ensured implementation of 1 741 development communication projects through stakeholder engagements, community radio, print media, outreach campaigns, dialogues, seminars, mall/taxi activations and road intersections mobilisation. The reach of people is attributed to regular communication activities carried out at district and provincial levels.

During the period under review, the GCIS in line with government's Digitisation Strategy, developed and received approval for a Digital Transformation Strategy which is being implemented. During the period under review, GCIS launched the Vuk'uzenzele website: www.vukuzenzele.gov.za where mainstream media including Sowetan, Daily Dispatch, BizCommunity and The Citizen used and published articles from Vuk'uzenzele.

Public Sector Manager (PSM) magazine is published monthly to capacitate middle and senior managers in the Public Sector, State-Owned Enterprises (SOEs) and Chapter 9 institutions through case studies and best practices on key topics.

Vuk'uzenzele newspaper first editions of each month were partially translated into 11 official languages and produced in Braille. GCIS has sustained the government's first weekly podcast series Vuk' Talks, which is a brand extension of Vuk'uzenzele newspaper and can be accessed on YouTube and Spotify. This added to the suite of new media platforms, will ensure that government's messages resonate among all citizens, especially the youth.

The South African Government News Agency, SAnews.gov.za remains a valuable source of current news and information dedicated to government priorities, programmes and interventions for the country. In the reporting period, 3 617 stories on key government programmes and activities were published on SAnews, focusing on government interventions in key priority areas such as anti-corruption, gender-based violence and femicide (GBVF), Economic Reconstruction and Recovery Plan (ERRP), crime prevention and progress made in the education sector. The publication provided extensive coverage on the 2024 elections, as well as the subsequent formation of the Government of National Unity (GNU). Articles were re-published in the mainstream media, which gave added traction to government messages. Mainstream media utilisation of SAnews articles has been observed regularly from media such as The Citizen, Sunday World, BizCommunity, AllAfrica.com, Eurasia Review and Tech financials among others.

The GCIS continues to prioritise radio as a pervasive communication channel to reach South Africans in a language of their preference and to ensure that communities receive and engage with government information and services. In the period, 1 086 radio products were used to inform citizens through differentiated formats. The GCIS continued to capacitate community radio as strategic stakeholders in reaching citizens through six Community Radio Stakeholder workshops. The period also saw the organisation increase its usage of community radio in implementing key campaigns. This was supported by the development of 469 audio-visual content products (photography/video) to profile The Presidency, national events and government programmes across various platforms.

The GCIS continues to prioritise dissemination of good news stories from communities through the weekly My District Today electronic newsletter. The newsletter published 46 editions during the reporting period as well as one special edition focusing on the SoNA.

Traditional media channels such as radio, community and other print publications and terrestrial television (TV) remain the primary means of disseminating information. In building on its communication achievements, the GCIS through collaboration with the National Electronic Media Institute of South Africa (NEMISA), continued the first phase implementation of the Over-the-Top (OTT) platform (GoZATV) which enables the department to meet the changing ways that citizens consume information and content. This platform presents another communication channel that aims to keep citizens accurately informed. Through the platform, government will communicate its programmes, services and policies.

In ensuring value for the limited resources available for communication, the department continues to ensure that campaigns are implemented economically through bulk media-buying, which enables negotiated media space and airtime on behalf of government departments. From 1 April 2024 to 31 March 2025, 27 clients approved 200 media buying campaigns for various programmes and services. The cost of the advertising was R153 106 230,39 of which clients paid R115 321 999,36 and benefited R37 784 231,03 in savings (average saving achieved was 25%). Out of the 200 approved campaigns, 159 were implemented (79%), 40 were ongoing/approved (20%) and one was cancelled (1%).

The department continues to prioritise communication in all official languages within its limited resources to ensure that all post-Cabinet media briefings included a Sign Language interpreter, in addition to editorial and translation support. The official repository of information on the country which includes government achievements, was also produced through the annual online South Africa Yearbook (SAYB) and Official Guide to South Africa (OGSA).

The media remains another key stakeholder to the GCIS in reaching citizens and key stakeholders both domestically and globally. The GCIS continues to

establish, strengthen and maintain relations with domestic and international media so that the work of government is covered in the media environment. During 2024/25, there were 61 engagements undertaken between government officials and senior journalists on government’s key programmes and 11 post-Cabinet media briefings.

Through dedicated staff who go above and beyond the call of duty despite ongoing resource constraints, the GCIS continued to achieve most of the targets set out in the 2024/25 Annual Performance Plan (APP), through adoption of pioneering ways to take the organisation closer to achieving its constitutional mandate.

2. Overview of the financial results of the department

The GCIS continues to adhere to sound financial management principles as stipulated in the Public Finance Management Act, 1999 (Act 1 of 1999), and National Treasury (NT) Regulations. To ensure that GCIS maintains sound financial governance that is client-focused and responsive to the overall operating environment, the financial policies are reviewed annually to ensure that they comply with the Public Finance Management Act of 1999, as well as NT instructions and prescripts. When required, updates are made from time-to-time within the one-year period. Financial policies and related amendments are made available to all GCIS staff. In between, financial circulars are issued to staff as guided by the NT and the Department of Public Service and Administration (DPSA).

2.1 Departmental receipts

2.1.1 The following table reflects revenue recovered in 2024/25 compared to 2023/24:

Departmental receipts	2024/25			2023/24		
	Estimate (2024 AENE)	Actual amount collected	Over/ Under collection	Estimate (2023 AENE)	Actual amount collected	Over/ Under collection
	R'000	R'000	R'000	R'000	R'000	R'000
Sale of goods and services other than capital assets	19 134	18 131	1 003	1 341	6 391	5 050
Interest, dividends and rent on land	162	98	64	50	60	10
Financial transactions in assets and liabilities	346	346	-	406	90	316
Total	19 642	18 575	1 067	1 797	6 541	(4 744)

2.1.2 All income allocated to departmental receipts is paid monthly to the National Revenue Fund (NRF).

2.1.3 GCIS produces various information products including posters, banners, photos and videos. Some of these photos and videos are sold to the public and other departments. The department also provides Graphic Design services to government departments and for GCIS-initiated projects. Tariffs are developed after determining the direct costs linked to the production of information products. Tariffs make no provision for a profit margin. Revenue is also generated from monthly parking deductions made from staff salaries who utilise parking facilities within the office building, commission in respect of insurance deductions from staff salaries and payment thereof to service providers, interest generated in the department’s bank account and interest-bearing debt by former employees.

The department also generates revenue as self-financing expenditure by selling advertising space in the *Vuk’uzenzele* newspaper to other departments.

2.1.4 The difference in revenue collection between 2024/25 and 2023/24, is generated from the sub-lease agreement that the department entered into with the Border Management Authority (BMA), who leases office space in the head office building and shares in the cost of security and cleaning services.

2.1.5 The revenue under-collection in 2024/25 is mainly attributed to lesser revenue collection from advertising space in Vukuzenzele. Lesser revenue was also recovered in respect of interest, mainly due to the settlement and write-off of debt, as well as a lower bank balance due to lesser advances received from other departments for media campaigns.

2.2 Programme expenditure

Programme name	2024/25			2023/24		
	Final appropriation	Actual expenditure	Over/Under expenditure	Final appropriation	Actual expenditure	Over/Under expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
Programme 1: Administration	227 189	216 781	10 408	199 739	199 661	78
Programme 2: Content Processing and Dissemination	393 625	389 701	3 924	415 638	411 119	4 519
Programme 3: Intergovernmental Coordination and Stakeholder Management	139 959	137 533	2 426	128 169	127 588	581
Total	760 773	744 015	16 758	743 546	738 368	5 178

2.2.1 The GCIS was initially allocated R740.178 million for the 2024/25 financial year.

2.2.2 During the 2024 Adjusted Estimates of National Expenditure (AENE), the appropriation increased with R20.595 million to R760.773 million due to:

- 2.2.2.1 R11.875 million in respect of the sub-letting of office accommodation to the BMA;
- 2.2.2.2 R8.590 million in respect of South Africa's G20 Presidency; and
- 2.2.2.3 R130 000 as self-financing expenditure in respect of the sale of advertising space in *Vuk'uzenzele*.

2.2.3 Of the adjusted appropriation of R760.773 million, GCIS spent R744.015 million (98%) as at 31 March 2025. Total expenditure includes expenditure in respect of the lease of the head office building (Tshedimosetso House). In accordance with the sub-lease agreement with the BMA to lease office space in the head office building, revenue earned through the sub-lease of office space and shared services was transferred to the NRF – of which R11.875 million was re-allocated to the department's appropriation.

2.2.4 An underspending to the value of R16.758 million (2%) was realised and comprises mainly of:

- 2.2.4.1 R3.874 million underspending on Compensation of Employees (CoE) due to vacant posts, including the attrition of staff;
- 2.2.4.2 R9.413 million underspending on Goods and Services mostly due to outstanding invoices for projects and campaigns that were anticipated to be finalised by the end of the financial year;
- 2.2.4.3 R792 000 in Transfers and Subsidies (Households – R784 000) due to lesser payments in respect of leave discounts and leave gratification as a result of fewer resignations and retirements as well as R8 000 on the total payment of South African Broadcasting Corporation (SABC) TV licences than projected;

2.2.4.4 R2.862 million in Capital Assets due to furniture and equipment that could not be procured and paid for by the end of the financial year as projected; and

2.2.4.5 Theft and Losses of R183 000 are funded from Goods and Services.

2.2.5 In 2023/24, the department spent 99.3% of its allocated budget and realised a saving/underspending of R5.178 million. The underspending comprises of:

2.2.5.1 R2.017 million underspending in CoE due to the attrition of staff and freezing of posts;

- 2.2.5.2 R3.119 million underspending in Goods and Services due to advertising and subsistence and travel (S&T) that did not materialise as anticipated;
- 2.2.5.3 R1 000 in Transfers and Subsidies due to lower invoices received for SABC television licenses than projected;
- 2.2.5.4 R77 000 in Capital Assets due to computer equipment that could not be procured and paid for by the end of the financial year as projected; and
- 2.2.5.5 Theft and Losses of R36 000 is funded from Goods and Services.

2.3 Virement/roll-over

- 2.3.1 Virement was applied between programmes during the first half of the 2024/25 financial year, mainly to shifting funds within CoE due to the re-organisation of the organogram with effect from 1 April 2024, as well as R4 million from CoE to Goods and Services to fund computer services and training and development.

2.3.2 The following virement was applied after the 2024 AENE:

Main division	Adjusted ENE	Virement	Final appropriation
	R'000	R'000	R'000
Programme 1: Administration	227 415	(226)	227 189
Programme 2: Content Processing and Dissemination	393 357	268	393 625
Programme 3: Intergovernmental Coordination and Stakeholder Management	140 001	(42)	139 959
Total	760 773	-	760 773

2.3.3 **Virement** was applied between programmes as follows:

- 2.3.3.1 Re-allocated R500 000 within CoE from Programme 3 to Programme 2 to fund salaries due to Cost of Living Adjustments (CoLA);
- 2.3.3.2 Re-allocated R617 000 from Programme 2 to Programme 3 to fund expenditure for the G20 Presidency;
- 2.3.3.3 Re-allocated R365 000 in Capital Assets from Programme 1 to Programme 2 and R20 000 from Programme 2 to Programme 3 to fund audio-visual equipment; while R139 000 was shifted from Programme 3 to Programme 1 to fund the procurement of laptops.

2.3.4 **Roll-over of funds:** No roll-over of funds was applied from the 2023/24 to the 2024/25 financial year; however, the department submitted a request to NT to roll-over R7.074 million from 2024/25 to 2025/26 to fund the following:

- 2.3.4.1 R2.137 million in Capital Assets to fund the procurement of LAN infrastructure through the State Information Technology Agency (SITA). The process was delayed due to the Requests for Quotation (RFQ) for mobile screens that could not be finalised before 31 March 2025; and
- 2.3.4.2 R4.937 million to fund projects and priority campaigns in 2025/26 which could not be concluded by 31 March 2025.

3. Unauthorised, irregular fruitless and wasteful expenditure

3.1 Irregular expenditure

3.1.1 Subsequent to the 2023/24 Regularity Audit which declared some of the 2024 Presidential Inauguration procurement as irregular, Internal Audit (IA) reviewed all transactions for the 2024 Presidential Inauguration procurement. Irregular expenditure amounting to R989 318.00 was identified and investigated during 2024/25 financial year.

3.1.2 There has been reduction of the irregular expenditure in the department. The current year's irregular expenditure identified relates to the 2024 Presidential Inauguration (R857 892) and post-facto approvals (R18 800.00). An additional transaction amounting to R112 626.00 which is still under investigation, relates to exceeding an authorised order amount.

3.1.3 As part of strengthening the system of internal control and consequence management, the office of the Chief Financial Officer (CFO) is embarking on rolling out Supply Chain Management (SCM) training to all officials involved in the procurement of goods and services. The department periodically holds Admin Forum meetings for all secretaries and administrators where matters of compliance, policy requirements and SCM risks are discussed.

3.2 Unauthorised expenditure

3.2.1 No unauthorised expenditure occurred in 2024/25.

3.2.2 The Unauthorised Expenditure account has a balance of R4.406 million.

3.2.3 Two matters were recorded in 2013/14 and 2015/16 – Overspending of voted funds (R3.7 million) occurred in 2013/14 due to the State Funeral of former President Nelson Mandela. Overspending of voted funds (R700 000) occurred in 2014/15 due to the restructuring of Cabinet, whereby the former Ministry of Communications was established on the Vote of GCIS while no budget was allocated. NT was informed in writing of the projected unauthorised expenditure, and they made a submission to the Standing Committee on Public Accounts (SCOPA); however, no communication or response had been received by the end of the current reporting period. NT advised that SCOPA had processed the unauthorised expenditure for the two financial years but is still awaiting the report.

3.3 Fruitless and wasteful expenditure

3.3.1 No fruitless and wasteful expenditure occurred in 2024/25.

3.3.2 Fruitless and wasteful expenditure has an outstanding balance of R3.762 million.

3.3.3 The matter relates to a Media Bulk Buying Communication Campaign to the value of R7.762 million since 2010/11, of which a refund of R4 million was made to Statistics SA (StatsSA) in the 2017/18 financial year (March 2018).

3.3.4 Legal advice was sought through submissions made to the State Attorney and the Minister in The Presidency. The State Attorney submitted a response with recommendations to the GCIS. The department considered those recommendations and made a submission to NT. Based on NT's advice, the GCIS opened a criminal case with the South African Police Service (SAPS), which was investigated by the Special Investigating Unit (SIU).

3.3.5 The SIU sent a report to GCIS, indicating that they were closing the case as no concrete evidence could be obtained. The matter was considered by Exco, who approved a write-off of the total amount and concluded that the department should refund the balance of R3.762 million to StatsSA. Funds needed to be available to refund the payment to StatsSA. Due to underspending that occurred towards the end of the 2024/25 financial year, a payment was processed but rejected. The payment will be re-considered in the 2025/26 financial year.

4. Strategic focus over the short to medium-term period

4.1 Having concluded the MTSF and 2020 to 2025 Strategic Plan (SP) term, the GCIS has made strides in fostering a well-functioning government communication system. Several campaigns such as GBVF awareness have been sustained throughout this period.

4.2. Performance measurement of impact and reach has focused for the most part on the GCIS and not the system in its entirety. Holding the system to account, including the entities that

report to the GCIS, would better demonstrate the overall benefit of improving communication and allocating resources to communicate better.

4.3. The sustainability of the community media sector poses a threat to the three-tier broadcasting system and the accessibility of information as a tenet of democracy. By strengthening support to the Media Diversity and Development Agency (MDDA) and the broader community, the media sector will be strengthened to build on the workshops hosted to improve compliance that improves access to opportunity through government media buying for national campaigns.

4.4. Expanding the application of the G-CET tool to the provincial sphere of government can improve compliance to the GCP. The first phase used at national level will now extend to provinces and a new set of standards will be piloted on qualitative aspects at national level.

5. Public-Private Partnerships

The GCIS did not enter and does not anticipate to enter into any Public-Private Partnership (PPP) agreement.

6. Discontinued/key activities to be discontinued

With the development of the new SP for the period 2025 to 2030, the output indicators of the department have been refined and improved,

with the relegation of most indicators to the department's Annual Operation Plan (AOP).

7. New or proposed key activities

With the development of the new SP for the period 2025 to 2030 and the 2024 – 2029 Medium-Term Development Plan (MTDP), the department has formulated new indicators to highlight the impact of communication and ensure a well-coordinated government communication system. This will include a review of existing products and platforms and the introduction of new media to respond to the digital age of communication.

8. Supply Chain Management

8.1 The GCIS did not procure any goods or services from unsolicited bids for the year under review. The department has a SCM Policy and delegations as well as a Policy on Irregular and Fruitless and Wasteful Expenditure. Internal controls were reviewed and policies adjusted to prevent irregular expenditure.

8.2 The department has, in the period under review, identified and investigated cases of irregular expenditure. Four cases amounting to R876 692.10 of irregular expenditure concerning some 2024/25 financial year transactions were under investigation, and one case of irregular expenditure amounting to R112 626 was under assessment.

8.3 The department previously reported on its strong track record of paying invoices within 30 days; however, this was severely affected by capacity challenges in order creation and payment processing, financial systems downtimes, SITA downtimes, internet disruptions, slow SharePoint, Invoice Tracking System (ITS) challenges and inaccessibility of financial systems outside the LAN/WAN environment, resulting in loss of processing time. Although the department implemented an ITS to improve efficiencies, the system is still having teething problems and is not yet integrated to financial systems, resulting in manual interventions from SCM officials.

8.4 With the migration processes, compatibility issues and interface with the ITS resulted in invoices hanging between workflows and not reaching the relevant officials.

8.5 As part of digital transformation, the ITS was integrated with the e-Requisition system to increase efficiency, ensure business continuity and improve workflow and electronic record-keeping of commitments and payments. As both systems were in their infancy phase, there were instabilities and time delays within the processes/workflow which hampered timeous payment processing. It is expected that as the systems become more stable, efficiency in this area will increase, potentially surpassing the present performance of 92.5% invoice payment turnaround time.

- 8.6 As part of interventions to curb the abuse of procurement processes, NT introduced a new requirement for suppliers to update their physical addresses and upload proof of address on the Central Supplier Database (CSD). This resulted in delays in creating purchase orders and processing payments, as CSD is linked to the BAS and LOGIS financial systems. Purchase orders and payments for affected suppliers were delayed until they complied with the NT's requirements. SCM continuously informs suppliers on CSD requirements to minimise delays in the creation of purchase orders and processing of payments
- 8.7 During the 2024/25 financial year, total processing time lost due to the afore-mentioned challenges (excluding weekends) was 55 days and 21 hours. The total processing time lost increased by a notable 30 days and five hours compared to the 2023/24 financial year (25 days 16 hours).

8.8 In the period under review, the department paid 5 487 invoices to the value of R246.137 million – of which 92,5% of those (5 074 invoices) amounting to R235.174 million, were paid within 30 days. The invoices processed outside 30 days amounted to R10.962 million (413 invoices) and were investigated and reported. The invoices paid outside 30 days were as a result of the challenges explained in paragraphs 8.3 to 8.7 above. The department has a system of internal control in place where every invoice that is paid outside 30 days is investigated and the reasons thereof documented.
- 8.9 The department continues to monitor and review its procurement and internal processes to ensure compliance with applicable laws and regulations.
- 9. Gifts and donations received in kind from non-related parties**

9.1 During the 2024/25 financial year, no gifts were declared but the department received sponsorships to the value of R3.9 million, mainly for the 2024 Inauguration of the President. Details are as follows:



Gifts received in kind

	2024/25	2023/24
	R'000	R'000
2024/25		
No gifts declared	-	-
2023/24		
Branded coffee mug, cap and book	-	1
Entry fee and refreshments for the 702 Walk the Talk	-	1
Backpack, powerbank, notebook	-	1
Gift voucher for two nights' stay (breakfast, lunch dinner, two game drives per day)	-	9
Chocolates and wine, earphones	-	1
Swiss Cougar bluetooth speaker, branded cap, Okiyo 5pc BBQ set, Ergonomic lap cap	-	2
Voucher, Easter eggs	-	1
Meerlust 2020 Rubicon, Boshendal 1685 Shiraz, flowers	-	1
Book (Public Administration challenges: cases from Africa)	-	1
Sub-total gifts received in kind	-	18

Sponsorships received in kind

2024/25		
Media packs, ABSA branded lounges and workstations equipped with power plugs, mobile charging stations, stable Wi-Fi, printing facility, audio-visual equipment and catering (breakfast and lunch packs); back-packs; puffer jackets; screens	2 500	-
Electronic billboard advertisements	285	-

Food for entertainers	2	-
Radio interviews	380	-
Digital screens, activations and bus shuttle services	176	-
Beverages and bar set-up	340	-
Printing of programmes	50	-
Lapelle microphones (mics) with receivers, dynamic mics with stands, eight input audio mixers, 100m SDI cable, audio cancelling headphones, walkie talkies and power banks	50	-
Radio interviews	121	-
Democracy Bus	-	-
Programmes for the funeral of former Minister Pravin Gordhan	-	-
Trip to China (FOCAC Summit)	-	-

2023/24

Flight, accommodation to Women Leadership in Public Sector	-	11
Catering for Government Exhibition day	-	11
Gifts for SADC Media Award winners	-	13
Entertainment for the SADC Media Awards event	-	250
Gifts for SADC Media Award winners	-	2
Refreshments for SADC Media Awards event	-	10
Refreshments for SADC Media Awards adjudicators	-	2

Sub-total sponsorships received in kind**3 904****299****TOTAL GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED****3 904****317**

9.2 Refer to Note 2 and Annexures 1C and 1D of the 2024/25 Annual Financial Statements (AFS) for full disclosure of gifts, donations and sponsorships received and made.

10. Exemptions and deviations received from the National Treasury

10.1 The department procured media space to the value of R127.584 million (256 media buying deviations) through deviation as provided for in the National Treasury Regulations 16A6.4 and the Public Finance Management Act (PFMA) SCM Instruction Note 3 of 2021/22.

At the moment, there is no legal framework that provides for procurement of media space and it is impractical to follow a competitive bidding process when procuring such services. However, in identifying the mediums to be used, the selection of these mediums is driven by the targeted audiences as per each campaign's requirements.

10.2 At the end of the year under review, the department procured services to the value of R9.719 million (67 transactions) through deviation as provided for in the Treasury Regulations 16A6.4. The Accounting Officer (AO) granted approval for the procurement of such services in line with GCIS SCM Policy and SCM Delegations of Authority.

10.3 At the end of the year under review, variation of scope on three (3) contracts was approved by the delegated authority. The total value of contract variations amounted to R469 347,75.



10.4 In line with the provisions of Treasury Regulations and paragraph 10.1 (e) of the PFMA SCM Instruction Note 3 of 2021/22, the deviations were reported to NT as required.

11. Events after the reporting date

There were no subsequent events that had an impact on the 2024/25 Audit Performance Report or AFS.

12. Other

Not applicable.

13. Acknowledgement/s or appreciation

I wish to thank the staff of the GCIS for their continued commitment to the work of the department and ensuring that South Africans are empowered through

communication of government programmes. The support received from the Minister and Deputy Minister in The Presidency is appreciated.

14. Conclusion

Despite significant shifts in the communication approach as a result of the multi-party government that emerged after the 2024 National Government Elections, the GCIS continues to lead, coordinate and facilitate communication across the system. By institutionalising the GCP and assessing the mechanisms that support an effective communication system, GCIS has sought to ensure that citizens are informed and updated with information that empowers them to improve their lives. This has been through diversification and improved usage of different media platforms.

The development of the NCSF to align with the MTDP will assist in improving coherence of messaging, consistency of content and frequency of communication outputs.

15. Approval and sign-off

The Accounting Officer approves the 2024/25 Annual Report and Financial Statements.

Ms Nomonde Mnukwa
Acting Accounting Officer
Date: 29 August 2025

6. STATEMENT OF RESPONSIBILITY AND CONFIRMATION OF ACCURACY FOR THE 2024/25 ANNUAL REPORT

To the best of my knowledge and belief, I confirm the following:

All information and amounts disclosed throughout the 2024/25 Annual Report (AR) are consistent. The Annual Report is complete, accurate and is free from any omissions. The Annual Report has been prepared in accordance with the guidelines as issued by the National Treasury.

The Annual Financial Statements (Part F) have been prepared in accordance with the Modified Cash Standard and the relevant frameworks and guidelines issued by the National Treasury. The Accounting Officer is responsible for the preparation of the Annual Financial Statements and for the judgements made in this information.

The Accounting Officer is responsible for establishing and implementing a system of internal control that has been designed to provide reasonable assurance as to the integrity and reliability of the Performance and Human Resource Information, and the Annual Financial Statements. External auditors are engaged to express an independent opinion on the Annual Financial Statements.

In my opinion, the Annual Report fairly reflects the operations, performance, Human Resource (HR) information and the financial affairs of the GCIS for the financial year ended 31 March 2025.

Yours faithfully

Ms Nomonde Mnukwa
Acting Accounting Officer
Date: 29 August 2025

7. STRATEGIC OVERVIEW

7.1. Vision

Empowering South Africans through communication excellence.

7.2. Mission

To deliver effective strategic government communication; set and influence adherence to standards and coherence of message and proactively communicate with the public about government policies, plans, programmes and achievements.

7.3. Values

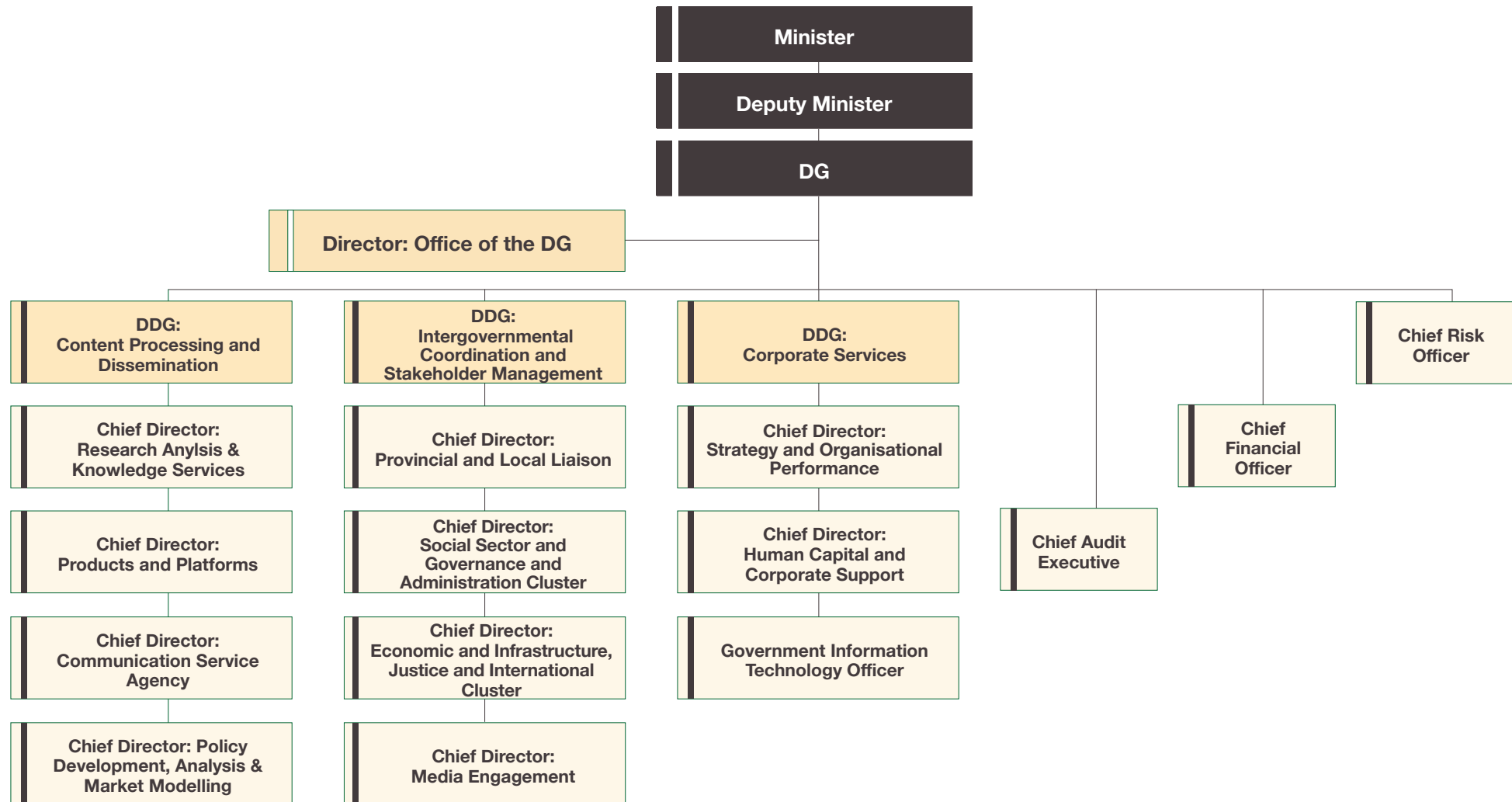
Value	Meaning and behaviour associated with the value
Professionalism	- The organisation strives to operate at the highest level of professionalism in all business dealings at all times. - Professionalism is embodied in friendly, polite and business-like behaviour. It drives a person's appearance, demeanour and professional interactions, providing others with a positive first impression. - Officials should demonstrate professionalism by being courteous, honest and behaving responsibly when dealing with clients and representing the organisation. - Officials should demonstrate a level of excellence that goes beyond the department's normal work and official requirements.

Value	Meaning and behaviour associated with the value
Diversity	• The department contributes to democracy and equality by promoting a safe, positive and nurturing environment for everyone. • Officials should recognise and respect that each person is different. This difference can refer to race, ethnicity, gender, gender preference, age, religious beliefs, socio-economic status or other ideologies. • Officials should strive to understand and embrace each other's points of view beyond simple tolerance, thus giving everyone the opportunity to express themselves. This attitude should extend to the public.
Openness and transparency	• The organisation should always be open with its communication, disclose all relevant information and be accountable for its actions. • Transparency demands that the department and its officials be straightforward and honest in their dealings at all times. • Officials should provide colleagues and clients with access to accurate, relevant and timely information. • The department recognises that transparency and accountability are essential for good governance.
Innovation	• The department strives to be receptive to new ideas and adopt a flexible approach to problem-solving. Officials are encouraged to think beyond the norm. • Officials are encouraged to help each other address issues that cannot be addressed by a person working in isolation.
Honesty and integrity	• Officials should exercise honesty in all their business dealings and strive to protect the department's integrity at all times. • Officials should commit to the actions they have undertaken on behalf of their clients. • The department strives for equity, fairness and good ethics in its decision-making and expects its officials to do the same to one another. • The department honours its commitments to build a foundation of trust.

8. LEGISLATIVE AND OTHER MANDATES

- 8.1 The GCIS was formally established in terms of section 239 of the Constitution of the Republic of South Africa of 1996 as a strategic unit in The Presidency in terms of section 7 of the Public Service Act, 1994 (Act 103 of 1994).
- 8.1. The organisation is mandated to coordinate, guide and advise on government communication including media liaison, development communication and marketing. Its goal is to achieve integrated, coordinated and clear communication between government and South African citizens to enable public involvement in the country's transformation. The work of the GCIS is further informed by:
- The Constitution of the Republic of South Africa of 1996
 - PFMA of 1999, (Act 1 of 1999) as amended
 - MDDA Act, 2002 (Act 14 of 2002)
 - Brand SA Trust Deed
 - Electronic Communications Act, 2005 (Act 36 of 2005)
 - Use of Official Languages Act, 2012 (Act 12 of 2012)
 - The revised 2019 – 2024 MTSF
 - The Government Communication Policy, approved by Cabinet on 22 August 2018.
 - The updated National Communications Strategy Framework, approved by Cabinet on 11 October 2023.

9. ORGANISATIONAL STRUCTURE



10. ENTITIES REPORTING TO THE MINISTER

The table below indicates the entities that report to the Minister in The Presidency.

Name of entity	Legislative mandate	Financial relationship	Nature of operations
Brand SA	Brand SA was established as a trust in 2002 and gazetted as a schedule 3A public entity in 2006, in accordance with the PFMA of 1999. Its purpose is to develop and implement a proactive and coordinated international marketing and communication strategy for South Africa to contribute to job creation, poverty reduction and to attract inward investment, trade and tourism.	Transfer payment: The following appropriation for Brand SA is allocated under Transfers and Subsidies: 2021/22 – R213 352 000 2022/23 – R218 122 000 2023/24 – R214 392 000 2024/25 – R188 716 000	The entity develops and implements proactive and coordinated marketing, communication and reputation management strategies for the Nation Brand.
MDDA	The MDDA was set up in terms of the MDDA Act of 2002 to enable historically disadvantaged communities and individuals to gain access to the media. The mandate of the agency is to create an enabling environment for media development and diversity which reflects the needs and aspirations of all South Africans; redresses the exclusion and marginalisation of disadvantaged communities and people from access to the media and the media industry; and promotes media development and diversity by providing support primarily to community and small commercial media projects.	Transfer payment: The following appropriation for the MDDA is allocated under Transfers and Subsidies: 2021/22 – R33 026 000 2022/23 – R36 822 000 2023/24 – R36 173 000 2024/25 – R38 568 000	The entity supports the development of a vibrant, innovative, sustainable and people-centred community media sector through resourcing, knowledge-based research and capacity building, in order to give a voice to historically disadvantaged communities.





PART B:

PERFORMANCE INFORMATION



**government
communications**

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA



Empowering South Africans through communication excellence

1. AUDITOR-GENERAL'S REPORT: PREDETERMINED OBJECTIVES

The Auditor-General South Africa (AGSA) currently performs certain audit procedures on the performance information to provide reasonable assurance in the form of an audit conclusion. The audit conclusion on the performance against predetermined objectives is included in the Report to Management, with material findings being reported under the Predetermined Objectives heading in the Report on Other Legal and Regulatory Requirements section of the auditor's report.

Refer to page 163 of the Report of the Auditor-General (AG), published as Part E: Financial Information.

2. OVERVIEW OF DEPARTMENTAL PERFORMANCE

2.1 Service delivery environment

In the year leading up to the country's seventh National and Provincial Elections, the spotlight on issues of service delivery was magnified by the political climate; however, the GCIS applied a combination of

proactive and reactive communication approaches to keep the communication system stable but also agile enough to respond to new challenges and opportunities in the service delivery environment. This contributed to managing the negative narrative as well as in some cases setting the agenda of discourse with government's performance.

Throughout the period under review, the GCIS has continued to play a pivotal role in contributing towards the building of a democratic society, creating a conducive environment for social cohesion and enabling economic transformation through access to information on opportunities. The government communication system is coordinated by GCIS and guided by the five-year National Communication Strategic Framework (NCSF), which is aligned to the Medium-Term Strategic Framework (MTSF).

All departments were required to conform to the updated strategy by aligning communication of key programmes towards the principles identified in the NCSF, which included among others, the need for proactive communication that focused on key areas which served as touch points to the electoral mandate. The shift towards proactive communication aligned to the overarching narrative of: "Leave No One Behind".

In this period, the government communication system focused on building back stronger; and the GCIS mobilised its resources to support the implementation of the ERRP, the fight against corruption and GBVF, the energy crisis and the Presidential District Development Model (DDM). The DDM in particular,

has been a game changer and has provided a vital platform for GCIS to bolster direct engagement with citizens, ensuring that the government understands the dynamic needs of citizens, remains cognisant of issues which are heard first-hand, and works together with all stakeholders and citizens to find sustainable solutions to challenges.

During elections, citizens typically seek more information about government policies, initiatives and candidates, this led the GCIS experiencing a surge in requests for information, putting pressure on their service delivery systems. Elections can be a sensitive period, which requires careful communication to ensure neutrality and accuracy. GCIS had to navigate these challenges while maintaining its mandate to coordinate and facilitate communication between government departments and the public.

The elections provided an opportunity for citizens to engage more closely with government, and GCIS leveraged this period to enhance public awareness and education on government initiatives and policies, fostering a more informed citizenry. To effectively manage the increased demand and complexity of information during elections, GCIS invested in training and capacity building for its officials to ensure that they are equipped to handle the unique challenges of election periods.

The GCIS's role in coordinating communication across government departments was crucial during the elections; however, effective collaboration ensured consistent messaging and minimised confusion among citizens. As elections are often

vulnerable to misinformation and disinformation, GCIS played a key role in identifying and addressing these issues, working with stakeholders in the sector and experts to maintain the integrity of the electoral process and ensure citizens have access to accurate information.

2.2 Service Delivery Improvement Plan

The GCIS made significant strides in driving strategic communication initiatives that promote transparency, awareness and engagement on various government programmes and policies. Through its efforts, the department amplified government’s message and reached a wider audience.

Through its efforts, GCIS enhanced public awareness

and education on government initiatives and policies by hosting a Community Safety Campaign, GBVF and anti-corruption initiatives such as the National Anti-Corruption Dialogue and communicated the 2nd GBVF Summit, raising awareness and building trust between citizens and government. GCIS’s work has driven solutions, promoted a more informed and engaged citizenry and contributed to government’s overall goals.

Throughout the period under review, the GCIS has continued to play a pivotal role in contributing towards the building of a democratic society, creating a conducive environment for social cohesion and enabling economic transformation through access to information on opportunities. The government communication system is coordinated by GCIS and

guided by the five-year NCSF, which is aligned to the MTSF. All departments were required to align with the updated strategy by aligning communication of key programmes towards the principles identified in the NCSF, including among others, the need for proactive communication which focussed on key areas serving as touch points to our mandating citizenry. The shift towards proactive communication aligned to the overarching narrative of “Leave No One Behind”.

The department has completed a Service Delivery Improvement Plan (SDIP). The tables below highlight the plan and its achievements to date.



Main services and standards

Main services	Beneficiaries	Current/actual standard of service	Desired standard of service	Actual achievement
Provide accurate relevant information to empower citizens improve their lives	South African citizens/public	SAnews: Up-to-date and accurate government information through daily news updates on key government programmes and activities (excluding public holidays, weekends and holiday periods) as follows: Provided daily news updates through SAnews and key messages on key government programmes and activities (excluding public holidays, weekends and holiday periods) as follows: • Stories published: 3 617 • Twitter: 423 803 followers by end of the financial year • Facebook: 68 000 followers by end of the financial year	Up-to-date and accurate government information	SAnews: Up-to-date and accurate government information through daily news updates on key government programmes and activities (excluding public holidays, weekends and holiday periods) as follows: Provided daily news updates through SAnews on key government programmes and activities (excluding public holidays, weekends and holiday periods) as follows: • Stories published: 3 617 • Twitter: 423 803 followers by end of the financial year • Facebook: 68 000 followers by end of the financial year
Provide accurate relevant information to empower citizens improve their lives	South African citizen/public	Daily updates on GCIS-managed websites, mobile apps and social media accounts were implemented (including some public holidays, weekends and holiday periods)	Up-to-date, accurate websites, mobile app and social media content	Websites: A total of 4 941 speeches and statements, 2 251 documents and 95 blogs were uploaded during the financial year. Page views totalled 66 727 401 Total posts for the year across GCIS managed social media platforms: 11 686 Total organic social media reach for the financial year is at over 500 million

Main services	Beneficiaries	Current/actual standard of service	Desired standard of service	Actual achievement
Provide accurate and relevant information to empower citizens to improve their lives	South African citizens/public	1 250 development communication activations implemented	1 250 development communication activations	1 741 development communication activations implemented
		1 250 community and stakeholder liaison visits undertaken	1 250 community and stakeholder liaison visits	1 441 community and stakeholder liaison visits undertaken
		2023/24 edition of the South Africa Yearbook (SAYB) was published	An online edition of the South Africa Yearbook (SAYB) published	2023/24 online edition of the South Africa Yearbook (SAYB) was published
		2023/24 online edition of the Official Guide to South Africa was published	An online edition of the Official Guide to South Africa published	2023/24 online edition of the Official Guide to South Africa was published

Batho Pele arrangements with beneficiaries (Consultation, access, etc.)

Current/actual arrangements	Desired arrangements	Actual achievements
GCIS website	GCIS website developed and deployed for access by members of the public and client departments	Achieved – the website is active
Presidential Hotline	The public can also access GCIS through the Presidential Hotline	Achieved – Presidential Hotline is active

Service delivery information tool

Current/actual information tools	Desired information tools	Actual achievements
Programme of Action	Programme of Action	Achieved
Presidential Hotline	Presidential Hotline	Achieved – Presidential Hotline is active

Complaints mechanism

Current/actual complaints mechanism	Desired complaints mechanism	Actual achievements
The public can access GCIS through Presidential Hotline, telephone, emails and written correspondence	The public can access GCIS through Presidential Hotline, telephone, emails and written correspondence	Achieved
Dedicated fraud tip-off email and telephone number to report fraud related complains manned by Risk and Integrity Management Unit in the office of the Director-General	Dedicated fraud tip-off email and telephone number to report fraud-related complaints manned by Risk and Integrity Management unit in the office of the DG	Achieved

2.3 Environment

The annual report should provide users with an understanding of the organisational challenges and successes experienced by the department for the reporting period.

The aim is to provide a description of any significant developments internal to the department that may have impacted on the department's ability to deliver on its Strategic and/or Annual Performance Plans, for example, the resignation and/or appointment of key personnel such as the Accounting Officer (AO) or the Chief Executive Officer, a strike by significant portions of departmental officials, restructuring efforts, significant system failures or cases of corruption.

Given that these are factors internal to the department and therefore ostensibly within its control, it would be expected that the department gives some indication of any measures that were adopted to mitigate the impact of these events on service delivery.

2.4 Key policy developments and legislative changes

The department is engaged with the State Law Advisors on amendments to the Media Development and Diversity Agency (MDDA) Act 2020, (Act 14 of 2020) through the MDDA Amendment Bill.

3. ACHIEVEMENT OF INSTITUTIONAL IMPACTS AND OUTCOMES

In the 2022/23 financial year, the GCIS conducted a midterm review of its Strategic Plan (SP), as approved in March 2020. Based on the review, a revised SP was tabled for 1 April 2023 to 31 March 2025. The revised SP decreased the departmental outcomes downwards from nine to four and sought to introduce outcome indicators. Performance against the outcomes of the revised SP are summarised below:

Outcome 1 – Informed and empowered citizens

For the 2020 – 2025 SP, the GCIS focused on increasing the output of communication products and diversifying platform usage towards digital and social media platforms. The GCIS had targeted an increase of level of awareness through *Vuk'uzenzele* (Vuk) newspaper among Rooted Realists. The last Vuk performance assessment was conducted in June 2022. Those interviewed found the content useful and relevant for the target audience of Rooted Realists and City Seekers. Whilst growth could not be measured due to discontinuation of the printed versions in 2023/24, the previous study on the paper's relevance found that SMS distribution was the preferred form of digital forms of the product possibly because of the perceived low data costs for SMS. The increase in usage of communication typologies saw numbers increase, resulting in 2 262 dialogues, 1 623 outreaches and 1 819 community radio programmes as issue-based panel discussions.

An assessment of a variety of GCIS products and platforms was conducted to determine relevance of content for intended audiences and alignment of GCIS products with public information needs. A review of the GSM was completed in March 2024.

A Government Exhibition Day Customer Satisfaction Study was conducted in Randfontein, Gauteng, in October 2023 and the majority of respondents (96%) indicated that government exhibitions were an effective way of bringing services to the public. Research study is underway to assess the PSM.

Outcome 2 – A well-functioning government communication system

In an effort to better coordinate the system and improve coherence, the GCIS introduced the GCP in 2018. The GCP was used as an instrument to measure communication practice across the system through six standards. This was implemented at a national level from 2020 and compliance to the GCP had increased to 75% by 31 March 2024 among national departments.

A draft Green Paper on Government Communication has been developed, Socio-Economic Impact Assessment System (SEAIS) report submitted to the Department of Planning, Monitoring and Evaluation (DPME), and a Preliminary Public Consultation Report was produced and submitted to the Executive Authority.

The GCIS also worked with the National School of Government (NSG) to develop a course that seeks to professionalise government communication

through a compulsory programme for government communicators. The initial cohort on this training has provided complimentary and insightful inputs that will be used to improve and expand the programme.

Outcome 3 – Transformed mainstream print and digital media, advertising and community media
The GCIS has established the Marketing, Advertising and Communication (MAC) Sector Council to drive transformation in the sector. The council was established in 2022 and is tasked with publishing the Annual Transformation Report that measures adherence and percentage improvement towards achievement of six Broad-Based Black Economic Empowerment (B-BBEE) elements namely: ownership; management and control; skills development, enterprise supplier development;

preferential procurement and socio-economic development in the sector. The Secretariat for the council is being incubated in the GCIS and has assisted with initial establishment functions.

Despite a limited budget, the GCIS has concertedly ensured that no less than 30% of its goods and services budget is spent on designated groups and/or locations. By targeting expenditure across all functions of the department, the GCIS is able to advance transformation of the sector.

Outcome 4 – Improved governance and service excellence
As part of exercising its oversight function over the SP period, the GCIS sought to review the two entities that report to the Minister in The Presidency.

In this regard, a review process on the possible options on the founding principle of Brand SA was developed and submitted to the Minister. The MDDA Amendment Bill was also initiated with the Office of the State Law Advisor and is at an advanced stage.

A skills audit was conducted and completed, and the report was signed off in May 2023. The findings have informed the Skills Development Plan for the Medium-Term Expenditure Framework (MTEF). The GCIS revised organisational structure was approved in October 2023 and the organisation completed the placement of staff by 31 March 2024.

With the approval of the Digital Transformation Strategy in the 2023/24 financial year, efforts are underway to implement strategic projects that will advance digital transformation of the department.



INSTITUTIONAL PROGRAMME PERFORMANCE INFORMATION

3.1. Programme 1: Administration

Programme purpose	Provide strategic leadership, management and support services to the department.
Outcome	Improved governance and service excellence.

The programme’s functions are organised into the following sub-programmes:

- **Strategy and Organisational Performance (S&OP)** is responsible for developing and implementing S&OP processes, procedures and systems in compliance with relevant legislation. These include coordinating the development and implementation of the department’s SPs and APPs, performance monitoring and reporting. The chief directorate also exercises entity oversight through monitoring the implementation of policies by SOEs and provides guidance and oversight on their governance matters.
- **Human Capital and Corporate Support (HC and CS)** is responsible for strategic leadership in the implementation of the department’s HR management strategy.
- **Government Information Technology Officer (GITO)** is responsible for the establishment and support of Information Management and Technology systems in the GCIS.
- **The Chief Financial Officer (CFO)** provides the department with overall financial and supply chain and facility management services, and guides management in complying with legislative requirements, budget planning and administration.
- **Internal Audit** improves governance, combined assurance and control processes.

Supporting units:

- **Internal Communication** provides communication services internally to the organisation on government programmes, opportunities and general matters promoting good corporate governance.
- **Legal Services** is responsible for providing effective and efficient legal services to the department to ensure that its interests are protected against any legal risk. The department considers legal compliance as a matter of good corporate governance and ethical behaviour.
- **Risk and Integrity Management** is responsible for risk and integrity management, implementation of fraud and anti-corruption as well business continuity management.

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Strategy and Organisational Performance

The chief directorate: S&OP held a successful organisational SP session, and thereafter the GCIS Strategic Plan for 2025/26 – 2029/30 as well as the 2025/26 APP were developed. A follow-up SP session was also held to discuss the draft plans. The plans were submitted to legislative bodies as per legislative requirement.

The chief directorate developed the GCIS 2023/24 AR which was audited on time and tabled as per legislative requirements. The GCIS obtained a clean audit for the 2023/24 financial year. In-year management monitoring reports were compiled and submitted to legislative bodies, meeting the need for validation of reported performance and related time frames.

Appearances before the Portfolio Committee (PC) on Communications and Digital Technologies to present performance and financial reports occurred in line with invitations from the committee. The chief directorate also commenced the process of reviewing Standard Operating Procedures (SOPs) and updating the Service Delivery Model which will be finalised in the 2025/26 financial year.

As part of entity oversight responsibilities, the sub-programme reviewed and prepared eight Quarterly Performance Analysis reports of the MDDA and Brand South Africa (Brand SA) that were provided to the EA and communicated to the AOs of the same entities.

Sub-programme: Human Capital and Corporate Support

The sub-programme made progress in retaining talented employees despite the capacity constraint challenges facing the department. Out of 24 permanent posts filled during the reporting period, seven were filled by internal employees including graduate interns and Work Integrated Learners (WIL). Internal controls were enhanced to recruit and retain a suitably qualified, capable and skilled workforce and to maintain the vacancy rate below 10% as prescribed by the DPSA.

The department approved a Recruitment Plan in 2024/25 with 27 funded vacant posts. By the end of the financial year, 24 of those were filled and three were re-advertised. As at 31 March 2025, the department had employed three officials additional to the establishment and the vacancy rate based on funded posts was at 5% and 20% including unfunded posts.

The turnover rate was maintained at 3% by the end of the 2024/25 financial year. To enhance equity, the department has designated a certain number of posts that will be advertised to promote representation of people from designated groups. This is achieved through targeted recruitment and partnerships with institutions for persons with disabilities, recruitment agencies and institutions of higher learning and youth organisations. The 2% national target of persons with

disabilities (PWDs) required on Economically Active Population (EAP) was achieved and exceeded at 3%. Women representation at Senior Management Service (SMS) level was achieved at 58% at the end of March 2025.

On training and development, the department prioritised upskilling of its workforce through digital and communication training aligned to the GCIS such as Digital Media, Digital Marketing, Advanced Public Relations Writing, Writing for Social Media, Stakeholder Management and Creative Writing. Furthermore, prioritised management development programmes such as the Executive Development Programme (EDP) for SMS members, Advanced Management Development Programme (AMDP) for Middle Management Service (MMS) members and Assistant Directors, and Emerging Management Development Programme (EMDP) for remuneration levels six to eight. In addressing the career development of employees, the department awarded 17 bursaries for the 2025 academic year and recorded 26 active bursaries in the financial year.

In line with the DPSA Employee Health and Wellness (EH&W) Strategic Framework, operational plans were developed, approved and successfully implemented. Quarterly EH&W meetings were conducted and reports sent to the DPSA. The appointed EH&W service provider continued to render and address psycho-social issues such as mental health, stress and burnout. Furthermore, health screening sessions were conducted to provide employees with convenient opportunities to do their health checks. Awareness sessions were conducted and sensitisation was created to address health and wellness matters through internal communication platforms.

Sub-programme: GITO

The Office of the Government Information Technology Officer (OGiTO) ensured that systems uptime and network reliability across all critical applications were available as per the agreed Service Level Agreement (SLA) of 95%. Implementation of the electronic Document Submission with eSignature known as SigningHub, was rolled out and fully adopted as part of accelerating digital transformation. The implementation of the Governance, Risk and Compliance System was a success.

All calls logged through the Service Desk as the first point of contact were resolved as per the agreed SLA target of 80% and the actual target achieved was 86%, with no data breaches reported. Cybersecurity measures were implemented and the OGiTO in partnership with State Information Technology Agency (SITA), conducted cybersecurity workshops and awareness leading to improved protection of data and systems and improved user response to cyber threats.

Although the OGiTO planned to implement four strategic projects, only three of the originally planned projects were finalised by the end of the financial year. However, the chief directorate proactively responded to the current business needs of the department by initiating five additional projects as part of the digital transformation journey of the department. The missed project together with the additions initiated will be finalised during 2025/26.

Sub-programme: Chief Financial Officer

The total departmental spending as at 31 March 2025 was 97.8% (R744.007 million) against a total budget of R760.773 million. The underspending

amounting to R16.758 million was realised at the end of the financial year as follows:

Programme 1: Administration underspent R10.408 million (4.6%) of its allocated budget (R227.189 million) due to unfilled posts (R1.920 million), slow spending on goods and services (R5.114 million), lesser invoices for SABC TV licences (R6 000), less payments of leave gratuities under households (R531 000) and slow spending on capital assets (R2.862 million). Assets to the value of R25 000 were written off at year-end.

Programme 2: Content Processing and Dissemination underspent by R3.924 million (1%) of its allocated budget (R393.625 million) due to unfilled posts (R218 000), slow spending on goods and services (R3.604 million) and less payments of leave gratuities under households (R203 000). Assets to the value of R102 000 were written off at year-end.

Programme 3: Intergovernmental Coordination and Stakeholder Management underspent by R2.426 million (1.7%) of its allocated budget (R139.959 million) due to unfilled posts (R1.736 million), slow spending on goods and services (R695 000), R2 000 in SABC TV licences and less payments of leave gratuities under households (R50 000). Assets to the value of R57 000 were written off at year-end.

Contribution to inclusive economic growth:

GCIS spent R89.304 million (38.7% of total expenditure) on designated groups, rural and township economy as follows:

- Women-owned: R57.244 million
- Youth-owned: R17.877 million
- PWDs: R486 957
- Township economy: R11.229 million
- Rural economy: R2.467 million.

Sub-programme: Internal Audit

During the period under review, Internal Audit Function (IAF) sought to position itself as an agile and effective last line of defence internally, assisting both management and the Audit Committee (AC) in discharging their governance and oversight responsibilities within the bounds of the Combined Assurance Plan.

A first for the GCIS, IAF was able to proactively validate the Quarter 1 (Q1) to Quarter 3 (Q3) Risk Mitigation Progress reports for top risks prior to the reports being tabled at the Enterprise Risk Management and Audit Committees. These reports were presented together with the IAF dashboard and Combined Assurance Report – allowing those charged with governance an all-round visibility on key pain-points impacting the enterprise risk management processes and by extension, the impact to the attainment of organisational strategic objectives.

Effective risk management has become even more topical in the context of the opportunities and threats brought about by novel digital technologies such as artificial intelligence, as well as other global issues such as climate change, geopolitics, international trade and supply chain, cybersecurity and ethics.

Furthermore, Internal Audit Function (IAF) validated Q1 to Q4 Performance Information reports and the AR 2024/25 AR, as well as the Quarter Q2 to Q3 Interim Financial Statements (AFS), of which were tabled at the Audit Committee (AC) special meeting, before the AO signed off the regulatory reports for submission to the DPME and National Treasury. All these measures were introduced into the IAF Annual Plan to address issues of continuous auditing and to support management's continuous monitoring mechanisms.

These interventions enable critical insights to be brought to decision-makers timeously and to ensure corrective actions are implemented to reduce risk exposure and improve governance, risk management and internal controls climate. Equally, these measures support the broad goal of government that is seen to be “doing good” and accountable.

While all these measures are laudable, IAF must continue to innovate, adapt and experiment to stay ahead of the curve and remain well-positioned to help strengthen the GCIS's ability to create, protect and sustain value to fulfil its public interest mandate.

