

GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS

STATE SECURITY AGENCY

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PRIVATE SECURITY INDUSTRY

NOTICE CALLING FOR PUBLIC COMMENT

DEPARTMENT OF POLICE

The Minister of Police, Nkosinathi Phiywayinkosi Thamsanqa Nhleko intends to make regulations in terms of Section 35 of the Private Security Industry Regulation Act, 2001 (Act 56 of 2001) regarding the minimum training standards, instructions and qualifications for the different categories or classes of security service providers in the private security industry.

The draft regulations and minimum training standards are contained in the Schedule to this Notice and are hereby published for general information and written comment from interested persons.

An invitation is hereby extended to any person or private or public institution wishing to provide comment on the draft regulations to submit such comments in writing to the office of the within 30 days from the publication of the Gazette.

Comments must be in writing and directed to:

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PREAMBLE

WHEREAS the private security industry in general play an important role in protecting and safeguarding rights to life and security of persons;

AND WHEREAS the Private Security Industry Regulatory Authority is responsible for the proper regulation of the private security industry in terms of the Private Security Industry Regulation Act, 2001 (Act No. 56 of 2001), which includes to determine, promote and enforce minimum training standards of security service providers and prospective security service providers;

AND WHEREAS the Minister of Police deems it necessary to make regulations on minimum training standards for the occupation of security service provider in order to promote a private security industry that is characterized by professionalism and that is responsive to the needs of the private security industry, consumers and the public.

Be it published, therefore, the draft regulations contained in this Schedule for comment by interested persons.

CHAPTER 1

PURPOSE, INTERPRETATION, APPLICATION AND DEFINITIONS

Purpose and interpretation

1. (1) The purpose of these regulations is to promote the competence and skills of security service providers and prospective security service providers.
- (2) These regulations must be interpreted in view of their purpose and in a manner consistent with the Private Security Industry Regulation Act, the Skills Development Act, the National Qualifications Framework Act and any other law enhancing the quality of education and training in the private security industry.

Application

2. These regulations apply to –
 - (a) all skills development providers providing security training to security service providers;
 - (b) all security service providers, whether registered with the Authority or not, in practicing the occupation of security service provider, in rendering a security service or carrying on business in the rendering of a security service, or in performing any other act or function which is subject to the Act;

- (c) every person using his or her own employees to protect or safeguard merely his or her own property or other interests, or persons or property on his or her premises or under his or her control, to the extent provided for in the Act and these regulations; and
- (d) every category or class of persons as contemplated in the Act, taking into account the nature of the relevant provisions of these regulations.

Definitions

3. In these regulations any word or expression to which a meaning has been assigned in the Private Security Industry Regulation Act will bear the meaning so assigned and, unless the context indicates otherwise –

“accreditation” means the certification of a person, a body or an institution as having the capacity to fulfill a particular function in the quality assurance system in terms of the National Qualifications Framework;

“Act” means the Private Security Industry Regulation Act, 2001 (Act No. 56 of 2001) and all the regulations made in terms of the Act;

“armed security service provider” means a security service provider who carries a firearm whilst performing a security service;

“assessment” means the process of gathering and weighing evidence in order to determine whether or not learners can demonstrate outcomes specified in a unit standard, part qualification and/or qualification registered on the National Qualifications Framework;

“assessment quality partner” means a body delegated by the Quality Council for Trades and Occupations to develop assessment instruments and manage external summative assessment of specific occupational qualifications, part qualifications and unit standards;

“assessor” means a person registered by an assessment quality partner for the purposes of conducting external assessment to measure the achievement of specified National Qualifications Framework standards or qualifications;

“assets-in-transit officer” means a security service provider who protects or safeguards cash or other valuables when being transported from one point to another and includes, protecting and escorting assets during collection, in-transit and delivery operations;

“**cabler**” means a person who installs different types of cables within the electronic security industry from point of origin to termination point;

“**categorised safe**” means a safe categorized by the South African Bureau of Standards;

“**close protection officer**” means a security service provider who only renders a service consisting of the protection or safeguarding of a natural person;

“**control room or surveillance operator**” means a person who monitors images, signals or transmissions from electronic security equipment;

“**development quality partner**” means a body delegated by the Quality Council for Trades and Occupations to manage the process of developing specific occupational qualifications or part qualifications, curricula and assessment specifications;

“**director**” includes a staff member of the Authority appointed as the acting director by the Council or to whom any powers or duties of the director have been delegated or assigned, as the case may be;

“**event security officer**” means a person who provide a service aimed at ensuring order and safety on a premises used for sporting, recreational, entertainment, cultural, religious, political or similar purposes and to which members of the public are invited or to which they are permitted to have access;

“**firearm**” means a firearm as defined in the Firearms Control Act, 2000 (Act No. 60 of 2000) and all regulations made in terms thereof;

“**guarding industry**” means the sector in which security service providers guard or protect fixed property, premises, goods, persons or employees;

“**installer**” means a person who installs security equipment and includes mounting and testing of electronic security systems;

“**key cutter**” means a person who uses a specialized device to reproduce, duplicate, cut or adapt keys used to lock, unlock, close or engage a locking mechanism;

“maritime security officer” means a person who renders a security service at a port as defined in the National Ports Act, 2005 (Act No. 12 of 2005) or which have been determined as a port in terms of section 10(2) of the said Act;

“moderation” means the process which ensures that assessments of the outcomes described in the National Qualifications Framework standards, part qualifications or qualifications is fair, valid and reliable;

“moderator” means a person, body or organization that ensures that the assessment of the outcomes described in the National Qualifications Framework standards, part qualifications or qualifications is fair, valid and reliable;

“monitoring / interception device” means an interception or monitoring device as defined in Section 1 of the Regulation of Interception of Communications and Provision of Communications-related Information Act (Act 70 of 2002);

“national key point” means a national key point as defined in the National Key Points Act, 1980 (Act No. 102 of 1980) or any subsequent legislation governing national key points and strategic installations;

“National Qualifications Framework” means the National Qualifications Framework as contemplated in Section 4 of the National Qualifications Framework Act, 2008 (Act No. 67 of 2008);

“National Qualifications Framework Act” means the National Qualifications Framework Act, 2008 (Act No. 67 of 2008);

“non-categories safe” means a safe not categorized by the South African Bureau of Standards;

“port security officer” means a person who renders a security service at a rail port, airport or harbour port other than a port as defined in the National Ports Act, 2005 (Act No. 12 of 2005) or a national key point;

“Private Security Industry Regulations, 2002” means the Private Security Industry Regulations, 2002 made in terms of the Private Security Industry Regulation Act, 2001 (Act No. 56 of 2001);

“professional body” means a professional body as defined in the National Qualifications Framework Act, 2008 (Act No. 67 of 2008);

“reaction officer” means a security officer who reacts or respond to signals from security equipment used by a client and includes the driving of a motorized vehicle in the performance of the reaction duties;

“retail security officer” means a person who renders a security service within shops, supermarkets, chain stores, wholesale outlets and distribution centers;

“safe installer” means a person who install a categorized or non-categorized safe;

“safe technician” means a person who open or restore the security of categorized safes;

“satellite tracking device” means a device that either individually or in combination with other equipment, is used to track persons or property in order to protect, safeguard or recover such persons or property;

“Sectoral Determination” means the Sectoral Determination 6 made for the private security sector in terms of the Basic Conditions of Employment Act, 1997 (Act No. 75 of 1997);

“service dog” means a dog used for safeguarding as defined in the Performing Animals Protection Act, 1935 (Act No. 24 of 1935) as amended and includes a dog used to search for substances, follow a scent track, search or locate persons or evidence and assist in investigating stock theft crimes;

“Skills Development Act” means the Skills Development Act, 1998 (Act No. 97 of 1998) and Skills Development Amendment Act, 2008 (Act No. 37 of 2008);

“skills development provider” means a provider of security training in terms of these regulations, managing the assessment thereof and which have been accredited by the Quality Council for Trades and Occupations or delegate for this purpose, and includes an assessment centre or provider who assess learners and recognition of prior learning candidates only;

“skills programme” means a skills programme in terms of Section 20 of the Skills Development Act, 1998 (Act No. 97 of 1998) and includes a part qualification;

“South African Qualifications Authority” means the South African Qualifications Authority established in terms of Section 10 of the National Qualifications Framework Act, 2008 (Act No. 67 of 2008);

“Statutory Security Training Standards Manual” means a manual as contemplated in regulation 28 of these regulations;

“technician” means a person who configure an electronic security equipment and includes identifying and rectifying faults in an installation;

“these regulations” means the regulations contained in this Schedule;

“training instructor” means a person who educate a learner in a unit standard, skills programme, part qualification and qualification registered on the National Qualifications Framework and as contemplated in these regulations and includes a facilitator;

“Training of Security Officer Regulations, 1992” means the Training of Security Officer Regulations, 1992 made in terms of Section 32 (1) of the Security Officers Act, 1987 (Act No. 92 of 1987) and includes any Notices made in terms of this Act establishing training standards for the private security industry; and

“unit standard” means a registered statement of desired education and training outcomes and their associated assessment criteria.

