



# **Annual Report** 2014 - 2015

Building a better life through an enabling and sustainable worldclass information and communication technologies environment.





I have the honour of submitting the 2014/15 Annual Report of the Department in terms of the Public Finance Management Act, 1999

Myseen TINYIKO NGOBENI

Acting Director General 31 August 2015





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## PART A

## **GENERAL INFORMATION**



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### 1. DEPARTMENT GENERAL INFORMATION

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### 2. LIST OF ABBREVIATIONS/ACRONYMS

| AC    | Audit Committee  |
|-------|--|
| AG    | Auditor-General  |
| AGSA  | Auditor General of South Africa                                      |
| AIDS  | Acquired Immune Deficiency Syndrome                                  |
| ASC   | Audit Steering Committee   |
| AO    | Accounting Officer   |
| ADR   | Alternative Dispute Resolution                                       |
| ADSL  | Asymmetric Digital Subscriber Line                                   |
| APP   | Annual Performance Plan  |
| ATU   | Africa Telecommucations Union  |
| AU    | African Union  |
| BBBEE | Broad-Based Black Economic Empowerment                               |
| BBI   | Broadband Infraco  |
| BCP   | Business Continuity Plan   |
| BDM   | Broadcasting Digital Migration                                       |
| BEE   | Black Economic Empowerment   |
| BRICS | Brazil, Russia, India, China and South Africa                        |
| CA    | Council of Administration  |
| CEO   | Chief Executive Officer  |
| CINX  | Cape Town Internet National Exchange                                 |
| CIPC  | Companies and Intellectual Property Commission                       |
| CITO  | Chief Information Technology Officer                                 |
| COGTA | Cooperation Governance and Traditional Affairs                       |
| COIDA | Compensation for Occupational Injuries and Diseases Act              |
| CoLab | Company Lab  |
| CORE  | Code of Remuneration   |
| CPM   | Conference Preparatory Meeting                                       |
| CSI   | Crime Scene Investigation  |
| CSIR  | Council for Scientific and Industrial Research                       |
| CSIRT | Computer Security Incident Response Team                             |
| DAC   | Department of Arts and Culture                                       |
| DBAC  | Departmental Bid Adjudication Committee                              |
| DDG   | Deputy Director-General  |
| DDGs  | Deputy Directors-General   |
| DEC   | Departmental Executive Committee                                     |
| DG    | Director General   |
| DINX  | Durban Internet National Exchange                                    |
| DGO   | Director General's Office  |
| DGC   | Department of Military Veterans                                      |
| DOHA  | Department of Home Affairs   |
| DIRCO | Department of International Relations and Cooperation                |
| DoC   | Department of Communications   |
| DPSA  | Department of Public Service and Administration                      |
| Droa  | Doctor   |
| DRC   |  |
| DTI   | Democratic Republic of the Congo<br>Department of Trade and Industry |
| DTH-s | Direct-To-Home Satellite   |
|       |  |
| DTPS  | Department of Telecommunications and Postal Services                 |
| DTT   | Digital Terrestrial Television                                       |
| DUT   | Durban University of Technology                                      |
| ECA   | Electronic Communications Act  |
| EC    | Eastern Cape   |
| ECT   | Electronic Communications and Transactions Act                       |

| E-Gov  | e-Government  |
|--------|---|
| ENE    | Estimates of National Expenditure                                     |
| ESEID  | Economic Sectors, Employment and Infrastructure Development Cluster   |
| e-SI   | e-Skill Institute   |
| etc    | Et cetera   |
| exco   | Executive Committee   |
| ETOE's | Extra terrestrial Offices of Exchange                                 |
| EU     | European Union  |
| EMPPI  | Framework for managing programme performance information              |
| FS     | Free State  |
| GEO6   | Geneva 2006 (Regional Radio Conference)                               |
| GCIS   | Government Communication and Information System                       |
| GHz    |   |
| GINX   | Giga Hertz<br>Crahamatawa Internet National Evolution                 |
|        | Grahamstown Internet National Exchange                                |
| G&S    | Goods and Services  |
| GSMA   | Group Special Mobile Association                                      |
| GTAC   | Government Technical Advisory Centre                                  |
| HDI    | Historically Disadvantaged Individuals                                |
| HOA    | Home Owner Allowance  |
| HR     | Human Resources   |
| HRD    | Human Resources Development   |
| HRM    | Human Resources Management  |
| HIV    | Human Immunodeficiency Virus  |
| IA     | Internal Audit  |
| IAA    | Internal Audit Activity   |
| IBSA   | India, Brazil and South Africa  |
| ICAS   | Independent Counselling and Advisory Services                         |
| ICANN  | Internet Cooperation for Assigned Names and Numbers                   |
| ICASA  | Independent Communications Authority of South Africa                  |
| ICT    | Information Communications and Technology                             |
| ICTs   | Information Communications and Technologies                           |
| IDP    | Integrated Development Plan   |
| IGR    | Intergovernmental Relations   |
| IGRF   | Intergovernmental Relations Framework                                 |
| iNeSI  | Ikamva National eSkills Institute                                     |
| IPTV   | Internet Protocol Television  |
| ISAD   | Information Society and Development                                   |
| ISETT  | Information Systems, Electronics and Telecommunications Technologies' |
| ISPA   | Internet Service Provider's Association                               |
| IT     | Information Technology  |
| ITRS   | International Telecommunications Regulations                          |
| ITSO   | International Telecommunications Satellite Organisation               |
| ITU    | International Telecommunications Union                                |
| ITU-D  | International Telecommunications Union-Development Sector             |
| ITU-R  | Information Telecommunication Union – Radio-communication Sector      |
| IXPs   | Internet Exchange Points  |
| JCPS   | Justice, Crime Prevention and Security                                |
| JINX   | Johannesburg Internet National Exchange                               |
| KHz    | Kilo Hertz  |
| KIM    | Knowledge and Information Management                                  |
| KZN    | Kwa-Zulu Natal  |
| Limp.  | Limpopo   |
| LLB    | Latin: Legum Baccalaureus   |
| LLD    | Doctor of Law   |
| Ltd    | Limited   |
|        |   |



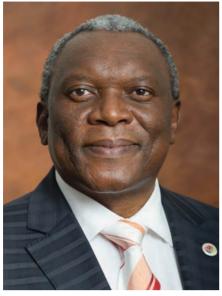
| LTE    | Long Term Evolution  |
|--------|--|
| MCS    | Modified Cash Standard   |
| MEC    | Member of Executive Council  |
| MHz    | Mega Hertz   |
| MMS    | Middle Management Service  |
| MOA    | Memorandum of Agreement  |
| Mol    | Memorandum of Instruction  |
| MPSA   | Microsoft Products and Services Agreement                                      |
|        | Microsoff Froducts and services Agreement<br>Medium Term Expenditure Committee |
| MTEC   | •  |
| MTEF   | Medium Term Expenditure Framework  |
| MTN    | Mobile Telephone Networks  |
| MoU    | Memorandum of Understanding  |
| MoUs   | Memorandum of Understandings   |
| MP     | Member of Parliament   |
| MPL    | Mpumalanga   |
| NB     | Nota Bene  |
| NC     | Northern Cape  |
| NCAC   | National Cybersecurity Advisory Council  |
| NCPF   | National Cybersecurity Policy Framework  |
| NDP    | National Development Plan  |
| NDR    | National Digital Repository  |
| NEMISA | National Electronic Media Institute of South Africa                            |
| NEPAD  | New Partnership for Africa's Development                                       |
| NHI    | National Health Insurance  |
| NICDAM | National Institute community Development and Management                        |
| NMOS   | National Macro Organisation of the State                                       |
| NT     | National Treasury  |
| NRF    | National Retail Federation   |
| OAG    | Office of the Auditor General  |
| OECD   | Organisation for Economic Co-operation and Development                         |
| OPSCOM | Operations Committee   |
| PAA    | Public Audit Act   |
| PAPU   | Pan African Postal Union   |
| PFMA   | Public Finance Management Act  |
| PIDA   | Project of Infrastructure Development in Africa                                |
| PMO    | Project Management Office  |
| POA    | Programme of Action  |
| POC    | Programme of cooperation   |
| PSC    | Public Service Commission  |
| PSCBC  | Public Service Commission Bargaining Council                                   |
| PoPs   | Points of Presence   |
| PP     | Plenipotentiary  |
| PPP    | Public–Private Partnership   |
| Pty    | Proprietary  |
| RDP    | Reconstruction and Development Programme                                       |
| R&D    | Research and Development   |
| RFI    | Request For Information  |
| RIXP   | Regional Internet Exchange Point   |
| RMC    | Risk Management Committee  |
| RSA    | Republic of South Africa   |
| SA     | South Africa   |
| SABC   | South African Broadcasting Corporation   |
| SABS   | South African Bureau Standard  |
| SACF   | South African Communications Forum   |
| SADC   | South African Development Community  |
|        |  |

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| SA EU   | South African European Union                         |
|---------|--|
| SAPO    | South African Post Office                            |
| SAPS    | South African Police Service                         |
| SARB    | South African Reserve Bank                           |
| SBD     | Standard Bidding Document                            |
| SCM     | Supply Chain Management                              |
| SETA    | Sector Education and Training Authority              |
| SG16    | Study Group 16                                       |
| SHERQ   | Safety, Health, Environment, Risk & Quality          |
| SIP15   | Strategic Integrated Project-15                      |
| SITA    | State Information Technology Agency                  |
| SMME    | Small Medium Micro Enterprise                        |
| SMMEs   | Small Medium Micro Enterprises                       |
| SMS     | Senior Management Service                            |
| SMS     | Short Message Service                                |
| SOC     | State Owned Company                                  |
| SOCs    | State Owned Companies                                |
| SOE     | State Owned Enterprise                               |
| SOEs    | State Owned Enterprises                              |
| STB     | Set Top Boxes  |
| ТВ      | Tuberculosis   |
| TBVC    | Transkei, Bophuthatswana, Venda and Ciskei           |
| TOR     | Terms of Reference                                   |
| TMC     | Top Management Committee                             |
| TMM     |  |
| TV      | Top Management Meeting<br>Television                 |
|         |  |
| UNECA   | United Nations Economic Commission for Africa        |
| UPU     | Universal Postal Union                               |
| USAASA  | Universal Service and Access Agency of South Africa  |
| USAF    | Universal Service and Fund                           |
| USF     | Universal Service Fund                               |
| UWESO   | Uganda Women's Effort to save Orphans                |
| VCT     | Voluntary Counselling and Testing                    |
| WAN     | Wide Area Network                                    |
| WCIT    | World Conference on International Telecommunications |
| WEF     | World Economic Forum                                 |
| WHO     | World Health Organisation                            |
| WIMAX   | Worldwide Interoperability for Microwave Access      |
| WIPO    | World Intellectual Property Organization             |
| WSIS    | World Summit on the Information Society              |
| WRC     | World Radio Conference                               |
| WTDC    | World Telecommunication Development Conference       |
| WTSA    | World Telecommunications Standardisation Assembly    |
| .ZACR   | .ZA Central Registry                                 |
| .za DNA | Domain Name Authority                                |
|         |  |

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### 3. FOREWORD BY THE MINISTER



It is an honour to be writing the forward for the first Annual Report of the Department of Telecommunications and Postal Service. Most of the functions of this department were transferred from the old Department of Communications. This 2014/2015 Annual Report marks another step in the progress we are making as we entrench this newly-formed department following the re-organisation of the State in 2014.

We are in the first year of the implementation of SA Connect, the country's broadband strategy, and the second year of implementing the Medium Term Expenditure Framework. These are our roadmaps that are essential towards achieving the goals of the National Development Plan (NDP).

The NDP states that "by 2030, ICT will underpin the development of a dynamic and connected information society and a vibrant knowledge economy that is more inclusive and prosperous. A seamless information infrastructure will be universally available and accessible and will meet the needs of citizens, business and the public sector, providing access to the creation and consumption of a wide range of converged services required for effective economic and social participation – at a cost and quality at least equal to South Africa's main peers and competitors".

Our department is mandated to rollout modern communications infrastructure to all citizens to ensure that the country leverages technology to radically transform our society. This rollout of infrastructure is accompanied by the necessary skills revolution that we need to undertake to ensure that front line service staff in government departments and agencies are able to use technology to improve their efficiency as they deliver services to citizens. We also encourage citizens to be comfortable in using technology to access government services. Of course, we are putting in place online security measures that will help protect the information of citizens as they increasingly transact with the State online. We are committed to doing all of these things to ensure that we prepare civil servants and citizens for e-governance.

In recent months, we have visited the rural district municipalities that were identified by President Jacob Zuma as pilot sites for Phase One of the rollout of broadband or fast, reliable, always available and secure internet. During these visits, we assessed the state of the infrastructure and established the proximity of government buildings to fibre networks. This has given us an idea of how many government buildings we must connect, how quickly and what challenges we could possibly face. We are doing this because international best practices indicates that planning is the most crucial part in the successful implementation of massive projects such as the rollout of broadband infrastructure. In this day and age, the Internet drives socio-economic development and globalisation. As Government, we are determined to connect all citizens to the internet, including those who live in remote areas. The impact of leaving anyone behind in this information revolution would be far worse than the legacy of Apartheid.

We are also tasked with facilitating financial inclusion of all South Africans, especially those in rural areas, through the corporitisation of the Postbank. We are strengthening the SA Post Office and facilitating the revitalization of its infrastructure to enable it to be a touch point for millions of South Africans who live in rural areas to government services.

All of these endeavours coincide with the ICT Policy Review that seeks to position South Africa at the cutting edge of the use and deployment of ICT to facilitate socio-economic transformation. The panel that worked on this process has handed over its report. I am humbled by the efforts of the panel and the contributions we received from South Africans from all walks of life in all our provinces. This process demonstrated that working together, we can certainly do more. We are now set to have an ICT Policy White Paper by the end of March 2016.

As part of the re-organisation of the State, we welcomed the State IT Agency and Broadband Infraco into our fold this past year and the two State-Owned Companies (SOCs) will help us realise our NDP goals. This also means that all of the State's ICT entities are under one roof. This affords us an opportunity to align these entities to ensure that we reach our goals of ensuring universal access to modern communications tools and services. We have to do this in a manner that avoids costly and unnecessary duplication of infrastructure and prioritizes the judicious use of limited public funds. The SOC Rationalisation process that we are undertaking will result in a lean and focused ICT infrastructure and services delivery machinery.

Our citizens are the ultimate beneficiaries of the programmes we are implementing. We cannot fail them. Advances in technology mean that our future is, literally, in our hands. The outcome of all our activities has to be the greater uptake and usage of technology by all our citizens in the socio-economic transformation that will makes us a truly dynamic, connected, vibrant and inclusive information society and knowledge economy.

#### Conclusion

The Audit Committee is concerned about the continued poor performance in relation to the functions that were transferred from the old DOC. This is the fourth year in a row where a significant percentage of planned targets has not been achieved. The Audit Committee once again urges management to implement and adhere to the relevant policies and procedures applicable to performance information monitoring and reporting as well as an action plan that addresses the non-achievement of targets on a monthly basis so that the problems of non-performance can be arrested timeously. The Audit Committee has also urged the Department to hold relevant members of management accountable for the non-achievement of their targets in their particular areas.

The Audit Committee concurs and accepts the conclusion of the Auditor General of South Africa on the annual financial statements and is of the opinion that the audited annual financial statements be accepted and read with the report of the Auditor General.

THE HONOURABLE DR. SC CWELE, MP Minister of Telecommunications and Postal Services Republic of South Africa

### 4. STATEMENT BY THE DEPUTY MINISTER



This Annual Report follows on the decision of the State President, The Honourable Jacob Gedleyihlekisa Zuma, to restructure the state after the 5<sup>th</sup> democratic elections of last year. The restructuring saw the Department renamed the Department of Telecommunications and Postal Services. It also resulted in certain functions, and resources attached to those functions, transferred to the new Department of Communications. Additionally, this was a year when the country recommitted itself to the ideals of the Freedom Charter, and the accelerated implementation of the National Development Plan.

While an Annual Report is by nature a reflective document that mulls over the achievements and shortcomings of the previous year, this one also reflects on the aspirations of the Department and Government to address the many structural deficiencies that continue to hamper the democratic ideals of the country. Although it was not in all cases possible to achieve our set targets due to, among others, resource constraints, we are confident that what we achieved will go far towards reaching our vision of being a leader in the development and use of information and communication technologies for socio-economic development.

A key achievement in this reporting period has been the progress made towards the development of the National Integrated ICT White Paper. The gazetted Discussion Paper as well as the publishing of the ICT Policy Recommendation Report by the ICT Policy Review Panel has enabled the Department to focus sharply on the policy environment that will advance the development of the ICT sector. The South African communications landscape transformed immensely since democratisation and in this regard, the envisaged White Paper will address, inter alia, key facets of the telecommunications environment, such as radio frequency spectrum, universal service and access as well as institutional arrangements. With the country a step behind in the move towards a digital future, the paper will accelerate our move towards digitising all facets of our ICT environment, and the availing of the digital dividend, which is necessary for the diversification of the sector.

One of the areas that are going to be affected positively by the organisational restructuring, is the move towards addressing the ICT skills shortage in the country. Although there are numerous initiatives in ICT skills training, there is a mismatch between the skills that the economy requires and the skills that are churned by institutions of higher learning. In this regard, the Ikamva National e-Skills Institute will go a long way towards addressing this skills mismatch and ensuring that citizens acquire the skills that are required in the workplace.

While we recognise the potential of ICT for stimulating economic growth, that is, its ability to create an enabling environment for the creation of jobs, for eradicating poverty and reducing inequalities, there is also a danger that the benefits of ICTs can be unevenly distributed. This unevenness is especially evident in the gender divide as reflected in the lower numbers of women accessing and using ICT compared to men. Against this background, we have galvanised partnerships with the private sector to use ICTs to empower women and girls. We launched the Tlhabane Training programme for women in December last year, and of the 20 women trained, 3 have already gained full-time employment. The Department is also participating in the Techno-Girl Programme which is aimed at exposing Grade 10 learners, through a structured programme, to potential ICT careers post matriculation. Our focus will now be on scaling up these initiatives to ensure that we have as many women and girls participating in these programmes as possible. This work is also supported by the Department's Gender and ICT Strategy.

The main barriers to women's use of ICT continue to be lack of training and access to the necessary tools. As one of the Patrons of the SA Women in ICT Forum, an organisation that was established last year, we will be ensuring that we develop and implement formal support structures to attract and retain women in the ICT sector through mentorship programmes, scholarships and internships. Additionally, the Forum will contribute to the development of initiatives for innovative interventions that will significantly increase the interest and participation of women in the ICT sector.

Having the State IT Agency (SITA) as part of the portfolio organisation reporting to the Ministry of Telecommunications & Postal Services, provides us with the much needed capacity to deliver e-Government services and to propel the country towards an inclusive information society. SITA is critical in terms of government deriving value for money on its IT spend as well as ensuring that more frontline government services are accessible online by all citizens regardless of gender, geographic location and social status.

Government is unequivocally committed to delivering effective and efficient public services to the citizens, working in partnership with industry and other stakeholders to provide universal access to ICT infrastructure and services and ensuring that our policies translate directly into how citizens experience government service delivery.

The President has in his State of the Nation Address pointed to priority areas which needed to form part of the first phase of broadband roll-out. This has helped us to deliberately target the most rural areas in terms of connectivity



and schools connectivity. The schools connectivity programme that we have embarked on during the period under review, has enabled us to connect schools in unserved and under-served areas thus ensuring that we are closing the digital divide.

Developing effective ICT strategies and implementing effective solutions nationally and regionally is a complex issue and one unlikely to be resolved by a single decision or programme, or by stakeholders acting in isolation. Making use of the National Development Plan as a guidance towards smart partnerships, the Department during the period under review engaged in processes aimed at mobilizing collective talents and resources which are key to responding to these challenges effectively. The process will continue in the next financial year.

We remain committed to having an accessible, effective, efficient and citizen-centric public service, and to ensuring that we maintain a coherent and stable policy and regulatory environment that promotes the sector's development, job creation, transformation and the entry of new dynamic and innovative ICT SMMEs.

We must also not lose focus on the Government priority areas, and we can achieve these priority areas through strategic alliances and partnerships with other organs of state, industry and the international community. The Annual Report provides details of the strategic partnerships we have, as well as the different forums that we participate in order to galvanise the efforts of all stakeholders to achieve the socio-economic objectives for our country.

I want to extend my gratitude to the Minister of Telecommunications and Postal Services, Honourable Dr Siyabonga Cwele, who has been stoical in the face of many challenges and demands of both the Department and of Government. I also thank the staff and management of the Department for their support.

e

HON. PROF. HLENGIWE BUHLE MKHIZE, MP Deputy Minister Republic of South Africa



### 5. REPORT OF THE ACTING ACCOUNTING OFFICER

#### OVERVIEW OF THE OPERATIONS OF THE DEPARTMENT

IMPORTANT POLICY DECISIONS AND STRATEGIC ISSUES FACING THE DEPARTMENT



#### **Reconfiguration of the Department**

During the reporting period, the Department underwent one of the most significant changes in its history through the National Macro Organisation of the State process that was set into motion following the May 2014 National Elections. Subsequent to the National Elections, the President pronounced the establishment of the National Department of Telecommunications and Postal Services. Accordingly, the following Presidential Proclamations in Government Gazette No. 37839 dated 15 July 2014 and Government Gazette No. 38280 dated 02 December 2014, confirmed the transfer of administration, powers and functions entrusted by specific legislation to the Ministry of Telecommunications and Postal Services and the newly formed Ministry of Communications.

The transfer of administration, powers and functions required constructive engagements with the newly established Department of Communications that resulted in a transfer of relevant projects and associated resources during the 2014/15 financial year. Such projects and resources featured largely around the Broadcasting space. The proclamation also resulted in the Department of Telecommunications and Postal Services inheriting two additional State Owned Companies in the form of

Broadband Infraco and the State Information Technology Agency (SITA). The Department did well to manage this transformation while still ensuring implementation of its Strategic Plan and Annual Performance Plan in alignment with its revised mandate.

#### SA Connect

Government has set targets in line with the National Development Plan to modernise the economy through the provision of ubiquitous broadband access to all South Africans by 2020 at speeds of 10 megabytes per second scalable to 100 megabytes per second by the year 2030, especially those of our people living in the most rural of areas.

During the past financial year, the Department has developed high level implementation plans for the four pillars of SA Connect namely: *Digital Development* which seeks to optimise procurement by aggregating government demand and prioritising connectivity to schools, clinics, and police stations and other government facilities; *Digital Readiness* that seeks to reconfigure institutional arrangements and align the policy, legislative, and regulatory framework to remove administrative bottleneck, expedite broadband rollout, stimulate infrastructure investment and reduce the cost to communicate, *Digital Future* that seeks to create a Wholesale Open access national broadband network through the rationalisation of ICT SOCs; and lastly, *Digital Opportunity* that seeks to stimulate the uptake and usage of broadband capabilities.

Following the launch of SA Connect in December 2013, the Department commenced its planning in 2014 by firstly establishing a number of institutions that would assist in the governance of the implementation of the broadband programme. The broadband task teams were then established to develop implementation plans for the four strategic pillars of SA Connect.

A Broadband Steering Committee was also established to oversee the work of the task teams and to ensure alignment of the different streams of work. The Steering Committee has worked closely with the Strategic Integrated Project (SIP-15) coordinator, the Council of Science and Industrial Research (CSIR), to analyse the broadband gap and to identify areas with the greatest infrastructure deficit. The Department further appointed the National Broadband Advisory Council as prescribed by the Broadband Policy, whose mandate is to advise the Ministry on policy implementation approaches and guiding principles.

In terms of Broadband funding, a business case was submitted to National Treasury to inform Phase 1 of broadband rollout and funding has been allocated to a total of R740 million over the Medium Term Expenditure Framework period.

Government has five ICT SOC/Es (Telkom, Broadband Infraco, Sentech, SITA and USAASA) involved in broadband across the broadband value chain with overlapping mandates, duplication of infrastructure and often competing against each other. Government does not have the resources to continue investing in all these entities, and thus



in line with the recommendations of the Presidential Review Commission on State Owned Entities, a decision has been taken to rationalise these entities to create an open access national broadband network. Accordingly, relevant recommendations on a National Broadband Network and the Rationalisation of State Owned Entities were presented to the January 2015 Cabinet Lekgotla. His Excellency President Jacob Zuma announced the implementation of Phase 1 of broadband rollout at the 2015 State of the Nation Address with Telkom designated as the lead agency for implementation.

Telkom is designated to lead the coordination of these SOCs in order to leverage and efficiently use the state's assets and investments. The designation of Telkom is subject to due process, structural reconfiguration of the entity and the creation of a wholesale open access policy framework to ensure fair, transparent and non-discriminatory access to infrastructure by other service providers.

#### **ICT Policy Review**

The ICT Policy Review process was sanctioned by the National Development Plan, recognising all the changes pertaining to the technological developments in the ICT sector, the opportunities thereof and the need to ensure the realisation of *an inclusive Information Society for South Africa*. The current policies and laws are based on a traditional structure that was premised on distinct broadcasting, telecommunications and IT markets. These markets were based on the existence of distinct industries around telephony, point-to-multipoint broadcasting services, and mobile telephony services. This distinct and separate policy and regulatory approaches does not take into account the changes that have taken place within the ICT Sector.

Following the Cabinet approval of the National Integrated ICT Policy Green Paper, which largely focused on major impediments to implementation and the core issues that need to be addressed in future policy, the Paper was gazetted for public consultation in January 2014. The Department undertook extensive public consultation which included the hosting of Public Hearings on the National Integrated ICT Policy Green Paper in all nine Provinces which informed the development of the ICT Policy Review Discussion Paper that highlights a range of policy options and possible policy approaches. The Department went on to develop the National Integrated ICT Policy Recommendations report which will inform the Development of the White Paper on National Integrated ICT Policy.

#### OVERVIEW OF THE FINANCIAL RESULTS OF THE DEPARTMENT:

|  | 2014/2015 |                               |                             | 2013/2014 |                               |                            |
|--|-----------|-------------------------------|-----------------------------|-----------|-------------------------------|----------------------------|
| Departmental<br>receipts                                   | Estimate  | Actual<br>Amount<br>Collected | (Over)/ Under<br>Collection | Estimate  | Actual<br>Amount<br>Collected | (Over)/Under<br>Collection |
|  | R'000     | R'000                         | R'000                       | R'000     | R'000                         | R'000                      |
| Tax Receipts   | -         | -                             | -                           | -         | -                             | -                          |
| Casino taxes   | -         | -                             | -                           | -         | -                             | -                          |
| Horse racing taxes   | -         | -                             | -                           | -         | -                             | -                          |
| Liquor licences  | -         | -                             | -                           | -         | -                             | -                          |
| Motor vehicle licences                                     | -         | -                             | -                           | -         | -                             | -                          |
| Sale of goods and<br>services other than<br>capital assets | 60        | 57                            | (3)                         | 1 374,373 | 123                           | (1 374,250)                |
| Transfers received   | 728       | 728                           | -                           | -         | -                             | -                          |
| Fines, penalties and forfeits                              | -         | -                             | -                           | -         | -                             | -                          |
| Interest, dividends and rent on land                       | 1 744,509 | 1 669,514                     | (74,995)                    | 1 669,372 | 1 710,831                     | 41,459                     |
| Sale of capital assets                                     | -         | -                             | -                           | -         | -                             | -                          |
| Financial transactions<br>in assets and liabilities        | 1,710     | 1,705                         | (5)                         | 900       | 988                           | 88                         |
| Total  | 1 747,007 | 1 672,004                     | (75,003)                    | 3 044,645 | 1 711,942                     | (1 332,703)                |

#### DEPARTMENTAL RECEIPTS

The Department does not charge tariffs for goods and services rendered since the testing facility at ISSA was closed in 2009. The Department does not provide free services.

The under collection of revenue is mainly on the dividends received by the Department. There was a decrease in the dividends declared by VODACOM for the 2014/15 financial year as compared to the dividends declared in 2013/2014 financial year. Dividends declared in the year 2014/15 financial year decreased by R41, 317 million as compared to the previous financial year, whereas the Department had anticipated an increase.

#### PROGRAMME EXPENDITURE

The Department's final allocation for the 2014/15 financial year amounted to R2.237 billion, which is made up of a base line of R1.593 billion and adjusted estimates allocation of R643.2 million. The adjusted estimates include R551 million to Universal Service and Access Fund for set top boxes, antenna and cost, R69 million to Sentech for dual illumination.

The Department has spent R2, 182 billion from the adjusted budget of R2, 237 billion with the spending rate of 97.5%, which is 2.1% less than the previous year's expenditure. The underspending is mainly under compensation of employees and goods and services due to the delay in filling vacant positions and the non-implementation of Digital Terrestrial Television awareness campaign which emanated from the prolonged engagement between the Department and the service provider. This project was also put on hold due to the Presidential Proclamation No 37839 of 15 July 2014 which approved that the administration of the Broadcasting Act no 4 of 1999 be transferred to the new Department of Communications.

|   | 2014/2015              |                       |                              | 2013/2014              |                       |                              |
|---|------------------------|-----------------------|------------------------------|------------------------|-----------------------|------------------------------|
| Programme Name                                      | Final<br>Appropriation | Actual<br>Expenditure | (Over)/ Under<br>Expenditure | Final<br>Appropriation | Actual<br>Expenditure | (Over)/ Under<br>Expenditure |
|   | R'000                  | R'000                 | R'000                        | R'000                  | R'000                 | R'000                        |
| Administration                                      | 237,525                | 226,641               | 10,884                       | 212,084                | 210,443               | 1,641                        |
| ICT International<br>Affairs                        | 45,667                 | 45,431                | 236                          | 36,664                 | 41,405                | (4,741)                      |
| ICT Policy, Research<br>and Capacity<br>Development | 111,347                | 78,183                | 33,164                       | 88,965                 | 88,794                | 171                          |
| ICT Enterprise<br>Development and<br>SOE Oversight  | 786,602                | 785,781               | 821                          | 759,009                | 746,749               | 12,260                       |
| ICT Infrastructure<br>Development                   | 1 055,516              | 1 045,640             | 9,876                        | 1 275,395              | 1 275,395             | 0                            |
| Total   | 2 236,657              | 2 181,676             | 54,981                       | 2 372,117              | 2 362,786             | 9,331                        |

#### VIREMENTS

Virement was effected from all programmes except programme 1, this is mainly due to savings being realised from different items in different programmes to defray excess expenditure on all programmes and items. Virement was done in accordance of section 43 of the Public Finance Management Act (PFMA) and was done as follows:

|                               |                     | Vire        | ment per proç | gramme   |          |                     |         |
|-------------------------------|---------------------|-------------|---------------|----------|----------|---------------------|---------|
| Description                   | Adjusted allocation | Expenditure | Variance      | Shifting | Virement | Final<br>allocation | Balance |
|                               | R'000               | R'000       | R'000         | R'000    | R'000    | R'000               | R'000   |
| DOC: Administration           |                     |             |               |          |          |                     |         |
| Compensation of employees     | 88 801              | 86 311      | 2 490         | (1,776)  | -        | 87 025              | 714     |
| Goods and services            | 137 545             | 129 328     | 8 217         | (1)      | 1 955    | 139 499             | 10 171  |
| Payments for financial assets | 0                   | 363         | (363)         | 363      | -        | 363                 | -       |

|                                      |                     | Vire           | ment per prog | Iramme   |          |                  |         |
|--------------------------------------|---------------------|----------------|---------------|----------|----------|------------------|---------|
| Description                          | Adjusted allocation | Expenditure    | Variance      | Shifting | Virement | Final allocation | Balance |
|                                      | R'000               | R'000          | R'000         | R'000    | R'000    | R'000            | R'000   |
| Provincial and local<br>governments  | 0                   | 9              | (9)           | 9        | -        | 9                | -       |
| Departmental<br>agencies & accounts  | 264                 | 1 199          | (935)         | 935      | -        | 1 199            | -       |
| Public Corporation<br>and priv ent   | 0                   | 17             | (17)          | 17       | -        | 17               | -       |
| Non-profit institution               | 0                   | 110            | (110)         | 110      | -        | 110              | -       |
| Households                           | 0                   | 343            | (343)         | 343      | -        | 343              | -       |
| Machinery and equipment              | 1 789               | 8 757          | (6,968)       | 1,943    | 5 ,025   | 8 757            | -       |
| Software & Intangible<br>assets      | 2 000               | 205            | 1 795         | (1,942)  | 146      | 204              | (1)     |
| Total                                | 230 399             | 226 641        | 3 758         | 0        | 7 126    | 237 525          | 10 884  |
| DOC: International Affo              | airs                |                |               |          |          |                  |         |
| Compensation of employees            | 13 027              | 14 775         | (1,748)       | -        | 1 748    | 14 775           | -       |
| Goods and services                   | 7 060               | 6 838          | 222           | (40)     | (182)    | 6 838            | -       |
| Foreign Gov &<br>International organ | 16 161              | 23 724         | (7,563)       | -        | 7 799    | 23 960           | 236     |
| Households                           | -                   | 40             | (40)          | 40       | -        | 40               | -       |
| Machinery and equipment              | 569                 | 54             | 515           | -        | (515)    | 54               | -       |
| Total                                | 36 817              | 45 431         | (8,614)       | 0        | 8 850    | 45 667           | 236     |
| DOC: ICT Policy, Resea               | rch and Capa        | city Developm  | ent           |          |          |                  |         |
| Compensation of employees            | 63 175              | 49 870         | 13 305        | (74)     | -        | 63 101           | 13 231  |
| Goods and services                   | 56 707              | 27 567         | 29 1 40       | -        | (9,208)  | 47 499           | 19 932  |
| Public Corporation<br>and priv ent   | -                   | 10             | (10)          | 10       | -        | 10               | -       |
| Households                           | -                   | 63             | (63)          | 64       | -        | 64               | 1       |
| Machinery and equipment              | 1 147               | 672            | 475           | -        | (474)    | 673              | 1       |
| Total                                | 121 029             | 78 183         | 42 846        | 0        | (9,682)  | 111 347          | 33 164  |
| DOC: ICT Enterprise De               | velopment an        | d SOE Oversigh | nt            |          |          |                  |         |
| Compensation of employees            | 10 694              | 14 540         | (3,846)       | -        | 3 847    | 14 540           | -       |
| Goods and services                   | 34 823              | 35 410         | (587)         | (6,002)  | (1,963)  | 26 858           | (8 552) |
| Departmental<br>agencies & accounts  | 531 122             | 529 444        | 1 678         | -        | (1,678)  | 529 444          | -       |
| Public Corporation<br>and priv ent   | 165 168             | 205 795        | (40 627)      | 6 000    | 44 000   | 215 168          | 9 373   |
| Households                           | -                   | 2              | (2)           | 2        | -        | 2                | -       |

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|                                     |                        | Vire        | ment per prog | ramme    |          |                  |         |
|-------------------------------------|------------------------|-------------|---------------|----------|----------|------------------|---------|
| Description                         | Adjusted<br>allocation | Expenditure | Variance      | Shifting | Virement | Final allocation | Balance |
|                                     | R'000                  | R'000       | R'000         | R'000    | R'000    | R'000            | R'000   |
| Machinery and equipment             | 605                    | 589         | 16            | -        | (15)     | 590              | 1       |
| Total                               | 742 412                | 785 781     | (43,369)      | 0        | 44 190   | 786 602          | 821     |
| DOC: ICT Infrastructure             | Support                |             |               |          |          |                  |         |
| Compensation of employees           | 28 902                 | 18 433      | 10 469        | -        | (5,594)  | 23 308           | 4 875   |
| Goods and services                  | 83 934                 | 35 242      | 48 692        | (19)     | (43,672) | 40 243           | 5 001   |
| Departmental<br>agencies & accounts | 791 000                | 791 000     | 0             | -        | -        | 791 000          |         |
| Public Corporation<br>and priv ent  | 200 805                | 200 805     | 0             | -        | -        | 200 805          | -       |
| Households                          | -                      | 19          | (19)          | 19       | -        | 19               | -       |
| Machinery and equipment             | 1 359                  | 141         | 1 218         | -        | (1,218)  | 141              | -       |
| Total                               | 1 106 000              | 1 045 640   | 60 360        | 0        | (50,484) | 1 055 516        | 9 876   |

#### **ROLL OVERS**

A request was made to National Treasury in terms of section 30 of the Public Finance Management Act (PFMA) as well as the applicable guidelines to roll-over the unspent funds on goods and services. A roll-over of R11,3 million was submitted to finalise the projects that were in progress. A rollover request of R22 million under goods and services was also submitted as deviation for the funds to be allocated to the new Department of Communications to implement the Digital Terrestrial Television (DTT) awareness campaign due to the function shift in line with the Presidential Proclamation no 37839 of 15 July 2014.

#### FRUITLESS AND WASTEFUL EXPENDITURE

Fruitless and wasteful expenditure for the 2014/2015 financial year amounted to R21 thousands. During this financial year fruitless and wasteful expenditure to the amount of R96 thousand were written off and an amount of R11 thousand was transferred to receivables for recovery, and was ultimately recovered from the relevant parties. The total amount outstanding on the fruitless and wasteful expenditure register as at 31 March 2015 amounted to R12, 296 million which also includes previous year's fruitless and wasteful expenditure.

The Policy on the Management of Losses has been reviewed in order to address grey areas and it will be posted in to regular awareness e-mail messages to caution and advise officials about areas of potential losses. The policy also strengthens punitive measures against those officials who negligently commit acts that result in fruitless and wasteful expenditure. The awareness workshops that are taking place to staff members will help in the reduction of loss incidents and will reduce fruitless and wasteful expenditure.

All outstanding cases are under investigation or awaiting Legal opinion from the Departmental Legal Services or the State Attorney.

#### UNAUTHORISED EXPENDITURE

The Department did not incur any unauthorised expenditure during the period under review.

#### FUTURE PLANS OF THE DEPARTMENT

#### Broadband

In the 2015/16 financial year, the Department will focus on the implementation of Phase 1 of broadband rollout. Following the submission of a business case to National Treasury, funding has been allocated to a total of R740 million over the Medium Term Expenditure Framework period. The allocation of R200 million for the 2015/16 financial year will be used to connect a total of 1296 sites which include schools, health facilities, police stations, post offices and other government facilities as part of the first phase of the rollout. The first phase will commence with connectivity to eight districts within seven provinces, where the National Health Insurance (NHI) is being piloted. The priority districts for Phase 1 include: Dr Kenneth Kaunda in North West, Gert Sibande in Mpumalanga, O.R. Tambo in the Eastern Cape, Pixley ka Seme in the Northern Cape, Thabo Mofutsanyane in the Free State, Umgungundlovu and Umzinyathi in KwaZulu-Natal and Vhembe in Limpopo. These include connectivity to schools, clinics, police stations, post offices and correctional services facilities.

Following the designation of Telkom as the lead agency in the roll-out of broadband, the Department will undertake due process in terms of the structural reconfiguration of the entity and the creation of a wholesale open access policy framework to ensure fair, transparent and non-discriminatory access to infrastructure by other service providers. The DTPS will further determine the priority areas for broadband connectivity and develop a high level implementation plan whilst Telkom will lead the development of the infrastructure roll-out plan to connect the identified priority areas.

Furthermore, the Department will prioritise the development of the Rapid Deployment Policy which seeks to remove regulatory and administrative bottlenecks that are currently inhibiting the rollout of broadband infrastructure. The Policy will aim to ensure uniform national approval processes for the approval of wayleaves and other local and provincial government approvals and licences in order to accelerate the rollout of broadband infrastructure.

#### **ICT Policy Review**

The Department has finalised the ICT Policy Recommendations Report which was submitted to Minister for consideration. The Department will utilize the Recommendations Report to inform the development of the National Integrated ICT Policy White paper. The Department plans to finalise the National Integrated ICT Policy White paper and submit to Cabinet for approval in the 2015/16 financial year. This new policy framework will facilitate the provision of the universal, affordable and equal access to communications infrastructure and services and will further inform the legistaltive programme of the Department going forward.

#### Cost to Communicate

The Department is working towards ensuring sustainability of the ICT sector through a policy and regulatory environment that enables new entrants to compete fairly in the ICT market space. South African prepaid mobile costs are still amongst the most expensive in the world and we have to ensure that we lower the cost to communicate. While the cheapest prepaid mobile product prices have relatively come down, South Africa's cheapest product is still said to be five times more expensive than the cheapest product in Africa.

The Department will prioritise targeted initiatives within the Cost to Communicate Programme of Action to address the issue of high costs and poor quality of services. In this regard the Department will conclude the study on National Roaming, which relates to the agreement and costs that operators charge to use each other's networks to provide services in geographic areas where they have no coverage. The study will investigate this matter so as to inform us whether national roaming regulation can enhance government's policy objectives including the reduction of the cost to communicate. A policy position on National Roaming will be developed in the 2015/16 financial year which will be informed by the outcomes of the study.

The Department plans to develop a draft Local Loop Strategy which will take into considerations existing local loops in context of open access principles and the development of new Loops thus ensuring that quality improves, costs are reduced and fixed line coverage is expanded.

In the 2015/16 financial year, the Department will in consultation with ICASA, develop a Policy Direction on Data Costs to direct the appropriate interventions by ICASA to address ineffective competition in the value chain. This intervention at wholesale level usually translates to improved competition at retail level and consequent reduction of retail data charges.

The Department's projects aimed at reducing the cost to communicate, will not only contribute to the reduction of communications costs, both voice and data but will also ensure that the quality and coverage of electronic communications networks are expanded. It further supports growth of new entrants and increased competition.



#### ICT B-BBEE

The Department of Telecommunications and Postal Services is working in collaboration with the Department of Communications and the ICT Sector stakeholders to establish the ICT B-BBEE Charter Council. The ICT Charter Council is responsible for amongst others, to monitor and report on the implementation of B-BBEE in the ICT Sector as well as aligning the Sector Code to the Generic B-BBEE Codes of Good Practice with a view to contributing to the achievement of transformation in the ICT Sector.

The establishment of the ICT Charter Council will be finalized by the middle of June 2015 to allow for the alignment of the ICT Sector Code to the Generic Codes in time to meet the 30 October 2015 due date in line with the extension granted to sector stakeholders to complete the alignment of their respective sector codes to the Generic B-BBEE Codes of Good Practice.

#### Cybersecurity

Cybersecurity remains a concern as more and more South Africans get connected and use online platforms for commerce, e-Government and social media, hence the need for a functional Cybersecurity Hub. The establishment of a fully-fledged Cybersecurity Hub offering a full complement of services will take a few years to establish, given budgetary requirements for capacity and infrastructure development. The Department has established a Virtual Cybersecurity Hub, which will offer services inclusive of alerts and warnings; announcements; incident handling; Incident response support and security related-information dissemination. Going forward more services will be added once a fully-fledged Cybersecurity Hub is established. The Virtual Cybersecurity Hub will be launched in the 2<sup>nd</sup> quarter of 2015/16 financial year after piloting and commissioning has been completed. The Department has set aside 11.7 million rand for the establishment and operationalisation of the Virtual Cybersecurity Hub.

Furthermore, the Department will prioritise the implementation of the Cybersecurity Awareness programme in collaboration with the Government Communication and Information System (GCIS) (DoC) and other industry stakeholders. The Cybersecurity Awareness programme will be implemented through a Cybersecurity awareness, media plan and workshops. This seeks to develop a holistic approach in making public, business and civil society aware of cyber safety challenges and precautionary measures.

#### **PUBLIC PRIVATE PARTNERSHIPS**

None

#### DISCONTINUED ACTIVITIES / ACTIVITIES TO BE DISCONTINUED

None

#### NEW OR PROPOSED ACTIVITIES

None

#### SUPPLY CHAIN MANAGEMENT

The Department did not have unsolicited bid proposals during the year under review. The irregular expenditure has been dealt in line with the guidelines from National Treasury. The Supply Chain Management (SCM) policies and delegations are effective and also address the prevention of irregular expenditure. Furthermore the SCM function is centralised and all bid committees are in place namely: Specification, Evaluation, and Adjudication.

#### GIFTS AND DONATIONS RECEIVED IN KIND FROM NON RELATED PARTIES

The Department received gifts and donations in kind from the following non related parties:

- Spacecom in a form of a closing dinner for the hosting of SADC-ITSO Satellite training workshop;
- Groupe Speciale Mobile Association (GSMA) in the form of an opening dinner for the hosting of SADC WRC-15 preparatory meeting on the 23 February 2015; and
- Immarsat in the form of a cocktail for the hosting of SADC WRC-15 preparatory meeting on the 24 February 2015.

#### EXEMPTIONS AND DEVIATIONS RECEIVED FROM THE NATIONAL TREASURY

None.

#### EVENTS AFTER THE REPORTING DATE

The administration, powers and function of Broadcasting Act (Act no. 4 of 1999) of South African Broadcasting Corporation (SABC) and the Independent Communications Authority of South Africa Act (ICASA) (Act no. 13 of 2000) have been transferred over to the newly created Department of Communications (DoC) in line with proclamation no. 37839 of 15 July 2014 with effect from 1 April 2015. An amount of R1, 862 billion was transferred to DoC for the 2015 MTEF period.

The Department has also been entrusted with an oversight function on Broadband Infraco and the State Information Technology Agency Act (SITA) (Act no.88 of 1998). An amount of R11,9 million has been allocated to the DTPS over the 2015 MTEF for Broadband Infraco on operation expenditure. The two entities do not receive any subsidy from government.

#### OTHER

#### Investigations

Investigations are being carried out into alleged financial misconduct by the Deputy Director-General: Administration; Deputy Director-General: ICT Policy Development; former Director: Contracts and former Departmental Bid Adjudication Committee and Bid Evaluation Committee members.

#### ACKNOWLEDGEMENT/S OR APPRECIATION

A special message of gratitude is extended to our Principals, Team Telecommunications and Postal Services, SOEs reporting to DTPS and other entities for their tireless efforts in making sure that we deliver on our mandate and provide service to our fellow citizens.

#### CONCLUSION

In conclusion I would like to thank the Minister Honourable Dr Siyabonga Cwele and the Deputy Minister Honourable Professor Hlengiwe Mkhize for their unwavering support in making sure that the Department fulfils its mandate and certainly in creating a vibrant ICT sector that ensures that all South Africans have access to affordable and accessible ICT services. Lastly, I would like to thank the ICT sector in its entirety for the robust engagement during the year under review.

APPROVAL AND SIGN OFF

Ugaken

Tinyiko Ngobeni Acting Accounting Officer Department of Telecommunications and Postal Services 31 August 2015



### 6. STATEMENT OF RESPONSIBILITY AND CONFIRMATION OF ACCURACY FOR THE ANNUAL REPORT

To the best of my knowledge and belief, I confirm the following:

All information and amounts disclosed throughout the annual report are consistent.

The annual report is complete, accurate and is free from any omissions.

The annual report has been prepared in accordance with the guidelines on the annual report as issued by National Treasury.

The Annual Financial Statements (Part E) have been prepared in accordance with the modified cash standard and the relevant frameworks and guidelines issued by the National Treasury.

The Accounting Officer is responsible for the preparation of the annual financial statements and for the judgements made in this information.

The Accounting Officer is responsible for establishing, and implementing a system of internal control that has been designed to provide reasonable assurance as to the integrity and reliability of the performance information, the human resources information and the annual financial statements.

The external auditors are engaged to express an independent opinion on the annual financial statements.

In my opinion, the annual report fairly reflects the operations, the performance information, the human resources information and the financial affairs of the Department for the financial year ended 31 March 2015.

Yours faithfully

Tinyiko Mgobeni Acting Accounting Officer Department of Telecommunications and Postal Services 31 August 2015



#### 7. STRATEGIC OVERVIEW

#### 7.1 VISION

South Africa as a global leader in the development and use of information and communication technologies for socio-economic development.

#### 7.2 MISSION

Building a better life for all through an enabling and sustainable world class information and communication technologies environment.

#### 7.3 VALUES

- Transparency;
- Respect;
- Accountability;
- Fairness;
- Integrity;
- Excellence; and
- Innovation

#### 8. LEGISLATIVE AND OTHER MANDATES

#### 8.1 Constitutional Mandates

Prior to the Presidential Proclamation, the mandate of the former Department of Communications was "To create a vibrant ICT Sector that ensures that all South Africans have access to robust, reliable, affordable and secure ICT services in order to advance socio-economic development goals and support the African agenda and contribute to building a better world."

It must be noted that during the reporting period, as a result of the Presidential Proclamation, the name and focus of the Department changed. The newly formed Department of Telecommunications and Postal Services (DTPS) was created to focus on "Modernising the economy and economic infrastructure to bring the cost down through the roll-out of Broadband, e-Government, Cybersecurity, Postal and Postbank services."

Consequently the core functions of the Department of Telecommunications and Postal Services are:

- To develop ICT policies and legislation that create conditions for an accelerated and shared growth of the South African economy, which positively impacts on the well-being of all our people and is sustainable;
- To ensure the development of robust, reliable, secure and affordable ICT infrastructure that supports and enables the provision of a multiplicity of applications and services to meet the needs of the country and its people;
- To contribute to the development of an inclusive information society which is aimed at establishing South Africa as an advanced information-based society in which information and ICT tools are key drivers of economic and societal development;
- To enhance the capacity of, and exercise oversight over, State Owned Companies (SOCs) as the delivery arms of Government; and
- To fulfil South Africa's continental and international responsibilities in the ICT field.

#### 8.2 Legislative mandates

The legislative mandate of the Department is embedded in the following pieces of Legislation as reflected in the table below:

| Name of Act  | Purpose   |
|--|---|
| Sentech Act, 1996 (Act No. 63 of 1996)   | To provide for the transfer of all the shares of the South African<br>Broadcasting Corporation in Sentech (Pty.) Ltd. to the State; for<br>the conversion of Sentech (Pty.) Ltd. from a private to a public<br>company, Sentech Ltd.; for the control of Sentech Ltd.; and for<br>matters connected therewith.  |
| Postal Service Act, 1998 (Act No. 124 of 1998)   | To make new provision for the regulation of postal services; for<br>the operational functions of the postal company, including<br>its universal service obligations; for structural matters relating<br>to postal services as well as the operation of the Postbank<br>and National Savings Certificates; and to consolidate certain<br>provisions relating to the postal company and amend or<br>repeal others; and to provide for matters connected therewith.  |
| Electronic Communications and Transactions Act, 2002 (Act<br>No. 25 of 2002)0  | To provide for the facilitation and regulation of electronic<br>communications and transactions; to provide for the<br>development of a national e-strategy for the Republic; to<br>promote universal access to electronic communications and<br>transactions and the use of electronic transactions by SMMEs;<br>to provide for human resource development in electronic<br>transactions; to prevent abuse of information systems; to<br>encourage the use of e-government services; and to provide<br>for matters connected therewith.  |
| Electronic Communications Act, 2005 (Act No. 36 of 2005)<br>[Section 3; Section 4(5), Section 5(6), Chapter 9, and Section<br>79B] | To promote convergence in the broadcasting, broadcasting<br>signal distribution and telecommunications sectors and<br>to provide the legal framework for convergence of these<br>sectors; to make new provision for the regulation of electronic<br>communications services, electronic communications network<br>services and broadcasting services; to provide for the granting<br>of new licenses and new social obligations; to provide for the<br>control of the radio frequency spectrum; to provide for the<br>continued existence of the Universal Service Agency and the<br>Universal Service Fund; and to provide for matters incidental<br>thereto   |
|  | (NB: The DTPS is only responsible for the relevant sections indicated in column 1)  |
| Independent Communications Authority of South Africa,<br>2000 (Act No. 13 of 2000)   | To provide for the establishment of the Independent<br>Communications Authority of South Africa; to provide for<br>the dissolution of the Independent Broadcasting Authority<br>and the South African Telecommunications Regulatory<br>Authority; to transfer the functions of the latter authorities to<br>the Independent Communications Authority of South Africa;<br>to amend the Independent Broadcasting Authority Act, 1993,<br>the Telecommunications Act, 1996, and the Broadcasting Act,<br>1999; and to provide for matters connected therewith. (NB: The<br>DTPS is only responsible for the relevant sections as indicated<br>in the Presidential Proclamation, Gazette No. 38280, dated 02<br>Dec. 2014.) |
| South African Post Bank Limited Act, 2010 (Act No. 9 of 2010)  | To provide for the incorporation of the Postbank Division of<br>the South African Post Office; to provide for the transfer of the<br>enterprise of that Division to the Postbank company; to provide<br>for the governance and functions of the Postbank company;<br>and to provide for matters connected therewith.  |
| South African Post Office SOC Ltd Act, 2011 (Act No. 22 of 2011)   | To provide for the continued corporate existence of the<br>South African Post Office and its subsidiaries; to provide for its<br>governance and staff; and to provide for matters connected<br>therewith.   |
| State Information Technology Agency Act, 1998 (Act No. 88<br>of 1998)  | To provide for the establishment of a company that will provide<br>information technology, information systems and related<br>services to, or on behalf of, participating Departments and in<br>regard to these services, act as an agent of the South African<br>Government; and to provide for matters connected therewith.   |

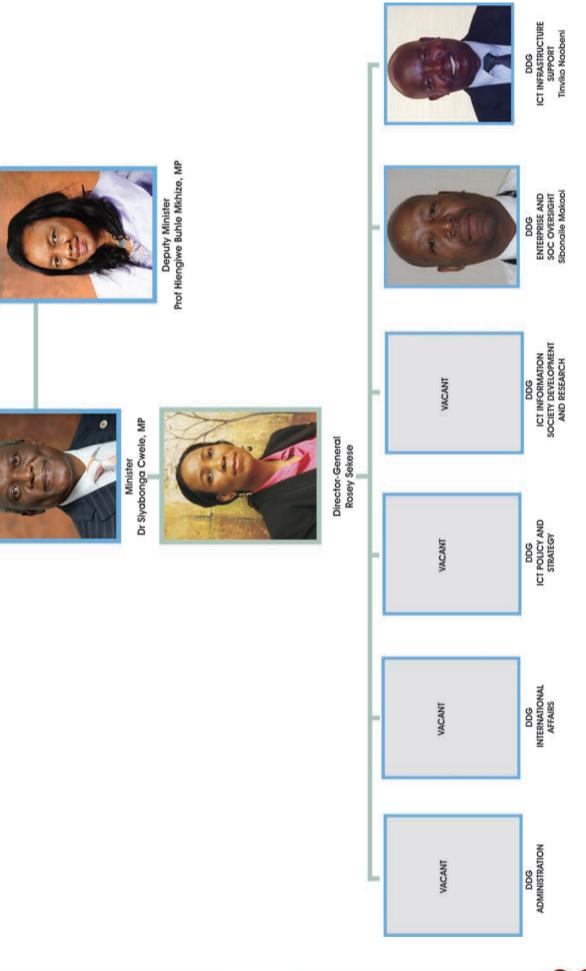
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| Name of Act                           | Purpose   |
|---------------------------------------|---|
| Broadband Infraco Act, No. 33 of 2007 | To provide for the main objects and powers of Broadband<br>Infraco (Proprietary) Limited; to provide for the borrowing<br>powers of Broadband Infraco (Proprietary) Limited; to provide<br>for servitudes and additional rights in favour of Broadband<br>Infraco (Proprietary) Limited; to provide for the expropriation<br>of land or any right in land by the Minister on behalf of<br>Broadband Infraco (Proprietary) Limited; to provide for the<br>conversion of Broadband Infraco (Proprietary) Limited; into<br>a public company having a share capital incorporated in<br>terms of the Companies Act, 1973; and to provide for matters<br>connected therewith. |

In executing its role, the Department is also guided, amongst others, by:

- The Constitution of the Republic of South Africa, 1996 (Act 108 of 1996);
- The Public Service Act, 1994 (Act 103 of 1994) as amended; and
- The Public Finance Management Act, 1999 (Act 1 of 1999) as amended.





### 10. ENTITIES REPORTING TO THE MINISTER/MEC

The table below indicates the entities that report to the Minister/MEC.

| Name of Entity   | Legislative Mandate   | Financial<br>Relationship | Nature of Operations  |
|--|---|---------------------------|---|
| South African Post Office  | Provides postal and related services<br>to the South African public. SAPO was<br>granted an exclusive mandate to<br>conduct postal services to South Africa<br>by the Postal Services Act (1998). The<br>Act makes provision for the regulation<br>of postal services and the operational<br>functions of the company, including, its<br>universal service obligation.  | Transfer of<br>Funds      | Provides postal and related<br>services including the financial<br>services activities of Postbank to<br>the public.  |
| Sentech  | Provides broadcasting signal distribution<br>for broadcasting licensees. In 2002,<br>Sentech was licences through the<br>Telecommunications Amendment Act<br>(2001) to provide international carrier-<br>to-carrier voice services as well as<br>multimedia services.   | Transfer of<br>Funds      | Provide broadcasting signal<br>distribution for broadcasting<br>licensees.  |
| National Electronic Media<br>Institute of South Africa             | Provides much needed skills training at<br>an advanced level for the broadcasting<br>industry. It offers diploma courses, short<br>courses and internships in the three<br>subjects: TV production, radio production<br>and creative multimedia.  | Transfer of<br>Funds      | Offers hand-on training in the<br>electronic media, including<br>content design and production,<br>technical operations and content<br>transmission. It also provides skills<br>training at an advanced level for<br>the broadcasting industry. National<br>certificates and short courses are<br>also offered. |
| Universal Service and<br>Access Agency of South<br>Africa (USAASA) | The Universal Service and Access<br>Agency is mandated by law to oversee,<br>advocate and initiate all matters<br>universal service and access related<br>within ICT. To this end, the Agency<br>interprets policy as it relates to the<br>universality of ICTs in the country and<br>advises the Minister and the nation on<br>progress on closure of ICT access gaps<br>Through Universal Service and Access<br>Fund, the Agency is mandated to<br>subsidise licensed operators to address<br>issues of connectivity in pre-defined<br>under-serviced and unserved areas of<br>the country. | Transfer of<br>Funds      | Through research USAASA advises<br>on policy matters. Through the<br>disbursement of project subsidies,<br>it actions universal access<br>obligations in under-serviced<br>areas.   |
| .za Domain Name Authority  | The .za Domain Name Authority (.za<br>DNA) was established to assume<br>responsibility for the .za Domain Name<br>Space. The .za DNA was established in<br>terms of Chapter 10 of the Electronic<br>Communications and Transactions Act<br>(ECT), 2002.   | Transfer of<br>Funds      | To administer and manage the<br>.za domain name space in<br>compliance with international best<br>practicezaDNA also licenses and<br>regulates registries.  |
| South African Broadcasting<br>Corporation                          | The South African Broadcasting<br>Corporation (SABC) was established in<br>terms of the Broadcasting Act (1936)<br>as a government enterprise to provide<br>radio and television broadcasting<br>services to South Africa.  | Transfer of<br>Funds      | Provide Broadcasting services that<br>informs, educates and entertains<br>and which reflects the diversity of<br>South Africans; whilst maintaining<br>the freedom of expression<br>and journalistic, creative and<br>programming independence.   |

| Name of Entity   | Legislative Mandate   | Financial<br>Relationship | Nature of Operations   |
|--|---|---------------------------|--|
| Independent<br>Communications Authority<br>of South Africa (ICASA) | The Independent Communications<br>Authority of South Africa (ICASA) is<br>the regulator for the South African<br>communications, broadcasting and<br>postal services sector. ICASA was<br>established by an Act of statute,<br>the Independent Communications<br>Authority of South Africa Act of 2000, as<br>Amended.  | Transfer of<br>Funds      | Enforces compliance with<br>rules and regulations, protects<br>consumers from unfair business<br>practices and poor quality<br>services, hears and decides on<br>disputes and complaints brought<br>against licenses, and controls<br>and manages the frequency<br>spectrum. |
|  | ICASA's mandate is spelled out in the<br>Electronic Communications Act for the<br>licensing and regulation of electronic<br>communications and broadcasting<br>services, and by the Postal Services Act<br>for the regulation of the postal sector.   |                           |  |
|  | Enabling legislation also empowers<br>ICASA to monitor licensee compliance<br>with license terms and conditions,<br>develop regulations for the three sectors,<br>plan and manage the radio frequency<br>spectrum as well as protect consumers<br>of these services.  |                           |  |
|  | The Authority is responsible for regulating<br>the telecommunications, broadcasting<br>and postal industries in the public<br>interest and ensures affordable services<br>of a high quality for all South Africans.<br>The Authority also issues licenses to<br>telecommunications and broadcasting<br>service providers', enforces compliance<br>with rules and regulations, protects<br>consumers from unfair business<br>practices and poor quality services,<br>hears and decides on disputes and<br>complaints brought against licensees<br>and controls and manages the effective<br>use of radio frequency spectrum. |                           |  |
|  | ICASA is a Chapter 9 institution (an<br>institution which supports democracy) in<br>terms of the South African Constitution<br>and is a portfolio organisation of the<br>Department of Communications (DoC).  |                           |  |

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## PART B

## PERFORMANCE INFORMATION





#### 1. AUDITOR GENERAL'S REPORT: PREDETERMINED OBJECTIVES

The AGSA currently performs certain audit procedures on the performance information to provide reasonable assurance in the form of an audit conclusion. The audit conclusion on the performance against predetermined objectives is included in the report to management, with material findings being reported under the Predetermined Objectives heading in the Report on other legal and regulatory requirements section of the auditor's report.

