## ANNUAL REPORT **2017/18**











## DEPARTMENT OF PUBLIC SERVICE AND ADMINISTRATION VOTE 10

## ANNUAL REPORT FOR THE 2017/18 FINANCIAL YEAR

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# Part A General Information



#### 1. DEPARTMENT'S GENERAL INFORMATION

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#### 2. LIST OF ABBREVIATIONS/ACRONYMS

AGSA : Auditor-General of South Africa

AIDS : Acquired Immunodeficiency Syndrome

APRM : African Peer Review Mechanism

APSA : African Peace and Security Architecture

AU : African Union

CDWP : Community Development Workers Programme

CDWs : Community Development Workers

CPSI : Centre for Public Service Innovation

CSAR : Country Self-Assessment Report

DPME : Department of Planning, Monitoring and Evaluation

DPSA : Department of Public Service and Administration

EHW : Employee Health and Wellness

GEHS : Government Employees Housing Scheme

HIV : Human Immunodeficiency Virus

HOD : Head of Department

HRM : Human Resource Management

ICT : Information and Communication Technology

IT : Information Technology

MPAT : Management Performance and Assessment Tool

MPSA : Minister for the Public Service and Administration

NDP : National Development Plan

NSG : National School of Government

OFA : Organisational Functionality Assessment

PAMA : Public Administration and Management Act

PERSAL : Personnel and Salary Administration System

PILIR : Policy and Procedure on Incapacity Leave and I-II Health Retirement

PMDS : Performance Management and Development System

PPP : Public Private Partnership
PSC : Public Service Commission

PSCBC : Public Service Coordinating Bargaining Council

QMS : Queue Management System
SCM : Supply Chain Management

SDIP : Service Delivery Improvement Plan
SITA : State Information Technology Agency

SMS : Senior Management Service

UN : United Nations

VCT : Voluntary Counselling and Testing

#### FOREWORD BY THE MINISTER 3.

It is my honour to present the Department of Public Service and Administration's (DPSA's) 2017/18 Annual Report in honour of Dr. Zola Skweyiya, who passed away in early April this year. Not only did Dr. Skweyiya dedicate his entire life to the fight against apartheid. His immense contribution towards building the postapartheid Public Service is particularly befitting of a tribute.

Many of the laws, policies and regulations that are the foundation of today's Public Service date back to Dr. Skweyiya's tenure as South Africa's first Minister for the Public Service and Administration. Most significant of these was the White Paper on Transforming Public Service Delivery (Batho Pele White Paper) in 1997. The Batho Pele White Paper sought to change the old rules-bound Public Service to a Public Service kind that is infused with a culture of putting people first.

The year under review also coincided with the 20th anniversary of the Batho Pele White Paper. During the annual Public Service Month festivities in September 2017, hundreds of public servants marked this milestone by recommitting themselves to



Ms Ayanda Dlodlo, MP

the Batho Pele ethos under the theme: Together Moving the Public Service Forward: We Belong, We Care, We Serve".

#### ACHIEVEMENTS IN RELATION TO STRATEGIC OUTCOME ORIENTED GOALS

The Minister for the Public Service and Administration (MPSA) is responsible for the coordination and reporting on the implementation of Outcome 12: "An Effective, Efficient and Development Oriented Public Service". Outcome 12 has 7 suboutcomes and 8 impact indicators. The MPSA, through the DPSA, is responsible for the implementation of 5 of the suboutcomes and 3 impact indicators.

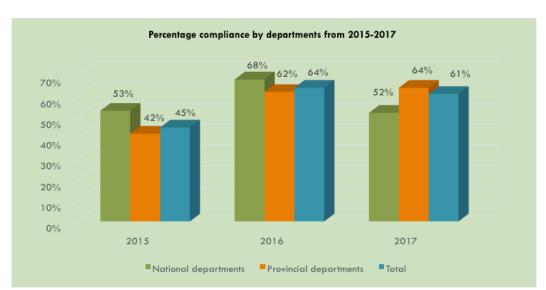
During the 2017/18 financial year, the following was achieved with respect to the different projects and interventions under each of the relevant sub-outcomes and impact indicators : -

#### Strategic Outcome Oriented Goal 1: A Stable Political-Administrative Interface

Public Service Act delegations from Executive Authorities to Accounting Officers and other senior officials

The DPSA issued a Directive on Public Administration and Management Delegations in 2014. During the 2017/18 financial year, a total of 96 out of 168 departments were assessed. The breakdown of the departments assessed is as follows:

- 23 out of 44 national departments
- 13 out of 114 provincial departments.



The graph below indicates that rate of compliance by national and provincial departments.

The low rate of compliance can be attributed to, amongst others, the lack of awareness of the existence of the delegations by Executive Authorities. In order to promote compliance with the Directive, implementation support was provided to 40 departments. Furthermore, the Department will issue reminders to non-complying departments and inform Executive Authorities of the delegation prescripts during the induction programme of Ministers in 2019 when the new administration comes into power.

 Develop improved administrative-level processes run by the Director-General in the Presidency and the Directors-General in the Offices of the Premier on management of Heads of Department

In December 2017, Cabinet approved that the MPSA could issue the Performance Management and Development System (PMDS) for Heads of Department (HODs) and the PMDS for members of the Senior Management Service (SMS). The MPSA issued the Directives in January and February 2018, respectively for implementation with effect from April 2018. The DPSA together with the Department of Planning, Monitoring and Evaluation (DPME) hosted a national workshop on both these policies in February 2018. In addition, engagements were held with the provincial HODs to familiarise them with the policy, including DPME's draft Guidelines for the evaluation of HODs. Continuous support on the implementation of the Performance Management and Development System will be provided to departments.

#### Strategic Outcome Oriented Goal 2: A Public Service That is a Career of Choice

 Pilot a formal graduate recruitment scheme to support departments in attracting and developing young talent

Cabinet approved the Framework on the Graduate Recruitment Scheme in December 2017. The Public Service Graduate Recruitment Scheme Framework seeks to provide a well-defined, transparent and shared strategy for recruiting dedicated young people and ensuring that their skills are developed, and accompanied by a career progression to ensure that they are retained in the service, but importantly in the specialised areas they are primarily qualified in.

#### FOREWORD BY THE MINISTER Continued

#### Using assessment mechanisms to build confidence in the Public Service's recruitment processes

The NDP states that while departments have a responsibility for appointments, there is a need for further development of assessment mechanisms, particularly in areas where specific technical or policy skills are required, and these will therefore need to be designed with a specific focus on supporting departmental recruitment processes. In an attempt to achieve this, the DPSA conducted research and established that some of the departments that use the psychometric/competency assessment mechanisms include the following departments:

- National Treasury
- Department of Basic Education
- Department of Social Development
- Department of Trade and Industry
- Government Technical Advisory Centre
- Government Pensions Administration Agency
- Selected Western Cape and KwaZulu-Natal provincial departments.

The DPSA also established that some departments, based on the post, use other mechanisms such as practical/technical exercises.

In order to strengthen work in this area, the DPSA has requested the NSG to initiate a process to strengthen training for Human Resource practitioners and selection panel members.

#### Development and implementation of mentoring and peer support mechanisms for senior managers

The DPSA developed a Guideline on mentoring and peer support mechanisms for senior managers. The purpose of the Guideline is to promote leadership development within departments by introducing an alternative yet effective mode of learning where individuals can develop through the transfer of knowledge and skills based on the experience of their peers.

Support on the application of the Guideline was provided through engagements and workshops held with the Department of Basic Education, Office of the Premier: KwaZulu-Natal and the KwaZulu-Natal Department of Arts and Culture. Furthermore, senior managers from these departments were provided with training in order to equip them with skills on how to mentor others.

Growing the intellectual capital that exists within the Public Service through mentorships means that departments need to dedicate a considerable amount of time and energy to the development and training of the mentors who form the foundation of such an intervention. In order for the mentoring programme to be successful, it cannot exist as an isolated programme but needs to be integrated into the broader development interventions of departments.

The Department will continue to provide departments with support on the implementation of the Guideline.

#### Develop mechanisms to help departments strengthen their internal Human Resource capacity

Based on the 2016 Management Performance Assessment Tool (MPAT) scores on Human Resources as well as requests for support by departments, multidisciplinary support interventions were planned. The DPSA found that the major challenge is that human resource practitioners do not follow the basic Public Service prescripts.

Support was provided to 19 national departments and 4 provinces. The nature of support provided included, amongst others, matters related to:

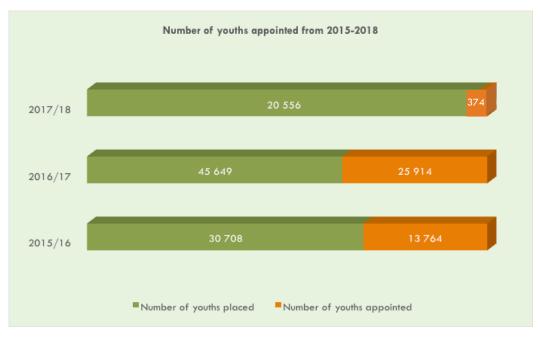
- The transfer of functions
- Organisational design
- The implementation of the Directive on Public Administration and Management
- · The feasibility of establishing the Astronomy Management Authority as a government component, and
- The development of policies on Reasonable Accommodation and Assistive Devices.

#### Support the appointment of youth into learnership, internship and artisan programmes

The DPSA monitors the appointment of youths into learnerships, internship and artisan programmes within the Public Service.

Over the 3 past financial years (2015/16 - 2017/18), a total of 96 913 youths were placed, of which 40 052 (41.3%) were persons appointed permanently, on contract and those on long term developmental and receiving stipends in terms of the Occupation Specific Dispensation.

The graph below provides a further breakdown per financial year:



#### FOREWORD BY THE MINISTER Continued

During the 2017/18 financial year, 31 out of 49 (63%) of national departments did not report nor implement the developmental programmes. There was also a lack of reporting by provincial departments.

Many departments have been implementing one form or a combination of developmental programmes (internship, learnership, apprenticeship, work integrated learning), graduate recruitment schemes and structured youth development programmes. The term and meaning of "internship" had to be expanded to accommodate the different needs for preentry into Public Service employment. As a result, a revised Directive on Developmental Programmes incorporating the wide range of format of this level of career was submitted to the MPSA for approval.

The unintended consequence of the revision of the Public Service Regulations (2016) which subjects the implementation of developmental programmes in departments to the availability of budgets, renders the DPSA unable to set an implementation target for achievement by departments. Prior to April 2016, departments were in terms of the Determination on Internship issued in 2010 expected to recruit and place a person on internship, learnership and apprenticeship programmes at a total equivalent to 5% of their approved total fixed staff establishment on annual basis. In terms of the current Public Service Regulations, such target cannot be set anymore.

Is it encouraging that some departments have integrated the planning and implementation of the developmental programmes into the departmental recruitment processes. In this way, internship programmes are used a source for the talent pool from which to recruit.

Although they have high an advantage of an intensive infrastructure and national footprint, large sector departments such as the South African Police Service, departments of Defence, Health and Education have not fully exploited the strategic value of internship programmes. Departments such as Health could benefit in placing interns of various occupations in the value chain service delivery points. For an example, artisans and administration assistants could be placed at public health facilities to address the infrastructure repair and the management of patients' records filing systems.

#### Review and improve the Senior Management Service Performance Management and Development System

As previously reported under the revision of the PMDS for Heads of Departments (HODs); the Directive on the revised PMDS for members of the SMS was issued in February 2018.

The revised PMDS now incorporates the evaluation of performance based on Auditor-General's audit opinion, the Annual Performance Plan, and a mandatory key government focus area each weighted at 20% in addition to the compulsory Key Result Areas. Furthermore, dates for entering into performance contracting, reviews, assessments and evaluations have been prescribed.

In order to provide support to departments, the DPSA conducted 7 capacity building workshops with the national and provincial departments. Ongoing support will continue to be provided to departments.

## Strategic Outcome Oriented Goal 4: Efficient and Effective Management and Operations Systems

 Provide measures for departments to ensure increased efficiency and effectiveness in functionality of operations and productivity

The DPSA assessed and mapped the following as-is (current) business processes for departments.

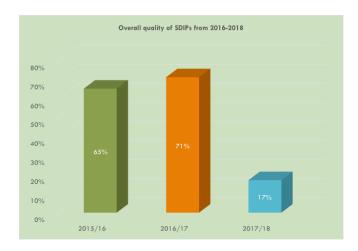
- <u>Department of International Relations and Cooperation</u>: Cash Flow Management: Missions, Cash Flow Management Head Office, Payment and Logistics and the Management and Monitoring of medical aid claims for officials abroad.
- <u>Department of Environmental Affairs:</u> Processing of waste management licence, Providing Geographic Information System Advisory Services, Drafting and vetting of legislation and the Implementation and enforcement of Occupational Health and Safety as well as Health Environment Risk and Quality.
- <u>National School of Government:</u> Learner records, Processing client enquiries, Training logistics and the Recruitment of Education Training Development Practitioners.

These processes were improved in line with the Business Process Improvement Wheel. In addition, the DPSA provided support on the improvement in the turnaround times of these departments with mapped business processes. They were also assisted with the development of Standard Operating Procedures. The Standard Operating Procedures focused on the same cores services, in line with the improved business processes.

The DPSA will continue to provide support on Operations Management to other priority departments that will be identified.

 Implementation of the service delivery improvement planning system for prioritised service delivery departments

The DPSA is responsible for proving support to departments to improve the quality and implementation of their Service Delivery Improvement Plans (SDIPs). There is concern on the 15 out of 161 (9%) departments that could not submit their SDIPs in the 2015/18 SDIP cycle despite the support that has been provided over the past 5 years. The overall quality of the SDIPs developed by departments has improved from 19% in the 2012/15 SDIP cycle to 62% in the 2015/18 SDIP cycle. The quality of the SDIPs developed by departments per financial year is as indicated in the graph below:



#### FOREWORD BY THE MINISTER Continued

There is also a poor submission of the annual SDIP progress implementation reports as the submission rate varies from 12% in the 2013/14 financial year to 46% in the 2016/17 financial year. The poor submission rate can be attributed to, amongst others, the confusion caused by the dis-integrated planning frameworks of the DPSA and the DPME.

In preparation for the 2018/21 SDIP cycle, the DPSA provided support to 144 out of 161 (89%) departments. Further support was provided to departments that did not submit their SDIPs and did not meet the minimum standards.

Going forward, an integrated approach in the provision of support efforts to departments will be followed in respect of the Service Delivery Model, business process mapping and re-engineering, Standard Operating Procedures, service standards and the SDIPs. The DPSA will also explore the automation of the SDIP assessment process and collaborate with the DPME on the evaluation of the SDIPs and the medium to short-term planning framework.

#### Productivity Measurement Tool

The DPSA developed the final Productivity Measurement Tool, which aims to measure the efficiency and effectiveness of Public Service organisations in order to enhance public accountability. The Department of Social Development and the Department of Agriculture, Forestry and Fisheries were capacitated on how to implement the Tool.

Once the Tool has been approved, the plan will be that all departments will be expected to implement the Tool with effect from 2020. Support on the application of the Tool will be provided to departments.

#### Promote greater and more consistent delegations in departments

The MPSA approved the 2017 Guide on Administrative and Operational Delegations. The purpose of the Guide is to provide:

- Principles of administrative action and delegated decision-making at an operational level in departments that
  adhere to the rules of just administrative action (administrative action must be lawful, procedurally fair and
  reasonable).
- A toolkit to assist managers in departments on how to assign decision-making powers, duties, roles and responsibilities to administrators at the lowest possible level at all tiers (head office, region, district, institution).

#### Prioritised services e-enabled

The DPSA assisted the following departments in e-enabling various services:

- An e-Matric System was implemented by the Department of Education. The e-Remark/ e-Recheck module
  enables learners to apply for a re-mark or re-check of an examination script for a specific period after the
  results have been published. The e-Registration module enables learners who did not finish matric to apply to
  write the matric exams.
- The Integrated Person Related Information System was implemented by the Department of Justice and Constitutional Development. The Person Identification and Verification Application which verifies a person's identity against the Department of Home Affairs records using fingerprints was developed and was first implemented by the South African Police Service. The Application is being rolled out across the departments that fall under the justice and security cluster.

#### FOREWORD BY THE MINISTER Continued

- The Integrated Case Management System was implemented by the South African Police Service. The case management solution has expanded to a national footprint of 509 courts and 1 144 police stations across the country.
- The Key Performance Management Information System was implemented. It provides a dashboard to present an integrated health-check of the end-to-end CJS.
- A e-Filing System was implemented the Department of Labour. The system serves as a one-stop shop for registration for compensation and eliminate services that were disparate.
- An Exam—Query System was implemented by the Department of Higher Education and Training. The System
  allows an interactive engagement between students, colleges and the Department.
- An e-Services Companies and Intellectual Property Commission (CIPC) was implemented by the Department of Trade and Industry. This allows the Department to provide its services online.

## Strategic Outcome Oriented Goal 6: Increased Responsiveness of Public Servants and Accountability to Citizens

 Revitalize and monitor adherence to the Batho Pele programme (improving attitudes, being courteous, responsiveness, wearing name tags, etc)

The departments of Basic Education, Health, Human Settlements, Labour, Social Development and Transport were supported to develop standards for Batho Pele principles. The aim of developing the Batho Pele standards is to improve service delivery measurement of performance, and thereby increasing government officials' responsiveness to citizens' needs. Improvement in public servants' behaviour and attitudes will lead to improved responsiveness to citizens' needs.

The DPSA plans to conduct a survey to establish how the rest of the Public Service is implementing the Batho Pele principles.

Improved access to government services through the Thusong Service Centre Programme

The Thusong Service Centre Programme was initiated in 1999 as government's commitment to ensure quality access to information and services of government in an integrated manner and closer to citizens that reside in outlying areas.

The DPSA in collaboration with the Government Communication and Information Systems are tasked with the responsibility to develop and support the implementation of an improvement programme. The programme will serve as an intervention to enhance the functionality and sustainability of the Thusong Service Centres across the country. It will culminate in the development of a framework for the establishment, promotion and maintenance of service centres.



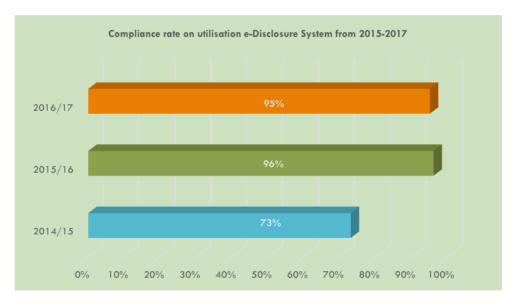
### Strategic Outcome Oriented Goal 8: Improved Mechanisms to Promote Ethical Behaviour in the Public

#### Strengthen implementation of the Financial Disclosure Framework

In an attempt to strengthen the implementation of the Financial Disclosure Framework, chapter 3 of the Public Service Regulations, which provides for the revised and electronic submission of disclosure of financial interests has been revised. Furthermore, the Directive on other designated categories of employees to submit financial disclosure forms was issued in March 2017. In support of the implementation of the Determination, an explanatory manual on details of interests to be disclosed and a guide on verification of disclosed interests were also issued to departments.

During the 2017/18 financial year, a request was submitted to the MPSA to designate employees responsible for the Cooperative Incentive Scheme and the Black Business Supplier Development Programme of the Department of Small Business Development to disclose their financial interests.

In addition, a report on the implementation of electronic disclosures of financial interests (e-Disclosure System), by designated employees was produced. The 3-year trend on the use of the e-Disclosure System to disclose financial interests by members of the Senior Management Service is as follows:



The compliance rate of oother categories of employees using the e-Disclosure System for the 2016/17 disclosure period was 37%.

#### Prohibit public servants from doing business with the state

The Directive on other Remunerative Work was implemented with effect from November 2016. In an attempt to improve adherence by Public Service employees to the Directive on the performance of other remunerative work (to prohibit public servants from doing business with the State), workshops were conducted to support departments with the implementation of the Revised Determination on Other Remunerative Work.

The implementation of the Directive by national departments is encouraging and provincial departments are experiencing challenges. One of the major reasons for the lack of compliance is due to the limited understanding of the criteria used for assessing applications. This has therefore resulted in a high number of approvals being granted for other remunerative work.

Strengthening the protection of Public Service whistle-blowers

The amendment of the Protected Disclosures Act created a need to strengthen the protection of Public Service employees reporting on corruption and unethical conduct. To give effect to regulations 13 (e) and 14 (q) of the Public Service Regulations, 2016, the DPSA drafted a framework for the management of Protected Disclosures (whistle-blowing) by Public Service employees. Consultations on the draft framework will commence during the 2018/19 financial year.

#### Achievement Against the Medium Term Strategic Framework Impact Indicators

 Funded vacancy rate (average percentage of posts on PERSAL which are vacant over a quarter, for all national and provincial departments)

The average vacancy rate over the 2015/16, 2016/17 and 2018/19 cycle is 11.02 %.

Based on the available information on the Personnel and Salary Administration System (PERSAL) during the time of reporting, the average vacancy rate was 9.98%.

Average number of days taken to resolve disciplinary cases (all national and provincial departments)

There was an increase in the number of days taken to resolve disciplinary cases during the 2017/18 financial year as compared to the 2016/17 financial year. The 3-year trend in terms of the average number of days taken to resolve disciplinary cases is as follows:

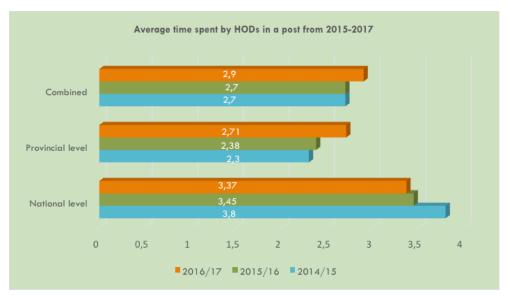


The MPSA issued a Directive for departments to capture cases on PERSAL in order to enable the DPSA to monitor the compliance trends and make necessary interventions.



#### Retention of Heads of Department measured by the average number of years spent in a post





The national average number of years spent in a post decreased, due to amongst others, the appointment of new HoDs following the expiry or termination of contracts of previous incumbents. Furthermore, it should be noted that in certain instances, HODs spent more than 5 years in a post and this is due to the extension of their employment contract.

As at 30 September 2017, the average time spent by Heads of national departments in a post was 3.62 years whilst Heads of national Government Components spent an average of 2.42 years in a post. The combined average time spent by HODs in a post at national level is 3.50 years.

At provincial level, Directors-General in the Offices of the Premier spent an average of 3.14 years in a post, whilst provincial HODs spent an average of 2.86 years in a post. The combined average time spent by provincial Directors-General and HODs in a post is 2.89 years.

When combining the statistics of Directors-General and HODs at both national and provincial level, the average time spent in a post is 3.08 years.

#### Other Achievements during the 2017/18 Financial Year

#### Public Service Month

The Public Service Month has evolved over the years from what was initially a week long campaign, which was called Public Service Week, coinciding with Africa Public Service Day during the month of June.

Having realised the critical role of the Public Service in delivering services to communities, the period of the campaign was extended to a month and moved to September. The South African government therefore declared September as Public Service Month. This is a month where we celebrate and embrace the Batho Pele programme by trying to instil, and rebuild good ethics, morale, pride, and professionalism in the manner in which public servants do their work.

#### FOREWORD BY THE MINISTER Continued

The celebrations in 2017 were held under the theme: "Together Moving the Public Service Forward: We Belong, We Care, We Serve". The celebrations coincided with the 20<sup>th</sup> anniversary of the adoption of the Batho Pele Principles and the White Paper on Transforming Public Service Delivery. During this month, the Thusong Service Centre Week was also celebrated.

The Pan African Conference of Ministers in 2001 declared June 23 as Africa Public Service Day. Africa Public Service Day is an annual event in which all African countries share best practices, challenges and progress in respect of transformation programmes. The Ministry participated at the celebration of this annual event, which was held under the theme "Entrenching a Citizen-Centred Service Delivery Culture: Partnering with the Youth for Africa's Transformation". This theme is in line with the African Union's 2063 Agenda whereby Africans desire to have a continent that puts its citizens at the centre of all programmes and projects.

As the Ministry responsible for coordinating and monitoring the implementation of the priorities identified in "Outcomes 12: An efficient, effective and development-oriented Public Service" of the 2014 - 2019 Medium Term Strategic Framework, together with the other Ministries under the Governance and Administration Cluster, we will need to ensure that we accelerate on the delivery of these priorities within the remaining period of this 5<sup>th</sup> Administration.

I would like to thank my predecessor, Ms Faith Muthambi for her contribution during her term of office. I would also like to extend my appreciation to the Deputy Minister, Dr Chana Pilane-Majake for her support as we continue on this journey towards the building of an efficient, effective and development-oriented Public Service.

Ms Ayanda Dlodlo, MP

Minister for the Public Service and Administration

31 August 2018

#### **DEPUTY MINISTER'S STATEMENT** 4.

This statement reflects some of the achievements made during the tenure of my predecessor, Ms Dipuo Lestatsi-Dube, MP.

The Ministry of Public Service and Administration is at the forefront of building the capacity of the state. Our Constitution calls for a public administration that is accountable, transparent and development-oriented. Our role is to ensure that throughout government, services are delivered efficiently, effectively, in a manner that redresses the imbalances of the past and restores dignity to citizens previously denied access to basic government services. We therefore need to ensure that public institutions are well-run and effectively coordinated.

There is an increased expectation by citizens for improved services, including the need for innovative service delivery tools and this is placing pressure on government to find more creative ways of responding to citizen's expectations. In order to address the triple challenges of poverty, unemployment and inequality as contained in the National Development Plan, the Public Service has to therefore



Dr Chana Pilane-Majake, MP

continuously reinvent itself by finding new ways of adding value to the systems and practices in place.

#### Batho Pele Programme

Government has consistently prompted programmes and platforms that create space for engagement and reflection aimed at finding collective solutions to the continued global challenges of poverty, unemployment and inequality. In an attempt to respond to this call, the Ministry participated in community outreach programmes such as the "Batho Pele -Putting People First" programme. The programme aims at responding to service delivery challenges experienced by the community. Some of the outreach programmes conducted included visits to state facilities where observations were made to determine if government is achieving the required service standards intended to meet the needs of South Africans.

As a result of the DPSA's interventions, some of the tangible service delivery results are that a youth organisation was established in Diepsloot, Johannesburg which voluntarily repairs broken water pipes and related plumbing work in the area, and there is land that has been earmarked for industrial development in Khayelitsha, Cape Town.

As part of the service delivery improvement effort, the 2014 - 2019 Medium Term Strategic Framework identified the development of Batho Pele standards as one of the key priorities. The aim of these standards is to improve service delivery through increasing government officials' responsiveness to citizens' needs.

The generic Batho Pele standards have been developed and are being piloted in the national Department of Basic Education (Matric Certification Centre), the Department of Health (Ideal Clinic Project), the national Department of Human Settlements (Customer Care Centre), the Department of Labour (Unemployment Insurance), the Department of Social Development (Customer Care Centre), and the Department of Transport (Driver Learner Trainer Centres).

#### Community Development and Citizen Relations

The Community Development Workers Programme (CDWP) serves as one of the vehicles that enables the Department to realise the objectives of the National Development Plan. Since the inception of the CDWP, Community Development Workers (CDWs) have been the conduits of information between government and the citizens, and have contributed immensely in speeding up of service delivery. The CDWP was primarily created to bridge the service delivery gap between government and the people. It is a community-based programme established by government to facilitate a solid community-government interface, which would result in increased access to government services by communities through the ward based CDWs. The programme currently has 3 286 CDWs across all 9 provinces.

#### African Peer Review Mechanism

The Africa Peer Review Mechanism (APRM) is a mutually agreed instrument voluntarily acceded to by Africa Union (AU) member States as an African self-monitoring mechanism. The primary purpose of the APRM is to foster the adoption of policies, standards and practices in line with accountability measures that lead to political stability, high economic growth, sustainable development and accelerated sub-regional and continental economic integration through sharing of experiences and reinforcement of successful and best practice, including identifying deficiencies and assessing the needs for capacity building.

During the reporting period, South Africa continued to participate in the activities aimed at implementing the APRM programme nationally and internationally. This included the Department of Political Governance in the AU Commission as the Secretariat of the African Governance Architecture and the Government of the Republic of South Africa (represented by DPSA) hosting a successful 6<sup>th</sup> High-Level Dialogue on Democracy, Human Rights and Governance: Trends, Challenges and Prospects during the 10<sup>th</sup> anniversary of the African Charter on Democracy, Elections and Governance held in December 2017 in Pretoria.

This event comprised of a series of interactive panel discussions and some extra-curricular social events and was attended by 350 delegates which included Heads of State and Government from the AU Members States, AU Organs and Institutions, Regional Economic Communities, Youth Networks and organisations, Political Parties, Academic and Research Institutions and Women Oganisations, inter-alia.

In March 2018, the APRM hosted its 2<sup>nd</sup> APRM Annual Methodology Forum and commemorated its 15<sup>th</sup> anniversary in Kigali, Rwanda. The Methodology Forum was attended by members of the APRM community, governance experts, collaborating stakeholders including APRM partners and selected government officials and non-state representatives. The purpose of the Methodology Forum was to review and enrich the APRM Methodology and related processes with its consultative and reference groups.

The APRM is also developing closer ties with the AU's Peace and Security Architecture. To this end, the APRM hosted a Technical Retreat between the APRM and the African Peace and Security Architecture (APSA) on *Harmonisation in the Context of the AU Flagship Project on Silencing the Guns by 2020*, in March 2018 in Cape Town. The main aim of the Retreat was to discuss better means of harmonising the objectives of the early warning and conflict prevention capabilities of the APRM and the African Governance Architecture Platform, which is chaired in 2018 - 2019 by APRM, with that of APSA.

#### DEPUTY MINISTER'S STATEMENT Continued

One of the outcomes of the revitilisation process as initiated by the APR Forum of Heads of State and Government, is the 2016 – 2020 Strategic Plan. This Plan is based on a three-pronged revitilisation programme for restoration, reinvigoration and renewal of the APRM. It aims to consolidate the gains from 15 years of APRM reviews, and draws inspiration from the original vision, mission, values and guiding principles of the APRM while taking into account the new emerging realities on the Continent, including the AU Shared Values and Agenda 2063, as well as the United Nations (UN) 2030 Sustainable Development Goals.

The APRM Forum has identified 6 key priority areas as part of the revitilisation process, namely:

- Revisiting the philosophy of the APRM;
- Revisiting the review methodology;
- Ensuring compliance with APRM principles;
- Resource mobilization;
- · Integration of the APRM into the AU System; and
- The role of the APRM in monitoring of the AU Agenda 2063 and the post 2015 MDG (UN Agenda 2030).

The APRM has commenced engagements with academic institutions in order to build the African governance and APRM knowledge base, and enrich continental research capabilities. The APRM also continues to refine its research and operational tools.

South Africa has been participating in various Revitiliation Committees sanctioned by the APR Forum of Heads of State/Government and is expected to continue to play this role. The recent meetings of the committees (both technical and Ministerial) in which South Africa participates, took place in Pretoria in March 2018 to finalise the new Organogram of the APRM Continental Secretariat.

#### Open Government Partnership

The Open Government Partnership (OGP) is a multilateral initiative that aims to secure concrete commitments from governments to promote transparency, empower citizens, fight corruption, and harness new technologies to strengthen governance.

In April 2017, the OGP programme was moved to the Department of International Relations and Cooperation although it has subsequently been moved back to the Department during the 2018/19 financial year.

#### DEPUTY MINISTER'S STATEMENT Continued

#### **Appreciation**

I would like to thank all the employees in the Department of Public Service and Administration as well as the relevant stakeholders for ensuring that the mandate of this portfolio is continuously being executed to ensure a better Public Service and administration.

Dr Chana Pilane-Majake, MP

**Deputy Minister for the Public Service and Administration** 

31 August 2018

#### REPORT OF THE ACCOUNTING OFFICER

I feel privileged to be submitting the DPSA's 2017/18 Annual Report. The Department achieved **33 out of its 38 (87%)** planned targets in the Annual Performance Plan (APP). This performance is encouraging although going forward, the Department will need to identify areas that are focused on increasing its effectiveness and performance.

As the DPSA draws in mandate from the Constitution of the Republic of South Africa translated into the Public Service Act and Public Administration Management Act (PAMA), the DPSA is also given its strategic policy direction for intervention by the National Development Plan (NDP). The NDP is a long term developmental vision for South Africa based on an outline of sector specific goals and a vision for South Africa to be achieved by the year 2030. Chapter 13 of the NDP identifies critical interventions to build a professional Public Service and a state capable of playing a transformative developmental role in realising the vision for 2030 whilst Chapter 14 focuses on promoting accountability and fighting corruption. The key strategic goals of Chapters 13 and 14 of the NDP therefore inform the policy and programme interventions that the DPSA embarks upon.



#### Overview of the operations

Strategic Framework for Norms and Standards which will inform the structure, governance and functioning of the Office of Standards

The MPSA has the legal responsibility to establish Public Administration Norms and Standards in terms of the Public Service Act No 103 of 1994 and the PAMA No. 11 of 2014.

The 1st draft Strategic Framework for Public Administration Norms and Standards, which was developed in April 2017 outlines the future uniform processes of establishing these norms and standards. Further consultations on the draft Strategic Framework will be conducted with Centre of Government departments prior to its submission for approval during the 2018/19 financial year.

#### Working Paper on the establishment of a strategic centre to drive public administration functionality

The Cabinet Lekgotla held in January 2017 mandated the DPSA to support the Presidency in undertaking a project that will investigate the proper configuration and functioning of the national centre of government to achieve the objectives of the PAMA, 2014. In accordance with the Cabinet Lekgotla decision as well as the DPSA's legal mandate in terms of Section 3 (4) of the Public Service Act, 1994, the DPSA initiated a number of research initiatives to support the modelling proposals for the Centre of Government. The research initiatives included conducting an analysis of mandated functions of institutions at the centre of government, a legislative analysis of existing laws that are administered by the centre of government institutions, legislation that impact the functioning of centre of government institutions, and a synopsis of constitutional and statutory powers to support centre of government responsibilities and functions.

The Centre of Government concept refers to the institutions or group of institutions that provide direct support to the country's Head of State for the political and technical coordination of government actions, strategic planning, performance monitoring and communication of the government's decisions and achievements.

The country's machinery of government underwent extensive organisational restructuring following its democratic transition in 1994. The evolving shape and size of the South African government machinery, its organisational composition and lifecycle requires intensive scrutiny to support the developmental outcomes as set out in the NDP. There is a need to provide a more robust narrative description of the key political and policy drivers that have shaped the South African national government machinery change with a specific focus on the institutions at the Centre of Government. A macro organisational change blue print is required to inform the size, configuration and changing constellation of organisational units which make up the Machinery of Government.

In this regard, the DPSA will continue with further research and refinement of the preliminary working model for the centre of government under the leadership of the Presidency. This will include the MPSA and Presidency holding discussions through various fora. Once the Presidency has approved the research work on national Centre of Government and whole of National Government Configuration, the next phase will include the macro organisation of the Centre of Government and whole of National Government.

#### White Paper for Public Administration Transformation and Modernisation

The DPSA is in the processes of developing a draft White Paper for Public Administration Transformation and Modernisation, which is linked to the social vision of the NDP and the provisions of PAMA. The White Paper will serve as a policy document that responds to the challenge of state capacity and capability, and which is based on a home grown system of public administration.

During the Medium Term Expenditure Framework period, consultations with various stakeholders will held.

#### Implementation of the Organisational Functionality Assessment Tool

The current Orgnisational Functionality Assessment (OFA) toolkit has been operational since 2012. While the toolset has been successfully applied in many departments, challenges have also been identified. In order to address these challenges, the DPSA decided to refine the toolkit. The refinement included, amongst others, the alignment to the 8P Model (portfolios, programmes, policies, plans, projects, processes, products and practices).

Support on the implementation of the OFA Tool was provided to 50 departments, which comprised mainly of provincial departments. Further refinement on the toolkit will be conducted prior to its piloting at selected sector departments.

## Report on improvements made by departments in reducing the cost related to Information Technology procurement within the Public Service

The Government Chief Information Office conducts an annual Information and Communication Technology (ICT) expenditure review for all national and provincial departments. The purpose of the review is to understand the ICT spending trends and identify ICT cost management mechanisms. The expenditure for the 2016/17 review period was above R35 billion.



In terms of the improvements made by departments, the DPSA re-established transversal contracts with the State Information Technology Agency (SITA) on the procurement of ICT peripherals, personal computers and mobile devices for the public sector. Furthermore, the ICT Standard Chart of Accounts codes were revised for the effective and efficient allocation and definitions of ICT expenditure in the Public Service.

#### Monitoring the implementation of the Public Service Charter

The Public Service Charter is a pledge of commitment (contract) between the employer (State) and labour representatives (Unions) to work together to improve service delivery. It aims to improve service delivery by ensuring adherence to the basic values and principles of service provision.

During the 2017/18 financial year, the DPSA held advocacy campaigns and supported departments on the implementation of the Public Service Charter. A key finding arising from the service delivery site visits conducted indicates that the Public Service Charter is not fully understood.

The DPSA will continue with its advocacy work and develop an implementation plan for monitoring the implementation of the Public Service Charter.

#### Implementation of the Government Employees Housing Scheme

As at March 2018, 560 967 homeowner's government employees had enrolled to receive the new Government Employees Housing Scheme (GEHS) housing allowance. A total of 388 062 government employees who do not own houses (tenants) had a portion of the housing allowance diverted and accumulated into a saving facility.

The misapplication and misinterpretation of the housing allowance by departments has led to an increasing number of grievances and disputes lodged. This has resulted in several litigations which have huge financial implications.

#### Overview of the financial results

#### Departmental receipts

	2017/2018			2016/2017		
Departmental Receipts	Estimate	Actual Amount Collected	(Over)/Under Collection	Estimate	Actual Amount Collected	(Over)/Under Collection
	R'000	R'000	R'000	R'000	R'000	R'000
Sale of goods and services other than capital assets	433	173	260	411	193	218
Transfers received	-	-	-	-	-	-
Fines, penalties and forfeits	-	-	-	-	-	-
Interest, dividends and rent on land	4	8	(4)	2	3	(1)
Sale of capital assets	-	-	-	-	-	-
Financial transactions in assets and liabilities	250	294	(44)	240	561	(321)
TOTAL	687	475	212	653	757	(104)

Departmental receipts for the 2017/18 financial year were generated from commission on insurances, parking fees and the recovery of the previous year's expenditure. Due to the nature of the activities undertaken by the Department, the core function of the Department is not to collect revenue.

#### Programme expenditure

	2017/2018			2016/2017		
Programme Name	Financial Appropriation	Actual Expenditure	(Over)/Under Expenditure	Financial Appropriation	Actual Expenditure	(Over)/ Under Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
Administration	233 700	222 877	10 823	227 978	225 267	2 711
Policy Development, Research and Analysis	29 964	26 275	3 689	30 417	29 145	1 272
Labour Relations and Human Resource Management	66 323	64 685	1 638	73 003	66 091	6 912
Government Chief Information Officer	17 145	16 495	650	17 356	15 908	1 448
Service Delivery Support	237 369	235 911	1 458	157 164	154 999	2 165
Governance of Public Administration	292 643	290 644	1 999	273 928	271 861	2 067
TOTAL	877 144	856 887	20 257	779 846	763 271	16 575

#### Virement

The acting Director-General approved the following virements:

Programme 1: Administration (decreased by R2,988 million)

#### Compensation of Employees (R1,289 million increase)

A total amount of R1,289 million, of which R342,000.00 is from Programme 2: Policy Development, Research and Analysis and R947,000.00 is from Programme 6: Governance of Public Administration, was shifted into this programme to fund a shortfall under the Sub-Programme: Corporate Services (R806,000.00) and the Sub-Programme: Internal Audit (R483,000.00). All these movements are within Compensation of Employees.

#### Goods and Services (R9,681 million decrease)

An amount of R5,295 million was moved from this programme to fund a shortfall in Programme 6: Governance of Public Administration under Sub-Programme: Public Service Commission and the saving was identified from the following Sub-Programmes:

- o Corporate Services R2,000 million
- o Financial Administration R300,000.00
- o Office Accommodation R2,995 million.

The movement was made from Goods and Services of Programme 1: Administration to Transfers and Subsidies in Programme 6: Governance of Public Administration.

A total amount of R1,120 million, of which R1,020 million is from Programme 2: Policy Development, Research and Analysis and R100,000.00 is from Programme 6: Governance of Public Administration, was shifted into this programme to fund a shortfall in respect of SITA costs under the Sub-Programme: Corporate Services. A further total allocation amounting to R102,000.00 was shifted from the Sub-Programme: Internal Audit to fund the shortfall in Programme 5: Service Delivery Support in respect of the APRM High Level Dialogue under the Sub-Programme: Public Participation and Social Dialogue. These movements were made within Goods and Services.

A total allocation amounting to R5,404 million was shifted from Goods and Services to fund a shortfall in relations to Transfers and Subsidies in respect of leave gratuities (R1,607 million), Payment of Capital Assets (R3,782 million) and Payment for Financial Assets (R15,000.00). This was movement within the programme.

#### Transfers and Subsidies (R1,607 million increase)

A total allocation amounting to R1,607 million was shifted from Goods and Services to fund a shortfall in relations to leave gratuities. This was movement within the programme.

#### Payment of Capital Assets (increased by R3,782 million)

A total allocation amounting to R3,782 million was shifted from Goods and Services to fund a shortfall in relations to Payment of Capital Assets. This was movement within the programme.

#### Payment for Financial Assets (R15,000.00 increase)

A total allocation amounting to R15,000.00 was shifted from Goods and Services to fund a shortfall in relations to Payment for Financial Assets. This was movement within the programme.

Programme 2: Policy Development, Research and Analysis (R2,432 million decrease)

#### Compensation of Employees (R342,000.00 decrease)

A total amount of R342,000.00 was shifted from this programme under the Sub-Programme: Transformation Policies and Programmes to fund a shortfall under Programme 1: Administration. All these movements are within Compensation of Employees.

#### Goods and Services (R2,132 million decrease)

A total allocation amounting to R870,000.00 was shifted to Programme 5: Service Delivery Support to fund a shortfall in respect of the APRM High Level Dialogue under the Sub-Programme: Public Participation and Social Dialogue. A further allocation amounting to R200,000.00 was shifted to Programme 6: Governance of Public Administration to fund a shortfall in respect of the development of the ICT System Database.

A total amount of R1,020 million was shifted from this programme to fund a shortfall in respect of SITA costs under Programme 1: Administration.

A total allocation amounting to R42,000.00 was shifted from Goods and Services to fund a shortfall under Transfers and Subsidies in respect of leave gratuities.

#### Transfers and Subsidies (R42,000.00 increase)

A total allocation amounting to R42,000.00 was shifted from Goods and Services to fund a shortfall in relation to leave gratuities. This was movement within the programme.

Programme 3: Labour Relations and Human Resource Management

#### Goods and Services (R1,881 million decrease)

A total allocation amounting to R650,000.00 was shifted to Programme 5: Service Delivery Support to fund a shortfall in respect of the APRM High Level Dialogue under the Sub-Programme: Public Participation and Social Dialogue.



A total allocation amounting to R1,208 million was shifted from Goods and Services to fund a shortfall in relations to Transfers and Subsidies in respect of leave gratuities and vehicle licence (R1,208 million) and Payment of Capital Assets (R23,000.00).

#### Transfers and Subsidies (R1,208 million increase)

A total allocation amounting to R1,208 million was shifted from Goods and Services to fund a shortfall in relation to leave gratuities (R1,207 million) and vehicle license (R1,000.00). This was movement within the programme.

#### Payment of Capital Assets (increased by R23,000.00)

A total allocation amounting to R23,000.00 was shifted from Goods and Services to fund a shortfall in relation to Payment of Capital Assets. This was movement within the programme.

#### • Programme 4: Government Chief Information Officer

#### Goods and Services (R82,000.00 decrease)

A total allocation amounting to R82,000.00 was shifted from Goods and Services to fund a shortfall in relation to Transfers and Subsidies in respect of leave gratuities (R50,000.00) and Payment of Capital Assets (R32,000.00).

#### Transfers and Subsidies (R50,000.00 increase)

A total allocation amounting to R50,000.00 was shifted from Goods and Services to fund a shortfall in relations to leave gratuities. This was movement within the programme.

#### Payment of Capital Assets (increased by R32,000.00)

A total allocation amounting to R32,000.00 was shifted from Goods and Services to fund a shortfall in relation to Payment of Capital Assets. This was movement within the programme.

#### Programme 5: Service Delivery Support

#### Goods and Services (R1,622 million increase)

A total allocation amounting to R1,622 million was shifted into this programme to fund a shortfall in relation to the APRM High Level Dialogue. These savings were identified under Programme 1: Administration (R102,000.00, Programme 2: Policy Development, Research and Analysis (R870,000.00) and Programme 3: Labour Relations and Human Resource Management (R650,000.00).

A total allocation amounting to R356,000.00 was shifted from Goods and Services to fund a shortfall in relations to Transfers and Subsidies in respect of leave gratuities (R131,000.00), Payment of Capital Assets (R223,000.00) and Payment for Financial Assets (R2,000.00). This was movement within the programme.

#### Transfers and Subsidies (R131,000.00 increase)

A total allocation amounting to R131,000.00 was shifted from Goods and Services to fund a shortfall in relations to leave gratuities. This was movement within the programme.

#### Payment of Capital Assets (increased by R223,000.00)

A total allocation amounting to R223,000.00 was shifted from Goods and Services to fund a shortfall in relations to Payment of Capital Assets. This was movement within the programme.

#### Payment for Financial Assets (R2,000.00 increase)

A total allocation amounting to R2,000.00 was shifted from Goods and Services to fund a shortfall in relation to Payment for Financial Assets. This was movement within the programme.

#### Programme 6: Governance of Public Administration

#### Compensation of Employees (R947,000.00 decrease)

A total amount of R947,000.00 was shifted from this programme under the Sub-Programme: Leadership Management to fund a shortfall in Programme 1: Administration. All these movements are within Compensation of Employees.

#### Goods and Services (R476,000.00 decrease)

A allocation amounting to R200,000.00 was shifted from Programme 2: Policy Development, Research and Analysis to fund a shortfall in respect of the development of the ICT System Database. Furthermore, a total allocation of R100,000.00 was shifted to Programme 1: Administration to fund a shortfall on SITA costs.

A total allocation amounting to R176,000.00 was shifted from Goods and Services to fund a shortfall in relation to Transfers Subsidies in respect of leave gratuities.

#### Transfers and Subsidies (R5,471 million increase)

A total allocation amounting to R5,295 million was shifted from Programme 1: Administration to fund a shortfall in relations to Transfers and Subsidies in respect of the Public Service Commission.

A further total allocation amounting to R176,000.00 was shifted from Goods and Services to fund a shortfall in relation to leave gratuities. This was movement within the programme.



#### Rollovers

A request for the rollover of funds amounting to R15.870 million was submitted to National Treasury in April 2018. This amount is with regards to the following three requests:

Departmental Information Technology Server: R3.670 million

During the 2017/18 financial year, the Department reprioritised funding for the procurement of a server to replace the outdated Information Technology (IT) backbone. The procurement processes were finalised but the service provider could only deliver the equipment in April 2018. The only outstanding process is the installation.

African Peer Review Mechanism Second Generation Review: R11.200 million

South Africa is expected to undertake a Second Generation Review for a period of six to nine months. This will entail various phases such as the compilation of a Country Self-Assessment Report (CSAR) with attendant public consultation, hosting an external APRM Country Review Mission for two weeks and cover mission costs, hiring of an independent research institution to compile the CSAR and cover costs for the statistical validation process.

The Department could not fund this project from its baseline and the request for additional funding amounting to R15 million during the Medium Term Expenditure Framework budget process was not approved. National Treasury approved the request for the reprioritisation of the total allocation of R3.8 million from the earmarked budget of the GEHS to contribute to the funding of the APRM Second Generation Review. There is however an outstanding R11.200 million which will be required to achieve this important objective.

This request for rollover exceeds the allowed 5% rollover limit and was therefore requested in the form of a deviation.

 The National Guide on the Appointment of Persons to Boards and Chief Executive Officers of the State and State Controlled Institutions as requested by Cabinet: R1 million

On 1 August 2017, Cabinet approved that the MPSA develop a database of all candidates currently serving on Boards and Councils, with a view to providing a holistic overview of appointees serving on relevant Boards and Councils. During the 2017/18 financial year, the Department reprioritised a total allocation of R1million and the development of the ICT system has been included in the departmental procurement plan.

The Department engaged with the State Information Technology Agency to provide advice on the technical aspects of this project. This delayed the finalisation of the functional requests specification, which have since been completed for approval by the acting Director-General.

#### Unauthorised, irregular, fruitless and wasteful expenditure

During the 2017/18 financial year, the Department did not incur any unauthorised expenditure. Irregular expenditure to the value of R4 635 000.00 was identified. The above mentioned are under investigation for possible disciplinary action. A total of 373 cases related to previous years irregular expenditure to the value of R9 263 000.00 were condoned/derecognised during the 2017/18 financial year. Two cases of fruitless expenditure to the total value of R3 240.00 were identified. One of these fruitless expenditure cases to the value of R1 440.00 was written off before 31 March 2018.

#### Future plans

Details of the DPSA's future plans can be found in its 2015/2020 Strategic Plan as well as its Annual Performance Plan for the 2018/19 financial year.

#### Public private partnerships

The DPSA currently participates in the transversal contract RTG 718 PPP for the provision of fleet vehicles to the state of which the Department is the custodian. The contract has been extended and is currently running on a month to month basis ending in February 2019.

#### Discontinued activities/activities to be discontinued

No activities were discontinued during the 2017/18 financial year.

#### New or proposed activities

The DPSA's Annual Performance Plan provides detail on the projects and activities that the Department will embark upon during the 2018/19 financial year. These projects are grouped according to each programme of the Department.