CHAPTER 2

PRIVATE SECURITY INDUSTRY REGULATORY AUTHORITY, ACCREDITATION AND REGISTRATION

General functions of the Private Security Industry Regulatory Authority

4. (1) The Authority shall through the office of its director and, for the purpose of the promotion of the training of security service providers –

(a) determine security training for different categories or classes of security service providers;

These categories or classes includes, but are not limited to –

- (i) categories or grades of security officers as defined under the Sectoral Determination;
 - (ii) reaction officers;
 - (iii) event security officers;
 - (iv) assets-in-transit officers;
 - (v) specialist security services;
 - (vi) close protection officers;
 - (vii) security service providers required to carry firearms;
 - (viii) persons required to install, service or repair security equipment;
 - (ix) persons monitoring signals or transmissions from electronic security equipment;
 - (x) locksmiths;
 - (xi) private investigators;
 - (xii) persons required to handle service dogs;
 - (xiii) persons providing security training / instruction to a security service provider or prospective security service provider;
 - (xiv) persons advising on the protection or safeguarding of a person or property or type of security service or on the use of security equipment; and
 - (xv) persons managing, controlling or supervising the rendering of a security service.
- (b) determine the contents of the security training, in consultation with the Quality Council for Trades and Occupations and the private security industry, which will be developed as skills programmes or part qualifications based on qualifications and unit standards registered on the National Qualifications Framework;
- (c) On successful application to the Quality Council for Trades and Occupations, perform in its capacity as regulator of the private security industry and/or as a professional body, the assessment quality partner and/or development quality partner functions as contemplated in the Skills Development Act and comply with the requirements insofar as such functions are delegated or enter into an agreement with any other body to which such functions were delegated by the Quality Council for Trades and Occupations;
- (d) monitor and audit the quality of security training provided by a skills development provider;

- (e) keep an electronic record of all training completed by a security service provider or applicant security service provider in terms of these regulations;
- (f) compile, amend or substitute a Statutory Security Training Standards Manual consisting of skills programmes, part qualifications or qualifications for the different categories or classes of security service providers as contemplated in the Act and as contemplated in regulation 28 of these regulations; and
- (g) issue in the form prescribed and on such conditions as it may determine a certificate and identification card indicating the security training of a security service provider.

Accreditation of a skills development provider

- 5. (1) Any skills development provider who wish to provide security training as contemplated in these regulations must –
 - (a) be registered as a security service provider in terms of the Act;
 - (b) be accredited as a skills development provider by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated;
 - (c) continuously meet all the criteria for accreditation or provisional accreditation as determined from time to time by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated; and
 - (d) comply with all the obligations an accredited skills development provider must meet in terms of the rules, standards or criteria determined by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated and these regulations.

Change of accredited address

6. (1) Any accredited skills development provider who wish to change its address must apply, on the form approved for this purpose and accompanied by any documentation and conditions as it may require, for the change of address and accreditation of the new premises. The application must include the following information –
- (a) the reason for relocation; and
 - (b) details of the new address.
- (2) The Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated may, on receipt of an application to change an address –
- (a) conduct a site visit to determine whether the new premises meet the accreditation requirements; and
 - (b) issue an approval letter acknowledging the change of address and accreditation of the new premises.

Withdrawal of accreditation of a skills development provider

7. (1) The accreditation of a skills development provider shall lapse when –
- (a) the registration as security service provider is suspended or withdrawn for any reason as contemplated in section 26 of the Act;
 - (b) the registration as security service provider is suspended or withdrawn for failure to pay annual amounts in terms of legislation relating to the deduction and payment of annual amounts made in terms of the repealed Security Officers Act (Act No. 92 of 1987) or in terms of the Levies Act, 2002 (Act No. 23 of 2002);
 - (c) the registration as a security service provider is not renewed as contemplated in section 22 of the Act;

- (d) the accreditation is, for any reason withdrawn by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated or the accreditation and registration expires or lapse on a date determined by the Quality Council for Trades and Occupations or assessment quality partner; and
- (e) the training establishment request the withdrawal of accreditation for specified unit standards, part qualifications or qualifications.

Registration as an assessor or moderator

8. (1) Any person who intend to conduct an assessment for a security service provider in respect of a unit standard, skills programme or part qualification as contemplated in these regulations must –
- (a) be registered as a security service provider in terms of the Act;
 - (b) be registered as an assessor with the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated against the specific unit standard, skills programme or part qualification in which he or she intend to assess against; and
 - (c) ensure that his or her registration remain valid in terms of the conditions and requirements as prescribed by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated.
- (2) An assessor must, when conducting an assessment into the knowledge, competence, insight, skills and outcomes of security training as contemplated in these regulations, use the applicable officially approved methods and procedures, act in an objective manner without showing any prejudice or favour, and may not employ a method or practice that would distort the actual knowledge, insight, skills, competence or outcomes of the person undergoing the assessment.
- (3) Any person who intends to conduct moderation in respect of an assessment conducted in a unit standard, skills programme, part qualification or qualification as contemplated in these regulations must –

- (a) be registered as a security service provider in terms of the Act;
 - (b) be registered as a moderator with the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated against the specific unit standard, skills programme, part qualification or qualification in which he or she intend to moderate against; and
 - (c) ensure that his or her registration remain valid as per the conditions determined by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated.
- (4) A moderator must, when conducting moderation into an assessment in terms of any unit standard, skills programme, part qualification or qualification as contemplated in these regulations, use the officially approved methods and procedures, act in an objective manner and may not apply a method or practice that will result in the assessment of registered outcomes in being unfair, invalid or unreliable.
- (5) An assessor and moderator must comply with all the code of conduct rules and practices of the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated.

Withdrawal of registration as an assessor or moderator

9. (1) The registration of an assessor or moderator with the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated shall lapse when –
- (a) the registration as security service provider is suspended or withdrawn for any reason as contemplated in section 26 of the Act;
 - (b) the registration as security service provider is suspended or withdrawn for failure to pay annual amounts in terms of legislation relating to the deduction and payment of annual

amounts made in terms of the repealed Security Officers Act (Act No. 92 of 1987) or in terms of the Levies Act, 2002 (Act No. 23 of 2002);

- (c) the registration as a security service provider is not renewed as contemplated in section 22 of the Act;
- (d) the registration is for any reason withdrawn by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated or the accreditation and registration expires or lapse on a date determined by the Quality Council for Trades and Occupations or assessment quality partner; and
- (e) the assessor or moderator request the withdrawal of registration for specified unit standards, part qualifications or qualifications.

Learning programme evaluation

10. (1) A skills development provider must submit any training programmes in respect of any unit standard, skills programme, part qualification or qualification as contemplated in the Statutory Security Training Standards Manual to the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated for evaluation and approval. These training programmes includes, but are not limited, to the following –

- (a) a learner guide or manual which contains the information necessary for the learner to become competent in the applicable unit standard, skills programme, part qualification or qualification;
- (b) a learner workbook which must include exercises, self-tests, role players, case studies and practical work assignments;
- (c) an assessor guide;
- (d) a facilitator's guide or trainer lesson plan; and

- (e) any other document as required by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated.

Application for certification

11. (1) An accredited skills development provider must, on the successful completion of any unit standard, skills programme, part qualification or qualification in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations and following on from the assessment of a person, apply within a period of 14 days in the form prescribed by the Quality Council for Trades and Occupations or assessment quality partner, for certification of the person.