Refer to page 148 of the Report of the Auditor General, published as Part E: Financial Information.

#### 2. OVERVIEW OF DEPARTMENTAL PERFORMANCE

#### 2.1 Service Delivery Environment

The newly formed Department of Telecommunications and Postal Services (DTPS) was created to focus on "Modernising the economy and economic infrastructure to bring the cost down through the roll-out of Broadband, e-Government, Cybersecurity, Postal, and Postbank services."

#### Broadband

The uptake of broadband has been slow and there has been no strategic usage of broadband to solve pressing societal problems. The estimated broadband penetration stands at 17%, and Internet penetration stands at 48% in 2014. The current market structure is inefficient, costly, duplicates infrastructure in urban areas and cannot roll-out ICT infrastructure and services to reach all South Africans in line with the long term vision of a connected society. There is a slow prioritisation and therefore slow migration to e-Government services.

Government has set targets in line with the National Development Plan to modernise the economy through the provision of ubiquitous broadband access to all South Africans by 2020 at speeds of 10 megabytes per second scalable to 100 megabytes per second by the year 2030, especially those of our people living in the most rural of areas.

During the past financial year, the Department developed high level implementation plans for the four pillars of SA Connect namely: Digital Development which seeks to optimise procurement by aggregating government demand and prioritising connectivity to schools, clinics, and police stations and other government facilities; Digital Readiness that seeks to reconfigure institutional arrangements and align the policy, legislative, and regulatory framework to remove administrative bottleneck, expedite broadband rollout, stimulate infrastructure investment and reduce the cost to communicate, Digital Future that seeks to create a wholesale open access national broadband network through the rationalisation of ICT SOCs; and lastly, Digital Opportunity that seeks to stimulate the uptake and usage of broadband capabilities.

In terms of Broadband funding, a total of R740 million has been allocated over the Medium Term Expenditure Framework period for Phase 1 of broadband. Furthermore, in line with the recommendations of the Presidential Review Commission on State Owned Entities, a decision has been taken to rationalise relevant State Owned Entities to create an open access national broadband network. Accordingly, relevant recommendations on a National Broadband Network and the Rationalisation of State Owned Entities were presented to the January 2015 Cabinet Lekgotla. His Excellency President Jacob Zuma announced the implementation of Phase 1 of broadband rollout at the 2015 State of the Nation Address with Telkom Designated as the lead agency for implementation.

#### **ICT Policy Review**

Over the past years, the ICT landscape has changed dramatically and the Internet is now a major medium of communication. Mobile technology, broadband, digital television, smartphones, the cloud, tablets, and new media technology have serious implications for policies and legislation that were written prior to these developments, and need to be adequately reflected in current policy and legislation. Further disruptive technological changes are on the horizon and these must also be considered in developing flexible policies that respond to technological changes. However, since the democratisation of South Africa, there have been three White Papers and one Green Paper produced and it has been more than 15 years since these policies were reviewed.

The ICT Policy Review will reinforce and extend the objectives set in the broadband plan. The policy review process also recognises that the environment is changing rapidly and that policy interventions will need to be continuously assessed against the objectives set. It is thus being developed with a 2030 vision but with specific focus on the next five years.

Following the Cabinet approval of the National Integrated ICT Policy Green Paper, during the reporting period, extensive consultation was undertaken to inform the development of the Discussion Paper as well as a Recommendations Report which highlights a range of policy options and possible policy approaches to inform the development of the White Paper.

#### Cost to Communicate

South Africa's high cost to communicate from all sectors of society has been a national concern in the recent past. Despite several interventions aimed at reducing the cost to communicate, it remains relatively high. The electronic communications services market is rapidly evolving with voice, data and audio services offered on traditional telecommunications networks. Hence, data demand is conservatively estimated to be growing faster at above 60 percent year on year. Although, internet usage experienced a growth of 13.8% from 2012 to 2013, fixed line services have been encountering years of decline due to an increase in appetite of mobile phones.

Over the reporting period, the Department implemented Phase 2 of the Cost to communicate programme of action aimed at price reduction, quality and expansion of services. The Department developed a Policy Directive on Price Transparency as well as a Policy Directive on Premium Content, both of which were approved by the Minister and submitted to ICASA for consultation as required by the ECA. Furthermore following a benchmarking study the Department developed a Benchmarking Report on Mobile Data Pricing including relevant recommendations for consideration.

#### 2.2 Service Delivery Improvement Plan

As part of ensuring continuous improvement on the service delivery in line with the Annual Performance Plan targets and business plans, all Branches have put in place the Standard Operating Procedures, and procedures to guide the execution of work, in relations to the processes, timeframes and turnaround times. A combination of these processes forms a basis for Service Delivery Improvement Plan of the Department. This was done in view of the fact that the Department does not offer services directly to the citizens but rather focuses more on policy making.

#### 2.3 Organisational environment

In the financial year under review, the country held its 5<sup>th</sup> democratic National Elections which resulted in a change in the Administration of the Department through the appointment of a new Minister and Deputy Minister.

During the reporting period, the Department underwent one of the most significant changes in its history through the reconfiguration process that was set into motion following the May 2014 National Elections. Subsequent to the National Elections, the President pronounced the establishment of the National Department of Telecommunications and Postal Services as well as the newly established Department of Communications with revised powers and functions.

The transfer of administration, powers and functions required constructive engagements with the newly established Department of Communications that resulted in a transfer of relevant projects and associated resources during the 2014/15 financial year. Such projects and resources featured largely around the Broadcasting sub-sector including major programmes such as the Broadcasting Digital Migration as well as all Community Broadcasting related projects, amongst others. The proclamation also resulted in the Department of Telecommunications and Postal Services inheriting two additional State Owned Companies in the form of Broadband Infraco and the State Information Technology Agency (SITA) as well as relinquishing its shareholding of the South African Broadcasting Corporation (SABC) to the Department of Communications. Furthermore, reconfiguration process also resulted in the movement of the Independent Communications Authority of South Africa (ICASA) to the Department of Communications. The Department did well to manage this transformation while still ensuring implementation of its Strategic Plan and Annual Performance Plan in alignment with its revised mandate.

The Department, has through the adjustment estimates received an additional allocation of R643.2 million for Universal Service and Access Fund for the Set Top Box subsidies, antennae and installation cost (R551 million); Sentech for Digitisation: Dual illumination costs (R69 million); R23.2 million to reimburse Sentech and Telkom for expenses incurred for service provided during the funeral of the former President

Nelson Mandela. Digital Terrestrial Television Call Centre project was allocated R82.964 million during the period under review. Due to the delay in implementing this project as well the Presidential Proclamation no 37839 of 15 July 2014, R82.840 million was viremented and shifted to cater for the flagship projects within the Department. R50 million was sourced within the Department to increase the transfer payment to South African Post Office to offset and settle one of its most urgent debts.

#### 2.4 Key policy developments and legislative changes

Subsequent to the National Elections, the President pronounced the establishment of the National Department of Telecommunications and Postal Services. Accordingly, the President issued a Presidential Proclamation in Government Gazette No. 37839 dated 15 July 2014 which focused on the transfer the administration, powers and functions entrusted by specific legislation and all amendments thereto to specified Cabinet member which included the Minister of Telecommunications and Postal Services as well as the Minister of Communications.

On 26 September 2014, the President issued a Presidential Proclamation in Government Gazette No. 38037 which focused on the transfer the administration, powers and functions entrusted by the Broadband Infraco Act (33 of 2007) to the Minister of Telecommunications and Postal Services.

Furthermore, in a Presidential Proclamation in Government Gazette No. 38037 was issued on 02 December 2014 which confirmed the transfer of administration, powers and functions entrusted by the ICASA Act 2000 (Act No. 38280 of 2000) and the Electronic Communications Act (Act No. 36 of 3005) with reference to the specific role and responsibility of both the Departments within the abovementioned Acts.

Details of relevant legislation as per the 3 Presidential Proclamations are referenced in paragraph 8.2 above.

#### 3. STRATEGIC OUTCOME ORIENTED GOALS

#### Investment, competitiveness and economic growth of the ICT sector

The Department through its objective of inclusive economic growth through the development and implementation of ICT policies, legislations and strategies has held extensive public consultations in the form of Public Hearings in all nine Provinces in relation to the National Integrated ICT Policy Green Paper. This resulted in the development of a Discussion Paper which was published in November 2014 that presents a range of options and possible policy approaches. Furthermore, the Department through the ICT Policy Review Panel developed a Recommendations Report will inform the finalisation and subsequent gazetting of the White Paper on National Integrated ICT Policy.

With regards to the National Address System the Department established a task team and developed a National Address concept paper for submission to Cabinet. The process is underway to develop a National Address Policy as recommended by the National ICT Policy Review Report. The Department further developed a draft Community Broadcasting Growth Strategy and Support programme for Community Radio.

In its effort to increase economic growth and improve SA's competitiveness and global rating through reducing the cost to communicate the Department has developed and consulted with ICASA as required by the Electronic Communication Act on two (2) proposed Policy Directives on *Price Transparency* and on *Premium Content*. Furthermore a Benchmarking study on mobile data pricing was conducted and a benchmarking report including recommendations was developed.

#### Accessibility, reliability and affordability of secured ICT Infrastructure

As part of the Department's objective to increase broadband coverage and affordable access to government services for all households by 2020, implementation plans for the four pillars of SA Connect were developed and a Project Management office was established to manage implementation of SA Connect. The overall implementation was monitored through Work breakdown structures for Digital Readiness; Digital Development and Digital Opportunity and reported accordingly. In addition the Department has developed a draft policy directive on spectrum for broadband.

The Department undertook a study on the rationalisation of relevant ICT SOCs in relation to implementation of digital future strategy. Following the study, a report including recommendations and options related to roles of ICT SOCs in the implementation of the digital future strategy, was developed.

Furthermore, the Department has established a Virtual Cybersecurity Hub, offering limited services focused at: alerts and warnings; announcements; incident handling; Incident response support and security relatedinformation dissemination. Going forward more services will be added once a fully-fledged cybersecurity hub is established. The Department in conjunction with the CSIR has completed the development of ICT infrastructure and systems for the virtual cybersecurity hub. The Framework to support membership to the Forum of Incident Response Security Teams was also developed.

#### Building of an Inclusive Information Society

The Department developed, the Internet Strategy to support the advancement of Digital Opportunities in line with SA Connect. The Internet Strategy is being implemented through the school connectivity project that is being undertaken by the Department as part of SA Connect.

In an effort to improve evidence based policy making for economic growth and global competitiveness through ICT research and development, the Department developed a Research Programme through consultation with relevant stakeholders including academia, government and sector experts on potential areas of research in the ICT field. The research programme is aligned to the ICT Research and Development Roadmap of the Department of Science and Technology. Furthermore, the Department commissioned a series of comprehensive research studies, which provided baseline information for the formulation of policy positions by the ICT Policy Review Panel. The research covered the areas of cybersecurity, e-Government, broadcasting, postal services, open access policy regime and telecommunications and will inform the development of the policy positions by the Department for the development of the National Integrated ICT Policy White Paper.

Furthermore, the process of initiating the development of a road map to guide research and fact finding initiatives relating to South Africa's sliding ICT rankings was conducted and a dashboard of International ICT Indexes outlining indicators used in computation was compiled. Diagnostic desktop research to determine factors influential to SA's rankings and performance was undertaken. This will be a basis for the development of a Programme of Action. In addition, a creative industries research report on Audio-Visual Content was developed and handed over to the ICT Policy Review Committee.

In an effort to promote an Inclusive Information Society through partnerships with business, civil society and three spheres of government. The Department through the partnership with the African Centre of Excellence for Information Ethics hosted a Government Information Ethics workshop in April 2014 at Carnarvon, Northern Cape Province. The Information Ethics Conference was facilitated by the African Centre of Excellence for Information Ethics on 2nd to 4th July 2014 at Uganda. Curriculum and awareness workshops were held in Mpumalanga on 27 November 2014 and the Eastern Cape on 14th November 2014.

#### Performance of the Department and ICT State Owned Companies

With regards to improving the Departmental performance and enhancing the role of ICT SOCs as the delivery arms of Government ,the Department played an oversight role and ensured participation of SOCs in the MTEC processes as prescribed by the Treasury Guidelines. Analysis of quarterly reports against corporate/strategic plans was conducted and furthermore monitoring of adherence to good Government practices were undertaken on a quarterly basis.

In an effort to have an efficient and effective Department through improved institutional support processes and mechanisms, an internal control framework was developed and implemented during the period under review. Furthermore, its implementation was monitored and reported with specific reference to processes related to payment of supplies in 30 days, security screening and vetting, filling of vacancies, business continuity, and reviewing of internal policies.

#### Contribution to the global ICT agenda

The Department actively contributed towards the Regional integration and facilitation of ICT continental programmes. The Department ensured that there is an active participation in multilateral, bilateral and other African International Forums to advance the SA ICT Agenda. The Department also participated at the Africa ICT Broadband Expert Group Meeting organised by UNECA in December 2014. South Africa was able to influence the outcomes to favour SA Connect principles. A value proposition was presented on how broadband can contribute to job creations, skills development and innovation, thus contributing to the AU PIDA and AU 2063 Agenda, of creating as self-sufficient, industrial knowledge society.

In advancing other AU PIDA programmes, the Department advanced 3 programmes, namely Radio Frequency Spectrum and DTT; Regional Internet Exchange Points and Cybersecurity. These programmes are aimed at providing secure, reliable and efficient infrastructure network in the continent. In this regarding, a briefing document was drafted as a contribution to the 23rd African Union Summit of Heads of State and Government

in Equatorial Guinea in June 2014. The document highlighted the importance of Spectrum Management in Africa and the importance of High Level Political Support for Digital Migration.

The Department further ensured that there are Strategic Multi-lateral partnerships in place. Amongst others, the Department participated in the 2nd African Regional Preparatory meeting for the ITU Plenipotentiary Conference and agreed to Common African Proposals on key issues for resolution such as the regular review of the ITRs, Stable Constitution, Registrar of Space Assets, internet governance, Cybersecurity, Bridging the Standards Gap, Global Flight Tracking, Health effects of Electro-magnetic radiation, WSIS outcomes etc.

The Department also developed a report to influence the outcomes of Postal Strategy Conference and various positions were developed that will pave the way for the adoption of a new World Postal Strategy. Although the UPU Postal Strategy was postponed to April 2015, a small committee meeting was held in Madrid to prepare for the Strategy Conference, at which the Department presented the Report as the Chair of the Strategy Group.

#### 4. PERFORMANCE INFORMATION BY PROGRAMME

#### 4.1 Programme 1: Administration

The purpose of Programme 1 is to provide strategic support to the Ministry and overall management of the Department. The Programme consists of the following 6 sub-programmes:

- Ministry;
- Departmental Management;
- Internal Audit
- Corporate Services;
- Financial Management; and
- Office Accommodation.

The Strategic Objectives for the 2014/15 Financial Year are listed below:

- Migration from analogue to digital television to ensure national digital coverage; and
- Efficient and effective DTPS through improved institutional support processes and mechanisms.



| PROGRAMME 1: ADMINISTRATION  | ATION   |  |   |   |   |   |
|--|---|--|---|---|---|---|
| Strategic objectives   | Performance Indicator   | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015                   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015  | Comment on deviations   |
| Migration from Analogue<br>to Digital Television to<br>ensure National Digital<br>coverage | Number of Provinces in<br>which BDM awareness<br>campaigns are<br>implemented | In an effort to bring<br>about public awareness<br>regarding BDM, a<br>Media Plan for the BDM<br>awareness campaign was<br>developed and the BDM<br>awareness programme<br>was implemented<br>through numerous<br>public events, media<br>platforms, billboards, radio<br>stations, exhibitions and<br>literature distribution as<br>well as key stakeholder<br>engagements. | BDM Public Awareness<br>programmes<br>implemented through<br>identified platforms in all<br>provinces | The Department did not<br>achieve the set target. | The Department was<br>unable to implement the<br>BDM Public Awareness<br>campaigns in any of the<br>Provinces as planned. | The Implementation of<br>the BDM Public Awareness<br>programmes was largely<br>impacted by delays in the<br>broader BDM programme<br>as well as the finalisation<br>of the BDM Policy which<br>was impacted by the<br>reconfiguration of the<br>Department.<br>Furthermore, all project<br>activities related to the<br>BDM Public Awareness<br>programmes were<br>suspended due to<br>the outcomes of the<br>Presidential Proclamation<br>which had an impact<br>on the manade<br>Department, with<br>specific reference<br>to the broadcasting<br>related functions. Such<br>functions were taken over<br>by the Department of<br>Communications. |

Strategic objectives, performance indicators, planned targets and actual achievements

| PROGRAMME 1: ADMINISTRATION   | ATION  |                                 |   |  |  |   |
|---|--|---------------------------------|---|--|--|---|
| Strategic objectives  | Performance Indicator                        | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015                             | Comment on deviations   |
| Efficient and effective<br>DTPS through improved<br>institutional processes<br>and mechanisms | Approved Internal Control framework in place |                                 | Focused support<br>systems developed and<br>implemented aimed<br>at achieving clean<br>administration | <ul> <li>The Department partially achieved the set target. The Internal Control Framework was developed and implemented during the period under review.</li> <li>Furthermore, its implementation was monitored and reported with specific reference to processes related to payment of suppliers within 30 days, security screening and vetting, filling of vacancies, business continuity, and reviewing of internal policies.</li> </ul> | The internal control<br>framework was<br>developed and "noted"<br>by management for<br>implementation. | Not all elements of the<br>internal control framework<br>were fully implemented<br>as amongst others, the<br>appointment of the CFO<br>did not materialise. |

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#### Strategy to overcome areas of under performance

The Department does acknowledge its areas of underperformance in specific targets. Project specific reasons have been provided for such underperformance under "comment on deviation". In terms of Programme 1, the key area of underperformance was around the BDM Awareness target which has been transferred to the Department of Communications.

#### Changes to planned targets

There were no changes made on the performance indicators or targets during the reporting period or after the Annual Performance Plan was tabled.

#### Linking performance with budgets

The increase is mainly under compensation of employees and machinery and equipment. The increase resulted from the filling of positions and procuring of assets for the new staff members, upgrade of information technology infrastructure as well as purchasing of cars for the Executive Authorities.

#### Sub-programme expenditure

|                            |                        | 2014/2015             |                             |                        | 2013/2014             |                             |
|----------------------------|------------------------|-----------------------|-----------------------------|------------------------|-----------------------|-----------------------------|
|                            | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure |
| Sub-Programme Name         | R'000                  | R'000                 | R'000                       | R'000                  | R'000                 | R'000                       |
| Ministry                   | 4,103                  | 4,056                 | 47                          | 3,668                  | 3,668                 | 0                           |
| Departmental<br>Management | 65,781                 | 65,781                | 0                           | 43,462                 | 43,462                | 0                           |
| Internal Audit             | 5,708                  | 5,708                 | 0                           | 3,828                  | 3,828                 | 0                           |
| Corporate Services         | 80,334                 | 70,163                | 10,171                      | 91,655                 | 89,911                | 1,744                       |
| Financial Management       | 75,583                 | 74,918                | 665                         | 63,434                 | 63,537                | (103)                       |
| Office Accommodation       | 6,016                  | 6,016                 | 0                           | 6,037                  | 6,037                 | 0                           |
| Total                      | 237,525                | 226,641               | 10,884                      | 212,084                | 210,443               | 1,641                       |

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#### 4.2 Programme 2: ICT International Affairs

The purpose of Programme 2 is to ensure alignment between South Africa's international activities and agreements in the field of ICT and South Africa's foreign policy.

ICT International Affairs Programme consists of the following sub programmes:

- International Affairs coordinates the functions and responsibilities of the Department to meet South Africa's international ICT obligations through bi-laterals, multi-laterals and tri-laterals; and
- ICT Trade/Partnerships develop and advance the country's interests in international trade forums through participation in World Trade Organisation ICT related initiatives and other international trade agreements, such as South African European Union Trade Agreement and bilateral agreements with counterpart countries. South Africa's national interests are also promoted in these forums.

The Strategic Objectives for the 2014/15 Financial Year are listed below:

- South Africa's active participation in multilateral, bilateral and other International Forums to advance the SA ICT Agenda; and
- Explore and exploit trade and investment opportunities for the ICT Sector in South Africa.

| rkogramme 2: ICI in iernalional affairs  | VAIIONAL AFFAIKS   |  |  |  |  |                          |
|--|--|--|--|--|--|--------------------------|
| Strategic objectives   | Performance Indicator  | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015  | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
| South Africa's active<br>participation in<br>multilateral, bilateral<br>and other African<br>International Forums<br>to advance the SA ICT<br>Agenda | Regional integration and<br>continental Programmes<br>in place | <ul> <li>In terms of<br/>coordinating the<br/>implementation of the<br/>SADC ICT infrastructure<br/>Master Plan. South<br/>Africa participated in<br/>the Committee that<br/>developed a short-<br/>term action plan for<br/>18 projects which were<br/>adopted by SADC<br/>Ministers. Of the 18<br/>projects, the SADC<br/>Ministers. Of the 18<br/>projects, the SADC<br/>Ministers. Of the 18<br/>projects, the SADC<br/>regional and national<br/>infrastructure project<br/>was identified as the<br/>flagship project.</li> <li>In terms of cross-<br/>border connected<br/>to one another.<br/>Under the SADC<br/>Regional Information<br/>infrastructure (SRII) most<br/>of the SADC<br/>Regional Information<br/>Regional Regional Information<br/>Regional Information<br/>Region</li></ul> | *Three Africa ICT<br>Infrastructure Programmes<br>facilitated, implemented<br>and monitored within<br>relevant Forums. (*DTT,<br>Broadband and PIDA) | The Department fully<br>acchieved the target<br><b>Advanced Broadband in</b><br><b>SADC:</b><br>• The Department<br>advanced Stas<br>position on integrated<br>broadband backbone<br>network in SADC<br>promoting SA<br>Connect principles.<br>The outcome was<br>that SADC adopted<br>integrated Broadband<br>Integrated Broadband<br>Intrastructure. The<br>outcomes further<br>advanced the<br>development of<br>the SADC Model<br>Broadband Plan<br>which is aligned to SA | eoz  | Pope                     |

Strategic objectives, performance indicators, planned targets and actual achievements

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| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | IATIONAL AFFAIRS      |   |                             |   |  |                          |
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| Strategic objectives                   | Performance Indicator | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|  |                       | <ul> <li>South Africa has made<br/>substantive progress<br/>in establishing its own<br/>IXPs which are CINX<br/>in Cape Town; DINX<br/>in Durban; GINX in<br/>Grahamstown; HBIX<br/>in Helderberg; JINX in<br/>Johannesburg; and<br/>NeutrINX in Centurion.</li> <li>With regards to the<br/>dot.Africa domain<br/>name, official approval<br/>was received from<br/>ICANN for .ZACR to<br/>operationalise dot.<br/>Africa. The signed<br/>Agreement between<br/>.ZACR and ICANN took<br/>place on 27 March<br/>2014 in Singapore.</li> </ul> |                             | <ul> <li>With regard to aligning<br/>the RSA Broadband<br/>plan to the SADC ICT<br/>Infrastructure Master<br/>Plan (SADC Regional<br/>Integrated Broadband<br/>Infrastructure Network),<br/>the Department<br/>facilitated and<br/>promoted the<br/>roll-out of the 4<br/>Implementation Plans<br/>in line with the SADC<br/>Regional Broadband<br/>plan, namely Digital<br/>Development<br/>Implementation<br/>Plan; Digital Future<br/>Implementation.<br/>Plan; Digital Future<br/>Implementation.<br/>Plan; Digital Future<br/>Implementation.</li> </ul> |  |                          |
|  |                       |   |                             | Implementation Man.   |  |                          |

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|                          | PROGRAMME 2: ICT INTERNATIONAL AFFAIRS |   |                             |   |  |                          |
|--------------------------|--|---|-----------------------------|---|--|--------------------------|
| Strategic objectives Per | Performance Indicator                  | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|                          |  | <ul> <li>Department</li> <li>Department<br/>participated and<br/>gave progress on the<br/>RSA status on Digital<br/>Migration at the SADC<br/>DIT Forum convened in<br/>Zambia in November<br/>2013. SADC is currently<br/>at 82% on Policy<br/>implementation, 42%<br/>on Analogue Switch-off<br/>(solution provisioning<br/>and technological<br/>activities – network<br/>roll-out &amp; STB's) and<br/>46% on Consumer<br/>Awareness and<br/>campaigns activities.</li> </ul> |                             | Advancing PIDA<br>In advancing the AU<br>PIDA, the Department<br>advanced 3<br>programmes, namely<br>Radio Frequency<br>Spectrum and DTI;<br>Regional Internet<br>Exchange Points<br>and Cybersecurity.<br>These programmes<br>are aimed at<br>providing secure,<br>reliable and efficient<br>infrastructure network<br>in the continent. In this<br>regarding, a briefing<br>document was draffed<br>as a contribution to<br>the 23rd African Union<br>Summi of Hodes of<br>State and Government<br>in Equatorial Guinea, in<br>June 2014. |  |                          |

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| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | IATIONAL AFFAIRS      |  |                             |  |  |                          |
|--|-----------------------|--|-----------------------------|--|--|--------------------------|
| Strategic objectives                   | Performance Indicator | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|  |                       | <ul> <li>In terms of bilateral Co-<br/>operation Programmes,<br/>the Department<br/>engaged with several<br/>countries through<br/>Mols, including<br/>Mozambique, Angola,<br/>Nigeria, Lesotho,<br/>Ethiopia, Zambia,<br/>amongst others. The<br/>levels of completion<br/>and implementation<br/>of the MoUs vary<br/>depending on the<br/>specific circumstances<br/>surrounding the<br/>respective countries.</li> </ul> |                             | <ul> <li>The briefing</li> <li>The briefing</li> <li>The briefing</li> <li>docurnent highlighted</li> <li>the importance</li> <li>of Spectrum</li> <li>Management in Africa</li> <li>and the importance</li> <li>of High Level Political</li> <li>Support for Digital</li> <li>Migration. Furthermore,</li> <li>on the implementation</li> <li>of the AU PIDA ICT</li> <li>projects, positioned</li> <li>SA favourable as the</li> <li>regional exchange</li> <li>hub.</li> <li>The African Union</li> <li>(AU) Convention on</li> <li>Cyberspace Security</li> <li>adopted by the AU</li> <li>Heads of State and</li> <li>Government at the intell June 2014 Summit.</li> <li>The Oliver Tambo</li> <li>Declaration, adopted</li> <li>in 2009 and supports</li> </ul> |  |                          |

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| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | VATIONAL AFFAIRS      |                                 |                             |   |  |                          |
|--|-----------------------|---------------------------------|-----------------------------|---|--|--------------------------|
| Strategic objectives                   | Performance Indicator | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|  |                       |                                 |                             | <ul> <li>The Department<br/>also developed a<br/>Position Paper for the<br/>ATU Plenipotentiary<br/>Conference which<br/>was held July 2014.<br/>SA advocated for<br/>was held July 2014.<br/>SA advocated for<br/>seamless infrastructure<br/>network, capacitated<br/>by local content and<br/>high-speed broadband<br/>internet which is<br/>universally available<br/>and promotes access<br/>to ICT infrastructure.<br/>Outcomes of which<br/>was adoption of<br/>the key priorities under<br/>the ATU 4-year strategy.</li> </ul> |  |                          |
|  |                       |                                 |                             | Council for another<br>4-year period.   |  |                          |
|  |                       |                                 |                             |   |  |                          |

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| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | <b>JATIONAL AFFAIRS</b> |                                 |                             |  |  |                          |
|--|-------------------------|---------------------------------|-----------------------------|--|--|--------------------------|
| Strategic objectives                   | Performance Indicator   | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|  |                         |                                 |                             | Advancing DTT<br>programme<br>In advancing the<br>DTT programme, the<br>Department also<br>participated at the<br>8th SADC DTT Forum<br>in November 2014<br>where key decisions<br>were taken including<br>approval of Risk Plan<br>which highlighted<br>action. The Plan also<br>highlighted Success<br>Fractors for regional<br>migration. To support<br>action. The Plan also<br>highlighted Success<br>Fractors for regional<br>migration. To support<br>the DTT roll-out, South<br>Africa supported the<br>development of a<br>SADC TV Bouquet,<br>to be on open, free<br>network for the region.<br>This will contribute to<br>regional integration,<br>promote indigenous<br>language and culture.<br>This project is to be<br>supported by a SADC<br>TV Bouquet Content<br>Aggregator, at which<br>sentech will participate<br>in the Pilot phase. |  |                          |

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| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | <b>JATIONAL AFFAIRS</b> |                                 |                             |   |  |                          |
|--|-------------------------|---------------------------------|-----------------------------|---|--|--------------------------|
| Strategic objectives                   | Performance Indicator   | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015                                     | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|  |                         |                                 |                             | New market     opportunities for SA     optimize in provingentation |  |                          |
|  |                         |                                 |                             | ennines in regions were<br>identified including                     |  |                          |
|  |                         |                                 |                             | support on the network<br>architecture and                          |  |                          |
|  |                         |                                 |                             | design; manufacturing<br>and distribution of                        |  |                          |
|  |                         |                                 |                             | STBs; DTT training and installation: reaional                       |  |                          |
|  |                         |                                 |                             | standards testing   |  |                          |
|  |                         |                                 |                             | centre; and promotion   |  |                          |
|  |                         |                                 |                             | <ul> <li>With regards to DTT</li> </ul>                             |  |                          |
|  |                         |                                 |                             | Roadmap and   |  |                          |
|  |                         |                                 |                             | Strategy, as part of  |  |                          |
|  |                         |                                 |                             | SADC to migrate from  |  |                          |
|  |                         |                                 |                             | analogue to digital   |  |                          |
|  |                         |                                 |                             | 2015. the SADC DTT  |  |                          |
|  |                         |                                 |                             | PMO led by South  |  |                          |
|  |                         |                                 |                             | Africa conducted  |  |                          |
|  |                         |                                 |                             | country visits, namely  |  |                          |
|  |                         |                                 |                             | Botswana, DRC,  |  |                          |
|  |                         |                                 |                             | Mozambiane  |  |                          |
|  |                         |                                 |                             | Namibia, Seychelles,  |  |                          |
|  |                         |                                 |                             | Swaziland, Tanzania,  |  |                          |
|  |                         |                                 |                             | Zambia, Zimbabwe.   |  |                          |
|  |                         |                                 |                             | Wern Der-Signes<br>were assisted with                               |  |                          |
|  |                         |                                 |                             | the development of  |  |                          |
|  |                         |                                 |                             | project management  |  |                          |
|  |                         |                                 |                             | planning and  |  |                          |
|  |                         |                                 |                             |   |  |                          |

| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | IATIONAL AFFAIRS      |                                 |                             |   |  |                          |
|--|-----------------------|---------------------------------|-----------------------------|---|--|--------------------------|
| Strategic objectives                   | Performance Indicator | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|  |                       |                                 |                             | <ul> <li>The Department<br/>reviewed the POC<br/>with Angola, Ghama,<br/>Mozambique and<br/>Nigeria, in order to<br/>fast-track projects<br/>especially the Digital<br/>Terrestrial Television<br/>taking into considering<br/>the June 2015 ITU<br/>deadline.</li> <li>A programme<br/>of engagement<br/>with Lesotho, was<br/>developed. This<br/>included negotiation<br/>on draft MOU together<br/>with the POA, which<br/>is ready for signing.<br/>The projects identified<br/>are aligned with DTPS<br/>priority programmes,<br/>namely broadband,<br/>DTI and specitrum.</li> </ul> |  |                          |



| Strategic objectives Performance Indicator |                                     |                             |   |  |                          |
|--|-------------------------------------|-----------------------------|---|--|--------------------------|
|  | <br>Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015                                     | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|  |                                     |                             | Furthermore, the     Department facilitated     additional projects |  |                          |
|  |                                     |                             | stemming from<br>Bilateral Co-operations                            |  |                          |
|  |                                     |                             | on ICTs such as two   |  |                          |
|  |                                     |                             | coordination projects   |  |                          |
|  |                                     |                             | which were engaged  |  |                          |
|  |                                     |                             | Wirri Lesoino ana<br>Mozambique. The                                |  |                          |
|  |                                     |                             | objective is to address   |  |                          |
|  |                                     |                             | Radio Frequency   |  |                          |
|  |                                     |                             | interterence issues and<br>cleared within 30 davs.                  |  |                          |
|  |                                     |                             | With regard to  |  |                          |
|  |                                     |                             | promoting bilateral   |  |                          |
|  |                                     |                             | cooperation two   |  |                          |
|  |                                     |                             | draft MoU's on ICTs   |  |                          |
|  |                                     |                             | were negotiated   |  |                          |
|  |                                     |                             | with Mauritania &   |  |                          |
|  |                                     |                             | Zimbabwe.   |  |                          |

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| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS  | ATIONAL AFFAIRS                                  |   |   |   |   |   |
|---|--|---|---|---|---|---|
| Strategic objectives  | Performance Indicator                            | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015                                      | Comment on<br>deviations  |
| South Africa's active<br>participation in<br>multilateral bilateral<br>and other African<br>International Forums<br>to advance the SA ICT<br>Agenda | Strategic multi-lateral<br>partnerships in place | <ul> <li>With regards to Postal,<br/>South Africa Chaired<br/>the UPU Council<br/>of Administration<br/>of Administration<br/>Strategy. South Africa<br/>also chaired the<br/>PAPU committee on<br/>strategy and reported<br/>to Bureau on the work<br/>of the Committee,<br/>which focused on<br/>the development of<br/>a 3 year and one<br/>year and one<br/>year and one<br/>year and one<br/>the Doha World Postal<br/>Strategy, the African<br/>Regional Strategy, and<br/>the development of<br/>the new postal strategy.</li> </ul> | RSA ICT position further<br>advanced through<br>increasing SAs influence<br>in ICT Mutilitateral Fora,<br>facilitating, strategic<br>Mutilitateral partnerships,<br>contributing to<br>intermational agreements<br>and coordinating the<br>implementation of<br>decisions of major summit | <ul> <li>The Department<br/>partially achieved the<br/>set target.</li> <li>The Department<br/>participated in<br/>the 2nd African<br/>Regional Preparatory<br/>meeting for the<br/>IIU Plenipotentiary<br/>Conference and<br/>agreed to Common<br/>African Proposals<br/>conference and<br/>agreed to Common<br/>African Proposals<br/>conference and<br/>agreed to Common<br/>African Proposals<br/>conference and<br/>agreed to Common<br/>African Proposals<br/>constitution, Regular<br/>resolution such as<br/>the regular review<br/>of the ITRs, Stable<br/>Constitution, Registrar<br/>of the Standards Gap,<br/>Global Flight Tracking,<br/>Health effects of<br/>Electio-magnetic<br/>radiation, WSIS<br/>outcomes etc.</li> </ul> | The Outcomes report<br>on the High Level Postal<br>Strategy Conference<br>could not be developed<br>as planned. | High Level Postal<br>Strategy Conference<br>and not take place<br>during the reporting<br>period as scheduled<br>due to a postponement<br>which was out of<br>the control of the<br>Department. The<br>conference will take<br>place in April 2015 and<br>the outcomes report will<br>follow. |

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| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | iational affairs      |   |                             |                                 |  |                          |
|--|-----------------------|---|-----------------------------|---------------------------------|--|--------------------------|
| Strategic objectives                   | Performance Indicator | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015 | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|  |                       | <ul> <li>The Department hosted<br/>the WCIT outcomes<br/>workshop with ATU and<br/>ITU to consider the<br/>way forward for Africa,<br/>including imperatives<br/>for African countries<br/>to ratify given the</li> </ul>                 |                             |                                 |  |                          |
|  |                       | global political and<br>legal environment.<br>The workshop also<br>evaluated the<br>outcomes of WCIT<br>and Africa's success<br>in the negotiations<br>after which a report<br>was prepared on<br>WCIT or informes                        |                             |                                 |  |                          |
|  |                       | <ul> <li>considering allignment<br/>with SA policies and<br/>regulations.</li> <li>South Africa continues<br/>its role as Chair of the<br/>Africa group for ITU in<br/>both WTSA and WCIT<br/>Africa report back<br/>meetings.</li> </ul> |                             |                                 |  |                          |

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| Strategic objectives | Performance Indicator | Actual Achievement<br>2013/2014                      | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015              | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|----------------------|-----------------------|--|-----------------------------|--|--|--------------------------|
|                      |                       | <ul> <li>South Africa successfully hosted</li> </ul> |                             | The Department     developed a report        |  |                          |
|                      |                       | a meeting of the<br>Global Standards                 |                             | to influence the<br>outcomes of Postal       |  |                          |
|                      |                       | Initiative for IPTV of                               |                             | Strategy Conference                          |  |                          |
|                      |                       | Study Group 16 (South<br>Africa throuah CSIR is      |                             | and various positions<br>were developed that |  |                          |
|                      |                       | vice-chair), to address                              |                             | will pave the way                            |  |                          |
|                      |                       | IPTV and e-health. The meeting is part of a          |                             | for the adoption of<br>a new World Postal    |  |                          |
|                      |                       | continuing project                                   |                             | Strategy. Although the                       |  |                          |
|                      |                       | to look at global IPTV                               |                             | UPU Postal Strategy                          |  |                          |
|                      |                       | standards through                                    |                             | April 2015, a small                          |  |                          |
|                      |                       | first African country to                             |                             | committee meeting                            |  |                          |
|                      |                       | host an IPTV testbed                                 |                             | was held in Madrid to                        |  |                          |
|                      |                       | which has provided                                   |                             | prepare for Strategy                         |  |                          |
|                      |                       | CSID to showing rul                                  |                             | the Denortment                               |  |                          |
|                      |                       | IPTV technology, and                                 |                             | presented the Report                         |  |                          |
|                      |                       | to participate in the                                |                             | as the Chair of the                          |  |                          |
|                      |                       | development of global                                |                             | Strategy Group.                              |  |                          |
|                      |                       | standards in this area.                              |                             | The Department     Contributed towards       |  |                          |
|                      |                       |  |                             | the Dubai Action Plan                        |  |                          |
|                      |                       |  |                             | through engaging                             |  |                          |
|                      |                       |  |                             | on Atrican positions<br>for WTDC within the  |  |                          |
|                      |                       |  |                             | Africa group and                             |  |                          |
|                      |                       |  |                             | Through National                             |  |                          |
|                      |                       |  |                             | The Denartment                               |  |                          |
|                      |                       |  |                             | prepared a report on                         |  |                          |
|                      |                       |  |                             | the WIDC outcomes                            |  |                          |
|                      |                       |  |                             | and activities of                            |  |                          |
|                      |                       |  |                             | facilitate national                          |  |                          |
|                      |                       |  |                             | implementation.                              |  |                          |

| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | ATIONAL AFFAIRS       |  |                             |   |  |                          |
|--|-----------------------|--|-----------------------------|---|--|--------------------------|
| Strategic objectives                   | Performance Indicator | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
|  |                       | <ul> <li>With regards to<br/>facilitating the<br/>implementation of the<br/>decisions of WRC-12<br/>and other ITU platforms,<br/>the Department<br/>hosted the Joint Task<br/>Group meeting of<br/>Study Groups 4,5,6,7.<br/>Key decisions were<br/>debated concerning<br/>the re-allocation<br/>of certain bands<br/>of spectrum being<br/>underway in sub-<br/>region, region and<br/>through ITU structures.</li> </ul> |                             | <ul> <li>With regard to<br/>Preparations and<br/>Planning for World<br/>Radio communication<br/>Conference 2015, the<br/>Department attended<br/>SADC, African and<br/>Multilateral meetings to<br/>develop and advance<br/>positions with regard<br/>to the use of spectrum<br/>for mobile broadband.<br/>Thus far South Africa<br/>and the Africa group<br/>have been successful<br/>in defending Africas<br/>interest in utilising new<br/>spectrum for Mobile<br/>Broadband.</li> <li>A Report on the<br/>outcomes of the<br/>POC was developed.<br/>Key issues identified<br/>and mangement of<br/>the postal sector.</li> </ul> |  |                          |

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| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS   | ATIONAL AFFAIRS   |  |   |   |   |  |
|--|---|--|---|---|---|--|
| Strategic objectives   | Performance Indicator   | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015  | Comment on<br>deviations   |
|  |   |  |   | <ul> <li>Furthermore, the<br/>Department made<br/>contributions to the<br/>WSIS Country Report<br/>on the indicators and<br/>benchmarking with<br/>African countries, and<br/>on the International<br/>and Regional<br/>Cooperation. The WSIS<br/>Report was developed<br/>and approved.</li> </ul> |   |  |
| South Africa's active<br>participation in<br>multilateral, bilateral<br>and other African<br>International Forums to<br>advance the SA ICT<br>Agenda | Bilateral Programmes<br>in place to enhance<br>cooperation with countries<br>of the North and South | <ul> <li>South Africa drafted a position paper on the operationalisation of Cooperation of Cooperation on the BRICS Cybersecurity. The position paper was adopted with comments in the Ministerial meeting in Russia, Moscow.</li> </ul> | Relations with North-South<br>and South-South countries<br>reviewed and identified<br>relationships further<br>strengthened to promote<br>the national ICT Agenda | <ul> <li>The Department partially achieved set target.</li> </ul>   | The Programmes of Action<br>on Bildreral Agreements/<br>MOUs with identified<br>countries could not be<br>finalised as planned. | <ul> <li>Challenges</li> <li>experienced were as<br/>a result of changes<br/>of governance within<br/>targeted countries<br/>due to elections and<br/>streamlining.</li> </ul> |

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| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | VATIONAL AFFAIRS      |   |                             |  |  |   |
|--|-----------------------|---|-----------------------------|--|--|---|
| Strategic objectives                   | Performance Indicator | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations  |
|  |                       | <ul> <li>The Doc participated<br/>at the BRICS Experts<br/>Working Group on<br/>Cyber Security.</li> <li>In terms of negotiating<br/>and developing<br/>two bilateral<br/>programmes with<br/>countries of the South,<br/>a Memorandums<br/>of Understanding<br/>between South Africa<br/>and Brazil as well<br/>as South Africa and<br/>India were negotiated<br/>and agreed with<br/>the respective<br/>counterparts.</li> <li>The Department also<br/>initiated a MoU with<br/>Cuba which was<br/>submitted to the<br/>Department of Justice.</li> </ul> |                             | <ul> <li>The Department<br/>developed the RSA<br/>position paper on<br/>strategic ICT projects<br/>within BRICS. Internal<br/>consultations to<br/>develop a BRICS<br/>position paper and<br/>preparations for the<br/>6<sup>th</sup> BRICS Summit were<br/>beld.</li> <li>The BRICS Position<br/>paper was presented<br/>to the sixth (6th) BRICS<br/>Summit where it was<br/>subsequently adopted<br/>and included in the<br/>Fortaleza Declaration.</li> <li>Consultations to<br/>discuss the outcomes<br/>of the BRICS Summit<br/>were conducted with<br/>internal stakeholders to<br/>help enrich the draft<br/>implementation plan<br/>to wards the seventh</li> </ul> |  | <ul> <li>Furthermore, the<br/>senior official<br/>meetings scheduled<br/>to take place on<br/>the margins of<br/>the 9th SA-India<br/>Joint Ministerial<br/>Commission were<br/>affected when the<br/>Joint Ministerial<br/>Commission was<br/>postponed to<br/>a future date,<br/>which was out of<br/>the control of the<br/>Department.</li> </ul> |
|  |                       |   |                             | Summit.  |  |   |

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| vement<br>of<br>clusion of<br>rudalone<br>non<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalone<br>no<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>ruda<br>rudalo<br>ruda<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo<br>rudalo | PROGRAMME 2: ICT INTERNATIONAL AFFAIRS | IATIONAL AFFAIRS      |   |                             |   |  |                          |
|---|--|-----------------------|---|-----------------------------|---|--|--------------------------|
| Furthermore, Bildteral<br>Meetings were held<br>with the Embassies<br>of Brazil and Cuba,<br>including the Indian<br>High Commission<br>with a focus on<br>resuscitating the<br>bildteral relations<br>between SA and<br>strategic partners that<br>had been inactive.  | Strategic objectives                   | Performance Indicator | Actual Achievement<br>2013/2014         | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015                               | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on<br>deviations |
| • • •   |  |                       |   |                             | <ul> <li>A concept note<br/>proposing inclusion of</li> </ul> |  |                          |
| • • •   |  |                       | with the Embassies                      |                             | ICTs as a standalone  |  |                          |
|   |  |                       | of Brazil and Cuba,                     |                             | agenda item on  |  |                          |
| • • •   |  |                       | Including the Indian<br>High Commission |                             | BIRICS mechanism was  |  |                          |
| ţ, .  |  |                       | with a focus on                         |                             | The Department  |  |                          |
| to the second se  |  |                       | resuscitating the                       |                             | participated at the   |  |                          |
| to the second se  |  |                       | bilateral relations                     |                             | 8th Policy Consultative                                       |  |                          |
|   |  |                       | between SA and                          |                             | Conference between  |  |                          |
| • •   |  |                       | strategic partners that                 |                             | South Africa and  |  |                          |
| <ul> <li>Plocing kay proposation</li> <li>Plocing profile</li> <li>Plocing kay proposation</li> <li>Plocing profile</li> <li>Plocing profile</li> <li>Plocing kay proposation</li> </ul>  |  |                       | naa been inaciiye.                      |                             |   |  |                          |
| on cooperation in the<br>relates of ICT to Korean<br>counterparts for their<br>consideration.<br>With regard to<br>neoanalistic and the<br>relation and the<br>method with Mexico of DIRCO<br>in August 2014.<br>Furthermore,<br>in August 2014.<br>Furthermore<br>in   |  |                       |   |                             | where it succeeded it!<br>Intraina kay proposals              |  |                          |
| fields of ICT to Korean<br>counterports for their<br>consideration.<br>With regard to<br>megoditating two<br>Bildered Agreements/<br>MOUs with counterports<br>of the South Bildered<br>consultations were held<br>with Mexico at DIRCO<br>in August 2014.<br>Furthermore<br>in the Department<br>meeting and<br>developed a<br>position paper<br>on e-Commerce<br>in support of the<br>BiRCS Subsessecutify  |  |                       |   |                             | on cooperation in the   |  |                          |
| <ul> <li>conneparts for their consideration.</li> <li>With regard to negarify the consideration.</li> <li>With regard to negarify the countries of the South. Bilateral Ageements/ MOUs with countries of the South. Bilateral Ageements/ Internation.</li> <li>Furthermore, the Department of the BRICS of t</li></ul>  |  |                       |   |                             | fields of ICT to Korean                                       |  |                          |
| Consideration.     With regard to     negatiding two     Bildreid Agreements     MOUs with countries     or the South Bildreid     consultations were held     with Mexico at DIRCO     in August 2014.     the Department     disc participated     in the BRCS     in August 2014.     BRCS     position paged     in the BRCS     position paged     in support of the     BRCS     Department   |  |                       |   |                             | counterparts for their  |  |                          |
| With regard to<br>regorialing two<br>Bidread Agreements/<br>MOUs with countries<br>orbuiltations were held<br>with Mexico at DIRCO<br>in August 2014.<br>Furthermore,<br>the Bepartment<br>deso participated<br>in the BRCS<br>intelDepartmental<br>meeting and<br>developed a<br>position paper<br>in support of the<br>BRCS Stybersecutify<br>posterecutify   |  |                       |   |                             | consideration.  |  |                          |
| Pregording Wo<br>Bildratal Agreements/<br>MOUS with countries<br>of the South, Bildratal<br>consultations were held<br>with Mexico at DIRCO<br>in August 2014.<br>• Eurthermore,<br>the Department<br>also participated<br>in the BRICS<br>intelDepartmental<br>meeting and<br>developed a<br>position paper<br>in support of the<br>BRICS Cybersecutity  |  |                       |   |                             | With regard to  |  |                          |
| MOUS with countries<br>of the South Bildretial<br>consultations were held<br>with Mexico at DIRCO<br>in August 2014.<br>Furthermore,<br>the Departmental<br>meeting and<br>developed a<br>position paper<br>on e-Commerce<br>in support of the<br>BIRCS Cybersecurity   |  |                       |   |                             | negotiating two   |  |                          |
| of the South, Blidated<br>of the South, Blidated<br>with Mexico of DIRCO<br>in August 2014.<br>Furthermore,<br>the Department<br>also participated<br>in the BRICS<br>interDepartmental<br>meeting and<br>developed a<br>position paper<br>on e-Commerce<br>in support of the<br>BRICS Cybersecutify<br>Docramon  |  |                       |   |                             | MOUS with countries   |  |                          |
| consultations were held<br>with Mexico at DIRCO<br>in August 2014.<br>Furthermore,<br>the Department<br>also participated<br>in the BRICS<br>interDepartmental<br>meeting and<br>developed a<br>position paper<br>on e-Commerce<br>in support of the<br>BRICS Cybersecurity   |  |                       |   |                             | of the South, Bilateral                                       |  |                          |
| with Mexico at DIRCO<br>in August 2014.<br>Furthermore,<br>the Department<br>also participated<br>in the BRICS<br>interDepartmental<br>meeting and<br>developed a<br>position poper<br>on e-Commerce<br>in support of the<br>BRICS Cybersecurity  |  |                       |   |                             | consultations were held                                       |  |                          |
| Eurihermore,     Furthermore,     Teurihermore,     Teuriherm   |  |                       |   |                             | with Mexico at DIRCO  |  |                          |
| rumentolec,<br>the Department<br>also participated<br>in the BRICS<br>interDepartmental<br>meeting and<br>developed a<br>position paper<br>in support of the<br>BRICS Cybersecurity   |  |                       |   |                             | ELITHOUSE ZUI 4.  |  |                          |
| dispondicional<br>in the BRICS<br>interDepartmental<br>meeting and<br>developed a<br>position paper<br>on e-Commerce<br>in support of the<br>BRICS Cybersecurity  |  |                       |   |                             | the Department  |  |                          |
| In the BRICS<br>interDepartmental<br>meeting and<br>developed a<br>position paper<br>on e-Commerce<br>in support of the<br>BRICS Cybersecurity  |  |                       |   |                             | also participated   |  |                          |
| interDepartmental<br>meeting and<br>developed a<br>position paper<br>on e-Commerce<br>in support of the<br>Brack Cybersecurity  |  |                       |   |                             | in the BRICS  |  |                          |
| meeting and<br>developed a<br>position paper<br>on e-Commerce<br>in support of the<br>BRACS Cybersecurity   |  |                       |   |                             | interDepartmental   |  |                          |
| developed a<br>position paper<br>on e-Commerce<br>in support of the<br>BRICS Cybersecurity  |  |                       |   |                             | meeting and   |  |                          |
| position paper<br>on e-Commerce<br>in support of the<br>BRICS Cybersecurity   |  |                       |   |                             | developed a   |  |                          |
| on e-commerce<br>in support of the<br>BRICS Cybersecurity   |  |                       |   |                             | position paper  |  |                          |
|   |  |                       |   |                             | on e-Commerce   |  |                          |
|   |  |                       |   |                             | BRICS Cybersecurity   |  |                          |
|   |  |                       |   |                             | Programme.  |  |                          |

| PROGRAMME 2: ICT INTERNATIONAL AFFAIRS   | ATIONAL AFFAIRS  |  |   |   |  |  |
|--|--|--|---|---|--|--|
| Strategic objectives   | Performance Indicator  | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015                 | Comment on<br>deviations   |
| Explore and exploit<br>Trade and Investment<br>opportunities for the ICT<br>sector in South Africa | ICT Trade and Investment<br>opportunities and<br>investment programmes<br>in place | <ul> <li>The ICT Trade and<br/>Investment Strategy<br/>together with the<br/>implementation<br/>plan were consulted<br/>with Members of the<br/>Economic Cluster<br/>and approved to be<br/>presented to Cabinet.</li> <li>A Workshop on<br/>Electronic Commerce<br/>was held under the<br/>auspices of the<br/>council for Trade in<br/>Services (ICTs) in June<br/>2013 which focused on<br/>enriching discussions<br/>on e-commerce in<br/>the ICT industry.<br/>including investment<br/>in the ICT Industry.</li> </ul> | Existing trade and<br>investment opportunities<br>reviewed and additional<br>trade and investment<br>programmes for ICT<br>sector identified and<br>implemented | <ul> <li>The Department partially achieved the set target.</li> <li>Research and analysis on potential trade and market access opportunities was conducted and a report in this regard was developed.</li> <li>A Workshop was conducted with industry to highlight the investment opportunities and possible trade negotiations programme. This was jointly held with the National programme to cut cost.</li> <li>Proposals were submitted to the WIPO stranding Committee on Copyrights and Related Rights dealing with the Draft Treaty for the Protection of Broadcasting Organisations.</li> </ul> | The donor coordination<br>guidelines could not be<br>finalised and approved as<br>planned. | During the period under<br>review, it was identified<br>that to be effective,<br>the donor coordination<br>guidelines need to be<br>informed by the ICT<br>policy review process<br>which is currently in<br>progress. |

| Strategic objectives Performance Indicator | Actual Achievement<br>2013/2014<br>The DoC participated<br>in the SA SADC<br>on-going trade | Planned Target<br>201 <i>4</i> /2015 | Actual Achievement<br>2014/2015                 | Deviation from planned       |                          |
|--|---|--------------------------------------|---|------------------------------|--------------------------|
| • •  | The DoC participated<br>in the SA SADC<br>on-going trade                                    |                                      |   | Achievement for<br>2014/2015 | Comment on<br>deviations |
| •  | on-going trade  |                                      | The Department     participated at the          |                              |                          |
| •  | negotiations, which   |                                      | GSMA Mobile World<br>Congress 2015 in           |                              |                          |
| •  | focused on opening<br>up markets in the   |                                      | February and 2 trade<br>and investment          |                              |                          |
|  | audio visual sector.<br>Furthermore, the  |                                      | opportunities were<br>identified.               |                              |                          |
|  | Department hosted a   |                                      | With regard to ICT     Donor Coordination       |                              |                          |
|  | Policy Workshop with  |                                      | Guidelines, draft                               |                              |                          |
|  | International experts<br>from 15 countries, to  |                                      | Guidelines have been<br>developed and will      |                              |                          |
|  | share best practices  |                                      | be finalised after                              |                              |                          |
|  | With South Africa on<br>Broadhand Policy  |                                      | consuitations with the<br>relevant stateholders |                              |                          |
|  | implementation.   |                                      |   |                              |                          |

#### 

#### Strategy to overcome areas of under performance

The Department does acknowledge its areas of underperformance in certain targets. Project specific reasons for such underperformance have been provided under "comment on deviation" where applicable. Majority of the delays were due to postponements of specific bilateral and multilateral forums which were not directly in the control of the Department. Going forward the Department will take into consideration the implications of committing to deliverables related to Regional and International forums that are not under the direct control of the Department.

#### Changes to planned targets

There were no changes made on the performance indicators or targets during the reporting period or after the annual performance plan has been tabled.

#### Linking performance with budgets

The increase on expenditure from R41,4 million to R45,4 million is mainly on compensation of employees and transfer payments to international organisation. This emanated from the filling of positions and the high exchange rates.

#### Sub-programme expenditure

|                       |                        | 2014/2015             |                             |                        | 2013/2014             |                             |
|-----------------------|------------------------|-----------------------|-----------------------------|------------------------|-----------------------|-----------------------------|
| Sub-Programme Name    | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure |
|                       | R'000                  | R'000                 | R'000                       | R'000                  | R'000                 | R'000                       |
| International Affairs | 13,126                 | 13,125                | 1                           | 11,539                 | 11,539                | 0                           |
| ICT Trade/Partnership | 32,541                 | 32,306                | 235                         | 25,125                 | 29,866                | (4,741)                     |
| Total                 | 45,667                 | 45,431                | 236                         | 36,664                 | 41,405                | (4,741)                     |

#### 4.3 Programme 3: Policy Development, Research and Capacity Development

The purpose of Programme 3 is to develop ICT policies and legislation that support the development of an ICT sector that creates favourable conditions for the accelerated and shared growth of the economy. Develop strategies that increase the uptake and usage of ICT by the majority of the South African population, in order to bridge the digital divide.

The Policy, Research and Capacity Development Programme consist of the following sub programmes:

- ICT Policy Development drafts legislation, regulations, policy and guidelines that govern the broadcasting, telecommunications, postal and IT sectors, thus ensuring broad-based economic development within the ICT sector;
- **Economic and Market Analysis** is responsible for economic analysis and growth projections. This subprogramme also undertakes market research to explore areas that require policy intervention;
- **Research** is responsible for understanding the ICT landscape and delivering a National ICT Strategy;
- Information Society Development renders delivery management services in support of an ICT information society, development and usage; and
- **Capacity Development** provides direction for the advancement of e-Skills graduates and society in general to function effectively in the emerging information society.

The Strategic Objectives for the 2014/15 Financial Year are listed below:

- Inclusive economic growth through the development and implementation of ICT policies, legislation and strategies;
- Increased economic growth and improvement in SA's competitiveness and global rating through reducing the cost to communicate;
- ICT industry development and SMME growth;
- ICT Research and development to improve evidence based policy making for economic growth and global competitiveness; and
- Inclusive information society through partnerships with business, civil society and the 3 spheres of Government.