Overall, the audit engagements as set out in the 2024/25 Annual Internal Audit Plan aligned with the three-year rolling Risk-Based Strategic Plan were implemented, with audit reports for some of the audit engagements conducted during the latter part of the financial year being in the conclusion stage. Further details on the work of IAF are outlined in Part C.

Table 2.4.4.1: GCIS APP tabled in March 2024

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Human Capital and Corporate Support								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Improved governance and service excellence	Developed MMS members in management capabilities	Percentage of untrained MMS members enrolled for the Management Development Programme	New indicator	7% (10 of 148) of MMS members were enrolled with the NSG for MDP	5% of MMS members enrolled for the Management Development Programme	23% (7 of 31) MMS members were enrolled and attended AMDP in the 2024/2025 financial year	18%	The Training and Development budget was increased in September 2024 from R840 000 to R2 953 000 in line with 1% of Compensation of Employees (CoE) as a minimum requirement
	SMS members developed in leadership competencies	Percentage of SMS members enrolled for Executive Management and Leadership Support courses	New indicator	15% (7 of 48) SMS members were enrolled in the Executive Management and Leadership Support courses	5% of SMS members enrolled for Executive Management and Leadership Support courses	67% (30/45) of SMS members enrolled for Executive Management and Leadership Support courses	62%	Training and Development budget was increased in September 2025 from R840 000 to R2 953 000 in line with 1% of the CoE as a minimum requirement

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Government Information Technology Officer								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Improved governance and service excellence	Digitised GCIS	Percentage of digitisation strategic projects implemented	New indicator	GCIS Digital Transformation Strategy was approved by the Acting DG on 27 March 2024	20% of digitisation strategic projects implemented	17% (3/18) of digital strategic projects implemented	One planned strategic project was initiated but not completed by 31 March 2025. The project will be finalised in 2025/26	An additional five projects were initiated in response to business needs as part of the digital transformation strategy
	IT infrastructure availability	Percentage of IT infrastructure availability (Disaster Risk Reduction)	New indicator	95% target for infrastructure availability was maintained for 2023/2024	95% IT infrastructure availability	96,65% IT infrastructure availability achieved	1,65%	The over achievement is due to robust infrastructure, proactive monitoring and maintenance, efficient incident response, and a well-defined SLA with realistic targets

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Chief Financial Officer								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Transformed mainstream print and digital media, advertising and community media	Internal budget spent on designated groups and/or locations	Percentage of budget spent on designated groups and/or locations	New indicator	31% budget spent on designated groups and/or locations	25% budget spent on designated groups and/or locations	GCIS spent 38.7% (R89.304 million) on designated groups (women, youth, PwD) and the rural/ township economy	13,7%	All RFBs (R1 million and above) and RFQs (R30 000 up to R1 million) were advertised with RDP goals in line with GCIS SCM policy on designated groups and/or locations
Improved governance and service excellence	Unqualified audit with no material findings	Unqualified audit with no material findings	Unqualified audit with no material findings	GCIS obtained unqualified audit with no material findings for 2022/23	Unqualified audit with no material findings	Obtained unqualified audit with no material findings for 2023/24	None	None

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Strategy and Organisational Performance								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Improved governance and service excellence	Performance review and compliance monitoring report of the government entities' governance	Number of performance review and compliance monitoring reports compiled and submitted to the Executive Authority (EA)	Eight performance review and compliance monitoring reports submitted to the Minister	Eight performance review and compliance monitoring reports were submitted to the Minister as planned	Eight performance review and compliance monitoring reports compiled and submitted to the EA	Eight performance review and compliance monitoring reports were compiled and submitted to the EA	None	None

Linking performance with budgets
Programme 1: Administration
Sub-programme expenditure

Sub-programme name	2024/2025			2023/2024		
	Final appropriation	Actual expenditure	(Over)/Under expenditure	Final appropriation	Actual expenditure	(Over)/Under expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
Departmental Management	12 950	11 818	1 132	7 514	7 514	-
Corporate Services	91 429	82 542	8 887	62 685	62 608	77
Financial Administration	25 290	25 004	286	38 623	38 622	1
Internal Audit	10 672	10 569	103	9 882	9 882	-
Office Accommodation	86 848	86 848	-	81 035	81 035	-
Total	227 189	216 781	10 408	199 739	199 739	78

Strategy to overcome areas of under-performance

The one originally planned project under the OGITO that was not completed by 31 March 2025, will be finalised in the first half of 2025/26.

Performance in relation to standardised outputs and output indicators for sectors with concurrent functions

Not applicable.



3.2. Programme 2: Content Processing and Dissemination

Programme purpose	Provide strategic leadership in government communication to ensure coherence, coordination, consistency, quality, impact and responsiveness of government communication.
Outcome	2.1 Informed and empowered citizens.
	2.2 Transformed mainstream print and digital media, advertising and community media.

The programme’s functions are organised into the following sub-programmes:

- **Products and Platforms** develops content for the GCIS. Funding for the sub-programme will be used for writing assignments; language services for products that require translation, editing and proofreading content; managing the official government and GCIS website and social media accounts; and the production of a number of government publications.
- **Research Analysis and Knowledge Services** conducts research through independent service providers to assess how government should address the public’s information needs. A knowledge base is developed and maintained for easy reference. The sub-programme also monitors media coverage of issues affecting government and the country. It further provides an analysis on how the media interprets government policies and programmes; monitors and evaluates communication in government and assesses public perceptions in relation to government performance.
- **Communication Service Agency** provides media bulk-buying services and media production services to government departments. It also distributes GCIS print products and assist departments with development of distribution strategies whilst overseeing the distribution services outsourced to service providers and provides marketing services to GCIS. The sub-programme manages national government’s corporate identity. It further provides marketing services for the GCIS and other government departments.

- **Policy Development, Analysis and Market Modelling** conducts research and develops print media, new media and communication policies. The chief directorate will be required to render secretariat support services to the MAC Broad-Based Black Economic Empowerment (B-BBEE) Charter Council as part of giving effect to socio-economic transformation in the sector through the provision of the Annual Monitoring Report or Annual Transformation Report which is tabled before the Minister in The Presidency, the dtic, B-BBEE Commission and the Presidency’s Advisory Commission on Black Economic Empowerment.

In addition, the chief directorate is established to improve universal access to community media services and transform the MAC and print media sectors by 2030; conduct research and develop print media, new media and communication policies.

To this end, the chief directorate will be responsible for development of the White Paper Policy to modernise government-wide communication system. The White Paper Policy aims to ensure that government communication in all spheres is mandatory, binding and enforceable to give effect to the country’s constitutional obligation towards the empowerment of its citizens through information. Finally, the chief directorate is responsible for the development and implementation of community media policies, laws and strategies to promote community media. In summary, the chief directorate operates in three spheres: legislated, co-regulated and self-regulated sectors.

Outcomes, Outputs, output indicators, targets and actual achievements

Sub-programme: Products and Platforms

The South African Government News Agency, SAnews.gov.za, remains a valuable source of current news and information on government priorities, programmes and interventions for the public. In the reporting period SAnews articles focused on government interventions in key priority areas such as anti-corruption, GBVF, ERRP, combatting crime and progress made in the education sector. SAnews provided extensive coverage on the 2024 National and Provincial Elections, as well as the subsequent formation of the Government of National Unity (GNU). SAnews articles

were republished in mainstream media, which gave added traction to government messages. Media usage of SAnews articles was observed regularly from outlets such as The Citizen, Sunday World, BizCommunity, AllAfrica.com, Eurasia Review, and Techfinancials among others.

SAnews, in addition to its online presence, publishes an email newsletter daily, as well as important government news and information on its social media accounts.

The Directorate: *Vuk'uzenzele* is responsible for the writing, editing and publication of the bi-monthly *Vuk'uzenzele* newspaper, monthly Public Sector Manager (PSM) magazine and the weekly Vuk Talks podcast. The publication of these collective platforms is fully digital, in line with government's Digitisation Strategy. To this end, the directorate developed and received approval for a Digital Transformation Strategy which is being implemented. During the reporting period, the directorate launched its own website www.vukuzenzele.gov.za, which is organically growing its followers and subscribers.

These directorate-managed platforms have content targeting readership in rural and peri-urban areas focusing on the GSM's Rooted Realists (29.1 million people), City Seekers (16,2 million people) and Safely Suburban (9.4 million people). Content includes government programmes and priorities such as employment, economic opportunities, youth programmes, service delivery and rural development. Some of our articles have also been used and published by mainstream media including Sowetan, Daily Dispatch, BizCommunity and The Citizen.

The *Vuk'uzenzele* first editions are partially translated into the 11 official languages and also produced in Braille for visually impaired citizens.

During the reporting period, the Directorate: Editorial and Language Services continued to provide editing, proofreading, translation and quality control services to enhance the quality of communication products such as SoNA publications, Cabinet statements, My District Today (MDT) newsletter and *Vuk'uzenzele* newspaper.

The online publication of the South Africa Yearbook (SAYB) and its abridged version, the Official Guide to South Africa (OGSA), was delayed owing to lack of capacity caused by a vacant Editor position that was later filled. The two annual publications provide comprehensive information about the country, as well as highlight government's achievements and plans for the year ahead.

In collaboration with The Presidency, the Language Services unit coordinates the deployment of South African Sign Language (SASL) interpreters at the fortnightly post-Cabinet media briefings. Despite being understaffed, the unit has translated most, if not all, communication material in all 11 official written languages.

Sub-programme: Research Analysis and Knowledge Services

The Communication Resource Centre (CRC) monitored national and international print, broadcast and online media of issues affecting government and the country. It played a key role in keeping government abreast of coverage on key national events such as the 2024 National and Provincial Elections, Opening of Parliament and the SoNA. Over the period, the centre introduced social media alerts, which ensured that government communicators were immediately aware of breaking stories and developments on social media.

The unit's flagship media monitoring product, the Print Headline News, captures the main stories of the day and is distributed to more than 255 government communicators across national, provincial and local government. In further keeping communicators abreast of breaking and developing stories, the CRC sends out daily early morning WhatsApp news highlights. The initial WhatsApp is followed up by another around lunchtime and again during late afternoon. This Media Monitoring unit is also responsible for developing and issuing project-based print, online and broadcast reports during the day.

In addition, the directorate produces key messages and opinion pieces, both requested and self-initiated. Over the 2024/25 period, it produced 93 sets of requested key messages to guide principals and communicators to stay on message for issues of national and international interest. The CRC developed 21 requested and 60 self-initiated opinion pieces to either proactively or reactively address issues in the public discourse to ensure that government's voice was carried in media, be it print or online.

During the 2024/25 financial year, the Research Services unit produced and shared 10 cluster reports (two per cluster) with Heads of Communication (HoCs) at cluster communication meetings, as well as Directors-General meetings. To produce the cluster reports, data from GCIS's bi-annual nationally representative quantitative Tracker study (GCIS Tracker) was analysed, interpreted and packaged for government communication stakeholders. In addition, two consolidated cluster reports were compiled, shared with and approved by the GCIS Management Committee (Manco). The consolidated Cluster Report is a product of summarised cluster reports. These reports are produced to enhance

government communication by providing key public perception insights and informed communication recommendations to government communicators. In Q3 of 2024/25, the individual cluster and consolidated cluster reports highlighted that South Africans were more optimistic about the direction of the country as compared to previous years. The indicator 'Country is heading in the right direction' improved from 18% between February and March 2024 to 33% in October to November 2024 – figures last seen about eight years ago.

In addition, the Research Services unit also completed several ad hoc projects, reports and summaries to assist and support various national and provincial government departments, as well as GCIS internal units, towards the delivery of effective strategic government communication. The Department of Correctional Services (DCS), which has questions in the GCIS Tracker, received department-specific reports with DCS-relevant findings to support the department in delivering effective strategic government communication. In the period under review, one of the DCS reports was shared with the department during a Communication Strategy Development Workshop.

Other significant ad hoc reports included reports highlighting trust in government institutions. The reports were compiled and shared with the DPME and another shared with the KwaZulu-Natal (KZN) Department of Cooperative Governance and Traditional Affairs (CoGTA). These reports were critical in a time when governments globally were struggling with a trust deficit and South Africa was

no exception. The reports enabled stakeholders to determine where South Africa stood, so that plans and strategies to address the trust deficit were informed by research. Another report, exploring low youth voter turnout was also completed and shared with stakeholders. The report aimed to explore the phenomenon of low youth voter turnout in South Africa and gain insights on how to improve in the future. Additionally, summary reports shared over the 2024/25 period included summaries of SAPS crime statistics, South Africa's first National Study on GBVF and StatsSA's Quarterly Labour Force Surveys. The summaries highlighted key takeouts, enabling recipients to save time and easily digest the report's findings.

The unit also undertook several ad hoc projects such as the GNU Literature Review Project, where South Africans were confronted with a new reality of a multi-party government. The literature review highlighted best cases, lessons learnt and challenges facing such governments. The GNU Literature Review Report was shared with GCIS Manco for consideration and to provide strategic leadership in government communication to ensure coherence, coordination, consistency, quality and impact of government communication.

Other critical projects during 2024/25 were an additional qualitative project to broaden insights for the Repositioning South Africa as a Brand (central idea) major project, the G20 Baseline Study and G20 Community Outreach Impact Assessment Study. The Repositioning South Africa as a Brand (central idea) project, funded by GCIS Research Services

unit in support of Brand SA, provided insights shared with GCIS Manco and the Brand SA Board. With South Africa leading the G20 in 2025, research was conducted to ascertain the awareness of the G20 among South African citizens and to understand South Africa's role with regards to the G20 Presidency. The G20 research projects conducted in 2024/25 were to harvest research-based insights to inform and/or improve the G20 Communication Campaign Strategy and plans, and to empower communicators with relevant information to ensure the delivery of effective government communication.

The work of monitoring and reporting on government communication performance and compliance to the GCP using the G-CET report was completed with 30 national government departments. The reports served to encourage participating national departments to improve areas of communication with the public. Bi-annual reports produced through the G-CET have demonstrated significant and sustained progress against a 50% target of compliance to the GCP. Through a diversified range of six indicators that determine the existence of communication enablers within 30 participating national departments, the highest reported percentage of compliance to the GCP was 82%. This success is attributed to the participation of 97% of departments that submitted their reports as requested.

Some of the interesting highlights include the fact that 97% of communication strategies are reported to have been approved and aligned to the GCP and all (100%) departmental communication was implemented according to the existing Communication Strategy.



Challenges continue in the area of resourcing communication, as 39% of departments still do not have a funded communication strategy and 34% operate without sufficiently skilled personnel. All five segments of the population were reached using 12 official languages as well as Braille. However, due to lack of adequate resources, majority of departments tend to use English as the medium to reach the audiences.

Sub-programme: Communication Service Agency

The Directorate: Media Production which falls under the Communication Service Agency (CSA), produced a total of 469 audio-visual content products, including photography and video to profile The Presidency, national events and government programmes across various platforms.

The OTT platform successfully delivered a significant number of hours of content, featuring live streams and coverage of government events, along with short clip videos that showcased key moments and initiatives. Additionally, 1 086 radio products were produced to inform citizens including audio banners, news bulletins, coverage of presidential

and government events and talk shows, contributing to the increased demand for GCIS services.

The Graphic Design team completed a variety of infographics for government campaigns, Cabinet statements, izimbizo, DDM as well as video, radio designs and the Annual Report. Furthermore, community radio stakeholder workshops were held in the Northern Cape, Limpopo, Rustenburg and KZN in collaboration with Bojanala District and during izimbizo/DDM, strengthening the engagement and communication between government and local communities.

The Marketing and Events unit successfully implemented 21 marketing initiatives aimed at raising awareness of GCIS service offerings and enhancing public understanding of government communication. Additionally, the unit hosted four Government Exhibition Days across various provinces, bringing government services and communication closer to the public, particularly those with limited access to mainstream media or distant from service delivery points. The directorate also provided 950 Corporate Identity (CI) services throughout this period, ensuring consistency and alignment with the national government's brand. Furthermore, the directorate



played a pivotal role in the successful execution of the Presidential Inauguration, contributing to the planning, coordination and execution of key events surrounding this significant national occasion.

Twenty-seven clients approved 200 Media Buying campaigns for various programmes and services from 1 April 2024 to 31 March 2025. The cost of the advertising was R153 106 230 39, of which clients paid R115 321 999,36 and benefited from R37 784 231,03 savings (the average saving achieved was 25%). Out of 200 approved campaigns, 159 were implemented (79%), 40 are ongoing/approved (20%) and one was cancelled (1%).

Sub-programme: Policy Development, Analysis and Market Modelling

During the reporting period, the following was achieved:

- Produced the Annual Transformation Report
- Finalised the Print and Digital Media Transformation and Revitalisation Charter Report
- Worked on Draft Green Paper Policy
- Produced and submitted inputs during the Competition Commission's Market Inquiry on digital platforms.

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Products and Platforms								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Informed and empowered citizens	Online editions of <i>Vuk'uzenzele</i> publication	Number of online editions of <i>Vuk'uzenzele</i> published annually	11.2 million copies of <i>Vuk'uzenzele</i> newspaper were produced	10.2 million print copies and 22 online editions of <i>Vuk'uzenzele</i> newspaper produced/ published	22 online editions of <i>Vuk'uzenzele</i> published	22 online editions of <i>Vuk'uzenzele</i> published	None	None
	Online PSM magazine	Number of online editions of PSM magazine published annually	11 online editions of PSM magazine Published	11 online editions of PSM magazine published	11 online editions of PSM magazine published	11 online editions of PSM magazine published	None	None
	Language services requests completed	Percentage of language services requests completed	100% (1 380/1 380) language services requests completed	100% (1 188/1 188) language services requests completed	100% language services requests completed	100% (1 168/1 168) language services requests completed	None	None
	Stories on key government programmes and interventions published on SAnews	Number of stories on key government programmes and interventions published on SAnews	3 052 stories on key government programmes and activities published on SAnews	3 167 stories on key government programmes and activities published on SAnews	2 820 stories on key government programmes and interventions published on SAnews	3 617 stories on key government programmes and interventions published on SAnew	797	There were more events and government activities related to departments and The Presidency that SAnews had to cover. The financial year also saw the 2024 National General Elections being held, as well as the subsequent formation of the GNU – all of which needed more coverage

Sub-programme: Products and Platforms

Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
	GCIS-managed websites page updates maintained on key government	Number of page updates per day on GCIS-managed websites	New indicator	31 page updates per day on GCIS-managed websites	20 page updates per day maintained on GCIS-managed websites	On average, 32 page updates per day maintained on GCIS-managed websites	12	More effort and tactics on coverage. E.g. live posting at key events
		Number of page views on GCIS-managed websites	New indicator	47 139 946 page views on GCIS-managed websites were achieved	54 million page views on GCIS-managed websites	66 727 401 page views on GCIS-managed websites	12 727 401	Due to live streaming pop-up and server analytics system
	Posts communicated to maintain viewership through GCIS digital platforms	Number of posts per day on GCIS-managed social media platforms	New indicator	77 posts per day on GCIS-managed social media platforms	70 posts per day on GCIS-managed social media platforms	On average, 102 posts per day on GCIS-managed social media platforms	32	Due to live posts and live tweets during speeches
		Number of screens reached on GCIS-managed social media platforms	New indicator	138 902 033 screens reached on GCIS-managed social media platforms	180 million screens reached on GCIS-managed social media platforms	500 834 874 screens reached on GCIS-managed social media platforms	320 834 874	Due tactics on live posting, use of asset hashtags such as #GovZAUpdates and #ServiceDeliveryZa to package messages daily
	Engagement rate on GCIS-managed social media platforms	Percentage of engagements on GCIS-managed social media platforms	New indicator	Engagement rate of 3%	2% engagement rate on GCIS-managed social media platforms	3% engagement rate on GCIS-managed social media platforms	1%	Tactical strategies and appealing messaging using visuals
	Growth in followership on GCIS-managed social media platforms	Percentage growth in followers on GCIS-managed social media platforms	New indicator	75% growth in followers	5% growth in followers on GCIS-managed social media platform	9% growth in followers on GCIS-managed social media platform	4%	Target overachieved due to various marketing tactics and geopolitical issues which increased traffic to GCIS platforms

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Research Analysis and Knowledge Services								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Informed and empowered citizens	Reports on perception of government priorities	Number of cluster reports on perceptions of government priorities produced to inform communication clusters' strategies	10 cluster reports on perceptions of government priorities produced	Completed 10 cluster reports (five bi-annually) on perceptions of government priorities produced to inform communication clusters' strategies. The reports were shared with the relevant cluster supervisors and two (2) consolidated clusters' reports shared and approved by Manco.	10 cluster reports on perceptions of government priorities produced to inform communication clusters' strategies	10 cluster reports were compiled and shared with relevant GCIS Cluster supervisors to distribute to HOCs in the 5 clusters. Two (2) consolidated clusters' reports were shared and approved by Manco	None	None
	Government Communication Excellence Tool (G-CET) reports on communication in government	Number of G-CET reports	Four monitoring and evaluation G-CET reports on communication in government produced and presented to Manco	Completed two bi-annually monitoring and evaluation G-CET reports on communication in government which were shared with Manco and the 32 participating departments	Two bi-annually G-CET reports produced	Two bi-annual reports produced and presented to Manco for approval. These reports were also shared with participating national government departments	None	None

Sub-programme: Research Analysis and Knowledge Services								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
	Key messages	Percentage of key messages produced for key campaigns and government priorities (excluding weekends, public holidays and holiday periods)	Produced 100% (92 of 92) of key messages requested (excluding weekends, public holidays and holiday periods)	Produced 100% (66/66) of key messages requested (excluding weekends, public holidays and holiday periods)	Produce 100% of requested key messages (excluding weekends, public holidays and holiday periods)	Produced 100% (93/93) of key messages requested (excluding weekends, public holidays and holiday periods)	None	None
	Opinion pieces	Percentage of requested opinion pieces produced (excluding weekends, public holidays and holiday periods)	Produced 100% (35 of 35) of opinion pieces requested (excluding weekends, public holidays and holiday periods)	Produced 100% (19/19) of requested opinion pieces (excluding weekends, public holidays and holiday periods)	Produce 100% of requested opinion pieces (excluding weekends, public holidays and holiday periods)	Produced 100% (21/21) of requested opinion pieces (excluding weekends, public holidays and holiday periods)	None	None
		Percentage of self-initiated opinion pieces published	New indicator	Produced and published 183 self-initiated opinion pieces	100% of self-initiated opinion pieces published	100% (108/108) of self-initiated opinion pieces published	None	None

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Communication Service Agency								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Informed and empowered citizens	Approved media-buying campaigns	Percentage of approved media-buying campaigns implemented	86% of approved media-buying campaigns implemented	32 clients approved 212 media-buying campaigns for various programmes and services from 1 April 2023 – 31 March 2024. Out of the 212 approved campaigns, 174 were implemented (82%), 28 were ongoing/approved (13%), and 10 were cancelled (5%)	60% of approved media-buying campaigns implemented	79% (159/200) of approved media-buying campaigns implemented	19%	Most of the campaigns were recruitment campaigns and notices and these were done weekly
	Number of national government campaigns implemented	Number of national government campaigns implemented	New indicator	17 national government campaigns implemented by the GCIS	Seven national government campaigns implemented	11 national government campaigns implemented	Four	New campaigns and priorities were added to the national government planned campaigns
	People reached on national government campaigns implemented	Number of people reached on national government campaigns implemented	New indicator	42 010 843 people reached on national government campaigns implemented	15 million people reached on national government campaigns implemented	123 736 648 people reached on national government campaigns implemented	108 736 648	Addition of new campaigns to the planned increased the number of people reached. The use of more cost-effective platforms also increased our reach

Sub-programme: Communication Service Agency

Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
	Government service delivery OTT platform	Number of hours of content/ broadcast per week on the Government service delivery OTT platform	New indicator	OTT was officially launched and a few finished products were uploaded that include interviews with Tintswalos and “How To” videos guiding the public on how to access government services	Six hours per week of content uploaded and/ or broadcast on the Government service delivery OTT platform	On average, five hours per week of content uploaded and/ broadcast on the government service delivery OTT platform	One hour	There was constant downtime on the OTT platform. Back end technical glitches had to be resolved with the implementation partner, NEMISA
	Audio-visual content products (photography/ video) developed to profile national events, government programmes and The Presidency on various platforms	Number of audio-visual content products (photography/ video) developed to profile national events, government programmes and The Presidency on various platforms	New indicator	486 audio-visual content products (photography/ video) developed to profile national events, government programmes and The Presidency on various platforms	100 audio-visual content products (photography/ video) developed to profile national events, government programmes and The Presidency on various platforms	469 audio-visual content products (photography/ video) developed to profile national events, government programmes and The Presidency on various platforms	369	Increased number of requests led to the over-achievement
	Radio products used to inform citizens through differentiated formats	Number of radio products used to inform citizens through differentiated formats	892 radio products and services provided	953 radio products used to inform citizens through differentiated formats	650 radio products through differentiated platforms	1 086 radio products through differentiated platforms produced that included Audio Banners, Talkshows, podcasts, event coverage	436	Increased demands for GCIS products. This included audio banners that were also introduced as part of products shared to amplify government messaging on digital media platforms

Sub-programme: Communication Service Agency

Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
	Graphic design products	Percentage of graphic designs approved and completed based on client requests	719 graphic designs completed	96% of graphic designs completed and approved based on clients' requests	75% of graphic design products approved and completed based on client requests	88% (582/662) of graphic design products approved and completed based on client requests	13%	Increased demands for GCIS products
	Community Radio Stakeholder Workshops to build relations and contribute towards innovation	Number of Community Radio Stakeholder Workshops held to build relations and contribute towards innovation	New indicator	Seven Community Radio Stakeholder Workshops were held. While an additional eighth was held, there were technical challenges and low attendance	Six Community Radio Stakeholder Workshops held to build relations and contribute towards innovation	Six Community Radio Stakeholder Workshops held to build relations and contribute towards innovation	None	None
	Marketing initiatives to increase awareness of GCIS service offerings	Number of marketing initiatives to increase awareness of GCIS service offerings	New indicator	29 marketing initiatives conducted	20 marketing initiatives to increase awareness of GCIS services and offerings	21 marketing initiatives to increase awareness of GCIS services offerings	One	An additional initiative was added based on an availed opportunity
	Government exhibitions integrating government services to citizens coordinated	Number of government exhibitions integrating government services to citizens coordinated	New indicator	Conducted four Government Exhibition Days	Four government exhibitions coordinated	Four government exhibitions coordinated	None	None

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Policy Development, Analysis and Market Modelling								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Transformed mainstream print and digital media, advertising and community media	Annual Transformation Report	Annual Transformation Report produced and submitted to the Minister	The MAC Charter Council conducted public consultations in all nine provinces on the revised Code. The Revised Code and the Public Consultation Report was submitted to the Minister for approval on 31 March 2023	Annual Transformation Report was developed, submitted to the Minister and published	Annual Transformation Report produced and submitted to the Minister by 31 March 2025	Annual Transformation Report produced and submitted to the Minister by 31 March 2025	None	None

Sub-programme: Policy Development, Analysis and Market Modelling

Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
	Final Draft Print and Digital Media Transformation and Revitalisation Charter	Final Draft Print and Digital Media Transformation and Revitalisation Charter developed and submitted to the Minister	New indicator	Draft Print and Digital Media Transformation Charter developed, submitted and approved by the Minister	Final Draft Print and Digital Media Transformation and Revitalisation Charter developed and submitted to the Minister by 31 March 2025	Ministerial memo and Final Draft Print and Digital Media Transformation and Revitalisation report submitted to the Office of the DG for submission to the Minister	The submission to the Minister by 31 March 2025 was not achieved	The report was done and memo drafted and submitted to the office of the DG a day late (1 April 2025)
A well-functioning government communication system	White Paper on Government Communications	White Paper on Government Communications system approved by the Minister	New indicator	Draft Green Paper on government communications-wide developed, SEIAS Report submitted to the DPME, preliminary Public Consultation Report produced	Draft Green Paper on Government-wide Communications System approved by the Minister	Draft Green Paper on Government-wide Communications System was developed. The process to finalise was put in abeyance pending guidance from the Minister	The approval by the Minister was not achieved	Implementation was put on hold pending further guidance from the Minister

Sub-programme expenditure

Sub-programme name	2024/2025			2023/2024		
	Final appropriation	Actual expenditure	(Over)/Under expenditure	Final appropriation	Actual expenditure	(Over)/Under expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
Departmental Management	2 326	2 326	-	4 167	4 167	-
Policy and Research	36 712	36 676	36	38 797	38 521	276
Products and Platforms	34 190	34 040	150	43 525	43 209	316
CSA	89 460	85 730	3 730	72 345	68 418	3 927
Entity Oversight	225 284	225 284	-	255 119	255 119	-
Media Policy	5 653	5 645	8	1 685	1 685	-
Total	393 625	389 701	3 924	415 638	411 119	4 519

Strategy to overcome areas of under-performance

- Number of hours of content or broadcast per week on the government service delivery OTT platform: The back technical challenges are being monitored with the service provider to ensure that the platform is stable and regularly available for broadcasting with limited to no downtime periods. Broadcasting hours have also been increased in the 2025/26 financial year.
- Number of posts per day on GCIS-managed social media platforms: The activity of posting daily has been relegated to the AOP. A higher order indicator that measures engagement and interaction with posts made on GCIS managed social media platforms will be monitored in the 2025/26 financial year.
- Final Print and Digital Media Transformation and Revitalisation Charter was developed and submitted in April 2025.
- White Paper on Government Communication System: The process to develop the draft green paper as a precursor to the white paper was done and submitted to the EA. Further guidance is awaited to ensure policy alignment and relevance, and the process will continue in the 2025/26 financial year.

Performance in relation to standardised outputs and output indicators for sectors with concurrent functions

Not applicable.



3.3. Programme 3: Intergovernmental Coordination and Stakeholder Management

Programme purpose	Implementation of development communication through mediated and unmediated communication and sound stakeholder relations and partnerships.
Outcome	3.1 Well-functioning government communication system.
	3.2 Informed and empowered citizens.

The programme’s functions are organised into the following sub-programmes:

- **Media Engagement** leads and drives interaction and communication between government, key stakeholders and in particular, the media. Funding in this chief directorate will be used to ensure effective liaison between government and the media; both domestically and internationally. The main focus is on establishing, strengthening and maintaining relations with domestic and international media so that the work of government is covered in the media environment.

Media Engagement coordinates a central communication platform to ensure alignment of government messaging and responses to issues in the media environment, both proactively and reactively to set the government agenda. The chief directorate also ensures that the work of government is cascaded to members of Parliament, coordinates cross-cutting parliamentary questions and provides media support to Ministers and departments.
- **Cluster Communication** provides strategic communication, planning, coordination and support to the Forum of South African Directors-General (FOSAD) clusters. It provides leadership and professional project management services for Cluster Communication campaigns.
- **Provincial and Local Liaison (PLL)** ensures that the communication coordinating forums at provincial and local levels are functional. This is achieved through nine GCIS provincial offices that oversee the footprint of government communication in every metropolitan and district municipality of South Africa. This is done in close coordination with structures and forums of the intergovernmental communication system located also in the Offices of Premiers. The sub-programme implements outreach programmes to ensure public access to government programmes, opportunities and policies; and is also responsible for promoting Thusong Service

Centres to the public, as well as ensuring that government departments send different print products and materials to these centres. The Izimbizo programme of government in line with the DDM is coordinated by the PLL.

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Media Engagement

The Rapid Response unit has significantly enhanced government’s ability to manage reputational risk and maintain a credible public voice through its Rapid Response function. This capability leverages a structured typology that includes emerging crisis management, real-time media monitoring and longer-term issue tracking – ensuring both immediate responsiveness and strategic foresight.

At the core of this function is a daily Rapid Response Forum, which brings together communicators from national, provincial and local government spheres. Through consistent use of online meeting platforms, this forum has become a dynamic space for cross-government collaboration, robust dialogue and joint problem-solving. It has proven instrumental in aligning communication strategies, strengthening communication coordination and ensuring coherent messaging across departments and clusters.

Rapid Response conducts continuous media assessments to identify and escalate reputational issues. This includes the development of escalation notes that brief the GCIS Director-General on the issues, actions taken to date and proposed communication interventions, who then will escalate relevant issues to principals for recommendation and approval. These are coordinated across relevant departments or clusters to ensure urgent, targeted and effective responses. For instance, in response to issues such as illicit mining in Stilfontein or incidents of human trafficking (among others), the unit prepared daily media assessment reports. These reports highlighted prominent stories, invited affected departments to share their media and communication plans and included tailored recommendations to address coverage gaps or narrative distortions.

Daily messaging is a key output of the Rapid Response mechanism. These messages are disseminated across the government communication ecosystem – including GCIS provincial offices – reaching an extensive stakeholder database of recipients. The messaging provides critical updates on state priorities, counters misinformation and fosters informed public discourse. Additionally, the inclusion of

the Tsa Today and From the GCIS Accounting Officer infographics have introduced a compelling visual element that highlights positive developments and resonates strongly on social media platforms, further enhancing public engagement and sentiment. In addition, through the Rapid Response platform, the responses took the form of various communication outputs such as media briefings, media statements and interviews among others. The Rapid Response unit has elevated the quality and pace of government's communication efforts. It has shortened the decision-making cycle, enabled better responsiveness to media dynamics and ensured government's voice remains central in public dialogue. Departments are now better equipped to tailor communication strategies, engage meaningfully with stakeholders and reinforce trust in public institutions.

The International Media Engagement (IME) unit continued to deepen and sustain strategic relations with the media internationally and locally. The unit worked very closely with Brand SA, The Presidency, the dtic and the Department of International Relations and Cooperation (DIRCO). In support of all initiatives around Africa Month, the sub-programme hosted the first panel discussion on tourism opportunities within the Southern African Development Community (SADC) region.

The panel discussion was hosted in collaboration with Brand SA, Gauteng Tourism Authority and the Mpumalanga Tourism and Parks Agency. The panel discussion showcased tourism opportunities from across the SADC region. The Forum on China-Africa Cooperation (FOCAC) was established in 2000. It is

a multilateral platform for exchange and cooperation between the People's Republic of China (PRC) and African countries that have formal diplomatic relationships with the PRC and covers various aspects of politics, trade, economy, society and culture.

The sub-programme provided strategic support towards the FOCAC Summit and the State Visit to the PRC in August 2024. The FOCAC Summit and State Visit were widely covered by the media. The Chinese Embassy funded a media delegation to cover both the FOCAC Summit and State Visit. The sub-programme also coordinated a robust media engagement programme for the media delegation that was deployed in the PRC.

The SADC Summit held in Zimbabwe in August 2024 was fully supported by the sub-programme, which subsequently shared a detailed document with broadcasters on information to access the clean feed/signal for the live broadcast by the Zimbabwe Broadcasting Corporation of the opening and closing ceremonies of the 44th SADC Summit of Heads of State and Government. As a result, the summit was widely covered in South Africa and by international media platforms.

South African journalists continue to thrive at the SADC Media Awards Competition, which is due to the high level of support that is provided by the sub-programme. The sub-programme managed to secure over R200 000 in sponsorship and partnerships and also successfully hosted the SADC Media Awards Competition dinner. Two South African journalists

won awards at the regional level in 2024 in the categories of Radio and Photography. The purpose of the awards is to recognise media excellence in promoting regional integration.

South Africa holds the G20 Presidency from 1 December 2024 to 30 November 2025, only five years before the deadline of the United Nations (UN) 2030 Agenda. The sub-programme plays a leading role in providing strategic media support around all G20 build-up events and the communication planning for the Leaders' Summit. A media workshop was held in November 2024 to outline South Africa's key priorities. The media workshop was attended by over 100 journalists from both domestic and international media outlets. The sub-programme is also supporting all the G20 working groups and Ministerial meetings through strategic media support.

The World Economic Forum (WEF) is an international organisation for public-private cooperation. President Cyril Ramaphosa delivered a special address to the WEF in January 2025 at the Congress Centre, in Davos-Klosters, Switzerland to advance South Africa's G20 Presidency. The sub-programme supported all communication initiatives around the WEF including a pre-WEF breakfast, a media cocktail hosted by South Africa in Davos, as well as media interviews for Ministers who accompanied the President.

The sub-programme played a leading role in facilitating the media technical content briefing on the South Africa-European Union (SA-EU) Summit; managing media on-site together with communicators from The Presidency. The summit was widely covered by

domestic and international media; and affirmed the longstanding and close relationship underpinned by the SA-EU strategic partnership. The partnership is based on shared values and common interests, seeks to create prosperity and promote peace, safety and stability.

The Parliamentary Liaison Services unit successfully fulfilled its mandate of providing strategic liaison between government and Parliamentary stakeholders during the 2024/25 financial year. The sub-programme achieved its APP targets, demonstrating its effectiveness in ensuring clear communication of government priorities, policies and programmes – leveraging parliamentary platforms.

The 2024/25 reporting period marked a historic milestone for South Africa with the opening of the 7th Parliament following the country’s General Elections. The sub-programme played a pivotal role in co-managing media arrangements for this significant event alongside parliamentary officials, ensuring comprehensive coverage of the transition to a GNU. Additionally, the directorate successfully coordinated the first SoNA for the 7th Administration.

Throughout the year, the sub-programme strengthened its role as a critical communication bridge between the executive and legislative arms of government by successfully facilitating and live streaming Parliamentary-based government media briefings and providing essential support for post-Cabinet briefings held in Parliament.

A cornerstone of the sub-programme’s work was the operation of a responsive Information Resource Centre (IRC) that consistently provided government information to Members of Parliament (MPs) and the public, with special focus on supporting the

newly elected members of the 7th Parliament. The IRC responded to 100% of information requests, serving as a vital knowledge hub that equipped parliamentarians with accurate and timely government information needed for effective legislative and oversight functions. This service proved particularly valuable for new MPs navigating government structures and policies for the first time.

The sub-programme’s media networking function continued to thrive, with the annual Government Communicators/Parliamentary Media Networking Session attracting over 200 participants. The February 2025 session featured a groundbreaking panel discussion with industry leaders in artificial intelligence (AI), exploring the implications of AI for government communication and news reporting. This forward-looking dialogue established GCIS as a thought leader in navigating emerging technologies in the public communication landscape.

The sub-programme successfully developed and distributed strategic communication guidelines for key parliamentary events including Budget Votes and Annual Report presentations to further empower government communicators. These guidelines enhanced coherence in government messaging across departments during crucial parliamentary activities. The directorate also maintained a 100% success rate in coordinating responses to cross-cutting parliamentary questions, ensuring timely and comprehensive government responses to matters raised by MPs.

A significant achievement was the effective promotion of executive appearances in Parliament and successfully highlighting instances of executive engagement in legislative proceedings. This strategic communication enhanced public awareness

of ministerial accountability and government responsiveness to parliamentary oversight, strengthening democratic governance through increased transparency of executive-legislative interactions.

Essential Cabinet and Parliamentary Liaison Secretariat support to the Office of the DG was provided, ensuring seamless operational continuity between Pretoria and Cape Town during parliamentary sessions. This included secure handling, registration, filing and storage of Cabinet memoranda delivered to the DG’s Parliamentary Office.

Looking ahead to 2025/26, the sub-programme remains committed to enhancing government-parliamentary engagement and promoting informed citizenship through effective information dissemination across all parliamentary platforms, continuing to serve as a vital communication conduit between government, Parliament and citizens.

Media engagement has enabled effective liaison between government, Cabinet, Ministers and senior government officials through hosting 11 post-Cabinet media briefings and regular media briefings on the Energy Action Plan, Higher Education sector, Public Service Commission as well as justice and crime prevention during the period.

The Domestic Media Engagement unit also continued with Deep Dives in the 2024/25 financial year and hosted sessions with the Directorate for Priority Crime Investigation (DPCI) and the Minister of Energy and Electricity with the media to elaborate on complex policy matters related to those institutions.

In establishing and strengthening relationships with media bodies, the GCIS partnered with Media

Monitoring Africa to host a panel discussion during the Media Freedom Festival as part of the commemorations for Black Wednesday, held annually in October. The department also coordinated a Community Media Roundtable Discussion in North West (NW) with Deputy Minister in The Presidency, Mr Kenny Morolong and Deputy Minister of Women, Youth and Persons with Disabilities (WYPWD), Ms Mapaseka Letsike, to amplify government messages around the 16 Days of Activism for No Violence Against Women and Children.

An annual highlight was the Women in Media Panel Discussion held in partnership with the Tshwane University of Technology (TUT). The panel discussion was held under the guise of profiling women who have progressed from community to mainstream media. The MDDA sponsored the event and a workshop for TUT Journalism and Integrated Communication students. GCIS remains committed to the statement of commitment signed in 2022 with the German Development Cooperation (GIZ) as part of the “Step It Up for Gender Equality in South African media”.

Thirty students were selected from the panel discussion to attend the first speed mentoring session with senior communicators and executive members of the MAC Charter Council. Ten students were also selected from TUT to participate in the Media Sub-Committee of the Presidential Inauguration as part of their WIL. The GCIS led the Presidential Inauguration Sub-Committee and delivered a successful broadcast of the event to national and international audiences.

The Media/Ministerial Liaison Officers (MLO) Forum met to prepare for the 2024 SoNA and participate in key campaigns. The GCIS also hosted the National Press Council Director to engage with MLOs on matters of redress and media ethics to drive meaningful interaction and coordinate systems for ensuring ethical reporting of government in line with the Press Code.

Sub-programme: Cluster Communication

The sub-programme played a pivotal role in communicating government priorities and programmes, driving strategic messaging and facilitating collaboration across sectors of society.

As part of the 30 Years of Freedom and Democracy campaign, a series of media interviews were coordinated to amplify the ERRP, in partnership with the departments of Employment and Labour, and Public Works and Infrastructure. These efforts were further bolstered by the Advertiser Funded Programme, which featured four episodes of Citizens Connect, highlighting ERRP initiatives.

Communication reporting was consistently maintained with comprehensive reports developed for Directors-General, as well as targeted insights on illicit mining. In addition, communication strategies were devised for community safety, illegal electricity connections and integrated crime prevention under the Justice, Crime Prevention and Security (JCPS) Cluster. The GCIS was actively represented in high-level security and stability structures, attending National Joint Operational and Intelligence (NatJoins)

JOCOM meetings on key matters such as the African Growth and Opportunity Act (AGOA), BRICS Summit and monthly stability sessions. In support of national resilience, a webinar on grid collapse mitigation was successfully organised, drawing on expertise from Eskom, Council for Scientific and Industrial Research (CSIR) and other energy stakeholders.

The coordination of bi-weekly planning meetings for the National Logistics Crisis Committee (NLCC) and National Energy Crisis Committee (NECOM) Workstream 8 ensured alignment on logistics and energy crisis responses. These efforts were complemented by regular support for weekly media briefings by the Minister of Electricity, keeping the public informed on the Energy Action Plan’s progress.

A suite of toolkits was developed to support major initiatives and campaigns, including Operation Vala Umgodi, the National Anti-Corruption Dialogue, BMA launch, Fusion Centre briefing and the Black Industrialists’ Conference. Campaigns such as the Community Safety Campaign and celebrations like 20 Years of the Expanded Public Works Programme (EPWP) were also prominently supported. Further demonstrating a whole-of-society approach, GCIS facilitated communication for the National Communication Partnership, combating disinformation and online threats ahead of the 2024 General Elections. This collaboration included law enforcement agencies including the Independent Electoral Commission (IEC), South African National Editors’ Forum (SANEF), CSIR and civil society.

Efforts to spotlight infrastructure development were also evident through organised webinars on freight and rail challenges, Operation Vulindlela projects, and direct involvement in Sustainable Infrastructure Development Symposium SA (SIDSSA) and Welisizwe Bridges Programme site visits. Meanwhile, profiling of small businesses and ERRP projects contributed to economic recovery messaging.

The development and implementation of an Integrated Community Safety and Crime-Fighting Cluster Communication Programme, as well as sustained communication on operations like Vala Umgodi, reinforced the state's commitment to tackling organised crime and enhancing public safety. Across all these initiatives, GCIS has remained committed to a coordinated, impactful communication approach – ensuring that the public remains informed, engaged and re-assured about the progress being made across government programmes.

The Governance State Capabilities and Institutional Development (GSCID) Cluster put together communication strategies for the following activities

Supported the 2024 National Elections through messages shared with South Africans and also provided mis/disinformation training to sensitise government communicators of possible fake news during elections, SoNA and Opening of Parliament. The National Macro Organisation of Government (NMOG) Communication Strategy developed and implemented with infographics and a lot of messages supporting the process. The cluster also provided monthly communication reports to the DGs' Cluster meetings.

During weather disasters, the cluster provided communication support and messages creating awareness to South Africans about possible weather challenges. Work was done in collaboration with other stakeholders such as CoGTA and the South African Weather Service. The cluster developed the upcoming Local Government Elections Strategy and presented it to the Inter-Ministerial Committee (IMC) for Elections and the strategy was approved. The 30 Years of Freedom and Democracy Communication Strategy was developed and implemented with great success. The cluster also supported the Africa Month Campaign and played a role in the burial of South African soldiers who lost their lives in the Democratic Republic of the Congo and Rwanda as part of the SAMIDRC mission.

There was also coordination of the government communicators for attendance of the cluster meetings, the Internal Communicators Forum (ICF) sessions were a resounding success, surpassing the initial target due to a unique addition – a special ICF webinar dedicated to the Two-Pot System. This insightful session, led by the Government Employees Pension Fund (GEPF), played a pivotal role in enhancing engagement and broadening the discussion and understanding of the Two-Pot system, ultimately contributing to the overall success of the ICF sessions.

The Social Protection, Community, and Human Development (SPCHD) Cluster supported all the government calendar campaigns (Human Rights Month, Freedom Month, Youth Day, Nelson Mandela Month, World Aids Day, 16 Days of Activism for No Violence Against Women and Children, Reconciliation Day and Women's Day) with strategies developed for each and every campaign. Foodborne diseases strategies and messages were distributed to make

South Africans aware of this, Tuberculosis (TB) messages shared and information regarding the National Health Insurance (NHI) were shared using various platforms.

The cluster also fully supported programmes linked to GBVF, among others, the National Strategic Plan (NSP) on GBVF report written and submitted every month, the Boy Child Campaign and the GBVF Campaign were driven with a well-developed communication plan which was successfully implemented. This cluster also developed communication reports shared with DGs, coordinated the cluster communicators' meetings, provided messages and support to the South African Social Security Agency (SASSA) card swapping process for grants recipients; worked with other stakeholders in dealing with the information around spaza shop registration information; and supported all programmes of the departments of Basic and Higher Education. The Clusters section also developed the five-year Cluster Communication Strategy.

The GCF and the ICF are joint planning meetings where all HoCs and internal communicators strategise and plan for communication, aligned to national communication policies, assesses the communication environment and implements the NCSF. These were held on a bi-annual and monthly basis respectively. In addition, two GCFs were held focusing on communication for South Africa's Presidency of the G20.

The Directorate: Communication Training and Institutional Development professionalised the communication system by concluding a Communication course together with the NSG. This course will be availed to communicators in the 2025/26 financial year to enable them to improve



their communication skills. The directorate provided communication training and induction to the country's political leadership (Ministers, Deputy Ministers, Members of Executive Councils, Councillors, Police Commissioners, BMA Commissioners, Members of the Northern Cape Provincial Legislature and many communicators countrywide.

Sub-programme: Provincial and Local Liaison

The GCIS provincial and district footprint which is at the coalface of service delivery, continued to drive the intergovernmental communication system through the development and dissemination of content that ensures citizens are direct recipients and beneficiaries of government programmes, and are empowered with information that enables them to become active participants in a developmental

country. What stood out in this period was a total of 594 community dialogues undertaken at local level to afford communities to interface with government on a wide range of programmes including public education on food-borne diseases, GBVF, economic opportunities, crime prevention and other service delivery-related programmes. Additionally, 462 community media engagements were facilitated to widen reach to communities. A wide range of government messengers were afforded an opportunity to talk to their respective programmes and to answer questions from members of the public.

The sub-programme further increased dissemination of government content to all three spheres of government, supported by participation in government communication structures – of note are the 582 intergovernmental communication



coordinating forums which the sub-programme utilised to enhance collaboration, strategise, undertake capacity building interventions and cascade government communication in the form of toolkits. This intergovernmental approach helped to enhance coherence in the communication efforts on the 2024 General Elections, food-borne diseases, SoNA, 30 Years of Freedom and Democracy Campaign and weather disasters, among others.

In this period, the sub-programme reached out to critical community-based sectors such as traditional leadership, youth formations, schooling and health communities, community media and other civil society formations to bring them on board with government programmes and to serve as intermediaries for their respective constituencies.

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Media Engagement								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Informed and empowered citizens	Engagements between government officials and senior journalists on government's key programmes in the NASP	Number of engagements between government officials and senior journalists on government's key programmes held	30 engagements between government officials and senior journalists on government's key programmes in the NASP held	37 engagements between government officials and senior journalists on government's key programmes in the NASP held	26 engagements between government officials and senior journalists on government's key programmes held	61 engagements between government officials and senior journalists on government's key programmes held	35	The deviation is as a result of the unit having to support additional key government projects that were not in the plan such as official funerals, Presidential Inauguration and others. Additional engagements also came as a result of G20, WEF and Mining Indaba
	Percentage of post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings	Percentage of post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings per year	17 post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings	100% of post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings per year. (In this year amounting to 18 out 18 post-Cabinet media briefings completed according to requestes	100% of post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings per year	100% (11/11) post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings held	None	None

Sub-programme: Media Engagement

Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
	Media briefings based on request from government departments	Percentage of media briefings supported from requests received from government departments per year	100% (60 out of 60) of media briefings supported from requests received from government departments	100% of media briefings supported from requests received from government departments (in this year amounting to 84 out of 84 media briefing requests completed.)	100% of media briefings supported from requests received from government departments	100% (89/89) regular media briefings on the Energy Action Plan, Higher Education sector, Public Service Commission as well as justice and crime, prevention	None	None

Outcomes, outputs, output indicators, targets and actual achievements**Sub-programme: Cluster Communication**

Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Well-functioning government communication system	Engagements with Heads of Communication (HoCs)	Number of engagements with HoCs held	Two engagements with HoCs held	Three engagements with HoCs held	Two engagements with HoCs held	Three engagements with HoCs held	One	Special engagement on G20 communications was added
	Internal Communicators' Forums (ICFs)	Number of ICFs held	11 ICFs were held	Nine ICFs were held	10 ICFs held	12 ICFs held	Two	Added two special ICF webinars dedicated to the Two-Pot Retirement System

Sub-programme: Cluster Communication								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
	Communication projects implemented aligned to the NCSF/MTSF/ SoNA priorities	Number of communication projects implemented aligned to the NCSF/MTSF/ SoNA priorities	Four campaigns implemented aligned to the MTSF/SoNA priorities	22 communication projects implemented aligned to the NCSF/MTSF/ SoNA priorities	20 communication projects implemented aligned to the NCSF/MTSF/ SoNA priorities (four projects per cluster per year – five clusters)	51 communication projects implemented aligned to the NCSF/MTSF/ SoNA priorities	31	More than anticipated communication projects were implemented in response to issues in the communication environment
	Government communicators trained	Number of communication training opportunities availed across the communication system	48 communication training opportunities availed across the communication system	32 communication training opportunities availed across the communication system	25 communication training opportunities availed across the communication system	32 communication training opportunities availed across the communication system	Seven	Due to the 2024/25 year being an election year, there was extra training provided for the incoming political leadership
	Cluster Communication Programme	Number of reports on the implementation of the Cluster Communication Programme (CCP)	New indicator	New indicator	50 reports on the implementation of the CCP produced	50 reports on the implementation of the CCP produced	None	None
	Cluster Communication Strategy	Number of five-year cluster communication strategies with CCPs drafted	New indicator	New indicator	Five cluster communication strategies with CCPs drafted	Five cluster communication strategies with CCPs drafted	None	None

Outcomes, outputs, output indicators, targets and actual achievements

Sub-programme: Provincial and Local Liaison								
Outcome	Output	Output indicator	Audited actual performance 2022/23	Audited actual performance 2023/24	Planned annual target 2024/25	Actual achievement 2024/25	Deviation from planned target to actual achievement 2024/25	Reasons for deviations
Informed and empowered citizens	Development Communication projects implemented aligned to the NCSF	Number of Development Communication projects aligned to the NCSF	1 938 Development Communication projects aligned to the GCP were conducted	1 542 development communication projects implemented aligned to the NCSF	1 250 development communication projects implemented aligned to the NCSF	1 741 development communication projects implemented aligned to the NCSF	491	The sub-programme had to undertake communication interventions in response to the food-borne diseases outbreak
	Community and stakeholder liaison visits	Number of community and stakeholder liaison sessions/visits undertaken	1 605 community and stakeholder liaison visits undertaken	1 420 community and stakeholder liaison sessions/visits undertaken	1 250 community and stakeholder engagement sessions/visits undertaken	1 441 community and stakeholder engagement sessions/visits undertaken	191	The sub-programme had to reach out to more stakeholders to collaborate on efforts to reinforce communication on 2024 General Elections, food-borne diseases and weather disasters
	Reports on support to the functioning of government communication system	Number of reports on support to the functioning of government communication system produced (provincial and local level), including the DDM	Four reports on support to the functioning of government communication system produced (provincial and local level)	Four reports on support to the functioning of the government communication system produced (provincial and local levels)	Four reports on support to the functioning of the government communication system produced (provincial and local level)	Four reports on support to the functioning of the government communication system produced (provincial and local level)	None	None

Sub-programme expenditure

Sub-programme name	2024/2025			2023/2024		
	Final appropriation	Actual expenditure	(Over)/Under expenditure	Final appropriation	Actual expenditure	(Over)/Under expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
Departmental Management	4 190	4 176	14	3 640	3 640	-
PLL	96 128	94 889	1 239	89 011	88 869	142
Media Engagement	16 098	16 009	89	15 596	15 403	193
Cluster Supervision (Human Development, Social Protection and Governance and Administration	10 540	9 968	572	9 954	9 709	245
Cluster Supervision (Economic and Infrastructure, Justice and International)	13 003	12 491	512	9 968	9 967	1
Total	139 959	137 533	2 426	128 169	127 588	581

Strategy to overcome areas of under-performance
None.

Performance in relation to standardised outputs and output indicators for sectors with concurrent functions
Not applicable.

4. TRANSFER PAYMENTS

4.1. Transfer payments to public entities

Public entities receive sizeable transfer payments from government and are often the frontline providers of services on behalf of government. It is therefore important to understand the impact of these services on the community. Departments are requested to provide information on the services provided by these public entities, transfer payments to the public entities, the actual amount spent from the transfer received by the public entities and strategic achievements of the public entity. Departments must also comment on monthly monitoring systems or the lack thereof to monitor spending on such transfer payments. If such monitoring did take place, departments must provide details of difficulties experienced and what steps (if any) were taken to rectify such difficulties.

