

Domestic Violence Report **January - June 2009**



**Independent
complaints directorate**

Department:
Independent Complaints Directorate
REPUBLIC OF SOUTH AFRICA

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I. INTRODUCTION

This is the eighteenth report produced by the Independent Complaints Directorate (ICD) to be tabled before Parliament. The report seeks to present a factual analysis of cases of non-compliance with the Domestic Violence Act (DVA) by members of the South African Police Service (SAPS) and the recommendations made to address same. The type of cases of non-compliance with the DVA covered in this report include failure to effect warrants of arrest, failure to advise complainants of options (e.g. failure to advise complainant to lay a criminal charge or apply for a Protection Order or both), failure to assist complainants, failure to furnish a subpoena and failure to serve a Protection Order.

The highest number of non-compliance matters was received in **Gauteng** with the total of 17 cases. The second highest number was reported in **Free State** with a total of 13, followed by **Western Cape** with 9 cases; **North Cape** received 8 cases and **Mpumalanga** and **Eastern Cape** received 3 cases respectively. **KZN** and **North West** received 2 cases each, **Limpopo** only received one case.

The total number of allegations of non-compliance matters received by the ICD was **58** cases. It is, however, interesting to note that several cases of non-compliance with the DVA were recorded across all provinces; there were limited applications for exemption from internal prosecution received. Only **24** applications for exemption were received by the ICD.

This report also seeks to highlight various proactive oversight engagements undertaken by the ICD during the period under review with a view to promote compliance with the DVA. These activities were in the form of awareness campaigns, workshops and DVA station audits. The ICD will continue to embark on these activities to enhance its efforts towards ensuring a successful implementation of the Domestic Violence Act, 116 of 1998.

This report was compiled based on the Monitoring Tool that was developed for the purpose of evaluating the stations equally and measuring them against the Domestic Violence Act and National Instructions.

This report will also show how some provinces made the effort to visit stations more than once to determine if the inspections conducted by the ICD had any effect on the compliance of the stations. It was however noted that a clear conclusion could not be reached. This was mainly due to the fact that members in the SAPS are very mobile; ICD members reported that they seldom find the same members available in the CSC and that led to the fluctuation of the percentage stations scored during this process.

Police Stations still seem to have challenges in implementing the Domestic Violence Act. Many of the members interviewed indicated that they require DVA training. This serves as an indication that the communities must be in an even greater need for education in this field. Empowering the communities is still one of the main areas to focus on, in opposing domestic violence.

2. THE MANDATE OF THE ICD IN RESPECT OF INCIDENTS OF NON-COMPLIANCE WITH THE DOMESTIC VIOLENCE ACT, 116 OF 1998

In terms of the South African Police Service Act 68 of 1995, the ICD is empowered to investigate all cases of misconduct against the SAPS and the MPS, including the following categories of offences and misconducts:

- I. Where a member kills or causes the death of any person involved with him/her in a domestic relationship, such as a spouse.
- II. Where a member commits an offence such as assault, rape, etc. against a person in a domestic relationship with the member, such as a spouse.
- III. Where a member refuses to assist a victim of domestic abuse.

In terms of the Domestic Violence Act 116 of 1998, failure by a member of the South African Police Service to comply with an obligation imposed in terms of this Act or the National Instructions referred to in subsection (3), constitutes misconduct as contemplated in the South African Police Service Act 68 of 1995 and the Independent Complaints Directorate, established in terms of the said Act must forthwith be informed of any such failure reported to the South African Police Service. Furthermore, the ICD must, every six months, submit a report to Parliament regarding the number and particulars of matters reported to it in terms of subsection (4)(a), setting out the recommendations made in respect of such matters.

In essence, the SAPS are obliged to report to the ICD all misconduct cases pertaining to non-compliance with the DVA. The ICD could in turn exempt members where a valid explanation for non-compliance is offered. Where exemption is refused, the ICD could investigate or

ask the SAPS to investigate with the ultimate purpose of holding a disciplinary hearing. The ICD's power to investigate incidents of non-compliance with the DVA is derived from the SAPS Act referred to above. Non-compliance constitutes misconduct and the Act empowers the ICD to investigate both offences and misconducts. In other words, non-compliance misconducts are equivalent to misconducts categorized as Class 4 cases by the ICD.

3. CASES OF NON-COMPLIANCE WITH THE DVA AND THE PARTICULARS THEREOF

In terms of the Domestic Violence Act, the ICD is obliged to report to Parliament regarding the number of cases of non-compliance with the DVA received and the particulars thereof and also set out how it dealt with recommendations of such matters.

The following statistics relate to cases of non-compliance received from 1 January to 30 June 2009 and are analyzed according to provinces.

3.1. EASTERN CAPE

Eastern Cape received three (3) complaints of non-compliance with the DVA. The particulars thereof were as follows:

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009010198	Algoa Park	Failure to open a docket where a criminal charge has been laid and refer the matter to the prosecution for decision	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009030454	Berlin	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental steps
2009050129	King William Town	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption

Out of the three (3) cases of non-compliance received by Eastern Cape, no application for exemption was received.

3.2. FREE STATE

Free State received thirteen (13) complaints of non-compliance with the DVA. The particulars thereof were as follows:

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009010145	Bloemspruit	Failure to issue a notice against the alleged transgressor to appear in court to explain why they violated the Protection Order, in the event that an arrest is not made	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009010272	Kagisanong	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009020222	Parkroad	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009020546	Batho	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009020605	Senekal	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009030096	Bloemspruit	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009030707	Sasolburg	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009040425	Goedemoed	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009050074	Bloemspruit	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009050139	Bethulie	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009050411	Bothaville	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009050593	Brandfort	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009060259	Mangaung	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed-	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption

Out of the thirteen (13) cases of non-compliance received by Free State, exemptions were granted in ten (10) matters and these cases were closed as **Unsubstantiated**.

3.3. GAUTENG

Gauteng received seventeen (17) complaints of non-compliance with the DVA. The particulars thereof were as follows:

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009010164	Eersterust	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated if imminent harm against the victim is apprehended	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009010496	Tembisa	Failure to open docket where the criminal charge have been laid and refer the matter to the prosecution for decision to prosecute	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009010499	Moroka	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009010549	Sunnyside	Failure to file a copy of the Protection Order after it has been obtained from court	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009010551	Atteridgeville	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009010567	Dobsonville	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009020258	Mamelodi	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009020318	Bronkspuit	Failure to inform a victim on where and how to access alternative shelter	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted

2009020337	Jabulani	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009020580	Tsakane	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009030042	Tembisa	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009030297	Orlando	Failure to inform victim on where and how to access a Protection Order	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009040086	Vosloorus	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009040508	Vosloorus	Failure to open docket where the criminal charge have been laid and refer the matter to the prosecution for decision to prosecute	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009050120	Rossllyn	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009050367	Rabie Ridge	Failure to open docket where the criminal charge have been laid and refer the matter to the prosecution for decision to prosecute	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009050600	Soshanguve	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption

Out of the seventeen (17) cases of non-compliance received by Gauteng, exemptions were granted in seven (7) matters which were closed as **Unsubstantiated**.

3.4. KWAZULU-NATAL

KwaZulu-Natal received two (2) cases of non-compliance with the DVA. The particulars thereof were as follows:

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009020128	Gingindlovu	Failure to inform victim on where and how to access a Protection Order	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009050513	Sydenham	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Complainant furnished incomplete information to ICD and is no longer in contact

Out of the two (2) cases of non-compliance received by KwaZulu-Natal, no applications for exemption were received.

3.5. LIMPOPO

Limpopo received one (1) complaint of non-compliance with the DVA. The particulars thereof were as follows:

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009040304	Polokwane	Failure to note reason why no charge or arrest was made	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted

The one (1) case of non-compliance received by Limpopo was completed as **Unsubstantiated** and exemption from internal prosecution was granted.

3.6. MPUMALANGA

Mpumalanga received three (3) complaint of non-compliance with the DVA. The particulars thereof were as follows:

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009010564	Kabokweni	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009030528	Amersfoort	Failure to arrest the abuser while an offence of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009040449	KwaMhlanga	Failure to arrest the abuser while an offence of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption

Out of the 3 cases of non-compliance received by Mpumalanga, no application for exemption from internal prosecution was received.

3.7. NORTH WEST

North West received two (2) complaints of non-compliance with the DVA. The particulars thereof were as follows:

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009010295	Potchefstroom	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009030618	Mmabatho	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption

Out of the two (2) cases of non-compliance received by North West, exemption was granted in one (1) matter and the other is still pending.

3.8. NORTHERN CAPE

Northern Cape received eight (8) complaints of non-compliance with the DVA. The particulars thereof were as follows:

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009010037	Kagiso	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009010057	Upington	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009020193	Kagiso	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009020253	Kuruman	Failure to inform victim on where and how to access a Protection Order	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009020298	Modderrivier	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009030439	Kgomotso	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009040096	Port Nolloth	Failure to inform victim on where and how to access a Protection Order	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009060345	Galeshewe	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted

Out of the eight (8) cases of non-compliance received by Northern Cape, exemptions were granted in three (3) matters and were closed as **Unsubstantiated**.

3.9. WESTERN CAPE

Western Cape received nine (9) cases of non-compliance with the DVA. The particulars thereof were as follows:

CCN	POLICE STATION	ALLEGATION OF NON COMPLIANCE	RECOMMENDATIONS	STATUS
2009010009	Delft	Failure to arrest the abuser without a warrant if an offence containing an element of violence has been committed	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Substantiated and closed. The member received a sanction and was transferred
2009010275	Kensington	Failure to open docket where the criminal charge have been laid and refer the matter to the prosecution for decision to prosecute	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009010358	Ravensmead	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009010520	Pacaltsdorp	Failure to take a witness statement	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009020281	Lansdown	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009020349	Kleinvei	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted
2009030327	Clanwilliam	Failure to issue a notice against the alleged transgressor to appear in court to explain why he/she violated the Protection Order	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption	The case was completed as Unsubstantiated and closed. Exemption from departmental steps was granted

			be made to the ICD	
2009030650	Belhar	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption
2009040279	Atlantis	Failure to arrest the alleged transgressor on receipt of the warrant issued by court and an affidavit that the Protection Order has been violated	Recommended that departmental steps be taken against the SAPS member(s) or alternatively that an application for exemption be made to the ICD	Awaiting outcome of departmental investigation or application for exemption

Out of the nine (9) cases of non-compliance received by Western Cape, only three (3) applications for exemption were received. In one (1) matter the person was disciplined and transferred.