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| ROGRAMME 3: ICT POLICY. RESEARCH AND CAPACITY DEVELOPMENT |           |
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| PROGRAMME 3: ICT POLICY   | PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT | DEVELOPMENT  |   |  |   |   |
|---|--|--|---|--|---|---|
| Strategic objectives  | Performance Indicator                                      | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015  | Comment on deviations   |
| Inclusive economic<br>growth through the<br>development and<br>implementation of ICT<br>policies and legislations | National Integrated ICT<br>Act in place                    | <ul> <li>ICT Policy Review Panel<br/>and experts to review<br/>Telecommunication,<br/>e-Commerce and<br/>Broadcasting policies<br/>were appointed.</li> <li>The Department<br/>published the ICT<br/>Policy Framing Paper<br/>for public comments<br/>and diso developed<br/>and tabled the ICT<br/>Policy Review Report at<br/>relevant governance<br/>structures.</li> <li>The National Integrated<br/>ICT Policy Green Paper<br/>was developed and<br/>approved by Cabinet<br/>in January 2014.</li> <li>A National Consultative<br/>Conference on the<br/>National Integrated<br/>ICT Policy Green<br/>and Public Consultative<br/>Conference on the<br/>National Integrated<br/>ICT Policy Green<br/>and Public Hearings<br/>on the National<br/>Integrated ICT Policy<br/>Green Paper have<br/>already commenced<br/>in February 2014 in<br/>Provinces.</li> </ul> | Draft White Paper on<br>National Integrated ICT<br>Policy gazetted. | <ul> <li>The Department partially achieved the set target.</li> <li>Following the development of the National Integrated ICT Green Paper, extensive public consultations were held in the form of Public Hearings in all nine Provinces.</li> <li>A Discussion Paper was published in November 2014 that presents a range of options and possible policy approaches.</li> <li>Furthermore, the Department through the ICT Policy Review Panel developed a Report.</li> </ul> | The Department was<br>unable to gazette the<br>Draft White Paper on<br>National Integrated ICT<br>Policy as planned | Following the issuing of<br>the discussion document<br>for public comments, a<br>high volume of responses<br>were received which<br>required additiond time to<br>analyse inputs. In addition,<br>a number of stakeholders<br>requested that the<br>deadline be extended by<br>a few weeks.<br>This request was granted<br>by the Minister. This<br>dealyed the finalisation of<br>the National Integrated ICT<br>Policy Recommendations<br>Report by the ICT Policy<br>Review Panel, which further<br>impacted the delivery of<br>the draft White Paper as<br>planned. |

| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT  | Y, RESEARCH AND CAPACITY                   | DEVELOPMENT                     |  |   |  |   |
|---|--|---------------------------------|--|---|--|---|
| Strategic objectives  | Performance Indicator                      | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015                | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015                     | Comment on deviations   |
|   |  |                                 |  | <ul> <li>The ICT Policy<br/>Recommendations<br/>Report will inform<br/>the finalisation and<br/>subsequent gazetting<br/>of the White Paper on<br/>National Integrated ICT<br/>Policy.</li> </ul>   |  |   |
| Inclusive economic<br>growth through the<br>development and<br>implementation of ICT<br>policies and legislations | National Address System<br>Policy in place |                                 | National Address System<br>Policy gazetted | <ul> <li>The Department<br/>partially achieved the<br/>set target</li> <li>During the reporting<br/>period the Department<br/>developed and<br/>obtained approval of<br/>the concept paper on<br/>the National Address<br/>System which was<br/>presented to the Social<br/>Cluster Technical<br/>Group in September<br/>2014.</li> <li>A Cabinet<br/>Memorandum on<br/>the National Address<br/>concept paper<br/>was developed for<br/>submission to Cabinet.</li> <li>A process is underway<br/>to develop a National<br/>Address Policy as<br/>recommended by<br/>the National ICT Policy<br/>Review Report.</li> </ul> | Due to delays in the<br>process of developing the<br>policy the Gazetting is yet<br>to be done | Poor participation by key<br>stakeholders posed a<br>challenge. The Concept<br>Paper on National Address<br>System was presented<br>to the Social Cluster<br>Technical Group on 20<br>August 2014 and was not<br>approved for processing.<br>This caused the delay of<br>the project. There was a<br>further delay consulting<br>SAPO on the financial<br>inputs from Stats SA. |

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| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT  | Y, RESEARCH AND CAPACIT  | / DEVELOPMENT   |  |   |   |  |
|---|--|---|--|---|---|--|
| Strategic objectives  | Performance Indicator  | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015  | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015        | Comment on deviations  |
| Inclusive economic<br>growth through the<br>development and<br>implementation of ICT<br>policies and legislations | Approved Community<br>Broadcasting (Radio<br>and Television) Growth<br>Strategy in place | <ul> <li>A revised roadmap<br/>on the Community<br/>Broadcasting<br/>Support Strategy was<br/>developed.</li> <li>The draft Community<br/>Broadcasting<br/>Support strategy<br/>was developed and<br/>internally consulted in<br/>the third quarter of the<br/>reporting period.</li> </ul>                               | Community Broadcasting<br>Growth Strategy<br>Developed and submitted<br>to Cabinet | <ul> <li>The Department partially achieved the set target.</li> <li>During the reporting period the Department developed a draft Community Broadcasting Growth Strategy.</li> <li>Support programme for Community Radio was implemented.</li> <li>The Audio-Visual Content Strategy was transferred to the Department of Communications as part of the handover.</li> </ul> | The Community<br>Broadcasting Growth<br>Strategy was not finalised<br>as planned. | All activities related<br>to the Community<br>Broadcasting Growth<br>Strategy were suspended<br>due to the outcomes<br>of the Presidential<br>Proclamation which<br>had an impact on the<br>mandate and functions<br>of the Department, with<br>specific reference to the<br>broadcasting related<br>functions.<br>Such functions were<br>subsequently transferred<br>to the newly established<br>Department of<br>Communications. |
| Inclusive economic<br>growth through the<br>development and<br>implementation of ICT<br>policies and legislations | ICT B-BBEE Council in<br>operation   | Although the Department<br>did not commit to a<br>target related to the<br>ICT B-BBEE Council in its<br>2014/15 APP, the following<br>were achieved:<br>Following the approval<br>of the ICT B-BBEE Code<br>by the Ministers of<br>Communications and<br>Trade and Industry, the<br>Code was published in<br>the gazette. | ICT B-BBEE Council<br>established and<br>operational                               | <ul> <li>The Department partially achieved the target.</li> </ul>   | The process of establishing<br>the ICT B-BBEE Council was<br>not concluded        | The appointment of<br>Council members was<br>delayed as there were<br>lesser nominations<br>received as well as the<br>fact that the Department<br>had to now engage with<br>the newly established DoC<br>due to the reconfiguration<br>process.   |

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| PROGRAMME 3: ICT POLIC | PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT | DEVELOPMENT   |                             |  |  |                       |
|------------------------|--|---|-----------------------------|--|--|-----------------------|
| Strategic objectives   | Performance Indicator                                      | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|                        |  | The Department<br>referred requests for<br>approval by several<br>ICT companies on their<br>BEE compliance and<br>ratings to the DTI. |                             | <ul> <li>During the reporting<br/>period the Benchmark<br/>reports on Charter<br/>Councils and the<br/>role of Minister with<br/>recommendations was<br/>developed.</li> <li>Furthermore the<br/>implementation plan<br/>on the establishment<br/>of the Charter Council<br/>including the Terms<br/>of references of<br/>the Council were<br/>developed and<br/>presented to the ESEID<br/>Cluster and they were<br/>well received.</li> <li>Call for nomination<br/>of Charter Council<br/>members was<br/>gazetted and the<br/>panel to short list<br/>candidates for<br/>appointment was<br/>approved.</li> <li>Public nomination<br/>process for candidates<br/>of the council was<br/>approved.</li> </ul> |  |                       |

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| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT  | (, RESEARCH AND CAPACIT                   | / DEVELOPMENT  |                                 |  |  |  |
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| Strategic objectives  | Performance Indicator                     | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015     | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations  |
|   |   |  |                                 | <ul> <li>Consultation with<br/>Department of<br/>Communication<br/>is underway to<br/>conclude shortlisting<br/>of candidates for the<br/>Council.</li> </ul>  |  |  |
| Inclusive economic<br>growth through the<br>development and<br>implementation of ICT<br>policies and legislations | Approved National e-<br>Strategy in place | The e-Strategy framework<br>was developed in line with<br>ECT and the NDP: | National e-Strategy<br>gazetted | <ul> <li>The Department partially achieved the target.</li> <li>The Department has revised the e-Strategy Framework to include stakeholder input received during the reporting period.</li> <li>Furthermore the Inter-Departmental workshop, in September 2014, was aftended by up to 18 relevant government.</li> <li>The Draft National e-Strategy was substantially revised in line with the Inter-Departmental working Group.</li> </ul> | The National e-Strategy was not gazetted as planned.                       | The National e-Strategy<br>encompasses both<br>government e-Services<br>and e-Business. In this<br>regard, the policy issues<br>related to e-Government<br>needed to be clarified<br>in respect of the ICT<br>Policy Review process. In<br>addition, more research<br>and consultation was<br>needed on the e-Strategy.<br>Additional capacity was<br>required in terms of data<br>collection and analysis of<br>data in sectors such as<br>health, education, justice<br>etc. |

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| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT   | , RESEARCH AND CAPACITY  | DEVELOPMENT  |  |   |   |   |
|--|--|--|--|---|---|---|
| Strategic objectives   | Performance Indicator  | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015  | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015  | Comment on deviations   |
| Increased economic<br>growth and improvement<br>in SA's competitiveness<br>and global rating<br>through reducing the<br>cost to communicate<br>cost to communicate | Number of Cost<br>to Communicate<br>interventions<br>implemented | The Broadband<br>Value Chain Report<br>was finalised which<br>encompassed the<br>following reports<br>o Benchmark report<br>o Retail Market Analysis<br>report<br>report<br>neport<br>neport<br>neport<br>report<br>esearch Report<br>on pricing of<br>communication<br>services and their<br>structure which<br>informed the<br>developed.<br>An Economic<br>Modelling report on<br>Policy Intervention<br>non Call Termination<br>Regulation was also<br>developed | Phase 2 of Cost<br>to Communicate<br>programme of action<br>implemented with<br>regards to the 4 identified<br>interventions aimed at<br>price reduction, quality<br>and expansion of services | <ul> <li>The Department did<br/>not achieve the set<br/>target.</li> <li>With regards to the<br/>Policy Directive on<br/>Price Transparency,<br/>the proposed<br/>Policy Directive was<br/>developed and<br/>approved by the<br/>Minister, after which<br/>it was submitted to<br/>ICASA for consultation<br/>as required by the ECA.</li> <li>With regards to the<br/>Study report on<br/>a required by the ECA.</li> <li>With regards to the<br/>Study report on<br/>a required by the<br/>CaSA for consultation<br/>a sequired by the<br/>Terms of Reference<br/>were developed and<br/>approved by the<br/>Tender Committee<br/>after which the<br/>Service provider was<br/>concluded.</li> <li>On the Policy Directive<br/>approved by the<br/>Policy Directive was<br/>developed and<br/>approved by the<br/>Minister, after which<br/>it was submitted to<br/>ICASA for consultation<br/>as required by the<br/>Minister, after which<br/>it was submitted to<br/>ICASA for consultation</li> </ul> | <ul> <li>The Policy Directive<br/>on Price Transparency<br/>could not be finalised<br/>as planned.</li> <li>The Policy directive<br/>on Premium Content<br/>could not be finalised<br/>as planned.</li> </ul> | <ul> <li>With regards to the<br/>Policy Directive on<br/>Price Transparency,<br/>the Minister requested<br/>comment from ICASA<br/>on 14 June 2014<br/>but only received<br/>comment in May 2015<br/>which delayed the<br/>finalisation of the policy<br/>directive.</li> <li>With regards to the<br/>Study on national<br/>roaming, although<br/>the recommended<br/>service provider was<br/>approved in November<br/>2014, the vetting of the<br/>recommended service<br/>provider was only<br/>completed in March<br/>2015 which delayed</li> </ul> |

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| PROGRAMME 3: ICT POLICY | PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT | DEVELOPMENT                     |                             |  |  |  |
|-------------------------|--|---------------------------------|-----------------------------|--|--|--|
| Strategic objectives    | Performance Indicator                                      | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015                                      | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations  |
|                         |  |                                 |                             | With regards to the<br>Benchmarking study on<br>mobile data pricing, |  | With regards to the<br>Policy directive on<br>Premium Content, the                         |
|                         |  |                                 |                             | a benchmarking<br>study was conducted<br>and a benchmarking          |  | Niinisier requested<br>comment from<br>ICASA on 14 June                                    |
|                         |  |                                 |                             | report including<br>recommendations was<br>developed.                |  | 2014 but ala not<br>receive comment.<br>Following the macro                                |
|                         |  |                                 |                             |  |  | reorganisation of<br>the State and the<br>creation of the DTPS<br>and DoC respectively.    |
|                         |  |                                 |                             |  |  | the planned target<br>was transferred to the<br>DoC for completion<br>since it falls under |
|                         |  |                                 |                             |  |  | pro  |

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| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT   | RESEARCH AND CAPACITY   | DEVELOPMENT   |  |   |   |   |
|--|---|---|--|---|---|---|
| Strategic objectives   | Performance Indicator   | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015  | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015                  | Comment on deviations   |
| ICT Industry Development<br>and SMME Growth  | Approved internet<br>Strategy in line with SA<br>Connect in place         |   | Internet Strategy<br>Developed and<br>Implemented to support<br>the advancement of<br>Digital Opportunities in line<br>with SA connect | <ul> <li>The Department fully<br/>achieved the set<br/>target.</li> <li>The Department<br/>developed the Internet<br/>Strategy which was<br/>approved.</li> <li>The internet strategy is<br/>being implemented<br/>through the school<br/>connectivity project<br/>that is being<br/>undertaken by the<br/>Department as part of<br/>SA connect.</li> </ul> | None  | None  |
| ICT Research and<br>development to improve<br>evidence based policy<br>making for economic<br>growth and global<br>competitiveness | ICT Research<br>Programme in place<br>and aligned to policy<br>priorities | The research<br>programme focussing<br>on supporting priority<br>policies developed<br>and implemented.<br>An ICT Research<br>Framework to guide<br>research on the WSIS<br>Thematic areas<br>aligned to the<br>Government priorities<br>were developed.<br>On the 13th of<br>September 2013, the<br>DoC and University<br>of Pretoria co-hosted<br>a Provincial Seminar<br>on Information Ethics<br>a platform to discuss<br>policy development/<br>interpretation related to<br>Information Ethics and<br>research in Africa. | ICT Research Programme<br>developed and<br>implemented focusing<br>on economic growth and<br>global competitiveness                    | The Department partially achieved the set target.   | The planned research on<br>the Content generation<br>hubs did not take place<br>as planned. | The research on Content<br>generation hubs was put<br>in abeyance pending<br>the finalisation of the<br>Proclamations on which<br>aspects of broadcasting<br>will be dealt with by the<br>new DOC and the DIPS<br>respectively. Following this<br>Proclamation, this area of<br>work was handed over to<br>the DOC. |

| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT | (, RESEARCH AND CAPACIT | / DEVELOPMENT   |                             |   |  |                       |
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| Strategic objectives                                       | Performance Indicator   | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|  |                         | <ul> <li>A research report on identified thematic areas was developed and WSIS country report was developed. The e-Barometer Working Group was established.</li> <li>Society and Development was established. Available data on ICT infrastructure, in terms of access by individuals and households for the period 2010 to 2012, was collected and collated.</li> <li>Furthermore, a National position paper on Green ICTs was developed.</li> </ul> |                             | <ul> <li>The Research<br/>programme was<br/>developed through<br/>consultation with<br/>relevant stakeholders<br/>including academia,<br/>government and<br/>sector experts on<br/>potential areas of<br/>research in the ICT<br/>field. The research<br/>programme is aligned<br/>to the ICT Research<br/>and Development<br/>Roadmap of the<br/>Department of Science<br/>and Technology.</li> <li>The Department of Science<br/>and Technology.</li> <li>The Department<br/>Roadmap of the<br/>Department<br/>of comprehensive<br/>which provided<br/>baseline information<br/>for the formulation<br/>of positions by<br/>the ICT Policy Review<br/>Panel. The research<br/>covered areas that<br/>include cybersecurity,<br/>e-Government,<br/>broadcasting, postal<br/>services, open access<br/>policy regime and<br/>telecommunications.</li> </ul> |  |                       |

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| PROGRAMME 3: ICT POLIC | PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT | Y DEVELOPMENT                   |                             |   |  |                       |
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| Strategic objectives   | Performance Indicator                                      | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|                        |  |                                 |                             | <ul> <li>The research<br/>undertaken will inform<br/>the development of</li> </ul>  |  |                       |
|                        |  |                                 |                             | the policy positions by<br>the Department for the<br>development of the             |  |                       |
|                        |  |                                 |                             | National Integrated ICT<br>Policy White Paper                                       |  |                       |
|                        |  |                                 |                             | <ul> <li>Furnermore, me<br/>process of initiating<br/>the development of</li> </ul> |  |                       |
|                        |  |                                 |                             | road map to guide   |  |                       |
|                        |  |                                 |                             | finding initiative relating   |  |                       |
|                        |  |                                 |                             | sliding ICT rankings  |  |                       |
|                        |  |                                 |                             | and a dashboard   |  |                       |
|                        |  |                                 |                             | ot international ICI<br>Indexes outlining   |  |                       |
|                        |  |                                 |                             | indicators used in<br>computation was   |  |                       |
|                        |  |                                 |                             | compiled. Diagnostic<br>desktop research  |  |                       |
|                        |  |                                 |                             | to determine<br>factors influential to  |  |                       |
|                        |  |                                 |                             | SA's rankings and<br>performance was  |  |                       |
|                        |  |                                 |                             | undertaken. This will<br>be a basis for the   |  |                       |
|                        |  |                                 |                             | development of a  |  |                       |
|                        |  |                                 |                             | <ul> <li>Programme of Action.</li> <li>A creative industries</li> </ul>             |  |                       |
|                        |  |                                 |                             | research report was   |  |                       |
|                        |  |                                 |                             | handed over to the ICT  |  |                       |
|                        |  |                                 |                             | Policy Review Panel on<br>Audio-Visual Content                                      |  |                       |
|                        |  |                                 |                             |   |  |                       |

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| PROGRAMME 3: ICT POLIC   | PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT   | DEVELOPMENT                     |  |  |  |                       |
|--|--|---------------------------------|--|--|--|-----------------------|
| Strategic objectives   | Performance Indicator  | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015  | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
| ICT Research and<br>development to improve<br>evidence based policy<br>making for economic<br>growth and global<br>competitiveness | Material and<br>information on South<br>Africa's ICT Sector<br>and Military Heritage<br>algritised and fully<br>accessible to the public |                                 | Material and Information<br>on South Africa's ICT<br>Sector and Military<br>Heritage collated and<br>digitised to promote local<br>content | <ul> <li>The Department fully<br/>acchieved the set<br/>target.</li> <li>The Department<br/>collated the material<br/>and information on SA's<br/>ICT sector and algitised<br/>the Military Heritage<br/>content. Furthermore<br/>the Department has<br/>established a website<br/>and the repository<br/>as a appropriate<br/>platform to access the<br/>algitised information.</li> <li>Following a directive<br/>from the Minister, the<br/>management of the<br/>project was handed<br/>over to the Department<br/>of Military Veterans<br/>(DMV) as planned so as<br/>to allow public access<br/>to the Military Veterans<br/>content.</li> </ul> | None   | None                  |

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| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT   | RESEARCH AND CAPACITY   | DEVELOPMENT                     |   |   |   |  |
|--|---|---------------------------------|---|---|---|--|
| Strategic objectives   | Performance Indicator   | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015                           | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015            | Comment on deviations  |
| ICT Research and<br>development to improve<br>evidence based policy<br>making for economic<br>growth and global<br>competitiveness | Fully functional and up<br>to date ICT Information<br>Management repository |                                 | ICT Information<br>Management repository<br>developed , maintained<br>and updated | • The Department<br>partially achieved the<br>set target. | The review of ICT related<br>empowerment targets<br>did not take place as<br>planned. | Although the baseline<br>report on SMME sector<br>was developed, there<br>is a lack of reliable ICT<br>data on SMME related<br>empowerment targets in<br>all the ICT sub-sectors and<br>elements of the ICT value<br>chain<br>Building on current<br>research done and<br>working with StatsSA, it is<br>envisaged that in the next<br>financial year baseline<br>ICT data will be collated<br>with specific reference to<br>ICT data on SMME related<br>empowerment targets |



| PROGRAMME 3: ICT POLIC | PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT | / DEVELOPMENT                   |                             |  |  |                       |
|------------------------|--|---------------------------------|-----------------------------|--|--|-----------------------|
| Strategic objectives   | Performance Indicator                                      | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|                        |  |                                 |                             | <ul> <li>With regards to<br/>developing and<br/>maintaining the<br/>ICT Information</li> </ul>             |  |                       |
|                        |  |                                 |                             | Management<br>repository, the<br>Department identified<br>the ICT information                              |  |                       |
|                        |  |                                 |                             | needs of relevant<br>stakeholders which<br>was collated through  |  |                       |
|                        |  |                                 |                             | administered<br>interviews. Furthermore<br>the Repository Content<br>Framework was<br>developed which      |  |                       |
|                        |  |                                 |                             | indicated the kind<br>of content to be<br>uploaded onto the<br>repository platform.<br>The ICT Information |  |                       |
|                        |  |                                 |                             | Repository Architecture<br>and prototype was also<br>designed.   |  |                       |

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| PROGRAMME 3: ICT POLICY | PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT | DEVELOPMENT                     |                             |   |  |                       |
|-------------------------|--|---------------------------------|-----------------------------|---|--|-----------------------|
| Strategic objectives    | Performance Indicator                                      | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|                         |  |                                 |                             | <ul> <li>In order to support<br/>evidence based<br/>ICT policy making<br/>and providing timely<br/>and comprehensive<br/>lelecommunications/<br/>ICT indicators<br/>and statistics,<br/>the Department<br/>developed a "desktop<br/>tool" and "web-based<br/>interactive repository<br/>and platform. The<br/>Repository will be<br/>used for captuing,<br/>statistics information<br/>reports and viewing<br/>trends through various<br/>visualisation modalities.<br/>This data repository<br/>and household<br/>survey data.</li> <li>With regard to the<br/>eBarometer indicators,<br/>the indicators were<br/>published and<br/>uploaded on the ICT<br/>information Repository.</li> </ul> |  |                       |

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| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT   | RESEARCH AND CAPACITY  |  |   |  |  |   |
|--|--|--|---|--|--|---|
| Strategic objectives   | Performance Indicator  | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations   |
|  |  |  |   | <ul> <li>Furthermore, following<br/>a Request for<br/>Information (RFI) from<br/>SMMEs, a baseline<br/>research report on ICT<br/>SMMEs was developed.</li> </ul>  |  |   |
| Inclusive information<br>society through<br>partnerships with<br>business, civil society<br>and the 3 spheres of<br>government | Approved WSIS Country<br>report  | <ul> <li>An ICT Research<br/>Framework to<br/>guide research on<br/>the WSIS Thematic<br/>areas aligned to the<br/>Government priorities<br/>was developed.</li> </ul> | WSIS Country report<br>developed and WSIS<br>action lines relevant to<br>information ethics and<br>infrastructure coordinated | <ul> <li>The Department<br/>partially achieved the<br/>set target.</li> <li>The WSIS Country<br/>Report was developed,<br/>through consultation<br/>with relevant sectors.</li> </ul>  | The WSIS Country Report<br>has not yet been<br>presented to the ITU        | The WSIS is scheduled to<br>take place in the 2015/16<br>financial year, which is<br>when the Department will<br>table the WSIS Country<br>Report |
| Inclusive information<br>society through<br>partnerships with<br>business, civil society<br>and the 3 spheres of<br>government | Approved ICT Capacity<br>development<br>programme on<br>Information Ethics in<br>place | <ul> <li>A research report on<br/>identified thematic<br/>areas was developed<br/>and WSIS country<br/>report was developed</li> </ul>                                 | ICT Capacity<br>development programme<br>on Information Ethics<br>implemented   | <ul> <li>The Department fully<br/>achieved the target<br/>to implement the ICT<br/>Capacity development<br/>programme of<br/>information ethics.</li> <li>The Department<br/>through the partnership<br/>with the African<br/>Centre of Excellence<br/>for Information<br/>Ethics organised<br/>a Government<br/>Information Ethics<br/>workshop in April 2014<br/>at Camarvon, Northern<br/>Cape Province.</li> </ul> | Pue  | euon  |

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| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT  | RESEARCH AND CAPACITY   | <b>DEVELOPMENT</b>              |  |  |   |   |
|---|---|---------------------------------|--|--|---|---|
| Strategic objectives  | Performance Indicator   | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015  | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015  | Comment on deviations   |
|   |   |                                 |  | <ul> <li>The Information<br/>Ethics Conference<br/>was facilitated by<br/>the African Centre<br/>of Excellence for<br/>Information Ethics on<br/>2nd to 4th July 2014 at<br/>Uganda.</li> <li>Curriculum &amp;<br/>awareness workshop<br/>was held in<br/>Mpurmatanga on 27th<br/>November 2014 and<br/>the Eastern Cape on<br/>14th November 2014.</li> </ul>   |   |   |
| Inclusive Information<br>Society through<br>partnership with business,<br>civil society and the 3<br>sphere of government | Approved ICT strategies<br>in place focused at<br>mainstreaming issues<br>related to Gender.<br>Disability, Youth and<br>Children in core DoC<br>projects |                                 | Gender, disability, youth<br>and children matters<br>mainstreamed into<br>core DoC projects and<br>programmes to promote<br>digital inclusion and<br>awareness | <ul> <li>The Department<br/>partially achieved the<br/>set target.</li> <li>The Gender and<br/>ICT strategy was<br/>developed. Aspects of<br/>the strategy as it relates<br/>to the Gender Audit,<br/>Techno Girl Programme<br/>and Mobinet were<br/>implemented.</li> <li>Additionally, the<br/>Department<br/>participated in the SA<br/>Women in ICT Forum<br/>meetings, as well as<br/>the Inaugural Memorial<br/>Lecture of the late Dr.<br/>Ivy Matsepe-Casaburn.</li> </ul> | <ul> <li>The Department could not implement the Early Child development and technology access programme as planned.</li> <li>The Gender Audit report was not completed as planned.</li> <li>The ICT Accessibility Programme was not implemented.</li> <li>The ICT Accessibility regramme was not implemented.</li> <li>The ICT Accessibility regramme was not implemented.</li> </ul> | <ul> <li>The Early Child<br/>development and<br/>technology accesss<br/>programme was<br/>delayed since the<br/>OECD Centres were<br/>not available to<br/>host workshops with<br/>the Department<br/>as the workshop<br/>dates needed to be<br/>synchronized with<br/>both the provincial<br/>Department and local<br/>units dealing with social<br/>development. By the<br/>31 March 2015 pilot<br/>sites were identified<br/>and dates have been<br/>confirmed with the<br/>early childhood centres<br/>to implement in the<br/>new financial year.</li> </ul> |

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| PROGRAMME 3: ICT POLIC | PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT | ' DEVELOPMENT                   |                             |   |  |  |
|------------------------|--|---------------------------------|-----------------------------|---|--|--|
| Strategic objectives   | Performance Indicator                                      | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations  |
|                        |  |                                 |                             | <ul> <li>The Department<br/>also participated in<br/>the Gender and ICT<br/>Liferacy Program and<br/>provided support to the<br/>Women and ICT Forum.</li> <li>Participated in the<br/>Programme 2015-16.</li> <li>The Child Online<br/>Protection Programme<br/>was implemented in<br/>Eersterust High School<br/>(Eersterust) and Ikusasa<br/>Comprehensive High School<br/>(Eersterust) and Ikusasa<br/>School (Thembisa).</li> <li>The Child Online<br/>Protection Programme<br/>was implemented in<br/>Eersterust High School<br/>(Eersterust) and Ikusasa<br/>Comprehensive High<br/>Nether Cape.</li> <li>With regard to<br/>the e-Parenting<br/>programme,<br/>consultations were held<br/>with 5 organisations<br/>for the development<br/>of the e-Parenting<br/>programme and the<br/>e-Parenting Concept</li> </ul> |  | <ul> <li>The Gender Audit<br/>report was delayed<br/>as certain SOCs did<br/>not complete the<br/>questionnaire in terms<br/>of the stipulated<br/>timelines, therefore<br/>the report could not<br/>be finalised by end of<br/>period under review<br/>in March 2014, 2<br/>special needs schools<br/>and 4 disability<br/>organisations were<br/>identified for the<br/>implementation of<br/>the ICT Accessibility<br/>Programme<br/>The target on e-<br/>Social Cohesion was<br/>delayed due to the<br/>substantial time that<br/>lapsed before the<br/>final Proclamation was<br/>made regarding the<br/>two new Departments<br/>and their mandates.</li> </ul> |
|                        |  |                                 |                             | on Draft e-Parenting<br>concept development<br>was also hosted.   |  |  |

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| PROGRAMME 3: ICT POLICY, RESEARCH AND CAPACITY DEVELOPMENT   | , RESEARCH AND CAPACITY  | / DEVELOPMENT                   |  |   |  |  |
|--|--|---------------------------------|--|---|--|--|
| Strategic objectives   | Performance Indicator  | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015  | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015   | Comment on deviations  |
|  |  |                                 |  | <ul> <li>With regard to the facilitation of access to broadcasting by persons with disability the Department has reviewed and finalised the concept of Access to Broadcasting for Persons with Disabilities.</li> </ul> | The programme on<br>Access to Broadcasting<br>by people with<br>disabilities was not fully<br>achieved.                              | <ul> <li>All project activities<br/>related to Access<br/>to Broadcasting by<br/>people with disabilities<br/>were suspended due<br/>to the outcomes<br/>of the Presidential<br/>Proclamation which<br/>had an impact on<br/>the mandate and<br/>functions of the<br/>Department, with<br/>specific reference<br/>to the broadcasting<br/>related functions.<br/>Such functions were<br/>taken over by the<br/>newly established<br/>Department of<br/>Communications</li> </ul> |
| Inclusive Information<br>Society through<br>partnerships with<br>business, csivil society<br>and three pheres of<br>Government | ICT agenda promoted<br>through fully functional<br>ICT engagements<br>forums |                                 | Promotion of the ICT<br>agenda across the three<br>sphere of Government,<br>industry and civil society | <ul> <li>The Department<br/>partially achieved the<br/>set target.</li> </ul>   | The Intergovernmental<br>Relations Forum and<br>Intergovernmental<br>Relations Technical<br>Forum could not be<br>hosted as planned. | <ul> <li>The hosting of the IRGF<br/>meetings depends<br/>on the availability of<br/>Principals which proved<br/>to be a challenge.</li> </ul>   |

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| Strategic objectives Perforn |                       |                                 |                             |   |  |   |
|------------------------------|-----------------------|---------------------------------|-----------------------------|---|--|---|
|                              | Performance Indicator | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015   | Comment on deviations   |
|                              |                       |                                 |                             | <ul> <li>The Department<br/>hosted the quarterly<br/>SOC Forums as<br/>planned. SIIA and<br/>BB Infraco were also<br/>integrated into the<br/>structure and are now<br/>reporting accordingly<br/>In terms of the National<br/>ICT Forums, the revised<br/>Terms of Reference for<br/>were consulted with<br/>stakeholders.</li> <li>With regards<br/>the National ICT Forum<br/>were consulted with<br/>stakeholders.</li> <li>With regards<br/>to collating the<br/>information on public<br/>and private sector ICT<br/>related initiatives into<br/>a single repository,<br/>the Department<br/>conducted desktop<br/>research and<br/>developed a concept<br/>document focusing<br/>on the collection<br/>a webpage was<br/>developed in-<br/>house alongistic<br/>the measurement<br/>portal. Information on<br/>automation of national<br/>services as well as on<br/>mobile services was<br/>collated.</li> </ul> | <ul> <li>Information on public and private sector ICT related initiatives were not presented at relevant forums as planned</li> <li>The National ICT Forum was not launched as planned.</li> </ul> | <ul> <li>Due to the non-hosting of the IGRF and IGRF Technication on public and private sector ICT related initiatives could not be presented to relevant stakeholders as planned. The collated information will be presented in the including National ICT Forum which is to be launched in the first quarter of the 2015/16 Fy</li> </ul> |

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#### Strategy to overcome areas of under performance

The Department does acknowledge its areas of underperformance in certain targets. Project specific reasons for such underperformance have been provided under "comment on deviation" where applicable. It must be noted that non-achievement of certain targets were due to the impact of the reconfiguration process which resulted in the relevant functions being transferred to the Department of Communications.

Additional challenges due to delayed responses from external stakeholders will be taken into consideration during future planning as such challenges are not necessarily in the direct control of the Department. Where possible, interventions from the Executive will be sought.

#### Changes to planned targets

There were no changes made on the performance indicators or targets during the reporting period or after the annual performance plan has been tabled.

#### Linking performance with budgets

The ICT Policy, Research and Capacity Development programme has spent 65% of its adjusted allocation in the 2014/15 financial year as compared to the 99% in 2013/14. The decrease is on compensation of employees and goods and services, which resulted from the transfer and resignation of staff members as we all as the finalisation of ICT Policy Review project. Most projects in this programme were not implemented due to the delay in the procurement processes.

#### Sub-programme expenditure

|                                    |                        | 2014/2015             |                             |                        | 2013/2014             |                             |
|------------------------------------|------------------------|-----------------------|-----------------------------|------------------------|-----------------------|-----------------------------|
| Sub-Programme                      | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure |
| Name                               | R'000                  | R'000                 | R'000                       | R'000                  | R'000                 | R'000                       |
| ICT Policy<br>Development          | 39,278                 | 20,254                | 19,024                      | 27,573                 | 27,512                | 61                          |
| Economic and<br>Market Analysis    | 6,163                  | 6,162                 | 1                           | 8,314                  | 8,314                 | 0                           |
| Research                           | 7,491                  | 4,021                 | 3,470                       | 6,002                  | 6,002                 | 0                           |
| Information Society<br>Development | 43,515                 | 35,137                | 8,378                       | 38,178                 | 38,178                | 0                           |
| Capacity<br>Development            | 14,900                 | 12,610                | 2,290                       | 8,898                  | 8,788                 | 110                         |
| Total                              | 111,347                | 78,183                | 33,164                      | 88,965                 | 88,794                | 171                         |

### 4.4 Programme 4: ICT Enterprise Development and SOE Oversight

The purpose of Programme 4 is to oversee and manage Government's shareholding interest in the ICT public entities. Facilitate growth and development of Small, Medium and Micro Enterprises (SMMEs) in the ICT sector.

The ICT Enterprise Development and SOE Oversight Programme consist of the following sub programmes:

- Public Entity Oversight provides oversight relating to State Owned Companies by managing Government's shareholder interests in public enterprises to support the attainment of key national goals and strategic priorities;
- Small, Medium and Micro Enterprise (SMME) Development facilitates the growth and development of ICT SMMEs; and
- ICT Support oversees and manages transfers to public entities and state owned companies responsible for the management and protection of South Africa's ICT environment.

The Strategic Objectives for the 2014/15 Financial Year are listed below:

- ICT industry development and SMME growth; and
- Efficient and effective oversight to SOCs and ICASA.

Strategic objectives, performance indicators, planned targets and actual achievements

ROGRAMME4. ICT ENTERPRISE DEVELOPMENT AND SOF OVERSIGHT

| Strategic objectives                           | Performance Indicator  | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015  | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015                        | Comment on deviations  |
|--|--|--|--|--|---|--|
| ICT industry<br>development and<br>SMME growth | Number of baseline<br>reports developed<br>on state of SNIME<br>development within the<br>identified sub-sectors | <ul> <li>For the 2013/14<br/>financial year, training<br/>workshops on the<br/>SMME e- Commerce<br/>platform were<br/>conducted in 4<br/>provinces, Limpopo,<br/>North West, Gauteng<br/>and Eastern Cape.<br/>A total of 129 SMMEs<br/>were capacitated<br/>on the use of the e-<br/>Commerce Platform<br/>and their business<br/>profiles and offerings<br/>were uploaded on<br/>the platform. Sectors<br/>covered include<br/>travel and tourism,<br/>arcommodation, arts<br/>and craft.</li> </ul> | Two baseline reports<br>developed on state of<br>SMME development within<br>the identified sub-sectors | <ul> <li>The Department partially achieved the set target.</li> <li>In order to gather baseline information with regards to the SMME environment, a Request for Information (RFI) was Gazetted with a closing date of the 29 August 2014. A total of 92 submissions were received and analysed.</li> </ul> | The two baseline reports<br>on state of SMME<br>development could not<br>be finalised as planned. | The Department focused<br>on developing a<br>comprehensive baseline<br>report on the state of<br>SMME development.<br>However, the finalisation<br>of the baseline report<br>is dependent on the<br>inclusion of the outcomes<br>of an International<br>benchmarking exercise<br>which is currently<br>underway. |



| PROGRAMME4: ICT ENTER                                      | PROGRAMME4: ICT ENTERPRISE DEVELOPMENT AND SOE OVERSIGHT        | OE OVERSIGHT  |  |   |   |  |
|--|---|---|--|---|---|--|
| Strategic objectives                                       | Performance Indicator   | Actual Achievement<br>2013/2014   | Planned Target<br>201 <i>4</i> /2015   | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015                  | Comment on deviations  |
|  |   | <ul> <li>With regards to<br/>the development<br/>of reports on Job<br/>creations, from April<br/>2013 to March 2014,<br/>865 jobs were created.</li> <li>63.4% (549) of these<br/>individuals were youth.<br/>Only 1.7% of the total<br/>employed consists<br/>of people living with<br/>discollities. Of the total<br/>jobs, 37.7% (326) were<br/>females and 37.9%<br/>(328) were males. It<br/>is also critical to note<br/>that 21.3% (185)<br/>of these individuals<br/>were employed on<br/>a permanent basis,<br/>while 54.2% (469)<br/>were employed on a<br/>temporary basis.</li> </ul> |  | <ul> <li>A Workshop was<br/>held with relevant<br/>stakeholders to further<br/>collect information<br/>from the sector<br/>which resulted in the<br/>development of a draft<br/>baseline report on the<br/>state of the SMMEs.</li> </ul> |   |  |
| Efficient and effective<br>oversight to SOC's and<br>ICASA | Oversight and<br>recommendations<br>reports on all six entities | <ul> <li>The MTEF requests</li> <li>of all SOEs were<br/>facilitated and all SOCs<br/>participated in the<br/>MTEC process.</li> </ul>  | Submissions of entities<br>facilitated, reviews<br>and assessments<br>of all mandatory<br>legislative reports and<br>plans undertaken and<br>recommendations to the<br>Executive Authority made<br>within 30 days of receipt | <ul> <li>The Department<br/>partially achieved the<br/>set target.</li> </ul>   | <ul> <li>The SAPO Shareholder<br/>compact could not be<br/>finalised as planned.</li> </ul> | <ul> <li>The resolution of SAPO<br/>challenges held back<br/>the finalisation of<br/>2014/15 Shareholder<br/>Compacts as inputs<br/>of National Treasury<br/>and SAPO had to be<br/>sought due to changes<br/>in the conditions of the<br/>guarantee.</li> </ul> |

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| PROGRAMME4: ICT ENTE | PROGRAMME4: ICT ENTERPRISE DEVELOPMENT AND SOE OVERSIGHT | OE OVERSIGHT  |                             |  |   |   |
|----------------------|--|---|-----------------------------|--|---|---|
| Strategic objectives | Performance Indicator                                    | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015  | Comment on deviations   |
|                      |  | <ul> <li>The ENE submissions by<br/>entities were facilitated<br/>and submitted to<br/>National Treasury in<br/>line with the Treasury<br/>Guidelines.</li> <li>In order to ensure<br/>alignment and<br/>integrated planning,<br/>all SOCs participated<br/>in the DoC strategic<br/>planning workshop<br/>while the DoC<br/>participated in all SOC<br/>participated in all SOC<br/>participated in all SOC<br/>planning workshop that<br/>were scheduled by<br/>the respective SOCs/<br/>Entities.</li> <li>Furthermore, joint DoC/<br/>SoC Strategic Work<br/>sessions were hosted<br/>in February and March<br/>2014 after which<br/>the development of<br/>Corporate/Strategic<br/>Plans and APPs were<br/>facilitated for Tabling<br/>after the National<br/>Elections</li> </ul> |                             | <ul> <li>The Department</li> <li>The Department</li> <li>coordinated the MIEF</li> <li>requests from SOCs in line with timeframes as prescribed by Treasury</li> <li>Guidelines, through</li> <li>the submission of the 2015 ENE narrative and database information to the National Treasury.</li> <li>In order to ensure alignment and integrated planning, the Department processes of the SOCs/Entitles as workshop was hosted on 11 February 2014.</li> <li>Tabling of the final Corporate and strategic plans of SOCs were facilitated and an and an extension was requested for SOC shore of the SOCs were facilitated and an extension was requested for SAPO up</li> </ul> | <ul> <li>Although all necessary<br/>processes were<br/>undertaken towards<br/>facilitating bilateral<br/>meetings with Minister<br/>during the week of 2<br/>to 6 March 2015, the<br/>bilateral meetings with<br/>the SOCs to discuss<br/>the Corparate and<br/>Strategic Plans did not<br/>take place as planned.</li> </ul> | <ul> <li>The bilateral meetings<br/>with the SOCs to<br/>adiscuss the Corporate<br/>and Strategic Plans alid<br/>not take place due to<br/>conflicting diaries of<br/>stakeholders however<br/>an analysis of the plans<br/>was conducted and<br/>submitted to Minister.</li> </ul> |
|                      |  |   |                             | until 20 April 2015.   |   |   |

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| PROGRAMME4: ICT ENTE | PROGRAMME4: ICT ENTERPRISE DEVELOPMENT AND SOE OVERSIGHT | OE OVERSIGHT   |                                      |  |  |                       |
|----------------------|--|--|--------------------------------------|--|--|-----------------------|
| Strategic objectives | Performance Indicator                                    | Actual Achievement<br>2013/2014  | Planned Target<br>201 <i>4</i> /2015 | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|                      |  | <ul> <li>SoCs quarterly reports were analysed to determine the actual performance against targets.</li> <li>Analyses of the 2012/13 Annual Reports were conducted within 30 days of receipts. Monitoring of adherence to good Governance practices was undertaken on a quarterly basis and all SOEs completed King 3 completed King 3 completed</li> </ul> |                                      | <ul> <li>SoCs quarterly reports<br/>were analysed<br/>to determine the<br/>actual performance<br/>against targets<br/>and meetings were<br/>held with executive<br/>management of<br/>soCs to present<br/>their performance<br/>against targets and to<br/>provide Departmental<br/>feedback.</li> <li>With regard to the<br/>provide Departmental<br/>financial Statements<br/>in terms of the PFMA,<br/>Financial Statements<br/>in respect of 2013/14<br/>FY were submitted<br/>by all public entites<br/>directly to external<br/>accordingly.</li> <li>Annual General<br/>Meetings of SENTECH,<br/>SITA USASA, NEMISA,<br/>TELKOM and<br/>VODACOM were<br/>facilitated within six<br/>months after the<br/>end of the 2013/14<br/>financial year.</li> </ul> |  |                       |

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| PROGRAMME4: ICT ENTE | PROGRAMME4: ICT ENTERPRISE DEVELOPMENT AND SOE OVERSIGHT | OE OVERSIGHT                    |                                      |   |  |                       |
|----------------------|--|---------------------------------|--------------------------------------|---|--|-----------------------|
| Strategic objectives | Performance Indicator                                    | Actual Achievement<br>2013/2014 | Planned Target<br>201 <i>4</i> /2015 | Actual Achievement<br>201 <i>4</i> /2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|                      |  |                                 |                                      | <ul> <li>Annual reports of<br/>SENTECH, SITA, USAASA,<br/>USAF, and NEMISA<br/>were tabled on 30<br/>September 2014.</li> <li>With regard to<br/>monitoring adherence<br/>to good Governance<br/>practices, shareholder<br/>compacts of SAPO and<br/>Sentech were reviewed<br/>and submitted for<br/>approval.</li> <li>Governance practices<br/>of SOEs were<br/>monitored through an<br/>analysis of quarterity<br/>recopriations<br/>within 30 days of<br/>receipt thereof.</li> <li>Governance practices<br/>of SOCs were also<br/>monitored through<br/>conducting an<br/>analysis of the King III<br/>compliance matrix.</li> </ul> |  |                       |

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| PROGRAMME4: ICT ENTER                                     | PROGRAMME4: ICT ENTERPRISE DEVELOPMENT AND SOE OVERSIGHT | OE OVERSIGHT   |   |  |  |   |
|---|--|--|---|--|--|---|
| Strategic objectives                                      | Performance Indicator                                    | Actual Achievement<br>2013/2014  | Planned Target<br>201 <i>4</i> /2015                              | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015   | Comment on deviations   |
|   |  |  |   | <ul> <li>With regard to facilitating the development of the development of the 2015/16 shareholder compacts, the Sentech Shareholder compact was finalised and submitted to Minister.</li> <li>The Department facilitated the finalisation of drawdown schedules and the transfer of related funds while also monitoring expenditure of such funds.</li> </ul> |  |   |
| Efficient and effective<br>oversight to SoCs and<br>ICASA | Corporatised Postbank in<br>place                        | <ul> <li>Consultations were concluded with National Treasury on the Borrowing, Lending and Investment Policies of the Postbank.</li> <li>The 3 Policies were thereafter approved by Cabinet and submitted to the speaker of Parliament.</li> </ul> | Corporatisation of the<br>Postbank facilitated and<br>coordinated | <ul> <li>The Department<br/>partially achieved the<br/>set target.</li> <li>With regard to the<br/>Corporatisation of<br/>Postbank the names of<br/>designated Postbank<br/>Board members were<br/>resubmitted to the<br/>South African Reserve<br/>Bank.</li> </ul>   | <ul> <li>The process of registering the Postbank as a Company could not be finalised.</li> <li>The finalisation of all Board appointment was not concluded.</li> </ul> | <ul> <li>Delays in obtaining<br/>authorization from SARB<br/>to establish the Bank<br/>posed a challenge.<br/>The appointment<br/>of Board members<br/>was delayed due to<br/>finalisation of vetting for<br/>fit and proper person<br/>by SARB.</li> </ul> |

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| PROGRAMME4: ICT ENTE | PROGRAMME4: ICT ENTERPRISE DEVELOPMENT AND SOE OVERSIGHT | OE OVERSIGHT  |                             |  |  |                       |
|----------------------|--|---|-----------------------------|--|--|-----------------------|
| Strategic objectives | Performance Indicator                                    | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|                      |  | <ul> <li>With regards to monitoring the implementation of the Postbank Act. bi-Weekly and monthly meetings were held with the Operational Committee and Working Committee and updated reports were developed and presented to relevant structures including Cabinet.</li> <li>The Postbank Amendment Bill was drafted.</li> </ul> |                             | <ul> <li>A Memorandum<br/>of Incorporation<br/>was drafted by<br/>the Postbank<br/>Corporatisation working<br/>committee and a<br/>monitoring report was<br/>produced.</li> <li>An audit of the assets<br/>of the Postbank was<br/>conducted and a<br/>report was prepared in<br/>this regard.</li> <li>The audit report on<br/>this regard.</li> <li>An audit of the<br/>conducted and a<br/>report was submitted<br/>to Minister and<br/>transmitted to the<br/>Governor of the<br/>Reserve bank.</li> <li>Additional names<br/>of persons to be<br/>considered for<br/>appointment to the<br/>Postbank Board were<br/>submitted.</li> </ul> |  |                       |

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#### Strategy to overcome areas of under performance

The Department does acknowledge its areas of underperformance in certain targets. Project specific reasons for such underperformance have been provided under "comment on deviation" where applicable. With specific reference to the Corporatisation of the Postbank, the Department faced challenges due to delays by external stakeholders which was not in the direct control of the Department. Such dependencies will be taken into consideration during future planning. Where possible, interventions from the Executive will be sought.

#### Changes to planned targets

There were no changes made on the performance indicators or targets during the reporting period or after the annual performance plan has been tabled.

### Linking performance with budgets

The increase in the 2014/15 financial is mainly under compensation of employees, goods and services and transfers and subsidies. This is due to the filling of critical positions, on goods and services is due to the additional funds received through the adjusted budget as a refund to Sentech and Telkom in relation to the funeral of the former President Nelson Mandela. The increase under transfer and subsidies, specifically public corporation and private enterprise is due to the additional allocation to South African Post Office for settlement of its debts.

#### Sub-programme expenditure

|                                      |                        | 2014/2015             |                             |                        | 2013/2014             |                             |
|--------------------------------------|------------------------|-----------------------|-----------------------------|------------------------|-----------------------|-----------------------------|
| Sub-Programme                        | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure |
| Name                                 | R'000                  | R'000                 | R'000                       | R'000                  | R'000                 | R'000                       |
| Public Entity<br>Oversight           | 778,524                | 777,703               | 821                         | *743,946               | *733,268              | 10,678                      |
| Small Medium and<br>Micro Enterprise | 2,077                  | 2,077                 | 0                           | 7,123                  | 7,123                 | 0                           |
| ICT Support                          | 6,001                  | 6,001                 | 0                           | 7,941                  | 6,358                 | 1,583                       |
| Total                                | 786,602                | 785,781               | 821                         | 759,010                | 746,749               | 12,261                      |

\*Changes of figures due to the shifting of USAASA (STB subsidy expenditure) and SABC (BDM project expenditure) from programme 4 to programme 5.

### 4.5 Programme 5: ICT Infrastructure Support

The purpose Programme 5 is to promote investment in robust, reliable, secure and affordable ICT infrastructure that supports the provision of a multiplicity of applications and services.

The ICT Infrastructure Support Programme consists of the following sub-programmes:

- Broadband is responsible for developing and facilitating the Implementation of the ICT infrastructure broadband strategy and implementation plan, and ensures that broadband goals are achieved; and
- Digital Terrestrial Television is responsible for making transfers to Sentech to roll out ICT infrastructure for the migration of signal distribution from analogue to digital.

The Strategic Objectives for the 2014/15 Financial Year are listed below:

- Increased Broadband coverage and affordable access to Government services for all households by 2020; and
- Migration from analogue to digital television to ensure national digital coverage.

Strategic objectives, performance indicators, planned targets and actual achievements

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| Programme 5: ICT Infrastructure Support  | cture Support  |  |   |  |  |   |
|--|--|--|---|--|--|---|
| Strategic objectives   | Performance Indicator  | Actual Achievement<br>2013/2014  | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015   | Comment on deviations   |
| Increased Broadband<br>coverage and affordable<br>access to Government<br>services for all<br>households by 2020 | Four implementation<br>plans in place focused<br>on implementing South<br>Africa Connect | <ul> <li>The Department<br/>revised the National<br/>Broadband Policy.</li> <li>As a result, the revised<br/>National Broadband<br/>Policy, referred to as<br/>"SA Connect", was<br/>approved by Cabinet<br/>in December 2013.</li> <li>SA Connect, which<br/>was approved<br/>by Cabinet, also<br/>contains the National<br/>Broadband Strategy<br/>and implementation<br/>approaches.</li> </ul> | Digital readiness strategy<br>implemented focusing<br>on regulation , policy and<br>legislation | <ul> <li>The Department partially achieved the set target.</li> <li>During the reporting period the Department developed the Digital readiness implementation plan.</li> <li>Scoping documents of all Digital Readiness Projects were developed the development of the implementation plan.</li> </ul> | <ul> <li>The Rapid Deployment<br/>Policy could not be<br/>finalised as planned.</li> <li>The draft Policy<br/>Direction on Spectrum<br/>for Broadband could<br/>not be finalised.</li> </ul> | <ul> <li>With regards to the<br/>Rapid Deployment<br/>Policy, progress was<br/>harmpered due to a<br/>lack of specialised<br/>resources with<br/>relevant expertise on<br/>environmental related<br/>issues. Implementation<br/>of the entire project<br/>was therefore-revised<br/>to make use of a<br/>service provider to<br/>assist the Department.</li> <li>With regards to the<br/>draft Policy Direction<br/>on Spectrum for<br/>Broadband, further<br/>consultation with other<br/>relevant Departments<br/>and the Economic<br/>cluster was required<br/>before the draft policy<br/>Direction could be<br/>gazetted for public</li> </ul> |





| Programme 5: ICT Infrastructure Support | icture Support        |                                 |                             |  |  |                       |
|---|-----------------------|---------------------------------|-----------------------------|--|--|-----------------------|
| Strategic objectives                    | Performance Indicator | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|   |                       |                                 |                             | <ul> <li>With regard to the<br/>establishment of the<br/>Project Management<br/>office to manage<br/>implementation of<br/>SA Connect; the<br/>Department managed<br/>to secure the support<br/>of GIAC to provide<br/>Project management<br/>oversight and to<br/>assist to develop<br/>project management<br/>capacity. The<br/>Department is<br/>continuing its efforts in<br/>establishing a project<br/>office by seconding<br/>resources from other<br/>line functions within<br/>the Department.<br/>The Department will<br/>continue to strive to<br/>source the correct<br/>project management<br/>skills to surpament the<br/>skills to surpament the</li> </ul> |  |                       |
|   |                       |                                 |                             | PMO,   |  |                       |

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| Programme 5: ICT Infrastructure Support | ucture Support        |                                 |                             |   |  |                       |
|---|-----------------------|---------------------------------|-----------------------------|---|--|-----------------------|
| Strategic objectives                    | Performance Indicator | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|   |                       |                                 |                             | <ul> <li>The overall<br/>implementation was<br/>monitored through<br/>Work breakdown<br/>structures for Digital<br/>Readiness: Digital<br/>Development and<br/>Digital Opportunity and<br/>reported accordingly.</li> <li>With regards to<br/>SOC rationalisation,<br/>the Department<br/>undertook a study<br/>on the rationalisation<br/>the rationalisation<br/>of relevant ICT<br/>SOCs in relation to<br/>implementation of<br/>digital future strategy.<br/>Following the study.</li> <li>Following the study.</li> </ul> |  |                       |
|   |                       | _                               |                             |   |  |                       |

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| Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015  | Programme 5: ICT Infrastructure Support | ucture Support        |                                 |                             |   |  |                       |
|---|---|-----------------------|---------------------------------|-----------------------------|---|--|-----------------------|
| Through Internal     Thro | Strategic objectives                    | Performance Indicator | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|   |   |                       |                                 |                             | <ul> <li>Through internal<br/>stateholder<br/>engagement a final<br/>report in the form of<br/>a presentation wor<br/>developed for Cabinet<br/>decision on SoC<br/>rationalisation amongst<br/>other Broadband<br/>issues. The presentation<br/>which focused on SOC<br/>Rationalisation options<br/>and recommendation<br/>was developed and<br/>presented to the<br/>Cabinet Lekgorla that<br/>took place between<br/>3-5 February 2015.</li> <li>During the Cabinet<br/>Lekgorla, the options<br/>of SOC Rationalisation<br/>was approved for<br/>implementation going<br/>forward.</li> <li>Terms of Reference<br/>for the appointment<br/>of Service Provider<br/>to develop a<br/>National Rapid<br/>Deployment Policy<br/>was faveloped. The<br/>required Memoranda<br/>of Agreement with<br/>GTAC was finalised and</li> </ul> |  |                       |

| Programme 5: ICT Infrastructure Support | ucture Support        |                                 |                             |   |  |                       |
|---|-----------------------|---------------------------------|-----------------------------|---|--|-----------------------|
| Strategic objectives                    | Performance Indicator | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|   |                       |                                 |                             | <ul> <li>With regards to the feasibility study on Wholesces Network, the Department undertook a Market Structure and Aarket Structure study.</li> <li>The Department developed three study.</li> <li>The Department developed three reports on the framework for Market Structure and Open Access Models including relevant recommendations.</li> <li>With regard to the Cybersecurity Hub, the Department of a virtual Cybersecurity Hub, the establishment of a structure and lopen tecommendations.</li> <li>With as the establishment of a services will take a feaver of a fully flub as the establishment of services will take a development.</li> </ul> |  |                       |

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| Programme 5: ICT Infrastructure Support | ucture Support        |                                 |                             |   |  |                       |
|---|-----------------------|---------------------------------|-----------------------------|---|--|-----------------------|
| Strategic objectives                    | Performance Indicator | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|   |                       |                                 |                             | <ul> <li>Therefore, the<br/>Department has<br/>established a virtual</li> </ul> |  |                       |
|   |                       |                                 |                             | cybersecurity Hub,<br>offering limited<br>services forcused at:                 |  |                       |
|   |                       |                                 |                             | alerts and warnings;<br>announcements:  |  |                       |
|   |                       |                                 |                             | incident handling;<br>incident response   |  |                       |
|   |                       |                                 |                             | support and security<br>related-information                                     |  |                       |
|   |                       |                                 |                             | <ul> <li>dissemination.</li> <li>Going forward more</li> </ul>                  |  |                       |
|   |                       |                                 |                             | services will be added<br>once a fully-fledged                                  |  |                       |
|   |                       |                                 |                             | Cybersecurity Hub is<br>established.  |  |                       |
|   |                       |                                 |                             | The Department in   |  |                       |
|   |                       |                                 |                             | conjunction with the<br>CSIR has completed                                      |  |                       |
|   |                       |                                 |                             | the development of  |  |                       |
|   |                       |                                 |                             | ICT infrastructure and  |  |                       |
|   |                       |                                 |                             | systems for the Virtual<br>Cybersecurity Hub.                                   |  |                       |
|   | _                     |                                 |                             |   |  |                       |

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| Programme 5: ICT Infrastructure Support   | cture Support  |                                 |   |   |  |                       |
|---|--|---------------------------------|---|---|--|-----------------------|
| Strategic objectives  | Performance Indicator  | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|   |  |                                 |   | <ul> <li>The Framework to<br/>support membership<br/>to the Forum of<br/>Incident Response<br/>Security Teams was<br/>developed. In addition<br/>an addendum to the<br/>MOA has also been<br/>signed with CSIR and<br/>funds transferred for the<br/>establishment of the<br/>Virtual Cybersecurity<br/>Hub.</li> <li>The Department<br/>has developed a<br/>draft Policy Directive<br/>on Spectrum for<br/>Broadband.</li> </ul> |  |                       |
| Increased Broadband<br>coverage and affordable<br>access to Government<br>services for all household<br>by 2020 | Four implementation<br>plans in place focused<br>on implementing South<br>Africa Connect |                                 | Digital development<br>strategy implemented<br>focusing on the<br>development and<br>approval of the<br>implementation plan | <ul> <li>The Department fully<br/>achieved the set<br/>target.</li> <li>During the reporting<br/>period the Department<br/>developed a Digital<br/>Development Work<br/>Breakdown Structure<br/>for 2014/15 Business<br/>Case which informed<br/>the development<br/>of the Digital<br/>Development strategy<br/>implementation plan.</li> </ul>  | euo  | euo                   |

| Programme 5: ICT Infrastructure Support   | cture Support  |                                 |  |   |  |                       |
|---|--|---------------------------------|--|---|--|-----------------------|
| Strategic objectives  | Performance Indicator  | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015  | Actual Achievement<br>2014/2015   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|   |  |                                 |  | <ul> <li>A Business Case<br/>was approved by<br/>Minister for Digital<br/>Development and was<br/>submitted to National<br/>Treasury which resulted<br/>in the allocation of<br/>the following funds<br/>for the roll-out of the<br/>Digital Development<br/>implementation plan:<br/>o R200 mil (2015/16)<br/>o R268 mil (2015/16)<br/>o R271 mil (2017/18)</li> </ul> |  |                       |
| Increased Broadband<br>coverage and affordable<br>access to Government<br>services for all household<br>by 2020 | Four implementation<br>plans in place focused<br>on implementing South<br>Affica Connect |                                 | Digital future strategy<br>implemented focusing on<br>defining the roadmap | <ul> <li>The Department fully<br/>achieved the set<br/>target.</li> <li>The Digital Future<br/>implementation<br/>was developed<br/>and approved. The<br/>Department also<br/>developed the<br/>Work break down<br/>structure and scoping<br/>document for the<br/>Digital future strategy.</li> </ul>  | euon   | euo                   |

| Programme 5: ICT Infrastructure Support   | cture Support  |                                 |   |  |  |                       |
|---|--|---------------------------------|---|--|--|-----------------------|
| Strategic objectives  | Performance Indicator  | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|   |  |                                 |   | <ul> <li>Recommendations<br/>on the National<br/>Broadband network<br/>and the rationalization<br/>of State Owned Entities<br/>was developed<br/>and presented<br/>and presented<br/>at the Economic<br/>Sectors, Employment<br/>and Infrastructure<br/>Development Cluster<br/>where it was supported<br/>and thereafter<br/>presented to the<br/>Cabinet Lekgotta in<br/>February 2015.</li> </ul>                     |  |                       |
| Increased Broadband<br>coverage and affordable<br>access to Government<br>services for all household<br>by 2020 | Four implementation<br>plans in place focused<br>on implementing South<br>Africa Connect |                                 | Digital opportunity<br>strategy implemented<br>focusing on innovation,<br>entrepreneurship, R&D<br>and skills development | <ul> <li>The Department<br/>fully achieved the<br/>set target. The<br/>Digital Opportunity<br/>implementation<br/>plan was developed<br/>and approved and<br/>implementation is<br/>ongoing.</li> <li>The Department has<br/>also developed a high-<br/>level work breakdown<br/>structure for the<br/>Digital Opportunities<br/>Framework highlighting<br/>relevant initiatives has<br/>also been developed.</li> </ul> |  | 1                     |

| Programme 5: ICT Infrastructure Support  | cture Support   |                                 |   |  |   |  |
|--|---|---------------------------------|---|--|---|--|
| Strategic objectives   | Performance Indicator                                       | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015  | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015  | Comment on deviations  |
| Increased Broadband<br>coverage and affordable<br>access to Government<br>services for all<br>households by 2020 | e-Services platform<br>in place to promote<br>e-Government. |                                 | Revision of relevant<br>regulatory/legislattive<br>matters facilitated to<br>promote the acoititated to<br>of e-Government<br>services platform<br>and development of<br>e-services platform<br>monitored and evaluated | <ul> <li>The Department partially achieved the set target.</li> <li>The Department has identified policy issues arising from the Broadband Connect policy and is in the process of identifying related legislation and regulations.</li> </ul> | <ul> <li>The revision of legislative and regulatory matters was not finalised.</li> <li>Business Case for e-Government funding was not developed as planned.</li> </ul> | <ul> <li>The revision of legislative and regulatory matters turther angagement with relevant role-players following the receipt of a legal opinion on the matter.</li> <li>Following the Equal opinion on the matter.</li> <li>Following the finalization of the MISF, it is confirmed that from the MISF that relevant Government Departments will fund their respective e-government, hence there will no longer be a need for a business case to support</li> </ul> |

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| Programme 5: ICT Infrastructure Support | icture Support        |                                 |                             |   |  |                       |
|---|-----------------------|---------------------------------|-----------------------------|---|--|-----------------------|
| Strategic objectives                    | Performance Indicator | Actual Achievement<br>2013/2014 | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015                                   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations |
|   |                       |                                 |                             | Department undertook     an analysis of the     legislations that |  |                       |
|   |                       |                                 |                             | governs e-Government<br>so that the roles                         |  |                       |
|   |                       |                                 |                             | of the Minister of<br>Telecommunications                          |  |                       |
|   |                       |                                 |                             | and Postal Service and<br>the Minister of Public                  |  |                       |
|   |                       |                                 |                             | Service in respect of<br>e-Government can be                      |  |                       |
|   |                       |                                 |                             | <ul><li>Clarified.</li><li>The Department</li></ul>               |  |                       |
|   |                       |                                 |                             | continuously monitors   |  |                       |
|   |                       |                                 |                             | the e-Government  |  |                       |
|   |                       |                                 |                             | Platform, to this end,<br>SITA has reported that                  |  |                       |
|   |                       |                                 |                             | the first phase of the  |  |                       |
|   |                       |                                 |                             | e-services platform has   |  |                       |
|   |                       |                                 |                             | been completed.   |  |                       |

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| Programme 5: ICT Infrastructure Support  | cture Support   |   |   |   |   |   |
|--|---|---|---|---|---|---|
| Strategic objectives   | Performance Indicator   | Actual Achievement<br>2013/2014   | Planned Target<br>2014/2015   | Actual Achievement<br>2014/2015                   | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015  | Comment on deviations   |
| Migration from analogue<br>to digital television<br>by 2016 to ensure<br>national digital television<br>coverage | Efficient rollout of STBs<br>to subsidise recipients<br>and a fully operational<br>National BDM call<br>centre in place | <ul> <li>In June 2013 the<br/>Minister made a<br/>pronourcement<br/>to review the BDM<br/>Policy with a view to<br/>make STB Control<br/>non-mandatory and<br/>proceed with the STB<br/>tender evaluation.</li> </ul> | Implementation of<br>the BDM programme<br>coordinated with<br>specific reference to<br>STB distribution and<br>the establishment of a<br>National BDM call centre | The Department did not<br>achieve the set target. | The Department did not<br>commence with the<br>distribution of Set-Top<br>Boxes or the establishment<br>of a National BDM call<br>centre. | <ul> <li>The BDM Policy was<br/>The BDM Policy was<br/>published; hence<br/>uncertainty on<br/>the final technical<br/>specifications for STBs<br/>had a negative effect<br/>on STB manufacturing.<br/>The non-achievement<br/>of the finalisation of<br/>the BDM Policy was<br/>directly related to the<br/>reconfiguration of the<br/>DIPS tabled the BDM<br/>Policy in Paliament in<br/>July 2014, however<br/>this was challenged by<br/>the Doc due to their<br/>specific authority over<br/>the Broadcasting Act.     </li> </ul> |

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| Programme 5: ICT Infrastructure Support | ucture Support        |                                       |                             |                                 |  |  |
|---|-----------------------|---------------------------------------|-----------------------------|---------------------------------|--|--|
| Strategic objectives                    | Performance Indicator | Actual Achievement<br>2013/2014       | Planned Target<br>2014/2015 | Actual Achievement<br>2014/2015 | Deviation from planned<br>target to Actual<br>Achievement for<br>2014/2015 | Comment on deviations  |
|   |                       | The SABS Conformance     Idb has been |                             |                                 |  | <ul> <li>Furthermore, all other<br/>activities related to</li> </ul> |
|   |                       | commissioned and                      |                             |                                 |  | the BDM Programme  |
|   |                       | completed. The                        |                             |                                 |  | were suspended due   |
|   |                       | lab was ready for                     |                             |                                 |  | to the outcomes  |
|   |                       | operations since June                 |                             |                                 |  | of the Presidential  |
|   |                       | 2013.                                 |                             |                                 |  | Proclamation which   |
|   |                       | Distribution logistics with           |                             |                                 |  | had an impact on   |
|   |                       | SAPO is 90% ready.                    |                             |                                 |  | the mandate and  |
|   |                       | <ul> <li>The Department</li> </ul>    |                             |                                 |  | functions of the   |
|   |                       | completed planning                    |                             |                                 |  | Department, with   |
|   |                       | and costing for the                   |                             |                                 |  | specific reference   |
|   |                       | establishment of the                  |                             |                                 |  | to the broadcasting  |
|   |                       | call centre.                          |                             |                                 |  | related functions.   |
|   |                       |                                       |                             |                                 |  | Such functions   |
|   |                       |                                       |                             |                                 |  | were taken over by   |
|   |                       |                                       |                             |                                 |  | the Department of  |
|   |                       |                                       |                             |                                 |  | Communications.  |

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#### Strategy to overcome areas of under performance

The Department does acknowledge its areas of underperformance in certain targets. Project specific reasons for such underperformance have been provided under "comment on deviation" where applicable. In terms of the finalisation of the Rapid Deployment Policy, the Department will source the required skills to expedite the project while the Broadband roll-out will be prioritised through the roll-out of the Broadband implementation plans.