Name of public entity	Key outputs of the public entity	Amount transferred to the public entity	Amount spent by the public entity	Achievements of the public entity
MDDA	The MDDA has the following key outputs to achieve its mandate: • Governance and administration • Grant and seed funding • Partnership, public awareness and advocacy • Capacity-building and sector development • Innovation, research and development	186 716 000	186 716 000	• 70 media projects were provided with digital support in 2024-25. • Approved 33 new grant funding projects, comprising 25 community radio, 1 community television, and 7 print/digital media outlets. • Conducted 27 capacity-building and training workshops, benefiting participants in areas including financial management, governance, and digital skills development. • Undertook two research studies focused on Trends of Media Ownership and Control in South Africa and The Role of Artificial Intelligence in SA Newsrooms.

Name of public entity	Key outputs of the public entity	Amount transferred to the public entity	Amount spent by the public entity	Achievements of the public entity
BRAND SA	Brand SA has adopted the following key outcomes to achieve its mandate: - Improved reputation of Brand SA as an entity - Increased attractiveness and thereby competitiveness of the Nation Brand - Increased Nation Brand advocacy and active citizenship - Aligned Nation Brand execution and experience domestically and internationally	38 568 000	38 568 000	- Brand South Africa secured support for the TEAM SA programme and elevate its presence at WEF Davos. This played a critical role in delivering high impact engagements both locally and abroad. This is further evident of the strong equity the entity has amongst its strategic stakeholders and a will to showcase South Africa's value proposition as a collective. - Brand South Africa hosted its 7th instalment of the Nation Brand Forum, serving as a strategic platform to reposition the country on a global stage ahead of its G20 presidency. The forum underscored the importance of collaboration in strengthening South Africa's reputation, advancing its competitiveness, attracting investment, and fostering inclusive economic growth. - Brand South Africa achieved improvements in awareness numbers of the entity as well as its programmes. The stakeholder satisfaction reached 80%, while Nation Brand awareness climbed to its highest since 2021 at 37%. The Play Your Part programme also regained momentum, post a slump during Covid, growing from 35% to 43% in awareness. - Global Reputation Study reflected positive shifts in five out of six brand dimensions, signalling increased global confidence in South Africa's economic and cultural appeal.

4.2. Transfer payments to all organisations other than public entities

Not applicable.

5. CONDITIONAL GRANTS

Not applicable.

6. DONOR FUNDS

Not applicable.

7. CAPITAL INVESTMENT

7.1 Capital Investment, Maintenance and Asset Management Plan

Infrastructure projects	2024/2025			2023/2024		
	Final appropriation	Actual expenditure	(Over)/Under expenditure	Final appropriation	Actual expenditure	(Over)/Under expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
New and replacement assets	-	-	-	-	-	-
Existing infrastructure assets	-	-	-	-	-	-
- Upgrades and additions	126	125	1	18	18	-
- Rehabilitation, renovations and refurbishments	-	-	-	-	-	-
- Maintenance and repairs	-	-	-	-	-	-
Infrastructure transfer	-	-	-	-	-	-
- Current	-	-	-	-	-	-
- Capital	-	-	-	-	-	-
Total	126	125	1	18	18	-



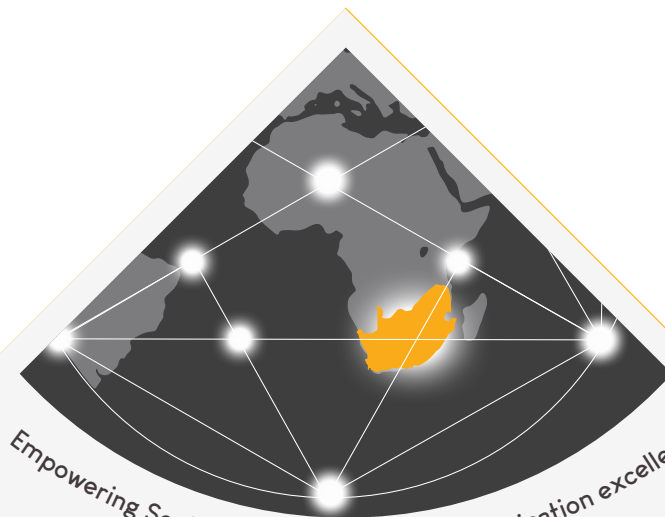
PART C:

GOVERNANCE



**government
communications**

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA



Empowering South Africans through communication excellence

1. INTRODUCTION

As required by the PFMA of 1999, the GCIS maintains an effective, efficient and transparent internal control system to ensure proper use of financial and other resources within the AO's area of responsibility. The GCIS is committed to the philosophy of effective risk management as a core managerial capability. It is our policy that, to fulfil the public's performance expectations and our strategic objectives as an organisation, we must pursue opportunities involving some degree of risk.

Our policy gives full and due consideration to the balance of risk and reward, as far as it is practically possible to optimise the rewards gained from our activities. To this extent, the Batho Pele principles and Code of Conduct for the Public Service are central ethical standards upon which decisions are made in pursuit of the organisation's overarching mandate.

2. RISK MANAGEMENT

Risk Management is a strategic imperative in the GCIS to ensure that the department sets clear and realistic objectives, understands critical risks associated therewith and develops mitigation strategies to manage such risks. The department recognises the King IV Report on Corporate Governance as best practice. It requires that the department should establish a risk management structure that will adequately identify measure, monitor and control

the risks involved in its various operations and lines of business. Risk management is ideally positioned to ensure that challenges facing the department are managed effectively. The GCIS Risk Management Framework is in line with the PFMA of 1999, as amended; and the Public Sector Risk Management Framework (2010).

2.1 Enterprise Risk Management Committee

The GCIS has an established Enterprise Risk Management Committee (ERMC) that advises the AO on risk management matters. It comprises an independent risk chairperson, one external member, three executive management and selected senior managers who represent core operational functions within GCIS. The ERMC has adopted an approved terms of reference as contained in the ERMC Charter that regulates its affairs and discharges all its responsibilities in compliance with the charter.

The committee's role is to review the risk management progress and maturity of the department, the effectiveness of risk management activities, the key risks facing the department and the responses to address these key risks. Furthermore, the committee is responsible for oversight of the GCIS risk profile, risk management governance documents, fraud prevention and anti-corruption awareness, business continuity management, ethics and integrity management as well as other compliance reports from business units.

2.2 Meetings and reporting

The ERMC met its scheduled quorum and was able to meet quarterly to discuss risk reports, Business Continuity Management (BCM), ethics and other reports from various business units and sub-committees. The committee held its governance meeting in Q4 for the approval of risk management governance documents, risk registers and Risk and Integrity Management implementation plans. Reporting by the Risk Management Committee Chairperson was done quarterly to the Audit Committee and bi-annually to the AO.

2.3 Risk profile of the department

The department had identified and approved 53 risks with 155 management action plans for the 2024/25 financial year. Of the 53 risks, five (5) are strategic risks, twenty six (26) are operational risks, ten (10) are provincial offices risks, four (4) are fraud risks and eight (8) are ethics risks. All risks were managed to acceptable risk levels. The overall achievement of risk mitigation is 84% as at 31 March 2025. Some of risk management action plans that were not fully implemented in the 2024/25 financial year were migrated to the new financial year. The risk validations conducted by IA were of great assistance in quality-assuring the evidence and progress reported by the line function. There has been a great improvement in the implementation of risk management within the department. Management has set a risk appetite and tolerance levels, including reporting of the Key Risk Indicators on a quarterly basis.

2.4 Risk advisory services

The Risk and Integrity Management unit facilitates the risk management processes in the department and guides management in the development of risk mitigation strategies that minimise the risk exposures. The unit compiled four quarterly Risk Mitigation Analysis Reports with progress that was reported by line functions and provided analysis on the overall risk mitigations. The unit further provided analysis on the identified risks, performance information, financial expenditure versus the outcome of the department.

The ERM Chairperson provides oversight and advises management on issues that need escalation and risks that need attention and further advises the DG on the status of risk management in the department. Continuous risk awareness and training was conducted to increase the risk culture within the department. The nominated Risk Champions within the department assisted in risk advisory, risk monitoring and risk reporting for the 2024/25 financial year.

3. FRAUD AND CORRUPTION

Fraud and anti-corruption form an essential pillar of the GCIS ERM philosophy. The Fraud and Anti-Corruption Strategy and Policy (approved in March 2023) adopt a comprehensive approach to the management of fraud risk. Through a range of strategies and policies that integrate fraud and anti-corruption, ethics and integrity management, the department seeks to ensure the existence of effective controls that assist with the prevention

and detection of fraud and corruption, as well as to provide guidelines on how to respond should instances of fraud and corruption be identified.

The department maintains a Fraud Case Register that is updated as and when a case is reported. The fraud risk register with four identified risks was compiled and the progress was reported on a quarterly basis. All fraud risks are monitored.

In the department, there has been continuous focus on awareness and information-sharing on what constitutes fraud, possible types of fraud, reporting mechanisms and whistle-blowing processes as well as the promotion of various avenues to report allegations of fraud and corruption such as the Public Service National Anti-Corruption Hotline: 0800 701 701; Special Investigation unit: 0800 037 774; Public Protector of South Africa: 0800 112 040; Presidential Hotline: 17737 and internal GCIS email address: fraudtipoff@gcis.cov.za.

4. MINIMISING CONFLICT OF INTEREST

An ethical and professional public service is enshrined in Section 195 of the Constitution of the Republic of South Africa of 1996. The values and conduct of a professional and ethical public servant are encoded in the Public Service Regulations (PSR) of 2016. A key measure of ethical conduct is transparency. The GCIS further promotes ethical conduct and behaviour through its own set of departmental values. All designated categories disclosed their financial interests in the 2024/25 period. Ethics and integrity management forms part of the GCIS risk management philosophy.

The department continues to avail training on ethics and integrity to its employees. The offering of the NSG on Ethics in the Public Service Course is the preferred option, as it empowers and equips public officials with the skills and competencies to make ethical decisions; to develop organisational integrity; to prevent fraud and combat corruption.

The department is, among other public service legislation, guided by the approved Ethics Policy and Ethics Management Plan in all ethics-related matters. The department conducted the Ethics Survey which led to the development of an Ethics Risk Register that is reviewed on an annual basis.

The implementation of the Ethics Risk Register forms part of the work plan of the departmental Ethics Committee appointed to monitor and advise the AO on ethics in the department. Reports from the Ethics Committee also serve quarterly at the ERM and through the ERM Chairperson before the Audit Committee.

5. CODE OF CONDUCT

The primary purpose of the Code of Conduct is to promote ethical behaviour as exemplary conduct in the Public Service. To promote a high standard of professional ethics in the workplace, public servants are encouraged to think and behave ethically and are expected to adhere to the Code of Conduct for the Public Service. The Code of Conduct addresses issues pertaining to relationships with the legislature, public, performance of duties, personal conduct and personal interests. All staff members are required to complete the Oath of Secrecy to regulate unauthorised leakage of confidential information.

The code is easily accessible from the intranet. New employees are inducted on the code through induction links, sharing of presentations on the Code of Conduct through internal communication mediums such as Let’s talk magazine, Did you know? and Hot News. Any transgression or breach of the Code of Conduct is dealt in accordance with the available public service prescripts and not limited to the Public Service Coordinating Bargaining Council (PSCBC) Disciplinary Code and Procedure Resolution No.1 of 2003.

6.HEALTH SAFETY AND ENVIRONMENTAL ISSUES

The department has a health and safety programme in place. The DG appointed the Occupational Health and Safety (OHS) Committee to ensure compliance with the OHS Co8. SCOPA Resolutions Measures as per the departments of Health and Department of Employment and Labour (DEL) Instruction Notes. The OHS representatives conduct inspections of all GCIS buildings and has developed risk assessments per building.

The AO approved the OHS Policy to cover OHS measures at the workplace. The CFO made funds available to procure safety equipment and train OHS Committee members to protect staff members, community and all GCIS stakeholders. The OHS Committee members continues to conduct health and safety awareness to encourage compliance and save lives.

ITEM	COSTS
OHS Training	R2 0160.00
Office cleaning	R2 083 701.24
TOTALS	R2 103 861.24

7.PORTFOLIO COMMITTEES

DATE	BRIEFING
10 September 2024	GCIS and entities on their 2023/24 Q3 and Q4 Expenditure and Financial reports
15 October 2024	Briefing on Audit outcomes for the 2023/24 Annual Report
18 February 2025	Briefing by GCIS on the progress towards the finalisation of the (i) GCIS White Paper Draft Policy; (ii) filling of critical vacancies
26 February 2025	Portfolio Committee oversight visit to GCIS
25 March 2025	GCIS and entities on the 2024/25 Q1 and Q2 Expenditure and Financial reports.

8.SCOPA RESOLUTIONS

The department did not appear before Standing Committee on Public Accounts (SCOPA). The last appearance was in September 2023.

9.PRIOR MODIFICATIONS TO AUDIT REPORTS

None

Nature of qualification, disclaimer, adverse opinion and matters of non-compliance	Financial year in which it first arose	Progress made in clearing/resolving the matter
None	None	None

10. INTERNAL CONTROL UNIT

Work performed by the Internal Control units:

Sub-programme: Strategy and Organisational Performance

The work of the unit is regulated by among others, the DPME's Framework for Strategic and APPs as well as the Framework for Managing Performance Information of National Treasury. Guided by these instruments, S&OP has ensured that the GCIS compiles and submits four (4) quarterly reports as well as the draft SP and APP to the necessary oversight bodies/departments. The GCIS has streamlined operations and amended the report compilation processes to ensure that the quarterly reports are drafted and the performance information validated by IA within 30 days of the end of the quarter. The unit also conducts monthly verification of reported performance information uploaded onto the Organisational Performance and Management System (OPMS) as additional control to improve the reliability and accuracy of reported information. The IA unit and the AGSA also performed a value-add audit on the drafts of the SP and APP.

Sub-programme: GITO

The sub-programme ensured that Information Technology (IT) Availability Reports and Information Management Systems projects reports were presented to the quarterly Information Management and Technology (IM&T) Steering Committee meetings. These reports deliberations and decisions of the IM&T Steering Committee were thereafter presented to the GCIS Manco and Audit Committee.

The IM&T unit facilitated the IM&T Steering Committee meetings and ensured that all reports are compiled and presented to the relevant governance structure in the department.

Sub-programme: Legal Services

The directorate drafts and/or vets all contracts that the GCIS is party to, ensuring that the interests of the department are protected against any legal risk. The directorate further provides legal opinions to the department on matters such as procurement, copyright, labour disputes and Promotion of Access to Information Act, 2000 (Act No. 2 of 2000) requests to ensure that administrative decisions of the department are lawful.

The directorate further identifies, assesses, advises on, monitors and reports on the regulatory and legislative compliance risks within the GCIS, and is also responsible for implementing the GCIS legal compliance framework and reports to the ERM and Audit Committee regarding compliance with applicable legislation by the department.

The directorate further provide legislative support to the department by, among others, drafting Bills and Legal Notices, managing the department's legislative programme, piloting Bills through Parliament and conducting public consultations.

To this end, the department continued with amending the MDDA Act of 2002 to, among others, align the objectives of the agency to the current technologies and the rapid digitalisation of the media sector. In this regard, the directorate provides legal support to the relevant chief directorate for the development of the Bill into an Act of Parliament. Legal Services has finalised the first draft of the Bill which is now being consulted with the agency and key stakeholders such as the Independent Communications Authority of South Africa, South African Broadcasting Cooperation, Broadcasting Complaints Commission of South Africa and community radio stations.

The directorate further manages the department's litigation matters to ensure compliance with Rules of Court and prevents adverse court orders being issued against the department. In this regard, the directorate manages the contingent liabilities of the department.

Legal Services finalised the compilation of the GCIS Regulatory Universe, which entails identifying all legislation applicable to the GCIS and thereafter identifying the specific provisions that must be complied with within each legislation and further identifying the relevant units within GCIS that are responsible for such compliance.

To ensure the protection of personal information, the directorate ensured that managers in the department are trained about Protection of Personal Information Act (POPIA), 2013 (Act 4 of 2013).

11. INTERNAL AUDIT AND AUDIT COMMITTEES

Vision

To be the lead internal audit assurance and advisory services of choice for GCIS.

Purpose

Internal auditing function (IAF) strengthens the GCIS's ability to create, protect and sustain value by providing the Audit Committee (AC), the executive and management with independent, risk-based and objective assurance, advice, insight and foresight.

Mission:

Internal auditing enhances the GCIS's:

- successful achievement of its objectives;
- governance, risk management, and control processes;
- decision-making and oversight;
- reputation and credibility with its stakeholders and
- ability to serve the public interest.

Charter, methodology and Internal Audit plans

The IAF operates according to the approved Internal Audit Charter (IAC) and audit methodology. Its rolling three-year risk-based 2024 – 2027 SP and

the 2024/25 AOP plan were approved by the AC. The IAC provides for IAF's independence with the administrative reporting line to the AO and functional reporting to the AC. The IAF's objectivity was not impaired during the year under review. The IAF is also in the process of updating its methodology to align it with the new IA auditing standards – working in partnership with National Treasury (NT).

Internal Audit modality, staffing and Quality Assurance Improvement Programme

The IAF's core value proposition is to give objective feedback to management and governance structures (ERMC and AC) on the adequacy and effectiveness of the system of governance, risk management and control. Audits conducted include compliance, financial discipline and organisational performance – with at least advisory/proactive validations done on the financial statements, performance information and on the implementation of the Risk Mitigation Progress reports. Due to budgetary constraints, the unit has a vacancy rate of 12.5% due to one Audit Manager vacancy.

All other posts are filled and they include the Chief Audit Executive, two Audit Managers, three Senior Internal Auditors and one Auditor. The team has a mixed set of skills ranging from IT, performance management and financial auditing skills. A Quality Assurance Programme is in place with audit engagement monitored on a regular basis, issues emerging from the quality assurance review monitored and progress report provided to the AC at least bi-annually. Additionally, a Quality Assurance

Self-assessment Preparation tool (QASP) developed and deployed by NT in government departments, illuminated areas of improvements that IAF is addressing, in preparation for the external five-yearly quality assurance review.

Stakeholder relationships

The IAF works with all key internal and external stakeholders – the AGSA, management, staff, ERMC, AC and other professional bodies (IIASA and ISACA) in the pursuit of its overarching mandate. This is done to leverage on the resources available outside of the IAF, but to build sustainable partnerships to help improve the GCIS audit outcomes and organisational performance.

Internally, a Communications Audit Protocol has been developed and communicated to management and staff on the process to manage the implementation of the audit engagements. Similarly, meetings with the top management (chaired by the AO) are held at least every two-months to discuss audit, control and risk matters – to integrate the work of internal assurance providers and as part of preparation for the ERMC and AC meetings.

Summary of audit work done

Planned vs completed audits	Ad hoc projects	Internal audit recommendations	Value add	Limitations
Proactive audits = 3/3 (100%)	Not applicable	Correcting the AFS and IFS, QPR, AR and Risk Progress Report – based on IAF findings	41 misstatements were corrected on the performance reports before DG’s approval; R8 million worth of mis-statements were corrected on the AFS/IFS before DG’s approval; 12 incorrectly reported achievements were corrected on the Risk Mitigation reports	None, as these advisory reviews are performed before the reports are approved by the DG/AO. The process has been institutionalised
Assurance audits = 7/7 (100%)	Requested audits 2/2 = 100%	Improve performance management and monitoring Updating of the policies and procedures;	Contributed to reduced risk exposure as these audits augment the risk validation by providing additional layer of assurance on existing controls and new risk mitigation action plans	Not all requested documents submitted or submitted on time
Follow-up = 1/1 (100%)	Not applicable	Strengthening records management Ensuring that reconciliations and reviews of reports and transactions are performed	Overall, 77% of IAF recommendations implemented – especially on issues having direct impact to external audit outcomes and overall organisational performance	Not all requested documents submitted or submitted on time

Key activities and objectives of the Audit Committee

Purpose and mandate

The purpose of the AC as an oversight structure is to preside an intricately interwoven system of governance, risk management and controls to provide independent counsel and advice that enables the AO to fulfil their fiduciary duties as outlined in the PFMA.

Independence of the Audit Committee and Internal Audit Function

The AC is made up of independent non-executive members, with members of GCIS management (including the AO) as ex-officio members. The Chairperson of the ERMCC also attends AC meetings as an ex-officio. The committee reports quarterly to the EA on its performance. The IAF’s independence

is articulated in the Internal Audit Charter approved by the AC, where the IA reports functionally at least on a quarterly basis about its performance, plans, progress against plans, including tabling its audit reports.

Performance against statutory duties and Audit Committee performance evaluation

The AC fulfilled its statutory duties as set out in its terms of reference by providing oversight to the work of management, IAF, AGSA and Risk Management. However, the AC expects further improvements in the monitoring of the compliance universe – with the filling of identified posts that have been prioritised to augment existing capacity within the Legal and Compliance unit. Overall, the participation by all AC members was more than satisfactory, with over 75% attendance per member. In addition, the AGSA

had reported that it is satisfied with the AC’s ability to fulfil its mandate. Working with NT, the AC will be strengthening the current 360-degree Evaluation Tool to ensure feedback on the AC’s effectiveness is received also from management and the IAF.

Combined assurance

The AC has directed that the IAF to assist with coordinating the combined assurance activities. In this regard, IAF developed a Combined Assurance Plan based on the GCIS top risks which were mapped to the various assurance actors. The plan was discussed with management and the ERMCC, and approved by the AC. Quarterly progress reports were received from IAF – integrating assurance feedback received across all lines of defence that include the AGSA and the IAF, among others. The AC is satisfied with the outcome of the assessment done,

which includes a report from the ERMCM Chairperson. These reports guide the AC to determine risks that needs to be retired from the register as they have materialised, as well as risks that needs to be rolled over to the next financial year due to outstanding mitigation plans that have not been implemented.

Resolution of Audit Committee recommendations

The AC is satisfied with the progress made to implement its recommendations, among the GCIS developing catch-up plans that:

- resulted in improved overall organisational performance (from average of 85% in Q1 to Q2 to an annual achievement of 89%);
- ensured expenditure improved to 97.8% against budget despite delays in filling some critical posts;
- led to a process to clear irregular and fruitless and wasteful expenditure has improved – with majority condoned and process underway to settle a long outstanding inter-departmental debt;
- ensured that majority of the significant findings raised by AGSA and IAF are implemented; and
- resulted in the work to strengthen compliance monitoring starting in earnest with a monitoring tool that has been procured, and work to comply with Promotion of Access to Information Act (PAIA), 2000 (Act 2 of 2000) and POPIA having progressed well. The general compliance environment should improve as capacity within the Legal and Compliance unit is enhanced.

Attendance of audit committee meetings by AC members

The table below discloses relevant information on the AC members.

Name	Qualifications	Professional affiliation (e.g. SAICA, IIA, IOD (SA)	Appointment: Term of office		Number of meetings attended 2024/25	Has the AC member declared private and business interests in every meeting? (Yes/No)	Is the AC member an employee of an organ of state? (Yes/No)	Number of other ACs that the member served on during the reporting period (whether in the public sector or not)	Number of other governance structures the member served on during the reporting period, e.g. Boards, Risk Committee, IT Committee, etc, whether in this or any other institution(s)
			Start date	End date					
Kgoale Maja	Master of Business Leadership (MBL) – University of South Africa (UNISA); Bachelor of Accounting Science (Honours) – UNISA; Bachelor of Accounting Science – UNISA; Certified Internal Auditor (CIA) – IIASA	Associate Member - IRMSA	1 February 2022	5 June 2025	5/5	Yes	No	4	1

Name	Qualifications	Professional affiliation (e.g. SAICA, IIA, IOD (SA))	Appointment: Term of office		Number of meetings attended 2024/25	Has the AC member declared private and business interests in every meeting? (Yes/No)	Is the AC member an employee of an organ of state? (Yes/No)	Number of other ACs that the member served on during the reporting period (whether in the public sector or not)	Number of other governance structures the member served on during the reporting period, e.g. Boards, Risk Committee, IT Committee, etc, whether in this or any other institution(s)
			Start date	End date					
Johannes Collen Weapond	B. Com (Honours) Information Technology – University of Cape Town (UCT); Postgraduate Diploma in Digital Forensics (Coursework); Bachelor of Law (B.luris) – UNISA; B. Tech Policing – Tshwane University of Technology (TUT); Diploma in Business Management – BMTC; Diploma in Compliance Management – University of Johannesburg; Diploma in Education – Rand College; Programme in Fraud Examination – University of Pretoria; Leadership Development – University of the Witwatersrand (WITS)	Admission – High Court of South Africa	1 July 2022	30 June 2025	6/6	Yes	No	4	3
Kgabo Hendrick Badimo	PhD Information Systems – UNISA; Master of Science Data Engineering – Keele University (UK); B.Sc. Computer Science – UL; Executive Leadership – UNISA; SBL Graduate Studies Programme Business Administration – WITS; Diploma in French Language – Université De Clermont Ferrand.		1 April 2024	31 March 2027	3/3	Yes	No	1	5

Remuneration of AC members

a. Rates

Member = R 7 857.00**Chairperson = R12 951.00**

b. Whether AC members who worked or are working for an organ of state are being remunerated.

N/A – None of the committee members worked for an organ of state for the period under review.

c. Total AC expenditure for the reporting period.

R156 276.00

12. AUDIT COMMITTEE REPORT

Part 1: Audit Committee reflections – 2024/25 financial year

The AC identified the following priorities for the year under review:

- Review the Annual and Interim Financial Statements and consider whether they are fairly presented, complete and reflect appropriate accounting principles;
- Review the quarterly and annual performance reports against predetermined targets, ensure management development effective catch-up intervention plans to achieve the achievement of corporate goals;

- Review the expenditure against the budget (including any unauthorised, irregular, fruitless and wasteful expenditure) and corrective measures to address deficiencies identified;
- Evaluate the efficacy of the system of internal control including the implementation of ICT controls, adoption of novel digital technologies to scale up reach and impact of GCIS information products and services, as well as ensuring implementation of compliance universe framework and plans;
- Ensure that Human Capital plans are implemented to ensure adequate resources in the units for the attainment of organisational and employee goals objectives;
- Consider and approve the Internal and External Audit Plans, foster collaboration between auditors and other assurance providers and ensure effective implementation of the Combined Assurance Plan;
- Review and advise on the Risk Management Governance Framework, implementation of risk management processes and controls; and
- Regularly report to the EA in line with the AC's terms of reference.

The AC reviewed its terms of reference (charter), socialised them with top management of GCIS and had it approved.

During the period under review, the AC held six meetings – with four meetings dedicated towards helping foster a culture of good governance by ensuring management has risk-based internal controls in place and there is effective performance monitoring and compliance.

Two special AC meetings were held to: (i) consider the unaudited AFS and annual performance reports prior to submission to AGSA for auditing purposes; and (ii) consider the audited AFS and AR – together with the AGSA Audit Report and detailed Management Report.

Apart from the AC members, AGSA has a standing invitation to all AC meetings, and the GCIS management team led by the Accounting Officer also participate in the meetings. Additionally, the Chairperson of the ERM also has a standing invitation and participate in all meetings to provide a full account on the effectiveness of the risk management processes and to provide the committee with much-needed insights to enhance its oversight responsibilities.

The Chief Audit Executive attends all meetings and also provide administrative and secretarial support to ensure smooth AC operations. Quarterly reports were prepared and submitted to the executive authority in line with the approved AC charter.



The AC flagged the following issues that require attention:

- Implementation of the Digital Transformation Strategy (digitisation of physical records and digitalisation of key value chain processes), including tackling issues affecting new application systems development and greater usage;
- Increased use of digital technologies to broaden the reach of targeted audience and ensuring alternative methods to cater for members of the public that are digitally excluded;

- Introducing and implementing a legislative regime to enforce compliance culture and to ensure an effective government-wide communication system;
- Addressing the recommendations from AGSA and IAF by strengthening the Audit Action Plan and holding officials to account;
- Ensuring the organisational Compliance Universe Framework is implemented to improve compliance culture, as well as strengthen Records Management systems; and
- Enhancing the procurement system to improve its agility and responsiveness – to improve the budget spending patterns, as well as ensuring suppliers are paid within 30 days of receipt of valid invoices.

The AC is satisfied that sufficient safeguards are in place to ensure the fulfilment of its mandate as espoused in the PFMA section 77 and the Treasury Regulations 3.1.8 to 3.1.16, and that in all material respects, it has complied with the letter and spirit of the terms of reference (AC Charter) as agreed to with the EA.

The Global Internal Audit Standards that came into effect in January 2025 were socialised with the AC, and the committee is satisfied that IA is working with the NT’s support team and the Institute of Internal Auditors (IIA) to transition existing AC and IAF methods and processes to fully align with the new requirements.

The AC can confirm that it has carried out its duties and responsibilities without any limitations to its mandate or impediments during the financial year under review, with full support from the EA, top and senior management, auditors and other critical actors within the accountability ecosystem.

Part 2: Audit Committee composition and meeting attendance

The AC comprises three independent and non-executive members. The AC is properly constituted, with a balanced representation reflecting a diverse and appropriate mix of qualifications, skills-set and experience – covering areas such accounting, auditing, ICTs, corporate governance, as well as legal and compliance. The AC convened six times during the year, with four being ordinary meetings and the remaining two being special meetings.

The table below provides AC members’ details, as well as their participation in the meetings that were scheduled and held for the year under review:

Name (Position)	Qualifications	Is the AC member an employee of an organ of state? (Yes / No)	Number of ordinary meetings attended	Number of special meetings attended
Mr K. Maja	Refer to table above	No	3/3	2/2
Adv C. Weapond	Refer to table above	No	4/4	2/2
Dr K. Badimo*	Refer to table above	No	3/3	0*

* Commenced duty in August 2024.

Part 3: Audit Committee focus areas

The following was reviewed during the year under review:

Effectiveness of the internal control systems

On the whole, the GCIS system of internal controls has demonstrated resilience – as noted from the independent reviews of the auditors – with clean audits attained in the past nine out of 10 years. However, further control improvements in the area of records management, greater and effective use of digital technologies to improve efficiency, addressing the procurement challenges including prevention of irregular expenditure, filling of critical posts, as well as ensuring that the monitoring controls are improved to meet targets as set out in the APP. The past audit results – despite the challenges highlighted – reflect dedication and commitment by all role-players to help institutionalise and implement a culture of zero-tolerance against non-compliance. These positive efforts should over time result in GCIS improving its audit outcome maturity level from the current AGSA rating of “doing more than the basics” to the highest accolade of “doing good”.

Effectiveness of the IAF

IAF presented its charter, the rolling three-year Risk-Based 2024 – 2027 SP, the annual 2024/25 Internal Audit Plan, as well the Combined Assurance Plan – which were approved. During the year, quarterly progress reports against the approved plan, IA reports, as well as the dashboard and progress on the implementation of the Combined Assurance Plan were presented and discussed. NT introduced a Quality Assurance Self-Assessment Preparation

Tool (QASP) to assess the readiness of government departments for an external five-year quality assurance review. Based on the self-assessment conducted by GCIS which was validated by independent assessors using the NT’s Internal Audit Capability Model (IA-CM) maturity levels, the GCIS IAF was rated at maturity level-5 (IAF learning from inside and outside the organisation for continuous improvement).

The results affirm the sentiments of the AC that the IAF is well-positioned to be a critical sounding board to the AC and key stakeholders in discharging their governance responsibilities and to improve the governance and risk environment.

During the year under review, IAF carried out the following audit engagements:

- Validation of Q1 to Q3 Risk Mitigation Progress reports, Q1 to Q4 Performance Information reports and the Annual Report, Q2 to Q3 Interim and the Annual Financial Statements;
- Two SCM audit engagements;
- Audit of ICT general controls and governance, transversal systems (BAS, LOGIS and PERSAL);
- Operations audit of three provincial offices, Human Capital (HR), facilities (physical and logical security), communication campaigns/projects; and
- Follow-up audits.

By the end of the financial year, all audit engagements were finalised and audit reports presented to management and to the AC – the remaining engagements are in the reporting stage. The IAF also provides administrative and secretarial

support to the bi-monthly IA and Risk Committee (management) and the quarterly AC. The IAF also led the implementation of the combined Assurance Plan with quarterly dashboards and combined assurance reports tabled and discussed in the IARC, ERM and AC meetings. These initiatives contribute towards an integrated and collaborative approach to sound enterprise risk and performance management.

Effectiveness of risk management

The ERM made up of two external non-executive members (with one as Chairperson), together with the GCIS top executive meets quarterly to discuss the risk management plans and reports. The Chairperson of the ERM prepares a report after each meeting held, which is tabled at the AC. During the year under review, the ERM considered and recommended the following:

- ERM Charter, business continuity management steering committee charter, risk appetite and tolerance framework and levels; and
- Strategic, Operational, Ethics and Fraud Risk Assessment registers.

Management quarterly reports linked to the key risk management priorities identified by the ERM, as well as quarterly risk mitigation progress reports were presented and discussed, including the IA feedback on the efficacy of risk management processes. A synthesis report was tabled at the AC meeting on a quarterly basis by the ERM Chairperson.

The risk management processes continue to show improvements, with greater collaboration among role-players to ensure critical risks, proper root cause analyses, existing controls and mitigation action plans are enhanced.

Majority of the risks identified in 2024/25 were adequately treated and those risks that could not be mitigated effectively were migrated to the 2025/26 financial year. Among some of the untreated risks are:

- Misalignment between the operating model with the departmental strategy;
- Cybersecurity breaches;
- Lack of coherence in government messaging; and
- Records Management.

The AC working with the ERM, will continue to guide management on measures to improve the risk and control environment.

Adequacy, reliability and accuracy of financial and performance information

Management presented the quarterly performance reports together with the interim financial statements to the AC meetings. Overall, the quality of the reports has improved, as are the achievements against the set targets and policy objectives. Some targets were not achieved, requiring management to address the capacity constraints such as the filling of vacant posts as well as employee skills-set and capabilities. Additionally, the Records Management System requires attention to ensure that reported achievements are supported by valid and relevant portfolios of evidence. Similar observations were noted in relation to the interim financial statements wherein misstatements were identified by IAF in relation to accruals, payables, leave entitlement and disclosure notes. As the internal audits are done proactively, the AC was able to consider the management and audit reports, and guide management as deemed appropriate – with majority of findings identified not being of a material nature.

Accounting and auditing concerns identified as a result of internal and external audits

There were no material concerns identified by the AC – including from reports tabled by the AGSA and IAF.

Compliance with legal and regulatory provisions

The GCIS has developed policies and procedures aligned to the relevant prescripts – as evidenced by the final AGSA Clean Audit Report of 2024/25. However, the AC has urged management to augment existing control measures by implementing the Compliance Universe Framework and Plan developed by the Legal and Compliance unit, in order to ensure an integrated and coherent approach to compliance management and to mitigate the risk of some emerging legal and regulatory provisions slipping out of management’s dashboard radar. The AC will focus on this area a lot more to improve its oversight responsibility to the triad system of governance, risk and control.

The quality of in-year management and monthly/quarterly reports submitted in terms of legislation

The AC in its ordinary quarterly meeting processed the in-year management reports as tabled by management. There were no major concerns raised by the AC, except for management to tackle the issue of records management as it is central to the production of high-quality performance reports, development and implementing catch-up plans to address material over- or under-performance in relation to both financial and non-financial performance relative to the set targets and performance norms and standards.

Combined assurance

A combined Assurance Plan developed by IAF with the support of management, linked to the high/critical risks, was tabled at the ERM and the AC

and was approved. The combined assurance is supported by the audit plans from AGSA, IAF and other assurance providers, as feedback loops to help identify the areas of improvement in the risk management processes. Additionally, the plan seeks to rally all actors in the accountability value-chain system to work in tandem for the greater good of the GCIS and for the intended beneficiaries of the government communication products and services without whom the GCIS would not exist. The AC is pleased with the progressive interventions to improve the system of risk management and its contribution towards sound internal controls and effective governance. Additionally, the validation processes introduced in the IAF Plan have assisted in providing an independent assessment on the effectiveness of the risk assessment processes to improve the GCIS performance outcomes. Furthermore, the ERM continues to play a critical part in ensuring that the GCIS Risk Maturity Model Assessment results are improved by addressing gaps identified during the self-assessment conducted – where GCIS obtained a 3.6 score out of 5.

Evaluation of Annual Financial Statements

The AFS together with the relevant supporting notes and explanations of material variances, were tabled and discussed at the AC meeting. The AC further took note of the reports of AGSA and IAF on their assessment of the financial statements. Safe for the matters raised by the auditors, the AC is of the view that AFS were compiled in conformance to the Modified Cash Standards as prescribed, and reflect a fairly truthful state of affairs of GCIS operations for the financial year under review.

External audit

AGSA has a standing invitation to all AC meetings and participated in majority of those meetings. AGSA

did not bring any significant concerns to the AC, impacting on its independence, objectivity or its ability to carry out its constitutional mandate without fear or interference.

Auditor-General’s report

The final Audit Report and the detailed Management Report with supporting annexures were tabled at the AC for consideration and approval. Based on the discussions that ensued, including the inputs from management, the AC is pleased that the GCIS retained its clean audit status in the 2024/25 financial year, and commend the efforts of all the role-players in the accountability ecosystem. Management will develop an effective Audit Action Plan to address the issues raised by the AGSA, which the AC will monitor on a regular basis to ensure the concerns are addressed

Conclusion

The task of the AC is a daunting one. It is made easier when all parties that have a stake (direct or otherwise) in the success of the GCIS, play their part to help improve the control environment and by extension, the performance of the institution. The AC would like to thank the Minister, the AO, Senior Management and all staff members of the GCIS, and the role of other assurance providers in helping to entrench a culture of good governance to enable GCIS to survive and thrive in a turbulent globally competitive environment.



Dr Kgabo Hendrik Badimo
Acting-Chairperson of the Audit Committee
GCIS
31 July 2025

13. B-BBEE COMPLIANCE PERFORMANCE INFORMATION

The following table has been completed in accordance with compliance to the B-BBEE requirements of the B-BBEE Act, 2003 (Act 53 of 2003) and as determined by the dtic.

Has the department/public entity applied any relevant Code of Good Practice (B-BBEE Certificate levels 1 – 8) with regards to the following:		
Criteria	Response Yes/No	Discussion <i>(Include a discussion on your response and indicate what measures have been taken to comply)</i>
Determining qualification criteria for the issuing of licences, concessions or other authorisations in respect of economic activity in terms of any law?	No	GCIS does not issue licences or concessions
Developing and implementing a preferential procurement policy?	Yes	GCIS implements PPPFA (Act 5 of 2000), Preferential Procurement Regulations (PPR) 2022, NT instruction notes and notes and practice notes
Determining qualification criteria for the sale of state-owned enterprises?	No	No SOEs under GCIS’s control are on sale
Developing criteria for entering into partnerships with the private sector?	Yes	Specifications and terms of reference for Request for Quotations (RFQs) and Request for Bids (RFBs) together with general conditions of contract and SLA outline the contracting criteria
Determining criteria for the awarding of incentives, grants and investment schemes in support of B-BBEE?	No	GCIS does not offer incentives grants and investment schemes



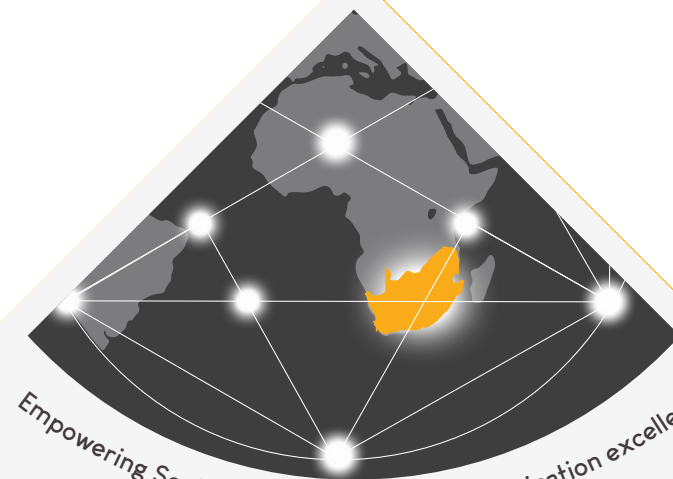
PART D:

HUMAN RESOURCE MANAGEMENT



**government
communications**

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA



Empowering South Africans through communication excellence

1. INTRODUCTION

The Chief Directorate: Human Capital and Corporate Support (HC&CS) is entrusted with a critical role of building a team of working professionals whilst complying with the Constitution of the Republic of South Africa of 1996; Public Service Act of 1994, as amended; PSR of 2016; Labour Relations Act, 1995 (Act 66 of 1995), as amended; Basic Conditions of Employment Act, 1997 (Act 75 of 1997); Skills Development Act, 1998 (Act 97 of 1998); Skills Development Levies Act, 1999 (Act 9 of 1999); OHS Act, 1993 (Act 85 of 1993); National Skills Development Strategy, and the collective agreements signed in the PSCBC and General Public Service Sectoral Bargaining Council.

The chief directorate subscribes to providing professional and bespoke HRM solutions to leverage service delivery to the core business of the department by assuming and adopting its role as a strategic partner, change agent, employee champion and administrative expert.

The department's ability to attract and retain the right skills and talent is a critical element towards achieving its planned strategic objectives and delivering on its constitutional mandate. The MTEF Human Resource Plan was developed and approved in June 2023, to align the workforce with the strategic goals of the department. The plan focuses on the following key HR areas:

- a. implement an organisational design to improve service delivery throughout the system;
- b. recruit and retain suitably qualified, capable and skilled workforce;
- c. promote and coordinate Employment Equity Plan and transformation special programme;

- d. have skilled, capacitated and empowered workforce through skills development and training;
- e. effectively manage the EHW in the workplace; and
- f. promote sound labour relations, ethical behaviour and integrity within the workforce.

To create a desirable organisational structure that responds to the strategy, the department reviewed the organisational structure, which was approved and concurred with by the Minister for Public Service and Administration (MPSA) on 11 September 2023. The department prioritised some positions to avail resources in priority areas of the department. Internal controls were enhanced to recruit and retain a suitably qualified, capable and skilled workforce and to maintain the vacancy rate below 10% as prescribed by the Department of Public Service and Administration (DPSA). The department approved a recruitment plan in 2024/25 with 27 funded vacant posts. By the end of the financial year, 24 vacancies were filled, with three re-advertised.

In contributing to the national priority of addressing inequality, the department designated a certain number of posts to be advertised to promote representation of people from designated groups. This is achieved through targeted recruitment and partnership with institutions for PWDs, youth organisations, recruitment agencies and institutions of higher learning. The 2% national target of PWDs required on the Economically Active Population (EAP) was achieved and exceeded at 3%. Women representation at SMS level was achieved at 58% at the end of March 2025.

The department is entrusted with the responsibility of providing information to the public, that is timely, accurate and accessible. To fulfill this mandate, there is an ever-present need for skilled personnel to improve productivity, service delivery and sustainability within a fast growing and competitive communication environment. To achieve this, the department invests in training and development of its HR through the Workplace Skills Plan (WSP) that is developed and implemented annually. WSP training initiatives and priorities conform to the broader national priorities laid down in the South African training legislations, from which capacity building programmes are derived, and are also linked to the GCIS five-year strategy and the MTEF Human Resource Plan.

To manage performance of employees, the department subscribes to the DPSA Employee Performance Management and Development System (EPMDS) Framework, 2018 and Chapter 4 of the Senior Management Service (SMS) Handbook 2003, as amended. The main purpose of the PMDS is to enhance performance at strategic and operational levels of the department by teams and individuals to achieve desired results; to identify individual's potential, strengths, weaknesses and align them to the departmental priorities and strategies; identify and remedy poor performance and to provide a framework for recognising and rewarding good performance.

Action plans were put in place to ensure that processes to mitigate risks and challenges identified in human capital management are undertaken.

2.OVERVIEW OF HUMAN RESOURCES

- The number of posts on the establishment as at 31 March 2025 was 500, with 414 posts funded. Out of 414 funded posts, 397 were filled. The department spent 98.79% (287.414 million) of the final Compensation of Employees (CoE) budget allocation out of the R291 million.
- The department experienced CoE budget constraints, resulting in non-recruitment of interns for the 2024/25 financial year. However, the department signed Memorandums of Agreement (MOAs) with Technical and Vocational Education and Training (TVET) colleges, PSETA, MICSETA and other employer organisations to collaborate on placement and funding of the Internship and capacity building programmes.

Seventy-four interns were placed during the financial year through these collaborations. The vacancy rate based on the funded posts was at 5% as at 31 March 2025 and 20% against the approved establishment (including unfunded posts). The department made progress in retaining talented employees despite the CoE budget constraints it faced during the financial year. There were seven internal appointments made in this period.

- The department undertook an exercise to review its organisational structure which was subsequently approved and concurred with by the MPSA on 11 September 2023. All employees were placed on the newly approved structure with effect from 1 April 2024.



- The turnover rate was at 3% at the end of 2024/25 financial year. Thirteen employees terminated their services. Seven of the terminations were due to resignation, three (3) due to retirement, one (1) employee left due to contract expiry, one (1) employee was transferred to another department, and one (1) employee was terminated due to death.
- The department prioritises the empowerment of women, evidenced in the representation of females at SMS (levels 13 – 14) which was maintained at 58% in the given period. The department met the 2% disability national target in the previous reporting periods and in 2024/25, the percentage of persons with disabilities stood at 3%, exceeding the national target by 1%. As at 31 March 2025, Employment Equity (EE) representation within the department was as follows: African males 36%; African females 49%; Coloured males 3%; Coloured females 4%; Indian males 1%; Indian females 3%; White males 2% and White females 2%.
- The department maintained 100% of senior managers who signed Performance Agreements during the reporting period. Two hundred and eighty-two (282) employees received pay progression for the 2023/24 performance cycle. Of the 282 employees, 258 were from levels 1 – 12 and 24 were SMS members.
- The increased awareness on management of sick leave saw a marked improvement of 2 390 days utilised for sick leave during the sick leave cycle from 1 January 2024 to 31 December 2024, compared to 3 054 days utilised for sick leave during the 2023 leave cycle. The number of employees who utilised sick leave were 314 compared to 397 employees in 2023. Twenty-seven (27) employees exhausted their normal sick leave and had to enter into incapacity leave as compared to 24 employees during the 2023 leave cycle. The increase in the utilisation of incapacity leave can be attributed to the fact the 2024 was the third and final year of the three-year sick leave cycle.

- The department dealt with six (6) grievances during the financial year. Four (4) cases were finalised and two (2) are still under investigation. Twenty (20) misconduct cases were recorded during the reporting period. Eight (8) cases were withdrawn, and 12 cases were dealt with and finalised. Two (2) dispute cases were lodged, two (2) were dismissed and one case is still pending at the Bargaining Council.
- The WSP and Human Resource Development (HRD) Implementation Plan focused on scarce and critical skills in line with the digital, communication and mandatory training programmes. In total, 256 beneficiaries benefited from the skills programmes in line with the WSP in the following areas: Advanced Public Relations Writing, Digital Media Planning, Digital Marketing, Creative Writing, Writing for Social Media and Stakeholder Management.

Furthermore, prioritised management development programmes such as the EDP for SMS members, AMDP for MMS members and Assistant Directors, and EMDP for officials on remuneration levels 6 to 8. In addressing the career development of employees, the department awarded 17 bursaries for the 2025 academic year and recorded 26 active bursaries in the financial year. Ten (10) new entrants into the Public Service were enrolled on the Compulsory Induction Programme (CIP).

- The GCIS has also contributed to addressing the challenge of youth unemployment and played a key role in providing opportunities for graduates through the Youth Development Programme, which places graduate interns to benefit from hands-on experience with the skills they require for a specific job. It also allows and exposes them to other opportunities and career pathways that they would not have otherwise been exposed to.

Furthermore, the GCIS continues to provide opportunities for those who require work experience to acquire their qualifications through WIL. During the reporting period, the department had 18 graduate interns and 56 learners. Some of these interns and learners exited the programme during the financial year.

- Interns and WIL learners are mentored by experienced officials through the Mentorship Programme established in the department for both young professionals and permanent employees. Over and above this, external service

providers address further training for soft skills/ any skills gaps identified by their mentors through formal training. Across all its programmes and interventions including engagements with stakeholders, the GCIS has driven the agenda of supporting and enabling a cohort of employable young people.

- The composite development of staff was further addressed through the EH&W implementation plans which were successfully implemented and focused on creating awareness for HIV and AIDS, health and wellness through internal communication platforms. As part of the Health and Wellness Preventative Programme, health screening sessions were coordinated for employees to be assessed on body mass index; waist circumference; blood pressure; cholesterol levels, blood sugar levels, voluntary HCT and neck and shoulder massages. Condoms were distributed throughout the department.
- The GCIS Gender Equality and Job Access Strategic Framework implementation plans were successfully implemented. The focus was on empowering women, employees with disabilities, creating awareness on GBVF and promoting reasonable accommodation for employees with disabilities.
- The department intends to continue implementing HR priorities in line with the approved 2023 – 2026 MTEF Plan.



3. HUMAN RESOURCES OVERSIGHT STATISTICS

3.1. Personnel-related expenditure

The following tables summarises the final personnel related expenditure by programme and by salary bands. In particular, it provides an indication of the amount spent on personnel and the amount spent on salaries, overtime, homeowner’s allowances and medical aid.

Table 3.1.1 Personnel expenditure by programme for the period 1 April 2024 and 31 March 2025

PROGRAMME	TOTAL EXPENDITURE (R'000)	PERSONNEL EXPENDITURE (R'000)	TRAINING EXPENDITURE (R'000)	PROFESSIONAL AND SPECIAL SERVICES EXPENDITURE (R'000)	PERSONNEL EXPENDITURE AS A % OF TOTAL EXPENDITURE	AVERAGE PERSONNEL COST PER EMPLOYEE (R'000)
Administration	196604	75397	0.00	0.00	38,30	589
Content Processing and Dissemination	363553	85354	0.00	0.00	23,50	694
Intergovernmental Coordination and Stakeholder Management	123332	102124	0.00	0.00	82,80	659
Total	683 489	262 875	0.00	0.00	38,50	647

Table 3.1.2 Personnel costs by salary band for the period 1 April 2024 and 31 March 2025

SALARY BAND	PERSONNEL EXPENDITURE (R'000)	% OF TOTAL PERSONNEL COST	NUMBER OF EMPLOYEES	AVERAGE PERSONNEL COST PER EMPLOYEE (R'000)
Lower skilled (levels 1 – 2)	196	0,10	1	196
Skilled (level 3 – 5)	11832	4,40	40	303
Highly skilled production (levels 6 – 8)	52830	19,60	123	429
Highly skilled supervision (levels 9 –12)	136800	50,70	188	727
Senior and top management (levels 13 – 16)	60662	22,50	45	1 348
Contract (levels 3 – 5)	25	0,00	1	25
Contract (levels 6 – 8)	530	0,20	2	226
Total	262 875	97,40	400	647

Table 3.1.3 Salaries, overtime, homeowners' (HOA) allowance and medical aid by programme for the period 1 April 2024 and 31 March 2025

PROGRAMME	SALARIES		OVERTIME		HOMEOWNERS' ALLOWANCE		MEDICAL AID	
	AMOUNT (R'000)	SALARIES AS A % OF PERSONNEL COSTS	AMOUNT (R'000)	OVERTIME AS A % OF PERSONNEL COSTS	AMOUNT (R'000)	HOA AS A % OF PERSONNEL COSTS	AMOUNT (R'000)	MEDICAL AID AS A % OF PERSONNEL COSTS
Administration	62537	81,70	1 337	1,70	1 874	2,40	3 282	4,30
Content Processing and Dissemination	71265	81,50	1 985	2,20	1 519	1,70	3 538	4,00
Intergovernmental Coordination and Stakeholder Management	84 846	80,10	311	0,30	2 158	2,00	4 379	4,10
Total	218 647	81,00	3 633	1,30	5 550	2,10	11 198	4,10

Table 3.1.4 Salaries, overtime, HOA's and medical aid by salary band for the period 1 April 2024 and 31 March 2025

SALARY BAND	SALARIES		OVERTIME		HOMEOWNERS' ALLOWANCE		MEDICAL AID	
	AMOUNT (R'000)	SALARIES AS A % OF PERSONNEL COSTS	AMOUNT (R'000)	OVERTIME AS A % OF PERSONNEL COSTS	AMOUNT (R'000)	HOA AS A % OF PERSONNEL COSTS	AMOUNT (R'000)	MEDICAL AID AS A % OF PERSONNEL COSTS
Skilled (level 1 – 2)	132	67,30	0	0	16	8,20	31	15,80
Skilled (level 3 – 5)	8 253	68,80	319	2,70	704	5,90	1 398	11,70
Highly skilled production (levels 6 –8)	40 192	74,70	1 452	2,70	2 234	4,20	4 090	7,60
Highly skilled supervision (levels 9 – 12)	115 610	81,50	1 772	1,20	2 219	1,60	4 990	3,50
Senior management (levels 13 – 16)	54 460	88,00	0	0	377	0,60	689	1,10
Total	218 647	81,00	3 543	1,30	5 550	2,10	11 198	4,10

3.2. Employment and vacancies

The tables in this section summarise the position regarding employment and vacancies.