(2) Any theoretical assessments as contemplated in regulation 28(3) must be submitted by the accredited skills development partner to the Authority within 14 days in the form approved for this purpose by the Authority, accompanied by the documentation as required in terms of the form as well as payment of the amount determined by the Authority for this purpose.

- (3) The Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated must on receipt of any application for certification and as soon as reasonably possible, capture the learner record on the learner database approved for this purpose by the Quality Council for Trades and Occupations and South African Qualifications Authority.

(4) The Authority shall evaluate any certificate, other proof of competency as may be determined or theoretical assessment and if the Authority is satisfied that all requirements of these regulations have been complied with and on receipt of payment of any amount determined by the Authority for this purpose, issue to any security service provider a certificate as contemplated in regulation 4(1)(g) of these regulations, in which the Authority certifies that the security officer concerned has completed the relevant training course of the specific category or class of security service provider as contemplated in these regulations.

CHAPTER 3

TRAINING REQUIREMENTS FOR DIFFERENT CATEGORIES OR CLASSES OF SECURITY SERVICE PROVIDERS

Application of this chapter

12. The requirements regarding training, instruction and qualification in terms of these regulations apply in regard to the registration of an applicant as a security service provider as contemplated in Section 23(1)(c) of the Private Security Industry Regulation Act and do not substitute or qualify the provisions of any law or these regulations regarding the training, instruction or qualification required before a security service provider is allowed to render a particular security service.

Guarding industry

Patrol officer

13. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a security officer Grade E as defined in the Sectoral Determination must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) prepare, conduct and conclude a security patrol;
 - (c) applying legal aspects in a security environment;
 - (d) use security equipment;
 - (e) public relations and dealing with customers;
 - (f) assuming and relinquishing duties;
 - (g) prepare for, attend and give evidence in court;
 - (h) fire-fighting, prevention, and protection;
 - (i) occupational health and safety;
 - (j) basic first aid.

- (2) The security service provider as contemplated in regulation 13(1) must complete/obtain from a skills development provider, the skills programme described and recognized as patrol officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Access control officer

- (3) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a security officer Grade D as defined in the Sectoral Determination must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1);
 - (b) conduct access and egress control;
 - (c) identify an emergency and assist with evacuations and emergency drills;
 - (d) identify, handle and defuse conflict;
 - (e) ethics in a work environment;
 - (f) written communication;
 - (g) basic computer literacy.

- (4) The security service provider as contemplated in regulation 13(3) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer and access control officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Asset protection officer

- (5) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a security officer Grade C as defined in the Sectoral Determination must complete training or instruction in a skills

programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 13(1) and 13(3);
 - (b) coach a team member and enhance individual performance;
 - (c) knowledge of self and team in order to enhance team performance;
 - (d) manage reactions arising from trauma or loss;
 - (e) occupational health, safety and environmental principles;
 - (f) written and verbal communication;
 - (g) report writing and taking statements.
- (6) The security service provider as contemplated in regulation 13(5) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer, access control officer and asset protection officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Security supervisor

- (7) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a security officer Grade B as defined in the Sectoral Determination must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 13(5);
 - (b) time management;
 - (c) demonstrate basic understanding of labour legislation;
 - (d) interpret information from text;
 - (e) induction and training;
 - (f) give instructions.
- (8) The security service provider as contemplated in regulation 13(7) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer, access

control officer, asset protection officer and security first line supervisor in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Junior security manager

- (9) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a security officer Grade A as defined in the Sectoral Determination must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3), 13(5) and 13(7);
 - (b) understand crime prevention;
 - (c) understand management roles;
 - (d) conduct investigations;
 - (e) disciplinary action against employees;
 - (f) manage conflict in the workplace;
 - (g) conduct a security threat assessment.
- (10) The security service provider as contemplated in regulation 13(9) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer, access control officer, asset protection officer, security first line supervisor and security supervisor in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Specialist security services

Reaction officer

14. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a reaction officer must

complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 13(5);
- (b) provide security response services;
- (c) drive an official vehicle;
- (d) physical restraining techniques;
- (e) movement in a team;
- (f) knowledge of the statutory prescriptions applicable to the possession, handling, carrying, storage and use of a firearm and ammunition;
- (g) duties and obligations of firearm ownership in terms of legislation;
- (h) handle and use a handgun for business purposes, including tactical knowledge in the use of a firearm and any other relevant firearms issued to the security service provider;

- (2) The security service provider as contemplated in regulation 14(1) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer, access

control officer, asset protection officer and reaction officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Assets-in-transit officer

- (3) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of an assets-in-transit officer must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 13(5);
- (b) protect assets in transit;
- (c) knowledge of the statutory prescriptions applicable to the possession, handling, carrying, storage and use of a firearm and ammunition;
- (d) duties and obligations of firearm ownership in terms of legislation;

- (e) handle and use a handgun for business purposes, including tactical knowledge in the use of a firearm and tactical proficiency in the use of a handgun and any other relevant firearms issued to the security service provider.
- (4) The security service provider as contemplated in regulation 14(3) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer, access control officer, asset protection officer and assets-in-transit officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Assets-in-transit driver

- (5) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of an assets-in-transit driver must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3), 13(5) and 14(3);
 - (b) utilize a security vehicle for assets in transit operations.
- (6) The security service provider as contemplated in regulation 14(5) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer, access control officer, asset protection officer, assets-in-transit officer and assets-in-transit driver in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Port security officer

- (7) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a port security officer must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1) and 13(3);

- (b) apply passenger security within a passenger transport environment;
 - (c) secure cargo within the transport environment.
- (8) The security service provider as contemplated in regulation 14(7) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer, access control officer and port security officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Maritime security officer

- (9) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a maritime security officer must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 14(7);
 - (b) apply maritime security measures within a harbour port environment;
 - (c) legislative and legal prescripts applicable to a maritime security environment.
- (10) The security service provider as contemplated in regulation 14(9) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer, access control officer and maritime security officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Retail security officer

- (11) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a retail security officer must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1) and 13(3);
 - (b) apply security measures within the retail or wholesale industry;

- (c) understand how to deal with armed robbery incidents.
- (12) The security service provider as contemplated in regulation 14(11) must complete/obtain from a skills development provider the skills programmes described and recognized as patrol officer, access control officer and retail security officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Event security officer

- (13) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of an event security officer must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) apply legal aspects in a security environment;
 - (c) public relations and dealing with customers and conflict;
 - (d) work in a team;
 - (e) conduct access and egress control;
 - (f) conduct security at an event;
 - (g) use security equipment;
 - (h) fire fighting, prevention and protection;
 - (i) basic first aid;
 - (j) occupational health and safety;
 - (j) identify an emergency and assist with evacuations and emergency drills.
- (14) The security service provider as contemplated in regulation 14(13) must complete/obtain from a skills development provider the skills programme described and recognized as an event security officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Close protection services

15. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a close protection officer must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) knowledge of the role of the Authority and legislation governing the private security industry;
- (b) provide statistic protection of persons;
- (c) provide protection to persons whilst in transit;
- (d) provide protection to persons during the transition from transit protection to protection on foot and vice versa;
- (e) provide protection to a person during a pedestrian escort;
- (f) identify emergency situations and provide first aid;
- (g) physical defensive restraining techniques;
- (h) knowledge of statutory prescriptions applicable to the possession, handling, carrying, storage and use of a firearm and ammunition;
- (i) duties and obligations of firearm ownership in terms of legislation;
- (j) handle and use a handgun for business purposes including tactical knowledge in the use of firearms and tactical proficiency in the use of a handgun.

(2) The security service provider as contemplated in regulation 15(1) must complete/obtain from a skills development provider the skills programme described and recognized as close protection officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Electronic security industry

Close circuit television

16. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a cabler of a close

- circuit
qualification
- television must complete training or instruction in a skills programme, part qualification or which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of hand tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (2) The security service provider as contemplated in regulation 16(1) must complete/obtain from a skills development provider the skills programme described and recognized as cabler in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (3) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as an installer of close circuit television must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(1);
 - (b) understand elementary electronic principles applicable to electronic systems;
 - (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;
 - (h) understand the basic theory and components of CCTV systems;
 - (i) install CCTV systems;
 - (j) use and care for power tools.
- (4) The security service provider as contemplated in regulation 16(3) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler and installer

(CCTV) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

- (5) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a technician of close circuit television must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(1) and 16(3);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (6) The security service provider as contemplated in regulation 16(5) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler, installer (CCTV) and technician (CCTV) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Access control system

- (7) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a cabler of an access control system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of hand tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.