#### Changes to planned targets

There were no changes made on the performance indicators or targets during the reporting period or after the annual performance plan has been tabled.

#### Linking performance with budgets

For the 2014/15 financial year, there is a huge decrease under good and services as compared to the 2013/14 financial. This is mainly due to the once off allocation of R374 million allocated through the adjustment budget for school connectivity project in 2013/14 financial year. The increase on Departmental agencies in the 2014/15 financial year resulted from the additional R551 million received during the adjusted budget for the set top box subsidies, antennae and installation cost. The decrease on public corporation and private enterprise in the 2014/15 financial year is mainly due to the allocation to Sentech for Digital Terrestrial Television (DTT) being brought forward in the 2013/14 to expedite the rollout of DTT infrastructure.

#### Sub-programme expenditure

|                                   |                        | 2014/2015             |                             |                        | 2013/2014             |                             |
|-----------------------------------|------------------------|-----------------------|-----------------------------|------------------------|-----------------------|-----------------------------|
| Sub-<br>Programme                 | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure | Final<br>Appropriation | Actual<br>Expenditure | (Over)/Under<br>Expenditure |
| Name                              | R'000                  | R'000                 | R'000                       | R'000                  | R'000                 | R'000                       |
| Broadband                         | 59,844                 | 49,968                | 9,876                       | 418,156                | 418,156               | 0                           |
| Digital Terrestrial<br>Television | 995,672                | 995,671               | 2                           | *857,239               | *857,239              | 0                           |
| Total                             | 1 055,516              | 1 045,640             | 9,877                       | 1 275,395              | 1 275,396             | 0                           |

\*Changes of figures due to the shifting of USAASA (STB subsidy expenditure) and SABC (BDM project expenditure) from programme 4 to programme 5.

### 5. TRANSFER PAYMENTS

### 5.1 Transfer payments to public entities

| Name of Public<br>Entity        | Services rendered<br>by the public entity                    | Amount<br>transferred to the<br>public entity<br>R'000 | Amount spent by<br>the public entity<br>R'000 | Achievements of the public entity  |
|---------------------------------|--|--|---|--|
| SA Post Office (SoC)<br>Limited | Postal and related services                                  | 50 000   | 50 000  | <ul> <li>500 109 addresses were rolled</li> <li>11 new points of presence (6 post offices and 5 mobile units)</li> </ul>   |
|                                 |  |  |   | Postbank depositors funds     increased by 3% to R4,9 billion  |
| Sentech                         | For digital terrestrial<br>television (DTT)<br>migration     | 138 805  | 138 805                                       | <ul> <li>SENTECH completed the rollout<br/>of South Africa's digital terrestrial<br/>television (DTI) infrastructure after<br/>switching on the last of the 178<br/>analogue sites digital terrestrial<br/>television transmitters on the 5<sup>th</sup><br/>March 2015, thus realizing the<br/>migration mandate and the<br/>achievement of 84% population<br/>coverage and 58% geographic<br/>coverage.</li> </ul> |
| NEMISA                          | Skills development   | 44 041   | 37 959  | • Trained 2243 in e-Skills   |
|                                 |  |  |   | Research papers in eSkills   |
|                                 |  |  |   | 6 Mobile Apps developed  |
| ICASA                           | Regulator of<br>broadcasting,<br>telecoms, postal<br>sectors | 376 221  | 374 474                                       | -  |
| USAASA                          | Management of the<br>USAF                                    | 65 3761  | 65 566  | 79% achievement of planned AAP targets.  |
|                                 |  |  |   | <ul> <li>These, amongst the others include:</li> <li>Compliance with the Legislative prescripts, which include submission of Strategic Plans, Annual Performance Plans (APP), quarterly and Annual reports submitted to the Minister and tabled to Parliament</li> <li>Improvement of stakeholder perception of the entity by 81% from the baseline of 38%.</li> </ul>   |
| USAF                            | Provision of ICT's to<br>the needy                           | 840 988  | 72 169  | 50% achievement of planned AAP<br>targets including DTT and<br>67% achievement of planned APP  |
|                                 |  |  |   | targets excluding DTT.<br>The key achievements include<br>among others :   |
|                                 |  |  |   | <ul> <li>Rollout of Broadband in Joe<br/>Morolong in Northern Cape and<br/>Ratlou Local Municipality in North<br/>West provinces.</li> </ul>   |
|                                 |  |  |   | An Upgrade of network in two<br>municipalities where ten public<br>schools and five schools with<br>disabilities were connected and<br>are currently using the Internet  |

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| Name of Public<br>Entity | Services rendered<br>by the public entity                                | Amount<br>transferred to the<br>public entity<br>R'000 | Amount spent by<br>the public entity<br>R'000 | Achievements of the public entity  |
|--------------------------|--|--|---|--|
| SABC                     | Channel Africa:<br>International Public<br>service broadcast<br>platform | 47 413   | 49 407  | <ul> <li>Promoted South Africa's foreign<br/>policy</li> <li>Reflected Africa's issues from an<br/>African perspective</li> <li>Encouraged the regeneration<br/>of Africa</li> </ul>   |
|                          | Public Broadcaster-<br>Education   | 97 199   | 60 243  | The SABC Education has utilised<br>its allocated funds focusing on<br>programming covering issues in<br>the Formal Education, Tweens &<br>Youth Development and Public<br>Information & Social Development<br>categories. These programmes:<br>• Promotes youth involvement<br>and empowerment |
|                          |  |  |   | <ul> <li>motivate audiences to do better<br/>in life by encouraging active<br/>participation in education from<br/>reception year through to adult<br/>basic education and training<br/>phases</li> </ul>  |
|                          |  |  |   | <ul> <li>inspire audiences to play key<br/>roles in building democracy<br/>through social action<br/>campaigns; and</li> <li>Promotes Ubuntu, community</li> </ul>   |
|                          | Digital Migration  | 62 060   | 7 600   | building and African innovation<br>Substantial conversion of old<br>analogue technical infrastructure to<br>digital technology.  |

### 5.2 TRANSFER PAYMENTS TO ALL ORGANISATIONS OTHER THAN PUBLIC ENTITIES

### 5.2.1 South African Broadcasting Corporation: Community Radio Stations

South African Broadcasting Corporation: Community Radio Station has been allocated an amount of R9.4 million for the 2014/15 financial year. R4.6 million was transferred to South African Broadcasting Corporation and R3.9 million was paid directly to the service provider for community radio infrastructure.

### 5.2.2 South African Broadcasting Corporation: Programme Production

South African Broadcasting Corporation: Programme Production has been allocated an amount of R11.2 million for the 2014/15 financial year. This amount was transferred to South African Broadcasting Corporation in line with Memorandum of Understanding between the Department and the new Department of Communications which emanated from the Presidential Proclamation no 37839 of 15 July 2014.

#### 5.2.3 .Za Domain Name

.ZA Domain Name was allocated a budget of R1.7 million for the period under review. This allocation was not transferred due to the entity being self-sustained and was reprioritised to fund cybersecurity project.

The table below reflects the transfer payments made for the period 1 April 2014 to 31 March 2015

| Name of transferee  | Type of<br>organisation | Purpose for which<br>the funds were<br>used  | Did the dept.<br>comply with s<br>38 (1) (j) of the<br>PFMA | Amount<br>transferred<br>(R'000) | Amount<br>spent by the<br>entity | Reasons for<br>the funds<br>unspent by<br>the entity                  |
|---|-------------------------|--|---|----------------------------------|----------------------------------|---|
| South African<br>Broadcasting<br>Corporation:<br>Community Radio<br>Station | Public Entity           | To fund<br>community radio<br>infrastructure | No  | 4.622                            | 0                                | Part of the<br>amount paid<br>directly to<br>the service<br>provider. |
| South African<br>Broadcasting<br>Corporation:<br>Programme<br>Production    | Public Entity           | For programme<br>production<br>content       | No  | 11.183                           | 0                                |   |

### 6. CONDITIONAL GRANTS

#### 6.1 Conditional grants and earmarked funds paid

The Department does not have conditional grants.

#### 6.2 Conditional grants and earmarked funds received

The Department does not have conditional grants

### 7. DONOR FUNDS

### 7.1 Donor Funds Received

The Department did not receive donor funds for the period under review.

### 8. CAPITAL INVESTMENT

#### 8.1 Capital investment, maintenance and asset management plan

No Capital investments were made or maintained by the Department of Telecommunications and Postal Services during the period under review.

The Departmental maintained an updated and accurate Asset Register which adheres to the requirements of National Treasury, and the Department Maintenance and Asset Management Plan were also updated and revised.

Due to a proper strategy of replacing and disposing of old and redundant equipment that no longer support effective service delivery in the Department there were no major changes in the Department holdings over the period of review.

All assets that could not be cost effectively repaired or refurbished were disposed by means of scraping. All assets that were in a relative good working condition were donated to needy schools.

During the period under review all losses due to theft were investigated and recommendations were made whether to recover the loss or to write it off, the number of losses due to theft were relatively low. All losses were removed from the asset register after authorization was obtained.

New asset additions are updated automatically when invoices are captured for payment, all new assets are barcode before distribution and the asset location is also updated when the responsible official received the asset.

Annual asset verification were undertaken to ensure that all changes in the asset register is updated and that the responsible officials sign for the responsibility of their assets. During the year ad hoc stock takes are undertaken when needed.

Asset reconciliation is done a monthly basis as well quarterly for the interim financial statement to ensure that all asset acquisitions and disposals are accounted for. All assets classifications are checked to ensure correctness.

A physical verification of all assets was done to determine the condition of assets that need to be replaced, maintained or disposed from the asset register.

The following reflects the current state of the Department's capital stock:-

| Good condition: | 80% |
|-----------------|-----|
| Fair condition: | 8%  |
| Bad condition   | 12% |

There were no major maintenance projects undertaken during the financial year under review. The maintenance and repairs done were due to normal wear and tear of assets, the maintenance cost was mainly done to our vehicles due to the ageing of our fleet. A three year service warranties are included when acquiring new assets from suppliers.

|  |                                 | 2013/14                        |                                      |                                 | 2014/2015                      |                                      |
|--|---------------------------------|--------------------------------|--------------------------------------|---------------------------------|--------------------------------|--------------------------------------|
| Infrastructure projects                              | Final<br>Appropriation<br>R'000 | Actual<br>Expenditure<br>R'000 | (Over)/Under<br>Expenditure<br>R'000 | Final<br>Appropriation<br>R'000 | Actual<br>Expenditure<br>R'000 | (Over)/Under<br>Expenditure<br>R'000 |
| New and<br>replacement assets                        | R 0.00                          | R 0.00                         | R 0.00                               | R 0.00                          | R 0.00                         | R 0.00                               |
| Existing infrastructure assets                       | R 0.00                          | R 0.00                         | R 0.00                               | R 0.00                          | R 0.00                         | R 0.00                               |
| Upgrades and additions                               | R 0.00                          | R 0.00                         | R 0.00                               | R 0.00                          | R 0.00                         | R 0.00                               |
| Rehabilitation,<br>renovations and<br>refurbishments | R 0.00                          | R 0.00                         | R 0.00                               | R 0.00                          | R 0.00                         | R 0.00                               |
| Maintenance and repairs                              | R 0.00                          | R 0.00                         | R 0.00                               | R 0.00                          | R 0.00                         | R 0.00                               |
| Infrastructure transfer                              | R 0.00                          | R 0.00                         | R 0.00                               | R 0.00                          | R 0.00                         | R 0.00                               |
| - Current  | R 0.00                          | R 0.00                         | R 0.00                               | R 0.00                          | R 0.00                         | R 0.00                               |
| - Capital  | R 0.00                          | R 0.00                         | R 0.00                               | R 0.00                          | R 0.00                         | R 0.00                               |
| Total  | R 0.00                          | R 0.00                         | R 0.00                               | R 0.00                          | R 0.00                         | R 0.00                               |

## PART C

# GOVERNANCE



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#### 1. INTRODUCTION

The Department is committed to maintain the highest standards of governance and recognizes the need for good governance to ensure the following:

- Convergence of the work of different programmes to implement the mandate of the Department.
- Alignment of different functions aimed at achieving similar outcomes, to alleviate duplications and resource wastages.
- Internalisation of a compliance culture to circumvent fraud, corruption and the abuse of State resources.
- Accountable management, monitoring and reporting on the implementation of commitments entailed in the Strategic Plan and Annual Performance Plan of the Department.

The Department has the following governance structures in place:

- Executive Committee (EXCO). The EXCO is attended by the Minister (Chairperson), Deputy Minister, Director-General and Deputy Directors-General (DDGs). The EXCO deals with strategic policy issues that form the basis for the Executive Authority's engagement with Cabinet, Parliament and other key stakeholders. It also addresses matters elevated by the Departmental Executive Committee for resolution and decisions-making. Four (4) EXCO meetings were held during the 2014/15 financial year.
- Departmental Executive Committee (DEC). The DEC is attended by the Director-General (Chairperson) and DDGs. The DEC monitors the implementation of the Department's Strategic Plan and addresses constraints relating to the implementation thereof. Their role includes processing and providing direction and guidance on strategic operational issues. Four (4) DEC meetings were held during the 2014/15 financial year.
- The Top Management Committee (TMC), attended by the Director-General (Chairperson) and DDGs and Chief Directors. The TMC monitors the implementation and reporting on the Department's Annual Performance Plan and identifies constraints that require decisions and resolution by the DEC. Two (2) TMC meetings were held during the 2014/15 financial year.
- Organizational Performance Management Board (OPAB), chaired by the Director-General and attended by DDGs. The OPAB is attended by the Director-General (Chairperson) and DDGs. The OPAB is responsible for monitoring the Department's quarterly performance against the APP and processing and resolving constraints to implementation. Four (4) OPAB meetings were held during the 2014/15 financial year.
- Operations Committee (OPSCOM), attended by DDG: Administration (Chairperson) and the Chief Audit Executive, Chief Director: HRM, Chief Financial Officer and Chief Director: Communications and Compliance Officer. The OPSCOM manages the Department's internal Policy Register, by ensuring that all internal policies are reviewed annually and changes are effected to comply with legislative and other changes in the operations of the Department to ensure an aligned and supportive policy environment. OPSCOM convened three workshops in the 2014/15 financial year, during which 20 policies were reviewed.

#### 2. RISK MANAGEMENT

#### 2.1 Risk Management Approach

In terms of our robust integrated risk management approach we assess, manage and report on all significant risks and related mitigation plans consistently, in accordance with our defined risk management and reporting protocol. A Top Down Approach is followed which foster the management of risks from the Top (Executive and SMS Level managing strategic risks) to the Bottom (MMS Level managing operational risks) within their respective Branches.

As part of our journey to become more proactive and responsive, we have developed key risk indicators and risk appetite and tolerance levels for all key risks to enhance the review and monitoring of key trends in relation to each risk exposure.

#### 2.2 Risk Management Policy and Strategy

Risk Management Directorate had managed to revise and update the Risk management Framework (Policy, Strategy, Risk Assessment & Identification Methodology and Implementation Plan). These documents were presented to and approved by the Operations and Risk Management Committees and signed-off by the Accounting Officer during the period under review.

Approval of Risk Appetite and Tolerance Framework and Levels articulating and indicating the point at which risks become significant and require the Department to start committing time and effort into the management of these risks has proven to be a key milestone during the year under review.

Due to the change in the Department's mandate during the year under review, the above Frameworks required major amendments to align to the current Mandate and Strategy of the Department which caused delays in the implementation of some of the key milestones in these enabling documents.

The alignments to the new Mandate and Strategy of the Department is envisaged to be finalised in the 2015/16 financial year as all reconfigurations have been finalised by the end of the year under review (2014/15).

#### 2.3 Risk Aware Culture

There are various processes to ensure the commitment of the entire Department e.g. awareness workshops throughout the Department, awareness on induction of new employees, risk management posters and brochures in all the Department's premises and uploading of enabling documents in the intranet for ease of access by internal officials.

#### 2.4 Risk Management Structure

Risk Management Directorate comprises of three positions; Director and Deputy Director that are currently filled and an Assistant Director that is currently vacant.

#### 2.5 Risk Assessments

The current year has been a challenging year for the implementation of some key Risk Management Milestones due to the changes in the Department's mandate and strategic goals and objectives.

As a Top Down Approach is followed, the Department experienced delays in the identification and assessment of the 2015/16 risks as a result of the abovementioned changes in the Department's mandate and strategy which were gradually pronounced during the current year. This approach requires strategic risk assessment to be completed first and the operational risks assessment completed on the basis of the risks and appetite levels identified and assessed at the strategic level.

The 2014/15 risks assessments were completed on time during the current year with relevant reports presented to the relevant structure (EXCO, RMC and AC) and signed off by the Accounting Officer. The management of these risks and implementation of their mitigation plans were delayed by the abovementioned change in mandate and strategy.

#### 2.6 Risk Management Committee (RMC)

To ensure the integrity and reliability of Departments Risk Management processes, the Department has an established RMC to assist the Accounting Officer by overseeing the effectiveness of the Department's risk management systems, practices and procedures and provide recommendations for improvement.

The Committee is constituted of eleven (11) members consisting of two (2) independent non-executive members and nine (9) internal senior management members formally appointed by the Accounting Officer with a blend of skills and knowledge required to address all Departmental risk exposures. The Committee is chaired by an independent non-executive member who is also a member of the Audit Committee.

| Name (s)        | Designation             | Meetings attended | Notes |
|-----------------|-------------------------|-------------------|-------|
| Adv. C. Weapond | Independent Chairperson | 3                 |       |
| Ms M. Mokoka    | Independent member      | 3                 |       |
| Ms N. Jordan    | Internal member         | 2                 |       |
| Ms Z. Sihlahla  | Internal member         | 1                 |       |

The table below indicates the names of the RMC Members and the meetings they have attended during the period under review:

| Name (s)         | Designation     | Meetings attended | Notes   |
|------------------|-----------------|-------------------|---|
| Mr A. Kekana     | Internal member | 3                 |   |
| Mr F. Osman      | Internal member | 2                 |   |
| Mr A. Mmoto      | Internal member | 2                 |   |
| Mr L. Petzer     | Internal member | 3                 |   |
| Mr M. Ntshingila | Internal member | 1                 | New appointment - 09/10/2014  |
| Mr C. Mashile    | Internal member | 1                 | New appointment - 09/10/2014  |
| Mr R. Soldaat    | Internal member | 1                 | New appointment - 09/10/2014  |
| Mr S. Makopi     | Internal member | 1                 | Appointed as DDG and was<br>replaced by Mr. Ntshingila from<br>09/10/2014 |

#### 2.7 Audit Committee (AC)

The Audit Committee of the Department has during the year under review independently monitored the effectiveness of risk management throughout the Department and made valuable contribution on the Department's system of risk management.

The Audit Committee provides its oversight responsibility in this regard through the Risk Management Committee which reports directly to the Audit Committee on progress made in the implementation of risk management systems and processes.

The Chairperson of the Risk Management Committee also serves as a Member of the Audit Committee which further enhances and harmonise the Audit Committee's oversight responsibilities.

#### 2.8 Value Add

Stakeholder Engagement Framework aiming to assist executives in the consistent oversight of the Portfolio of Telecommunications' exposure to risks that will affect the Portfolio's ability to reach service delivery mandate, priorities and goals and objectives within set timeframes and to guide the Portfolio on the consistent application and implementation of risk management best practices and principles has been approved during the current year.

Risk Management systems and processes have assisted the Department in the achievement of objectives by ensuring that the following are taken into account in the management of the Department's service delivery mandate:

- a) Influencing the strategic planning process The strategic planning process considered the risk universe of the Department in the development of the 2015/16 and mid-term planning period strategic goals and objectives; and
- b) Key root causes or challenges have also been considered in the determination of the current and mid-term strategic goals and objectives, e.g. availability of resources (financial, human and other relevant resources), etc.

The change in the mandate and strategy of the Department has delayed the implementation of some key interventions that would have increased the value added through risk management in the achievement of the Department's goals and objectives.

Plans to improve the value add includes but are not limited to the following:

- a) Sign-off by Risk Owners (DDGs) of their Branches risks and mitigation plans;
- b) Quarterly progress reporting on the management risks and implementation of risk mitigation strategies by the Risk Owners;
- c) Incorporating risk management section in the Departmental Reporting Template; and
- d) Procurement of risk management system to modernise the current manual system.

#### 3. FRAUD AND CORRUPTION

#### 3.1 Fraud Prevention Plan and Implementation

• Revised Fraud Prevention Framework (Strategy, Policy, Investigation Procedure, Implementation Plan and Whistle Blowing Policy) has been approved by relevant structures and the implemented throughout the year.

#### 3.2 Mechanisms to report fraud and corruption

- Fraud Prevention awareness is provided to ensure that all Department officials and external stakeholders are aware of the systems and protocols to be followed when reporting any allegations of fraud or corruption. The awareness includes, among other things, the fraud prevention posters displayed in all the Department's premises, induction of new employees, etc.
- The Department uses the National Hotline for whistle blowing purposes that is operated and managed by the Public Services Commission (PSC). Employees are encouraged to report any suspected corrupt, fraudulent, criminal or unethical practices using this Hotline number.
- Implementation of the Fraud Prevention Plan is monitored through Quarterly Fraud Prevention Implementation Reports that are presented to the Risk Management Committee on a quarterly basis.

#### 3.3 Reporting of cases and actions

- The Risk Management and Audit Committees provide oversight over the fraud prevention systems and processes within the Department.
- Cases are reported to these structures on a regular basis for advice and recommendation on the actions that can be taken.

#### 4. MINIMISING CONFLICT OF INTEREST

The Department has systems and processes implemented to ensure that all SMS Members throughout the Department complete Financial Disclosures electronically in terms of Chapter 3 of the Public Service Regulations, 2001. In terms of the aforementioned regulation, completed disclosure must be submitted to DPSA by the 31<sup>st</sup> of May each year (31 July in the 2014/15 financial year due to the elections that took place in May). Although the Department has experienced challenges with regard to submission within set timeframes (31 July 2015) due to the changes in the Department's name, Executives and mandate, the e-Disclosure system has ensured the disclosures are submitted to DPSA on the 01<sup>st</sup> of August.

Other measures implemented to prevent conflict of interest include:

- a) Systems and processes implemented to prevent conflict of interest in SCM such as:
  - All Bid Evaluation Committee Members sign code of conduct and declaration of interest;
  - Departmental Bid Adjudication Committee members sign declaration of interest in all meetings. Where conflict of interest has been declared regarding a matter(s) to be considered, the affected Member(s) is/are requested to recuse themselves in the consideration and decisions taken on the matter at hand; and
  - SBD 4 Documents are signed by all prospective bidders to declare any interest.
- b) Systems and processes implemented to prevent conflict of interest in governance structures:
  - Members of governance structures are required to disclose any interests on matters discussed in meetings/workshops and where conflict of interest is disclosed, the affected Member(s) is/are asked to recuse from the decisions taken; and
  - Appointments of members into governance structures are made taking any potential or actual conflict of interest into account.

Any conflict of interest identified is considered and dealt with in terms of the Department's policies and procedures and where necessary taking into account the provisions of the DPSA's guidelines.

#### 5. CODE OF CONDUCT

The Department adheres to the Public Service code of conduct. The code of conduct is linked to the Department's strategic mission, vision and values and implemented to promote and maintain high standard of professional ethics, good governance and ethical conduct of employees. The Department promotes the code of conduct through internal communication modes such as intranet and email, including the induction processes. Contravention of the code of conduct constitutes misconduct and therefore addressed through normal disciplinary procedures of the Department.

#### 6. HEALTH SAFETY AND ENVIRONMENTAL ISSUES

The Department is committed to the provision of a healthy and safe working environment through ensuring a continuous maintenance of the facilities and implementation of the developed SHERQ policy. Security provider has been appointed to uphold security aspects and a cleaning service provider is ensuring that the working environment is kept clean. Pest control companies are occasionally called upon to fumigate the offices. Injuries on duty incidents are addressed as and when they arise in line with the COID Act.



# PORTFOLIO COMMITTEES

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| DATE OF KEY MEETINGS | SUBJECT   | KEY MATTERS RAISED BY THE PORTFOLIO COMMITTEE  | MANNER IN WHICH THE DEPARTMENT ADDRESSED/IS ADDRESSING THE KEY<br>ISSUES RAISED BY THE COMMITTEE  |
|----------------------|---|--|---|
| 01 Jul 2014          | Briefing on the 2014-2019 Strategic<br>Plan and 2014/15 Annual Performance<br>Plan  | <ul> <li>The CEO of NEMISA needed to be appointed.</li> <li>Critical management posts at SAPO need to be filled.</li> </ul>  | <ul> <li>The CEO of NEMISA was appointed.</li> <li>The Strategic Turn-around strategy of SAPO will address the filling of critical positions</li> </ul>   |
| 17 Oct 2014          | Proclamation & establishment of new<br>Department of Telecommunications<br>& Postal Services: Departmental<br>briefings; Audit Outcomes: AGSA<br>briefing | <ul> <li>Concerns were raised on irregular and wasteful expenditure</li> <li>Concerns were also raised on the vacancy rate.</li> </ul>   | <ul> <li>The Department developed and implemented an Internal Controls<br/>Framework which focused on ensuring the optimal implementation of<br/>adequate internal controls across multiple functional areas. Such areas<br/>included financial management as well as recruitment.</li> </ul>   |
| 21 Oct 2014          | Briefing on the 2013/14 Annual Report   | <ul> <li>Concerns on Transparency in pricing was raised.</li> <li>The issue of an audit of existing structures, including in the SOEs and municipalities was raised, given the understanding that Infraco was busy laying fibre that could carry all traffic.</li> </ul> | <ul> <li>The Department developed a Policy Directive on Pricing Transparency.</li> <li>The Department undertook a study on the rationalisation of relevant ICT SOCs. Following the study, a report including recommendations and options related to roles of ICT SOCs in the implementation of digital future strategy, was developed.</li> <li>During the Cabinet Lekgotta, the options of SOC Rationalisation was approved for implementation going forward.</li> </ul> |
| 24 Oct 2014          | Briefing on the recommendations of<br>ICT Policy Review Panel   | Concerns were raised on the envisaged timeframes of the Policy Review process.   | <ul> <li>The Department developed the ICT Policy Review Discussion Paper that<br/>highlights a range of policy options and possible policy approaches.</li> <li>The Department went on to develop the National Integrated ICT Policy<br/>Recommendations report which will inform the Development of the<br/>White Paper on National Integrated ICT Policy.</li> </ul>  |
| 31 Oct 2014          | Briefing on postal services & postal strike   | The prolonged timeframe in developing and<br>implementing the SAPO Turn-around Strategy was<br>raised as a concern.  | <ul> <li>Dr. Simo Lushaba has been appointed as an Administrator to fully implement the strategic turnaround plan.</li> <li>The Deputy Presidency has been instrumental in monitoring this process and the plan has been approved for implementation.</li> </ul>  |
| 07 Nov 2014          | Briefing on Costs of<br>telecommunications  | Concerns were raised on the high cost of<br>Telecommunications in South Africa and that South<br>Africa (SA) had been ranked as a country having<br>one of the highest costs to communicate.   | <ul> <li>During the 2014/15 financial year, the Department undertook several initiatives stemming from the Cost to Communicate Programme of Action.</li> <li>Furthermore, additional interventions will be undertaken in the 2015/16 financial year which include the development of Policy Directions on Roaming and Data costs as well as developing a Draft Local Loop Strategy.</li> </ul>  |

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| DATE OF KEY MEETINGS | SUBJECT  | KEY MATTERS RAISED BY THE PORTFOLIO COMMITTEE  | MANNER IN WHICH THE DEPARTMENT ADDRESSED/IS ADDRESSING THE KEY<br>ISSUES RAISED BY THE COMMITTEE  |
|----------------------|--|--|---|
| 14 Nov 2014          | Briefing on the 2015-2019 Strategic<br>Plan and 2015/16 Annual Performance<br>Plan               | <ul> <li>The lack of coordination between all the service providers was raised as a concern.</li> <li>Concerns were raised on the level of Broadband penetration and an audit of infrastructure on the ground.</li> </ul>  | <ul> <li>In order to ensure coordination, Broadband task teams as well as a broadband steering committee was established.</li> <li>The steering committee has worked closely with the Strategic Integrated Project (SIP 15) coordinator, the CSIR, to analyse the broadband gap and to identify areas with the greatest infrastructure deficit.</li> <li>The allocation of R200 million for the 2015/16 financial year will be used to connect a total of 1296 sites which include schools, health facilities, police stations, post offices and other government facilities as part of the first phase of the rollout. The first phase will commence in eight districts within seven provinces, where the National Health Insurance (NHI) is being piloted.</li> </ul> |
| 17 Mar 2015          | Briefing on the Departments 3rd<br>Quarter performance report for the<br>2014/15 financial year. | Concerns were expressed on the number<br>disciplinary hearings within the Department.  | The Department is in the process of conducting several disciplinary hearings with the aim to expedite them in the flist quarter of the 2015/16 financial year.  |
| 14 Nov 2014          | Briefing on the 2015-2019 Strategic<br>and Annual 2015/16 Annual<br>Performance Plan             | <ul> <li>Concerns were raised on the establishment of the Postbank.</li> <li>Concerns were raised on the detailed breakdown of the 1 296 government institutions to be provided with connectivity in terms of location for the purpose of oversight visits.</li> </ul> | <ul> <li>The Department will amend the South African Postbank Act to accelerate the process for the corporatisation of the Postbank through a banking license that will be awarded by the South African Reserve Bank.</li> <li>The DTPS will engage the South African Reserve Bank to expedite the approval of the Section 12 application to establish a bank.</li> <li>An application for a banking license will be submitted in terms of Section 12 of the Banks Act.</li> <li>The Department is currently conducting site surveys of the identified sites in an effort to ascertain whether they are ready to accommodate the connectivity when the rollout programme commences in quarter 2.</li> </ul>   |

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#### 8. SCOPA RESOLUTIONS

| Resolution No. | Subject | Details | Response by the<br>Department | Resolved (Yes/No) |
|----------------|---------|---------|-------------------------------|-------------------|
| None           | None    | None    | None                          | None              |

#### 9. PRIOR MODIFICATIONS TO AUDIT REPORTS

The 2013/14 financial year audit was unmodified. However, the following key matters were raised in the audit report for the Department to resolve in the 2014/15 financial year

|     | Nature of qualification, disclaimer, adverse opinion and matters of non-compliance | Financial year<br>in which it first<br>arose | Progress made in clearing / resolving the matter  |
|-----|--|--|---|
| 1.  | Internal control   |  |   |
| 1.1 | Payment to suppliers not made within 30 days                                       | 2010/11                                      | Management has put a process in place to ensure that<br>budgeting is done correctly, monitoring of expenditure is<br>also undertaken and there is constant tracking of invoices<br>to ensure that they are all paid within the prescribed<br>period.  |
| 2.  | Employee costs   |  |   |
| 2.1 | Performance agreements were signed later<br>than 31 May 2013                       | 2011/12                                      | Management has put in place measures that<br>will assist with the completion of performance<br>agreements on time. For all instances of non-<br>compliance disciplinary steps were instituted against<br>the defaulters. All employees have submitted the<br>performance agreements by 31 august 2014 in line<br>with the DPSA directive. |
| 2.2 | ? No signed performance agreements in the performance file                         | 2010/11                                      | HRM is conducting regular checks and audits of files for<br>completeness. Strict measures are implemented to deal<br>with employees who do not comply with policies and<br>processes.   |
| 2.3 | Acting position on SMS level authorised without limitation                         | 2011/12                                      | The objective of the regulations is to ensure that the<br>Department fill vacant positions instead of utilising officials<br>in acting positions. The acting has since been capped to<br>ensure that it complies with the Public Service Regulations.   |
| 3.  | Internal control   |  |   |
| 3.1 | Changes made to the annual financial statements after submission date              | 2013/14                                      | A system has been put in place to ensure that inputs<br>are obtained from different stake holders on time<br>for completeness and compilation of Financial<br>statements before submission for audit.   |

#### 10. INTERNAL CONTROL UNIT

The Department does not have an Internal Control Unit. However, the functions of an Internal Control Unit have been allocated to different areas of the Department and consolidated by the Office of the Director-General. These functions include the development and maintenance of relevant internal controls systems and processes, policies and procedures, consolidated action plan to address weaknesses identified by both internal and external assurance providers, recommendations by various governance structures, etc.

Internal Audit Unit also provides an independent assurance on the effectiveness of the Department's internal control, financial and risk management systems and processes in terms of their approved internal audit plan.

The Audit and Risk Management Committees of the Department further provides an oversight on the effectiveness of internal controls, financial and risk management systems and processes.

#### 11. INTERNAL AUDIT AND AUDIT COMMITTEES

The key objective of internal audit is to add value to the Department. The value add is through the development of a strategic and annual plan that is aligned to the Department's strategic imperatives, and it focuses on high risk areas. The Internal Audit Activity (IAA) reports administratively to the Accounting Officer and functionally to the Audit Committee. The IAA operates in terms of an approved IA Charter.

The IAA completed 80% of its planned audits due to capacity constraints. Control Self Assessment for the HR business unit was undertaken as a value add exercise and this activity had an impact on the completion of the plan as it was not provided for in the plan. No IT audits were conducted in the financial year under review, however the recent appointment of an IT auditor will ensure future IT audits. All vacant positions within the IAA were filled in December 2014 and January 2015, and it is envisaged that the IAA will achieve a 100% completion rate on its annual plans.

#### Key activities and objectives of the audit committee

- The Audit Committee (AC) is an independent governance structure established in terms of section 76 and 77 of the PFMA, and its key function is providing an oversight role on the systems of internal control, risk management and governance. The AC operates in accordance with written terms of reference (Audit Committee Charter), which deals adequately with its membership, authority and responsibility.
- The AC meets as and when necessary with the Executive Authority and the Auditor General. Attendance of audit committee meetings by audit committee members:

| Name                           | QualifIcations                            | Internal or<br>external | lf internal,<br>position in the<br>Department | Date<br>appointed | Date Resigned               | No. of<br>Meetings<br>attended |
|--------------------------------|---|-------------------------|---|-------------------|-----------------------------|--------------------------------|
| Mr W. Huma<br>(Chairperson)    | LLD                                       | External                | n/a   | 09/09/2011        | n/a                         | 10                             |
| Adv Collen Weapond<br>(Member) | LLB;<br>MTech(Forensic<br>Investigations) | External                | n/a   | 01/07/2011        | n/a                         | 10                             |
| Mr T. Mofokeng<br>(Member)     | CA(SA)                                    | External                | n/a   | 01/08/2011        | 30/11/2014<br>(end of term) | 4                              |
| Ms P. Mvulane<br>(Member)      | CA(SA)                                    | External                | n/a   | 01/04/2014        | n/a                         | 6                              |
| Ms K. Selane<br>(Member)       | CA(SA)                                    | External                | n/a   | 01/04/2014        | n/a                         | 4                              |

The table below discloses relevant information on the audit committee members:



#### 12. AUDIT COMMITTEE REPORT

We are pleased to present our report for the financial year ended 31 March 2015.

#### Audit Committee Responsibility

The Audit Committee reports that it has complied with its responsibilities arising from Section 38(1) (a) (ii) of the Public Finance Management Act and Treasury Regulation 3.1.13. The Audit Committee also reports that it has adopted appropriate formal terms of reference as its Audit Committee Charter, has regulated its affairs in compliance with this charter and has discharged all its responsibilities as contained therein.

#### The Effectiveness of Internal Control

Internal Audit provides the Audit Committee and management with the assurance that the internal controls are appropriate and effective. This is achieved through a quarterly reporting process to management and the Audit Committee, as well as the identification of corrective actions and recommended enhancements to the controls and processes.

Based on the audits conducted by Internal Audit and presented at the Audit Committee meetings during 2013/14 financial year, the audit committee is of the opinion that the controls evaluated during those audits were adequate and effective for most of the areas tested. We do, however, emphasise that in certain instances controls were found to be partially effective and needed further improvements. Such control deficiencies are continuously being addressed by management through detailed action plans, which are monitored by Internal Audit and the Audit Committee for effective and timely implementation.

#### **Internal Audit**

The Audit Committee reviewed and approved the annual internal audit plan for 2013/2014 and monitored the performance of Internal Audit against the annual operational plan on a quarterly basis. The Audit Committee is of the opinion that the internal audit function needs to improve its effectiveness and address the risks applicable to the Department in its audits.

#### **Risk Management**

The Audit Committee has monitored on a quarterly basis the achievement of internal risk management milestones through the review of quarterly progress reports against the internal risk management implementation plan, and is not satisfied that the Department is making a significant progress in identifying and managing risks. Risk management reporting continues to be a standing agenda item for the Audit Committee to ensure effective risk management oversight. There is, however, still room for improvement in the risk management area.

#### In-Year Management and Monthly/Quarterly Reports

The Department has reported monthly and quarterly to National Treasury as required by the PFMA. The Audit Committee has reviewed the quarterly reports prepared and issued by the Accounting Officer of the Department during the year under review and is satisfied with the content and quality thereof. There has been no improvement to the quality of performance information reports in the current year, mainly due to management not adhering to it's commitment to implementing improvements recommended in the past year.

#### **Evaluation of Financial Statements**

The Audit Committee has:

- reviewed and discussed the audited financial statements to be included in the annual report, with the AGSA, the Accounting Officer and Management;
- reviewed the AGSA management report and management's response thereto;
- reviewed the Department's compliance with legal regulatory provisions;
- reviewed the financial statements for any significant adjustments resulting from the audit; and
- reviewed information on predetermined objectives to be included in the annual report.

#### Auditor General's Report

The Audit Committee has met and discussed with the Auditor-General South Africa their report, to ensure that there are no unresolved findings. We have also reviewed the Department's implementation plan for the audit findings raised in the AGSA management report. Continuous oversight will be exercised to ensure that all findings are adequately addressed.

#### Conclusion

The Audit Committee is once again concerned at the continued lack of performance on the part of the Department. This is the fourth year in a row that the Department has failed to achieve a significant percentage of its planned targets. The Audit Committee once again urges management to implement and adhere to the relevant policies and procedures applicable to performance information monitoring and reporting as well as an action plan that addresses the non-achievement of targets on a monthly basis so that the problems of non-performance can be arrested timeolsly. The Audit Committee also urges the Department to hold relevant members of management accountable for the non-achievement of their targets in their particular areas.

The Audit Committee concurs and accepts the conclusion of the Auditor General of South Africa on the annual financial statements and is of the opinion that the audited annual financial statements be accepted and read with the report of the Auditor General.

Norme

Mr William Huma Chairperson of the Audit Committee Department of Telecommunications and Postal Services 14 August 2015



# PART D

# HUMAN RESOURCE MANAGEMENT



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#### 1. INTRODUCTION

The information contained in this part of the annual report has been prescribed by the Minister for the Public Service and Administration for all Departments in the public service.

#### 2. OVERVIEW OF HUMAN RESOURCES

#### The status of human resources in the Department.

The Department has an approved structure that is implemented. As on 31 March 2015, 301 positions are filled, and 39 are vacant and funded.

#### Human resource priorities for the year under review and the impact of these.

- Filling of critical vacant positions, especially in the SMS prioritized.
- Finalization of the National Macro Organization of the State (NMOS) process.
- Verification of qualifications exercise undertaken.

# Workforce planning and key strategies to attract and recruit a skilled and capable workforce.

- The Department has an approved HR Plan.
- Vacancies were filled according to prioritized needs.
- Training and development are done in line with the Workplace Skills plan.

#### Employee performance management.

- The Department has a Performance Management System that is implemented successfully. Quality Assurance is done by HRD for alignment of Performance Agreements to the Annual Performance Plan and Business plans.
- Performance Review documents, bi-annual and annual, are also quality assured for alignment with the Performance Agreements.

#### Employee wellness programmes.

The Department has engaged the services of a service provider to provide Employee Assistance Programmes. The Department subscribes to the National Calendar of Events.

# Highlight achievements and challenges faced by the Department, as well as future human resource plans /goals.

#### **Achievements**

- Priority positions filled.
- NMOS process finalized, and implemented.

#### Challenges

- Inability to fill the CFO position, due to staff turnover in this position.
- Difficulty in attracting critical, scarce skills with the required competencies in the Broadband and Spectrum environments. Department is unable to compete with market related salaries for employees in this specific fields.

#### Future plans/ goals

The Department will be embarking on the review of the Service Delivery Model in line with the revised mandate.

#### 3. HUMAN RESOURCES OVERSIGHT STATISTICS

#### 3.1 Personnel related expenditure

The following tables summarises the final audited personnel related expenditure by programme and by salary bands. In particular, it provides an indication of the following:

- amount spent on personnel
- amount spent on salaries, overtime, homeowner's allowances and medical aid.

#### Table 3.1.1 Personnel expenditure by programme for the period 1 April 2014 and 31 March 2015

| Programme  | Total<br>expenditure<br>(R'000) | Personnel<br>expenditure<br>(R'000) | Training<br>expenditure<br>(R'000) | Professional<br>and special<br>services<br>expenditure<br>(R'000) | Personnel<br>expenditure<br>as a %<br>of total<br>expenditure | Average<br>personnel cost<br>per employee<br>(R'000) |
|--|---------------------------------|-------------------------------------|------------------------------------|---|---|--|
| Programme 1:<br>Administration                                     | 226 641                         | 86 311                              | 2 975                              | 3 553   | 38.1  | 287  |
| Programme 2: ICT<br>International Affairs                          | 45 431                          | 14 775                              | 157                                | 67  | 32.5  | 49   |
| Programme 3:<br>Policy, Research<br>and Capacity<br>Development    | 78 183                          | 49 870                              | 3 662                              | 13 224  | 63.8  | 166  |
| Programme 4:<br>ICT Enterprise<br>Development and<br>SOE Oversight | 785 781                         | 14 541                              | 58                                 | 968   | 1.9   | 48   |
| Programme 5:<br>ICT Infrastructure<br>Support                      | 1 045 640                       | 18 433                              | 52                                 | 31 244  | 1.8   | 61   |
| Total  | 2 181 676                       | 183 930                             | 6 905                              | 49 056  | 8.4   | 611  |

#### Table 3.1.2 Personnel costs by salary band for the period 1 April 2014 and 31 March 2015

| Salary band                                 | Personnel<br>expenditure (R'000) | % of total personnel cost | No. of employees | Average personnel<br>cost per employee<br>(R'000) |
|---|----------------------------------|---------------------------|------------------|---|
| Lower skilled (Levels 1-2)                  | 0                                | 0                         | 0                | 0   |
| Skilled (level 3-5)                         | 2 879                            | 1.6                       | 14               | 206   |
| Highly skilled production (levels 6-8)      | 24 871                           | 13.5                      | 79               | 315   |
| Highly skilled supervision (levels<br>9-12) | 56 451                           | 30.7                      | 105              | 538   |
| Senior and Top management<br>(levels 13-16) | 82 878                           | 45.1                      | 84               | 987   |
| Contract (Levels 1-2)                       | 983                              | 0.5                       | 0                | 0   |
| Contract (Levels 3-5)                       | 335                              | 0.2                       | 2                | 168   |
| Contract (Levels 6-8)                       | 1 080                            | 0.6                       | 2                | 540   |
| Contract (Levels 9-12)                      | 2 950                            | 1.6                       | 4                | 738   |
| Contract (Levels 13-16)                     | 11 140                           | 6.1                       | 10               | 1 114   |
| Periodical Remuneration                     | 364                              | 0.2                       | 1                | 364   |
| Total                                       | 183 930                          | 100                       | 301              | 611   |

|   | Salaries          |   | Ove               | Overtime                                    |                   | Home Owners<br>Allowance               |                   | Medical Aid                                      |  |
|---|-------------------|---|-------------------|---|-------------------|--|-------------------|--|--|
| Programme   | Amount<br>(R'000) | Salaries<br>as a % of<br>personnel<br>costs | Amount<br>(R'000) | Overtime<br>as a % of<br>personnel<br>costs | Amount<br>(R'000) | HOA as<br>a % of<br>personnel<br>costs | Amount<br>(R'000) | Medical<br>aid as a %<br>of person-<br>nel costs |  |
| Programme 1:<br>Administration                                      | 64 836            | 79.5  | 127               | 0.2   | 1 173             | 1.4                                    | 2 033             | 2.5  |  |
| Programme 2: ICT<br>International Affairs                           | 11 754            | 77.3  | 13                | 0.1   | 252               | 1.7                                    | 382               | 2.5  |  |
| Programme 3: ICT<br>Policy, Research<br>and Capacity<br>Development | 40 638            | 80.7  | 0                 | 0   | 746               | 1.5                                    | 1 163             | 2.3  |  |
| Programme 4:<br>ICT Enterprise<br>Development and<br>SOE Oversight  | 10 655            | 80.5  | 0                 | 0   | 203               | 1.5                                    | 343               | 2.6  |  |
| Programme 5:<br>ICT Infrastructure<br>Support                       | 19 203            | 81  | 2                 | 0   | 250               | 1.1                                    | 520               | 2.2  |  |
| Total   | 147 086           | 79.9  | 142               | 0.1   | 2 624             | 1.4                                    | 4 441             | 2.4  |  |

# Table 3.1.3 Salaries, Overtime, Home Owners Allowance and Medical Aid by programme for the period 1 April 2014 and 31 March 2015

# Table 3.1.4 Salaries, Overtime, Home Owners Allowance and Medical Aid by salary band for the period 1 April 2014 and 31 March 2015

|   | Salo              | aries                                       | Over              | rtime                                       | Home Owne         | Home Owners Allowance                 |                   | cal Aid  |
|---|-------------------|---|-------------------|---|-------------------|---------------------------------------|-------------------|--|
| Salary band                                   | Amount<br>(R'000) | Salaries<br>as a % of<br>personnel<br>costs | Amount<br>(R'000) | Overtime<br>as a % of<br>personnel<br>costs | Amount<br>(R'000) | HOA as a %<br>of person-<br>nel costs | Amount<br>(R'000) | Medical<br>aid as a %<br>of person-<br>nel costs |
| Skilled (level 1-2)                           | 0                 | 0   | 0                 | 0   | 0                 | 0                                     | 0                 | 0  |
| Skilled (level 3-5)                           | 1 905             | 66.3  | 21                | 0.7   | 151               | 5.3                                   | 253               | 8.8  |
| Highly skilled<br>production (levels<br>6-8)  | 17 811            | 71.9  | 57                | 0.2   | 797               | 3.2                                   | 1 245             | 5  |
| Highly skilled<br>supervision (levels<br>9-12 | 44 029            | 78.3  | 53                | 0.1   | 718               | 1.3                                   | 1 544             | 2.7  |
| Senior<br>management<br>(level 13-16)         | 69 157            | 83.1  | 0                 | 0   | 933               | 1.1                                   | 1 238             | 1.5  |
| Contract (Levels<br>1-2)                      | 962               | 96.5  | 11                | 1.1   | 0                 | 0                                     | 0                 | 0  |
| Contract (Levels<br>3-5)                      | 319               | 96.4  | 0                 | 0   | 0                 | 0                                     | 0                 | 0  |
| Contract (Levels<br>6-8)                      | 897               | 83.2  | 0                 | 0   | 22                | 2                                     | 50                | 4.6  |
| Contract (Levels<br>9-12)                     | 2 131             | 72.1  | 0                 | 0   | 3                 | 0.1                                   | 37                | 1.3  |
| Contract (Levels<br>13-16)                    | 9 876             | 88.4  | 0                 | 0   | 0                 | 0                                     | 75                | 0.7  |

|                            | Salo              | aries                                       | Over              | Overtime                                    |                   | Home Owners Allowance                 |                   | cal Aid  |
|----------------------------|-------------------|---|-------------------|---|-------------------|---------------------------------------|-------------------|--|
| Salary band                | Amount<br>(R'000) | Salaries<br>as a % of<br>personnel<br>costs | Amount<br>(R'000) | Overtime<br>as a % of<br>personnel<br>costs | Amount<br>(R'000) | HOA as a %<br>of person-<br>nel costs | Amount<br>(R'000) | Medical<br>aid as a %<br>of person-<br>nel costs |
| Periodical<br>Remuneration | 0                 | 0   | 0                 | 0   | 0                 | 0                                     | 0                 | 360  |
| Total                      | 147 087           | 79.9  | 142               | 0.1   | 2 624             | 1.4                                   | 4 442             | 2.4  |

#### 3.2 Employment and Vacancies

The tables in this section summarise the position with regard to employment and vacancies.

The following tables summarise the number of posts on the establishment, the number of employees, the vacancy rate, and whether there are any staff that are additional to the establishment.

This information is presented in terms of three key variables:

- programme;
- salary band; and
- critical occupations (see definition in notes below).