Table 3.2.1 Employment and vacancies by programme as on 31 March 2025

PROGRAMME	NUMBER OF POSTS ON APPROVED ESTABLISHMENT	NUMBER OF POSTS FILLED	VACANCY RATE	NUMBER OF EMPLOYEES ADDITIONAL TO THE ESTABLISHMENT
Administration	167	125	25	1
Content Processing and Dissemination	150	123	18	2
Intergovernmental Coordination and Stakeholder Management	183	152	17	0
Total	500	400	20	3

Table 3.2.2 Employment and vacancies by salary band as on 31 March 2025

SALARY BAND	NUMBER OF POSTS ON APPROVED ESTABLISHMENT	NUMBER OF POSTS FILLED	VACANCY RATE	NUMBER OF EMPLOYEES ADDITIONAL TO THE ESTABLISHMENT
Lower skilled (levels 1 - 2)	2	1	50	0
Skilled (levels 3 – 5)	48	40	17	1
Highly skilled production (levels 6 – 8)	152	123	13	2
Highly skilled supervision (levels 9 – 12)	239	188	17	0
Senior management (levels 13 – 16)	59	45	22	0
Total	500	397	20	3

Table 3.2.3 Employment and vacancies by critical occupations as on 31 March 2025

CRITICAL OCCUPATION	NUMBER OF POSTS ON APPROVED ESTABLISHMENT	NUMBER OF POSTS FILLED	VACANCY RATE	NUMBER OF EMPLOYEES ADDITIONAL TO THE ESTABLISHMENT
Administration Clerks, Permanent	4	3	25	1
Administration Officer, Permanent	7	4	42	0
Administrative and Governance Policy Manager, Permanent	1	1	0	0
Administrative-related, Permanent	5	4	20	0
Cleaners in offices, workshops hospitals, etc., Permanent	3	3	0	0
Communication and Information-related, Permanent	161	130	19	0
Communication and Marketing Manager, Permanent	2	2	0	0
Communication Coordinator, Permanent	8	5	37	2
Communication Strategist, Permanent	5	5	0	0
Computer Network and Systems Engineer, Permanent	1	0	100	0
Continuous stationery printing, Permanent	1	1	0	0
Editor, Permanent	1	0	100	0
Finance and Economics Related, Permanent	3	3	0	0
Finance Clerk, Permanent	5	5	0	0
Finance Manager, Permanent	1	1	0	0
Financial Accountant, Permanent	7	6	14	0
Financial and related professionals, Permanent	4	3	25	0
Food Service Aids and Waiters, Permanent	6	6	0	0
Food Trade Assistant, Permanent	1	1	0	0

CRITICAL OCCUPATION	NUMBER OF POSTS ON APPROVED ESTABLISHMENT	NUMBER OF POSTS FILLED	VACANCY RATE	NUMBER OF EMPLOYEES ADDITIONAL TO THE ESTABLISHMENT
Heads of National Department, Permanent	1	0	100	0
Human Resource Manager, Permanent	2	1	50	0
Human Resource Practitioner, Permanent	3	1	66	0
Human Resources and Organisational Development and related professions, Permanent	6	6	0	0
Human Resources Clerks, Permanent	7	6	14	0
Human Resources Related, Permanent	4	4	0	0
Language Practitioners Interpreters and other communication, Permanent	25	24	4	0
Legal-related Manager, Permanent	1	1	0	0
Light Vehicle Driver, Permanent	2	1	50	0
Logistical Support Personnel, Permanent	2	2	0	0
Material-Recording and Transport Clerks, Permanent	7	7	0	0
Messengers, Porters and Deliverers, Permanent	4	4	0	0
Middle Manager: Administrative-related, Permanent	3	3	100	0
Middle Manager: Finance and Economics-related, Permanent	3	3	0	0
Middle Manager: Internal Audit-related, Permanent	3	2	33	0
Middle Manager: Communication and Information-related, Permanent	10	2	80	0
Office Cleaner, Permanent	2	2	0	0
Organisational Development Practitioner, Permanent	1	0	100	0
Other Administration and related clerks and organisers, Permanent	19	18	5	0
Other Administrative Policy and related officers, Permanent	8	8	0	0
Other Information Technology personnel, Permanent	10	10	0	0

CRITICAL OCCUPATION	NUMBER OF POSTS ON APPROVED ESTABLISHMENT	NUMBER OF POSTS FILLED	VACANCY RATE	NUMBER OF EMPLOYEES ADDITIONAL TO THE ESTABLISHMENT
Other Middle Manager, Permanent	1	1	0	0
Other occupations, Permanent	2	2	0	0
Personal Assistant, Permanent	1	1	100	0
Policy and Planning Managers, Permanent	2	2	100	0
Professionals not elsewhere classified, Permanent	8	7	12	0
Public/Media Relations Manager, Permanent	4	0	100	0
Registry and Mailing Clerk, Permanent	1	1	100	0
Secretaries and other keyboard operating clerks, Permanent	51	38	25	0
Security Officers, Permanent	2	2	0	0
Senior Managers, Permanent	58	45	22	0
Supply Chain Clerk, Permanent	3	3	0	0
Supply Chain Practitioner, Permanent	1	1	0	0
Switchboard Operator, Permanent	1	1	0	0
Systems Administrator, Permanent	2	1	50	0
Trade Labourers, Permanent	3	3	0	0
Transport Clerk, Permanent	1	1	0	0
Total	500	397	20	3

3.3.Filling of SMS posts

The tables in this section provide information on employment and vacancies as it relates to SMS members by salary level. It also provides information on advertising and filling of SMS posts, reasons for not complying with prescribed timeframes and disciplinary steps taken.

Table 3.3.1 SMS post information as on 31 March 2025

SMS LEVEL	TOTAL NUMBER OF FUNDED SMS POSTS	TOTAL NUMBER OF SMS POSTS FILLED	% OF SMS POSTS FILLED	TOTAL NUMBER OF SMS POSTS VACANT	% OF SMS POSTS VACANT
Director-General/Head of Department	1	0	0	1	100
Salary level 15	3	2	67	1	33
Salary level 14	13	10	77	3	23
Salary level 13	34	33	97	1	3
Total	51	45	88	6	12

Table 3.3.2 SMS post information as on 30 September 2024

SMS LEVEL	TOTAL NUMBER OF FUNDED SMS POSTS	TOTAL NUMBER OF SMS POSTS FILLED	% OF SMS POSTS FILLED	TOTAL NUMBER OF SMS POSTS VACANT	% OF SMS POSTS VACANT
Director-General/Head of Department	1	0	0	1	100
Salary level 15	3	3	100	0	0
Salary level 14	13	10	77	3	23
Salary level 13	34	32	94	2	6
Total	51	45	88	6	12

Table 3.3.3 Advertising and filling of SMS posts for the period 1 April 2024 and 31 March 2025

SMS LEVEL	ADVERTISING	FILLING OF POSTS	
	NUMBER OF VACANCIES PER LEVEL ADVERTISED IN SIX MONTHS OF BECOMING VACANT	NUMBER OF VACANCIES PER LEVEL FILLED IN SIX MONTHS OF BECOMING VACANT	NUMBER OF VACANCIES PER LEVEL NOT FILLED IN SIX MONTHS BUT FILLED IN 12 MONTHS
Director-General/ Head of Department	0	0	0
Salary level 16	0	0	0
Salary level 15	1	0	0
Salary level 14	0	0	0
Salary level 13	1	0	0
Total	2	0	0

Table 3.3.4 Reasons for not having complied with the filling of funded vacant SMS posts advertised within six months and filled within 12 months after becoming vacant for the period 1 April 2024 and 31 March 2025.

REASONS FOR VACANCIES NOT ADVERTISED WITHIN SIX MONTHS
CoE budget constraints

REASONS FOR VACANCIES NOT FILLED WITHIN TWELVE MONTHS
CoE budget constraints

Table 3.3.5 Disciplinary steps taken for not complying with the prescribed timeframes for filling SMS posts within 12 months for the period 1 April 2024 and 31 March 2025

REASONS FOR VACANCIES NOT ADVERTISED WITHIN SIX MONTHS
None - One SMS member vacant post not advertised due to CoE budget constraints

REASONS FOR VACANCIES NOT FILLED WITHIN SIX MONTHS
CoE budget constraints

3.4. Job evaluation

Table 3.4.1 Job evaluation by salary band for the period 1 April 2024 and 31 March 2025

SALARY BAND	NUMBER OF POSTS ON APPROVED ESTABLISHMENT	NUMBER OF JOBS EVALUATED	% OF POSTS EVALUATED BY SALARY BANDS	POSTS UPGRADED		POSTS DOWNGRADED	
				NUMBER	% OF POSTS EVALUATED	NUMBER	% OF POSTS EVALUATED
Lower Skilled (levels 1 – 2)	2	0	0	0	0	0	0
Skilled (levels 3 – 5)	48	0	0	0	0	0	0
Highly skilled production (levels 6 – 8)	152	0	0	0	0	0	0
Highly skilled supervision (levels 9 –12)	239	0	0	0	0	0	0
SMS Band A	1	0	0	0	0	0	0
SMS Band B	3	0	0	0	0	0	0
SMS Band C	13	0	0	0	0	0	0
SMS Band D	42	0	0	0	0	0	0
Total	500	0	0	0	0	0	0

The following table provides a summary of the number of employees whose positions were upgraded.

Table 3.4.2 Profile of employees whose positions were upgraded due to job evaluation for the period 1 April 2024 and 31 March 2025

GENDER	AFRICAN	ASIAN	COLOURED	WHITE	TOTAL
Female	0	0	0	0	0
Male	0	0	0	0	0
Total	0	0	0	0	0

Employees with a disability	0
-----------------------------	---

The following table summarises the number of cases where remuneration bands exceeded the grade determined by job evaluation. Reasons for the deviation are provided in each case.

Table 3.4.3 Employees with salary levels higher than those determined by job evaluation by occupation for the period 1 April 2024 and 31 March 2025

OCCUPATION	NUMBER OF EMPLOYEES	JOB EVALUATION LEVEL	REMUNERATION LEVEL	REASON FOR DEVIATION
	0	0	0	0
Total number of employees whose salaries exceeded the level determined by job evaluation				0
Percentage of total employed				0

The following table summarises the beneficiaries of the above in terms of race, gender and disability.

Table 3.4.4 Profile of employees who have salary levels higher than those determined by job evaluation for the period 1 April 2024 and 31 March 2025

GENDER	AFRICAN	ASIAN	COLOURED	WHITE	TOTAL
Female	0	0	0	0	0
Male	0	0	0	0	0
Total	0	0	0	0	0
Employees with a disability	0	0	0	0	0

Total number of employees whose salaries exceeded the grades determine by job evaluation	None
--	------

3.5. Employment changes

This section provides information on changes in employment over the financial year. Turnover rates provide an indication of trends in the employment profile of the department. The following tables provide a summary of turnover rates by salary band and critical occupations (see definition in notes below).

Table 3.5.1 Annual turnover rates by salary band for the period 1 April 2024 and 31 March 2025

SALARY BAND	NUMBER OF EMPLOYEES AT BEGINNING OF PERIOD – 1 APRIL 2024	APPOINTMENTS AND TRANSFERS INTO THE DEPARTMENT	TERMINATIONS AND TRANSFERS OUT OF THE DEPARTMENT	TURNOVER RATE
Lower skilled (levels 1 – 2)	0	0	0	0
Skilled (levels 3 – 5)	0	0	0	0
Highly skilled production (levels 6 – 8)	0	0	0	0
Highly skilled supervision (levels 9 – 12)	0	0	0	0
SMS Bands A	0	0	0	0
SMS Bands B	0	0	0	0
SMS Bands C	0	0	0	0
SMS Service Bands D	0	0	0	0
Contracts	0	0	0	0
Total	391	21	13	3%

Table 3.5.2 Annual turnover rates by critical occupation for the period 1 April 2024 and 31 March 2025

CRITICAL OCCUPATION	NUMBER OF EMPLOYEES AT BEGINNING OF PERIOD – APRIL 2024	APPOINTMENTS AND TRANSFERS INTO THE DEPARTMENT	TERMINATIONS AND TRANSFERS OUT OF THE DEPARTMENT	TURNOVER RATE
Administration Clerks, Permanent	1	2	0	0
Administration Officer, Permanent	4	0	0	0
Administrative and Governance Policy Manager, Permanent	1	0	0	0
Administrative Related, Permanent	4	0	0	0
Cleaners in offices, workshops, hospitals, etc., Permanent	3	0	0	0
Communication and Information-related, Permanent	133	5	4	3
Communication and Marketing Manager, Permanent	2	1	0	0
Communication Coordinator, Permanent	1	7	3	42
Communication Strategist, Permanent	2	3	0	0
Computer Network and Systems Engineer, Permanent	0	0	0	0
Continuous stationery printing, Permanent	1	0	0	0
Editor, Permanent	0	0	0	0
Finance and Economics-related, Permanent	3	0	0	0
Finance Clerk, Permanent	5	0	0	0
Finance Manager, Permanent	1	0	0	0
Financial Accountant, Permanent	6	0	0	0
Financial and related Professionals, Permanent	3	0	0	0
Food Services Aids and Waiters, Permanent	7	0	1	14
Food Trade Assistant, Permanent	1	0	0	0
Heads of National Department, Permanent	0	0	0	0

CRITICAL OCCUPATION	NUMBER OF EMPLOYEES AT BEGINNING OF PERIOD – APRIL 2024	APPOINTMENTS AND TRANSFERS INTO THE DEPARTMENT	TERMINATIONS AND TRANSFERS OUT OF THE DEPARTMENT	TURNOVER RATE
Human Resource Manager, Permanent	1	0	0	0
Human Resource Practitioner, Permanent	1	0	0	0
Human Resources and Organisational Development and related professions, Permanent	6	0	0	0
Human Resources Clerks, Permanent	6	0	0	0
Human Resources-Related, Permanent	4	0	0	0
Language Practitioners, Interpreters and other communication, Permanent	24	0	0	0
Legal-related Manager, Permanent	0	1	0	0
Light Vehicle Driver, Permanent	2	0	1	50
Logistical Support Personnel, Permanent	2	0	0	0
Material-Recording and Transport Clerks, Permanent	7	0	0	0
Messengers, Porters and Deliverers, Permanent	4	0	0	0
Middle Manager: Administrative-related, Permanent	3	0	0	0
Middle Manager: Finance and Economics-related, Permanent	3	0	0	0
Middle Manager: Internal Audit-related, Permanent	1	0	0	0
Middle Manager: Communication and Information-related, Permanent	0	0	0	0
Office Cleaner, Permanent	2	0	0	0
Organisational Development Practitioner, Permanent	0	0	0	0

CRITICAL OCCUPATION	NUMBER OF EMPLOYEES AT BEGINNING OF PERIOD – APRIL 2024	APPOINTMENTS AND TRANSFERS INTO THE DEPARTMENT	TERMINATIONS AND TRANSFERS OUT OF THE DEPARTMENT	TURNOVER RATE
Other Administration and related clerks and organisers, Permanent	18	0	0	0
Other Administrative Policy and related officers, Permanent	8	0	0	0
Other Information Technology Personnel, Permanent	10	0	0	0
Other Middle Manager, Permanent	1	0	0	0
Other occupations, Permanent	2	0	0	0
Personal Assistant, Permanent	1	0	0	0
Policy and Planning Managers, Permanent	2	0	0	0
Professionals not elsewhere classified, Permanent	7	0	0	0
Public/Media Relations Manager, Permanent	0	0	0	0
Registry and Mailing Clerk, Permanent	1	0	0	0
Secretaries and other keyboard operating clerks, Permanent	38	0	0	0
Security Officers, Permanent	2	0	0	0
Senior Managers, Permanent	47	2	4	8
Supply Chain Clerk, Permanent	3	0	0	
Supply Chain Practitioner, Permanent	1	0	0	0
Switchboard Operator, Permanent	1	0	0	0
Systems Administrator, Permanent	1	0	0	0
Trade Labourers, Permanent	3	0	0	0
Transport Clerk, Permanent	1	0	0	0
TOTAL	391	21	13	3

The table below identifies the major reasons why staff members left the department.

Table 3.5.3 Reasons why staff left the department for the period 1 April 2024 and 31 March 2025

TERMINATION TYPE	NUMBER	% OF TOTAL RESIGNATIONS
Death	1	8
Resignation	7	54
Expiry of contract	1	8
Dismissal – operational changes	0	0
Dismissal – misconduct	0	0
Dismissal – inefficiency	0	0
Discharged due to ill-health	0	0
Retirement	3	23
Transfer to other Public Service departments	1	8
Other	0	0
Total	13	3
Total number of employees who left as a % of total employment	3	3%



Table 3.5.4 Promotions by critical occupation for the period 1 April 2024 and 31 March 2025

OCCUPATION	EMPLOYEES 1 APRIL 2024	PROMOTIONS TO ANOTHER SALARY LEVEL	SALARY LEVEL PROMOTIONS AS A % OF EMPLOYEES BY OCCUPATION	PROGRESSIONS TO ANOTHER NOTCH WITHIN A SALARY LEVEL	NOTCH PROGRESSION AS A % OF EMPLOYEES BY OCCUPATION
Administration Clerks, Permanent	1	1	100	1	100
Administration Officer, Permanent	4	2	50	2	50
Administrative and Governance Policy Manager, Permanent	1	0	0	1	100
Administrative-related, Permanent	4	2	50	2	50
Cleaners in offices, workshops, hospitals, etc., Permanent	3	0	0	2	66
Communication and Information-related, Permanent	133	1	1	83	62
Communication and Marketing Manager, Permanent	2	0	0	2	100
Communication Coordinator, Permanent	1	1	100	0	0
Communication Strategist, Permanent	2	0	0	2	100
Computer Network and Systems Engineer, Permanent	0	0	0	0	0
Continuous stationery printing, Permanent	1	0	0	1	100
Editor, Permanent	0	0	0	0	0
Finance and Economics-related, Permanent	3	0	0	3	100
Finance Clerk, Permanent	5	0	0	3	60
Finance Manager, Permanent	1	0	0	1	100
Financial Accountant, Permanent	6	0	0	6	100
Financial and related professionals, Permanent	3	0	0	3	100
Food Services Aids and Waiters, Permanent	7	0	0	7	100
Food Trade Assistant, Permanent	1	0	0	1	100
Heads of National Department, Permanent	0	0	0	0	0
Human Resource Manager, Permanent	1	0	0	1	100

OCCUPATION	EMPLOYEES 1 APRIL 2024	PROMOTIONS TO ANOTHER SALARY LEVEL	SALARY LEVEL PROMOTIONS AS A % OF EMPLOYEES BY OCCUPATION	PROGRESSIONS TO ANOTHER NOTCH WITHIN A SALARY LEVEL	NOTCH PROGRESSION AS A % OF EMPLOYEES BY OCCUPATION
Human Resource Practitioner, Permanent	1	0	0	1	100
Human Resources and Organisational Development and related professions, Permanent	6	0	0	6	100
Human Resources Clerks, Permanent	6	0	0	6	100
Human Resources-related, Permanent	4	0	0	4	100
Language Practitioners, Interpreters and other Communication, Permanent	24	0	0	21	87
Legal-related Manager, Permanent	0	0	0	0	0
Light Vehicle Driver, Permanent	2	0	0	1	50
Logistical Support Personnel, Permanent	2	0	0	0	0
Material-Recording and Transport Clerks, Permanent	7	0	0	6	85
Messengers, Porters and Deliverers, Permanent	4	0	0	4	100
Middle Manager: Administrative-related, Permanent	3	0	0	2	66
Middle Manager: Finance and Economics Related, Permanent	3	0	0	3	100
Middle Manager: Internal Audit-related, Permanent	1	0	0	1	100
Middle Manager: Communication and Information-related, Permanent	0	0	0	0	0
Office Cleaner, Permanent	2	0	0	1	50
Organisational Development Practitioner, Permanent	0	0	0	0	0

OCCUPATION	EMPLOYEES 1 APRIL 2024	PROMOTIONS TO ANOTHER SALARY LEVEL	SALARY LEVEL PROMOTIONS AS A % OF EMPLOYEES BY OCCUPATION	PROGRESSIONS TO ANOTHER NOTCH WITHIN A SALARY LEVEL	NOTCH PROGRESSION AS A % OF EMPLOYEES BY OCCUPATION
Other Administration and related clerks and organisers, Permanent	18	0	0	16	87
Other Administrative Policy and related officers, Permanent	8	0	0	7	87
Other Information Technology Personnel, Permanent	10	0	0	10	100
Other Middle Manager, Permanent	1	0	0	1	100
Other occupations, Permanent	2	0	0	1	50
Personal Assistant, Permanent	1	0	0	1	100
Policy and Planning Managers, Permanent	2	0	0	2	100
Professionals not elsewhere classified, Permanent	7	0	0	6	85
Public/Media Relations Manager, Permanent	0	0	0	0	0
Registry and Mailing Clerk, Permanent	1	0	0	0	0
Secretaries and other keyboard operating clerks, Permanent	38	0	0	36	95
Security Officers, Permanent	2	0	0	0	0
Senior Managers, Permanent	47	0	0	24	51
Supply Chain Clerk, Permanent	3	0	0	2	66
Supply Chain Practitioner, Permanent	1	0	0	1	100
Switchboard Operator, Permanent	1	0	0	1	100
Systems Administrator, Permanent	1	0	0	1	100
Trade Labourers, Permanent	3	0	0	3	100
Transport Clerk, Permanent	1	0	0	1	100
TOTAL	391	7	2	282	72

Table 3.5.5 Promotions by salary band for the period 1 April 2024 and 31 March 2025

SALARY BAND	EMPLOYEES 1 APRIL 2024	PROMOTIONS TO ANOTHER SALARY LEVEL	SALARY BANDS PROMOTIONS AS A % OF EMPLOYEES BY SALARY LEVEL	PROGRESSIONS TO ANOTHER NOTCH WITHIN A SALARY LEVEL	NOTCH PROGRESSION AS A % OF EMPLOYEES BY SALARY BANDS
Lower skilled (levels 1 – 2)	1	0		1	100
Skilled (levels 3 – 5)	42	4	10	30	71
Highly skilled production (levels 6 – 8)	117	2	2	83	70
Highly skilled supervision (levels 9 – 12)	183	1	1	144	78
Senior Management (level 13 – 16)	47	0	0	24	51
Contract	1	0	0	0	0
Total	391	7	2	282	72

1.6. Employment Equity

Table 3.6.1 Total number of employees (including employees with disabilities) in each of the following occupational categories as on 31 March 2025

OCCUPATIONAL CATEGORY	MALE				FEMALE				TOTAL
	AFRICAN	COLOURED	INDIAN	WHITE	AFRICAN	COLOURED	INDIAN	WHITE	
Legislators, senior officials and managers	16	0	1	4	20	3	3	1	48
Professionals	72	8	1	3	82	3	4	7	180
Technicians and associate professionals	7	1	0	0	10	0	0	0	18
Clerks	19	2	1	0	47	5	1	1	76
Service and sales workers	20	2	1	0	24	5	2	0	54
Skilled agriculture and fishery workers	6	0	0	0	10	1	0	1	18
Craft and related trades workers	0	0	0	0	0	0	0	0	0
Plant and machine operators and assemblers	3	0	0	0	0	0	0	0	3
Elementary occupations	0	0	0	0	0	0	0	0	0
Total	143	13	4	7	193	17	10	10	397
Employees with disabilities	7	1	0	1	3	0	0	0	12

Table 3.6.4 Promotions for the period 1 April 2024 to 31 March 2025

OCCUPATIONAL BAND	MALE				FEMALE				TOTAL
	AFRICAN	COLOURED	INDIAN	WHITE	AFRICAN	COLOURED	INDIAN	WHITE	
Top Management	0	0	0	0	0	0	0	0	0
Senior Management	0	0	0	0	0	0	0	0	0
Professionally qualified and experienced specialists and mid-management	1	0	0	0	0	0	0	0	1
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	0	0	0	0	2	0	0	0	2
Semi-skilled and discretionary decision making	4	0	0	0	0	0	0	0	4
Unskilled and defined decision making	0	0	0	0	0	0	0	0	0
Total	5	0	0	0	2	0	0	0	7
Employees with disabilities	0	0	0	0	0	0	0	0	0

Table 3.6.5 Terminations for the period 1 April 2024 to 31 March 2025

OCCUPATIONAL BAND	MALE				FEMALE				TOTAL
	AFRICAN	COLOURED	INDIAN	WHITE	AFRICAN	COLOURED	INDIAN	WHITE	
Top Management	0	0	0	0	1	0	0	0	1
Senior Management	2	0	0	1	1	0	0	0	4
Professionally qualified and experienced specialists and mid-management	2	0	0	0	2	0	0	0	4
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	0	0	0	0	1	0	0	0	1
Semi-skilled and discretionary decision making	1	0	0	0	2	0	0	0	3
Unskilled and defined decision making	0	0	0	0	0	0	0	0	0
Total	5	0	0	1	7	0	0	0	13
Employees with disabilities	0	0	0	0	0	0	0	0	0

1.7. Signing of performance agreements by SMS members

Table 3.7.1 Signing of performance agreements by SMS members as on 31 May 2025

SMS LEVEL	TOTAL NUMBER OF FUNDED SMS POSTS	TOTAL NUMBER OF SMS MEMBERS	TOTAL NUMBER OF SIGNED PERFORMANCE AGREEMENTS	SIGNED PERFORMANCE AGREEMENTS AS % OF TOTAL NUMBER OF SMS MEMBERS
Director-General/Head of Department	0	0	0	0
Salary level 16	0	0	0	0
Salary level 15	3	3	3	100%
Salary level 14	10	10	10	100%
Salary level 13	31	31	31	100%
Total	44	44	44	100%

Table 3.7.2 Reasons for not having concluded performance agreements for all SMS members as on 31 March 2025

REASONS
N/A

Table 3.7.3 Disciplinary steps taken against SMS members for not having concluded performance agreements as on 31 March 2025

REASONS
N/A



1.8. Performance rewards

Table 3.8.1 Performance rewards by race, gender and disability for the period 1 April 2024 to 31 March 2025

RACE AND GENDER	BENEFICIARY PROFILE			COST	
	NUMBER OF BENEFICIARIES	NUMBER OF EMPLOYEES	% OF TOTAL WITHIN GROUP	COST (R'000)	AVERAGE COST PER EMPLOYEE
African	0	343	0,00	0	0
Male	0	143	0,00	0	0
Female	0	202	0,00	0	0
Asian	0	10	0,00	0	0
Male	0	2	0,00	0	0
Female	0	8	0,00	0	0
Coloured	0	22	0,00	0	0
Male	0	10	0,00	0	0
Female	0	12	0,00	0	0
White	0	14	0,00	0	0
Male	0	6	0,00	0	0
Female	0	8	0,00	0	0
Total	0	389	0,00	0	0

Table 3.8.2 Performance rewards by salary band for personnel below Senior Management Service for the period 1 April 2024 to 31 March 2025

SALARY BAND	BENEFICIARY PROFILE			COST		TOTAL COST AS A % OF THE TOTAL PERSONNEL EXPENDITURE
	NUMBER OF BENEFICIARIES	NUMBER OF EMPLOYEES	% OF TOTAL WITHIN SALARY BANDS	TOTAL COST (R'000)	AVERAGE COST PER EMPLOYEE	
Lower Skilled (levels 1 – 2)	0	1	0,00	0,00	0	0,00
Skilled (level 3 – 5)	0	41	0,00	0,00	0	0,00
Highly skilled production (level 6 – 8)	0	116	0,00	0,00	0	0,00
Highly skilled supervision (level 9 – 12)	0	183	0,00	0,00	0	0,00
Total	0	341	0,00	0,00	0	0,00

Table 3.8.3 Performance rewards by critical occupation for the period 1 April 2024 to 31 March 2025

CRITICAL OCCUPATION	BENEFICIARY PROFILE			COST	
	NUMBER OF BENEFICIARIES	NUMBER OF EMPLOYEES	% OF TOTAL WITHIN GROUP	COST (R'000)	AVERAGE COST PER EMPLOYEE
Administrative-related	0	7	0,00	0	0
Cleaners in offices workshops hospitals, etc.	0	3	0,00	0	0
Client inform clerks (switchboard receipt inform clerks)	0	2	0,00	0	0
Communication and information-related	0	160	0,00	0	0
Finance and economics-related	0	8	0,00	0	0
Financial and related professionals	0	20	0,00	0	0
Financial clerks and credit controllers	0	1	0,00	0	0
Food services aids and waiters	0	7	0,00	0	0
HR and organisational development, and related professionals	0	5	0,00	0	0
HR clerks	0	5	0,00	0	0
HR related	0	9	0,00	0	0
Language practitioners, interpreters and other communication	0	20	0,00	0	0
Library mail and related clerks	0	1	0,00	0	0
Light vehicle drivers	0	2	0,00	0	0
Logistical support personnel, Permanent	0	2	0,00	0	0
Material-recording and transport clerks, Permanent	0	4	0,00	0	0
Messengers porters and deliverers	0	4	0,00	0	0
Other administration and related clerks and organisers	0	20	0,00	0	0
Other administrative policy and related officers	0	8	0,00	0	0
Other information technology personnel	0	10	0,00	0	0
Printing and related machine operators	0	1	0,00	0	0
Secretaries and other keyboard operating Clerks, Permanent	0	41	0,00	0	0
Security Officers	0	2	0,00	0	0
Senior Managers	0	47	0,00	0	0
Trade Labourers	0	2	0,00	0	0
Total	0	391	0,00	0	0

Table 3.8.4 Performance-related rewards (cash bonus) by salary band for SMS members for the period 1 April 2024 to 31 March 2025

SALARY BAND	BENEFICIARY PROFILE			COST		TOTAL COST AS A % OF THE TOTAL PERSONNEL EXPENDITURE
	NUMBER OF BENEFICIARIES	NUMBER OF EMPLOYEES	% OF TOTAL WITHIN SALARY BANDS	TOTAL COST (R'000)	AVERAGE COST PER EMPLOYEE	
Band A	0	0	0,00	0,00	0	0,00
Band B	0	3	0,00	0,00	0	0,00
Band C	0	10	0,00	0,00	0	0,00
Band D	0	34	0,00	0,00	0	0,00
Total	0	47	0,00	0,00	0	0,00

1.9. Foreign workers

The tables below summarise the employment of foreign nationals in the department in terms of salary band and major occupation.

Table 3.9.1 Foreign workers by salary band for the period 1 April 2024 and 31 March 2025

SALARY BAND	01 APRIL 2024		31 MARCH 2025		CHANGE	
	NUMBER	% OF TOTAL	NUMBER	% OF TOTAL	NUMBER	% CHANGE
Lower skilled	0	0	0	0	0	0
Highly skilled production (Level 6 – 8)	0	0	0	0	0	0
Highly skilled supervision (Level 9 – 12)	1	0,5	1	0,5	0	0
Contract (level 9 – 12)	0	0	0			
Senior Management (level 13 – 16)	1	2	1	2	0	0
Total	2	0,5	2	0,5	0	0

Table 3.9.2 Foreign workers by major occupation for the period 1 April 2024 and 31 March 2025

MAJOR OCCUPATION	01 APRIL 2024		31 MARCH 2025		CHANGE	
	NUMBER	% OF TOTAL	NUMBER	% OF TOTAL	NUMBER	% CHANGE
Highly skilled supervision (Level 9 – 12)	1	0,5	1	0,5	0	0
Senior Management (level 13 – 16)	1	0,5	1	0,5	0	0

1.10. Leave utilisation

Table 3.10.1 Sick leave for the period 1 January 2024 to 31 December 2024

SALARY BAND	TOTAL DAYS	% DAYS WITH MEDICAL CERTIFICATION	NUMBER OF EMPLOYEES USING SICK LEAVE	% OF TOTAL EMPLOYEES USING SICK LEAVE	AVERAGE DAYS PER EMPLOYEE	ESTIMATED COST (R'000)
Lower skilled (levels 1 – 2)	18	100	1	0,3	18	12
Skilled (levels 3 – 5)	203	70	34	10	6	207
Highly skilled production (levels 6 – 8)	851	65	106	32	8	1 445
Highly skilled supervision (levels 9 – 12)	1063	75	134	41	8	3 144
Top and Senior management (levels 13 – 16)	228	69	36	11	6	1 227
Contract	27	44	3	1	9	11
Total	2390	71	314	97	8	6 046

Table 3.10.2 Disability leave (temporary and permanent) for the period 1 January 2024 to 31 December 2024

SALARY BAND	TOTAL DAYS	% DAYS WITH MEDICAL CERTIFICATION	NUMBER OF EMPLOYEES USING SICK LEAVE	% OF TOTAL EMPLOYEES USING SICK LEAVE	AVERAGE DAYS PER EMPLOYEE	ESTIMATED COST (R'000)
Lower skilled (levels 1 – 2)	11	100	1	3	11	8
Skilled (levels 3 – 5)	1	100	1	3	1	1
Highly skilled production (levels 6 – 8)	168	100	6	22	28	241
Highly skilled supervision (levels 9 – 12)	256	100	15	55	17	816
Senior Management (levels 13 – 16)	112	100	4	14	28	628
Total	548	100	27	100	20	1 693

The table below summarises the utilisation of annual leave.

Table 3.10.3 Annual Leave for the period 1 January 2024 to 31 December 2024

SALARY BAND	TOTAL DAYS TAKEN	NUMBER OF EMPLOYEES USING ANNUAL LEAVE	AVERAGE PER EMPLOYEE
Lower skilled (levels 1 – 2)	27	1	27
Skilled (levels 3 – 5)	993	41	24
Highly skilled production (levels 6 – 8)	2994	123	24
Highly skilled supervision (Levels 9 – 12)	4852	189	26
Senior Management (levels 13 – 16)	1 289	50	26
Contract	45	3	15
Total	10 200	407	25

Table 3.10.4 Capped leave for the period 1 January 2024 to 31 December 2024

SALARY BAND	TOTAL DAYS OF CAPPED LEAVE TAKEN	NUMBER OF EMPLOYEES USING CAPPED LEAVE	AVERAGE NUMBER OF DAYS TAKEN PER EMPLOYEE	AVERAGE CAPPED LEAVE PER EMPLOYEE AS ON 31 MARCH 2025
Lower skilled (levels 1 – 2)	0	0	0	0
Skilled (levels 3 – 5)	0	0	0	51
Highly skilled production (levels 6 – 8)	0	0	0	22
Highly skilled supervision (levels 9 – 12)	6	2	3	24
Senior Management (levels 13 – 16)	0	0	0	44
Total	6	2	3	29

The following table summarises payments made to employees as a result of leave that was not taken.

Table 3.10.5 Leave payouts for the period 1 April 2024 and 31 March 2025

REASON	TOTAL AMOUNT (R'000)	NUMBER OF EMPLOYEES	AVERAGE PER EMPLOYEE (R'000)
Leave payout for 2023 due to non-utilisation of leave for the previous cycle	0	0	0
Capped leave payouts on termination of service for 2024/24	39	1	39
Current leave payout on termination of service for 2024/24	485	36	13
Total	524	37	14

1.11. HIV/AIDS and health promotion programmes

Table 3.11.1 Steps taken to reduce the risk of occupational exposure

UNITS/CATEGORIES OF EMPLOYEES IDENTIFIED TO BE AT HIGH RISK OF CONTRACTING HIV AND RELATED DISEASES (IF ANY)	KEY STEPS TAKEN TO REDUCE THE RISK
0	N/A

Table 3.11.2 Details of health promotion and HIV/AIDS programmes (tick the applicable boxes and provide the required information)

QUESTION	YES	NO	DETAILS, IF YES
1. Has the department designated an SMS member to implement the provisions contained in Part VI E of Chapter 1 of the PSR, 2001? If so, provide her/his name and position.	X		Ms T. Zuma
2. Does the department have a dedicated unit or has it designated specific staff members to promote the health and well-being of your employees? If so, indicate the number of employees who are involved in this task and the annual budget that is available for this purpose.	X		Four employees with an annual budget of R424 000.
3. Has the department introduced an Employee Assistance or Health Promotion Programme for their employees? If so, indicate the key elements/services of this programme.	X		24/7 365 days wellness services available for employees and their immediate family members. Quarterly health screening services are coordinated to ensure health promotion.
4. Has the department established a committee(s) as contemplated in Part VI E.5 (e) of Chapter 1 of the PSR, 2001? If so, please provide the names of the members of the committee and the stakeholder(s) that they represent.	X		Wellness Committee: • Nomonde Mnukwa • Linda Kaseke • Thabile Zuma • Avhasei Tshirangwana • Xikombiso Khosa • Bebusangani Sebatane • Annalie Language • Thabo Myendeki • Calvin Augustine • Delia Rossouw • Niko Allie • Kolani Neba

5. Has the department reviewed its employment policies and practices to ensure that these do not unfairly discriminate against employees on the basis of their HIV status? If so, list the employment policies/practices reviewed.	X		The department has an approved HIV, AIDS and TB Management Policy.
6. Has the department introduced measures to protect HIV-positive employees or those perceived to be HIV-positive from discrimination? If so, list the key elements of these measures.	X		• The department has a HIV and AIDS Policy in place to protect the rights of employees who are HIV-positive • Awarenesses on HIV and AIDS is conducted and sensitisation messages are communicated to staff through internal communication platforms.
7. Does the department encourage its employees to undergo voluntary counselling and testing? If so, list the results that you have you achieved.	X		• A total of 107 employees participated during HCT and TB screening that takes place on a quarterly basis.
8. Has the department developed measures/indicators to monitor and evaluate the impact of its health promotion programme? If so, list these measures/indicators.	X		• Completed attendance register by employees during health screening sessions. • EH&W services quarterly and annual reports.

1.12. Labour relations

Table 3.12.1 Collective agreements for the period 1 April 2024 and 31 March 2025

SUBJECT MATTER	DATE
0	0
Total number of collective agreements	None

The following table summarises the outcome of disciplinary hearings conducted within the department for the year under review.

Table 3.12.2 Misconduct and disciplinary hearings finalised for the period 1 April 2024 and 31 March 2025

OUTCOMES OF DISCIPLINARY HEARINGS	NUMBER	% OF TOTAL
Correctional counselling	1	5
Verbal warning	1	5
Written warning	8	40
Final written warning	2	10
Suspended without pay	0	0
Fine	0	0
Demotion	0	0
Dismissal	0	0
Not guilty	0	0
Case withdrawn	8	40
Total	20	100
Total number of disciplinary hearings finalised		None

Table 3.12.3 Types of misconduct addressed at disciplinary hearings for the period 1 April 2024 and 31 March 2025

TYPE OF MISCONDUCT	NUMBER	% OF TOTAL
None	0	0
Total	0	0

Table 3.12.4 Grievances lodged for the period 1 April 2024 and 31 March 2025

GRIEVANCES	NUMBER	% OF TOTAL
Number of grievances resolved	6	75
Number of grievances not resolved	2	25
Total number of grievances lodged	8	100

Table 3.12.5 Disputes lodged with councils for the period 1 April 2024 and 31 March 2025

DISPUTES	NUMBER	% OF TOTAL
Number of disputes upheld	0	0
Number of disputes dismissed	2	50
Number of disputes pending	2	50
Total number of disputes lodged	4	100

Table 3.12.6 Strike action for the period 1 April 2024 and 31 March 2025

Total number of persons working days lost	0
Total costs working days lost	0
Amount recovered as a result of no work no pay (R'000)	0

Table 3.12.7 Precautionary suspensions for the period 1 April 2024 and 31 March 2025

Number of people suspended	0
Number of people whose suspension exceeded 30 days	0
Average number of days suspended	0
Cost of suspension (R'000)	0



1.13. Skills development

This section highlights the efforts of the department regarding skills development.

Table 3.13.1 Training needs identified for the period 1 April 2024 and 31 March 2025

OCCUPATIONAL CATEGORY	GENDER	NUMBER OF EMPLOYEES AS AT 1 APRIL 2024	TRAINING NEEDS IDENTIFIED AT START OF THE REPORTING PERIOD			
			LEARNERSHIPS	SKILLS PROGRAMMES AND OTHER SHORT COURSES	OTHER FORMS OF TRAINING	TOTAL
Legislators, Senior Officials and Managers	Female	26	0	33	0	33
	Male	15	0	28	0	28
Professionals	Female	96	0	91	0	91
	Male	73	0	80	0	80
Technicians and Associate Professionals	Female	79	0	16	0	16
	Male	45	0	13	0	13
Clerks	Female	14	0	55	0	55
	Male	11	0	39	0	39
Service and Sales Workers	Female	10	0	0	0	0
	Male	0	0	0	0	0
Skilled Agriculture and Fishery Workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Craft and related Trades Workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Plant and Machine Operators and Assemblers	Female	0	0	0	0	0
	Male	1	0	1	0	1
Elementary occupations	Female	17	0	11	0	11
	Male	4	0	0	0	0
Sub-total	Female	242	0	206	0	206
	Male	149	0	161	0	161
Total		391	0	367	0	367

Table 3.13.2 Training provided for the period 1 April 2024 and 31 March 2025

OCCUPATIONAL CATEGORY	GENDER	NUMBER OF EMPLOYEES AS AT 1 APRIL 2024	TRAINING NEEDS IDENTIFIED AT START OF THE REPORTING PERIOD			
			LEARNERSHIPS	SKILLS PROGRAMMES AND OTHER SHORT COURSES	OTHER FORMS OF TRAINING	TOTAL
Legislators, Senior Officials and Managers	Female	26	0	28	0	28
	Male	15	0	21	0	21
Professionals	Female	96	0	46	0	46
	Male	73	0	33	0	33
Technicians and Associate Professionals	Female	79	0	11	0	11
	Male	45	0	4	0	4
Clerks	Female	14	0	54	0	54
	Male	11	0	22	0	22
Service and Sales Workers	Female	10	0	0	0	0
	Male	0	0	0	0	0
Skilled Agriculture and Fishery Workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Craft and Related Trades Workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Plant and Machine Operators and Assemblers	Female	0	0	0	0	0
	Male	1	0	0	0	0
Elementary occupations	Female	17	0	8	0	0
	Male	4	0	0	0	0
Sub-total	Female	242	0	147	0	147
	Male	149	0	80	0	80
Total		391	0	227	0	227

1.14. Injury on duty

The following tables provide basic information on injury on duty.

Table 3.14.1 Injury on duty for the period 1 April 2024 and 31 March 2025

NATURE OF INJURY ON DUTY	NUMBER	% OF TOTAL
Required basic medical attention only	2	100
Temporary total disablement	0	0
Permanent disablement	0	0
Fatal	0	0
Total	2	100

1.15. Utilisation of consultants

The following tables relates information on the utilisation of consultants in the department. In terms of the PSR “consultant” means “A natural or juristic person or a partnership who or which provides in terms of a specific contract on an ad hoc basis any of the following professional services to a department against remuneration received from any source:

- (a) The rendering of expert advice;
- (b) The drafting of proposals for the execution of specific tasks; and
- (c) The execution of a specific task which is of a technical or intellectual nature, but excludes an employee of a department.

Table 3.15.1 Report on consultant appointments using appropriated funds for the period 1 April 2024 and 31 March 2025

PROJECT TITLE	TOTAL NUMBER OF CONSULTANTS THAT WORKED ON PROJECT	DURATION (WORK DAYS)	CONTRACT VALUE IN RAND
None	0	0	0

TOTAL NUMBER OF PROJECTS	TOTAL INDIVIDUAL CONSULTANTS	DURATION (WORK DAYS)	TOTAL CONTRACT VALUE IN RAND
None	0	0	0

Table 3.15.2 Analysis of consultant appointments using appropriated funds in terms of Historically Disadvantaged Individuals (HDIs) for the period 1 April 2024 and 31 March 2025

PROJECT TITLE	PERCENTAGE OWNERSHIP BY HDI GROUPS	PERCENTAGE MANAGEMENT BY HDI GROUPS	NUMBER OF CONSULTANTS FROM HDI GROUPS THAT WORK ON THE PROJECT
None	0	0	0

Table 3.15.3 Report on consultant appointments using donor funds for the period 1 April 2024 and 31 March 2025

PROJECT TITLE	TOTAL NUMBER OF CONSULTANTS THAT WORKED ON PROJECT	DURATION (WORKDAYS)	DONOR AND CONTRACT VALUE IN RAND
None	0	0	0

TOTAL NUMBER OF PROJECTS	TOTAL INDIVIDUAL CONSULTANTS	TOTAL DURATION (WORKDAYS)	TOTAL CONTRACT VALUE IN RAND
None	0	0	0

Table 3.15.4 Analysis of consultant appointments using donor funds, in terms of Historically Disadvantaged Individuals (HDIs) for the period 1 April 2024 and 31 March 2025

PROJECT TITLE	PERCENTAGE OWNERSHIP BY HDI GROUPS	PERCENTAGE MANAGEMENT BY HDI GROUPS	NUMBER OF CONSULTANTS FROM HDI GROUPS THAT WORK ON THE PROJECT
None	0	0	0

1.16. Severance packages

Table 3.16.1 Granting of employee-initiated severance packages for the period 1 April 2024 and 31 March 2025

SALARY BAND	NUMBER OF APPLICATIONS RECEIVED	NUMBER OF APPLICATIONS REFERRED TO THE MPSA	NUMBER OF APPLICATIONS SUPPORTED BY MPSA	NUMBER OF PACKAGES APPROVED BY DEPARTMENT
Lower skilled (levels 1 – 2)	0	0	0	0
Skilled (levels 3 – 5)	0	0	0	0
Highly skilled production (levels 6 – 8)	0	0	0	0
Highly skilled supervision (levels 9 – 12)	0	0	0	0
Senior Management (levels 13 – 16)	0	0	0	0
Total	0	0	0	0



PART E:

PFMA COMPLIANCE REPORT



1. IRREGULAR, FRUITLESS AND WASTEFUL, UNAUTHORISED EXPENDITURE AND MATERIAL LOSSES

1.1. Irregular expenditure

a) Reconciliation of irregular expenditure

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Opening balance	2 734	15 089
Add: Irregular expenditure confirmed	877	798
Less: Irregular expenditure condoned	-	(13 153)
Less: Irregular expenditure not condoned and removed	-	0
Less: Irregular expenditure recoverable	-	0
Less: Irregular expenditure not recoverable and written off	-	0
Closing balance	3 611	2 734

The opening balance of irregular expenditure amounting to approximately R2.734 million relates to irregular expenditure incurred in 2023/24, 2022/23 and 2021/22. During the year under review (2024/25), irregular expenditure amounting to R876 692.10 was incurred. The current years' irregular expenditure relates to the 2024 Presidential Inauguration (R857 892) and post-facto approvals (R18 800.00). An additional transaction amounting to R112 626.00 which is still under assessment, relates to exceeding an authorised order amount. The department (as part of constructive consequence management) is embarking on rolling out SCM training to all employees involved in procurement of goods and services.

Reconciling notes

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Irregular expenditure that was under assessment	2 734	1 936
Irregular expenditure that relates to the prior year and identified in the current year	-	202
Irregular expenditure for the current year	877	596
Total	3 611	2 734

b) Details of irregular expenditure (under assessment, determination and investigation)

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Irregular expenditure under assessment	-	1 936
Irregular expenditure under determination	-	152
Irregular expenditure under investigation	3 611	646
Total	3 611	2 734

The irregular expenditure is under investigation as submissions were made to BAC for consideration.

c) Details of irregular expenditure condoned

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Irregular expenditure condoned	-	13 153
Total	-	13 153

No irregular expenditure was condoned during the 2024/25 financial year.

d) Details of irregular expenditure removed (not condoned)

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Irregular expenditure NOT condoned and removed	-	-
Total	-	-

No irregular expenditure was NOT condoned and removed during the 2024/25 financial year.

e) Details of irregular expenditure recoverable

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Irregular expenditure recoverable	-	-
Total	-	-

No irregular expenditure was recovered during the 2024/25 financial year.

f) Details of irregular expenditure written off (irrecoverable)

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Irregular expenditure written off	-	-
Total	-	-

No irregular expenditure was written off during the 2024/25 financial year.

Additional disclosure relating to inter-institutional arrangements

g) Details of non-compliance cases where an institution is involved in an inter-institutional arrangement (where such institution is not responsible for the non-compliance)

DESCRIPTION
Total R0
None.

h) Details of irregular expenditure cases where an institution is involved in an inter-institutional arrangement (where such institution is responsible for the non-compliance)

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
	-	-
Total	-	-

None.

i) Details of disciplinary or criminal steps taken as a result of irregular expenditure

DISCIPLINARY STEPS TAKEN
None.
R0

1.2.Fruitless and wasteful expenditure

a) Reconciliation of fruitless and wasteful expenditure

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Opening balance	4 000	4 000
Add: Fruitless and wasteful expenditure confirmed	-	-
Less: Fruitless and wasteful expenditure recoverable	-	-
Less: Fruitless and wasteful expenditure not recoverable and written off	-	-
Closing balance	4 000	4 000

The matter relates to a refund made to Stats SA in March 2018 (2017/18 financial year) for an amount of R4 million against a balance of R7.762 million in respect of a media bulk buying campaign. Following initial submissions to the State Attorney and the Minister in The Presidency, a submission was made to National Treasury. A response was received after which the GCIS engaged the SAPS to finalise the investigation process for GCIS Management to make an informed decision. SAPS submitted a report to GCIS, stating that they had closed the case due to lack of evidence and the long period ago when the incident occurred. After considering the SAPS report and bearing in mind that GCIS explored all processes of investigation, Exco took a decision to condone the total amount of R7.762 million. The balance of R3.762 will be paid to Statistics SA as soon as funds have been identified in the GCIS baseline allocation.

Reconciling notes

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Fruitless and wasteful expenditure that was under assessment in 2024/25	-	-
Fruitless and wasteful expenditure that relates to 2023/24 and identified in 2024/25	-	-
Fruitless and wasteful expenditure for the current year	-	-
Total	-	-

b) Details of fruitless and wasteful expenditure (under assessment, determination and investigation)

DESCRIPTION ⁵	2024/2025	2023/2024
	R'000	R'000
Fruitless and wasteful expenditure under assessment	-	-
Fruitless and wasteful expenditure under determination	-	-
Fruitless and wasteful expenditure under investigation	-	-
Total	-	-

None.

c) Details of fruitless and wasteful expenditure recoverable

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Fruitless and wasteful expenditure recoverable	-	-
Total	-	-

None.

d) Details of fruitless and wasteful expenditure not recoverable and written off

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Fruitless and wasteful expenditure written off	-	-
Total	-	-

None.

e) Details of disciplinary or criminal steps taken as a result of fruitless and wasteful expenditure

DISCIPLINARY STEPS TAKEN	
No fruitless and wasteful expenditure was incurred in 2024/25 and 2023/24 financial years.	
Total	R0

None.

1.3. Unauthorised expenditure

a) Reconciliation of unauthorised expenditure

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Opening balance	4 406	4406
Add: unauthorised expenditure confirmed	-	-
Less: unauthorised expenditure approved with funding	-	-
Less: unauthorised expenditure approved without funding	-	-
Less: unauthorised expenditure recoverable	-	-
Less: unauthorised not recoverable and written off	-	-
Closing balance	4 406	4 406

Two matters were recorded in the 2013/14 and 2014/15 financial years. Overspending of voted funds (R3.7 million) of the department occurred in 2013/14 due to the State Funeral of former President Nelson Mandela. Overspending of voted funds (R700 000) occurred in 2014/15 due to the restructuring of Cabinet, whereby the former Ministry of Communications was established on the Vote of the GCIS while no budget was allocated. National Treasury made a submission to the SCOPA – the department awaits the SCOPA resolution. The unauthorised expenditure amounting to R4.406 million was tabled at SCOPA in September 2023 but no approval has been granted yet. GCIS is still awaiting feedback from the Committee Secretariat and National Treasury.

Reconciling notes

DESCRIPTION	2024/2025	2023/2024
	R'000	R'000
Unauthorised expenditure that was under assessment	3 696	3 696
Unauthorised expenditure that relates to the prior year and identified in the current year	710	710
Unauthorised expenditure for the current year	-	-
Total	4 406	4 406

b) Details of unauthorised expenditure (under assessment, determination and investigation)

DESCRIPTION ⁸	2024/2025	2023/2024
	R'000	R'000
Unauthorised expenditure under assessment	4 406	4 406
Unauthorised expenditure under determination	-	-
Unauthorised expenditure under investigation	-	-
Total	4 406	4 406

The unauthorised expenditure relates to overspending of voted funds (R3.7 million) during the 2013/14 financial year due to the state funeral of former President Nelson Mandela and overspending of voted funds (R700 000) during the 2014/15 financial year due to the restructuring of Cabinet, whereby the former Ministry of Communications was established on the Vote of the GCIS while no budget was allocated. The GCIS appeared before the SCOPA in September 2023 to table the two matters for consideration. The department awaits the SCOPA resolutions in order to remove the matters from the AR. No report was received at the time of completing this report.

1.4. Additional disclosure relating to material losses in terms of PFMA**Section 40(3)(b)(i) and (iii)****a) Details of material losses through criminal conduct**

MATERIAL LOSSES THROUGH CRIMINAL CONDUCT	2024/2025	2023/2024
	R'000	R'000
Theft	8	28
Other material losses	26	8
Less: Recoverable	-	-
Less: Not recoverable and written-off	-	-
Total	34	36

All cases were reported to the Theft and Loss Control Officer who conducted investigations and made submissions to the Theft and Losses Committee. After deliberations, the committee concluded by approving the write-off of the losses against the departmental budget.

b) Details of other material losses

NATURE OF OTHER MATERIAL LOSSES	2024/2025	2023/2024
	R'000	R'000
Damage to rented vehicles	17	6
Flight no show	7	2
Salary overpayment	2	
Total	26	8

All cases were reported to the Theft and Loss Control Officer who conducted investigations and made submissions to the Theft and Losses Committee. After deliberations, the committee concluded by approving the write-off of the losses against the departmental budget.

c) Other material losses recoverable

NATURE OF LOSSES	2024/2025	2023/2024
	R'000	R'000
	-	-
Total	-	-

No other material losses were recovered.

d) Other material losses not recoverable and written-off

NATURE OF LOSSES	2024/2025	2023/2024
	R'000	R'000
Debt written off	124	8
Total	124	8

Three debt cases which were approximately 10 years old were written off. All three cases were handed over to third parties for recovery of the debt but were unsuccessful. After careful consideration, the DG approved write-off of these debts in accordance with the departmental Debt Policy.

2. LATE AND/OR NON-PAYMENT OF SUPPLIERS

DESCRIPTION	NUMBER OF INVOICES	CONSOLIDATED VALUE
	R'000	R'000
Valid invoices received	6 189	266 654
Invoices paid within 30 days or agreed period	5 795	246 267
Invoices paid after 30 days or agreed period	394	12 308
Invoices older than 30 days or agreed period (unpaid and without dispute)	-	-
Invoices older than 30 days or agreed period (unpaid and in dispute)	-	-

By the end of the financial year, 6 189 invoices to the value of R266.654 million had been processed. Of these, 5 795 invoices to the value of R246.267 million were paid within 30 days, resulting in a payment rate of 95.4% versus the 100% target. The invoices processed outside 30 days amounted to R12.308 million (394 invoices) were investigated and reported. The department has an internal control system in place for investigation of invoices paid outside 30 days and assessment of documented reasons thereof.

The department has experienced capacity challenges in the payment and order creation area of responsibility (Logistics Management) due to unfunded vacant posts and restricted budget to fund vacant positions. Owing to financial restrictions, the positions remained vacant at the conclusion of the 2024/25 fiscal year. In addition to the personnel shortfall, financial systems were unavailable owing to SITA downtimes, internet interruptions, slow SharePoint, month-end and year-end closures, intermittent problems, ITS challenges and inaccessibility of financial systems outside the LAN/WAN environment, resulting in loss of processing time.

The department has also implemented ITS to improve efficiencies; however, the system is still not yet fully functional due to teething problems experienced throughout the year. With the migration of emails to Microsoft Office 365, there were compatibility difficulties and interface issues with the ITS, which resulted in the department not receiving any invoices from service providers during certain periods despite the fact that the invoices were sent by suppliers. As no alerts were received, the department was unable to establish which suppliers had submitted invoices, and the majority of these were discovered through supplier inquiries. These challenges contributed to an increase in the number of invoices not paid within 30 days in the 2024/25 financial year (394 invoices versus 226 invoices in the 2023/24 financial year).

