

## DEPARTMENT OF TRADE, INDUSTRY AND COMPETITION

NO. 6678

26 September 2025



## NOTICE TO CUSTOMERS

Notice No. 37 of 2025

## NON-RESPONSE ON THE LINK FOR DIRECTOR'S CHANGE OF CONTACT DETAILS

Please note that we have observed that when there are changes of director contact details which the director concerned has not authorized it, instead of rejecting the application according to the email sent to him/her, they tend to leave it and later complain to the Commission.

The process is as follows, when there are changes for contact details both old and new cell numbers and email addresses are notified so that if the changes are not authorized the right person can reject the unauthorized changes within 24 hours, if there is no rejection it will be assumed that the changes are legitimate and the contact details will be updated after 24 hours.

Please check the links sent to you to either approve the changes or reject the changes within 24 hours of receipt of the messages from the Commission, this will prevent unauthorized people from filing purported resignations on behalf of the directors.

Again, when you receive the links from CIPC please ensure that you either **Approve or Reject** the change within 24 hours. Do not remain silent.

Yours Sincerely

Adv. Rory Voller

CIPC Commissioner

Date: 20 August 2025