Departments have identified critical occupations that need to be monitored. In terms of current regulations, it is possible to create a post on the establishment that can be occupied by more than one employee. Therefore, the vacancy rate reflects the percentage of posts that are not filled.

| Programme  | Number of posts<br>on approved<br>establishment | Number of posts<br>filled | Vacancy Rate | Number of employees<br>additional to the<br>establishment |
|--|---|---------------------------|--------------|---|
| Programme 1:<br>Administration                                     | 172   | 172 153 11                |              | 0   |
| Programme 2: ICT<br>International Affairs                          |   |                           | 0            |   |
| Programme 3: Policy,<br>Research and Capacity<br>Development       | esearch and Capacity                            |                           | 11.6         | 1   |
| Programme 4: ICT<br>Enterprise Development<br>and SOE Oversight 29 |   | 25                        | 13.8         | 0   |
| Programme 5: ICT<br>Infrastructure Support                         |   |                           | 9.7          | 0   |
| Total  | 340   | 301                       | 11.5         | 1   |

#### Table 3.2.1 Employment and vacancies by programme as on 31 March 2015

#### Table 3.2.2 Employment and vacancies by salary band as on 31 March 2015

| Salary band                          | Number of posts<br>on approved<br>establishment | Number of posts filled | Vacancy Rate | Number of employees<br>additional to the<br>establishment |
|--------------------------------------|---|------------------------|--------------|---|
| Lower skilled ( 1-2)                 | 0   | 0                      | 0            | 0   |
| Skilled(3-5)                         | 16  | 14                     | 12.5         | 0   |
| Highly skilled production (6-8)      | 84  | 79                     | 6            | 0   |
| Highly skilled supervision<br>(9-12) | 120   | 105                    | 12.5         | 0   |

| Salary band               | Number of posts<br>on approved<br>establishment | Number of posts filled | Vacancy Rate | Number of employees<br>additional to the<br>establishment |
|---------------------------|---|------------------------|--------------|---|
| Senior management (13-16) | 101   | 84                     | 16.8         | 0   |
| Contract (Levels 3-5)     | 2   | 2                      | 0            | 0   |
| Contract (Levels 6-8)     | 2   | 2                      | 0            | 0   |
| Contract (Levels 9-12)    | 4   | 4                      | 0            | 0   |
| Contract (Levels 13-16)   | 11  | 11                     | 0            | 1   |
| Total                     | 340   | 301                    | 11.5         | 1   |

#### Table 3.2.3 Employment and vacancies by critical occupations as on 31 March 2015

| Critical occupation   | Number of posts<br>on approved<br>establishment | Number of posts filled | Vacancy Rate | Number of employees<br>additional to the<br>establishment |
|---|---|------------------------|--------------|---|
| Administrative Related  | 77  | 66                     | 14.3         | 0   |
| Communication and<br>Information Related                                      | 4   | 4                      | 0            | 0   |
| Finance and Economics<br>Related  | 2   | 2                      | 0            | 0   |
| Financial and related professionals   | 8   | 8                      | 0            | 0   |
| Financial clerks and credit controllers                                       | 1   | 1                      | 0            | 0   |
| Human resources<br>& organisational<br>development & related<br>professionals | 9   | 7                      | 22.2         | 0   |
| Human resources clerks  | 1   | 1                      | 0            | 0   |
| Human resources related   | 8   | 8                      | 0            | 0   |
| Information technology related  |   |                        | 0            | 0   |
| Language practitioners<br>interpreters & other<br>communication related       | 5   | 5                      | 0            | 0   |
| Library mail and related clerks   | 7   | 6                      | 14.3         | 0   |
| Light vehicle drivers   | 1   | 1                      | 0            | 0   |
| Logistical support<br>personnel   | 13  | 13                     | 0            | 0   |
| Messengers porters and deliverers   | 4   | 3                      | 25           | 0   |
| Other administrative<br>& related clerks and<br>organisers                    | 60  | 58                     | 3.3          | 0   |
| Other information<br>technology personnel                                     | 8   | 7                      | 12.5         | 0   |
| Other occupations   | 2   | 2                      | 0            | 0   |
| Risk management and security services   | 1   | 1                      | 0            | 0   |



| Critical occupation                              | Number of posts<br>on approved<br>establishment | Number of posts filled | Vacancy Rate | Number of employees<br>additional to the<br>establishment |  |
|--|---|------------------------|--------------|---|--|
| Secretaries & other<br>keyboard operating clerks | 23  | 21                     | 8.7          | 0   |  |
| Senior Managers                                  | 102   | 83                     | 18.6         | 1   |  |
| Total  | 340   | 301                    | 11.5         | 1   |  |

#### 3.3 Filling of SMS Posts

The tables in this section provide information on employment and vacancies as it relates to members of the Senior Management Service by salary level. It also provides information on advertising and filling of SMS posts, reasons for not complying with prescribed timeframes and disciplinary steps taken.

| Table 3.3.1 | SMS post | information | as on 3 | 1 March 2015 |
|-------------|----------|-------------|---------|--------------|
|             |          |             |         |              |

| SMS Level   | Total number of<br>funded SMS posts | Total number of<br>SMS posts filled | % of SMS posts filled | Total number of<br>SMS posts vacant | % of SMS posts<br>vacant |
|---|-------------------------------------|-------------------------------------|-----------------------|-------------------------------------|--------------------------|
| Salary Level 16<br>(include DG, Minister,<br>Deputy Minister and<br>Special Advisors) | 5                                   | 5                                   | 100                   | 0                                   | 0                        |
| Salary Level 15   | 7                                   | 5                                   | 71.4                  | 2                                   | 28.6                     |
| Salary Level 14   | 31                                  | 27                                  | 87.1                  | 4                                   | 12.9                     |
| Salary Level 13   | 69                                  | 57                                  | 82.6                  | 12                                  | 17.4                     |
| Total   | 112                                 | 94                                  | 84                    | 18                                  | 16                       |

#### Table 3.3.2 SMS post information as on 30 September 2014

| SMS Level   | Total number of<br>funded SMS posts | Total number of<br>SMS posts filled | % of SMS posts filled | Total number of<br>SMS posts vacant | % of SMS posts<br>vacant |
|---|-------------------------------------|-------------------------------------|-----------------------|-------------------------------------|--------------------------|
| Salary Level 16<br>(include DG, Minister,<br>Deputy Minister and<br>Special Advisors) | 5                                   | 4                                   | 80                    | 1                                   | 20                       |
| Salary Level 15   | 7                                   | 7                                   | 100                   | 0                                   | 0                        |
| Salary Level 14   | 31                                  | 26                                  | 83.9                  | 5                                   | 16.1                     |
| Salary Level 13   | 69                                  | 55                                  | 79.7                  | 14                                  | 20.3                     |
| Total   | 112                                 | 92                                  | 82.1                  | 20                                  | 17.9                     |

Table 3.3.3 Advertising and filling of SMS posts for the period 1 April 2014 and 31 March 2015

|   | Advertising  | Filling of Posts  |  |  |  |
|---|--|---|--|--|--|
| SMS Level                               | Number of vacancies per<br>level advertised in 6 months of<br>becoming vacant<br>(FUNDED PRIORITIZED POSTS<br>ADVERTISED DURING THIS PERIOD) | Number of vacancies per level<br>filled in 6 months of becoming<br>vacant | Number of vacancies per<br>level not filled in 6 months<br>but filled in 12 months |  |  |
| Director-General/<br>Head of Department | 0  | 0   | 0  |  |  |
| Salary Level 16                         | 0  | 0   | 0  |  |  |
| Salary Level 15                         | 1  | 0   | 0  |  |  |
| Salary Level 14                         | 6  | 1   | 0  |  |  |
| Salary Level 13                         | 14   | 2   | 9  |  |  |
| Total                                   | 21   | 3   | 9  |  |  |

Table 3.3.4 Reasons for not having complied with the filling of funded vacant SMS - Advertised within 6 months and filled within 12 months after becoming vacant for the period 1 April 2014 and 31 March 2015

Reasons for vacancies not advertised within six months

Some of the positions were newly created post on the establishment. Due to insufficient funds under Compensation of Employees, these positions could not be funded and filled.

Reasons for vacancies not advertised within twelve months

None

Table 3.3.5 Disciplinary steps taken for not complying with the prescribed timeframes for filling SMS posts within 12 months for the period 1 April 2014 and 31 March 2015

Reasons for vacancies not advertised within twelve months

None

Reasons for vacancies not advertised within six months

None



#### 3.4 Job Evaluation

Within a nationally determined framework, executing authorities may evaluate or re-evaluate any job in his or her organisation. In terms of the Regulations all vacancies on salary levels 9 and higher must be evaluated before they are filled. The following table summarises the number of jobs that were evaluated during the year under review. The table also provides statistics on the number of posts that were upgraded or downgraded.

|  | Number of                                  |                                | 9/ of mosts                                   | Posts Upgraded |                         | Posts dow  | ngraded                 |
|--|--|--------------------------------|---|----------------|-------------------------|--|-------------------------|
| Salary band  | posts on<br>approved<br>establish-<br>ment | Number<br>of Jobs<br>Evaluated | % of posts<br>evaluated<br>by salary<br>bands | Number         | % of posts<br>evaluated | Number   | % of posts<br>evaluated |
| Lower Skilled (Levels1-2)  | 0  | 0                              | 0   | 0              | 0                       | 0  | 0                       |
| Skilled (Levels 3-5)   | 37   | 1 (DPSA<br>Bench-mark)         | 2.7   | 0              | 0                       | 0  | 0                       |
| Highly skilled<br>production (Level 6)   | 0  | 0                              | 0   | 0              | 0                       | 0  | 0                       |
| Highly skilled<br>production (Level 7)<br>(Administrative)                       | 113  | 4                              | 3.5   | 4              | 3.5                     | 0  | 0                       |
| Highly skilled production<br>(Level 7) (Secretarial)                             | 43<br>(Secretary<br>posts)                 | 1 (DPSA<br>Bench mark)         | 2.3   | 0              | 0                       | 43 (from<br>salary level<br>8 to 7 – in<br>line with<br>DPSA Bench-<br>mark) | 2.3                     |
| Highly skilled<br>production (Level 8)   | 48   | 0                              | 0   | 0              | 0                       | 0  | 0                       |
| Highly skilled supervision<br>(Levels 9-12)                                      | 239  | 80                             | 33.5  | 0              | 0                       | 0  | 0                       |
| Senior Management<br>Service Band A  | 97   | 0                              | 0   | 0              | 0                       | 0  | 0                       |
| Senior Management<br>Service Band B  | 43   | 17                             | 39.5  | 0              | 0                       | 0  | 0                       |
| Senior Management<br>Service Band C  | 10   | 0                              | 0   | 0              | 0                       | 0  | 0                       |
| Senior Management<br>Service Band D<br>(include Minister and<br>Deputy Minister) | 3  | 0                              | 0   | 0              | 0                       | 0  | 0                       |
| Total  | 633  | 103                            | 16.3  | 4              | 3.5                     | 43   | 2.3                     |

Table 3.4.1 Job Evaluation by Salary band for the period 1 April 2014 and 31 March 2015

The following table provides a summary of the number of employees whose positions were upgraded due to their post being upgraded. The number of employees might differ from the number of posts upgraded since not all employees are automatically absorbed into the new posts and some of the posts upgraded could also be vacant.

| Gender | African | Asian | Coloured | White | Total |
|--------|---------|-------|----------|-------|-------|
| Female | 2       | 0     | 0        | 0     | 2     |
| Male   | 1       | 0     | 0        | 0     | 1     |
| Total  | 3       | 0     | 0        | 0     | 3     |

# Table 3.4.2 Profile of employees whose positions were upgraded due to their posts being upgraded forthe period 1 April 2014 and 31 March 2015

| Employees with a disability | 0 |
|-----------------------------|---|
|                             |   |

The following table summarises the number of cases where remuneration bands exceeded the grade determined by job evaluation. Reasons for the deviation are provided in each case.

# Table 3.4.3 Employees with salary levels higher than those determined by job evaluation by occupation for the period 1 April 2014 and 31 March 2015

| Occupation              | Number of employees | Job evaluation level | Remuneration<br>level | Reason for deviation   |
|-------------------------|---------------------|----------------------|-----------------------|--|
| Clerical                | 17                  | 5                    | 6                     | These jobs were previously   |
| Secretarial             | 22                  | 7                    | 8                     | not correctly aligned with<br>the DPSA Coordinated<br>and Benchmark jobs but<br>however currently these<br>jobs have been correctly<br>aligned within the new<br>organisational structure. |
| Total number of employe | 39                  |                      |                       |  |
| Percentage of total emp | loyed               |                      |                       | 48.8   |

The following table summarises the beneficiaries of the above in terms of race, gender, and disability.

# Table 3.4.4 Profile of employees who have salary levels higher than those determined by job evaluation for the period 1 April 2014 and 31 March 2015

| Gender                      | African | Asian | Coloured | White | Total |
|-----------------------------|---------|-------|----------|-------|-------|
| Female                      | 25      | 0     | 5        | 2     | 32    |
| Male                        | 6       | 0     | 1        | 0     | 7     |
| Total                       | 31      | 0     | 6        | 2     | 39    |
|                             |         |       |          |       |       |
| Employees with a disability | 0       | 0     | 0        | 0     | 0     |

#### 3.5 Employment Changes

This section provides information on changes in employment over the financial year. Turnover rates provide an indication of trends in the employment profile of the Department. The following tables provide a summary of turnover rates by salary band and critical occupations (see definition in notes below).

| Salary band                              | Number of employees<br>at beginning of period<br>1 April 2014 | Appointments<br>and transfers<br>into the<br>Department | Terminations and<br>transfers out of<br>the Department | Turnover rate |  |
|--|---|---|--|---------------|--|
| Lower skilled ( Levels 1-2)              | 0   | 0   | 0  | 0             |  |
| Skilled (Levels3-5)                      | 14  | 0   | 0  | 0             |  |
| Highly skilled production (Levels 6-8)   | 81  | 1   | 1  | 1.2           |  |
| Highly skilled supervision (Levels 9-12) | 102   | 6   | 5  | 4.9           |  |
| Senior Management Service Bands A        | 54  | 4   | 4  | 7.4           |  |
| Senior Management Service Bands B        | 22  | 3   | 1  | 4.5           |  |
| Senior Management Service Bands C        | 7   | 0   | 2  | 28.6          |  |
| Senior Management Service Bands D        | 2   | 1   | 1  | 50            |  |
| Contract (Levels 1-2)                    | 27  | 0   | 27   | 100           |  |
| Contract (Levels 3-5)                    | 3   | 0   | 1  | 33.3          |  |
| Contract (Levels 6-8)                    | 3   | 1   | 2  | 66.7          |  |
| Contract (Levels 9-12)                   | 10  | 4   | 10   | 100           |  |
| Contract (Band A)                        | 2   | 3   | 1  | 50            |  |
| Contract (Band B)                        | 3   | 1   | 1  | 33.3          |  |
| Contract (Band C)                        | 0   | 1   | 1  | 0             |  |
| Contract (Band D)                        | 3   | 1   | 1  | 33.3          |  |
| Total                                    | 333   | 26  | 58   | 17.4          |  |

#### Table 3.5.1 Annual turnover rates by salary band for the period 1 April 2014 and 31 March 2015

| Table 3.5.2 Annual f | turnover rates by critical occup | pation for the period 1 April | 2014 and 31 March 2015 |
|----------------------|----------------------------------|-------------------------------|------------------------|
|----------------------|----------------------------------|-------------------------------|------------------------|

| Critical occupation   | Number of employees<br>at beginning of period-<br>April 2014 | Appointments<br>and transfers into<br>the Department | Terminations and<br>transfers out of<br>the Department | Turnover rate |
|---|--|--|--|---------------|
| Administrative Related  | 74   | 7  | 12   | 16.2          |
| Client Information Clerks (Switchboard,<br>Reception, Information Clerks) | 2  | 0  | 0  | 0             |
| Communication and Information<br>Related                                  | 2  | 0  | 0  | 0             |
| Finance and Economics Related   | 2  | 0  | 0  | 0             |
| Finance and Related Professionals   | 6  | 0  | 0  | 0             |
| Finance clerks and credit controllers                                     | 1  | 0  | 0  | 0             |
| General legal administration & Related Professionals                      | 1  | 0  | 0  | 0             |
| Other Occupations (Minister and Deputy Minister)                          | 2  | 1  | 1  | 50            |
| Human Resources and Organisational<br>Development                         | 9  | 0  | 1  | 11.1          |
| Human Resources Clerks  | 1  | 0  | 0  | 0             |
| Human Resources Related   | 7  | 0  | 0  | 0             |
| Information Technology Related  | 3  | 1  | 0  | 0             |



| Critical occupation  | Number of employees<br>at beginning of period-<br>April 2014 | Appointments<br>and transfers into<br>the Department | Terminations and<br>transfers out of<br>the Department | Turnover rate |
|--|--|--|--|---------------|
| Language Practitioners Interpreters<br>and Other Communication Related | 5  | 0  | 0  | 0             |
| Library Mail and Related Clerks  | 7  | 0  | 1  | 14.3          |
| Light Vehicle Driver   | 1  | 0  | 0  | 0             |
| Logistical Support Personnel   | 12   | 0  | 0  | 0             |
| Messengers, Porters and Deliverers                                     | 3  | 0  | 0  | 0             |
| Other Administrative and Related<br>Clerks and Organisers              | 100  | 4  | 31   | 31            |
| Other Information Technology<br>Personnel                              | 7  | 0  | 0  | 0             |
| Risk Management and Security<br>Services                               | 1  | 0  | 0  | 0             |
| Secretaries and other Keyboard<br>Operating Clerks                     | 5  | 0  | 2  | 40            |
| Senior Managers  | 82   | 13   | 10   | 12.2          |
| TOTAL  | 333  | 26   | 58   | 17.4          |

The table below identifies the major reasons why staff left the Department.

| Termination Type  | Number | % of Total Resignations |
|---|--------|-------------------------|
| Death   | 0      | 0                       |
| Resignation   | 12     | 20.7                    |
| Expiry of contract  | 42     | 72.4                    |
| Dismissal – operational changes                               | 0      | 0                       |
| Dismissal – misconduct  | 3      | 5.2                     |
| Dismissal – inefficiency                                      | 0      | 0                       |
| Discharged due to ill-health                                  | 0      | 0                       |
| Retirement  | 1      | 1.7                     |
| Transfer to other Public Service Departments                  | 0      | 0                       |
| Other   | 0      | 0                       |
| Total   | 58     | 100                     |
| Total number of employees who left as a % of total employment |        | 17.6                    |

| Occupation  | Employees<br>1 April 2014 | Promotions to<br>another salary<br>level | Salary level<br>promotions as a<br>% of employees<br>by occupation | Progressions to<br>another notch<br>within a salary<br>level | Notch<br>progression as a<br>% of employees<br>by occupation |  |
|---|---------------------------|--|--|--|--|--|
| Administrative Related  | 74                        | 4  | 5.4  | 42   | 56.8   |  |
| Client Information<br>Clerks (Switchboard,<br>Reception, Information<br>Clerks) | 2                         | 0  | 0  | 0  | 0  |  |
| Communication and<br>Information Related  | 2                         | 0  | 0  | 1  | 50   |  |
| Finance and<br>Economics Related  | 2                         | 0  | 0  | 1  | 5  |  |
| Finance and Related<br>Professionals  | 6                         | 2  | 33.3   | 4  | 66.7   |  |
| Finance clerks and credit controllers   | 1                         | 0  | 0  | 0  | 0  |  |
| General legal<br>administration &<br>Related Professionals                      | 1                         | 0  | 0  | 0  | 0  |  |
| Other Occupations<br>(Minister and Deputy<br>Minister)                          | 2                         | 0  | 0  | 0  | 0  |  |
| Human Resources<br>and Organisational<br>Development                            | 9                         | 1  | 11.1   | 6  | 66.7   |  |
| Human Resources<br>Clerks   | 1                         | 0  | 0  | 1  | 100  |  |
| Human Resources<br>Related  | 7                         | 0  | 0  | 6  | 85.7   |  |
| Information<br>Technology Related   | 3                         | 0  | 0  | 1  | 33.3   |  |
| Language Practitioners<br>Interpreters and Other<br>Communication<br>Related    | 5                         | 0  | 0  | 2  | 40   |  |
| Library Mail and<br>Related Clerks  | 7                         | 0  | 0  | 4  | 57.1   |  |
| Light Vehicle Driver  | 1                         | 0  | 0  | 0  | 0  |  |
| Logistical Support<br>Personnel   | 12                        | 1  | 8.3  | 7  | 58.3   |  |
| Messengers, Porters<br>and Deliverers   | 3                         | 0  | 0  | 4  | 133.3  |  |
| Other Administrative<br>and Related Clerks<br>and Organisers                    | 100                       | 4  | 4  | 4 42   |  |  |
| Other Information<br>Technology Personnel                                       | 7                         | 0  | 0  | 7  | 100  |  |
| Risk Management and<br>Security Services  | 1                         | 0  | 0  | 1  | 100  |  |
| Secretaries and other<br>Keyboard Operating<br>Clerks                           | 5                         | 0  | 0  | 19   | 380  |  |

#### Table 3.5.4 Promotions by critical occupation for the period 1 April 2014 and 31 March 2015



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| Occupation      | Employees<br>1 April 2014 | Promotions to<br>another salary<br>level | Salary level<br>promotions as a<br>% of employees<br>by occupation | Progressions to<br>another notch<br>within a salary<br>level | Notch<br>progression as a<br>% of employees<br>by occupation |
|-----------------|---------------------------|--|--|--|--|
| Senior Managers | 82                        | 4  | 4.8  | 3  | 3.7  |
| TOTAL           | 333                       | 16                                       | 4.8  | 151  | 45.3   |

Table 3.5.5 Promotions by salary band for the period 1 April 2014 and 31 March 2015

| Salary Band                                    | Employees<br>1 April 2014 | Promotions to<br>another salary<br>level | Salary bands<br>promotions as a<br>% of employees<br>by salary level | Progressions to<br>another notch<br>within a salary<br>level | Notch<br>progression as a<br>% of<br>employees by<br>salary bands |
|--|---------------------------|--|--|--|---|
| Lower skilled (<br>Levels 1-2)                 | 1                         | 0  | 0  | 0  | 0   |
| Skilled (Levels3-5)                            | 14                        | 0  | 0  | 13   | 108.3   |
| Highly skilled<br>production (Levels<br>6-8)   | 81                        | 1  | 1.2  | 60   | 74  |
| Highly skilled<br>supervision (Levels<br>9-12) | 102                       | 10                                       | 9.8  | 72   | 70.6  |
| Senior<br>Management<br>(Level 13-16)          | 84                        | 5  | 6  | 3  | 3.6   |
| Contract (Levels<br>1-2)                       | 27                        | 0  | 0  | 0  | 0   |
| Contract (Levels<br>3-5)                       | 3                         | 0  | 0  | 0  | 0   |
| Contract (Levels<br>6-8)                       | 3                         | 0  | 0  | 3  | 100   |
| Contract (Levels<br>9-12)                      | 10                        | 0  | 0  | 0  | 0   |
| Contract (Levels<br>13-16)                     | 8                         | 0  | 0  | 0  | 0   |
| Total  | 333                       | 16                                       | 4.8  | 151  | 45.3  |



#### 3.6 Employment Equity

# Table 3.6.1 Total number of employees (including employees with disabilities) in each of the following occupational categories as on 31 March 2015

| Occupational                                     |         | Male     |        |       | Female  |          |        |       |       |
|--|---------|----------|--------|-------|---------|----------|--------|-------|-------|
| category   | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
| Legislators, senior<br>officials and<br>managers | 41      | 3        | 3      | 5     | 28      | 1        | 2      | 1     | 84    |
| Professionals                                    | 13      | 0        | 0      | 1     | 24      | 2        | 1      | 6     | 47    |
| Technicians<br>and associate<br>professionals    | 33      | 0        | 1      | 5     | 34      | 1        | 2      | 3     | 79    |
| Clerks   | 20      | 2        | 0      | 0     | 53      | 8        | 1      | 4     | 88    |
| Elementary<br>occupations                        | 3       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 3     |
| Total  | 110     | 5        | 4      | 11    | 139     | 12       | 6      | 14    | 301   |
| Employees with<br>disabilities                   | 3       | 0        | 0      | 0     | 1       | 1        | 0      | 0     | 5     |

Table 3.6.2 Total number of employees (including employees with disabilities) in each of the following occupational bands as on 31 March 2015

|  |         | Mc       | ile    |       |         | Fem      | ale    |       |       |
|--|---------|----------|--------|-------|---------|----------|--------|-------|-------|
| Occupational<br>band   | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
| Top Management   | 5       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 6     |
| Senior<br>Management   | 34      | 2        | 3      | 5     | 30      | 1        | 3      | 0     | 78    |
| Professionally<br>qualified and<br>experienced<br>specialists and<br>mid-management  | 40      | 0        | 0      | 6     | 46      | 4        | 2      | 7     | 105   |
| Skilled technical<br>and academically<br>qualified<br>workers, junior<br>management,<br>supervisors,<br>foreman and<br>superintendents | 15      | 2        | 1      | 0     | 48      | 6        | 1      | 6     | 79    |
| Semi-skilled and<br>discretionary<br>decision making   | 7       | 0        | 0      | 0     | 6       | 1        | 0      | 0     | 14    |
| Contract ( Top<br>Management)  | 1       | 1        | 0      | 0     | 1       | 0        | 0      | 1     | 4     |
| Contract (Senior<br>Management)  | 6       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 7     |
| Contract<br>(Professionally<br>qualified)  | 0       | 0        | 0      | 0     | 4       | 0        | 0      | 0     | 4     |
| Contract (Skilled<br>technical)  | 1       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 2     |

| Occupational Male           |         |          |        |       |         |          |        |       |       |
|-----------------------------|---------|----------|--------|-------|---------|----------|--------|-------|-------|
| band                        | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
| Contract (Semi-<br>skilled) | 1       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 2     |
| Total                       | 110     | 5        | 4      | 11    | 139     | 12       | 6      | 14    | 301   |

#### Table 3.6.3 Recruitment for the period 1 April 2014 to 31 March 2015

|  |         | Мс       | le     |       |         | Fem      | ale    |       |       |
|--|---------|----------|--------|-------|---------|----------|--------|-------|-------|
| Occupational<br>band   | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
| Top Management   | 1       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 1     |
| Senior<br>Management   | 2       | 0        | 0      | 0     | 4       | 0        | 1      | 0     | 7     |
| Professionally<br>qualified and<br>experienced<br>specialists and<br>mid-management  | 5       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 6     |
| Skilled technical<br>and academically<br>qualified<br>workers, junior<br>management,<br>supervisors,<br>foreman and<br>superintendents | 0       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 1     |
| Semi-skilled and<br>discretionary<br>decision making   | 0       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 0     |
| Unskilled and<br>defined decision<br>making  | 0       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 0     |
| Contract (Top<br>Management)   | 0       | 1        | 0      | 0     | 0       | 0        | 0      | 1     | 2     |
| Contract (Senior<br>Management)  | 3       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 4     |
| Contract<br>(Professionally<br>qualified)  | 0       | 0        | 0      | 0     | 4       | 0        | 0      | 0     | 4     |
| Contract (Skilled<br>Technical)  | 1       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 1     |
| Total  | 12      | 1        | 0      | 0     | 11      | 0        | 1      | 1     | 26    |
| Employees with<br>disabilities   | 0       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 0     |

|  |         | Мс       | ale    |       |         | Fem      | ale    |       |       |
|--|---------|----------|--------|-------|---------|----------|--------|-------|-------|
| Occupational<br>band   | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
| Top Management   | 0       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 0     |
| Senior<br>Management   | 2       | 0        | 1      | 1     | 4       | 0        | 0      | 0     | 8     |
| Professionally<br>qualified and<br>experienced<br>specialists and<br>mid-management  | 34      | 0        | 0      | 4     | 35      | 4        | 2      | 3     | 82    |
| Skilled technical<br>and academically<br>qualified<br>workers, junior<br>management,<br>supervisors,<br>foreman and<br>superintendents | 11      | 0        | 0      | 0     | 41      | 4        | 2      | 3     | 61    |
| Semi-skilled and<br>discretionary<br>decision making   | 6       | 0        | 0      | 0     | 6       | 1        | 0      | 0     | 13    |
| Unskilled and<br>defined decision<br>making  | 2       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 3     |
| Total  | 55      | 0        | 1      | 5     | 87      | 9        | 4      | 6     | 167   |
| Employees with<br>disabilities   | 1       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 2     |

#### Table 3.6.4 Promotions for the period 1 April 2014 to 31 March 2015

#### Table 3.6.5 Terminations for the period 1 April 2014 to 31 March 2015

|  |         | Male     |        |       |         | Female   | 9      |       |       |
|--|---------|----------|--------|-------|---------|----------|--------|-------|-------|
| Occupational band  | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
| Top Management   | 1       | 1        | 1      | 0     | 0       | 0        | 0      | 0     | 3     |
| Senior Management  | 3       | 0        | 0      | 0     | 2       | 0        | 0      | 0     | 5     |
| Professionally<br>qualified and<br>experienced<br>specialists and mid-<br>management   | 3       | 0        | 0      | 1     | 1       | 0        | 0      | 0     | 5     |
| Skilled technical<br>and academically<br>qualified workers,<br>junior management,<br>supervisors, foreman<br>and superintendents | 0       | 0        | 0      | 0     | 0       | 0        | 0      | 1     | 1     |
| Semi-skilled and<br>discretionary<br>decision making   | 0       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 0     |
| Unskilled and<br>defined decision<br>making  | 0       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 0     |
| Contract (Top<br>Management)   | 0       | 0        | 0      | 1     | 0       | 0        | 0      | 1     | 2     |

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|   |         | Male     |        |       |         | Female   | •      |       |       |
|---|---------|----------|--------|-------|---------|----------|--------|-------|-------|
| Occupational band                         | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
| Contract (Senior<br>Management)           | 0       | 0        | 1      | 0     | 1       | 0        | 0      | 0     | 2     |
| Contract<br>(Professionally<br>qualified) | 2       | 0        | 0      | 0     | 6       | 1        | 0      | 1     | 10    |
| Contract (Skilled<br>technical)           | 1       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 2     |
| Contract (Semi-<br>skilled)               | 0       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 1     |
| Contract (Unskilled)                      | 18      | 0        | 0      | 0     | 9       | 0        | 0      | 0     | 27    |
| Total                                     | 28      | 1        | 2      | 2     | 21      | 1        | 0      | 3     | 58    |
| Employees with<br>Disabilities            | 0       | 0        | 0      | 0     | 0       | 0        | 0      | 0     | 0     |

Table 3.6.6 Disciplinary action for the period 1 April 2014 to 31 March 2015

|                       |         | Male     |        |       |         |          |        |       |       |
|-----------------------|---------|----------|--------|-------|---------|----------|--------|-------|-------|
| Disciplinary action   | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
| Disciplinary Hearings | 11      | 0        | 1      | 0     | 5       | 0        | 0      | 0     | 17    |

#### Table 3.6.7 Skills development for the period 1 April 2014 to 31 March 2015

|   |         | Male     |        |       |         |          |        |       |       |
|---|---------|----------|--------|-------|---------|----------|--------|-------|-------|
| Occupational category                         | African | Coloured | Indian | White | African | Coloured | Indian | White | Total |
| Legislators, senior officials<br>and managers | 18      | 0        | 1      | 2     | 23      | 1        | 1      | 0     | 46    |
| Professionals                                 | 15      | 0        | 0      | 1     | 17      | 0        | 1      | 2     | 36    |
| Technicians and associate professionals       | 1       | 0        | 0      | 0     | 1       | 0        | 0      | 0     | 2     |
| Clerks  | 14      | 0        | 0      | 0     | 26      | 0        | 0      | 0     | 40    |
| Total   | 48      | 0        | 1      | 3     | 67      | 1        | 2      | 2     | 124   |
| Employees with disabilities                   | 1       | 0        | 0      | 0     | 1       | 1        | 0      | 0     | 3     |

#### 3.7 Signing of Performance Agreements by SMS Members

All members of the SMS must conclude and sign performance agreements within specific timeframes. Information regarding the signing of performance agreements by SMS members, the reasons for not complying within the prescribed timeframes and disciplinary steps taken is presented here.

#### Table 3.7.1 Signing of Performance Agreements by SMS members as on 31 May 2014

NB: It should, however, be noted that due to the general 2014 national elections, the DPSA issued a circular to all Departments to extend the due date for the submission of the PAs to 31 August 2014. Therefore, the stats on submission of PAs by SMS members is based on the 31 August 2014.

| SMS Level   | Total number of<br>funded SMS posts | Total number of SMS<br>members | Total number of<br>signed performance<br>agreements | Signed performance<br>agreements as % of<br>total number of SMS<br>members |
|---|-------------------------------------|--------------------------------|---|--|
| Salary Level 16 (include<br>DG, Minister, Deputy<br>Minister and Special<br>Advisors) | 5                                   | 5                              | 0   | 0  |
| Salary Level 15   | 7                                   | 5                              | 5   | 100  |
| Salary Level 14   | 31                                  | 27                             | 22  | 81.5   |
| Salary Level 13   | 69                                  | 57                             | 46  | 81   |
| Total   | 112                                 | 94                             | 73  | 78   |

## Table 3.7.2 Reasons for not having concluded Performance agreements for all SMS members as on 31 March 2015

Reasons

Most SMS members were appointed after 31 August 2014

## Table 3.7.3 Disciplinary steps taken against SMS members for not having concluded Performance agreements as on 31 August 2014

Reasons

Written warning letters were issued to SMS members who did not conclude their Pas by 31 August 2014. However, it should be noted that letters were issued to those SMS members who were in the post by 31 August 2014.



#### 3.8 Performance Rewards

To encourage good performance, the Department has granted the following performance rewards during the year under review. The information is presented in terms of race, gender, disability, salary bands and critical occupations (see definition in notes below).

|                 |                         | <b>Beneficiary Profile</b> |                         | Co           | ost                             |
|-----------------|-------------------------|----------------------------|-------------------------|--------------|---------------------------------|
| Race and Gender | Number of beneficiaries | Number of<br>employees     | % of total within group | Cost (R'000) | Average<br>cost per<br>employee |
| African         |                         |                            |                         |              |                                 |
| Male            | 37                      | 110                        | 34.6                    | 474          | 12 803                          |
| Female          | 75                      | 139                        | 54.3                    | 1 023        | 13 637                          |
| Asian           |                         |                            |                         |              |                                 |
| Male            | 1                       | 4                          | 25                      | 10           | 10 060                          |
| Female          | 3                       | 6                          | 50                      | 30           | 9 959                           |
| Coloured        |                         |                            |                         |              |                                 |
| Male            | 0                       | 5                          | 0                       | 0            | 0                               |
| Female          | 11                      | 12                         | 100                     | 141          | 12 855                          |
| White           |                         |                            |                         |              |                                 |
| Male            | 7                       | 11                         | 63.6                    | 115          | 16 383                          |
| Female          | 12                      | 14                         | 85.7                    | 136          | 11 331                          |
| Total           | 148                     | 301                        | 49.2                    | 1950         | 13 179                          |

| Table 3.8.1 Performance Rewards by race, gender and disability for the period 1 April 2014 to 31 March |
|--|
| 2015   |

Table 3.8.2 Performance Rewards by salary band for personnel below Senior Management Service for the period 1 April 2014 to 31 March 2015

|   |                         | Beneficiary Prof    | file                           |                       | Cost                         | Total cost as                                |
|---|-------------------------|---------------------|--------------------------------|-----------------------|------------------------------|--|
| Salary band                                   | Number of beneficiaries | Number of employees | % of total within salary bands | Total Cost<br>(R'000) | Average cost per<br>employee | a % of the<br>total personnel<br>expenditure |
| Lower Skilled<br>(Levels 1-2)                 | 0                       | 0                   | 0                              | 0                     | 0                            | 0  |
| Skilled (level 3-5)                           | 7                       | 14                  | 50                             | 29                    | 4 1 4 3                      | 1  |
| Highly skilled<br>production<br>(level 6-8)   | 59                      | 79                  | 74.7                           | 563                   | 9 542                        | 2.3  |
| Highly skilled<br>supervision<br>(level 9-12) | 79                      | 105                 | 75.2                           | 1 275                 | 16 139                       | 2.3  |
| Contract (Levels<br>3-5)                      | 0                       | 2                   | 0                              | 0                     | 0                            | 0  |
| Contract (Levels<br>6-8)                      | 0                       | 2                   | 0                              | 0                     | 0                            | 0  |
| Contract (Levels<br>9-12)                     | 0                       | 4                   | 0                              | 0                     | 0                            | 0  |

|                            | Beneficiary Profile     |                     |                                |   | Total cost as<br>a % of the |                                |  |
|----------------------------|-------------------------|---------------------|--------------------------------|---|-----------------------------|--------------------------------|--|
| Salary band                | Number of beneficiaries | Number of employees | % of total within salary bands | Total Cost<br>(R'000)Average cost per<br>employee |                             | total personnel<br>expenditure |  |
| Periodical<br>Remuneration | 0                       | 0                   | 0                              | 0   | 0                           | 0                              |  |
| Total                      | 145                     | 206                 | 70                             | 1 867   | 12 876                      | 2.1                            |  |

|  |                         | Beneficiary Profil     | Cost                         |                       |                              |
|--|-------------------------|------------------------|------------------------------|-----------------------|------------------------------|
| Critical occupation  | Number of beneficiaries | Number of<br>employees | % of total within occupation | Total Cost<br>(R'000) | Average cost<br>per employee |
| Administrative Related   | 45                      | 66                     | 68.2                         | 790                   | 17 556                       |
| Communication and<br>Information Related                                   | 1                       | 4                      | 25                           | 5                     | 5 000                        |
| Finance and Economics<br>Related   | 1                       | 2                      | 50                           | 25                    | 25 000                       |
| Financial and related professionals  | 5                       | 8                      | 62.5                         | 50                    | 10 000                       |
| Financial clerks and credit controllers                                    | 0                       | 1                      | 0                            | 0                     | 0                            |
| Human resources &<br>organisational development<br>& related professionals | 7                       | 7                      | 100                          | 74                    | 10 571                       |
| Human resources clerks   | 0                       | 1                      | 0                            | 0                     | 0                            |
| Human resources related  | 4                       | 8                      | 50                           | 82                    | 20 500                       |
| Information technology<br>related  | 3                       | 4                      | 75                           | 43                    | 14 333                       |
| Language practitioners<br>interpreters & other<br>communication related    | 5                       | 5                      | 100                          | 61                    | 12 200                       |
| Library mail and related clerks  | 3                       | 6                      | 50                           | 11                    | 3 667                        |
| Light vehicle drivers  | 0                       | 1                      | 0                            | 0                     | 0                            |
| Logistical support personnel   | 9                       | 13                     | 69.2                         | 90                    | 10 000                       |
| Messengers porters and deliverers  | 1                       | 3                      | 33.3                         | 4                     | 4 000                        |
| Other administrative & related clerks and organisers                       | 37                      | 58                     | 63.8                         | 386                   | 10 432                       |
| Other information technology personnel                                     | 7                       | 7                      | 100                          | 62                    | 8 857                        |
| Other occupations  | 0                       | 2                      | 0                            | 0                     | 0                            |
| Risk management and security services                                      | 1                       | 1                      | 100                          | 10                    | 10 000                       |
| Secretaries & other keyboard operating clerks                              | 17                      | 21                     | 81                           | 199                   | 11 706                       |
| Senior Managers  | 2                       | 83                     | 2.4                          | 58                    | 29 000                       |
| Total  | 148                     | 301                    | 49.2                         | 1 950                 | 13 176                       |

# Table 3.8.4 Performance related rewards (cash bonus), by salary band for Senior Management Service for the period 1 April 2014 to 31 March 2015

|             | E                       | Beneficiary Profi   | le                             |                       | Total cost as                |  |
|-------------|-------------------------|---------------------|--------------------------------|-----------------------|------------------------------|--|
| Salary band | Number of beneficiaries | Number of employees | % of total within salary bands | Total Cost<br>(R'000) | Average cost per<br>employee | a % of the<br>total personnel<br>expenditure |
| Band A      | 3                       | 58                  | 5.2                            | 83                    | 27 667                       | 0.2  |
| Band B      | 0                       | 27                  | 0                              | 0                     | 0                            | 0  |
| Band C      | 0                       | 5                   | 0                              | 0                     | 0                            | 0  |
| Band D      | 0                       | 5                   | 0                              | 0                     | 0                            | 0  |
| Total       | 3                       | 95                  | 3.2                            | 83                    | 27 667                       | 0.2  |

#### 3.9 Foreign Workers

The tables below summarise the employment of foreign nationals in the Department in terms of salary band and major occupation.

#### Table 3.9.1 Foreign workers by salary band for the period 1 April 2014 and 31 March 2015

| Salary band | 01 April 2014 |            | 31 Marcl | h 2015     | Change |          |
|-------------|---------------|------------|----------|------------|--------|----------|
|             | Number        | % of total | Number   | % of total | Number | % Change |
| None        |               |            |          |            |        |          |

#### Table 3.9.2 Foreign workers by major occupation for the period 1 April 2014 and 31 March 2015

| Major      |        |            | 31 March | 2015       | Change |          |
|------------|--------|------------|----------|------------|--------|----------|
| occupation | Number | % of total | Number   | % of total | Number | % Change |
| None       |        |            |          |            |        |          |

#### 3.10 Leave utilisation

The Public Service Commission identified the need for careful monitoring of sick leave within the public service. The following tables provide an indication of the use of sick leave and disability leave. In both cases, the estimated cost of the leave is also provided.

| Salary band                                  | Total days | % Days with<br>Medical<br>certification | Number of<br>Employees<br>using sick<br>leave | % of total<br>employees<br>using sick<br>leave | Average<br>days per<br>employee | Estimated<br>Cost (R'000) |
|--|------------|---|---|--|---------------------------------|---------------------------|
| Lower Skills (Level 1-2)                     | 0          | 0                                       | 0   | 0  | 0                               | 0                         |
| Skilled (levels 3-5)                         | 112        | 63.4                                    | 11  | 4.4  | 10                              | 76                        |
| Highly skilled production (levels 6-8)       | 626        | 76                                      | 70  | 28.2   | 9                               | 726                       |
| Highly skilled supervision (levels<br>9 -12) | 600        | 74.5                                    | 83  | 33.5   | 7                               | 1 264                     |
| Top and Senior management<br>(levels 13-16)  | 383        | 85.6                                    | 56  | 22.6   | 7                               | 1 297                     |
| Contract (Levels 1-2)                        | 75         | 64                                      | 18  | 7.3  | 4                               | 27                        |
| Contract (Levels 6-8)                        | 23         | 95.7                                    | 4   | 1.6  | 6                               | 26                        |
| Contract (Levels 9-12)                       | 30         | 96.7                                    | 4   | 1.6  | 8                               | 53                        |
| Contract (Levels 13-16)                      | 6          | 33.3                                    | 2   | 0.8  | 3                               | 21                        |
| Total  | 1855       | 76.7                                    | 248   | 100  | 7                               | 3 490                     |

Table 3.10.1 Sick leave for the period 1 January 2014 to 31 December 2014

| Table 3.10.2 Disability leave (temporary and permanent) for the period 1 January 2014 to 31 December |  |
|--|--|
| 2014   |  |

| Salary band                                 | Total days | % Days with<br>Medical<br>certification | Number of<br>Employees<br>using<br>disability<br>leave | % of total<br>employees<br>using<br>disability<br>leave | Average<br>days per<br>employee | Estimated<br>Cost (R'000) |
|---|------------|---|--|---|---------------------------------|---------------------------|
| Lower skilled (Levels 1-2)                  | 0          | 0                                       | 0  | 0   | 0                               | 0                         |
| Skilled (Levels 3-5)                        | 0          | 0                                       | 0  | 0   | 0                               | 0                         |
| Highly skilled production<br>(Levels 6-8)   | 40         | 100                                     | 2  | 33.3  | 20                              | 56                        |
| Highly skilled supervision<br>(Levels 9-12) | 126        | 100                                     | 2  | 33.3  | 63                              | 220                       |
| Senior management (Levels<br>13-16)         | 12         | 100                                     | 2  | 33.3  | 6                               | 39                        |
| Total                                       | 178        | 100                                     | 6  | 100   | 30                              | 315                       |

The table below summarises the utilisation of annual leave. The wage agreement concluded with trade unions in the PSCBC in 2000 requires management of annual leave to prevent high levels of accrued leave being paid at the time of termination of service.

| Salary band                             | Total days taken | Number of Employees using<br>annual leave | Average per<br>employee |
|---|------------------|---|-------------------------|
| Lower skilled (Levels 1-2)              | 0                | 0   | 0                       |
| Skilled Levels 3-5)                     | 352              | 14  | 25                      |
| Highly skilled production (Levels 6-8)  | 2049             | 81  | 25                      |
| Highly skilled supervision(Levels 9-12) | 2575             | 106                                       | 24                      |
| Senior management (Levels 13-16)        | 2226.25          | 89  | 25                      |
| Contract (Levels 1-2)                   | 301              | 29  | 10                      |
| Contract (Levels 3-5)                   | 45               | 3   | 15                      |
| Contract (Levels 6-8)                   | 60               | 4   | 15                      |
| Contract (Levels 9-12)                  | 99               | 11  | 9                       |
| Contract (Levels 13-16)                 | 117              | 11  | 11                      |
| Total                                   | 7824.25          | 348                                       | 22                      |

#### Table 3.10.3 Annual Leave for the period 1 January 2014 to 31 December 2014

#### Table 3.10.4 Capped leave for the period 1 January 2014 to 31 December 2014

| Salary band                                | Total days of capped<br>leave taken | Number of Employees<br>using capped leave | Average number<br>of days taken per<br>employee | Average capped<br>leave per employee<br>as on 31 December<br>2014 |
|--|-------------------------------------|---|---|---|
| Lower skilled (Levels 1-2)                 | 0                                   | 0   | 0   | 0   |
| Skilled Levels 3-5)                        | 0                                   | 0   | 0   | 0   |
| Highly skilled production (Levels 6-8)     | 1                                   | l   | 1   | 10  |
| Highly skilled<br>supervision(Levels 9-12) | 0                                   | 0   | 0   | 0   |
| Senior management<br>(Levels 13-16)        | 36                                  | 2   | 18  | 35  |
| Total                                      | 37                                  | 3   | 12  | 25  |

The following table summarise payments made to employees as a result of leave that was not taken.

| Reason  | Total amount (R'000) | Number of<br>employees | Average per<br>employee (R'000) |
|---|----------------------|------------------------|---------------------------------|
| Leave payout for 2014/2015 due to non-utilisation of leave for the previous cycle | 0                    | 0                      | 0                               |
| Capped leave payouts on termination of service for 2014/15                        | 425                  | 17                     | 25 000                          |
| Current leave payout on termination of service for 2014/15                        | 359                  | 15                     | 23 933                          |
| Total   | 784                  | 32                     | 24 500                          |

#### 3.11 HIV/AIDS & Health Promotion Programmes

| Units/categories of employees identified to be at high risk of contracting HIV & related diseases (if any) | Key steps taken to reduce the risk  |
|--|---|
| There is no specific category of employees who are at high risk<br>of contracting HIV and related diseases | <ul> <li>Health checks (screening and testing) conducted biannually.</li> <li>Reviewed the HIV and AIDS and TB Management policy.</li> <li>Advocacy of HIV and related diseases as well as the commemoration of HIV related world and national events.</li> <li>Confidential counselling services and support made accessible.</li> <li>Distribution of male and female condoms.</li> </ul> |

#### Table 3.11.1 Steps taken to reduce the risk of occupational exposure

# Table 3.11.2 Details of Health Promotion and HIV/AIDS Programmes (tick the applicable boxes and provide the required information)

| Question  | Yes          | No | Details, if yes  |
|---|--------------|----|--|
| <ol> <li>Has the Department designated a member of the<br/>SMS to implement the provisions contained in Part<br/>VI E of Chapter 1 of the Public Service Regulations,<br/>2001? If so, provide her/his name and position.</li> </ol>  | $\checkmark$ |    | Director: Employee Relations and<br>Organizational Development.  |
| 2. Does the Department have a dedicated unit or has<br>it designated specific staff members to promote<br>the health and well-being of your employees? If<br>so, indicate the number of employees who are<br>involved in this task and the annual budget that is<br>available for this purpose. | $\checkmark$ |    | <ul> <li>Two employees</li> <li>Annual budget of R250 000. 00</li> </ul>   |
| 3. Has the Department introduced an Employee<br>Assistance or Health Promotion Programme for<br>your employees? If so, indicate the key elements/<br>services of this Programme.  | $\checkmark$ |    | <ul> <li>Short-term counselling for eligible<br/>employees and their immediate family<br/>members.</li> <li>Referral services for employees and<br/>managers.</li> <li>HIV and AIDS and TB education, counselling<br/>and support services.</li> <li>On-line wellness management<br/>programme.</li> <li>Life management services.</li> <li>Critical incident services (trauma<br/>counselling).</li> <li>Marketing and communications.</li> </ul> |
| 4. Has the Department established (a) committee(s)<br>as contemplated in Part VI E.5 (e) of Chapter 1<br>of the Public Service Regulations, 2001? If so,<br>please provide the names of the members of<br>the committee and the stakeholder(s) that they<br>represent.                          |              | ~  |  |
| 5. Has the Department reviewed its employment<br>policies and practices to ensure that these do not<br>unfairly discriminate against employees on the<br>basis of their HIV status? If so, list the employment<br>policies/practices so reviewed.   | $\checkmark$ |    | <ul> <li>The following policy is due for consultation before approval:</li> <li>HIV and AIDS and TB Management Policy</li> <li>Wellness Management Policy</li> <li>SHERQ Policy</li> <li>Health and Productivity Management Policy</li> <li>Sports and Recreation Policy</li> </ul>  |
| 6. Has the Department introduced measures to<br>protect HIV-positive employees or those perceived<br>to be HIV-positive from discrimination? If so, list the<br>key elements of these measures.   | $\checkmark$ |    | <ul> <li>HIV and AIDS and TB management policy<br/>reviewed.</li> <li>HIV and AIDS awareness and education<br/>conducted promotion of VCT.</li> <li>HR policies, conditions of services and<br/>benefits reviewed to be HIV sensitive.</li> <li>Promotion of confidentiality and<br/>accommodation.</li> <li>Disciplinary actions instituted against<br/>perpetrator of discrimination.</li> </ul>   |

| Question  | Yes          | No | Details, if yes   |
|---|--------------|----|---|
| <ol> <li>Does the Department encourage its employees to<br/>undergo Voluntary Counselling and Testing? If so, list<br/>the results that you have you achieved.</li> </ol> | $\checkmark$ |    | <ul> <li>Employees encouraged to undergo voluntary counselling and testing during the wellness day held on the 11<sup>th</sup> July and on the 01<sup>st</sup> December 2014 during the World Aids day.</li> <li>11 July : 46 VCT conducted</li> <li>01 December: 28 VCT conducted</li> </ul> |
| 8. Has the Department developed measures/<br>indicators to monitor & evaluate the impact of<br>its health promotion programme? If so, list these<br>measures/indicators.  | $\checkmark$ |    | Monthly reports received from ICAS and<br>meeting held to discuss emerging trends with<br>the appointed service provider.   |

#### 3.12 Labour Relations

#### Table 3.12.1 Collective agreements for the period 1 April 2014 and 31 March 2015

| Subject matter                        | Date |
|---------------------------------------|------|
| None                                  |      |
|                                       |      |
| Total number of Collective agreements | None |

The following table summarises the outcome of disciplinary hearings conducted within the Department for the year under review.

#### Table 3.12.2 Misconduct and disciplinary hearings finalised for the period 1 April 2014 and 31 March 2015

| Outcomes of disciplinary hearings | Number | % of total |
|-----------------------------------|--------|------------|
| Correctional counselling          | 0      | 0          |
| Verbal warning                    | 0      | 0          |
| Written warning                   | 0      | 0          |
| Final written warning             | 0      | 0          |
| Suspended without pay             | 0      | 0          |
| Fine                              | 0      | 0          |
| Demotion                          | 0      | 0          |
| Dismissal                         | 3      | 75         |
| Not guilty                        | 0      | 0          |
| Case withdrawn                    | 1      | 25         |
| Total                             | 4      | 100        |

| Total number of Disciplinary hearings finalised | 4 |
|---|---|
|---|---|



## Table 3.12.3 Types of misconduct addressed at disciplinary hearings for the period 1 April 2014 and 31 March 2015

| Type of misconduct   | Number | % of total |
|--|--------|------------|
| Non-compliance with procurement procedures   | 13     | 76.5       |
| Misrepresentation of academic qualifications   | 1      | 5.8        |
| Irregular expenditure and gross insubordination  | 1      | 5.9        |
| Giving false statements in the execution of duties   | 1      | 5.9        |
| Non-compliance with Recruitment and Selection policies and irregular awarding of salaries. | 1      | 5.9        |
| Total  | 17     | 100        |

#### Table 3.12.4 Grievances logged for the period 1 April 2014 and 31 March 2015

| Grievances                        | Number | % of Total |
|-----------------------------------|--------|------------|
| Number of grievances resolved     | 6      | 85.7       |
| Number of grievances not resolved | 1      | 14.3       |
| Total number of grievances lodged | 7      | 100        |

#### Table 3.12.5 Disputes logged with Councils for the period 1 April 2014 and 31 March 2015

| Disputes                        | Number | % of Total |
|---------------------------------|--------|------------|
| Number of disputes upheld       | 0      | 0          |
| Number of disputes dismissed    | 8      | 100        |
| Total number of disputes lodged | 8      | 100        |

#### Table 3.12.6 Strike actions for the period 1 April 2014 and 31 March 2015

| Total number of persons working days lost              | 0 |
|--|---|
| Total costs working days lost                          | 0 |
| Amount recovered as a result of no work no pay (R'000) | 0 |

#### Table 3.12.7 Precautionary suspensions for the period 1 April 2014 and 31 March 2015

| Number of people suspended                         | 2           |
|--|-------------|
| Number of people whose suspension exceeded 30 days | 2           |
| Average number of days suspended                   | 180         |
| Cost of suspension(R'000)                          | R514 052-00 |

### 3.13 Skills development

This section highlights the efforts of the Department with regard to skills development.

|                                   |        |  | Training needs identified at start of the reporting period |  |                         |       |
|-----------------------------------|--------|--|--|--|-------------------------|-------|
| Occupational category             | Gender | Number of<br>employees as<br>at 1 April 2014 | Learnerships   | Skills<br>Programmes<br>& other short<br>courses | Other forms of training | Total |
| Legislators, senior officials and | Female | 28   | 0  | 54   | 24                      | 78    |
| managers                          | Male   | 55   | 0  | 61   | 31                      | 92    |
| Professionals                     | Female | 33   | 0  | 36   | 15                      | 51    |
|                                   | Male   | 11   | 0  | 21   | 12                      | 33    |
| Technicians and associate         | Female | 43   | 0  | 7  | 1                       | 8     |
| professionals                     | Male   | 43   | 0  | 6  | 0                       | 6     |
| Clerks                            | Female | 78   | 0  | 77   | 20                      | 97    |
|                                   | Male   | 39   | 0  | 22   | 3                       | 25    |
| Elementary Occupations            | Female | 0  | 0  | 0  | 0                       | 0     |
|                                   | Male   | 3  | 0  | 0  | 0                       | 0     |
| Sub Total                         | Female | 182  | 0  | 174  | 60                      | 234   |
|                                   | Male   | 151  | 0  | 110  | 46                      | 156   |
| Total                             |        | 333  | 0  | 284  | 106                     | 390   |

#### Table 3.13.1 Training needs identified for the period 1 April 2014 and 31 March 2015

#### Table 3.13.2 Training provided for the period 1 April 2014 and 31 March 2015

|                               |        |  | Training provided within the reporting period |  |                         |       |
|-------------------------------|--------|--|---|--|-------------------------|-------|
| Occupational category         | Gender | Number of<br>employees as<br>at 1 April 2014 | Learnerships                                  | Skills<br>Programmes<br>& other short<br>courses | Other forms of training | Total |
| Legislators, senior officials | Female | 28   | 0   | 26   | 11                      | 37    |
| and managers                  | Male   | 55   | 0   | 12   | 12                      | 24    |
| Professionals                 | Female | 33   | 0   | 34   | 11                      | 45    |
|                               | Male   | 11   | 0   | 36   | 9                       | 45    |
| Technicians and               | Female | 43   | 0   | 0  | 1                       | 1     |
| associate professionals       | Male   | 43   | 0   | 3  | 0                       | 3     |
| Clerks                        | Female | 78   | 0   | 30   | 12                      | 42    |
|                               | Male   | 39   | 0   | 22   | 6                       | 28    |
| Elementary Occupations        | Female | 0  | 0   | 0  | 0                       | 0     |
|                               | Male   | 3  | 0   | 0  | 0                       | 0     |

|                       |        |  | Training     | provided within the reporting period             |                         |       |
|-----------------------|--------|--|--------------|--|-------------------------|-------|
| Occupational category | Gender | Number of<br>employees as<br>at 1 April 2014 | Learnerships | Skills<br>Programmes<br>& other short<br>courses | Other forms of training | Total |
| Sub Total             | Female | 182  | 0            | 90   | 35                      | 125   |
|                       | Male   | 151  | 0            | 73   | 27                      | 100   |
| Total                 |        | 333  | 0            | 163  | 62                      | 225   |

#### 3.14 Injury on duty

The following tables provide basic information on injury on duty.

#### Table 3.14.1 Injury on duty for the period 1 April 2014 and 31 March 2015

| Nature of injury on duty              | Number | % of total |
|---------------------------------------|--------|------------|
| Required basic medical attention only |        |            |
| Temporary Total Disablement           | 1      | 100        |
| Permanent Disablement                 |        |            |
| Fatal                                 |        |            |
| Total                                 | 1      | 100        |

#### 3.15 Utilisation of Consultants

The following tables relate information on the utilisation of consultants in the Department. In terms of the Public Service Regulations "consultant' means a natural or juristic person or a partnership who or which provides in terms of a specific contract on an ad hoc basis any of the following professional services to a Department against remuneration received from any source:

- The rendering of expert advice;
- The drafting of proposals for the execution of specific tasks; and
- The execution of a specific task which is of a technical or intellectual nature, but excludes an employee of a Department.

### Table 3.15.1 Report on consultant appointments using appropriated funds for the period 1 April 2014 and 31 March 2015

| Project title   | Total number of consultants that<br>worked on project | Duration<br>(work days) | Contract value in<br>Rand |
|---|---|-------------------------|---------------------------|
| Appointment of specialist policy<br>writer to render writing expertise<br>for the discussion paper,<br>recommendations reports and the<br>integrated ICT policy white paper | 1   | 7 months                | R400 571.00               |
| General support to the Department<br>of Communications on the<br>implementation of the Broadband<br>strategy  | 4   | 12 months               | R3 247 603.00             |
| Facilities the establishment of a<br>Cybersecurity Hub  | 4   | 4 months                | R5 087 706.00             |

| Total number of projects | Total individual consultants | Total duration<br>Work days | Total contract value in Rand |
|--------------------------|------------------------------|-----------------------------|------------------------------|
| 3                        | 9                            | 23 months                   | R8 735 880.00                |

## Table 3.15.2 Analysis of consultant appointments using appropriated funds, in terms of Historically Disadvantaged Individuals (HDIs) for the period 1 April 2014 and 31 March 2015

| Project title | Percentage ownership by<br>HDI groups | Percentage management<br>by HDI groups | Number of consultants from<br>HDI groups that work on the<br>project |
|---------------|---------------------------------------|--|--|
| None          | None                                  | None                                   | None   |

## Table 3.15.3 Report on consultant appointments using Donor funds for the period 1 April 2014 and 31 March 2015

| Project title | Total Number of<br>consultants that worked on<br>project | Duration<br>(Work days) | Donor and contract value<br>in Rand |
|---------------|--|-------------------------|-------------------------------------|
| None          |  |                         |                                     |

| Total number of projects | Total individual consultants | Total duration<br>Work days | Total contract value in Rand |
|--------------------------|------------------------------|-----------------------------|------------------------------|
| None                     |                              |                             |                              |

## Table 3.15.4 Analysis of consultant appointments using Donor funds, in terms of Historically Disadvantaged Individuals (HDIs) for the period 1 April 2013 and 31 March 2014

| Project title | Percentage ownership by<br>HDI groups | Percentage management<br>by HDI groups | Number of consultants from<br>HDI groups that work on the<br>project |
|---------------|---------------------------------------|--|--|
| None          | None                                  | None                                   | None   |

### 3.16 Severance Packages

| Table 3.16.1 Granting of employee initiated severance packages for the period 1 April 2014 and 31 |
|---|
| March 2015  |

| Salary band                                | Number of<br>applications received | Number of<br>applications referred<br>to the MPSA | Number of<br>applications<br>supported by MPSA | Number of packages<br>approved by<br>Department |
|--|------------------------------------|---|--|---|
| Lower skilled (Levels 1-2)                 | 0                                  | 0   | 0  | 0   |
| Skilled Levels 3-5)                        | 0                                  | 0   | 0  | 0   |
| Highly skilled production (Levels 6-8)     | 0                                  | 0   | 0  | 0   |
| Highly skilled<br>supervision(Levels 9-12) | 1                                  | 0   | 0  | 0   |
| Senior management<br>(Levels 13-16)        | ]                                  | 0   | 0  | 0   |
| Total                                      | 2                                  | 0   | 0  | 0   |



## PART E

## **FINANCIAL INFORMATION**



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### Report of the Auditor-General to Parliament on Vote No. 27: Department of Communications

### **Report on the Financial Statements**

#### Introduction

 I have audited the financial statements of the Department of Communications set out on pages 151 to 229, which comprise the appropriation statement, the statement of financial position as at 31 March 2015, the statement of financial performance, statement of changes in net assets, and cash flow statement for the year then ended, as well as the notes, comprising a summary of significant accounting policies and other explanatory information.