- (8) The security service provider as contemplated in regulation 16(7) must complete/obtain from a skills development provider the skills programme described and recognized as cabler in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (9) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as an installer of an access control system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(7);
 - (b) understand elementary electronic principles applicable to electronic systems;
 - (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;
 - (h) understand the concepts and principles of electronic access control systems;
 - (i) install electronic access control systems;
 - (j) use and care for power tools.
- (10) The security service provider as contemplated in regulation 16(9) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler and installer (access control) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (11) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a technician of an access control system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(7) and 16(9);
 - (b) configure installations in various contexts;

- (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (12) The security service provider as contemplated in regulation 16(11) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler, installer (access control) and technician (access control) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Alarm system

- (13) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a cabler of an alarm system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of hand tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (14) The security service provider as contemplated in regulation 16(13) must complete/obtain from a skills development provider the skills programme described and recognized as cabler in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (15) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as an installer of an alarm system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(13);
 - (b) understand elementary electronic principles applicable to electronic systems;

- (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;

 - (h) understand the concepts and principles of intruder alarm systems;
 - (i) install an intruder alarm system, including radio transmitter and antenna system;
 - (j) use and care for power tools.
- (16) The security service provider as contemplated in regulation 16(15) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler and installer (alarm system) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (17) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a technician of an alarm system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(13) and 16(15);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (18) The security service provider as contemplated in regulation 16(17) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler, installer (alarm system) and technician (alarm system) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Fire detection system

- (19) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a cabler of a fire detection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of hand tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (20) The security service provider as contemplated in regulation 16(19) must complete/obtain from a skills development provider the skills programme described and recognized as cabler in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (21) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as an installer of a fire detection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(19);
 - (b) understand elementary electronic principles applicable to electronic systems;
 - (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;
 - (h) install a fire alarm and detection system;
 - (i) use and care for power tools.

- (22) The security service provider as contemplated in regulation 16(21) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler and installer (fire detection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (23) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a technician of a fire detection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(19) and 16(21);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text;
 - (f) maintain a fire alarm and detection system.
- (24) The security service provider as contemplated in regulation 16(23) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler, installer (fire detection) and technician (fire detection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

X-ray inspection system

- (25) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a cabler of an x-ray inspection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of hand tools;
 - (c) safe working practices;

- (d) basic ethics in a work environment;
 - (e) installation of cables.
- (26) The security service provider as contemplated in regulation 16(25) must complete/obtain from a skills development provider the skills programme described and recognized as cabler in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (27) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as an installer of an x-ray inspection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(25);
 - (b) understand elementary electronic principles applicable to electronic systems;
 - (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;
 - (h) understand the concepts and principles of an x-ray inspection system;
 - (i) install an x-ray inspection system;
 - (j) use and care for power tools;
 - (k) operate x-ray screening equipment within a security environment.
- (28) The security service provider as contemplated in regulation 16(27) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler and installer (x-ray inspection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (29) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a technician of an x-

ray inspection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 16(25) and 16(27);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (30) The security service provider as contemplated in regulation 16(29) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler, installer (x-ray inspection) and technician (x-ray inspection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Metal detection system

- (31) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a cabler of metal detection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of hand tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (32) The security service provider as contemplated in regulation 16(31) must complete/obtain from a skills development provider the skills programme described and recognized as cabler in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (33) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as an installer of a

metal detection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 16(31);
- (b) understand elementary electronic principles applicable to electronic systems;
- (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
- (d) install electronic equipment;
- (e) explain the use of installed systems;
- (f) provide customer service;
- (g) communication;
- (h) understand the concepts and principles of a metal detection system;
- (i) install a metal detection system;
- (j) use and care for power tools;
- (k) operate x-ray screening equipment within a security environment.

(34) The security service provider as contemplated in regulation 16(33) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler and installer (metal detection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

(35) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a technician of a metal detection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 16(31) and 16(33);
- (b) configure installations in various contexts;
- (c) assess threats to specify, design, sell, plan and install electronic security systems;
- (d) determine and rectify faults in an installation;
- (e) interpret and use information from text.

- (36) The security service provider as contemplated in regulation 16(35) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler, installer (metal detection) and technician (metal detection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Bomb detection system

- (37) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a cabler of a bomb detection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) knowledge of the role of the Authority and legislation governing the private security industry;
- (b) use of hand tools;
- (c) safe working practices;
- (d) basic ethics in a work environment;
- (e) installation of cables.

- (38) The security service provider as contemplated in regulation 16(37) must complete/obtain from a skills development provider the skills programme described and recognized as cabler in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

- (39) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as an installer of a bomb detection

system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 16(37);
- (b) understand elementary electronic principles applicable to electronic systems;
- (c) determine requirements for an electronic installation which includes site, resources and equipment needed;

- (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;
 - (h) understand the concepts and principles of a bomb detection system;
 - (i) install a bomb detection system;
 - (j) use and care for power tools;
 - (k) operate x-ray screening equipment within a security environment.
- (40) The security service provider as contemplated in regulation 16(39) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler and installer (bomb detection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (41) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a technician of a bomb detection system must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(37) and 16(39);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (42) The security service provider as contemplated in regulation 16(41) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler, installer (bomb detection) and technician (bomb detection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Monitoring / interception device

- (43) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a cabler of a monitoring / interception device must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of hand tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;
 - (e) installation of cables.
- (44) The security service provider as contemplated in regulation 16(43) must complete/obtain from a skills development provider the skills programme described and recognized as cabler in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (45) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as an installer of a monitoring / interception device must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(43);
 - (b) understand elementary electronic principles applicable to electronic systems;
 - (c) determine requirements for an electronic installation which includes site, resources and equipment needed;
 - (d) install electronic equipment;
 - (e) explain the use of installed systems;
 - (f) provide customer service;
 - (g) communication;
 - (h) understand the concepts and principles of a monitoring or interception device;
 - (i) install a monitoring or interception device;
 - (j) use and care for power tools;

- (46) The security service provider as contemplated in regulation 16(45) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler and installer (monitoring/interception device) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (47) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a technician of a monitoring / interception device must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(43) and 16(45);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) interpret and use information from text.
- (48) The security service provider as contemplated in regulation 16(47) must complete/obtain from a skills development provider the skills programmes described and recognized as cabler, installer (monitoring/interception device) and technician (monitoring/interception device) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Satellite tracking device

- (49) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as an installer of a satellite tracking device must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) use of hand tools;
 - (c) safe working practices;
 - (d) basic ethics in a work environment;

- (e) installation of cables;
 - (f) understand elementary principles applicable to electronic systems;
 - (g) determine requirements for an electronic installation which include site, resources and equipment needed;
 - (h) install electronic equipment;
 - (i) explain the use of installed systems;
 - (j) install a basic transmitter system;
 - (k) use and care for power tools;
- (50) The security service provider as contemplated in regulation 16(49) must complete/obtain from a skills development provider the skills programme described and recognized as satellite tracking installer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (51) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a technician of satellite tracking devices must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 16(49);
 - (b) configure installations in various contexts;
 - (c) assess threats to specify, design, sell, plan and install electronic security systems;
 - (d) determine and rectify faults in an installation;
 - (e) communication;
 - (f) provide customer service;
 - (g) interpret and use information from text.
- (52) The security service provider as contemplated in regulation 16(51) must complete/obtain from a skills development provider the skills programmes described and recognized as satellite tracking installer and satellite tracking technician in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Control room or surveillance operator

17. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a control room or surveillance operator must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) function competently within a specified control room environment;
 - (c) basic computer literacy;
 - (d) health and safety in the workplace.
- (2) The security service provider as contemplated in regulation 17(1) must complete/obtain from a skills development provider the skills programme described and recognized as control room operator in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (3) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties as a control room or surveillance supervisor must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 17(1);
 - (b) outline the legal environment of a selected industry;
 - (c) demonstrate basic understanding of labour legislation;
 - (d) induction and training;
 - (e) providing customer service;
 - (f) supervision.
- (4) The security service provider as contemplated in regulation 17(3) must complete/obtain from a skills development provider the skills programmes described and recognized as control room operator and control room supervisor in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith industry