4. AWARENESS CAMPAIGNS

The following awareness campaigns were either organized or attended by ICD on invitation:

4.1 EASTERN CAPE

DATE	VENUE	AUDIENCE	ICD ROLE
05/05/2009	Manxeba Village, Sterkspruit	ICD, Commission on Gender Equality, Public Protector, Human Rights Commission, Municipality and Community members	Presentation on ICD's mandate and the DVA
06/05/2009	Hillside, Sterkspruit	ICD, Commission on Gender Equality, Public Protector, Human Rights Commission, Municipality and Community members	Presentation on ICD's mandate and the DVA
07/05/2009	Mokhesi, Sterkspruit	ICD, Commission on Gender Equality, Public Protector, Human Rights Commission, Municipality and Community members	Presentation on ICD's mandate and the DVA

4.2 FREE STATE

DATE	VENUE	AUDIENCE	ICD ROLE
2009/03/25	Batho Clinic	Dept. of Health and ICD	Presentation on ICD's mandate and the DVA
2009/03/25	Thusong Clinic	Dept. of Health and ICD	Presentation on ICD's mandate and the DVA
2009/03/25	Heidedal Clinic	Dept. of Health and ICD	Presentation on ICD's mandate and the DVA
2009/03/25	MUCPP Clinic	Dept. of Health and ICD	Presentation on ICD's mandate and the DVA

DATE	VENUE	AUDIENCE	ICD ROLE
2009/06/08	Mosupatsela FM	Community	Presentation on ICD's mandate and the DVA
2009/06/11	Kroonstad Correctional Centre	Dept. of Correctional Services and Juvenile Prisoners	Presentation on ICD's mandate and the DVA
2009/06/19	Navalsig and Brebner High Schools	Navalsig High School and Brebner High School learners	Presentation on ICD's mandate and the DVA. Discussing topics affecting the youth
2009/06/29	Warden	Community members and ICD	Presentation on ICD's mandate and the DVA
2009/06/30	Harrismith	Community members and ICD	Presentation on ICD's mandate and the DVA

4.3 GAUTENG

DATE	VENUE	AUDIENCE	ICD ROLE
26/01/2009	Dobsonville Police Station	SAPS, Dept. of Home Affairs, Emergency Services and community members	Presentation on ICD's mandate and the DVA
26/03/2009	Van Der Bijlpark	Dept. of Health, SAPS, ICD and community members	Presentation on ICD's mandate and the DVA
21/05/2009	Kempton Park Civic Centre	Municipalities, Dept. of Housing, Dept. of Home Affairs, ICD, SASSA, Dept. of Health and NGO's	Discussions on service delivery across the board
25/05/2009	Constitutional Hill	NGO's, Dept. of Justice and Constitutional Development, Dept. of Health, ICD and community member	Inputs on decriminalization of prostitution
29/05/2009	Doornkop Community Hall	SAPS and community members	Presentation on ICD's mandate and the DVA
26/06/2009	Old Fort Constitutional Hill	SAPS and Burundi delegations	Presentation on ICD's mandate and the DVA at International day in support of victims of torture
29/06/2009	Hammanskraal	Government Departments	Exhibitions and presentation on ICD's mandate and the DVA
30/06/2009	Hammanskraal	Government Departments	Exhibitions and presentation on ICD's mandate and the DVA

4.4 KWAZULU-NATAL

DATE	VENUE	AUDIENCE	ICD ROLE
12/03/2009	Kokstad	Human Rights Commission, Khanyisa CSC, Dept. of Home Affairs, SASSA, Dept. of Social Development and Dept. of Justice and Constitutional Development	Presentation on ICD's mandate and the DVA
13/03/2009	Umzimkhulu	SAPS Provincial Commissioner's office, Councilors, Dept. of Education, Dept. of Justice and Constitutional Development, Dept. of Correctional Services, Dept. of Social Development and Umzimkhulu Tribal Authority	Presentation on ICD's mandate and the DVA
20/03/2009	St. Wendolins	Dept. of Housing, Dept. of Home Affairs, Dept. of Social Development,	Presentation on ICD's mandate and the DVA

	Community Resource Centre	Ethekwini Municipality and SAPS Marianhill	
31/03/2009	Umngeni Gender and Paralegal Center	Dept. of Home Affairs, Dept. of Justice and Constitutional Development, SAPS, Dept. of Social Development	Presentation on ICD's mandate and the DVA
20/06/2009	Molweni	SASSA, Dept. of Home Affairs, Dept. of Justice and Constitutional Development, SAPS, Dept. of Social Development	Presentation on ICD's mandate and the DVA
29/06/2009	Veralum Court	Dept. of Justice and Constitutional Development	Presentation on ICD's mandate and the DVA
30/06/2009	Stanger Court	Dept. of Justice and Constitutional Development	Presentation on ICD's mandate and the DVA

4.5 LIMPOPO

DATE	VENUE	AUDIENCE	ICD ROLE
2009/03/27	Botlokwa Complex	Community members and learners	Presentation on ICD's mandate and the DVA
2009/03/27	Botlokwa Taxi Rank	Commuters and community members	Presentation on ICD's mandate and the DVA
2009/03/12	Dendron Taxi Rank	Community members	Presentation on ICD's mandate and the DVA
2009/03/12	Senwabarwana Shopping Complex	Community members	Presentation on ICD's mandate and the DVA
2009/03/21	Bakenburg Stadium	Community members	Presentation on ICD's mandate and the DVA
2009/03/27	Tibanefontein Taxi Rank	Community members	Presentation on ICD's mandate and the DVA
2009/03/27	Limburg Taxi Rank	Community members	Presentation on ICD's mandate and the DVA
2009/03/25	Giyani Shopping Complex	Community members	Presentation on ICD's mandate and the DVA
2009/03/30	Maphalle shopping Complex	Community members	Presentation on ICD's mandate and the DVA
2009/05/24	Limburg Shop	Community members	Presentation on ICD's mandate and the DVA
17/06/2009	Siloam Taxi Rank	Community members	Presentation on ICD's mandate and the DVA
18/06/2009	Vuwani Complex	Community members	Presentation on ICD's mandate and the DVA
19/06/2009	Mankweng Complex	Community members	Presentation on ICD's mandate and the DVA

4.6 MPUMALANGA

DATE	VENUE	AUDIENCE	ICD ROLE
29/01/2009	Tentele Activity Centre for the Disabled	Community members	Presentation on ICD's mandate and the DVA. Distribution of ICD brochures
30/01/2009	Joy Home Based Care	Community members	Presentation on ICD's mandate and the DVA. Distribution of ICD brochures
30/01/2009	Siyathuthuka Home Based care	Community members	Presentation on ICD's mandate and the DVA. Distribution of ICD brochures

01/03/2009	Nelspruit SABC (Ligwalagwala FM)	Listeners	Interviewed by the Radio station on the ICD mandate and DVA
31/03/2009	Badplaas	Community members	Presentation on ICD's mandate and the DVA. Distribution of ICD brochures
29/04/2009	Matsulu	Community members	Presentation on ICD's mandate and the DVA. Distribution of ICD brochures
30/04/2009	Mganduzweni	Community members	Presentation on ICD's mandate and the DVA. Distribution of ICD brochures
08/05/2009	Bushbuckridge (Munghana Lonene FM)	Listeners	Interviewed by the Radio station on the ICD mandate and DVA
23/06/2009	Belfast	Community members, SAPS, Dept. of Safety & Security, DPSA, Dept. of Home Affairs, Makhazeni Local Municipality and Youth	Presentation on ICD's mandate and the DVA. Distribution of ICD brochures
29/06/2009	Mashonamini Kabokweni	Grade 12 learners of Guduza High School	Presentation on ICD's mandate and the DVA. Distribution of ICD brochures

4.7 NORTH WEST

DATE	VENUE	AUDIENCE	ICD ROLE
10/02/2009	Kopela	Office of the Public Protector and community members	Presentation on ICD's mandate and the DVA
17/02/2009	Dovendale	Community members	Presentation on ICD's mandate and the DVA
13/03/2009	Ikageng	Dept. of Justice and Constitutional Development, SAPS, Dept. of Health, NPA, Dept. of Social Development, SASSA, Premiers Office, Community, Post Office, IEC, Tlokwe City Council	Presentation on ICD's mandate and the DVA
19/06/2009	Ventersdorp	Community members	Presentation on ICD's mandate and the DVA

4.8 NORTHERN CAPE

DATE	VENUE	AUDIENCE	ICD ROLE
20/01/2009	Hartswater	Community members	Presentation on ICD's mandate and the DVA
22/01/2009	Majeng	Community members	Presentation on ICD's mandate and the DVA
22/01/2009	Jankempdorp	Community members	Presentation on ICD's mandate and the DVA
23/01/2009	Campbell	Community members	Presentation on ICD's mandate and the DVA
23/01/2009	Douglas	Community members	Presentation on ICD's mandate and the DVA
20/01/2009	Hartswater	Community members	Presentation on ICD's mandate and the DVA
22/01/2009	Majeng	Community members	Presentation on ICD's mandate and the DVA
07/03/2009	Kenhardt	Community members	Presentation on ICD's mandate and the DVA
07/03/2009	Brandvlei	Community members	Presentation on ICD's mandate and the DVA
08/03/2009	Groblershoop	Community members	Presentation on ICD's mandate and the DVA
08/03/2009	Marydale	Community members	Presentation on ICD's mandate and the DVA

DATE	VENUE	AUDIENCE	ICD ROLE
17/03/2009	Garies High School	Learners and Teachers	Presentation on ICD's mandate and the DVA
18/03/2009	Steinkopf	Community members	Presentation on ICD's mandate and the DVA
18/03/2009	Kleinsee School	Learners and Teachers	Presentation on ICD's mandate and the DVA
20/03/2009	Oliphantshoek	Community members	Presentation on ICD's mandate and the DVA
21/03/2009	Battharos	Community members	Presentation on ICD's mandate and the DVA
21/03/2009	Wrentchville	Community members	Presentation on ICD's mandate and the DVA
21/03/2009	Kuruman	Community members	Presentation on ICD's mandate and the DVA
17/04/2009	Bothitong	Community members	Presentation on ICD's mandate and the DVA
17/04/2009	Deben	Community members	Presentation on ICD's mandate and the DVA
16/04/2009	Heuinesvlei	Community members	Presentation on ICD's mandate and the DVA
16/04/2009	Kathu	Community members	Presentation on ICD's mandate and the DVA
16/04/2009	Mothibistad	Community members	Presentation on ICD's mandate and the DVA
16/04/2009	Wrechville	Community members	Presentation on ICD's mandate and the DVA
16/04/2009	Severn	Community members	Presentation on ICD's mandate and the DVA
16/04/2009	Tsineng	Community members	Presentation on ICD's mandate and the DVA
17/04/2009	Van Zylsrus	Community members	Presentation on ICD's mandate and the DVA
28/04/2009	Shaleng	Community members	Presentation on ICD's mandate and the DVA
28/04/2009	Perth	Community members	Presentation on ICD's mandate and the DVA
28/04/2009	Heuinesvlei	Community members	Presentation on ICD's mandate and the DVA
16/04/2009	Dithakong	Community members	Presentation on ICD's mandate and the DVA
14/05/2009	Bopanang	Community members	Presentation on ICD's mandate and the DVA
15/06/2009	Kuyasa	Community members	Presentation on ICD's mandate and the DVA
15/06/2009	Colesburg	Community members	Presentation on ICD's mandate and the DVA
15/06/2009	De Aar	Community members	Presentation on ICD's mandate and the DVA
15/06/2009	Novelspont	Community members	Presentation on ICD's mandate and the DVA
16/06/2009	Rietfontein	Community members	Presentation on ICD's mandate and the DVA
16/06/2009	Hanover	Community members	Presentation on ICD's mandate and the DVA
16/06/2009	Kgomotso	Community members	Presentation on ICD's mandate and the DVA
16/06/2009	Noupoort	Community members	Presentation on ICD's mandate and the DVA
16/06/2009	Richmond	Community members	Presentation on ICD's mandate and the DVA
17/06/2009	Strydenburg	Community members	Presentation on ICD's mandate and the DVA
17/06/2009	Britztown	Community members	Presentation on ICD's mandate and the DVA
18/06/2009	Petrusville	Community members	Presentation on ICD's mandate and the DVA
18/06/2009	Phillipstown	Community members	Presentation on ICD's mandate and the DVA
19/06/2009	Pampierstad	Community members	Presentation on ICD's mandate and the DVA
30/06/2009	Kalksloot	Community members	Presentation on ICD's mandate and the DVA

4.9 WESTERN CAPE

DATE	VENUE	AUDIENCE	ICD ROLE
18/02/2009	National Radio Listeners	National listeners	An interview was done in Afrikaans with the PH regarding the ICD's mandate and processes
07/05/2009	West Coast District	Listeners	The ICD mandate was explained and discussed over the Radio as well as in depth discussion on specific cases

5. WORKSHOPS

During the performance of our duties in terms of the monitoring of the implementation of the Domestic Violence Act, opportunities arose where ICD was invited to address our stakeholders on the mandate of the ICD and especially our mandate in terms of the Domestic Violence Act. The ICD conducted the following workshops during January – June 2009.