#### Supply chain management

Supply Chain Management system and processes are fully implemented and supported by an approved policy regulating and guiding procurement initiatives in the DPSA. The Supply Chain Management policy was revised during the financial year in order to address recommendations and findings that were raised by the Auditor-General.

#### Gifts and donations received in kind from non-related parties

During the 2017/18 financial year, the following sponsorships were received for the 5th National Batho Pele Awards:

- Cash prizes amounting to R270 000.00 were awarded to category winners;
- The Programme Directors fees, entertainment and promotional items for 600 delegates amounting to R200 000.00;
   and
- Free auditing services worth approximately R500 000.00 were also sponsored.



The DPSA also received sponsorships for the Government Information Technology Officers Council events amounting to R1 110 573.45 for amongst others, venues, refreshments and equipment. International flights, par diem and accommodation amounting to R587 561.81 were received as sponsorships as well as a registration fee amounting to R13 200.00 were also received as sponsorships by the DPSA.

#### Exemptions and deviations received from National Treasury

No exceptions or deviations were requested or received from National Treasury during the 2017/18 financial year.

#### Events after the reporting date

During April 2018, the Accounting Officer approved the write off of movable assets to the total value of R7 325 417.89. Of this, an amount of R9 000.00 is related to intangible assets, R6 533 240.85 related to major assets and R783 177.04 related to minor assets. The Financial Statements reflects the information as mentioned above.

#### Other

In February 2018, the newly appointed President of the Republic of South Africa, Honourable Mr Cyril Ramaphosa had a Cabinet reshuffle and appointed Ms Ayanda Dlodlo as the Minister for the Public Service and Administration and Dr Chana Pilane-Majake as the Deputy Minister for the Public Service and Administration, with effect from 26 and 27 February 2018, respectively. On 1 February 2018, the former Director-General, Mr Mashwahle Diphofa was transferred to another department and during the transitional phase, Mr Willie Vukela was appointed as acting Director-General from 17 October 2017 to 5 April 2018. On 6 April 2018, Minister Dlodlo appointed Ms Thuli Radede as the acting Director-General.

No other material facts or circumstances, which may have an effect on the understanding of the financial state of affairs which is not addressed elsewhere in this report require reporting.

#### Acknowledgements and appreciation/Conclusion

I would like to thank the former Minister, Ms Faith Muthambi and former Deputy Minister, Ms Dipuo Letsatsi-Duba for providing the Department with leadership during the 2017/18 financial year. To the former Director-General, Mr Mashwahle Diphofa for ensuring that the Department delivered on its mandate.

I would also like to thank the Portfolio Committee on Public Service and Administration as well as Planning, Monitoring and Evaluation and the Audit and Risk Committee for ensuring that the Department is accountable.

As the work of the Department impacts on the whole Public Service, I would like to thank all our stakeholders, especially the national and provincial departments for their valuable contributions during the consultation phases as well as ensuring that they implement our Regulations, Directives and Determinations.

Lastly, thank you to all the DPSA staff members for their dedication and commitment in ensuring that the DPSA continues to strive in building a professional, productive and responsive Public Service and administration.

#### Approval and sign off

I approve and sign off the annual report as a true reflection of the work undertaken during the reporting period.

Ms Thuli Radebe
Accounting Officer

**Department of Public Service and Administration** 

31 August 2018

#### 6. STATEMENT OF RESPONSIBILITY AND CONFIRMATION OF THE ACCURACY FOR THE ANNUAL REPORT

To the best of my knowledge and belief, I confirm the following:

- All information and amounts disclosed in the annual report are consistent.
- The annual report is complete, accurate and is free from any omissions.
- The annual report has been prepared in accordance with the guidelines on the annual report as issued by National Treasury.
- The Annual Financial Statements (Part E) have been prepared in accordance with the modified cash standard and the relevant frameworks and guidelines issued by National Treasury.
- The Accounting Officer is responsible for the preparation of the annual financial statements and for the judgements made in this information.
- The Accounting Officer is responsible for establishing, and implementing a system of internal control that has been designed to provide reasonable assurance as to the integrity and reliability of the performance information, the human resources information and the annual financial statements.
- · The external auditors are engaged to express an independent opinion on the annual financial statements.

In my opinion, the annual report fairly reflects the operations, the performance information, the human resources information and the financial affairs of the DPSA for the financial year ended 31 March 2018.

Yours faithfully

Ms Thuli Radebe

**Accounting Officer** 

**Department of Public Service and Administration** 

31 August 2018

## 7. STRATEGIC OVERVIEW

#### 7.1 Vision

A professional, productive and responsive Public Service and administration.

#### 7.2 Mission

- 1. Establish norms and standards to ensure that the Public Service functions optimally and that such norms and standards are adhered to;
- 2. Implement interventions to maintain a compliant and functioning Public Service;
- 3. Promote an ethical Public Service through programmes, systems, frameworks and structures that detect, prevent and combat corruption; and
- 4. Contribute towards improved public administration in Africa and internationally through dialogue and sharing of best practices.

#### 7.3 Values







We belong

We care

We serve

#### 8. CONSTITUTIONAL AND LEGISLATIVE MANDATES

#### 8.1 Constitutional Mandate

According to Chapter 10 (Section 195 [1]) of the Constitution of the Republic of South Africa, public administration must be governed by the democratic values and principles enshrined in the Constitution, including the following principles:

- 1. A high standard of professional ethics must be promoted and maintained;
- 2. Efficient, economic and effective use of resources must be promoted;
- 3. Public administration must be development-oriented;
- 4. Services must be provided impartially, fairly, equitably and without bias;
- 5. People's needs must be responded to, and the public must be encouraged to participate in policy making;
- 6. Public administration must be accountable;
- 7. Transparency must be fostered by providing the public with timely, accessible and accurate information;
- 8. Good human resources management and career-development practices, to examine human potential, must be cultivated; and
- 9. Public administration must be broadly representative of the South African people, with employment and personnel management practices based on ability, objectivity, fairness, and the need to redress the imbalances of the past to achieve broad representation.

#### 8.2 Legislative Mandate

The DPSA draws its mandate from Section 197 (1) and (2) of the Constitution, which provides that within public administration there is a Public Service for the Republic, which must function, and be structured, in terms of national legislation, and which must loyally execute the lawful policies of the government of the day. The terms and conditions of employment in the Public Service must be regulated by national legislation.

Employees are entitled to a fair pension as regulated by national legislation.

In terms of the Public Service Act of 1994, as amended, the MPSA is responsible for establishing norms and standards relating to;

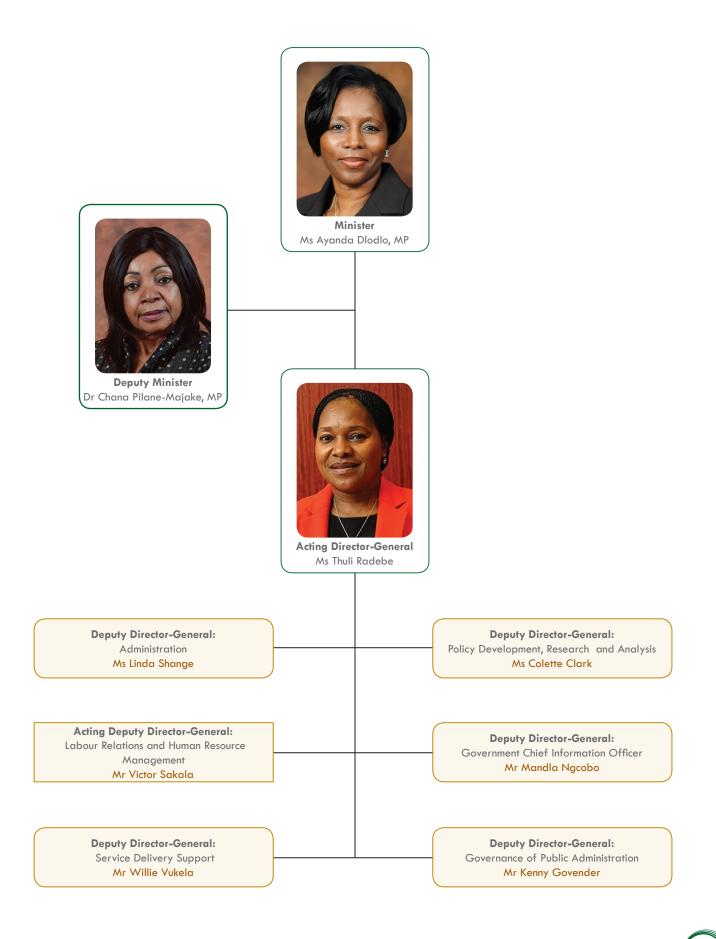
- 1. The functions of the Public Service;
- 2. The organisational structures and establishments of departments and other organisational and governance arrangements in the Public Service;
- 3. The conditions of service and other employment practices for employees;
- 4. Labour relations in the Public Service;
- 5. Health and wellness of employees;
- 6. Information management in the Public Service;
- 7. Electronic government;

## CONSTITUTIONAL AND LEGISLATIVE MANDATES Continued

- 8. Integrity, ethics, conduct and anti-corruption in the Public Service; and
- 9. Transformation, reform, innovation and any other matter to improve the effectiveness and efficiency of the Public Service and its service delivery to the public.

According to Section 3 (5) of the Public Service Act, the Minister may, subject to the Labour Relations Act and any collective agreement, make determinations regarding the conditions of service of employees generally or categories of employees, including determinations regarding salary scales and allowances for particular categories of employees. In terms of Section 5 (6), all collective agreements concluded at the Public Service Coordinating Bargaining Council (PSCBC) are deemed to be determinations made by the Minister in terms of Section 3 (5) of the Public Service Act and the Minister is empowered further to issue directives to elucidate or supplement such determination.

# 9. ORGANISATIONAL STRUCTURE



## 10. ENTITIES REPORTING TO THE MINISTER

The DPSA does not oversee any public entities envisaged under the Public Finance Management Act. However, the following entities report to the MPSA:

#### Entities reporting to the MPSA

Name of Entity	Legislative Mandate	Financial Relationship	Nature of Operations
Centre for Public Service Innovation (CPSI)	Government component in terms of the Public Service Amendment Act, Act 30 of 2007. Tasked by the MPSA to fulfil the mandate in relation to innovation for improved service delivery in the Public Service	The DPSA transfers payment to CPSI as they are part of Budget Vote 10	The CPSI aims to entrench the culture and practice of innovation in the Public Service through:  • unearthing existing innovations for learning and replication;  • researching, leading and promoting the development and testing of new innovations;  • investigating and facilitating the replication and mainstreaming of innovations, and  • providing content driven platforms and products for public officials to adopt innovative approaches
National School of Government (NSG)	Public Administration Management Act, 2014	The DPSA transfers payment to the NSG as they are part of Budget Vote 10	The NSG's mission is to be responsible for learning and development programmes in a uniform public sector with the objective of developing a professional, responsive and capable public sector, driven by the imperative of a developmental state

The DPSA only transfers payment to the Public Service Commission (PSC) as they are part of Budget Vote 10. The PSC reports to Parliament.

#### 10.1 Centre for Public Service Innovation

The CPSI was established as a government component in April 2008 in line with the Public Service Amendment Act 30 of 2007. CPSI functions as an autonomous entity with its own Accounting Officer reporting directly to the MPSA. As from 1 April 2015, the CPSI became independent and only receives transfer payments from the DPSA.

#### 10.2 National School of Government

The NSG is mandated to provide or facilitate the provision of training to public servants. The NSG is still classified as a department in terms of the Public Service Act.

# Part B Performance Information



#### AUDITOR-GENERAL'S REPORT: PREDETERMINED OBJECTIVES

The Auditor-General of South Africa (AGSA) currently performs the necessary audit procedures on the performance information to provide reasonable assurance in the form of an audit conclusion. The audit conclusion on the performance against predetermined objectives is included in the report to management, with material findings being reported under the Predetermined Objectives heading in the report on other legal and regulatory requirements section of the Auditor's report.

Refer to page 121 of the Report of the Auditor-General, published as Part E: Financial Information.

#### OVERVIEW OF DEPARTMENTAL PERFORMANCE

#### 2.1 Service Delivery Environment

The DPSA is required to implement and coordinate interventions aimed at achieving an efficient, effective and development oriented Public Service which is an essential element of a capable and developmental state. As described in the NDP 2030; unevenness in capacity in the Public Service leads to uneven performance. Skills must be strengthened, lines of accountability clarified and departments must be supported to develop their capacity and professional ethos, while ensuring that departments fulfil their regulatory responsibility to improve service delivery.

Due to the nature of its operations, the DPSA is a policy department that does not offer services directly to citizens but provides the enabling environment to ensure that the departments that deliver services are properly capacitated to do so. In this regard, the main beneficiaries of the Department's services are national and provincial departments. Some of the challenges experienced by the Department in executing its mandate relate to the non-compliance with the Public Service Act and Regulations as well as perceptions of corruption in the Public Service.

South Africa has a sound anti-corruption and ethics infrastructure inclusive of both strong legislative and policy frameworks. However, it is important to highlight that the fight against corruption is ongoing and as new manifestations of corruption are revealed, gaps in the application of existing legislation and policies need to be addressed. The Public Service Anti-Corruption Strategy which was approved by Cabinet in 2002 has been a key driver of the anti-corruption initiatives in the Public Service. The Strategy advocates that the fight against corruption be conducted in an integrated coherent manner. It recognises the importance of solid management practices to prevent, detect, and combat corruption.

# 2.2 Service Delivery Improvement Plan

#### Main services and standards

Main Services	Beneficiaries	Indicator	Current/Actual Standard of Service 2016/17	Desired Standard of Service 2017/18	Actual Achievement
Provide support on the service delivery improvement planning and organisational transformation programmes and facilitate	Government departments     Public service employees	Number/ percentage of approved submitted Service Delivery Improvement Plans (SDIPs)	85% submission rate	90% submission rate	91% submission rate
implementation through various interventions to all government departments		Report on the development of SDIPs that are in line with the set process standards	65% of assessed SDIPs	65% of assessed SDIPs	62% of assessed SDIPs
		SDIP progress reports signed-off by the Heads of Department and Executive Authorities submitted to the MPSA	35% progress reports submitted	45% progress reports submitted	No progress can be provided as the submission date for progress reports is in September 2018
Monitor and report on the average number of days taken to finalise the disciplinary cases		Average number of days taken to finalise disciplinary cases	100 days	95 days	95 days

## Batho Pele arrangements with beneficiaries

Current/Actual Arrangements	Desired Arrangements	Actual Achievements
Consultation	Consultation with the Management Committee	The SDIP was consulted with the Executive Committee and Management Committee
	SDIP standards to be consulted with the SDIP Forum	The draft SDIP service standards were consulted with the SDIP Forum members and the Governance and Administration Working Session but have not yet been approved
	Discipline Management to be consulted with the Labour Relations Forum	The draft Discipline Management service standards were consulted with the Governance and Administration Working Session but have not yet been approved
<ul><li>Access</li><li>Information</li><li>Openness and Transparency</li></ul>	<ul> <li>Display of Service Delivery Charter with generic service standards</li> <li>Display of Service Delivery Charter at the entrance of the building and on the DPSA website</li> </ul>	The Service Delivery Charter with general service standards is displayed at the entrance of the building (reception) and on the DPSA website  An amended Service Delivery Charter is still at a consultation phase
Redress	<ul> <li>Develop Complaints Handling and Compliments Management Policy and Procedure</li> <li>Consultation with service beneficiaries and management structure</li> </ul>	The draft Complaints Handling and Complaints Management Policy and Procedure was consulted on during the Branch Committee and Management Committee meetings

#### Service delivery information tool

Current/Actual Information Tools	Desired Information Tools	Actual Achievements
<ul> <li>Annual Management Performance         Assessment Tool (MPAT) results         (includes primary and secondary         data)</li> <li>DPSA records</li> <li>Forum of South African Directors-         General report</li> </ul>	<ul> <li>Annual MPAT results (includes primary and secondary data)</li> <li>SDIP Forum inputs on service standards</li> <li>Labour Relations Forum inputs on service standards</li> </ul>	<ul> <li>The SDIP submission rate was 91%, which exceeded the set target of 90%</li> <li>62% of SDIPs were quality assured, against the set target of 65%</li> <li>The set target for the submission of SDIP progress report was 45%, but data will only be available in September 2018</li> </ul>
		By the end of the reporting period, the average number of days it took departments to conclude a disciplinary case was 95 days, therefore meeting the set target

#### Complaints mechanism

Current/Actual Complaints Mechanism	Desired Complaints Mechanism	Actual Achievement
Draft policy and procedure developed, due for consultation in the Department	Approved Complaints Management Policy and Procedure	Consultation on the draft Complaints Management Policy and Procedure is still in progress

## 2.3 Organisational Environment

The Department's strategic objectives are implemented by the following programmes/branches:

- 1. Programme 1: Administration
- 2. Programme 2: Policy Development, Research and Analysis
- 3. Programme 3: Labour Relations and Human Resource Management
- 4. Programme 4: Government Chief Information Officer
- 5. Programme 5: Service Delivery Support
- 6. Programme 6: Governance of Public Administration.

Due to the fiscal constraints, the Department's budget has been reduced over the 2016/18 Medium Term Expenditure Framework. As a result, the Department has introduced a number of cost containment measures which include, amongst others, reducing spending on Travel and Subsistence (particularly on foreign travelling), Catering as well as Venues and Facilities. The financial constraints also mean that the DPSA will only be able to implement a limited number of projects as well as reconsider and down scale on the approach to implement certain projects, particularly in the area of implementation support with regards to policies, directives, etc.

#### 2.4 Key Policy Developments and Legislative Changes

The Public Administration Management Act was signed into law by the President of the Republic of South Africa in December 2014. To ensure the proper implementation of the Act; Regulations are being developed in a phased manner over the Medium Term Strategic Framework period.

The Public Service Regulations, 2016 necessitates change in the approach and implementation of the amended Regulations for human resource management and development.

#### STRATEGIC OUTCOME ORIENTED GOALS

The achievements with regards to the strategic outcome oriented goals are reported under the Foreword by the Minister.

#### 4. PERFORMANCE INFORMATION BY PROGRAMME

#### 4.1 Programme 1: Administration

**Purpose:** Provide strategic leadership, management and support services to the Department, and coordinate the Department's international relations.

- 1. Ministry
- 2. Departmental Management
- 3. Corporate Services
- 4. Finance Administration
- 5. Internal Audit
- 6. Legal Services
- 7. International Relations
- 8. Office accommodation.

4.1.1 Strategic Objectives, Performance Indicators, Planned Targets and Actual Achievements

	Planned Target to Actual Achievement for 2017/2018		im its to deviation Not applicable to a deviation of a deviation o
	Actual Achievement 2017/2018		Achieved  The quarterly Interim Financial Statements were submitted by 31 July and 31 October 2017 and 31 January 2018 to National Treasury The Annual Financial Statements were submitted by May 2017 to National Treasury
IISTRATION	Planned Target 2017/2018		Comply with the submission of the quarterly Interim Financial Statements by 31 July and 31 October 2017, and 31 January 2018, and Annual Financial Statements by 31 May 2017 to National Treasury
PROGRAMME 1: ADMINISTRATION	Actual Achievement 2016/2017		Achieved  The 2015/16 Annual Financial Statements were submitted to the Auditor-General by 31 May 2016 and the 2016/17 Quarterly Interim Financial Statements to National Treasury by the end of July 2016, September 2016 and January
ď	Actual Achievement 2015/2016	AL MANAGEMENT	Achieved The Quarterly Interim Financial Statements and the 2014/15 Annual Financial Statements were submitted to National Treasury and the Auditor-General by 31 May 2015
	Actual Achievement 2014/2015	STRATEGIC OBJECTIVE: EFFECTIVE FINANCIAL MANAGEMENT	ional
	Performance Indicator	STRATEGIC OBJECTIV	Proper financial management in line with the Public Finance Management Act and Treasury Regulations Treasury and the Auditor-General 31 May 2014

		ď	PROGRAMME 1: ADMINISTRATION	ISTRATION			
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIV	STRATEGIC OBJECTIVE: EFFECTIVE PLANNING AND REPORTING		ON PERFORMANCE INFORMATION	RMATION			
Number of quarterly performance information reports submitted by due dates to all internal and external control points	Achieved  The quarter reports against the 2013/14 Annual Operational Plan were submitted by the set due dates. The Annual Report for 2012/13 was submitted to National Treasury and tabled in Parliament in August and September 2013 respectively	Achieved  The 1st, 2nd and 3rd quarterly reports on the 2015/16 Annual Operational Plan have been submitted to the Executive Authority, Parliament, National Treasury and the Department of Planning, Monitoring and Evaluation (DPME) by the required deadlines	Achieved  The 4th quarter report on the implementation of the 2015/16 APP and the 1st, 2nd and 3rd quarter reports on the implementation of the 2016/17 APP were submitted to the Executive Authority, National Treasury and Department of Planning, Monitoring and Evaluation (DPME) by the required deadlines	Submit the 4th quarter report on the implementation of the 2016/17 APP by April 2017 and the 1st, 2nd and 3rd quarter reports on the implementation of the 2017/18 APP to the Executive Authority, National Treasury and DPME by July, and October 2017, and January 2018	Achieved  The 4th quarter report on the implementation of the 2016/17  APP was submitted in April 2017 and the 1st, 2nd and 3rd quarter reports on the implementation of the 2017/18 APP were submitted to the Executive Authority, National Treasury and DPME in July and October 2017 as well as January 2018, respectively	No deviation	Not applicable
Number of Internal Audit and Risk Management progress reports submitted to the Risk Committee	Achieved Report was completed on the implementation of the annual Internal Audit Plan for 2014/2015	Achieved  The 1st, 2nd, 3std and 4th quarterly Internal Audit reports were prepared and presented to the Audit Committee  4 quarterly monitoring reports on the implementation of the Risk Management Plan were compiled and presented to the Audit Committee	Achieved Quarterly Internal Audit and risk management performance reports were submitted to the Audit and Risk Committees by March 2017	Report progress on the implementation of the Internal Audit and Risk management plans to the Audit and Risk Committees	Achieved  4 quarterly progress reports on the implementation of the Internal Audit and Risk Management plans were reported to the Audit and Risk Committees	No deviation	Not applicable

		ld	PROGRAMME 1: ADMINISTRATION	ISTRATION			
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement Actual Achievement 2014/2015	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIVE	STRATEGIC OBJECTIVE: COMPLIANCE TO HUMAN RESOURCES,		SOUR RELATIONS AND	EMPLOYEE HEALTH AI	LABOUR RELATIONS AND EMPLOYEE HEALTH AND WELLNESS PRESCRIPTS	PTS	
Number of reports on compliance with regulatory requirements on Human Resources, Labour Relations and Employee Health and Wellness	Partially Achieved The discipline management procedure was developed and managers trained on its implementation	Achieved  The 1st, 2std and 4th quarterly reports on the implementation of Human Resources Policies were submitted to the Director-General	Achieved  The DPSA's compliance to internal and external Human Resources and Labour Relations Policy Prescripts and Procedures were monitored and quarterly reports were submittee Executive Committee	Report on the status of DPSA's compliance to the internal and external Human Resources, Labour Relations and Employee Health and Wellness and Policy Prescripts and Procedures submitted to the Executive Committee	Achieved  4 quarterly reports on the status of DPSA's compliance to the internal and external Human Resources, Labour Relations and Employee Health and Wellness and Policy Prescripts and Procedures were submitted to the Executive Committee	No deviation	Not applicable
STRATEGIC OBJECTIVE	E: DPSA'S POLICIES, PRO	STRATEGIC OBJECTIVE: DPSA'S POLICIES, PROJECTS AND INTERVENTIONS EFFECTIVELY COMMUNICATED	TIONS EFFECTIVELY C	OMMUNICATED			
Reports on the implementation of the DPSA's communication plan	Achieved  The highlights of the department, as at the end of the term of the current administration were profiled through a number of campaigns	Achieved  3 quarterly reports on communication campaigns were submitted to the Executive Committee. During the 4 <sup>th</sup> quarter, no campaigns were held	Achieved  The quarterly reports on the implementation of communication campaigns were submitted to the Executive Committee	Submit report on the implementation of DPSA's communication campaigns to the Executive Committee	Achieved  4 quarterly reports on the implementation of DPSA's communication campaigns were submitted to the Executive Committee  The 2017/18 annual communications plan was submitted to the Executive Committee	No deviation	Not applicable

		Ы	PROGRAMME 1: ADMINISTRATION	IISTRATION			
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIVE	STRATEGIC OBJECTIVE: EFFECTIVE IMPLEMENTATION OF DPSA'S BI-LATERAL AGREEMENTS AND MULTI-LATERAL AGREEMENTS	NTATION OF DPSA'S BI	-LATERAL AGREEMENT	IS AND MULTI-LATERAI	L AGREEMENTS		
Progress reports of the implementation of the DPSA's Bi-lateral and Multi-lateral agreements	Achieved  Exchanges on Bi-lateral and Institutional Relations as well as established Multi-lateral Forums were coordinated	Achieved  4th quarterly reports on Best Practices and Experiences were submitted to the Minister and the Director-General	Achieved  The quarterly progress reports on the implementation of the Department's Bi-lateral agreements and Multi-lateral arrangements were submitted to the Minister	Submit report on the implementation of the department's Bi-lateral and Multi-lateral agreements and programmes to the MPSA	Achieved  4 quarterly reports on the implementation of the department's Bi-lateral and Multi- lateral agreements and programmes were submitted to the MPSA	No deviation	Not applicable

## 4.1.2 Strategy to overcome Areas of under Performance

Not applicable as all targets were achieved.

## 4.1.3 Changes to Planned Targets

There were no changes to the planned targets.

## 4.1.4 Linking Performance with Budgets

		2017/2018			2016/2017	
Sub-Programme Name	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
Name	R'000	R'000	R'000	R'000	R'000	R'000
Ministry	44 928	44 832	96	46 159	44 429	1 730
Departmental Management	2 532	2 467	65	2 786	2 773	13
Corporate Services	90 526	82 136	8 390	83 685	83 079	606
Financial Management	25 286	25 134	152	26 733	26 696	37
Internal Audit	5 447	5 294	153	4 810	4 797	13
Legal Services	6 913	6 587	326	6 412	6 395	17
International Relations	9 041	8 762	279	11 243	10 951	292
Office Accommodation	49 027	47 378	1 649	46 150	46 147	3
TOTAL	233 700	222 877	10 823	227 978	225 267	2711

## 4.2 Programme 2: Policy Development, Research and Analysis

**Purpose:** Manage and oversee the formulation, development and review of policies, policy reform and transformation programmers. Manage research and analysis of Public Service capacity and reform by conducting productivity, accessibility and continuity studies.

- 1. Management: Policy Development, Research and Analysis
- 2. Policy Oversight, Development and Knowledge Management
- 3. Macro Policy Modelling and Costing
- 4. Integrated Public Sector Reform
- 5. Transformation Policies and Programmes
- 6. Research and Analysis
- 7. Productivity and Efficiency Studies
- 8. Public Service Access Norms and Mechanisms.



4.2.1 Strategic Objectives, Performance Indicators, Planned Targets and Actual Achievements

		PROGRAM	PROGRAMME 2: POLICY DEVELOPMENT, RESEARCH AND ANALYSIS	IENT, RESEARCH AND	ANALYSIS		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECT	IVE: LEGISLATIVE A	AND POLICY FRAMEWO	STRATEGIC OBJECTIVE: LEGISLATIVE AND POLICY FRAMEWORKS FOR A UNIFORM SYSTEM OF PUBLIC ADMINISTRATION	SYSTEM OF PUBLIC AI	OMINISTRATION		
Incremental processes for the	ı	Achieved	Achieved	Consult on the draft Achieved Strategic Framework	Achieved	No deviation	Not applicable
establishment		The consolidated	Research to support	for Norms and	Consultations on		
of the Office		evaluation report	and inform the design	Standards which will the draft Strategic	the draft Strategic		
of Standards		on the assessment	of a draft Strategic	inform the structure,	Framework		
institutionalised (in		of the measurability	Framework to inform	governance and	for Norms and		
terms of the Public		of existing norms	the regulatory	functioning of the	Standards which will		
Administration		and standards in	instruments for the	Office of Standards   inform the structure,	inform the structure,		
Management Act,		the six departments	norms and standards	in terms of the	governance and		
2014)		of the Eastern	setting processes	PAMA (2014)	functioning of the		
		Cape Provincial	which will inform the		Office of Standards		
		Government has	structure, governance		in terms of the		
		been compiled	and functionality of the		PAMA (2014) were		
			Office of Standards		held with national		
			was conducted		and provincial		
					departments		

		PROGRAMA	PROGRAMME 2: POLICY DEVELOPMENT, RESEARCH AND ANALYSIS	NENT, RESEARCH AND	ANALYSIS		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
Macro-Organisation of the State reviewed (to reduce and eliminate mandate overlaps and improve efficiency, effectiveness and coordination at the strategic centre)	VE. CAPACITY AND	CAPABILITY OF THE	STRATEGIC OBJECTIVE: CAPACITY AND CAPABILITY OF THE STATE IMPROVED THROUGH IMPLEMENTATION OF PUBLIC ADMINISTRATION REFORMS  Macro- Organisation of the State reviewed	DUGH IMPLEMENTATION Design a Working Paper for consultation on the establishment of a strategic centre to drive public administration functionality that supports strategic state capability needed to implement PAMA, 2014	Achieved  A working paper for consultation on the establishment of a strategic centre to drive public administration functionality that supports strategic state capability need to implement PAMA, 2014 was designed in March 2018	No deviation	Not applicable
Draft White Paper on the Transformation and Modernisation of Public Administration to respond to state capacity and capacity and		Achieved  A Public Service research strategy was approved, which would focus on Public Administration Reform identified within the NDP post the enactment of PAMA, 2014	Achieved Consultations were undertaken with relevant stakeholders to inform the translation of the NDP's social vision for public administration into a proposed White Paper on Public Administration Reforms which are aligned with the provisions of PAMA, 2014	Compile a draft White Paper for Public Administration Transformation and Modernisation which is linked to the social vision of the NDP and provisions of PAMA, 2014		The Executive Authority took a decision in December 2017 that a concept document should be drafted to inform the development of the draft White Paper on the Transformation and Modernisation of Public Administration, in order to enable government processes to be aligned with the policy direction of the governing party	The project will continue during the 2018/19 financial year

		PROGRAMMI	ME 2: POLICY DEVELOPMENT, RESEARCH AND ANALYSIS	AENT, RESEARCH AND	ANALYSIS		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECT	IVE: IMPROVED P	UBLIC SERVICE ORGAN	STRATEGIC OBJECTIVE: IMPROVED PUBLIC SERVICE ORGANISATIONAL PRODUCTIVITY	чтү			
Productivity Measurement	Achieved	Achieved	Achieved	Submit final Productivity	Achieved	No deviation	Not applicable
Measurement Framework applied in selected service departments	The Productivity Management Framework was developed and implementation was monitored in the North West Health Department	The Health and Basic Education sector reports to support the optimisation of organisational efficiency and effectiveness within those sectors have been produced	The Public Service Productivity Measurement Tool was applied in a further 2 selected service departments, namely the Department of Social Development (Limpopo province) and the Department of Rural Development and Land Reform. The Productivity Measurement Tool and Framework was approved by the Director-General in	Productivity Measurement Tool to the MPSA for approval	The final Productivity Measurement Tool was submitted to the MPSA for approval in March 2018		
STRATEGIC OBJECT	IVE: IMPROVED PU	JBLIC SERVICE ORGAN	STRATEGIC OBJECTIVE: IMPROVED PUBLIC SERVICE ORGANISATIONAL FUNCTIONALITY	LITY			
Directive on the institutionalisation of the Organisational Functionality	1	1	Achieved The re-designed and refined Public Administration OFA	Subject to approval of the refined OFA Tool; conduct Public Service workshops to provide support	Achieved Public Service workshops to provide support	No deviation	Not applicable
Assessment Tool in terms of the Public Service Regulations, 2016			Tool was submitted and approved by the Director-General in March 2017	to departments on the implementation of the Tool	to departments on the implementation of the refined OFA Tool were conducted with national and provincial departments		

## 4.2.2 Strategy to overcome Areas of under Performance

Work on the draft Strategic Framework for Norms and Standards will continue during the 2018/19 financial year as well as during the Medium Term Expenditure Framework period.

## 4.2.3 Changes to Planned Targets

There were no changes to the planned targets.

## 4.2.4 Linking Performance with Budgets

		2017/2018			2016/2017	
Sub-Programme Name	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
Name	R'000	R'000	R'000	R'000	R'000	R'000
Management: Policy Development, Research and Analysis	3 144	2 288	856	2 760	2 635	125
Policy Oversight, Development and Knowledge Management	5 284	4 418	866	6 104	6 091	13
Macro Policy Modelling and Costing	2 151	599	1 552	1 244	979	265
Integrated Public Sector Reform	1 880	1 866	14	1 898	1 836	62
Transformation Policies and Programmes	3 526	3 432	94	4 317	4 284	33
Research and Analysis	3 503	3 462	41	2 838	2 205	633
Productivity and Efficiency Measures	7 091	6 929	162	7 129	7 113	16
Public Service Access Norms and Mechanism	3 385	3 281	104	4 127	4 002	125
TOTAL	29 964	26 275	3 689	30 417	29 145	1 272

## 4.3 Programme 3: Labour Relations and Human Resource Management

Purpose: Implement and monitor labour relations, human resource management and remuneration policies.

- 1. Management: Labour Relations and Human Resource Management
- 2. Labour Relations, Negotiations and Discipline Management
- 3. Workplace Environment Management
- 4. Human Resource Development
- 5. Remuneration and Job Grading
- 6. Employee Benefits
- 7. Human Resource Planning, Employment Practices and Performance Management.

4.3.1 Strategic Objectives, Performance Indicators, Planned Targets and Actual Achievements

		PROGRAMME 3: L	PROGRAMME 3: LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	D HUMAN RESOURCE	MANAGEMENT		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIVE: REDUCED VACANCY RATE	: REDUCED VACANO	CY RATE					
Reports on the average % of funded vacant posts on PERSAL	Achieved  The average vacancy rate at 31 December 2014 was 14.16%. The median period to fill posts amounts to 5, 02 months in respect of posts filled during the period 1 October 2014 - 31 December 2014, which is within the set target of 6 months	Achieved  Two bi-annual reports on the vacancy rate and time to fill posts in accordance with the Public Service Act appointments were completed and submitted to the Minister in September 2015 and March 2016	Achieved  Two reports on the average percentage of funded vacant posts on PERSAL have been compiled and submitted to the Minister for the Public Service and Administration  As at December 2016, the vacancy rate for the vacancy rate for the Value of Value	Submit a report on the average % of funded vacant posts on PERSAL against the targeted 10% or less to the MPSA	Achieved  The report on the average % of funded vacant posts on PERSAL against the targeted 10% or less was submitted to the MPSA in March 2018	No deviation	Not applicable
STRATEGIC OBJECTIVE	: IMPROVED SENIO	R MANAGEMENT SI	STRATEGIC OBJECTIVE: IMPROVED SENIOR MANAGEMENT SERVICE PERFORMANCE MANAGEMENT AND DEVELOPMENT SYSTEM	MANAGEMENT AND	DEVELOPMENT SYSTEA	V	
Policy support and guidance provided to national departments and provincial administrations on the implementation of the revised Performance Management and Development System (PMDS) for Senior Ananagement Service (SMS) members who are not Heads of Department		1	Not Achieved  The draft revised PMDS for members of the SMS has been developed and consulted with relevant stakeholders. The draft revised PMDS was also submitted to the Governance and Administration Working Session for approval in March 2017	Subject to approval by the MPSA; provide policy support and guidance to national departments and provincial departments on the implementation of the revised Senior Management Service PMDS	Achieved  Policy support and guidance was provided to national and provincial departments on the implementation of the revised Senior Management Service PMDS	No deviation	Not applicable

		PROGRAMME 3: L	PROGRAMME 3: LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	D HUMAN RESOURCE	MANAGEMENT		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIVE: PUBLIC SERVICE GRADUATE RECRUITMENT SCHEME	: PUBLIC SERVICE	SRADUATE RECRUITA	AENT SCHEME				
Graduate recruitment scheme piloted by 2019		Achieved The proposed Model for the Graduate Scheme has been consulted on with all national and provincial departments	Not Achieved  A draft framework on the Graduate Recruitment Scheme was developed and submitted to the Governance and Administration Cluster for consultation in March 2017	Issue the framework on the Graduate Recruitment Scheme for implementation by departments	Not Achieved  Cabinet approved the Framework for a formal Graduate Recruitment Scheme in the Public Service in November 2017  A request for the MPSA to approve the issuing of the Framework for a formal Graduate Recruitment Scheme in the Public Service for implementation by departments was submitted to the previous MPSA in December 2017.  Approval has not yet been received	The Framework for a formal Graduate Recruitment Scheme in the Public Service can only be issued following the MPSA's approval	Upon the approval by the MPSA, the Framework for a formal Graduate Recruitment Scheme in the Public Service will be issued to departments for implementation
STRATEGIC OBJECTIVE: APPOINTMENT OF YOUTH WITHIN THE PUBLIC SERVICE	: APPOINTMENT O	F YOUTH WITHIN TH	E PUBLIC SERVICE		_		
Annual report on the number of youths appointed into learnership, internship and artisan programmes within the Public Service produced			Achieved  Bi-annual (2) reports were compiled on the number of youths appointed against the 20 000 annual target	Submit a report on the appointment of 20 000 youths into learnership, internship and artisan programmes within the Public Service to the MPSA	Not Achieved  A draft report on the number of youths appointed into learnership, internship and artisan programmes within the Public Service is still being compiled	The lack of human capacity to gather, capture and validate data from departments impacted on the non-submission of the report by March 2018	The report will be submitted to the MPSA in June 2018

		PROGRAMME 3: L	PROGRAMME 3: LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	D HUMAN RESOURCE	MANAGEMENT		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIV	VE: IMPROVED DISCIF	PLINE MANAGEMENT	STRATEGIC OBJECTIVE: IMPROVED DISCIPLINE MANAGEMENT WITHIN THE PUBLIC SERVICE	RVICE			
Reports on the average number of days taken to resolve disciplinary cases by all national and provincial departments	Achieved Reports on the implementation of the disciplinary code and procedure by national and provincial departments were submitted to the Minister	Achieved Four (4) quarterly reports on the average number of days taken to resolve disciplinary cases by national and provincial departments were submitted to the Minister	Not Achieved  The 4th quarter report for 2015/16, 1st and 2nd quarterly reports for 2016/17 on the average number of days taken to resolve disciplinary cases by national and provincial departments were submitted to the MPSA  The 3rd quarter report for 2016/17 was submitted to the Director-General in March 2017 en route to the Minister	Submit a report on the average number of days taken to resolve disciplinary cases by national and provincial departments to the MPSA	Not Achieved  The 4th quarter report for 2016/17, 1st and 2nd quarter reports for 2017/18 on the average number of days taken to resolve disciplinary cases by national and provincial departments were submitted to the MPSA in June and October 2017 as well as January 2018, respectively  The 3rd quarter report for 2017/18 on the average number of days taken to resolve disciplinary cases by national and	The 3rd quarter report was delayed due to the late submission of reports by departments and therefore could not be submitted by 31 March 2018	The 3 <sup>rd</sup> quarter report will be submitted to the MPSA in June 2018
					is being compiled		

		PROGRAMME 3: LA	ABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	D HUMAN RESOURCE	MANAGEMENT		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIV	E: IMPROVED COND	ITIONS OF SERVICE	STRATEGIC OBJECTIVE: IMPROVED CONDITIONS OF SERVICE FOR PUBLIC SERVANTS				
Reports on the implementation of Public Service Coordinating Bargaining Council (PSCBC) resolutions (for salary adjustments and improvements on conditions of service in the Public Service)	Achieved Achieved  The implementation of Resolution 1 of 2012 by implementation departments was monitored and reports were submitted to the Minister  Achieved Achieved  The implementation temperature of the PSCBC monitored and departments were submitted to the Minister  Achieved  Achie	Achieved Four (4) quarterly reports on the implementation of the PSCBC Resolution 1 by departments were submitted to the Minister	Achieved  Quarterly reports on the implementation by departments of the PSCBC resolution (for salary adjustments and improvements on conditions of service in the Public Service) were submitted to the Minister	Develop proposals for the next round of salary negotiations	Achieved The proposals for the next round of negotiations were developed	No deviation	Not applicable
STRATEGIC OBJECTIV	E: GOVERNMENT'S	EMPLOYEES HOUSIN	STRATEGIC OBJECTIVE: GOVERNMENT'S EMPLOYEES HOUSING SCHEME IMPLEMENTED	ED			
Reports on the implementation of the Government Employee Housing Scheme	Achieved The GEHS Business Case was developed and submitted to the MPSA for approval	Achieved A report on the development and implementation of the GEHS has been submitted to the Minister	Achieved Four (4) quarterly reports on the development and implementation of the GEHS were submitted to the Minister	Submit a report on the implementation of the GEHS to the MPSA	Achieved  4 quarterly reports on the implementation of the GEHS were submitted to the MPSA in July, October and December 2017 as well as March 2018, respectively	No deviation	Not applicable

		PROGRAMME 3: LAI	ABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	D HUMAN RESOURCE	MANAGEMENT		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIVE: TARGETED ASSESSMENT MECHANISMS	E: TARGETED ASSESS	MENT MECHANISM	S FOR TECHNICAL AND POLICY SKILLS FOR NON-SMS	POLICY SKILLS FOR I	NON-SMS		
Identified departments supported in the development of targeted assessment mechanisms, particularly in areas where specific technical or policy skills are required	ı	1		Establish which departments are already or planning to utilise assessment mechanisms for non-SMS members	Achieved  The following departments were approached to reach agreement to support modalities:  Department of Trade and Industry  National School of Government  Government  Technical Advisory Centre at National Treasury  National Treasury  Department of Basic Education  Government  Pensions  Administration	No deviation	Not applicable
					Agency		

#### 4.3.2 Strategy to overcome Areas of under Performance

- The Framework for a formal Graduate Recruitment Scheme in the Public Service will be developed into a Guideline for Recruitment in the Public Service.
- The report on the number of youths appointed into learnership, internship and artisan programmes within the Public Service will be submitted to the MPSA in June 2018.
- The 3<sup>rd</sup> quarter report for 2017/18 on the average number of days taken to resolve disciplinary cases by national and provincial departments will be submitted to the MPSA in June 2018.

#### 4.3.3 Changes to Planned Targets

There were no changes to the planned targets.

#### 4.3.4 Linking Performance with Budgets

		2017/2018			2016/2017	
Sub-Programme	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
Name	R'000	R'000	R'000	R'000	R'000	R'000
Management: Labour Relations and Human Resource Management	1 231	1 221	10	2 473	1 498	975
Labour Relations, Negotiations and Discipline Management	6 185	6 121	64	7 924	6 556	1 368
Workplace Environment Management	5 116	4 984	132	5 146	4 763	383
Human Resource Development	4 521	4 430	91	4 405	4 373	32
Remuneration and Job Grading	23 317	22 798	519	24 352	21 615	2 737
Employee Benefits	14 063	13 392	671	17 620	16 260	1 360
Human Resource Planning, Employment Practices and Performance Management	11 890	11 <i>7</i> 39	151	11 083	11 026	57
TOTAL	66 323	64 685	1 638	73 003	66 091	6 912

## 4.4 Programme 4: Government Chief Information Officer

**Purpose:** Create an environment for the deployment of IT as a strategic tool of public administration. Minimise and control IT related risks and costs in the Public Service.

- 1. Management: Government Chief Information Officer
- 2. Public Service ICT E-enablement
- 3. Public Service ICT Stakeholder Management
- 4. Public Service ICT Risk Management
- 5. Public Service ICT Service Management.

4.4.1 Strategic Objectives, Performance Indicators, Planned Targets and Actual Achievements

		PROGRAM	PROGRAMME 4: GOVERNMENT CHIEF INFORMATION OFFICER	CHIEF INFORMATION	OFFICER		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIVE:	ICT USED AS AN ENAE	SLER FOR IMPROVED G	STRATEGIC OBJECTIVE: ICT USED AS AN ENABLER FOR IMPROVED GOVERNMENT SERVICE DELIVERY	LIVERY			
Report on the 5 prioritised e-Enabled services	Achieved  The e-government strategy has been developed and submitted to the Director-General	Achieved  Four (4) e-Enablement value propositions for Social Development; South African Police Service; Education and Human Settlements have been developed and endorsed by the	Achieved  Two (2) e-Enablement value propositions for prioritised services of the departments of Basic and Higher Education and Training, and the South African Police Service were developed for endorsement in September 2016 and March 2017, respectively	Compile quarterly progress reports on the implementation of the 5 prioritised e-Enabled services	Achieved  4 quarterly progress reports on the implementation of the 5 prioritised e-Enabled Services were compiled by  March 2018	No deviation	Not applicable
Reports on the implementation of the ICT project implementation standards		ı		Develop ICT Project implementation standards	Achieved The ICT project implementation standards were developed in March 2018	No deviation	Not applicable

		PROGRAM	PROGRAMME 4: GOVERNMENT CHIEF INFORMATION OFFICER	HIEF INFORMATION	OFFICER		
Performance Indicator	Actual Achievement Actual Achievement 2014/2015 2015/2016	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIVE: REDUCTION IN THE PUBLIC SERVICE ICT PROCUREMENT COSTS	REDUCTION IN THE PU	BLIC SERVICE ICT PRO	CUREMENT COSTS				
Report on the impact of the implementation of the ICT Cost Management Policy Cuidelines in reducing monitored and the the cost related to IT expenditure review procurement within report was the Public Service Director-General and the Governme Information Technology Officer Mechanisms to kee public service ICT costs within or below retail levels were identified	Φ ,, τ Δ	Achieved  The following policy guidelines were developed and consulted on for inputs: IT sourcing strategy policy, IT hardware standardisation guideline, Chief Information Officer job redefinition guideline and draft transversal mobile policy	Achieved  The ICT Cost Management Guidelines were issued for transversal contracts for personal computers and IT peripherals to national and provincial departments Consultative workshops to support departments with the implementation of the Guidelines was conducted for all national and provincial departments	Report on improvements made by departments in reducing the cost related to IT procurement within the Public Service	Achieved  The report on improvements made by departments in reducing the cost related to IT procurement within the Public Service was submitted to the MPSA in March 2018	No deviation	Not applicable

		PROGRAM	PROGRAMME 4: GOVERNMENT CHIEF INFORMATION OFFICER	HIEF INFORMATION	OFFICER		
	Actual Achievement Actual Achievement 2014/2015 2015/2016	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
TIVE	: IMPROVED SECUR	ITY OF GOVERNME	NT INFORMATION AND	COMMUNICATION	STRATEGIC OBJECTIVE: IMPROVED SECURITY OF GOVERNMENT INFORMATION AND COMMUNICATION TECHNOLOGY SYSTEMS	10	
	Achieved	Achieved	Not Achieved	Report on the	Achieved	No deviation	Not applicable
				implementation			
_	Mechanisms to	Two e-Enablement	The ICT Security	of the ICT security	The report on the		
policies by national c	contribute towards	Security Guidelines	Guidelines were not	policies by national	implementation of the		
	reduction of security have been	have been	issued	and provincial	ICT security policies by		
	risks have been	developed		departments	national and provincial		
•=	identified and a		3 quarterly workshops		departments was		
	report on the Public		were conducted to		produced in March		
0)	Service		support all national		2018		
_	ICT security		and provincial				
	monitoring lapses,		departments on the				
.=	incidents, processes		Guidelines				
0	and good practices						
	has been submitted						
+	to the Government						
	Information						
	Technology Officer						
	Council						

# 4.4.2 Strategy to overcome Areas of under Performance

Not applicable as all targets were achieved.

## 4.4.3 Changes to Planned Targets

There were no changes to the planned targets.

## 4.4.4 Linking Performance with Budgets

		2017/2018			2016/2017	
Sub-Programme Name	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
Name	R'000	R'000	R'000	R'000	R'000	R'000
Management: Government Chief Information Officer	2 079	1 620	459	1 762	895	867
Public Service ICT E-enablement	5 126	5 099	27	4 591	4 580	11
Public Service ICT Stakeholder Management	5 912	5 821	91	6 076	6 072	4
Public Service ICT Risk Management	2 849	2 818	31	3 604	3 102	502
Public Service ICT Service Management	1 179	1 137	42	1 323	1 259	64
TOTAL	17 145	16 495	650	17 356	15 908	1 448

# 4.5 Programme 5: Service Delivery Support

Purpose: Manage and facilitate the improvement of service delivery in government.

- 1. Management: Service Delivery Support
- 2. Service Delivery Planning and Operations Management
- 3. Service Delivery Improvement Initiatives
- 4. Community Development and Citizen Relations
- 5. Public Participation and Social Dialogue
- 6. Batho Pele Support Initiatives
- 7. Centre for Public Service Innovation
- 8. National School of Government.