Key cutter

18. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a key cutter must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) ethics in a work environment;
 - (c) standards and procedures governing health and safety in the workplace;
 - (d) customer service;
 - (e) duplicate and cut keys;
 - (f) keeping work area safe and productive;
 - (g) maintain key-cutting machines
- (2) The security service provider as contemplated in regulation 18(1) must complete/obtain from a skills development provider the skills programme described and recognized as key cutter in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith

- (3) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a locksmith must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 18(1);
 - (b) use of power tools;
 - (c) apply methods of opening locks;
 - (d) install and remove locks;
 - (e) identify and apply methods in opening a non-categorized safe;

- (f) originate keys;
 - (g) identify and evaluate a variety of locks to determine servicing and re-building requirements;
 - (h) open a vehicle without a key
- (4) The security service provider as contemplated in regulation 18(3) must complete/obtain from a skills development provider the skills programmes described and recognized as key cutter and locksmith in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Safe technician

- (5) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a safe technician must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) ethics in a work environment;
 - (c) standards and procedures governing health and safety in the workplace;
 - (d) customer service;
 - (e) duplicate and cut keys;
 - (f) keeping work area safe and productive;
 - (g) maintain key-cutting machines
 - (h) identify and apply methods in opening a non-categorised and categorized safe.
- (6) The security service provider as contemplated in regulation 18(5) must complete/obtain from a skills development provider the skills programmes described and recognized as safe technician in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Safe installer

- (7) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a safe installer must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) ethics in a work environment;
 - (c) standards and procedures governing health and safety in the workplace;
 - (d) customer service;
 - (e) use of power tools;
 - (f) keep work area safe and productive;
- (8) The security service provider as contemplated in regulation 18(7) must complete/obtain from a skills development provider the skills programme described and recognized as safe installer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith equipment installer

- (9) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to install, service or repair locksmith equipment must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) ethics in a work environment;
 - (c) customer service.
- (10) The security service provider as contemplated in regulation 18(9) must complete/obtain from a skills development provider the skills programme described and recognized as locksmith equipment

installer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Private investigator

19. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a private investigator must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) ethics in a work environment;
 - (c) conduct preliminary investigations;
 - (d) conduct an investigative interview utilizing proper questioning techniques;
 - (e) differentiate between statutory and common law crimes and determine whether a crime has been committed;
 - (f) understand the criminal justice system;
 - (g) write reports and take statements;
 - (h) administer a case file for investigation;
 - (i) give evidence in court;
 - (j) customer care.
- (2) The security service provider as contemplated in regulation 19(1) must complete/obtain from a skills development provider the skills programme described and recognized as private investigator in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Service dog handler

20. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to handle a service dog to deter crime must

complete but are not training or instruction in a skills programme, part qualification or qualification which includes, limited, to the following competencies:

- (a) depending on the type of security service rendered, all the relevant competencies for the specific grade of security service provider or class of security service provider as contemplated in these regulations;
 - (b) take care of a service dog to ensure its welfare;
 - (c) handle a service dog for purpose of protecting the handler and property.
- (2) The service dog used to deter crime must meet the following training standards:
- (a) be able to react to teasing and bite a tease bag or sack;
 - (b) indicate the presence of an intruder;
 - (c) heel on leash;
 - (d) sit at the halt;
 - (e) heel on leash with change of direction – left turn, right turn and about turn;
 - (f) bite on arm guard or suit; and
 - (g) 2 metres attack on criminal with arm guard or suit where handler and dog moves forward.
- (3) The security service provider as contemplated in regulation 20(1) must complete/obtain from a skills development provider the skills programme described and recognized as protection dog and relevant guarding industry or other class of security service provider skills programme in terms of these regulations and the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (4) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to handle a service dog to assist in searching for and apprehending a suspect must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 20(1);

- (b) utilize a service dog to assist in searching for and apprehension of a suspect.
- (5) The service dog used in searching and apprehension of a suspect must meet the following training standards:
- (a) 5 – 10 metre attack on criminal with an arm guard or protection suit – dog on leash and handler moves forward;
 - (b) heel course with changes of direction on and off leash;
 - (c) distance control at 10 metres – dog to follow sit and down commands;
 - (d) stay in any of the above positions for 3 minutes at 10 metres away;
 - (e) recall of dog, the handler to be approximately 10 metres away;
 - (f) area search in building or open area;
 - (g) attack on criminal – dog off leash;
 - (h) crowd control; and
 - (i) be able to negotiate natural and unnatural obstacles according to the specific needs or requirements of the client.
- (6) The security service provider as contemplated in regulation 20(4) must complete/obtain from a skills development provider the skills programme described and recognized as patrol dog and relevant guarding industry or other class or security service provider skills programme in terms of these regulations and the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.
- (7) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required in the course of his or her employment to –
- (a) handle a service dog to assist in the detection of substances; or
 - (b) use a service dog to trace or follow a human scent trail; or
 - (c) use a service dog to search, locate and rescue missing persons or evidence; or
 - (d) handle a service dog in the investigation of stock theft;

must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (i) all the competencies as contemplated in regulation 20(1);
- (ii) conduct a search for substances with the aid of a sniffer dog; or
- (iii) utilize a searching dog to follow the scent track of a human trail to apprehend; or
- (iv) locate the person linked to the scent, or utilize a service dog to search, locate or rescue missing persons or evidence; or
- (v) utilize a service dog to assist in the investigation of stock theft crimes.

(8) The service dog used as contemplated in regulation 20(7) must meet the following training standards:

- (a) heel course with changes of direction on and off leash;
- (b) distance control at 10 metres – dog to follow sit and down commands;
- (c) stay in any of the above positions for 3 minutes at 10 metres away;
- (d) recall of dog, the handler to be approximately 10 metres away;
- (e) area search in building or open area;
- (f) be able to negotiate natural and unnatural obstacles according to the specific needs or requirements of the client; and
- (g) be able to positively identify and indicate a specific substance or a specific group of substances.

(9) The security service provider as contemplated in regulation 20(7) must complete/obtain from a skills development provider the skills programme described and recognized as sniffer dog for the particular

application of the service dog and relevant guarding industry or other class of security service provider skills programme in terms of these regulations and the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

(10) All service dogs used as contemplated in regulation 20(2), 20(5) and 20(8), must be issued a certificate by the dog training centre and/or security dog supplier indicating the following:

- (a) name;
- (b) identification number;
- (c) date of birth or approximate date of birth;
- (d) breed and colour description;
- (e) training standards as contemplated in regulation 20(2), 20(5) and 20(8) specifying all relevant standards;
- (f) natural and unnatural obstacles the dog can negotiate; and
- (g) in the case of substance detection dogs, the specific substances or groups of substances the dog can detect must be specified.

National key point

21. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to render a security service at a national key point, must complete training or instruction in a skills programme, part qualification or qualification as prescribed in the National Key Points Act, 1980 (Act No. 102 of 1980) or any subsequent legislation or requirements governing national key points and strategic installations.

Armed security service provider.

22. (1) Every natural person, other than the persons contemplated in regulation 14(1), 14(3), 14(5) and 15(1) of these regulations, who is applying for registration as a security service provider or who is registered as a security service provider and is required to carry a firearm for the purpose of rendering a security service must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the statutory prescriptions applicable to the possession, handling, carrying, storage and use of a firearm and ammunition;
 - (b) duties and obligations of firearm ownership in terms of legislation;
 - (c) handle and use a firearm for business purposes.

- (2) The security service provider as contemplated in regulation 22(1) must complete/obtain from a skills development provider the skills programme described for the particular security service in terms of these regulations as well as the armed officer skills programme in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Advisor or consultant

Guarding Sector

23. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to render a security service by giving advice in the guarding industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 13(5);
- (b) outline the legal environment of a selected industry;
- (c) understanding crime prevention;
- (d) conduct a security threat assessment;
- (e) identify risks, its impact and developing contingency plans for managing risk.

