

## GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS

## DEPARTMENT OF TELECOMMUNICATIONS AND POSTAL SERVICES

NO. 4892

27 May 2024

**NOTICE OF EXTENSION OF EXCLUSIVITY PERIOD OF THE SOUTH AFRICAN POST OFFICE SOC LTD**

The Minister of Communications and Digital Technologies has in terms of section 16(8) of the Postal Services Act, 1998 (Act No. 124 of 1998), reviewed the period during which no person other than the South African Post Office SoC Ltd (SAPO) may provide a reserved postal service and hereby extend exclusivity for SAPO to provide reserved services for a period ending 1 April 2025.

In terms of schedule 1 of the Postal Services Act, the reserved postal services include:

- (a) Delivery of all letters, postcards, printed matter, small parcels, and other postal articles subject to the mass size limitations and including one kilogramme or size which enables it to fit into a rectangular box with the following dimensions:
  - length 458 mm
  - width 324 mm
  - thickness 100 mm
  - Cylinders having a maximum length of 458 mm and 100 mm thickness a mass of up to one kilogramme are regarded as letters.
- (b) Issuing of postage stamps; and
- (c) Provision of roadside collection and address boxes.

In terms of paragraph 2 of Schedule 1, a letter means any form of written communication or other document, article or object that is directed to a specific person or persons or specific address and is to be conveyed other than by electronic means and includes a parcel, package or wrapper containing any such communication or article conforming to the mass size limitations set out above.

The legislative framework and the licence require SAPO to provide such services universally to every citizen in the country to ensure that all citizens have equal access to a basic postal service that is reasonably accessible regardless of physical location, at an affordable and uniform postage rate.

  
**HON. MONDLI GUNGUBELE, MP**  
**MINISTER OF COMMUNICATIONS AND DIGITAL TECHNOLOGIES**  
**DATE:**