As part of digital transformation, the ITS was integrated with the e-Requisition system to increase efficiency, assure business continuity and improve workflow and electronic record-keeping of commitments and payments. As both systems were in their infancy phase, there were instabilities and time delays within the processes/workflow which hampered timely payment processing. It is expected that as the systems become more stable, efficiency in this area would increase, potentially surpassing the present performance of 92,5% invoice payment turnaround time.

As part of the interventions to curb abuse of procurement processes, NT introduced new requirements for suppliers to update their physical addresses and upload proof of address on CSD. This resulted in delays in the creation of purchase orders and processing of payments, as CSD is linked to the payment systems (BAS and LOGIS). Purchase orders and payments for affected suppliers were delayed until they complied with the NT compliance requirements. SCM continuously informs suppliers on the CSD requirements to minimise delays in the creation of purchase orders and processing of payments.

The number of working days per month per year is 21 days, excluding annual and sick leave days. During the 2024/25 financial year, the total processing time lost due to the afore-mentioned challenges (excluding weekends) was 55 days and 21 hours. During the 2024/25 financial year, the total processing time lost increased by a notable 30 days five hours, compared to the 2023/24 financial year (25 days 16 hours) as a result of the above-mentioned challenges.

3. SUPPLY CHAIN MANAGEMENT

3.1. Procurement by other means

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
IBM SPSS licences	OLSPS	One supplier	Dev/001/2024/2025	443 783,62
Printing of funeral programmes	Shereno Printers	Urgent request	Dev/002/2024/2025	14 777,50
Renewal of Internal Auditors' IIA membership	The Institute of Internal Auditors South Africa	One supplier	Dev/003/2024/2025	20 148,00
The standard advertising period RFQ process Presidential Inauguration	Ankole Brand Communication	Urgent request for not adhering to timelines of invitation of quotes as per SCM Policy paragraph 88.7.1 and 88.7.2	Dev/004/2024/2025	807 592,10
Normal procurement process to cater and procure big screen for Presidential Inauguration live viewing events for the Limpopo Provincial Office	Khichi Transport & Catering, BDA Promotions, Mpapadi Catering, Polokwane show & Exhibition, Kay Media and Equator Management	Deviating from the normal procurement processes in line with paragraph 4.1 and 4.2 (a), (b) and (c) of National Treasury Instruction No. 3 of 2021/2022	Dev/005/2024/2025	172 650,00
Deviate from normal procurement process for audio-visual services for the 2024 Presidential Inauguration (KZN Provincial Office)	Nino Entertainment, Zaksokhanya Productions and the elements Family	Deviating from the normal procurement processes in line with paragraph 4.1 and 4.2 (a), (b) and (c) of National Treasury Instruction No. 3 of 2021/2022	Dev/006/2024/2025	89 050,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Deviate from normal procurement process for audio-visual services for the 2024 Presidential Inauguration (Gauteng Provincial Office)	Ischus Consulting Solutions	Deviating from the normal procurement processes in line with paragraph 4.1 and 4.2 (a), (b) and (c) of National Treasury Instruction No. 3 of 2021/2022	Dev/007/2024/2025	54 000,00
Printing of programmes and invitations for Presidential Inauguration 19 June 2024	Shereno Printers	Deviate from normal procurement process for printing of programmes and invitations for the Presidential Inauguration, 19 June 2024, in line with paragraph 88.7.1 and SCM Policy, National Treasury Instruction Note No.3 of 2021/2022 paragraph 4.1 and 4.2	Dev/008/2024/2025	244 518,75
Purchase of ropes and clips for the Presidential Inauguration	Entity Deep	Urgent request for not adhering to timelines of invitation of quotes as per SCM Policy paragraph 88.7.3 and delegation 1.2	Dev/09/2024/2025	27 000,00
To request pay order and close the balance	Arena Hloding, Fundudzi Media, Media 24	Request for approval for price variation as per paragraph 5 of National Treasury Instruction Note No. 3 of 2021/2022	Dev/010/2024/2025	326 106,98
Renewal of eight (8) IBM SPSS licences and one (1) IBM SPSS Complex Samples Module Licence from OLSPS Analytics	OLSPS Analytics	Sole service provider	Dev/011/2024/2025	434 665,28

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Deviation from GCIS Catering Policy for the meeting between the Minister, Deputy Minister and all GCIS Senior Managers from Director level	Moreti Enterprise (Pty) LTD	Urgent service as this was communicated at the last minute	Dev/012/2024/2025	23 800,00
Deviation from the GCIS Catering Policy to provide catering for the DDG:ICSM Strategic Planning session, 29 August 2024	Awee en Ree Events	Submitted and already approved	Dev/013/2024/2025	3 600,00
Deviation from the GCIS Catering and Entertainment Policy and the SCM Policy for Catering for the Branch: Corporate Services Strategic Planning Workshop	Dasimon (Pty)Ltd	Deviating from section 4.1.2 where no catering is allowed where only GCIS staff attend. Office groceries and limitations thereof must be utilised, notwithstanding the duration of the meeting	Dev/14/2024/2025	6 300,00
Approval to source quotation from a sole organiser of the South African Monitoring and Evaluation Association (SAMEA) to host of the 9th Biennial SAMEA Conference	SAMEA	Sole provider	Dev/015/2024/2025	71 100,00
Approval to deviate from normal procurement for acquisition of data analytics audit software	SURTECH SOLUTION RSA	Deviating from GCIS Policy paragraph 1.11b delegation	Dev/016/2024/2025	458 616,53
Deviation from GCIS Catering Policy and SCM Policy for catering at the special GCF on 25 and 26 September 2024	Blubernman Trading	Deviating from Catering and Entertainment Policy 2023/24 thresholds paragraph 4,1,12 and National Treasury 2 of 2021/2022; and deviation from number of days for invitation of quotation as SCM Policy paragraph 88.7.2,88.7.3 and Instruction Note 3 of 2022/23	Dev/017/2024/2025	120 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Approval to source quotation from a sole training service provider, Gordon Institute of Business Science for an online masterclass – Effective Change Management	Gordon Institute of Business Science	Deviate from normal procurement process as per the SCM delegation 1.11(b).	Dev/18/2024/2025	57 200,00
Catering for the GCIS 2024 Public Service Day celebration	Banyana ba Nkepile Pty Ltd	Deviating from paragraph 4.1.4 of Catering and Entertainment Policy and paragraph 4.1.5.	Dev/19/2024/2025	19 250,00
Approval to source one quotation from a sole organiser and host of a Risk Management Conference that includes a Master Class by The Institute of Risk Management South Africa (IRMSA)	IRMSA	Deviating on procurement process as per Supply Chain Management delegation 1.11b.	Dev/20/2024/2025	40 248,01
Catering for Big Walk 2024	Catering for Big Walk 2024	Exceeded catering amount as per paragraph 4.1 and 4.2 of Catering Policy and SCM Policy paragraph 88.6.2 (88.7.3 policy 2023/2024)	Dev/21/2024/2025	8 220,00
Catering for OHS training	Dasimon (Pty) Ltd	Deviating from 4.2.2 of the GCIS Catering and Entertainment Policy	Dev/22/2024/2025	13 828,50
IRMSA Awards	IRMSA	Deviating from procurement process as per SCM delegation 1.11b.	Dev/23/2024/2025	11 500,00
Request for an extension of the existing Ornico Group (Pty) Ltd contract: GCIS media monitoring for selected broadcast media - RFQ - 003/2022/2023	Ornico group (Pty) Ltd	The current contract will come to an end on 13 November 2024 and new contract will not meet the deadline	Dev/24/2024/2025	40 416,75
Request approval to deviate from normal procurement process for printing of the programme for the Official Funeral of Mr Tito Mboweni	Shereno Printers	Deviating from paragraph 4.1, 4.2.(a), (b) and (c) and also 1.2 and 88.7.3 of the SCM Policy	Dev/25/2024/2025	9 593,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Approval to use single-source quotation for attendance of ISACA South Africa Annual Conference and post-Conference Workshop	ICASA SA	Deviating on procurement process as per SCM delegation 1.11b.	Dev/26/2024/2025	17 000,00
Request approval to deviate from normal procurement process for the printing of the programme for the Official Funeral of Mr Membathisi Mdladlana	Nickay Productions	Urgent request for not adhering to timelines of invitation of quotes as per SCM Policy paragraph 88.7.3 and delegation 4.1, 4.2(a), (b) and (c)	Dev/027/2024/2025	40 250,00
Catering for the forthcoming GCIS Policy Workshop for SMS and Manco Members	Miavho Trading	Exceeding catering amount as per paragraph 4.1 and 4.2 of the Catering Policy and SCM Policy paragraph 88.6.2 (88.7.3 Policy 2023/2024)	Dev/028/2024/2025	29 875,00
Catering for staff members who will be attending Programme and Project Management training	Awee en Ree Events	Deviating from paragraph 4.1.4, 4.2.2. and 88.6.2 of the SCM Policy	Dev/029/2024/2025	7 380,00
Catering for the KZN Port Dunford ERRP Dialogue	House of Nicholas	Deviating from paragraph 4.2.2 and 4.1.4 of GCIS Catering and Entertainment Policy	Dev/030/2024/2025	26 250,00
Approval to appoint CTU Training Solutions service provider for upskilling of employees in the IT directorate	CTU Training Solutions	Deviating from procurement process as per SCM delegation 1.11b.	Dev/031/2024/2025	155 811,89

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Approval to use single-source quotation for Advanced Public Relations Writing training from SAQA-accredited body, PRISA	PRISA Public Relations and Communication Management	Deviating on procurement process as per SCM delegation 1.11b.	Dev/032/2024/2025	479 720,00
Re-submission for approval to source quotation from a sole training service provider Gordon Institute of Business Science for an online masterclass – Effective Change Management	Gordon Institute of Business Science	Deviating on procurement process as per SCM delegation 1.11b.	Dev/033/2024/2025	57 200,00
Catering for 30 Years of Freedom and Democracy campaign – 6 November 2024	CHC Catering	Deviating from paragraph 4.2.5 of GCIS Catering and Entertainment Policy	Dev/034/2024/2025	14 140,00
Request for approval to deviate to procure chairs and tables	Prenix Trading and Projects	Deviating from paragraph 70.1.2 of the GCIS SCM Policy	Dev/035/2024/2025	10 100,00
Catering for GBVF Dialogue in the Free State (FS)	Bodence Pty Ltd, Chocky NLB, Setshwana sa Batswana, Moreecom Holdings, Mothamaha Projects	Exceeded catering amount as per paragraph 4.1 and 4.2 of Catering Policy and SCM Policy paragraph 88.6.2 (88.7.3 Policy 2023/2024)	Dev/036/2024/2025	35 950,00
Catering for the GCIS follow-up Strategic Planning session	Bhobho Catering and Events	Deviate from section 4.2.2 of the GCIS Catering and Entertainment Policy and paragraph 87	Dev/037/2024/2025	13 800,00
Catering for Media Business Compliance Workshop	MPN Catering	Deviating from 4.2.2 and 4.2.5 of GCIS Catering and Entertainment Policy	Dev/038/2024/2025	10 800,00
Request to renew the maintenance and support agreement with Wolters and Kluwer for the 10 Teammate licences owned by GCIS	Wolters and Kluwer	Deviating from paragraph 1.11(b) of Procurement Delegation	Dev/039/2024/2025	73 049,08

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Request to deviate from normal procurement processes to provide catering at GBVF Men's Dialogue in Limpopo (LP)	Baholonoto Trading PTY LTD, Masekgatsa Trading Enterprise, Masase Corporation PTY LTD, Wanane's Trading Enterprise and Tabane Events and Accommodation	Deviating from 4.2.2 and 4.2.5 of GCIS Catering and Entertainment Policy	Dev/39/2024/2025 (a)	87 140,00
Request to deviate from normal procurement processes to provide catering at the GBVF Dialogue in KZN	Mkhakha Accountants, Zenz Trading & Projects, Zemcebo Trading, Amagutshwa Civils & Projects	Deviating from 4.2.2 and 4.2.5 of the GCIS Catering and Entertainment Policy	Dev/040/2024/2025	56 300,00
Motivation to deviate from GCIS Catering Policy to provide catering for PLL Annual Performance Plan Workshop	Banyana ba Nkepile Pty Ltd	Deviating from 4.2.2 and 4.2.5 of the GCIS Catering and Entertainment Policy	Dev/041/2024/2025	11 925,00
Motivation to deviate from the GCIS Catering Policy to provide catering for the KZN LGCF	The Taste Café & Catering	Deviating from 4.2.2 and 4.2.5 of the GCIS Catering and Entertainment Policy, in addition to SCM delegation 1.2	Dev/042/2024/2025	14 400,00
Request to deviate from normal procurement process to provide catering at the ERRP Dialogue in KZN	Ongenankinga Trading, Abadala Trading & Projects	Deviating from 4.2.2 and 4.2.5 of the GCIS Catering and Entertainment Policy	Dev/043/2024/2025	33 250,00
Additional licenses for Signinghub	Altron	Additional licenses for Signinghub, expansion of contract OR-110917 as per SCM Instruction No. 3 of 2021/2022 paragraph 5	Dev/044/2024/2025	53 081,00
Approval to deviate from normal procurement process to provide catering at the GBVF Dialogue in the Zululand District	Zwakunkovu & Donga Trading	Deviating from paragraph 87 of the GCIS Catering and Entertainment Policy	Dev/045/2024/2025	17 800,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Motivation to deviate from GCIS Catering Policy to provide catering for the Media Liaison Officers' Forum (MLO Forum)	Nokukhanya Events Services	Deviating from 4.1.5 and 4.2.2 of the GCIS Catering and Entertainment Policy	Dev/046/2024/2025	23 490,00
Motivation to deviate from GCIS Catering Policy to provide catering for GCF	Pfamoni Flame Grilled Café	Deviating from 4.1.12 and 4.1.5 of the GCIS Catering and Entertainment Policy	Dev/047/2024/2025	27 740,00
Request to deviate from brand specific procurement process and to appoint BRANET Consulting to supply video cameras and related equipment to the media	Brainet Consulting	Deviating from normal procurement process as per Instruction Note No 3. of 2022 paragraph 4	Dev/048/2024/2025	955 757,93
Request to deviate from normal procurement process for the printing of the programme for the Official Funeral Service of Professor Sibusiso Bengu	Inisha Moodley (Morgan Photo)	Deviating from paragraph 4.1, 4.2.(a), (b) and (c) and also delegation 1.2 and 88.7.3 of the SCM Policy	Dev/049/2024/2025	46 000,00
Request to deviate from normal procurement procedure to appoint Dube Electrical Projects to supply and install power backup 5kw inverter with battery to GCIS East London office	Dube Eletrical Projects	Deviating from paragraph 1.11(a) and 1.11(b) of the SCM Policy, three quotes were not received through RFQ process	Dev/050/2024/2025	44 680,00
Motivation for deviation from GCIS Catering Policy to provide catering for SoNA live viewing event	Doreen Catherine Forbes	Request to deviate from GCIS Catering Policy in accordance with paragraph 4.1.6 and 4.2.5	Dev/051/2024/2025	20 000,00
Request for deviation from the GCIS SCM Policy of obtaining three quotations and proceed with one quotation for alarm monitoring system	4Realtech	Deviating from paragraph 70.1.2 of the GCIS SCM Policy	Dev/052/2024/2025	9 490,00
Request to deviate from GCIS SCM Policy to provide catering for the FS Fezile Dabi DDM Communication Strategy and Stakeholder Engagement Plan Development Workshop	MKG Partners PTY LTD	Deviating from 4.1.6 and 4.2.2 of the GCIS Catering Policy	Dev/053/2024/2025	7 130,00
Risk Champions training	Institute of Risk Management South Africa	Sole service provider	Dev/054/2024/2025	155 091,30

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Request approval to cater for the PC Oversight Visit to the GCIS Head Office on Wednesday, 26 February 2025	Thato ya Popi PTY	Request to deviate from paragraph 4.2.2 of the GCIS Catering and Entertainment Policy	Dev/055/2024/2025	11 250,00
Décor for post-SoNA Stakeholder Engagement	Stakeholder	Deviating from 1.11 (b), 88.7.2, 88.7.3, NT Instruction No. 2 and 3 2021/2022 using single service provider	Dev/056/2024/2026	23 494,50
Catering for post-SoNA	Melathi Holding	Deviate from SCM Policy 87.1 and PFMA Instruction Note No. 3 of 2021/22 and to deviate from Catering Policy paragraph 4.1.4	Dev/057/2024/2025	29 940,00
Service	The Institute of Internal Auditors South Africa	Deviation from delegation item 1.11(b)	Dev/058/2024/2025	367 540,00
Subscription to IPSOS	IPSOS	Deviation as per SCM delegation 1.11b	Dev/059/2024/2025	632 500,00
Catering for GCIS Gauteng Provincial Office for 30 Years of Freedom and Democracy development	Mohau Grace Catering, Bhubho Catering & Events and Pandalencia Events & Décor	Deviating in accordance to paragraph 88.7.3 of SCM Policy, para 3.2.4 (a) of PFMA Instruction Note No.2 of 2021/2022, para 4.2(a) PFMA Instruction Note No.3 of 2021/2022	Dev/059/2024/2025B	70 500,00
Addition of five licenses to the existing GCIS Monitoring of National and International Editions of Print Media RFB 005-2024/2025	NespaperDirect South Africa	Increase of scope to the existing RFB	Dev/060/2024/2025	375 850,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Catering for Deputy Minister, Kenny Morolong Strategic Engagement with GCIS Manco, MDDA and Brand SA on 28 March 2025	Mahlomola Ya Thato (PTY) LTD	Deviate from GCIS Catering and Entertainment Policy para 4.2.2 and SCM Policy Para 88.7.1, 88.7.2 and 88.7.3	Dev/061/2024/2025	15 750,00
To Procure batteries for uninterrupted power supply (UPS)	Vuka Africa	SCM delegation 1.11(c)	Dev/062/2024/2025	708 170,00
ADG to sign the contract between GCIS and SENTECH for satellite audio channel	SENTECH	Delegation 1.11(c)	Dev/063/2024/2025	488 152,00
(Camkit Productions and Rentals) to supply teleprompter to the GCIS Media Production directorate	Camkit Productions	NT Instruction No. 3 of 2021/2022 paragraph 4.2(a) and SCM Policy paragraph 88.6	Dev/064/2024/2025	95 500,00
To appoint Ubuntu Technologies for procurement of the event LOGS Collection Solution for GCIS	Ubuntu Technologies	Paragraph 3.2.4 (a) of the PFMA SCM Instruction No. 02 of 2021/22 that requires consideration of at least minimum of three quotations or more. This is requested on the basis that three quotes were not received as per the normal SCM RFQ process	Dev/065/2024/2026	847 881,56
Notice (Game Meat Strategy Phase II)	Bushbuckridge, Eyethu, Kanyamazane, Blouberg, Botlokwa, JouRadio, Mohodi, Mokopane, Moletsi, Mphahlele, Radio Turf, Tubatse, KSFM, CUT	Buying of media space	001/2024/2025	84 000,00
National Artificial Intelligence Campaign	SABC Radio	Buying of media space	002/2024/2025	322 000,00
Benefits Campaign (Labour Activation Programme)	SABC	Buying of media space	003/2024/2025	667 000,00
Recruitment Week 12	Arena Holdings	Buying of media space	004/2024/2025	79 005,00
Freedom Month 2024 Campaign	SABC Radio	Buying of media space	005/2024/2025	999 999,75
Benefits Campaign (KZN Labour Activation Programme)	SABC Radio and Gagasi FM	Buying of media space	006/2024/2025	679 202,00
30 Years of Freedom NISSC Activation radio live broadcast	CUT	Buying of media space	007/2024/2025	29 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Content Focus Campaign interviews and live reads community radio	Heartbeat FM, Eden, Whale Coast FM, Radio 786, WRFM, Radio Namakwaland, Tambo Radio, Radio Helderberg, Radio Overberg, 7441 FM Media	Buying of media space	008/2024/2025	330 000,00
Community radio slots to create awareness on National Elections, 30 Years of Freedom and Democracy, the Constitution, Youth Month, Pre-SoNA, service delivery	Izwi Lomansi, Inanda FM, Ukhahlamba Radio, Nqubeko Radio, Ugu Youth Radio, Icora FM, Mapataland Radio, Hit FM, Rise FM, Khwezi FM, pongola FM, Abaqulisi FM, Nongoma FM	Buying of media space	009/2024/2025	115 697,01
Labour Activation Programme (LAP)	SABC Radio	Buying of media space	010/2024/2025	897 758,00
Recruitment	Arena Holdings and Media24	Buying of media space	011/2024/2025	65 168,00
Public Notice 2023/24 (National Fire Protection Association Support Strategy)	Arena Holdings and Media24	Buying of media space	012/2024/2025	57 155,00
Department of Justice (DoJ) Information Regulator Recruitment Week 15	Arena Holdings, Media24	Buying of media space	010/2023/2024	163 254,00
DoJ Recruitment Week 17	Media24, Fundudzi Media	Buying of media space	011/2023/2024	114 450,30
DHS Community Engagement Campaign	United Stations	Buying of media space	012/2023/2024	99 762,50
External Bursary Scheme advert	Arena Holdings, Media24 and Funduszi Media	Buying of media space	013/2024/2025	333 684,00
2024/2025 GCIS Priority Campaigns (Elections – Special Votes applications)	Engcobo FM, Inkonzane FM, Isajosini Radio, Kouga FM, Link FM, Ngqushwa Radio, Oasis FM, Radio Kingfisher, UCR, Vukani Radio, Abaqulisi Radio, Abuseko FM, GNCR, ICORA, Inanda FM, Izwil Lomzansi, Maputaland, NN Community, North Coast, Nqubeko, Pongola, Radio Kwezi, Umgungundlovu, Capital Live, Commuter FM, Eastwave, EK FM, Eldos, Impact, Lekoa, Pheli, Poort FM, Kaboesa, Riverside, Radio NFM, 7441 FM, Cape Pulpit, Eden FM, Heartbeat, Helderberg, MFM, Radio KC, Radio Zibonele, Whalecoast, Worcester, WR FM, Barberton, Inakekelo, Kanyamazane, RFM, Voice of community, Blouberg FM, Botlokwa FM, Jou Radio, Mohodi FM, Mokopane FM, Musina FM, Moletsi FM, Mphahlele FM, Radio Turf, Univen, Tubatse FM, Makhado FM, Vhembe, Bojanala FM, Life FM, Mafisa FM, Kgatleng FM, Mahikeng FM, Modiri FM, Moretele Radio, Pulse FM, Ratlou FM, Star FM, Vaaltar FM, ksFM and Vuka FM.	Buying of media space	014/2024/2025	608 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Community radio campaigns anchored on 30 Years of Freedom and Democracy aligned to Workers' Month, Budget Vote, Africa Month, Youth Month, Albinism Awareness, GBVF, Mandela Day, Women's Month, Tourism, Heritage and Public Service Month	CUT FM and Setsoto FM	Buying of media space	015/2024/2025	5 000,00
Western Cape (WC) Outside Broadcast 30 Years of Freedom and Democracy	Heartbeat FM	Buying of media space	016/2024/2025	28 500,00
Community radio campaigns anchored on 30 Years of Freedom and Democracy aligned to Workers' Month, Budget Vote, Africa Month, Youth Month, Albinism Awareness, GBVF, Mandela Day, Women's Month, Tourism, Heritage and Public Service Month	Univen, Botlokwa, Vhembe Media, Mphahlele, Mokopane, Mohodi, Makhado, Moutse, Moletsi, Musina, Sekhukhune and Tubatse	Buying of media space	017/2024/2025	64 870,00
The opening of Polokwane Magistrates Court	SABC Radio and MSG Afrika Technologies	Buying of media space	018/2024/2025	506 000,00
Recruitment	Media24	Buying of media space	019/2024/2025	65 025,60
Notice 2024 (Cape Vulture Protocol)	Arena Holdings	Buying of media space	020/2024/2025	19 406,25
Public Notices (Air Quality Management Plans)	Arena Holdings	Buying of Media space	021/2024/2025	20 700,00
Draft Mercury Regulations	Arena Holdings and Media24	Buying of media space	022/2024/2025	57 155,00
Interviews and live reads campaigns	Heartbeat FM, Eden, Whalecoast, Radio 786, Radio Atlantis, WRFM (Witzenberg), LJ Projects (Paarl FM), Radio Namakwaland, Tambo Community Radio, Radio Helderberg, Radio Overberg	Buying of media space	023/2023/2024	165 000,00
Public Notices (Rotterdam Convention Prior Informed)	Arena Holdings	Buying of media space	023/2024/2025	57 155,00
Recruitment	Fundudzi Media, Brand Edge Media Advertising Service (BEMAS) and Media24	Buying of media space	024/2024/2025	215 855,00
Recruitment Week 18	Arena Holdings	Buying of media space	025/2024/2025	35 552,25
Department of Forestry, Fisheries (DFFE) and the Environment Notice (Audit and Risk Committee)	Arena Holdings	Buying of media space	026/2024/2025	171 465,00
Recruitment	Media24 and Fundudzi Media	Buying of media space	027/2024/2025	45 333,00
Benefits Campaign (Labour Activation Programme)	Ulwazi FM	Buying of media space	028/2024/2025	50 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Ministerial Imbizo – Bethlehem	SABC	Buying of media space	029/2024/2025	287 500,00
Priority Campaign	SABC, ETV, eSAT and DSTV	Buying of media space	030/2024/2025	2 799 699,30
30 Year of Freedom and Democracy celebration	SABC, DSTV, BEMAS, Media24 and Arena Holdings	Buying of media space	031/2024/2025	2 617 573,12
Radio interviews for National Elections, 30 Years of Freedom and Democracy, Youth Month and National Priorities	Capital, Commuter, Lekoa, Pheli, Rainbow and Umphakathi	Buying of media space	032/2024/2025	122 696,00
Key Milestone Campaign 2024	Arena Holdings, DSTV Media, enca, etv, Fundudzi Media, Media24 and SABC	Buying of media space	033/2024/2025	3 885 720,87
Elections Education Campaign	Ngqushwa, Ekhephini, Kouga, Isajonisi, Inkonjane, Engcobo, Link FM, Alfred Nzo, Radio Kingfisher, Oasis, Umgungundlovu, Pongola, North Coast Radio, Inanda FM, Hit FN, Nongoma, Nqubeko, ACR, Siyathuthuka, Maputaland, GNCR, Megazone, Highway Radio, NN Community Radio, Radio Khwezi, Abusekho Ubanzima, Izwi Lomzansi, Capital Live, Commuter FM, Cosmo FM, Eldos, EK FM, Impact Radio, Impact Radio, Lekoa FM, Pheli FM, Poort FM, Radio Kansel, Sedibeng, TUT FM, Umphakathi, Westbury, Riverside, Ulwazi, Overberg, Cape Pulpit, 7441 FM, Worcester, Radio 786, Eden FM, Helderberg, Heartbeat, MFM, WRFM, Radio Zibonele, Whalecoast, BCR, Bushbuckridge, Eyathu, Inakekelo, Kanyamazane, Moutse, RFM, Blouberg FM, JouRadio, Makhado FM, Mokopane FM, mOLETSI FM, Mphahlele, Tubatse, Univen, Aganang FM, Bojanala FM, Bokone Bophirima, Life FM, Mafisa FM, mAHIKENG FM, Mafikeng FM, Mmabatho FM, Modiri, Pulse FM, Ratlou FM, KSFM, Mestimoholo, Ugu, Vuka FM, Ukhahlamba	Buying of media space	034/2024/2025	1 860 000,00
Recruitment Week 20	Arena Holdings, BEMAS, Fundudzi Media, Media24	Buying of media space	035/2024/2025	684 931,00
VOCMA Recruitment	BEMAS and Media24	Buying of media space	036/2024/2025	376 314,16
PUCMA Recruitment	BEMAS and Media24	Buying of media space	037/2024/2025	300 432,72
Draft NEMBA Bill	Fundudzi Media and Media24	Buying of media space	038/2024/2025	130 893,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
PLL NW 30 Years of Freedom and Democracy Campaign, community radio interviews and live reads promos	Vaaltar FM, Star FM, Life FM, Aganang FM, Mmbatho FM, Bokone Bopirima FM, Ratlou FM, Modiri FM, Bojanala FM, Moretele FM, Mafisa FM and Kgatleng FM	Buying of media space	039/2024/2025	142 400,00
Awareness on Annual Thusong Services Week, 30 Years of Freedom and Democracy, Men's Month, GBVF, Disability Rights Month, Tourism Month, Mandela Month, Women's Month, Heritage Month, Medical Male Circumcision, social ills and youth opportunities	Izwi Lomansi, Good news Comm radio, Inanda, Nqubeko, Ukhahlamba comm radio, Ugu youth radio, Icora, Hit FM, NN comm radio, Maputaland, Radio Khwezi, Nongoma, Pongola, Abaqulisi and Umgungundlovu.	Buying of media space	040/2024/2025	181 754,02
VOCMA Recruitment (Addendum)	The Guard (Khumali Pty Ltd)	Buying of media space	041/2024/2025	29 800,00
Recruitment Week 21	Arena Holdings	Buying of media space	042/2024/2025	75 054,75
DFFE Notice (Regulations of Waste Import and Export)	Arena Holdings and Media24	Buying of media space	043/2024/2025	57 155,00
Elections and Beyond Campaign	SABC	Buying of media space	044/2024/2025	1 733 931,00
Environment Month	SABC and ETV	Buying of media space	045/2024/2025	2 038 138,50
Radio slots on 30 Years of Freedom and Democracy, government communication on Youth Month, Economic Reconstruction and Recovery, GBVF, Anti-Corruption, Tourism Month, Mandela Month, Women's Month and Heritage Month	Radio Riverside, Ulwazi FM and NFM	Buying of media space	046/2024/2025	106 682,00
ROE Extension of submissions	Ekepheni, Engcobo, IFM, Inkonjane, Khululeka, Kouga, Link, Oasis, Radio Kingfisher, Abaqulisi, Abusekho, Good news, Hit FM, ICORA, Inanda, Izwi lomzansi, Maputaland, Megazone, Nongoma, North coast, Nqubeko, Pongola, Radio Khwzi, Siyathuthuka, Ugu Youth radio, Ukhahlamba, Umgungundlovu, Vibe, Eastwave, EK FM, Impact radio, Lekoa, Pheli, Poort, Radio Pulpit, TUT, Kaboesna, Radio NFM, Riverside, 7441, WRFM, Radio Zibonele, Whalecoast, Barbeton, Inakakelo, Kanyamazane, Moutse, RFM, Voice of hope, Blouberg, Botlokwa, Mokopane, Moletsi, Mphalele, Radio Turf, Univen, Makhado, Tubatse, Bojanala, Life, Mahikeng, Modiri, Moretele, Pulse, Ratlou, Star, Metsimaholo and Vuka.	Buying of media space	047/2024/2025	2 324 000,00
IRSA Recruitment	Arena Holdings, Media24 and Funduszi Media	Buying of media space	048/2024/2025	135 904,50

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Public Notice (Climate Change Adaption Bill objectives)	Funduzi Media and Media24	Buying of media space	049/2024/2025	62 330,00
Live broadcast 30 Years of Freedom and Democracy Youth Expo Mossel Bay	Eden FM	Buying of media space	050/2024/2025	23 000,00
30 Years of Freedom and Democracy celebration	Alfred Nzo, Ekepheni, Engcobo, North Coast, Isanjoni, Kouga, Kumkani, Link, Ngqushwa, Radio Kingfisher, RMR, Vukani, ACR, Abusekho ubunzima, GNCR, HitFM, Inanda FM, IzwiLomzansi, Maputaland Community Radio, Megazone, Nongoma FM, Pongola Community Radio, Siyathuthuka FM, Ukhahlamaba, Umgungundlovu, Impact Radio, Lekoa FM, Poort FM, Radio Pulpit, Rainbow FM, Sedibeng, Umphakathi FM, Vaal, Westbury, Riverside, Radio NMF, 7441 FM, Namakwaland, Heartbeat, MFM, Radio 786, Whalecost, Worcester, WRFM, Radio Zibonele, Bushbuckridge, Inakekelo, Kanyamazane, Ligwa FM, Moutse, RFM, Voice of Hope, Mohodi, Waterberg Stereo, Jou Radio, Vhembe FM, Life FM, Mahikeng, Modiri, Ratlou, KSFM, Vuka FM	Buying of media space	051/2024/2025	372 000,00
Financial Intelligence Centre	Media24, BEMAS and The Citizen	Buying of media space	052/2024/2025	483 897,00
Presidential Inauguration street poles	Adreach	Buying of media space	053/2024/2025	239 062,00
2024/2025 GCIS Priority Campaigns (Presidential Inauguration community radio)	Alfred Nzo, Ekepheni, Engcobo, IFM, Khuleka, Kumkani, Link, Ngqushwa, Radio Kingfisher, Oasis FM, RMR, UCR, Vukani, ACR, Abusekho, GNCR, Hit FM, Inanda FM, Intokozo, Izwi Lomzansi, Megazone, Nongoma FM, NN Community Radio, Nongoma, North Coast, Pongola Community Radio, Siyathuthuka FM, Ugu, Ukhahlamaba, Umgungundlovu, Uthungula, Capital Live, Commuter, Eastwave, Eldos, Impact Radio, Lekoa FM, Pheli, Poort FM, Radio Pulpit, Sedibeng, Umphakathi FM, Kaboesna, Ulwazi, Westbury, Riverside, Radio NMF, 7441 FM, Cape Pulpit, Heartbeat, MFM, Radio, BCR, Blouberg, Botlokwa, Choice FM, Energy FM, Makhado, Mokopane, Moletsi, Musina, Tubatse, Univen, Pulse, Valtaar, Star FM, Radio Khwezi, Aganang, Bojanala, Bokone Bophirima, 786, Whalecost, Worcester, WRFM, Radio Zibonele, Bushbuckridge, Inakekelo, Kanyamazane, Ligwa FM, Moutse, RFM, Voice of Hope, Mohodi, Waterberg Stereo, Jou Radio, Vhembe FM, Life FM, Mahikeng, Modiri, Ratlou, KSFM, Vuka FM	Buying of media space	054/2024/2025	696 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Public Notice (Audit Committee Marine Living Resource Fund)	Arena Holdings and Media24	Buying of media space	055/2024/2025	221 342,80
Bid Week 20 (2024)	Arena Holdings and Media24	Buying of media space	056/2024/2025	50 818,50
Erratum on Expressions of Interest Week 20 of 2024	Arena Holdings and Media24	Buying of media space	057/2024/2025	260 636,00
Elections and Beyond Campaign	Rena Fela and Motherland Omni	Buying of media space	058/2024/2025	619 749,95
Integrated Crime Management Campaign	Alfred Nzo, Ekepheni, Engcobo, Khuleka, Kumkani, Link, Radio Kingfisher, Oasis FM, UCR, Vukani, ACR, Abusekho, GNCR, HitFM, Inanda FM, Intokozo, Izwi Lomzansi, Megazone, Nongoma FM, NN Community Radio, Nongoma, North Coast, Pongola Community Radio, Siyathuthuka FM, Ukhahlamaba, Umgungundlovu, Uthungula, Capital Live, Commuter, Eastwave, Eldos, Impact Radio, Lekoa FM, Poort FM, Radio Pulpit, Sedibeng, Umphakathi FM, Ulwazi, Westbury, Riverside, Radio NMF, 7441 FM, Cape Pulpit, MFM, Radio, BCR, Blouberg, Choice FM, Energy FM, Makhado, Mokopane, Moletsi, Musina, Tubatse, Univen, Pulse, Valtaar, Star FM, Aganang, Bojanala, Bokone Bophirima, 786, Whalecost, Worcester, WRFM, Radio Zibonele, Bushbuckridge, Inakekelo, Kanyamazane, Ligwa FM, Moutse, RFM, Voice of Hope, Mohodi, Jou Radio, Vhembe FM, Life FM, Mahikeng, Modiri, Ratlou, KSFM, Vuka FM	Buying of media space	059/2024/2025	576 000,00
Waste Electrical and Electronic	Arena Holdings and Media24	Buying of media space	060/2024/2025	75 444,60
Waste for Landfill Disposal Notice	Arena Holdings and Media24	Buying of media space	061/2024/2025	96 020,40
Advisory Committee Tyre Management	Arena Holdings and Media24	Buying of media space	062/2024/2025	51 439,50
EPR Notice	Fundudzi Media and Media24	Buying of media space	063/2024/2025	74 796,00
Definition of Waste Notice	Fundudzi Media and Media24	Buying of media space	064/2024/2025	91 665,00
Recruitment	Arena Holding, Fundudzi Media and Media24	Buying of media space	065/2024/2025	170 347,45
ROE Extension of Submissions	Arena Holding, BEMAS, eNCA.com, Media24, The Citizen and Daily Maverick	Buying of media space	066/2024/2025	4 190 560,79
Import and Export of Organic Pollutants Public Notice	Arena Holdings and Media24	Buying of media space	067/2024/2025	57 155,00
Reducing Food Loss and Waste Public Notice	Arena Holdings	Buying of media space	068/2024/2025	86 020,00
Recruitment	Media24 and Fundudzi Media	Buying of media space	069/2024/2025	45 333,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Recruitment	Arena Holdings, Media24 and Fundudzi	Buying of media space	070/2024/2025	75 359,00
Recruitment Week 26	Arena Holdings	Buying of media space	071/2024/2025	35 552,25
Recruitment Week 23	Brand Edge Media, Fundudzi and Media24	Buying of media space	072/2024/2025	569 389,15
Application for Waste Management Licence	Arena Holdings and Media24	Buying of media space	073/2024/2025	68 586,00
Control of Import and Export Waste Extension	Arena Holding and Media24	Buying of media space	074/2024/2025	136 045,00
Government Priority Campaign 2024/2025 (GNU Campaign)	SABC Radio, DSTV Media sales, E-tv And SABC TV	Buying of media space	075/2024/2025	3 689 345,56
The Thusong Service Centre Programme live broadcast on 30 Years of Freedom and Democracy	Qwa-Qwa Community Radio Station	Buying of media space	076/2024/2025	35 000,00
National Prosecuting Authority (NPA) Tender Notice Week 27(2024)	Arena Holdings and BEMAS	Buying of media space	077/2024/2025	40 986,00
DFFE Waste Management Awareness Campaign	Primedia Broadcasting	Buying of media space	078/2024/2025	517 500,00
NEMBA Protected Encephalartos(Cycad)species	Arena Holdings and Media24	Buying of media space	079/2024/2025	102 879,00
SA Weather Service Board members	Arena Holdings, BEMAS, Media24 and The citizen	Buying of media space	080/2024/2025	139 173,12
Air Quality Management Plan Public Notice	Arena Holdings and Media24	Buying of media space	081/2024/2025	112 930,00
Celebrating 30 Years of Freedom and Democracy live interviews	Nkomazi Community Radio, Bushbuckridge Community Radio, Kanyamazane Community Radio, Ligwa Community Radio, Voice of Hope, RFM 103,2 and Moutse Community Radio	Buying of media space	082/2024/2025	42 000,00
GCIS Eastern Cape Provincial Office: 8 community radio slots for 2024/25 radio programmes	Khululeka FM, Alfred Nzo Radio, Ngqushwa FM, Sajonisi Youth Radio, Kouga FM, Vukani FM, Kingfisher FM, Ekhephini FM	Buying of media space	083/2024/2025	248 000,00
SAPS Recruitment Week 27	Arena Holdings, Media 24 and Fundudzi Media	Buying of media space	084/2024/2025	134 808,75
GCIS Free State 30 Years of Freedom and Democracy campaign	Kwanza Communication	Buying of media space	085/2024/2025	32 807,20

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Mangement Plan Southwest India Public Notice	Arena Holdings and BEMAS	Buying of media space	086/2024/2025 (A)	50 891,81
Recruitment Week 30	Arena Holdings	Buying of media space	086/2024/2025 (B)	35 552,25
Department of Correctional Services (DCS) Parole Awareness campaign	Alfed Nzo, Ekhephini FM, Kouga FM, Isajonisi Young FM, Kumkani FM, Link FM, Nkqubela Community Radio, Oasis FM, Radio Kingfisher, Vukani Community Radio, AbusekhoUbunzima, Abaqulisi, Good News Community Radio, Harry Gwala, Highway Radio, Hit FM, Inanda FM, Izwi Lomzansi, Nqubeko FM, Nongoma FM, Radio Khwezi, Siyathuthuka FM, Ugu Youth Radio, Umgungundlovu FM, Uthungulu Youth Radio, Capital Live, Commuter FM, Eastwave, EK FM, Poort FM, Lekoa FM, Impact Radio, Pheli FM, Radio Pulpit, Rainbow FM, TUT, Umphakathi FM, Westbury, Kaboesna, Radio NFM, 7441 FM, Heartbeat, MFM, Eden, Namakaland, Radio 786, Radio Atlantis, Whalecost, Kanyamazane, Mash FM, Moutse, RFM, Voice OF Hope, Blouberg, JouRadio, Mohodi FM, Mokopane FM, Mokhado FM, Mphahlele FM, Tubatse Community Radio, Waterberg Stereo, Bojanala FM, Bokone Bophirima FM, Life FM, Mafisa FM, Aganang, Mmabatho FM, Modiri FM, Madibogo FM, Pulse FM, Madibeng FM, Metsimaholo and Qwaqwa	Buying of media space	087/2024/2025	592 000,00
DCS Parole Awareness campaign	Rena Fela and Motherland Omni	Buying of media space	088/2024/2025	870 000,00
DCS Parole Awareness campaign	SABC And Mediamark	Buying of media space	089/2024/2025	2 197 124,50
Government Priority Campaign 2024/2025 (GBVF)	SABC	Buying of media space	090/2024/2025	1 986 027,00
Promotion of Military Ombud Office Mandate	Isajonisi Youth Radio, Kouga FM, Oasis FM, Radio Kingfish, Vukani Community Radio, Abusekho Ubunzima, Abaqulisi Community Radio, Good News Community Radio, Harry Gwala, Hit FM, Izwi lomzansi, Megazone, North Coast Radio, Nqubeko Radio, Uthungulu Youth Radio, Capital Live, Commuter FM, Cosmo FM, Eastwave, EK FM, Impact Radio, Lekoa FM, Pheli FM, Radio Pulpit, Rainbow FM, Sedibeng, TUT, VUT, Westbury, Radio NFM, Rivival, Ulwazi, 7441 FM, Overberg, Eden FM, Heartbet FM, MFM, Namakwaland, Radio 786, Radio Atlantis, Whalecoast, WRFM, BCR, Bushbuckridge, Kanyamazane, Mash FM, Moutse, RFM, Voice Of Hope, Botlokwa FM, Mokopane FM, Makhado FM, Moletse FM, Tubatse, Waterberg Stereo, Bojanala FM, Life FM, Mafisa FM, Aganang, Mmabatho FM, Modiri FM, Pulse FM, Ratlou FM, KSFm, Metsimaholo and Vuka FM.	Buying of media space	091/2024/2025	528 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Department of Women, Youth and Persons with Disabilities (DWYPD), Women's Month campaign	SABC	Buying of media space	092/2024/2025	1 147 142,25
Budget Vote (2024)	Arena Holdings	Buying of media space	093/2024/2025	168 844,10
Government Priority Campaign 2024/25 (GNU Campaign)	Gagasi FM, Hearts FM, Motswako Media (You FM) and MSG Group (Capricon and Power FM)	Buying of media space	094/2024/2025	637 517,00
Information Regulator South Africa (Recruitment Week 32)	Arena Holdings, Fundudzi Media and Media 24	Buying of media space	095/2024/2025	124 623,00
Unemployment Insurance Fund (UIF) benefits (Labour Activations Programme)	Qwa-Qwa FM	Buying of media space	096/2024/2025	50 000,00
National Priority Campaign MTEF (GBVF)	Alfred Nzo, Ekhephini FM, Ikhalala FM, Isajonisi Youth Radio, Kouga FM, Link FM, OASIS FM, Radio Kingfisher, Abaqulusi Community Radio, Harry Gwala, HIT FM, Inanda FM, North Coast Radio, Nongoma FM, Siyathuthuka FM, UGU Youth FM, Capital Live, Commuter FM, Cosmo FM, Eastwave, Eldos FM, Impact Radio, Lekoa FM, Pheli FM, Poort FM, Rainbow FM, Sedibeng, TUT, Umphakathi FM, Westbury, Westside, Radio NFM, Riverside, Kaboesna, Revival, 7441 FM, MFM, Radio Atlantis, Radio KC, Radio Zibonele, Westcoast, Eden, Overberg, WRFM, Namakwaland, Whalecoast, BCR, Bushbuckridge, Kanyamazane, Ligwa, Mash FM, Moutse, Nkomazi, RFM, Blouberg, Botlokwa FM, Mohodi FM, Makhado FM, Musina FM, Mphahlele FM, Tubetse FM, New Voice Media Group/Vhembe FM, Radio Bushveld/Waterberg stereo, Bokone Bophirima FM, Mahikeng FM, Mmabatho FM, Modiri FM, Pulse FM and Star FM	Buying of media space	097/2024/2025	552 000,00
Compensation Fund recruitment post	Arena Holdings, Brand Edge Media Advertising Services (BEMAS), Fundudzi Media and Media 24	Buying of media space	098/2024/2025	588 748,00
Recruitment Office of the Sheriff	Arena Holdings and Media24	Buying of media space	099/2024/2025	244 881,00
DoJ Recruitment Notice	Arena Holdings and Media24	Buying of media space	100/2024/2025	155 091,30

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Department of Higher Education and Training (DHET) Publication of advertisements (National Student Financial Aid Scheme call for nominations)	Arena Holdings	Buying of media space	101/2024/2025	40 292,55
Government Priority Campaign 2024/25 (ERRP)	Broad Media, BEMAS, Fundudzi Media, Media 24, Arena Holding, e-SAT, Daily Maverick, PRIMEDIA, United Stations and The Citizen	Buying of media space	102/2024/2025	820 995,99
DFFE Waste Management Awareness Campaign	SABC Radio	Buying of media space	103/2024/2025(A)	499 675,00
DHET National Skills Fund Website Launch Campaign	Arena Holding and Media24	Buying of media space	103/2024/2025(B)	461 674,40
DoJ Recruitment Week 36	Arena Holdings	Buying of media space	104/2024/2025	142 209,00
SAPS Recruitment Week 31	Arena Holdings and Media24	Buying of media space	105/2024/2025	122 440,50
Promotion of Military Ombud Office Mandate	SABC	Buying of media space	106/2024/2025	1 264 114,50
Department of Sport, Arts and Culture (DSAC) Heritage Month 2024 Campaign	ETV and SABC	Buying of media space	107/2024/2025	999 015,35
Promotion of Military Ombud Office Mandate	Kwanza Communication, EPCPM, Pondoland Times and Gauteng News	Buying of media space	108/2024/2025	424 711,40
Government Exhibition Day 2024	ACR FM,GNCR,Hit FM, Inanda FM, Intokozo FM, Izwi Lomzansi, Megazone, NN Community Radio, Nongoma FM, North Coast Radio, Nqubeko FM, Pongola Community Radio, Radio Khwezi, Siyathuthuka FM and Umgungundlovu	Buying of media space	109/2024/2025	210 000,00
Public Notice (Sandveld EMF Standards)	Arena Holdings	Buying of media space	110/2024/2025	25 875,00
Public Notice (Kruger National Park GEMPR)	Arena Holdings	Buying of media space	111/2024/2025	25 875,00
DoJ HR Recruitment 2024 – 25	Arena Holdings and Media24	Buying of media space	112/2024/2025	155 091,30
Marketing the Cities Support Programme (CSP) Campaign	Izwi Lomzansi, Voice of Hope, Vhembe FM and Kumkani FM	Buying of media space	113/2024/2025	140 000,00
DFFE Waste Management Campaign	Botlokwa FM, JouRadio, Makhado FM, Mokopane FM, Radio Turf, Vhembe FM and Mohodi FM	Buying of media space	114/2024/2025	42 000,00
DFFE Full-time bursaries	Arena Holdings, Fundudzi Media and Media 24	Buying of media space	115/2024/2025	212 644,00
Promotion of Military Ombud Office Mandate	Mpuma Kapa, 1KZN TV, Cape Town TV and Zallywood	Buying of media space	116/2024/2025	850 770,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
GCIS National Priority Campaign MTEF 2025 (ERRP Campaign)	Ekhephini FM, Engcobo Community Radio, Ikhala FM, Kouga FM, Link FM, Vukani Community Radio, Abaqulusi Community Radio, GNCR, Izwi Lomzansi, NN Community Radio, Nongoma FM, Megazone Radio, Radio Khwezi, Siyathuthuka FM, Capital Live, Eastwave, Impact Radio, Pheli FM, Poort FM, Radio Pulpit, Umphakathi FM, Westside, Kaboesna, Radio NFM, Riverside, Revival, 7441 FM, MFM, Eden, Namakwaland, Radio 786, Overberg, Atlantis, WRFM, Radio Zibonele, Whalecost, BRC, Kanyamazane, Ligwa, Mash FM, Moutse, Nkomazi, RFM, Jou Radio, Makhado FM, Mohodi FM, Mphahlele FM, Aganang FM, Bojonala FM, Kgatleng FM, Mahikeng FM, Modiri FM, Pulse FM, KSFM, Metsimaholo and QwaQwa	Buying of media space	117/2024/2025	1 568 000,00
Department of Home Affairs Identity Fraud	Engcobo Community Radio, Ekhephini FM, Ikhala FM, Khululeka FM, Kouga FM, Link FM, Radio Kingfisher, UCR, ACR FM, GNCR, Intokozo FM, NN Community Radio, North Coast Radio, Pongola Community Radio, Capital live, EK FM, Impact Radio, Lekoa FM, Radio NFM, Revival, Namakwa land, Radio 786, Radio Atlantis, Radio Zibonele, Whalecoast, BCR, Kanyamazane, Mash FM, Moutse, RFM, Botlokwa FM, Mohodi FM, JouRadio, Makhado FM, Mokopane FM, Mphahele FM, Radio Turf, Tubatse, Bojanala FM, Life FM, Mafisa FM, Mahikeng FM, Mmabatho FM, Pulse FM, Modiri FM, Ratlou FM, KSFM and QwaQwa	Buying of media space	118/2024/2025	384 000,00
PLL Gauteng National Priority Campaign radio interviews (GBVF)	Capital, Commuter, Pheli, Rainbow, Impact and Umphakathi	Buying of media space	119/2024/2025	63 648,00
Government Priority Campaign 2024/25 (ERRP)	SABC, Primedia Broadcast, Gagasi FM, Media Mark, MSG, Yired, Motswako and United station (excluding Jozi FM)	Buying of media space	120/2024/2025	4 008 853,80
NPA Tender Notice	Arena Holdings and Media24	Buying of media space	121/2024/2025	38 865,40
DHET NSF Website Launch Campaign	The Citizen	Buying of media space	122/2024/2025	46 184,00
PLL Gauteng ERRP radio interviews	Capital, Commuter, Pheli, Rainbow and Impact	Buying of media space	123/2024/2025	52 648,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
PLL Western Cape ERRP interviews and live reads	Heartbeat FM, Whale Coast FM, Radio 786, Radio Namakwaland, Tambo Community Radio, Radio Overberg, Atlantis FM and Worcester FM	Buying of media space	124/2024/2025	240 000,00
SAPS Re-enlistment of former members (Recruitment Week 38)	Arena Holdings	Buying of media space	125/2024/2025	47 403,00
IRSA Recruitment Week 38	Arena Holdings, Fundudzi Media and Media 24	Buying of media space	126/2024/2025	101 502,25
Public Notice (Sandveld EMF Standards)	BEMAS	Buying of media space	127/2024/2025	43 642,50
PLL Free State ERRP radio live reads and jingles	QwaQwa Radio and CUT FM	Buying of media space	128/2024/2025	43 000,00
PLL FS GBVF live reads, jingles and outside broadcast	QwaQwa Radio and CUT FM	Buying of media space	129/2024/2025	107 500,00
PLL FS community radio campaigns for Transport Month, 16 Days of Activism, World AIDS Day, Arrive Alive, Disability Month, Back-to-School Campaign, SoNA and Human Rights Month	QwaQwa Radio, CUT FM and Setsoto	Buying of media space	130/2024/2025	96 000,00
PLL Gauteng Integrated Crime Management radio interviews	Capital, Commuter FM, Pheli, Ranbow, Umphakathi and Impact	Buying of media space	131/2024/2025	63 648,00
GCIS National Priority Campaign MTEF 2025 (ERRP Campaign) Addendum	Inkonjane Community Radio, Highway Radio ICORA, Harry Gwala, Umgungundlovu Community Radio, Uthungulu Youth Radio, Commuter FM, EK FM, Eldos FM, Lekoa FM, Sedibeng, VUT, Westbury, Worcester, Radio KC, Westcoat, Bushbuckridge, Voice Of Hope, Blouberg, Botlokwa FM, Mokopane FM, Tubatse FM, Vhembe FM, Waterberg Stereo, Bokone-Bophirima, Mafisa, Ratlou FM/Madibogo FM and Star FM	Buying of media space	132/2024/2025	768 000,00
DFFE (Non-detriment findings for certain species) Public Notice	Arena Holdings and The Citizen	Buying of media space	133/2024/2025	82 662,00
Promotion of Military Ombud Office Mandate	CNI and Zinkonji	Buying of media space	134/2024/2025	150 383,20
GCIS National Priority Campaign MTEF 2025 (GBVF) Addendum	Vukani Community Radio, Engcobo Community Radio, Nkqubela Community Radio, Izwilomzansi FM, Nqubeko Media, Pongola Community Radio, Umgungundlovu Community Radio, Ulwazi, Worcester FM, Mkhondo FM, Madibeng FM, JouRadio, Bojanala FM, Aganang Community Radio, Madibogo FM, Kgatleng FM, Life Broadcasting, Mafisa FM, One Future Development and Metsimaholo	Buying of media space	135/2024/2025	160 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
PLL Mpumalanga (MP) DoJ Intergrated Crime Management CARA Funds live interviews	K Radio (Kanyamazane FM), Mash FM, Barberton FM, Mkhondo FM, R FM 103.2, Moutse RCS, Nkomazi FM, Radio Langa, Voice of Hope and Ligwa FM	Buying of media space	136/2024/2025	60 000,00
DoJ Recruitment Week 41	Arena Holdings	Buying of media space	137/2024/2025	35 552,00
DOJ Intergrated Crime Prevention live interviews (CARA Funds)	Izwi Lomzansi, Good News Community Radio, North Coast Radio, NN Community Radio, Radio Khwezi, Nongoma FM and Umgungundlovu	Buying of media space	138/2024/2025	46 000,00
PLL KZN National Priority Campaign GBVF live interviews	Intokozo FM, Inanda FM, Ugu Youth Radio, Hit FM, NN Community Radio, Rise FM, Radio Khwezi FM, Abaqulusi Community Radio and Umgungundlovu	Buying of media space	139/2024/2025	56 000,00
PLL MP National Priority Campaign ERRP live interviews	K Radio, Mash FM, Barbarton FM, Mkhondo FM, RFM, Moutse RCS, Nkomazi FM, Voice of Hope, Radio Langa and Ligwa FM	Buying of media space	140/2024/2025	60 000,00
PLL MP National Priority Campaign GBVF live interviews	K Radio, Mash FM, Barbarton FM, Mkhondo FM, RFM, Moutse RCS, Nkomazi FM, Voice of Hope, Radio Langa and Ligwa FM	Buying of media space	141/2024/2025	60 000,00
GCIS Recruitment	Media24	Buying of media space	142/2024/2025	37 168,00
DoJ HR Recruitment 2024 – 25	Fundudzi Media and Media24	Buying of media space	143/2024/2025	161 184,00
SASSETA AGM Notice 2024	Media24	Buying of media space	144/2024/2025	14 076,00
Promotion of Military Ombud Office Mandate	Vukuzenzele and Media24	Buying of media space	145/2024/2025 (A)	45 612,00
DNA Board Awareness (JCPS Open Day Campaign)	EK and United Stations (Jozi FM)	Buying of media space	145/2024/2025 (B)	146 550,00
National Treasury Medium Term Budget Policy Statement	Inkonjane Community Radio, Isajonisi Youth Radio, Link FM, Radio Kingfisher, Vukani Community Radio, Highway Radio, Inanda FM, Izwi Lomzansi, Maputaland Community Radio, Umgungindlovu Community Radio, Eastwave, Impact Radio, Pheli FM, Rainbow FM, Kaboesna, Radio Zibonele, Radio 786, Whalecoast, Radio Atlantis, MFM, Bushbuckridge, Kanyamazane, Ligwa, Mash FM, Radio Turf, Mphahlele, Makhado, Mohodi, Mokopane, Life FM, Aganang, Mahikeng, Mmabathjo and KSFM.	Buying of media space	146/2024/2025	476 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Civilian Secretariat for Police Call for Nominations (DNA Board)	Media24, Fundudzi Media, Arena Holdings and The Citizen	Buying of media space	147/2024/2025	147 738,00
Public Notice (Draft Lion Prohibiting)	Arena Holdings and The Citizen	Buying of media space	148/2024/2025	57 408,00
GCIS DG and Deputy Director-General Recruitment 2024	Arena Holdings	Buying of media space	149/2024/2025	431 367,30
Government Priority Campaign 2024/2025 (ERRP)	Kwanza Communications, Bokgamosa, Pondoland Times, Zinkonji Communications	Buying of media space	150/2024/2025	5 556 092,55
DoJ Recruitment Week 44	Arena Holdings and Media24	Buying of media space	151/2024/2025	108 836,00
GBVF interview Northern Cape		Buying of media space	152/2024/2025	101 320,00
Government Priority Campaign (30 years of Freedom KZN)	Mophuthing Media (VUMA FM)	Buying of media space	153/2024/2025	69 000,00
ERRP interviews and live reads Northern Cape	Namakwa FM, Omolemo Trust T/A Revival FM, Radio Riverside	Buying of media space	154/2024/2025	76 320,00
GCIS PLL Western Cape (WC) live interviews and reads on different campaigns	Eden FM, Radio West Coast FM, Whale coast FM, Radio 876, Witszenberg (WRFM), Radio Namakwaland, Tambo community radio, Worcester FM, Radio KC, Radio Overberg, 7441 FM Media, Radio Atlantis, Paarl FM	Buying of media space	155/2024/2025	468 000,00
PLL LP National Priority interview (ERRP)	Moutse, Vision, Thabantsho, Mphahlele, Mohodi, Tubatse, Makhado, Mokopane, Botlakwa, Radio Turf, Vhembe, Waterburg, Moletsi, Univen CRSs	Buying of media space	156/2024/2025	192 060,00
DFFE Notice (Call for Nominations NFAC)	Fundudzi Media and Media24	Buying of media space	157/2024/2025	80 592,00
DFFE Notice (Nominations for members of SAFCL)	Arena Holdings, Fundudzi Media and Media24	Buying of media space	158/2024/2025	179 745,00
Road Traffic Management Corporation Wreath-laying Ceremony	SABC (Radio 2000)	Buying of media space	159/2024/2025	322 000,00
DoJ Recruitment Week 41B	Arena Holdings and Media24	Buying of media space	160/2024/2025	326 508,00
GBVF interviews and live reads WC	Eden FM, Whale coast FM, Radio 876, Witszenberg (WRFM), Radio Namakwaland, Tambo community radio, Worcester FM, Radio Overberg, 7441 FM media, Radio Atlantis, Paarl FM	Buying of media space	161/2024/2025	330 000,00
SAPS Recruitment	Arena Holdings	Buying of media space	162/2024/2025	63 204,00
DWYPD Women's Month Campaign (16 Days of Activism 2024)	Aganang FM, Mmabatho, Radio Mafisa, Mahikeng FM, Moretele Community radio, Pulse FM, Live Broadcasting, Ratlou/Madibogo	Buying of media space	163/2024/2025	48 000,00
DWYPD Women's Month Campaign	e-TV, SABC, Motswako Media	Buying of media space	164/2024/2025	1 426 414,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
SASSETA Expression of Interest Notice Campaign	Media24	Buying of media space	165/2024/2025	14 076,00
Information Regulator South Africa (Recruitment Week 45b)	Arena Holdings, Funduzi Media and Media24	Buying of media space	166/2024/2025	123 382,00
Department of Defence (DoD) Recruitment Campaign	Arena Holdings and Media24	Buying of media space	167/2024/2025	272 090,00
DFFE Notice (Lion Stockpile Bones)	Arena Holdings, Media24, Media Mark, SABC Radio and United Stations	Buying of media space	168/2024/2025	543 249,97
DoJ Intergrated Crime Prevention live interviews (CARA Funds: PLL)	Moutse, Thabantsho, Mphahlele, Mohodi, Tubatse, Makhado, Mokopane, Btlokwa, Radio Turf, Vhembe, Waterberg stereo, Moletsi and Univen CRSs	Buying of media space	169/2024/2025	174 060,00
NW:PLL Community Print Media (ERRP)	Moonlight communications, Lefetlho Media Specialists, Taung Media & Events, Tabea News Media, Yvonmod Logistics	Buying of media space	170/2024/2025	69 850,00
Public Notice (Consultant Notices)	Tankwa Karoo NP, Namaqua NP, Karoo NP, Agulhas NP, Table Mountain NP, ADDO Elephant NP, Cambedoo NP, Mountain Zebra NP, Marakele NP	Buying of media space	171/2024/2025	506 126,59
Department of Military Veterans recruitment	Arena Holdings, Fundudzi Media and Media24	Buying of media space	172/2024/2025	140 145,44
SAPS Recruitment Week 43	Arena Holdings, Fundudzi Media and Media24	Buying of media space	173/2024/2025	226 347,00
Public Notice (Environmental Impact Assessment Regulations)	Arena Holdings and The Citizen	Buying of media space	174/2024/2025	21 269,25
DoJ Recruitment Week 47	Arena Holdings (Sunday Times)	Buying of media space	175/2024/2025	45 032,85
DFFE Notice (Fish Processing Establishment)	Arena Holdings, Bemas, Media24, The citizen	Buying of media space	176/2024/2025	66 278,92
Public Notice Extended Producer Responsibility (EPR) Regulations	Arena Holdings and The Citizen	Buying of media space	177/2024/2025	44 229,00
DoJ Launch of Umtata Magistrates Court Campaign	SABC, Ingwane Community Radio	Buying of media space	178/2024/2025	380 000,00
G20 Summit 2024 (Community TV)	Cape Town TV, Mpuma Kapa TV, 1KZN TV, Zallywood TV (Tshwane TV)	Buying of media space	179/2024/2025	1 998 544,75