- (2) The security service provider as contemplated in regulation 23(1) must complete/obtain from a skills development provider the skills programme described and recognized as advisor / consultant (guarding, response or assets in transit) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Reaction Industry

- (3) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to render a security service by giving advice in the reaction or response industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 13(5);
 - (b) outline the legal environment of a selected industry;
 - (c) understanding crime prevention;
 - (d) conduct a security threat assessment;
 - (e) identify risks, its impact and developing contingency plans for managing risk;
 - (f) provide security response services.
- (4) The security service provider as contemplated in regulation 23(3) must complete/obtain from a skills development provider the skills programme described and recognized as advisor / consultant (guarding, response or assets in transit) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Assets- in- transit Industry

- (5) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to render a security service by giving advice in the assets-in-transit industry must complete training or instruction in a skills programme, part or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 13(1), 13(3) and 13(5);
 - (b) outline the legal environment of a selected industry;
 - (c) understanding crime prevention;
 - (d) conduct a security threat assessment;
 - (e) identify risks, its impact and developing contingency plans for managing risk;
 - (f) protect assets in transit.
- (6) The security service provider as contemplated in regulation 23(5) must complete/obtain from a skills development provider the skills programme described and recognized as advisor / consultant (guarding, response or assets-in-transit) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Close protection services

- (7) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to render a security service by giving advice in the close protection industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 15(1);
 - (b) assess risks and threats when planning and preparing for a close protection operation;
 - (c) apply principles of risk management
- (8) The security service provider as contemplated in regulation 23(7) must complete/obtain from a skills development provider the skills programmes described and recognized as close protection officer and advisor / consultant – close protection officer in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Electronic security industry

- (9) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to render a security service by giving advice on the use of electronic security equipment must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) determine requirements for an electrical installation which include site, resources and equipment needed;
 - (c) explain the use of installed systems;
 - (d) assess threats to specify, design, sell, plan and install electronic systems;
 - (e) customer service;
 - (f) ethics in a work environment;
 - (g) communication;
 - (h) demonstrate knowledge of the particular security equipment.

- (10) The security service provider as contemplated in regulation 23(9) must complete/obtain from a skills development provider the skills programme described and recognized as advisor / consultant in the particular electronic security equipment in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith equipment

- (11) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to render a security service by giving advice on locksmith equipment must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) outline the legal environment of a selected industry;
 - (c) customer service;
 - (d) ethics in a work environment;
 - (e) communication;
 - (f) maintain key cutting machines
- (12) The security service provider as contemplated in regulation 23(11) must complete/obtain from a skills development provider the skills programme described and recognized as advisor / consultant – locksmith equipment in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Safes

- (13) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to render a security service by giving advice on safes must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) outline the legal environment of a selected industry;
 - (c) customer service;
 - (d) ethics in a work environment;
 - (e) communication;
 - (f) identify and apply methods in opening a non-categorized safe.
- (14) The security service provider as contemplated in regulation 23(13) must complete/obtain from a skills development provider the skills programme described and recognized as advisor / consultant – safes in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Management

Generic management

24. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) knowledge of the role of the Authority and legislation governing the private security industry;
 - (b) applying leadership concepts in the workplace;
 - (c) understanding and applying code of conduct rules in a workplace;
 - (d) conduct a structured meeting;
 - (e) identify responsibilities in ensuring that objectives are met;
 - (f) apply a systems approach in achieving objectives;
 - (g) manage finances and budget;
 - (h) motivation and team building;
 - (i) problem solving, decision making and implementation of solutions;
 - (j) customer service;
 - (k) time management;
 - (l) demonstrate basic understanding of labour legislation.

- (2) The security service provider as contemplated in regulation 24(1) must complete/obtain from a skills development provider the skills programme described and recognized as generic management in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Guarding, reaction or assets-in-transit industry

- (3) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the guarding, reaction or assets-in-transit industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) understand crime prevention;
 - (c) conduct a security threat assessment.
- (4) The security service provider as contemplated in regulation 24(3) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – guarding, response and assets-in-transit industry in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Close circuit television

- (5) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the close circuit television industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of CCTV systems.

- (6) The security service provider as contemplated in regulation 24(5) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – electronic security (CCTV) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Access control system

- (7) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the electronic access control system industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of access control systems.
- (8) The security service provider as contemplated in regulation 24(7) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – electronic security (access control system) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Alarm system

- (9) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the alarm system industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess threat to specify, design, sell, plan and install electronic systems;

- (c) demonstrate an understanding of the basic theory and components of alarm systems.
- (10) The security service provider as contemplated in regulation 24(9) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – electronic security (alarm system) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Satellite tracking device

- (11) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the satellite tracking device industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of satellite tracking systems.
- (12) The security service provider as contemplated in regulation 24(11) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – electronic security (satellite tracking installation) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Fire detection

- (13) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the fire detection industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of fire detection systems.
- (14) The security service provider as contemplated in regulation 24(13) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – electronic security (fire detection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Bomb detection

- (15) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the bomb detection industry or industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of bomb detection systems.
- (16) The security service provider as contemplated in regulation 24(15) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – electronic security (bomb detection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

X-ray inspection

- (17) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the electronic x-ray inspection industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of x-ray inspection systems.
- (18) The security service provider as contemplated in regulation 24(17) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – electronic security (x-ray inspection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Metal detection

- (19) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the electronic metal detection sector must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of metal detection systems.

- (20) The security service provider as contemplated in regulation 24(19) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – electronic security (metal detection) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Monitoring / interception device

- (21) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the electronic monitoring or interception device industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) assess threat to specify, design, sell, plan and install electronic systems;
 - (c) demonstrate an understanding of the basic theory and components of monitoring / interception devices systems.
- (22) The security service provider as contemplated in regulation 24(21) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – electronic security (monitoring / interception devices) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Locksmith / safe technician

- (23) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the locksmith or safe technician industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) standards and procedures governing health and safety in the workplace;

- (c) keeping work area safe and productive.
- (24) The security service provider as contemplated in regulation 24(23) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – locksmith / safe technician in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Service dog handler, trainer and supplier

- (25) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the service dog handler, trainer or supplier industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) take care of a service dog to ensure its welfare;
 - (c) supervise kennel practices, kennel personnel and the operations where dogs are kept.
- (26) The security service provider as contemplated in regulation 24(25) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – dog handler (trainer/supplier) in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Close protection services

- (27) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the close protection industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);

- (b) assess risks and threats when planning for a close protection operation;
 - (c) knowledge of statutory prescriptions applicable to the possession, handling, carrying, storage and use of a firearm and ammunition;
 - (d) duties and obligations of firearm ownership in terms of legislation;
- (28) The security service provider as contemplated in regulation 24(27) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – close protection industry in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Private investigator

- (29) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the private investigator industry must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies as contemplated in regulation 24(1);
 - (b) conduct preliminary investigations;
 - (c) differentiate between statutory and common-law crimes and determine whether a crime has been committed.
- (30) The security service provider as contemplated in regulation 24(29) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management - private investigator in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Security training industry

- (31) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and who intends to occupy a position referred to in section 20(2) of the Act in the security training industry must complete training or instruction in a skills

programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies as contemplated in regulation 24(1);
 - (b) provide information and advice on skills development, learning and assessment;
 - (c) conduct skills development administration;
 - (d) establish and implement quality management system for skills development practices;
 - (e) manage learner information.
- (32) The security service provider as contemplated in regulation 24(31) must complete/obtain from a skills development provider the skills programmes described and recognized as generic management and management – training provider in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Training instructor

25. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of a security training instructor must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:

- (a) all the competencies for the particular category or class of security service in which training or instruction will be provided as contemplated in these regulations;
 - (b) facilitate learning using a variety of methodology;
 - (c) obtain, record and organize administrative information of a learning group.
- (2) The security service provider as contemplated in regulation 25(1) must complete/obtain from a skills development provider the relevant skills programme for the particular class of security service provider as contemplated in these regulations as well as the skills programme described and recognized as training instructor / facilitator in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Assessor

26. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to perform the duties of an assessor in security training must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies for the particular category or class of security service in which assessment will be provided as contemplated in these regulations; and
 - (b) conduct outcomes-based assessments.
- (2) The security service provider as contemplated in regulation 26(1) must complete/obtain from a skills development provider the relevant skills programme for the particular class of security service provider as contemplated in these regulations as well as the skills programme described and recognized as assessor in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

Moderator

27. (1) Every natural person who is applying for registration as a security service provider or who is registered as a security service provider and is required to conduct moderation of assessment in security training must complete training or instruction in a skills programme, part qualification or qualification which includes, but are not limited, to the following competencies:
- (a) all the competencies for the particular category or class of security service in which moderation of assessment will be provided as contemplated in these regulations; and
 - (b) conduct moderation of outcomes-based assessments.
- (2) The security service provider as contemplated in regulation 27(1) must complete/obtain from a skills development provider the relevant skills programme for the particular class of security service provider as contemplated in these regulations as well as the skills programme described and recognized as moderator in terms of the Statutory Security Training Standards Manual as contemplated in regulation 28 of these regulations.