#### Accounting Officer's Responsibility for the Financial Statements

2. The accounting officer is responsible for the preparation and fair presentation of these financial statements in accordance with the Modified Cash Standard prescribed by the National Treasury, and the requirements of the Public Financial Management Act of South Africa, (Act No 1 of 1999) (PFMA), and for such internal control as the accounting officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditor-General's Responsibility

- 3. My responsibility is to express an opinion on these financial statements based on my audit. I conducted my audit in accordance with International Standards on Auditing. Those standards require that I comply with ethical requirements, and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.
- 4. An audit involves performing procedures to obtain audit evidence about the amounts and disclosers in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal con troll. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.
- 5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

#### Opinion

6. In my opinion, the financial statements present fairly, in all material respects, the financial position of the Department of Communications as at 31 March 2015 and its financial performance and cash flows for the year then ended, in accordance with the Modified Cash Standard and the requirements of the PFMA.

#### **Emphasis of matter**

7. I draw attention to the matter below. My opinion is not modified in respect of this matter.

#### Restatement of corresponding figures

8. As disclosed in note 34 to the financial statements, the corresponding figures for 31 March 2014 have been restated as a result of an error discovered during year ended 31 March 2015 in the financial statements of the Department of Communications at, and for the year ended, 31 March 2014.

#### Report on other legal and regulatory requirements

9. In accordance with the Public Audit Act of South Africa, 2004 (Act No. 25 of 2004) (PAA) and the general notice issued in terms thereof. I have a responsibility to report findings on the reported performance information against predetermined objectives for selected programmes presented in the annual performance report, compliance with legislation and internal control. The objective of my tests was to identify reportable findings as described under each subheading but not to gather evidence to express assurance on these matters. Accordingly, I do not express an opinion or conclusion on these matters.

#### Predetermined objectives

- 10. I performed procedures to obtain evidence about the usefulness and reliability of the reported performance information for the following selected programmes presented in the annual performance report of the Department for the year ended 31 March 2015:
  - Programme 2: ICT International affairs on pages 35 to 54
  - Programme 3: Policy, research and capacity development on pages 55 to 75
  - Programme 4: Broadcasting and communications regulation and support on pages 76 to 84
  - Programme 5: ICT Infrastructure support on pages 85 to 99
- 11. I evaluated the reported performance information against the overall criteria of usefulness and reliability.
- 12. I evaluated the usefulness of the reported performance information to determine whether it was presented in accordance with the National treasury's annual reporting principles and whether the reported performance was consistent with the planned programmes. I further performed tests to determine whether indicators and targets were well defined, verifiable, specific, measurable, time bound and relevant, as required by the National Treasury's *Framework for managing programme performance information (MFPPI)*.
- 13. I assessed the reliability of the reported performance information to determine whether it was valid, accurate and complete.
- 14. I did not identify and material findings on the usefulness and reliability of the reported performance information for the following programmes:
  - Programme 2: ICT International affairs
  - Programme 3: Policy, research and capacity development
  - Programme 4: Broadcasting and communications regulation and supports
  - Programme 5: ICT Infrastructure support

#### **Additional matters**

15. Although I identified no material findings on the usefulness and reliability of the reported performance information for the selected programmes, I draw attention to the following matters:

#### Achievement of planned targets

16. Refer to the annual performance report on pages 26 to 103 for information on the achievement of the planned targets for the year.

#### Unaudited supplementary schedules

17. The supplementary information set out on pages 230 to 250 does not form part of the annual performance report and is presented as additional information. I have not audited these schedules and, accordingly, I do not report thereon.

#### **Compliance with legislation**

18. I performed procedures to obtain evidence that the Department had complied with applicable legislation regarding financial matters, financial management and other related matters. My material findings on compliance with specific matters in key legislation, as set out in the general notice issued in terms of the PAA, are as follows:

#### Expenditure management

19. Contractual obligations were not settled within 30 days, as required by section 38(1)(f) of the PFMA and Treasury Regulation 8.2.3.

#### Financial statements, performance and annual reports

20. The financial statements submitted for auditing were not prepared in accordance with the prescribed financial reporting framework as required by section (4)(1)(b) of the PFMA. Material misstatements of expenditure items identified by the auditors in the submitted financial statement were subsequently corrected, resulting in the financial statements receiving an unqualified audit opinion.

#### Human resource management

21. A human resource plan was not in place as required by Public Service Regulation 1/III/B.2(d).

#### Internal control

22. I considered internal control relevant to my audit of the financial statements, annual performance report and compliance with legislation. The matters reported below are limited to the significant internal control deficiencies that resulted in the findings on non-compliance with legislation included in this report.

#### Leadership

23. Inadequate consistent oversight over compliance with laws and regulations and complete, accurate financial reporting.

#### Financial and performance management

24. Management did not have adequate processes and capacity in place to ensure that all financial reporting matters are addressed timeously to enable complete and accurate financial statements.

#### Other reports

#### Investigations

25 Investigations initiated in terms of presidential proclamations and conducted by the Special Investigative Unit (SIU) were still in progress at the end of the financial year. These proclamations referred to tender irregularities, incorrect processes followed for recruitment of an official and improper and unlawful conduct by officials. Some of the matters as included in the proclamation had already been finalised.

Hudster-General

Pretoria 31 July 2015





### Vote No. 27: Department of Communications Accounting Policies

#### Summary of significant accounting policies

The financial statements have been prepared in accordance with the following policies, which have been applied consistently in all material aspects, unless otherwise indicated.

The historical cost convention has been used, except where otherwise indicated. Management has used assessments and estimates in preparing the annual financial statements. These are based on the best information available at the time of preparation.

Where appropriate and meaningful, additional information has been disclosed to enhance the usefulness of the financial statements and to comply with the statutory requirements of the Public Finance Management Act, Act 1 of 1999 (as amended by Act 29 of 1999), and the Treasury Regulations issued in terms of the PFMA and the annual Division of Revenue Act.

#### 1. Basis of preparation

The financial statements have been prepared in accordance with the Modified Cash Standard.

#### 2. Going concern

The financial statements have been prepared on a going concern basis.

#### 3. Presentation currency

Amounts have been presented in the currency of the South African Rand (R) which is also the functional currency of the Department.

#### 4. Rounding

Unless otherwise stated all financial figures have been rounded to the nearest one thousand Rand (R'000).

#### 5. Foreign currency translation

Cash flows arising from foreign currency transactions are translated into South African Rands using the exchange rates prevailing at the date of payment/receipt.

#### 6. Comparative information

#### 6.1 Prior period comparative information

Prior period comparative information has been presented in the current year's financial statements. Where necessary figures included in the prior period financial statements have been reclassified to ensure that the format in which the information is presented is consistent with the format of the current year's financial statements.

#### 6.2 Current year comparison with budget

A comparison between the approved, final budget and actual amounts for each programme and economic classification is included in the appropriation statement.

#### 7. Revenue

#### 7.1 Appropriated funds

Appropriated funds comprises of Departmental allocations as well as direct charges against revenue fund (i.e. statutory appropriation).

Appropriated funds are recognised in the statement of financial performance on the date the appropriation becomes effective. Adjustments made in terms of the adjustments budget process are recognised in the statement of financial performance on the date the adjustments become effective.

The net amount of any appropriated funds due to/from the relevant revenue fund at the reporting date is recognised as a payable/receivable in the statement of financial position.

#### 7.2 Departmental revenue

Departmental revenue is recognised in the statement of financial performance when received and is subsequently paid into the relevant revenue fund, unless stated otherwise.

Any amount owing to the relevant revenue fund at the reporting date is recognised as a payable in the statement of financial position.

#### 7.3 Accrued Departmental revenue

Accruals in respect of Departmental revenue (excluding tax revenue) are recorded in the notes to the financial statements when:

- it is probable that the economic benefits or service potential associated with the transaction will flow to the Department; and
- the amount of revenue can be measured reliably.

The accrued revenue is measured at the fair value of the consideration receivable.

Accrued tax revenue (and related interest and / penalties) is measured at amounts receivable from collecting agents.

#### 8. Expenditure

#### 8.1 Compensation of employees

#### 8.1.1 Salaries and wages

Salaries and wages are recognised in the statement of financial performance on the date of payment.

#### 8.1.2 Social contributions

Social contributions made by the Department in respect of current employees are recognised in the statement of financial performance on the date of payment.

#### 8.2 Other expenditure

Other expenditure (such as goods and services, transfers and subsidies and payments for capital assets) is recognised in the statement of financial performance on the date of payment. The expense is classified as a capital expense if the total consideration paid is more than the capitalisation threshold.

#### 8.3 Accrued expenditure payable

Accrued expenditure payable is recorded in the notes to the financial statements when the goods are received or, in the case of services, when they are rendered to the Department.

Accrued expenditure payable is measured at cost.

#### 8.4 Leases

#### 8.4.1 Operating leases

Operating lease payments made during the reporting period are recognised as current expenditure in the statement of financial performance on the date of payment.

The operating lease commitments are recorded in the notes to the financial statements.

#### 8.4.2 Finance leases

Finance lease payments made during the reporting period are recognised as capital expenditure in the statement of financial performance on the date of payment.

The finance lease commitments are recorded in the notes to the financial statements and are not apportioned between the capital and interest portions.

Finance lease assets acquired at the end of the lease term are recorded and measured at the lower of:

- cost, being the fair value of the asset; or
- the sum of the minimum lease payments made, including any payments made to acquire ownership at the end of the lease term, excluding interest.

#### 9. Aid Assistance

#### 9.1 Aid assistance received

Aid assistance received in cash is recognised in the statement of financial performance when received. In-kind aid assistance is recorded in the notes to the financial statements on the date of receipt and is measured at fair value.

Aid assistance not spent for the intended purpose and any unutilised funds from aid assistance that are required to be refunded to the donor are recognised as a payable in the statement of financial position.

#### 9.2 Aid assistance paid

Aid assistance paid is recognised in the statement of financial performance on the date of payment. Aid assistance payments made prior to the receipt of funds are recognised as a receivable in the statement of financial position.

#### 10. Cash and cash equivalents

Cash and cash equivalents are stated at cost in the statement of financial position. Bank overdrafts are shown separately on the face of the statement of financial position. For the purposes of the cash flow statement, cash and cash equivalents comprise cash on hand, deposits held, other short-term highly liquid investments and bank overdrafts.

#### 11. Prepayments and advances

- Prepayments and advances are recognised in the statement of financial position when the Department receives or disburses the cash.
- Prepayments and advances are initially and subsequently measured at cost.
- Prepayments and advances are expensed when invoices/claims are received for goods/services delivered/rendered.

#### 12. Loans and receivables

Loans and receivables are recognised in the statement of financial position at cost plus accrued interest, where interest is charged, less amounts already settled or written-off.

#### 13. Investments

Investments are recognised in the statement of financial position at cost.

#### 14. Impairment of financial assets

Where there is an indication of impairment of a financial asset, an estimation of the reduction in the recorded carrying value, to reflect the best estimate of the amount of the future economic benefits expected to be received from that asset, is recorded in the notes to the financial statements.

#### 15. Payables

Loans and payables are recognised in the statement of financial position at cost.

#### 16. Capital assets

#### 16.1 Immovable capital assets

Immovable capital assets are initially recorded in the notes to the financial statements at cost. Immovable capital assets acquired through a non-exchange transaction is measured at fair value as at the date of acquisition.

Where the cost of immovable capital assets cannot be determined accurately, the immovable capital assets are measured at R1 unless the fair value of the asset has been reliably estimated, in which case the fair value is used.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) are recorded at R1.

Immovable capital assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure that is of a capital nature is added to the cost of the asset at the end of the capital project unless the immovable asset is recorded by another Department in which case the completed project costs are transferred to that Department.

#### 16.2 Movable capital assets

Movable capital assets are initially recorded in the notes to the financial statements at cost. Movable capital assets acquired through a non-exchange transaction is measured at fair value as at the date of acquisition.

Where the cost of movable capital assets cannot be determined accurately, the movable capital assets are measured at fair value and where fair value cannot be determined; the movable assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) are recorded at R1.

Movable capital assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure that is of a capital nature is added to the cost of the asset at the end of the capital project unless the movable asset is recorded by another Department/entity in which case the completed project costs are transferred to that Department.

#### 16.3 Intangible assets

Intangible assets are initially recorded in the notes to the financial statements at cost. Intangible assets acquired through a non-exchange transaction are measured at fair value as at the date of acquisition.

Internally generated intangible assets are recorded in the notes to the financial statements when the Department commences the development phase of the project.

Where the cost of intangible assets cannot be determined accurately, the intangible capital assets are measured at fair value and where fair value cannot be determined; the intangible assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) are recorded at R1.

Intangible assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure that is of a capital nature is added to the cost of the asset at the end of the capital project unless the intangible asset is recorded by another Department/entity in which case the completed project costs are transferred to that Department.

#### 17. Provisions and Contingents

#### 17.1 Provisions

Provisions are recorded in the notes to the financial statements when there is a present legal or constructive obligation to forfeit economic benefits as a result of events in the past and it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation and a reliable estimate of the obligation can be made. The provision is measured as the best estimate of the funds required to settle the present obligation at the reporting date.

#### 17.2 Contingent liabilities

Contingent liabilities are recorded in the notes to the financial statements when there is a possible obligation that arises from past events, and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not within the control of the Department or when there is a present obligation that is not recognised because it is not probable that an outflow of resources will be required to settle the obligation or the amount of the obligation cannot be measured reliably.

#### 17.3 Contingent assets

Contingent assets are recorded in the notes to the financial statements when a possible asset arises from past events, and whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events not within the control of the Department.

#### 17.4 Commitments

Commitments are recorded at cost in the notes to the financial statements when there is a contractual arrangement or an approval by management in a manner that raises a valid expectation that the Department will discharge its responsibilities thereby incurring future expenditure that will result in the outflow of cash.

#### 18. Unauthorised expenditure

Unauthorised expenditure is recognised in the statement of financial position until such time as the expenditure is either:

- approved by Parliament or the Provincial Legislature with funding and the related funds are received; or
- approved by Parliament or the Provincial Legislature without funding and is written off against the appropriation in the statement of financial performance; or
- transferred to receivables for recovery.

Unauthorised expenditure is measured at the amount of the confirmed unauthorised expenditure.

#### 19. Fruitless and wasteful expenditure

Fruitless and wasteful expenditure is recorded in the notes to the financial statements when confirmed. The amount recorded is equal to the total value of the fruitless and or wasteful expenditure incurred.

Fruitless and wasteful expenditure is removed from the notes to the financial statements when it is resolved or transferred to receivables for recovery.

Fruitless and wasteful expenditure receivables are measured at the amount that is expected to be recoverable and are de-recognised when settled or subsequently written-off as irrecoverable.

#### 20. Irregular expenditure

Irregular expenditure is recorded in the notes to the financial statements when confirmed. The amount recorded is equal to the total value of the irregularity unless it is impracticable to determine, in which case reasons therefore are provided in the note.

Irregular expenditure is removed from the note when it is either condoned by the relevant authority or transferred to receivables for recovery.

Irregular expenditure receivables are measured at the amount that is expected to be recoverable and are de-recognised when settled or subsequently written-off as irrecoverable.

#### 21. Changes in accounting policies, accounting estimates and errors

Changes in accounting policies that are effected by management have been applied retrospectively in accordance with MCS requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the change in policy. In such instances the Department shall restate the opening balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.

Changes in accounting estimates are applied prospectively in accordance with MCS requirements.

Correction of errors is applied retrospectively in the period in which the error has occurred in accordance with MCS requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the error. In such cases the Department shall restate the opening balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.

#### 22. Events after the reporting date

Events after the reporting date that are classified as adjusting events have been accounted for in the financial statements. The events after the reporting date that are classified as non-adjusting events after the reporting date have been disclosed in the notes to the financial statements.

#### 23. Capitalisation reserve

The capitalisation reserve comprises of financial assets and/or liabilities originating in a prior reporting period but which are recognised in the statement of financial position for the first time in the current reporting period. Amounts are recognised in the capitalisation reserves when identified in the current period and are transferred to the National/Provincial Revenue Fund when the underlying asset is disposed and the related funds are received.

#### 24. Recoverable revenue

Amounts are recognised as recoverable revenue when a payment made in a previous financial year becomes recoverable from a debtor in the current financial year. Amounts are either transferred to the National/Provincial Revenue Fund when recovered or are transferred to the statement of financial performance when written-off.

| Appropriation State       I per programme     201       I per per programme     201       I per   | Ŭ                    | Communications – Vote 27 | ins – Vote 27               |                       |          |  |                             |                       |
|---|----------------------|--------------------------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
| propriation per programme       Adjusted       Shifting of tunds         Voted tunds and Direct charges       Adjusted       Shifting of tunds         Voted tunds and Direct charges       Adjusted       Shifting of tunds         Voted tunds and Direct charges       Adjusted       Shifting of tunds         Voted tunds and Direct charges       Adjusted       Shifting of tunds         Voted tunds and Direct charges       Adjusted       Shifting of tunds         ogramme       R000       R000       R000         ogramme       230 399       Itends         Administration       230 399       R000         officer       8817       36 817         Policy, Research and Capacity       121 029       121 029         International Affairs       742 412       742 412         SOE Oversight       1 106 000       Conton         SOE Oversight       1 106 000       2000  | 1                    | Appropriation            | Statement                   |                       |          |  |                             |                       |
| Adjusted         Adjusted         Adjusted         Adjusted         Appr.         201           Voted funds and Direct charges         Adjusted         Shifting of         Nirement         Appr.         Appr.           Administration         R000         R000         R000         R000         R0         R000         R0         R000         R0         R000         R000 <th>for the</th> <th>e year ended</th> <th>31 March 201</th> <th>15</th> <th></th> <th></th> <th></th> <th></th>   | for the              | e year ended             | 31 March 201                | 15                    |          |  |                             |                       |
| Voted funds and Direct charges       Adjusted       Nifting of       Nifting of       Appropria-       Fin         Opted funds and Direct charges       Appropria-       Shifting of       Nirement       fin         Opted funds and Direct charges       Appropria-       Shifting of       Nirement       fin         Opted funds and Direct charges       Appropria-       Funds       Nirement       fin         Opted funds and Direct charges       Appropria-       Funds       Nirement       fin         Opted funds       R'000       R'000       R'000       R'000       R'000         Administration       230 399       Nirement       fin       fin       fin         Administration       230 399       Nirement       R'000       R'000       R'000       R'000         International Affairs       36 817       23       8 850       8 850       log       log </th <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>   |                      |                          |                             |                       |          |  |                             |                       |
| Voted funds and Direct charges     Adjusted<br>Appropria-<br>tion     Shifting of<br>Funds     Apprint<br>Nitement     Fin       ogramme     R:000     R:000     R:000     R:0       ogramme     230 399     R:000     R:000     R:0       Administration     230 399     R:000     R:0     R:0       International Affairs     36 817     -     7 126     2       Policy, Research and Capacity<br>Development     121 029     -     (9 682)     1       International Affairs     36 817     -     44 190     7       Policy, Research and Capacity<br>Development     121 029     -     44 190     7       ICT Enterprise Development and<br>SOE Oversight     742 412     -     44 190     7       ICT Infrastructure Support     1 106 000     -     (50 484)     1 C  |                      |                          | 2014/15                     |                       |          |  | 2013/14                     | /14                   |
| R'000         R'0         R'000         R'0         R'000         R'000         R'000         R'000         R'000         R'0         R'0         R'000         R'0         R'000         R'0         R'0         R'000         R'000         R'000         R'000         R'000         R'000         R'0   | Shifting of<br>Funds | Virement                 | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| ogramme       230 399       -       7 126       2         Administration       230 399       -       7 126       2         International Affairs       36 817       -       8 850       1         Policy, Research and Capacity       121 029       -       (9 682)       1         Development       742 412       -       44 190       7         SOE Oversight       1 106 000       -       (50 484)       1 0   |                      | R'000                    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Administration       230 399       -       7 126       2         International Affairs       36 817       -       8 850       8850         Policy, Research and Capacity       121 029       -       (9 682)       1         Development       121 029       -       (9 682)       1         ICT Enterprise Development and SOE Oversight       742 412       -       44 190       7         ICT Infrastructure Support       1 106 000       -       (50 484)       1 0  |                      |                          |                             |                       |          |  |                             |                       |
| International Affairs 36 817 - 8 850<br>Policy, Research and Capacity<br>Development<br>ICT Enterprise Development and<br>SOE Oversight 742 412 - (9 682) 1<br>742 412 - (9 682) 7<br>742 12 - (9 682) 1<br>742 12 - (9 682) 1<br>742 12 - (10 682) 1<br>774 |                      | 7 126                    | 237 525                     | 226 641               | 10 884   | 95.4%  | 212 084                     | 210 443               |
| Policy, Research and Capacity       121 029       -       (9 682)         Development       121 029       -       (9 682)         ICT Enterprise Development and<br>SOE Oversight       742 412       -       44 190         ICT Infrastructure Support       1 106 000       -       (50 484)  |                      | 8 850                    | 45 667                      | 45 431                | 236      | 99.5%  | 36 664                      | 41 405                |
| ICT Enterprise Development and<br>SOE Oversight 742 412 - 44 190<br>ICT Infrastructure Support 1 106 000 - (50 484)   |                      | (9 682)                  | 111 347                     | 78 183                | 33 164   | 70.2%  | 88 965                      | 88 794                |
| ICT Infrastructure Support 1 106 000 - (50 484)   |                      | 44 190                   | 786 602                     | 785 781               | 821      | %6`66  | 759 009                     | 746 749               |
|   |                      | (50 484)                 | 1 055 516                   | 1 045 640             | 9 876    | 99.1%  | 1 275 395                   | 1 275 395             |
| •   | 2 236 657 -          | ·                        | 2 236 657                   | 2 181 676             | 54 981   | 97.5%  | 2 372 117                   | 2 362 786             |

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|   |                                |                      | Communica    | Communications – Vote 27         |                       |          |  |                             |                       |
|---|--------------------------------|----------------------|--------------|----------------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|   |                                |                      | Appropriatio | Appropriation Statement          |                       |          |  |                             |                       |
|   |                                | for                  | the year end | for the year ended 31 March 2015 | 015                   |          |  |                             |                       |
| Appropriation per programme   |                                |                      |              |                                  |                       |          |  |                             |                       |
|   |                                |                      |              | 2014/15                          |                       |          |  | 201                         | 2013/14               |
| Voted funds and Direct charges  | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement     | Final<br>Appropria-<br>tion      | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|   | R'000                          | R'000                | R'000        | R'000                            | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Reconciliation with Statement of Financial Performance                | al Performance                 | 0                    |              | -                                | -                     |          |  |                             |                       |
| Add:  |                                |                      |              |                                  |                       |          |  |                             |                       |
| Departmental receipts   |                                |                      |              | 1 672 004                        |                       |          |  | 1 711 942                   |                       |
| NRF Receipts  |                                |                      |              | I                                |                       |          |  | I                           |                       |
| Aid assistance  |                                |                      |              | I                                |                       |          |  | I                           |                       |
| Actual amounts per Statement of Financial Performance (Total Revenue) | sial Performanc                | :e (Total Reve       | nue)         | 3 908 661                        |                       |          |  | 4 084 059                   |                       |
| Add: Aid assistance   |                                |                      |              |                                  | I                     |          |  |                             |                       |
| Prior year unauthorised expenditure approved without funding          | re approved wi                 | hout funding         |              |                                  | I                     |          |  |                             | I                     |
| Actual amounts per Statement of Financial Performance Expenditure     | sial Performanc                | se Expenditure       |              |                                  | 2 181 676             |          |  |                             | 2 362 786             |

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|   |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|---|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|   | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|   | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                                    | 524 668                        | (7 912)              | (53 070) | 463 686                     | 418 316               | 45 370   | 90.2%  | 757 983                     | 767 572               |
| Compensation of employees                           | 204 599                        | (1 850)              | I        | 202 749                     | 183 930               | 18 819   | 90.7%  | 169 683                     | 169 682               |
| Goods and services                                  | 320 069                        | (6 062)              | (53 070) | 260 937                     | 234 835               | 26 552   | 89.9%  | 588 294                     | 597 884               |
| Interest and rent on land                           | I                              | I                    | I        | I                           | I                     | I        | I  | Ŷ                           | 9                     |
| Transfers and subsidies                             | 1 704 520                      | 7 548                | 50 121   | 1 762 189                   | 1 752 580             | 609      | 99.5%  | 1 608 417                   | 1 591 933             |
| Provinces and municipalities                        | I                              | 6                    | I        | 6                           | 6                     | I        | 100.0%   | 6                           | 6                     |
| Departmental agencies and accounts                  | 1 322 386                      | 935                  | (1 678)  | 1 321 643                   | 1 321 643             | I        | 100.0%   | 788 379                     | 786 547               |
| Foreign governments and international organisations | 16 161                         | I                    | 7 799    | 23 960                      | 23 724                | 236      | %0`66  | 16 161                      | 20 902                |
| Public corporations and private enterprises         | 365 973                        | 6 027                | 44 000   | 416 000                     | 406 627               | 9 373    | 97.7%  | 802 471                     | 783 078               |
| Non-profit institutions                             | I                              | 110                  | I        | 110                         | 110                   | I        | 100.0%   | 399                         | 399                   |
| Households  | I                              | 467                  | I        | 467                         | 467                   | I        | 1 00.0%  | 998                         | 666                   |

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|   |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|---|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|   | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|   | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Payments for capital assets             | 7 469                          | -                    | 2 949    | 10 419                      | 10 418                | L        | 100.0%   | 5 162                       | 2 726                 |
| Machinery and equipment                 | 5 469                          | 1 943                | 2 803    | 10 215                      | 10 213                | N        | 100.0%   | 5 090                       | 2 654                 |
| Software and other intangible<br>assets | 2 000                          | (1 942)              | 146      | 204                         | 205                   | (L)      | 100.3%   | 72                          | 72                    |
| Payment for financial assets            | I                              | 363                  | ı        | 363                         | 363                   | ı        | 100.0%   | 555                         | 555                   |
| TOTAL                                   | 2 236 657                      | •                    | I        | 2 236 657                   | 2 181 676             | 54 981   | 97.5%  | 2 372 117                   | 2 362 786             |

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| Programme 1: Administration        |                                |                      |          |                             |                       |          |  |                             |                       |
|------------------------------------|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|                                    |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 3/14                  |
|                                    | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|                                    | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Sub programme                      |                                |                      |          |                             |                       |          |  |                             |                       |
| 1. Ministry                        | 4 103                          | I                    | I        | 4 103                       | 4 056                 | 47       | 98.9%  | 3 668                       | 3 668                 |
| Departmental<br>2. Management      | 40 372                         | 9 910                | 15 499   | 65 781                      | 65 781                | I        | 100.0%   | 43 462                      | 43 462                |
| 3. Internal Audit                  | 6 510                          | (802)                | I        | 5 708                       | 5 708                 | I        | 100.0%   | 3 828                       | 3 828                 |
| 4. Corporate Services              | 108 228                        | (14 604)             | (13 290) | 80 334                      | 70 163                | 10171    | 87.3%  | 91 655                      | 89 911                |
| 5. Financial Management            | 62 455                         | 8 211                | 4 917    | 75 583                      | 74 918                | 665      | 99.1%  | 63 434                      | 63 537                |
| 6. Office Accommodation            | 8 731                          | (2715)               | I        | 6 016                       | 6 016                 | I        | 100.0%   | 6 037                       | 6 037                 |
| Total                              | 230 399                        | T                    | 7 126    | 237 525                     | 226 641               | 10 884   | 95.4%  | 212 084                     | 210 443               |
| Economic classification            |                                |                      |          |                             |                       |          |  |                             |                       |
| Current payments                   | 226 346                        | (דדד ו)              | 1 955    | 226 524                     | 215 639               | 10 885   | 95.2%  | 208 054                     | 208 156               |
| Compensation of employees          | 88 801                         | (1 776)              | I        | 87 025                      | 86 311                | 714      | 99.2%  | 70 233                      | 70 232                |
| Goods and services                 | 137 545                        | (1)                  | 1 955    | 139 499                     | 129 328               | 10171    | 92.7%  | 137 815                     | 137 918               |
| Interest and rent on land          | I                              | ı                    | I        | ı                           | 1                     | I        | ı  | 6                           | 9                     |
| Transfers and subsidies            | 264                            | 1 413                | ı        | 1 677                       | 1 678                 | (L)      | 100.0%   | 680                         | 430                   |
| Provinces and municipalities       | I                              | 6                    | I        | 6                           | 6                     | I        | 100.0%   | 6                           | 6                     |
| Departmental agencies and accounts | 264                            | 935                  | 1        | 1 199                       | 1 199                 | 1        | 100.0%   | 253                         | 4                     |

|  |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|  | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|  | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Public corporations and private<br>enterprises | 1                              | 17                   | I        | 17                          | 17                    | I        | 100.0%   | 47                          | 46                    |
| Non-profit institutions                        | 1                              | 110                  | I        | 110                         | 110                   | I        | 100.0%   | 300                         | 300                   |
| Households                                     | 1                              | 342                  | 1        | 342                         | 343                   | (1)      | 100.2%   | 71                          | 17                    |
| Payments for capital assets                    | 3 789                          | -                    | 5 171    | 8 961                       | 8 962                 | (1)      | 100.0%   | 2 795                       | 1 302                 |
| Machinery and equipment                        | 1 789                          | 1 943                | 5 025    | 8 757                       | 8 757                 | I        | 1 00.0%  | 2 723                       | 1 230                 |
| Software and other intangible assets           | 2 000                          | (1 942)              | 146      | 204                         | 205                   | (E)      | 100.3%   | 72                          | 72                    |
| Payment for financial assets                   | •                              | 363                  | 1        | 363                         | 363                   | ı        | 100.0%   | 555                         | 555                   |
| Total  | 230 399                        | T                    | 7 126    | 237 525                     | 226 641               | 10 884   | 95.4%  | 212 084                     | 210 443               |

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| Sub-programme: 1.1: Ministry |                                |                      |          |                             |                       |          |  |                             |                       |
|------------------------------|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|                              |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|                              | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification      | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments             | 4 103                          | 1                    | 1        | 4 103                       | 4 056                 | 47       | 98.9%  | 3 668                       | 3 668                 |
| Compensation of employees    | 4 103                          | I                    | I        | 4 103                       | 4 056                 | 47       | 98.9%  | 3 668                       | 3 668                 |
| Total                        | 4 103                          | 1                    | 1        | 4 103                       | 4 056                 | 47       | 98.9%  | 3 668                       | 3 668                 |
|                              |                                |                      |          |                             |                       |          |  |                             |                       |

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|  |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|  | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification                        | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                               | 39 767                         | 7 720                | 15 038   | 62 525                      | 62 524                | -        | 100.0%   | 43 008                      | 43 007                |
| Compensation of employees                      | 17 332                         | 7 720                | I        | 25 052                      | 25 051                | -        | 100.0%   | 22 734                      | 22 733                |
| Goods and services                             | 22 435                         | I                    | 15 038   | 37 473                      | 37 473                | I        | 100.0%   | 20 274                      | 20 274                |
| Transfers and subsidies                        | I                              | 191                  | I        | 191                         | 161                   | I        | 100.0%   | 35                          | 36                    |
| Public corporations and private<br>enterprises | 1                              | 14                   | 1        | 14                          | 14                    | 1        | 100.0%   | 1                           | I                     |
| Non-profit institutions                        | I                              | 110                  | I        | 110                         | 110                   | I        | 100.0%   | I                           | I                     |
| Households                                     | I                              | 67                   | I        | 67                          | 67                    | I        | 100.0%   | 35                          | 36                    |
| Payments for capital assets                    | 605                            | 1 999                | 461      | 3 065                       | 3 065                 | I        | 100.0%   | 419                         | 419                   |
| Machinery and equipment                        | 605                            | 1 999                | 461      | 3 065                       | 3 065                 | I        | 100.0%   | 419                         | 419                   |
| Total  | 40 372                         | <b>6 910</b>         | 15 499   | 65 781                      | 65 781                | I        | 100.0%   | 43 462                      | 43 462                |

|                                      |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|--------------------------------------|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
| ,                                    | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification              | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                     | 4 451                          | 1 205                | I        | 5 656                       | 5 656                 | I        | 100.0%   | 3 743                       | 3 743                 |
| Compensation of employees            | 3 222                          | 1 574                | I        | 4 796                       | 4 796                 | I        | 100.0%   | 2 757                       | 2 757                 |
| Goods and services                   | 1 229                          | (369)                | I        | 860                         | 860                   | I        | 100.0%   | 986                         | 986                   |
| Transfers and subsidies              | ,                              | 0                    | ı        | N                           | N                     | 1        | 100.0%   | 26                          | 26                    |
| Households                           | I                              | N                    | I        | N                           | N                     | I        | 100.0%   | 26                          | 26                    |
| Payments for capital assets          | 2 059                          | (2 009)              | ı        | 50                          | 50                    | ı        | 100.0%   | 59                          | 59                    |
| Machinery and equipment              | 59                             | (6)                  | I        | 50                          | 50                    | I        | 100.0%   | 59                          | 59                    |
| Software and other intangible assets | 2 000                          | (2 000)              | I        | I                           | I                     | I        | I  | I                           | ı                     |
| Total                                | 6 510                          | (802)                | I        | 5 708                       | 5 708                 | I        | 100.0%   | 3 828                       | 3 828                 |

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|  |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 8/14                  |
|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|  | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification                        | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                               | 107 090                        | (15 765)             | (18 000) | 73 325                      | 63 154                | 10 171   | 86.1%  | 89 135                      | 89 135                |
| Compensation of employees                      | 37 066                         | 531                  | I        | 37 597                      | 37 597                | I        | 100.0%   | 25 914                      | 25 914                |
| Goods and services                             | 70 024                         | (16 296)             | (18 000) | 35 728                      | 25 557                | 10171    | 71.5%  | 63 221                      | 63 221                |
| Transfers and subsidies                        | 264                            | 1 095                | 1        | 1 359                       | 1 359                 | 1        | 100.0%   | 606                         | 355                   |
| Departmental agencies and accounts             | 264                            | 935                  | I        | 1 199                       | 1 199                 | I        | 1 00.0%  | 249                         | I                     |
| Public corporations and private<br>enterprises | 1                              | n                    | I        | Ϋ́                          | n                     | 1        | 100.0%   | 47                          | 46                    |
| Non-profit institutions                        | I                              | I                    | I        | I                           | I                     | I        | I  | 300                         | 300                   |
| Households                                     | I                              | 157                  | I        | 157                         | 157                   | I        | 100.0%   | 10                          | 6                     |
| Payments for capital assets                    | 874                            | 66                   | 4 710    | 5 650                       | 5 650                 | I        | 100.0%   | 1 914                       | 421                   |
| Machinery and equipment                        | 874                            | 0                    | 4 564    | 5 446                       | 5 446                 | I        | 1 00.0%  | 1 842                       | 349                   |
| Software and other intangible assets           | I                              | 58                   | 146      | 204                         | 205                   | (1)      | 100.3%   | 72                          | 72                    |
| Total  | 108 228                        | (14 604)             | (13 290) | 80 334                      | 70 163                | 10171    | 87.3%  | 91 655                      | 89 911                |

|                                    |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|------------------------------------|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|                                    | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification            | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                   | 62 204                         | 7 778                | 4 917    | 74 899                      | 74 233                | 666      | 99.1%  | 62 463                      | 62 566                |
| Compensation of employees          | 27 078                         | (11 601)             | I        | 15 477                      | 14 811                | 666      | 95.7%  | 15 160                      | 15 160                |
| Goods and services                 | 35 126                         | 19 379               | 4 917    | 59 422                      | 59 423                | (1)      | 100.0%   | 47 297                      | 47 400                |
| Interest and rent on land          | I                              | I                    | I        | I                           | I                     | I        | ı  | 9                           | 6                     |
| Transfers and subsidies            | I                              | 125                  | I        | 125                         | 125                   | I        | 100.0%   | 13                          | 13                    |
| Provinces and municipalities       | I                              | 6                    | I        | 6                           | 6                     | I        | 100.0%   | 6                           | 6                     |
| Departmental agencies and accounts | I                              | I                    | I        | I                           | I                     | I        | I  | 4                           | 4                     |
| Households                         | 1                              | 116                  | I        | 116                         | 116                   | I        | 100.0%   | I                           | I                     |
| Payments for capital assets        | 251                            | (55)                 | I        | 196                         | 196                   | I        | 100.0%   | 403                         | 403                   |
| Machinery and equipment            | 251                            | (55)                 | I        | 196                         | 196                   | I        | 100.0%   | 403                         | 403                   |
| Payment for financial assets       | I                              | 363                  | I        | 363                         | 363                   | I        | 100.0%   | 555                         | 555                   |
| Total                              | 62 455                         | 8 211                | 4 917    | 75 583                      | 74 918                | 665      | 99.1%  | 63 434                      | 63 537                |

| 2014/15         Adjusted       Adjusted         Adjusted       Shifting of         Appropria-       Shifting of         Appropria- <t< th=""><th>Sub-programme: 1.6: Office Accommodation</th><th>tion</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></t<>   | Sub-programme: 1.6: Office Accommodation | tion                           |                      |          |                             |                       |          |  |                             |                       |
|--|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
| Adjusted     Adjusted     Final       Adjusted     Shifting of     Appropria-       Appropria-     Shifting of     Appropria-       Appropria-     Funds     Virement       tion     Funds     Virement       tion     R'000     R'000       R'010     R'000     R'000       8 731     (2 715)     -     6 016       ces     8 731     (2 715)     -     6 016   |  |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
| Cation         R'000         R'000 <t< th=""><th></th><th>Adjusted<br/>Appropria-<br/>tion</th><th>Shifting of<br/>Funds</th><th>Virement</th><th>Final<br/>Appropria-<br/>tion</th><th>Actual<br/>Expenditure</th><th>Variance</th><th>Expenditure<br/>as % of final<br/>appropria-<br/>tion</th><th>Final<br/>Appropria-<br/>tion</th><th>Actual<br/>Expenditure</th></t<> |  | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| es 8 731 (2 715) - 6 016<br>8 731 (2 715) - 6 016<br>- 6 016   | Economic classification                  | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| ods and services     8 731     (2 715)     -     6 016   | Current payments                         | 8 731                          | (2 715)              | •        | 6 016                       | 6 016                 | 1        | 100.0%   | 6 037                       | 6 037                 |
|  | Goods and services                       | 8 731                          | (2 715)              | I        | 6 016                       | 6 016                 | I        | 100.0%   | 6 037                       | 6 037                 |
|  | Total                                    | 8 731                          | (2 715)              | 1        | 6 016                       | 6 016                 | I        | 100.0%   | 6 037                       | 6 037                 |

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| Programme 2: International Affairs                  | 2                              |                      |          |                             |                       |          |  |                             |                       |
|---|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|   |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 3/14                  |
|   | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|   | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Sub programme                                       |                                |                      |          |                             |                       |          |  |                             |                       |
| 1. International Affairs                            | 12 416                         | 331                  | 379      | 13 126                      | 13 125                |          | 100.0%   | 11 539                      | 11 539                |
| 2. ICT Trade/Partnerships                           | 24 401                         | (331)                | 8 471    | 32 541                      | 32 306                | 235      | 99.3%  | 25 125                      | 29 866                |
|   | 36 817                         | I                    | 8 850    | 45 667                      | 45 431                | 236      | 99.5%  | 36 664                      | 41 405                |
| Economic classification                             |                                |                      |          |                             |                       |          |  |                             |                       |
| Current payments                                    | 20 087                         | (40)                 | 1 566    | 21 613                      | 21 613                | I        | 100.0%   | 20 146                      | 20 157                |
| Compensation of employees                           | 13 027                         | I                    | 1 748    | 14 775                      | 14 775                | 1        | 100.0%   | 12 469                      | 12 469                |
| Goods and services                                  | 7 060                          | (40)                 | (182)    | 6 838                       | 6 838                 | I        | 100.0%   | 7 677                       | 7 688                 |
| <b>Transfers and subsidies</b>                      | 16 161                         | 40                   | 7 799    | 24 000                      | 23 764                | 236      | %0.66  | 16 161                      | 20 902                |
| Foreign governments and international organisations | 16 161                         | ľ                    | 7 799    | 23 960                      | 23 724                | 236      | %0`66  | 16 161                      | 20 902                |
| Households  | I                              | 40                   | ı        | 40                          | 40                    | I        | 1 00.0%  | ı                           | I                     |
| Payments for capital assets                         | 569                            |                      | (515)    | 54                          | 54                    |          | 100.0%   | 357                         | 346                   |
| Machinery and equipment                             | 569                            | I                    | (515)    | 54                          | 54                    | I        | 100.0%   | 357                         | 346                   |
| Total   | 36 817                         | 1                    | 8 850    | 45 667                      | 45 431                | 236      | 99.5%  | 36 664                      | 41 405                |

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|                             |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|-----------------------------|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|                             | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification     | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments            | 12 092                         | 308                  | 673      | 13 073                      | 13 072                | L        | 100.0%   | 11 259                      | 11 259                |
| Compensation of employees   | 8 320                          | I                    | 673      | 8 993                       | 8 993                 | I        | 1 00.0%  | 8 454                       | 8 454                 |
| Goods and services          | 3 772                          | 308                  | I        | 4 080                       | 4 079                 | L        | 1 00.0%  | 2 805                       | 2 805                 |
| Transfers and subsidies     | ı                              | 23                   | I        | 23                          | 23                    | ı        | 100.0%   |                             |                       |
| Households                  | I                              | 23                   | I        | 23                          | 23                    | I        | 1 00.0%  | I                           | ı                     |
| Payments for capital assets | 324                            |                      | (294)    | 30                          | 30                    | ·        | 100.0%   | 280                         | 280                   |
| Machinery and equipment     | 324                            | I                    | (294)    | 30                          | 30                    | I        | 1 00.0%  | 280                         | 280                   |
| Total                       | 12 416                         | 331                  | 379      | 13 126                      | 13 125                | L        | 100.0%   | 11 539                      | 11 236                |

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|   |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|---|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|   | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification                             | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                                    | 7 995                          | (348)                | 893      | 8 540                       | 8 541                 | (1)      | 100.0%   | 8 887                       | 8 898                 |
| Compensation of employees                           | 4 707                          | I                    | 1 075    | 5 782                       | 5 783                 | (L)      | 100.0%   | 4 015                       | 4 015                 |
| Goods and services                                  | 3 288                          | (348)                | (182)    | 2 758                       | 2 758                 | I        | 100.0%   | 4 872                       | 4 883                 |
| Transfers and subsidies                             | 16 161                         | 17                   | 7 799    | 23 977                      | 23 741                | 236      | <b>%0.</b> 9%                                      | 16 161                      | 20 902                |
| Foreign governments and international organisations | 161 01                         | I                    | 7 799    | 23 960                      | 23 724                | 236      | %0`66  | 16 161                      | 20 902                |
| Households  | I                              | 17                   | I        | 17                          | 17                    | I        | 100.0%   | I                           | I                     |
| Payments for capital assets                         | 245                            | ,                    | (221)    | 24                          | 24                    | ı        | 100.0%   | 77                          | 66                    |
| Machinery and equipment                             | 245                            | I                    | (221)    | 24                          | 24                    | I        | 100.0%   | 77                          | 66                    |
| Total   | 24 401                         | (331)                | 8 471    | 32 541                      | 32 306                | 235      | 99.3%  | 25 125                      | 29 866                |

|        |                                    |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 8/14                  |
|--------|------------------------------------|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|        |                                    | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|        |                                    | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Sub p  | Sub programme                      |                                |                      |          |                             |                       |          |  |                             |                       |
| -      | ICT Policy Development             | 34 054                         | 5 224                | I        | 39 278                      | 20 254                | 19 024   | 51.6%  | 27 573                      | 27 512                |
| 2.     | Economic and Market<br>Analysis    | 1 295                          | 4 868                | I        | 6 163                       | 6 162                 | -        | 100.0%   | 8 314                       | 8 314                 |
| Э.     | Research                           | 8 540                          | 902                  | (1 951)  | 7 491                       | 4 021                 | 3 470    | 53.7%  | 6 002                       | 6 002                 |
| 4.     | Information Society<br>Development | 47 862                         | (2 740)              | (1 607)  | 43 515                      | 35 137                | 8 378    | 80.7%  | 38 178                      | 38 178                |
| 5.     | Capacity Development               | 29 278                         | (8 254)              | (6 124)  | 14 900                      | 12 610                | 2 290    | 84.6%  | 8 898                       | 8 788                 |
|        |                                    | 121 029                        | ı                    | (9 682)  | 111 347                     | 78 183                | 33 164   | 70.2%  | 88 965                      | 88 794                |
| Econ   | Economic classification            |                                |                      |          |                             |                       |          |  |                             |                       |
| Curre  | Current payments                   | 119 882                        | (74)                 | (9 208)  | 110 600                     | 77 438                | 33 162   | 70.0%  | 86 895                      | 87 221                |
| C      | Compensation of employees          | 63 175                         | (74)                 | I        | 63 101                      | 49 870                | 13 231   | 79.0%  | 53 388                      | 53 388                |
| Ŏ<br>Ů | Goods and services                 | 56 707                         | I                    | (9 208)  | 47 499                      | 27 567                | 19 932   | 58.0%  | 33 507                      | 33 833                |

|  |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|  | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|  | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Transfers and subsidies                        | •                              | 74                   | •        | 74                          | 73                    | -        | 99.1%  | 166                         | 166                   |
| Public corporations and private<br>enterprises | I                              | 10                   | 1        | 10                          | 10                    | I        | 100.0%   | ı                           | 1                     |
| Non-profit institutions                        | I                              | I                    | I        | I                           | I                     | I        | I  | 66                          | 66                    |
| Households                                     | 1                              | 64                   | I        | 64                          | 63                    | F        | 98.9%  | 892                         | 892                   |
| Payments for capital assets                    | 1 147                          | ı                    | (474)    | 673                         | 672                   | F        | <b>99.8</b> %                                      | 1 079                       | 582                   |
| Machinery and equipment                        | 1 1 47                         | I                    | (474)    | 673                         | 672                   | _        | 99.8%  | 1 079                       | 582                   |
| Total  | 121 029                        | •                    | (9 682)  | 111 347                     | 78 183                | 33 164   | 70.2%  | 88 965                      | 88 794                |

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| Sub-programme: 3.1: ICT Policy Development | Development                    |                      |          |                             |                       |          |  |                             |                       |
|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|  |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 3/14                  |
|  | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification                    | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                           | 33 882                         | 4 969                |          | 38 851                      | 19 827                | 19 024   | 51.0%  | 27 105                      | 27 104                |
| Compensation of employees                  | 18 386                         | (31)                 | I        | 18 355                      | 14 725                | 3 630    | 80.2%  | 15 299                      | 15 299                |
| Goods and services                         | 15 496                         | 5 000                | I        | 20 496                      | 5 102                 | 15 394   | 24.9%  | 11 806                      | 11 805                |
| Iransfers and subsidies                    | I                              | 31                   | ı        | 31                          | 31                    | ı        | 100.0%   | 88                          | 88                    |
| Households                                 | I                              | 31                   | I        | 31                          | 31                    | I        | 100.0%   | 88                          | 88                    |
| Payments for capital assets                | 172                            | 224                  | ·        | 396                         | 396                   | I        | 100.0%   | 380                         | 320                   |
| Machinery and equipment                    | 172                            | 224                  | I        | 396                         | 396                   | I        | 100.0%   | 380                         | 320                   |
| Total                                      | 34 054                         | 5 224                |          | 39 278                      | 20 254                | 19 024   | 51.6%  | 27 573                      | 27 512                |
|  |                                |                      |          |                             |                       |          |  |                             |                       |

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| Sub-programme: 3.2: Economic and Market Analysis | and Market Anc                 | Ilysis               |          |                             |                       |          |  |                             |                       |
|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|  |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|  | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification                          | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                                 | 1 295                          | 4 831                | 1        | 6 126                       | 6 126                 | 1        | 100.0%   | 8 230                       | 8 230                 |
| Compensation of employees                        | 869                            | 2 252                | I        | 3 121                       | 3 121                 | I        | 100.0%   | 1 478                       | 1 478                 |
| Goods and services                               | 426                            | 2 579                | I        | 3 005                       | 3 004                 | -        | 100.0%   | 6 752                       | 6 752                 |
| Transfers and subsidies                          | I                              | N                    | ı        | 0                           | 0                     | I        | 100.0%   | ·                           | 1                     |
| Households                                       | I                              | N                    | I        | 0                           | 7                     | I        | 100.0%   | I                           | 1                     |
| Payments for capital assets                      | I                              | 35                   | ı        | 35                          | 34                    | -        | 97.1%  | 84                          | 84                    |
| Machinery and equipment                          | I                              | 35                   | I        | 35                          | 34                    | L        | 97.1%  | 84                          | 84                    |
| Total  | 1 295                          | 4 868                | I        | 6 163                       | 6 162                 | F        | 100.0%   | 8 314                       | 8 314                 |
|  |                                |                      |          |                             |                       |          |  |                             |                       |

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| Sub-programme: 3.3: Research |                                |                      |          |                             |                       |          |  |                             |                       |
|------------------------------|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|                              |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 3/14                  |
|                              | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification      | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments             | 8 393                          | 1 000                | (1 951)  | 7 442                       | 3 972                 | 3 470    | 53.4%  | 5 989                       | 5 989                 |
| Compensation of employees    | 9 990                          | I                    | I        | 9 990                       | 3 520                 | 3 470    | 50.4%  | 4 192                       | 4 192                 |
| Goods and services           | 1 403                          | 1 000                | (1 951)  | 452                         | 453                   | (L)      | 100.1%   | 1 797                       | 1 797                 |
| Payments for capital assets  | 147                            | (98)                 | ı        | 49                          | 48                    | L        | 98.9%  | 13                          | 13                    |
| Machinery and equipment      | 147                            | (98)                 | 1        | 49                          | 48                    | L        | 98.9%  | 13                          | 13                    |
| Total                        | 8 540                          | 902                  | (1 951)  | 7 491                       | 4 021                 | 3 470    | 53.7%  | 6 002                       | 6 002                 |

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| Sub-programme: 3.4: Information Society Development | n Society Develo               | pment                |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|---|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|   | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification                             | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                                    | 47 034                         | (2 620)              | (1 133)  | 43 281                      | 34 903                | 8 378    | 80.6%  | 37 562                      | 37 888                |
| Compensation of employees                           | 28 834                         | (41)                 | I        | 28 793                      | 24 951                | 3 842    | 86.7%  | 26 093                      | 26 093                |
| Goods and services                                  | 18 200                         | (2 579)              | (1 133)  | 14 488                      | 9 953                 | 4 535    | 68.7%  | 11 469                      | 11 795                |
| Transfers and subsidies                             | I                              | 41                   | I        | 41                          | 41                    | I        | 100.0%   | 163                         | 163                   |
| Public corporations and private<br>enterprises      | I                              | 10                   | I        | 10                          | 10                    | I        | 100.0%   | ı                           | I                     |
| Non-profit institutions                             | I                              | I                    | I        | I                           | I                     | I        | I  | 66                          | 66                    |
| Households  | I                              | 31                   | I        | 31                          | 31                    | I        | 1 00.0%  | 64                          | 64                    |
| Payments for capital assets                         | 828                            | (161)                | (474)    | 193                         | 193                   | I        | 100.0%   | 453                         | 127                   |
| Machinery and equipment                             | 828                            | (161)                | (474)    | 193                         | 193                   | I        | 1 00.0%  | 453                         | 127                   |
| Total   | 47 862                         | (2 740)              | (1 607)  | 43 515                      | 35 137                | 8 378    | 80.7%  | 38 178                      | 38 178                |

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|                             |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                | /14                   |
|-----------------------------|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|------------------------|-----------------------|
|                             | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropriation | Actual<br>Expenditure |
| Economic classification     | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                  | R'000                 |
| Current payments            | 29 278                         | (8 254)              | (6 124)  | 14 900                      | 12 610                | 2 290    | 84.6%  | 8 009                  | 8 010                 |
| Compensation of employees   | 8 096                          | (2 254)              | I        | 5 842                       | 3 554                 | 2 288    | 60.8%  | 6 326                  | 6 326                 |
| Goods and services          | 21 182                         | (000 9)              | (6 124)  | 9 058                       | 9 056                 | N        | 100.0%   | 1 683                  | 1 684                 |
| Transfers and subsidies     | ı                              | ·                    |          |                             | ·                     |          |  | 740                    | 740                   |
| Households                  | I                              | I                    | I        | I                           | I                     | I        | ı  | 740                    | 740                   |
| Payments for capital assets | I                              | ı                    | I        | ı                           | I                     | ı        | ı  | 149                    | 38                    |
| Machinery and equipment     | I                              | ſ                    | I        | I                           | I                     | I        | ı  | 149                    | 38                    |
| Total                       | 29 278                         | (8 254)              | (6 124)  | 14 900                      | 12 610                | 2 290    | 84.6%  | 8 898                  | 8 788                 |

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|        |  |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 3/14                  |
|--------|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|        |  | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|        |  | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Sub pr | Sub programme                                    |                                |                      |          |                             |                       |          |  |                             |                       |
| -      | Public Entity Oversight                          | 727 803                        | 3 316                | 47 405   | 778 524                     | 777 703               | 821      | %6'66  | 743 945                     | 733 268               |
| 2.     | Small Medium and Micro<br>Enterprise Development | 6 311                          | (3 759)              | (475)    | 2 077                       | 2 077                 | I        | 100.0%   | 7 123                       | 7 122                 |
| Э.     | ICT Support                                      | 8 298                          | 443                  | (2 740)  | 6 001                       | 6 001                 | I        | 100.0%   | 7 941                       | 6 359                 |
|        |  | 742 412                        | 1                    | 44 190   | 786 602                     | 785 781               | 821      | 99.9%  | 759 009                     | 746 749               |
| Econo  | Economic classification                          |                                |                      |          |                             |                       |          |  |                             |                       |
| Curren | Current payments                                 | 45 517                         | (6 002)              | 1 883    | 41 398                      | 49 951                | (8 553)  | 120.7%   | 19 565                      | 28 407                |
| Com    | Compensation of employees                        | 10 694                         | I                    | 3 846    | 14 540                      | 14 541                | (1)      | 100.0%   | 8 431                       | 8 431                 |
| Gool   | Goods and services                               | 34 823                         | (6 002)              | (1 963)  | 26 858                      | 35 410                | (8 552)  | 131.8%   | 11 134                      | 19 976                |

| Programme 4: ICT Enterprise Development and SOE Oversight | elopment and S                 |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 3/14                  |
|---|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|   | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|   | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Transfers and subsidies                                   | 696 290                        | 6 002                | 42 322   | 744 614                     | 735 241               | 9 373    | 98.7%  | 739 248                     | 718 273               |
| Departmental agencies and accounts                        | 531 122                        | I                    | (1 678)  | 529 444                     | 529 444               | I        | 100.0%   | 548 126                     | 546 543               |
| Public corporations and private<br>enterprises            | 165 168                        | 6 000                | 44 000   | 215 168                     | 205 795               | 9 373    | 95.6%  | 191 120                     | 171 728               |
| Households  | I                              | 7                    | I        | 7                           | 7                     | I        | 100.0%   | 2                           | 2                     |
| Payments for capital assets                               | 605                            | ı                    | (15)     | 590                         | 589                   | L        | <b>66.6%</b>                                       | 196                         | 69                    |
| Machinery and equipment                                   | 605                            | I                    | (15)     | 590                         | 589                   | L        | %6'66  | 196                         | 69                    |
| Total   | 742 412                        | I                    | 44 190   | 786 602                     | 785 781               | 821      | 99.9%  | 759 009                     | 746 749               |

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|  |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|  | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification                        | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                               | 32 924                         | (2 967)              | 3 405    | 33 362                      | 41 915                | (8 553)  | 125.6%   | 6 120                       | 14 962                |
| Compensation of employees                      | 4 430                          | 35                   | 3 846    | 8 311                       | 8 311                 | I        | 100.0%   | 3 994                       | 3 994                 |
| Goods and services                             | 28 494                         | (3 002)              | (441)    | 25 051                      | 33 603                | (8 552)  | 134.1%   | 2 126                       | 10 968                |
| Transfers and subsidies                        | 694 612                        | 6 002                | 44 000   | 744 614                     | 735 241               | 9 373    | 98.7%  | 737 665                     | 718 273               |
| Departmental agencies and accounts             | 529 444                        |                      | 1        | 529 444                     | 529 444               | I        | 100.0%   | 546 543                     | 546 543               |
| Public corporations and private<br>enterprises | 165 168                        | 6 000                | 44 000   | 215 168                     | 205 795               | 9 373    | 95.6%  | 191 120                     | 171 728               |
| Households                                     | I                              | N                    | ı        | Ŋ                           | 7                     | I        | 100.0%   | 2                           | 7                     |
| Payments for capital assets                    | 267                            | 281                  | ı        | 548                         | 548                   | I        | 100.0%   | 160                         | 33                    |
| Machinery and equipment                        | 267                            | 281                  | I        | 548                         | 548                   | I        | 1 00.0%  | 160                         | 33                    |
| Total  | 727 803                        | 3 316                | 47 405   | 778 524                     | 777 703               | 821      | <b>99.9</b> %                                      | 743 945                     | 733 268               |

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| Sub-programme: 4.2: Small Medium and Micro Enterprise Development | lium and Micro E               |                      |          |                             |                       |          |  |                             |                       |
|---|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|   |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 3/14                  |
|   | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification   | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments  | 6 181                          | (3 629)              | (475)    | 2 077                       | 2 077                 |          | 100.0%   | 7 123                       | 7 122                 |
| Compensation of employees   | 2 394                          | (629)                | I        | 1 765                       | 1 765                 | I        | 100.0%   | 835                         | 835                   |
| Goods and services  | 3 787                          | (3 000)              | (475)    | 312                         | 312                   | I        | 100.0%   | 6 288                       | 6 287                 |
| Payments for capital assets                                       | 130                            | (130)                | I        | I                           | ı                     | I        | ı  | I                           | I                     |
| Machinery and equipment   | 130                            | (130)                | I        | 1                           | I                     | I        | I  | 1                           | I                     |
| Total   | 6 311                          | (3 759)              | (475)    | 2 077                       | 2 077                 | I        | 100.0%   | 7 123                       | 7 122                 |

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| Adjusted<br>Appropria-<br>Appropria-<br>fundsAdjusted<br>Shifting of<br>FundsEconomic classificationR000R000Economic classificationR000R000Current payments6 412594Compensation of employees3 870594Goods and services2 542-Transfers and subsidies1 678- | ting of Virement<br>unds Virement<br>000 R'000<br>594 (1 047) | Final<br>Appropria-<br>tion<br>R'000<br>5 959 | Actual<br>Expenditure<br>R'000 | Variance |  |                             |                       |
|---|---|---|--------------------------------|----------|--|-----------------------------|-----------------------|
| n R'000 R'000<br>6 412<br>5 412<br>Joyees 3 870<br>2 542<br>7 678   | 594 (1 047  | R'00  | R'000                          |          | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| <b>6 412</b><br>bloyees 3 870<br>2 542<br><b>1 678</b>  | (1 047  |   | 5 950                          | R'000    | %  | R'000                       | R'000                 |
| 3 870<br>2 542<br><b>1 678</b>  |   |   | 222                            |          | 100.0%   | 6 322                       | 6 323                 |
| 2 542<br>1 678  |   | 4 464   | 4 464                          | I        | 100.0%   | 3 602                       | 3 602                 |
| 1 678   | - (1 047)   | 1 495   | 1 495                          | I        | 100.0%   | 2 720                       | 2 721                 |
|   | - (1 678)   | •   |                                | ·        |  | 1 583                       |                       |
| Departmental agencies and accounts 1 678 -  | - (1 678)   | 1   | 1                              | ı        | ı  | 1 583                       | I                     |
| Payments for capital assets 208 (151)   | (151) (15)  | 42  | 42                             | ı        | 100.0%   | 36                          | 36                    |
| Machinery and equipment 208 (151)   | (151) (15)  | 42  | 42                             | I        | 100.0%   | 36                          | 36                    |
| Total 8 298 443   | 443 (2 740)   | 6 001   | 6 001                          | ·        | 100.0%   | 7 941                       | 6 359                 |

