

No. 525

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**THE SOUTH AFRICAN NATIONAL ROADS AGENCY SOC LIMITED****GAUTENG FREEWAY IMPROVEMENT PROJECT, TOLL ROADS: CONDITIONS FOR PAYMENT OF E-TOLLS**

The South African National Roads Agency SOC Limited makes known the place at which tolls are payable and the conditions relating to the payment of tolls. This is in terms of section 27(1)(b) of The South African National Roads Agency Limited and National Roads Act, 1998 (Act No. 7 of 1998) (the Act) and for the payment of tolls published by the Minister of Transport in a separate Government Notice and for the following road systems:

**As declared by Government Notices No. 349 to 354 in Government Gazette No. 30912 of 28 March 2008**

- N1 sections 20 and 21
- N3 section 12
- N4 section 1
- N12 sections 18 and 19

**As declared by Government Notice No. 800 in Government Gazette No. 31273 of 28 July 2008**

- R21 sections 1 and 2



**Nazir Alli**

**Chief Executive Officer**

**South African National Roads Agency SOC Limited**

**SCHEDULE****SOUTH AFRICAN NATIONAL ROADS AGENCY LIMITED AND NATIONAL ROADS ACT, 1998 (ACT NO. 7 OF 1998)****CONDITIONS FOR TOLL: GAUTENG FREEWAY IMPROVEMENT PROJECT USING ELECTRONIC TOLL COLLECTION**

The purpose of this notice is to publish information about the place and conditions for payment of tolls as required by section 27(1)(b) of the South African National Roads Agency Limited and National Roads Act, 1998 (Act No. 7 of 1998) (the Act).

**Definitions and Application**

1. In this notice a word or expression that has been defined in the Act or the e-Road Regulations has the same meaning and:

<b><i>e-Road Regulations</i></b>	means the e-Road Regulations made by the Minister under sections 58(1)(dA) and (dC) of the Act;
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<b><i>GFIP Toll roads</i></b>	means the roads comprising the Gauteng Freeway Improvement Project, which are N1 sections 20 and 21, N3 section 12, N4 section 1 and N12 sections 18 and 19 (as declared by Government Notices No. 349 to 354 in Government Gazette No. 30912 of 28 March 2008); and R21 sections 1 and 2 (as declared by Government Notice No. 800 in Government Gazette No. 31273 of 28 July 2008); and
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<b><i>grace period</i></b>	means in respect of: <ol style="list-style-type: none"><li>(a) a registered user, 31 days from the date and time that an e-toll transaction occurs; and</li><li>(b) an alternate user who is not a registered user, seven days from the date and time that an e-toll transaction occurs;</li></ol>
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2. This Notice applies to users of the GFIP toll roads.

**Where and when payment must be made**

3. The toll for each e-toll transaction is made known in the Government Gazette or Government Gazettes that apply to toll tariffs on GFIP-toll roads. The toll for each e-toll transaction must be paid:

- 3.1 At an e-toll customer service centre determined by the Agency and set out in Annexure A, via the call centre or on the website, unless otherwise agreed to with the Agency; and

- 3.2 In respect of a non-registered e-tag user by electronic funds transfer to the following bank account using the reference number provided with the e-tag:

**SANRAL (TCH) Toll Road Fees Account**

Bank: First National Bank  
Branch: Global transaction services Northern Region  
Branch code: 25314500  
Account Number: 62280212607

**Payments are recorded at the Central Operations Centre**

4. The toll levied by the Agency for each e-toll transaction is deemed to be due and payable at the Central Operations Centre of the Agency. All payments of toll paid in terms of paragraph 3 are recorded at the Central Operations Centre. All payments of toll, irrespective of where actually made, are deemed to have been paid and received at the Central Operations Centre. The Central Operations Centre of the Agency is situated at 36 Assegai Wood Street, Rooihuiskraal Ext 39, Centurion, 0157, City of Tshwane Metropolitan Municipality, in the Magisterial District of Pretoria.

**Registered e-tag users and registered VLN users**

5. A user who registers with the Agency must pay for e-toll transactions according to the Terms and Conditions, which Terms and Conditions are agreed to by the registered user. The Terms and Conditions for registered users are available via the call centre, on the website, via e-mail and at e-toll customer service centres.

**Non-registered e-tag users**

6. A non-registered e-tag user may only pay by means of an electronic funds transfer to the account referred to in paragraph 3.2 using the reference number provided with the e-tag.