5.1 EASTERN CAPE

DATE	VENUE	AUDIENCE	ICD ROLE
27/01/2009	Zwelitsha	SAPS, ICD, Dept. of Safety & Liaison, NPA, Dept. of Health, Dept. of Home Affairs, Dept. of Sports & Culture, House of Traditional Leaders, Churches, Banking Institutions, Insurance Companies, NGOs	Conducted a workshop on ICD's mandate and the DVA

5.2 FREE STATE

DATE	VENUE	AUDIENCE	ICD ROLE
21/03/2009	University of the Free State	Dept. of Local Government and Housing, Public Protector, Human Rights Commission and the CGE	Conducted a workshop on ICD's mandate and the DVA. Distribution of ICD brochures
24/03/2009	Tswelopele Municipality	Dept. of Local Government and Housing, Public Protector, Human Rights Commission and the CGE	Conducted a workshop on ICD's mandate and the DVA. Distribution of ICD brochures

5.3 GAUTENG

DATE	VENUE	AUDIENCE	ICD ROLE
05/02/2009	Alberton SAPS	SAPS	Conducted a workshop on ICD's mandate and the DVA

28/04/2009	Alberton SAPS	SAPS	Conducted a workshop on ICD's mandate and the DVA
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5.4 KWAZULU-NATAL

DATE	VENUE	AUDIENCE	ICD ROLE
13/02/2009	Ingogo	Dept. of Community Safety and Liaison, Humans Right Commission	Conducted a workshop on ICD's mandate and the DVA
25/02/2009	Hluhluwe	Humans Rights Commission, Public Protector, Dept. of Justice and Constitutional Development and SAPS	Conducted a workshop on ICD's mandate and the DVA
26/02/2009	Ladysmith	Dept. of Community Safety and Liaison, Dept. of Justice and Constitutional Development, HRC, SAPS, Dept. of Home Affairs and SASA	Conducted a workshop on ICD's mandate and the DVA

5.5 LIMPOPO

DATE	VENUE	AUDIENCE	ICD ROLE
03/02/2009	Ka – Dzumeri	Dept. of Transport	Conducted a workshop on ICD's mandate and the DVA. Distribution of ICD brochures
05/02/2009	Tshikundamalema	Dept. of Transport	Conducted a workshop on ICD's mandate and the DVA. Distribution of ICD brochures

5.6 MPUMALANGA

DATE	VENUE	AUDIENCE	ICD ROLE
24/03/2009	Barberton Correctional Centre	Correctional officers and SAHRC	Conducted a workshop on ICD's mandate and the DVA. Distribution of ICD brochures

5.7 NORTH WEST

DATE	VENUE	AUDIENCE	ICD ROLE
22/05/2009	Potchefstroom	SAPS	Conducted a workshop on ICD's mandate and the DVA
12/05/2009	Lebotlwana	Dept. of Home Affairs and Dept. of Justice and Constitutional Development	Conducted a workshop on ICD's mandate and the DVA
21/05/2009	Potchefstroom	SAPS	Conducted a workshop on ICD's mandate and the DVA

DATE	VENUE	AUDIENCE	ICD ROLE
11/06/2009	Pudumoe	SAPS	Conducted a workshop on ICD's mandate and the DVA
12/06/2009	Boschpoort	SAPS	Conducted a workshop on ICD's mandate and the DVA

5.8 NORTHERN CAPE

DATE	VENUE	AUDIENCE	ICD ROLE
24/02/2009	Galeshewe	Dept. of Safety and Security, CPF and ICD	Conducted a workshop on ICD's mandate and the DVA
25/02/2009	OSW Offices	Various Departments and NGOs	Conducted a workshop on ICD's mandate and the DVA

5.9 WESTERN CAPE

DATE	VENUE	AUDIENCE	ICD ROLE
04/02/2009	Cloetesville	Cloetesville Community Police Forum	Conducted a workshop on ICD's mandate and the DVA. Distribution of ICD brochures
14/05/2009	Cloetesville	Cloetesville Community Police Forum	Conducted a workshop on ICD's mandate and the DVA

6. PROACTIVE OVERSIGHT

Various ICD provincial offices conducted the following audits at Police Stations to determine the level of compliance with the Domestic Violence Act and the National Instruction. Part of the audits included the inspection of the SAP 508(a) and (b) registers, ensuring the Community Service Centre had copies of DVA available, that a list of service providers was available in the event that a victim of domestic violence needed the service. Furthermore inspection of the Victim Friendly facility was conducted to ensure the facility was equipped to deal with the matters of domestic violence. The following is an account of the Non-Compliance found in the Police Stations that were audited.

6.1 EASTERN CAPE

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
12/05/2009	Bhisho	80%	The lists of service providers were not available in the vehicles. The 508(b) register was not readily available in the	DVA training is recommended and registers must be accessible at all time

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
12/05/2009	Izele	40%	CSC. The OB register was not maintained properly The lists of service providers were not available in the vehicles. The 508(b) register was not completed properly. A copy of the National Instructions was not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that registers are available at the CSC and correctly completed
26/05/2009	Afsondering	80%	The lists of service providers were not available in the vehicles or the CSC. Not all shifts had female members assigned to them	DVA training is recommended and registers must be accessible at all time. A list of service providers must be placed in all vehicles as well as in the CSC. Female members must be assigned to all shifts
26/05/2009	Maluti	40%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	Training of members on the DVA and National Instruction is recommended. Registers to be readily available at CSC when needed for inspection
26/05/2009	Matatiele	80%	Copies of Protection Orders and warrants of arrests were not filled correctly. An updated list of service providers were not available in the vehicles	DVA training is recommended and records must be filed correctly. An updated list of service providers must be available
23/06/2009	Tabase	33%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	Training of members on the DVA and National Instruction is recommended. Registers to be readily available at CSC when needed for inspection
23/06/2009	Katkop	27%	The lists of service providers were not available in the vehicles. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly.	Training of members on the DVA and National Instruction is recommended. Registers to be readily available at CSC when needed for inspection

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	
23/06/2009	Ellandsgeight	87%	The lists of service providers were not available in the vehicles. Not all shifts had female members assigned to them	A list of service providers must be placed in all vehicles as well as in the CSC. Female members must be assigned to all shifts
23/06/2009	Mt Fletcher	53%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	To attend to the outstanding documentation and The Station Commissioner must ensure that the members receive DVA training

6.2 FREE STATE

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
01/01/2009	Glen	100%	The station was fully compliant	No recommendation were made
08/01/2009	Navalsig	80%	No list of service providers available in the CSC; the 508(a) forms were not available in the CSC. Pocket books were not maintained properly. The station had no operational plan in place regarding how members should deal with DVA matters	The Station Commissioner must ensure that all files and registers are readily available at CSC and that pocket books are inspected regularly
09/01/2009	Kagisanong	53%	The 508(b) register was not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. No all shifts had female members assigned to it. Copies of the warrants of arrests were not filed correctly. Copies of the Protection Orders were not filed correctly	The Station Commissioner must ensure that all files and registers are readily available at CSC
09/01/2009	Kopanong	53%	The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books were not maintained properly. Copies of the Protection Orders were not filed correctly	The Station Commissioner must ensure that DVA files should be updated and be made available in CSC. Some members need training
11/01/2009	Bloemspruit	100%	The station was fully compliant	No recommendation were made

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
14/01/2009	Sanekal	40%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
15/01/2009	Lindley	33%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time	It is recommended that all members of this station together with the Station Commissioner should attend DVA Training
15/01/2009	Marquard	27%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	It is recommended that all members of this station together with the Station Commissioner should attend DVA Training
20/01/2009	Tweespruit	100%	The station was fully compliant	No recommendation were made
20/01/2009	Clocolan	80%	No list of service providers available in the vehicles or in the CSC; National Instructions were not available in the CSC, DVA registers were not properly maintained	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
20/01/2009	Ficksburg	93%	No list of service providers available in the CSC	The Station Commissioner must ensure that the members receive DVA training and that the list of service providers be available at the CSC
20/01/2009	Fouriesburg	93%	No female members were assigned to each shift	The Station Commissioner must ensure that a female member is assigned to each shift
09/02/2009	Dealesville	87%	Not all Protection Orders were served within a reasonable time. Not all shifts had female members assigned to them	The Station Commissioner must make sure that he assign female members to each shift and that members receive DVA training
09/02/2009	Hertzogville	53%	The lists of service providers were not available in the	It is recommended that DVA matters must be reported

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			vehicles or the CSC. The 508(b) register was not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. Not all Protection Orders were served within a reasonable time. Not all shifts had female members assigned to them	to Station Commissioner to check whether procedures are adhered to. Pocket books must be inspected regularly
13/02/2009	Paul Roux	67%	The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
10/03/2009	Ladybrand	87%	A copy of the DVA was not available in the CSC, a list of service providers were not available in the vehicles	The Station Commissioner must ensure that members are trained on DVA
10/03/2009	Rosendale	100%	The station was fully compliant	No recommendation were made
10/03/2009	Theunissen	73%	The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books were not maintained properly	The Station Commissioner must ensure that members are trained on the DVA
10/03/2009	Wesselbron	60%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not readily available in the CSC. The 508(a) forms were not completed properly. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
11/03/2009	Warden	80%	No list of service providers available in the vehicles or in the CSC; National Instructions were not available in the CSC	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
29/06/2009		87%	Domestic violence incidents were not recorded properly in the 508(b) register. Pocket books were not available for inspection	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
11/03/2009	Harrismith	87%	A copy of the DVA was not available in the CSC, a list of service providers were not available in the vehicles	The Station Commissioner must ensure that members are trained on DVA
30/06/2009		87%	Pocket books and OB register were not maintained properly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
11/03/2009	Memel	100%	The station was fully compliant	No recommendation were made
11/03/2009	Thabong	100%	The station was fully compliant	No recommendation were made
11/03/2009	Odendaalsrus	60%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly.	It is recommended that members must attend DVA Training and a DVA Officer must be appointed