4.5.1 Strategic Objectives, Performance Indicators, Planned Targets and Actual Achievements

			PROGRAMME 5: SERVICE DELIVERY SUPPORT	DELIVERY SUPPORT			
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECT	TIVE: IMPROVED EFF	STRATEGIC OBJECTIVE: IMPROVED EFFICIENCY AND EFFECT	IVENESS IN THE OPERATIONS OF THE PUBLIC SERVICE	IONS OF THE PUBLIC	SERVICE		
Business processes mapped and Standard Operating Procedures (SOPs) developed for prioritised departments to ensure improved turnaround times	Achieved Sector advocacy workshops were conducted with the Health, Education and Human Settlements departments, a report has been submitted to the Director-General for noting	Achieved  Workshops were held with the departments of Labour, Transport and Social Development to provide technical support on the mapping of business processes and development of Standard Operating Procedures	Achieved  Consultations were held with the 3 priority departments of Mineral Resources,  Trade and Industry and Health in all 3 priority departments, the as-is business processes of selected core services were mapped with an indication of baseline turnaround times and improved turnaround times	Assess the current processes in prioritised departments and develop improved processes	Achieved  Current business processes were assessed and improved processes were developed for the following prioritised departments:  • Department of International Relations and Cooperation • Department of Environmental Affairs • National School of Government	No deviation	Not applicable
	Achieved Sector advocacy workshops were conducted with the Health, Education and Human Settlements departments, a report has been submitted to the Director-General for noting	Achieved A report on the status of implementation of business processes and standard operating procedures by the departments of Transport, Social Development and Labour has been compiled	Achieved  The departments of Mineral Resources, Trade and Industry and Health were supported in developing their Standard Operating Procedures	Support prioritised departments to develop Standard Operating Procedures	Achieved Support was provided to the following prioritised departments to develop Standard Operating procedures:  • Department of International Relations and Cooperation • Department of Environmental Affairs • National School of Government	No deviation	Not applicable

			PROGRAMME 5: SERVICE DELIVERY SUPPORT	E DELIVERY SUPPORT			
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
Reports on measurements of improvements in the turnaround times of 50% of the prioritised departments with mapped business processes	1	1	Achieved In all 3 priority departments (Mineral Resources, Trade and Industry and Health), the as-is business processes of selected core services were mapped with an indication of baseline turnaround times. A report on the improvements has been developed	Submit a report on improvements in the turnaround times of departments with mapped business processes to the MPSA	Achieved  The report on improvements in the turnaround times of departments with mapped business processes was submitted to the MPSA in March 2018	No deviation	Not applicable
STRATEGIC OBJECT	IVE: IMPROVED QUA	ALITY AND IMPLEMEN	STRATEGIC OBJECTIVE: IMPROVED QUALITY AND IMPLEMENTATION OF SERVICE DELIVERY IMPROVEMENT PLANS	IVERY IMPROVEMEN	T PLANS		
Number of prioritised service departments supported in the improvement of the quality and implementation of the Service Delivery	Achieved  The submission of quality SDIPs by national and provincial departments was monitored and a report has been submitted to the Minister to approve tabling of the report in Cabinet	Achieved  Support was provided to departments and a report was compiled on the submission, compliance rate, quality and progress with the implementation of SDIPs in service delivery departments	Achieved Support was provided to 8 national and 25 provincial departments to improve the quality and implementation of the SDIPs	Support 6 prioritised departments to improve the quality and implementation of their SDIPs	Achieved  Support was provided to approximately 70 national and provincial departments (which include the 6 prioritised departments) to improve the quality and implementation of their SDIPs	Additional support was provided due to the request for support by departments	Not applicable

			PROGRAMME 5: SERVICE DELIVERY SUPPORT	E DELIVERY SUPPORT			
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECT	IIVE: IMPROVED IMP	STRATEGIC OBJECTIVE: IMPROVED IMPLEMENTATION OF THE BA	E BATHO PELE PROGRAMME	IME			
Support 6 prioritised service delivery departments to develop and implement Batho Pele standards	1	Achieved Generic Batho Pele Standards have been developed with the departments of Basic Education, Health, Human Settlements, Labour, Social Development and Transport	Achieved  Six (6) departments were supported to develop standards for Batho Pele Principles, namely the departments of Basic Education, Health, Human Settlements, Labour, Social Development and Transport	Support 2 prioritised service departments to develop standards for Batho Pele Principles	Support was provided to the following prioritised departments to develop standards for Batho Pele Principles:  • Department of Basic Education • Department of Human Settlements • Departments • Departments • Office of the Premier: Free State	Additional support was provided due to the request for support by departments	Not applicable
Report on the implementation of the Public Service Charter				Coordinate and monitor the implementation of the Public Service Charter	Achieved  The implementation of the Public Service Charter was coordinated and monitored through capacity building workshops held with various national and provincial departments	No deviation	Not applicable

# 4.5.2 Strategy to overcome Areas of under Performance

Not applicable as all targets were achieved.

# 4.5.3 Changes to Planned Targets

There were no changes to the planned targets.

# 4.5.4 Linking Performance with Budgets

		2017/2018			2016/2017	
Sub-Programme Name	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
Name	R'000	R'000	R'000	R'000	R'000	R'000
Management: Service Delivery Support	3 871	3 848	23	2 948	2 938	10
Service Delivery Planning and Operations Management	3 532	3 505	27	3 596	3 583	13
Service Delivery Improvement Initiatives	12 457	12 280	177	13 596	12 859	737
Community Development and Citizen Relations	7 090	6 984	106	9 218	8 260	958
Public Participation and Social Dialogue	12 818	11 783	1 035	14 919	14 586	333
Batho Pele Support Initiatives	9 640	9 550	90	9 726	9 612	114
Centre for Public Service Innovation	34 055	34 055	-	32 094	32 094	-
National School of Government	153 906	153 906	-	71 067	71 067	-
TOTAL	237 369	235 911	1 458	157 164	154 999	2 165

## 4.6 Programme 6: Governance of Public Administration

**Purpose:** Manage and oversee the implementation of policies, strategies and programmes on Public Service integrity, intergovernmental relations, the macro organisation of the state, organisational design and senior leadership management. Manage government intervention programmes.

## Sub-programmes:

- 1. Management: Governance of Public Administration
- 2. Ethics and Integrity Management
- 3. Organisational Design and Macro Organisation of the Public Service
- 4. Office of Standards, Compliance and Monitoring
- 5. Intergovernmental Relations and Government Interventions
- 6. Leadership Management
- 7. Human Resource Management Information Systems
- 8. Public Service Commission.



4.6.1 Strategic Objectives, Performance Indicators, Planned Targets and Actual Achievements

		PROGI	PROGRAMME 6: GOVERNANCE OF PUBLIC ADMINISTRATION	PUBLIC ADMINISTRAT	NOI		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECTIV	VE: PUBLIC ADMI	STRATEGIC OBJECTIVE: PUBLIC ADMINISTRATION DELEGATIOI	TIONS CONSISTENTLY IMPLEMENTED	IENTED			
Improved adherence by national and provincial departments to the Directive on Public Administration and Management Delegations as measured by MPAT		Achieved The Guideline for Operational Delegations was developed and has been approved	Achieved  Report on improved adherence by national and provincial departments to the Directive on Public Administration and Management Delegations as measured by MPAT was submitted to the Director-General in March 2017	Submit a report on the improved adherence by national and provincial departments to the Directive on Public Administration and Management Delegations as measured by MPAT to the MPSA	Achieved  The report on the improved adherence by national and provincial departments to the Directive on Public Administration and Management Delegations as measured by MPAT was submitted to the MPSA in April 2017	No deviation	Not applicable
STRATEGIC OBJECTIV	VE: A PUBLIC SER	STRATEGIC OBJECTIVE: A PUBLIC SERVICE THAT IS A CAREER OF CHOICE	ER OF CHOICE				
Number of departments supported to implement the Guideline on mentoring and peer support mechanisms for senior managers		Achieved The mentoring and peer support framework for senior managers was consulted, finalised and has been approved by the MPSA	Achieved  The Guideline on mentoring and peer support mechanisms for senior managers was piloted in were the following 4 sites: (1) KwaZulu-Natal Office of the Premier, (2) KwaZulu-Natal Arts and Culture, (3) the DPSA and (4) the Department of Basic Education  A report on the lessons learnt from the pilots was submitted to the Minister in January 2017	Report on the implementation for the guideline on mentoring and peer support mechanisms by the departments that were supported	Achieved  The report on the implementation of the guideline on mentoring and peer support mechanisms by departments that were supported was submitted to the Director-General in March 2018	No deviation	Not applicable

Planned Target Actual Achievement 2017/2018  PUBLIC SERVICE Submit a statistical fact sheet on the fact sheet on the average number of years spent by HODs in a post of years spent by HODs in the MPSA in HODs in a post to the MPSA in November 2017  Support 5  CAPACITY  Support 5  Achieved  Actual Achievement of the average number of years spent by HODs in the MPSA in November 2017  The MPSA in Movember 2017  Achieved  Achieved  Actual Achievement of the average number of years spent by HODs in the MPSA in November 2017  The MPSA in Movember 2017  Support 5  Achieved  Actual Achievement of years spent by HODs in the MPSA in November 2017  The MPSA in Movember 2017  Achieved  Actual Achieved  Actiatistical fact sheet on the average number of years spent by HODs in the MPSA in November 2017  The MPSA in Movember 2017  Achieved  A			PROGRAI	RAMME 6: GOVERNANCE OF PUBLIC ADMINISTRATION	PUBLIC ADMINISTRAT	NOI		
Achieved	Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
- Achieved Achieved Achieved Submit a statistical decisional Achieved Achieved Achieved Achieved Achieved By the MPSA in HODs in a post to and a report has been monitored and argument by HODs in a post to and a report has been monitored and approved by the MPSA in HODs in a post to and a report has been monitored and approved by the MPSA in HODs in a post to and a report has been produced and approved by the MPSA in HODs in a post to an a report has been monitored and and are produced and approved by the MPSA in Homan Resources Capacity  - Achieved Achiev	STRATEGIC OBJECTI	VE: RETENTION O	PE HEADS OF DEPART	MENTS WITHIN THE PUBLIC SEI	RVICE			
HODs within the firme spent by HODs in a post to a post to a post was approved by the MFSA in HODs in a post to and a report has been monitored and approved by the MFSA in HODs in a post to an a post was submitted to and a report has been produced and approved by the MINISTECTIVE: STRENGTHENED PUBLIC SERVICE'S HUMAN RESOURCES CAPACITY  Achieved Achieve	Report on the average number of vears spent		<b>Achieved</b> The retention of	Achieved The fact sheet on the average	Submit a statistical fact sheet on the	Achieved A statistical fact sheet on	No deviation	Not applicable
Achieved	by Heads of Department in a post		HODs within the Public Service has been monitored and a report has been produced and approved by the Minister	time spent by HODs in a post was approved by the MPSA in January 2017		the average number of years spent by HODs in a post was submitted to the MPSA in November 2017		
An interventions A strategy to support 5 strengthen their targeted support and targeted support their internal Human rechanisms for mechanisms for Human Resources, Organisational Development and Information and Information Department of Public Works, Roads Developed and has Economic Development; Office been approved by of the Premier: KwaZuluthe Director-General Natal, Military Ombudsman; Department of Public Works; De	STRATEGIC OBJECTI	VE: STRENGTHEN	ED PUBLIC SERVICE'S	HUMAN RESOURCES CAPACIT	<b>\</b>			
Financial and Fiscal Commission; Department of Home Affairs; and the Office of the Premier: North West	Number of departments supported to strengthen their internal Human Resources Capacity		Achieved An interventions strategy with targeted support mechanisms for Human Resources, Organisational Development and Information Technology was developed and has been approved by the Director-General	Achieved  A strategy to support 5 departments to strengthen their internal Human Resources Capacity was implemented in the Limpopo Department of Public Works, Roads and Infrastructure; Limpopo Wildlife Resorts with Limpopo Department of Tourism and Economic Development; Office of the Premier: KwaZulu- Natal, Military Ombudsman; Department of Public Works; Department of Public Works; Department of Planning, Monitoring and Evaluation; Financial and Fiscal Commission; Department of Home Affairs; and the Office of the Premier: North West	Support 5 departments to strengthen their internal Human Resources Capacity	Achieved Support was provided to 14 national departments and 4 provinces to strengthen their internal Human Resources Capacity	Additional support was provided due to the request for support by departments	Not applicable

		PROG	PROGRAMME 6: GOVERNANCE OF PUBLIC ADMINISTRATION	PUBLIC ADMINISTRAT	NOI		
Performance Indicator	Actival Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
STRATEGIC OBJECT	IVE: AN ETHICAL	UBLIC SERVICE PROA	STRATEGIC OBJECTIVE: AN ETHICAL PUBLIC SERVICE PROMOTED AND SUPPORTED				
Revised regulations on financial disclosures by SMS and other categories of employees		Achieved Chapter 3 of the Public Service Regulations (which provides for the revised and electronic submission of disclosure of financial interests) has been revised	Achieved  The Directive on other designated categories of employees to submit financial disclosure forms was issued in March 2017  The support of the implementation of the Determination Explanatory manual on details of interests to be disclosed; and Guide on verification of disclosed interests were also issued to departments	Designate further category/ries of employees to disclose financial interests	Not Achieved  A request to designate further category/ ries of employees (employees responsible for the Cooperative Incentive Scheme and the Black Business Supplier Development Programme of the Department of Small Business Development) to disclose financial interests is still being prepared	The draft Determination and Directive to designate further category/ries of employees to disclose financial interests was in the consultation phase	Approval to designate further category/ries of employees to disclose financial interests will be sought during the 2018/19 financial year
Report on the implementation of the electronic submission of financial disclosure forms	Achieved A report on the usage and effectiveness of the e-Disclosure system by national and provincial departments was submitted to the Minister	1	Achieved  A report on the compliance with the Financial Disclosure Framework was approved by the MPSA in July 2016  A compliance report with Section 30 of the Public Service Act, based on the Financial Disclosure Framework was also approved by the Minister in January 2017	Report on the implementation of electronic disclosure of financial interests (e-Disclosure system), by designated employees	Achieved  The report on the implementation of electronic disclosures of financial interests (e-Disclosure system), by designated employees was submitted to the MPSA in March 2018	No deviation	Not applicable

		PROG	PROGRAMME 6: GOVERNANCE OF PUBLIC ADMINISTRATION	PUBLIC ADMINISTRAT	NOI		
Performance Indicator	Actual Achievement 2014/2015	Actual Achievement 2015/2016	Actual Achievement 2016/2017	Planned Target 2017/2018	Actual Achievement 2017/2018	Deviation from Planned Target to Actual Achievement for 2017/2018	Comment on Deviations
Report on the implementation of the Directive on other remunerative work			Achieved  A monitoring report on the implementation of the revised Directive on Other Remunerative Work to prohibit public servants from doing business with the state was approved by the Minister in January 2017	Report on the implementation of the Directive on other Remunerative Work	Achieved  The report on the implementation of the Directive on other Remunerative Work was submitted to the Director-General in March 2018	No deviation	Not applicable
STRATEGIC OBJECT	IVE: STRENGTHEN	ED THE MANAGEMEN	STRATEGIC OBJECTIVE: STRENGTHENED THE MANAGEMENT OF PROTECTED DISCLOSURES BY PUBLIC SERVICE EMPLOYEES	ES BY PUBLIC SERVICE	EMPLOYEES		
Report on the implementation of the Policy Framework for the management of Protected Disclosures (whistle blowing) by Public Service employees			Achieved An analysis report on whistle blowing for Public Service employees was approved by the Director-General in December 2016	Develop Policy Framework for the management of Protected Disclosures (whistle blowing) by Public Service employees	Achieved  A Policy Framework for the management of Protected Disclosures (whistle blowing) by Public Service employees was developed in February 2018	No deviation	Not applicable

## 4.6.2 Strategy to overcome Areas of under Performance

A request to approve a Determination on employees responsible for the Cooperative Incentive Scheme and the Black Business Supplier Development Programme of the Department of Small Business Development and the Directive will be submitted to the MPSA for approval during the 2018/19 financial year.

# 4.6.3 Changes to Planned Targets

There were no changes to the planned targets.

# 4.6.4 Linking Performance with Budgets

		2017/2018			2016/2017	
Sub-Programme	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
Name	R'000	R'000	R'000	R'000	R'000	R'000
Management: Governance of Public Administration	3 581	3 550	31	3 423	3 331	92
Ethics and Integrity Management	12 706	12 589	117	11 564	11 532	32
Organisational Design and Macro Organisation of the Public Service	7 655	6 254	1 401	6 557	6 515	42
Office of Standards, Compliance and Monitoring	6 760	6 728	32	5 982	5 973	9
Intergovernmental Relations and Government Interventions	3 921	3 836	85	5 387	4 374	1 013
Leadership Management	4 059	3 902	157	5 847	5 675	172
Human Resource Management Information Systems	5 902	5 726	176	5 935	5 228	707
Public Service Commission	248 059	248 059	-	229 233	229 233	-
TOTAL	292 643	290 644	1 999	273 928	271 861	2 067

# 5. TRANSFER PAYMENTS

# 5.1 Transfer Payments to Public Entities

The DPSA is not responsible for any public entities.

# 5.2 Transfer Payments to all Organisations other than Public Entities

Transfer payments made for the period 1 April 2017 to March 2018

Name of Transferee	Type of Organisation	Purpose for which the Funds were used	Did the Department comply with Section 38 (1)(j) of the PFMA	Amount Transferred R'000	Amount Spent by the Entity R'000	Reasons for the Funds Unspent by the Entity
Centre for Public Service Innovation	Government	To facilitate the unearthing, development and practical implementation of innovative solutions within the Public Service	Yes	34 055	32 411	Under spending on compensation of employees was mainly due to 3 vacant posts, which were filled during the 2 <sup>nd</sup> quarter of the financial year  Under spending of goods and services was mainly due to 9 procurement initiatives where the order was placed but goods were not delivered by 31 March 2018. Payment proceeded in April 2018. Payments to The Innovation Hub could not be processed, as permission from the Department of Home Affairs to pilot the selected solution and the scoping of the implementation of the Hospital Patient Referral project were not concluded  An amount R125 000 was unspent at year end, due to capital assets, which were ordered but not delivered by 31 March 2018
National School of Government	National department	Mandated to provide or facilitate the provision of training to public servants	Yes	153 906	153 667	Saving on compensation of employees due to vacant posts
Public Service Commission	National department	Funds were spent to promote the constitutional values and principles of public administration in the Public Service	Yes	248 059	247 361	Unspent funds for the PSC amounted is within the acceptable spending norms

## 6. CONDITIONAL GRANTS

The DPSA does not issue or receive any conditional grants.

## 7. DONOR FUNDS

## 7.1 Donor Funds Received

Name of donor	The Covernment of the Kingdom of Relaium
	The Government of the Kingdom of Belgium
Full amount of the funding	€ 11,000,000 (Approximately R154 248 836 at a rate of 14.0226)
Period of the commitment	28 June 2013 – 28 June 2019
Purpose of the funding	To improve front-line Public Service delivery
Expected outputs	<ul> <li>A grant facility to support initiatives to improve Public Service delivery is established and implemented</li> <li>New and innovative ways of Public Service delivery are piloted and implemented</li> <li>Sound practices and lessons learned from improved Public Service delivery pilots are enhanced and sustained</li> </ul>
Actual outputs achieved	<ul> <li>15 agreements from the 2014 call for proposals were successfully implemented and closed</li> <li>1 call for proposal and supplemental applications were finalised in 2016</li> <li>44 agreements totalling R77 564 644 were finalised with national, provincial and local government departments</li> <li>R47 492 422 was disbursed to all 44 grantees</li> <li>Site visits were conducted to all 44 grantees</li> <li>The Government Technical Advisory Centre assessed 14 projects approved in 2014 for replication</li> <li>The Programme Steering Committee approved 7 projects for replication totalling R36 900 095 and all 7 agreements were executed</li> <li>R21 939 949 was disbursed to all 7 grantees</li> <li>Since the beginning of the programme, 66 agreements have been executed and of those, 18 have been closed. The remaining agreements will be finalised by 31 August 2018</li> <li>The contract of the Knowledge Management was finalised and the contractor is on board</li> <li>The Government Technical Advisory Centre is in the process of being contracted to develop a result framework for the programme, evaluate 7 projects that are being replicated, replication assessment and evaluation of 10 additional projects, and facilitate the Programme Steering Committee strategic workshop</li> </ul>
Amount received R'000	R70 100 million
Amount spent by the Department R'000	R58 846 million (Total Programme Expenditure)
Reasons for the funds unspent	The remaining funds will be requested during the 2018/19 financial year to execute the proposed deliverables in the 2018/19 work plan
Monitoring mechanism by the donor	Steering committee meetings are held between the donor and the Department to monitor the progress of the project

## 8. CAPITAL INVESTMENT

The DPSA is not responsible for any infrastructure projects and therefore does not incur any capital investment expenditure.

# Part C Governance



#### INTRODUCTION

The DPSA is committed and consistently maintains good governance practices, which are fundamental in the management of public finances and resources. The Department has established structures that oversee all governance processes to ensure effective, efficient and economic utilisation of state resources. The structures include among others, the Executive Committee, the Audit and Risk Committee, the Budget Committee, and the Information and Communication Technology Steering Committee. The Internal Audit Function provides the Department with independent assurance on the effectiveness of the governance processes and functioning of the governance structures within the Department.

#### RISK MANAGEMENT

The Department is committed to implementing and maintaining an effective, efficient and transparent system of risk management as required in terms of the Public Finance Management Act Section 38 (a) (i). The DPSA has developed and approved a Risk Management Strategy and Policy. An annual implementation plan is developed to effect both the Risk Management Strategy and the Policy. During the financial year ended, the Department has conducted and reviewed its strategic, operational and fraud risks, a process which assists in identifying new emerging risks. The DPSA Executive Committee members participate in the overall management of the risk management activities, while all other employees participate in the identification of risks in the Department.

The Audit and Risk Committee reviews and monitors risk management progress reports on a quarterly basis, while the Internal Audit Function provides assurance on the effectiveness of the risk management processes.

#### FRAUD AND CORRUPTION

The DPSA has developed and approved a Fraud Prevention Policy, a Fraud Prevention Plan and a Whistle Blowing Policy. A fraud risk assessment was conducted and the identified risks are continually monitored through a mitigation plan by the established governance structures.

The Department supports the National Anti–Corruption Hotline by encouraging all its employees to report any suspected activities of fraud and corruption.

The departmental Whistle Blowing Policy outlines all internal and external fraud and corruption reporting mechanisms, and assures employees protection regarding confidential disclosures, in terms of the Protected Disclosure Act 26 of 2000.

The DPSA is committed to investigating and reporting on all reported cases of fraud and corruption to the relevant institutions and authorities, depending on the outcome of the preliminary investigations.

#### 4. MINIMISING CONFLICT OF INTEREST

In terms of paragraph 16A8.3 of the Treasury Regulations for Departments, issued in terms of the Public Finance Management Act 1999, a Supply Chain Management (SCM) official or role player in the SCM environment must recognise and disclose any conflict of interest which may arise when participating or performing functions in the SCM processes.

In response, the DPSA has implemented a Declaration of Interest form in the procurement processes for officials and members of the Bid Committees to declare any conflict of interest and to recuse themselves from the processes when they have declared an interest.

### CODE OF CONDUCT

The DPSA adheres to the Public Service Code of Conduct. If there is an alleged breach of the Code of Conduct, it is taken as a misconduct and handled in terms of PSCBC Resolution 1 of 2003, Disciplinary Code and Procedure.

## 6. HEALTH SAFETY AND ENVIRONMENTAL ISSUES

In July 2017, the Department undertook an integrated health and safety risk assessment which identified the following:

- The need to address low air movement at occupant level in many areas;
- There is an unbalanced return and supply of airflow throughout the building;
- The offices lay-out should be set taking into consideration the radiant heat; and
- There should be provision of training of employees on issues air quality management.

Another air quality assessment was undertaken in March 2018, which yielded similar results.

# 7. PORTFOLIO COMMITTEES

Date	Issues Raised	Action taken to Address Issue	Progress
PORTFOLIO COMM EVALUATION	MITTEE ON PUBLIC SERVICE AND	ADMINISTRATION, PERFORMA	NCE MONITORING AND
3 May 2017	DPSA Annual Performance Plan 2017/18	The Department noted the matters raised by the Committee	The Department responded to all matters raised by the Committee
16 May 2017	Vote 10: DPSA	The Department responded to all matters raised during the meeting	The report was adopted
24 May 2017	DPSA presented the recommendations of an interdepartmental study commission by Cabinet on the repositioning and funding model for Thusong Service Centres	The Committee advised DPSA to hold a consultative workshop where managers of the Thusong Service Centres, Department of Cooperative Governance and Traditional Affairs and the South African Local Government Association could give a report on challenges and funding options  The Deputy Minister gave a commitment that DPSA would act on the suggestions of the Committee to ensure that there was improvement in Thusong Service Centres operations	The Department responded to all matters raised by the Committee
31 May 201 <i>7</i>	Briefing by DPSA on the progress in implementing e-governance, National Treasury on the status of the Integrated Financial Management System and by SITA on the ageing IT System in government	The Department noted the inputs made by the Committee	
14 June 2017	DPSA briefed the Committee on the prohibition on public servants conducting business with the state		
15 August 2017	DPSA, NSG, CPSI and PSC briefed the Committee on their 4 <sup>th</sup> quarter performance of 2016/17 and 1 <sup>st</sup> quarter performance 2017/18	Only the PSC attended the meeting and briefed the Committee	
13 September 2017	DPSA, NSG, CPSI and PSC briefed the Committee on their 4 <sup>th</sup> quarter performance of 2016/17 and 1 <sup>st</sup> quarter performance 2017/18	The Department noted the inputs made by the Committee	
10 October 2017	DPSA, NSG, CPSI and PSC briefed the Committee on their 2016/2017 Annual Report and AGSA reported on the audit outcomes and performance of the entities		

Date	Issues Raised	Action taken to Address Issue	Progress
17 October 2017	DPSA and entities Budgetary Review and Recommendation Report	The Department responded to all issues raised during the meeting	The report was adopted and the Committee agreed that the MPSA would be requested to provide an explanation on all the suspensions and the performance of the Department
25 October 2017	Minister to report on HODs performance agreements, evaluations and state of retention and average time served in the Public Service	The Department noted the inputs made by the Committee	The Department responded to all matters raised by the Committee
8 November 2017	Briefing by DPSA on the 2 <sup>nd</sup> quarter 2017/18 performance report		
15 November 2017	DPSA response to the Mpumalanga oversight recommendations made by the Committee during the oversight conducted in Limpopo and Mpumalanga	The Department noted the inputs made by the Committee and reported on the progress in implementing the Committee's recommendations in the Mpumalanga and Limpopo provinces	
22 November 2017	DPSA briefed the Committee on the progress on salary negotiations	The Department noted the inputs made by the Committee	
29 November 2017	Government Employees Housing Scheme; pension payout fast racking, distressed mining towns, labour court orders non-implementation by departments		
28 February 2018	DPSA, NSG, CPSI and PSC 3 <sup>rd</sup> quarter performance report		
7 March 2018	Disciplinary cases in the Public Service: DPSA, PSC and the Free State progress report		
NATIONAL COUNC	IL OF PROVINCES SELECT COM	MITTEE ON CO-OPERATIVE GOV	/ERNANCE AND TRADITIONAL
30 May 2017	National Council of Provinces Cooperative Governance and Traditional: DPSA briefed the Committee on their Annual Performance Plan and budget allocation for 2017/18 to 2019/20	The Department noted the inputs made by the Committee	The Department responded to all matters raised by the Committee
PORTFOLIO COMM	ITTEE ON WOMAN IN THE PRES	IDENCY	
27 February 2018	Woman in the Presidency: DPSA briefed the Committee on the monitoring report on employment equity	The Department noted the inputs made by the Committee	The Department responded to all matters raised by the Committee

#### 8. STANDING COMMITTEE ON PUBLIC ACCOUNTS RESOLUTIONS

The DPSA did not appear in front of the Standing Committee on Public Accounts during the 2017/18 financial year.

#### 9. PRIOR MODIFICATIONS TO AUDIT REPORTS

The DPSA received an unqualified audit for the 2016/17 financial year. The following matters were also reported in the Audit Report:

- Material misstatements in the annual performance report (Since these misstatements were corrected, the Auditor-General did not raise any material findings on the usefulness and reliability of the reported performance information.
- A deficiency was identified in the internal control of monitoring of compliance with the applicable laws and regulations pertaining to SCM. In this regard, the Department's policy and procedure was not aligned to the legislative requirements governing SCM. This lead to the following findings:
  - o Effective steps were not taken to prevent irregular expenditure amounting to R3 361 455 and certain goods and services with a transaction value below R500 000 were procured without obtaining the required price quotations, as required by Treasury Regulation 16A6.1.

Nature of Qualification, Disclaimer, Adverse Opinion and matters of Non-Compliance	Financial Year in which it first arose	Progress made in clearing/resolving the matter
Matters affecting the audit report:		
Material misstatements in financial statements	Not applicable	Not applicable
No material misstatements were identified	Not applicable	Not applicable
Misstatements in annual performance report		
Material misstatements in the annual performance report were identified on the reported performance information of:  Programme 3: Labour Relations and Human Resource Management Programme 4: Government Chief Information Officer Programme 5: Service Delivery Support Programme 6: Governance of Public Administration	2016/17	Resolved
Non-compliance		
Non-compliance with the applicable laws and regulations pertaining to SCM. In this regard, the Department's policy and procedure was not aligned to the legislative requirements governing SCM	2016/17	Resolved

Nature of Qualification, Disclaimer, Adverse Opinion and matters of Non-Compliance	Financial Year in which it first arose	Progress made in clearing/resolving the matter	
Management letter Matters not affecting the audit report			
Other important matters			
Overstatement of leave entitlement	2016/17	Resolved	
Overstatement of finance lease commitments			
Understatement of commitments			
Overstatement of commitments			
Understatement of payable not recognised			
Misclassification of provision			
Deficiencies relating to tangible movable assets noted during physical verification of asset testing			
E-disclosure system not disclosed as an intangible asset			
Understatement of cash and cash equivalents			
Classification of goods and services (expenses were incorrectly classified as subsistence and travel, but related to the purchase of refreshments			
Internal Control Deficiency relating to fleet management			
Reported planned targets not specific and measurable			
Reported achievement is not consistent with planned indicator and target			
Inconsistencies between the planned target as per the amended Annual Performance Plan and planned target as per the Annual Performance Report			
Reported achievement did not occur and does not pertain to the DPSA			
Reported achievement did not occur as the evidence provided does not support occurrence			
Reported achievement is inaccurate			
Non-compliance with laws and regulations			
Non-compliance identified during the testing of SCM	2016/17	Resolved	
No evidence of prospective bidders name on the auditee website			
Findings on the information technology audit includes			
Inadequate password policy details on the ICT Security Policy	2016/17		
Inadequate patch management procedure	2015/16		
PERSAL system controller activities not adequately reviewed	2011/12	Not resolved	
Information technology service continuity (Disaster Recovery Plan is outdated and the disaster recovery test report not adequately detailed)	2015/16		
Information technology governance (ICT Strategic Plan)	2016/17	Resolved	
Memorandum of Understanding in draft (Department of Transport for the eNatis data)		Not resolved	
Lack of review of the Chief Administrator activities			
E-disclosure process control review (establish a process of reviewing activities on the Chief admin user and admin user activities/ audit trail from the system)			

#### 10. INTERNAL CONTROL UNIT

The DPSA relies on the work of the Internal Audit Function for assurance on the adequacy and effectiveness of the Department's internal controls. The Internal Audit Function has produced various audit reports during the year, and management continually improve the internal control environment by addressing the weaknesses identified by developing an improvement plan. The Executive Committee, as well as the Audit and the Risk Committee monitors the control improvement plan on a quarterly basis. Based on the overall assessment, management is confident that the DPSA's internal control environment is satisfactory.

#### 11. INTERNAL AUDIT AND AUDIT COMMITTEES

#### Internal Audit

The DPSA Internal Audit Function provides management with independent assurance and insight on the effectiveness of, among others; the internal control, risk management and financial management systems in order to assist the Department in achieving its objectives. The Audit and Risk Committee has approved a risk-based internal audit plan, which was fully executed during the year. Audit reports were presented to both management and the Audit and Risk Committee. In arears where control weaknesses have been identified, management has/or is in the process of addressing such weaknesses.

The following internal audit work was completed during the year under review:

- Audit of Performance Information (AoPI); including, the annual performance plans, quarterly performance reports and the annual performance report.
- Assets and Fleet Management; including, acquisitions, maintenance, disposals and losses.
- Supply Chain Management; including, orders and tender processes, supply payments, contracts management, deviations
  management and conflict of interest.
- Human Resource Management; including, recruitment and appointment of employees, performance and development management, overtime management, and leave administration.
- Internal Financial Controls; including, expenditure management and authorisations, journals management and authorisations, and transfer payments.
- · Audit of Financial Information; including, quarterly interim financial and annual financial statements.
- Information Technology; including, ICT strategies, information security, ICT risk management and other ICT general controls.

#### **Audit Committee**

The Audit and Risk Committee oversees the DPSA's compliance with applicable laws and regulations, governance processes and continuously assess the performance of the Internal Audit Function to determine the level of its effectiveness within the DPSA. The Committee operates within the approved Terms of Reference (referred to as, "Audit and Risk Committee Charter") and in accordance with the requirements of the Public Finance Management Act and Treasury Regulations.

## Attendance of audit committee meetings by audit committee members

The Audit and Risk Committee held 5 ordinary meetings and 1 special meeting during the 2017/18 financial year, and the table below discloses relevant information regarding attendance of meetings by the committee members:

Meeting Date	Adv. William Huma (Chairperson)	Mr Sethopo Michael Mamotheti	Ms Precious Mvulane	Ms Pumla Mzizi
30 May 2017	Present	Present	Present	Absent
28 July 2017	Present	Present	Present	Absent
25 August 2017	Present	Present	Present	Present
10 November 2017	Present	Present	Present	Present
14 December 2017 (special meeting)	Present	Present	Present	Present
2 February 2018	Present	Present	Absent	Absent

The tabled below discloses relevant information on the Audit Committee members:

Name	Qualifications	Internal or External Member	If Internal, Position in the Department	Date of Appointment	Date Resigned	No. of Meetings Attended
Adv. William Huma	B Proc; LLB; LLM; Graduate Diploma in Corporate Governance	External	Not applicable	19 September 2012	-	6
Mr Sethopo Michael Mamotheti	B.Com; Post Graduate Diploma in Accounting (PDA); MBA; Certified Internal Auditor (CIA)	External	Not applicable	19 September 2012	-	6
Ms Precious Mvulane	CA (SA), Specialist Diploma in Auditing, BCom Honours in Accounting	External	Not applicable	1 July 2015	-	5
Ms Pumla Mzizi	CA (SA), BCom Hons in Transport Economics UNISA, BCompt Hons CTA UNISA, BBusSc Hons in Finance UCT	External	Not applicable	1 July 2015	-	3

# 12. REPORT OF THE AUDIT AND RISK COMMITTEE FOR THE YEAR ENDED 31 MARCH 2018

We are pleased to present our report for the financial year ended 31 March 2018.

#### Audit and Risk Committee Responsibility

The Audit and Risk Committee reports that it has complied with its responsibilities arising from Section 38 (1) (a) (ii) of the Public Finance Management Act and Treasury Regulation 3.1.13. The Committee also reports that it has adopted appropriate formal terms of reference as its Audit and Risk Committee Charter, which is reviewed annually, has regulated its affairs in compliance with this Charter and has discharged all its responsibilities as contained therein.

#### The Effectiveness of Internal Control

The systems of internal control is designed to provide assurance in achieving the organisational objectives through ensuring that assets are safeguarded, operations are effective and efficient, financial and performance information is reliable, and there is compliance with laws and regulations.

The Audit and Risk Committee has provided oversight over the operations and business activities within the Department of Public Service and Administration. This was achieved through a quarterly reporting process by management and reviews by Internal Audit as prioritised in the Risk-Based Annual Audit Operational Plan approved by the Audit and Risk Committee.

The Audit and Risk Committee is of the opinion that the systems of internal controls were mostly adequate and effective during the year under review and were weaknesses have been identified this has been discussed with management, and management has committed to implement corrective measures in ensuring compliance.

#### Internal Audit

The Audit and Risk Committee is satisfied with the work performed and completed by the Internal Audit Function, which was included in its annual work programme. Internal Audit performed the following work during the year under review, which assisted in providing assurance to the Committee regarding the adequacy of the system of internal control:

- Review of quarterly interim and annual financial statements;
- Review of quarterly performance information reports and the annual report;
- Review of assets (including fleet) management processes;
- Supply Chain Management, including contracting and tender processes;
- Human Resource Management, including HR planning, skills development and performance monitoring, and
- Information Technology, including security risks, governance and disaster recovery.

#### Risk management

The Department has a risk management function established in accordance with the requirements of both the Public Finance Management Act and Treasury Regulations, which its function is to implement the risk management framework, as well as the fraud prevention strategies.

REPORT OF THE AUDIT AND RISK COMMITTEE Continued

During the year under review, the department has conducted strategic, operational, information technology and fraud risk assessments. The Audit and Risk Committee continuously monitor the implementation of the risk mitigation strategies on a

quarterly basis, however; there is room for improvement.

In-Year Management and Monthly/Quarterly Report

The Audit and Risk Committee has reviewed the in-year monitoring reports submitted. The Department has reported monthly

and quarterly to National Treasury as required by the Public Finance Management Act. The Audit and Risk Committee is

satisfied with the content and quality of monthly and quarterly reports prepared and issued by the Accounting Officer of

the Department during the year under review. The Committee has provided management with recommendations to improve

the quality of performance information and financial management reporting and has no doubt as to management's

commitment to implementing improvements recommended in the past year.

**Evaluation of Financial Statements** 

The Audit and Risk Committee has:

• reviewed and discussed the draft financial statements to be included in the annual report, with management and

the Accounting Officer;

reviewed the Auditor-General's report and management's response in relation to the financial statements;

reviewed the organisation's compliance with legal and regulatory provisions;

reviewed the information on predetermined objectives to be included in the annual report;

· reviewed the audited financial statements for any significant adjustments resulting from the audit report, and

reviewed the quality and timeliness of the financial information availed to the Committee for oversight purposes

during the year such as interim financial statements.

Auditor-General's Report

We have reviewed the Department's implementation plan for audit issues raised in the previous year. Management has

addressed majority of the issues and the Committee continues to monitor areas were controls are still lacking.

The Audit and Risk Committee concurs and accepts the conclusions of the Auditor-General on the annual financial statements,

and is of the opinion that the audited annual financial statements be accepted and read together with the report of the

Auditor-General.

Adv. William Elias Huma

Chairperson of the Audit and Risk Committee

**Department of Public Service and Administration** 

31 August 2018

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# Part D Human Resource Management



#### INTRODUCTION

The information contained in this part of the Annual Report has been prescribed by the Minister for the Public Service and Administration for all departments in the Public Service.

#### OVERVIEW OF HUMAN RESOURCES

## Workforce Planning and Reporting

Informed by the Human Resource Plan 2015 - 2020 (for the period 2017 - 2018), the Human Resource Governance Reports reflected the status reports on specific indicators at the end of each quarter.

#### Performance Management

Employees on salary levels 2 - 15 who had timeously completed their assessment for the 2016 – 2017 performance year, were paid their performance incentives before the end of the financial year. Sixty (60) employees were awarded performance bonuses, 1 at senior management level and 59 on levels 2 to 12.

#### **Achievements**

- Presenting quarterly Human Resource Governance Reports;
- Concluding employee assessments and payouts of those who timeously submitted their assessments;
- Employees were trained; and
- Employees were awarded bursaries.

#### Challenges

- Some of the employees did not submit their self-assessments timeously, which had an impact on the moderation, approval and payout processes;
- The review of the organisational structure was not finalised; and
- The establishment still reflects posts that are unfunded.

#### HUMAN RESOURCES OVERSIGHT STATISTICS

## 3.1 Personnel Related Expenditure

The following tables summarise final audited personnel related expenditure by programme and salary band. In particular, it provides an indication of the following:

- amount spent on personnel
- amount spent on salaries, overtime, home owner's allowances and medical aid.



Table 3.1.1 - Personnel expenditure by programme for the period 1 April 2017 to 31 March 2018

Programme	Total expenditure (R'000)	Personnel expenditure (R'000)	Training expenditure (R'000)	Professional and special services expenditure (R'000)	Personnel expenditure as a % of total expenditure	Average personnel cost per employee (R'000)
Programme 1	222 875	112 820	723	858	50.69%	439
Programme 2	26 275	23 455	145	-	89.27%	690
Programme 3	64 685	49 562	68	1 039	76.62%	597
Programme 4	16 495	13 531	105	930	82.03%	615
Programme 5	235 911	28 054	-	162	11.89%	540
Programme 6	290 644	33 001	421	-	11.35%	660
TOTAL	856 885	260 423	1 462	2 989	30.40%	523

Table 3.1.2 - Personnel costs by salary band for the period 1 April 2017 to 31 March 2018

Salary band	Personnel expenditure (R'000)	% of total personnel expenditure	Number of employees	Average personnel cost per employee (R'000)
Lower skilled (Levels 1-2)	2 500	0.96%	20	125
Skilled (Levels 3-5)	18 949	7.28%	95	199
Highly skilled production (Levels 6-8)	27 311	10.49%	98	279
Highly skilled supervision (Levels 9-12)	100 773	38.70%	165	611
Senior and top management (Levels 13-16)	110 890	42.58%	120	924
TOTAL	260 423	100.00%	498	523

Table 3.1.3 - Salaries, overtime, home owners allowance and medical aid by programme for the period 1 April 2017 to 31 March 2018

	Salaries		Overtime		Home Owners Allowance (HOA)		Medical aid	
Programme	Amount (R'000)	Salaries as a % of personnel costs	Amount (R'000)	Overtime as a % of personnel costs	Amount (R'000)	HOA as a % of personnel costs	Amount (R'000)	Medical aid as a % of personnel costs
Programme 1	76 642	29.43%	1 004	0.39%	2 498	0.96%	3 828	1.47%
Programme 2	15 935	6.12%	-	0.00%	269	0.10%	459	0.18%
Programme 3	34 631	13.30%	53	0.02%	522	0.20%	1 098	0.42%
Programme 4	9 052	3.48%	-	0.00%	338	0.13%	226	0.09%
Programme 5	18 923	7.27%	470	0.18%	313	0.12%	424	0.16%
Programme 6	22 603	8.68%	-	0.00%	478	0.18%	553	0.21%
TOTAL	177 786	68.28%	1 527	0.59%	4 418	1.69%	6 588	2.53%

Table 3.1.4 - Salaries, overtime, home owners allowance and medical aid by salary band for the period 1 April 2017 to 31 March 2018

	Salaries		Overtime		Home Owners Allowance (HOA)		Medical aid	
Salary band	Amount (R'000)	Salaries as a % of personnel costs	Amount (R'000)	Overtime as a % of personnel costs	Amount (R'000)	HOA as a % of personnel costs	Amount (R'000)	Medical aid as a % of personnel costs
Lower skilled (Levels 1-2)	2 169	0.83%	-	0.00%	183	0.07%	381	0.15%
Skilled (Levels 3-5)	5 992	2.30%	612	0.23%	811	0.31%	938	0.36%
Highly skilled production (Levels 6-8)	23 197	8.91%	548	0.21%	1 134	0.44%	1 926	0.74%
Highly skilled supervision (Levels 9-12)	80 371	30.86%	367	0.14%	1 202	0.46%	2 384	0.92%
Senior management (Levels 13-16)	66 058	25.37%	-	0.00%	1 088	0.42%	959	0.37%
TOTAL	177 787	68.27%	1 527	0.58%	4 418	1.70%	6 588	2.54%

## 3.2 Employment and Vacancies

The tables in this section summarise the position with regard to employment and vacancies.

The following tables summarise the number of posts on the establishment, the number of employees, the vacancy rate, and whether there are any staff that are additional to the establishment. The information is presented in terms of three key variables:

- programme
- salary band
- critical occupations.

Departments have identified critical occupations that need to be monitored. In terms of current regulations, it is possible to create a post on the establishment that can be occupied by more than one employee. The vacancy rate therefore reflects the percentage of posts that are not filled.

Table 3.2.1 - Employment and vacancies by programme as at 31 March 2018

Programme	Number of posts on approved establishment	Number of posts filled	Vacancy rate %	Number of employees additional to the establishment
Programme 1	258	226	12.40%	15
Programme 2	34	31	8.82%	2
Programme 3	83	70	15.66%	20
Programme 4	22	17	22.73%	0
Programme 5	51	44	13.72%	10
Programme 6	50	41	18%	7
TOTAL	498	429	13.85%	54

Table 3.2.2 - Employment and vacancies by salary band as at 31 March 2018

Salary band	Number of posts on approved establishment	Number of posts filled	Vacancy rate %	Number of employees additional to the establishment
Lower skilled (Levels 1-2)	20	20	0%	1
Skilled (Levels 3-5)	95	89	6.31%	24
Highly skilled production (Levels 6-8)	98	89	9.18%	7
Highly skilled supervision (Levels 9-12)	165	141	14.54%	12
Senior management (Levels 13-16)	120	90	25%	10
TOTAL	498	429	13.85%	54

Table 3.2.3 - Employment and vacancies by critical occupation as at 31 March 2018

Critical occupation	Number of posts on approved establishment	Number of posts filled	Vacancy rate %	Number of employees additional to the establishment
Human resources & organisation development related	2	1	50%	0
Human resources related	1	1	0%	0
Information technology	2	0	100%	0
Senior managers	12	10	8.3%	0
TOTAL	17	12	20%	0

# 3.3 Filling of SMS Posts

The tables in this section provide information on employment and vacancies as it related to members of the SMS by salary level. It also provides information on advertising and filling of SMS posts, reasons for not complying with prescribed timeframes and disciplinary steps taken.

Table 3.3.1 - SMS posts information as at 31 March 2018

SMS level	Total number of funded SMS posts	Total number of SMS posts filled	% of SMS posts filled	Total number of SMS posts vacant	% of SMS posts vacant
Director-General/ Head of Department	1	0	0%	1	100%
Salary Level 16	1	1	100%	0	0%
Salary Level 15	8	7	87.5%	1	12.5%
Salary Level 14	35	24	68.58%	11	31.42%
Salary Level 13	75	58	77.3%	17	22.7%
TOTAL	120	90	75%	30	25%

Table 3.3.2 - SMS posts information as at 30 September 2017

SMS level	Total number of funded SMS posts	Total number of SMS posts filled	% of SMS posts filled	Total number of SMS posts vacant	% of SMS posts vacant
Director-General/ Head of Department	1	1	100%	0	0%
Salary Level 16	1	1	100%	0	0%
Salary Level 15	7	5	71.43%	2	28.57%
Salary Level 14	35	26	74.29%	9	25.71%
Salary Level 13	74	57	77.03%	17	22.97%
TOTAL	118	90	76.27%	28	23.73%

Table 3.3.3 - Advertising and filling of SMS posts for the period 1 April 2017 to 31 March 2018

	Advertising	Filling of posts			
SMS level	Number of vacancies per level advertised in 6 months of becoming vacant	Number of vacancies per level filled in 6 months of becoming vacant	Number of vacancies per level not filled in 6 months but filled in 12 months		
Director-General/ Head of Department	1	0	0		
Salary Level 16	0	0	0		
Salary Level 15	0	0	0		
Salary Level 14	0	0	0		
Salary Level 13	1	0	0		
TOTAL	2	0	0		

Table 3.3.4 - Reasons for not having complied with the filling of funded vacant SMS posts – advertised within 6 months and filled within 12 months after becoming vacant for the period 1 April 2017 to 31 March 2018

Reasons for vacancies not advertised within six months
Changes to top management/Cabinet reshuffle and withdrawal of Human Resource delegations
Reasons for vacancies not filled within twelve months
Withdrawal of Human Resource delegations and the protracted review of the organisational structure

Table 3.3.5 - Disciplinary steps taken for not complying with the prescribed timeframes for filling of SMS posts within 12 months for the period 1 April 2017 to 31 March 2018

Disciplinary steps taken	
No disciplinary steps were taken	

#### 3.4 Job Evaluation

Within a nationally determined framework, Executive Authorities may evaluate or re-evaluate any job in their organisation. In terms of the Regulations, all vacancies on salary levels 9 and higher must be evaluated before they are filled. The following table summarises the number of jobs that were evaluated during the year under review. The table also provides statistics on the number of posts that were upgraded or downgraded.

Table 3.4.1 - Job evaluation by salary band for the period 1 April 2017 to 31 March 2018

	Number of	Number	% of posts	Posts u	ograded	Posts downgraded	
Salary band	posts on approved establishment	of jobs evaluated	evaluated by salary band	Number	% of posts evaluated	Number	% of posts evaluated
Lower skilled (Levels 1-2)	20	0	0%	0	0%	0	0%
Skilled (Levels 3-5)	95	0	0%	0	0%	0	0%
Highly skilled production (Levels 6-8)	98	14	38.9%	1	2.8%	0	0%
Highly skilled supervision (Levels 9-12)	165	14	38.9%	2	5.6%	0	0%
Senior Management Service Band A	75	4	11.1%	0	0%	0	0%
Senior Management Service Band B	35	2	5.6%	0	0%	0	0%
Senior Management Service Band C	8	2	5.6%	0	0%	0	0%
Senior Management Service Band D	2	0	0%	0	0%	0	0%
TOTAL	498	36	7.2%	3	8.3%	0	0%

The following table provides a summary of the number of employees whose positions were upgraded due to their post being upgraded. The number of employees might differ from the number of posts upgraded since not all employees are automatically absorbed into the new posts and some of the posts upgraded could also be vacant.

Table 3.4.2 - Profile of employees whose positions were upgraded due to their posts being upgraded for the period 1 April 2017 to 31 March 2018

Gender	African	Asian	Coloured	White	Total
Female	0	0	0	0	0
Male	0	0	0	0	0
TOTAL	0	0	0	0	0
Employees with disabilities					0

The following table summarises the number of cases where remuneration bands exceeded the grade determined by job evaluation. Reasons for the deviation are provided in each case.

Table 3.4.3 - Employees with salary levels higher than those determined by job evaluation by occupation for the period 1 April 2017 to 31 March 2018

Occupation	Number of employees	Job evaluation level	Remuneration level	Reason for deviation		
Not applicable						
Total number of employees whose	Not applicable					
Percentage of total employed	Not applicable					

The following table summarises the beneficiaries of the above in terms of race, gender and disability.