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|  |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 714<br>7              |
|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|  | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
|  | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Sub programme                                  |                                |                      |          |                             |                       |          |  |                             |                       |
| 1. Broadband                                   | 68 231                         | 11 257               | (19 644) | 59 844                      | 49 968                | 9 876    | 83.5%  | 418 156                     | 418 156               |
| 2. Digital Terrestrial Television              | 1 073 769                      | (11 257)             | (30 840) | 995 672                     | 995 671               |          | 100.0%   | 857 239                     | 857 239               |
|  | 1 106 000                      | 1                    | (50 484) | 1 055 516                   | 1 045 640             | 9 876    | 99.1%  | 1 275 395                   | 1 275 395             |
| Economic classification                        |                                |                      |          |                             |                       |          |  |                             |                       |
| Current payments                               | 112 836                        | (19)                 | (49 266) | 63 551                      | 53 675                | 9 876    | 84.5%  | 423 323                     | 423 631               |
| Compensation of employees                      | 28 902                         | I                    | (5 594)  | 23 308                      | 18 433                | 4 875    | 79.1%  | 25 162                      | 25 162                |
| Goods and services                             | 83 934                         | (19)                 | (43 672) | 40 243                      | 35 242                | 5 001    | 87.6%  | 398 161                     | 398 469               |
| Transfers and subsidies                        | <b>901 805</b>                 | 19                   | I        | 991 824                     | 991 824               | I        | 100.0%   | 851 337                     | 851 337               |
| Departmental agencies and accounts             | 000 162                        | T                    | I        | 000 162                     | 291 000               | I        | 100.0%   | 240 000                     | 240 000               |
| Public corporations and private<br>enterprises | 200 805                        | T                    | I        | 200 805                     | 200 805               | I        | 100.0%   | 611 304                     | 611 304               |

| Adjusted<br>hyperopria-<br>tion         Shifting of<br>fund         Find<br>hyperopria-<br>tion         Cold/15         Cold/16         Cold/16 <thcold 16<="" th=""><th>Programme 5: ICT Infrastructure Support</th><th><u>support</u></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></thcold>  | Programme 5: ICT Infrastructure Support | <u>support</u>                 |                      |          |                             |                       |          |  |                             |                       |
|--|---|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
| Adjusted<br>byproprio-<br>tionAdjusted<br>byproprio-<br>tionExpenditure<br>as % of final<br>as % of final<br>as % of final<br>as % of final<br>as % of final<br>approprio-<br>tionExpenditure<br>as % of final<br>as % of final<br>as % of final<br>as % of final<br>  |   |                                |                      |          | 2014/15                     |                       |          |  | 201                         | 2013/14               |
| R'000         N'00         N'00 <th< th=""><th></th><th>Adjusted<br/>Appropria-<br/>tion</th><th>Shiffing of<br/>Funds</th><th>Virement</th><th>Final<br/>Appropria-<br/>tion</th><th>Actual<br/>Expenditure</th><th>Variance</th><th>Expenditure<br/>as % of final<br/>appropria-<br/>tion</th><th>Final<br/>Appropria-<br/>tion</th><th>Actual<br/>Expenditure</th></th<> |   | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| seholds       -       19       -       19       -       100.0%       100.0%         nents for capital assets       1 359       -       (1 218)       141       141       -       100.0%       100.0%         chinery and equipment       1 359       -       (1 218)       141       141       -       100.0%       100.0%         chinery and equipment       1 106 000       -       (50 484)       1 055 516       1 045 640       9 876       99.1%       1 275  |   | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| nents for capital assets         1 359         -         (1 218)         141         141         -         100.0%           chinery and equipment         1 359         -         (1 218)         141         141         -         100.0%           chinery and equipment         1 359         -         (1 218)         141         -         100.0%           1 106 000         -         (50 484)         1 055 516         1 045 640         9 876         99.1%         1 275   | Households                              | 1                              | 19                   | 1        | 19                          | 19                    | I        | 100.0%   | 33                          | 33                    |
| chinery and equipment         1 359         -         (1 218)         141         141         -         100.0%           1 106 000         -         (50 484)         1 055 516         1 045 640         9 876         99.1%         -  | Payments for capital assets             | 1 359                          | I                    | (1 218)  | 141                         | 141                   | I        | 100.0%   | 735                         | 427                   |
| 1 106 000     -     (50 484)     1 055 516     1 045 640     9 876     99.1%   | Machinery and equipment                 | 1 359                          | I                    | (1 218)  | 141                         | 141                   | I        | 100.0%   | 735                         | 427                   |
|  | Total                                   | 1 106 000                      | ·                    | (50 484) | 1 055 516                   | 1 045 640             | 9 876    | 99.1%  | 1 275 395                   | 1 275 395             |

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| Sub-programme: 5.1: Broadband |                                |                      |          |                             |                       |          |  |                             |                       |
|-------------------------------|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|                               |                                |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 3/14                  |
|                               | Adjusted<br>Appropria-<br>tion | Shiffing of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropria-<br>tion | Actual<br>Expenditure |
| Economic classification       | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments              | 66 872                         | 11 262               | (18 426) | 59 708                      | 49 832                | 9 876    | 83.5%  | 417 742                     | 417 742               |
| Compensation of employees     | 28 902                         | (3 053)              | (5 594)  | 20 255                      | 15 381                | 4 874    | 75.9%  | 20 016                      | 20 016                |
| Goods and services            | 37 970                         | 14 315               | (12 832) | 39 453                      | 34 451                | 5 002    | 87.3%  | 397 726                     | 397 726               |
| Transfers and subsidies       | I                              | 4                    | I        | 4                           | 4                     | I        | 100.0%   | 33                          | 33                    |
| Households                    | I                              | 4                    | I        | 4                           | 4                     | I        | 100.0%   | 33                          | 33                    |
| Payments for capital assets   | 1 359                          | (6)                  | (1 218)  | 132                         | 132                   | I        | 100.0%   | 381                         | 381                   |
| Machinery and equipment       | 1 359                          | (6)                  | (1 218)  | 132                         | 132                   | I        | 100.0%   | 381                         | 381                   |
| Total                         | 68 231                         | 11 257               | (19 644) | 59 844                      | 49 968                | 9 876    | 83.5%  | 418 156                     | 418 156               |

| Sub-programme: 5.2: Digital Terrestrial Television | estrial Television             |                      |          | 2014/15                     |                       |          |  | 2013/14                     | 3/14                  |
|--|--------------------------------|----------------------|----------|-----------------------------|-----------------------|----------|--|-----------------------------|-----------------------|
|  | Adjusted<br>Appropria-<br>tion | Shifting of<br>Funds | Virement | Final<br>Appropria-<br>tion | Actual<br>Expenditure | Variance | Expenditure<br>as % of final<br>appropria-<br>tion | Final<br>Appropri-<br>ation | Actual<br>Expenditure |
| Economic classification                            | R'000                          | R'000                | R'000    | R'000                       | R'000                 | R'000    | %  | R'000                       | R'000                 |
| Current payments                                   | 45 964                         | (11 281)             | (30 840) | 3 843                       | 3 843                 | 1        | 100.0%   | 5 581                       | 5 889                 |
| Compensation of employees                          | I                              | 3 053                | I        | 3 053                       | 3 052                 | -        | 100.0%   | 5 146                       | 5 146                 |
| Goods and services                                 | 45 964                         | (14 334)             | (30 840) | 290                         | 262                   | I        | 100.0%   | 435                         | 743                   |
| Transfers and subsidies                            | 991 805                        | 15                   | I        | 991 820                     | 991 820               | ı        | 100.0%   | 851 304                     | 851 304               |
| Departmental agencies and accounts                 | 000 162                        | ı                    | 1        | 000 1 <i>61</i>             | 291 000               | I        | 100.0%   | 240 000                     | 240 000               |
| Public corporations and private<br>enterprises     | 200 805                        | 1                    | I        | 200 805                     | 200 805               | 1        | 100.0%   | 611 304                     | 611 304               |
| Households   | I                              | 15                   | I        | 15                          | 15                    | I        | 100.0%   | I                           | 1                     |
| Payments for capital assets                        | I                              | 6                    | I        | 6                           | 6                     | I        | 100.0%   | 354                         | 46                    |
| Machinery and equipment                            | 1                              | 6                    | I        | 6                           | 6                     | 1        | 100.0%   | 354                         | 46                    |
| Total  | 1 037 769                      | (11 257)             | (30 840) | 995 672                     | 995 671               | -        | 100.0%   | 857 239                     | 857 239               |

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#### Notes to the Appropriation Statement

#### for the year ended 31 March 2015

#### 1 Detail of transfers and subsidies as per Appropriation Act (after Virement):

Detail of these transactions can be viewed in the note on Transfers and subsidies and Annexure 1 (A-G) to the Annual Financial Statements.

#### 2 Detail of specifically and exclusively appropriated amounts voted (after Virement):

Detail of these transactions can be viewed in note 1 (Annual Appropriation) to the Annual Financial Statements.

#### 3 Detail on payments for financial assets

Detail of these transactions per programme can be viewed in the note to Payments for financial assets to the Annual Financial Statements.

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#### 4 Explanations of material variances from Amounts Voted (after virement):

#### 4.1

| Per programme:             | Final<br>Appropria-<br>tion | Actual<br>Expendi-<br>ture | Variance | Variance<br>as a %<br>of Final<br>Appropria-<br>tion |
|----------------------------|-----------------------------|----------------------------|----------|--|
|                            | R'000                       | R'000                      | R'000    | %  |
| Administration             |                             |                            |          |  |
| Current payments           | 226 887                     | 216 002                    | 10 885   | 5%   |
| Transfers and subsidies    | 1 677                       | 1 678                      | (1)      | 0%   |
| Payment for capital assets | 8 962                       | 8 961                      | 1        | 0%   |

The underspending is due to the Digital Terrestrial Television awareness campaign that couldn't be implemented due to the Presidential proclamation no 37839 of 15 July 2014 with regard to the transfer of functions to the new Department of Communications.

#### Policy, Research and Capacity Development

| Current payments           | 110 600 | 77 438 | 33 162 | 30% |
|----------------------------|---------|--------|--------|-----|
| Transfers and subsidies    | 74      | 73     | 1      | 1%  |
| Payment for capital assets | 673     | 672    | 1      | 0%  |

The underspending on compensation of employees is due to the vacant positions that could not be filled as a result of Presidential proclamation no 37839 of 15 July 2014 with regard to the transfer of functions to the new Department of Communications as well as Departmental positions not filled . Under goods and services is due to the Departmental projects that were not implemented.



#### Notes to the Appropriation Statement

| for the y | ear ended | 31 N | <b>larch</b> | 2015 |
|-----------|-----------|------|--------------|------|
|-----------|-----------|------|--------------|------|

| ICT Enterprise Development and SOE Oversight |         |         |         |       |
|--|---------|---------|---------|-------|
| Current payments                             | 41 398  | 49 951  | (8 553) | (21%) |
| Transfers and subsidies                      | 744 614 | 735 241 | 9 373   | 1%    |
| Payment for capital assets                   | 490     | 589     | 1       | 0%    |

The Department entered into a contract with a service provider and incorrectly recorded payments for community radio stations as transfer payments instead of goods and services. (Inventory: Assets distribution). Corrections are made in accordance with National Treasury Guidelines.

#### ICT Infrastructure Support

| Current payments           | 63 551  | 53 675  | 9 876 | 16% |
|----------------------------|---------|---------|-------|-----|
| Transfers and subsidies    | 991 824 | 991 824 | -     | 0%  |
| Payment for capital assets | 141     | 141     | -     | 0%  |

The underspending on compensation of employees is due to vacant positions. Under goods and services is due to the Rapid Deployment project that was not implemented as a result of the Government Technical Advisory Centre (GTAC) in appointing the service provider. A roll over request was submitted to National Treasury for completion of various projects.

| 4.2 | Per economic classification:                        | Final<br>Appro-<br>priation | Actual<br>Expendi-<br>ture | Variance                              | Variance<br>as a %<br>of Final<br>Approp. |
|-----|---|-----------------------------|----------------------------|---------------------------------------|---|
|     |   | R'000                       | R'000                      | R'000                                 | %   |
|     | Current expenditure                                 |                             |                            | · · · · · · · · · · · · · · · · · · · |   |
|     | Compensation of employees                           | 202 749                     | 183 930                    | 18 819                                | 9%  |
|     | Goods and services                                  | 260 937                     | 234 385                    | 26 552                                | 10%                                       |
|     | Transfers and subsidies                             |                             |                            |                                       |   |
|     | Provinces and municipalities                        | 9                           | 9                          | -                                     | -   |
|     | Departmental agencies and accounts                  | 1 321 643                   | 1 321 643                  | -                                     | -   |
|     | Public corporations and private enterprises         | 416 000                     | 406 627                    | 9 373                                 | 2.25%                                     |
|     | Foreign governments and international organisations | 23 960                      | 23 724                     | 236                                   | 1%  |
|     | Non-profit institutions                             | 110                         | 110                        | -                                     | -   |
|     | Households  | 467                         | 467                        | -                                     | -   |

#### Notes to the Appropriation Statement

#### for the year ended 31 March 2015

|   | Final<br>Appro-<br>priation | Actual<br>Expendi-<br>ture | Variance | Variance<br>as a %<br>of Final<br>Approp. |
|---|-----------------------------|----------------------------|----------|---|
|   | R'000                       | R'000                      | R'000    | %   |
| Payments for capital assets             | ·                           |                            |          |   |
| Machinery and equipment                 | 10 215                      | 10 213                     | 2        | -   |
| Software and other intangible<br>assets | 204                         | 205                        | (1)      | -   |
| Payments for financial assets           | 363                         | 363                        | -        | -   |

The underspending on compensation of employees is due to the vacant positions that could not be filled as a result of Presidential proclamation no 37839 of 15 July 2014 with regard to the transfer of functions to the new Department of Communications as well as Departmental positions not filled. Under goods and services is due to the Departmental projects that were not implemented.

The Department entered into a contract with a service provider and incorrectly recorded payments for community radio stations as transfer payments instead of goods and services. (Inventory: Assets distribution). Corrections are made in accordance with National Treasury Guidelines.

#### Statement of Financial Performance

for the year ended 31 March 2015

|                                      |      | 2014/15   | 2013/14   |
|--------------------------------------|------|-----------|-----------|
|                                      | Note | R'000     | R'000     |
| REVENUE                              |      |           |           |
| Annual appropriation                 | 1    | 2 236 657 | 2 372 117 |
| Departmental revenue                 | 2    | 1 672 004 | 1 711 942 |
|                                      |      |           |           |
| TOTAL REVENUE                        |      | 3 908 661 | 4 084 059 |
| EXPENDITURE                          |      |           |           |
| Current expenditure                  |      |           |           |
| Compensation of employees            | 4    | 183 930   | 169 682   |
| Goods and services                   | 5    | 234 385   | 597 884   |
| Interest and rent on land            | 6    | -         | 6         |
| Aid assistance                       | 3    | -         | -         |
| Total current expenditure            |      | 418 315   | 767 572   |
| Transfers and subsidies              |      |           |           |
| Transfers and subsidies              | 8    | 1 752 580 | 1 591 933 |
| Total transfers and subsidies        |      | 1 752 580 | 1 591 933 |
|                                      |      |           |           |
| Expenditure for capital assets       |      |           |           |
| Tangible assets                      | 9    | 10 213    | 2 654     |
| Intangible assets                    | 9    | 205       | 72        |
| Total expenditure for capital assets |      | 10 418    | 2 726     |

#### Statement of Financial Performance

for the year ended 31 March 2015

| Payments for financial assets                        | 7  | 363       | 555       |
|--|----|-----------|-----------|
| TOTAL EXPENDITURE                                    |    | 2 181 676 | 2 362 786 |
| SURPLUS/(DEFICIT) FOR THE YEAR                       |    | 1 726 985 | 1 721 273 |
| Reconciliation of Net Surplus/(Deficit) for the year |    |           |           |
| Voted Funds  |    | 54 981    | 14 072    |
| Annual appropriation                                 | 17 | 54 981    | 14 072    |
| Departmental revenue and NRF Receipts                | 18 | 1 672 004 | 1 711 942 |
| SURPLUS/(DEFICIT) FOR THE YEAR                       |    | 1 726 985 | 1 721 273 |

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#### **Statement of Financial Position**

for the year ended 31 March 2015

|   |      | 2014/15    | 2013/14    |
|---|------|------------|------------|
|   | Note | R'000      | R'000      |
| ASSETS  |      |            |            |
| Current Assets  |      | 55 817     | 135 362    |
| Unauthorised expenditure  | 10   | 4 741      | 4 741      |
| Cash an cash equivalents  | 11   | 48 780     | 128 271    |
| Prepayments and advances  | 13   | 1 719      | 1 696      |
| Receivables   | 14   | 577        | 654        |
| Non-Current Assets  |      | 14 479 289 | 14 479 585 |
| Investments   | 15   | 14 445 160 | 14 445 160 |
| Receivables   | 14   | 6 499      | 6 763      |
| Loans   | 16   | 27 391     | 27 391     |
| Other financial assets  | 12   | 239        | 271        |
| TOTAL ASSETS  |      | 14 535 106 | 14 614 947 |
| LIABILITIES   |      |            |            |
| Current Liabilities   |      | 60 365     | 140 257    |
| Voted funds to be surrendered to the Revenue Fund                           | 17   | 54 981     | 14 072     |
| Departmental revenue and NRF Receipts to be surrendered to the Revenue Fund | 18   | 136        | 126 073    |
| Payables  | 19   | 5 248      | 112        |
| TOTAL LIABILITIES   |      | 60 365     | 140 257    |

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#### Statement of Financial Position

## for the year ended 31 March 2015

|                        |      | 2014/15    | 2013/14    |
|------------------------|------|------------|------------|
|                        | Note | R'000      | R'000      |
| NET ASSETS             |      | 14 474 741 | 14 474 690 |
| Represented by:        |      |            |            |
| Capitalisation reserve |      | 14 472 551 | 14 472 551 |
| Recoverable revenue    |      | 2 190      | 2 139      |
| TOTAL                  |      | 14 474 741 | 14 474 690 |



## Statement of Changes in Net Assets

for the year ended 31 March 2015

| NET ASSETS  |      | 2014/15    | 2013/14    |
|---|------|------------|------------|
|   | Note | R'000      | R'000      |
| Capitalisation Reserves                             |      |            |            |
| Opening balance                                     |      | 14 472 551 | 14 472 551 |
| Closing balance                                     |      | 14 472 551 | 14 472 551 |
|   |      |            |            |
| Recoverable revenue                                 |      |            |            |
| Opening balance                                     |      | 2 1 3 9    | 3 276      |
| Transfers   |      | 51         | (1 137)    |
| Irrecoverable amounts written off                   | 7.2  | (94)       | (1 356)    |
| Debts recovered (included in Departmental receipts) |      | (402)      | (467)      |
| Debts raised  |      | 547        | 686        |
| Closing balance                                     |      | 2 190      | 2 139      |
|   |      |            |            |
|   |      |            |            |

TOTAL

14 474 690

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14 474 741



#### **Cash Flow Statement**

for the year ended 31 March 2015

|   |      | 2014/15     | 2013/14     |
|---|------|-------------|-------------|
|   | Note | R'000       | R'000       |
| CASH FLOWS FROM OPERATING ACTIVITIES              |      |             |             |
| Receipts  |      | 2 241 940   | 2 375 929   |
| Annual appropriated funds received                | 1.1  | 2 236 657   | 2 372 117   |
| Departmental revenue received                     | 2    | 2 490       | 1 111       |
| Interest received                                 | 2.2  | 2 793       | 2 701       |
|   |      |             |             |
| Net (increase)/ decrease in working capital       |      | 5 454       | (5 914)     |
| Surrendered to Revenue Fund                       |      | (1 812 013) | (1 981 960) |
| Surrendered to RDP Fund/Donor                     |      | -           | (281)       |
| Current payments                                  |      | (418 315)   | (762 825)   |
| Interest paid                                     | 6    | -           | (6)         |
| Payments for financial assets                     |      | (363)       | (555)       |
| Transfers and subsidies paid                      |      | (1 752 580) | (1 591 933) |
| Net cash flow available from operating activities | 20   | (1 735 877) | (1 967 545) |
|   |      |             |             |
| CASH FLOWS FROM INVESTING ACTIVITIES              |      |             |             |
| Payments for capital assets                       | 9    | (10 418)    | (2 726)     |
| (Increase)/ decrease in other financial assets    |      | 32          |             |
| Net cash flows from investing activities          |      | (10 386)    | (2 726)     |

#### Cash Flow Statement

## for the year ended 31 March 2015

|   |      | 2014/15   | 2013/14   |
|---|------|-----------|-----------|
|   | Note | R'000     | R'000     |
| CASH FLOWS FROM FINANCING ACTIVITIES                  |      |           |           |
| Distribution/dividend received                        |      | 1 666 721 | 1 708 130 |
| Increase/ (decrease) in net assets                    | -    | 51        | (1 137)   |
| Net cash flows from financing activities              | -    | 1 666 772 | 1 706 993 |
|   |      |           |           |
| Net increase/ (decrease) in cash and cash equivalents |      | (79 491)  | (263 278) |
|   |      |           |           |
| Cash and cash equivalents at beginning of period      |      | 128 271   | 391 549   |
|   | -    |           |           |
| Cash and cash equivalents at end of period            | 21   | 48 780    | 128 271   |



#### Notes to the Annual Financial Statements for the year ended 31 March 2015

#### 1 Annual Appropriation

#### 1.1 Annual Appropriation

Included are funds appropriated in terms of the Appropriation Act (and the Adjustments Appropriation Act) for National Departments (Voted funds) and Provincial Departments:

|   | 2014/15                |                          |   | 2013/14                   |
|---|------------------------|--------------------------|---|---------------------------|
|   | Final<br>Appropriation | Actual Funds<br>Received | Funds not<br>requested/<br>not received | Appropriation<br>Received |
| Programmes                                      | R'000                  | R'000                    | R'000                                   | R'000                     |
| Administration                                  | 237 525                | 237 525                  | -                                       | 212 084                   |
| International Affairs                           | 45 667                 | 45 667                   | -                                       | 36 664                    |
| Policy, Research and Capacity<br>Development    | 111 347                | 111 347                  | -                                       | 88 965                    |
| ICT Enterprise Development and SOE<br>Oversight | 786 602                | 786 602                  | -                                       | 759 009                   |
| *ICT Infrastructure Support                     | 1 055 516              | 1 055 516                | -                                       | 1 275 395                 |
| Total   | 2 236 657              | 2 236 657                | -                                       | 2 372 117                 |

\*Details of specifically and exclusively appropriated amounts voted (after Virement):

- Universal Service and Access Fund: Broadcasting digital migration Set top box subsidies, antennae and installation costs R 791 million
- SABC: Broadcasting digital migration project R62 million

|   |   |      | 2014/15   | 2013/14   |
|---|---|------|-----------|-----------|
|   |   | Note | R'000     | R'000     |
| 2 | Departmental Revenue                                  |      |           |           |
|   | Sales of goods and services other than capital assets | 2.1  | 57        | 123       |
|   | Interest, dividends and rent on land                  | 2.2  | 1 669 514 | 1 710 831 |
|   | Transactions in financial assets and liabilities      | 2.3  | 1 705     | 988       |
|   | Transfer received                                     | 2.4  | 728       | -         |
|   | Total revenue collected                               |      | 1 672 004 | 1 711 942 |
|   | Departmental revenue collected                        |      | 1 672 004 | 1 711 942 |

During the current financial year, R1 162 895 072.93 was received from ICASA which is not recognised as Departmental Revenue. Of this amount R981 249 299.17 was paid over to the Revenue Fund and R176 647 899.89 was paid to SARS.



| Notes to the Annual Financial Statements<br>for the year ended 31 March 2015 |   |      |           |           |
|--|---|------|-----------|-----------|
|  |   |      | 2014/15   | 2013/14   |
|  |   | Note | R'000     | R'000     |
| 2.1  | Sales of goods and services other than capital assets     | 2    |           |           |
|  | Sales of goods and services produced by the<br>Department |      | 57        | 123       |
|  | Sales by market establishment                             |      | -         | 65        |
|  | Administrative fees                                       |      | 6         | 8         |
|  | Other sales   |      | 51        | 50        |
|  | Total   |      | 57        | 123       |
| 2.2  | Interest, dividends and rent on land                      | 2    |           |           |
|  | Interest  |      | 2 793     | 2 701     |
|  | Dividends   |      | 1 666 721 | 1 708 130 |
|  | Total   |      | 1 669 514 | 1 710 831 |
| 2.3  | Transactions in financial assets and liabilities          | 2    |           |           |
|  | Receivables   |      | 293       | 388       |
|  | Forex gain  |      | 10        |           |
|  | Other Receipts including Recoverable Revenue              |      | 1 402     | 600       |
|  | Total   |      | 1 705     | 988       |
| 2.4  | Transfers received  | 2    |           |           |
|  | Public corporations and private enterprises               |      | 728       |           |
|  | Total   |      | 728       |           |

2.2 Interest, dividends and rent on land: The decrease is mainly due to the dividend rate per share of Vodacom Group Limited that decreased from 395 cents per share to 375 cents per share in December 2014 and 2.4 Public corporations and private enterprises of R728 thousand is for insurance claim payment on vehicle written off.

#### Notes to the Annual Financial Statements for the year ended 31 March 2015

|         |                                  |      | 2014/15 | 2013/14 |
|---------|----------------------------------|------|---------|---------|
|         |                                  | Note | R'000   | R'000   |
| B Aid A | Assistance                       |      |         |         |
| Ope     | ning Balance                     |      | -       | 281     |
| As re   | stated                           |      | -       | 281     |
| Paid    | during the year                  |      | -       | (281)   |
| Clos    | ing Balance                      |      |         |         |
| 1 Corr  | pensation of Employees           |      |         |         |
| 4.1     | Salaries and wages               |      |         |         |
|         | Basic salary                     |      | 119 962 | 109 214 |
|         | Performance award                |      | 1 961   | 2 890   |
|         | Service Based                    |      | 107     | 105     |
|         | Compensative/circumstantial      |      | 2 522   | 3 450   |
|         | Periodic payments                |      | 360     | 710     |
|         | Other non-pensionable allowances |      | 39 039  | 34 644  |
|         | Total                            |      | 163 951 | 151 013 |
| 4.2     | Social Contributions             |      |         |         |
|         | Employer contributions           |      |         |         |
|         | Pension                          |      | 15 334  | 13 924  |
|         | Medical                          |      | 4 626   | 4 727   |
|         | Bargaining council               |      | 19      | 18      |
|         | Total                            |      | 19 979  | 18 669  |
|         | Total compensation of employees  |      | 183 930 | 169 682 |
|         | Average number of employees      |      | 310     | 318     |

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#### Notes to the Annual Financial Statements for the year ended 31 March 2015

|   |      | 2014/15 | 2013/14 |
|---|------|---------|---------|
|   | Note | R'000   | R'000   |
| Goods and services                          |      |         |         |
| Administrative fees                         |      | 1 521   | 2 088   |
| Advertising                                 |      | 1 468   | 49 612  |
| Minor assets                                | 5.1  | 265     | 446     |
| Bursaries (employees)                       |      | 687     | 382     |
| Catering                                    |      | 1 120   | 3 425   |
| Communication                               |      | 5 297   | 5 376   |
| Computer services                           | 5.2  | 9 466   | 3 419   |
| Consultants: Business and advisory services |      | 49 056  | 410 870 |
| Legal services                              |      | 9 020   | 2 071   |
| Contractors                                 |      | 2 336   | 3 988   |
| Agency and support / outsourced services    |      | 23 233  | 125     |
| Entertainment                               |      | 298     | 373     |
| Audit cost – external                       | 5.3  | 14 591  | 10 457  |
| Fleet services                              |      | 1 471   | 1 949   |
| Inventory                                   | 5.4  | 8 686   | 8 925   |
| Consumables                                 | 5.5  | 5 770   | 4 487   |
| Operating leases                            |      | 46 738  | 38 030  |
| Property payments                           | 5.6  | 11 703  | 9 812   |
| Rental and hiring                           |      | 740     | 2 098   |
| Travel and subsistence                      | 5.7  | 29 187  | 29 889  |
| Venues and facilities                       |      | 2 402   | 6 1 7 5 |
| Training and development                    |      | 6 905   | 2 510   |
| Other operating expenditure                 | 5.8  | 2 425   | 1 377   |
| Total                                       |      | 234 385 | 597 884 |

Advertising: Decrease mainly due to an awareness campaign on the broadcasting digital migration process to the value of R40.8 million and imbizos held amounting to almost R4 million in 2013/14 financial year. Consultants: Business and advisory services - The decrease is mainly due to: (a) R374.2 million for the schools connectivity project through the adjusted budget which made up 89% of the total expenditure; and (b) R20 million for ICT Policy Review in the 2013/14 financial year.



#### Notes to the Annual Financial Statements for the year ended 31 March 2015

|     | Ior me year ende                              |                           |                  |                 |
|-----|---|---------------------------|------------------|-----------------|
|     |   |                           | 2014/15          | 2013/14         |
|     |   | Note                      | R'000            | R'000           |
| 5.1 | Minor assets                                  | 5                         |                  |                 |
|     | Tangible assets                               |                           | 265              | 348             |
|     | Heritage assets                               |                           | -                | 3               |
|     | Machinery and equipment                       |                           | 265              | 345             |
|     | Intangible assets                             |                           |                  | 98              |
|     | Software                                      |                           | -                | 98              |
|     | Total   |                           | 265_             | 446             |
| 5.2 | Computer services                             | 5                         |                  |                 |
|     | SITA computer services                        |                           | 8 962            | 2 430           |
|     | External computer service providers           |                           | 504              | 989             |
|     | Total   |                           | 9 466            | 3 419           |
|     | The increase is mainly due to contracts enter | ad into with SITA for the | upgrading of the | Dopartmont's IT |

The increase is mainly due to contracts entered into with SITA for the upgrading of the Department's IT infrastructure.

| 5.3 | Audit cost – external | 5 |        |        |
|-----|-----------------------|---|--------|--------|
|     | Regularity audits     |   | 5 131  | 3 342  |
|     | Investigations        |   | 9 460  | 7 115  |
|     | Total                 |   | 14 591 | 10 457 |

Regularity audits: Audit fees by the Auditor-General. R3, 072 million is in respect of previous year audit invoices. Investigations: R9, 460 million is for forensic audits conducted at the Department of which R9 million was paid to the SIU.

| 5.4   | Inventory                         | 5 |       |       |
|-------|-----------------------------------|---|-------|-------|
|       | Clothing material and accessories |   | 119   | 17    |
|       | Fuel, oil and gas                 |   | 5     | 3     |
|       | Materials and supplies            |   | 10    | 61    |
|       | Medical supplies                  |   | -     | 2     |
|       | Other supplies                    |   | 8 552 | 8 842 |
|       | Total                             |   | 8 686 | 8 925 |
| 5.4.1 | Other supplies                    |   |       |       |
|       | Assets for distribution           |   | 8 552 | 8 842 |

8 552

8 842

Machinery and equipment

#### Notes to the Annual Financial Statements for the year ended 31 March 2015

|     |   |               | 2014/15    | 2013/14 |
|-----|---|---------------|------------|---------|
|     |   | Note          | R'000      | R'000   |
| 5.5 | Consumables   | 5             |            |         |
|     | Consumable supplies   |               | 137        | 119     |
|     | Household supplies  |               | 24         | 62      |
|     | IT consumables  |               | 96         | 56      |
|     | Other consumables   |               | 17         | 1       |
|     | Stationery, printing and office supplies  |               | 5 633      | 4 368   |
|     | Total   |               | 5 770      | 4 487   |
| 5.6 | Property payments   | 5             |            |         |
|     | Municipal services  |               | 2 852      | 2 908   |
|     | Property management fees  |               | 14         | 18      |
|     | Property maintenance and repairs  |               | -          | 85      |
|     | Other   |               | 8 837      | 6 03    |
|     | Total   |               | 11 703     | 9 812   |
|     | The cleaning and security services for property are incl<br>other.                                | luded under   |            |         |
| 5.7 | Travel and subsistence  | 5             |            |         |
|     | Local   |               | 18 800     | 20 738  |
|     | Foreign   |               | 10 387     | 9 15    |
|     | Total   |               | 29 187     | 29 889  |
|     | The expenditure was to attend various international con<br>workshops as well domestic travelling. | nferences and |            |         |
|     |   |               |            |         |
| 5.8 | Other operating expenditure   | 5             |            |         |
| 5.8 | <b>Other operating expenditure</b><br>Professional bodies, membership and subscription<br>fees    | 5             | 601        | 67      |
| 5.8 | Professional bodies, membership and subscription  | 5             | 601<br>127 | 67      |

Total

0000

2 425

# Notes to the Annual Financial Statements

for the year ended 31 March 2015

|        |  |      | 2014/15            | 2013/14   |
|--------|--|------|--------------------|---|
|        |  | Note | R'000              | R'000   |
| Intere | est and Rent on Land   |      |                    |   |
| Intere | est paid   |      |                    | 6   |
| Total  |  |      |                    | 6   |
| Paym   | nents for financial assets                                     |      |                    |   |
| Mate   | rial losses through criminal conduct                           |      | 16                 |   |
| The    | aft  | 7.3  | 16                 | -   |
| Other  | r material losses written off                                  | 7.1  | 129                | 439   |
| Debt   | s written off  | 7.2  | 211                | 111   |
| Forex  | ( losses   | 7.4  | 7                  | Ę   |
| Total  |  |      | 363                | 55  |
| 7.1    | Other material losses written off                              | 7    |                    |   |
|        | Nature of losses   |      |                    |   |
|        | Ex-employee - Settlement agreement                             |      | -                  | 425   |
|        |  |      |                    |   |
|        | Income tax   |      | 27                 |   |
|        | Income tax<br>No shows   |      | 27<br>8            |   |
|        |  |      |                    |   |
|        | No shows   |      | 8                  | 13  |
|        | No shows<br>Standing advance                                   |      | 8<br>2             | 13  |
|        | No shows<br>Standing advance<br>Interest                       |      | 8<br>2<br>10       | 13  |
|        | No shows<br>Standing advance<br>Interest<br>Duplicated service |      | 8<br>2<br>10<br>21 | -<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>-<br>- |

The decrease is mainly due to the previous year's settlement agreement. A process is in place to recover the losses were negligence is proved.

#### Notes to the Annual Financial Statements for the year ended 31 March 2015

|     | for the year ended a            | ST March 2015 |         |         |
|-----|---------------------------------|---------------|---------|---------|
|     |                                 |               | 2014/15 | 2013/14 |
|     |                                 | Note          | R'000   | R'000   |
| 7.2 | Debts written off               | 7             |         |         |
|     | Nature of debts written off     |               |         |         |
|     | Recoverable revenue written off |               |         |         |
|     | Ex-employee debts               |               | 42      | 26      |
|     | Leave without pay               |               | 36      | -       |
|     | Laptops                         |               | 16      | -       |
|     |                                 |               | 94      | 26      |
|     |                                 |               |         |         |

An amount of R1 330 201.32 in respect of irrecoverable debts was written off in the 2013/2014 financial year against Departmental revenue in accordance of National Treasury Instruction 02 and 02A of 2013/2014.

#### Other debts written off

| Salary overpayments      | -   | 3   |
|--------------------------|-----|-----|
| Ex-employee debts        | 109 | 82  |
| Leave without pay        | 7   | -   |
| Impound of state vehicle | 1   | -   |
| Total                    | 117 | 85  |
| Total debt written off   | 211 | 111 |

7.3 Details of theft

7.4

| 3 | Details of theft                          | 7 |    |   |
|---|---|---|----|---|
|   | Nature of theft                           |   |    |   |
|   | Laptops                                   |   | 16 |   |
|   | Total                                     |   | 16 | - |
|   |   |   |    |   |
| 4 | Forex losses                              | 7 |    |   |
|   | Nature of losses                          |   |    |   |
|   | Foreign exchange - travel and subsistence |   | 7  | 5 |
|   | Total                                     |   | 7  | 5 |

All losses are written off in accordance with the losses and debt policies and chapters 9, 11 and 12 of the Treasury Regulations.

#### Notes to the Annual Financial Statements for the r ended 31 March 2015

| tor | the | year | ended | 31 | March | 201 | 5 |
|-----|-----|------|-------|----|-------|-----|---|
|     |     |      |       |    |       |     |   |

|   |   |          | 2014/15   | 2013/14   |
|---|---|----------|-----------|-----------|
|   |   | Note     | R'000     | R'000     |
| 8 | Transfers and Subsidies                             |          |           |           |
|   | Provinces and municipalities                        | 35       | 9         | 9         |
|   | Departmental agencies and accounts                  | ANNEX 1A | 1 321 643 | 786 547   |
|   | Foreign governments and international organisations | ANNEX 1C | 23 724    | 20 902    |
|   | Public corporations and private enterprises         | ANNEX 1B | 406 627   | 783 078   |
|   | Non-profit institutions                             | ANNEX 1D | 110       | 403       |
|   | Households  | ANNEX 1E | 467       | 994       |
|   | Total   |          | 1 752 580 | 1 591 933 |
|   |   |          |           |           |

Departmental agencies and accounts: The increase is mainly due to Universal Service and Access Fund: Broadcasting digital migration - Set Top Box Subsidies, antennae and installation costs. See also annexure 1A.

#### 9 Expenditure for capital assets

| Tangible assets               |    | 10 213     | 2 654     |
|-------------------------------|----|------------|-----------|
| Machinery and equipment       | 31 | 10 213     | 2 654     |
|                               |    |            |           |
| Intangible assets             |    | 205        | 72        |
| Intangible assets<br>Software | 32 | <b>205</b> | <b>72</b> |

#### 9.1 Analysis of funds utilised to acquire capital assets - 2014/15

|                         | Voted Funds | Aid<br>assistance | TOTAL  |
|-------------------------|-------------|-------------------|--------|
|                         | R'000       | R'000             | R'000  |
| Tangible assets         | 10 213      | -                 | 10 213 |
| Machinery and equipment | 10 213      | -                 | 10 213 |
| Intangible assets       | 205         | -                 | 205    |
| Software                | 205         | -                 | 205    |
| Total                   | 10 418      | -                 | 10 418 |

#### Notes to the Annual Financial Statements for the year ended 31 March 2015

## 9.2 Analysis of funds utilised to acquire capital assets -

2013/14

|             | Aid  |  |
|-------------|--|--|
| Voted Funds | assistance                                 | TOTAL  |
| R'000       | R'000                                      | R'000  |
| 2 654       | -  | 2 654  |
| 2 654       | -  | 2 654  |
| 72          | -  | 72   |
| 72          | -  | 72   |
| 2 726       | -  | 2 726  |
|             | <b>R'000</b><br>2 654<br>2 654<br>72<br>72 | Voted Funds         assistance           R'000         R'000           2 654         -           2 654         -           72         -           72         - |

|    |      |  |      | 2014/15 | 2013/14 |
|----|------|--|------|---------|---------|
|    |      |  | Note | R'000   | R'000   |
| 10 | Unau | thorised Expenditure   |      |         |         |
|    | 10.1 | Reconciliation of unauthorised expenditure   |      |         |         |
|    |      | Opening balance  |      | 4 741   | -       |
|    |      | Unauthorised expenditure - discovered in the current year (as restated)                    |      | -       | 4 741   |
|    |      | Unauthorised expenditure awaiting authorisation / written off                              |      | 4 741   | 4 741   |
|    | 10.2 | Analysis of unauthorised expenditure awaiting<br>authorisation per economic classification |      |         |         |
|    |      | Transfers and subsidies  |      | 4 741   | 4 741   |
|    |      | Total  |      | 4 741   | 4 741   |
|    | 10.3 | Analysis of unauthorised expenditure awaiting authorisation per type                       |      |         |         |
|    |      | Unauthorised expenditure relating to overspending of                                       |      |         |         |
|    |      | the vote or a main division within the vote  |      | 4 741   | 4 741   |
|    |      | Total  |      | 4 741   | 4 741   |



#### Notes to the Annual Financial Statements for the year ended 31 March 2015

| loi lile year endea 31       |   |   |  |
|------------------------------|---|---|--|
|                              |   | 2014/15   | 2013/14  |
|                              | Note  | R'000   | R'000  |
| Cash Equivalents             |   |   |  |
| ed Paymaster General Account |   | 48 713  | 9 268  |
| nd                           |   | 35  | 35   |
| (Domestic)                   |   | 32  | 118 968  |
|                              |   | 48 780  | 128 271  |
| 1                            | Cash Equivalents<br>ed Paymaster General Account<br>and<br>s (Domestic) | Cash Equivalents<br>ed Paymaster General Account<br>and | 2014/15<br>Note R'000<br>Cash Equivalents<br>ed Paymaster General Account 48 713<br>and 35<br>is (Domestic) 32 |

The decrease is mainly due to fewer funds paid into the Department's account on 31 March 2015 that could not be transferred to the NRF.

#### 12 Other Financial Assets

#### Non-Current

| Local                                    |     |     |
|--|-----|-----|
| Deposit Municipality                     | 199 | 200 |
| Total                                    | 199 | 200 |
| Foreign                                  |     |     |
| Security deposit - Gaborone              | 40  | 71  |
| Total                                    | 40  | 71  |
| Total Non-Current other financial assets | 239 | 271 |
|  |     |     |
| Prepayments and Advances                 |     |     |
| <b>-</b>                                 |     |     |

| Total                  | -    | 1 719 | 1 696 |
|------------------------|------|-------|-------|
| Advances paid          | 13.1 | 1 584 | 1 588 |
| Travel and subsistence |      | 135   | 108   |

#### 13.1 Advances paid

| National Departments | Annex 6 | 1 584 | 1 588 |
|----------------------|---------|-------|-------|
| Total                |         | 1 584 | 1 588 |

Advances paid National Departments: Outstanding invoices/claims from Department of International Relations and Cooperation and GCIS.

|             | Notes t | o the Annue | al Financio | Il Statements |       |         |
|-------------|---------|-------------|-------------|---------------|-------|---------|
|             | for t   | he year en  | ded 31 Mo   | arch 2015     |       |         |
|             |         |             |             | 2014/15       |       | 2013/14 |
|             |         | Less        |             |               |       |         |
|             |         | than        | One to      |               |       |         |
|             |         | one         | three       | Older than    |       |         |
|             |         | year        | years       | three years   | Total |         |
|             | Note    | R'000       | R'000       | R'000         | R'000 | R'000   |
| Receivables |         |             |             |               |       |         |

| 14 | Receivables                |                |     |     |       |       |       |
|----|----------------------------|----------------|-----|-----|-------|-------|-------|
|    | Claims recoverable         | 14.1 - Annex 4 | 154 | -   | -     | 154   | 237   |
|    | Recoverable<br>expenditure | 14.2           | -   | -   | 1 649 | 1 649 | 1 649 |
|    | Staff debt                 | 14.3           | 174 | 132 | 10    | 316   | 222   |
|    | Other debtors              | 14.4           | 249 | 275 | 4 433 | 4 957 | 5 309 |
|    | Total                      |                | 577 | 407 | 6 092 | 7 076 | 7 417 |

|      |                      |      | 2014/15 | 2013/14 |
|------|----------------------|------|---------|---------|
|      |                      | Note | R'000   | R'000   |
| 14.1 | Claims recoverable   | 14   |         |         |
|      | National Departments |      | 154     | 237     |
|      | Total                |      | 154     | 237     |

Claims for DPSA, COGTA and Economic Development. See also annexure 4.

| 14.2 | Recoverable expenditure (disallowance accounts)           | 14  |       |       |
|------|---|-----|-------|-------|
|      | Disallowance payments - fraud                             |     | 1 649 | 1 649 |
|      | Total   |     | 1 649 | 1 649 |
|      | Fraudulant orders and invoices to the amount of R1 649 12 | 20. |       |       |
|      |   |     |       |       |
| 14.3 | Staff debt  | 14  |       |       |
|      | Debt accounts   |     | 316   | 222   |
|      |   |     |       |       |

316

222

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Total

# Notes to the Annual Financial Statements

for the year ended 31 March 2015

|       | · · · · · · · · · · · · · · · · · · ·         |      |            |            |
|-------|---|------|------------|------------|
|       |   |      | 2014/15    | 2013/14    |
|       |   | Note | R'000      | R'000      |
| 14.4  | Other debtors                                 | 14   |            |            |
|       | Ex-employees                                  |      | 348        | 856        |
|       | Suppliers                                     |      | 4 593      | 4 289      |
|       | Clearing accounts                             |      | 4          | 2          |
|       | Non-employees                                 |      | 12         | 15         |
|       | SARS income tax                               |      | -          | 145        |
|       | Medical aid                                   |      | -          | 1          |
|       | Pension fund                                  |      |            | 1          |
|       | Total   |      | 4 957      | 5 309      |
| 14.5  | Fruitless and wasteful expenditure            | 14   |            |            |
|       | Opening balance                               |      | -          | -          |
|       | Less amounts recovered                        |      | 11         | 22         |
|       | Less amounts written off                      |      | 96         | 438        |
|       | Transfers from note 28 Fruitless and Wasteful |      |            |            |
|       | expenditure                                   |      | (107)      | (460)      |
|       | Total   |      |            |            |
| Inves | tments  |      |            |            |
| Non-  | Current                                       |      |            |            |
| Sho   | ares and other equity                         |      |            |            |
| Tell  | kom SA Limited                                |      | 2 070 380  | 2 070 380  |
| Sou   | uth African Post Office Limited               |      | 200 940    | 200 940    |
| Ser   | ntech (Pty) (Ltd)                             |      | 1          | 1          |
| Vo    | dacom Group Limited                           |      | 12 173 839 | 12 173 839 |
| Total |   |      | 14 445 160 | 14 445 160 |
| Total | non-current                                   |      | 14 445 160 | 14 445 160 |
| Analy | vsis of non-current investments               |      |            |            |
| Oper  | ning balance                                  |      | 14 445 160 | 14 445 160 |
| Closi | ng balance                                    |      | 14 445 160 | 14 445 160 |
|       |   |      |            |            |

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15

#### Notes to the Annual Financial Statements for the year ended 31 March 2015

|   |                     |      | 2014/15 | 2013/14 |  |
|---|---------------------|------|---------|---------|--|
|   |                     | Note | R'000   | R'000   |  |
| 5 | Loans               |      |         |         |  |
|   | Public corporations |      | 27 391  | 27 391  |  |
|   | Total               |      | 27 391  | 27 391  |  |
|   |                     |      |         |         |  |
|   | Analysis of Balance |      |         |         |  |
|   | Opening balance     |      | 27 391  | 27 391  |  |
|   | Closing balance     |      | 27 391  | 27 391  |  |

The amount of R27, 4 million was made available to the SABC as permanent capital and is not repayable. Interest at 6% per annum is payable on the loan amount. Section 30 (2) of the Exchequer Act, (Act No 66 of 1975) refers.

#### 17 Voted Funds to be Surrendered to the Revenue Fund

16

| Closing balance                                  | 54 981   | 14 072  |
|--|----------|---------|
| Paid during the year                             | (14 072) | (3 813) |
| Add: Unauthorised expenditure for current year   | -        | 4 741   |
| Transfer from statement of financial performance | 54 981   | 9 331   |
| Opening balance                                  | 14 072   | 3 813   |

The increase is mainly due to under spending of voted funds in the 2014/2015 financial year.

#### 18 Departmental revenue and NRF Receipts to be surrendered to the Revenue Fund

| Opening balance<br>Transfer from Statement of Financial Performance | 126 073<br>1 672 004 | 392 278<br>1 711 942 |
|---|----------------------|----------------------|
| Paid during the year  | (1 797 941)          | (1 978 147)          |
| Closing balance   | 136                  | 126 073              |

The decrease is mainly due to fewer funds paid into the Department's account on 31 March 2015 that could not be transferred to the NRF.

| 19 Payables - current |      |       |     |
|-----------------------|------|-------|-----|
| Clearing accounts     | 19.1 | 231   | 60  |
| Other payables        | 19.2 | 5017  | 52  |
| Total                 | =    | 5 248 | 112 |



### Notes to the Annual Financial Statements

| for the year ended 31 March 2015 |
|----------------------------------|
|----------------------------------|

|      | Ior the year ended of h                         |      |         |         |
|------|---|------|---------|---------|
|      |   |      | 2014/15 | 2013/14 |
|      |   | Note | R'000   | R'000   |
| 19.1 | Clearing accounts                               | 19   |         |         |
|      | Salary deductions                               |      | 182     | 32      |
|      | Leave days to be utilised for Departmental debt |      | 21      | -       |
|      | State guarantee                                 |      | 28      | 28      |
|      | Total   |      | 231     | 60      |
| 19.2 | Other payables                                  | 19   |         |         |
|      | SARS - USF license fees                         |      | 4 998   | 33      |
|      | Supplier invoices - legal dispute               |      | 19      | 19      |
|      | Total   |      | 5 017   | 52      |
|      |   |      |         |         |

The increase is mainly due to funds paid by ICASA into the Department's account on 31 March 2015 that could not be transferred to the NRF.

#### 20 Net cash flow available from operating activities

| Net surplus/(deficit) as per Statement of Financial<br>Performance | 1 726 985   | 1 721 273   |
|--|-------------|-------------|
| Add back non cash/cash movements not deemed operating activities   | (3 462 862) | (3 688 818) |
| (Increase)/decrease in receivables – current                       | 341         | 1 144       |
| (Increase)/decrease in prepayments and advances                    | (23)        | (695)       |
| Increase/(decrease) in payables – current                          | 5 1 3 6     | (1 622)     |
| Proceeds from sale of investments                                  | (1 666 721) | (1 708 130) |
| Expenditure on capital assets                                      | 10 418      | 2 726       |
| Surrenders to Revenue Fund   | (1 812 013) | (1 981 960) |
| Surrenders to RDP Fund/Donor                                       | -           | (281)       |
| Net cash flow generated by operating activities                    | (1 735 877) | (1 967 545) |

#### Notes to the Annual Financial Statements for the year ended 31 March 2015 2014/15 2013/14 R'000 R'000 Note 21 Reconciliation of cash and cash equivalents for cash flow purposes Consolidated Paymaster General account 48 745 9 268 Cash on hand 35 35 Cash with commercial banks (Local) 118 968 Total 48 780 128 271 22 Contingent liabilities and contingent assets 22.1 Contingent liabilities Liable to Nature 192 Housing loan guarantees **Employees** Annex 3A 142 369 751 110 912 Other guarantees Annex 3A Claims against the Department 813 086 801 995 Annex 3B Total 1 182 979 913 099

The increase is mainly due to a guarantee issued in respect of the South African Post Office Ltd. See annexure 3A.

#### 22.2 Contingent assets

| Nature of contingent asset       |         |       |
|----------------------------------|---------|-------|
| Counter claim submitted          | 4 853   | 4 409 |
| Payment of legal costs           | 266     | 266   |
| SAPO TBVC States loan conversion | 287 176 |       |
| Total                            | 292 295 | 4 675 |

SAPO has a loan stemming from the former TBVC States Posts and Telecommunications Reorganisation Act. SAPO applied to the Department to convert this loan into share capital and shares will be issued to Government as compensation.

#### Notes to the Annual Financial Statements for the year ended 31 March 2015

|    | for the year chaed of Major 2010 |         |         |
|----|----------------------------------|---------|---------|
|    |                                  | 2014/15 | 2013/14 |
|    | Note                             | R'000   | R'000   |
| 23 | Commitments                      |         |         |
|    | Current expenditure              | 18 365  | 27 019  |
|    | Approved and contracted          | 16 427  | 27 019  |
|    | Approved but not yet contracted  | 1 938   | -       |
|    | Capital Expenditure              | 4 903   | 748     |
|    | Approved and contracted          | 4 903   | 748     |
|    | Total Commitments                | 23 268  | 27 767  |
|    |                                  |         |         |

African Communication Research - was to expire in 2014 and to work is yet to be completed. The commitments for cleaning and security services are for more than a year.

#### 24 Accruals and payables not recognised

| Listed by economic classification          | 30 days     | 30+ days | Total  | Total  |
|--|-------------|----------|--------|--------|
| Goods and services                         | 15 163      | 2 389    | 17 552 | 28 058 |
| Capital assets                             | 620         | -        | 620    | 187    |
| Total                                      | 15 783      | 2 389    | 18 172 | 28 245 |
| Listed by programme level                  |             |          |        |        |
| Administration                             |             |          | 16 645 | 13 937 |
| ICT International Affairs                  |             |          | 290    | 1 268  |
| Policy, Research and Capacity Development  |             |          | 404    | 10 434 |
| Broadcasting and Communications Regulation | and Support |          | 259    | 26     |
| ICT Infrastructure Support                 |             |          | 574    | 2 580  |
| Total                                      |             | =        | 18 172 | 28 245 |

The decrease in Accruals is due to less invoices being submitted to the Department after 31 March 2015.

#### Notes to the Annual Financial Statements for the year ended 31 March 2015

|    |                                   |      | 2014/15 | 2013/14 |
|----|-----------------------------------|------|---------|---------|
|    |                                   | Note | R'000   | R'000   |
| 25 | Employee benefits                 |      |         |         |
|    | Leave entitlement                 |      | 7 588   | 6 939   |
|    | Service bonus (Thirteenth cheque) |      | 4 126   | 4 089   |
|    | Performance awards                |      | 1 961   | 2 890   |
|    | Capped leave commitments          |      | 3 088   | 3 1 1 1 |
|    | Long service awards               |      | 98      | 101     |
|    | Total                             |      | 16 861  | 17 130  |
|    |                                   |      |         |         |

Leave entitlement: The leave cycle is from January to December whilst the financial reporting period is from April to March. Officials are entitled to leave as and when required and not as accrued. Debit leave days (exceeding accruals allowed) included above is 74.98 days with a monetary value of R159 834.07. Officials are entitled to leave as and when required and not as accrued. Debit leave days (exceeding accruals allowed) included above is 76.61 days with a monetary value of R126 820.84.