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
12/03/2009	Bethuelie	53%	The OB register was not maintained properly A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not readily available in the CSC. Not all Protection Orders were served within a reasonable time. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
12/03/2009	Jacobsdale	80%	Pocket books and the OB register were not properly maintained; not all Protection Orders were served	The Station Commissioner must ensure that members are trained on DVA and that registers are maintained
12/03/2009	Luckhof	87%	Not all Protection Orders were served and there was no female officer on duty	The Station Commissioner must ensure that Protection Orders are served within a reasonable time and that a female member is assigned to each shift
12/03/2009	Gariep	67%	The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The pocket books were not maintained properly. The OB register was not maintained properly. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that members are trained on DVA
12/03/2009	Smithfield	87%	The 508(b) register was not maintained properly. No female member was assigned to each shift	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
13/02/2009	Steynrus	47%	A copy of the DVA was not readily available in the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. Not all Protection Orders were served within a reasonable time. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
13/03/2009	Hennenman	80%	The 508(a) forms were not readily available in the CSC. The pocket books were not maintained properly	The Station Commissioner must ensure that members are trained on DVA
13/03/2009	Wanda	Not Applicable	ICD was unable to reach a conclusion on the progress of the implementation of the DVA in the station. The domestic violence registers were available in the CSC, but they were not utilized, members indicated that they did not receive domestic violence cases, since it is a small community	The Station Commissioner must ensure that members receive DVA training and that the community is informed of their rights in terms of the act
13/03/2009	Meloding	80%	The 508(a) and (b) registers were not completed properly. The OB register was not maintained properly	The Station Commissioner must ensure that members are trained on DVA
13/03/2009	Vrede	80%	A copy of the DVA was not available in the CSC, the 508(a) forms were not available at the CSC and pocket books were	The Station Commissioner must ensure that members are trained on DVA

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			not maintained	
13/03/2009	Verkykerskop	87%	No list of service providers available in the vehicles or in the CSC	The Station Commissioner must ensure that members are trained on DVA
18/03/2009	Orangeville	60%	The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The file 39/4/2/3 was not maintained properly. Not all shifts had female members assigned to them. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly.	The Station Commissioner must ensure that members are trained on DVA and that the registers be available and completed properly
19/03/2009	Baywater	47%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly.	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained. The station was encouraged to establish a VFCC
20/03/2009	Soutpan	53%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time. The file 39/4/2/3 was not maintained properly. Not all shifts had female members assigned to them.	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
21/03/2009	Heidedal	67%	The lists of service providers were not available in the vehicles or the CSC. The pocket books were not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them.	It is recommended that members must attend DVA training and a DVA officer must be appointed
18/03/2009	Sasolburg	87%	Protection Orders and warrant of arrest were not properly filed	The Station Commissioner must ensure that members are trained on DVA
23/03/2009	Tumahole	93%	Not all shifts had female members assigned to them	The Station Commissioner must ensure that female members are assigned to each shift
24/03/2009	Frankfort	73%	There was no updated list of service providers readily available at the CSC or in the vehicles. Pocket books and the OB register were not properly maintained	The Station Commissioner must ensure that members are trained on DVA
24/03/2009	Cornelia	100%	The station was fully compliant	No recommendation were made
25/03/2009	Tseseng	47%	There were no National Instructions available at the CSC; the 508(a) forms and the 508(b) register were not readily	The Station Commissioner must ensure that the members receive DVA training and that registers are put

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			available at the CSC and neither were they completed properly. Pocket books and the OB register and File 39/4/2/3 were not properly maintained	in place and is properly maintained. It is also recommended that a DVA officer be appointed
25/03/2009	Koppies	93%	There was no updated list of service providers readily available in the vehicles	The Station Commissioner must ensure that members are trained on DVA
27/03/2009	Makwene	47%	No list of service providers available in the vehicles or in the CSC; National Instructions were not available in the CSC; the DVA was not readily available at the CSC; Pocket books and the OB register and File 39/4/2/3 were not properly maintained	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
27/03/2009	Namahadi	80%	The 508(a) forms completed and File 39/4/2/3 was not properly maintained. Not all shifts had female members assigned to them	It is recommended that members must attend DVA Training and a DVA officer must be appointed
30/03/2009	Reddersburg	67%	The 508(a) forms were not available at the CSC and neither were the 508(a) forms and 508(b) register completed correctly. Not all Protection Orders were serviced within a reasonable time and Not all shifts had female members assigned to them	It is recommended that members must attend DVA Training and a DVA officer must be appointed
14/05/2009	Ventersburg	67%	The 508(b) register was not completed properly. The 508(a) forms were not completed properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
23/06/2009	Heuningspruit	100%	The station was fully compliant	No recommendation were made

6.3 GAUTENG

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
27/01/2009	Primrose	87%	The 508(b) register and the File 39/4/2/3 were not completed properly	Recommendations were made that a copy of the DVA be made available at the CSC and that the Station Commissioner ensures the registers are maintained
27/01/2009	Germiston	87%	The File 39/4/2/3 were not completed properly and there was no list of service providers available in the vehicles	Recommendations were made that a copy of the DVA be made available at the CSC and that the Station Commissioner ensures the registers are maintained
28/01/2009	Brackendowns	87%	The File 39/4/2/3 were not completed properly and there was no list of service providers available in the vehicles	Recommendations were made that a copy of the DVA be made available at the CSC and that the Station Commissioner ensures the registers are maintained
28/01/2009	Alberton	93%	The 508(b) register was not completed properly	Recommendations were made that the Station

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
06/02/2009	Moroka	93%	The File 39/4/2/3 was not completed properly	Commissioner ensures the registers are maintained Recommendations were made that the Station Commissioner ensures the registers are maintained
23/03/2009	Soshanguve	87%	Not all Protection Orders were served within a reasonable time; Copies of warrants of arrests and Protection Orders were not filed correctly	Recommendations were made that the Station Commissioner ensures the registers are maintained
23/03/2009	Loate	73%	Not all Protection Orders were serviced within a reasonable time; Copies of warrants of arrests and Protection Orders were not filed correctly. No list of service providers were available in the vehicles	Recommendations were made that the Station Commissioner ensures the registers are maintained and that a list of service providers be made available in all vehicles
23/03/2009	Mabopane	93%	Copies of warrants of arrests were not filed correctly	Recommendations were made that the Station Commissioner ensures the registers are maintained
25/03/2009	Benoni	67%	No list of service providers were available in the vehicles; the 508(a) forms were not readily available in the CSC and were not completed properly; Protection Orders were not filed correctly and the File 39/4/2/3 were not completed properly	Recommendations were made that the Station Commissioner ensures the registers are maintained
25/03/2009	Springs	73%	The File 39/4/2/3 was not completed properly. Not all Protection Orders were served within a reasonable time; Copies of warrants of arrests and Protection Orders were not filed correctly	Recommendations were made that the Station Commissioner ensures the registers are maintained
25/03/2009	Devon	73%	No list of service providers were available in the CSC; the 508(a) forms were not readily available at the CSC; Copies of warrants of arrests were not filed correctly and the File 39/4/2/3 was not completed properly	Audit to be conducted again to assess information that could not be perused
07/04/2009	Van Der Bijlpark	87%	No list of service providers were available in the vehicles and copies of warrants of arrests were not filed correctly	Recommendations were made for all vehicles attending to DVA complaints to have a list of service providers available and copies of DVA warrants of arrests to be filed correctly
07/04/2009	Meyerton	87%	No list of service providers were available in the vehicles and copies of warrants of arrests were not filed correctly	Recommendations were made for all vehicles attending to DVA complaints to have a list of service providers available and copies of DVA warrants of arrests to be filed correctly
07/04/2009	Vereeniging	87%	No list of service providers were available in the vehicles and copies of warrants of arrests were not filed correctly	Recommendations were made for all vehicles attending to DVA complaints to have a list of service providers available and copies of DVA warrants of arrests to be filed correctly
15/04/2009	De Deur	87%	No list of service providers were available in the vehicles and copies of warrants of arrests were not filed correctly	Recommendations were made for all vehicles attending to DVA complaints to have a list of service providers available and copies of DVA warrants of arrests to be filed correctly
15/04/2009	Orange Farms	93%	Copies of warrants of arrests were not filed correctly	Recommendations were made that copies of DVA

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
				warrants of arrests must be filed
15/04/2009	Evaton	93%	Copies of warrants of arrests were not filed correctly	Recommendations were made that copies of DVA warrants of arrests must be filed
18/05/2009	Protea Glen	93%	No list of service providers were available in the vehicles	Recommendations were made for all vehicles attending to DVA complaints to have a list of service providers available
09/06/2009	Wierdabrug	93%	No list of service providers were available in the CSC	Recommendations were made that a list of service providers be available at the CSC

6.4 KWAZULU-NATAL

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
09/02/2009	Umbilo	73%	No updated lists of service providers were available at the CSC or in the vehicles. National Instruction was not available and the VFCC was closed due to renovations	The Station Commissioner must ensure that the renovations of the VFCC is completed as soon as possible and that the list of service providers are available to available at the CSC and in vehicles
09/02/2009	Point	33%	There was no copy of DVA, National Instruction and SAPS forms 508 (a) readily available. There was no updated list of service provider in each vehicle utilized to attend to complaints. No DVA incidents recorded on SAPS forms 508(a), no maintaining of SAPS 206 pocket book, no monthly proper procedure for filling on DVA incidents maintained. No copies of protection order serve and, received. No copies of warrant of arrest received and no assignment of each shift for ladies	The Station Commissioner must ensure that the members receive DVA training and need to inspect all DVA related books
09/02/2009	Maydon Wharf	33%	The station is situated at the industrial area where there are no people or community living nearby. Members indicated that no DVA cases were received. There are no DVA related registers in place	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
10/02/2009	Isipingo	53%	The 508(a) and (b) registers and the National Instructions were not found at the CSC	The Station Commissioner must ensure that all registers be kept at the CSC and be accessible to all members
10/02/2009	Amanzimtoti	53%	The 508(a) and (b) registers were not properly maintained. Protection Orders that were not served by the members, but were kept at the station	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
10/02/2009	Kwamakhutha	67%	Members did not comply with the National Instructions and DVA. DVA registers were not easily accessible and not to be kept at the CSC Commander's office	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
12/02/2009	Kokstad	100%	The station was fully compliant	No recommendation were made instead the station was

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
				complemented with regards to keeping of records that was according to prescripts
21/04/2009	Greytown	67%	Not all DVA registers were in place; the Station Commissioner is newly appointed and it was requested that the Commissioner be given a chance to implement the necessary documentation	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
07/05/2009	Mid Illovo	73%	The 508(b) register was not properly updated; 508(a) forms were not available as well as 508(a) register. About 10 SAPS incidents were not recorded or updated on the book. No filling system was in place, the VFCC was not in place and neither volunteers. Complainants were interviewed in the CSC in front of the public, especially at night because they did not have access to other offices after 16:00. A list of service providers was not available at CSC, or in vehicles. No female members were assigned to shifts	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
07/05/2009	Richmond	93%	Filling of 39/4/2/3 documentation to be improved and information from SAP 10 and 206 to reflect also in the 508(b) register	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
08/05/2009	Muden	33%	There were no copies of the DVA, Station Orders or list of service providers available at the CSC; There was a copy of National Instructions found at the CSC, but nothing was recorded in the OB	The Station Commissioner must ensure that the members receive DVA training and to hold awareness campaigns as soon as possible
08/05/2009	Rietvlei	80%	The filing system of the station was not in order.	The Station Commissioner must ensure that the members receive DVA training and that the filing system receives attention