Table 3.4.4 - Profile of employees who have salary levels higher than those determined by job evaluation for the period 1 April 2017 to 31 March 2018

Gender	African	Asian	Coloured	White	Total	
Female	6	0	0	0	6	
Male	1	0	0	0	1	
TOTAL	7	0	0	0	7	
Employees with disabilities 0 0 0						
Total number of employees whose remuneration exceeded the grade determined by job evaluation						

## 3.5 Employment Changes

This section provides information on changes in employment during the financial period. Turnover rates provide an indication of trends in the employment profile of the department. The following tables provide a summary of turnover rates by salary band and critical occupation.

Table 3.5.1 - Annual turnover rates by salary band for the period 1 April 2017 to 31 March 2018

Salary band	Number of employees at beginning of period - April 2017	Appointments and transfers into the Department	Terminations and transfers out of the Department	Turnover rate
Lower skilled (Levels 1-2)	13	11	1	92.31%
Skilled (Levels 3-5)	69	6	2	12%
Highly skilled production (Levels 6-8)	96	2	5	7.3%
Highly skilled supervision (Levels 9-12)	149	3	14	11.41%
Senior Management Service Band A	56	1	5	10.71%
Senior Management Service Band B	24	0	3	12.5%
Senior Management Service Band C	5	1	0	20%
Senior Management Service Band D	2	0	1	50%
Contracts	46	56	37	49.46%
TOTAL	460	80	68	32.17%

Table 3.5.2 - Annual turnover rates by critical occupation for the period 1 April 2017 to 31 March 2018

Critical occupation	Number of employees at beginning of period — April 2017	Appointments and transfers into the Department	Terminations and transfers out of the Department	Turnover rate %
Highly skilled supervision	5	0	1	20%
Senior Management Service	12	1	0	8.3%
TOTAL	17	1	1	11.76%

The table below identifies the major reasons why staff left the Department.

Table 3.5.3 - Reasons why staff left the Department for the period 1 April 2017 to 31 March 2018

Termination type	Number	% of total resignations
Death	0	0%
Resignation	15	22.06%
Expiry of contract	34	50%
Dismissal – operational changes	0	0%
Dismissal – misconduct	0	0%
Dismissal – inefficiency	0	0%
Discharged due to ill-health	0	0%
Retirement	4	5.88%
Transfer to other Public Service departments	12	17.65%
Other (contract termination)	3	4.41%
TOTAL	68	
Total number of employees who left as a % of total employment	nt	15.85%

Table 3.5.4 - Promotions by critical occupation for the period 1 April 2017 to 31 March 2018

Occupation	Employees as at 1 April 2017	Promotions to another salary level	Salary level promotions as a % of employees by occupation	Progress-ions to another notch within a salary level	Notch progression as a % of employees by occupation
TOTAL	0	0	0	0	0

Table 3.5.5 - Promotions by salary band for the period 1 April 2017 to 31 March 2018

Salary band	Employees as at 1 April 2017	Promotions to another salary level	Salary bands promotions as a % of employees by salary level	Progressions to another notch within a salary level	Notch progression as a % of employees by salary bands
Lower skilled (Levels 1-2)	13	0	0%	0	0
Skilled (Levels 3-5)	69	1	1.45%	0	0
Highly skilled production (Levels 6-8)	96	2	2.1%	0	0
Highly skilled supervision (Levels 9-12)	149	1	1%	0	0
Senior management (Levels 13-16)	87	0	0%	0	0
TOTAL	414	4	1%	0	0

# 3.6 Employment Equity

Table 3.6.1 - Total number of employees (including employees with disabilities) in each of the following occupational categories as at 31 March 2018

Occupational		Ma	le			Femo	ale		
category	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Legislators, senior officials and managers	39	2	5	7	25	2	4	6	90
Professionals	45	2	0	11	74	2	1	6	141
Technicians and associate professionals	25	1	0	0	55	3	1	4	89
Clerks	47	1	0	0	39	1	1	0	89
Service and sales workers	0	0	0	0	0	0	0	0	0
Skilled agriculture and fishery workers	0	0	0	0	0	0	0	0	0
Craft and related trades workers	0	0	0	0	0	0	0	0	0
Plant and machine operators and assemblers	0	0	0	0	0	0	0	0	0
Elementary occupations	4	0	0	0	16	0	0	0	20
TOTAL	160	6	5	18	209	8	7	16	429
Employees with disabilities	5	1	0	1	3	0	0	3	13

Table 3.6.2 - Total number of employees (including employees with disabilities) in each of the following occupational bands as at 31 March 2018

Occupational band		Ma	le			Femo	ale		Total
Occupational band	African	Coloured	Indian	White	African	Coloured	Indian	White	Iotal
Top management	4	0	1	0	2	1	0	0	8
Senior management	35	2	4	7	23	1	4	6	82
Professionally qualified and experienced specialists and mid-management	45	2	0	11	74	2	1	6	141
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	25	1	0	0	55	3	1	4	89
Semi-skilled and discretionary decision making	47	1	0	0	39	1	1	0	89
Unskilled and defined decision making	4	0	0	0	16	0	0	0	20
TOTAL	160	6	5	18	209	8	7	16	429
Employees with disabilities	5	1	0	1	3	0	0	3	13

Table 3.6.3 - Recruitment for the period 1 April 2017 to 31 March 2018

	Male					Femo	ale		Total
Occupational band	African	Coloured	Indian	White	African	Coloured	Indian	White	lotal
Top management	2	0	0	0	0	0	0	0	2
Senior management	2	0	0	0	0	0	0	0	2
Professionally qualified and experienced specialists and mid-management	2	0	0	0	1	0	0	0	3
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	2	0	0	0	0	0	0	0	2
Semi-skilled and discretionary decision making	3	0	0	,0	1	0	0	0	4
Unskilled and defined decision making	5	0	0	0	6	0	0	0	11
TOTAL	16	0	0	0	8	0	0	0	24
Employees with disabilities	0	0	0	0	0	0	0	0	0

Table 3.6.4 - Promotions for the period 1 April 2017 to 31 March 2018

O		Ma	le			Femo	ale		Total
Occupational band	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Top management	0	0	0	0	0	0	0	0	0
Senior management	0	0	0	0	0	0	0	0	0
Professionally qualified and experienced specialists and mid-management	0	0	0	0	1	0	0	0	1
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	0	0	0	0	2	0	0	0	2
Semi-skilled and discretionary decision making	0	0	0	0	1	0	0	0	1
Unskilled and defined decision making	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	0	4	0	0	0	4
Employees with disabilities	0	0	0	0	0	0	0	0	0

Table 3.6.5 - Terminations for the period 1 April 2017 to 31 March 2018

		Mal	le			Femo	ale		<b>.</b>
Occupational band	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Top management	1	1	0	0	0	0	0	0	2
Senior management	4	0	0	0	2	1	0	0	7
Professionally qualified and experienced specialists and mid-management	5	0	0	2	6	0	1	0	14
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	2	0	0	0	3	0	0	0	5
Semi-skilled and discretionary decision making	1	0	0	0	1	0	0	0	2
Unskilled and defined decision making	1	0	0	0	0	0	0	0	1
TOTAL	14	1	0	2	12	1	1	0	31
Employees with disabilities	0	0	0	0	0	0	0	0	0

Table 3.6.6 - Disciplinary action for the period 1 April 2017 to 31 March 2018

Disciplinary action		Ma	le			Total			
	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Written warning	1	0	0	0	0	0	0	0	1
Final written warning	0	0	0	0	1	0	0	0	1

Table 3.6.7 - Skills development for the period 1 April 2017 to 31 March 2018

		Mal	le			Femo	ale		T
Occupational category	African	Coloured	Indian	White	African	Coloured	Indian	White	Total
Senior officials and managers (Level 13-16)	3	1	1	4	4	1	0	4	18
Professionally qualified and experienced specialists and middle management (Level 9-12)	12	1	0	1	17	1	0	2	34
Skilled technical, junior management and supervisors (Level 6-8)	6	0	0	0	9	0	0	0	15
Semi-skilled workers (Level 3-5)	8	0	0	0	6	0	0	0	14
Elementary occupations (Level 1-2)	0	0	0	0	3	0	0	0	3
TOTAL	29	2	1	5	39	2	0	6	84
Employees with disabilities	1	0	0	0	2	0	0	1	4

# 3.7 Signing of Performance Agreements by SMS Members

All members of the SMS must conclude and sign performance agreements within specific timeframes. Information regarding the signing of performance agreements by SMS members, the reasons for not complying within the prescribed timeframes and disciplinary steps taken is presented here.

Table 3.7.1 - Signing of performance agreements by SMS members as at 31 May 2017

SMS level	Total number of funded SMS posts	Total number of SMS members	Total number of signed performance agreements	Signed performance agreements as % of total number of SMS members
Director-General/ Head of Department	1	1	1	100%
Salary Level 16	1	1	1	100%
Salary Level 15	7	5	5	100%
Salary Level 14	35	24	24	100%
Salary Level 13	72	57	55	97%
TOTAL	116	88	86	97.7%

Table 3.7.2 - Reasons for not having concluded performance agreements for all SMS members as at 31 May 2017

#### Reasons

Requested an extension to submit performance agreements

Table 3.7.3 - Disciplinary steps taken against SMS members for not having concluded performance agreements at 31 May 2017

Reasons
No action taken

#### 3.8 Performance Rewards

To encourage good performance, the Department has granted the following performance rewards during the year under review. The information is presented in terms of (race, gender and disability), salary band and critical occupation.

Table 3.8.1 - Performance rewards by race, gender and disability for the period 1 April 2017 to 31 March 2018

	В	Seneficiary profil	e	Co	ost
Race and gender	Number of beneficiaries	Number of employees	% of total within group	Cost (R'000)	Average cost per employee (R'000)
African					
Male	17	165	10.30%	343	20
Female	37	234	15.81%	557	15
Asian					
Male	0	5	0%		
Female	2	8	25%	54	27
Coloured					
Male	0	7	0%		
Female	1	7	14.29%	16	16
White					
Male	0	20	0		
Female	4	16	25%	139	35
Employees with a disability	0	0	0	0	0
TOTAL	61	462	13.20%	1 109	18

Table 3.8.2 - Performance rewards by salary band for personnel below SMS for the period 1 April 2017 to 31 March 2018

	В	eneficiary profi	le	Co	ost	Total cost
Salary band	Number of beneficiaries	Number of employees	% of total within salary bands	Total cost (R'000)	Average cost per employee (R'000)	as a % of the total personnel expenditure
Lower skilled (Level 1-2)	3	20	15%	15	5	0.00%
Skilled (Level 3-5)	10	105	9.52%	77	8	0.03%
Highly skilled production (Level 6-8)	23	97	23.71%	299	13	0.11%
Highly skilled supervision (Level 9-12)	24	154	15.58%	665	28	0.26%
TOTAL	60	376	15.95%	1 056	18	0.41%

Table 3.8.3 - Performance rewards by critical occupation for the period 1 April 2017 to 31 March 2018

	В	eneficiary profi	le	Co	ost
Critical occupation	Number of beneficiaries	Number of employees	% of total within occupation	Total cost (R'000)	Average cost per employee (R'000)
Senior management (Levels 13-16)	1	86	1.16%	53	53
Professionally qualified and experienced specialists and middle management (Levels 9-12)	24	154	15.58%	665	28
Skilled technical and academically qualified workers, junior management, supervisors (Levels 6-8)	23	97	23.71%	299	13
Semi-skilled and discretionary decision making (Levels 3-5)	10	105	9.52%	77	8
Unskilled and defined decision making (Levels 1-2)	3	20	15%	15	5
TOTAL	61	462	13.20%	1 109	18

Table 3.8.4 - Performance related rewards (cash bonus), by salary band for SMS for the period 1 April 2017 to 31 March 2018

Salary band	Beneficiary profile			Cost		Total cost
	Number of beneficiaries	Number of employees	% of total within salary bands	Total cost (R'000)	Average cost per employee	as a % of the total personnel expenditure
Band A (Level 13)	1	56	1.8%	53	53	0.02%
Band B (Level 14)	0	24	0%	0	0	0
Band C (Level 15)	0	4	0%	0	0	0
Band D (Level 16)	0	2	0%	0	0	0
TOTAL	1	86	1.2%	53	53	0.02%

## 3.9 Foreign Workers

The tables below summarise the employment of foreign nationals in the Department in terms of salary band and by major occupation.

Table 3.9.1 - Foreign workers by salary band for the period 1 April 2017 to 31 March 2018

Sulvey board	1 Apri	l 2017	31 Mar	ch 2018	Change	
Salary band	Number	% of total	Number	% of total	Number	% change
Lower skilled (Levels 1-2)	0	0%	0	0%	0	0%
Skilled (Levels 3-5)	0	0%	0	0%	0	0%
Highly skilled production (Levels 6-8)	0	0%	0	0%	0	0%
Highly skilled supervision (Levels 9-12)	0	0%	0	0%	0	0%
Senior management (Levels 13-16)	1	1.2%	1	1.2%	0	0%
Contract (Level 9-12)	0	0%	0	0%	0	0%
Contract (Level 13-16)	0	0%	0	0%	0	0%
TOTAL	1	1.2%	1	1.2%	0	0%

Table 3.9.2 - Foreign workers by major occupation for the period 1 April 2017 to 31 March 2018

M	1 Apri	l 201 <i>7</i>	31 Mar	ch 2018	Change		
Major occupation	Number	% of total	Number	% of total	Number	% change	
Professionals and managers	1	1.2%	1	1.2%	0	0	
TOTAL	1	1.2%	1	1.2%	0	0	

## 3.10 Leave Utilisation

The Public Service Commission identified the need for careful monitoring of sick leave within the Public Service. The following tables provide an indication of the use of sick leave and disability leave. In both cases, the estimated cost of the leave is also provided.

Table 3.10.1 - Sick leave for the period 1 January 2017 to 31 December 2017

Salary band	Total days	% days with medical certification	Number of employees using sick leave	% of total employees using sick leave	Average days per employee	Estimated cost (R'000)
Lower skilled (Levels 1-2)	100	85%	14	3.8%	7	53
Skilled (Levels 3-5)	448	64.7%	80	21.9%	6	362
Highly skilled production (Levels 6-8)	682	75.7%	81	22.1%	8	848
Highly skilled supervision (Levels 9-12)	919	83.1%	121	33.1%	8	2 422
Senior management (Levels 13-16)	596	86.6%	70	19.1%	9	2 470
TOTAL	2 745	79.08%	366	100%	8	6 155



Table 3.10.2 - Disability leave (temporary and permanent) for the period 1 January 2017 to 31 December 2017

Salary band	Total days	% days with medical certification	Number of employees using disability leave	% of total employees using disability leave	Average days per employee	Estimated cost (R'000)
Lower skilled (Levels 1-2)	26	100%	1	5.3%	26	10
Skilled (Levels 3-5)	238	100%	3	15.8%	79	36
Highly skilled production (Levels 6-8)	266	100%	6	31.6%	44	295
Highly skilled supervision (Levels 9-12)	158	100%	6	31.6%	26	465
Senior management (Levels 13-16)	47	100%	3	15.8%	16	207
TOTAL	735	100%	19	38.68%	39	1 013

The table below summarises the utilisation of annual leave. The wage agreement concluded with trade unions in the PSCBC in 2000 requires management of annual leave to prevent high levels of accrued leave being paid at the time of termination of service.

Table 3.10.3 - Annual leave for the period 1 January 2017 to 31 December 2017

Salary band	Total days taken	Number of employees using annual leave	Average per employee
Lower skilled (Level 1-2)	346	20	17.30
Skilled (Level 3-5)	1 451	82	17.69
Highly skilled production (Level 6-8)	2 083	83	25.09
Highly skilled supervision (Level 9-12)	3 232	140	23.08
Senior management (Level 13-16)	1 930	83	23.25
TOTAL	9 042	408	22.16

Table 3.10.4 - Capped leave for the period 1 January 2017 to 31 December 2017

Salary band	Total days of capped leave taken	Number of employees using capped leave	Average number of days taken per employee	Average capped leave per employee as at 31 March 2018
Lower skilled (Level 1-2)	0	0	0	0
Skilled (Levels 3-5)	0	0	0	60
Highly skilled production (Level 6-8)	0	0	0	25
Highly skilled supervision (Level 9-12)	4	2	2	25
Senior management (Level 13-16)	1	1	1	49
TOTAL	5	3	3	34

The following table summarises payments made to employees as a result of leave that was not taken.

Table 3.10.5 - Leave payouts for the period 1 April 2017 to 31 March 2018

Reason	Total amount (R'000)	Number of employees	Average per employee (R'000)
Leave payouts for 2016/17 due to non-utilisation of leave for the previous cycle	242	6	40
Capped leave payouts on termination of service for 2016/17	1 102	4	276
Current leave payouts on termination of service for 2016/17	1 280	73	18
TOTAL	2 624	83	32

## 3.11 HIV/AIDS and Health Promotion Programmes

Table 3.11.1 - Steps taken to reduce the risk of occupational exposure

Units/categories of employees identified to be at high risk of contracting HIV and related diseases (if any)	Key steps taken to reduce the risk
Cleaners and floor safety representatives	Quarterly HIV/AIDS counselling and testing as well as medical screening through the Government Employees Medical Scheme programme

Table 3.11.2 - Details of Health Promotion and HIV/AIDS Programmes (tick the applicable boxes and provide the required information)

	Question	Yes	No	Details, if yes
1.	Has the Department designated a member of the SMS to implement the provisions contained in Part VI E.5 (c) of Chapter 1 of the Public Service Regulations, 2001? If so, provide her/ his name and position	V		Ms Phuti Mabelebele Director: Transformation Programs and Employee Health and Wellness
2.	Does the Department have a dedicated unit or has it designated specific staff members to promote the health and well-being of your employees? If so, indicate the number of employees who are involved in this task and the annual budget that is available for this purpose	√ ·		Two employees at a level of Assistant Director and an Officer focusing mainly on the promotion of Employee Health and Wellness (EHW)  The unit had a budget allocation of R354 300 for the 2017/18 financial year
3.	Has the Department introduced an Employee Assistance or Health Promotion Programme for your employees? If so, indicate the key elements/services of this Programme	<b>V</b>		The Employee Assistance Programme was introduced in December 2016 and is outsourced to Careways. The key elements covered on the program are relationships, stress, family, finances, health, legal issues, substance abuse and trauma counselling

	Question	Yes	No	Details, if yes
4.	Has the Department established (a) committee(s) as contemplated in Part VI E.5 (e) of Chapter 1 of the Public Service Regulations, 2001? If so, please provide the names of the members of the committee and the stakeholder(s) that they represent	$\sqrt{}$		Members appointed in the EHW Committee, which also deals with HIV/AIDS, are:  Thembeka Mthembu Phuti Mabelebele Raymond Raath Madoda Vilakazi Johnny Madiseng Christa Brink Kedibone Mogabudi Nkosinathi Dlamini Patrick Netshiluvhi Lerato Galeemelwe Johanna Modiga
5.	Has the Department reviewed its employment policies and practices to ensure that these do not unfairly discriminate against employees on the basis of their HIV status? If so, list the employment policies/practices so reviewed	<b>V</b>		The Department is currently undergoing a review of all its policies
6.	Has the Department introduced measures to protect HIV-positive employees or those perceived to be HIV-positive from discrimination? If so, list the key elements of these measures	$\sqrt{}$		The Department has reviewed its HIV/AIDS Policy and its Sexual Harassment Policy and are inclusive of all vulnerable groups, including the Lesbian, Gay, Bisexual, Transgender, Intersex and Questioning community members. Furthermore, the Department reports anonymously on reported infections and the management of all employees infected with HIV is solely in the management of the Government Employees Medical Scheme
7.	Does the Department encourage its employees to undergo Voluntary Counselling and Testing (VCT)? If so, list the results that you have achieved	V		A total number of 193 employees were voluntarily tested for HIV/AIDS; which is a 154% increase in the take up of voluntary testing compared to the 2016/17 financial year
8.	Has the Department developed measures/indicators to monitor and evaluate the impact of its health promotion programme? If so, list these measures/indicators	<b>V</b>		In compliance with the Employee Wellness Framework for the Public Service, the Department submitted its annual report on all HIV/AIDS statistics and related health events  The Department's Employee Wellness Framework was also audited using the EHW Systems Monitoring Tool. The audit focused on the Department's performance in terms of the management of the Health Promotion Programme and its impact on employee and organisational wellbeing

## 3.12 Labour Relations

Table 3.12.1 - Collective agreements for the period 1 April 2017 to 31 March 2018

Total num	of collective agreements	None
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The following table summarises the outcome of disciplinary hearings conducted within the Department for the year under review.

Table 3.12.2 - Misconduct and disciplinary hearings finalised for the period 1 April 2017 to 31 March 2018

Outcomes of disciplinary hearings	Number	% of total
Correctional counselling	0	0%
Verbal warning	0	0%
Written warning	1	0.20%
Final written warning	1	0.20%
Suspended with pay and case withdrawn	3	0.60%
Fine	0	0%
Demotion	0	0%
Dismissal	0	0%
Not guilty	0	0%
TOTAL	5	1.00%

Table 3.12.3 - Types of misconduct addressed at disciplinary hearings for the period 1 April 2017 to 31 March 2018

Type of misconduct Not applicable as no formal hearings took place
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Table 3.12.4 - Grievances lodged for the period 1 April 2017 to 31 March 2018

Grievances	Number	% of total
Number of grievances resolved	4	0.80%
Number of grievances not resolved	18	3.61%
Total number of grievances lodged	22	4.41%

Table 3.12.5 - Disputes lodged with Councils for the period 1 April 2017 to 31 March 2018

Disputes	Number	% of total
Number of disputes upheld	1	0.20%
Number of disputes dismissed	2	0.40%
Total number of disputes lodged	3	0.60%

Table 3.12.6 - Strike actions for the period 1 April 2017 to 31 March 2018

Toto	al number of persons working days lost	0
Toto	al costs (R'000) of working days lost	0
Amo	ount (R'000) recovered as a result of no work no pay	0



Table 3.12.7 - Precautionary suspensions for the period 1 April 2017 to 31 March 2018

Number of people suspended	3
Number of people whose suspension exceeded 30 days	3
Average number of days suspended	105.6
Cost (R'000) of suspensions	1 246

## 3.13 Skills Development

This section highlights the efforts of the Department with regard to skills development.

Table 3.13.1 - Training needs identified for the period 1 April 2017 to 31 March 2018

		Number of employees  Training needs identified at start of reporting period					
Occupational category	Gender	as at 1 April 2017	Learner- ships	Skills programmes & other short courses	Other forms of training	Total	
Senior management	Female	39	0	33	2	35	
(Levels 13-16)	Male	48	0	54	2	56	
Professionally qualified and	Female	90	0	109	3	112	
experienced specialists and middle management (Levels 9-12)	Male	59	0	101	3	104	
Skilled technical and academically	Female	67	0	118	10	128	
qualified workers, junior management, supervisors, foreman and superintendent (Levels 6-8)	Male	29	0	63	2	65	
Semi-skilled and discretionary decision	Female	28	0	48	1	49	
making (Levels 3-5)	Male	41	0	82	0	82	
Unskilled and defined decision making	Female	11	0	4	0	4	
(Levels 1-2)	Male	2	0	0	0	0	
Sub Total	Female	235	0	312	16	328	
SUD TOTAL	Male	179	0	300	7	307	
TOTAL		414	0	612	23	635	

Table 3.13.2 - Training provided for the period 1 April 2017 to 31 March 2018

		Number of Training provided within the reporting period			ng period	
Occupational category	Gender	employees as at 1 April 2017	Learner- ships	Skills programmes & other short courses	Other forms of training	Total
Senior management (Levels 13-16)	Female	39	0	9	0	9
	Male	48	0	9	0	9
Professionally qualified and	Female	90	0	20	0	20
experienced specialists and middle management (Levels 9-12)	Male	59	0	14	0	14
Skilled technical and academically	Female	67	0	9	0	9
qualified workers, junior management, supervisors, foreman and superintendent (Levels 6-8)	Male	29	0	6	0	6
Semi-skilled and discretionary decision	Female	28	0	6	0	6
making (Levels 3-5)	Male	41	0	8	0	8
Unskilled and defined decision making	Female	11	0	3	0	3
(Levels 1-2)	Male	2	0	0	0	0
Cult Tabel	Female	235	0	47	0	47
Sub Total	Male	179	0	37	0	37
TOTAL		414	0	84	0	84

## 3.14 Injury on Duty

The following table provide basic information on injury on duty.

Table 3.14.1 - Injury on duty for the period 1 April 2017 to 31 March 2018

Nature of injury on duty	Number	% of total
Required basic medical attention only	3	0.82%
Temporary total disablement	0	0%
Permanent disablement	0	0%
Fatal	0	0%
TOTAL	3	0.82%

## 3.15 Utilisation of Consultants

The following tables relates to information on the utilisation of consultants in the Department. In terms of the Public Service Regulations "consultant" means a natural or juristic person or a partnership who or which provides in terms of a specific contract on an ad hoc basis any of the following professional services to a department against remuneration received from any source:

- a) The rendering of expert advice,
- b) The drafting of proposals for the execution of specific tasks, and
- c) The execution of a specific task which is of a technical or intellectual nature, but excludes an employee of a department.

Table 3.15.1(a) - Report on consultant appointments using appropriated funds for the period 1 April 2017 to 31 March 2018

Project title	Total number of consultants that worked on the project	Duration (work days)	Contract value in Rand
Audit Committee member for DPSA	2	3	57 520.00
Audit Committee member for DPSA	1	1	17 256.00
Audit Committee member for DPSA	4	4	109 288.00
Audit Committee member for DPSA	1	1	8 628.00
Audit Committee member for DPSA	2	1	40 264.00
Audit Committee member for DPSA	3	4	115 040.00
Departmental Air Quality Assessment (Compliance in terms of international standards)	1	1	63 606.30
Develop IT project implementation standards in the Public Service	1	10	67 442.40
Develop IT project implementation standards in the Public Service	1	30	119 016.00
Develop IT project implementation standards in the Public Service	1	30	226 130.40
Develop IT project implementation standards in the Public Service	1	30	17 100.00
Facilitator appointment to facilitate the Strategic Planning Session and review the DPSA Strategic Plan	1	2	350 000.00
Legal costs	1	2	87 863.06
Legal costs	1	1	136 145.26
Legal costs	1	8	605 509.84
Legal costs	1	5	505 515.00
Legal costs	1	1	23 256.00
Legal costs	1	1	109 440.00
Legal costs	1	3	229 389.25
Legal costs	1	8	198 231.75
Legal costs	1	22	374 671.08
Legal costs	1	2	12 654.00
Legal costs	1	35	286 743.51

Project title	Total number of consultants that worked on the project	Duration (work days)	Contract value in Rand
Policy and Procedure on Incapacity Leave and III-Health Retirement (PILIR), monthly Human Resource Management (HRM) fees April 2017 based on 461 heads (head counting) at a unit price of R10, 61 per head	1	1	4 891.21
PILIR, monthly HRM fees August 2017 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
PILIR, monthly HRM fees December 2017 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
PILIR, monthly HRM fees February 2018 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
PILIR, monthly HRM fees January 2018 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
PILIR, monthly HRM fees July 2017 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
PILIR, monthly HRM fees June 2017 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
PILIR, monthly HRM fees March 2018 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
PILIR, monthly HRM fees May 2017 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
PILIR, monthly HRM fees November 2017 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
PILIR, monthly HRM fees October 2017 based on 463 heads (head counting) at a unit price of R10,61 per head	1	1	4 912.43
PILIR, monthly HRM fees September 2017 based on 463 heads (head counting) at a unit price of R10, 61 per head	1	1	4 912.43
Providing on-site support Queue Management System (QMS) April 2017	1	1	13 680.00
Providing on-site support QMS August 2017	1	1	13 680.00
Providing on-site support QMS December 2017	1	1	13 680.00
Providing on-site support QMS January 2018	1	1	13 680.00
Providing on-site support QMS July 2017	1	1	13 680.00
Providing on-site support QMS June 2017	1	1	13 680.00
Providing on-site support QMS March 2018	1	1	13 680.00
Providing on-site support QMS May 2017	1	1	13 680.00
Providing on-site support QMS November 2017	1	1	13 680.00
Providing on-site support QMS October 2017	1	1	13 680.00
Providing on-site support QMS September 2017	1	1	13 680.00
Qualification verification services	1	1	54.00
Qualification verification services	1	1	174.00
Qualification verification services	1	1	54.00
Qualification verification services	1	1	140.00



Project title	Total number of consultants that worked on the project	Duration (work days)	Contract value in Rand
Qualification verification services	1	1	124.00
Qualification verification services	1	1	124.00
Qualification verification services	1	1	1 990.00
Qualification verification services	1	1	432.00
Qualification verification services	1	1	1 388.00
Research services conducted on ICT Development in the Public Service	1	30	291 270.00
Research services conducted on ICT Development in the Public Service	1	1	17 100.00
Research services for the Presidential Remuneration Review Commission	1	25	447 360.00
Research services for the Presidential Remuneration Review Commission	1	25	447 360.00
Request for Quotation for conducting research services on ICT	1	1	47 880.00
Request for Quotation for conducting research services on ICT	1	1	143 640.00
SMS Competency Assessment	1	4	7 606.00
SMS Competency Assessment	1	2	15 212.00
SMS Competency Assessment	1	1	
SMS Competency Assessment	1	1	7 606.00
Transcription services for the Presidential Remuneration Review Commission	1	1	2 992.50
Transcription services for the Presidential Remuneration Review Commission	1	1	8 000.00
Transcription services for the Presidential Remuneration Review Commission	1	1	38 000.00
Transcription services for the Presidential Remuneration Review Commission	1	1	5 880.00
Transcription services for the Presidential Remuneration Review Commission	1	1	40 320.00
Transcription services for the Presidential Remuneration Review Commission	1	1	4 860.00
Transcription services for the Presidential Remuneration Review Commission	1	1	10 620.00
Transcription services for the Presidential Remuneration Review Commission	1	1	39 720.00
Transcription services for the Presidential Remuneration Review Commission	1	1	4 680.00
Transcription services for the Presidential Remuneration Review Commission	1	1	3 300.00
Total number of projects	Total individual consultants	Total duration (work days)	Total contract value in Rand
	82	338	5 558 004.29

Table 3.15.1(b) - Report on contractors appointments using appropriated funds for the period 1 April 2017 to 31 March 2018

Project title	Total number of consultants that worked on the project	Duration (work days)	Contract value in Rand
Audio visual services during the Ministerial Imbizo in Khayelitsha	1	1	45 340.00
Casual labourers assisting as Marshalls at the Ministerial imbizo in Moletjie Moshate: Limpopo	30	1	3 000.00
Casual labourers assisting as Marshalls during the Deputy Minister's report back Imbizo in Khayelitsha	50	1	7 500.00
Casual labourers assisting as Marshalls during the Deputy Minister's Youth Outreach in Mokopane	30	1	3 000.00
Casual labourers assisting as Marshalls during the Ministerial Imbizo event organised in Khayelitsha Western Cape	50	1	6 000.00
Casual labourers assisting as Marshalls during the Ministerial Imbizo event in Ratlou: Mahikeng	40	1	4 000.00
Framing of long service certificates	1	1	13 448.25
Framing of the President, Deputy President, Minister and Deputy Minister's photos	1	1	3 878.28
Making Mental Health Matter Corporate Talk	1	1	2 500.00
Outsourcing of employee wellness programme	1	1	10 686.36
Outsourcing of employee wellness programme	1	1	8 293.89
Outsourcing of employee wellness programme	1	1	10 686.36
Outsourcing of employee wellness programme	1	1	10 686.36
Outsourcing of employee wellness programme	1	1	38 125.56
Outsourcing of employee wellness programme	1	1	10 686.36
Outsourcing of employee wellness programme	1	1	9 455.03
Outsourcing of employee wellness programme	1	1	9 455.03
Outsourcing of employee wellness programme	1	1	9 455.03
Outsourcing of employee wellness programme	1	1	5 631.60
Outsourcing of employee wellness programme	1	1	9 455.03
Outsourcing of employee wellness programme	1	1	9 455.03
Outsourcing of employee wellness programme	1	1	9 455.03
PA System and Generator for Ministers or the Minister's Public Participation Programme month visit in KwaZulu-Natal			30 000.00
Photographic services during the African Association for Public Administration and Management/DPSA/School of Public Management and Administration Seminar held in South Africa on 27 June 2017	1	3	950.00
Purchasing photo of the new Minister and the Deputy Minister	1	1	1 680.00
Sound system during Men's Forum	1	1	1 000.00

Project title	Total number of consultants that worked on the project	Duration (work days)	Contract value in Rand
Sound system for Minister and Deputy Minister's meeting with the DPSA staff	1	1	1 000.00
Stage and decor for Ministerial Imbizo at Phahamisanng Primary Hall	1	1	169 315.65
Stage and sound for the Minister's Public Participation Programme month visit in the North West	1	1	55 000.00
Stage rigging, sound and lighting for the Batho Pele Excellent Awards	1	1	488 297.00
Theatre play on violence against woman	1	1	15 000.00
Towing Minister's car from Gezina to DPSA	1	1	950.00
Traditional dance performance during the African Union high level dialogue	1	2	30 000.00
Transportation and furniture removal fom Durban to Batho Pele House Pretoria	1	1	9 354.74
Transportation of borrowed office furniture from DPSA back to SITA	1	1	17 620.00
Transportation of furniture from DPSA to various schools in Hammanskraal	1	1	45 600.00
Transportation of Presidential Remuneration Review Commission funiture to Durban	1	1	11 225.69
Transporting Minister's vehicle from Cape Town to Pretoria	1	1	4 480.00
Transporting Deputy Minister's vehicle from Cape Town to Pretoria	1	1	4 880.00
Transporting Minister's cars from Johannesburg to Cape Town	1	1	4 880.00
Transporting Minister's cars from Johannesburg to Cape Town	1	1	1 464.00
Transporting Minister's cars from Johannesburg to Cape Town	1	1	3 584.00
Universal Disability Access audit for compliance to Accessibility Standards	1	1	235 980.00
Video production and photographic coverage of the Ministerial Imbizo at Matjhabeng Local Municipality in the Free State Province	1	1	73 916.00
Outsourced Contractors	1	1	113 728.11
Total number of projects	Total individual consultants	Total duration (work days)	Total contract value in Rand
	239	47	1 560 098.39

Grand total consultants and contractors	Total	Total	Total contract
	individual	duration	value in
	consultants	(work days)	Rand
	321	385	7 118 102.68

Table 3.15.2 - Analysis of consultant appointments using appropriated funds, in terms of Historically Disadvantaged Individuals (HDIs) for the period 1 April 2017 to 31 March 2018

Project title

Percentage ownership by HDI groups

Percentage management by HDI groups

HDI groups

Number of consultants from HDI groups that worked on the project

The DPSA does not conduct an analysis of consultant appointments in terms of HDIs

Table 3.15.3 - Report on consultant appointments using donor funds for the period 1 April 2017 to 31 March 2018

Project title	Total number of consultants that worked on the project	Duration (work days)	Donor and contract value in Rand
Aquaponics Farm-Northdene	1	60	1 460 567.00
Batho Pele App	1	30	311 650.00
Business improvement to Lesedi Local Municipality Customer Care	1	35	175 000.00
Business improvement to Lesedi Local Municipality Customer Care	1	50	1 625 000.00
Catch Care Cure: towards TB 90 90 90 (Catch & Match Stage 2)	1	30	2 009 244.04
Community Based Model for Waste Bylaw Enforcement	1	50	733 270.00
Computer-assisted learning to support Maths and Science Instruction in schools	1	50	59 847.32
Customer Care and Contact Centre	1	10	1 425 000.00
Digitisation of pre-1992 Senior Certificate Records	1	7	1 593 040.00
Digitisation of Teacher Records	1	7	525 705.00
District Management Simulation Centre	1	90	1 387 833.70
Emerging farmers portal and mobile application	1	35	590 400.00
e-Participatory Governance and Land Use Management ICT System	1	42	795 000.00
Establishment of an Integrated Municipal Information System for Pixley ka Seme Disctrict and upgrading of computer hardware in compliance with the Municipal Standard Chart of Accounts	1	4	235 000.00
Establishment of an Integrated Municipal Information System for Pixley ka Seme Disctrict and upgrading of computer hardware in compliance with the Municipal Standard Chart of Accounts	1	60	1 615 000.00
E-Waste Container-Based Community Enterprise Model	1	28	5 919 321.00
Holistic Service to Older People in Local Government through ICTs	1	10	573 200.00
Informal Settlements SOCIO-Economic and GPS Enhancement to the Western Cape Housing Demand Database Project	1	28	2 000 000.00
Information System Development for Enhanced Service Delivery for Joe Gqabi District Municipality	1	24	1 346 500.00
Innovative ideas for an Effective Community Complaints Management System	1	7	1 169 000.00
Integrated Water Pump and Water Treatment Plant Maintenance and Management System Implementation	1	20	429 000.00

Project title	Total number of consultants that worked on the project	Duration (work days)	Donor and contract value in Rand
Lesedi Customer Relations Centre	1	70	900 000.00
Maximising social impact through participatory geo-mapping of community priorities, available assets and resources and through co-creative dialogue circles in Wards 1 and 2 in the Stellenbosch municipal area	1	21	675 334.00
Micro-Enterprises for Recyclable Collections-Msunduzi	1	6	3 176 059.00
Migration of Desktop Geographic Information System to Enterprise Geographic Information System	1	45	500 000.00
Newcastle Municipal Reporting System	1	40	850 000.00
Offline content to schools without internet connectivity replication	1	17	5 933 925.00
Open Data SA-Openness for Impact	1	18	940 500.00
Piloting sanitation technologies that use Grey Water in an informal settlement	1	42	400 000.00
Project Implementation Plan for Pro-Activation of the South African Police Service, Community Police Forum and communities through Crime Prevention ICT	1	70	900 000.00
Project Implementation Plan for the support to Learners with Special Educational Needs	1	90	378 296.00
Project Implementation Plan for "Not for Profit Organisation Management System"	1	23	1 425 000.00
Replication Assessment of Tirelo Bosha Public Service Improvement Facility	1	20	1 000 832.00
Research and design of an Integrated Service Delivery Model	1	40	10 434.68
Research project for the Empowerment of Rural Clinics	1	29	670 000.00
Research project for the Empowerment of Rural Clinics	1	30	476 000.00
Sign Language Training for Frontline Health Wokers in eThekwini District	1	4	947 000.00
Smart Connect	1	90	200 000.00
Smart Connect vNext Project	1	30	316 600.00
Social Inclusion Programme (Anti Gang)	1	15	531 656.00
Study on Appropriate Construction Materials	1	40	550 000.00
Technology Innovation Hub	1	24	875 000.00
Tele-radiology Network	1	23	1 707 000.00
The migration of desktop GIS to enterprise GIS	1	60	1 300 000.00
To provide more premature babies in the central region of the Eastern Cape Province the opportunity to develop normally	1	20	346 453.81
Training of municipal officials on the Rental Housing Amendment Act (Act 35 of 2014)	1	30	744 910.65
Tshwane Safety Mobile App	1	40	839 000.00

Project title	Total number of consultants that worked on the project	Duration (work days)	Donor and contract value in Rand
Vereeniging Licensing Centre: Licensing Revitalization Program	1	30	656 040.00
Water Conservation/Demand Management	1	70	667 000.00
Water Conservation/Demand Management	1	90	370 599.01
Water Conservation/Demand Management-Phase 2	1	25	1 476 400.00
Total number of projects	Total individual consultants	Total duration (work days)	Total contract value in Rand
	51	1 829	55 742 618.21

Table 3.15.4 - Analysis of consultant appointments using donor funds, in terms of HDIs for the period 1 April 2017 to 31 March 2018

	Project title	Percentage ownership by HDI groups	Percentage management by HDI groups	Number of consultants from HDI groups that worked on the project
Т	he DPSA does not conduct a	n analysis of consultant appoir	ntments in terms of HDIs	

## 3.16 Severance Packages

Table 3.16.1 - Granting of employee initiated severance packages for the period 1 April 2017 to 31 March 2018

Salary band	Number of applications received	Number of applications referred to the MPSA	Number of applications supported by MPSA	Number of packages approved by the PSC
Lower skilled (Levels 1-2)	0	0	0	0
Skilled (Levels 3-5)	0	0	0	0
Highly skilled production (Levels 6-8)	0	0	0	0
Highly skilled supervision (Levels 9-12)	0	0	0	0
Senior management (Levels 13-16)	0	0	0	0
TOTAL	0	0	0	0

## Part E Financial Information



## REPORT OF THE AUDITOR-GENERAL TO PARLIAMENT ON VOTE NO. 10: DEPARTMENT OF PUBLIC SERVICE AND ADMINISTRATION

## Report on the audit of the financial statements

- I have audited the financial statements of the Department of Public Service and Administration set out on pages 128 to 297, which comprise the appropriation statement, the statement of financial position as at 31 March 2018, the statement of financial performance, statement of changes in net assets and cash flow statement for the year then ended, as well as the notes to the financial statements, including a summary of significant accounting policies.
- 2. In my opinion, the financial statements present fairly, in all material respects, the financial position of the Department of Public Service and Administration as at 31 March 2018, and its financial performance and cash flows for the year then ended in accordance with the Modified Cash Standard (MCS) prescribed by National Treasury and the requirements of the Public Finance Management Act (PFMA) of South Africa, 1999 (Act No. 1 of 1999).

## Basis for opinion

- I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the auditor-general's responsibilities for the audit of the financial statements section of this auditor's report.
- 4. I am independent of the department in accordance with the International Ethics Standards Board for Accountants' Code of ethics for professional accountants (IESBA code) and the ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.
- 5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

### Responsibilities of the Accounting Officer for the financial statements

- 6. The accounting officer is responsible for the preparation and fair presentation of the financial statements in accordance with the MCS and the requirements of the PFMA, and for such internal control as the accounting officer determines is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.
- 7. In preparing the financial statements, the accounting officer is responsible for assessing the DPSA's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the accounting officer either intends to liquidate the department or to cease operations, or has no realistic alternative but to do so.

### Auditor-general's responsibilities for the audit of the financial statements

8. My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.



9. A further description of my responsibilities for the audit of the financial statements is included in the annexure to this auditor's report.

## Report on the audit of the annual performance report

### Introduction and scope

- 10. In accordance with the Public Audit Act (PAA) of South Africa, 2004 (Act No. 25 of 2004) and the general notice issued in terms thereof, I have a responsibility to report material findings on the reported performance information against predetermined objectives for selected programmes presented in the annual performance report. I performed procedures to identify findings but not to gather evidence to express assurance.
- 11. My procedures address the reported performance information, which must be based on the approved performance planning documents of the department. I have not evaluated the completeness and appropriateness of the performance indicators included in the planning documents. My procedures also did not extend to any disclosures or assertions relating to planned performance strategies and information in respect of future periods that may be included as part of the reported performance information. Accordingly, my findings do not extend to these matters.
- 12. I evaluated the usefulness and reliability of the reported performance information in accordance with the criteria developed from the performance management and reporting framework, as defined in the general notice, for the following selected programmes presented in the annual performance report of the department for the year ended 31 March 2018:

Programmes	Pages in the Annual Performance Report
Programme 3: Labour Relations and Human Resource Management	54 – 60
Programme 4: Government's Chief Information Officer	61 - 65
Programme 5: Service Delivery Support	66 – 70
Programme 6: Governance of Public Administration	71 – 76

- 13. I performed procedures to determine whether the reported performance information was properly presented and whether performance was consistent with the approved performance planning documents. I performed further procedures to determine whether the indicators and related targets were measurable and relevant, and assessed the reliability of the reported performance information to determine whether it was valid, accurate and complete.
- 14. I did not raise any material findings on the usefulness and reliability of the reported performance information for the following programmes:
  - Programme 3: Labour Relations and Human Resource Management
  - Programme 4: Government's Chief Information Officer
  - Programme 5: Service Delivery Support
  - Programme 6: Governance of Public Administration.

## REPORT OF THE AUDITOR-GENERAL TO PARLIAMENT Continued

### Other matters

15. I draw attention to the matters below.

## Achievement of planned targets

16. Refer to the annual performance report on pages 42 to 76 for information on the achievement of planned targets for the year and explanations provided for the under/over achievement of a number of targets.

### Adjustment of material misstatements

17. I identified material misstatements in the annual performance report submitted for auditing. These material misstatements were on the reported performance information of Programme 5: Service Delivery Support and Programme 6: Governance of Public Administration. As management subsequently corrected the misstatements, I did not raise any material findings on the usefulness and reliability of the reported performance information.

## Report on the audit of compliance with legislation

### Introduction and scope

- 18. In accordance with the PAA and the general notice issued in terms thereof, I have a responsibility to report material findings on the compliance of the department with specific matters in key legislation. I performed procedures to identify findings but not to gather evidence to express assurance.
- 19. The material findings on compliance with specific matters in key legislation are as follows:

### Procurement and contract management

20. Some of the goods and services with a transaction value below R500 000 were procured without obtaining the required price quotations, as Required by Treasury Regulation 16A6.1. Similar non-compliance was also reported in the prior year.

### **Expenditure management**

21. Effective and appropriate steps were not taken to prevent irregular expenditure amounting to R4 635 000, as disclosed in note 24 to the annual financial statements, as required by section 38(1) (c) (ii) of the PFMA and Treasury Regulation 9.1.1. The majority of the irregular expenditure was caused by some of the goods and services with a transaction value of below R500 000 which were procured without obtaining the required price quotations.



## REPORT OF THE AUDITOR-GENERAL TO PARLIAMENT Continued

### Other information

- 22. The accounting officer is responsible for the other information. The other information comprises the information included in the annual report. The other information does not include the financial statements, the auditor's report and those selected programmes presented in the annual performance report that have been specifically reported in this auditor's report.
- 23. My opinion on the financial statements and findings on the reported performance information and compliance with legislation do not cover the other information and I do not express an audit opinion or any form of assurance conclusion thereon.
- 24. In connection with my audit, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements and the selected programmes presented in the annual performance report, or my knowledge obtained in the audit, or otherwise appears to be materially misstated.
- 25. I did not receive the other information prior to the date of this auditor's report. After I receive and read this information, and if I conclude that there is a material misstatement, I am required to communicate the matter to those charged with governance and request that the other information be corrected. If the other information is not corrected, I may have to retract this auditor's report and re-issue an amended report as appropriate. However, if it is corrected this will not be necessary.

### Internal control deficiencies

26. I considered internal control relevant to my audit of the financial statements, reported performance information and compliance with applicable legislation; however, my objective was not to express any form of assurance on it. The matters reported below are limited to the significant internal control deficiencies that resulted in the findings on compliance with legislation included in this report.

## REPORT OF THE AUDITOR-GENERAL TO PARLIAMENT Continued

## Financial and performance management

## Compliance monitoring

Auditor-General

27. A deficiency was identified in the internal control of monitoring compliance with the applicable laws and regulations pertaining to supply chain management. In this regard, the department's policy and procedure was not aligned to the legislative requirements governing supply chain management.

Pretoria

31 August 2018



Auditing to build public confidence

### Annexure – Auditor-general's responsibility for the audit

1. As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the financial statements, and the procedures performed on reported performance information for selected programmes and on the department's compliance with respect to the selected subject matters.

### Financial statements

- 2. In addition to my responsibility for the audit of the financial statements as described in this auditor's report, I also:
- Identify and assess the risks of material misstatement of the financial statements whether due to fraud or error, design
  and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate
  to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than
  for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the
  override of internal control
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate
  in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the department's internal
  control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the accounting officer
- conclude on the appropriateness of the accounting officer's use of the going concern basis of accounting in the preparation of the financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Department of Public Service and Administration's is ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements about the material uncertainty or, if such disclosures are inadequate, to modify the opinion on the financial statements. My conclusions are based on the information available to me at the date of this auditor's report. However, future events or conditions may cause a department to cease continuing as a going concern
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

## Communication with those charged with governance

- 3. I communicate with the accounting officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.
- 4. I also confirm to the accounting officer that I have complied with relevant ethical requirements regarding independence, and communicate all relationships and other matters that may reasonably be thought to have a bearing on my independence and, where applicable, related safeguards.

