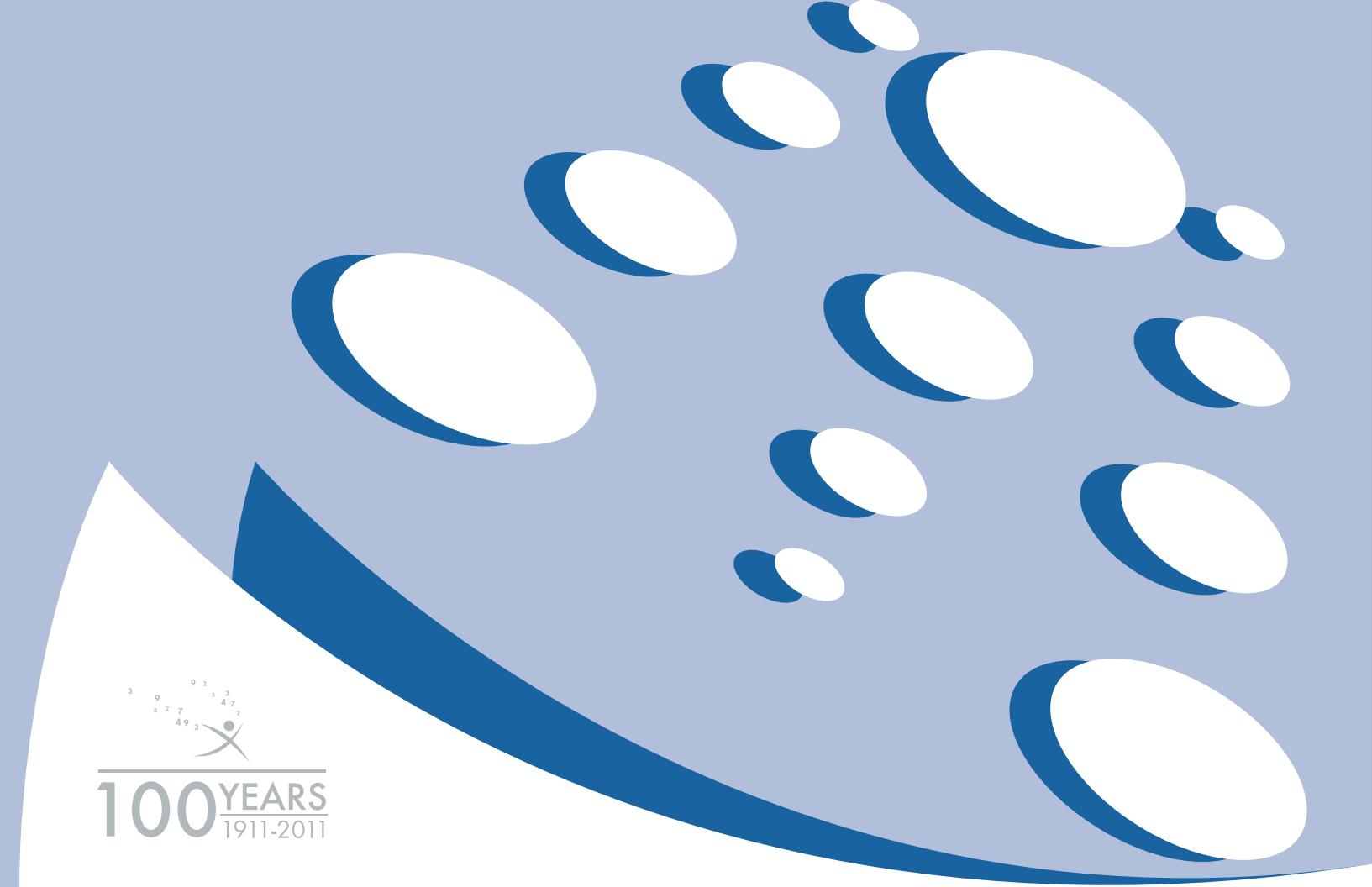


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*Auditing to build public confidence*



**STRATEGIC PLAN AND BUDGET**  
*of the Auditor-General of South Africa for*  
**2012-2015**



**AUDITOR - GENERAL  
SOUTH AFRICA**

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## 1. PURPOSE OF THIS DOCUMENT

The *Strategic plan and budget* document highlights the Auditor-General of South Africa's (AGSA) strategic foundation as well as the performance and financial plan for the period April 2012 to March 2015. It is the outcome of an annual planning process which sets targets for the first year as well as projections for the rest of the three-year period. The strategic elements shown in figure 1, such as vision, mission and values, represent the long-term direction that guides the annual planning process. These strategic elements are normally reviewed over five-year periods.



Figure 1: AGSA performance planning 'big picture'

## 2. CONSTITUTIONAL AND LEGISLATIVE MANDATE

### Mandate and functions

Chapter 9 of the Constitution of the Republic of South Africa, 1996<sup>1</sup> establishes the institution of the Auditor-General as one of the state institutions supporting constitutional democracy. The Constitution recognises the importance of the organisation and guarantees our independence by stipulating that the AGSA is subject only to the Constitution and the law. Furthermore, the Constitution declares that the AGSA must be impartial and that we must exercise our powers and perform our functions without fear, favour or prejudice<sup>2</sup>.