**Alternate users**

7. 7.1 A person who is registered with the Agency, but at the time of the e-toll transaction does not satisfy the requirements of the definition of registered e-tag user or registered VLN user, as the case may be, will be a registered alternate user for purposes of this notice.
- 7.2 A registered alternate user must pay for an e-toll transaction in accordance with the requirements of the terms and conditions under which that person is registered.
8. 8.1 An alternate user who has not previously registered with the Agency will be an unregistered alternate user for purposes of this notice.
- 8.2 An unregistered alternate user who elects to register after an e-toll transaction, but within the grace period, may pay for that e-toll transaction in the manner set out in paragraph 5.
9. An unregistered alternate user may after an e-toll transaction pay for that e-toll transaction within the grace period–
- 9.1 via the website by credit card;
- 9.2 at any e-toll customer service centre –
- 9.2.1 in cash, except at Mobile Payment Stations;
- 9.2.2 by credit card;

- 9.2.3 by debit card; or
  - 9.2.4 by any other payment method acceptable to the Agency;
  - 9.3 must identify him or herself and provide the VLN, and the make, model and colour of the motor vehicle that was used when the e-toll transaction occurred to enable the Agency to allocate payment for the e-toll transaction to the correct motor vehicle; and
  - 9.4 if such user requires a tax invoice, supply the information as required in section 20 of the Value-added Tax Act (Act No. 89 of 1991).
10. An alternate user, irrespective of whether he, she or it is an registered alternate user or unregistered alternate user, who does not pay within the grace period shall be invoiced and must make payment for the amount recorded on the invoice in the manner set out in the invoice which will include the option for payment by means of electronic funds transfer or any other payment option that the Agency makes available and which is indicated on the website to the following bank account using the reference number provided in the invoice:

**SANRAL (VPC) Violation Fees Account**

Bank: First National Bank

Branch: Global transaction services Northern Region

Branch Code: 25314500

Account Number: 62280209167

**Day-pass users**

11. A user who chooses to register as a day-pass user in terms of the e-Road Regulations may, upon so registering, pay for the day-pass in one of the following ways:
- 11.1 If a user acquires a day-pass by calling the call centre payment can be made by credit card;
  - 11.2 If a user acquires a day-pass through the website, payment can be made by credit card; or
  - 11.3 If a user acquires a day-pass at any of the e-toll customer service centres payment may be made –
    - 11.3.1 in cash, except at Mobile Payment Stations;
    - 11.3.2 by credit card;
    - 11.3.3 by debit card; or
    - 11.3.4 by any other payment method acceptable to the Agency.

**Annexure A****e-Toll Customer Service Centres****Part 1: e-Toll customer service centres**

(Fixed locations):

N1 North bound, Beyers Naude Interchange, at the BP Oasis North Rest and Service facility
N1 South bound, Beyers Naude Interchange, at the BP Oasis South Rest and Service facility
N1 Rivonia Interchange
N1 Rigel Interchange
N3 Grey Avenue Interchange
N1 Golden Highway Interchange
N1 14 <sup>th</sup> Avenue Interchange
N3 Modderfontein Interchange
N12 Kliprivier Interchange
N12 Jetpark Interchange
R21 North bound, between Olifantsfontein and Bapsfontein Interchanges, at the Engen North Rest and Service facility
R21 South bound, between Olifantsfontein and Bapsfontein Interchanges, at the Engen South Rest and Service facility
N4 West bound, Dr Swanepoel interchange at the at the Engen West Rest and Service facility
N4 East bound, Dr Swanepoel interchange at the at the Engen East Rest and Service facility

**Part 2: e-Toll customer service centres:**

(Retail locations)

Customer Service Centre	Address
Jacaranda Shopping Centre	Cnr Michael Brink and Frates Weg, Rietfontein, Pretoria
Bonaero Centre	Cnr Atlas Road and Geldenhuys Road, Bonaero Park
The Glen	Cnr Orpen and Letaba Streets, Oakdene
Kolonnade	Cnr Dr. Van der Merwe and Zambezi Drive, Montana Park, Pretoria
Centurion Mall	Heuwel Avenue, CBD, Centurion
Irene Village Mall	c/o Nellmapius Ave and Van Ryneveld Roads, Irene, Pretoria, 0157
Cedar Square	Cedar and Will Roads, Fourways
Cresta Mall	Cnr Beyers Naudé Drive and Weltevreden Road, Cresta Ext 4, Randburg
Alberton City	Voortrekker Street, CBD, Alberton
Maponya Mall	Old Potchefstroom Road, Soweto
Menlyn Park Shopping Centre	Cnr Atterbury Road and Lois Ave, Menlo Park, Pretoria
San Ridge Square Midrand	Cnr New and Lever Roads, Midrand
Trade Route Mall - Lenasia	Corner K43 and Nirvana Roads, Lenasia 1820
<b>Temporary Centre</b>	
Centurion Lifestyle Centre	Old Johannesburg Road and Lenchen Avenue, Rooihuiskraal
The Grove Shopping Centre	Cnr Lynnwood and Simon Vermooten Roads, Equestria, Pretoria

Eastrand Mall	Cnr North Rand Road & Bentel Ave, Boksburg North Gauteng, 1459
Southgate Mall	Cnr Columbine Avenue and Rifle Range Road, Mondeor, Johannesburg
Mall @ Reds	Cnr Hendrik Verwoed and Rooihuiskraal Drives, Rooihuiskraal, Ext 15, Centurion
Woodlands Boulevard	Corner Garsfontein Rd and De Villebois Mareuil Drive, Pretoria East
Killarney Mall	60 Riviera Road, Killarney, 2193
<b>Mobile Payment Stations</b>	
The Mobile Payment Stations are motor vehicles which are SANRAL and e-toll branded and equipped to enable <i>users</i> to make e-toll payments. These vehicles will be located alongside the GFIP toll roads and at shopping centres.	