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## VOTE 10

## APPROPRIATION STATEMENT

Appropriation per programme									
				2017/18				2016/17	5/17
Voted funds and Direct charges	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Programme	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
1. ADMINISTRATION	236 688	1	(2 988)	233 700	222 877	10 823	95.4	227 978	225 267
2. POLICY DEVELOPMENT, RESEARCH AND ANALYSIS	ND 32 396	'	(2 432)	29 964	26 275	3 689	87.7	30 417	29 145
3. LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	66 973	1	(650)	66 323	64 685	1 638	97.5	73 003	66 091
4. GOVERNMENT CHIEF INFORMATION OFFICER	17 145	1	1	17 145	16 495	920	96.2	17 356	15 908
5. SERVICE DELIVERY SUPPORT	235 747	1	1 622	237 369	235 911	1 458	99.4	157 164	154 999
6. GOVERNANCE OF PUBLIC ADMINISTRATION	288 195	'	4 448	292 643	290 644	1 999	99.3	273 928	271 861
TOTAL	877 144	•	٠	877 144	856 887	20 257	97.7	779 846	763 271

## VOTE 10

## APPROPRIATION STATEMENT

	Reconciliation with Statement of Financial Performance	Final		i	
Add:		Appropriation Statement	Actual Expenditure	Final Appropriation	Actual Expenditure
Departme	Departmental receipts	475		757	
Aid assistance	ance	72 607		44 075	
Actual an	Actual amounts per Statement of Financial Performance (Total Revenue)	950 226		824 678	
Add:	Aid assistance		61 355		33 740
	Prior year unauthorised expenditure approved without funding		1		1
Actual an	Actual amounts per Statement of Financial Performance Expenditure		918 242		797 011

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
APPROPRIATION PER ECONOMIC CLASSIFICATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	438 357	(7 291)	(5 295)	425 771	410 028	15 743	<b>%6.3</b> %	429 609	413 155
Compensation of employees	265 211	•		265 211	260 423	4 788	98.2%	269 939	254 534
Salaries and wages	236 480	1 025	(113)	237 392	232 827	4 565	98.1%	240 627	227 528
Social contributions	28 731	(1 025)	113	27 819	27 596	223	99.2%	29 312	27 006
Goods and services	173 146	(7 291)	(5 295)	160 560	149 605	10 955	93.2%	159 670	158 621
Administrative fees	1 803	407	(19)	2 191	2 069	122	94.4%	1 376	1 357
Advertising	2 639	(1 631)	(10)	866	196	37	96.3%	4 478	4 458
Minor assets	5 872	(1 854)	(3 002)	1 013	464	549	45.8%	345	333
Audit costs: External	4 922	(512)	(300)	4 110	4 109	1	100.0%	3 809	3 807
Bursaries: Employees	380	72	•	452	452	-	100.0%	443	442
Catering: Departmental activities	3 310	(320)	(43)	2 947	2 871	76	97.4%	3 049	3 023
Communication (G&S)	8 388	(1 190)	(139)	7 059	6 503	556	92.1%	6 801	6 703
Computer services	25 714	2 804	906	29 424	25 826	3 598	87.8%	20 909	20 819
Consultants: Business and advisory services	5 885	(2 085)	(390)	3 410	2 989	421	87.7%	5 121	4 672
Legal services	1 376	2 297	•	3 673	3 672	1	100.0%	2 7 4 9	2 747
Contractors	3 832	(1 536)	(622)	1 673	1 560	114	93.2%	3 039	3 037
Agency and support / outsourced services	78	(78)		1	-	-	0.0%	1 133	1 129

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				201	2016/17
APPROPRIATION PER ECONOMIC CLASSIFICATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Entertainment	110	(62)	1	31	29	2	93.5%	46	44
Fleet services (including government motor transport)	2 644	(263)	(225)	2 156	2 109	47	%8′26	2 031	2 029
Consumable supplies	2 538	(158)	(46)	2 334	2 038	296	87.3%	2 991	2 956
Consumable: Stationery, printing and office supplies	3 745	(73)	(337)	3 335	3 062	273	91.8%	4 415	4 332
Operating leases	40 857	1 557	1	42 414	40 873	1 541	96.4%	38 793	38 792
Property payments	16 800	(4 564)	(2 000)	10 236	10 119	117	%6'86	11 016	11 012
Transport provided: Departmental activity	540	181	'	721	721	'	100.0%	137	137
Travel and subsistence	28 403	2 383	(1 192)	29 594	28 079	1 515	94.9%	30 020	29 915
Training and development	2 925	(1 224)	(75)	1 626	1 462	164	%6.68	2 451	2 447
Operating payments	6 038	(887)	(386)	4 762	3 436	1 326	72.2%	5 442	5 373
Venues and facilities	2 1 2 2	551	1 835	4 508	4 311	197	%9:56%	5 732	5 7 1 6
Rental and hiring	2 2 2 5	(1 089)	756	1 892	1 890	2	%6.66	3 344	3 341
Transfers and subsidies	432 876	3 214	5 295	441 385	441 089	296	%6.66	336 542	336 473

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
APPROPRIATION PER ECONOMIC CLASSIFICATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Provinces and municipalities	6	1	'	10	8	2	80.0%	10	5
Municipalities	6	-	1	10	8	2	80.0%	10	5
Municipal bank accounts	6	1	1	10	8	2	80.0%	10	5
Departmental agencies and accounts	430 725	ı	5 295	436 020	436 020	1	100.0%	332 394	332 394
Foreign governments and international organisations	2 142	1	1	2 142	1 848	294	86.3%	2 757	2 693
Households	'	3 213	1	3 213	3 213	1	100.0%	1 381	1 381
Social benefits	'	3 193	'	3 193	3 193	1	100.0%	1 381	1 381
Other transfers to households	'	20	1	20	20	1	100.0%	1	1
Payments for capital assets	5 868	4 060	'	9 928	5 7 1 0	4 218	27.5%	13 317	13 265
Machinery and equipment	5 662	4 254	'	9 6 6 9 1 6	5 702	4 2 1 4	57.5%	13 317	13 265
Transport equipment	2 195	217	(3)	2 409	1 838	571	76.3%	3 210	3 187
Other machinery and equipment	3 467	4 037	3	7 507	3 864	3 643	51.5%	10 1 0 7	10 078
Software and other intangible assets	206	(194)	1	12	8	4	%2'99	1	1
Payment for financial assets	43	17	•	09	09	•	100.0%	378	378
Total	877 144	1	•	877 144	856 887	20 257	%2.7%	779 846	763 271

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
PROGRAMME 1: ADMINISTRATION	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Sub programme									
1. MINISTRY	43 616	1 312	1	44 928	44 832	96	%8.66	46 159	44 429
2. DEPARTMENTAL MANAGEMENT	2 829	(297)	1	2 532	2 467	99	97.4%	2 786	2 773
3. CORPORATE SERVICES	88 247	3 348	(1 069)	90 526	82 136	8 390	%2'06	83 685	83 079
4. FINANCIAL ADMINISTRATION	26 207	(621)	(300)	25 286	25 134	152	95.3%	26 733	26 696
5. INTERNAL AUDIT	6 245	(1 179)	381	5 447	5 294	153	97.2%	4 810	4 797
6. LEGAL SERVICES	6 241	672	1	6 913	6 874	39	%4%	6 412	6 395
7. INTERNATIONAL RELATIONS	9 276	(235)	1	9 041	8 762	279	%6.96	11 243	10 951
8. OFFICE ACCOMMODATION	54 027	(3 000)	(2 000)	49 027	47 378	1 649	%9.96	46 150	46 147
Total	236 688	•	(2 988)	233 700	222 877	10 823	95.4%	227 978	225 267

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				201	2016/17
PROGRAMME 1: ADMINISTRATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R.000
Current payments	232 907	(5 404)	(2 988)	224 515	217 392	7 123	%8.96	215 333	212 705
Compensation of employees	111 660	•	1 289	112 949	112 820	129	%6.66	109 343	106 854
Salaries and wages	98 187	595	1 176	99 958	99 855	103	%6.66	969 96	94 316
Social contributions	13 473	(595)	113	12 991	12 965	26	%8.66	12 647	12 538
Goods and services	121 247	(5 404)	(4 277)	111 566	104 572	6 994	93.7%	105 990	105 851
Administrative fees	726	(203)	'	523	479	44	%9'16%	383	381
Advertising	851	(28)	'	823	822	1	%6.66	1 803	1 802
Minor assets	5 467	(1 683)	(3 000)	784	268	516	34.2%	256	255
Audit costs: External	4 922	(512)	(300)	4 110	4 109	1	100.0%	3 809	3 807
Bursaries: Employees	380	72	1	452	452	-	100.0%	443	442
Catering: Departmental activities	838	(371)	'	467	455	12	%0.79	1 322	1 317
Communication (G&S)	4 843	(348)	'	4 495	4 096	399	91.1%	3 828	3 812
Computer services	17 613	3 500	1 125	22 238	19 769	2 469	88.9%	14 018	13 972
Consultants: Business and advisory services	2 270	(1 299)	(102)	698	828	11	%2'86	209	909
Legal services	1 376	1 310	-	2 686	2 686	1	100.0%	2 356	2 355
Contractors	1 422	(801)	'	621	588	33	%2.7%	1 974	1 972
Agency and support / outsourced services	1	1	1	1	ı	-	%0.0	1 113	1111
Entertainment	67	(89)	'	29	27	2	93.1%	43	42

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				201	2016/17
PROGRAMME 1: ADMINISTRATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Fleet services (including government motor transport)	1 777	243	'	2 020	2 012	∞	%9.66	1 917	1 915
Consumable supplies	1 946	(292)	'	1 654	1 549	105	93.7%	2 155	2 147
Consumable: Stationery, printing and office supplies	1 728	(36)	-	1 692	1 587	105	93.8%	1 656	1 654
Operating leases	39 857	915	-	40 772	39 231	1 541	96.2%	36 456	36 455
Property payments	16 375	(4 358)	(2 000)	10 017	906 6	111	98.9%	9 934	9 931
Transport provided: Departmental activity	1	1	ı	1	1	1	%0.0	82	82
Travel and subsistence	13 350	(123)	-	13 227	12 662	292	%2'56	14 162	14 130
Training and development	1 266	(396)	ı	870	722	148	83.0%	978	977
Operating payments	3 888	(620)	1	2 938	2 030	806	69.1%	3 766	3 763
Venues and facilities	137	141	1	278	264	14	%0'56	309	306
Rental and hiring	118	(117)	1		ı		%0.0	2 620	2 618

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
PROGRAMME 1: ADMINISTRATION	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	371	1 607	'	1 978	1 921	22	%1.76	1 456	1 388
Provinces and municipalities	6	1	1	6	7	2	77.8%	80	3
Municipalities	6	1	1	6	7	2	77.8%	80	8
Municipal bank accounts	6	1	'	6	7	2	77.8%	80	8
Foreign governments and international organisations	362	1	,	362	307	55	84.8%	1 130	1 066
Households	1	1 607	'	1 607	1 607	1	100.0%	318	319
Social benefits	1	1 587	1	1 587	1 587	1	100.0%	318	319
Other transfers to households	1	20	'	20	20	1	100.0%	1	1
Payments for capital assets	3 378	3 782	•	7 160	3 517	3 643	49.1%	11 126	111 111
Machinery and equipment	3 192	3 968	'	7 160	3 517	3 643	49.1%	11 126	111111
Transport equipment	1 492	313	'	1 805	1 579	226	87.5%	2 888	2 881
Other machinery and equipment	1 700	3 655	'	5 355	1 938	3 417	36.2%	8 238	8 230
Software and other intangible assets	186	(186)	-	1	1	1	%0:0		-
Payment for financial assets	32	15	•	47	47	-	100.0%	63	63
Total	236 688	•	(2 988)	233 700	222 877	10 823	95.4%	227 978	225 267

## VOTE 10

## APPROPRIATION STATEMENT

SUBPROGRAMME 1.1: MINISTRY App									
	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	42 538	556		43 094	43 009	85	%8.66	42 858	41 132
Compensation of employees	25 945	847		26 792	26 778	14	%6.66	23 099	21 412
Salaries and wages	23 831	1 164	•	24 995	24 987	8	100.0%	21 144	19 552
Social contributions	2 114	(317)	-	1 797	1 791	6	%2'66	1 955	1 860
Goods and services	16 593	(291)	•	16 302	16 231	71	<b>69.6</b> %	19 7 59	19 720
Administrative fees	359	(71)	1	288	286	2	99.3%	180	179
Advertising	42	(42)	-	ı	1	_	%0:0	405	405
Minor assets	338	(306)	-	32	31	1	%6.9%	63	62
Catering: Departmental activities	634	(515)	-	119	114	5	95.8%	896	967
Communication (G&S)	2 211	218	-	2 429	2 426	3	%6.66	2 146	2 145
Computer services	817	198	•	1 015	1 014	1	%6:66	442	441
Consultants: Business and advisory services	1	1	•	1	•	-	%0.0	34	33
Contractors	177	(145)	-	32	30	2	93.8%	895	894
Agency and support/outsourced services	1	1	1	1	'	1	%0.0	33	32
Entertainment	96	(99)	-	29	27	2	93.1%	34	33
Fleet services (including government motor transport)	1 181	350	1	1 531	1 525	9	%9.66	1 381	1 380
Consumable supplies	332	(138)	•	194	178	16	91.8%	510	509
Consumable: Stationery, printing and office supplies	460	146	1	909	602	4	%8'.66	232	232

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	/17
SUBPROGRAMME 1.1: MINISTRY	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Travel and subsistence	9 205	297	'	9 502	9 477	25	%2'66	9 225	6616
Training and development	194	(194)	•	1	1	•	%0.0	143	143
Operating payments	490	(38)	'	452	449	3	%8:66	377	377
Venues and facilities	58	15	•	73	72	1	%9'86	16	15
Rental and hiring	1	-	-	-	-	-	%0.0	2 593	2 592
Transfers and subsidies	4	1 037	•	1 041	1 041	•	100.0%	39	40
Provinces and municipalities	4	1	-	4	4	•	100.0%	3	3
Municipalities	4	1	-	4	4	•	100.0%	3	3
Municipal bank accounts	4	1	'	4	4	•	100.0%	3	3
Households	1	1 037	•	1 037	1 037	•	100.0%	36	37
Social benefits	1	1 017	-	1 017	1 017	-	100.0%	36	37
Other transfers to households	1	20	1	20	20	•	100.0%	I	1
Payments for capital assets	1 046	(366)	•	750	739	11	%5'86	3 202	3 197
Machinery and equipment	1 046	(296)	-	750	739	11	98.5%	3 202	3 197
Transport equipment	927	(346)	'	578	570	80	%9.86	2 704	2 701
Other machinery and equipment	119	53	'	172	169	3	98.3%	498	496
Payment for Financial Assets	28	15		43	43		100.0%	9	90
Total	43 616	1 312		44 928	44 832	96	%8.66	46 159	44 429

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016	2016/17
SUBPROGRAMME 1.2: DEPARTMENTAL MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	2 813	(297)	•	2 516	2 460	56	%2'.26	2 780	2 768
Compensation of employees	2 080	(297)		1 783	1 779	4	%8.66	2 050	2 043
Salaries and wages	1 842	(206)	•	1 636	1 633	3	%8.66	1 881	1 874
Social contributions	238	(16)	•	147	146	1	%8:66	169	169
Goods and services	733	•	•	733	189	52	92.6%	730	725
Administrative fees	15	(2)	1	13	13	1	100.0%	7	7
Minor assets	1	3	•	3	3	•	100.0%	1	1
Catering: Departmental activities	49	14	•	63	63	ı	100.0%	116	115
Communication (G&S)	09	14	1	74	89	9	%6.16	83	82
Computer services	22	(18)	'	4	е е		75.0%	2	2
Consultants: Business and advisory services	ı	ı	'	1	1	ı	%0.0	16	16
Contractors	ı	1	•	1	1	-	%0.0	5	5
Fleet services (including government motor transport)	2	(2)		1		1	%0:0		1
Consumable supplies	82	(47)	'	35	26	6	74.3%	24	22
Consumable: Stationery, printing and office supplies	40	(3)		37	34	3	91.9%	75	75
Travel and subsistence	434	90	1	484	465	19	96.1%	369	369

## VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/5
SUBPROGRAMME 1.2: DEPARTMENTAL MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Training and development	6	(6)	'	1	1	'	%0.0	1	ı
Operating payments	20	1	'	20	9	14	30.0%	7	7
Venues and facilities	1	1	•	1	1	1	%0:0	9	5
Rental and hiring	1	1	-	1	1	1	%0:0	20	20
Payments for capital assets	16	•	•	16	7	6	43.8%	9	5
Machinery and equipment	16	ı	1	16	7	6	43.8%	9	5
Transport equipment	5	(1)	-	4	1	3	25.0%	1	1
Other machinery and equipment	11	1	1	12	9	9	20.0%	5	4
Total	2 829	(297)	٠	2 532	2 467	65	97.4%	2 786	2773

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 1.3: CORPORATE SERVICES	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	86 370	(319)	(1 069)	84 982	80 127	4 855	94.3%	75 966	75 365
Compensation of employees	49 27 1	71	808	50 148	50 059	88	%8.66	49 250	48 705
Salaries and wages	42 837	(193)	808	43 450	43 372	78	%8.66	42 962	42 420
Social contributions	6 434	264	1	9699	6 687	11	%8.66	6 288	6 285
Goods and services	37 099	(390)	(1 875)	34 834	30 068	4 766	86.3%	26 716	26 660
Administrative fees	200	(75)	1	125	66	26	79.2%	66	86
Advertising	555	254	1	808	808	-	100.0%	1 246	1 245
Minor assets	5 128	(1 398)	(3 000)	730	217	513	29.7%	106	106
Bursaries: Employees	380	72	1	452	452	1	100.0%	443	442
Catering: Departmental activities	104	119	1	223	217	9	97.3%	141	140
Communication (G&S)	1 700	(130)	1	1 570	1 185	385	75.5%	930	928
Computer services	16 699	3 277	1 125	21 101	18 640	2 461	88.3%	13 415	13 371
Consultants: Business and advisory services	775	(257)	1	518	507	11	%6'26	226	226
Contractors	1 195	(658)	1	537	506	31	94.2%	957	956
Agency and support / outsourced services	1	1	1	ı	1	1	%0.0	1 080	1 079
Fleet services (including government motor transport)	134	(134)	1	1	1	1	%0.0	1	1

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	2/17
SUBPROGRAMME 1.3: CORPORATE SERVICES	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Consumable supplies	1 456	(94)	•	1 362	1 316	46	%9.96	1 537	1 536
Consumable: Stationery, printing and office supplies	673	(114)	1	559	499	99	89.3%	522	522
Property payments	2 205	(443)	1	1 762	1 759	3	%8.66	240	239
Travel and subsistence	2 256	(176)	'	2 080	1 740	340	83.7%	2 774	2 773
Training and development	822	(67)	•	755	656	66	%6.9%	628	628
Operating payments	2 689	(598)	'	2 091	1 308	783	62.6%	2 330	2 330
Venues and facilities	10	149	'	159	158	1	%4.66	35	35
Rental and hiring	118	(117)	•	1	1	1	%0.0	7	9
Transfers and subsidies	•	419	•	419	419	-	100.0%	182	182
Households	1	419	-	419	419	-	100.0%	182	182
Social benefits	ı	419	•	419	419	_	100.0%	182	182
Payments for capital assets	1 877	3 248	•	5 125	1 590	3 535	31.0%	7 537	7 532
Machinery and equipment	1 691	3 434	-	5 125	1 590	3 535	31.0%	7 537	7 532
Transport equipment	332	(129)	•	203	70	133	34.5%	91	89
Other machinery and equipment	1 359	3 563	-	4 922	1 520	3 402	30.9%	7 446	7 443
Software and other intangible assets	186	(186)	-	-	1	_	%0.0	1	ı
Total	88 247	3 348	(1 069)	90 526	82 136	8 390	%2'06	83 685	83 079

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/5
SUBPROGRAMME 1.4: FINANCE ADMINISTRATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	25 930	(1 592)	(300)	24 038	23 912	126	%5.66	26 371	26 341
Compensation of employees	18 597	(592)	-	18 005	17 995	10	%6.66	19 221	19 207
Salaries and wages	16 381	(829)	-	15 552	15 546	9	100.0%	16 779	16 771
Social contributions	2 2 1 6	237	-	2 453	2 449	4	%8.66	2 442	2 436
Goods and services	7 333	(1 000)	(300)	6 033	5 917	116	98.1%	7 150	7 134
Administrative fees	55	2	1	22	54	3	%2'%	56	56
Advertising	6	(5)	1	4	3	1	75.0%	2	2
Minor assets	1	14	1	14	13	1	92.9%	70	70
Audit costs: External	4 922	(512)	(300)	4 110	4 109	1	100.0%	3 809	3 807
Catering: Departmental activities	15	(1)	1	14	13	1	92.9%	16	16
Communication (G&S)	506	(248)	1	258	256	2	99.2%	356	347
Computer services	21	77	1	86	96	2	%0.86	26	96
Consultants: Business and advisory services	3	1	1	8	8	1	100.0%	1	1
Contractors	50	2	-	52	52	-	100.0%	117	117
Entertainment	2	(2)	1	1	1	1	%0:0	2	2
Fleet services (including government motor transport)	307	182	ı	489	487	2	%9.66	535	535
Consumable supplies	47	(26)	1	21	10	11	47.6%	65	65

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 1.4: FINANCE ADMINISTRATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Consumable: Stationery, printing and office supplies	389	4	'	393	380	13	%2'96	654	653
Travel and subsistence	413	(146)	•	267	243	24	91.0%	336	334
Training and development	241	(138)	'	103	55	48	53.4%	132	132
Operating payments	343	(223)	'	120	114	9	%0.56	603	902
Venues and facilities	10	20	1	30	29	1	%2'96	ı	1
Transfers and subsidies	20	141	'	146	144	2	%9.86	98	81
Provinces and municipalities	5	1	'	5	3	2	%0:09	5	1
Municipalities	5	1	'	5	3	2	%0:09	5	1
Municipal bank accounts	5	1	-	5	3	2	%0:09	5	1
Households	1	141	-	141	141	1	100.0%	81	81
Social benefits	1	141	•	141	141	-	100.0%	81	81
Payments for capital assets	268	830		1 098	1 074	24	%8.26	273	271
Machinery and equipment	268	830	-	1 098	1 074	24	%8.26	273	271
Transport equipment	139	808	1	945	921	24	%5'.2%	50	49
Other machinery and equipment	129	24	-	153	153	1	100.0%	223	222
Payment for financial assets	4	•		4	4	-	100.0%	3	3
Total	26 207	(621)	(300)	25 286	25 134	152	%4.66	26 733	26 696

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				201	2016/17
SUBPROGRAMME 1.5: INTERNAL AUDIT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	26192	(1 180)	381	5 398	5 261	137	%5'.2%	4 780	4 768
Compensation of employees	4 267	•	483	4 750	4 7 4 6	4	%6.66	4 102	4 096
Salaries and wages	3 758	1	370	4 128	4 1 2 5	3	%6.66	3 571	3 566
Social contributions	209	1	113	622	621	1	%8.66	531	530
Goods and services	1 930	(1 180)	(102)	648	515	133	79.5%	678	672
Administrative fees	11	1	-	11	2	6	18.2%	3	3
Minor assets	1	-	-	1	l	1	100.0%	5	5
Catering: Departmental activities	16	1	-	17	17	1	100.0%	11	11
Communication (G&S)	69	(47)	-	22	21	1	%5.5%	38	38
Computer services	8	1	1	8	1	8	%0.0	3	3
Consultants: Business and advisory services	1 492	(1 042)	(102)	348	348	'	100.0%	331	330
Fleet services (including government motor transport)	43	(43)	-	ı	1	1	%0:0	,	1
Consumable supplies	6	(3)	-	9	3	3	%0.0%	6	5
Consumable: Stationery, printing and office supplies	45	(19)	•	26	17	6	65.4%	77	76
Travel and subsistence	133	(9)	_	127	56	71	44.1%	85	85
Training and development	1	12	1	12	11		91.7%	74	74

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 1.5: INTERNAL AUDIT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	87	(12)	-	75	39	36	52.0%	42	42
Venues and facilities	21	(21)	-	-	1	-	%0:0	'	ı
Transfers and subsidies	•	1		ı	_		100.0%	4	4
Households	1	-	1	1	_	•	100.0%	4	4
Social benefits	-	1	-	l	1	-	100.0%	4	4
Payments for capital assets	48	•		48	32	16	%2'99	26	25
Machinery and equipment	48	1	1	48	32	16	%2'99	26	25
Transport equipment	25	(4)	-	21	5	16	23.8%	9	9
Other machinery and equipment	23	4	-	27	27		100.0%	20	19
Total	6 245	(1 179)	381	5 447	5 294	153	97.2%	4 810	4 797

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	2/17
SUBPROGRAMME 1.6: LEGAL SERVICES	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R,000	R'000	R'000	R'000	%	R'000	R'000
Current payments	6 193	663	•	928 9	6 840	16	%8.66	9 390	6 374
Compensation of employees	3 7 2 9	206	•	3 935	3 931	4	%6.66	3 479	3 470
Salaries and wages	2 851	663	•	3 514	3 512	2	%6.66	3 105	3 099
Social contributions	878	(457)	•	421	419	2	%5'66	374	371
Goods and services	2 464	457	•	2 921	2 909	12	%9.66	2 911	2 904
Administrative fees	43	(40)	•	3	3	1	100.0%	8	80
Advertising	245	(235)	-	10	10	•	100.0%	150	150
Minor Asstes	ı	ı	•	1	I	1	%0.0	12	12
Catering: Departmental activities	ı	1	1	•	ı	1	%0.0	1	1
Communication (G&S)	128	(80)	'	48	47	_	%6'26	44	43
Computer services	16	(13)	'	8	8	1	100.0%	7	7
Legal services	1 376	1 310	•	2 686	2 686	0	100.0%	2 356	2 355
Fleet services (including government motor transport)	43	(43)		ı		1	%0:0	1	ı
Consumable supplies	80	1	'	8	4	4	%0:05	2	2
Consumable: Stationery, printing and office supplies	50	(20)		30	29	1	%2'96	76	76
Travel and subsistence	416	(357)	'	59	54	5	91.5%	199	198

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 1.6: LEGAL SERVICES	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Training and development	-	1	1	1	1	1	%0.0	1	ı
Operating payments	117	(43)	1	74	73	1	%9.86	54	53
Venues and facilities	22	(22)	1	1	1	1	%0.0	1	1
Transfers and subsidies	•	6	'	6	6	'	100.0%	-	-
Households	1	6	1	6	6	1	100.0%	1	1
Social benefits	1	6	1	6	6	1	100.0%	1	1
Payments for capital assets	48	1	•	48	25	23	52.1%	21	20
Machinery and equipment	48	ı	1	48	25	23	52.1%	21	20
Transport equipment	25	(4)	1	21	4	17	19.0%	9	5
Other machinery and equipment	23	4	•	27	21	9	77.8%	15	15
Total	6 241	672	•	6 913	6 874	39	99.4%	6 412	6 395

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016	2016/17
SUBPROGRAMME 1.7: INTERNATIONAL RELATIONS	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	8 839	(235)	•	8 604	8 405	199	%1.76	10 038	9 810
Compensation of employees	7 771	(235)	•	7 536	7 532	4	%6.66	8 142	7 921
Salaries and wages	6 687	(4)	•	6 683	089 9	3	100.0%	7 254	7 034
Social contributions	1 084	(231)	-	853	852	1	%6.66	888	887
Goods and services	1 068	-	•	1 068	873	195	81.7%	1 896	1 889
Administrative fees	43	(17)	-	26	22	4	84.6%	30	30
Minor assets	1	4	-	4	3	1	75.0%	1	1
Catering: Departmental activities	20	11	-	31	31	-	100.0%	69	99
Communication (G&S)	169	(75)	•	94	93	1	%6'86	231	229
Computer services	35	(21)	'	14	13	1	92.9%	52	52
Entertainment	1	-	-	1	1	-	%0.0	7	7
Fleet services (including government motor transport)	29	(67)	•	1	1	-	%0:0	-	1
Consumable supplies	12	16	'	28	12	16	42.9%	8	80
Consumable: Stationery, printing and office supplies	71	(30)		41	26	15	63.4%	20	20
Travel and subsistence	493	215	1	708	627	81	88.6%	1 174	1 172
Training and development	1	1	'	1	1	1	%0.0	1	1

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 1.7: INTERNATIONAL RELATIONS	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	142	(36)	,	106	41	99	38.7%	53	52
Venues and facilities	16	1	1	16	5	11	31.3%	252	251
Transfers and subsidies	362	•	•	362	307	55	84.8%	1 144	1 080
Foreign governments and international organisations	362	,	1	362	307	55	84.8%	1 130	1 066
Households	1	ı	1	1	ı	1	%0.0	14	14
Social benefits	1	1	1	1	1	-	%0.0	14	14
Payments for capital assets	75	•	•	75	20	25	%2'99	19	61
Machinery and equipment	75	1	1	75	50	25	%2'99	61	61
Transport equipment	39	(9)	1	33	8	25	24.2%	30	30
Other machinery and equipment	36	9	•	42	42		100.0%	31	31
Total	9 276	(235)	•	9 041	8 762	279	%6.96	11 243	10 951

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/
SUBPROGRAMME 1.8: OFFICE ACCOMMODATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Goods and services	54 027	(3 000)	(2 000)	49 027	47 378	1 649	%9.96	46 150	46 147
Operating leases	39 857	915	'	40 772	39 231	1 541	96.2%	36 456	36 455
Property payments	14 170	(3 915)	(2 000)	8 255	8 147	108	%2'86	9 694	9 692
Total	54 027	(3 000)	(2 000)	49 027	47 378	1 649	%9.96	46 150	46 147

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
PROGRAMME 2: POLICY DEVELOPMENT RESEARCH AND ANALYSIS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
	R'000	R.000	R'000	R.000	R'000	R'000	%	R'000	R'000
Sub programme									
1. MANAGEMENT: POLICY DEVELOPMENT, RESEARCH AND ANALYSIS	3 344	1	(200)	3 144	2 288	856	72.8%	2 760	2 635
2. POLICY OVERSIGHT, DEVELOPMENT AND KNOWLEDGE MANAGEMENT	5 584	1	(300)	5 284	4 418	866	83.6%	6 104	6 091
3. MACRO POLICY MODELLING AND COSTING	2 511	1	(360)	2 151	599	1 552	27.8%	1 244	626
4. INTEGRATED PUBLIC SECTOR REFORM	1 880	1	1	1 880	1 866	14	%8.66	1 898	1 836
5. TRANSFORMATION POLICIES AND PROGRAMMES	4 377	(306)	(542)	3 526	3 432	94	%2'3%	4 317	4 284
6. RESEARCH AND ANALYSIS	3 643	1	(140)	3 503	3 462	41	%8.8%	2 838	2 205
7. PRODUCTIVITY AND EFFICIENCY STUDIES	6 682	200	(300)	7 091	6 929	162	%2'.26	7 129	7 113
8. PUBLIC SERVICE ACCESS NORMS AND MECHANISMS	4 375	(400)	(280)	3 385	3 281	104	%6:96	4 1 2 7	4 002
Total	32 396	1	(2 432)	29 964	26 275	3 689	87.7%	30 417	29 145

#### VOTE 10

## APPROPRIATION STATEMENT

DD COD A MME 2.				2017/18				2016/17	21/9
POLICY DEVELOPMENT RESEARCH AND ANALYSIS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	32 132	(42)	(2 432)	29 658	26 085	3 573	88.0%	30 267	29 001
Compensation of employees	26 965	•	(342)	26 623	23 455	3 168	88.1%	25 308	24 077
Salaries and wages	24 477	(175)	(342)	23 960	20 948	3 012	87.4%	22 509	21 450
Social contributions	2 488	175	1	2 663	2 507	156	94.1%	2 799	2 627
Goods and services	5 1 67	(42)	(2 090)	3 035	2 630	405	<b>86.7</b> %	4 959	4 924
Administrative fees	125	(17)	(37)	71	59	12	83.1%	99	64
Advertising	5	-	(5)	1	ı	1	%0:0	22	21
Minor assets	12	(2)	(5)	5	5	-	100.0%	10	10
Catering: Departmental activities	58	14	(38)	34	31	3	91.2%	152	152
Communication (G&S)	563	(78)	(136)	349	308	41	88.3%	385	380
Computer services	673	(423)	(209)	41	32	6	78.0%	330	327
Consultants: Business and advisory services	73	1	(73)	1	ı	1	%0:0	611	611
Contractors	41	78	(40)	29	1	78	1.3%	3	3
Entertainment	ı	1	1	1	ı	1	%0:0	2	
Fleet services (including government motor transport)	175	(48)	(127)	1	1	-	%0:0	1	1
Consumable supplies	84	4	(32)	56	41	15	73.2%	96	95

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	/17
POLICY DEVELOPMENT RESEARCH AND ANALYSIS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Consumable: Stationery, printing and office supplies	486	133	(313)	306	282	24	92.2%	199	192
Travel and subsistence	2 341	363	(926)	1 778	1 596	182	86.8%	1 944	1 936
Training and development	213	14	(75)	152	145	7	95.4%	539	538
Operating payments	313	(80)	(87)	146	113	33	77.4%	177	172
Venues and facilities	5	1	13	18	17	1	94.4%	260	258
Transfers and subsidies	•	42	•	42	42	-	100.00%	12	12
Households	1	42	1	42	42	1	100.0%	12	12
Social benefits	ı	42	1	42	42	-	100.0%	12	12
Payments for capital assets	264	•	•	264	148	116	%1.95	138	132
Machinery and equipment	264	1	1	264	148	116	56.1%	138	132
Transport equipment	122	(26)	-	96	22	74	22.9%	28	25
Other machinery and equipment	142	26	1	168	126	42	75.0%	110	107
Total	32 396	1	(2 432)	29 964	26 275	3 689	87.7%	30 417	29 145

#### VOTE 10

## APPROPRIATION STATEMENT

CIBDD CD AMME O 1.				2017/18				2016/17	5/17
MANAGEMENT POLICY DEVELOPMENT, RESEARCH AND ANALYSIS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	3 329	-	(200)	3 129	2 277	852	72.8%	2 741	2 616
Compensation of employees	2 614	•	'	2 614	1 790	824	%5.89	1 846	1 725
Salaries and wages	2 266	09	-	2 326	1 624	702	%8.69	1 632	1 550
Social contributions	348	(09)	-	288	166	122	27.6%	214	175
Goods and services	715	-	(200)	515	487	28	%9.76	895	891
Administrative fees	26	(7)	(10)	6	7	2	77.8%	3	3
Minor assets	1	1	1	1	-	1	%0:0	1	1
Catering: Departmental activities	1	2	(1)	1	1	ı	100.0%	2	2
Communication (G&S)	53	(6)	(22)	22	19	3	86.4%	42	41
Computer services	9	(4)	-	2	1	1	20.0%	9	5
Contractors	1	-	1	1	1	1	%0.0	1	1
Fleet services (including government motor transport)	13	-	(13)		1	1	0.0%		1
Consumable supplies	19	9	(10)	15	11	4	73.3%	2	2
Consumable: Stationery, printing and office supplies	75	10	(31)	54	52	2	96.3%	22	22
Travel and subsistence	303	(11)	(48)	244	242	2	99.2%	343	343
Training and development	203	14	(65)	152	145	7	95.4%	461	460

#### VOTE 10

## APPROPRIATION STATEMENT

. Lo aww v according				2017/18				2016/17	71/
MANAGEMENT POLICY DEVELOPMENT, RESEARCH AND ANALYSIS	Adjusted Appropriation	Shifting of Funds	Virement	Final Actual Appropriation Expenditure	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	17	(1)	1	16	6	7	56.3%	12	11
Transfers and subsidies	•	•	•	•	•	-	%0.0	11	11
Households	1	-	1	1	1	1	%0.0	11	11
Social benefits	1	-	1	1	1	1	%0.0	11	11
Payments for capital assets	15	•	•	15	11	4	73.3%	80	00
Machinery and equipment	15	-	1	15	11	4	73.3%	8	8
Transport equipment	∞	(3)	'	5	2	3	40.0%	2	2
Other machinery and equipment	7	3	ı	10	6	1	%0.06	9	9
Total	3 344	•	(200)	3 144	2 288	856	72.8%	2 7 60	2 635

#### VOTE 10

## APPROPRIATION STATEMENT

CLEDDO CO AMME O O.				2017/18				201	2016/17
POLICY OVERSIGHT, DEVELOPMENT, AND KNOWLEDGE MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R,000	R'000	R'000	R'000	%	R'000	R'000
Current payments	5 546	(6)	(300)	5 237	4 376	861	83.6%	6 084	6 071
Compensation of employees	4 883	•	'	4 883	4 198	685	%0.98	5715	5 705
Salaries and wages	4 438	6	1	4 447	3 779	899	85.0%	5 134	5 125
Social contributions	445	(6)	1	436	419	17	96.1%	581	580
Goods and services	663	(6)	(300)	354	178	176	50.3%	369	366
Administrative fees	11	1	1	11	5	9	45.5%	5	5
Catering: Departmental activities	1	1	1	1	1	'	%0.0	9	9
Communication (G&S)	75	(2)	(23)	50	45	5	%0:06	74	74
Computer services	16	1	(11)	5	3	2	%0.09	9	9
Consultants: Business and advisory services	1	1	1	1	1	-	%0.0	30	30
Contractors	1	78	1	78	1	78	%0.0	1	1
Fleet services (including government motor transport)	33	(33)	1	ı	1	1	%0:0	1	1
Consumable supplies	9	(1)	1	5	4	1	%0.08	3	2
Consumable: Stationery, printing and office supplies	47	(3)	(34)	10	7	8	70.0%	42	41
Travel and subsistence	403	2	(232)	173	94	79	54.3%	146	145
Training and development	1	1	1	1	1	1	%0:0	1	1

#### VOTE 10

## APPROPRIATION STATEMENT

C C SWW X GOOD GOILD				2017/18				2016/17	21/9
SOBTROCKAMME 2.2: POLICY OVERSIGHT, DEVELOPMENT, AND KNOWLEDGE MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	72	(20)	1	22	20	2	%6.06	57	57
Transfers and subsidies	•	6	•	6	6		100.0%	•	•
Households	1	6	•	6	6	-	100.0%	1	1
Social benefits	1	6	-	6	6	-	100.0%	1	1
Payments for capital assets	38	•	•	38	33	5	86.8%	20	20
Machinery and equipment	38	1	-	38	33	5	86.8%	20	20
Transport equipment	20	(14)	1	9	4	2	%2'99	5	5
Other machinery and equipment	18	14	'	32	29	3	%9.06	15	15
Total	5 584	1	(300)	5 284	4 418	866	83.6%	6 104	6 091

#### VOTE 10

## APPROPRIATION STATEMENT

CIBDO COD AMME 0 9.				2017/18				2016/17	21/9
MACRO POLICY MODELING AND COSTING	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	2 484	•	(360)	2 124	592	1 532	27.9%	1 237	974
Compensation of employees	2 004	•	'	2 004	209	1 495	25.4%	712	456
Salaries and wages	2 004	(47)	1	1 957	464	1 493	23.7%	662	410
Social contributions	-	47	1	47	45	2	%2'56	50	46
Goods and services	480	•	(360)	120	83	37	69.2%	525	518
Administrative fees	11	1	(10)	1	1	1	%0.0	10	6
Advertising	5	1	(5)	1	1	1	%0.0	1	1
Catering: Departmental activities	35	1	(30)	5	5	1	100.0%	17	17
Communication (G&S)	74	(1)	(40)	33	21	12	63.6%	38	37
Computer services	13	1	(13)	1	1	1	%0.0	4	3
Consultants: Business and advisory services	73	1	(73)	1	1	1	%0.0	1	ı
Fleet services (including government motor transport)	25	1	(25)	1	ı	1	%0:0	ı	1
Consumable supplies	18	1	(7)	11	6	2	81.8%	2	2
Consumable: Stationery, printing and office supplies	35	(1)	(18)	16	∞	80	20.0%	15	14

#### VOTE 10

## APPROPRIATION STATEMENT

CIEDDO COD A MME 0 9.				2017/18				2016/17	/17
MACRO POLICY MODELING AND COSTING	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Travel and subsistence	191	2	(122)	41	34	7	82.9%	258	257
Training and development	1	-	'	1	1	1	%0.0	78	78
Operating payments	30	-	(17)	13	9	7	46.2%	7	7
Venues and facilities	1	-	-	1	1	1	%0.0	96	94
Payments for capital assets	27	•	•	27	7	20	25.9%	7	5
Machinery and equipment	27	-	-	27	7	20	25.9%	7	5
Transport equipment	14	1	1	14	1	13	7.1%	2	-
Other machinery and equipment	13	-	'	13	9	7	46.2%	5	4
Total	2 511	•	(360)	2 151	299	1 552	27.8%	1 244	979

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 2.4: INTEGRATED PUBLIC SECTOR REFORM	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	1 857	•		1 857	1 848	6	%5'66	1 867	1 805
Compensation of employees	1 645	•	'	1 645	1 637	80	%5.66	1 562	1 503
Salaries and wages	1 429	23	•	1 452	1 446	9	%9.66	1 365	1 329
Social contributions	216	(23)	-	193	161	2	%0.66	197	174
Goods and services	212	•	•	212	211	1	%5.66	305	302
Administrative fees	80	(4)	•	4	4	-	100.0%	3	3
Minor assets	7	(2)	•	5	5	-	100.0%	1	1
Catering: Departmental activities	10	(8)	1	2	2	_	100.0%	3	3
Communication (G&S)	36	(16)	1	20	20	-	100.0%	24	24
Computer services	9	(4)	-	2	2	-	100.0%	14	14
Legal services	1	ı	1	ı	1	_	%0.0	164	164
Fleet services (including government motor transport)	5	(5)	'	1	1	-	%0:0	1	ı
Consumable supplies	4	(2)	1	2	2	_	100.0%	1	1
Consumable: Stationery, printing and office supplies	34	108	'	142	141	-	%8:66	22	21

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 2.4: INTEGRATED PUBLIC SECTOR REFORM	Adjusted Appropriation	Shiffing of Funds	Virement	Final Actual Appropriation Expenditure	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Travel and subsistence	84	(58)	1	26	26	-	100.0%	62	61
Operating payments	18	(6)	ı	6	6	-	100.0%	12	11
Payments for capital assets	23	•	•	23	18	5	78.3%	31	31
Machinery and equipment	23	1	1	23	18	5	78.3%	31	31
Transport equipment	80	(3)	1	5	2	3	40.0%	2	2
Other machinery and equipment	15	3	-	18	16	2	88.9%	29	29
Total	1 880	•	•	1 880	1 866	14	%8:66	1 898	1 836

#### VOTE 10

## APPROPRIATION STATEMENT

S S MAME 2 F.				2017/18				2016/17	21/9
TRANSFORMATION POLICIES AND PROGRAMMES	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	4 334	(340)	(542)	3 452	3 376	76	97.8%	4 296	4 264
Compensation of employees	3 891	(340)	(342)	3 209	3 157	52	98.4%	3 634	3 607
Salaries and wages	3 411	(299)	(342)	2 770	2 720	50	98.2%	3 149	3 127
Social contributions	480	(41)	1	439	437	2	%5.66	485	480
Goods and services	443	•	(200)	243	219	24	%1.06	662	657
Administrative fees	23	(2)	(15)	9	9	1	100.0%	18	18
Catering: Departmental activities	2	(2)	-	1	1	1	%0.0	69	69
Communication (G&S)	82	(3)	(30)	49	50	(1)	102.0%	51	50
Computer services	16	(2)	(6)	5	4	1	80.0%	10	10
Fleet services (including government motor transport)	38	-	(38)	ı	-		0.0%		1
Consumable supplies	7	2	(5)	4	2	2	50.0%	9	9
Consumable: Stationery, printing and office supplies	33	(4)	(10)	19	12	7	63.2%	67	99
Travel and subsistence	179	18	(56)	138	125	13	%9.06	358	357
Training and development	ı	I	1	1	I	1	%0.0	1	ı
Operating payments	58	(7)	(29)	22	20	2	%6.06	27	26

#### VOTE 10

## APPROPRIATION STATEMENT

S S WWW A GOOD CO				2017/18				2016/17	71/
OLICIES AND	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Venues and facilities	5	-	(5)	1	1	'	%0.0	56	55
Transfers and subsidies	•	31	•	31	31	•	100.0%	•	•
Households	ı	31	1	31	31	'	100.0%	-	ı
Social benefits	1	31	'	31	31	'	100.0%	1	ı
Other transfers to households	1	1	1	ı	1	ı	%0.0	1	ı
Payments for capital assets	43	•	•	43	25	18	28.1%	21	20
Machinery and equipment	43	1	'	43	25	18	58.1%	21	20
Transport equipment	22	1	1	22	4	18	18.2%	9	5
Other machinery and equipment	21	-	1	21	21	1	100.0%	15	15
Total	4 377	(309)	(542)	3 526	3 432	94	97.3%	4 317	4 284

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	2/17
SUBPROGRAMME 2.6: RESEARCH AND ANALYSIS	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	3 6 1 6	•	(140)	3 476	3 444	32	%1.66	2 823	2 191
Compensation of employees	3 297	•	•	3 297	3 273	24	%8.3%	2 478	1 849
Salaries and wages	3 021	(99)	1	2 955	2 933	22	%8.66	2 221	1 682
Social contributions	276	99	•	342	340	2	99.4%	257	167
Goods and services	319	•	(140)	179	171	80	95.5%	345	342
Administrative fees	7	(4)	'	3	3	'	100.0%	10	10
Advertising	ı	1	'	1	1	'	%0.0	21	21
Catering: Departmental activities	ı	9	ı	9	5	1	83.3%	14	14
Communication (G&S)	47	(6)	'	38	37	1	97.4%	47	47
Computer services	9	1	'	9	5		83.3%	∞	00
Contractors	_	1	'	1	1	'	100.0%	'	1
Fleet services (including government motor transport)	19	(10)	(6)	1	ı	1	%0:0	ı	ı
Consumable supplies	7	3	(4)	9	9	1	100.0%	2	2
Consumable: Stationery, printing and office supplies	13	31	1	44	43	-	%2'.26	13	12

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 2.6: RESEARCH AND ANALYSIS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Travel and subsistence	184	(12)	(117)	55	51	4	92.7%	26	96
Training and development	1	1	1	ı	1	-	%0.0	1	1
Operating payments	35	(5)	(10)	20	20	-	100.0%	24	23
Venues and facilities	-	1	1	1	1	-	%0.0	109	109
Payments for capital assets	27	1	•	27	18	6	%2'99	15	14
Machinery and equipment	27	1	1	27	18	6	%2'99	15	14
Transport equipment	14	(2)	1	12	3	9	25.0%	3	3
Other machinery and equipment	13	2	ı	15	15	_	100.0%	12	11
Total	3 643	•	(140)	3 503	3 462	41	98.8%	2 838	2 205

#### VOTE 10

## APPROPRIATION STATEMENT

S S MAME 2 7.				2017/18				2016/17	21/9
STUDIES	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	6 628	707	(300)	7 035	6 902	133	%1.86	7 1 0 7	7 092
Compensation of employees	5 429	340	•	5 769	5 758	11	%8.66	6 301	6 292
Salaries and wages	4 986	215	1	5 201	5 194	7	%6.66	5 618	5 615
Social contributions	443	125	1	568	564	4	%8.3%	683	677
Goods and services	1 199	367	(300)	1 266	1 144	122	%4.06	808	800
Administrative fees	33	1	1	33	31	2	63.6%	14	14
Catering: Departmental activities	1	16	1	17	15	2	88.2%	32	32
Communication (G&S)	153	(38)	(13)	102	82	20	80.4%	77	76
Computer services	31	(13)	1	18	14	4	77.8%	16	15
Fleet services (including government motor transport)	29	1	(29)	ı	-	-	%0:0	1	1
Consumable supplies	12	(3)	(3)	9	5	1	83.3%	8	3
Consumable: Stationery, printing and office supplies	52	(13)	(27)	12	11	1	91.7%	1	1
Travel and subsistence	847	425	(247)	1 025	949	76	92.6%	989	634
Operating payments	41	(7)	1	35	20	15	57.1%	27	26
Venues and facilities	1	1	18	18	17	1	94.4%	1	1

#### VOTE 10

## APPROPRIATION STATEMENT

CHRODOGD AMME 9.7.				2017/18				2016/17	71/
STUDIES	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	•	2	•	2	2	-	100.0%	1	1
Households	1	2	1	2	2		100.0%	1	1
Social benefits	1	2	1	2	2	-	100.0%	1	1
Payments for capital assets	54	-	•	54	25	29	46.3%	21	20
Machinery and equipment	54	-	-	54	25	29	46.3%	21	20
Transport equipment	28	(2)	1	26	4	22	15.4%	9	5
Other machinery and equipment	26	2	1	28	21	7	75.0%	15	15
Total	6 682	709	(300)	7 091	6 9 2 9	162	97.7%	7 129	7 113

#### VOTE 10

## APPROPRIATION STATEMENT

O C BWW C GOOD OWN				2017/18				2016/17	21/9
PUBLIC SERVICE ACCESS NORMS AND MECHANISMS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	4 338	(400)	(260)	3 348	3 270	78	%2.76	4 112	3 988
Compensation of employees	3 202	-	•	3 202	3 133	69	97.8%	3 060	2 940
Salaries and wages	2 922	(70)	•	2 852	2 788	64	%8.26	2 728	2 612
Social contributions	280	70	-	350	345	5	%9.86	332	328
Goods and services	1 136	(400)	(260)	146	137	6	93.8%	1 052	1 048
Administrative fees	9	1	(2)	4	3	1	75.0%	2	2
Minor assets	5	1	(5)	1	1	1	%0.0	6	6
Catering: Departmental activities	10	1	(7)	8	3	1	100.0%	6	6
Communication (G&S)	43	1	(8)	35	34	1	97.1%	32	31
Computer services	629	(400)	(176)	3	3	1	100.0%	266	266
Consultants: Business and advisory services	ı	1	1	1	ı	1	%0.0	581	581
Contractors	40	1	(40)	1	ı	1	%0.0	2	2
Entertainment	ı	-	'	1	1	1	%0.0	-	1
Fleet services (including government motor transport)	13	1	(13)		1		%0:0	2	1
Consumable supplies	11	(1)	(3)	7	2	5	28.6%	77	77

#### VOTE 10

## APPROPRIATION STATEMENT

SUBDBOCED AMME 2 9.				2017/18				2016/17	21/9
PUBLIC SERVICE ACCESS NORMS AND MECHANISMS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Consumable: Stationery, printing and office supplies	197	5	(193)	6	8	l	88.9%	71	16
Travel and subsistence	180	(3)	(101)	76	75	_	%2'86	44	43
Training and Development	10	ı	(10)	1	1	'	%0:0	ı	ı
Venues and facilities	42	(1)	(32)	6	6	'	100.0%	11	11
Transfers and subsidies	•	•	•	-	•	•	%0.0		•
Households	1	ı	1	1	1	'	%0:0	ı	ı
Social benefits	1	1	1	1	1	'	%0:0	1	1
Payments for capital assets	37	•	•	37	11	26	29.7%	15	14
Machinery and equipment	37	ı	1	37	11	26	29.7%	15	14
Transport equipment	8	(2)	-	6	2	4	33.3%	2	2
Other machinery and equipment	29	2	ı	31	6	22	29.0%	13	12
Total	4 375	(400)	(290)	3 385	3 281	104	%6.96	4 127	4 002