6.5 LIMPOPO

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
19/01/2009	Laersdrift	47%	An updated list of service providers was not available in the CSC and in all vehicles. SAPS 508(a) forms were not available at the CSC. Copies of Protection Orders and warrant of arrest were not filed in accordance with paragraph 12(5) of the National Instruction 7/1999	A list of service providers should be compiled and be made available in the CSC and in each vehicle. All copies of Protection Orders and warrant of arrest should be filed in accordance with par. 12(5) of the NI 7/1999. SAPS 508(a) forms should be available in the CSC and be utilized according to the National Instructions
19/01/2009	Roosenekal	60%	No updated list of service providers was available in the CSC and in all vehicles. A copy of the National Instructions was	The procedures with regard to the OB entries should always be adhered to. A copy of the National

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			not available in the CSC. All incidents of domestic violence were not entered in the OB	Instructions should always be available in the CSC. The list of service providers must be compiled and always be available in the CSC. The SAPS 508 register should be kept
19/01/2009	Zaaiplaas	73%	The DVA was not available in the CSC. A list of service providers was not available in the CSC and in each vehicle. Members pocket book references were not correctly entered in the DVA register as per the instructions contained in the register	The Station Commissioner should see to it that the Domestic Violence Act is available in the CSC. He must also procure the register for non-compliance with the DVA against members: i.e. SAPS 508. There must be an updated list of service providers in the CSC
20/01/2009	Leboeng	47%	A list of service providers was not available in the CSC and in each vehicle. OB entries were not made in respect of all domestic violence incidents reported. Copies of Protection Orders and warrant of arrest was not filed in accordance with the National Instructions. Procedures with regard to pocket book entries is not adhered to	The procedures with regard to the OB entries should always be adhered to each copy of the Protection Order and warrant of arrest should be filed in a separate sub file. The list of service providers must be compiled and always be available in the CSC. The SAPS 508 register should be kept
04/02/2009	Tshamutumbu	100%	The station was fully compliant	No recommendation were made
04/02/2009	Hlanganani	100%	The station was fully compliant	No recommendation were made
05/02/2009	Waterpoort	93%	No list of service providers in the CSC.	The Station Commissioner should make sure that the provisions of the updated list of service provider is utilized to attend to complaints
06/02/2009	Masisi	67%	SAPS 508(a) forms were not available in the CSC. Incidents forms were not filed in accordance with National Instruction 12(3). Not all incidents are recorded in the occurrence book. Copies of Protection Orders and warrant of arrest were misfiled	The Station Commissioner should make sure that the provisions of the National Instructions are all times adhered, especially the filling of copies of Protection Orders and warrant of arrests
09/02/2009	Cumberland	60%	No copy of DVA and National Instructions were available in the CSC. A list of service providers was not in vehicles	Copy of DVA and National Instructions must be available at CSC at all times
09/02/2009	Rooiberg	44%	A list of service providers was not in the CSC and neither in the vehicles. The 508(a) was not filed correctly and there was no OB number or pocket book number in the 508 (b) register. The OB also did not have domestic violence entries. Pocket books were not maintained. Not all reliefs have female police officials	DVA training is needed. The station should have a copy of the national instructions available at the CSC and an updated list of service providers must be placed in each and every vehicle utilized to attend to complaints
10/02/2009	Vaalwater	67%	There was no updated list of service providers in the vehicles used to attend to complaints. No VFCC was in place. Protection Orders and warrants of arrests were not filed accordingly	The station should have an updated list of service providers in the vehicles utilized to attend to complaints
26/02/2009	Hoopdal	93%	The station was in compliance just that they did not have a	The station should have a copy of the National

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			list of service providers in vehicles utilized to attend to complaints	Instructions available at the CSC and an updated list of service providers must be placed in each and every vehicle utilized to attend to complaints
10/02/2009	Thabazimbi	67%	The station was in compliance just a few issues like the fact that there was no updated list of service providers in the vehicles used to attend to complaints and the CSC. Protection Orders and warrants of arrests not filed accordingly	The station should have an updated list of service providers in the CSC and vehicles utilized to attend to complaints
10/02/2009	Bulgerivier	73%	They did not have a register of complaints against its members in as far as Domestic Violence was concerned	The Station Commissioner must ensure that other members of the station must receive training in relation to DVA
11/02/2009	Villa Nora	76%	A copy of the DVA and National Instruction were not available in the CSC, neither was a list of service providers in the CSC. The station do not have a VFCC	DVA and National instructions must be available at CSC. List of service providers must also be available in the CSC
11/02/2009	Witpoort	97%	The station complied in terms of the DVA, but the filing of documents needs minor attention	No recommendation were made
12/02/2009	Bela-Bela	100%	The station was fully compliant	No recommendation were made
12/02/2009	Modimolle	100%	The station was fully compliant	No recommendation were made
12/03/2009	Alldays	87%	The files of copies of Protection Orders and warrant of arrest were not brought for inspection. It was mentioned that they were being kept by the Commander of Crime Prevention, who was out on other duties	Station Commissioner must ensure that that the Protection Orders and warrant of arrest are to be brought for inspection and that the members receive DVA training
14/04/2009	Ritavhi	60%	The responses to domestic violence incidents should be correctly recorded on the SAPS 508(a) forms. Copies of the Protection Orders and warrant of arrest were misfiled. Some incidents of domestic violence were not recorded on the OB. SAPS 508(a) forms were not filed monthly in terms of the National Instructions 7/1999	The Station Commissioner should re-visit the provisions of the National Instructions 7/1999 with regard to keeping of records
15/04/2009	Mankweng	47%	An updated list of service providers was not available in the CSC and in vehicles. OB entries did not correspond to the SAP 508(b) register. Copies of Protection Orders and warrant of arrest were not filed in accordance with the National Instructions	The procedures with regard to the OB entries should always be adhered to. Each copy of the Protection Order and warrant of arrest should be filed in a separate sub file. The list of service providers must be compiled and always be available in the CSC
15/04/2009	Waterval	20%	Not all registers were brought for inspection. It was reported that the official responsible for domestic violence issues was unavailable and has locked away all the registers and copies of Protection Orders and warrant of arrests	The Station Commissioner must re-visit the National Instruction 7/1999 especially where it deals with his responsibilities. The Station Commissioner must make it clear to all members including the one responsible for domestic violence that all registers pertaining to domestic violence should always be available for inspection even after hours and during weekends and

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
				public holidays
16/04/2009	Namakgale	60%	A copy of the DVA could not be made available for inspection. A list of service providers was not available in vehicles. Not all incidents of domestic violence were recorded in the Occurrence Book. Copies of the Protection Orders and warrant of arrest were misfiled	The Station Commissioner must re-visit the National Instructions 7/1999 with regard to the provisions pertaining to record keeping
16/04/2009	Lulekani	67%	An updated list of service providers was not available in each vehicle. SAPS 508(a) forms were misfiled with copies of Protection Orders and warrants of arrest. Incidents of domestic violence were not recorded in the OB	The Station Commissioner should re-visit the provisions of the National Instructions 7/1999 with regard to record keeping
06/02/2009	Bandelierkop	60%	SAPS 508(a) forms were not available in the CSC. Incidents forms are not filed in accordance with National Instruction 12(3). Not all incidents were recorded in the OB. Copies of Protection Orders and warrants of arrest were misfiled	The Station Commissioner should make sure that the provisions of the National Instructions are adhered to, especially the filling of copies of Protection Orders and warrant of arrests
13/04/2009	Hoedspruit	93%	The lists of service providers were not available in all vehicles. The registers were in order	The Station Commissioner must ensure that the list of service providers is available in every vehicle that is utilized to attend to complaints
31/05/2009	Hlogotlou	60%	It was discovered that not all incidents of domestic violence were recorded in the OB. The SAP 508(b) register was not completed properly	The Station Commissioner must ensure that all incidents of domestic violence are recorded in the OB
09/06/2009	Seshego	60%	An updated list of service providers was not available in the CSC and in vehicles. OB entries were not made in respect of all domestic violence incidents reported. SAP 508(b) register, Copies of Protection Orders and warrant of arrest were not filed in accordance with the National Instructions	The procedures with regard to the OB entries should always be adhered to. The procedures with regard to the OB entries should always be adhered to. Each copy of the Protection Order and warrant of arrest should be filed in a separate sub file. The list of service providers must be compiled and always be available in the CSC
17/06/2009	Siloam	67%	The updated list of service providers was not available in vehicles. SAPS 508(a) forms, copies of Protection Orders and warrants of arrests were not correctly filed. All incidents of domestic violence were not recorded in the OB	The station commissioner should check the copy of National Instructions in relation to record keeping. The copies of Protection Order and warrant of arrest are not correctly filed
08/06/2009	Vuwane	100%	The station was fully compliant	No recommendations were made
19/06/2009	Malamulele	73%	The updated list of service providers was not available in vehicles. SAPS 508(a) forms were not correctly filed. Copies of the filed warrants of arrest were not available, since the office of the detective was locked	The Station Commissioner should check the copy of the National Instructions in relation to record keeping

6.6 MPUMALANGA

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
29/01/2009	Kanyamazane	54%	The DVA registers were available but no entries made. There were no DVA registers for complaints against the members for non-compliance. Members did not complete their SAP 206 when attending to a DVA incident	Training of members on the provisions of DVA and National Instructions is highly recommended
18/03/2009	Elukwatini	40%	A copy of the DVA, National Instruction, list of service providers and Station Orders were not available at the CSC. Incidents of domestic violence were not recorded on the SAPS 10, 508(a) forms and (b) register. No 508(a) forms available at the station. The file 39/4/2/3 for DVA incidents was not maintained at the station	Training of members on the provisions of DVA and National Instructions is highly recommended
18/03/2009	Badplaas	67%	A copy of the National Instruction was not kept properly and was incomplete. The 508(a) forms were not utilized at the station and were not available at the CSC. Copies of Protection Orders and warrants were not filed at the station. No female member was assigned to each shift	Training of members on the provisions of DVA and National Instructions is highly recommended
28/04/2009	Malelane	80%	A copy of the National Instruction was not kept properly and was incomplete. The 508(a) forms were not utilized at the station and were not available at the CSC. Copies of Protection Orders and warrants were not filed at the station. No female member was assigned to each shift	Training of members on the provisions of DVA and National Instructions is highly recommended
25/06/2009	Sabie	80%	The 508(a) forms were not completed at the station and where not available at the CSC	Training of members on the provisions of DVA and National Instructions is highly recommended
25/06/2009	Lydenburg	73%	The 508(a) forms are not completed at the station and were not available at the CSC. A copy of DVA and an updated list of service providers were also not available at the CSC	Training of members on the provisions of DVA and National Instructions is highly recommended
25/06/2009	Hazyview	67%	The 508(a) forms were not completed at the station and were not available at the CSC. A copy of DVA and an updated list of service providers were also not available at the CSC. The national instruction 7/1999 was not available at the CSC. No female members were assigned to each shift. Protection Orders were not served properly	Training of members on the provisions of DVA and National Instructions is highly recommended
25/06/2009	Acornhoek	73%	No list of service providers was in the vehicle or in the SCS. No copiers of protection order and warrant of arrest received and filed.	The DVA and the list of service providers must be always available at the CSC. The 508(a) and 508(b) register must be properly maintained
25/06/2009	Mhala	80%	A copy of the DVA was not available at the CSC, the 508(a) forms and 508(b) register were not properly maintained	The DVA Act must be always available at the CSC. The SAPS 508(b) register must be properly maintained
25/06/2009	Masoyi	60%	The list of service providers and the Station Orders were not	Training of members on the provisions of DVA and