Our functions are described in section 188 of the Constitution and further regulated in the Public Audit Act, 2004 (Act No. 25 of 2004) (PAA), which mandates the AGSA to perform constitutional and other functions. Constitutional functions are those which we perform to comply with the broader mandate described in the Constitution. Section 4 of the PAA makes a further distinction between mandatory and discretionary audits.

### Accountability and reporting

The AGSA is accountable to the National Assembly in terms of section 181(5) of the Constitution and section 3(d) of the PAA. We report on our activities and the performance of our functions in terms of section 10 of the PAA. Our main accountability instruments are the Strategic plan and budget and the Annual report, both of which are tabled annually in the National Assembly. The Standing Committee on the Auditor-General (SCoAG), established in terms of section 10(3) of the PAA, oversees our performance on behalf of the National Assembly.

### Our products

Each year, we produce audit reports on government departments, public entities, municipalities and other public institutions. In addition to these entity-specific reports, we analyse the audit outcomes in general reports that cover both the Public Finance Management Act, 1999 (Act No. 1 of 1999) (PFMA) and the Municipal Finance Management Act, 2003 (Act No. 56 of 2003) (MFMA) cycles. We also produce reports on discretionary audits, performance audits and other special audits. Our reports are then tabled in the bodies which have a direct interest in the particular audit, namely Parliament, provincial legislatures or municipal councils. These bodies then use the reports in accordance with their own rules and procedures for oversight.

<sup>1</sup> Constitution of the Republic of South Africa, 1996

<sup>2</sup> Constitution of the Republic of SA, Section 181(2)



### **3. AUDITOR-GENERAL'S STATEMENT OF POLICY AND COMMITMENT**

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The distinct constitutional mandate of the AGSA presents us with the privilege and an opportunity to facilitate the realisation of clean governance and thus clean audits in our country. This, we believe, is one of the tangible cornerstones that strengthen our constitutional democracy and therefore our ability to build public confidence.

While we institutionalise our audit and business processes, we will increase our visibility to achieve greater understanding of the impact of audit outcomes among our stakeholders. We will continuously refine the simplicity of audit messages through focused root cause analysis and use this information as a basis for regularly interacting with and empowering the executive and oversight leadership to respond proactively to our audit recommendations. Our ultimate goal is to assist government leadership to effectively monitor compliance with fiscal discipline and service delivery management and reporting requirements, with a particular focus on reporting against predetermined objectives and approved budgets.

We strive to provide our audit recommendations on time, in such a manner that they provide better insight and enable corrective measures and sustainable good practices. The clarification of audit requirements upfront and quarterly key control discussions with the executive and oversight leadership will provide a platform for better understanding and strengthening of the control environment. In essence, our relevance will be sustained through providing these timely insights to the leadership, continuously and consistently, while monitoring the extent to which they adhere to the commitments made towards clean governance and clean audits.

The exemplary nature of our institutions will be defined by our transparent accountability. This will be characterised by our own clean audit report and our identity as a transforming organisation that subscribes to employment equity and the broad-based black economic empowerment (BBBEE) prescripts of our country. We will once again account to Parliament by tabling all our audit reports, annual report and budget and strategic plan on time. The audit reports will be of a high quality, subject to assessment by the Independent Regularity Board for Auditors (IRBA).

Staff professionalism, with sound ethical behaviour, remains the core of our commitment to producing objective audit outcomes. We will deepen our understanding of the public sector at all levels through training and interaction. Our trainee auditor scheme remains the cornerstone of our succession planning initiative. The ultimate goal will be a leadership and staff who have high levels of motivation and unity of purpose with a view to the mandate of our institution.

The AGSA's financial stability will be sustained by maintaining stable cash flows and optimal operating margins, while providing value-for-money audits to the public sector.

## 4. OVERVIEW BY THE DEPUTY AUDITOR-GENERAL

As head of administration in terms of section 32 and as an accounting officer in terms of section 43 of the Public Audit Act, I proudly present to you the AGSA's Strategic plan and budget for the 2012-15 period.

The organisation's strategy that we crafted two years ago responded to the needs and requests of our auditees and focused our efforts on encouraging clean administration in all government spheres and public entities. We remain committed to the strategy which, in brief, aims to build an institution that is well equipped, both technically and structurally, to provide indisputable assurance on the financial status of public sector organisations and entities and to promote accountability through the transparency created by making public its audit reports. Our strategy is based on five strong commitments, i.e. **simplicity of our audit messages, visibility of the AGSA's leadership, strengthening of the organisational human resources, achieving financial stability and leading by example.**

We are now firmly positioned as an important player in building public confidence and defending our young democracy. With our sharpened auditing tools and insights, a talented and progressive audit team and the weight of an institution that has grown from strength to strength over the past 100 years, we are able to provide a clear indication of the challenges experienced in managing public funds and to offer well-understood guidance.