#### VOTE 10

## APPROPRIATION STATEMENT

					2017/18				2016/17	21/
	PROGRAMME 3: LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
		R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
	Sub programme									
blic Service	1. MANAGEMENT: LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	3 312	(2 081)	1	1 231	1 221	10	99.2%	2 473	1 498
	2. LABOUR RELATIONS, NEGOTIATIONS AND DISCIPLINE MANAGEMENT	6 410	(225)	'	6 185	6 121	49	%0.66	7 924	6 556
	3. WORKPLACE ENVIRONMENT MANAGEMENT	4 422	694	'	5 116	4 984	132	97.4%	5 146	4 763
	4. HUMAN RESOURCE DEVELOPMENT	4 935	88	(500)	4 521	4 430	91	%0.86	4 405	4 373
ν)	5. REMUNERATION AND JOB GRADING	20 223	3 094	'	23 317	22 798	519	%8.26	24 352	21 615
Ψ	6. EMPLOYEE BENEFITS	15 549	(1 486)	'	14 063	13 392	671	95.2%	17 620	16 260
	7. HUMAN RESOURCE PLANNING, EMPLOYMENT PRACTICES AND PERFORMANCE MANAGEMENT	12 122	(82)	(150)	11 890	11 739	151	%2'86	11 083	11 026
	Total	66 973	•	(650)	66 323	64 685	1 638	97.5%	73 003	160 991

#### VOTE 10

## APPROPRIATION STATEMENT

S SWM S OCCUPANT				2017/18				2016/17	/17
LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	65 741	(1 231)	(650)	63 860	62 373	1 487	%2.76	71 739	64 852
Compensation of employees	49 761	•	•	49 761	49 562	199	%9.66	55 567	49 189
Salaries and wages	45 092	(86)	1	44 994	44 809	185	%9.66	49 805	44 449
Social contributions	4 669	86	1	4 767	4 753	14	%2'66	5 762	4 740
Goods and services	15 980	(1 231)	(650)	14 099	12 811	1 288	%6.06	16 172	15 663
Administrative fees	377	(111)	-	266	255	11	%6'56	247	245
Advertising	54	(54)	-	-	1	1	%0:0	1 080	1 078
Minor assets	320	(194)	-	126	26	29	%0:22	42	42
Catering: Departmental activities	414	(183)	1	231	225	9	97.4%	302	298
Communication (G&S)	870	(24)	-	846	831	15	98.2%	875	863
Computer services	1 940	(251)	-	1 689	1 681	8	%5.66	1 981	1 971
Consultants: Business and advisory services	2 802	(1 140)	(215)	1 447	1 039	408	71.8%	2 223	1 785
Legal services	1	687	-	687	986	1	%6:66	1	-
Contractors	355	(316)	_	39	38	1	97.4%	I	-
Agency and support / outsourced services	78	(78)	_	1	1	1	%0:0	1	1
Entertainment	10	(10)	1	1	1	ı	0.0%		1

#### VOTE 10

## APPROPRIATION STATEMENT

DD COD A MARE 2.				2017/18				2016/17	21/9
LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Fleet services (including government motor transport)	395	(161)	(86)	136	26	39	71.3%	114	114
Consumable supplies	156	160	(6)	307	175	132	27.0%	159	151
Consumable: Stationery, printing and office supplies	568	(32)	(10)	523	471	52	90.1%	832	821
Operating leases	1 000	642	1	1 642	1 642	1	100.0%	2 284	2 284
Property payments	11	(9)	1	5	1	4	20.0%	287	587
Travel and subsistence	4 830	96	(18)	4 908	4 676	232	95.3%	4 247	4 230
Training and development	431	(363)	1	99	99	1	100.0%	215	215
Operating payments	937	49	(300)	989	434	252	63.3%	825	821
Venues and facilities	432	(239)	•	193	96	86	49.2%	158	157
Transfers and subsidies	•	1 208	•	1 208	1 208	•	100.0%	751	751
Provinces and municipalities	1	1	ı	1	1	1	100.0%	2	2
Municipalities	-	1	•	1	1	-	100.0%	2	2
Municipal bank accounts	1	1	•	1	1	-	100.0%	2	2
Households	1	1 207	ı	1 207	1 207	1	100.0%	749	749
Social benefits	1	1 207	1	1 207	1 207	1	100.0%	749	749

#### VOTE 10

## APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Payments for capital assets	1 232	23	'	1 255	1 104	151	88.0%	503	478
Machinery and equipment	1 232	23	'	1 255	1 104	151	88.0%	503	478
Transport equipment	260	(29)	1	231	141	06	61.0%	213	201
Other machinery and equipment	972	52	1	1 024	696	61	94.0%	290	277
Payment for financial assets	•	•	•	•	•		%0.0	10	10
Total	66 973	•	(650)	66 323	64 685	1 638	%5'.2%	73 003	160 991

#### VOTE 10

## APPROPRIATION STATEMENT

SUBPROGRAMME 3.1:				2017/18				2016/17	71/
MANAGEMENT LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	3 297	(2 081)	-	1 216	1 206	10	99.2%	2 358	1 390
Compensation of employees	2 426	(1 751)	-	675	029	5	%8.3%	1 925	696
Salaries and wages	2 204	(1 588)	-	616	613	3	%5.66	1 756	865
Social contributions	222	(163)	-	59	22	2	%9.96	169	86
Goods and services	871	(330)	-	541	536	5	%1.66	433	427
Administrative fees	12	3	-	15	14	1	93.3%	34	34
Minor assets	1	7	-	7	7	1	100.0%	1	1
Catering: Departmental activities	1	80	1	8	8	1	100.0%	27	27
Communication (G&S)	35	7	_	42	42	1	100.0%	36	36
Computer services	9	1	-	9	9	1	100.0%	9	2
Consultants: Business and advisory services	130	(130)	_	1	ı	1	%0:0	ı	I
Entertainment	1	ı	-	1	1	1	%0:0	1	1
Consumable supplies	9	ı	-	9	5	1	83.3%	5	3
Consumable: Stationery, printing and office supplies	41	17	-	58	57	1	98.3%	17	17
Travel and subsistence	271	51	1	322	320	2	99.4%	63	93
Training and development	352	(284)	1	89	89	ı	100.0%	203	203

#### VOTE 10

## APPROPRIATION STATEMENT

SUBPROGRAMME 3.1:				2017/18				2016/17	21/9
MANAGEMENT LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	18	(6)	'	6	6		100.0%	11	11
Transfers and subsidies	•	•	•	1	•	•	%0.0	66	66
Households	'	1	'	1	-	1	%0.0	66	66
Social benefits	1	-	•	1	1	-	%0.0	66	66
Payments for capital assets	15	•	•	15	15	-	100.0%	15	80
Machinery and equipment	15	1	-	15	15	-	100.0%	15	8
Transport equipment	8	(2)	'	9	9	1	100.0%	80	2
Other machinery and equipment		2	•	6	6	-	100.0%	7	9
Payment for financial assets	•	•	•	•	•		%0.0	1	1
Total	3 312	(2 081)	•	1 231	1 221	10	99.2%	2 473	1 498

#### VOTE 10

### APPROPRIATION STATEMENT

SUBPROGRAMME 3.2:				2017/18				2016/17	21/9
MANAGEMENT LABOUR RELATIONS NEGOTIATIONS AND DICIPLINE MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R.000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	6 352	(225)	-	6 127	9 082	42	<b>66.3</b> %	7 828	6 461
Compensation of employees	5 247	375		5 622	5 617	5	%6.66	896 9	2 607
Salaries and wages	4 804	202	-	5 006	5 003	3	%6:66	6 263	4 996
Social contributions	443	173	-	616	614	2	%2'66	200	611
Goods and services	1 105	(009)	-	505	468	37	92.7%	865	854
Administrative fees	100	(80)	-	20	19	1	%0:56	30	30
Minor assets	6	(5)	-	4	4	1	100.0%	1	1
Catering: Departmental activities	53	(34)	1	19	18	1	94.7%	123	122
Communication (G&S)	116	(69)	_	47	46	1	97.9%	69	99
Computer services	22	(18)	-	4	3	1	75.0%	11	10
Consultants: Business and advisory services	1	1	_	-	ı	1	0.0%	2	1
Fleet services (including government motor transport)	52	(52)	1	1	1	1	0.0%	ı	ı
Consumable supplies	14	(4)	-	10	9	4	%0.0%	1	1
Consumable: Stationery, printing and office supplies	56	(35)	-	21	20	1	95.2%	77	76
Travel and subsistence	475	(196)	1	279	252	27	90.3%	458	456

#### VOTE 10

### APPROPRIATION STATEMENT

SUBPROGRAMME 3.2:				2017/18				2016/17	21/9
MANAGEMENT LABOUR RELATIONS NEGOTIATIONS AND DICIPLINE MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Training and development	76	(76)	'	-	-	'	%0.0	1	1
Operating payments	99	(31)	'	35	34	1	97.1%	38	37
Venues and facilities	99	1	'	99	99	1	100.0%	22	57
Transfers and subsidies	•	•	'	•	•	'	%0.0	99	99
Households	1	-	'	-	1	'	%0.0	99	99
Social benefits	1	1	'	1	-	'	%0.0	99	99
Payments for capital assets	58	•	•	58	36	22	62.1%	30	29
Machinery and equipment	58	-	•	58	36	22	62.1%	30	29
Transport equipment	30	(2)	-	28	9	22	21.4%	7	7
Other machinery and equipment	28	2	'	30	30	'	100.0%	23	22
Total	6 410	(225)	•	6 185	6 121	64	%0.66	7 924	6 556

#### VOTE 10

### APPROPRIATION STATEMENT

STIRED OF SAMES 2.5.				2017/18				2016/17	71/
IMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	4 379	684		5 063	4 953	110	%8.26	5 122	4 743
Compensation of employees	3 672	731	•	4 403	4 390	13	%2'66	4 635	4 272
Salaries and wages	3 278	637	-	3 915	3 903	12	%2'66	4 1 4 9	3 793
Social contributions	394	94	-	488	487	1	%8.66	486	479
Goods and services	707	(47)	•	099	563	26	85.3%	487	471
Administrative fees	34	(10)	-	24	20	4	83.3%	14	13
Catering: Departmental activities	43	(21)	-	22	21	1	95.5%	10	6
Communication (G&S)	89	(41)	_	48	47	1	%6'.26	53	51
Computer services	19	(11)	-	8	80	1	100.0%	6	80
Entertainment	10	(10)	-	1	1	1	%0.0	1	1
Consumable supplies	6	(2)		7	1	7	%0.0	3	2
Consumable: Stationery, printing and office supplies	41	(6)		32	9	26	18.8%	51	50
Travel and subsistence	373	94	1	467	444	23	95.1%	324	316
Operating payments	89	(37)	1	52	17	35	32.7%	23	22

#### VOTE 10

### APPROPRIATION STATEMENT

CIEDDO CO S MME 2 2.				2017/18				2016/17	/17
WORKPLACE ENVIRONMENT MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	•	10	•	10	10	-	100.0%	3	3
Households	1	10	ı	10	10	1	100.0%	3	3
Social benefits	-	10	1	10	10	1	100.0%	3	3
Payments for capital assets	43	•	•	43	21	22	48.8%	21	17
Machinery and equipment	43	1	ı	43	21	22	48.8%	21	17
Transport equipment	22	(6)	1	13	3	10	23.1%	5	4
Other machinery and equipment	21	6	1	30	18	12	%0.09	16	13
Total	4 422	694	•	5 116	4 984	132	97.4%	5 146	4 763

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 3.4: HUMAN RESOURCE DEVELOPMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	4 908	29	(200)	4 475	4 393	82	98.2%	4 354	4 325
Compensation of employees	3 528	86	•	3 6 1 4	3 590	24	%8:66	3 653	3 642
Salaries and wages	3 061	153	ı	3 2 1 4	3 191	23	%8:66	3 278	3 271
Social contributions	467	(67)	,	400	399	1	%8.66	375	371
Goods and services	1 380	(19)	(200)	198	803	58	93.3%	701	683
Administrative fees	83	(40)	1	43	38	5	88.4%	18	18
Catering: Departmental activities	49	(20)	1	29	29	1	100.0%	45	44
Communication (G&S)	70	(1)	'	69	89	_	%9.86	65	61
Computer services	13	(4)	1	6	8	1	88.9%	12	11
Consultants: Business and advisory services	250	(35)	(215)	1	1	'	%0.0	1	1
Fleet services (including government motor transport)	25	1	(25)	ı	1	1	%0:0	ı	1
Consumable supplies	6	(4)	1	5	2	3	40.0%	10	5
Consumable: Stationery, printing and office supplies	26	1	'	27	22	5	81.5%	63	61
Travel and subsistence	260	76	1	636	612	24	96.2%	470	465
Operating payments	295	1	(260)	35	16	19	45.7%	18	18

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 3.4: HUMAN RESOURCE DEVELOPMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Venues and facilities	1	8	1	8	8	1	100.0%	1	1
Transfers and subsidies	•	19	•	61	19	•	100.0%	1	•
Households	1	19	-	19	19	1	100.0%	1	1
Social benefits	1	19	-	19	19	•	100.0%	1	1
Payments for capital assets	27	-	•	27	18	6	%2'99	51	48
Machinery and equipment	27	1	-	27	18	6	%2'99	51	48
Transport equipment	14	(5)	1	6	3	9	33.3%	8	3
Other machinery and equipment	13	5	•	18	15	3	83.3%	48	45
Total	4 935	86	(200)	4 521	4 430	16	%0.86	4 405	4 373

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 3.5: REMUNERATION AND JOB GRADING	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	19 291	2 280	•	21 571	21 104	467	%8.26	23 995	21 261
Compensation of employees	10 461	2 104	•	12 565	12 558	7	%6.66	14 629	12 332
Salaries and wages	9 492	2 425	'	11 917	11 912	5	100.0%	13 486	11 496
Social contributions	696	(321)	'	648	646	2	%2'66	1 143	836
Goods and services	8 830	176	•	900 6	8 546	460	94.9%	9 3 6 6	8 929
Administrative fees	86	21	'	107	107	-	100.0%	26	26
Advertising	32	(32)	1	1	1	1	%0.0	682	682
Minor assets	311	(196)	•	115	98	29	74.8%	42	42
Catering: Departmental activities	219	(131)	-	88	85	3	%9.96	59	59
Communication (G&S)	252	15	1	267	266	1	%9.66	292	292
Computer services	1 843	(221)	•	1 622	1 622	-	100.0%	1 911	1 910
Consultants: Business and advisory services	2 109	(1 062)	'	1 047	1 039	8	99.2%	731	297
Legal services	1	687	'	286	986	1	%6.66	1	I
Contractors	355	(316)	•	39	38	1	97.4%	I	I
Agency and support / outsourced services	78	(78)	-	1	1	-	%0:0	1	I
Fleet services (including government motor transport)	179	(43)	1	136	76	39	71.3%	114	114
Consumable supplies	82	176	•	258	146	112	26.6%	129	129
Consumable: Stationery, printing and office supplies	259	(30)	'	229	227	2	99.1%	381	380

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/
SUBPROGRAMME 3.5: REMUNERATION AND JOB GRADING	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating leases	1 000	642	'	1 642	1 642		100.0%	2 284	2 284
Property payments	11	(9)	•	5	1	4	20.0%	287	587
Transport provided: Departmental activity	1	1	•	1	1	-	%0.0	1	1
Travel and subsistence	1 640	526	'	2 166	2 077	89	%6'56	1 861	1 860
Training and development	3	(3)	•	1	1	-	%0.0	12	12
Operating payments	252	(73)	•	179	106	73	59.2%	153	153
Venues and facilities	119	1	•	119	21	86	17.6%	31	31
Transfers and subsidies	ı	791	•	791	162	-	100.0%	9	65
Provinces and municipalities	ı	1	-	1	1	-	100.0%	2	2
Municipalities	ı	1	•	1	1	-	100.0%	2	2
Municipal bank accounts	I	1	•	1	1	-	100.0%	2	2
Households	ı	790	-	290	290	-	100.0%	63	63
Social benefits	ı	290	•	290	290	-	100.0%	63	63
Payments for capital assets	932	23	•	955	803	52	<b>64.6</b> %	292	289
Machinery and equipment	932	23	•	955	806	52	94.6%	292	289
Transport equipment	105	17	1	122	105	17	86.1%	166	164
Other machinery and equipment	827	9	'	833	798	35	95.8%	126	125
Total	20 223	3 094	•	23 317	22 798	519	97.8%	24 352	21 615

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 3.6: EMPLOYEE BENEFITS	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	15 473	(1 507)	•	13 966	13 314	652	95.3%	17 044	15 688
Compensation of employees	13 098	(1 044)	•	12 054	12 022	32	%2'66	13 153	11 813
Salaries and wages	11 903	(1 052)	ı	10 851	10 823	28	%2'66	11 566	10 767
Social contributions	1 195	8	•	1 203	1 199	4	%2'66	1 587	1 046
Goods and services	2 375	(463)	•	1 912	1 292	620	67.6%	3 891	3 875
Administrative fees	51	(6)	1	42	42	1	100.0%	50	50
Advertising	22	(22)	1	1	1	1	%0.0	398	396
Minor assets	1	1	ı	ı	1	1	%0.0	1	I
Catering: Departmental activities	32	(14)	1	18	17	1	94.4%	13	12
Communication (G&S)	151	65	•	216	206	10	95.4%	211	210
Computer services	19	7	ı	26	21	5	80.8%	20	18
Consultants: Business and advisory services	313	87	1	400	1	400	%0.0	1 490	1 488
Fleet services (including government motor transport)	99	(99)	1	1	1	-	0.0%		1
Consumable supplies	21	(3)	ı	18	14	4	77.8%	11	11
Consumable: Stationery, printing and office supplies	70	30	1	100	85	15	85.0%	176	172

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 3.6: EMPLOYEE BENEFITS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Travel and subsistence	1 259	(498)	1	761	669	62	%6'16	925	924
Operating payments	124	207	1	331	208	123	62.8%	527	525
Venues and facilities	247	(247)	1	1	-	1	%0.0	70	69
Transfers and subsidies	•	21	•	21	21	•	100.0%	518	518
Households	1	21	1	21	21	1	100.0%	518	518
Social benefits	1	21	1	21	21	1	100.0%	518	518
Payments for capital assets	76	•	•	76	57	19	75.0%	49	45
Machinery and equipment	76	1	1	76	57	19	75.0%	49	45
Transport equipment	39	(13)	1	26	6	17	34.6%	12	11
Other machinery and equipment	37	13	1	90	48	2	%0.96	37	34
Payments for financial assets	•	-	-	-	-	-	%0.0	6	6
Total	15 549	(1 486)	•	14 063	13 392	671	95.2%	17 620	16 260

#### VOTE 10

### APPROPRIATION STATEMENT

SUBPROGRAMME 3.7:				2017/18				2016/17	21/9
HUMAN RESOURCE PLANNING, EMPLOYMENT PRACTICES AND PERFORMANCE MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	12 041	(446)	(150)	11 442	11 318	124	%6.86	11 038	10 984
Compensation of employees	11 329	(501)	•	10 828	10 715	113	%0.66	10 609	10 560
Salaries and wages	10 350	(875)	'	9 475	9 364	111	%8.8%	9 307	9 261
Social contributions	626	374	1	1 353	1 351	2	%6.66	1 302	1 299
Goods and services	712	52	(150)	614	603	1	98.2%	429	424
Administrative fees	11	4	1	15	15	1	100.0%	4	8
Catering: Departmental activities	18	29	'	47	47	'	100.0%	25	25
Communication (G&S)	157	1	'	157	156	_	99.4%	149	147
Computer services	18	(4)	1	14	13		92.9%	12	12
Fleet services (including government motor transport)	73	1	(73)		-	1	0.0%	1	1
Consumable supplies	15	(3)	(6)	3	2	1	66.7%	1	1
Consumable: Stationery, printing and office supplies	75	(6)	(10)	56	54	2	96.4%	29	65
Travel and subsistence	252	43	(18)	277	272	5	98.2%	116	116
Operating payments	93	(8)	(40)	45	44		97.8%	55	55

#### VOTE 10

### APPROPRIATION STATEMENT

SUBPROGRAMME 3.7:				2017/18				2016/17	21/9
HUMAN RESOURCE PLANNING, EMPLOYMENT PRACTICES AND PERFORMANCE MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	•	367	•	367	367	•	100.0%	-	1
Households	ı	367	1	367	367	ı	100.0%	1	1
Social benefits	ı	367	•	367	367	1	100.0%	-	1
Payments for capital assets	81	-	•	81	54	27	%2'99	45	42
Machinery and equipment	81	-	1	81	54	27	%2'99	45	42
Transport equipment	42	(15)	•	27	6	18	33.3%	12	10
Other machinery and equipment	39	15	1	54	45	6	83.3%	33	32
Total	12 122	(82)	(150)	11 890	11 739	151	%2'86	11 083	11 026

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
PROGRAMME 4: GOVERNMENT CHIEF INFORMATION OFFICER	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appro- priation	Final Appropriation	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Sub programme									
1. MANAGEMENT; GOVERNMENT CHIEF INFORMATION OFFICER	2 289	(210)	'	2 079	1 620	459	%6:22	1 762	895
2. PUBLIC SERVICE ICT E-ENABLEMENT	4 668	458	1	5 1 26	2 099	27	%5.66	4 591	4 580
3. PUBLIC SERVICE ICT STAKEHOLDER MANAGEMENT	6 314	(402)	'	5 912	5 821	16	%5'86	920 9	6 072
4. PUBLIC SERVICE ICT RISK MANAGEMENT	2 833	16	'	2 849	2 818	31	%6'86	3 604	3 102
5. PUBLIC SERVICE ICT SERVICE MANAGEMENT	1 041	138	'	1 179	1 137	42	96.4%	1 323	1 259
Total	17 145	•	•	17 145	16 495	650	96.2%	17 356	15 908

#### VOTE 10

### APPROPRIATION STATEMENT

DDCCD AMME 7.				2017/18				2016/17	71/
GOVERNMENT CHIEF INFORMATION OFFICER	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	16 761	(82)		16 679	16 111	268	%9.96	17 153	15 709
Compensation of employees	14 025	•		14 025	13 531	464	%5.96	14 676	13 473
Salaries and wages	12 656	2	•	12 658	12 173	485	96.2%	13 144	12 108
Social contributions	1 369	(2)	'	1 367	1 358	6	%8.66	1 532	1 365
Goods and services	2 7 3 6	(82)	•	2 654	2 580	74	97.2%	2 477	2 236
Administrative fees	06	(48)	1	42	40	2	95.2%	32	22
Minor assets	27	17	-	44	42	2	95.5%	17	9
Catering: Departmental activities	52	(10)	1	42	41	1	%9.76	110	100
Communication (G&S)	299	(06)	-	209	205	4	98.1%	282	227
Computer services	366	(140)	'	226	221	5	%8.76	174	163
Consultants: Business and advisory services	200	430	•	930	930	1	100.0%	202	502
Legal services	1	1	-	1	1	1	%0.0	229	228
Fleet services (including government motor transport)	15	(15)	'	,	1	•	%0:0	'	1
Consumable supplies	52	(6)	1	43	32	11	74.4%	26	19
Consumable: Stationery, printing and office supplies	119	9	1	125	116	6	92.8%	255	200

#### VOTE 10

### APPROPRIATION STATEMENT

DDOCD AMME 4.				2017/18				2016/17	71/
GOVERNMENT CHIEF INFORMATION OFFICER	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Travel and subsistence	668	(260)	-	639	613	26	%6:56	540	526
Training and development	128	(22)	-	106	106	ı	100.0%	56	55
Operating payments	154	(75)	1	79	99	14	82.3%	120	81
Venues and facilities	35	134	1	169	169	1	100.0%	113	106
Transfers and subsidies	•	50	•	50	20	•	100.0%	138	137
Households	1	50	1	50	50	1	100.0%	138	137
Social benefits	1	90	1	50	20	•	100.0%	138	137
Payments for capital assets	380	32	-	412	330	82	80.1%	65	62
Machinery and equipment	360	40	1	400	322	78	80.5%	65	62
Transport equipment	99	(5)	1	09	12	48	20.0%	21	20
Other machinery and equipment	295	45	-	340	310	30	91.2%	44	42
Software and other intangible assets	20	(8)	1	12	8	4	%2'99	1	1
Payment for financial assets	4	•	-	4	4	•	100.0%	•	•
Total	17 145	•	1	17 145	16 495	650	96.2%	17 356	15 908

#### VOTE 10

### APPROPRIATION STATEMENT

CHBDBOGB AMME 4 1.				2017/18				2016/17	21/9
MANAGEMENT GOVERNMENT CHIEF INFORMATION OFFICER	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	2 272	(242)	-	2 030	1 579	451	77.8%	1 680	815
Compensation of employees	1 898	(192)	•	1 706	1 282	424	75.1%	1 448	590
Salaries and wages	1 680	(132)	1	1 548	1 126	422	72.7%	1 214	504
Social contributions	218	(09)	1	158	156	2	%2'86	234	88
Goods and services	374	(20)	•	324	297	27	%2.16	232	225
Administrative fees	38	(29)	1	6	8	1	88.9%	2	2
Minor assets	1	5	1	9	5	1	83.3%	1	1
Catering: Departmental activities	1	8	1	8	7	1	87.5%	11	11
Communication (G&S)	59	(16)	1	43	42	1	%2'.26	28	28
Computer services	6	(2)	1	7	9	1	85.7%	6	∞
Consumable supplies	80	(1)	1	7	4	3	57.1%	7	7
Consumable: Stationery, printing and office supplies	25	3	1	28	23	5	82.1%	48	48
Travel and subsistence	100	(3)	-	76	87	10	%2'68	59	55
Training and development	104	2	-	106	106	-	100.0%	56	55
Operating payments	30	(17)	1	13	6	4	69.2%	12	11

#### VOTE 10

### APPROPRIATION STATEMENT

SILEDDO CO AMME 4 1.				2017/18				2016/17	21/9
MANAGEMENT GOVERNMENT CHIEF INFORMATION OFFICER	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	•	•	•	•	•	•	%0.0	72	72
Households	1	1	-	1	1	'	%0.0	72	72
Social benefits	1	1	1	1	1	'	%0.0	72	72
Payments for capital assets	17	32	•	49	41	8	83.7%	10	00
Machinery and equipment	17	32	1	49	41	ω	83.7%	10	∞
Transport equipment	6	(1)	1	8	1	7	12.5%	3	2
Other machinery and equipment	8	33	1	41	40	1	%9'.26	7	9
Total	2 289	(210)	•	2 079	1 620	459	%6.77	1 762	895

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 4.2: PUBLIC SERVICE ICT E-ENABLEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	4 641	456		2 0 9 7	5 083	14	%2'66	4 579	4 568
Compensation of employees	3 395	268		3 663	3 657	9	%8.66	3 460	3 455
Salaries and wages	3 072	249	-	3 321	3 317	4	%6.66	3 137	3 134
Social contributions	323	19	-	342	340	2	99.4%	323	321
Goods and services	1 246	188	-	1 434	1 426	8	<b>99.4</b> %	1 119	1 113
Administrative fees	25	(15)	-	10	10	•	100.0%	6	6
Advertising	1	1	-	-	1	•	%0.0	1	1
Catering: Departmental activities	ı	5	_	5	5	ı	100.0%	4	4
Communication (G&S)	58	(16)	-	42	41	1	%9'.2%	50	49
Computer services	319	(113)	_	206	205	1	%5'66	141	140
Consultants: Business and advisory services	200	430	1	930	930	ı	100.0%	502	502
Fleet services (including government motor transport)	15	(15)	-		1	1	%0:0	1	1
Consumable supplies	6	(5)	_	4	3	1	75.0%	2	2
Consumable: Stationery, printing and office supplies	24	(20)	1	4	n	_	75.0%	51	50
Travel and subsistence	227	(7)	1	220	217	3	%9.86	334	333
Training and development	24	(24)	1	1	1	1	%0.0	1	1

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/5
SUBPROGRAMME 4.2: PUBLIC SERVICE ICT E-ENABLEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	30	(17)		13	12		92.3%	16	15
Venues and facilities	15	(15)	'	1	'	'	%0.0	6	00
Transfers and subsidies	•	2	•	2	2	•	100.0%	-	1
Households	ı	2	-	2	2	'	100.0%	_	
Social benefits	1	2		2	2	'	100.0%	_	_
Payments for capital assets	27	•		27	14	13	21.9%	11	11
Machinery and equipment	27	1	-	27	14	13	51.9%	11	11
Transport equipment	14	1	1	14	2	12	14.3%	8	8
Other machinery and equipment	13	ı	-	13	12	1	92.3%	8	8
Total	4 668	458	-	5 126	2 099	27	%5'66	4 591	4 580

#### VOTE 10

### APPROPRIATION STATEMENT

CIBDD CCD AMME A 2.				2017/18				2016/17	21/
PUBLIC SERVICE ICT STAKEHOLDER MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	6 037	(420)	•	5 587	5 527	09	%6.86	6 050	6 047
Compensation of employees	5 580	(410)	•	5 170	5115	55	%6.86	5 687	5 685
Salaries and wages	5 147	(506)	1	4 641	4 588	53	%6'86	960 9	5 0 9 5
Social contributions	433	96	'	529	527	2	%9.66	165	290
Goods and services	457	(40)	•	417	412	5	%8.86	363	362
Administration fees	7	1	1	7	7	1	100.0%	7	7
Minor assets	9	23	1	29	29	-	100.0%	4	4
Catering: Departmental activities	18	(7)	1	11	11	-	100.0%	32	32
Communication (G&S)	96	(28)	1	89	79	1	98.5%	91	06
Computer services	16	(12)	1	4	3	1	75.0%	8	80
Consumable supplies	15	1	ı	16	16	ı	100.0%	3	3
Consumable: Stationery, printing and office supplies	31	(18)	1	13	12	1	92.3%	70	70
Travel and subsistence	236	(46)	1	190	189	1	%5.66	53	53
Operating payments	32	(8)	1	24	23	1	95.8%	30	30
Venues and facilities	1	55	1	55	55	-	100.0%	65	65
Transfers and subsidies	•	48	•	48	48	•	100.0%	က	2
Households	1	48	1	48	48	1	100.0%	8	2

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/5
SUBTRUCKAMME 4.3: PUBLIC SERVICE ICT STAKEHOLDER MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Actual Appropriation Expenditure	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Social benefits	1	48	'	48	48	1	100.0%	3	2
Payments for capital assets	273	•	•	273	242	31	88.6%	23	23
Machinery and equipment	273	1	1	273	242	31	88.6%	23	23
Transport equipment	20	(4)	1	16	5	11	31.3%	11	11
Other machinery and equipment	253	4	1	257	237	20	92.2%	12	12
Payment for financial assets	4	-	•	4	4	•	100.0%	•	•
Total	6 314	(402)	•	5 912	5 821	16	<b>98.5</b> %	9 0 0 9	6 072

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	/17
SUBPROGRAMME 4.4: PUBLIC SERVICE ICT RISK MANAGEMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	2 800	16		2 816	2 800	16	%4.66	3 527	3 026
Compensation of employees	2 470	21	•	2 491	2 485	9	%8.66	3 1 2 8	2 796
Salaries and wages	2 1 56	89	1	2 245	2 241	4	%8.66	2 832	2 513
Social contributions	314	(68)	-	246	244	2	99.2%	296	283
Goods and services	330	(5)	•	325	315	10	%6'96	399	230
Administrative fees	8	2	-	10	6	1	%0.06	3	3
Minor assets	14	(6)	•	5	5	1	100.0%	80	2
Catering: Departmental activities	14	(1)	-	13	13	1	100.0%	54	53
Communication (G&S)	54	(19)	-	35	35	•	100.0%	83	47
Computer services	16	(10)	'	9	5	_	83.3%	15	9
Consultants: Business and advisory services	-	-	-	1	ı	1	%0.0	5	ı
Consumable supplies	8	(2)	•	9	4	2	%2'99	8	2
Consumable: Stationery, printing and office supplies	29	37	,	99	99	1	%5'86	81	27
Travel and subsistence	137	(83)	1	54	50	4	92.6%	48	39
Operating payments	50	(34)	'	16	15	1	93.8%	55	18
Venues and facilities	1	114	•	114	114	1	100.0%	39	33

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	/17
SUBPROGRAMME 4.4: PUBLIC SERVICE ICT RISK MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Actual Appropriation Expenditure	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Actual Appropriation Expenditure	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	•	-	•	-	•	•	%0.0	62	62
Households	1	1	1	1	ı	1	%0:0	62	62
Payments for capital assets	33	-	•	33	18	15	24.5%	15	14
Machinery and equipment	33	1	'	33	18	15	54.5%	15	14
Transport equipment	17	1	1	17	3	14	17.6%	3	3
Other machinery and equipment	16	1	1	16	15	1	63.8%	12	11
Total	2 833	16	•	2 849	2 8 1 8	31	%6.86	3 604	3 102

#### VOTE 10

### APPROPRIATION STATEMENT

CIIBDD (CD A MME 4 F.				2017/18				2016/17	/17
PUBLIC SERVICE ICT SERVICE MANAGMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	1 011	138	'	1 149	1 122	27	%2.76	1 317	1 253
Compensation of employees	682	313	•	666	992	3	%2.66	953	947
Salaries and wages	601	302	1	603	106	2	%8.66	865	862
Social contributions	81	11	-	92	91	1	%6'86	88	85
Goods and services	329	(175)	•	154	130	24	84.4%	364	306
Administrative fees	12	(9)	-	9	9	•	100.0%	11	1
Advertising	1	1	-	1	1	•	-%0.0	15	ı
Minor assets	9	(2)	'	4	3	1	75.0%	5	1
Catering: Departmental activities	20	(15)	-	5	5	•	100.0%	6	ı
Communication (G&S)	32	(11)	•	21	20	1	95.2%	30	13
Computer services	9	(3)	1	3	2	1	%2'99	1	1
Legal services	1	1	-	1	1	•	%0.0	229	228
Consumable supplies	12	(2)	1	10	5	5	20.0%	9	5
Consumable: Stationery, printing and office supplies	10	4	,	14	13	_	92.9%	5	5
Travel and subsistence	199	(121)	'	78	70	8	89.7%	46	46
Operating payments	12	1	,	13	9	7	46.2%	7	7

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBTROCKAMME 4.3: PUBLIC SERVICE ICT SERVICE MANAGMENT	Adjusted Appropriation	Shifting of Funds	Virement	Final Actual Appropriation Expenditure	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Actual Appropriation Expenditure	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Venues and facilities	20	(20)	1	-	1	-	%0:0	1	1
Payments for capital assets	30	-	•	30	15	15	50.0%	9	9
Machinery and equipment	10	80	1	18	7	11	38.9%	9	9
Transport equipment	5	1	'	5	1	4	20.0%	1	1
Other machinery and equipment	5	8	ı	13	9	7	46.2%	5	5
Software and other intangible assets	20	(8)	ı	12	8	4	66.7%	1	1
Total	1 041	138	1	1 179	1 137	42	<b>96.4</b> %	1 323	1 259

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/5
PROGRAMME 5: SERVICE DELIVERY SUPPORT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Sub programme									
1. MANAGEMENT: SERVICE DELIVERY SUPPORT	3 572	299	,	3 871	3 848	23	99.4%	2 948	2 938
2. SERVICE DELIVERY PLANNING AND OPERATIONS MANAGEMENT	2 947	585	'	3 532	3 505	27	99.2%	3 596	3 583
3. SERVICE DELIVERY IMPROVEMENT INITIATIVES	12 690	(233)	'	12 457	12 280	177	%9.86	13 596	12 859
4. COMMUNITY DEVELOPMENT AND CITIZEN RELATIONS	6 389	701	'	060 2	6 984	106	%5'86	9 218	8 260
5. PUBLIC PARTICIPATION AND SOCIAL DIALOGUE	13 818	(2 622)	1 622	12818	11 783	1 035	%6:16	14 919	14 586
6. BATHO PELE SUPPORT INITIATIVES	8 370	1 270	1	9 640	9 550	06	99.1%	9 7 2 6	9 612
7. CENTRE FOR PUBLIC SERVICE INNOVATION	34 055	1	,	34 055	34 055	'	100.0%	32 094	32 094
8. NATIONAL SCHOOL OF GOVERNMENT	153 906		'	153 906	153 906	'	100.0%	71 067	71 067
Total	235 747	1	1 622	237 369	235 911	1 458	99.4%	157 164	154 999

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/5
PROGRAMME 5: SERVICE DELIVERY SUPPORT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	45 936	(326)	1 622	47 202	46 088	1114	%9.76	50 984	48 820
Compensation of employees	28 589	•	•	28 589	28 054	535	98.1%	29 939	27 828
Salaries and wages	25 682	380	1	26 062	25 536	526	%0.86	27 023	25 535
Social contributions	2 907	(380)	1	2 527	2 518	6	%9.66	2 916	2 293
Goods and services	17 347	(356)	1 622	18 613	18 034	579	%6'96	21 045	20 992
Administrative fees	245	228	15	488	476	12	%5'.2%	545	544
Advertising	1 671	(1 499)	1	172	139	33	80.8%	1 552	1 552
Minor assets	36	18	1	54	52	2	%8:96	8	80
Catering: Departmental activities	1 793	302	1	2 095	2 051	44	%6'26	1 027	1 025
Communication (G&S)	1 221	(808)	1	613	582	31	94.6%	865	861
Computer services	373	(197)	1	176	174	2	%6'86	457	453
Consultants: Business and advisory services	223	(56)	1	164	162	2	%8.8%	929	829
Contractors	2 014	(497)	(582)	935	633	2	%8.66	1 062	1 062
Agency and outsourced services	1	1	1	_	1	_	%0:0	20	18
Entertainment	8	(1)	ı	2	2	ı	100.0%	ı	-

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	/17
PROGRAMME 5: SERVICE DELIVERY SUPPORT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R,000	%	R'000	R'000
Fleet services (including government motor transport)	113	(113)	1	ı	1	-	%0:0	ı	1
Consumable supplies	215	4	ı	219	201	18	91.8%	374	368
Consumable: Stationery, printing and office supplies	486	(120)	1	366	353	13	96.4%	1 219	1 214
Operating leases	1	1	'	1	1	-	%0:0	53	53
Property payments	414	(200)	ı	214	212	2	99.1%	495	494
Transport provided: Departmental activity	540	181	1	721	721	-	100.0%	55	55
Travel and subsistence	4 440	2 249	(189)	6 500	6 211	289	%9:56	6 792	6 770
Training and development	306	(306)	ı	1	1	-	%0.0	426	425
Operating payments	394	304	1	869	641	57	91.8%	347	344
Venues and facilities	753	941	1 622	3 316	3 245	71	%6'.26	4 346	4 345
Rental and hiring	2 107	(683)	756	1 880	1 879	1	%6:66	724	723
Transfers and subsidies	189 465	131	•	189 596	189 385	211	%6.66	104 629	104 629
Departmental agencies and accounts	187 961	1	1	187 961	187 961	1	100.0%	103 161	103 161
Departmental agencies (non-business entities)	187 961	1	1	187 961	187 961	1	100.0%	103 161	103 161
Foreign governments and international organisations	1 504	1	1	1 504	1 293	211	86.0%	1 394	1 394

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
PROGRAMME 5: SERVICE DELIVERY SUPPORT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Households	1	131	'	131	131	-	100.0%	74	74
Social benefits	1	131	'	131	131	-	100.0%	74	74
Payments for capital assets	346	223		269	436	133	76.6%	1 250	1 249
Machinery and equipment	346	223	'	269	436	133	76.6%	1 250	1 249
Transport equipment	119	(4)	'	115	56	59	48.7%	27	27
Other machinery and equipment	227	227	'	454	380	74	83.7%	1 223	1 222
Payment for financial assets	•	2	'	2	2	•	100.0%	301	301
Total	235 747	•	1 622	237 369	235 911	1 458	%4.66	157 164	154 999

#### VOTE 10

### APPROPRIATION STATEMENT

CIIBDD O WME K 1.				2017/18				2016/17	21/9
MANAGEMENT SERVICE DELIVERY SUPPORT	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	3 557	289		3 846	3 824	22	%4.66	2 636	2 626
Compensation of employees	2 699	240		2 939	2 933	9	%8.66	1 413	1 407
Salaries and wages	2 338	288	-	2 626	2 622	4	%8.66	1 245	1 243
Social contributions	361	(48)	-	313	311	2	%4%	168	164
Goods and services	858	49	-	907	891	16	98.2%	1 223	1 219
Administrative fees	11	1	-	12	12	1	100.0%	13	13
Catering: Departmental activities	1	4	_	4	3	1	75.0%	1	1
Communication (G&S)	62	5	_	67	67	ı	100.0%	89	99
Computer services	13	(5)	-	8	80	1	100.0%	41	41
Contractors	1	1	-	1	ı	1	%0.0	2	2
Agency and support / outsourced services	1	-	_	-	ı	ı	%0.0	7	9
Entertainment	1	2	-	2	2	1	100.0%	1	1
Consumable supplies	12	(3)	-	6	5	4	55.6%	3	3
Consumable: Stationery, printing and office supplies	80	(13)	1	29	65	2	%0.76	33	33
Travel and subsistence	404	319	-	723	716	7	%0.66	199	629
Training and development	246	(246)	1	ı	1	1	%0.0	378	378

#### VOTE 10

### APPROPRIATION STATEMENT

				2017/18				2016/17	/17
SUBFROGRAMME 3.1: MANAGEMENT SERVICE DELIVERY SUPPORT	Adjusted Appropriation	Shifting of Funds	Virement	Final Actual Appropriation Expenditure	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	30	(15)	1	15	13	2	%2'98	71	16
Payments for capital assets	15	00	•	23	22	_	%2'56	11	11
Machinery and equipment	15	8	1	23	22	1	%2'56	11	11
Transport equipment	80	(2)	'	9	5	1	83.3%	3	3
Other machinery and equipment	7	10	ı	17	17	1	100.0%	80	80
Payment for financial assets	1	2	1	2	2	1	100.0%	301	301
Total	3 572	299	1	3 871	3 848	23	99.4%	2 948	2 938

#### VOTE 10

### APPROPRIATION STATEMENT

STEEDS OF A MARE A 2. CEDVICE				2017/18				2016/17	/17
DELIVERY PLANNING AND OPERATIONS MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	2 906	584	•	3 490	3 477	13	%9.66	3 586	3 573
Compensation of employees	2 591	565	•	3 156	3 151	10	%8.66	3 192	3 189
Salaries and wages	2 361	489	1	2 850	2 846	4	%6.66	2 907	2 904
Social contributions	230	76	1	306	305	_	%2.66	285	285
Goods and services	315	19	-	334	326	8	%9.76	394	384
Administrative fees	8	(2)	1	9	9	•	100.0%	9	9
Advertising	1	1	1	1	1	1	1	l	1
Catering: Departmental activities	26	(14)	1	12	12	1	100.0%	3	2
Communication (G&S)	51	(4)	1	47	47	'	100.0%	44	44
Computer services	9	2	-	8	8	1	100.0%	18	14
Consultants: Business and advisory services	ı	1	1	-	ı	ı	ı	23	23
Contractors	1	1	1	-	1	1	%0.0	72	72
Fleet services (including government motor transport)	9	(9)	ı	ı	1	1	%0:0		1
Consumable supplies	4	(1)	-	3	ı	3	%0:0	5	2
Consumable: Stationery, printing and office supplies	28	(17)	-	11	10	1	%6:06	20	20
Travel and subsistence	171	67	-	238	234	4	98.3%	191	189

#### VOTE 10

### APPROPRIATION STATEMENT

CHEDDOCO AMME E O. CEDVICE				2017/18				2016/17	2/17
DELIVERY PLANNING AND OPERATIONS MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	15	(9)	-	6	6	1	100.0%	11	11
Transfers and subsidies	•	_		_	-	'	100.0%	_	_
Households	•	1	-	1	1	'	100.0%	1	_
Social benefits	1	1	-	1	1	1	100.0%	1	1
Payments for capital assets	41	•		41	27	14	%6.59	6	6
Machinery and equipment	41	'	-	41	27	14	%6:59	6	6
Transport equipment	12	1	1	12	4	80	33.3%	2	2
Other machinery and equipment	29	'	-	29	23	9	79.3%	7	7
Total	2 947	585	•	3 532	3 202	27	%2.66	3 596	3 583

#### VOTE 10

### APPROPRIATION STATEMENT

O NAME A 3.				2017/18				2016/17	21/5
SERVICE DELIVERY IMPROVEMENT INITIATIVES	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R,000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	12 549	(459)	•	12 090	11 979	111	%1.66	12 946	12 210
Compensation of employees	8 597	133	•	8 730	8 711	19	%8.66	8 957	8 234
Salaries and wages	7 945	189	•	8 134	8 1 1 8	16	%8.66	8 339	7 701
Social contributions	652	(56)	-	296	593	3	%5.66	618	533
Goods and services	3 952	(265)	•	3 360	3 268	92	97.3%	3 989	3 976
Administrative fees	52	8	1	09	09	-	100.0%	69	69
Advertising	297	(157)	'	140	139	1	%6.3%	32	32
Minor assets	12	41	1	53	52	1	98.1%	1	1
Catering: Departmental activities	279	150	'	429	428	1	%8.66	575	575
Communication (G&S)	437	(186)	•	248	247	1	%9.66	194	192
Computer services	307	(157)	1	150	149	1	66.3%	355	355
Consultants: Business and advisory services	203	(47)	-	156	154	2	%2'86	14	14
Contractors	50	(33)	-	17	17	-	100.0%	350	350
Fleet services (including government motor transport)	31	(31)	1	'	1	1	%0:0	1	1
Consumable supplies	158	(36)	'	122	116	9	95.1%	156	156
Consumable: Stationery, printing and office supplies	173	(24)	1	149	147	2	%2'86	79	67

#### VOTE 10

### APPROPRIATION STATEMENT

CIIBDD OCD AMME K 9.				2017/18				2016/17	/17
SERVICE DELIVERY IMPROVEMENT INITIATIVES	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating leases	1	1	-	1	-	•	%0:0	53	53
Property payments	414	(200)	'	214	212	2	%1.66	495	494
Transport provided: Departmental activity	40	(40)	•	1	-	1	%0.0	29	29
Travel and subsistence	813	16	'	829	826	3	%9.66	850	841
Training and development	09	(09)	'	'	1	'	%0.0	44	44
Operating payments	84	(62)	•	22	20	2	%6.06	42	42
Venues and facilities	542	(173)	'	369	300	69	81.3%	495	495
Rental and hiring	1	402	'	402	401		%8.66	139	138
Transfers and subsidies	•	11	•	11	11	•	100.0%	9	9
Households	1	11	'	11	11	'	100.0%	9	9
Social benefits	1	11	'	11	11	1	100.0%	9	9
Payments for capital assets	141	215	•	356	290	99	81.5%	644	643
Machinery and equipment	141	215	'	356	290	99	81.5%	644	643
Transport equipment	24	1	'	24	10	14	41.7%	5	5
Other machinery and equipment	117	215	•	332	280	52	84.3%	639	638
Total	12 690	(233)	•	12 457	12 280	177	<b>68.6</b> %	13 596	12 859

#### VOTE 10

### APPROPRIATION STATEMENT

. V J JWW Q Q Q Q Q Q G G G G G G G G G G G G G				2017/18				2016/17	21/
CITIZEN RELATIONS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	6 326	632		8 6 9 2 8	9 8 9 9	82	%8.86	8 733	7 775
Compensation of employees	5 085	(887)	•	4 198	4 125	73	98.3%	5 404	4 458
Salaries and wages	4 395	(594)	1	3 801	3 729	72	98.1%	4 664	4 033
Social contributions	069	(293)	'	397	396	1	%2.66	740	425
Goods and services	1 241	1 519	•	2 760	2 751	6	%2.66	3 329	3 317
Administrative fees	25	78	1	103	102	1	%0.66	86	85
Advertising	1	1	•	1	1	-	%0:0	453	453
Minor assets	23	(23)	ı	1	ı	_	%0:0	ı	1
Catering: Departmental activities	71	17	1	88	88	-	100.0%	279	278
Communication (G&S)	105	(42)	•	63	62	1	98.4%	424	424
Computer services	19	(17)	1	2	2	-	100.0%	15	15
Contractors	1	1	1	-	1	-	%0:0	2	2
Agency and support / outsourced services	1	1	•	1	1	-	%0.0	13	12
Consumable supplies	14	(12)	ı	2	2	_	100.0%	4	1
Consumable: Stationery, printing and office supplies	53	(1)	1	52	50	2	96.2%	37	36
Transport provided: Departmental activity	1	100	1	100	100	_	100.0%	26	26
Travel and subsistence	750	573	1	1 323	1 318	5	%9.66	1 093	1 089

### VOTE 10

# APPROPRIATION STATEMENT

. A JAWW COO O WARE R A				2017/18				2016/17	21/9
CITIZEN RELATIONS	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Training and development	1	ı	1	1	1	-	%0.0	4	3
Operating payments	181	(148)	1	33	32	1	%0.76	39	39
Venues and facilities	ı	994	1	994	666	(1)	100.1%	269	269
Rental and hiring	ı	1	1	1	ı	1	%0.0	585	585
Transfers and subsidies	•	69	•	69	69	•	100.0%	•	•
Households	1	69	1	69	69	1	100.0%	1	1
Social benefits	1	69	1	69	69	1	100.0%	1	ı
Payments for capital assets	63	•	•	63	39	24	%6.19%	485	485
Machinery and equipment	63	ı	1	63	39	24	61.9%	485	485
Transport equipment	30	ı	1	30	15	15	20.0%	7	7
Other machinery and equipment	33	I	1	33	24	6	72.7%	478	478
Total	6 386	701	1	7 090	6 984	106	98.5%	9 218	8 260