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			available at the CSC or in the vehicles. Incidents of domestic violence were not recorded on the SAPS 10, 508(a) forms and (b) register. No 508(a) forms were available at the station. The file 39/4/2/3 for DVA incidents was not maintained properly. Copies of Protection Orders are not filed properly	National Instructions is highly recommended. The Station Commissioner must ensure that all outstanding matters receive attention
25/06/2009	Bushbuckridge	47%	A copy of the DVA, National Instruction, list of service providers and Station Orders were not available at the CSC. The SAPS 508(b) register was not found at the CSC and no 508(a) forms were available at the station. The file 39/4/2/3 for DVA incidents was not maintained properly	Training of members on the provisions of DVA and National Instructions is highly recommended. The Station Commissioner must ensure that all outstanding matters receive attention
25/06/2009	Skukuza	13%	A copy of the DVA, National Instruction, list of service providers and Station Orders were not available at the CSC. The 508(a) forms were not available at the station. The file 39/4/2/3 for domestic violence incidents was not maintained at the station. Pocket books are not maintained by the members. Domestic violence incidents are not recorded in the OB. Warrant of arrest and copy of Protection Orders are not completed properly. No female members were assigned in each shifts	Training of members on the provisions of DVA and National Instructions is recommended. The Station Commissioner must ensure that all outstanding matters receive attention

6.7 NORTH WEST

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
12/02/2009	Makgobistad	53%	The lists of service providers were not available in the vehicles, 508 (a) forms and (b) register were not properly filed, returns were not maintained, outstanding Protection Orders available, copies of the Protection Orders and warrants of arrest were not filed	Station Commissioner must ensure that 508 (a) forms and that 508 (b) register is properly completed, list of service providers must be placed in all vehicles, copies of both the warrants and the Protection Orders are filed and maintained
17/02/2009	Tlhabane	47%	The lists of service providers were not available in the vehicles, the 508(b) register was not maintained, returns are not maintained, copies of warrants and Protection Orders were not filed	The Station Commissioner must ensure that 508(b) is maintained, monthly returns are also maintained, copies of the Protection Orders and warrants are filed
17/02/2009	Rustenburg	87%	The file 39/4/2/3 for domestic violence incidents was not maintained at the station and not all Protection Orders were served within reasonable time	Ensure that the copies of the Protection Order are filed, ensure that the returns are maintained and copies of warrants are filed accordingly
10/03/2009	Kokster	87%	The file 39/4/2/3 for domestic violence incidents was not	Ensure that the returns are updated, Protection Orders are

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			maintained at the station and not all Protection Orders were served within a reasonable time	served, and copies of warrant of arrest are filed at the CSC
10/03/2009	Mooinooi	73%	One Protection Order was not served, warrant of arrests were kept on the docket, but no copies made and filed, copies of the Protection Order not filed properly	CSC Commander must monitor registers of DVA, Copies of Protection Orders and warrants of arrests to be filed properly
10/03/2009	Mafikeng	93%	Copies of the warrant of arrests were not filed correctly	The Station Commissioner must ensure that copies of warrants of arrest are filled at the CSC
11/03/2009	Bedwang	87%	Copies of the Protection Orders were not filed correctly and no list of service providers was available in all the vehicles	Ensure that copies of the Protection Orders are filed correctly. Make sure a lists of service providers are available in all the vehicles
11/03/2009	Mmakau	80%	The lists of service providers were not available in the vehicles or the CSC and the file 39/4/2/3 for domestic violence incidents was not maintained	The Station Commissioner must ensure the list of service providers is compiled and monthly returns to be maintained
17/03/2009	Mooifontein	100%	The station was fully compliant	No recommendations were made
17/03/2009	Itsoseng	73%	Two Protection Orders were not served. The lists of service providers were not available in the vehicles	The Station Commissioner must ensure that list of service providers is in all vehicles and ensure that Protection Order are served
12/05/2009	Madikwe	80%	The 508(a) forms and 508(b) register were not available in the CSC and 508(b) register was not properly completed	The Station Commissioner must ensure that the 508(a) forms are available at the CSC and the 508(b) register is properly completed
13/05/2009	Sun City	100%	The station was fully compliant	No recommendations were made
13/05/2009	Mogwase	87%	The lists of service providers were not available in the vehicles or the CSC	The Station Commissioner must ensure the list of service providers is compiled and made available
19/05/2009	Biesiesvlei	93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure the list of service providers is compiled and made available
19/05/2009	Coligny	93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure the list of service providers is compiled and made available
19/05/2009	Lichtenburg	93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure the list of service providers is compiled and made available
25/05/2009	Stella	93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure the list of service providers is compiled and made available

6.8 NORTHERN CAPE

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
13/01/2009	Steinkopf	67%	The lists of service providers were not available in the vehicles. The 508(b) register was not properly completed. The pocket	The Station Commissioner must ensure that the members receive DVA training and that registers

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			books and OB register were not maintained properly. Not all Protect Orders were served within a reasonable time	are properly maintained
27/01/2009		100%	The station was fully compliant	No recommendations were made
27/02/2009		100%	The station was fully compliant	No recommendations were made
18/03/2009		80%	The lists of service providers were not available in the vehicles. The pocket books and OB register were not maintained properly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
13/01/2009	Upington	100%	The station was fully compliant	No recommendations were made
15/01/2009	Pampierstad	60%	A copy of the DVA as not available in the CSC. The lists of service providers were not available in the vehicles. The pocket books and OB register were not maintained properly. The copies of the Protection Orders, warrants of arrest were not filed properly and the file 39/4/2/3 was not maintained properly	All members of the CSC and detective Unit need to be trained in relation to the DVA. The VFCC must be readily available
19/06/2009		87%	There are no updated list service providers in CSC. The 508(b) register was not maintained properly	The Station Commissioner must ensure that the members receive DVA training and that he recruit female members for the station
15/01/2009	Delpoortshoop	67%	The lists of service providers were not available in the vehicles. The 508(a) forms were not completed correctly. The OB register was not maintained properly and the copies of warrants of arrests were not filled correctly. Not all shifts had female members assigned to them.	The Station Commissioner must ensure that the members receive DVA training and that DVA registers are maintained
24/02/2009		80%	The 508(b) register was not completed properly. The 508(a) forms were not completed correctly. The OB register was not maintained properly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
15/01/2009	Hartswater	73%	The lists of service providers were not available in the vehicles. The 508(a) forms and the 508(b) register were not readily available in the CSC. The OB register was not properly maintained.	The Station Commissioner must ensure that the members receive DVA training. He should also make sure that a list of service providers are placed in all vehicles
25/03/2009		93%	Not all shifts had female members assigned to them	The Station Commissioner should ensure that all members under his command adhere to the DVA and national Instructions
15/05/2009		93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure that the

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
				members receive DVA training. He should also make sure that a list of service providers are placed in all vehicles
15/01/2009	Jankempdorp	87%	The lists of service providers were not available in the vehicles and the OB register was not maintained properly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
15/01/2009	Danielskuil	20%	The 508(a) register was not available in the CSC and other registers were not completed properly; No list of service providers was available in the vehicles and the CSC; Members indicated that they were not all trained on the DVA	The Station Commissioner must ensure that the members receive DVA training
15/01/2009	Barlky West	73%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not readily available in the CSC an copies of the Protection Orders were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that registers are readily available
24/02/2009		80%	The lists of service providers were not available in the vehicles. Not all Protection Orders were served within a reasonable time and copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that the documentation are filed correctly
16/01/2009	Limeares	49%	The 508(b) register was not available as it was indicated to be in court. There was a shortage of female member and not all shifts have a female assigned to it. There was no VFCC in place and vehicles were not readily available to attend to DVA matters	The Station Commissioner must ensure that the members receive DVA training. Vehicles must be available, especially after hours
16/01/2009	Postmansburg	20%	The 508(a) forms were not completed properly. SAP 10 entries did not correspond with the filing of related documentation. Members indicated that they were not all trained on the DVA. There was no VFCC readily available	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained. The VFCC should be in place as soon as possible
16/01/2009	Warrenton	67%	The lists of service providers were not available in the vehicles and the pocket books were not maintained. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders and warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
16/01/2009	Windsorton	40%	The lists of service providers were not available in the vehicles. A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly	Station Commissioner should ensure that members receive DVA training

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
16/01/2009	Kakamas	60%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them.	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
28/05/2009		49%	The 508(b) register was not available as it was indicated to be in court. There was a shortage of female member and not all shifts have a female assigned to it. There was no VFCC in place	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
19/01/2009	Augrabies	70%	Members indicated that they were not trained in DVA matters. The VFCC was not readily available	The Station Commissioner must ensure that the members receive DVA training
19/01/2009	Kenhardt	100%	The station is fully compliant	No recommendations were made
07/03/2009		73%	The lists of service providers were not available in the vehicles or the CSC. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
13/05/2009		53%	There was no updated list of service providers in each vehicle. Complaints did not sign the SAP 206 or the SAP 10; DVA registers were not maintained properly; Female members were not assigned on each shift and the 508(b) register was not available at the CSC and the 508 (a) forms were not updated	Station Commissioner should correct identified areas of concern. The Station Commissioner must ensure that the members receive DVA training
26/01/2009	Keimoes	93%	Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that female members should be assigned to each shift
24/02/2009		100%	The station was fully compliant	No recommendations were made
05/03/2009		100%	The station was fully compliant	No recommendations were made
13/05/2009		47%	The lists of service providers were not available in the vehicles. A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The OB register was not maintained properly. Copies of the Protection Orders were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
27/01/2009	Nababeep	100%	The station was fully compliant	No recommendations were made
27/02/2009		100%	The station was fully compliant	No recommendations were made
04/03/2009		73%	There was no updated list of service providers in each vehicle. Female members were not assigned on each shift and the 508(a) forms were not available at the CSC. Not all copies of Protection Order were received and copies of warrant of arrest were not properly filed	The Station Commissioner must ensure that the members receive DVA training
14/05/2009		60 %	The lists of service providers were not available in the vehicles. The 508(b) register was not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time	It is recommended that the contents of National Instruction 7/1999 is work shopped with all staff
28/01/2009	Pella	100%	The station was fully compliant	No recommendations were made
28/02/2009		100%	The station was fully compliant	No recommendations were made
28/04/2009		100%	The station was fully compliant	No recommendations were made
28/01/2009	Oseepkans	93%	Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that female members are assigned to each shift
10/02/2009	Groblershoop	100%	The station was fully compliant	No recommendations were made
07/03/2009		73%	The lists of service providers were not available in the vehicles. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	Station Commissioner must ensure that the members receive DVA training
24/03/2009		60%	The lists of service providers were not available in the vehicles. The 508(a) forms and 508(b) register were not completed properly. The pocket books and the OB register were not maintained properly. Not all Protection Orders were served within a reasonable time	It is recommended that the content of National Instruction 7/1999 be works shopped with all staff
10/02/2009	Marydale	60%	The lists of service providers were not available in the vehicles. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books were not maintained properly. Copies of the warrants of arrests	The Station Commissioner should ensure that all members under his command adhere to the domestic violence procedures as stipulated in the National Instructions