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
National Priority Campaign (GBVF) WC	Cape Town TV	Buying of media space	180/2024/2025	84 000,00
G20 Community Print	Bokgamosa, Kwanza Communications, Pondoland times, Inner City Gazette, Zinkonji Communication, Xenor Projects	Buying of media space	181/2024/2025	1 298 103,95
PLL Gauteng Food Safety	EK, Impact, Rainbow, Sedibeng, Umphakathi, Commuter and Pheli	Buying of media space	182/2024/2025	195 209,00
G20 Community Radio	Alfred Nzo, Ekhephini Community Radio, Engcobo Community Radio, Ikhala FM, Isajonisi Youth Radio, Kouga FM, Link FM, Oasis FM, Radio Kingfisher, Abaqulusi Community Radio, Good News Community radio, Hit FM, Icora, Intokozo FM, Izwi Lomzansi, Megazone, Nongoma FM, North Coast Radio, Nqubeko Community Radio, Pongola Community Radio, Radio Khwezi, Siyathuthuka FM, Umgungundlovu Community Radio, Uthungulu Youth Radio, Capital Live, Commuter FM, Eastwave, EK FM, Eldos FM, Impact FM, Lekoa FM, Pheli FM, Poort FM, Rainbow FM, Star FM, Tshwane FM, Umphakathi FM, Kaboesna, Ulwazi, Radio NFM, 7441 FM, Atlantis, WRFM, Eden, MFM, Namakwaland, Radio 786, Radio KC, Radio Zibobele, Whalecoast, Baberton Comm Radio, BBR, Inakekelo, Kanyamazane, Liga FM, Mash FM, Moutse, RFM, Voice of Community, Voice of Hope, Blouberg, JouRadio, Makhado, Mohodi, Mphahlele, Radio Bushveld, Radio Turf, Tubatse, Vhembe, Bokone Bophirima, Aganang, Modibeng, Mafisa FM, Moretele Community Radio, Pulse FM, Ratlou FM, Star FM	Buying of media space	183/2024/2025	2 002 000,00
DSAC Reconciliation Month 2024 Campaign	SABC, Arena Holdings, Media24	Buying of media space	184/2024/2025	698 977,50
GCIS EC Priority Campaign	Engcobo FM, Alfred Nzo FM, Ingwane FM, Ndlambe FM, Oasis FM, Ekhephini, Ngqushwa FM	Buying of media space	185/2024/2025	168 000,00
DoJ Intergrated Crime Prevention live interviews (CARA Funds: PLL NW)	Mmabatho FM, Mahikeng FM, Modiri FM, Madibogo Community Radio, Vaaltar FM	Buying of media space	186/2024/2025	40 500,00
Mpox Awareness Drive	eNgcobo Community Radio, Ikhala, Link FM, Oasis, Radio kingfisher, Koepel sterero, Capital Live, Eastwave, EK FM, Impact, Pheli FM, Rainbow FM, Westbury, Izwi Lomzansi, Nongoma, North Coast, Nqubeko Community radio, Ugu, Umgungundlovu, BlouBerg, JouRadio, Makhado, Mphahlele, Tubatse FM, BBR, Mash FM, Moutse FM, Mafisa FM, Mahikeng FM, Pulse FM, Kaboesna, NFM, Revival, 7441 FM, Eden, Helderburg, Namakwaland, Atlantis radio, Whalecoast	Buying of media space	187/2024/2025	702 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
DoJ Recruitment Week 48	Fundudzi Media (Sunday World) and Media24 (City Press)	Buying of media space	188/2024/2025	45 333,00
Public Notice (National Elephant Heritage Strategy)	Arena Holdings, Media24 and The Citizen	Buying of media space	189/2024/2025	176 088,00
SAPS Capabilities Awareness Campaign	Tractor outdoor, JBC media, Alive Advertising, Primedia Outdoor and Benya Media	Buying of media space	190/2024/2025	1 378 275,00
Public Notice (Consultant Notices)	Bokgamosa, Kwanza Communications, Pondoland times, Eastern Cape Province Community Print Media, Empuma News	Buying of media space	191/2024/2025	111 142,60
NFA Regulations	Arena, The Citizen, SABC	Buying of media space	192/2024/2025	277 534,75
Eastern Cape PLL Priority Campaign	King Fisher, Kumkani, Mpuma Kapa TV	Buying of media space	193/2024/2025	137 700,00
DoJ Recruitment	Arena Holding	Buying of media space	194/2024/2025	126 408,00
Public Notice Extended Amendments to Regulation (EPR))	Media24, Arena Holdings and Fundudzi Media	Buying of media space	195/2024/2025	54 786,00
GCIS Recruitment Week 5	Media24, Arena Holdings and Fundudzi Media	Buying of media space	196/2024/2025	86 848,00
Public Notice (The Protection of Wild Abalone)	Media24 and Arena Holdings	Buying of media space	197/2024/2025	22 666,50
Food-borne Illness and Fatalities	Intokozo FM, Izwi lomzansi, Good news, Inanda, Vibe, Highway, Siyathuthuka, Radio khwezi, North coast Radio, Icora FM, Hit FM, Nguna FM, Abaqulusi FM, Nongoma FM, Nqubeka, Umgungundlovu	Buying of media space	198/2024/2025	130 833,25
GBVF Boy Child	IFM, Ingwane, Isajonisi Youth Radio, Khululeka FM, Link FM, Mbhashe FM, Ngubela Community Radio, Oasis FM, Radio Kingfisher, Abaqulusi Community Radio, Highway Radio, Hit FM, ICORA, Intokozo FM, Izwi Lomanzi, KZN FM, Megazone FM, NN Community Radio, Nongoma FM, North Coast Radio, Nqubeko FM, Pongola Community Radio, Siyathuthuka FM, Ugu Youth Radio, Umgungundlovu Youth Radio, Commuter FM, EK FM, Impact, Lekoa, Pheli, Poort FM, Rainbow FM, Westbury/Kofifi, BRC, Ligwa, Mash FM, RFM, VOC, Mohodi FM, Radio Zibonele, Sedibeng FM, Thenga 943, Uphakathi	Buying of media space	199/2024/2025	352 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Food-borne Illness (JCPS Cluster)	Kwanza Communications, Pondoland Times, Zinkonji Communications, Empuma News	Buying of media space	200/2024/2025	665 481,00
DFFE Public Notice (Issuing of Rights, Permits, Licences for the Small Scale Fishing Sector)	Arena Holdings (Sowetan and Business Day)	Buying of media space	201/2024/2025	83 720,00
DoJ Recruitment Week 5	Arena Holdings (Sunday Times)	Buying of media space	202/2024/2025	50 563,20
Information Regulator South Africa	Arena Holdings (Times Live), Media24 (News 24) and Funduzi media (Sunday World)	Buying of media space	203/2024/2025	150 794,05
DPCI Awareness campaign	MSG (PowerFM)	Buying of Media space	204/2024/2025	117 300,00
Recruitment	Arena Holdings and Media 24	Buying of media space	205/2024/2025	204 709,00
Food-borne Illness Campaign	Alfred Nzo, Ekhephini FM, Ingwane FM, Isajonisi Youth Radio, Kouga FM, Link Inkojane FM, IFM, Kumkani, Mbashe, Radio Kingfisher, Abagulusi community radio, Good news community radio, Highway radio, Hit FM, Inanda FM, Izwi Lomanzi, KZN FM, Megazone FM, NN Community radio, Nongoma FM, North Coast, Ngubeko, Pongola, Siyathuthuka, Ugu, Umgungundlovu, Uthungulu, capital live, Commuter FM, Eastwave, EK FM, Iimpot, Lekoa, Peli, Poort, Rainbow, Sedibeng, TUT, Umphakathi, Westbury, Ulwazi, Radio Atlantis, Barberton Community radio, Eyethu, Inakekelo, Kanyamazane, Ligwa, Mash, Moutse, RFM, Blouberg, Botlokwa, Jouradio, Makhado, Mokopane, Moletsi, Mphahlele, Radio Turf, Waterberg stereo, Aganang, Bojanala, Kgatleng, Life FM, Madibeng, Mafisa, Mahikebg, Mmabatho, Modiri, Moretele, Pulse, Ratlou, Star, Vaaltar, KSFM, Metsimaholo, Thenga	Buying of media space	206/2024/2025	924 000,00
Multimedia Campaign (UIF Benefits) TV	SABC, ETV (Etv), eSAT TV (eNCA)	Buying of media space	207/2024/2025	2 849 699,80
Northern Cape community radio memo	Revival FM, Radio NFM	Buying of media space	208/2024/2025	36 000,00
Department of Water and Sanitation (DWS) 30 Years of Freedom and Democracy Campaign	SABC, ETV (Etv), eSAT TV (eNCA) and DSTV Media Sales	Buying of media space	209/2024/2025	1 999 999,99
G20 Community Radio Addendum	Ingwane, Kumkani, Rhodes, Inanda, Rise, Ugu, Sedibeng, Westbury, Cape Pulpit, Worcester, Botlokwa, Moletsi, Univen, Life, Kgatleng, Mahikeng, Mmabatho, KSFM, Metsimaholo and Thenga	Buying of media space	210/2024/2025	520 000,00
Public Notice (Foreign Fishing Vessels, Offshore Bunkering and Ranching Concession)	Fundudzi Media	Buying of media space	211/2024/2025	63 652,50
GCIS post-SoNA TV Campaign	SABC	Buying of media space	212/2024/2025	868 999,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
UIF Multimedia Campaign (UIF Benefits Campaign)	BEMAS, The Citizen and Fundudzi Media	Buying of media space	213/2024/2025	643 549,07
Directorate for Priority Crime Investigation (DPCI) Awareness Campaign WC	SABC and Radio Zibonele	Buying of media space	214/2024/2025	120 000,00
UIF Multimedia Campaign (UIF Benefits Campaign) commercial radio	Mediamark, Mophuthing media, MSG Group sales, Primedia Broadcasting, Radio Gagasi, SABC Radio, United Stations, Yired FM	Buying of media space	215/2024/2025	2 927 794,33
Launch of Pampierstad Small Claims Court	SABC Radio and Revival FM	Buying of media space	216/2024/2025	288 000,00
Government Priority Campaign 2024/25 (Boy Child)	SABC	Buying of media space	217/2024/2025	1 121 677,23
UIF Multimedia Campaign (UIF Benefits Campaign) ADDENDUM	Arena Holdings (Sunday Times, Sowetan)	Buying of media space	218/2024/2025	322 411,47
National Priority Campaign MTEF 2025 ERRP (rural and township)	Alfred Nzo, Ekhepini FM, Engcobo Community Radio, IFM, Ikhala FM, Inkonjane Community Radio, Isajonisi Youth Radio, Khululeka FM, Kouga FM, Mbhashe FM, Ngqushwa Community Radio, Nkgubela Community Radio, Radio Kingfisher, Abusekho Ubunzima, Abaqulusi Community Radio, Good News Community radio, Highway Radio, Hit FM, I CORA, Inanda FM, Izwi Lomzansi, KZN FM, Megazone, Nongoma FM, North Coast Radio, Ngubeko FM, Pongola Community Radio, Radio Khwezi, Siyathuthuka FM, Ugu Youth Radio, Umgungundlovu Community Radio Uthungulu Youth Radio, Commuter FM, EK FM, Lekoa, Poort FM, Radio NFM, Ulwazi, Eden, Overberg, Radio KCI, Radio 786, Radio Atlantis, Whalecoast, WRFM, Worcester, MFM, Baberton Community Radio, Bushbuckridge, Inakekelo, Kanyamazane, Mask FM, Moutse, RFM, Voice of Community, Blouberg FM, Botlokwa FM, Choice FM, Energy FM, JouRadio, Makhado FM, Mokopane FM, Moletsi FM, Aganang FM, Bojanala FM, Kgatleng FM, Life FM, Madibeng FM, Mafisa FM, Mahikeng FM, Modiri FM, Moretele Community Radio, Pulse FM, Madibogo/Ratlou, Vaaltar, CUT, KSFM, Metsimaholo, Thenga FM	Buying of media space	219/2024/2025	632 000,00

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
Addendum GBVF Boy Child	Alfred Nzo, Ekhephini, Engcobo, Kouga, Abusekho, Inanda, Capital Live, Eastwave, Umphakathi, 7441 FM, MFM, Namakwaland, Radio KC, VoC, Whalecoast Worcester, Bushbuckridge, Blouberg, Botlokwa, Jouradio, Makhado, Mokopane, Moletsi, Mphahlele, Radio Turf, Univen, Aganang, Bojanala, Kgatleng, Madibeng, Mafisa, Mahikeng, Mmabatho, Modiri, Moretele, Pulse, Ratlou, Star, Vaaltar, Koepel Stereo, Metsimaholo	Buying of media space	220/2024/2025	336 000,00
DoJ Recruitment	Arena Holdings (Sunday times)	Buying of media space	221/2024/2025	154 849,80
Launch of Dimbaza Magistrates Court Campaign	SABC, Kumkani Radio	Buying of media space	222/2024/2025	403 000,00
Radio panel discussion on Reflection of SA's G20 Presidency	Eden FM	Buying of media space	223/2024/2025	45 000,00
Cyber Security Campaign	Nongoma, Umgugundlovu, Rainbow, Zibonele, 7441, Baberton, RFM, Kanyamazane, Blouberg, Makhado, Mokopane, Mphahlele, Mafisa, Mahikeng	Buying of media space	224/2024/2025	224 000,00
Government Priority Campaign 2024/25 (GBVF) 2nd Phase	SABC TV and Radio, Msg, Media Mark, United Station, Gagasi FM, Heart FM, eTV, Motherland, Omni And Rena Fela	Buying of media space	225/2024/2025	5 916 108,15
UIF Multimedia Campaign (UIF Benefit Campaign) Addendum	Motswako Media	Buying of media space	226/2024/2025	69 000,00
DoD Recruitment Week 6	Aren Holdings (Timeslives), Media24 (News24), Fundudzi Media (Sundy Word)	Buying of media space	227/2024/2025	274 744,00
UIF Multimedia Campaign (UIF Benefits Campaign) Community Radio	Alfred Nzo, Ekhenphini FM, Engcobo community radio, Isjonisi Youth Radio, Khululeka FM, Kouga FM, Kumkani FM, Mbashe FM, Abusekho Ubunzima, Good News FM, HIT FM, Izwi Lomzansi, Megazone, Nongoma FM, North Coast Radio, Ugu Youth FM, Commuter FM, EK FM, Eldos, Impact FM, Poort FM, Kansel FM, TUT/Tshwane FM, Westbury, Kaboesna, Ulwazi, Eden, Overberg FM, 786 FM, WRFM, Inakekelo, Kanyamazane, Mash FM, RFM, Botlokwa FM, Jou FM, Moletsi FM, Aganang FM, Bojanala FM, Life Broadcasting, Kgatleng FM, Pulse FM, CUT FM, K5 FM, Metsimaholo, Thenga FM	Buying of media space	228/2024/2025	588 000,00
G20 (Commercial Television)	SABC TV	Buying of media space	229/2024/2025	2 300 000,00
Legal Service	Arena Holdings (Sunday times), Bemas (Daily Voice, Cape Times, Cape Argus), Media24	Buying of media space	229/2024/2025 (B)	77 992,84

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
GCIS - Government Priority Campaign 2024/25 (MDTP)	SABC Radio	Buying of media space	230/2024/2025	1 995 930,00
Public Notice of RMEC Chairperson (ARC)	Arena Holdings, BEMAS, Fundudzi Media, Media24	Buying of media space	231/2024/2025	220 558,22
UIF NW Labour Activation Programme Campaign	SABC Radio	Buying of media space	232/2024/2025	253 000,00
Food-borne Illness JCPS Cluster	Rena Fela (Senenza)	Buying of media space	233/2024/2025	379 500,00
Key Milestone Campaign 2024	SABC Radio	Buying of media space	234/2024/2025	1 901 772,00
DHET_Call for Nominations	Arena Holdings (Sunday times), Fundudzi (Sunday World), Media24	Buying of media space	235/2024/2025	62 882,00
NHC Risk And Audit Committee Campaign	Arena Holding (Sunday Times), Fundudzi (Sunday world)	Buying of media space	236/2024/2025	36 811,50
UIF Multimedia Campaign (UIF Benefits Campaign)	Alive Advertising, Primedia Outdoor	Buying of media space	237/2024/2025	1 009 147,49
GCIS-Climate change	SABC AND ETV	Buying of media space	238/2024/2025	2 006 598,20
GBVF CARA Funded 2024/25 2nd Phase Campaign	Aligned Media Holdings, Mophuthing Media	Buying of media space	239/2024/2025	920 000,00
Department of Communications and Digital Technologies (DCDT) Cyber Security Campaign	SABC, Arena Holdings and BEMAS	Buying of media space	240/2024/2025	700 207,40
DFFE Public Notice (Nominations of NFA Council)	Aren Holdings (Sunday Times), BEMAS (Business Report), Fundudzi Media (Sunday World, The Citizen	Buying of media space	241/2024/2025	155 962,82
DWS 30 Years of Freedom and Democracy TV Campaign	1KZN TV, Cape Town TV, Mpuma Kapa TV, MVM Media (Soweto TV)	Buying of media space	242/2024/2025	398 978,00
GCIS GBVF commercial print	Arena Holdings (Sowetan, Daily Dispatch, The Herald), BEMAS (Isolezwe, The Star, Daily News, The Mercury, Cape Times, Cape Argus, Daily Voice, The Citizen	Buying of media space	243/2024/2025	937 766,62

PROJECT DESCRIPTION	NAME OF SUPPLIER	TYPE OF PROCUREMENT BY OTHER MEANS	CONTRACT NUMBER	VALUE OF CONTRACT
UIF Multi-media Campaign-Community Radio Addendum	Highway radio, NN Community Radio, Siyathuthuka FM, Uthungulu Youth Radio, Eastwave, Lekoa FM, Pheil FM, Radio NFM, 7447 FM, Radio Atlantis, Radio KC, Radio Zibonele, Whalecoast, Worcester, Baberton Community Radio, Bushbuckridge, Blouberg FM, Inzucode/Choice FM, ASACRON/Energy FM, Giyane Community Radio, Makhado FM, Mokopane FM, Mafisa FM, Mahikeng FM, Modiri FM, Madibogo FM	Buying of media space	244/2024/2025	324 000,00
DFFE Public Notice (NCM Consultation)	Arena Holdings (Sunday Times, Sowetan, Daily Dispatch and Herald) BEMAS (Daily Voice & Isolezwe) Fundudzi Media (Sunday World), The Citizen	Buying of media space	245/2024/2025	164 732,67
Compensation Fund Recruitment	Arena Holdings (Sunday Times, Timeslive), Fundudzi (Sunday world), Media24 (News24), BEMAS (Talent 360)	Buying of media space	246/2024/2025	1 089 799,80
NPA Tender_ Week 10 (2025)	Arena Holdings (Sunday times, Sowetan)	Buying of media space	247/2024/2025	64 515,00
DCDT Cyber Security Campaign Addendum	Nongoma, 7441 Communications, Barberton Community Radio, RFM, Kanyamazane FM, Makhado FM, Mokopane FM, Mphahlele FM, Mafisa, Mahikeng FM, Radio Zibonele	Buying of media space	248/2024/2025	88 000,00
Total				R137 302 613.57

General deviations

At the end of the year under review, the GCIS procured some services to the value of R9.719 million (67 transactions) through deviation as provided for in the Treasury Regulations 16A6.4. The AO granted solicited approval for the procurement of such services. The department has reported the deviations to NT as required by Treasury Regulations.

Deviation for media space

At the end of the year under review, the GCIS procured media space to the value of R127.584 million (256 media buying deviations) through deviation as provided for in the Treasury Regulations 16A6.4 and PFMA SCM Instruction Note 3 of 2021/22. At the moment, there is no legal framework that provides for procurement of media space and it is impractical to follow a competitive bidding process when procuring such services. However, in identifying the mediums to be used, the selection of these mediums is driven by the targeted audiences for each campaign's

requirements. The GCIS has reported the deviations to the NT as required by Treasury Regulations and paragraph 10.1 (e) of the PFMA SCM Instruction Note 3 of 2021/22.

Media buying is a specialised procurement function that involves identification of advertising media platforms to achieve communication objectives for specific client tasks, and the procurement of such identified media platforms at the optimal price and placement. Cost-efficiency is enabled through negotiation of prices and placement to ensure that the best possible value can be secured for government through economies of scale resulting from consolidated governments advertising expenditure.

As part of conducting periodic market research and commodity analysis, the GCIS uses the segmentation software that gives account managers segmentation options based on several media approaches for cost-effectiveness, relevance

and optimal media survey data in order to gather consumer research, media consumption trends and insights for various target populations. With the use of the software, planners can select the best media, depending on target market media consumption, campaign goals and optimise on the available budget. Additionally, the software offers data integration, media planning and optimisation, as well as survey analysis.

Furthermore, the segmentation software offers solutions that are relevant to all media platforms (such as paid, owned, traditional, out-of-home, digital and social media) that are registered on the audience segmentation, media planning and optimisation software system. The scope of the available products on this software platform include target segmentation, cross tabulation, integrated media planning, schedule organisation and consulting solutions. This software is used to acquire insights into various media types such as specific radio stations (commercial and community), publications and TV, digital and social media.

3.2.Contract variations and expansions

PROJECT DESCRIPTION	NAME OF SUPPLIER	CONTRACT MODIFICATION TYPE (EXPANSION OR VARIATION)	CONTRACT NUMBER	ORIGINAL CONTRACT VALUE	VALUE OF PREVIOUS CONTRACT EXPANSION/S OR VARIATION/S (IF APPLICABLE)	VALUE OF CURRENT CONTRACT EXPANSION OR VARIATION
				RAND VALUE	RAND VALUE	RAND VALUE
Request for extention of existing Ornico Group (Pty) Ltd Contract: GCIS media monitoring for selected broadcast media RFQ 003/2022/2023	ORNICO	Expansion	DEV/024/2024/2025	R313 467,00	0.00	R40 416,75
Additional licenses for Signinghub, expansion of contract OR-110917	Altron	Expansion	DEV/044/2024/2025	R499 079,73	0.00	R53 081,00
Additional five licenses on the existing GCIS monitoring of national and international editions of print media RFB 005-2024/2025	Newspaper Direct	Expansion	DEV/060/2024/2025	R2 854 050,00	0.00	R375 850,00
Total					0.00	R469 347,75



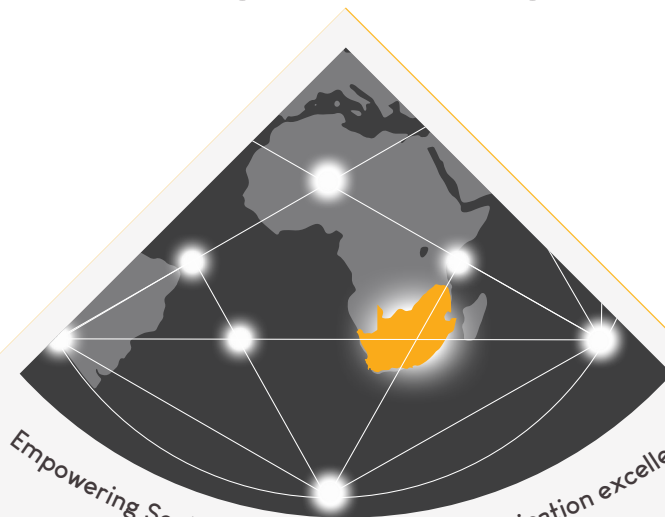
PART F:

FINANCIAL INFORMATION



**government
communications**

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA



Empowering South Africans through communication excellence

1. REPORT OF THE AUDITOR-GENERAL

This is the auditor's report as issued by AGSA.

Report of the Auditor-General (AG) to Parliament on Vote no. 4: Government Communication and Information System

REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Opinion

1. I have audited the financial statements of the Government Communication and Information System set out on pages 171 to 223, which comprise the appropriation statement, statement of financial position as at 31 March 2025, statement of financial performance, statement of changes in net assets, cash flow statement for the year then ended, as well as notes to the financial statements, including a summary of significant accounting policies.
2. In my opinion, the financial statements present fairly, in all material respects, the financial position of the Government Communication and Information System as at 31 March 2025 and its financial performance and cash flows for the year then ended in accordance with the Modified Cash Standard (MCS) and the requirements of the Public Finance Management Act 1 of 1999 (PFMA).

Basis for opinion

3. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the responsibilities of the auditor-general for the audit of the financial statements section of my report.
4. I am independent of the department in accordance with the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA code) as well as other ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.
5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Other matter

6. I draw attention to the matter below. My opinion is not modified in respect of this matter.

Unaudited supplementary schedules

7. The supplementary information set out on pages 224 to 236 does not form part of the financial statements and is presented as additional information. I have not audited these schedules and, accordingly, I do not express an opinion on them.

Responsibilities of the accounting officer for the financial statements

8. The accounting officer is responsible for the preparation and fair presentation of the financial statements in accordance with the MCS and the requirements of the PFMA and for such internal control as the accounting officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.
9. In preparing the financial statements, the accounting officer is responsible for assessing the department's ability to continue as a going concern; disclosing, as applicable, matters relating to going concern; and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the department or to cease operations, or has no realistic alternative but to do so.

Responsibilities of the AG for the audit of the financial statements

10. My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error; and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from

fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

11. A further description of my responsibilities for the audit of the financial statements is included in the annexure to this auditor's report. This description, which is located at page 167, forms part of our auditor's report.

ANNUAL PERFORMANCE REPORT

12. In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance information against predetermined objectives for the selected material performance indicators presented in the annual performance report. The accounting officer is responsible for the preparation of the annual performance report.

13. I selected the following material performance indicators related to Programme 2: Content processing and dissemination, presented in the annual performance report for the year ended 31 March 2025. I selected those indicators that measure the department's performance on its primary mandated functions and that are of significant national, community or public interest.

- Number of online editions of *Vuk'uzenzele* published annually

- Number of online editions of Public Sector Manager magazine published annually
- Percentage of language services requests completed
- Number of stories on key government programmes and interventions published on SAnews
- Number of page updates per day on GCIS-managed websites
- Number of page views on GCIS-managed websites
- Number of posts per day on GCIS-managed social media platforms
- Number of screens reached on GCIS-managed social media platforms
- Percentage of engagements on GCIS-managed social media platforms
- Percentage growth in followers on GCIS-managed social media platforms
- Percentage of requested key messages produced for key campaigns and government priorities (excluding weekends, public holidays and holiday periods)
- Percentage of approved media-buying campaigns implemented
- Number of national government campaigns implemented
- Number of people reached on national government campaigns implemented

- Number of hours of content/broadcast per week on the government service delivery Over-The-Top (OTT) platform
- Number of radio products used to inform citizens through differentiated formats
- Number of government exhibitions integrating government services to citizens coordinated

14. I evaluated the reported performance information for the selected material performance indicators against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the department's planning and delivery on its mandate and objectives.

15. I performed procedures to test whether:

- the indicators used for planning and reporting on performance can be linked directly to the department's mandate and the achievement of its planned objectives
- all the indicators relevant for measuring the department's performance against its primary mandated and prioritised functions and planned objectives are included
- the indicators are well defined to ensure that they are easy to understand and can be applied consistently, as well as verifiable so that I can confirm the methods and processes to be used for measuring achievements

- the targets can be linked directly to the achievement of the indicators and are specific, time bound and measurable to ensure that it is easy to understand what should be delivered and by when, the required level of performance as well as how performance will be evaluated
 - the indicators and targets reported on in the annual performance report are the same as those committed to in the approved initial or revised planning documents
 - the reported performance information is presented in the annual performance report in the prescribed manner
- there is adequate supporting evidence for the achievements reported and for the reasons provided for any over- or underachievement of targets
16. I performed the procedures to report material findings only.
17. I did not identify any material findings on the reported performance information for the selected indicators.
- Other matter**
18. I draw attention to the matter below.

Achievement of planned targets

19. The annual performance report includes information on reported achievements against planned targets and provides explanations for over- or under- achievements.
20. The table that follows provides information on the achievement of planned targets and list the key indicators that were not achieved as reported in the annual performance report. The reasons for any underachievement of targets are included in the annual performance report on pages 38 to 67.

Programme 2: Content Processing and Dissemination

<i>Targets achieved: 96%</i> <i>Budget spent: 99%</i>		
KEY INDICATOR NOT ACHIEVED	PLANNED TARGET	REPORTED ACHIEVEMENT
Number of hours of content/broadcast per week on the government service delivery OTT platform	6	5

REPORT ON COMPLIANCE WITH LEGISLATION

21. In accordance with the PAA and the general notice issued in terms thereof, I must audit and report on compliance with applicable legislation relating to financial matters, financial management and other related matters. The accounting officer is responsible for the department's compliance with legislation.
22. I performed procedures to test compliance with selected requirements in key legislation in accordance with the findings engagement methodology of the Auditor-General of South Africa (AGSA). This engagement is not an assurance engagement. Accordingly, I do not express an assurance opinion or conclusion.
23. Through an established AGSA process, I selected requirements in key legislation for compliance testing that are relevant to the financial and performance management of the department, clear to allow consistent measurement and evaluation, while also sufficiently detailed and readily available to report in an understandable manner.
- The selected legislative requirements are included in the annexure to this auditor's report.
24. I did not identify any material non-compliance with the selected legislative requirements.

OTHER INFORMATION IN THE ANNUAL REPORT

Other information in the annual report

25. The accounting officer is responsible for the other information included in the annual report. The other information referred to does not include the financial statements, the auditor's report and those selected material indicators in the scoped-in programme presented in the annual performance report that have been specifically reported on in this auditor's report.
26. My opinion on the financial statements and my reports on the audit of the annual performance report and compliance with legislation do not cover the other information included in the annual report and I do not express an audit opinion or any form of assurance conclusion on it.
27. My responsibility is to read this other information and, in doing so, consider whether it is materially inconsistent with the financial statements and the selected material indicators in the scoped-in programme presented in the annual performance report or my knowledge obtained in the audit, or otherwise appears to be materially misstated.
28. I did not receive the other information prior to the date of this auditor's report. When I do receive and read this information, if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance and request that the other information be corrected. If the other information is not corrected, I may have to retract this auditor's report and re-issue an amended report as appropriate. However, if it is corrected this will not be necessary.

INTERNAL CONTROL DEFICIENCIES

29. I considered internal control relevant to my audit of the financial statements, annual performance report and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.
30. I did not identify any significant deficiencies in internal control.

Auditor-General

Pretoria
31 July 2025



Annexure to the Auditor's report

The annexure includes the following:

- The AG's responsibility for the audit
- The selected legislative requirements for compliance testing

Auditor-general's responsibility for the audit

Professional judgement and professional scepticism

As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the financial statements and the procedures performed on reported performance information for selected material performance indicators and on the department's compliance with selected requirements in key legislation.

Financial statements

In addition to my responsibility for the audit of the financial statements as described in this auditor's report, I also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of

not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control

- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the department's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made
- conclude on the appropriateness of the use of the going concern basis of accounting in the preparation of the financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists relating to events or conditions that may cast significant doubt on the ability of the department to continue as a going concern.

If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements about the material uncertainty or, if such disclosures are inadequate, to modify my opinion on the financial statements. My conclusions are based on the information available to me at the date of this auditor's

report. However, future events or conditions may cause a department to cease operating as a going concern

- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and determine whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Communication with those charged with governance

I communicate with the accounting officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the accounting officer with a statement that I have complied with relevant ethical requirements regarding independence and communicate with them all relationships and other matters that may reasonably be thought to bear on my independence and, where applicable, actions taken to eliminate threats or safeguards applied.

Compliance with legislation – selected legislative requirements

The selected legislative requirements are as follows:

	SELECTED LEGISLATION AND REGULATIONS	SECTIONS OR REGULATIONS
1	Public Finance Management Act 1 of 1999 (PFMA)	Section 1; 38(1)(b); 38(1)(c)(i); 38(1)(c)(ii); 38(1)(d) Section 38(1)(h)(iii); 38(1)(j); 39(1)(a); 39(2)(a) Section 40(1)(a); 40(1)(b); 40(1)(c)(i); 43(1); 43(4) Section 44(1); 44(2); 45(b);
2	Treasury Regulations for departments, trading entities, constitutional institutions and public entities	Regulation 4.1.1; 4.1.3; 5.1.1; 5.2.1; 5.2.3(a) Regulation 5.2.3(d); 5.3.1; 6.3.1(a); 6.3.1(b) Regulation 6.3.1(c); 6.3.1(d); 6.4.1(b); 7.2.1 Regulation 8.1.1; 8.2.1; 8.2.2; 8.2.3; 8.4.1; 9.1.1 Regulation 9.1.4; 10.1.1(a); 10.1.2; 11.4.1; 11.4.2 Regulation 11.5.1; 12.5.1; 15.10.1.2(c); 16A3.2 Regulation 16A3.2(a); 16A6.1; 16A6.2(a) Regulation 16A6.2(b); 16A6.3(a); 16A6.3(b) Regulation 16A6.3(c); 16A6.3(e); 16A6.4; 16A6.5 Regulation 16A6.6; 16A7.1; 16A7.3; 16A7.6 Regulation 16A7.7; 16A8.3; 16A8.4; 16A9.1(b)(ii) Regulation 16A9.1(d); 16A9.1(e); 16A9.1(f); 16A9.2 Regulation 16A9.2(a)(ii); 16A9.2(a)(iii); 17.1.1; 18.2 Regulation 19.8.4
3	Appropriation Act 7 of 2022	
4	Prevention and Combating of Corrupt Activities Act.12 of 2004 (PRECCA)	Section 34(1)
5	Public Service Act 103 of 1994 (PSA) and regulations issued in terms of the act	
6	Division of Revenue Act 5 of 2023	Section 16(1)
7	Preferential Procurement Policy Framework Act 5 of 2000	Section 1; 2.1(a); 2.1(f)
8	Preferential Procurement Regulations, 2022	Regulation 4.1; 4.2; 4.3; 4.4; 5.1; 5.2; 5.3; 5.4
9	Preferential Procurement Regulations, 2017	Regulation 4.1; 4.2; 5.1; 5.3; 5.6; 5.7; 6.1; 6.2; 6.3 Regulation 6.5; 6.6; 6.8; 7.1; 7.2; 7.3; 7.5; 7.6; 7.8 Regulation 8.2; 8.5; 9.1; 10.1; 10.2; 11.1; 11.2;

	SELECTED LEGISLATION AND REGULATIONS	SECTIONS OR REGULATIONS
10	State Information Technology Agency Act 88 of 1998	Section 7(3)
11	Second amendment National Treasury Instruction No. 5 of 2020/21	Paragraph 1
12	Erratum National Treasury Instruction No. 5 of 2020/21	Paragraph 2
13	National Treasury Instruction No 5 of 2020/21	Paragraph 4.8; 4.9; 5.3
14	National Treasury Instruction No. 1 of 2021/22	Paragraph 4.1
15	National Treasury Instruction No. 4 of 2015/16	Paragraph 3.4
16	National Treasury SCM Instruction No. 4A of 2016/17	Paragraph 6
17	National Treasury Instruction No 7 of 2017/18	Paragraph 4.3
18	PFMA National Treasury SCM Instruction No. 03 of 2021/22	Paragraph 4.1; 4.2 (b); 4.3; 4.4; 4.4(a); 4.17; 7.2 Paragraph 7.6
19	National Treasury SCM Instruction No. 11 of 2020/21	Paragraph 3.4(a); 3.4(b); 3.9
20	National Treasury SCM Instruction No. 2 of 2021/22	Paragraph 3.2.1; 3.2.4; 3.2.4(a); 3.3.1
21	Practice Note 11 of 2008/9	Paragraph 2.1; 3.1(b)
22	Practice Note 5 of 2009/10	Paragraph 3.3
23	Practice Note 7 of 2009/10	Paragraph 4.1.2



Appropriation Statement	171
Notes to the Appropriation Statement	200
Statement of Financial Performance	202
Statement of Financial Position	202
Statement of Changes in Net Assets	203
Cash Flow Statement	203
Accounting Policies	204
Notes to the Annual Financial Statements	209
Annexures	224

Empowering South Africans through communication excellence

VOTE 4 APPROPRIATION STATEMENT for the year ended 31 March 2025

APPROPRIATION PER PROGRAMME								
VOTED FUNDS AND DIRECT CHARGES	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
1. ADMINISTRATION	227 415	(226)	227 189	216 781	10 408	95,4%	199 739	199 661
2. CONTENT PROCESSING AND DISSEMINATION	393 357	268	393 625	389 701	3 924	99,0%	415 638	411 119
3. INTERGOVERNMENTAL COORDINATION AND STAKEHOLDER MANAGEMENT	140 001	(42)	139 959	137 533	2 426	98,3%	128 169	127 588
TOTAL	760 773	-	760 773	744 015	16 758	97,8%	743 546	738 368
Reconciliation with statement of financial performance								
Add:								
Departmental receipts			13 600				6 541	
Aid assistance			10 000					
Actual amounts per Statement of Financial Performance (total revenue)			784 373				784 373	
Add: Aid assistance				3 416				-
Actual amounts per Statement of Financial Performance (total expenditure)				747 431				738 368

APPROPRIATION PER ECONOMIC CLASSIFICATION								
	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	524 980	-	524 980	511 693	13 287	97,5%	485 271	480 135
Compensation of employees	291 288	-	291 288	287 414	3 874	98,7%	282 978	280 961
Salaries and wages	253 908	(1 814)	252 094	249 122	2 972	98,8%	245 754	243 958
Social contributions	37 380	1 814	39 194	38 292	902	97,7%	37 224	37 003
Goods and services	233 692	-	233 692	224 279	9 413	96,0%	202 293	199 174
Administrative fees	1 607	110	1 717	1 717	-	100,0%	2 123	2 114
Advertising	27 562	9 799	37 361	35 334	2 027	94,6%	20 267	17 191
Minor assets	1 207	(931)	276	277	(1)	100,4%	355	354
Audit costs: External	3 366	(277)	3 089	3 089	-	100,0%	2 679	2 679
Bursaries: Employees	500	(71)	429	429	-	100,0%	188	188
Catering: Departmental activities	376	909	1 285	1 284	1	99,9%	399	397
Communication (G&S)	17 663	(1 235)	16 428	14 374	2 054	87,5%	9 635	9 635
Computer services	28 943	1 547	30 490	25 426	5 064	83,4%	20 890	20 889
Consultants: Business and advisory services	1 286	309	1 595	1 594	1	100,0%	1 321	1 294
Legal services	1 746	(1 468)	278	278	-	100,0%	2 665	2 665
Contractors	14 196	(12 933)	1 263	1 258	5	99,6%	1 314	1 315
Agency and support/outsourced services	5 380	1 225	6 605	6 604	1	100,0%	6 113	6 113
Fleet services (including government motor transport)	1 387	261	1 648	1 650	(2)	100,0%	1 614	1 614
Consumable supplies	1 150	(237)	913	903	10	98,8%	755	755
Consumable: Stationery, printing and office supplies	2 586	(1 455)	1 131	1 116	15	98,7%	1 317	1 318
Operating leases	82 877	(1 579)	81 298	81 298	-	100,0%	75 173	75 177
Property payments	14 368	63	14 431	14 431	-	100,0%	13 151	13 152

APPROPRIATION PER ECONOMIC CLASSIFICATION								
	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Travel and subsistence	19 386	5 974	25 360	25 335	25	99,9%	20 950	20 937
Training and development	2 953	28	2 981	2 981	-	100,0%	686	686
Operating payments	4 687	(948)	3 739	3 527	212	94,3%	20 323	20 326
Venues and facilities	406	385	791	791	-	100,0%	122	122
Rental and hiring	60	524	584	583	1	100,0%	253	253
Transfers and subsidies	226 636	-	226 636	225 844	792	99,7%	251 733	251 732
Departmental agencies and accounts	225 328	-	225 328	225 320	8	100,0%	250 609	250 608
Departmental agencies (non-business entities)	225 328	-	225 328	225 320	8	100,0%	250 609	250 608
Households	1 308	-	1 308	524	784	40,1%	1 124	1 124
Social benefits	1 308	-	1 308	524	784	40,1%	1 124	1 124
Payments for capital assets	9 157	-	9 157	6 295	2 862	68.7%	6 542	6 465
Building and other fixed structures	-	126	126	125	1	99,2%	18	18
Building	-	126	126	125	1	99,2%	-	-
Other fixed structures	-	-	-	-	-	-	18	18
Machinery and equipment	9 157	(1 629)	7 528	5 392	2 136	71,6%	6 524	6 447
Other machinery and equipment	9 157	(1 629)	7 528	5 392	2 136	71,6%	6 524	6 447
Software and other intangible assets	-	1 503	1 503	778	725	51.8%	-	-
Payments for financial assets	-	-	-	183	(183)	-	-	36
Total	760 773	-	760 773	744 015	16 758	97.8%	743 546	738 368

PROGRAMME 1 – ADMINISTRATION								
2024/25							2023/24	
SUB-PROGRAMME	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
1.1 Departmental Management	13 078	(128)	12 950	11 818	1 132	91,3%	7 514	7 514
1.2 Corporate Services	90 971	458	91 429	82 542	8 887	90,3%	62 685	62 608
1.3 Financial Administration	23 708	1 582	25 290	25 004	286	98,9%	38 623	38 622
1.4 Internal Audit	11 463	(791)	10 672	10 569	103	99,0%	9 882	9 882
1.5 Office Accommodation	88 195	(1 347)	86 848	86 848	-	100,0%	81 035	81 035
Total	227 415	(226)	227 189	216 781	10 408	95,4%	199 739	199 661

APPROPRIATION PER ECONOMIC CLASSIFICATION								
2024/25							2023/24	
PROGRAMME 1 PER ECONOMIC CLASSIFICATION	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	221 658	-	221 658	214 624	7 034	96,8%	195 220	195 220
Compensation of employees	84 727	-	84 727	82 807	1 920	97,7%	76 005	76 005
Salaries and wages	73 726	(427)	73 299	72 066	1 233	98,3%	65 888	65 886
Social contributions	11 001	427	11 428	10 741	687	94,0%	10 117	10 119
Goods and services	136 931	-	136 931	131 817	5 114	96,3%	119 215	119 215
Administrative fees	228	10	238	238	-	100,0%	152	151
Advertising	150	423	573	573	-	100,0%	330	330
Minor assets	918	(857)	61	61	-	100,0%	82	82
Audit costs: External	3 366	(277)	3 089	3 089	-	100,0%	2 679	2 679
Bursaries: Employees	500	(71)	429	429	-	100,0%	188	188
Catering: Departmental activities	59	130	189	189	-	100,0%	142	141
Communication (G&S)	2 216	(398)	1 818	1 818	-	100,0%	1 753	1 753
Computer services	22 397	4 206	26 603	21 629	4 974	81,3%	18 179	18 179
Consultants: Business and advisory services	144	(107)	37	37	-	100,0%	13	13

APPROPRIATION PER ECONOMIC CLASSIFICATION

PROGRAMME 1 PER ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Legal services	1 746	(1 468)	278	278	-	100,0%	2 665	2 665
Contractors	743	(490)	253	253	-	100,0%	664	664
Fleet services (including government motor transport)	340	21	361	361	-	100,0%	331	330
Consumable supplies	606	(128)	478	479	(1)	100,0%	320	320
Consumable: Stationery, printing and office supplies	635	90	725	713	12	98,3%	489	489
Operating leases	82 113	(1 430)	80 683	80 683	-	100,0%	74 733	74 734
Property payments	14 171	156	14 327	14 327	-	100,0%	13 070	13 071
Travel and subsistence	3 206	(34)	3 172	3 172	-	100,0%	2 353	2 353
Training and development	2 953	28	2 981	2 981	-	100,0%	686	686
Operating payments	359	127	486	357	129	73,5%	386	387
Venues and facilities	81	51	132	132	-	100,0%	-	-
Rental and hiring	-	18	18	18	-	100,0%	-	-
Transfers and subsidies	629	-	629	92	537	14,6%	120	119
Departmental agencies and accounts	42	-	42	36	6	85,7%	37	36
Departmental agencies	42	-	42	36	6	85,7%	37	36
Households	587	-	587	56	531	9,5%	83	83
Social benefits	587	-	587	56	531	9,5%	83	83
Payments for capital assets	5 128	(226)	4 902	2 040	2 862	41,6%	4 399	4 322
Buildings and other fixed structures	-	98	98	97	1	99,0%	-	-
Buildings	-	98	98	97	1	99,0%	-	-
Machinery and equipment	5 128	(1 827)	3 301	1 165	2 136	35,3%	4 399	4 322
Other machinery and equipment	5 128	(1 827)	3 301	1 165	2 136	35,3%	4 399	4 322
Software and other intangible assets	-	1 503	1 503	778	725	51,8%	-	-
Payment for financial assets	-	-	-	25	(25)	-	-	-
Total	227 415	(226)	227 189	216 781	10 408	95,4%	199 739	199 661

SUBPROGRAMME: 1.1: DEPARTMENTAL MANAGEMENT								
ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	13 075	(246)	12 829	11 699	1 130	91,2%	7 514	7 514
Compensation of employees	11 430	46	11 476	10 346	1 130	90,2%	6 289	6 289
Salaries and wages	8 921	1 091	10 012	9 290	722	92,8%	5 636	5 635
Social contributions	2 509	(1 045)	1 464	1 056	408	72,1%	653	654
Goods and services	1 645	(292)	1 353	1 353	-	100,0%	1 225	1 225
Administrative fees	23	(7)	16	16	-	100,0%	8	8
Minor assets	4	9	13	13	-	100,0%	2	2
Catering: Departmental activities	12	73	85	85	-	100,0%	51	50
Communication (G&S)	178	(18)	160	160	-	100,0%	122	122
Computer services	-	-	-	-	-	-	1	1
Contractors	-	-	-	-	-	-	1	1
Fleet services (including government motor transport)	48	(24)	24	24	-	100,0%	62	62
Consumable supplies	48	23	71	71	-	100,0%	37	37
Consumable: Stationery, print office supplies	57	(27)	30	30	-	100,0%	38	38
Operating leases	30	7	37	37	-	100,0%	13	13
Travel and subsistence	1 223	(329)	894	894	-	100,0%	887	887
Operating payments	22	1	23	23	-	100,0%	3	4
Transfers and subsidies	3	-	3	-	3	-	-	-
Households	3	-	3	-	3	-	-	-
Social benefits	3	-	3	-	3	-	-	-
Payments for capital assets	-	118	118	118	-	100,0%	-	-
Machinery and equipment	-	118	118	118	-	100,0%	-	-
Other machinery and equipment	-	118	118	118	-	100,0%	-	-
Payments for financial assets	-	-	-	1	(1)	-	-	-
Total	13 078	(128)	12 950	11 818	1 132	91,3%	7 514	7 514