### VOTE 10

# APPROPRIATION STATEMENT

CLIBBB OGB AMME A 5.				2017/18				2016/17	/17
PUBLIC PARTICIPATION AND SOCIAL DIALOGUE	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	12 276	(2 668)	1 622	11 230	10 415	815	92.7%	13 380	13 047
Compensation of employees	3 389	(468)	•	2 921	2 496	425	85.5%	4 599	4 275
Salaries and wages	3 010	(257)	1	2 753	2 329	424	84.6%	4 242	4 082
Social contributions	379	(211)	1	168	167		99.4%	357	193
Goods and services	8 887	(2 200)	1 622	8 309	7 919	390	95.3%	8 781	8 772
Administrative fees	66	76	15	190	180	10	94.7%	265	265
Advertising	1 339	(1 307)	1	32	1	32	%0.0	1 052	1 052
Catering: Departmental activities	1 322	177	1	1 499	1 458	41	97.3%	65	65
Communication (G&S)	435	(320)	1	115	87	28	75.7%	37	36
Computer services	3	(3)	1	1	1	1	%0.0	12	12
Consultants: Business and advisory services	20	(12)	1	8	8	1	100.0%	628	628
Contractors	1 280	(269)	(582)	429	427	2	%5'66	636	636
Fleet services (including government motor transport)	33	(33)	1	'	1	'	%0:0	'	1
Consumable supplies	15		1	16	12	4	75.0%	3	3
Consumable: Stationery, printing and office supplies	50	12	-	62	57	5	91.9%	77	75
Transport provided: Departmental activity	200	121	1	621	621	1	100.0%	1	1

### VOTE 10

# APPROPRIATION STATEMENT

CLIBDD OCD AMMER F.				2017/18				2016/17	21/9
SUBLIC PARTICIPATION AND SOCIAL DIALOGUE	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Travel and subsistence	1 632	284	(189)	1 727	1 467	260	84.9%	2 648	2 645
Operating payments	52	436	1	488	482	9	%8.8%	209	207
Venues and facilities	1	22	1 622	1 644	1 642	2	%6.66	3 1 4 9	3 148
Rental and hiring	2 107	(1 385)	756	1 478	1 478	1	100.0%	ı	1
Transfers and subsidies	1 504	46	•	1 550	1 339	211	86.4%	1 460	1 460
Foreign governments and international organisations	1 504	1	1	1 504	1 293	211	86.0%	1 394	1 394
Households	1	46	-	46	46	-	100.0%	99	99
Social benefits	1	46	1	46	46	'	100.0%	99	99
Payments for capital assets	38	•	•	38	29	6	76.3%	62	79
Machinery and equipment	38	-	-	38	29	6	76.3%	79	79
Transport equipment	20	(2)	1	18	11	7	61.1%	5	5
Other machinery and equipment	18	2	1	20	18	2	%0.0%	74	74
Total	13 818	(2 622)	1 622	12 818	11 783	1 035	%6.16	14 919	14 586

### VOTE 10

# APPROPRIATION STATEMENT

SUBPROGRAMME 5.6:				01/2107				71/0107	<b>/</b> 1/
BATHO PELE SUPPORT INITIATIVES API	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	8 322	1 266	•	6 588	9 517	71	%8:66	6 703	6 286
Compensation of employees	6 228	417	•	6 645	6 638	7	%6.66	6 374	6 265
Salaries and wages	5 633	265	-	5 898	5 892	9	%6.66	5 626	5 572
Social contributions	595	152	'	747	746	1	%6.66	748	693
Goods and services	2 094	849	•	2 943	2 879	64	97.8%	3 3 2 9	3 324
Administrative fees	50	79	'	117	116	1	99.1%	106	106
Advertising	35	(35)	-	1	1	1	%0:0	14	14
Minor assets	1	1	•	1	1	1	%0:0	8	8
Catering: Departmental activities	96	(32)	'	63	62	1	98.4%	105	105
Communication (G&S)	131	(58)	•	73	72	1	%9.86	86	97
Computer services	25	(17)	1	8	7	1	87.5%	16	16
Consultants: Business and advisory services	ı	1	•	1	1	1	1	13	13
Contractors	684	(195)	-	489	489	1	100.0%	1	-
Entertainment	3	(3)	1	ı	1	1	%0.0	1	-
Fleet services (including government motor transport)	43	(43)	1	'	1	-	0.0%	1	•
Consumable supplies	12	55	'	29	99		98.5%	203	203

### VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 5.6: BATHO PELE SUPPORT INITIATIVES	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Consumable: Stationery, printing and office supplies	102	(77)	'	25	24	1	%0.96	955	953
Travel and subsistence	929	066	'	1 660	1 650	10	%4%	1 349	1 347
Operating payments	32	66	1	131	85	46	64.9%	29	29
Venues and facilities	211	86	1	306	308	1	%2.66	433	433
Transfers and subsidies	•	4	'	4	4	'	100.0%	_	_
Households	ı	4	1	4	4	1	100.0%	1	1
Social benefits	1	4	'	4	4	'	100.0%	_	
Payments for capital assets	48	•	•	48	29	19	%4.09	22	22
Machinery and equipment	48	1	'	48	29	19	60.4%	22	22
Transport equipment	25	1	1	25	11	14	44.0%	5	5
Other machinery and equipment	23	ı	1	23	18	5	78.3%	17	17
Total	8 370	1 270	٠	9 640	9 550	06	%1.66	9 7 2 6	9 612

### VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	71/
SUBTRUCK AMME 5.7.: CENTRE FOR PUBLIC SERVICE INNOVATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	34 055	1	•	34 055	34 055		100.0%	32 094	32 094
Departmental agencies and accounts	34 055	1	-	34 055	34 055	-	100.0%	32 094	32 094
Total	34 055	•	•	34 055	34 055		100.0%	32 094	32 094

				2017/18				2016/17	/17
SUBPROGRAMME 5.8: NATIONAL SCHOOL OF GOVERNMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	153 906	•	•	153 906	153 906	•	100.0%	71 067	71 067
Departmental agencies and accounts	153 906	ı	1	153 906	153 906	ı	100.0%	71 067	71 067
Total	153 906	•	•	153 906	153 906	•	100.0%	71 067	71 067

### VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
PROGRAMME 6: GOVERNANCE OF PUBLIC ADMINISTRATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Sub programme									
1. MANAGEMENT: GOVERNANCE OF PUBLIC ADMINISTRATION	3 696	(115)	'	3 581	3 550	31	%1.66	3 423	3 331
2. ETHICS AND INTEGRITY MANAGEMENT	13 146	(440)	1	12 706	12 589	117	%1:66	11 564	11 532
3. ORGANISATIONAL DESIGN AND MACRO ORGANISATION OF THE PUBLIC SERVICE	7 091	364	200	7 655	6 254	1 401	81.7%	6 557	6 515
4. OFFICE OF STANDARDS, COMPLIANCE AND MONITORING	5 386	1 374	'	9 7 9 0	6 728	32	%5'66	5 982	5 973
5. INTERGOVERNMENTAL RELATIONS AND GOVERNMENT INTERVENTIONS	4 726	(802)	1	3 921	3 836	85	%8.26%	5 387	4 374
6. LEADERSHIP MANAGEMENT	6 131	(1 025)	(1 047)	4 059	3 902	157	%1.96	5 847	5 675
7. HUMAN RESOURCE MANAGEMENT INFORMATION SYSTEMS	5 255	647	1	5 902	5 726	176	%0.76	5 935	5 228
8. PUBLIC SERVICE COMMISSION	242 764	1	5 295	248 059	248 059	•	100.0%	229 233	229 233
Total	288 195	•	4 448	292 643	290 644	1 999	%8.66	273 928	271 861

### VOTE 10

# APPROPRIATION STATEMENT

DD OCD A MME 4.				2017/18				2016/17	21/9
GOVERNANCE OF PUBLIC ADMINISTRATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R.000
Current payments	44 880	(176)	(847)	43 857	41 979	1 878	%2'56	44 133	42 068
Compensation of employees	34 211	1	(947)	33 264	33 001	263	<b>66.2</b> %	35 106	33 113
Salaries and wages	30 386	321	(947)	29 760	29 506	254	99.1%	31 450	29 670
Social contributions	3 825	(321)	1	3 504	3 495	6	%2.66	3 656	3 443
Goods and services	10 669	(176)	100	10 593	8 6 8	1 615	84.8%	9 027	8 955
Administrative fees	240	558	3	801	760	41	94.9%	104	101
Advertising	58	(20)	(5)	3	-	3	%0.0	5	4
Minor assets	10	(10)	1	1	1	-	0.0%	12	12
Catering: Departmental activities	155	(72)	(5)	78	89	10	87.2%	136	131
Communication (G&S)	592	(42)	(3)	547	481	99	87.9%	566	260
Computer services	4 749	315	(10)	5 054	3 949	1 105	78.1%	3 949	3 933
Consultants: Business and advisory services	17	(17)	1	ı	ı	1	%0.0	495	491
Fleet services (including government motor transport)	169	(169)	-	•	1	1	0.0%	1	1
Consumable supplies	85	(25)	(5)	55	40	15	72.7%	181	176
Consumable: Stationery, printing and office supplies	358	(21)	(14)	323	253	70	78.3%	254	251
Travel and subsistence	2 543	58	(59)	2 542	2 321	221	91.3%	2 335	2 323
Training and development	581	(151)	1	430	421	6	%6'26	237	237

### VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
GOVERNANCE OF PUBLIC ADMINISTRATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	352	(135)	(2)	215	153	62	71.2%	207	192
Venues and facilities	760	(426)	200	534	521	13	%9.76	546	544
Rental and hiring	1	11	1	11	11	1	100.0%	1	1
Transfers and subsidies	243 040	176	5 295	248 511	248 483	28	100.0%	229 556	229 556
Departmental agencies and accounts	242 764	1	5 295	248 059	248 059	1	100.0%	229 233	229 233
Departmental agencies (non-business entities)	242 764	1	5 295	248 059	248 059	1	100.0%	229 233	229 233
Foreign governments and international organisations	276	1	1	276	248	28	89.9%	233	233
Households	1	176	1	176	176	1	100.0%	06	06
Social benefits	1	176	1	176	176	1	100.0%	06	06
Payments for capital assets	268	•	•	268	175	93	<b>65.3</b> %	235	233
Machinery and equipment	268	1	1	268	175	93	65.3%	235	233
Transport equipment	137	(32)	(3)	102	28	74	27.5%	33	33
Other machinery and equipment	131	32	3	166	147	19	88.6%	202	200
Payment for financial assets	7	ı	•	7	7	•	100.0%	4	4
Total	288 195	1	4 448	292 643	290 644	1 999	66.3%	273 928	271 861

### VOTE 10

# APPROPRIATION STATEMENT

SIIBBB OGB AMME 4 1.				2017/18				2016/17	/17
MANAGEMENT GOVERNANCE OF PUBLIC ADMINISTRATION	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	3 681	(115)		3 566	3 539	27	%2.66	3 414	3 322
Compensation of employees	2 860	(82)	•	2775	2 770	5	%8.66	2 7 0 2	2 615
Salaries and wages	2 389	75	1	2 464	2 461	8	%6.66	2 331	2 325
Social contributions	471	(160)	-	311	309	2	99.4%	371	290
Goods and services	821	(30)	-	791	769	22	97.2%	712	707
Administrative fees	42	(31)	-	11	11	1	100.0%	9	9
Minor assets	10	(10)	-	-	1	1	0.0%	1	1
Catering: Departmental activities	11	(6)	-	2	1	1	50.0%	15	15
Communication (G&S)	49	(10)	-	39	38	1	97.4%	46	46
Computer services	6	(2)	-	7	7	•	100.0%	99	99
Fleet services (including government motor transport)	13	(13)	-	1	1	1	0.0%	1	1
Consumable supplies	7	(4)	-	3	3	1	100.0%	80	80
Consumable: Stationery, printing and office supplies	22	(4)	-	18	17	1	94.4%	14	14
Travel and subsistence	404	187	-	591	582	6	98.5%	299	294
Training and development	203	(62)	1	108	101	7	93.5%	237	237
Operating payments	18	(9)	1	12	6	3	75.0%	12	12

## VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
MANAGEMENT GOVERNANCE OF PUBLIC ADMINISTRATION	Adjusted Appropriation	Shiffing of Funds	Virement	Final Actual Appropriation Expenditure	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Venues and facilities	33	(33)	-	-	1	1	%0.0	6	6
Payments for capital assets	15	•		15	11	4	73.3%	6	6
Machinery and equipment	15	1	-	15	11	4	73.3%	6	6
Transport equipment	8	(3)	-	5	2	3	40.0%	2	2
Other machinery and equipment	7	8	1	10	6	1	%0.06	7	7
Total	3 696	(115)	1	3 581	3 550	31	%1.66	3 423	3 331

### VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 6.2: ETHICS AND INTERGRITY MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	12 822	(208)	•	12 314	12 237	77	<b>69.4</b> %	11 302	11 271
Compensation of employees	7 141	(470)	•	6 671	6 601	70	%0.66	6 594	6 588
Salaries and wages	6 206	(531)	1	5 978	5 909	69	98.8%	5 898	5 895
Social contributions	632	61	-	669	692	1	%6:66	969	693
Goods and services	5 681	(38)	•	5 643	5 636	7	%6.66	4 708	4 683
Administrative fees	87	290	1	677	677	1	100.0%	23	21
Catering: Departmental activities	59	(28)	-	31	31	-	100.0%	49	47
Communication (G&S)	86	(2)	1	96	96	-	100.0%	120	119
Computer services	4 443	(741)	1	3 702	3 701	1	100.0%	3 451	3 438
Fleet services (including government motor transport)	43	(43)	'	1	1	1	0.0%	'	1
Consumable supplies	18	(7)	1	11	10	1	%6:06	10	7
Consumable: Stationery, printing and office supplies	95	(41)	1	54	53	1	98.1%	34	34
Travel and subsistence	675	75	1	750	747	3	%9.6%	854	854
Training and development	ı	94	1	94	93	1	%6'86	1	1
Operating payments	96	(50)	1	45	45	1	100.0%	37	37
Venues and facilities	89	104	1	172	172	1	100.0%	126	126

### VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	21/2
SUBPROGRAMME 6.2: ETHICS AND INTERGRITY MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R.000	R'000	R'000	R'000	%	R'000	R'000
Rental and hiring	'	11	1	11	11	'	100.0%	1	1
Transfers and subsidies	276	89	•	344	316	28	%6.16	233	233
Foreign governments and international organisations	276	1	1	276	248	28	%6'68	233	233
Households	1	89	1	89	89	'	100.0%	1	1
Social benefits	1	89	1	89	89	1	100.0%	1	1
Payments for capital assets	48	•	•	48	36	12	75.0%	29	28
Machinery and equipment	48	1	1	48	36	12	75.0%	29	28
Transport equipment	25	(7)	1	18	9	12	33.3%	7	7
Other machinery and equipment	23	7	1	30	30	1	100.0%	22	21
Total	13 146	(440)	•	12 706	12 589	117	%1.66	11 564	11 532

### VOTE 10

# APPROPRIATION STATEMENT

C I BDD CD AMME X 2.				2017/18				2016/17	21/9
SIGN AND IN OF THE STATE	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	7 033	280	200	7 513	6 138	1 375	81.7%	6 446	6 408
Compensation of employees	5 952	(306)	-	5 746	2 706	40	99.3%	5 606	5 569
Salaries and wages	5 216	(71)	1	5 145	5 107	38	%8:66	5 038	5 006
Social contributions	736	(135)	-	601	665	2	%2'66	568	563
Goods and services	1 081	486	200	1 767	432	1 335	24.4%	843	839
Administrative fees	35	1	1	35	12	23	34.3%	30	29
Catering: Departmental activities	8	1	1	8	1	7	12.5%	34	34
Communication (G&S)	130	1	-	130	81	49	62.3%	87	87
Computer services	28	1 072	1	1 100	7	1 093	%9.0	16	14
Fleet services (including government motor transport)	52	(52)	ı	•	1	1	0.0%	1	1
Consumable supplies	13	(5)	1	8	3	5	37.5%	4	4
Consumable: Stationery, printing and office supplies	107	19	ı	126	84	42	%2'99	114	114
Travel and subsistence	441	(123)	-	318	218	100	%9.89	376	375
Operating payments	89	(26)	1	42	26	16	61.9%	33	33
Venues and facilities	199	(366)	200	ı	1	1	%0.0	149	149

## VOTE 10

# APPROPRIATION STATEMENT

CIIBDD O O O O O O O O O O O O O O O O O O				2017/18				2016/17	21/9
STEROOR AMINE 5.3: ORGANISATIONAL DESIGN AND MACRO ORGANISATION OF THE STATE	Adjusted Appropriation	Shiffing of Funds	Virement	Final Actual Appropriation Expenditure	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	•	84	•	84	84	•	100.0%	82	82
Households	1	84	1	84	84	1	100.0%	82	82
Social benefits	1	84	1	84	84	1	100.0%	82	82
Payments for capital assets	58	•	•	25	32	26	55.2%	26	25
Machinery and equipment	58	1	ı	58	32	26	55.2%	26	25
Transport equipment	30	(10)	1	20	5	15	25.0%	9	9
Other machinery and equipment	28	10	1	38	27	11	71.1%	20	19
Total	7 091	364	200	7 655	6 254	1 401	81.7%	6 557	6 515

### VOTE 10

# APPROPRIATION STATEMENT

Z Y SWWY GOOD COLUMN				2017/18				2016/17	21/5
OFFICE OF STANDARDS, COMPLIANCE AND MONITORING	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	5 353	1 367	•	6 720	9 200	20	% <b>2.66</b>	5 918	2 909
Compensation of employees	4 612	1 374	•	2 986	2 6 7 7	6	%8.66	5 313	5 307
Salaries and wages	3 993	1 355	1	5 348	5 339	6	%8.66	4 714	4 710
Social contributions	619	19	1	638	638		100.0%	299	597
Goods and services	741	(7)	•	734	723	11	<b>68.5</b> %	605	602
Administrative fees	26	4	1	30	30	1	100.0%	13	13
Catering: Departmental activities	30	(2)	1	28	27	1	96.4%	5	3
Communication (G&S)	72	(14)	1	58	57	1	98.3%	09	90
Computer services	16	(6)	1	7	7	1	100.0%	121	121
Fleet services (including government motor transport)	2	(2)	1	'	1	1	1	,	1
Consumable supplies	80	(1)	1	7	9		85.7%	3	2
Consumable: Stationery, printing and office supplies	32	10	1	42	40	2	95.2%	11	11
Travel and subsistence	358	114	'	472	468	4	99.2%	347	347
Training and development	150	(150)	ı	1	ı	ı	ı	1	I
Operating payments	47	(28)	1	19	18		94.7%	32	32
Venues and facilities	1	71	1	71	70		%9.86	13	13

## VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBTRUCK AMMINE 0.4: OFFICE OF STANDARDS, COMPLIANCE AND MONITORING	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	•	7		7	7	•	100.0%	7	7
Households	1	7	1	7	7	1	100.0%	7	7
Social benefits	1	7	-	7	7	-	100.0%	7	7
Payments for capital assets	33	•	-	33	21	12	63.6%	27	57
Machinery and equipment	33	1	-	33	21	12	63.6%	57	57
Transport equipment	17	(5)	-	12	3	6	25.0%	4	4
Other machinery and equipment	16	5	-	21	18	3	85.7%	53	53
Total	5 386	1 374	•	9 2 9	6 7 2 8	32	%5'66	5 982	5 973

### VOTE 10

# APPROPRIATION STATEMENT

S Y SWW COO				2017/18				2016/17	21/9
SOBTROCKAMINE 0.3: INTERGOVERMENTAL RELATIONS AND GOVERNMENT INTERVENTIONS	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	4 686	(822)		3 864	3 787	77	%0'86	5 308	4 295
Compensation of employees	3 650	(455)		3 195	3 172	23	%8:66	4 5 5 6	3 554
Salaries and wages	3 345	(456)	-	2 889	2 868	21	%8.66	4 269	3 275
Social contributions	305	1	-	306	304	2	%8:66	287	279
Goods and services	1 036	(367)	-	699	615	54	%6'16	752	741
Administrative fees	21	1	9	27	26	1	%8:96	25	25
Advertising	1	1	-	-	1	1	%0.0	4	3
Minor assets	ı	I	_	-	ı	1	%0.0	7	7
Catering: Departmental activities	34	(29)	-	5	4	1	80.0%	11	11
Communication (G&S)	84	3	5	92	89	3	%2'96	67	94
Computer services	14	1	(8)	9	5	1	83.3%	18	17
Fleet services (including government motor transport)	26	(26)	-	ı	1	1	%0:0	ı	1
Consumable supplies	18	(6)	(1)	8	5	3	62.5%	9	9
Consumable: Stationery, printing and office supplies	32	80	(5)	35	33	2	94.3%	57	55
Travel and subsistence	336	(160)	5	181	154	27	85.1%	271	267
Operating payments	36	(10)	(2)	24	20	4	83.3%	26	26

### VOTE 10

# APPROPRIATION STATEMENT

THE STATE OF THE S				2017/18				2016/17	21/9
SUBTRUCKAMMIE 6.5: INTERGOVERMENTAL RELATIONS AND GOVERNMENT INTERVENTIONS	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Venues and facilities	435	(144)	-	291	279	12	%6'56	230	230
Transfers and subsidies	•	17	•	17	17		100.0%	_	-
Households	1	17	1	17	17	1	100.0%		1
Social benefits	1	17	1	17	17	-	100.0%	1	1
Payments for capital assets	33	•	•	33	25	8	75.8%	74	74
Machinery and equipment	33	1	1	33	25	8	75.8%	74	74
Transport equipment	17	(7)	1	10	4	9	40.0%	4	4
Other machinery and equipment	16		1	23	21	2	91.3%	70	70
Payment for financial assets	7	-	1	7	7	-	100.0%	4	4
Total	4 7 2 6	(802)	1	3 921	3 836	85	%8.26	5 387	4 374

### VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 6.6: LEADERSHIP MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	860 9	(1 025)	(1 047)	4 021	3 877	144	<b>96.4</b> %	5 827	5 655
Compensation of employees	5 295	(802)	(947)	3 543	3 430	113	%8.96	5 020	4 868
Salaries and wages	4 928	(827)	(947)	3 154	3 042	112	96.4%	4 484	4 336
Social contributions	367	22	-	389	388	1	%2'66	536	532
Goods and services	798	(220)	(100)	478	447	31	93.5%	807	787
Administrative fees	9	1	(3)	3	2	1	%2'99	9	9
Advertising	58	(20)	(5)	3	1	3	%0.0	1	
Catering: Departmental activities	13	(4)	(5)	4	4	•	100.0%	22	21
Communication (G&S)	87	(23)	(8)	56	55	1	98.2%	83	81
Computer services	6	(5)	(2)	2	2	•	100.0%	6	6
Consultants: Business and advisory services	71	(17)	-	ı	1	•	%0.0	491	491
Fleet services (including government motor transport)	33	(33)	-	1	1		%0:0		1
Consumable supplies	13	1	(4)	10	7	3	70.0%	3	3
Consumable: Stationery, printing and office supplies	35	-	(6)	27	22	5	81.5%	18	18
Travel and subsistence	230	(50)	(64)	116	108	8	93.1%	114	114
Training and development	228	1	1	228	227		%9.66	1	1

## VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	21/9
SUBPROGRAMME 6.6: LEADERSHIP MANAGEMENT	Adjusted Appropriation	Shiffing of Funds	Virement	Final Actual Appropriation Expenditure	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Operating payments	44	(15)	1	29	20	6	%0.69	41	26
Venues and facilities	25	(25)	1	1	1	1	%0.0	19	17
Payments for capital assets	38	•	•	38	25	13	%8.59	20	20
Machinery and equipment	38	1	'	38	25	13	%8'59	20	20
Transport equipment	20	1	(3)	17	4	13	23.5%	5	5
Other machinery and equipment	18	1	3	21	21	1	100.0%	15	15
Total	6 131	(1 025)	(1 047)	4 059	3 902	157	%1.96	5 847	5 675

### VOTE 10

# APPROPRIATION STATEMENT

CIEDDO O O O O O O O O O O O O O O O O O O				2017/18				2016/17	/17
HUMAN RESOURCE MANAGEMENT INFORMATION SYSTEMS	Adjusted Appropriation	Shiffing of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R.000	R'000
Current payments	5 212	647	•	5 859	5 701	158	97.3%	5 9 1 5	5 208
Compensation of employees	4 701	647	•	5 348	5 345	က	%6.66	5 3 1 5	4 612
Salaries and wages	4 006	776	1	4 782	4 780	2	100.0%	4 716	4 123
Social contributions	969	(129)	ı	566	565	_	%8.66	669	489
Goods and services	511	•	•	511	356	155	%2.69	009	296
Administrative fees	23	(5)	ı	18	2	16	11.1%	1	1
Minor assets	-	1	1	1		-	1	5	5
Communication (G&S)	72	4	1	76	99	11	85.5%	73	73
Computer services	230	1	1	230	220	10	95.7%	268	268
Consumable supplies	8	1	1	8	9	2	75.0%	147	146
Consumable: Stationery, printing and office supplies	35	(14)	1	21	4	17	19.0%	9	5
Travel and subsistence	66	15	1	114	44	70	38.6%	74	72
Operating payments	44	-	-	44	15	29	34.1%	26	26
Payments for capital assets	43	•	•	43	25	18	58.1%	20	20
Machinery and equipment	43	1	1	43	25	18	58.1%	20	20
Transport equipment	20	1	1	20	4	16	20.0%	5	5
Other machinery and equipment	23	1	'	23	21	2	91.3%	15	15
Total	5 2 5 5	647	•	5 902	5 7 2 6	176	%0.76	5 935	5 228

## VOTE 10

# APPROPRIATION STATEMENT

				2017/18				2016/17	71/
SUBPROGRAMME 6.8: PUBLIC SERVICE COMMISSION	Adjusted Appropriation	Shifting of Funds	Virement	Final Appropriation	Actual Expenditure	Variance	Expenditure as % of final appropriation	Final Appropriation	Actual Expenditure
Economic classification	R'000	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Transfers and subsidies	242 764	•	5 295	248 059	248 059	•	100.0%	229 233	229 233
Departmental agencies and accounts	242 764	1	5 295	248 059	248 059	1	100.0%	229 233	229 233
Total	242 764	1	5 295	248 059	248 059	1	100.0%	229 233	229 233

#### NOTES TO THE APPROPRIATION STATEMENT

for the Year Ended 31 March 2018

#### 1. Detail of transfers and subsidies as per Appropriation Act (after Virement):

Detail of these transactions can be viewed in the note on Transfers and subsidies, disclosure notes and Annexure 1 (A-C) to the Annual Financial Statements.

#### 2. Detail of specifically and exclusively appropriated amounts voted (after Virement):

Detail of these transactions can be viewed in note 1 (Annual Appropriation) to the Annual Financial Statements.

#### Detail on payments for financial assets

Detail of these transactions per programme can be viewed in the note on Payments for financial assets to the Annual Financial Statements.

Per programme 1: Administration	Final Appropriation	Actual Expenditure	Variance	Variance as a % of Final Appropriation
	R'000	R'000	R'000	%
	233 700	222 877	10 823	95.4%

There were outstanding invoices in respect of SITA which were not submitted on time for payment to be done in 2017/18 financial year.

The postponement of the Community Development Workers conference has resulted in under spending particularly under the Chief Directorate: Corporate Communication as there was funding that was allocated for communication projects related to the event.

Under spending is also evident under the Sub-Programme: Office Accommodation which is as a result of less electricity costs due to no contractors being on site. It should also be noted that the department could not pay the last quarter invoice in respect of the lease for office building due to a dispute that we have with the Department of Public Works on finalising the lease agreement.

Per programme 2: Policy Development, Research and Analysis	Final Appropriation	Actual Expenditure	Variance	Variance as a % of Final Appropriation
	R'000	R'000	R'000	%
	29 964	26 275	3 689	87.7%

The major under spending in this programme is mainly due to vacant funded posts.

The Chief Directorate: Policy Oversight, Development and Knowledge Management experienced delays in hosting the Knowledge Management Summit and as a result, the summit has been postponed to a date to be decided by the Minister.

#### NOTES TO THE APPROPRIATION STATEMENT

for the Year Ended 31 March 2018

Per programme 3: Labour Relations and Human Resource	Final Appropriation	Actual Expenditure	Variance	Variance as a % of Final Appropriation
Management	R'000	R'000	R'000	%
	66 323	64 685	1 638	97.5%

There is under spending amounting to R470,000.00 in respect of the Presidential Remuneration Review Commission (PRRC) which is due to the delays in some of the travelling as well as less printing by the Commission.

A total allocation amounting to R400,000.00, which was allocated towards funding the Review of Danger Allowance could not be spent as this project has been delayed due to the PSCBC not being able to appoint a service provider to conduct the research on this project.

The vacant posts also had an influence on lowered spending related to travelling and other operational costs. The under spending that was realised under compensation of employees has been utilised towards funding the shortfall under the PRRC's compensation of employees due to the lifespan of the Commission being extended from October 2017 to October 2018.

Per programme 4: Government Chief Information Officer	Final Appropriation	Actual Expenditure	Variance	Variance as a % of Final Appropriation
	R'000	R'000	R'000	%
	17 145	16 495	650	96.2%

The under spending was mainly under compensation of employees which is due to vacant funded posts.

Per programme 5: Service Delivery Support	Final Appropriation	Actual Expenditure	Variance	Variance as a % of Final Appropriation
	R'000	R'000	R'000	%
	237 369	235 911	1 458	99.4%

The under spending in compensation of employees is due to vacant funded posts.

The under spending on the operational budget is mainly under the Open Government Partnership project. The under spending is also due to savings realised in respect of the OGP subscription as more budget was allocated than what was spent as a result of changes in the foreign currency exchange rates.



#### NOTES TO THE APPROPRIATION STATEMENT

for the Year Ended 31 March 2018

Per programme 6: Governance of Public Administration	Final Appropriation	Actual Expenditure	Variance	Variance as a % of Final Appropriation
	R'000	R'000	R'000	%
	292 643	290 644	1 999	99.3%

The Cabinet at its meeting on 1 August 2017 approved that the Minister for the Public Service and Administration develops a database of all candidates currently serving on Boards and Councils, with a view to providing a holistic overview of appointees serving on relevant Boards and Councils. The DPSA reprioritised a total allocation of R1,072 million during the 2017/18 financial year towards this project. The department engaged the State Information Technology Agency to advice on the technical aspects of this project. This delayed the finalisation of the functional requests specification hence the funding could not be utilised in the 2017/18 financial year.

Per economic classification:	Final Appropriation	Actual Expenditure	Variance	Variance as a % of Final Appropriation
	R'000	R'000	R'000	%
Current expenditure				
Compensation of employees	265 211	260 423	4 788	98.2%
Goods and services	160 560	149 605	10 955	93.2%
Transfers and subsidies				
Provinces and municipalities	10	8	2	80.0%
Departmental agencies and accounts	436 020	436 020	-	100.0%
Foreign governments and international organisations	2 142	1 848	294	86.3%
Households	3 213	3 213	-	100.0%
Payments for capital assets				
Machinery and equipment	9 916	5 702	4 214	57.5%
Software and other intangible assets	12	8	4	66.7%
Payments for financial assets	60	60	-	100.0%
Total	877 144	856 887	20 257	97.7%

#### NOTES TO THE APPROPRIATION STATEMENT

for the Year Ended 31 March 2018

#### Compensation of Employees:

Total expenditure amounted to R260,423 million or 98.19% of the total allocations of R265,211 million. The under spending is mainly due to unfilled vacant posts throughout the department.

#### Goods and Services:

Expenditure as at 31 March 2018 was R149,605 million or 93.20% of the allocated budget of R160,560 million. The under spending is mainly due to the following:

- The postponement of the Community Development Workers conference has resulted in under spending particularly under the Chief Directorate: Corporate Communication as there was funding that was allocated for communication projects related to the event.
- There were also outstanding invoices in respect of SITA which were not submitted on time for payment to be done in 2017/18 financial year.
- Under spending is also evident under the Sub-Programme: Office Accommodation which is as a result of less electricity
  costs than what was anticipated. It should also be noted that the department could not pay the last quarter invoice in
  respect of the lease for office building due to a dispute that we have with the Department of Public Works on finalising
  the lease agreement.
- There is also a saving amounting to R470,000.00 in respect of the Presidential Remuneration Review Commission which is due to the delays in some of the travelling as well as less printing by the Commission.
- A total allocation amounting to R400,000.00, which was allocated towards funding the Review of Danger Allowance could not be spent as this project has been delayed due to the PSCBC not being able to appoint a service provider to conduct the research on this project.

The under spending on the operational budget is mainly under the Open Government Partnership project. The under spending is also due to savings realised in respect of the OGP subscription as more budget was allocated than what was spent as a result of changes in foreign currencies exchanges.

Underspending to the value of R1,072 million was realised due to a delay in the development of a database of all persons currently serving on Boards and Councils in the Public Service.

#### Transfers and Subsidies:

Total expenditure amounted to R441,089 million or 99.93% of the total allocations of R441,385 million. These are mainly transfers to the National School of Government, the Public Service Commission, the Centre of Public Service Innovation as well as transfer to foreign organisation and international organisations. The transfers also include payments made to household in respect of the leave gratuities and severance packages.



#### NOTES TO THE APPROPRIATION STATEMENT

for the Year Ended 31 March 2018

#### Payments for Capital Assets:

Expenditure at the end of the reporting period was R5,710 million or 57.51% of the total allocations of R9,928 million. The majority of this expenditure relates to the procurement of office furniture for the Presidential Remuneration Review Commission as well as departmental procurement of laptops and desktops.

The under spending relates to the funding that was allocated for the procurement of the departmental server. During the 2017/18 financial year, the department has reprioritised a total allocation of R3,670 million for the procurement of a server to replace the outdated IT backbone. The department did commence and finalise the procurement processes for the departmental server but the service provider could not deliver the server by the end of March 2018. The late delivery of the server was mainly as a result of the equipment being sourced from overseas and the process of delivering it took longer than anticipated. The service provider has since delivered the equipment during April 2018 and the only outstanding process is the installation. This has resulted in an underspending and the department has requested the rollover for this amount as the server was not budgeted for in 2018/19 financial year.

#### Payments for Financial Assets:

This represents debts written off in respect of bursaries of former employees, traffic fines and a damaged vehicle. Funding has been sourced from goods and services to cover these write-offs.

#### STATEMENT OF FINANCIAL PERFORMANCE

		2017/18	2016/17
	Note	R'000	R'000
REVENUE			
Annual appropriation	1	877 144	779 846
Departmental revenue	2	475	757
Aid assistance	3	72 607	44 075
TOTAL REVENUE		950 226	824 678
EXPENDITURE			
Current expenditure			
Compensation of employees	4	260 423	254 534
Goods and services	5	149 605	158 621
Aid assistance	3	61 305	33 740
Total current expenditure		471 333	446 895
Transfers and subsidies			
Transfers and subsidies	7	441 089	336 473
Aid assistance	3	50	-
Total transfers and subsidies		441 139	336 473
Expenditure for capital assets			
Tangible assets	8	5 702	13 265
Intangible assets	8	8	-
Total expenditure for capital assets		5 710	13 265
Payments for financial assets	6	60	378
TOTAL EXPENDITURE		918 242	797 011
SURPLUS/(DEFICIT) FOR THE YEAR		31 984	27 667
Voted Funds		20 257	16 575
Annual appropriation		20 257	16 575
Conditional grants		20 237	10 3/3
Departmental revenue and NRF Receipts	14	475	757
Aid assistance	3	11 252	10 335
SURPLUS/(DEFICIT) FOR THE YEAR		31 984	27 667



#### STATEMENT OF FINANCIAL POSITION

		2017/18	2016/17
	Note	R'000	R'000
ASSETS			
		00.140	04.015
Current Assets	0	28 148	24 015
Unauthorised expenditure	9	8 812	8 812
Cash and cash equivalents	10	15 327	7 012
Prepayments and advances	11	733	4 764
Receivables	12	3 276	3 427
Non-Current Assets		3 603	3 234
Receivables	12	3 603	3 234
Receivables	12	3 000	3 234
TOTAL ASSETS		31 751	27 249
LIABILITIES			
Current Liabilities		31 593	27 194
Voted funds to be surrendered to the Revenue Fund	13	20 257	16 575
Departmental revenue and NRF Receipts to be surrendered to			
the Revenue Fund	14	44	116
Payables	15	40	168
Aid assistance repayable	3	11 252	10 335
Non-Current Liabilities		113	-
Payables	16	113	-
TOTAL LIABILITIES		31 706	27 194
NET ASSETS		45	55
Represented by:			
Recoverable revenue		45	55
RECOVERABLE LEVELIDE		43	33
TOTAL		45	55

#### STATEMENT OF CHANGE IN NET ASSETS

NET ASSETS	2017/18	2016/17
No	ote R'000	R'000
Recoverable revenue		
Opening balance	55	6
Transfers	(10)	49
Debts recovered (included in departmental receipts)	(136)	(22)
Debts raised	126	71
TOTAL	45	55

#### **CASH FLOW STATEMENT**

		2017/18	2016/17
	Note	R'000	R'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts		950 226	824 678
Annual appropriated funds received	1	877 144	779 846
Departmental revenue received	2	467	754
Interest received	2.2	8	3
Aid assistance received	3	72 607	44 075
Net (increase)/ decrease in working capital		3 398	4 760
Surrendered to Revenue Fund		(17 122)	(7 339)
Surrendered to RDP Fund/Donor		(10 335)	(9 174)
Current payments		(471 046)	(446 895)
Payments for financial assets		(60)	(378)
Transfers and subsidies paid		(441 139)	(336 473)
Net cash flow available from operating activities	17	13 922	29 179
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for capital assets	8	(5 710)	(13 265)
Net cash flows from investing activities		(5 710)	(13 265)
CASH FLOWS FROM FINANCING ACTIVITIES			
Increase/ (decrease) in net assets		(10)	49
Increase/ (decrease) in non-current payables		113	-
Net cash flows from financing activities		103	49
Net increase/ (decrease) in cash and cash equivalents		8 315	15 963
Cash and cash equivalents at beginning of period		7 012	(8 951)
Cash and cash equivalents at end of period	10	15 327	7 012

#### **ACCOUNTING POLICIES**

for the Year Ended 31 March 2018

#### Summary of significant accounting policies

The financial statements have been prepared in accordance with the following policies, which have been applied consistently in all material aspects, unless otherwise indicated. Management has concluded that the financial statements present fairly the department's primary and secondary information.

The historical cost convention has been used, except where otherwise indicated. Management has used assessments and estimates in preparing the annual financial statements. These are based on the best information available at the time of preparation.

Where appropriate and meaningful, additional information has been disclosed to enhance the usefulness of the financial statements and to comply with the statutory requirements of the Public Finance Management Act (PFMA), Act 1 of 1999 (as amended by Act 29 of 1999), and the Treasury Regulations issued in terms of the PFMA and the annual Division of Revenue Act.

#### 1 Basis of preparation

The financial statements have been prepared in accordance with the Modified Cash Standard.

#### 2 Going concern

The financial statements have been prepared on a going concern basis.

#### 3 Presentation currency

Amounts have been presented in the currency of the South African Rand (R) which is also the functional currency of the department.

#### 4 Rounding

Unless otherwise stated financial figures have been rounded to the nearest one thousand Rand (R'000).

#### 5 Foreign currency translation

Cash flows arising from foreign currency transactions are translated into South African Rands using the spot exchange rates prevailing at the date of payment / receipt.

#### 6 Comparative information

#### 6.1 Prior period comparative information

Prior period comparative information has been presented in the current year's financial statements. Where necessary figures included in the prior period financial statements have been reclassified to ensure that the format in which the information is presented is consistent with the format of the current year's financial statements.

#### 6.2 Current year comparison with budget

A comparison between the approved, final budget and actual amounts for each programme and economic classification is included in the appropriation statement.



#### **ACCOUNTING POLICIES**

for the Year Ended 31 March 2018

#### 7 Revenue

#### 7.1 Appropriated funds

Appropriated funds comprises of departmental allocations as well as direct charges against the revenue fund (i.e. statutory appropriation).

Appropriated funds are recognised in the statement of financial performance on the date the appropriation becomes effective. Adjustments made in terms of the adjustments budget process are recognised in the statement of financial performance on the date the adjustments become effective.

The net amount of any appropriated funds due to / from the relevant revenue fund at the reporting date is recognised as a payable / receivable in the statement of financial position.

#### 7.2 Departmental revenue

Departmental revenue is recognised in the statement of financial performance when received and is subsequently paid into the relevant revenue fund, unless stated otherwise.

Any amount owing to the relevant revenue fund at the reporting date is recognised as a payable in the statement of financial position.

#### 7.3 Accrued departmental revenue

Accruals in respect of departmental revenue (excluding tax revenue) are recorded in the notes to the financial statements when:

- it is probable that the economic benefits or service potential associated with the transaction will flow to the department; and
- the amount of revenue can be measured reliably.

The accrued revenue is measured at the fair value of the consideration receivable.

Accrued tax revenue (and related interest and / penalties) is measured at amounts receivable from collecting agents.

Write-offs are made according to the department's debt write-off policy.

#### 8 Expenditure

#### 8.1 Compensation of employees

#### 8.1.1 Salaries and wages

Salaries and wages are recognised in the statement of financial performance on the date of payment.

#### **ACCOUNTING POLICIES**

for the Year Ended 31 March 2018

#### 8.1.2 Social contributions

Social contributions made by the department in respect of current employees are recognised in the statement of financial performance on the date of payment.

Social contributions made by the department in respect of ex-employees are classified as transfers to households in the statement of financial performance on the date of payment.

#### 8.2 Other expenditure

Other expenditure (such as goods and services, transfers and subsidies and payments for capital assets) is recognised in the statement of financial performance on the date of payment. The expense is classified as a capital expense if the total consideration paid is more than the capitalisation threshold.

#### 8.3 Accruals and payables not recognised

Accruals and payables not recognised are recorded in the notes to the financial statements when the goods and services are received or, in the case of services, when they are rendered to the department or in the case of transfers and subsidies when they are due and payable.

Accruals and payables not recognised are measured at cost.

#### 8.4 Leases

#### 8.4.1 Operating leases

Operating lease payments made during the reporting period are recognised as current expenditure in the statement of financial performance on the date of payment.

The operating lease commitments are recorded in the notes to the financial statements.

#### 8.4.2 Finance leases

Finance lease payments made during the reporting period are recognised as capital expenditure in the statement of financial performance on the date of payment.

The finance lease commitments are recorded in the notes to the financial statements and are not apportioned between the capital and interest portions.

Finance lease assets acquired at the end of the lease term are recorded and measured at the lower of:

- cost, being the fair value of the asset; or
- the sum of the minimum lease payments made, including any payments made to acquire ownership at the end of the lease term, excluding interest.



#### **ACCOUNTING POLICIES**

for the Year Ended 31 March 2018

#### 9 Aid Assistance

#### 9.1 Aid assistance received

Aid assistance received in cash is recognised in the statement of financial performance when received. In-kind aid assistance is recorded in the notes to the financial statements on the date of receipt and is measured at fair value.

Aid assistance not spent for the intended purpose and any unutilised funds from aid assistance that are required to be refunded to the donor are recognised as a payable in the statement of financial position.

#### 9.2 Aid assistance paid

Aid assistance paid is recognised in the statement of financial performance on the date of payment. Aid assistance payments made prior to the receipt of funds are recognised as a receivable in the statement of financial position.

#### 10 Cash and cash equivalents

Cash and cash equivalents are stated at cost in the statement of financial position.

Bank overdrafts are shown separately on the face of the statement of financial position as a current liability.

For the purposes of the cash flow statement, cash and cash equivalents comprise cash on hand, deposits held, other short-term highly liquid investments and bank overdrafts.

#### 11 Prepayments and advances

Prepayments and advances are recognised in the statement of financial position when the department receives or disburses the cash.

Prepayments and advances are initially and subsequently measured at cost.

#### 12 Loans and receivables

Loans and receivables are recognised in the statement of financial position at cost plus accrued interest, where interest is charged, less amounts already settled or written-off. Write-offs are made according to the department's write-off policy.

#### 13 Investments

Investments are recognised in the statement of financial position at cost.

#### 14 Financial assets

#### 14.1 Financial assets (not covered elsewhere)

A financial asset is recognised initially at its cost plus transaction costs that are directly attributable to the acquisition or issue of the financial asset.

At the reporting date, a department shall measure its financial assets at cost, less amounts already settled or writtenoff, except for recognised loans and receivables, which are measured at cost plus accrued interest, where interest is charged, less amounts already settled or written-off.

### **ACCOUNTING POLICIES**

for the Year Ended 31 March 2018

### 14.2 Impairment of financial assets

Where there is an indication of impairment of a financial asset, an estimation of the reduction in the recorded carrying value, to reflect the best estimate of the amount of the future economic benefits expected to be received from that asset, is recorded in the notes to the financial statements.

### 15 Payables

Payables recognised in the statement of financial position are recognised at cost.

### 16 Capital Assets

### 16.1 Immovable capital assets

Immovable assets reflected in the asset register of the department are recorded in the notes to the financial statements at cost or fair value where the cost cannot be determined reliably. Immovable assets acquired in a non-exchange transaction are recorded at fair value at the date of acquisition. Immovable assets are subsequently carried in the asset register at cost and are not currently subject to depreciation or impairment.

Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.

Additional information on immovable assets not reflected in the assets register is provided in the notes to financial statements.

### 16.2 Movable capital assets

Movable capital assets are initially recorded in the notes to the financial statements at cost. Movable capital assets acquired through a non-exchange transaction is measured at fair value as at the date of acquisition.

Where the cost of movable capital assets cannot be determined reliably, the movable capital assets are measured at fair value and where fair value cannot be determined; the movable assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Movable capital assets are subsequently carried at cost and are not subject to depreciation or impairment.

Biological assets are subsequently carried at fair value.

Subsequent expenditure that is of a capital nature is added to the cost of the assets at the end of the capital project unless the movable asset is recorded by another department/entity in which case the completed project costs are transferred to that department.

### 16.3 Intangible assets

Intangible assets are initially recorded in the notes to the financial statements at cost. Intangible assets acquired through a non-exchange transaction are measured at fair value as at the date of acquisition.

Internally generated intangible assets are recorded in the notes to the financial statements when the department commences the development phase of the project.



### **ACCOUNTING POLICIES**

for the Year Ended 31 March 2018

Where the cost of intangible assets cannot be determined reliably, the intangible capital assets are measured at fair value and where fair value cannot be determined; the intangible assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Intangible assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.

### 16.4 Project Costs: Work-in-progress

Expenditure of a capital nature is initially recognised in the statement of financial performance at cost when paid.

Amounts paid towards capital projects are separated from the amounts recognised and accumulated in work-inprogress until the underlying asset is ready for use. Once ready for use, the total accumulated payments are recorded in an asset register. Subsequent payments to complete the project are added to the capital asset in the asset register.

Where the department is not the custodian of the completed project asset, the asset is transferred to the custodian subsequent to completion.

### 17 Provisions and Contingents

### 17.1 Provisions

Provisions are recorded in the notes to the financial statements when there is a present legal or constructive obligation to forfeit economic benefits as a result of events in the past and it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation and a reliable estimate of the obligation can be made. The provision is measured as the best estimate of the funds required to settle the present obligation at the reporting date.

### 17.2 Contingent liabilities

Contingent liabilities are recorded in the notes to the financial statements when there is a possible obligation that arises from past events, and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not within the control of the department or when there is a present obligation that is not recognised because it is not probable that an outflow of resources will be required to settle the obligation or the amount of the obligation cannot be measured reliably.

### 17.3 Contingent assets

Contingent assets are recorded in the notes to the financial statements when a possible asset arises from past events, and whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events not within the control of the department.

### 17.4 Commitments

Commitments (other than for transfers and subsidies) are recorded at cost in the notes to the financial statements when there is a contractual arrangement or an approval by management in a manner that raises a valid expectation that the department will discharge its responsibilities thereby incurring future expenditure that will result in the outflow of cash.

### **ACCOUNTING POLICIES**

for the Year Ended 31 March 2018

### 18 Unauthorised expenditure

Unauthorised expenditure is recognised in the statement of financial position until such time as the expenditure is either:

- · approved by Parliament or the Provincial Legislature with funding and the related funds are received; or
- approved by Parliament or the Provincial Legislature without funding and is written off against the appropriation in the statement of financial performance; or
- transferred to receivables for recovery.

Unauthorised expenditure is measured at the amount of the confirmed unauthorised expenditure.

### 19 Fruitless and wasteful expenditure

Fruitless and wasteful expenditure is recorded in the notes to the financial statements when confirmed. The amount recorded is equal to the total value of the fruitless and or wasteful expenditure incurred.

Fruitless and wasteful expenditure is removed from the notes to the financial statements when it is resolved or transferred to receivables for recovery.

Fruitless and wasteful expenditure receivables are measured at the amount that is expected to be recoverable and are de-recognised when settled or subsequently written-off as irrecoverable.

### 20 Irregular expenditure

Irregular expenditure is recorded in the notes to the financial statements when confirmed. The amount recorded is equal to the value of the irregular expenditure incurred unless it is impracticable to determine, in which case reasons therefor are provided in the note.

Irregular expenditure is removed from the note when it is either condoned by the relevant authority, transferred to receivables for recovery or not condoned and is not recoverable.

Irregular expenditure receivables are measured at the amount that is expected to be recoverable and are derecognised when settled or subsequently written-off as irrecoverable.

### 21 Changes in accounting policies, accounting estimates and errors

Changes in accounting policies that are effected by management have been applied retrospectively in accordance with Modified Cash Statement (MCS) requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the change in policy. In such instances the department shall restate the opening balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.

Changes in accounting estimates are applied prospectively in accordance with MCS requirements.

Correction of errors is applied retrospectively in the period in which the error has occurred in accordance with MCS requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the error. In such cases the department shall restate the opening balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.