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
07/03/2009		73%	were not filed correctly. Not all shifts had female members assigned to them The lists of service providers were not available in the vehicles. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
16/02/2009	Calvinia	100%	The station was fully compliant	No recommendations were made
25/05/2009		47%	The lists of service providers were not available in the vehicles. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
24/02/2009	Kananeiland	87%	Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
25/02/2009	Kathu	93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure that the members receive DVA training and a list of service providers must be put in each vehicle
17/04/2009		93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure that the members receive DVA training and a list of service providers must be put in each vehicle
25/02/2009	Dingleton	87%	Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
25/02/2009	Oliphantshoek	73%	The lists of service providers were not available in the vehicles. The 508(a) forms were not completed properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
25/03/2009		93%	Not all shifts had female members assigned to them	The Station Commissioner should ensure that all shifts have female members assigned to it
28/02/2009	Poffader	93%	Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
16/04/2009		80%	Not all shifts had female members assigned to them, because there	The Station Commissioner must ensure that the

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			were only three female members at the station. The VFCC was not in place and no volunteers were available. The 508(b) register was not inspected	members receive DVA training
28/04/2009		93%	Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
28/05/2009		93%	Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
03/03/2009	Rosedale	40%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
26/06/2009		40%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
04/03/2009	Springbok	93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
07/03/2009	Garies	47%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
10/03/2009	Hopetown	80%	The list of service providers was not available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
10/03/2009	Modderrivier	80%	There was no updated list of services providers in the CSC. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
13/03/2009	Victoria West	100%	DVA registers were not maintained properly, all non-compliance with DVA records of members were recorded on forms SAPS 508	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
13/03/2009	Britstown	87%	The lists of service providers were not available in the vehicles. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
17/06/2009		33%	The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
13/03/2009	Loxton	80%	A copy of the DVA was not readily available in the CSC. The list of service providers was not available in the CSC. A copy of the National Instructions was not readily available in the CSC	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
15/03/2009	Novelspond	20%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books and the file 39/4/2/3 were not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
26/06/2009		20%	The Station was audited for the second time and the 508(b) register was not updated and no list of service providers was available, neither were the member's pocket books. Members indicated they did not have training on domestic violence. The VFCC was not readily available. Recommendations by ICD were not attended to	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained. The VFCC must be readily available

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
15/05/2009	De Aar	20%	No OB references and SAP 206 references reflected in the DVA registers, there was no updated list of service providers in the CSC, DVA registers were not properly maintained	The Station Commissioner must ensure that the members receive DVA training
15/06/2009		67%	The lists of service providers were not available in the vehicles. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The OB register was not maintained properly and not all Protection Orders were served within a reasonable time	The Station Commissioner must ensure that the members receive DVA training
17/03/2009	Koemagas	60%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not readily available in the CSC. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
14/05/2009		53%	Complainants did not sign the OB register. The 508(a) forms were not properly completed. The 508(a) forms for 2009 were not filed properly. Protection Orders and warrants of arrests received were not recorded in the 508(b) register	The Station Commissioner must ensure that the members receive DVA training
18/03/2009	Port Nolloth	73%	The lists of service providers were not available in the vehicles. A copy of the National Instructions was not readily available in the CSC. The pocket books were not maintained properly. The OB register was not maintained properly	The Station Commissioner must ensure that the members receive DVA training
18/03/2009	Kleinzee	60%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The pocket books and OB register were not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
14/05/2009		87%	The 508(b) register was not completed properly. Not all Protection Orders were served within a reasonable time	It is recommended that the contents of National Instruction 7/1999 is work shopped with all staff
19/03/2009	Vioolsdrift	67%	The lists of service providers were not available in the vehicles or the CSC. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
19/03/2009	Kamieskroon	60%	Not all shifts had female members assigned to them. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
24/03/2009	Douglas	86%	The lists of service providers were not available in the vehicles. The 508(a) forms were not completed properly. The pocket books were not maintained properly	The Station Commissioner must ensure that the members receive and he should inspect the 508(a) forms and (b) register
24/03/2009	Prieska	60%	The lists of service providers were not available in the vehicles. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books and OB register were not maintained properly. Not all Protection Orders were served within a reasonable time	The Station Commissioner must ensure that the members receive DVA training and that regular inspection be done on the registers and that a list of service provider be obtained and updated
25/03/2009	Colesburg	53%	The lists of service providers were not available in the vehicles or the CSC. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that regular inspection be done on the registers and that a list of service provider be obtained and updated
15/06/2009		67%	The lists of service providers were not available in the vehicles. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The file 39/4/2/3 and the OB register were not maintained properly	The Station Commissioner must ensure that the members receive DVA training
25/03/2009	Hanova	93%	Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and female member are assigned to each shift
16/06/2009		73%	The lists of service providers were not available in the vehicles. The 508(b) register was not completed properly. The pocket books were not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and female member are assigned to each shift
25/03/2009	Belmond	93%	Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and female member are assigned to each shift
25/03/2009	Kuyasa	93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
15/06/2009		53%	The lists of service providers were not available in the vehicles. A copy of the National Instructions was not readily available in the CSC. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	
25/03/2009	Petrusville	80%	The lists of service providers were not available in the vehicles or the CSC. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and female member are assigned to each shift
18/05/2009		47%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 and the OB register were not maintained properly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
18/06/2009		79%	Female members were not assigned to each shift Members indicated that no incidents of non-compliances were reported at the station, the VFCC was not readily available. Members indicated that they were not all trained on DVA matters; The 508(a) and (b) registers were not completed properly	The register maintained of all complaints against members in terms of non-compliance to DVA must be taken into consideration, All members of the Detective Unit must be trained in relation to the DVA, All members of the Detective Unit trained in relation to the DVA
16/04/2009	Mothibistad	80%	The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC	The Station Commissioner must ensure that the members receive DVA training
16/04/2009	Heuningsvleis	20%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
16/04/2009	Tsineng	20%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not readily available in the CSC. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	
16/04/2009	Serven	20 %	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served within a reasonable time. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained and he must do inspections on the registers on a regular basis
16/04/2009	Whenchville	60%	The list of service providers was not available in the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(a) forms were not readily available in the CSC. The file 39/4/2/3 was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training
17/04/2009	Van Zylrus	80%	The lists of service providers were not available in the vehicles. The pocket books were not maintained properly	The Station Commissioner must ensure that the members receive DVA training
17/04/2009	Khuthu	93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure that the members receive DVA training
14/05/2009		93%	The lists of service providers were not available in the vehicles	The Station Commissioner must ensure that the members receive DVA training
17/04/2009	Bothitong	60%	The lists of service providers were not available in the vehicles or the CSC. The 508(a) forms were not readily available in the CSC. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
17/04/2009	Deben	53%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not readily available in the CSC. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books were not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
25/05/2009		53%	The lists of service providers were not available in the vehicles. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The file 39/4/2/3 was	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			not maintained properly. The OB register was not maintained properly. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	
24/04/2009	Campell	100%	The station was fully compliant	No recommendations were made
24/04/2009	Rietfontein	47%	A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The file 39/4/2/3 was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training
27/04/2009	Witdraai	47%	A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The file 39/4/2/3 was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training
27/04/2009	Noenieput	60%	The list of service providers was not available in the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(a) forms were not readily available in the CSC. The file 39/4/2/3 was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training
13/05/2009	Branvlei	53%	The lists of service providers were not available in the vehicles. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The pocket books were not maintained properly. The OB register was not maintained properly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
13/05/2009	Niewoudtsville	67%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books were not maintained properly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
13/05/2009	Willinston	53%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles. The 508(b) register was not completed properly. The pocket books were not maintained properly. The OB register was not maintained properly. Not all Protection Orders were served	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			within a reasonable time. Not all shifts had female members assigned to them	
13/05/2009	Kagisho	70%	The lists of service providers were not available in the vehicles. The 508(b) register was not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
13/05/2009	Galeshewe	40%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. Not all Protection Orders were served within a reasonable time. Copies of the Protection Orders were not filed correctly. Copies of the warrants of arrests were not filed correctly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
15/05/2009	Aggeneys	80%	The 508(b) register was not completed properly. Not all Protection Orders were served within a reasonable time. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
06/06/2009	Richmond	60%	The lists of service providers were not available in the vehicles. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly	The Station Commissioner must ensure that the members receive DVA training
25/03/2009	Noupoort	100%	The station was fully compliant	No recommendations were made
16/06/2009		73%	The lists of service providers were not available in the vehicles or the CSC. The 508(b) register was not completed properly. The file 39/4/2/3 was not maintained properly	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained
17/06/2009	Strydenburg	80%	The lists of service providers were not available in the vehicles. A copy of the National Instructions was not readily available in the CSC. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training
18/06/2009	Phillipstown	27%	A copy of the DVA was not readily available in the CSC. The lists of service providers were not available in the vehicles or the CSC. A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not readily available in the CSC. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The OB register was not maintained	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained. The VFCC must be readily available

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
			properly. Not all shifts had female members assigned to them	
19/06/2009	Kgomotso	100%	The station was fully compliant	No recommendation were made
26/06/2009	Paballelo	33%	The lists of service providers were not available in the vehicles. A copy of the National Instructions was not readily available in the CSC. The 508(b) register was not readily available in the CSC. The 508(b) register was not completed properly. The 508(a) forms were not completed properly. The pocket books were not maintained properly. The file 39/4/2/3 was not maintained properly. The OB register was not maintained properly. Copies of the warrants of arrests were not filed correctly. Not all shifts had female members assigned to them	The Station Commissioner must ensure that the members receive DVA training and that registers are properly maintained. The VFCC must be readily available