CHAPTER 4

STATUTORY SECURITY TRAINING STANDARDS MANUAL

Statutory Security Training Standards Manual

28. (1) The Authority, in consultation with the Quality Council for Trades and Occupations and the private security industry, may from time to time compile, amend or substitute a manual consisting of skills programmes, part qualifications or qualifications for the different categories or classes of security service providers as contemplated in regulation 4(1)(a), based on unit standards or qualifications registered on the National Qualification Framework in support of the competencies for the different categories or classes of security service providers as contemplated in these regulations.
- (2) The skills programmes must be designed in order to promote the interest of the occupation of security service provider and contribute to the personal development of a security service provider.
- (3) The Authority may prescribe guidelines and procedures for accepting minimum training standards based on the theoretical component only that needs to be completed for purposes of registration of certain categories or classes of security service providers, as provided for in the prescribed unit standards, part qualifications or qualifications as contemplated in the Statutory Security Training Standards Manual.

These categories or classes includes, but are not limited to –

- (i) patrol officer as contemplated in regulation 13(1) of these regulations;
- (ii) close protection officer;
- (iii) cabler of security equipment;
- (iv) persons monitoring signals or transmissions from electronic security equipment;
- (v) key cutters, safe technician and locksmith equipment installers;
- (vi) private investigators;
- (vii) persons managing the rendering of a security service.

- (4) Any registration granted and certificate issued based on completion of the theoretical component of the unit standards, part qualifications or qualifications as contemplated in regulation 28(3) will be temporary and will lapse if the security service provider is not declared fully competent through assessment against all the unit standards, part qualifications or qualifications within a period of 18 months after the temporary registration certificate has been issued.

CHAPTER 5

GENERAL PROVISIONS

Keeping of registers and documents

29. (1) A skills development provider must, for the purpose of these regulations, keep all records and documents concerning the management, administration, and other matters relating to the training of security service providers.
- (2) A skills development provider must, subject to this regulation, keep the original records and documentation in a secure and orderly manner, available for inspection by the Authority or the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated –
- (a) at the accredited premises, or if the skills development provider has more than one accredited premises, at the relevant premises servicing the region or where the security service provider has received his/her training, or at the office or place approved for this purpose by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated; and
- (b) for a period of at least 4 years from the date the security training took place.
- (3) The records and documents to which this regulation relates must be updated, to the extent that their nature requires or permits it, by the training establishment as soon as it is reasonably practicable to do so, but in any event not later than 7 days.

- (4) (a) Unless otherwise directed in terms of sub-regulation (5), or unless the nature of the record or document or some other applicable legal provision dictates otherwise, all records and documents falling under this regulation may be kept and maintained in an electronic format through the use of an appropriate computer program.
- (b) A skills development provider which keeps any records or documents in electronic format must ensure that an accurate and correctly dated and marked electronic back-up copy of all such records and documents is separately created and stored.
- (c) The electronic back-up copy contemplated in paragraph (b) must be kept safely and available for inspection by the Authority or the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated.
- (5) The Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated may at any time issue a directive to a skills development provider, regarding any of the following –
- (a) the office or other premises where any or all records or documents contemplated in this regulation must be kept;
- (b) the period for which any such record or document must be kept, which period may be longer than that provided for in sub-regulation (2)(b); or
- (c) the keeping of any particular records or documents or any other aspect regarding the keeping of records or documents.
- (6) Every person referred to in section 20(2) of the Act must take all reasonable practicable steps within his or her powers, capacity or functions to ensure that the skills development provider in question complies with all the obligations in terms of this regulation.
- (7) The records and documents that must be kept as contemplated in this regulation, include –

- (a) a list or register containing the following particulars in respect of every security service provider trained:
 - (i) the full first names and surname, identity number and residential address;
 - (ii) details of the unit standard, skills programme, part qualification or qualification completed which must include the date and duration of the training;
 - (iii) full particulars of the assessor and assessment recommendation; and
 - (iv) details of the application for certification submitted to the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated as contemplated in regulation 11(1).
 - (b) any other records or documents as required by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated or the Authority.
- (8) The provisions of this regulation is also applicable to a skills development provider who assess security service providers and recognition of prior learning candidates only, to the extent that it is applicable, with the necessary changes.

Inspections and powers of inspectors

30. (1) In performing any function contemplated in these regulations, an inspector has all the powers of entry, search and seizure contemplated in section 34 of the Act, as well as all the powers provided for in this regulation.
- (2) An inspector may at any reasonable time without prior notice, require from any person contemplated in section 34(1)(d) of the Act the production to him or her all or any registers, records, files or documents that a skills development provider must keep in terms of these regulations or in terms of any policy, directive or condition as determined by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated or in terms of any law relating to the training of a person, as well as any further information that an inspector may require to

ascertain compliance with the provisions of these regulations by a skills development provider or its officials.

- (3) A skills development provider must, at the request of an inspector, produce for inspection and examination all documentary proof of accreditation with the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated and the extent of such accreditation.
- (4) An assessor or moderator must, at the request of an inspector, produce for inspection and examination all documentary proof of accreditation with the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated and the extent of such accreditation.

Offences and penalties

31. (1) Subject to regulation 34, no person –
- (a) shall establish or manage a skills development provider to conduct security training as contemplated in these regulations unless registered as a security service provider;
 - (b) who is a training instructor shall at any skills development provider present security training in respect of unit standards, a skills programme, part qualification or qualification as contemplated in these regulations unless he or she is registered as a security service provider;
 - (c) who is an assessor shall conduct any assessment in a unit standard, skills programme, part qualification or qualification as contemplated in these regulations unless he or she is registered as a security service provider and registered as an assessor against the particular unit standard, skills programme, part qualification or qualification by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated in terms of the Skills Development Act.
 - (d) who is a moderator shall conduct any moderation in an assessment in a unit standard, skills programme, part qualification or qualification as contemplated in these regulations unless he

- or she is registered as a security service provider and registered as a moderator against the particular unit standard, skills programme, part qualification or qualification by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated in terms of the Skills Development Act.
- (e) who is an assessor or moderator intentionally or negligently conduct an assessment or moderation in a manner which is not fair, valid and reliable or submit information in respect of such assessment or moderation which is materially false.
- (f) shall establish or manage a skills development provider and present unit standard based training or a skills programme, part qualification or qualification as contemplated in these regulations unless it is accredited for the particular unit standard, skills programme, part qualification or qualification by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated in terms of the Skills Development Act.
- (g) shall directly or indirectly order, allow or use a security officer to render a security service which requires a level of training, skill, knowledge or qualification as contemplated in these regulations unless the security officer has been declared competent by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated in terms of the Skills Development Act and the Authority has issued a certificate to the security service provider in terms of regulation 4(1)(g);
- (h) shall allow that he or she be used to render a security service which requires a level of training, skill, knowledge or qualification as contemplated in these regulations which he or she has not been declared competent by the by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has delegated in terms of the Skills Development Act and the Authority has issued a certificate to the security service provider in terms of regulation 4(1)(g); and
- (i) Shall use a service dog which is not trained to the particular training standard for which it is used as contemplated in regulation 20(2), 20(5) and 20(8) of these regulations or for which a certificate as contemplated in regulation 20(10) cannot be provided.