### **ACCOUNTING POLICIES**

for the Year Ended 31 March 2018

### 22 Events after the reporting date

Events after the reporting date that are classified as adjusting events have been accounted for in the financial statements. The events after the reporting date that are classified as non-adjusting events after the reporting date have been disclosed in the notes to the financial statements.

### 23 Principal-Agent arrangements

The department is not party to any principal-agent arrangements.

### 24 Departures from the MCS requirements

Management has concluded that the financial statement present fairly the department's primary and secondary information; that the department complied with the Standard except that it has departed from a particular requirement to achieve fair presentation; and the requirement from which the department has departed, the nature of the departure and the reason for departure.

### 25 Capitalisation reserve

The capitalisation reserve comprises of financial assets and/or liabilities originating in a prior reporting period but which are recognised in the statement of financial position for the first time in the current reporting period. Amounts are recognised in the capitalisation reserves when identified in the current period and are transferred to the National/Provincial Revenue Fund when the underlying asset is disposed and the related funds are received.

### 26 Recoverable revenue

Amounts are recognised as recoverable revenue when a payment made in a previous financial year becomes recoverable from a debtor in the current financial year. Amounts are either transferred to the National/Provincial Revenue Fund when recovered or are transferred to the statement of financial performance when written-off.

### 27 Related party transactions

A related party transaction is a transfer of resources, services or obligations between the reporting entity and a related party. Related party transactions within the Minister/Member of the Executive Council's portfolio are recorded in the notes to the financial statements when the transaction is not at arm's length.

Key management personnel are those persons having the authority and responsibility for planning, directing and controlling the activities of the department. The number of individuals and their full compensation is recorded in the notes to the financial statements.

### **ACCOUNTING POLICIES**

for the Year Ended 31 March 2018

### 28 Inventories

At the date of acquisition, inventories are recognised at cost in the statement of financial performance.

Where inventories are acquired as part of a non-exchange transaction, the inventories are measured at fair value as at the date of acquisition.

Inventories are subsequently measured at the lower of cost and net realisable value or where intended for distribution (or consumed in the production of goods for distribution) at no or a nominal charge, the lower of cost and current replacement value.

The cost of inventories is assigned by using the weighted average cost basis.

### 29 Public-Private Partnerships

Public Private Partnerships (PPP) are accounted for based on the nature and or the substance of the partnership. The transaction is accounted for in accordance with the relevant accounting policies.

A summary of the significant terms of the PPP agreement, the parties to the agreement, and the date of commencement thereof together with the description and nature of the concession fees received, the unitary fees paid, rights and obligations of the department are recorded in the notes to the financial statements.

### 30 Employee benefits

The value of each major class of employee benefit obligation (accruals, payables not recognised and provisions) is disclosed in the Employee benefits note.



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### 1. Appropriation Statement

	201	7/18		2016/17		
Programmes	Final Actual Funds Appropriation Received		Funds not requested/ not received	Final Appropriation	Appropriation Received	
	R'000	R'000	R'000	R'000	R'000	
ADMINISTRATION	236 688	236 688	-	222 984	222 984	
POLICY DEVELOPMENT, RESEARCH AND ANALYSIS	32 396	32 396	-	28 303	28 303	
LABOUR RELATIONS AND HUMAN RESOURCE MANAGEMENT	66 973	66 973	-	77 464	77 464	
GOVERNMENT CHIEF INFORMATION OFFICER	17 145	17 145	-	18 865	18 865	
SERVICE DELIVERY SUPPORT	235 747	235 747	-	156 523	156 523	
GOVERNANCE OF PUBLIC ADMINISTRATION	288 195	288 195	-	275 707	275 707	
Total	877 144	877 144	-	779 846	779 846	

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

			2017/18	2016/17
		Note	R'000	R'000
2.	Departmental Revenue			
	Tax revenue			
	Sales of goods and services other than capital assets	2.1	173	193
	Interest, dividends and rent on land	2.2	8	3
	Transactions in financial assets and liabilities	2.3	294	561
	Departmental revenue collected		475	757
			2017/18	2016/17
		Note	R'000	R'000
2.1	Sales of goods and services other than capital assets	2		
	Sales of goods and services produced by the department		173	193
	Sales by market establishment		95	114
	Other sales		78	79
	Total		173	193
			2017/18	2016/17
		Note	R'000	R'000
2.2	Interest, dividends and rent on land	2		
	Interest		8	3
	Total		8	3
			2017/18	2016/17
		Note	R'000	R'000
2.3	Transactions in financial assets and liabilities	2		
	Receivables		136	125
	Other Receipts including Recoverable Revenue		158	436
	Total		294	561



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

			2017/18	2016/17
		Note	R'000	R'000
3.	Aid Assistance			
	Opening Balance		10 335	9 174
	As restated		10 335	9 174
	Transferred from statement of financial performance		11 252	10 335
	Paid during the year		(10 335)	(9 174)
	Closing Balance	3.1 &3.2	11 252	10 335
			2017/18	2016/17
		Note	R'000	R'000
3.1	Analysis of balance by source	3	-	-
	Aid assistance from RDP		11 252	10 335
	Closing Balance		11 252	10 335
			2017/18	2016/17
		Note	R'000	R'000
3.2	Analysis of balance	3		
	Aid assistance repayable		11 252	10 335
	Closing balance		11 252	10 335
	<b>3</b>			
	Aid assistance not requested/not received			73 621
			2017/18	2016/17
		Note	R'000	R'000
3.3	Aid assistance expenditure per economic			
	classification	3		
	Current		61 305	33 740
	Transfers and subsidies		50	
	Total aid assistance expenditure		61 355	33 740

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

		2017/18	2016/17
		R'000	R'000
4.	Compensation of Employees		
4.1	Salaries and wages		
	Basic salary	177 786	172 822
	Performance award	1 134	1 491
	Service Based	473	284
	Compensative/circumstantial	4 741	5 759
	Periodic payments	632	172
	Other non-pensionable allowances	48 061	47 000
	Total	232 827	227 528
		2017/18	2016/17
		R'000	R'000
4.2	Social Contributions		
	Pension	20 973	20 403
	Medical	6 588	6 570
	Bargaining council	35	33
	Total	27 596	27 006
	Total compensation of employees	260 423	254 534

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

			2017/18	2016/17
		Note	R'000	R'000
5.	Goods and services			
	Administrative fees		2 069	1 357
	Advertising		961	4 458
	Minor assets	5.1	464	333
	Bursaries (employees)		452	442
	Catering		2 871	3 023
	Communication		6 502	6 703
	Computer services	5.2	25 826	20 819
	Consultants: Business and advisory services		2 989	4 672
	Legal services		3 672	2 747
	Contractors		1 560	3 037
	Agency and support / outsourced services		-	50
	Entertainment		29	44
	Audit cost – external	5.3	4 109	3 807
	Fleet services		2 109	2 029
	Consumables	5.4	5 100	7 288
	Operating leases		40 873	38 792
	Property payments	5.5	10 119	12 091
	Rental and hiring		1 891	3 341
	Transport provided as part of the departmental activities		721	137
	Travel and subsistence	5.6	28 079	29 915
	Venues and facilities		4 311	5 716
	Training and development		1 462	2 447
	Other operating expenditure	5.7	3 436	5 373
	Total		149 605	158 621

Administrative fees is higher than the previous year due to fees paid to the Department of Rural Development to access deeds data to verify ownership of property related to the e-disclosure system.

The decrease in expenditure on the items advertising, consumables and rental and hiring is as a result of the reduction in costs related to procurement of promotional items and marketing, less printing and a reduction in audio-visual services as part of the cost containment measures.

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

Computer services is higher by R5 million due to the higher pricing of software licences and higher internet usage in the department.

A decrease is shown under consultants related to business and advisory services as the review of the PILIR modality was a once off expenditure that was incurred in the 2016/17 financial year. Contractors also indicates a reduction that is due to the down scaling of the use of audio-visual services as part of the cost containment measures.

An increase in the building rent causing the operating leases to be higher than the previous financial year.

The total travel cost shows a decrease compared to the 2016/17 financial year. This is mainly due to lower fare paid for domestic flights after negotiations by the National Treasury with the various airlines. The minimizing of the number of delegates on international trips also assisted with reducing the cost of international travel.

Training and Development is lower due to a high staff turnover during the 2017/18 financial year which created staff shortages in various areas of the department. This left very little time for employees to attend outsourced training.

The item other operating expenditure is lower than the previous year since the department no longer required off site storage for redundant furniture. This item is also effected by cost saving initiatives that reduced printing by the department.

	2017/18	2016/17
No	R'000	R'000
5.1 Minor assets	5	
Tangible assets	464	333
Machinery and equipment	464	333
Total	464	333
	2017/18	2016/17
No	rte R'000	R'000
5.2 Computer services 5	5	
SITA computer services	18 735	14 246
External computer service providers	7 091	6 573
Total	25 826	20 819



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

			2017/18	2016/17
		Note	R'000	R'000
5.3	Audit cost – external	5		
	Regularity audits		4 109	3 807
	Total		4 109	3 807
			2017/18	2016/17
		Note	R'000	R'000
5.4	Consumables	5		
	Consumable supplies	, and the second	2 039	2 956
	Uniform and clothing		41	77
	Household supplies		1 657	1 246
	Building material and supplies		124	110
	Communication accessories		9	2
	IT consumables		96	414
	Other consumables		112	1 107
	Stationery, printing and office supplies		3 061	4 332
	Total		5 100	7 288
			0017/10	0017/17
		N .	2017/18	2016/17
F F	Duamanta mananta	Note	R'000	R'000
5.5	Property payments	5	7.040	0.050
	Municipal services		7 849 419	9 950 218
	Property management fees		240	344
	Property maintenance and repairs Other		1 611	1 579
	Total		10 119	12 091
	Total			
			2017/18	2016/17
		Note	R'000	R'000
5.6	Travel and subsistence	5		
	Local		21 944	21 506
	Foreign		6 135	8 409
	Total		28 079	29 915
			· · · · · · · · · · · · · · · · · · ·	

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

			2017/18	2016/17
		Note	R'000	R'000
5.7	Other operating expenditure	5		
	Professional bodies, membership and subscription fees		168	47
	Resettlement costs		-	140
	Other		3 268	5 186
	Total		3 436	5 373
			2017/18	2016/17
		Note	R'000	R'000
6.	Payments for financial assets			
	Debts written off	6.1	60	378
	Total		60	378
			2017/18	2016/17
		Note	R'000	R'000
6.1	Debts written off			
	Other debt written off	6		
	Irrecoverable debts of employees		1	16
	Fruitless and wasteful expenditure (catering and appointment of			
	an audit company)		-	10
	Fruitless and wasteful expenditure (lease of Centurion building)		-	302
	Fruitless and wasteful expenditure (interest charged by a supplier)		-	3
	Unavoidable loss in relation to hotel "no shows"		22	43
	Damaged hired vehicles		33	4
	Bursary debt		4	
	Total		60	378
	Total debt written off		60	378



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

			2017/18	2016/17
		Note	R'000	R'000
7.	Transfers and Subsidies			
	Provinces and municipalities	31	8	5
	Departmental agencies and accounts	ANNEXURE 1A	436 020	332 394
	Foreign governments and international organisations	ANNEXURE 1B	1 848	2 693
	Households	ANNEXURE 1C	3 213	1 381
	Total		441 089	336 473
		1	2017/18	2016/17
		Note	R'000	R'000
8.	Expenditure for capital assets			
	Tangible assets		5 702	13 265
	Machinery and equipment	29	5 702	13 265
	Intangible assets	30	8	-
	Software		8	-
	Total		5 710	13 265
8.1	Analysis of funds utilised to acquire capital a	ssets - 2017/18		
		Voted Funds	Aid assistance	TOTAL
		R'000	R'000	R'000
	Tangible assets	5 702	-	5 702
	Buildings and other fix structures	5 702	-	5 702
	Intangible assets	8	-	8
	Software	8	-	8

5710

5710

Total

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

8.2	Analysis of	f funds	utilised	to	acquire	capital	assets -	20	16/	17
-----	-------------	---------	----------	----	---------	---------	----------	----	-----	----

		Voted Funds	Aid assistance	TOTAL
		R'000	R'000	R'000
	Tangible assets	13 265	-	13 265
	Machinery and equipment	13 265	-	13 265
	Total	13 265	-	13 265
			2017/18	2016/17
8.3	Finance lease expenditure included in Expenditure assets	for capital	R'000	R'000
	Machinery and equipment		1 010	1 965
	Total		1 010	1 965
			2017/18	2016/17
			R'000	R'000
9.	Unauthorised Expenditure			
9.1	Reconciliation of unauthorised expenditure			
	Opening balance		8 812	8 812
	As restated		8 812	8 812
	Closing balance		8 812	8 812
			2017/18	2016/17
	Analysis of closing balance		R'000	R'000
	Unauthorised expenditure awaiting authorisation		8 812	
	Total		8 812	
0.0	A substitute of successful and a success	41	2017/18	2016/17
9.2	Analysis of unauthorised expenditure awaiting au per economic classification	inorisation	R'000	R'000
	Current		8 812	8 812
	Total		8 812	8 812



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

					2017/18	2016/17
9.3	Analysis of unauthorised expend authorisation per type	iture awaiti	ing		R'000	R'000
	Unauthorised expenditure relating to over	erspending of	a main divis	sion		
	within the vote				8 812	8 812
	Total				8 812	8 812
9.4	Unauthorised expenditure split int	to current a	nd non-			
					2017/18	
				Current	Non-current	Total
	Details			R'000	R'000	R'000
	Over expenditure of a Main division within	n the Vote	_	-	8 812	8 812
	Total		_	-	8 812	8 812
					0017/10	0017/17
					2017/18 R'000	2016/17 R'000
10	Cook and Cook Forthelest				K 000	K UUU
10	Cash and Cash Equivalents				15.000	
	Consolidated Paymaster General Account				15 288	6 963
	Cash on hand				39	49
	Total				15 327	7 012
					2017/18	2016/17
				Note	R'000	R'000
11	Prepayments and Advances					
	Travel and subsistence				20	5
	Advances paid (Not expensed)			11.1	713	4 759
	Total				733	4 764
		Note	Balance as at 1 April 2017	Less: Amount expensed in current year	Add: Current Year advances	Balance as at 31 March 2018
11.1	Advances paid (Not expensed)	11	R'000	R'000	R'000	R'000
		Annexure				
	National departments	5A	4 759	4 046		713
	Total		4 759	4 046	-	713

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

2017/18

2016/17

			Current	current	Total		Current	current	Total
			R'000	R'000	R'000		R'000	R'000	R'000
12	Receivables	Note							
	Claims recoverable	12.1	3 130	2 867	5 997		2 832	2 602	5 434
	Staff debt	12.2	47	13	60		94	16	110
	Other debtors	12.3	99	723	822		501	616	1 117
	Total		3 276	3 603	6 879		3 427	3 234	6 661
						2	2017/18		2016/17
					Note		R'000		R'000
12.1	Claims recoverable				12				
	National departments						2 28		2 363
	Provincial departments						79	5	619
	Public entities						2 91	2	2 452
	Total						5 99	<b>7</b>	5 434
						2	2017/18		2016/17
					Note		R'000		R'000
12.2	Staff debt				12				
	Debt account						5	1	87
	Private telephone							-	21
	Tax debt							9	2
	Total						6	0	110
						2	2017/18		2016/17
					Note		R'000		R'000
12.3	Other debtors				12				
	Disallowance: Damages and Lo						31	7	337
	Claims recoverable: Private en	terprises					24	7	536
	Claims recoverable: Foreign G	overnments an	d					•	
	International Organisations						15		152
	Income tax							-	5
	Damaged vehicle						10		87
	Total						82	<b>2</b> 	1 117



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

			2017/18	2016/17
		Note	R'000	R'000
12.4	Impairment of receivables	12		
	Estimate of impairment of receivables		1 161	1 180
	Total		1 161	1 180
			2017/18	2016/17
		Note	R'000	R'000
13	Voted Funds to be Surrendered to the Revenue Fund			
	Opening balance		16 575	6 690
	As restated		16 575	6 690
	Transfer from statement of financial performance (as restated)		20 257	16 <i>575</i>
	Paid during the year		(16 575)	(6 690)
	Closing balance		20 257	16 575
		,	2017/18	2016/17
			R'000	R'000
14	Departmental revenue and NRF Receipts to be surre to the Revenue Fund	endered		
	Opening balance		116	8
	As restated		116	8
	Transfer from Statement of Financial Performance (as restated)		475	757
	Paid during the year		(547)	(649)
	Closing balance		44	116

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

			2017/18	2016/17
		Note	R'000	R'000
15	Payables - current			
	Advances received	15.1	-	113
	Clearing accounts	15.2	40	51
	Other payables	15.3	-	4
	Total	-	40	168
			2017/18	2016/17
		Note	R'000	R'000
15.1	Advances received	15		
		Annexure		
	National departments	5B		113
	Total	_	_	113
			2017/18	2016/17
		Note	R'000	R'000
15.2	Clearing accounts	15		
	Salary income tax		40	50
	Tax debt	_	_	1
	Total	-	40	51
			2017/18	2016/17
		Note	R'000	R'000
15.3	Other payables	15		
	Damaged vehicle		-	2
	T&S advance foreign	_		2
	Total	_	-	4



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

			2017/18				2016/17
			One to two years	Two to three years	More than three years	Total	Total
		Note	R'000	R'000	R'000	R'000	R'000
16	Payables – non-current						
	Advances received	16.1	113	-	-	113	
	Total		113	-	-	113	
					0017	//10	0017/17
				Mata	2017		2016/17
16.1	Advances received			Note	R'O	00	R'000
10.1	Advances received			A			
	National departments			Annexu 5B	re	113	-
	Total					113	_
					2017		2016/17
					R'0	00	R'000
17	Net cash flow available fro	m operati	ng activiti	es			
	Net surplus/(deficit) as per Statement	of Financial Pe	erformance		3	31 984	27 667
	Add back non cash/cash movements n	ot deemed op	erating activi	ties	(1	9 358)	1 512
	(Increase)/decrease in receivables				(	1 514)	2 233
	(Increase)/decrease in prepayments a					4 031	3 104
	Increase/(decrease) in payables – cur	rent				(128)	(577)
	Expenditure on capital assets					5 7 1 0	13 265
	Surrenders to Revenue Fund					7 122)	(7 339)
	Surrenders to RDP Fund/Donor					0 335)	(9 174)
	Net cash flow generated by operatin	g activities				12 626	29 179
					2017	7/18	2016/17
					R'O		R'000
18	Reconciliation of cash and flow purposes	cash equ	vivalents f	or cash			
	Consolidated Paymaster General acco	ount			1	5 288	6 963
	Cash on hand					39	49
	Total					15 327	7 012

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

			2017/18	2016/17
		Note	R'000	R'000
19	Contingent liabilities and contingent assets			
19.1	Contingent liabilities			
	Liable to			
	Claims against the department	Annexure 2	39 091	13 702
	Total		39 091	13 702
		_	2017/18	2016/17
			R'000	R'000
20	Commitments			
	Current expenditure			
	Approved and contracted		46 917	84 829
	Approved but not yet contracted		1 817	14 309
		_	48 734	99 138
	Capital Expenditure			
	Approved and contracted		3 476	527
	Approved but not yet contracted		1 029	-
		_	4 505	527
	Total Commitments	_	53 239	99 665

### Indicate whether a commitment is for longer than a year

### Commitments longer than 1 year:

Travel with Flair

SITA Decentralised Support Services

SITA Main Frame Hosting Services

SITA Hosted Batch Printing

SITA Web Hosting Services

SITA Virtual Private Network Services

SITA PABX

SITA e-Disclosure

Konica Minolta

Bytes Document Solutions

Careways

BAKZ Engineering

Siswe Africa

Amandla Amoya Investments

Hlobisa Enviro Club



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

				2017/18 R'000	2016/17 R'000
21	Accruals and payables not recognised				
21.1	Accruals				
	Listed by economic classification	30 days	30+ days	Total	Total
	Goods and services	8 244	-	8 244	11 849
	Capital assets	83	-	83	332
	Total	8 327	-	8 327	12 181
				2017/18	2016/17
	Listed by programme level			R'000	R'000
	Administration			6 457	7 346
	Policy Development, Research and Analysis			48	75
	Labour Relations and Human Resource Development			1 219	991
	Government Chief Information Officer			11	115
	Service Delivery Support			420	3 135
	Governance of Public Administration			172	519
	Total		_	8 327	12 181
			-		
21.2	Payables not recognised				
	Listed by economic classification	30 days	30+ days	Total	Total
	Goods and services	325	-	325	1 328
	Total	325	-	325	1 328
				2017/18	2016/17
	Listed by programme level			R'000	R'000
	Administration		•	89	1 121
	Policy Development, Research and Analysis			4	-
	Labour Relations and Human Resource Development			3	13
	Government Chief Information Officer			-	-
	Service Delivery Support			228	180
	Governance of Public Administration			1	14
	Total		_	325	1 328
				2017/18	2016/17
	Included in the above totals are the following:		Note	R'000	R'000
	Confirmed balances with departments		Annexure 4	957	214
	Confirmed balances with other government entities		Annexure 4	-	8 475
	Total		_	957	8 689
			_		

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

		2017/18	2016/17
		R'000	R'000
22	Employee benefits		
	Leave entitlement	11 374	10 401
	Service bonus (Thirteenth cheque)	6 070	6 005
	Performance awards	3 906	4 057
	Capped leave commitments	6 867	7 631
	Total	28 217	28 094

<sup>32</sup> Cases for the current leave cycle amounting to R204 901.43 have negative balances

### 23 Lease Commitments

### 23.1 Operating Leases

Buildings and other fixed and equipment   Total structures   Fixed equipment   Fixed structures   Fixed equipment   Fi	2017/18	other fixed structures	and equipment		Total
Buildings and other fixed and structures equipment   Fixed and structures   Fixed and str		R'000	R'000		R'000
Buildings and other fixed and structures equipment   Total	Not later than 1 year	64 636	-		64 636
2016/17         other fixed structures         and equipment         Total           R'000         R'000         R'000           Not later than 1 year         53 862         -         53 86           Later than 1 year and not later than 5 years         56 642         -         56 64	Total lease commitments	64 636	-		64 636
Not later than 1 year       53 862       -       53 86         Later than 1 year and not later than 5 years       56 642       -       56 64	2016/17	other fixed	and		Total
Later than 1 year and not later than 5 years 56 642 - 56 64		R'000	R'000		R'000
	Not later than 1 year	53 862	-		53 862
Total lease commitments 110 504 - 110 50	Later than 1 year and not later than 5 years	56 642		_	56 642
	Total lease commitments	110 504	-		110 504

Buildings and Machinery

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

Finance leases ** 2017/18	Buildings and other fixed structures	Machinery and equipment	Total
	R'000	R'000	R'000
Not later than 1 year	-	2 190	2 190
Later than 1 year and not later than 5 years		1 417	1 417
Total lease commitments	-	3 607	3 607
2016/17	Buildings and other fixed structures	Machinery and equipment	Total
2016/17	other fixed	and	Total R'000
2016/17 Not later than 1 year	other fixed structures	and equipment	
	other fixed structures R'000	and equipment R'000	R'000

<sup>\*\*</sup> This note excludes leases relating to public private partnerships as they are separately disclosed to note no. 28.

	2017/18	2016/17
	R'000	R'000
24 Irregular Expenditure		
24.1 Reconciliation of irregular expenditure		
Opening balance	13 502	13 552
Prior period error	-	(221)
As restated	13 502	13 331
Add: Irregular expenditure - relating to prior year	643	
Add: Irregular expenditure - relating to current year	3 992	3 361
Less: Prior year amounts condoned	(9 263)	(2 594)
Less: Current year amounts condoned	_	(596)
Irregular expenditure awaiting condonation	8 874	13 502
Analysis of awaiting condonation per age classification		
Current year	3 992	2 765
Prior years	4 882	10 737
Total	8 874	13 502

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### 2017/18 24.2 Details of irregular expenditure - added current year (relating to current and prior years) R'000 Incident Disciplinary steps taken/criminal proceedings Failure to comply with Treasury Regulation 16A6.1 Under investigation 17 cases related to the 2017/18 financial year were declared irregular due to the transactions below R500 000.00 being procured without the required 1 835 quotations Failure to comply with Treasury Regulation 8.2 and Under investigation departmental procurement procedures 1 case was declared irregular expenditure as the order amount was exceeded 6 Failure to comply with Treasury Regulation 8.2 and Under investigation departmental procurement procedures 2 cases were declared as irregular expenditure as the normal procurement processes were not followed 290 Failure to comply with Treasury Regulation 8.2 and Under investigation departmental procurement procedures 1 case was declared as irregular expenditure as the normal procurement processes were not followed 23 Failure to comply with procurement processes To be investigated. 29 cases where 3 quotations were not requested between R2 000 and R5 000 111 Failure to comply with the Public Service Act To be investigated. 110 cases of overtime where Regulation 49(1)(c) 30% of basic salary was exceeded 92 Failure to comply with procurement processes 1 case where 3 quotations were not obtained for sign language services 8

Total 4 635

Quotation period

To be investigated. 37 cases of shorter Request for

2 2 7 0



Failure to comply with procurement processes

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### 2017/18 24.3 Details of irregular expenditure condoned R'000 Incident Condoned by (condoning authority) 5 cases relating to failure to comply with the Accounting Officer 80/20 principle in the 2009/10 financial year was derecognised 590 1 case related to the procuring of services without Accounting Officer obtaining 3 quotations in the 2009/10 financial year 56 164 cases relating to catering, expired contracts Accounting Officer and/or orders, services rendered before the order date and procuring services without obtaining 3 quotations related to the 2010/11 financial year 5 299 122 cases relating to failure to comply with the Accounting Officer 80/20 principle, catering, expired orders and procuring services without obtaining 3 quotations in the 2011/12 financial year 1 232 61 cases including expenditure for catering, expired Accounting Officer contracts and procuring services without obtaining 3 quotations during the 2012/13 financial year 1 462 20 cases in relation to procuring services without Accounting Officer

Total 9 263

Accounting Officer

24.4 Prior period error 2016/17

	R'000
Nature of prior period error	
Relating to 2016/17 (affecting the opening balance)	(221)
Relating to 2013/14 (affecting the opening balance)	(17)
Relating to 2014/15 (affecting the opening balance	(204)
Total	(221)

The amount of R221 000.00 was previously condoned but not deducted from the closing balance.

obtaining 3 quotations and where the Service Level Agreement was not in place during the 2013/14

3 cases related to catering limits exceeded without

prior approval and where a Service Level Agreement

financial year

was not in place

570

54

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

			2017/18	2016/17
25	Fruitless and wasteful expenditu	re	R'000	R'000
25.1	Reconciliation of fruitless and waste	eful expenditure		
	Opening balance		-	355
	As restated		-	355
	Fruitless and wasteful expenditure – relating	to current year	3	7
	Less: Amounts resolved		(1)	(362)
	Closing balance		2	2
				2017/18
25.2	Analysis of awaiting resolution per	economic classification		R'000
	Current			2
	Total			2
25.3 /	Analysis of current year's (relating to	current & prior vears) fruitles	s and wasteful	2017/18
	expenditure	1 / /		R'000
Inciden	ıt	Disciplinary steps taken/criminal	proceedings	
	g expenditure incurred due to unavoidable late	Written off as a loss		
	ation of an Executive Management Committee			1
meeting				1
	g expenditure incurred due to unavoidable late	Under investigation		
meeting	ation of an Executive Management Committee			2
Total	9			3
Ioiai				3

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### 26 Related party transactions

### In kind goods and services provided/received

DPSA advising the CPSI on technical and procedural issues related to personnel security checks, vetting and security awareness

DPSA providing to the CPSI messenger services twice a week

DPSA provides to the CPSI technical and procedural advice in relation to information communication technology management

CPSI makes use of the virtual private network of the DPSA

DPSA provides to the CPSI internal labour relations functions and services

DPSA provides to the CPSI internal employee wellness services

DPSA assist the CPSI with technical and procedural advice in relation to human resource management and development

DPSA provides to the CPSI technical and procedural advice on matter retaining to financial management and administration and supply chain management

DPSA provides to the CPSI internal audit and risk management services

DPSA provides legal functions and services to the CPSI

### List related party relationships

The Department has a related party relationship with each of the public sector entities that falls within the portfolio of the Minister for the Public Service and Administration. This includes the National School of Government, the Public Service Commission, the Centre for Public Service Innovation and the Government Employees Medical Scheme. During the period of review all transaction entered into with these organisations were at arms' length.

			2017/18	2016/17
			R'000	R'000
27	Key management personnel	No. of Individuals		
	Political office bearers (provide detail below)			
	Officials:	4	4 400	4 152
	Level 15 to 16	11	10 927	10 631
	Level 14 (incl Chief Financial Officer if at a lower level)	38	42 357	33 761
	Total		57 684	48 544

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

			2017/18	2016/17
			R'000	R'000
28	Public Private Partnership			
	Unitary fee paid		8 232	5 953
	Indexed component		8 232	5 953
	A	nalysis of indexed component	8 232	5 953
	G	Goods and Services (excluding lease		
	ро	ayments)	4 336	3 459
	0	perating leases	3 067	2 023
	In	iterest	829	471

The DPSA currently participates in the transversal contract RTG 718 for the provision of fleet vehicles to the state of which the Department of Transport is the custodian. The contract has been extended and is currently running on a month to month basis ending in February 2019.

### 29 Movable Tangible Capital Assets

# MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2018

	Opening balance	Value adjustments	Additions	Disposals	Closing balance	
MACHINERY AND EQUIPMENT	54 837	(5)	5 272	10 491	49 613	,
Transport assets	5 700	-	2 755	949	7 506	>
Computer equipment	32 208	-	1 377	7 583	26 002	2
Furniture and office equipment	9 394	(5)	716	871	9 234	Į.
Other machinery and equipment	7 535	-	424	1 088	6 871	
TOTAL MOVABLE TANGIBLE CAPITAL ASSETS	54 837	(5)	5 272	10 491	49 613	-

### Movable Tangible Capital Assets under investigation

Included in the above total of the movable tangible capital assets per the asset register

are assets that are under investigation:

Machinery and equipment

73

1317



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### **Additions**

# 29.1 ADDITIONS TO MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2018

	Cash	Non-cash	(Capital work-in- progress current costs and finance lease payments)	Total
MACHINERY AND EQUIPMENT	5 702	1 927	(2 357)	5 272
Transport assets	1 838	1 927	(1 010)	2 755
Computer equipment	1 377	-	-	1 377
Furniture and office equipment	2 063	-	(1 347)	716
Other machinery and equipment	424	-	-	424
TOTAL ADDITIONS TO MOVABLE TANGIBLE CAPITAL ASSETS	5 702	1 927	(2 357)	5 272

# 29.2 DISPOSALS OF MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2018

	Non-cash disposal	Total disposals	Cash received Actual
	R'000	R'000	R'000
MACHINERY AND EQUIPMENT	10 491	10 491	-
Transport assets	949	949	-
Computer equipment	7 583	7 583	-
Furniture and office equipment	871	871	-
Other machinery and equipment	1 088	1 088	-
TOTAL DISPOSAL OF MOVABLE TANGIBLE CAPITAL ASSETS	10 491	10 491	-

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### 29.3 Movement for 2016/17

# MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2017

	Opening balance	Additions	Disposals	Closing balance
	R'000	R'000	R'000	R'000
MACHINERY AND EQUIPMENT	51 398	11 268	7 829	54 837
Transport assets	3 501	2 199	-	5 700
Computer equipment	31 058	7 222	6 072	32 208
Furniture and office equipment	9 656	330	592	9 394
Other machinery and equipment	7 183	1 517	1 165	7 535
TOTAL MOVABLE TANGIBLE CAPITAL ASSETS	51 398	11 268	7 829	54 837

### 29.4 Minor assets

## MOVEMENT IN MINOR ASSETS PER THE ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2018

	Intangible assets	Machinery and equipment	Total
	R'000	R'000	R'000
Opening balance	36	10 344	10 380
Additions	-	450	450
Disposals	9	1 129	1 138
TOTAL MINOR ASSETS	27	9 665	9 692
	Intangible	Machinery	Total
	assets	and equipment	Total
Number of minor assets at cost	15	6 <i>7</i> 1 <i>4</i>	6 729
Number of minor assets at cost	15	0 / 14	0 / 29
TOTAL NUMBER OF MINOR ASSETS	15	6714	6 729

### Minor Capital Assets under investigation

	Number	Value
Included in the above total of the minor capital assets per the asset register		
are assets that are under investigation:	-	R'000
Machinery and equipment	33	78



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### Minor assets

### MOVEMENT IN MINOR ASSETS PER THE ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2017

	Intangible assets	Machinery and equipment	Total
	R'000	R'000	R'000
Opening balance	37	11 388	11 425
Additions	-	309	309
Disposals	1	1 353	1 354
TOTAL MINOR ASSETS	36	10 344	10 380

### 29.5 Movable assets written off

### MOVABLE ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2018

	Specialised military assets	Intangible assets	Heritage assets	Machinery and equipment	Biological assets	Total
	R'000	R'000	R'000	R'000	R'000	R'000
ssets written off	_	_	_	7 325	_	7 325
TAL MOVABLE ASSETS WRITTEN OFF		-	-	7 325	_	7 325

### MOVABLE ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2017

	Specialised military assets	Intangible assets	Heritage assets	Machinery and equipment	Biological assets	Total
	R'000	R'000	R'000	R'000	R'000	R'000
Assets written off	-	-	-	-	-	-
TOTAL MOVABLE ASSETS WRITTEN OFF	-	-	-	-	-	_

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### 29.6 S42 Movable Capital Assets

## MAJOR ASSETS SUBJECTED TO TRANSFER IN TERMS OF \$42 OF THE PFMA - 31 MARCH 2018

	Machinery and equipment	Total
No of Assets	4	4
Value of the asset (R'000)	1 034	1 034

# MINOR ASSETS SUBJECTED TO TRANSFER IN TERMS OF \$42 OF THE PFMA - 31 MARCH 2018

	achinery and uipment	Total
No of Assets	1	1
Value of the asset (R'000)	3	3

## MAJOR ASSETS SUBJECTED TO TRANSFER IN TERMS OF \$42 OF THE PFMA - 31 MARCH 2017

	Machinery and equipment	Total
No of Assets	2	2
Value of the asset (R'000)	19	19

### 30 Intangible Capital Assets

# MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2018

	Opening balance	Value adjustments	Additions	Disposals	Closing balance
	R'000	R'000	R'000	R'000	R'000
SOFTWARE	2 954	-	8	10	2 952
TOTAL INTANGIBLE CAPITAL ASSETS	2 954	-	8	10	2 952



### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

# 30.1 ADDITIONS TO INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2018

	Cash	Non-cash	(Development work-in- progress current costs)	Received current, not paid (Paid current year, received prior year	Total
	R'000	R'000	R'000	R'000	R'000
SOFTWARE	8	-	-	-	8
TOTAL ADDITIONS TO INTANGIBLE					
CAPITAL ASSETS	8	-	-	-	8

# 30.2 DISPOSALS OF INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2018

	Sold for cash	Non-cash disposal	Total disposals	Cash received Actual
	R'000	R'000	R'000	R'000
SOFTWARE	-	10	10	-
TOTAL DISPOSAL OF INTANGIBLE CAPITAL ASSETS	-	10	10	-

Movement for 2016/17

# 30.3 MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2017

	Opening balance	Prior period error	Additions	Disposals	Closing balance
	R'000	R'000	R'000	R'000	R'000
SOFTWARE	3 045	-	-	91	2 954
TOTAL INTANGIBLE CAPITAL ASSETS	3 045	-	-	91	2 954

7
d Restated amount
R'000
9 139 338
139 338
_

Commitments in relation to the Belgium donor funding were not disclosed in the 2016/17 financial year and therefore had to be added at the amount of R54 509 million

# VOTE 10

# ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

STATEMENT OF CONDITIONAL GRANTS AND OTHER TRANSFERS PAID TO MUNICIPALITIES 32

		GRANT AL	GRANT ALLOCATION			TRANSFER	
NAME OF MUNICIPALITY	DoRA and other transfers	Roll Overs	Adjustments	Total Available	Actual Transfer	Funds Withheld	Re-allocations by National Treasury or National Department
	R'000	R'000	R'000	R'000	R'000	R'000	%
Tshwane Municipality	9	,	4	10	∞	1	1
TOTAL	9	•	4	10	8		1

# VOTE 10

# ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

# **ANNEXURE 1A**

# STATEMENT OF TRANSFERS TO DEPARTMENTAL AGENCIES AND ACCOUNTS

		TRANSFER A	FRANSFER ALLOCATION		TRANSFER	ISFER	2016/17
DEPARTMENTAL AGENCY/ ACCOUNT	Adjusted Appropriation	Roll Overs	Adjustments	Total Available	Actual Transfer	% of Available funds Transferred	Final Appropriation
	R'000	R'000	R'000	R'000	R'000	%	R'000
Public Service Commission	242 764	I	5 295	248 059	248 059	100%	229 233
National School of Government	153 906	_	ı	153 906	153 906	100%	71 067
Centre for Public Sector Innovation	34 055	_	ı	34 055	34 055	100%	32 094
TOTAL	430 725	-	5 295	436 020	436 020	1	332 394

#### VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

#### **ANNEXURE 1B**

# STATEMENT OF TRANSFERS TO FOREIGN GOVERNMENT AND INTERNATIONAL ORGANISATIONS

		TRANSFER ALLOCATION	LLOCATION		EXPENI	EXPENDITURE	2016/17
FOREIGN GOVERNMENT/ INTERNATIONAL ORGANISATION	Adjusted Appropriation Act	Roll Overs	Adjustments	Total Available	Actual Transfer	% of Available funds Transferred	Final Appropriation
	R'000	R'000	R'000	R'000	R'000	%	R'000
Transfers							
Commonwealth Association Public Administration and Management (CAPAM)	302	ı	ı	302	271	%06	299
African Training and Research Centre in Administration for Development (CAFRAD)	1	1	1	1	1	'	725
International Institute of Administrative Sciences (IIAS)	09	1	ı	09	36	%09	42
Organisational Economic Cooperation and Development (OECD)	276	1	ı	276	248	%06	233
New Partnership African Development	1 504	1	1	1 504	1 293	%98	1 394
TOTAL	2 142	I	ı	2 142	1 848	1	2 693

#### VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### **ANNEXURE 1C**

### STATEMENT OF TRANSFERS TO HOUSEHOLDS

		TRANSFER ALLOCATION	LLOCATION		EXPENDITURE	ITURE	2016/17
ноизеногрз	Adjusted Appropriation Act	Roll Overs	Adjustments	Total Available	Actual Transfer	% of Available funds Transferred	Final Appropriation
	R'000	R'000	R'000	R'000	R'000	%	R'000
Transfers							
H/H Employee Social Benefits: Leave Gratuity	2 608	1	1	2 608	2 608	100%	1 380
H/H Employee Benefits: Injury on duty		1	,	1	1	1	1
Severance Package	585	1	1	585	585	100%	1
H/H Refund & Remuneration: Act of Grace	20	1	1	20	20	100%	1
TOTAL	3 213	•	•	3 213	3 213	•	1 381

#### VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### **ANNEXURE 1D**

# STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED

		2017/18	2016/17
NAME OF ORGANISATION	NATURE OF GIFT, DONATION OR SPONSORSHIP	R'000	R'000
Received in kind			
Capitec Bank	Sponsorship for the National Batho Pele Awards	270	209
Ou Mutual	Sponsorship for the National Batho Pele Awards	1	8
Premium Hotel	Sponsorship for the National Batho Pele Awards	1	11
Pepper Club	Sponsorship for the National Batho Pele Awards	1	9
Sizwe Ntsaluba Gobodo	Sponsorship for the National Batho Pele Awards	200	50
Wings Travel	Sponsorship for the National Batho Pele Awards	1	25
Government Employees Medical Fund	Sponsorship for the National Batho Pele Awards	200	I
Chinese Academy of Government (CAG)	Sponsored flight ticket and accommodation to the Republic of China	80	I
National Human Resource Development Institute	Sponsored flights, accommodation and ground transport	1	47
German Development Institute	Sponsored flights, accommodation and par diem for training course	222	248
United Nations	Sponsored flights, accommodation and par diem for training course	1	48
African Union	Sponsored flights, accommodation and par diem	21	I
People's Republic of China	Sponsored, accommodation and ground transport	160	I
Khanty-maslyk, Russia	Sponsored flights	09	1
Kigali, Rwanda	Sponsored flights, accommodation and par diem	44	1
Afrocentric IP PTY(LTD)	Sponsorship for the Government Information Technology Officers Council	33	ı

#### VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

		2017/18	2016/17
NAME OF ORGANISATION	NATURE OF GIFT, DONATION OR SPONSORSHIP	R'000	R'000
PCW	Sponsorship for the Government Information Technology Officers Council	2	'
Dell EMC	Sponsorship for the Government Information Technology Officers Council		'
State Information Technology Agency (SITA)	Sponsorship for the Government Information Technology Officers Council	120	1
State Information Technology Agency (SITA)	Sponsorship for the Government Information Technology Officers Council	099	1
Stortech	Sponsorship for the Government Information Technology Officers Council	80	'
Setsibi IT Solutions	Sponsorship for the Government Information Technology Officers Council	40	'
Dimension Data	Sponsorship for the Government Information Technology Officers Council	49	'
Veritas	Sponsorship for the Government Information Technology Officers Council	14	-
Law Trust	Sponsorship for the Government Information Technology Officers Council	20	•
Afrocentric IP	Sponsorship for the Government Information Technology Officers Council	9	-
Microsoft SA	Sponsorship for the Government Information Technology Officers Council	9	'
Oracle	Sponsorship for the Government Information Technology Officers Council	9	1
Dimension Data	Sponsorship for the Government Information Technology Officers Council	9	1
NOX	Sponsorship for the Government Information Technology Officers Council	24	1
Global Micro	Sponsorship for the Government Information Technology Officers Council	37	1
State Information Technology Agency (SITA)	Sponsored, registration fee	13	'
TOTAL		2 680	652

#### VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

#### **ANNEXURE 1E**

### STATEMENT OF AID ASSISTANCE RECEIVED

NAME OF DONOR	PURPOSE	OPENING BALANCE	REVENUE	EXPENDI- TURE	PAID BACK ON/BY 31 MARCH	CLOSING
Received in cash		R'000	R'000	R'000	R'000	R'000
The Kingdom of the Belgium Government	Tirelo Bosha Service Improvement Programme	10 335	70 100	58 848	10 335	11 252
European Union	Unlocking Public Service Innovation	ı	2 507	2 507	1	ı
TOTAL		10 335	72 607	61 355	10 335	11 252

VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### **ANNEXURE 1F**

# STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS MADE AND REMISSIONS, REFUNDS AND PAYMENTS MADE AS AN ACT OF GRACE

NATIBE OF GIET DONATION OR SPONSORSHIP	2017/18	2016/17
	R'000	R'000
Made in cash		
H/H Refund & Remuneration: Act of Grace	20	
TOTAL	20	

#### VOTE 10

## ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

#### **ANNEXURE 2**

## STATEMENT OF CONTINGENT LIABILITIES AS AT 31 MARCH 2018

NAME OF LIABILITY	Opening balance 1 April 2017	Liabilities incurred during the year	Liabilities paid/ cancelled/ reduced during the year	Liabilities recoverable	Closing balance 31 March 2018
	R'000	R'000	R.000	R'000	R'000
Claims against the department					
Best Secure Guarding PTY vs DPSA	2 033	1	2 033	'	1
Afroview Communications	149	•	ı	'	149
ME Mtshana vs Minister for Public Service	06	1	1	'	06
Pro-Active Health Solutions vs Provincial Department of Health and 2 Other	6 310	•	1	•	6 310
Henry Hugo Smith vs Pooe JL & 4 Others	5 102	-	1	•	5 102
University of Stellenbosch vs DPSA	18	•	18	'	1
BL Nxumalo and 64 others vs DPSA	1	27 373	1	•	27 373
LA Wiegang vs Minister for Public Service and MEC of Roads and Transport N.O.	-	29	1	-	29
TOTAL	13 702	27 440	2 051	•	39 091

#### VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### **ANNEXURE 3**

### **CLAIMS RECOVERABLE**

	Confirmed balance outstanding	nce outstanding	Unconfirmed balance outstanding	ed balance nding	Total	- Is	Cash in transit at year end 2017/18*	
GOVERNMENT ENTITY	31/03/2018	31/03/2017	31/03/2018	31/03/2017	31/03/2018	31/03/2017	Receipt date up to six (6) working days	Amour
	R'000	R'000	R'000	R'000	R'000	R'000	after year end	R'000
DEPARTMENTS	'	'	'	'	,	,		
Corporate Governance and Traditional Affairs	1	1	17	17	17	17		
Communication	1	1		14		41		
Defence	1	1	127	127	127	127		
Economic Development	1	1	1	2	1	2		
Home Affairs	1	1	1 461	1 428	2 419	1 428		
Human Settlement	1	1	84	88	84	86		
National School of Government	1	101	1	1	1	101		
Labour	1	1	1	471	484	471		
Public Service Commission	'	1	4	4	4	4		
Public Works	1	1	59	09	59	09		
Water Affairs	1	1	52	52	52	52		
	1	101	2 289	2 261	3 247	2 362		

#### VOTE 10

## ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

	Confirmed balance outstanding	ice outstanding	Unconfirm	Unconfirmed balance outstanding	Total	- Is	Cash in transit at year end 2017/18*	
GOVERNMENT ENTITY	31/03/2018	31/03/2017	31/03/2018	31/03/2017	31/03/2018	31/03/2017	Receipt date up to six (6) working days	Amount
	R'000	R'000	R'000	R'000	R'000	R'000	after year end	R'000
OTHER GOVERNMENT ENTITIES								
Gauteng Department of Finance	1	1	104	09	105	09		'
Gauteng Department of Roads and Transport	1	1	439	359	778	359		'
Gauteng Human Settlement	1	1	49	49	49	49		'
Gauteng Infrastructure Development	1	1	81	1	81	1		'
								•
Mpumalanga Provincial Government								'
Education	1	1	33	ı	33	1		'
Health	1	1	12	12	12	12		'
Office of the Premier	1	'	42	42	42	42		'
Limpopo Provincial Government								
Health and Social Development	ı	1	21	21	21	21		•
Local Government and Housing	ı	-	10	10	10	10		

#### VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

	Confirmed balance outstanding	nce outstanding	Unconfirmed balance outstanding	ed balance nding	Total	<del>-</del> 5	Cash in transit at year end 2017/18*	
GOVERNMENT ENTITY	31/03/2018	31/03/2017	31/03/2018	31/03/2017	31/03/2018	31/03/2017	Receipt date up to six (6) working days	Amount
	R'000	R'000	R'000	R'000	R'000	R'000	after year end	R'000
North West Provincial Government								
Health	1	ı	2	2	2	2		1
Transport Road Community Safety	1	ı	2	2	2	2		1
Western Cape Provincial Government								
Education	1	1		62	_	62		1
Public Entities								
Gauteng Enterprises	-	1	1 458	1 228	1 458	1 228		1
National Youth Development Agency	1	ı	508	278	909	278		1
Public Sector Education and Training Authority	1	1	843	843	843	843		1
State Information Technology Agency	-	1	103	103	103	103		1
	•	•	3 708	3 071	4 048	3 071		•
TOTAL	657	101	2 997	5 332	7 295	5 433		1

#### VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

#### **ANNEXURE 4**

### INTER-GOVERNMENT PAYABLES

	Confirmed balance outstanding	nce outstanding	Unconfirmed bal	Unconfirmed balance outstanding	TOTAL	JĄ.	Cash in transit at year end	at year end
GOVERNMENT ENTITY	31/03/2018	31/03/2017	31/03/2018	31/03/2017	31/03/2018	31/03/2017	Payment date up to six (6) working days	Amount
	R'000	R'000	R'000	R.000	R'000	R.000	before year end	R'000
DEPARTMENTS								
Current								
Government Printers	1	2	1	1	1	2		
Home Affairs	756	88	1	1	957	88	3 April 2018	957
National School of Government	1	124	1	1	1	124		
Total Departments	957	214	1	1	957	214		957
OTHER GOVERNMENT ENTITY								
Current								
State Information Technology Agency	1	8 475	ı	1	1	ı		8 475
Total Other Government Entities	1	8 475	1	1	1	ı		8 475
TOTAL	957	8 689	1	1	957	214		8 689

#### VOTE 10

## ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### **ANNEXURE 5A**

### INTER-ENTITY ADVANCES PAID (Note 11)

	Confirmed balance outstanding	ice outstanding	Unconfirmed balance outstanding	ınce outstanding	TOTAL	AL
ENTITY	31/03/2018	31/03/2017	31/03/2018	31/03/2017	31/03/2018	31/03/2017
	R'000	R'000	R'000	R'000	R'000	R'000
NATIONAL DEPARTMENTS						
International Relations and Cooperation	713	4 759	1	-	713	4 7 5 9
TOTAL	713	4 7 5 9	1	-	713	4 7 5 9

#### VOTE 10

### ANNEXURES TO THE ANNUAL FINANCIAL STATEMENTS

for the Year Ended 31 March 2018

### **ANNEXURE 5B**

### INTER-ENTITY ADVANCES RECEIVED (Note 16)

	Confirmed balanc	ce outstanding	Unconfirmed balance outstanding	nce outstanding	TOTAL	AL
ENTITY	31/03/2018	31/03/2017	31/03/2018	31/03/2017	31/03/2018	31/03/2017
	R'000	R'000	R'000	R'000	R'000	R'000
NATIONAL DEPARTMENTS						
International Relations and Cooperations	113	113	1	1	113	113
TOTAL	113	113	1	1	113	113
Current	1	1	1	1	1	1
Non-current	113	113	1	•	113	113

#### RP:283/2018 | ISBN: 978-0-621-46525-9 DEPARTMENT OF PUBLIC SERVICE AND ADMINISTRATION

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