

DEPARTMENT OF TRADE, INDUSTRY AND COMPETITION

NO. 6745

17 October 2025

**NOTICE OF WITHDRAWAL OF NATIONAL CONSUMER COMMISSION'S
ENFORCEMENT GUIDELINES**

I, Hardin Ratshisusu, the Acting Commissioner of the National Consumer Commission, hereby withdraw the Enforcement Guidelines of the National Consumer Commission that were published in the Government Gazette Notice 93 of 2011.

The said Enforcement Guidelines are withdrawn on the basis that there have been concerns raised in a number of proceedings before the National Consumer Tribunal relating to inconsistencies between the said Enforcement Guideline and Consumer Protection Act 68 of 2008.

The withdrawal of such Enforcement Guidelines is intended to avoid any opportunistic points being raised before the National Consumer Tribunal. This withdrawal will not affect any pending or finalised investigations.

Date and signed on this day of March 2025.

Hardin Ratshisusu

Acting Commissioner: National Consumer Commission

Date: /March 2025