SUBPROGRAMME: 1.2: CORPORATE SERVICES

ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	85 912	851	86 763	81 020	5 743	93.4%	58 507	58 507
Compensation of employees	44 758	(1 855)	42 903	42 250	653	98,5%	33 692	33 692
Salaries and wages	40 066	(3 158)	36 908	36 524	384	99,0%	29 411	29 410
Social contributions	4 692	1 303	5 995	5 726	269	95,5%	4 281	4 282
Goods and services	41 154	2 706	43 860	38 770	5 090	88.4%	24 815	24 815
Administrative fees	48	34	82	82	-	100,0%	10	10
Advertising	150	423	573	573	-	100,0%	330	330
Minor assets	567	(524)	43	43	-	100,0%	39	39
Bursaries: Employees	500	(71)	429	429	-	100,0%	188	188
Catering: Departmental activities	44	51	95	95	-	100,0%	90	90
Communication (G&S)	1 604	(320)	1 284	1 284	-	100,0%	782	782
Computer services	21 997	4 394	26 391	21 417	4 974	81.2%	18 075	18 075
Consultants: Business and advisory services	144	(107)	37	37	-	100,0%	13	13
Legal services	1 746	(1 468)	278	278	-	100,0%	2 665	2 665
Contractors	743	(490)	253	253	-	100,0%	488	488
Fleet services (including government motor transport)	139	65	204	204	-	100,0%	26	26
Consumable supplies	534	(148)	386	387	(1)	100,0%	77	77
Consumable: Stationery, printing and office supplies	325	7	332	332	-	100,0%	116	116

SUBPROGRAMME: 1.2: CORPORATE SERVICES								
ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating leases	104	116	220	220	-	100,0%	114	114
Property payments	7 872	(60)	7 812	7 812	-	100,0%	13	13
Travel and subsistence	1 434	524	1 958	1 959	(1)	100,0%	889	889
Training and development	2 953	28	2 981	2 981	-	100,0%	686	686
Operating payments	169	183	352	234	118	66,5%	214	214
Venues and facilities	81	51	132	132	-	100,0%	-	-
Rental and hiring	-	18	18	18	-	100,0%	-	-
Transfers and subsidies	366	-	366	84	282	23,0%	18	18
Departmental agencies and accounts	42	-	42	36	6	85,7%	37	36
Departmental agencies	42	-	42	36	6	85,7%	37	36
Households	324	-	324	48	276	14,8%	18	18
Social benefits	324	-	324	48	276	14,8%	18	18
Payments for capital assets	4 693	(393)	4 300	1 438	2 862	33,4%	4 160	4 083
Buildings and other fixed structures	-	98	98	97	1	99,0%	-	-
Buildings	-	98	98	97	1	99,0%	-	-
Machinery and equipment	4 693	(1 994)	2 699	563	2 136	20,9%	4 160	4 083
Other machinery and equipment	4 693	(1 994)	2 699	563	2 136	20,9%	4 160	4 083
Software and other intangible assets	-	1 503	1 503	778	725	51,8%	-	-
Total	90 971	458	91 429	82 542	8 887	90,3%	62 685	62 608

SUBPROGRAMME: 1.3: FINANCIAL ADMINISTRATION

ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	23 183	1 498	24 681	24 603	78	99,7%	38 318	38 318
Compensation of employees	21 402	1 907	23 309	23 254	55	99,8%	29 260	29 260
Salaries and wages	18 364	1 816	20 180	20 135	45	99,8%	24 879	24 879
Social contributions	3 038	91	3 129	3 119	10	99,7%	4 381	4 381
Goods and services	1 781	(409)	1 372	1 349	23	98,3%	9 058	9 058
Administrative fees	151	(12)	139	139	-	100,0%	133	132
Minor assets	337	(332)	5	5	-	100,0%	41	41
Catering: Departmental activities	-	9	9	9	-	100,0%	1	1
Communication (G&S)	367	(50)	317	317	-	100,0%	771	771
Computer services	-	-	-	-	-	-	33	33
Contractors	-	-	-	-	-	-	175	175
Fleet services (including government motor transport)	148	(15)	133	133	-	100,0%	243	242
Consumable supplies	12	5	17	17	-	100,0%	202	202
Consumable: Stationery, printing and office supplies	218	144	362	350	12	96,7%	335	335
Operating leases	44	8	52	52	-	100,0%	112	113
Property payments	-	-	-	-	-	-	6 484	6 485
Travel and subsistence	378	(117)	261	261	-	100,0%	391	391
Operating payments	126	(49)	77	66	11	85,7%	137	137
Transfers and subsidies	240	-	240	8	232	3,3%	84	83
Departmental agencies and accounts	-	-	-	-	-	-	37	36
Departmental agencies (non-business entities)	-	-	-	-	-	-	37	36

SUBPROGRAMME: 1.3: FINANCIAL ADMINISTRATION								
2024/25							2023/24	
ECONOMIC CLASSIFICATION	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Households	240	-	240	8	232	3,3%	47	47
Social benefits	240	-	240	8	232	3,3%	47	47
Payments for capital assets	285	84	369	369	-	100,0%	221	221
Machinery and equipment	285	84	369	369	-	100,0%	221	221
Other machinery and equipment	285	84	369	369	-	100,0%	221	221
Payment for financial assets	-	-	-	24	(24)	-	-	-
Total	23 708	1 582	25 290	25 004	286	98,9%	38 623	38 622

SUBPROGRAMME: 1.4: INTERNAL AUDIT								
2024/25							2023/24	
ECONOMIC CLASSIFICATION	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	11 293	(756)	10 537	10 454	83	99,2%	9 846	9 846
Compensation of employees	7 137	(98)	7 039	6 957	82	98,8%	6 764	6 764
Salaries and wages	6 375	(176)	6 199	6 117	82	98,7%	5 962	5 962
Social contributions	762	78	840	840	-	100,0%	802	802
Goods and services	4 156	(658)	3 498	3 497	1	100,0%	3 082	3 082
Administrative fees	6	(5)	1	1	-	100,0%	1	1
Minor assets	10	(10)	-	-	-	-	-	-
Audit costs: External	3 366	(277)	3 089	3 089	-	100,0%	2 679	2 679
Catering: Departmental activities	3	(3)	-	-	-	-	-	-
Communication (G&S)	67	(10)	57	57	-	100,0%	78	78
Computer services	400	(188)	212	212	-	100,0%	70	70

SUBPROGRAMME: 1.4: INTERNAL AUDIT

ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Fleet services (including government motor transport)	5	(5)	-	-	-	-	-	-
Consumable supplies	12	(8)	4	4	-	100,0%	4	4
Consumable: Stationery, printing and office supplies	35	(34)	1	1	-	100,0%	-	-
Operating leases	39	2	41	41	-	100,0%	32	32
Travel and subsistence	171	(112)	59	58	1	98,3%	186	186
Operating payments	42	(8)	34	34	-	100,0%	32	32
Transfers and subsidies	20	-	20	20	-	100,0%	18	18
Households	20	-	20	20	-	100,0%	18	18
Social benefits	20	-	20	20	-	100,0%	18	18
Payments for capital assets	150	(35)	115	115	-	100,0%	18	18
Machinery and equipment	150	(35)	115	115	-	100,0%	18	18
Other machinery and equipment	150	(35)	115	115	-	100,0%	18	18
Total	11 463	(791)	10 672	10 569	103	99,0%	9 882	9 882

SUBPROGRAMME: 1.5: OFFICE ACCOMMODATION								
2024/25							2023/24	
ECONOMIC CLASSIFICATION	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	88 195	(1 347)	86 848	86 848	-	100,0%	81 035	81 035
Goods and services	88 195	(1 347)	86 848	86 848	-	100,0%	81 035	81 035
Operating leases	81 896	(1 563)	80 333	80 333	-	100,0%	74 462	74 462
Property payments	6 299	216	6 515	6 515	-	100,0%	6 573	6 573
Total	88 195	(1 347)	86 848	86 848	-	100,0%	81 035	81 035

PROGRAMME 2 – CONTENT PROCESSING AND DISSEMINATION								
2024/25							2023/24	
SUB-PROGRAMME	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
2.1 Programme Management for Content Processing and Dissemination	2 794	(468)	2 326	2 326	-	100,0%	4 167	4 167
2.2 Policy and Research	36 685	27	36 712	36 676	36	99,9%	38 797	38 521
2.3 Products and Platforms	36 757	(2 567)	34 190	34 040	150	99,6%	43 525	43 209
2.4 Communication Service Agency	85 167	4 293	89 460	85 730	3 730	95,8%	72 345	68 418
2.5 Entity Oversight	225 284	-	225 284	225 284	-	100,0%	255 119	255 119
2.6 Media Policy	6 670	(1 017)	5 653	5 645	8	99,9%	1 685	1 685
Total	393 357	268	393 625	389 701	3 924	99,0%	415 638	411 119

APPROPRIATION PER ECONOMIC CLASSIFICATION

PROGRAMME 2 PER ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	165 328	(117)	165 211	161 389	3 822	97,7%	163 578	159 029
Compensation of employees	92 812	500	93 312	93 094	218	99,8%	98 288	96 851
Salaries and wages	80 655	438	81 093	80 874	219	99,7%	85 715	84 435
Social contributions	12 157	62	12 219	12 220	(1)	100,0%	12 573	12 416
Goods and services	72 516	(617)	71 899	68 295	3 604	95,0%	65 290	62 178
Administrative fees	1 227	96	1 323	1 323	-	100,0%	1 872	1 868
Advertising	24 732	9 481	34 213	32 220	1 993	94,2%	18 722	15 646
Minor assets	80	(4)	76	76	-	100,0%	78	78
Catering: Departmental activities	30	24	54	54	-	100,0%	12	11
Communication (G&S)	7 895	531	8 426	6 976	1 450	82,8%	2 959	2 959
Computer services	6 542	(2 656)	3 886	3 796	90	97,7%	2 710	2 710
Consultants: Business and advisory services	1 140	418	1 558	1 557	1	99,9%	1 308	1 281
Contractors	12 668	(11 990)	678	678	-	100,0%	499	499
Agency and support/outsourced services	5 300	1 305	6 605	6 604	1	100,0%	6 113	6 113
Fleet services (including government motor transport)	101	28	129	130	(1)	100,8%	135	135
Consumable supplies	105	16	121	121	-	100,0%	183	183
Consumable: Stationery, printing and office supplies	985	(922)	63	62	1	98,4%	403	402

APPROPRIATION PER ECONOMIC CLASSIFICATION								
PROGRAMME 2 PER ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating leases	340	(78)	262	262	-	100,0%	205	205
Travel and subsistence	7 500	4 192	11 692	11 687	5	100,0%	10 393	10 391
Operating payments	3 571	(834)	2 737	2 673	64	97,7%	19 535	19 534
Venues and facilities	300	(300)	-	-	-	-	30	30
Rental and hiring	-	76	76	76	-	100,0%	133	133
Transfers and subsidies	225 709	-	225 709	225 506	203	99,9%	251 050	251 050
Departmental agencies and accounts	225 284	-	225 284	225 284	-	100,0%	250 565	250 565
Departmental agencies	225 284	-	225 284	225 284	-	100,0%	250 565	250 565
Households	425	-	425	222	203	52,2%	485	485
Social benefits	425	-	425	222	203	52,2%	485	485
Payments for capital assets	2 320	385	2 705	2 705	-	100,0%	1 010	1 010
Machinery and equipment	2 320	385	2 705	2 705	-	100,0%	1 010	1 010
Other machinery and equipment	2 320	385	2 705	2 705	-	100,0%	1 010	1 010
Payments for financial assets	-	-	-	101	(101)	-	-	30
Total	393 357	268	393 625	389 701	3 924	99,0%	415 638	411 119

SUBPROGRAMME 2.1: PROGRAMME MANAGEMENT FOR CONTENT PROCESSING AND DISSEMINATION

ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	2 794	(550)	2 244	2 244	-	100,0%	4 163	4 163
Compensation of employees	2 534	(511)	2 023	2 023	-	100,0%	3 982	3 982
Salaries and wages	2 220	(419)	1 801	1 801	-	100,0%	3 544	3 544
Social contributions	314	(92)	222	222	-	100,0%	438	438
Goods and services	260	(39)	221	221	-	100,0%	181	181
Administrative fees	1	1	2	2	-	100,0%	1	1
Minor assets	-	4	4	4	-	100,0%	-	-
Catering: Departmental activities	-	2	2	2	-	100,0%	-	-
Communication (G&S)	47	(6)	41	41	-	100,0%	68	68
Consultants: Business and advisory services	-	5	5	5	-	100,0%	-	-
Fleet services (including government motor transport)	2	(2)	-	-	-	-	1	1
Consumable supplies	12	-	12	12	-	100,0%	12	12
Consumable: Stationery, printing and office supplies	28	(6)	22	22	-	100,0%	22	22
Operating leases	15	(15)	-	-	-	-	-	-
Travel and subsistence	157	(1)	156	156	-	100,0%	77	77
Operating payments	-	-	-	-	-	-	-	-
Venues and facilities	-	-	-	-	-	-	-	-
Transfers and subsidies	-	82	82	82	-	100,0%	4	4
Households	-	82	82	82	-	100,0%	4	4
Social benefits	-	82	82	82	-	100,0%	4	4
Total	2 794	(468)	2 326	2 326	-	100,0%	4 167	4 167

SUBPROGRAMME 2.2: POLICY AND RESEARCH								
ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	36 248	140	36 388	36 386	2	100,0%	38 247	37 971
Compensation of employees	27 163	(612)	26 551	26 552	(1)	100,0%	29 134	28 859
Salaries and wages	23 575	(649)	22 926	22 926	-	100,0%	25 224	24 979
Social contributions	3 588	37	3 625	3 626	(1)	100,0%	3 910	3 880
Goods and services	9 085	752	9 837	9 834	3	100,0%	9 113	9 112
Administrative fees	860	107	967	967	-	100,0%	871	870
Minor assets	12	1	13	13	-	100,0%	7	7
Catering: Departmental activities	-	11	11	11	-	100,0%	-	-
Communication (G&S)	497	(234)	263	263	-	100,0%	286	286
Computer services	2 214	(864)	1 350	1 348	2	99,9%	713	713
Consultants: Business and advisory services	516	(50)	466	466	-	100,0%	446	446
Contractors	123	50	173	173	-	100,0%	-	-
Agency and support/outsourced services	4 000	1 767	5 767	5 766	1	100,0%	6 022	6 022
Fleet services (incl government motor transport)	1	6	7	8	(1)	114,3%	4	4
Consumable supplies	39	4	43	43	-	100,0%	14	14
Consumable: Stat, print and office supplies	163	(148)	15	14	1	93,3%	118	118
Operating leases	132	(81)	51	51	-	100,0%	59	59
Travel and subsistence	463	233	696	696	-	100,0%	550	550
Operating payments	65	(50)	15	15	-	100,0%	23	23
Transfers and subsidies	197	(82)	115	79	36	68,7%	245	245
Households	197	(82)	115	79	36	68,7%	245	245
Social benefits	197	(82)	115	79	36	68,7%	245	245
Payments for capital assets	240	(31)	209	209	-	100,0%	305	305
Machinery and equipment	240	(31)	209	209	-	100,0%	305	305
Other machinery and equipment	240	(31)	209	209	-	100,0%	305	305
Total	36 685	27	36 712	36 676	36	99,9%	38 797	38 521

SUBPROGRAMME 2.3: PRODUCTS AND PLATFORMS

ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	36 087	(2 571)	33 516	33 363	153	99,5%	43 397	43 052
Compensation of employees	26 709	843	27 552	27 552	-	100,0%	25 679	25 363
Salaries and wages	23 305	666	23 971	23 971	-	100,0%	22 407	22 121
Social contributions	3 404	177	3 581	3 581	-	100,0%	3 272	3 242
Goods and services	9 378	(3 414)	5 964	5 811	153	97,4%	17 718	17 689
Administrative fees	28	9	37	37	-	100,0%	9	8
Advertising	260	(260)	-	-	-	-	22	22
Minor assets	8	19	27	27	-	100,0%	9	9
Catering: Departmental activities	2	1	3	3	-	100,0%	2	2
Communication (G&S)	763	(304)	459	459	-	100,0%	477	478
Computer services	3 168	(1 933)	1 235	1 147	88	92,9%	1 125	1 125
Consultants: Business and advisory services	624	463	1 087	1 086	1	99,9%	858	831
Contractors	-	22	22	22	-	100,0%	-	-
Agency and support / outsourced services	1 300	(1 256)	44	44	-	100,0%	91	91
Fleet services (including government motor transport)	-	31	31	31	-	100,0%	34	34
Consumable supplies	11	9	20	20	-	100,0%	15	15
Consumable: Stationery, printing and office supplies	75	(68)	7	7	-	100,0%	58	58

SUBPROGRAMME 2.3: PRODUCTS AND PLATFORMS								
ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating leases	72	(16)	56	56	-	100,0%	50	50
Travel and subsistence	1 168	792	1 960	1 960	-	100,0%	1 079	1 078
Operating payments	1 899	(923)	976	912	64	93,4%	13 889	13 888
Transfers and subsidies	120	-	120	35	85	29,2%	20	20
Households	120	-	120	35	85	29,2%	20	20
Social benefits	120	-	120	35	85	29,2%	20	20
Payments for capital assets	550	4	554	554	-	100,0%	108	108
Machinery and equipment	550	4	554	554	-	100,0%	108	108
Other machinery and equipment	550	4	554	554	-	100,0%	108	108
Payment for financial assets	-	-	-	88	(88)	-	-	29
Total	36 757	(2 567)	34 190	34 040	150	99,6%	43 525	43 209

SUBPROGRAMME 2.4 – COMMUNICATION SERVICE AGENCY								
ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	83 538	3 881	87 419	83 753	3 666	95,8%	71 532	67 605
Compensation of employees	30 515	2 054	32 569	32 350	219	99,3%	33 573	32 727
Salaries and wages	26 151	2 092	28 243	28 024	219	99,2%	29 157	28 408
Social contributions	4 364	(38)	4 326	4 326	-	100,0%	4 416	4 319
Goods and services	53 023	1 827	54 850	51 403	3 447	93,7%	37 959	34 878
Administrative fees	322	(8)	314	314	-	100,0%	988	985
Advertising	24 472	9 741	34 213	32 220	1 993	94,2%	18 700	15 624

SUBPROGRAMME 2.4 – COMMUNICATION SERVICE AGENCY

ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Minor assets	60	(31)	29	29	-	100,0%	60	60
Catering: Departmental activities	5	1	6	6	-	100,0%	8	7
Communication (G&S)	6 464	1 141	7 605	6 155	1 450	80,9%	2 051	2 050
Computer services	1 160	141	1 301	1 301	-	100,0%	872	872
Consultants: Business and advisory services	-	-	-	-	-	-	4	4
Contractors	12 545	(12 062)	483	483	-	100,0%	499	499
Fleet services (including government motor transport)	92	(2)	90	90	-	100,0%	95	95
Consumable supplies	38	4	42	42	-	100,0%	138	138
Consumable: Stationery, printing and office supplies	696	(656)	40	40	-	100,0%	198	198
Operating leases	97	58	155	155	-	100,0%	83	83
Travel and subsistence	5 177	3 573	8 750	8 746	4	100,0%	8 514	8 514
Operating payments	1 595	151	1 746	1 746	-	100,0%	5 616	5 616
Venues and facilities	300	(300)	-	-	-	-	-	-
Rental and hiring	-	76	76	76	-	100,0%	133	133
Transfers and subsidies	99	-	99	24	75	24,2%	216	216
Households	99	-	99	24	75	24,2%	216	216
Social benefits	99	-	99	24	75	24,2%	216	216
Payments for capital assets	1 530	412	1 942	1 942	-	100,0%	597	597
Machinery and equipment	1 530	412	1 942	1 942	-	100,0%	597	597
Other machinery and equipment	1 530	412	1 942	1 942	-	100,0%	597	597
Payment for financial assets	-	-	-	11	(11)-	-	-	-
TOTAL	85 167	4 293	89 460	85 730	3 730	95,8%	72 345	68 418

SUBPROGRAMME 2.5 – ENTITY OVERSIGHT								
ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	-	-	-	-	-	-	4 554	4 554
Compensation of employees	-	-	-	-	-	-	4 407	4 407
Salaries and wages	-	-	-	-	-	-	4 000	4 000
Social contributions	-	-	-	-	-	-	407	407
Goods and services	-	-	-	-	-	-	147	147
Administrative fees	-	-	-	-	-	-	1	1
Minor assets	-	-	-	-	-	-	2	2
Catering: Departmental activities	-	-	-	-	-	-	2	2
Communication (G&S)	-	-	-	-	-	-	49	49
Computer services	-	-	-	-	-	-	-	-
Fleet services (including government motor transport)	-	-	-	-	-	-	1	1
Consumable supplies	-	-	-	-	-	-	2	2
Consumable: Stationery, printing and office supplies	-	-	-	-	-	-	3	3
Operating leases	-	-	-	-	-	-	13	13
Travel and subsistence	-	-	-	-	-	-	67	67
Operating payments	-	-	-	-	-	-	7	7
Transfers and subsidies	225 284	-	225 284	225 284	-	100,0%	250 565	250 565
Departmental agencies and accounts	225 284	-	225 284	225 284	-	100,0%	250 565	250 565
Social security funds	225 284	-	225 284	225 284	-	100,0%	250 565	250 565
TOTAL	225 284	-	225 284	225 284	-	100,0%	255 119	255 119

SUBPROGRAMME 2.6 – MEDIA POLICY

ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	6 661	(1 017)	5 644	5 643	1	100,0%	1 685	1 684
Compensation of employees	5 891	(1 274)	4 617	4 617	-	100,0%	1 513	1 513
Salaries and wages	5 404	(1 252)	4 152	4 152	-	100,0%	1 383	1 383
Social contributions	487	(22)	465	465	-	100,0%	130	130
Goods and services	770	257	1 027	1 026	1	99,9%	172	171
Administrative fees	16	(13)	3	3	-	100,0%	2	3
Minor assets	-	3	3	3	-	100,0%	-	-
Catering: Departmental activities	23	9	32	32	-	100,0%	-	-
Communication (G&S)	124	(66)	58	58	-	100,0%	28	28
Agency and support/outsourced services	-	794	794	794	-	100,0%	-	-
Fleet services (including government motor transport)	6	(5)	1	1	-	100,0%	-	-
Consumable supplies	9	(4)	5	5	-	100,0%	2	2
Consumable: Stationery, printing and office supplies	21	(20)	1	1	-	100,0%	4	3
Operating leases	24	(24)	-	-	-	-	-	-
Travel and subsistence	535	(405)	130	129	1	99,2%	106	105
Operating payments	12	(12)	-	-	-	-	-	-
Venues and facilities	-	-	-	-	-	-	30	30
Transfers and subsidies	9	-	9	2	7	22,2%	-	-
Households	9	-	9	2	7	22,2%	-	-
Social benefits	9	-	9	2	7	22,2%	-	-
Payments for financial assets	-	-	-	-	-	-	-	1
TOTAL	6 670	(1 017)	5 653	5 645	8	99,9%	1 685	1 685

PROGRAMME 3 – INTERGOVERNMENTAL COORDINATION AND STAKEHOLDER MANAGEMENT								
2024/25							2023/24	
SUB-PROGRAMME	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
3.1 Programme Management for Intergovernmental Coordination and Stakeholder Management	4 123	67	4 190	4 176	14	99,7%	3 640	3 640
3.2 Provincial and Local Liaison	96 440	(312)	96 128	94 889	1 239	98,7%	89 011	88 869
3.3 Media Engagement	17 050	(952)	16 098	16 009	89	99,4%	15 596	15 403
3.4 Cluster Supervision (Human Development, Social Protection and Governance and Administration)	10 593	(53)	10 540	9 968	572	94,6%	9 954	9 709
3.5 Cluster Supervision (Economic and Infrastructure, Justice and International)	11 795	1 208	13 003	12 491	512	96,1%	9 968	9 967
Total	140 001	(42)	139 959	137 533	2 426	98,3%	128 169	127 588

APPROPRIATION PER ECONOMIC CLASSIFICATION								
2024/25							2023/24	
PROGRAMME 3 PER ECONOMIC CLASSIFICATION	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	137 994	117	138 111	135 680	2 431	98,2%	126 473	125 886
Compensation of employees	113 749	(500)	113 249	111 513	1 736	98,5%	108 685	108 105
Salaries and wages	99 527	(1 825)	97 702	96 182	1 520	98,4%	94 151	93 637
Social contributions	14 222	1 325	15 547	15 331	216	98,6%	14 534	14 468
Goods and services	24 245	617	24 862	24 167	695	97,2%	17 788	17 781
Administrative fees	152	4	156	156	-	100,0%	99	95
Advertising	2 680	(105)	2 575	2 541	34	98,7%	1 215	1 215
Minor assets	209	(70)	139	140	(1)	100,7%	195	194
Catering: Departmental activities	287	755	1 042	1 041	1	99,9%	245	245
Communication (G&S)	7 552	(1 368)	6 184	5 580	604	90,2%	4 923	4 923
Computer services	4	(3)	1	1	-	100,0%	1	-
Consultants: Business and advisory services	2	(2)	-	-	-	-	-	-

APPROPRIATION PER ECONOMIC CLASSIFICATION								
PROGRAMME 3 PER ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Contractors	785	(453)	332	327	5	98,5%	151	152
Agency and support/outsourced services	80	(80)	-	-	-	-	-	-
Fleet services (including government motor transport)	946	212	1 158	1 159	(1)	100,1%	1 148	1 149
Consumable supplies	439	(125)	314	303	11	96,5%	252	252
Consumable: Stationery, printing and office supplies	966	(623)	343	341	2	99,4%	425	427
Operating leases	424	(71)	353	353	-	100,0%	235	238
Property payments	197	(93)	104	104	-	100,0%	81	81
Travel and subsistence	8 680	1 816	10 496	10 476	20	99,8%	8 204	8 193
Operating payments	757	(241)	516	497	19	96,3%	402	405
Venues and facilities	25	634	659	659	-	100,0%	92	92
Rental and hiring	60	430	490	489	1	99,8%	120	120
Transfers and subsidies	298	-	298	246	52	82,6%	563	563
Departmental agencies and accounts	2	-	2	-	2	-	7	7
Departmental agencies (non- business entities)	2	-	2	-	2	-	7	7
Households	296	-	296	246	50	83,1%	556	556
Social benefits	296	-	296	246	50	83,1%	556	556
Payments for capital assets	1 709	(159)	1 550	1 550	-	100,0%	1 133	1 133
Buildings and other fixed structures	-	28	28	28	-	100,0%	18	18
Other fixed structures	-	28	28	28	-	100,0%	18	18
Machinery and equipment	1 709	(187)	1 522	1 522	-	100,0%	1 115	1 115
Other machinery and equipment	1 709	(187)	1 522	1 522	-	100,0%	1 115	1 115
Payment for financial assets	-	-	-	57	(57)	-	-	6
TOTAL	140 001	(42)	139 959	137 533	2 426	98,3%	128 169	127 588

SUBPROGRAMME 3.1: PROGRAMME MANAGEMENT FOR INTERGOVERNMENTAL COORDINATION AND STAKEHOLDER MANAGEMENT								
ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	4 123	67	4 190	4 176	14	99,7%	3 589	3 588
Compensation of employees	3 839	75	3 914	3 901	13	99,7%	3 344	3 344
Salaries and wages	3 347	152	3 499	3 486	13	99,6%	3 071	3 071
Social contributions	492	(77)	415	415	-	100,0%	273	273
Goods and services	284	(8)	276	275	1	101,2%	245	244
Administrative fees	1	-	1	1	-	100,0%	1	1
Catering: Departmental activities	-	4	4	4	-	100,0%	-	-
Communication (G&S)	74	(18)	56	56	-	100,0%	58	58
Contractors	6	-	6	6	-	100,0%	-	-
Fleet services (including government motor transport)	5	-	5	5	-	100,0%	3	3
Consumable supplies	8	(1)	7	7	-	100,0%	12	12
Consumable: Stationery, printing and office supplies	76	(53)	23	23	-	100,0%	44	44
Operating leases	20	61	81	81	-	100,0%	32	32
Travel and subsistence	94	(30)	64	64	-	100,0%	80	78
Operating payments	-	29	29	28	1	96,6%	15	16
Payments for capital assets	-	-	-	-	-	-	51	51
Machinery and equipment	-	-	-	-	-	-	51	51
Other machinery and equipment	-	-	-	-	-	-	51	51
Payment for financial assets	-	-	-	-	-	-	-	1
Total	4 123	67	4 190	4 176	14	99,7%	3 640	3 640

SUBPROGRAMME 3.2: PROVINCIAL AND LOCAL LIAISON

ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	94 910	(200)	94 710	93 453	1 257	98,7%	87 692	87 544
Compensation of employees	74 583	(76)	74 507	73 944	563	99,2%	73 455	73 313
Salaries and wages	64 747	(1 232)	63 515	62 953	562	99,1%	62 910	62 779
Social contributions	9 836	1 156	10 992	10 991	1	100,0%	10 545	10 534
Goods and services	20 327	(124)	20 203	19 509	694	96,6%	14 237	14 231
Administrative fees	127	(3)	124	124	-	100,0%	73	73
Advertising	2 634	(147)	2 487	2 453	34	98,6%	1 195	1 195
Minor assets	113	18	131	131	-	100,0%	189	189
Catering: Departmental activities	155	618	773	773	-	100,0%	97	97
Communication (G&S)	6 764	(1 474)	5 290	4 686	604	88,6%	4 096	4 096
Computer services	4	(3)	1	1	-	100,0%	-	-
Contractors	713	(395)	318	314	4	98,7%	131	131
Fleet services (including government motor transport)	663	275	938	937	1	99,9%	922	922
Consumable supplies	333	(95)	238	228	10	95,8%	196	196
Consumable: Stationery, printing and office supplies	646	(385)	261	259	2	99,2%	303	303
Operating leases	311	(54)	257	257	-	100,0%	155	158
Property payments	197	(93)	104	104	-	100,0%	81	81
Travel and subsistence	6 976	1 359	8 335	8 315	20	99,8%	6 316	6 307
Operating payments	606	(135)	471	453	18	96,2%	320	320
Venues and facilities	25	(25)	-	-	-	-	44	44
Rental and hiring	60	415	475	474	1	100,0%	119	119
Transfers and subsidies	249	-	249	210	39	84,3%	438	438
Departmental agencies and accounts	-	-	-	-	-	-	7	7

SUBPROGRAMME 3.2: PROVINCIAL AND LOCAL LIAISON								
ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Departmental agencies (non-business entities)	-	-	-	-	-	-	7	7
Households	249	-	249	210	39	84,3%	431	431
Social benefits	249	-	249	210	39	84,3%	431	431
Payments for capital assets	1 281	(112)	1 169	1 169	-	100,0%	881	882
Buildings and other fixed structures	-	28	28	28	-	100,0%	18	18
Buildings	-	28	28	28	-	100,0%		
Other fixed structures	-	-	-	-	-	-	18	18
Machinery and equipment	1 281	(140)	1 141	1 141	-	100,0%	863	864
Other machinery and equipment	1 281	(140)	1 141	1 141	-	100,0%	863	864
Payment for financial assets	-	-	-	57	(57)	-	-	5
Total	96 440	(312)	96 128	94 889	1 239	98,7%	89 011	88 869

SUBPROGRAMME 3.3: MEDIA ENGAGEMENT								
ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	16 688	(784)	15 904	15 817	87	99,4%	15 458	15 265
Compensation of employees	14 248	(569)	13 679	13 592	87	99,4%	13 433	13 240
Salaries and wages	12 670	(638)	12 032	11 950	82	99,3%	11 813	11 646
Social contributions	1 578	69	1 647	1 642	5	99,7%	1 620	1 594
Goods and services	2 440	(215)	2 225	2 225	-	99,8%	2 025	2 025
Administrative fees	16	3	19	19	-	95,0%	17	14
Advertising	46	(46)	-	-	-	-	-	-
Minor assets	96	(89)	7	8	(1)	114,3%	2	2
Catering: Departmental activities	76	(18)	58	57	1	98,3%	106	106
Communication (G&S)	395	101	496	496	-	100,0%	493	493

SUBPROGRAMME 3.3: MEDIA ENGAGEMENT

ECONOMIC CLASSIFICATION	2024/25						2023/24	
	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Consultants: Business and advisory services	2	(2)	-	-	-	-	-	-
Contractors	66	(59)	7	6	1	85,7%	19	20
Agency and support/outsourced services	80	(80)	-	-	-	-	-	-
Fleet services (including government motor transport)	208	4	212	213	(1)	100,5%	219	220
Consumable supplies	72	(36)	36	35	1	97,2%	23	23
Consumable: Stationery, printing and office supplies	130	(85)	45	45	-	100,0%	46	46
Operating leases	40	(40)	-	-	-	-	-	-
Travel and subsistence	1 115	147	1 262	1 263	(1)	100,1%	1 017	1 017
Operating payments	98	(94)	4	4	-	100,0%	34	35
Venues and facilities	-	64	64	64	-	100,0%	48	48
Rental and hiring	-	15	15	15	-	100,0%	1	1
Transfers and subsidies	22	14	36	34	2	94,4%	87	87
Departmental agencies and accounts	2	-	2	-	2	-	-	-
Departmental agencies (non-business entities)	2	-	2	-	2	-	-	-
Households	20	14	34	34	-	100,0%	87	87
Social benefits	20	14	34	34	-	100,0%	87	87
Payments for capital assets	340	(182)	158	158	-	100,0%	51	51
Machinery and equipment	340	(182)	158	158	-	100,0%	51	51
Other machinery and equipment	340	(182)	158	158	-	100,0%	51	51
Total	17 050	(952)	16 098	16 009	89	99,4%	15 596	15 403

SUBPROGRAMME 3.4: CLUSTER SUPERVISION (HUMAN DEVELOPMENT, SOCIAL PROTECTOR)								
2024/25							2023/24	
ECONOMIC CLASSIFICATION	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	10 490	(31)	10 459	9 888	571	94,5%	9 925	9 680
Compensation of employees	9 866	(97)	9 769	9 198	571	94,2%	9 179	8 934
Salaries and wages	8 664	(115)	8 549	8 065	484	94,3%	8 078	7 862
Social contributions	1 202	18	1 220	1 133	87	92,9%	1 101	1 072
Goods and services	624	66	690	690	-	100,0%	746	746
Administrative fees	6	2	8	8	-	100,0%	6	5
Minor assets	-	-	-	-	-	-	4	3
Catering: Departmental activities	4	22	26	26	-	100,0%	22	22
Communication (G&S)	150	(2)	148	148	-	100,0%	144	144
Fleet services (including government motor transport)	10	(9)	1	1	-	100,0%	2	2
Consumable supplies	16	5	21	21	-	100,0%	15	15
Consumable: Stationery, printing and office supplies	85	(73)	12	12	-	100,0%	32	34
Operating leases	24	(18)	6	6	-	100,0%	20	20
Travel and subsistence	300	164	464	464	-	100,0%	478	478
Operating payments	29	(25)	4	4	-	100,0%	23	23
Transfers and subsidies	15	(14)	1	-	1	-	29	29
Households	15	(14)	1	-	1	-	29	29
Social benefits	15	(14)	1	-	1	-	29	29
Payments for capital assets	88	(8)	80	80	-	100,0%	-	-
Machinery and equipment	88	(8)	80	80	-	100,0%	-	-
Other machinery and equipment	88	(8)	80	80	-	100,0%	-	-
Total	10 593	(53)	10 540	9 968	572	94,6%	9 954	9 709

SUBPROGRAMME 3.5 CLUSTER SUPERVISION (ECONOMIC AND INFRASTRUCTURE, JUSTICE AND INTERNATIONAL)								
2024/25							2023/24	
ECONOMIC CLASSIFICATION	ADJUSTED BUDGET	VIREMENT	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	EXPENDITURE AS % OF FINAL BUDGET	FINAL BUDGET	ACTUAL EXPENDITURE
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	11 783	1 065	12 848	12 346	502	96,1%	9 809	9 809
Compensation of employees	11 213	167	11 380	10 878	502	95,6%	9 274	9 274
Salaries and wages	10 099	8	10 107	9 728	379	96,3%	8 279	8 279
Social contributions	1 114	159	1 273	1 150	123	90,3%	995	995
Goods and services	570	898	1 468	1 468	-	100,0%	535	535
Administrative fees	2	2	4	4	-	100,0%	2	2
Advertising	-	88	88	88	-	100,0%	20	20
Minor assets	-	1	1	1	-	100,0%	-	-
Catering: Departmental activities	52	129	181	181	-	100,0%	20	20
Communication (G&S)	169	25	194	194	-	100,0%	132	132
Computer services	-	-	-	-	-	-	1	-
Contractors	-	1	1	1	-	100,0%	1	1
Fleet services (including government motor transport)	60	(58)	2	3	(1)	150,0%	2	2
Consumable supplies	10	2	12	12	-	100,0%	6	6
Consumable: Stationery, printing and office supplies	29	(27)	2	2	-	100,0%	-	-
Operating leases	29	(20)	9	9	-	100,0%	28	28
Travel and subsistence	195	176	371	370	1	99,7%	313	313
Operating payments	24	(16)	8	8	-	100,0%	10	11
Venues and facilities	-	595	595	595	-	100,0%	-	-
Transfers and subsidies	12	-	12	2	10	16,7%	9	9
Households	12	-	12	2	10	16,7%	9	9
Social benefits	12		12	2	10	16,7%	9	9
Payments for capital assets	-	143	143	143	-	100,0%	150	149
Machinery and equipment	-	143	143	143	-	100,0%	150	149
Other machinery and equipment	-	143	143	143	-	100,0%	150	149
Total	11 795	1 208	13 003	12 491	512	96,1%	9 968	9 967

VOTE 4 NOTES TO THE APPROPRIATION STATEMENT for the year ended 31 March 2025

1. Detail of transfers and subsidies as per Appropriation Act (after Virement):

Detail of these transactions can be viewed in note 6 (Transfers and subsidies) and Annexures 1A and 1B to the Annual Financial Statements.

2. Detail of specifically and exclusively appropriated amounts voted (after Virement):

Detail of these transactions can be viewed in note 1 (Annual Appropriation) to the Interim Financial Statements.

3. Detail on payments for financial assets

Detail of these transactions per category can be viewed in note 5 (Payments for financial assets) to the Annual Financial Statements.

4. Explanations of material variances from Amounts Voted (after Virement):

4.1 PER PROGRAMME	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	VARIANCE AS A % OF FINAL BUDGET
	R'000	R'000	R'000	%

Programme 1: Administration	227 189	216 781	10 408	4,6%
--------------------------------	---------	---------	--------	------

The expenditure trend at 31 March 2025 is 95,4%. The variance consist of an underspending of R1.920 million in Compensation of Employees due to vacant posts and the attrition of staff, R5.114 million in Goods and Services mainly due to outstanding invoices in respect of computer services, R537 000 in Transfers and Subsidies (Households) due to lesser payments than estimated in respect of officials who left the employment of the department and R2.862 million in Capital Assets due to outstanding invoices and procurement that could not be completed by financial year-end in respect of network infrastructure, presentation screens and event log equipment and software. Payment for financial assets (Theft and losses) to the value of R25 000 is funded from Goods and Services.

Programme 2: Content Processing and Dissemination	393 625	389 701	3 924	1,0%
---	---------	---------	-------	------

The expenditure trend at 31 March 2025 is 99%. The variance consist of an underspending of R218 000 in Compensation of Employees due to vacant posts and the attrition of staff, R3.604 million in Goods and Services mainly due to outstanding invoices in respect of advertising and radio and television transmission of communication projects and campaigns as well as R203 000 in Transfers and Subsidies (Households) due to lesser payments than estimated in respect of officials who left the employment of the department. Payment for financial assets (Theft and Losses) to the value of R101 000 is funded from Goods and Services.

Programme 3: Intergovernmental Coordination and Stakeholder	139 959	137 533	2 426	1,7%
--	---------	---------	-------	------

The expenditure trend at 31 March 2025 is 98,3%. The variance consist of an underspending of R1.736 million in Compensation of Employees due to vacant posts and the attrition of staff, R695 000 in Goods and Services mainly due to outstanding invoices in respect of community radio transmissions of communication projects and campaigns as well as R52 000 in Transfers and Subsidies mainly due to lesser payments than estimated in respect of officials who left the employment of the department (Households). Payment for financial assets (Theft and losses) to the value of R57 000 is funded from Goods and Services.

4.2 PER ECONOMIC CLASSIFICATION	FINAL BUDGET	ACTUAL EXPENDITURE	VARIANCE	VARIANCE AS A % OF FINAL BUDGET
	R'000	R'000	R'000	R'000
Current expenditure	524 980	511 693	13 287	3%
Compensation of employees	291 288	287 414	3 874	1%
Goods and services	233 692	224 279	9 413	4%
Transfers and subsidies:	226 636	225 844	792	-
Departmental agencies & accounts	225 328	225 320	8	-
Households	1 308	524	784	60%
Payment for capital assets	9 157	6 295	2 862	31%
Building & other fixed assets	126	125	1	1%
Machinery & equipment	7 528	5 392	2 136	28%
Software and other intangible assets	1 503	778	725	48%
Payment for financial assets	-	183	(183)	-

DEPARTMENTAL APPROPRIATION

The expenditure trend at 31 March 2025 is 97,8%. The variance is due to under spending in the following areas: R3.874 million in Compensation of Employees due to vacant posts and the attrition of staff, R9.413 million in Goods and Services due to invoices not received by financial year-end in respect of computer services and advertising and radio and television transmission of communication projects and campaigns, R792 000 in Transfers and Subsidies of which R8 000 in Departmental Agencies & Accounts due to lesser expenditure on the total payment of all TV licenses than estimated in 2024/25 and R784 000 in Households due to less payments of leave gratuities and leave discounting in respect of officials who left the employment of the department. An under spending of R2.862 million in Capital Assets realised due to outstanding invoices and procurement that could not be completed by financial year-end in respect of network infrastructure, mobile presentation screens and event log equipment and software. Payments for financial assets (Theft and Losses) to the value of R183 000 is funded from Goods and Services.

CRIMINAL ASSETS RECOVERY ACCOUNT (CARA)

Excluded above but included in the main appropriation statement is R10 million that is appropriated as aid assistance in respect of the Criminal Assets Recovery Account (CARA). Total expenditure at the end of the 2024/25 financial year amount to R3.416 million in Goods and Services in respect of the Anti-Corruption and Gender Based Violence and Femicide campaigns. Expenditure incurred relate to radio and tv transmissions (R3.009 million), artists and performers (R397 000) and audio-visual services (R10 000). The balance of R6.584 million will be spent in 2025/26.

VOTE 4 STATEMENT OF FINANCIAL PERFORMANCES for the year ended 31 March 2025

	<i>Note</i>	2024/25 R'000	2023/24 R'000
REVENUE			
Annual appropriation	1	760 773	743 546
Departmental revenue	2	13 600	6 541
Aid assistance	3	10 000	-
TOTAL REVENUE		784 373	750 087
EXPENDITURE			
Current expenditure			
Compensation of employees	4	287 414	280 961
Goods and services	5	224 279	199 174
Aid assistance	3	3 416	-
Total current expenditure		515 109	480 135
Transfers and subsidies			
Transfers and subsidies	7	225 844	251 732
Total transfers and subsidies		225 844	251 732
Expenditure for capital assets			
Tangible assets	8	5 517	6 465
Intangible assets	8	778	-
Total expenditure for capital assets		6 295	6 465
Payment for financial assets	6	183	36
TOTAL EXPENDITURE		747 431	738 368
SURPLUS FOR THE YEAR		36 942	11 719
Reconciliation of Net Surplus for the year			
Voted funds		16 758	5 178
Annual Appropriation		16 758	5 178
Departmental revenue and NRF receipts	13	13 600	6 541
Aid assistance	3	6 584	-
SURPLUS FOR THE YEAR		36 942	11 719

VOTE 4 STATEMENT OF FINANCIAL POSITION for the year ended 31 March 2025

	<i>Note</i>	2024/25 R'000	2023/24 R'000
ASSETS			
Current assets			
Cash and cash equivalents	9	66 229	91 733
Prepayments and advances	10	1 387	75
Receivables	11	202	564
Non-current assets			
Receivables	11	27	38
TOTAL ASSETS		67 845	92 410
LIABILITIES			
Current liabilities			
Voted funds to be surrendered to the Revenue Fund	12	16 758	5 178
Departmental revenue and NRF receipts to be surrendered to the Revenue Fund	13	1 027	4 975
Payables	14	47 822	86 314
Aid assistance unutilised	3	6 584	-
TOTAL LIABILITIES		72 191	96 467
NET ASSETS		(4 346)	(4 057)
Represented by:			
Recoverable revenue		60	349
Unauthorised expenditure		(4 406)	(4 406)
TOTAL		(4 346)	(4 057)

VOTE 4 STATEMENT OF CHANGES IN NET ASSETS for the year ended 31 March 2025

	Note	2024/25 R'000	2023/24 R'000
Recoverable revenue			
Opening balance		349	135
Transfers:		(289)	214
Debts recovered (included in departmental receipts)		(319)	(83)
Debts raised		30	297
Closing balance		60	349
Unauthorised expenditure			
Opening balance		(4 406)	(4 406)
Unauthorised expenditure - current year		-	-
Amounts approved by Parliament/Legislature with funding		-	-
Amounts recoverable		-	-
Amounts written off		-	-
Closing balance		(4 406)	(4 406)
TOTAL		(4 346)	(4 057)

VOTE 4 CASH FLOW STATEMENT for the year ended 31 March 2025

	Note	2024/25 R'000	2023/24 R'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts		784 373	750 087
Annual appropriated funds received	1	760 773	743 546
Departmental revenue received	2.1; 2.3	13 503	6 481
Interest received	2.2	97	60
Aid assistance received	3	10 000	-
Net (increase)/decrease in working capital		(39 431)	(28 844)
Surrendered to Revenue Fund		(22 726)	(7 708)
Current payments		(515 109)	(480 135)
Payments for financial assets		(183)	(36)
Transfers and subsidies paid		(225 844)	(251 732)
Net cash flow available from operating activities	15	(18 920)	(18 368)
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for capital assets	8	(6 295)	(6 465)
(Increase)/decrease in non-current receivables		-	18
Net cash flows from investing activities		(6 295)	(6 447)
CASH FLOWS FROM FINANCING ACTIVITIES			
Increase / (decrease) in net assets		(289)	214
Net cash flows from financing activities		(289)	214
Net increase / (decrease) in cash and cash equivalents		(25 504)	(24 601)
Cash and cash equivalents at the beginning of the period		91 733	116 334
Cash and cash equivalents at end of period	9	66 229	91 733

VOTE 4 ACCOUNTING POLICIES for the year ended 31 March 2025

The financial statements have been prepared in accordance with the following policies, which have been applied consistently in all material aspects, unless otherwise indicated. Management has concluded that the financial statements present fairly the Department's primary and secondary information.

The historical cost convention has been used, except where otherwise indicated. Management has used assessments and estimates in preparing the Annual financial statements. These are based on the best information available at the time of preparation.

Where appropriate and meaningful, additional information has been disclosed to enhance the usefulness of the financial statements and to comply with the statutory requirements of the Public Finance Management Act (PFMA), Act 1 of 1999 (as amended by Act 29 of 1999), and the Treasury Regulations issued in terms of the PFMA and the Annual Division of Revenue Act.

1. Basis of preparation

The financial statements have been prepared in accordance with the Modified Cash Standard (MCS).

2. Going concern

The financial statements have been prepared on a going concern basis.

3. Presentation currency

Amounts have been presented in the currency of the South African Rand (R) which is also the functional currency of the department.

4. Rounding

Unless otherwise stated financial figures have been rounded to the nearest one thousand Rand (R'000).

5. Foreign currency translation

Cash flows arising from foreign currency transactions are translated into South African Rands using the spot exchange rates prevailing at the date of payment / receipt.

6. Comparative information

6.1 Prior period comparative information

Prior period comparative information has been presented in the current year's financial statements. Where necessary figures included in the prior period financial statements have been reclassified to ensure that the format in which the information is presented is consistent with the format of the current year's financial statements.

6.2 Current year comparison with budget

A comparison between the approved, final budget and actual amounts for each programme and economic classification is included in the appropriation statement.

7. Revenue

7.1 Appropriated funds

Appropriated funds comprises of departmental allocations.

Appropriated funds are recognised in the statement of financial performance on the date the appropriation becomes effective. Adjustments made in terms of the adjustments budget process are recognised in the statement of financial performance on the date the adjustments become effective.

Appropriated funds are measured at the amounts receivable.

The net amount of any appropriated funds due to / from the relevant revenue fund at the reporting date is recognised as a payable / receivable in the statement of financial position.

7.2 Departmental revenue

Departmental revenue is recognised in the statement of financial performance when received and is subsequently paid into the relevant revenue fund, unless stated otherwise.

Departmental revenue is measured at the cash amount received.

In-kind donations received are recorded in the notes to the financial statements on the date of receipt and are measured at fair value.

Any amount owing to the relevant revenue fund at the reporting date is recognised as a payable in the statement of financial position.

7.3 Accrued departmental revenue

Accruals in respect of departmental revenue (excluding tax revenue) are recorded in the notes to the financial statements when:

- it is probable that the economic benefits or service potential associated with the transaction will flow to the department; and
- the amount of revenue can be measured reliably.

The accrued revenue is measured at the fair value of the consideration receivable.

Write-offs are made according to the department's debt write-off policy.

8. Expenditure

8.1 Compensation of employees

8.1.1 Salaries and wages

Salaries and wages are recognised in the statement of financial performance on the date of payment.

8.1.2 Social contributions

Social contributions made by the department in respect of current employees are recognised in the statement of financial performance on the date of payment.

Social contributions made by the department in respect of ex-employees are classified as transfers to households in the statement of financial performance on the date of payment.

8.2 Other expenditure

Other expenditure (such as goods and services, transfers and subsidies and payments for capital assets) is recognised in the statement of financial performance on the date of payment. The expense is classified as a capital expense if the total consideration paid is more than the capitalisation threshold.

Donations made in kind are recorded in the notes to the financial statements on the date of transfer and are measured at cost or fair value.

8.3 Accruals and payables not recognised

Accruals and payables not recognised are recorded in the notes to the financial statements at cost or fair value at the reporting date.

8.4 Leases

8.4.1 Operating leases

Operating lease payments made during the reporting period are recognised as current expenditure in the statement of financial performance on the date of payment. Operating lease payments received are recognised as departmental revenue.

The operating lease commitments are recorded in the notes to the financial statements.

9. Aid Assistance

9.1 Aid assistance received

Aid assistance received in cash is recognised in the statement of financial performance when received. In-kind aid assistance is recorded in the notes to the financial statements on the date of receipt and is measured at fair value.

CARA Funds are recognised when receivable and measured at the amounts receivable.

Aid assistance not spent for the intended purpose and any unutilised funds from aid assistance that are required to be refunded to the donor are recognised as a payable in the statement of financial position.

9.2 Aid assistance paid

Aid assistance paid is recognised in the statement of financial performance on the date of payment. Aid assistance payments made prior to the receipt of funds are recognised as a receivable in the statement of financial position.

10. Cash and cash equivalents

Cash and cash equivalents are stated at cost in the statement of financial position.

Bank overdrafts are shown separately on the face of the statement of financial position as a current liability.

For the purpose of the cash flow statement, cash and cash equivalents comprise cash on hand, deposits held, other short-term highly liquid investments and bank overdrafts.

11. Prepayments and advances

Prepayments and advances are recognised in the statement of financial position when the department receives or disburses the cash.

Prepayments and advances are initially and subsequently measured at cost.

Prepayments and advances are expensed when services have been rendered or goods received. This include advance payments to employees in respect of subsistence and travel, advance

payments to the Department of International Relations and Cooperation (DIRCO) in respect of foreign trips undertaken by departmental officials as well as prepayments in respect of satellite television subscription fees.

Prepayments and advances expensed before 1 April 2025 are recorded until the goods, services, or capital assets are received, or the funds are utilised in accordance with the contractual agreement.

12. Loans and receivables

Loans and receivables are recognised in the statement of financial position at cost plus accrued interest, where interest is charged, less amounts already settled or written-off. Write-offs are made according to the department's write-off policy.

13. Payables

Payables recognised in the statement of financial position are recognised at cost.

14. Capital assets

14.1 Immovable capital assets

Immovable assets reflected in the asset register of the department are recorded in the notes to the financial statements at cost or fair value where the cost cannot be determined reliably. Immovable assets acquired in a non-exchange transaction are recorded at fair value at the date of acquisition. Immovable assets are subsequently carried in the asset register at cost and are not currently subject to depreciation or impairment. Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.

Additional information on immovable assets not reflected in the assets register is provided in the notes to financial statements.

14.2 Movable capital assets

Movable capital assets are initially recorded in the notes to the financial statements at cost. Movable capital assets acquired through a non-exchange transaction is measured at fair value as at the date of acquisition.

Where the cost of movable capital assets cannot be determined reliably, the movable capital assets are measured at fair value and where fair value cannot be determined; the movable assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Movable capital assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure that is of a capital nature forms part of the cost of the existing asset when ready for use.

14.3 Intangible assets

Intangible assets are initially recorded in the notes to the financial statements at cost. Intangible assets acquired through a non-exchange transaction are measured at fair value as at the date of acquisition.

Internally generated intangible assets are recorded in the notes to the

financial statements when the department commences the development phase of the project.

Where the cost of intangible assets cannot be determined reliably, the intangible capital assets are measured at fair value and where fair value cannot be determined; the intangible assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Intangible assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.

14. Provisions and contingents

14.1 Provisions

Provisions are recorded in the notes to the financial statements when there is a present legal or constructive obligation to forfeit economic benefits as a result of events in the past and it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation and a reliable estimate of the obligation can be made. The provision is measured as the best estimate of the funds required to settle the present obligation at the reporting date.



14.2 Contingent liabilities

Contingent liabilities are recorded in the notes to the financial statements when there is a possible obligation that arises from past events, and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not within the control of the department or when there is a present obligation that is not recognised because it is not probable that an outflow of resources will be required to settle the obligation or the amount of the obligation cannot be measured reliably.

15. Contingent assets

Contingent assets are recorded in the notes to the financial statements when a possible asset arises from past events, and whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events not within the control of the department

16. Capital commitments

Capital commitments are recorded at cost in the notes to the financial statements.

17. Unauthorised expenditure

Unauthorised expenditure is measured at the amount of the confirmed unauthorised expenditure.

Unauthorised expenditure is recognised in the statement of changes in net assets until such time as the expenditure is either:

- approved by Parliament with funding and the related funds are received; or
- approved by Parliament without funding and is written off against the appropriation in the statement of financial performance; or
- transferred to receivables for recovery.

Unauthorised expenditure recorded in the notes to the financial statements comprise of

- unauthorised expenditure that was under assessment in the previous financial year;

- unauthorised expenditure relating to previous financial year and identified in the current year; and
- Unauthorised expenditure incurred in the current year.

18. Fruitless and wasteful expenditure

Fruitless and wasteful expenditure receivables are recognised in the statement of financial position when recoverable. The receivable is measured at the amount that is expected to be recovered and is de-recognised when settled or subsequently written-off as irrecoverable.

