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**GENERAL NOTICES • ALGEMENE KENNISGEWINGS**

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**DEPARTMENT OF TOURISM****NOTICE 1852 OF 2023****DESIGNATION OF THE TOURISM COMPLAINTS OFFICER**

I, Patricia de Lille, Minister of Tourism, by virtue of the power vested in me in terms of section 45(1) of the Tourism Act, 2014 (Act No 3 of 2014), hereby give notice that I have designated Ms Lizzy Mathopa, Chief Director: Tourism Visitor Services, an official of the Department of Tourism, as the Tourism Complaints Officer, to perform the duties referred to in section 46 of the Act and to deal with any complaints received in respect of tourism services, facilities or products in the manner provided for in section 47 of the Act.

The designation is effective from the date of publication of the notice.

The contacts details of the Tourism Complaints Officer:

Physical Address: Tourism House, 17 Trevenna Street, Sunnyside. Private Bag X424, PRETORIA 0001

Telephone: (+ 27) 12 444 6000· Fax: (+ 27) 12 444 7000. Call Center: 0860 121 929

Email: [complaints@tourism.gov.za](mailto:complaints@tourism.gov.za)

*P. de Lille*

**Patricia de Lille**

**Minister: Tourism**

**Date: 22.05.2023**