- (2) Any person who contravenes or fails to comply with sub regulation (1) is guilty of an offence and on conviction liable to a fine or to imprisonment for a period not exceeding 5 years, or to both a fine and such imprisonment.
- (3) Any person who –
- (a) refuses or fails to comply with any request from an inspector, or interferes with, resist, obstructs or delays an inspector in the performance of any function in terms of these regulations;
 - (b) without lawful excuse, refuses or fails to answer a question put to him or her by an inspector in the performance on any function in terms of these regulations;
 - (c) intentionally or negligently makes a statement to an inspector which is false in any material respect or produces a register to an inspector which contains information which is materially false in any respect;
 - (d) contravenes or fails to comply with a directive, notice or request of an inspector issued in terms of these regulations;
 - (e) fails to keep a register, record or file as required in terms of these regulations, or fails to make an entry in such a register without undue delay;
 - (f) intentionally or negligently makes a false, incorrect or misleading entry or statement in a register that has to be kept in terms of these regulations or in any document contemplated in these regulations;
 - (g) intentionally or negligently fails to make the reasonable enquiries that are necessary in the circumstances to verify the correctness of any information provided to him or her for the purpose of making an entry in any register that must be kept in terms of these regulations;

- (h) intentionally or negligently provides any false information in complying or purportedly complying with any duty provided for in these regulations;
- (i) fail to comply with a request or obligation by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated;
- (j) conduct training at a premises that has not been accredited by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated;
- (k) fail to inform the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated of a change of address;
- (l) use any training programmes, guides or manuals which were not evaluated and approved by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated;
- (m) who is an assessor or moderator and fails to comply with the code of conduct for assessors or moderators as determined by the Quality Council for Trades and Occupations or assessment quality partner to whom this function has been delegated;
- (n) fail to apply for certification within the required period as contemplated in regulation 11(1);

is guilty of an offence and on conviction liable to a fine or to imprisonment for a period not exceeding 24 months, or to both a fine and such imprisonment.

Transitional and general provisions

32. (1) In these regulations, unless the context indicates otherwise –
- (a) “existing security officer” means a natural person lawfully registered and trained in terms of the Act and repealed Training of Security Officers Regulations, 1992 and the registration

whom or which was valid on the day immediately preceding the day when these regulations came into operation.

- (b) Every existing security officer is, subject to this regulation and the provisions of any other law, deemed to have been trained as if the Training of Security Officer Regulations, 1992 has not been repealed.
 - (c) Every existing security officer who wishes to render a security service which requires a level of training higher than he or she currently holds or any specialization as contemplated in these regulations, must be declared competent on all the prerequisite skills programmes as contemplated in these regulations.
- (2) (a) Every existing security officer who is a –
- (i) reaction officer;
 - (ii) assets in transit officer;
 - (iii) assets in transit driver;
 - (iv) port security officer;
 - (v) maritime security officer;
 - (vi) event security officer;
 - (vii) close protection officer;
 - (viii) cabler, installer or technician of security equipment;
 - (ix) private investigator;
 - (x) dog handler;
 - (xi) training instructor;
 - (xii) control room or surveillance operator or supervisor;
 - (xiii) key cutter, locksmith, locksmith equipment installer, safe technician and safe installer;

 - (xiv) armed security service provider;
 - (xv) advisor or consultant in any of the security services referred to in these regulations;
or
 - (xvi) assessor or moderator in terms of these regulations

and deemed to have been trained in terms of sub regulation (1)(a) must, within a period of 3 years from the promulgation of these regulations, comply with the training requirements in terms of these regulations.

- (b) Any person who contravenes or fails to comply with the provisions of regulation 32(2)(a) is guilty of an offence and on conviction liable to a fine or to imprisonment for a period not exceeding 6 months or to both a fine and such imprisonment.
 - (c) Notwithstanding the provisions of regulation 32(2)(a) and (b), the director may by written notice withdraw the registration certificate of any security service provider who do not comply with the training requirements in terms of these regulations.
- (3) (a) Every existing security officer who occupies a position referred to in section 20(2) of the Act must, within a period of 3 years from the date of promulgation of these regulations, or within such longer period as the director may allow on the basis of a substantiated written application by an existing security officer within a period of 60 days from the date of promulgation of these regulations, comply with the training requirement contemplated in these regulations, or vacate the aforesaid position.
- (b) Any person who contravenes or fails to comply with the provisions of regulation 32(3)(a), is guilty of an offence and on conviction liable to a fine or to imprisonment for a period not exceeding 6 month or to both a fine and such imprisonment.
 - (c) Notwithstanding the provisions of regulation 32(3)(a) and (b), the director may by written notice withdraw the registration certificate of any security service provider who do not comply with the training requirements in terms of these regulations.
- (4) Despite the provisions of regulation 32(1)(b), any natural person whose registration as a security service provider is suspended or withdrawn must, on application to re-register, complete the skills programme for the particular category or class of security service provider as contemplated in these regulations.
- (5) The Authority may, in terms of a notice published in Government Gazette, require all existing security officers to meet the training requirements as contemplated in these regulations.

- (6) The accreditation of security training providers and instructors granted in terms of the Training of Security Officer Regulations, 1992 lapses within 90 days from the date when these regulations came into operation and the training providers and instructors must within a period of 30 days thereafter return the accreditation certificate issued in terms of regulation 7 of the Training of Security Officers Regulations, 1992 personally or by registered post to the Authority.
- (7) Any person or, in the case of a security training provider, any director, member, partner or owner of such an establishment who without reasonable cause refuses to return, or fails to take reasonable steps to ensure the return of the accreditation certificate, shall be guilty of an offence and on conviction liable to a fine of R5 000 or imprisonment for a period of six months.
- (8) Every applicant for registration as a security officer in terms of the Act whose application is lodged, or is pending after the lapsing of the accreditation of training providers' accreditation as contemplated in regulation 32(6) and who have completed the training courses as contemplated in the repealed Training of Security Officers Regulations, 1992 application will be considered by the Authority on the grounds that the applicant is trained.
- (9) Any natural person who the Authority has record of training in terms of the Training of Security Officers Regulations, 1992 and who have not submitted an application for registration on the day immediately after the day of the lapsing of accreditation of training providers' accreditation as contemplated in regulation 32(6), must submit a duly completed and applicable application form as contemplated in regulation 2 of the Private Security Industry Regulations, 2002 to the Authority.
- (10) A natural person contemplated in regulation 32(9) must submit the duly completed application form to the Authority within 60 days after the date of promulgation of these regulations, or within such longer period as the Authority may allow for a sound reason.
- (11) A natural person as contemplated in regulation 32(9) who does not submit the application form as provided for in this sub-regulation within the period allowed for this, recognition of training in terms of the Training of Security Officers Regulations, 1992 lapses.
- (12) A training establishment accredited in terms of the Training of Security Officers Regulations, 1992 must, within 30 days after its accreditation has lapsed as contemplated in regulation 32(6), submit all

outstanding course reports as contemplated in the Training of Security Officers Regulations, 1992 in respect of all security training conducted prior to the implementation of these regulations.

- (13) Any course reports submitted to the Authority after 30 days as contemplated in regulation 32(12) will not be accepted or recognised by the Authority.

Repeal of regulations

33. The following regulations are hereby repealed as specified below:

| REGULATIONS | EXTENT OF REPEAL |
|--|---|
| The regulations contained in Government Notice R2188 published in Government Gazette No.14178 dated 31 July 1992 | The whole |
| Board Notice 63 of 1993 published in Government Gazette No. 14877 dated 25 June 1993 | The whole |
| Board Notice 102 of 1995 published in Government Gazette No. 16840 dated 1 December 1995 | The whole |
| Board Notice 25 of 1996 published in Government Gazette No. 17017 dated 8 March 1996 | The whole |
| Board Notice 48 of 1997 published in Government Gazette No. 17834 dated 2 May 1997 | The whole |
| Board Notice 119 of 1998 published in Government Gazette No. 19067 dated 24 July 1998 | The whole |
| Board Notice 120 of 1998 published in Government Gazette No. 19067 dated 24 July 1998 | The whole |
| Board Notice 121 of 1998 published in Government Gazette No. 19067 dated 24 July 1998 | The whole |
| Board Notice 15 of 1999 published in Government Gazette No. 19740 dated 12 February 1999 | The whole except for the regulation dealing with the accreditation standards for security dog suppliers |
| Government Notice No. R.190 published in Government Gazette No. 23120 dated 14 February 2002 | Only regulation 3(2), 3(3), 3(4)(b), 3(5) and 3(6) |

Short title and commencement

34. These regulations are called the Training of Security Service Provider Regulations, 2016 and come into operation on