Fruitless and wasteful expenditure is recorded in the notes to the financial statements when and at amounts confirmed, and comprises of:

- fruitless and wasteful expenditure that was under assessment in the previous financial year;
- fruitless and wasteful expenditure relating to previous financial year and identified in the current year; and
- fruitless and wasteful expenditure incurred in the current year.

19. Irregular expenditure

Losses emanating from irregular expenditure are recognised as a receivable in the statement of financial position when recoverable. The receivable is measured at the amount that is expected to be recovered and is de-recognised when settled or subsequently written-off as irrecoverable.

Irregular expenditure is recorded in the notes to the financial statements when and at amounts confirmed and comprises of:

- irregular expenditure that was under assessment in the previous financial year;
- irregular expenditure relating to previous financial year and identified in the current year; and
- irregular expenditure incurred in the current year.

20. Changes in accounting estimates and errors

Changes in accounting policies are applied in accordance with MCS requirements. Changes in accounting estimates are applied prospectively in accordance with MCS requirements.

Correction of errors is applied retrospectively in the period in which the error has occurred in accordance with MCS requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the error. In such cases the department shall restate the opening balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.

21. Events after the reporting date

Events after the reporting date that are classified as adjusting events have been accounted for in the financial statements. The events after the reporting date that are classified as non-adjusting events after the reporting date have been disclosed in the notes to the financial statements.

22. Departures from the MCS requirements

Management has reviewed the financial statements and discussed it with the external audit committee after which the conclusion was made that:

- the financial statements present fairly the department's primary and secondary information; and
- the department complied with the Modified Cash Standards.

23. Recoverable revenue

Amounts are recognised as recoverable revenue when a payment made in a previous financial year becomes recoverable from a debtor in the current financial year. Amounts are either transferred to the National Revenue Fund when recovered or are transferred to the statement of financial performance when written-off.

24. Related party transactions

Related party transactions within the Minister's portfolio are recorded in the notes to the financial statements when the transaction is not at arm's length.

The number of individuals and the full compensation of key management personnel is recorded in the notes to the financial statements.

25. Employee benefits

The value of each major class of employee benefit obligation (accruals, payables not recognised and provisions) is disclosed in the Employee benefits note.

Accruals and payables not recognised for employee benefits are measured at cost or fair value at the reporting date.

The provision for employee benefits is measured as the best estimate of the funds required to settle the present obligation at the reporting date.

VOTE 4 NOTES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 March 2025**1. Annual Appropriation**

	2024/25			2023/24	
	FINAL BUDGET	ACTUAL FUNDS RECEIVED	FUNDS NOT REQUESTED/ NOT RECEIVED	FINAL BUDGET	APPROPRIATION RECEIVE
	R'000	R'000	R'000	R'000	R'000
1 Administration	227 189	227 189	-	199 739	199 739
2 Content Processing and Dissemination	393 625	393 625	-	415 638	415 638
3 Intergovernmental Coordination and Stakeholder Management	139 959	139 959	-	128 169	128 169
Total	760 773	760 773	-	743 546	743 546

The original appropriation of R740 178 000 at the beginning of the financial year increased with R20,595 million to R760,773 million during the 2024 Adjusted Estimates of National Expenditure (AENE) due to an additional appropriation of R8,590 million for the G20 Presidency and self-financing expenditure of R11,875 million in respect of office accommodation revenue for the utilisation of office accommodation by the Border Management Authority (BMA) and R130 000 for the sale of advertising space in Vukuzenzele.

2. Departmental revenue

		2024/25	2024/24
	Notes	R'000	R'000
Sales of goods and services other than capital assets	2.1	13 176	6 391
Interest, dividends and rent on land	2.2	97	60
Transactions in financial assets and liabilities	2.3	327	90
Departmental revenue collected		13 600	6 541

2.1 Sales of goods and services other than capital assets

		2024/25	2024/24
	Notes	R'000	R'000
Sales of goods and services produced by the department	2	13 175	6 389
Sales by market establishment		13 000	5 096
Other sales		175	1 293
Sales of scrap, waste and other current goods		1	2
Total		13 176	6 391

Sales of goods and services produced by the department includes revenue received from the Border Management Authority (BMA) for the sub-lease of office accommodation and shared services and revenue generated through the sale of advertising space in *Vuk'uzenzele*, sale of photographs and video material and rental of parking facilities by departmental officials.

2.2 Interest, dividends and rent on land

		2024/25	2024/24
	Notes	R'000	R'000
Interest		97	60
Total	2	97	60

2.3 Transactions in financial assets and liabilities

		2024/25	2024/24
	Notes	R'000	R'000
Other Receipts including Recoverable Revenue		327	90
Total	2	327	90

Other receipts include the settlement of debt of previous financial years.

2.4 Gifts, Donations and sponsorships received in-kind (not included in the main note or sub note)

		2024/25	2024/24
	Notes	R'000	R'000
Gifts		-	18
Donations		-	-
Sponsorships		3 904	299
Total	<i>Annex 1C</i>	3 904	317

The total sponsorships of 2024/25 relate mainly to the Presidential Inauguration while the total of 2023/24 includes sponsorships of approximately R277 000 for the SADC Media Awards event.

3. Aid assistance

		2024/25	2024/24
	Notes	R'000	R'000
Opening balance		-	-
Transferred from statement of financial performance		6 584	-
Closing balance		6 584	-

An amount of R10 million was appropriated as aid assistance in respect of the Criminal Assets Recovery Account (CARA). Total expenditure at the end of the 2024/25 financial year amount to R3.416 million in Goods and Services in respect of the Anti-Corruption and Gender Based Violence and Femicide campaigns. Expenditure incurred relate to radio and tv transmissions (R3.009 million), artists and performers (R397 000) and audio-visual services (R10 000). The balance of R6.584 million will be spent in 2025/26.

3.1 Analysis of balance by source

		2024/25	2024/24
	Notes	R'000	R'000
CARA funds		6 584	-
Closing balance	3	6 584	-

3.2 Analysis of balance

		2024/25	2024/24
	Notes	R'000	R'000
Aid assistance unutilised		6 584	-
Total	3	6 584	-

3.3 Aid assistance expenditure per economic classification

		2024/25	2024/24
	Notes	R'000	R'000
Current		3 416	-
Total aid assistance expenditure		3 416	-

4. Compensation of Employees

4.1 Salaries and wages

		2024/25	2024/24
	Notes	R'000	R'000
Basic salary		195 465	195 612
Performance award		181	96
Service Based		14 927	15 055
Compensative/circumstantial		8 964	4 140
Periodic payments		411	368
Other non-pensionable allowances		29 175	28 687
Total		249 123	243 958

Other non-pensionable allowances include allowances in respect of the subsidised vehicle transport scheme and housing.

4.2 Social contributions

		2024/25	2024/24
	Notes	R'000	R'000
Employer contributions			
Pension		25 357	25 045
Medical		12 364	11 554
Bargaining Council		50	49
Insurance		520	355
Total		38 291	37 003
Total compensation of employees		287 414	280 961
Average number of employees		400	475

Average number of employees relate to 397 filled posts and 3 additional contract posts at financial year-end but exclude 103 vacant posts.

5. Goods and services

		2024/25	2024/24
	Notes	R'000	R'000
Administrative fees		1 717	2 114
Advertising		35 334	17 191
Minor assets	5.1	277	354
Bursaries (employees)		429	188
Catering		1 285	397
Communication		14 374	9 635
Computer services	5.2	25 426	20 889
Consultants: Business and advisory services		1 595	1 294
Legal services		278	2 665
Contractors		1 257	1 315
Agency and support / outsourced services		6 604	6 113
Audit cost – external	5.3	3 089	2 679
Fleet services		1 650	1 614
Consumables	5.4	2 019	2 073
Operating leases		81 298	75 177
Property payments	5.5	14 431	13 152
Rental and hiring		582	253
Travel and subsistence	5.6	25 335	20 937
Venues and facilities		791	122
Training and development		2 981	686
Other operating expenditure	5.7	3 527	20 326
Total		224 279	199 174

Operating leases and property payments include expenditure in respect of the lease of the head office building (Tshedimosetso House). In accordance with the lease agreement, GCIS may sublet other office space areas therefore the department entered into a sub-lease agreement with the Border Management Authority (BMA) to lease office space in the head office building. The agreement does not increase office accommodation lease cost for the department but generate revenue that is transferred monthly to the National Revenue Fund. Self-financing expenditure of R11.875 million was appropriated to the departmental vote during the 2024 Adjusted Estimates of National Expenditure (AENE).

5.1 Minor assets

		2024/25	2024/24
	Notes	R'000	R'000
Tangible assets		277	354
Machinery and equipment		277	354
Total	5	277	354

5.2 Computer services

		2024/25	2024/24
	Notes	R'000	R'000
SITA computer services		12 738	10 524
External computer service providers		12 688	10 365
Total	5	25 426	20 889

5.3 Audit cost – external

		2024/25	2024/24
	Notes	R'000	R'000
Regularity audits		3 089	2 679
Total	5	3 089	2 679

5.4 Consumables

		2024/25	2024/24
	Notes	R'000	R'000
Consumable supplies		902	755
Uniform and clothing		16	13
Household supplies		621	571
Building material and supplies		160	84
Communication accessories		26	19
IT Consumables		8	26
Other consumables		71	42
Stationery, printing and office supplies		1 117	1 318
Total	5	2 019	2 073

5.5 Property payments

		2024/25	2024/24
	Notes	R'000	R'000
Municipal services		6 515	6 557
Property management fees		2	16
Property maintenance and repairs		719	167
Other		7 195	6 412
Total	5	14 431	13 152

Other include expenditure in respect of security and cleaning services, fumigation and maintenance of office accommodation

5.6 Travel and subsistence

		2024/25	2024/24
	Notes	R'000	R'000
Local		22 059	18 303
Foreign		3 276	2 634
Total	5	25 335	20 937

5.7 Other operating expenditure

		2024/25	2024/24
	Notes	R'000	R'000
Professional bodies, membership and subscription fees		48	75
Resettlement costs		63	45
Other		3 416	20 206
Total	5	3 527	20 326

Included in “Other” is the printing and distribution cost of *Vuk’uzenzele*

6 Payments for financial assets

		2024/25	2024/24
	Notes	R'000	R'000
Material losses through criminal conduct		31	28
Theft	6.2	31	28
Other material losses written off	6.1	28	8
Debts written off	6.3	124	-
Total		183	36

6.1 Other material losses written off

		2024/25	2024/24
	Notes	R'000	R'000
Nature of losses			
Damage to rented vehicle		20	6
No show (shuttle and flight)		8	2
Total	6	28	8

6.2 Details of theft

		2024/25	2024/24
	Notes	R'000	R'000
Nature of theft			
Theft of computer equipment (laptop)		30	28
Theft of safe keys		1	-
Total	6	31	28

6.3 Debts written off

		2024/25	2024/24
	Notes	R'000	R'000
Nature of debts written off	-	-	-
Other	-	-	-
Ex-employees	-	124	-
Total	6	124	-

7 Transfers and subsidies

		2024/25	2024/24
	Notes	R'000	R'000
Departmental agencies and accounts	Annex 1A	225 320	250 608
Households	Annex 1B	524	1 124
Total		225 844	251 732

7.1 Donations made in kind (not included in the main note)

		2024/25	2024/24
	Notes	R'000	R'000
Gifts			
Donations		-	-
Sponsorships		-	-
Total	Annex 1D	-	-

Assets that were fully depreciated (Furniture and office equipment, machinery and computer equipment) have been donated to the following recipients: Agape Family Life Centre, Ubusi Bemvelo, Bathusi Early Leraning Centre, Phuthanang Protective, African Seed Organisation, Refentse Primary school, Botaki Ba Afrika, First Love, Phetogane Secondary School, Itireleng Organisation, Guradians of Hope, Ubusi Bemvelo, GCIS Staff

8 Expenditure for capital assets

		2024/25	2024/24
	Notes	R'000	R'000
Tangible capital assets		5 517	6 465
Buildings and other fixed structures		126	18
Machinery and equipment		5 391	6 447
Intangible capital assets		778	-
Software		778	-
Total		6 295	6 465

8.1 Analysis of funds utilised to acquire capital assets – 2024/25

	VOTED FUNDS	TOTAL
	R'000	R'000
Tangible capital assets	5 517	5 517
Buildings and other fixed structures	126	126
Machinery and equipment	5 391	5 391
Intangible capital assets	778	778
Software	778	778
Total	6 295	6 295

8.2 Analysis of funds utilised to acquire capital assets – 2023/24

	VOTED FUNDS	TOTAL
	R'000	R'000
Tangible assets	6 465	6 465
Building and other fixed structures	18	18
Machinery and equipment	6 447	6 447
Intangible capital assets	-	-
Software	-	-
Total	6 465	6 465

9. Cash and cash equivalents

		2024/25	2024/24
	Notes	R'000	R'000
Consolidated Paymaster General Account		79 101	99 038
Disbursements		(12 972)	(7 405)
Cash on hand		100	100
Total		66 229	91 733

Excluded above are total receipts of approximately R1 381 834,75 that will interface in the department’s bank account at the beginning of the 2025/26 financial year. The receipts relate mainly to a refund from DIRCO in respect of international trips, sale of waste paper and payment for parking.

10. Pre-payments and advances

		2024/25	2024/24
	Notes	R'000	R'000
Travel and Subsistence		5	75
Advances paid (Not expensed)	10.1	1 382	-
Prepayments (Not expensed)	10.2	-	-
Total	<i>Annex 7</i>	1 387	75

Analysis of total pre-payments and advances

Current Prepayments and advances	1 387	75
Total	1 387	75

The total of 2024/25 includes outstanding advances of R5 000 issued to staff in respect of domestic trips. It is expected that the advances will be settled during the first quarter of the 2025/26 financial year. Advances to the value of R1,382 million were issued to the Department of International Relations and Cooperation (DIRCO) in 2024/25, in respect of foreign trips undertaken by GCIS staff. The value will be expensed when invoices are received from the Department of International Relations and Cooperation.

10.1 Advances paid (Not expensed)

		BALANCE AS AT 1 APRIL 2024	LESS: AMOUNT EXPENSED IN CURRENT YEAR	ADD: CURRENT YEAR ADVANCES	BALANCE AS AT 31 MARCH 2025
	NOTE	R'000	R'000	R'000	R'000
National departments	10	-	(2 286)	3 668	1 382
Total		-	(2 286)	3 668	1 382

Advances paid (Not expensed)

		BALANCE AS AT 1 APRIL 2023	LESS: AMOUNT EXPENSED IN CURRENT YEAR	ADD: CURRENT YEAR ADVANCES	BALANCE AT 31 MARCH 2024
	NOTE	R'000	R'000	R'000	R'000
National departments	10	490	(1 999)	1 509	-
Total		490	(1 999)	1 509	-

10.2 Prepayments (Not expensed)

		BALANCE AS AT 1 APRIL 2024	LESS: AMOUNT EXPENSED IN CURRENT YEAR	ADD: CURRENT YEAR PREPAYMENTS	BALANCE AS AT 31 MARCH 2025
	NOTE	R'000	R'000	R'000	R'000
Goods and services	10	-	(425)	425	-
Total		-	(425)	425	-

Prepayments were expensed during the financial year as it relate to digital satellite television subscriptions that are expensed at the time that services are rendered.

Prepayments (Not expensed)

		BALANCE AS AT 1 APRIL 2023	LESS: AMOUNT EXPENSED IN CURRENT YEAR	ADD: CURRENT YEAR PREPAYMENTS	BALANCE AS AT 31 MARCH 2024
	NOTE	R'000	R'000	R'000	R'000
Goods and services	10	-	(371)	371	-
Total		-	(371)	371	-

11. Receivables

	Note	2024/25			2023/24		
		CURRENT	NON-CURRENT	TOTAL	CURRENT	NON-CURRENT	TOTAL
		R'000	R'000	R'000	R'000	R'000	R'000
Claims recoverable	11.1	-	-	-	46	-	46
Recoverable exp	11.2	153	-	153	141	-	141
Staff debt	11.3	43	27	70	20	36	56
Other receivables	11.4	6	-	6	357	2	359
Total		202	27	229	564	38	602

The non-current balance relate to debt that will be settled over more than 12 months.

11.1 Claims recoverable

		2024/25	2024/24
	Notes	R'000	R'000
National departments	Annex 3	-	46
Provincial departments	Annex 3	-	-
Public entities	Annex 3	-	-
Total	11	-	46

11.2 Recoverable expenditure

		2024/25	2024/24
	Notes	R'000	R'000
Disallowance account - amount under investigation		153	141
Total	11	153	141

The amount above relate to matters that are under investigation by the Theft and Loss Control Officer and one matter that is under consideration by the Theft and Losses Appeal Committee

11.3 Staff debt

		2024/25	2024/24
	Notes	R'000	R'000
Employees in service		68	53
Private telephone		2	3
Total	11	70	56

11.4 Other receivables

		2024/25	2024/24
	Notes	R'000	R'000
Ex-employees		6	359
Total	11	6	359

12 Voted funds to be surrendered to the Revenue Fund

		2024/25	2024/24
	Notes	R'000	R'000
Opening balance		5 178	5 759
Transfer from statement of financial performance		16 758	5 178
Paid during the year		(5 178)	(5 759)
Closing balance		16 758	5 178

13 Departmental revenue and NRF receipts to be surrendered to the Revenue Fund

		2024/25	2024/24
	Notes	R'000	R'000
Opening balance		4 975	383
Transfer from Statement of Financial Performance		13 600	6 541
Paid during the year		(17 548)	(1 949)
Closing balance		1 027	4 975

Included in the balance of the 2023/24 financial year is approximately R4,948 million in respect of revenue received from the Border Management Authority (BMA) for the period 1 November 2023 to 31 March 2024 for the lease of office accommodation and shared services. The funds were surrendered to the National Revenue Fund during the first quarter of the 2024/25 financial year.

14 Payables – current

		2024/25	2024/24
	Notes	R'000	R'000
Amounts owing to other entities		-	539
Advances received	14.1	47 790	85 747
Other payables	14.2	32	28
Total		47 822	86 314

14.1 Advances received

		2024/25	2024/24
	Notes	R'000	R'000
National departments	Annex 5B	25 963	33 755
Provincial departments	Annex 5B	-	-
Public Entities	Annex 5B	21 827	51 992
Total	14	47 790	85 747

14.2 Other payables

		2024/25	2024/24
	Notes	R'000	R'000
Income Tax		32	28
Total	14	32	28

15 Net cash flow available from operating activities

		2024/25	2024/24
	Notes	R'000	R'000
Net surplus as per Statement of Financial Performance		36 942	11 719
Add back non cash/cash movements not deemed operating activities		(55 862)	(30 087)
(Increase) / decrease in receivables		373	102
(Increase) / decrease in prepayments and advances		(1 312)	431
Increase / (decrease) in payables – current		(38 492)	(29 377)
Expenditure on capital assets		6 295	6 465
Surrenders to Revenue Fund		(22 726)	(7 708)
Net cash flow generated by operating activities		(18 920)	(18 368)

16 Reconciliation of cash and cash equivalents for cash flow purposes

		2024/25	2024/24
	Notes	R'000	R'000
Consolidated Paymaster General account		79 101	99 038
Disbursements		(12 972)	(7 405)
Cash on hand		100	100
Total		66 229	91 733

Excluded above are total receipts of approximately R1 381 834,75 that will interface in the department's bank account at the beginning of the 2025/26 financial year. The receipts relate mainly to a refund from DIRCO in respect of international trips, sale of waste paper and payment for parking.

17 Contingent liabilities and contingent assets

17.1 Contingent liabilities

		2024/25	2024/24
	Notes	R'000	R'000
Liable to			
Claim against the department	Annex 2	2 369	2 311
Other	Annex 2	1 797	1 397
Total		4 166	3 708

The State Attorney estimates that the future legal cost will not exceed approximately R797 000 in respect of the copyright matter and approximately R1 million in respect of other litigation matters. Approximately R2,369 million is estimated at 31 March 2025 for labour relation matters.

18 Capital commitments

		2024/25	2024/24
	Notes	R'000	R'000
Machinery and equipment		4 951	289
Total		4 951	289

The total value of capital commitments at 31 March 2025 comprise of approximately R2,769 million relating to Programme 1: Administration, R2,036 million relating to Programme 2: Content Processing and Dissemination and R146 000 to Programme 3: Intergovernmental Coordination and Stakeholder Management. All capital commitments have been approved and contracted. Capital commitments of 2023/24 were concluded in 2024/25.

19. Accruals and payables not recognised

19.1 Accruals

			2024/25	2023/24
			R'000	R'000
	30 DAYS	30+ DAYS	TOTAL	TOTAL
Listed by economic classification				
Goods and services	3 324	6 133	9 457	7 331
Capital assets	-	-	-	-
Total	3 324	6 133	9 457	7 331

Listed by programme level

			2024/25	2023/24
			R'000	R'000

Listed by Programme level

1 Administration	3 624	3 801
2 Content Processing and Dissemination	2 688	2 357
3 Intergovernmental Coordination and Stakeholder Management	3 145	1 173
Total	9 457	7 331

Excluded above is an amount of approximately R100 775 in respect of accruals of media buying communication campaigns at 31 March 2025 of which R24 000 is within 30 days and R76 775 more than 30 days. Accruals of media buying communication campaigns of 2023/24 not included above amounts to approximately R7,331 million. Purchase orders were issued to service providers in 2024/25 in accordance with National Treasury procurement instructions.

19.2 Payables not recognised

			2024/25	2023/24
			R'000	R'000
	30 DAYS	30+ DAYS	TOTAL	TOTAL
Listed by economic classification				
Goods and services	3 196	328	3 524	2 363
Capital assets	108	25	133	29
Total	3 304	353	3 657	2 392

Listed by programme level

				2024/25		2023/24
				R'000		R'000
Listed by Programme level						
1	Administration			698		726
2	Content Processing and Dissemination			2 010		1 368
3	Intergovernmental Coordination & Stakeholder Mngmt			949		298
Total				3 657		2 392

The balance above represents payables due to service providers for services rendered. Payables not recognised in respect of media buying communication campaigns that are not funded from GCIS voted funds and therefore not included above at the end of the 2024/25 financial year amount to approximately R8,213 million of which approximately R5,612 million is within 30 days and approximately R2,601 million is older than 30 days at 31 March 2025.

20. Employee benefits

	2024/25	2024/24
	R'000	R'000
Leave entitlement	11 886	9 741
Service bonus	7 638	7 309
Capped leave	3 594	3 494
Total	23 118	20 544

Negative leave credits at 31 March 2025 amount to R219,069.53. There are no outstanding long-term service awards in respect of the 2024/25 financial year. All estimated long service awards were paid during the financial year.

21. Lease commitments

21.1 Operating leases

2024/25	BUILDINGS AND OTHER FIXED STRUCTURES	MACHINERY AND EQUIPMENT	TOTAL
R'000	R'000	R'000	R'000
Not later than 1 year	50 358	428	50 786
Later than 1 year and not later than 5 years	54 077	751	54 828
Later than 5 years	-	-	-
Total lease commitments	104 435	1 179	105 614

A significant amount of office lease commitments is in respect of the head office building. Other office accommodation leases include the nine provincial offices and District Service Centres. There were 14 office accommodation leases on a month-to-month basis at 31 March 2025. GCIS has an intention to renew the leases on a month-to-month basis until medium term lease agreements are concluded with landlords and the Department of Public Works.

GCIS entered into a sub-lease lease agreement with the BBMA from 1 November 2023 until 31 May 2025. Revenue earned through the sub-lease agreement is paid to the NRF. The sub-lease agreement does not affect the commitment and lease period of the head office lease agreement with the landlord. All leases increase annually in accordance with the escalation rates stipulated in the lease agreements. The amount under Machinery and Equipment is the value of approved and contracted leases of photocopy machines at 31 March 2025. The head office lease agreement expires on 31 May 2025 and the new lease takes effect from 1 June 2025.

2023/24	BUILDINGS AND OTHER FIXED STRUCTURES	MACHINERY AND EQUIPMENT	TOTAL
R'000	R'000	R'000	R'000
Not later than 1 year	78 653	903	79 556
Later than 1 year and not later than 5 years	16 857	744	17 601
Total lease commitments	95 510	1 647	97 157

22. Accrued departmental revenue

	2024/25	2024/24
	R'000	R'000
Sales of goods and services other than capital assets	184	205
Total	184	205

The amount above reflects the value of advertising revenue outstanding at 31 March 2025 from other departments from a previous financial year in respect of the sale of advertising space in *Vuk'uzenzele*. Approximately R21 000 in respect of advertising revenue that was outstanding at 31 March 2024 was received in the first quarter of 2024/25. Revenue in respect of a sub-lease agreement for office accommodation with the Border Management Authority (BMA) to the value of R11,918 million was recorded and received during the 2024/25 financial year. There is no accrued revenue from the BMA at 31 March 2025.

22.1 Analysis of accrued departmental revenue

		2024/25	2024/24
	Notes	R'000	R'000
Opening balance		205	289
Less: Amounts received		(8 970)	(1 194)
Add: Amounts recorded		8 949	1 110
Closing balance	21	184	205

23. Unauthorised, irregular and fruitless and wasteful expenditure

		2024/25	2024/24
	Notes	R'000	R'000
Unauthorised expenditure		-	-
Irregular expenditure		877	798
Fruitless and wasteful expenditure		-	-
Closing balance		877	798

The total balance of irregular expenditure at 31 March 2025 amounts to approximately R1,675 million, of which approximately R877 000 was incurred and confirmed in 2024/25. No unauthorised and fruitless and wasteful expenditure incurred in 2023/24 and 2024/25 financial years. Information on previous irregular, unauthorised and fruitless and wasteful expenditure can be observed in Part E of the 2024/25 Annual Report.

24. Related party transactions

Related parties to Government Communication and Information System (GCIS) are The Presidency, the State Security Agency (SSA), Brand South Africa (BSA), the Media Development and Diversity Agency (MDDA) and Statistics South Africa (Stats SA). Transactions with related parties are at arm's length of which balances at 31 March 2025 are disclosed in Annexures 3, 4 and 5B. Annexure 4 reflects an amount payable to Stats SA while Annexure 5B reflect the balance of media bulk buying campaigns at 31 March 2025. All related parties had no opening and closing balances in respect of media bulk buying campaigns as at 31 March 2025. Total salary claims to the value of approximately R375 130,51 have been instated against The Presidency during 2024/25. All claims were settled by 31 March 2025.

A total of 1196 non-monetary services relating to radio productions, photography and video services were rendered for The Presidency and 1 in respect of MDDA by 31 March 2025. Mr Mava Scott from the State Security Agency is providing services to GCIS on a secondment basis, however the costs is carried by the State Security Agency

25. Key management personnel

		2024/25	2024/24
	Notes	R'000	R'000
Officials:			
Level 15 to 16		7 182	8 281
Level 14		18 512	16 038
Level 13		48 542	49 013
Family members of key management personnel		-	-
Total		74 236	73 332

In accordance with the modified cash standards, the department determined that officials on levels 13-16 are key management personnel

26. Movable tangible capital assets**MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2025**

	OPENING BALANCE	ADDITIONS	DISPOSALS	CLOSING BALANCE
	R'000	R'000	R'000	R'000
MACHINERY AND EQUIPMENT	89 072	5 470	(2 184)	92 358
Transport assets	260	-	-	260
Computer equipment	47 791	3 007	(1 698)	49 100
Furniture and office equipment	14 544	46	(395)	14 195
Other machinery and equipment	26 477	2 417	(91)	28 803
TOTAL MOVABLE TANGIBLE CAPITAL ASSETS	89 072	5 470	(2 184)	92 358

Included in the total additions of R5.470 million are assets of approximately R5.391 million that were purchased and received during 2024/25 and assets of approximately R108 000 that were received but not paid at 31 March 2024. Assets to the value of approximately R29 000 were received in 2023/24 but paid in the first quarter of 2024/25.

Movable tangible capital assets under investigation

Included in the above total of the movable tangible capital assets per the asset register are assets that are under investigation

	NUMBER	VALUE
	R'000	R'000
Machinery and equipment	8	167

There were 8 assets to the value of approximately R167 000 that could not be verified by 31 March 2025 and are under investigation. All assets that were approved for disposal by the Disposal Committee were removed from the assets register by 31 March 2025.

26.1 Movement for 2023/24**MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2024**

	OPENING BALANCE	ADDITIONS	DISPOSALS	CLOSING BALANCE
	R'000	R'000	R'000	R'000
MACHINERY AND EQUIPMENT	86 427	6 476	(3 831)	89 072
Transport assets	260	-	-	260
Computer equipment	44 393	5 423	(2 025)	47 791
Furniture and office equipment	14 971	38	(465)	14 544
Other machinery and equipment	26 803	1 015	(1 341)	26 477
TOTAL MOVABLE TANGIBLE CAPITAL ASSETS	86 427	6 476	(3 831)	89 072

26.2 Minor assets**MOVEMENT IN MINOR ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2025**

	MACHINERY AND EQUIPMENT	TOTAL
	R'000	R'000
Opening balance	14 063	14 063
Additions	281	281
Disposals	(457)	(457)
TOTAL MINOR ASSETS	13 887	13 887

	MACHINERY AND EQUIPMENT	TOTAL
	R'000	R'000
Number of R1 minor assets	231	231
Number of minor assets at cost	4 703	4 703
TOTAL MINOR ASSETS	4 934	4 934

Included in the number of R1 minor assets are 125 chairs received from the Department of Agriculture, Land Reform and Rural Development

Minor capital assets under investigation
Included in the above total of the minor capital assets per the asset register are assets that are under investigation

	NUMBER	VALUE
	R'000	R'000
Machinery and equipment	3	2

There were 3 minor assets to the value of approximately R2 000 that could not be verified and are under investigation. All minor assets that were approved for disposal by the Disposal Committee were removed from the asset register by 31 March 2025.

Minor assets
MOVEMENT IN MINOR ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2024

	MACHINERY AND EQUIPMENT	TOTAL
	R'000	R'000
Opening balance	14 383	14 383
Additions	324	324
Disposals	(644)	(644)
TOTAL MINOR ASSETS	14 063	14 063

	MACHINERY AND EQUIPMENT	TOTAL
	R'000	R'000
Number of R1 minor assets	107	107
Number of minor assets at cost	4 934	4 934
TOTAL MINOR ASSETS	5 041	5 041

26.3 Movable tangible capital assets written off
MOVABLE CAPITAL ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2025

	MACHINERY AND EQUIPMENT	TOTAL
	R'000	R'000
Assets written off	30	30
TOTAL MOVABLE ASSETS	30	30

There were 10 assets that were written off against departmental budget as at 31 March 2025. 2 assets had a total value of approximately R30 000 and the remaining 8 assets had fully depreciated as at 31 March 2025.

MOVABLE ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2024

	MACHINERY AND EQUIPMENT	TOTAL
	R'000	R'000
Assets written off	-	-
TOTAL MOVABLE ASSETS	-	-

27 Intangible capital assets
MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2025

	OPENING BALANCE	ADDITIONS	DISPOSALS	CLOSING BALANCE
	R'000	R'000	R'000	R'000
SOFTWARE	1 351	778	(151)	1 978
TOTAL INTANGIBLE CAPITAL ASSETS	1 351	778	(151)	1 978

27.1 Movement for 2023/24**MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2024**

	OPENING BALANCE	ADDITIONS	CLOSING BALANCE
	R'000	R'000	R'000
SOFTWARE	1 351	-	1 351
TOTAL INTANGIBLE CAPITAL ASSETS	1 351	-	1 351

28 Immovable tangible capital assets**MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2025**

	OPENING BALANCE	ADDITIONS	DISPOSALS	CLOSING BALANCE
	R'000	R'000	R'000	R'000
BUILDINGS AND OTHER FIXED STRUCTURES	1 451	126	-	1 577
Other fixed structures	1 451	126	-	1 577
TOTAL IMMOVABLE TANGIBLE CAPITAL ASSETS	1 451	126	-	1 577

28.1 Movement for 2023/24**MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2024**

	OPENING BALANCE	ADDITIONS	CLOSING BALANCE
	R'000	R'000	R'000
BUILDINGS AND OTHER FIXED STRUCTURES	1 433	18	1 451
Other fixed structures	1 433	18	1 451
TOTAL IMMOVABLE TANGIBLE CAPITAL ASSETS	1 433	18	1 451

29 COVID-19 RESPONSE EXPENDITURE

		2024/25	2024/24
	Notes	R'000	R'000
Goods and services	Annexure 6	-	79
		-	79

The actual expenditure for Covid-19 Response expenditure at 31 March 2024 amounts to approximately R79 000 which relate to procurement that was done in 2022/23 of which R74 000 was paid during the first two quarters of the 2023/24 financial year. The total amount spent comprise of the following:

- Communication – R 6 000;
- Vaccine marketing– R63 000;
- Office disinfection – R8 000;
- Travelling incidental cost – R2 000.

VOTE 4 ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS for the year ended 31 March 2025**ANNEXURE 1A****STATEMENT OF TRANSFERS TO DEPARTMENTAL AGENCIES AND ACCOUNTS**

DEPARTMENT/ AGENCY/ ACCOUNT	TRANSFER ALLOCATION				TRANSFER		2023/24	
	ADJUSTED APPROPRIATION ACT	ROLL OVERS	ADJUSTMENTS	TOTAL AVAILABLE	ACTUAL TRANSFER	% OF AVAILABLE FUNDS TRANSFERRED	FINAL BUDGET	ACTUAL TRANSFER
	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000
Brand South Africa	186 716	-	-	186 716	186 716	100,0%	214 392	214 392
Media Development and Diversity Agency - MDDA	38 568	-	-	38 568	38 568	100,0%	36 173	36 173
South African Broadcasting Corporation	44	-	-	44	36	81,8%	44	43
Total	225 328	-	-	225 328	225 320		250 609	250 608

ANNEXURE 1B**STATEMENT OF TRANSFERS TO HOUSEHOLDS**

HOUSEHOLDS	TRANSFER ALLOCATION				TRANSFER		2023/24	
	ADJUSTED APPROPRIATION ACT	ROLL OVERS	ADJUSTMENTS	TOTAL AVAILABLE	ACTUAL TRANSFER	% OF AVAILABLE FUNDS TRANSFERRED	FINAL BUDGET	ACTUAL TRANSFER
	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000
Transfers								
Leave gratuity due to retirement of officials	600	-	-	600	280	46,7%	679	679
Leave discounting	708	-	-	708	244	34,5%	445	445
Total	1 308	-	-	1 308	524		1 124	1 124

ANNEXURE 1C

STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED

NAME OF ORGANISATION	NATURE OF GIFT, DONATION OR SPONSORSHIP	2024/25	2023/24
		R'000	R'000
RECEIVED IN KIND			
GIFTS			
2024/25			
No gifts were declared in 2024/25			
2023/24			
National School of Government	Branded Coffee Mug, Cap and book	-	1
Primedia	Entry fee and refreshments for the 702 Walk the Talk	-	1
DIRCO (BRICS Conference)	Backpack, powerbank, notebook	-	1
Ehlanzeni District Municipality	Gift voucher for 2 nights stay (breakfast, lunch dinner, 2 game drives per day)	-	9
Chinese Embassy	Chocolates and wine, earphones	-	1
SALGA	Swiss Cougar Bluetooth speaker, Branded cap, Okiyo 5pc BBQ set, Ergonomic lap cap	-	2
DSTV Media Sales	Voucher; easter eggs	-	1
Quadrant Solutions and Johannesburg Dev Agency	Meerlust 2020 Rubicon, Boshendal 1685 Shiraz, Flowers	-	1
The Institute of Research, UNISA	Book (Public Administration Challenges: Cases from Africa)	-	1
TOTAL GIFTS		-	18

NAME OF ORGANISATION	NATURE OF GIFT, DONATION OR SPONSORSHIP	2024/25	2023/24
		R'000	R'000
SPONSORSHIP			
2024/25			
ABSA Bank	Media packs, ABSA branded lounges and workstation equipped with power plugs, mobile charging stations, stable wifi, printing facility, audio visual equipment and catering (breakfast & lunch packs); back-packs, puffer jackets, screens,	2 500	-
Alive Advertising	Electronic Billboards Advertisement	285	-
Department of Sport	Food for entertainers	2	-
Gagasi Heart Media Group	Radio interviews	380	-
Gautrain	Digital screens, activations and bus shuttle services	176	-
Heinekken	Beverages and bar set-up	340	-
Shereno Printers	Printing of programmes	50	-
SITA	Lapelle mics with receivers, dynamic mics with stands, 8 input audio mixers, 100m SDI cable, audio cancelling headphones, walkie talkies and power banks	50	-
United Stations	Radio interviews	121	-
SANRAL	Democracy Bus	-	-
China Embassy	Trip to China (FOCAC Summit)	-	-
2023/24			
Robert Edwin Conferences	Flight, Accommodation to Women Leadership in Public Sector	-	11
On the Dot t/a Media 24	Catering for Government Exhibition day	-	11
Brand South Africa	Gifts for SADC Media Award winners	-	13
Industrial Development Corporation	Entertainment for the SADC Media Awards event	-	250
Department of Trade and Industry	Gifts for SADC Media Award winners	-	2
Gagagsi Heart Media Group	Refreshments for SADC Media Awards event	-	10
Stumbo	Refreshments for SADC Media Awards adjudicators	-	2
TOTAL SPONSORSHIPS		3 904	299
Sub-total – received in kind		3 904	317
TOTAL GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED		3 904	317

ANNEXURE 1D

STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS MADE AND REMISSIONS, REFUNDS AND PAYMENTS MADE AS AN ACT OF GRACE

NATURE OF GIFT, DONATION OR SPONSORSHIP (GROUP MAJOR CATEGORIES BUT LIST MATERIAL ITEMS INCLUDING NAME OF ORGANISATION)	2024/25	2023/24
	R'000	R'000

Made in kind

2024/25

Furniture and office equipment: 2 coat racks, 4 cabinets, 2 credenzas, 4 wall units, 8 chairs, 9 tables,1 bin waste
Machinery and equipment: 1 urn heater, 2 cameras, 1 paper cutter, 1 projector screen, 1 generator, 2 cameras, 1 television, 1 microwave, 1 safe
Computer equipment: 10 monitors, 7 printers, 10 notebooks, 1 docking station, 2 CPUs
Audio-visual equipment: 2 projectors, 1 Polycon
Consumables: 12 backpacks and 12 powerbanks

The following were the recipients of the above items: Agape Family Life Centre, Ubusi Bemvelo, Bathusi Early Learning Centre, Phuthanang Protective, African Seed Organisation, Refentse Primary school, Botaki Ba Afrika, First Love, Phetogane Secondary School, Itireleng Organisation, Guradians of Hope, Ubusi Bemvelo, GCIS Staff

2023/24

Furniture and office equipment: 1 Labelling Machine, 1 Binding Machine, 1 Shredder Machine, 3 Cameras, 1 Projector Stand, 1 Chair, 2 Couches, 1 Trolley, 1 Whiteboard, 2 Cabinets, 2 Flip charts, 1 Shelving storage,
Machinery and equipment: 2 tape recorders
Computer equipment: 19 computer CPUS, 12 notebooks, 14 monitors, 4 docking stations

The following were the recipients of the above items: Skeerpoort Primary School, Bethesda Special School, Skills Enrichment Foundation, Nkomazi Youth in Action, Pat Rico Care Centre, Velanjabulo Organisation, Safe Haven, Waterberg Wave Community Radio Station, Re-utlwahetse primary school, Tshwane Business Academy, Christian Academy

-	-
---	---

ANNEXURE 2

STATEMENT OF CONTINGENT LIABILITIES AS AT 31 MARCH 2025

NATURE OF LIABILITY	OPENING BALANCE 1 APRIL 2024	LIABILITIES INCURRED DURING THE YEAR	LIABILITIES PAID/ CANCELLED/REDUCED/ DURING THE YEAR	LIABILITIES RECOVERABLE	CLOSING BALANCE 31 MARCH 2025
	R'000	R'000	R'000	R'000	R'000
Claims against the department					
Estimated liability in respect of copyright matter	-	-	-	-	-
Estimated liability in respect of labour relations matter	2 311	1 032	974	-	2 369
Sub-total	2 311	1 032	974	-	2 369
Other					
Estimated legal cost in respect of copyright matter	797	-	-	-	797
Estimated legal cost in respect of litigation matters that relate to labour relations	600	400	-	-	1 000
Sub-total	1 397	400	-	-	1 797
TOTAL	3 708	1 432	974	-	4 166

The State Attorney estimates that the future legal cost will not exceed approximately R797 000 in respect of the copyright matter and approximately R1 million in respect of other litigation matters. Approximately R2,369 million is estimated at 31 March 2025 for labour relation matters.

ANNEXURE 3

CLAIMS RECOVERABLE

GOVERNMENT ENTITY	CONFIRMED BALANCE OUTSTANDING		UNCONFIRMED BALANCE OUTSTANDING		TOTAL		CASH IN TRANSIT AT 31 MARCH 2024	
	31/03/2025	31/03/2024	31/03/2025	31/03/2024	31/03/2025	31/03/2024	RECEIPT DATE UP TO SIX (6) WORKING DAYS AFTER YEAR END	AMOUNT
	R'000	R'000	R'000	R'000	R'000	R'000		R'000
NATIONAL / PROVINCIAL DEPARTMENTS								
The Presidency	-	-	-	46	-	46		46
Sub-total	-	-	-	46	-	46		46
OTHER GOVERNMENT ENTITIES								
Commission for Public Service Innovation / Department of Public Service and Administration	-	-	-	-	-	-		-
The Presidency	-	-	-	-	-	-		-
Sub-total	-	-	-	46	-	46		46
TOTAL	-	-	-	46	-	46		46

The were no outstanding departmental claims at 31 March 2025. A claim that was submitted to The Presidency by 31 March 2024 (2023/24 financial year) was settled in April 2024 (2024/25 financial year).

ANNEXURE 4

INTER-GOVERNMENT PAYABLES

GOVERNMENT ENTITY	CONFIRMED BALANCE OUTSTANDING		UNCONFIRMED BALANCE OUTSTANDING		TOTAL		CASH IN TRANSIT 31 MARCH 2025	
	31/03/2025	31/03/2024	31/03/2025	31/03/2024	31/03/2025	31/03/2024	RECEIPT DATE UP TO SIX (6) WORKING DAYS AFTER YEAR END	AMOUNT
	R'000	R'000	R'000	R'000	R'000	R'000		R'000
OTHER GOVERNMENT ENTITY								
Current								
South African Revenue Service	-	-	32	28	32	28		-
	-	-	32	28	32	28		-
Non-current								
Statistics South Africa	3 762	3 762	-	-	3 762	3 762		
Sub-total	3 762	3 762	-	-	3 762	3 762		
Total other government entities								
	3 762	3 762	32	28	3 794	3 790		
TOTAL								
	3 762	3 762	32	28	3 794	3 790		

An amount of R3.762 million is due to Statistics South Africa as the remaining balance of an outdoor advertising campaign that occurred in 2010/11 (Census 2011). The amount payable to the South African Revenue Services (SARS) was paid in April 2024 (2024/25 financial year).

ANNEXURE 5A

INTER-ENTITY ADVANCES PAID

GOVERNMENT ENTITY	CONFIRMED BALANCE OUTSTANDING		UNCONFIRMED BALANCE OUTSTANDING		TOTAL	
	31/03/2025	31/03/2024	31/03/2025	31/03/2024	31/03/2025	31/03/2024
	R'000	R'000	R'000	R'000	R'000	R'000
NATIONAL DEPARTMENT						
DIRCO	-	-	1 382	-	1 382	-
TOTAL	-	-	1 382	-	1 382	-

Advances paid to DIRCO in relation to international trips undertaken by GCIS officials.

ANNEXURE 5B

INTER-ENTITY ADVANCES RECEIVED

GOVERNMENT ENTITY	CONFIRMED BALANCE OUTSTANDING		UNCONFIRMED BALANCE OUTSTANDING		TOTAL	
	31/03/2025	31/03/2024	31/03/2025	31/03/2024	31/03/2025	31/03/2024
	R'000	R'000	R'000	R'000	R'000	R'000
NATIONAL DEPARTMENTS						
Current						
Agriculture, Land Reform and Rural Development	-	-	-	1 007	-	1 007
Arts and Culture	33	-	-	612	33	612
Cooperative Governance	-	1 192	2 118	-	2 118	1 192
Communication and Digital Technologies	-	1 421	1 883	-	1 883	1 421
Correctional Services	-	-	405	81	405	81
Defence	-	-	2 124	-	2 124	-
Environmental Affairs	4 608	5 877	-	-	4 608	5 877
Higher Education and Training	3 608	-	-	-	3 608	-
Home Affairs	-	-	696	1 382	696	1 382
Human Settlements	-	714	-	-	-	714
Justice and Constitutional Development	-	-	5 417	11 768	5 417	11 768
Labour	-	-	460	6 013	460	6 013
Military Veterans	-	1 264	-	-	-	1 264
National Treasury	-	-	18	-	18	-
South African Police Service	-	-	844	564	844	564
Traditional Affairs	-	-	-	475	-	475
Transport	-	1 385	952	-	952	1 385
Water Affairs	-	-	2 500	-	2 500	-
Women	-	-	297	-	297	-
Subtotal	8 249	11 853	17 714	21 902	25 963	33 755

GOVERNMENT ENTITY	CONFIRMED BALANCE OUTSTANDING		UNCONFIRMED BALANCE OUTSTANDING		TOTAL	
	31/03/2025	31/03/2024	31/03/2025	31/03/2024	31/03/2025	31/03/2024
	R'000	R'000	R'000	R'000	R'000	R'000
PUBLIC ENTITIES						
Current						
Civilian Secretariat for Police	-	-	416	10	416	10
Compensation Fund	-	-	4 132	39 720	4 132	39 720
Education, Training and Development Practice	-	-	-	347	-	347
Health Professions Council of South Africa (HPCSA)	-	-	-	408	-	408
Independent Communications Authority of South Africa (ICASA)	-	-	-	167	-	167
Independent Police Investigative Directorate (IPID)	-	-	-	939	-	939
KZN Film Commission	-	-	-	1	-	1
Municipal Demarcation Board (MDB)	-	-	-	678	-	678
National Credit Regulator	-	-	-	917	-	917
National Heritage Council (NHC)	-	-	37	127	37	127
National Institute for Communicable Diseases (NICD)	-	-	810	-	810	-
National Prosecuting Authority (NPA)	-	-	104	49	104	49
PALAMA	-	-	588	588	588	588
Rustenburg Water Services Trust	-	-	-	18	-	18
SASSETA	88	309	-	-	88	309
South African Reserve Bank	-	-	-	240	-	240
Special Investigating Unit	-	-	-	62	-	62
Unemployment Insurance Fund	-	7 412	15 652	-	15 652	7 412
Subtotal	88	7 721	21 739	44 271	21 827	51 992
TOTAL	8 337	19 574	39 453	66 173	47 790	85 747
Current	8 337	19 574	39 453	66 173	47 790	85 747
Non-current	-	-	-	-	-	-

ANNEXURE 6

COVID 19 RESPONSE EXPENDITURE

Per quarter and in total

EXPENDITURE PER ECONOMIC CLASSIFICATION	APRIL 2024	MAY 2024	SEPT 2024	SUBTOTAL Q1 2024	JUL 2024	AUG 2024	SEPT 2024	SUBTOTAL Q2 2024	OCT 2024	NOV 2024	DEC 2024	SUBTOTAL Q3 2024	JAN 2025	FEB 2025	MAR 2025	SUBTOTAL Q4 2025	TOTAL 2024/25	TOTAL 2023/24
	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000
Goods services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	79
Management/Handling fees	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Advert: Promotional items	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Advert: Marketing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	63
F&O/Equip<R5000: Office Furniture	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Com: Radio & TV Transmissions	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	6
CONTRCTRS:AUDIO-VISUAL SERV	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
A&S/O/S: Researcher	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Cons Hous Sup:Wash/Clean Dete	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Cons Hous Sup:Workplac Décor	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
P/P: Cleaning Services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
P/P: Pest Cntrl/Fumigation	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	8
T&S Forgn : Incidental cost	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
Rental & Hiring	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL COVID 19 RESPONSE EXPENDITURE	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	79

No disaster and relief expenditure incurred in 2024/25. The actual expenditure for Covid-19 response at 31 March 2024 amounts to approximately R79 000 which relate to procurement that was done in 2022/23 and paid during the first two quarters of the 2023/24 financial year. The total amount spent comprise of the following:

- Communication – R 6 000;
- Vaccine marketing– R63 000;
- Office disinfection – R8 000;
- Travelling incidental cost – R2 000.

ANNEXURE 7

ANALYSIS OF PRE-PAYMENTS AND ADVANCES (NOTE 9)

NAME OF ENTITY	SECTOR OF THE ENTITY	DESCRIP- TION OF GOODS, SERVICES, AND/OR CAPITAL ASSETS PAID FOR	CLASSI- FICATION CATEGO- RIES	CONTRACT REFER- ENCE NUMBER	TOTAL CON- TRACT VALUE	CONTRACT COM- MEN- CE- MENT DATE	CON- TRACT END DATE	FRE- QUENCY OF THE PRE-PAY- MENT OR ADVANCE	BALANCE OUT- STANDING AS AT 31 MARCH 2024	TOTAL AMOUNT PREPAID / ADVANCED IN THE CURRENT YEAR	LESS: GOODS, SERVICES OR CAPITAL ASSETS RECEIVED IN THE CURRENT YEAR	ADD / (LESS): OTHER	BALANCE OUTSTAND- ING AS AT 31 MARCH 2025	REASON FOR PREPAYMENT OR ADVANCE AND FOR IT REMAINING OUTSTANDING AT YEAR END (MORE DETAILS CAN BE PROVIDED IN THE NARRATIVE BLOCKS WHERE NECESSARY)
					R'000				R'000	R'000	R'000	R'000		
PRE-PAYMENTS														
Multichoice	Private Sector	Monthly subscription for digital television signal	Goods and services	Customer No: 66988830	425	01 April 2024	31 March 2025	Monthly	-	425	(425)	-	-	It is a condition that the service must be paid in advance to prevent the disconnection of the signal. The cost is expensed in the Statement of Financial Performance when services were rendered.
TOTAL PRE-PAYMENTS									-	425	(425)	-	-	

NAME OF ENTITY	SECTOR OF THE ENTITY	DESCRIPTION OF GOODS, SERVICES, AND/OR CAPITAL ASSETS PAID FOR	CLASSIFICATION CATEGORIES	CONTRACT REFERENCE NUMBER	TOTAL CONTRACT VALUE	CONTRACT COMMENCEMENT DATE	CONTRACT END DATE	FREQUENCY OF THE PREPAYMENT OR ADVANCE	BALANCE OUTSTANDING AS AT 31 MARCH 2024	TOTAL AMOUNT PREPAID / ADVANCED IN THE CURRENT YEAR	LESS: GOODS, SERVICES OR CAPITAL ASSETS RECEIVED IN THE CURRENT YEAR	ADD / (LESS): OTHER	BALANCE OUTSTANDING AS AT 31 MARCH 2025	REASON FOR PREPAYMENT OR ADVANCE AND FOR IT REMAINING OUTSTANDING AT YEAR END (MORE DETAILS CAN BE PROVIDED IN THE NARRATIVE BLOCKS WHERE NECESSARY)
					R'000				R'000	R'000	R'000	R'000	R'000	

ADVANCES

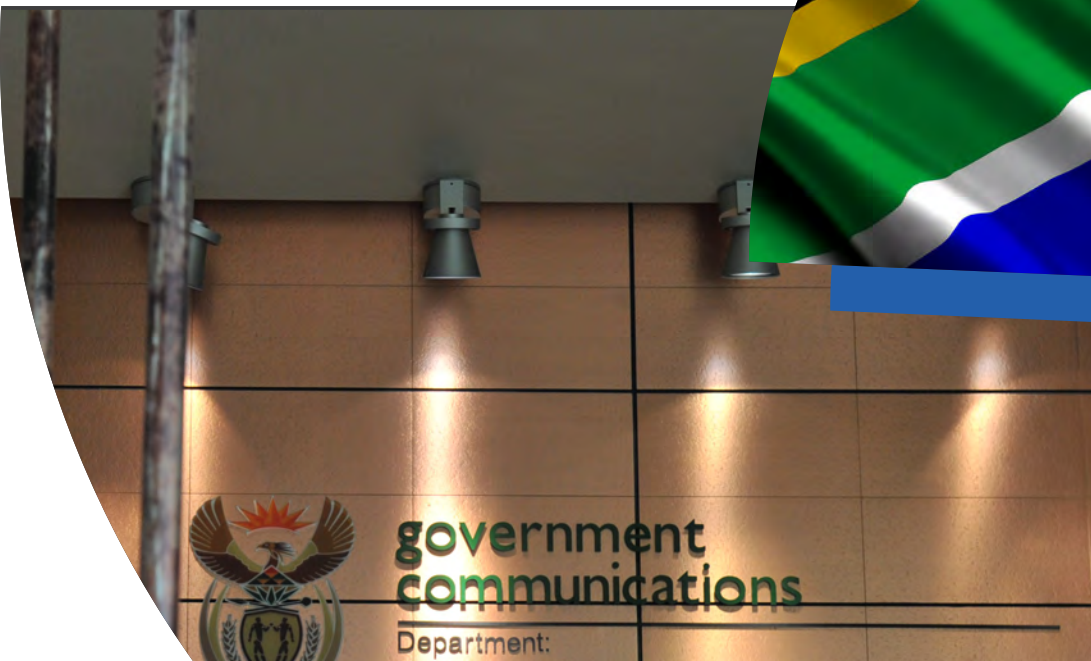
Department of International Relations and Cooperation (DIRCO)	Public Service	Advances in respect of foreign trips undertaken by GCIS officials	National departments	Agreement between GCIS and DIRCO	1 382	1 April 2024	31 March 2025	As the need arise	-	3 668	(2 286)	-	1 382	DIRCO assists GCIS staff with accommodation and ground transport when travelling abroad to cover the events of the President and Deputy-President.
GCIS staff	Public Service	Advances paid to staff to undergo official travelling	National departments	Staff personnel numbers	5	1 April 2024	31 March 2025	As the need arises	75	97	(167)	-	5	Advances are paid to GCIS staff who undertake official trips to cover their daily allowances, meals and incidental costs in accordance with the DPSA and National Travel Policy Framework.

TOTAL ADVANCES

75	3 765	(2 453)	-	1 387
----	-------	---------	---	-------

TOTAL PREPAYMENTS AND ADVANCES

75	4 190	(2 878)	-	1 387
----	-------	---------	---	-------





GOZA^{TV}



#GovZAUpdates

|

@GovernmentZA

|

www.gcis.gov.za



TSHEDIMOSETSO HOUSE

1035 cnr Frances Baard and Festival streets,
HATFIELD, Pretoria, 0083

Tel: 012 473 0000