6.9 WESTERN CAPE

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
12/02/2009	Athlone	33%	No copy of the DVA and National Instruction was available at the CSC. An updated list of service providers was not in place. The 508(b) register was incomplete, not all OB numbers were recorded in the 508(b) register. Pocket book numbers were not all recorded in the 508(b). The CSC had two 508(b) records. The 508(a) file was not in the CSC. An old 508(a) file was provided. No file 39/04/03/1 could be found in the CSC. The 508(b) register had been checked and signed but there were no recommendation made to members to correct their mistakes	It is recommended that the member who is currently checking and signing the 508(b) should do a thorough inspection and the outstanding documents should be put in place
19/02/2009	Mowbray	73%	There were no lists of service providers in the CSC and in the vehicles. The 508(b) register was incomplete. Protection Orders were not served within reasonable time	It is recommended that the filling system receives attention. The 508(b) needs to be inspected and signed regularly and notes need to be made for members to correct all incorrect entries
19/02/2009	Woodstock	93%	The pocket books were not maintained properly	It is recommended that the members' pocket books be checked regularly. This station is doing very well in terms of compliance with the DVA
25/03/2009	Claremont	73%	A list of service providers was not available in vehicles. The 508(a) register to be completed correctly. Copies of Protection Orders and warrants of arrests were not filed correctly	It is recommended that the Station Commissioner must ensure that lists of service providers be placed in all vehicles and ensure documentation is filed correctly
24/03/2009	Ronderbosch	80%	A list of service providers was not available in vehicles. Copies of Protection Orders and warrants of arrests were not filed correctly	It is recommended that the Station Commissioner ensure that lists of service providers be placed in all vehicles and ensure documentation is filed

DATE	POLICE STATION	COMPLIANCE RATE	FINDINGS OF NON-COMPLIANCE	RECOMMENDATIONS
				correctly
11/06/2009	Ravensmead	87%	The updated list of service providers was not available in the vehicles. Pocket books were not maintained	It is recommended that the Station Commissioner ensure that there is an updated list of service providers placed in vehicles and member's pocket books should be inspected regularly
11/06/2009	Elsies River	87%	The lists of service providers were not in the CSC and the 508(b) register was not completed properly	The Station Commissioner must ensure that a copy of the updated list of service providers be placed in the CSC and the registers are inspected regularly
23/06/2009	Harare	73%	A list of service providers was not available in vehicles. The 508(a) and (b) registers were incomplete and the member's pocket books were not maintained	It is recommended that the Station Commissioner ensure that a list of service providers be in all police vehicles and that the member's pocket books are maintained
29/06/2009	Kleinvele	93%	A list of service providers was not available in vehicles	It is recommended that a list of service providers be placed in vehicles
18/06/2009	Kuilsriver	93%	A list of service providers was not available in vehicles	It is recommended that a list of service providers be placed in vehicles
30/06/2009	Goodwood	93%	A list of service providers was not available in vehicles	It is recommended that a list of service providers be placed in vehicles
24/06/2009	Parrow	93%	A list of service providers was not available in vehicles	It is recommended that a list of service providers be placed in vehicles

7. CONCLUSION

This report is the eighteenth report the ICD has prepared since the monitoring of the implementation of the Domestic Violence Act has been added to our mandate. SAPS have embarked on training all members on the Domestic Violence Act, but stations indicated to ICD members that are still in need of training. It is apparent that future training should concentrate on the administrative part of the Domestic Violence Act as well, since it seems that to be the reason why stations do not comply with the Act and National Instructions.

The ICD received more applications for exemption than in the past but this is still not satisfactory. It is also a concern that SAPS management does not respond in instances where the recommendations are for them to take the necessary disciplinary action. This means that acts of blatant non-compliance go unpunished.

The ICD has found that the Monitoring Tool used in this report assisted in ensuring the Stations are treated equally in their performance and implementation of the Domestic Violence Act. It also assisted in repeat visits by the ICD and it has shown that some stations improved and others who did not expect a follow-up visit relaxed the criteria, which was evident in their readiness.

The ICD has during the period January to June 2009 embarked on DVA station audits, Workshops with the SAPS and stakeholders and Community Outreach initiatives to assist and monitor the implementation of the DVA.

In this period **58** cases of non-compliance were reported to the ICD and from this number only **25** applications for exemption were received. Of these **24** applications were granted and in one (1) case exemption was not granted, the member was disciplined. The SAPS are complying at about **43%** in terms of forwarding applications for exemption to the ICD. This is an improvement on the 23% of the previous period.

The ICD audited **283** police stations and found that **50** stations were complying on a level of Non-Compliant (0-49%). A further **95** stations were complying on a level of Fairly Compliant (50-79%), **104** stations were on the level of Substantially Compliant (80-99%) with their implementation of the DVA. Thirty-four (**34**) stations were Fully Compliant (100%) with the Domestic Violence prescripts.

The challenges that were identified were in relation to the lack of understanding the SAPS members have in terms of completing the DVA registers and forms. Record keeping is a challenge for the members and this was apparent when the stations were audited. It was found that one station might be doing well on one visit and when the station was visited again a few months later the records were either misplaced or not maintained as they should be, that is seen in the changes of the allocated scores they obtained during each visit. A number of stations managed to improve their compliance and others did so only temporarily. We should create a culture that would encourage the compliance with the implementation of the DVA. Station Commissioners should make a renewed effort to educate their members in terms of the DVA and National Instructions. This would also have to include an effort on their part to inspect registers regularly to ensure compliance. It was also noted that several stations do not have a victim friendly care centre in place or that it is not available at all hours. There are several issues that this report points out that can be rectified with little effort, e.g. by having the necessary documentation available at the station in order to assist victims of domestic violence, other matters might have more substantial resource implications, but even then some effort should be made to obtain such resources.

The ICD managed to conduct **20** workshops with stakeholders in five provinces, Gauteng, KwaZulu-Natal, Mpumalanga, North West and Western Cape. North West managed to conduct 5 workshops in order to discuss what is expected of members and to assist them where possible in this task. It is recommended that SAPS should conduct DVA Workshops internally, to continually sensitize their members in this regard.

Community outreach activities were also arranged where the mandate of the ICD was explained in full as well as the role the SAPS plays in the process. Nationally **103** events were arranged and ICD attended these events, reaching approximately **10 000** community members. In addition the Provincial Heads of Mpumalanga and Western Cape also had radio slots and interviews where they were able to answer the questions of listeners and educate them of their rights in terms of the DVA.

This report indicates that the SAPS have made some progress in implementing the Domestic Violence Act and National Instructions. ICD provincial offices made more effort during this period to obtain applications of exemption from SAPS, but still the rate of receiving applications is less than ideal. It is desirable that the complaints on allegations of non-compliance should match the rate of applications for exemptions received.

The situation around the 508 registers is a concern, the fact that records are not maintained properly raise questions over the SAPS and Metro Police's commitment to deal effectively with DVA matters.

The ICD is committed to assisting the SAPS in implementing the DVA successfully in South Africa and will continue to monitor the implementation of the Domestic Violence Act.

8. GLOSSARY AND ABBREVIATIONS

DPP	:	Director of Public Prosecutions
DVA	:	Domestic Violence Act, 116 of 1998
ICD	:	Independent Complaints Directorate
MPS	:	Municipal Police Service
SAPS	:	South African Police Services
CSC	:	Community Service Centre
CGE	:	Commission on Gender Equality
CPF	:	Community Policing Forum
VFCC	:	Victim Friendly Care Centre
SPP	:	Senior Public Prosecutor
OB/SAPS 10	:	Occurrence Book
CPU	:	Child Protection Unit
IO	:	Investigating Officer
NICRO	:	National Institute for Crime Prevention and Registration of Offenders
POWA	:	People Opposing Women Abuse
SASSA	:	South African Social Service Agency
NGO	:	Non-governmental Organizations
HRC	:	Human Rights Commission
NPA	:	National Prosecuting Authority
508(a)	:	The 508(a) is a "Report of Domestic Violence Incident"-form; it is used to record details of domestic violence complaints. All 508(a) forms are then filed
508(b)	:	The 508(b) is a Domestic Violence register, used in the CSC; it is used to record domestic violence complaints and the particulars of Protection Orders
SAPS 206	:	Pocket Book – that SAPS members use to record their daily activities
File 39/4/2/3	:	This is a file where all the complaints against SAPS members for not complying with the DVA are filled

9. ANNEXURE A – MONITORING AND EVALUATION TOOL

CATEGORY I: REGULATORY COMPLIANCE

Does the police station comply with the following:

- I.1 Is a copy of Domestic Violence Act (DVA) readily available in CSC?
- I.2 Is there an updated list of service providers in Community Service Centre (CSC)?
- I.3 Is there an updated list of service providers in each vehicle utilized to attend to complaints?
- I.4 Is a copy of National Instruction 7/1999 readily available in CSC?
- I.5 Is a Domestic Violence Register, SAPS 508 (b) in CSC?
- I.6 How are DVA incidents recorded in the Domestic Violence Register 508 (b)?
- I.7 Are SAPS forms 508(a) readily available in CSC?
- I.8 How are responses to domestic violence incidents recorded on SAPS forms 508 (a)?
- I.9 How is the SAPS 206 (pocket book) of members maintained?
- I.10 Are monthly procedures of File 39/4/2/3 on DVA incidents maintained? (Returns)
- I.11 Are procedures of SAPS 10 (Occurrence Book) on DVA thoroughly maintained?
- I.12 How are Protection Orders served (zero outstanding Protection Orders)?
- I.13 How are copies of every Protection Order received filed? (39/4/3/1)
- I.14 How are copies of every warrant of arrest received filed? (39/4/3/1)
- I.15 Are female members assigned on each shift?

Yes / Properly	No / Incomplete

CATEGORY I: SUB-TOTAL: NUMBER OF YES ANSWERS: =

Out of a possible 15

Comments regarding the Non Compliance:

2. CATEGORY 2: EXECUTION OF DVA

Do the SAPS and its members comply with the following:

2.1 How is the register maintained of all complaints against members i.t.o. non-compliance with the DVA?

2.2 Are all non-compliance DVA records of members recorded on forms SAPS 508?

2.3 In cases of non-compliance by members, were disciplinary proceedings instituted?

2.4 If no steps have been taken against members, did they apply for exemption?

2.5 Were recommendations / steps taken / exemption from disciplinary procedures granted by ICD recorded?

2.6 Are monthly returns in relation to disciplinary producers adhered to by commanders?

2.7 Are all members of Crime Prevention (CP) trained in relation to the DVA?

2.8 Are all members of the CSC trained in relation to the DVA?

2.9 Are all members of the Detective Unit trained in relation to the DVA?

2.10 Have members of CP received all directives (instructions), in relation to the DVA?

2.11 Have all members of the CSC received all directives in relation to the DVA?

2.12 Have all members of Detective Unit received all directives in relation to the DVA?

2.13 Is the DVA regulatory framework and directives clearly explained to CP members?

2.14 Is the DVA regulatory framework and directive clearly explained to CSC members?

2.15 Is the DVA regulatory framework and directives clearly explained to the Detectives?

2.16 Are all vehicles of station readily available (especially after hours)?

2.17 Are the DVA and crimes against women and children addressed in the operational plan?

2.18 Are there clearly defined objectives in relation to DVA and crimes against women and children?

2.19 Is the operational plan comprehensive (set targets, action steps, progress reports etc)?

2.20 Is a Victim Friendly Care Centre readily available?

2.21 Are volunteers (i.e. to staff Victim Friendly Care Centre), readily available?

Comments regarding the Non Compliance:

RESULTS

Subtotal: Category I: Yes answers = (0.15) × (1.00)

Compliance with the implementation of the DVA is

% Out of a possible 100%

0% - 49%	50% - 79%	80% - 99%	100%
NON COMPLIANT	FAIRLY COMPLIANT	SUBSTANTIALLY COMPLIANT	FULLY COMPLIANT

The following Recommendations are made in order to assist your station to improve compliance:

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