#### 26 Lease commitments

#### 26.1 Operating leases expenditure

| 2014/15                                | Machinery<br>and<br>equipment | Total |
|--|-------------------------------|-------|
|  | R'000                         | R'000 |
| Not later than 1 year                  | 1 128                         | 1 128 |
| Later than 1 year and not later than 5 |                               |       |
| years                                  | 1 142                         | 1 142 |
| Total lease commitments                | 2 270                         | 2 270 |

| 2013/14                                      | Machinery<br>and<br>equipment Total |       |  |
|--|-------------------------------------|-------|--|
|  | R'000                               | R'000 |  |
| Not later than 1 year                        | 1 088                               | 1 088 |  |
| Later than 1 year and not later than 5 years | 1 035                               | 1 035 |  |
| Total lease commitments                      | 2 123                               | 2 123 |  |
| Leases in respect of photo copy<br>machines  |                                     |       |  |

#### Notes to the Annual Financial Statements

for the year ended 31 March 2015

| 2013/14 |
|---------|
| R'000   |
|         |
|         |
| 121 858 |
| 29      |
| 121 887 |
| 28 640  |
| 44 910  |
| (594)   |
| 194 843 |
|         |
| 72 985  |
| 121 858 |
| 194 843 |
|         |

A complete irregular expenditure register exists with detail information with regard to the above.

| 2014/15 |
|---------|
| R'000   |

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#### 27.2 Details of irregular expenditure - current year

| Incident                               | Disciplinary steps taken/criminal<br>proceedings |     |
|--|--|-----|
| Procurement procedures not followed    | In process                                       | 305 |
| Procurement procedures not<br>followed | In process                                       | 418 |
| Procurement procedures not<br>followed | In process                                       | 286 |
| Procurement procedures not<br>followed | In process                                       | 150 |
| Procurement procedures not<br>followed | In process                                       | 3   |
| Procurement procedures not followed    | In process                                       | 2   |



|              |   | Annual Financial Statements<br>ar ended 31 March 2015 |                  |         |
|--------------|---|---|------------------|---------|
|              |   |   | 2014/15<br>R'000 |         |
|              | Procurement procedures not                                  |   | 4                |         |
|              | followed<br>Procurement procedures not                      | In process  | 4                |         |
|              | followed  | In process  | 14               |         |
|              | Total   |   | 1 182            |         |
| 27.3         | Details of irregular expenditure under                      | investigation   |                  |         |
|              | Incident  |   |                  |         |
|              | Recruitment procedure not adhered to                        | in 2010/11 financial year                             | 330              |         |
|              | America Express Card: ITU-R Joint Task T                    | eam reported in 2013/14                               | 2 595            |         |
|              | Carol Bouwer Designs reported in 2013,                      | /14   | 10 000           |         |
|              | Media Corner payments reported in 20                        | 113/14  | 58 724           |         |
|              | Total   |   | 71 649           |         |
|              |   |   |                  | 2013/14 |
|              |   | Note  |                  | R'000   |
| 27.4         | Prior period error  | 27  |                  |         |
|              | Relating to 2013/14   |   |                  | 29      |
|              | Overtime January 2014 to March 2014<br>withdrawal of policy | paid after  |                  | 29      |
|              |   |   | 2014/15          | 2013/14 |
| Fruit        | less and wasteful expenditure                               | Note  | R'000            | R'000   |
| <b>28</b> .1 | Reconciliation of fruitless and wastefu                     | I expenditure   |                  |         |
|              | Opening balance   |   | 12 380           | 12 098  |
|              | Prior period error  |   | -                | (7      |
|              | As restated   |   | 12 380           | 12 09   |
|              | Fruitless and wasteful expenditure – rela                   | ating to current year                                 | 21               | 749     |
|              | Less: Amounts transferred to receivable                     | es for recovery 14.5                                  | (107)            | (460    |
|              | Fruitless and wasteful expenditure awa                      | aiting resolution                                     | 12 294           | 12 380  |
| 28.2         | Analysis of awaiting resolution per eco                     | onomic classification                                 |                  |         |
|              |   |   |                  |         |
|              | Current   |   | 12 294           | 12 380  |

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#### Notes to the Annual Financial Statements for the year ended 31 March 2015 28.3 Analysis of Current Year's Fruitless and wasteful expenditure Disciplinary steps taken/ 2014/15 Incident R'000 criminal proceedings Note Damaged hired vehicles In process - R4 270.17 condoned 10 No Shows In process - R1 388.50 condoned 4 Interest None - amounts condoned 6 Traffic fines Amounts recovered from officials 1 21 Total

A complete fruitless and wasteful expenditure register exists with detail information with regard to the above.

| 28.4 | Prior period error   | Note | 2013/14 |  |
|------|--|------|---------|--|
|      |  |      | R'000   |  |
|      | Nature of prior period error   | 28   |         |  |
|      | Relating to 2011/12  |      | (7)     |  |
|      | Incorrect amount disclosed   |      | (7)     |  |
|      | Relating to 2013/14  |      | (25)    |  |
|      | Incorrectly placed on register after investigation                       |      | (26)    |  |
|      | Case and amount of prior period only identified and disclosed in 2014/15 |      | 1       |  |
|      | Total  |      | (32)    |  |

|    |                          | No. of<br>Individuals | 2014/15<br>R'000 | 2013/14<br>R'000 |
|----|--------------------------|-----------------------|------------------|------------------|
| 29 | Key management personnel |                       |                  |                  |
|    | Political office bearers | 4                     | 3 952            | 3 867            |
|    | Officials:               |                       |                  |                  |
|    | Level 15 to 16           | 12                    | 12 947           | 12 003           |
|    | Level 14                 | 6                     | 5 077            | 6 644            |
|    | Total                    | _                     | 21 976           | 22 514           |

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### Notes to the Annual Financial Statements

|    | for the year ended 31 March 2015 |      |         |         |  |
|----|----------------------------------|------|---------|---------|--|
|    |                                  |      | 2014/15 | 2013/14 |  |
|    |                                  | Note | R'000   | R'000   |  |
| 30 | Impairment: other                |      |         |         |  |
|    | Debtors                          |      | 6 085   | 6 583   |  |
|    | Total                            |      | 6 085   | 6 583   |  |

#### 31 Movable Tangible Capital Assets

MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2015

|                                | Opening<br>balance | Additions | Disposals | Closing<br>balance |
|--------------------------------|--------------------|-----------|-----------|--------------------|
|                                | R'000              | R'000     | R'000     | R'000              |
| MACHINERY AND EQUIPMENT        | 62 719             | 10 213    | 1 384     | 71 548             |
| Transport assets               | 3 279              | 2 384     | 931       | 4 732              |
| Computer equipment             | 30 059             | 6 226     | 431       | 35 890             |
| Furniture and office equipment | 10 576             | 890       | -         | 11 466             |
| Other machinery and equipment  | 18 769             | 713       | 22        | 19 460             |
|                                |                    |           |           |                    |
| TOTAL MOVABLE TANGIBLE CAPITAL |                    |           |           |                    |
| ASSETS                         | 62 719             | 10 213    | 1 384     | 71 548             |

#### 31.1 Additions

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ADDITIONS TO MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2015

|                                | Cash   | Non-cash | Total  |
|--------------------------------|--------|----------|--------|
|                                | R'000  | R'000    | R'000  |
| MACHINERY AND EQUIPMENT        | 10 213 | -        | 10 213 |
| Transport assets               | 2 384  | -        | 2 384  |
| Computer equipment             | 6 226  | -        | 6 226  |
| Furniture and office equipment | 890    | -        | 890    |
| Other machinery and equipment  | 713    | -        | 713    |
|                                |        |          |        |
| TOTAL ADDITIONS TO MOVABLE     |        |          |        |
| TANGIBLE CAPITAL ASSETS        | 10 213 | -        | 10 213 |

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#### Notes to the Annual Financial Statements for the year ended 31 March 2015

#### 31.2 Disposals

#### DISPOSALS OF MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2015

|                                    | Transfer out<br>or destroyed<br>or scrapped<br>R'000 | Total<br>disposals<br>R'000 | Cash received<br>Actual<br>R'000 |
|------------------------------------|--|-----------------------------|----------------------------------|
| MACHINERY AND EQUIPMENT            | 1 384  | 1 384                       |                                  |
| Transport assets                   | 931  | 931                         | -                                |
| Computer equipment                 | 431  | 431                         | -                                |
| Furniture and office equipment     | -  | -                           | -                                |
| Other machinery and equipment      | 22   | 22                          | -                                |
| TOTAL DISPOSAL OF MOVABLE TANGIBLE |  |                             |                                  |
| CAPITAL ASSETS                     | 1 384  | 1 384                       |                                  |

#### 31.3 Movement for 2013/14

|                                | Opening I | rior period |           |           | Closing |
|--------------------------------|-----------|-------------|-----------|-----------|---------|
|                                | balance   | error       | Additions | Disposals | balance |
|                                | R'000     | R'000       | R'000     | R'000     | R'000   |
| MACHINERY AND EQUIPMENT        | 59 651    | 1 764       | 2 683     | 1 379     | 62 719  |
| Transport assets               | 3 279     | -           | -         | -         | 3 279   |
| Computer equipment             | 28 811    | 871         | 1 609     | 1 196     | 30 059  |
| Furniture and office equipment | 9 873     | 21          | 729       | 47        | 10 576  |
| Other machinery and equipment  | 17 688    | 872         | 345       | 136       | 18 769  |
| TOTAL MOVABLE TANGIBLE CAPITAL |           |             |           |           |         |
| ASSETS                         | 59 651    | 1 764       | 2 683     | 1 379     | 62 719  |
|                                |           |             |           |           | 2013/14 |
|                                |           |             |           |           | R'000   |

| Total  | (494) |
|--|-------|
| Asset disposals identified in the 2013/14 financial year not recorded  | (523) |
| Assets donated in the 2013/14 financial year and an asset purchased a long time ago not recorded in the asset register | 29    |
| Relating to 2013/14  | (494) |



#### Notes to the Annual Financial Statements for the year ended 31 March 2015

#### 31.4 Minor assets

#### MOVEMENT IN MINOR ASSETS PER THE ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2015

|                    | Intangible<br>assets | Machinery<br>and<br>equipment | Total  |
|--------------------|----------------------|-------------------------------|--------|
|                    | R'000                | R'000                         | R'000  |
| Opening balance    | 2                    | 11 158                        | 11 160 |
| Additions          | -                    | 190                           | 190    |
| Disposals          | -                    | 1                             | 1      |
| TOTAL MINOR ASSETS | 2                    | 11 347                        | 11 349 |

|                                | Intangible<br>assets | Machinery<br>and<br>equipment | Total |
|--------------------------------|----------------------|-------------------------------|-------|
| Number of R1 minor assets      | -                    | 146                           | 146   |
| Number of minor assets at cost | 2                    | 4 450                         | 4 452 |
| TOTAL NUMBER MINOR ASSETS      | 2                    | 4 596                         | 4 598 |

#### Minor assets

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#### MOVEMENT IN MINOR ASSETS PER THE ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2014

|                    | Machinery<br>Intangible and<br>assets equipment |        | Intangible and |  | Intangible and |  | Intangible and |  | Intangible |  | Total |
|--------------------|---|--------|----------------|--|----------------|--|----------------|--|------------|--|-------|
|                    | R'000   | R'000  | R'000          |  |                |  |                |  |            |  |       |
| Opening balance    | 51  | 10 888 | 10 939         |  |                |  |                |  |            |  |       |
| Prior period error | -   | 106    | 106            |  |                |  |                |  |            |  |       |
| Additions          | 96  | 286    | 382            |  |                |  |                |  |            |  |       |
| Disposals          | 145   | 122    | 267            |  |                |  |                |  |            |  |       |
| TOTAL MINOR ASSETS | 2   | 11 158 | 11 160         |  |                |  |                |  |            |  |       |

|                                | Intangible<br>assets | Machinery<br>and<br>equipment | Total |
|--------------------------------|----------------------|-------------------------------|-------|
| Number of R1 minor assets      | -                    | 143                           | 143   |
| Number of minor assets at cost | 2                    | 4 527                         | 4 529 |
| TOTAL NUMBER MINOR ASSETS      | 2                    | 4 670                         | 4 672 |

#### Notes to the Annual Financial Statements for the year ended 31 March 2015

#### 31.5 Movable assets written off

#### MOVABLE ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2015

|                                  | Intangible<br>assets<br>R'000 | Machinery<br>and<br>equipment<br>R'000 | Total<br>R'000 |
|----------------------------------|-------------------------------|--|----------------|
| Assets written off               | -                             | . 77                                   | 77             |
| TOTAL MOVABLE ASSETS WRITTEN OFF | -                             | . 77                                   | 77             |

#### MOVABLE ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2014

|                                  | Intangible<br>assets<br>R'000 | Machinery<br>and<br>equipment<br>R'000 | Total<br>R'000 |
|----------------------------------|-------------------------------|--|----------------|
| Assets written off               | -                             | 36                                     | 36             |
| TOTAL MOVABLE ASSETS WRITTEN OFF | -                             | 36                                     | 36             |

#### 32 Intangible Capital Assets

#### MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2015

|   | Opening<br>balance | Additions | Disposals | Closing<br>balance |
|---|--------------------|-----------|-----------|--------------------|
|   | R'000              | R'000     | R'000     | R'000              |
| Software  | 8 402              | 205       | 7 557     | 1 050              |
| Patents, licences, copyright, brand names, trademarks | 369                | -         | -         | 369                |
| TOTAL INTANGIBLE CAPITAL ASSETS                       | 8 771              | 205       | 7 557     | 1 419              |

#### 32.1 ADDITIONS TO INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2015

|  | Cash  | Non-cash | Total |
|--|-------|----------|-------|
|  | R'000 | R'000    | R'000 |
|  |       |          |       |
| Software                                     | 205   | -        | 205   |
| TOTAL ADDITIONS TO INTANGIBLE CAPITAL ASSETS | 205   |          | 205   |



#### Notes to the Annual Financial Statements for the year ended 31 March 2015

#### 32.2 Disposals

#### DISPOSALS OF INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2015

|   | Transfer out<br>or destroyed<br>or scrapped | Total<br>disposals | Cash received<br>Actual |
|---|---|--------------------|-------------------------|
|   | R'000                                       | R'000              | R'000                   |
| Software                                    | 7 557                                       | 7 557              | -                       |
| TOTAL DISPOSAL OF INTANGIBLE CAPITAL ASSETS | 7 557                                       | 7 557              | -                       |

#### 32.3 Movement for 2013/14

#### MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2014

|  | Opening<br>balance | Additions | Closing<br>balance |
|--|--------------------|-----------|--------------------|
|  | R'000              | R'000     | R'000              |
| Software   | 8 330              | 72        | 8 402              |
| Patents, licences, copyright, brand names,<br>trademarks | 369                | -         | 369                |
| TOTAL INTANGIBLE CAPITAL ASSETS                          | 8 699              | 72        | 8 771              |

#### 33 Immovable Tangible Capital Assets

MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2015

|  | Opening<br>balance | Additions | Disposals | Closing<br>balance |
|--|--------------------|-----------|-----------|--------------------|
|  | R'000              | R'000     | R'000     | R'000              |
| BUILDINGS AND OTHER FIXED<br>STRUCTURES    | 18                 | -         | -         | 18                 |
| Non-residential buildings                  | 18                 | -         | -         | 18                 |
|  |                    |           |           |                    |
| TOTAL IMMOVABLE TANGIBLE CAPITAL<br>ASSETS | 18                 | -         | -         | 18                 |



### Notes to the Annual Financial Statements

for the year ended 31 March 2015

#### 33.1 Movement for 2013/14

MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2014

|                                  | Opening<br>balance<br>R'000 | Prior period<br>error<br>R'000 | Additions<br>R'000 | Disposals<br>R'000 | Closing<br>balance<br>R'000 |
|----------------------------------|-----------------------------|--------------------------------|--------------------|--------------------|-----------------------------|
| <b>BUILDINGS AND OTHER FIXED</b> |                             |                                |                    |                    |                             |
| STRUCTURES                       | 18                          | -                              | -                  | -                  | 18                          |
| Non-residential buildings        | 18                          | -                              | -                  | -                  | 18                          |
| TOTAL IMMOVABLE TANGIBLE         |                             |                                |                    |                    |                             |
| CAPITAL ASSETS                   | 18                          | -                              | -                  | -                  | 18                          |
|                                  |                             |                                |                    |                    | 2013/14<br>R'000            |
| Prior period error               |                             |                                |                    |                    |                             |
| Expenditure                      |                             |                                |                    |                    |                             |
| Goods and services: Inventory as | set distribution            |                                |                    |                    | 8 842                       |

#### Transfer payments: Public Corporation and Private Enterprises Net effect

34

The Department entered into a contract with a service provider and incorrectly recorded payment for community radio stations as transfer payments instead of Inventory: Assets distribution. Corrections are made in accordance with National Treasury Guidelines.

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#### 35 Non-adjusting events after the reporting date

- **35.1** The President has signed a proclamation for the reconfiguration of National Departments on 25 May 2014. The existing Department of Communications was affected by the change as it is now called the Department of Telecommunications and Postal Services (DTPS). The proclamation also resulted in the Department of Telecommunications and Postal Services been allocated two additional State Owned agencies in the form of Broadband Infraco and the State Information Technology Agency (SITA), previously under the control of Department of Public Enterprises and Department of Public Service and Administration respectively now reporting to the Department. The proclamation furthermore resulted in two existing entities namely ICASA and the SABC now reporting to the newly established Department of Communications. See also the paragraph on reconfiguration of the Department in the report of the Accounting Officer. An estimate of the financial effect cannot be made. The transfer of functions will be disclosed in the 2015/16 financial year.
- **35.2** A guarantee of R200 million was issued to the South African Post Office Ltd in May 2015 and will be disclosed in the 2015/16 financial year.

#### 36 Related party relationships

Investment entities: Telkom SA Limited; South African Post Office Limited; Vodacom Group Limited; Sentech;

#### Notes to the Annual Financial Statements for the year ended 31 March 2015

Other:

Universal Service and Access Agency of South Africa; Universal Service and Access Fund; Independent Communications Authority of South Africa; South African Broadcasting Corporation; National Electronic Media Institute of South Africa; .za Domain Name Authority; and DPW

#### **37 TRANSFER OF FUNCTIONS**

The President has signed a proclamation for the reconfiguration of National Departments on 25 May 2014. The existing Department of Communications was affected by the change as it is now called the Department of Telecommunications and Postal as it is now called the Department of Telecommunications and Postal Services (DTPS). The proclamation also resulted in the Department of Telecommunications and Postal Services been allocated two additional State Owned agencies in the form of Broadband Infraco and the State Information Technology Agency (SITA) reporting to the Department. The proclamation furthermore resulted in two existing entities namely ICASA and the SABC now reporting to the newly established Department of Communications. See also the paragraph on reorganisation of the Department in the report of the Accounting Officer. An estimate of the financial effect cannot be made. The transfer of functions will be concluded and disclosed in the 2015/16 financial year.

|      |                    |      | Bal per<br>dept       | Functions<br>per dept | Functions per dept   | Functions<br>per dept |                      |
|------|--------------------|------|-----------------------|-----------------------|----------------------|-----------------------|----------------------|
|      |                    |      | 2013/14<br>AFS before | (trans-<br>ferred) /  | (trans-<br>ferred) / | (trans-<br>ferred) /  | 2013/14<br>Bal after |
|      |                    |      | transfer              | received              | received             | received              | transfer             |
|      | Statement of       |      | 2013/14               | 2013/14               | 2013/14              | 2013/14               | 2013/14              |
| 37.1 | Financial Position | Note | R'000                 | R'000                 | R'000                | R'000                 | R'000                |
|      | ASSETS             |      |                       |                       |                      |                       |                      |
|      | Current Assets     |      | 135 362               | -                     | -                    |                       | 135 362              |
|      | Unauthorised       |      |                       |                       |                      |                       |                      |
|      | expenditure        | 10   | 4 741                 | -                     | -                    | -                     | 4 741                |
|      | Cash and cash      |      |                       |                       |                      |                       |                      |
|      | equivalents        | 11   | 128 271               | -                     | -                    | -                     | 128 271              |
|      | Prepayments and    |      |                       |                       |                      |                       |                      |
|      | advances           | 13   | 1 696                 | -                     | -                    | -                     | 1 696                |
|      | Receivables        | 14   | 654                   | -                     | -                    | -                     | 654                  |
|      | Non-Current Assets |      | 14 479 585            | -                     |                      |                       | 14 479 585           |
|      | Investments        | 15   | 14 445 160            | -                     | -                    | -                     | 14 445 160           |
|      | Receivables        | 14   | 6 763                 | -                     | -                    | _                     | 6 763                |
|      | Loans              | 16   | 27 391                | -                     | -                    | -                     | 27 391               |
|      | Other financial    |      |                       |                       |                      |                       |                      |
|      | assets             | 12   | 271                   | -                     | -                    | -                     | 271                  |
|      | TOTAL ASSETS       |      | 14 614 947            | -                     | -                    | -                     | 14 614 947           |

|   |      | to the Annual<br>the year ende                       |   |   |   |                                  |
|---|------|--|---|---|---|----------------------------------|
|   |      | Bal per<br>dept<br>2013/14<br>AFS before<br>transfer | Functions<br>per dept<br>(trans-<br>ferred) /<br>received | Functions<br>per dept<br>(trans-<br>ferred) /<br>received | Functions<br>per dept<br>(trans-<br>ferred) /<br>received | 2013/14<br>Bal after<br>transfer |
|   |      | 2013/14  | 2013/14   | 2013/14   | 2013/14   | 2013/14                          |
| LIABILITIES   | Note | R'000  | R'000   | R'000   | R'000   | R'000                            |
| <b>Current Liabilities</b>  |      | 140 257  | -   | -   | -   | 140 257                          |
| Voted funds to be<br>surrendered to the<br>Revenue Fund                 | 17   | 14 072   | -   | _   | -   | 14 072                           |
| Departmental<br>revenue and NRF<br>Receipts to be<br>surrendered to the |      |  |   |   |   |                                  |
| Revenue Fund  | 18   | 126 073  | -   | -   | -   | 126 073                          |
| Payables  | 19   | 112  | -   | -   | -   | 112                              |
| TOTAL LIABILITIES   |      | 140 257  |   |   |   | 140 257                          |
| NET ASSETS  |      | 14 474 690   | -   | -   | -   | 14 474 690                       |

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|      |   |      | to the Annual<br>the year ende                       |   |   |   |                                |
|------|---|------|--|---|---|---|--------------------------------|
|      |   |      | Bal per<br>dept<br>2013/14<br>AFS before<br>transfer | Functions<br>per dept<br>(trans-<br>ferred) /<br>received | Functions<br>per dept<br>(trans-<br>ferred) /<br>received | Functions<br>per dept<br>(trans-<br>ferred) /<br>received | 2013/1/<br>Bal afte<br>transfe |
|      |   |      | 2013/14  | 2013/14   | 2013/14   | 2013/14   | 2013/14                        |
| 37.2 | Disclosure Notes                          | Note | R'000  | R'000   | R'000   | R'000   | R'000                          |
|      | Contingent<br>liabilities                 | 22.1 | 913 099  | -   | -   | -   | 913 09                         |
|      | Contingent assets                         | 22.2 | 4 675  | -   | -   | -   | 4 67                           |
|      | Commitments                               | 23   | 27 767   | -   | -   | -   | 27 70                          |
|      | Accruals and payables not recognised      | 24   | 28 245   | -   | -   | -   | 28 24                          |
|      | Employee benefits                         | 25   | 17 130   | -   | -   | -   | 17 13                          |
|      | Lease<br>commitments -<br>operating lease | 26   | 2 123  | -   | -   | -   | 2 1:                           |
|      | Irregular<br>expenditure                  | 27   | 194 843  | -   | -   | -   | 194 84                         |
|      | Fruitless and<br>wasteful<br>expenditure  | 28   | 12 380   | -   | -   | -   | 12 38                          |
|      | Impairment                                | 30   | 6 583  | -   | -   | -   | 6 58                           |
|      | Movable tangible<br>capital assets        | 31   | 62 719   | -   | -   | -   | 62 7                           |
|      | Immovable<br>tangible capital<br>assets   | 33   | 18   | -   | -   | -   |                                |
|      | Intangible capital<br>assets              | 32   | 8 771  | -   | -   | -   | 8 7                            |
|      |   |      |  |   |   |   |                                |



| 38 STATEMENT OF CONDITIONAL/UNCONDITIONAL GRANTS PAID TO MUNICIPALITIES       TRANSFER ALLOC       TRANSFER ALLOC       Division of       Bivision of       Division of       Revenue Act       R'ODO       Clipy of Tshwane       Cape Town       Cape Town | IS PAID TO MUNICIPALITIES  TRANSFER ALLOCATION  of Act Roll Overs Adjustm | IIES<br>OCATION<br>Adjustments<br>R'000 | Total<br>Available<br>R'000 | Actual Transfer<br>R'000 | TRANSFER<br>fer Funds Withheld<br>R'000 | 2013/14<br>2013/14<br>Re-allocations by<br>National Treasury or<br>National Department<br>R'000 |
|--|---|---|-----------------------------|--------------------------|---|---|
| AME OF MUNICIPALITY  |   | .OCATION<br>Adjustments<br>R'000        | Total<br>Available<br>R'000 | Actual Transfer<br>R'000 | VSFER<br>Funds Withheld<br>R'000        | 2013/14<br>Re-allocations by<br>National Treasury or<br>National Department<br>R'000            |
| AME OF MUNICIPALITY  |   | Adjustments<br>R'000                    | Total<br>Available<br>R'000 | Actual Transfer<br>R'000 | Funds Withheld<br>R'000                 | Re-allocations by<br>National Treasury or<br>National Department<br>R'000                       |
| AME OF MUNICIPALITY  |   | R'000                                   | R'000                       |                          | R'000                                   | R'000   |
| City of Tshwane<br>Cape Town   | · · ·   |   |                             | ) «                      |   |   |
| Cape Town  |   |   |                             | >                        |   |   |
|  |   |   |                             | <b>o</b>                 |   | ,   |
| Vehicle licence fees   |   |   |                             |                          |   |   |

|   | ANNEXURE 1A<br>STATEMENT OF TRANSFERS TO DEPARTMENTAL AGENCIES AND ACCOUNTS | TRANSFER / | TRANSFER ALLOCATION |                    | TRANSFER           | ĒŖ  | 2013/14              |
|---|---|------------|---------------------|--------------------|--------------------|---|----------------------|
|   | Adjusted<br>appropriation   | Roll Overs | Adjustments         | Total<br>Available | Actual<br>Transfer | % of<br>Available<br>funds<br>transferred | Appropriation<br>Act |
| DEPARTMENT/AGENCY/ACCOUNT   | R'000   | R'000      | R'000               | R'000              | R'000              | %   | R'000                |
| Universal Service and Access Agency of South Africa: Operations   | 65 376  | 1          | I                   | 65 376             | 65 376             | 100%                                      | 060 09               |
| Universal Service and Access Fund: Operations   | 49 988  | I          | I                   | 49 988             | 49 988             | 100%                                      | 45 046               |
| Universal Service and Access Fund: Broadcasting digital migration -<br>Set Top Box Subsidies, antennae and installation costs | 291 000   | I          |                     | 000 1.62           | 291 000            | 1 00%                                     | 240 000              |
| Independent Communications Authority of South Africa: Operations  | 376 221   | I          | I                   | 376 221            | 376 221            | 100%                                      | 390 661              |
| National Electronic Media Institute of SA: Operations   | 37 859  | I          | I                   | 37 859             | 37 859             | 100%                                      | 50 746               |
| ZA Domain Name Authority: Operations  | 1 678   | I          | (1 678)             | 1                  | I                  |   |                      |
| ISETT SETA (Skills development levy)  | 264   | I          | 935                 | 1 1 99             | 1 199              | 100%                                      |                      |
| *SABC - TV Licenses   |   | I          | I                   | 1                  | I                  |   | 4                    |
| Total   | 1 322 386   | •          | (743)               | 1 321 643          | 1 321 643          |   | 786 547              |

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|  |                                  | ů                   | Communications                | ions – Vote 27   | 2                  |   |         |         |                      |
|--|----------------------------------|---------------------|-------------------------------|--|--------------------|---|---------|---------|----------------------|
|  |                                  | Annexure:<br>for th | s to the Annu<br>he year ende | Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015 | tements<br>15      |   |         |         |                      |
| ANNEXURE 1B<br>STATEMENT OF TRANSFERS/SUBSIDIES TO PUBLIC CORPORATIONS | LIC CORPORATIC                   |                     | AND PRIVATE ENTERPRISES       | ISES   |                    |   |         |         |                      |
|  |                                  | TRANSFER ALLOCATION | LOCATION                      |  |                    | EXPENDITURE                               | URE     |         | 2013/14              |
|  | Adjusted<br>appropriation<br>Act | Roll Overs          | Adjust-<br>ments              | Total<br>Available   | Actual<br>Transfer | % of<br>Available<br>funds<br>transferred | Capital | Current | Appropriation<br>Act |
| ENTERPRISE   | R'000                            | R'000               | R'000                         | R'000  | R'000              | %   | R'000   | R'000   | R'000                |
| Public corporations  |                                  |                     |                               | -  |                    |   | -       | -       |                      |
| Transfers  | 365 973                          | 1                   | •                             | 365 973  | 356 600            | 97.4%                                     | 138 805 | 217 795 | 783 032              |
| SABC: Public Broadcaster   | 661 /6                           | 1                   | 1                             | 661 /6   | 67 199             | 100.0%                                    | 1       | 661 26  | 127 055              |
| SABC: Channel Africa   | 47 413                           | I                   | I                             | 47 413   | 47 413             | 100,0%                                    | I       | 47 413  | 44 673               |
| SABC: Programme Production   | 11 183                           | I                   | I                             | 11 183   | 11 183             | 100,0%                                    | I       | 11 183  |                      |
| SABC: Community Radio Stations   | 9 373                            | I                   | I                             | 9 373  | I                  | 0.0%                                      | I       | I       |                      |
| SABC: Broadcasting digital migration<br>project                        | 62 000                           | 1                   | I                             | 62 000   | 62 000             | 100.0%                                    | 1       | 62 000  | 76 000               |
| Sentech: Digitisation - Capital  | 138 805                          | I                   | I                             | 138 805  | 138 805            | 100,0%                                    | 138 805 | I       | 529 304              |
| Sentech: African National Championship                                 | 1                                | I                   | I                             | I  | I                  |   | 1       | I       | 9 000                |
| Subsidies  | 50 000                           | I                   | 1                             | 50 000   | 50 000             | 100.0%                                    | I       | 50 000  |                      |
| SA Post Office Ltd   | 50 000                           | 1                   | 1                             | 50 000   | 50 000             | 100.0%                                    | 1       | 50 000  |                      |
| Subtotal: Public corporations  | 415 973                          | I                   | I                             | 415 973  | 406 600            | 97.7%                                     | 138 805 | 267 795 | 783 032              |

|   |                                  | ပိ                  | Communications – Vote 27       | ions – Vote 2  | 17                 |   |         |         |                      |
|---|----------------------------------|---------------------|--------------------------------|--|--------------------|---|---------|---------|----------------------|
|   |                                  | Annexure:<br>for †  | s to the Annuc<br>he year ende | Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015 | itements<br>115    |   |         |         |                      |
| ANNEXURE 1B (Continued)                                 |                                  |                     |                                |  |                    |   |         |         |                      |
| STATEMENT OF TRANSFERS/SUBSIDIES TO PUBLIC CORPORATIONS | ILIC CORPORATIO                  | NS AND PRIV         | and private enterprises        | SES  |                    |   |         |         |                      |
|   |                                  | TRANSFER ALLOCATION | LLOCATION                      |  |                    | EXPENDITURE                               | URE     |         | 2013/14              |
|   | Adjusted<br>appropriation<br>Act | Roll Overs          | Adjust-<br>ments               | Total<br>Available   | Actual<br>Transfer | % of<br>Available<br>funds<br>transferred | Capital | Current | Appropriation<br>Act |
| INAIVIE OF FUBLIC CONFORMILON /FRIVAIE<br>ENTERPRISE    | R'000                            | R'000               | R'000                          | R'000  | R'000              | %   | R'000   | R'000   | R'000                |
| Private enterprises                                     |                                  |                     |                                |  |                    |   |         |         |                      |
| Transfers   | I                                | I                   | 27                             | 27   | 27                 | 100.0%                                    | I       | 27      | 46                   |
| Claims against the state - various                      | I                                | I                   | 27                             | 27   | 27                 | 100.0%                                    | I       | 27      | 46                   |
| Subtotal: Private enterprises                           |                                  | •                   | 27                             | 27   | 27                 | 100.0%                                    | •       | 27      | 46                   |
| Total   | 415 973                          |                     | 27                             | 416 000  | 406 627            | 97.7%                                     | 138 805 | 267 822 | 783 078              |

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|  |                               | Communications - Vote 2/   | - VOTE 2/  |           |                 |                            |               |
|--|-------------------------------|--|--|-----------|-----------------|----------------------------|---------------|
|  | Annexures to the for the form | kures to the Annual Financial Stater<br>for the year ended 31 March 2015 | Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015 | 6         |                 |                            |               |
| ANNEXURE 1C  |                               |  |  |           |                 |                            |               |
| STATEMENT OF TRANSFERS TO FOREIGN GOVERNMENT AND INTERNATIONAL ORGANISATIONS | INTERNATIONAL OR              | GANISATIONS  |  |           |                 |                            |               |
|  |                               | TRANSFER A   | <b>IRANSFER ALLOCATION</b>   |           | EXPENDITURE     | ITURE                      | 2013/14       |
|  | Adjusted<br>appropriation     |  |  | Total     |                 | % of<br>Available<br>funds | Appropriation |
|  | Act                           | <b>Roll Overs</b>  | Adjustments  | Available | Actual Transfer | transferred                | Act           |
| FOREIGN GOVERNMENT/INTERNATIONAL ORGANISATION                                | R'000                         | R'000  | R'000  | R'000     | R'000           | %                          | R'000         |
| Transfers  |                               |  |  |           |                 |                            |               |
| African Telecommunication Union (ATU)  | 927                           | I  | I  | 927       | 927             | 1 00%                      | 853           |
| Universal Postal Union (UPU)   | 5 315                         | I  | I  | 5 315     | 5 314           | 1 00%                      | 4 667         |
| Pan African Postal Union (PAPU)  | 862                           | I  | I  | 862       | 861             | 1 00%                      | 753           |
| International Telecommunications Union (ITU)                                 | 16 204                        | I  | I  | 16 204    | 16 204          | 1 00%                      | 14 212        |
| Commonwealth Telecommunication Organization (CTO)                            | 418                           | I  | I  | 418       | 418             | 1 00%                      |               |
| Organisation for Economic and Cultutal Development                           | 234                           | 1  | ı  | 234       | I               | %0                         | 417           |
| Total  | 23 960                        |  | I  | 23 960    | 23 724          |                            | 20 902        |

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|  | Annexu<br>fc                     | Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015 | al Financial State<br>d 31 March 201 | ements<br>5     |                 |   |                   |
|--|----------------------------------|--|--------------------------------------|-----------------|-----------------|---|-------------------|
| ANNEXURE 1D<br>STATEMENT OF TRANSFERS TO NON-PROFIT INSTITUTIONS | SNG                              |  |                                      |                 |                 |   |                   |
|  |                                  | TRANSFER A   | TRANSFER ALLOCATION                  |                 | EXPENDITURE     | DITURE                                    | 2013/14           |
|  | Adjusted<br>appropriation<br>Act | Roll Overs   | Adiustments                          | Total Available | Actual Transfer | % of<br>Available<br>funds<br>transferred | Appropriation Act |
| NON-PROFIT INSTITUTIONS  | R'000                            | R'000  | R'000                                | R'000           | R'000           | %   | R'000             |
| Transfers  |                                  |  |                                      |                 |                 |   |                   |
| Donation of computers to Musina high school                      | I                                | I  | '                                    | ı               | ı               |   | 100               |
| Donation of computers to Tshivhase high school                   | 1                                | I  |                                      | 1               | ı               |   | 100               |
| Donation of computers to Tshikumalima high school                | I                                | I  | 1                                    | I               | I               |   | 100               |
| Donation of computers to support Mampondomise<br>Babinatlou      | 1                                | I  | I                                    | I               | I               |   | 66                |
| Donation of computers by Minister at Harare library              | 1                                | I  |                                      | 1               | 66              |   | 1                 |
| Corporate gifts for ministry at the GSMA Barcelona<br>conference | 1                                | ı  | I                                    | ı               | 11              |   |                   |
| Total  | I                                | ı  | •                                    | 1               | 110             |   | 399               |

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| ANNEXURE 1E  | Anne                             | Communications – Vote 27<br>Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015 | Communications – Vote 27<br>ures to the Annual Financial State<br>or the year ended 31 March 2014 | 7<br>tements<br>15 |                 |  |                      |
|--|----------------------------------|--|---|--------------------|-----------------|--|----------------------|
| STATEMENT OF TRANSFERS TO HOUSEHOLDS   |                                  |  |   |                    |                 |  |                      |
|  |                                  | TRANSFER A   | TRANSFER ALLOCATION   |                    | EXPEN           | EXPENDITURE                            | 2013/14              |
|  | Adjusted<br>appropriation<br>Act | Roll Overs   | Adjustments   | Total Available    | Actual Transfer | % of Available<br>funds<br>transferred | Appropriation<br>Act |
| HOUSEHOLDS   | R'000                            | R'000  | R'000   | R'000              | R'000           | %                                      | R'000                |
| Transfers  |                                  |  |   |                    |                 |  |                      |
| H/H EMPL S/BEN:LEAVE GRATUITY  | I                                | I  |   | 1                  | 401             |  | 908                  |
| H/H:PMT/REFUND&REM-ACT/GRCE  | I                                | ı  |   | ·<br>·             | 46              |  | 20                   |
| *H/H: CLAIMS AGAINST THE STATE (CASH)  | I                                |  |   |                    | I               |  | 66                   |
| Gifts for Deputy Minister's delegation that will be<br>welcoming the Deputy Minister in the Republic of<br>China on her Study Tour           | 1                                | ı  |   |                    |                 |  |                      |
| Gifts to be handed out by the Minister to his guests during international events   | 1                                |  |   | 1                  |                 |  |                      |
| Gifts (5 x Mandela coffee tables) for the Minister<br>and Deputy Minister to hand over to guests/hosts<br>during international events/visits | 1                                | I  |   |                    | N               |  |                      |
| Gifts (books of Mandela's potrait) for ministerial bilateral meetings in Korea   | 1                                | ·  |   |                    | 15              |  |                      |
| Gifts for Deputy Minister's international trips  | 1                                | I  |   | · ·                | -               |  |                      |

|   |          | Communical                            | Communications – Vote 27   | -               |                                 |                |              |
|---|----------|---------------------------------------|--|-----------------|---------------------------------|----------------|--------------|
|   | Annex    | ures to the Annu<br>for the year ende | Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015 | ements<br>5     |                                 |                |              |
| ANNEXURE 1E (Continued)<br>STATEMENT OF TRANSFERS TO HOUSEHOLDS |          |                                       |  |                 |                                 |                |              |
|   |          |                                       |  |                 |                                 |                |              |
|   |          | TRANSFER A                            | TRANSFER ALLOCATION  |                 | EXPEN                           | EXPENDITURE    | 2013/14      |
|   | Adjusted |                                       |  |                 |                                 | % of Available | Annonication |
|   | Act      | Roll Overs                            | Adjustments  | Total Available | Total Available Actual Transfer | tro            | Act          |
| HOUSEHOLDS  | R'000    | R'000                                 | R'000  | R'000           | R'000                           | %              | R'000        |
| Gifts for Europe and Asia study tours                           | I        | I                                     | -  | 1               | 2                               |                | I            |
| Total   |          | I                                     |  | •               | 467                             |                | 998          |
|   |          |                                       |  |                 |                                 |                |              |
| * Various claims.   |          |                                       |  |                 |                                 |                |              |

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| Ar<br>ANNEXURE 1F<br>STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED | Communications – Vote 27<br>Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015<br>IIPS RECEIVED  |         |         |
|--|--|---------|---------|
|  |  | 2014/15 | 2013/14 |
| NAME OF ORGANISATION   | NATURE OF GIFT, DONATION OR SPONSORSHIP  | R'000   | R'000   |
| Received in cash   |  |         |         |
| None   |  | 1       |         |
| Subtotal   |  | 1       |         |
| Received in kind   |  |         |         |
| 2013/14 Financial year   |  |         |         |
| National Institute Community Development and<br>Management (NICDAM)          | National Institute Community Development and 120 Toolkits to unemployed young people who participated in the e-Literacy Programme for Management (NICDAM)  |         |         |
| Trade, Development Cooperation Facility - EU                                 | Sponsored study tour focussing on recent international experiences in the implementation of Universal Broadband Strategies of 6 officials of the Department. The expenses were as follows: International flights = $R224$ 233.00, Hotel accommodation = $R184$ 626.27 and Ground transportation in Europe = $R14$ 954.31 |         | 424     |
| Telkom SA Limited  | Venue, meals,decor and gifts at the gala dinner after the 2013 Budget Vote debate on 21 May 2013.  |         | 361     |
| lburst   | Technical equipment at the gala dinner after the 2013 Budget Vote debate on 21 May 2013.   | 1       | 50      |
| Business Connexion   | Technical equipment at the gala dinner after the 2013 Budget Vote debate on 21 May 2013.   | 1       | 50      |
| Neotel   | Stage and lighting equipment at the gala dinner after the 2013 Budget Vote debate on 21 May 2013.  |         | 20      |

| Ar<br>ANNEXURE 1F ( <i>Continued</i> )<br>STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED | Communications – Vote 27<br>Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015<br>SHIPS RECEIVED  |         |         |
|---|---|---------|---------|
|   |   | 2014/15 | 2013/14 |
| NAME OF ORGANISATION  | NATURE OF GIFT, DONATION OR SPONSORSHIP   | R'000   | R'000   |
| Cell C  | Stage and lighting equipment at the gala dinner after the 2013 Budget Vote debate on 21 May 2013.   |         | 20      |
| Multichoice   | Entertainment at the gala dinner after the 2013 Budget Vote debate on 21 May 2013.  | 1       | 75      |
| Dark Fibre Africa   | Videography, photography and gobo lights at the gala dinner after the 2013 Budget Vote debate on 21 May 2013.   |         | 35      |
| Vodacom   | Two flight tickets and accommodation to Durban July event.  |         | 17      |
| Multichoice   | Tickets and accommodation to the South African Music Awards.  |         | 9       |
| Broadband Infraco   | Sponsorship towards the hosting of the SADC Extraordinary Meeting from 23-25 March 2014.<br>Sponsorship was made directly to the Conference Venue which is Radisson Blu hotel in Sandton.                                     |         | 50      |
| African Union Communications  | Sponsorship contribution towards the hosting of the SADC Extraordinary Ministers Gala Dinner on 25 March 2014 which was hosted at the Michel Angelo Towers. The Co-sponsorship was paid directly to the Michel Angelo Towers. |         | 20      |
| Poynting Antennas   | Sponsorship contribution towards the hosting of the SADC Extraordinary Ministers Gala Dinner on 25 March 2014 which was hosted at the Michel Angelo Towers. The Co-sponsorship was paid directly to the Michel Angelo Towers. |         | 20      |
| ZA Central Registry   | Sponsorship towards the procurement of promotional material for the SADC Extraordinary Ministers ICT meeting from 23-25 March 2014.   |         | 20      |
| Neotel  | Donation of Notepads, Pens and lanyards for delegates attending the SADC ExtraOrdinary Ministers ICT Meeting from 23-25 March 2014.   |         | ·       |

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|                                       | ANNEXURE 1F <i>(Continued)</i><br>STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED  |         |         |
|---------------------------------------|--|---------|---------|
|                                       |  | 2014/15 | 2013/14 |
| NAME OF ORGANISATION                  | NATURE OF GIFT, DONATION OR SPONSORSHIP  | R'000   | R'000   |
| Multichoice 1 X flight the not known  | 1 X flight ticket, accommodation and ticket to the Durban July event on 5 July 2014 - Amount not known.  | I       | I       |
| 2014/15 Financial year                |  |         |         |
| Spacecom Spacecom 21 Feb 2015.        | Sponsorship in the form of hosting the SADC - ITSO Satelite Training Workshop closing dinner on 21 Feb 2015.   | 17      |         |
| GSMA Sponorsh on 23 Fe known.         | Sponorship in the form of hosting the opening dinner of the SADC WRC-15 Preparatory Meeting on 23 Feb 2015. The sponor settled and paid the Garden Court hotel directly. Amount not known. |         |         |
| Inmarsat Sponsorsh<br>Feb 2015        | Sponsorship in the form of hosting the Cocktail of the SADC WRC-15 Preparatory Meeting on 24 Feb 2015  | Ø       |         |
| MTN Sponsorshi<br>on 26 Feb           | Sponsorship in the form of hosting the closing dinner of the SADC WRC - 15 Preparatory meeting on 26 Feb 2015 . The Sponor settled and paid the restaurant directly. Amount not known.     | I       |         |
| Telkom SA SOC Ltd Sponsors<br>meeting | Sponsorship in the form of memory sticks and notebooks for the SADC WRC-15 Preparatory meeting held 23-26 Feb 2015. Amount not known.  | I       |         |
| Subtotal                              |  | 25      | 1 258   |
|                                       |  |         |         |
| Total                                 |  | 25      | 1 258   |

| 2014/15                                  | 2013/14 |       |
|--|---------|-------|
| R'000                                    | R'000   |       |
|  |         |       |
|  |         |       |
| I  |         | 1     |
|  |         |       |
|  |         |       |
| I  |         | 1     |
| N. N |         | K.000 |





|  |  |                 | ▲               | Comr<br>nnexures to   | Communications – Vote 27<br>Annexures to the Annual Financial Statements | ns - Vote<br>Financial St   | 27<br>atements |   |                          |  |                   |                        |
|--|--|-----------------|-----------------|-----------------------|--|-----------------------------|----------------|---|--------------------------|--|-------------------|------------------------|
| ANNEXURE 2A  |  |                 |                 | for the p             | for the period ended 31 March 2015                                       | d 31 March                  | 2015           |   |                          |  |                   |                        |
| STATEMENT OF INVESTMENTS IN AND AMOUNTS OWING BY/TO NATIONAL/PROVINCIAL PUBLIC ENTITES | IN AND AMOUNT                                  | s owing         | BY/TO NA        | TIONAL/PROV           | VINCIAL PUBI   | LIC ENTITES                 |                |   |                          |  |                   |                        |
|  | State Entity's<br>PFMA Schedule<br>type (state |                 |                 | Number of shares held | shares held  | Cost of investment<br>R'000 | /estment<br>00 | Net Asset Value<br>of investment<br>R'000 | rt Value<br>itment<br>30 | Profit/(Loss) for the year<br>R <sup>*</sup> 000 | or the year<br>D0 | Losses gua-<br>ranteed |
| NAME OF PUBLIC ENTITY  | yearend if not<br>31 March)                    | % Held<br>14/15 | % Held<br>13/14 | 2014/15               | 2013/14  | 2014/15                     | 2013/14        | 2014/15                                   | 2013/14                  | 2014/15  | 2013/14           | Yes/No                 |
| National/Provincial Public Entity  |  |                 |                 |                       |  |                             |                |   |                          |  |                   |                        |
| Universal Service and Access<br>Agency of South Africa                                 | ЗА   | 100%            | 1 00%           | I                     | I  | I                           | I              | 1   | 1                        | 1 720  | (2 346)           | ON                     |
| Universal Service and Access<br>Fund   | ЗА   | 100%            | 1 00%           | 1                     | I  | 1                           | I              |   | I                        | 818 979  | 227 771           | Q                      |
| <sup>1</sup> Telkom SA Limited   | 7  | 39.80%          | 39.80%          | 207 038 058           | 207 038 058  | 2 070 380                   | 2 070 380      | 1   | I                        | 3 256 000  | 3 943 000         | No                     |
| <sup>2</sup> South African Post Office Ltd   | 7  | 100%            | 100%            | 200 939 821           | 200 939 821  | 200 940                     | 200 940        | I   | I                        | (1 520 253)                                      | (358 874)         | No                     |
| Independent Communications<br>Authority of South Africa                                | -  | 100%            | 1 00%           | 1                     | I  | 1                           | I              | I   | ,                        | 49 671   | 44 684            | 0<br>N                 |
| South African Broadcasting<br>Corporation  | 2  | 100%            | 1 00%           |                       |  | T                           |                | ľ   |                          | Not<br>available                                 | 678 694           | N                      |

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|   |   |              |          | Comr                     | nunicatio                 | Communications – Vote 27   | 27                |                                  |                  |                            |             |             |
|---|---|--------------|----------|--------------------------|---------------------------|--|-------------------|----------------------------------|------------------|----------------------------|-------------|-------------|
|   |   |              | ۹        | nnexures to<br>for the p | the Annual<br>eriod ender | Annexures to the Annual Financial Statements<br>for the period ended 31 March 2015 | tatements<br>2015 |                                  |                  |                            |             |             |
| ANNEXURE 2A (Continued)   |   |              |          |                          |                           |  |                   |                                  |                  |                            |             |             |
| STATEMENT OF INVESTMENTS IN AND AMOUNTS OWING BY/TO NATIONAL/PROVINCIAL PUBLIC ENTITES  | in and amount:  | S OWING      | BY/TO NA | TIONAL/PROM              | VINCIAL PUB               | LIC ENTITES  |                   |                                  |                  |                            |             |             |
|   | -   |              |          |                          | -                         |  | -                 |                                  | -                |                            | -           |             |
|   | State Entity's<br>PFMA Schedule   |              |          | -                        | -                         | Cost of investment   | vestment          | Net Asset Value<br>of investment | t Value<br>tment | Profit/(Loss) for the year | or the year | Losses gua- |
|   | type (state<br>yearend if not   | % Held       | % Held   | Number of shares held    | shares held               | R.000  | 8                 | R'000                            | 8                | R'000                      | 8           | ranteed     |
| NAME OF PUBLIC ENTITY   | 31 March)   | 14/15        | 13/14    | 2014/15                  | 2013/14                   | 2014/15  | 2013/14           | 2014/15                          | 2013/14          | 2014/15                    | 2013/14     | Yes/No      |
| National Electronic Media<br>Institute of South Africa  | ЗА  | 100%         | 1 00%    | 1                        | I                         | I  | 1                 | I                                | I                | 3 023                      | 559         | 0<br>Z      |
| <sup>3</sup> Sentech (Pty) Ltd  | 3B  | 100%         | 1 00%    | 998                      | 966                       | -  |                   | I                                | ı                | 174 564                    | 212 973     | No          |
| <sup>4</sup> Vodacom Group Limited  | 2   | 13.90%       | 13.90%   | 207 038 059              | 207 038 059               | 12 173 839   | 12 173 839        | I                                | ı                | 12 510 000                 | 13 667 000  | No          |
| TOTAL   |   |              |          | 615 016 936              | 615 016 936               | 14 445 160   | 14 445 160        | ı                                | ·                | 15 293 704                 | 19 553 461  |             |
| <sup>1</sup> Comprised of 207 038 058 shares @ R10 per share.<br><sup>2</sup> Comprised of 200 939 821 shares @ R1 per share.<br><sup>3</sup> Comprised of 998 shares @ R1 per share.<br><sup>4</sup> Comprised of 207 038 059 shares @ R58.80 per share. | ares @ R10 per sha<br>ares @ R1 per shar<br>.1 per share.<br>nares @ R58.80 per | e.<br>share. |          |                          |                           |  |                   |                                  |                  |                            |             |             |

|                               |   |                                 | Anne                               | Communico<br>exures to the Ann   | Communications – Vote 27<br>Annexures to the Annual Financial Statements | 7<br>tements      |                                  |   |  |
|-------------------------------|---|---------------------------------|------------------------------------|----------------------------------|--|-------------------|----------------------------------|---|--|
|                               |   |                                 |                                    | for the year end                 | for the year ended 31 March 2015   | 15                |                                  |   |  |
| ANNEXURE 3A<br>STATEMENT OF F | annexure 3a<br>Statement of Financial Guarantees issued as at 31 march 2015 – Local and Foreign | NTEES ISSUED AS A               | I 31 MARCH 201                     | 5 – LOCAL AND F                  | OREIGN   |                   |                                  |   |  |
|                               |   |                                 |                                    |                                  |  |                   |                                  |   |  |
|                               |   | Oriainal                        |                                    | Guarantees                       | Guaranteed<br>repayments/<br>cancelled/<br>reduced/                      |                   |                                  | Guaranteed                                  | Realised losses                            |
| GUARANTOR<br>INSTITUTION      | Guarantee in<br>respect of  | guaranteed<br>capital<br>amount | Opening<br>balance<br>1 April 2014 | draw downs<br>during the<br>year | released<br>during the<br>year   | Revalua-<br>tions | Closing balance<br>31 March 2015 | interest for<br>year ended<br>31 March 2015 | not recoverable<br>i.e. claims paid<br>out |
|                               |   | R'000                           | R'000                              | R'000                            | R'000  | R'000             | R'000                            | R'000                                       | R'000                                      |
| LOCAL                         | Housing   |                                 |                                    |                                  |  |                   |                                  |   |  |
| ABSA                          |   | 50                              | 50                                 | 1                                | 50   | I                 | 1                                | 1   | 1  |
| Standard Bank                 |   | 142                             | 142                                | 1                                | 1  |                   | 142                              |   | 1  |
| Total                         |   | 192                             | 192                                | I                                | 50   | 1                 | 142                              |   |  |
|                               | Other   |                                 |                                    |                                  |  |                   |                                  |   |  |
| Standard Bank                 | South African<br>Post Office Ltd  | 270 000                         | 1                                  | 270 000                          |  |                   | 270 000                          | I   |  |
| Total                         |   | 270 000                         | I                                  | 270 000                          | I  | T                 | 270 000                          |   | I  |
| Total Local                   |   | 270 192                         | 192                                | 270 000                          | 50   | I                 | 270 142                          | I   | ı  |

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|                         |                 |  |                    | Communico                | Communications – Vote 2/                     |          |                 |                            |                                     |
|-------------------------|-----------------|--|--------------------|--------------------------|--|----------|-----------------|----------------------------|-------------------------------------|
|                         |                 |  | Anne               | exures to the Ann        | Annexures to the Annual Financial Statements | tements  |                 |                            |                                     |
|                         |                 |  |                    | for the year enc         | for the year ended 31 March 2015             | 15       |                 |                            |                                     |
| ANNEXURE 3A (Continued) | Continued)      |  |                    |                          |  |          |                 |                            |                                     |
| STATEMENT OF F          | INANCIAL GUARAI | statement of financial guarantees issued as at 31 march 2015 – Local and Foreign | T 31 MARCH 201     | 5 – LOCAL AND F          | OREIGN                                       |          |                 |                            |                                     |
|                         |                 |  |                    |                          | Guaranteed<br>repayments/                    |          |                 |                            |                                     |
|                         |                 | Original   |                    | Guarantees               | cancelled/<br>reduced/                       |          |                 | Guaranteed                 | Realised losses                     |
| GUARANTOR               | Guarantee in    | guaranteed<br>capital  | Opening<br>balance | draw downs<br>during the | released<br>during the                       | Revalua- | Closing balance | interest for<br>year ended | not recoverable<br>i.e. claims paid |
| INSTITUTION             | respect of      | amount   | 1 April 2014       | year                     | year   | tions    | 31 March 2015   | 31 March 2015              | out                                 |
|                         |                 | R'000  | R'000              | R'000                    | R'000  | R'000    | R'000           | R'000                      | R'000                               |
| FOREIGN                 | Other           |  |                    |                          |  |          |                 |                            |                                     |
| Telkom SA Ltd           | Natexis Banque  | 226 960  | 110 910            | I                        | I  | (11 161) | 99 749          | 2                          |                                     |
| Total                   |                 | 226 960  | 110 910            | I                        | I  | (11 161) | 99 749          | 2                          | I                                   |
|                         |                 |  |                    |                          |  |          |                 |                            |                                     |

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|  | Communications – Vote 27   | ns – Vote 27                            |   |  |                                  |
|--|--|---|---|--|----------------------------------|
|  | Annexures to the Annual Financial Statements<br>for the vear ended 31 March 2015 | Financial Statements<br>31 March 2015   |   |  |                                  |
| ANNEXURE 3B<br>STATEMENT OF CONTINGENT LIABILITIES AS AT 31 MARCH 2015 |  |   |   |  |                                  |
| Nature of liability  | Opening balance  | Liabilities incurred<br>during the year | Liabilities paid/<br>cancelled/<br>reduced during<br>the year | Liabilities<br>recoverable<br>(Provide details<br>hereunder) | Closing balance<br>31 March 2015 |
|  | 1 April 2014   | R'000                                   | R'000   | R'000  | R'000                            |
| Claims against the Department  |  |   |   |  |                                  |
| Possible legal claim   | 26   | I                                       | I   | I  | 26                               |
| Possible legal claim   | 754 784  | I                                       | I   | I  | 754 784                          |
| Possible legal claim   | 352  | I                                       | I   | I  | 352                              |
| Possible legal claim   | 2 000  | I                                       | 2 000   | I  |                                  |
| Possible legal claim   | 600  | I                                       | I   | I  | 600                              |
| Possible legal claim   | 28 620   | 2 801                                   | I   | I  | 31 421                           |
| Possible legal claim   | 246  | I                                       | 246   | I  |                                  |
| Possible legal claim   | 167  | 144                                     | 311   | I  |                                  |
| Possible legal claim   | 80   | 7                                       | I   | ı  | 87                               |
| Possible legal claim   | 100  | I                                       | 100   | I  |                                  |
| Possible legal claim   | 4  | I                                       | 4   | I  |                                  |
| Possible legal claim   | 30   | 122                                     | 152   | I  |                                  |
| Possible legal claim   | 4 007  | 425                                     | I   | ·  | 4 432                            |

|  | Communications – Vote 27   | ns – Vote 27                            |   |  |                                  |
|--|--|---|---|--|----------------------------------|
|  | Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015 | Financial Statements<br>31 March 2015   |   |  |                                  |
| ANNEXURE 3B (Continued)<br>STATEMENT OF CONTINGENT LIABILITIES AS AT 31 MARCH 2015 |  |   |   |  |                                  |
| Nature of liability  |  | Liabilities incurred<br>during the year | Liabilities paid/<br>cancelled/<br>reduced during<br>the year | Liabilities<br>recoverable<br>(Provide details<br>hereunder) | Closing balance<br>31 March 2015 |
|  | Upering banance<br>1 April 2014  | R'000                                   | R'000   | R'000  | R'000                            |
| Possible legal claim   | 513  | 1 067                                   | 1 580   | 1  |                                  |
| Possible legal claim   | 100  | I                                       | 100   | I  |                                  |
| Possible legal claim   | 2 625  | I                                       | 17  | I  | 2 608                            |
| Possible legal claim   | 400  | I                                       | I   | I  | 400                              |
| Possible legal claim   | 300  | 2 165                                   | 2 185   | I  | 280                              |
| Possible legal claim   | 6 937  | 1 400                                   | 54  | I  | 8 283                            |
| Possible legal claim   | 20   | I                                       | I   | I  | 20                               |
| Possible legal claim   | 20   | I                                       | I   | I  | 20                               |
| Possible legal claim   | 24   | I                                       | I   | I  | 24                               |
| Possible legal claim   | 20   | I                                       | I   | I  | 20                               |
| Possible legal claim   | 20   | I                                       | I   | I  | 20                               |
| Possible legal claim   | 1  | 20                                      | I   | I  | 20                               |
| Possible legal claim   | 1  | 20                                      | I   | I  | 20                               |
| Possible legal claim   |  | 30                                      | I   | I  | 30                               |

|   | Communications – Vote 27         | ins – Vote 27<br>Einancial Statemonts   |   |  |                                  |
|---|----------------------------------|---|---|--|----------------------------------|
|   | for the year ended 31 March 2015 | 31 March 2015                           |   |  |                                  |
| ANNEXURE 3B <i>(Continued)</i><br>STATEMENT OF CONTINGENT LIABILITIES AS AT 31 MARCH 2015 |                                  |   |   |  |                                  |
| Nature of liability   |                                  | Liabilities incurred<br>during the year | Liabilities paid/<br>cancelled/<br>reduced during<br>the year | Liabilities<br>recoverable<br>(Provide details<br>hereunder) | Closing balance<br>31 March 2015 |
|   | Opening balance<br>1 April 2014  | R'000                                   | R'000   | R'000  | R'000                            |
| Possible legal claim  | 1                                | 11 867                                  | 2 228   |  | 9 639                            |
| Total   | 801 995                          | 20 068                                  | 8 977   | 1  | 813 086                          |

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|   | 4              | Annexures to the Annu<br>for the year ends | Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015 | Its             |            |            |
|---|----------------|--|--|-----------------|------------|------------|
| ANNEXURE 4<br>CLAIMS RECOVERABLE                  |                |  |  |                 |            |            |
|   | Confirmed bala | Confirmed balance outstanding              | Unconfirmed balance outstanding  | nce outstanding | Total      | _          |
|   | 31/03/2015     | 31/03/2014                                 | 31/03/2015   | 31/03/2014      | 31/03/2015 | 31/03/2014 |
| <b>GOVERNMENT ENTITY</b>                          | R'000          | R'000                                      | R'000  | R'000           | R'000      | R'000      |
| DEPARTMENTS                                       |                |  |  |                 |            |            |
| Public Service and Administration                 | I              | I  | 7  | 2               | 2          | 0          |
| Water Affairs                                     | I              | I  | I  | 20              | 1          | 20         |
| Cooperative Governance and<br>Traditional Affairs | 1              | ı  | 138  | 215             | 138        | 215        |
| Economic Development                              | I              | I  | 14   | I               | 14         |            |
| Total   | I              | 1  | 154  | 237             | 154        | 237        |

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| Annexures to the Annual Financial State<br>for the year ended 31 March 2015<br>ANNEXURE 5 | Annexures to the Annual Financial Statements<br>for the year ended 31 March 2015 | ents     |         |          |         |
|---|--|----------|---------|----------|---------|
| INVENTORY   |  | 2014/15  | /15     | 2013/14  | /14     |
|   | Note   | Quantity | R'000   | Quantity | R'000   |
| Inventory   |  |          |         |          |         |
| Opening balance   |  | 5 572    | 631     | 12 501   | 1 085   |
| Add/(Less): Adjustments to prior year balances  |  | ı        |         |          |         |
| Add: Additions/Purchases - Cash   |  | 34 913   | 4 265   | 11 786   | 2 537   |
| Add: Additions - Non-cash   |  | ı        |         | 16       |         |
| (Less): Disposals   |  | (613)    | (238)   |          | ı       |
| (Less): Issues  |  | (27 639) | (3 481) | (18 731) | (2 998) |
| Add/(Less): Adjustments   |  |          | ı       |          | 7       |
| Closing balance   |  | 12 233   | 1 177   | 5 572    | 631     |

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|  | Anr                           | nexures to the Annua         | Annexures to the Annual Financial Statements |                |            |            |
|--|-------------------------------|------------------------------|--|----------------|------------|------------|
|  |                               | for year ended 31 March 2015 | 31 March 2015                                |                |            |            |
| ANNEXURE 6                               |                               |                              |  |                |            |            |
| INTER-ENTITY ADVANCES PAID (note 13.1)   |                               |                              |  |                |            |            |
|  | Confirmed balance outstanding | nce outstanding              | Unconfirmed balance outstanding              | ce outstanding | Total      |            |
|  | 31/03/2015                    | 31/03/2014                   | 31/03/2015                                   | 31/03/2014     | 31/03/2015 | 31/03/2014 |
|  | R'000                         | R'000                        | R'000  | R'000          | R'000      | R'000      |
| NATIONAL DEPARTMENTS                     |                               |                              |  |                |            |            |
| International Relations and Cooperations | I                             | I                            | 1 254  | 1 588          | 1 254      | 1 588      |
| Communications - Previous GCIS           | I                             | I                            | 330  | I              | 330        | I          |
| Total                                    | ·                             | I                            | 1 584  | 1 588          | 1 584      | 1 588      |

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RP265/2015

ISBN: 978-0-621-43916-8