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## GOVERNMENT NOTICES GOEWERMENTSKENNISGEWINGS

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### DEPARTMENT OF TOURISM DEPARTEMENT VAN TOERISME

No. 53

30 January 2015

#### DESIGNATION OF THE TOURISM COMPLAINTS OFFICER

I, Derek Hanekom, Minister of Tourism, by virtue of the power vested in me in terms of section 45(1) of the Tourism Act, 2014 (Act No 3 of 2014), hereby give notice that I have designated Mirriam Mmaditlonki Setwaba, an official of the Department of Tourism as the Tourism Complaints Officer to perform the duties referred to in section 46 of the Act and to deal with any complaints received in respect of tourism services, facilities or products in the manner provided for in section 47 of the Act.

The designation is effective from the date of publication of the notice.

The contacts details of the Tourism Complaints Officer:

Physical Address: Tourism House, 17 Trevenna Street, Sunnyside. Private Bag X424, PRETORIA 0001

Telephone: (+ 27) 12 444 6000· Fax: (+ 27) 12 444 7000. Call Center: 0860 121 929

Email: [complaints@tourism.gov.za](mailto:complaints@tourism.gov.za)

Derek Hanekom  
Minister: Tourism