Over the years, since the orientation of the AGSA around pursuing these five areas of strategic focus, we have recorded a number of significant achievements. These include the growth and development of tools to analyse audit outcomes, and on the basis thereof the analysis of core issues that require urgent attention from the executive and oversight in all three spheres of government.

Our leadership teams have developed a clear understanding of their role in being available to those charged with governance by engaging every quarter on progress made in addressing previously identified audit concerns. Notwithstanding varying degrees of success, the effort continues at a heightened level as the milestone set by these institutions to achieve clean audits by 2014 draws closer.

The AGSA has made significant strides in the development of its own talent. Its retention and utilisation of employees are already bearing fruit, as seen in the reduction in recruitment efforts and reduced need for regular on-boarding efforts.

We have also emerged from many years of financial deficits and are on a firm footing to operate sustainably without reverting to the fiscus or needing to increase our tariffs beyond the normal recovery of costs incurred. The approval of the revised funding model and the generation of modest surpluses are further testimony to the strengthening of our financial independence so as to continue executing our mandate as required by the Constitution and the Public Audit Act.

Lastly, the AGSA remains steadfast in its resolve to be recognised as one of the model and exemplary institutions supporting constitutional democracy in South Africa. Our global peers testified to this at the Congress of the International Organisation of Supreme Auditing Institutions (INCOSAI) held in Johannesburg in 2010.

All the above achievements entrench our perspective that our strategic goals remain relevant and this period's strategic plan focus on building forth on a firm and strong foundation.

Irrespective of its achievements, the AGSA has to continually anticipate changes in the environment and adjust its way forward. One of the generic challenges that we face is to ensure ongoing value and benefit to society, while inspiring all relevant stakeholders' confidence in the AGSA's enhancement of public accountability.



Internationally, there has been a greater demand for supreme audit institutions to impact beyond financial accountability towards providing feedback on the status of service delivery. The AGSA is facing the same issue and is endeavouring to ensure that our skills match this demand.

Current economic conditions have impacted on our auditees' financial stability, creating unfavourable conditions for fee payment for audit services received from the AGSA.

With the excellent achievements of the organisation come increased stakeholder expectations that the AGSA will lead by example. We value the confidence that our stakeholders have in us and therefore any risk of "losing" this confidence is proactively mitigated on an ongoing basis. We remain vigilant against the potential danger of fraud and unethical behaviour of our employees, which could negatively impact the AGSA's reputation, and continue to manage this danger through ongoing monitoring of compliance with our internal controls, expansion and customisation of our ethics policies and procedures and governance structures.

Against this backdrop of achievements and challenges, our areas of focus will largely remain intact, allowing us to influence a speedy response from all levels charged with creating a clean operating environment that is likely to lead to audit conclusions, reflecting transparent stewardship, financial accountability and accurate information that substantiates the utilisation of resources against planned goals.

The presentation of our detailed plans will hopefully provide insight into what the AGSA wishes to achieve as we enter the second century of service as auditors to public institutions.

### **Goal 1: Simplicity, clarity and relevance of audit messages**

We, as team AGSA, recognise that although a lot has been achieved in delivering clear and relevant messages to our auditees, there is a need to allow the process to mature by building on our experiences and interactions. We will persist in delivering audit reports that clearly establish the status of financial and performance management in the public sector, and rightly diagnose the root causes that contribute to the audit results in order to influence improvements in managing public funds. We will place emphasis on reporting against predetermined objectives to encourage improvements in service delivery. By integrating the work of our specialised service lines with that of the regularity auditing teams, we will strive to amplify the value of our audits. The wide-spread use of information technologies in the public sector necessitates the ongoing increase in the auditing of controls in the information technology (IT) environment. Where required or appropriate, we will engage our investigation unit to provide fraud risk assessments and to identify high risk control deficiencies.

The complexity and volume of information that affects the audit process is increasing exponentially and the AGSA commits to utilising fully our research capacity, our information networks and databases in order to gain an even deeper understanding of our auditees' environment, which in turn will ensure short turn-around time between the identification of the audit risks and the communication of the messages.

We will further enable our stakeholders to understand our messages and act on them by using a variety of methods to convey the audit results such as visual presentations, more attractive layout, summaries, etc. We engage with the media as a popular form of communication and sharing of information. We have started to research social media in order to determine how this form of communication can responsibly be used to reach a wider spectrum of stakeholders. The end of this medium-term planning period could see the use of electronic media and even the social networks as a way of reaching our evolving target audience and allowing for more focused interaction on our reports.

## **Goal 2: Intensifying the visibility of the AGSA's leadership**

The AGSA's leadership is multifaceted and includes impact on a variety of stakeholders, both internally and externally. This impact is based on the simple premise of purposeful interaction.

Our contribution to accountability and good governance in the public sector is dependent not only on the quality of our audits and reports, but also on the extent to which we succeed in sharing our insights with those in charge of public resources so that they are empowered to take the necessary corrective actions. We will ensure that our interactions with those stakeholders occur at regular and planned intervals, linked to the statutory accountability cycles, or during other key stakeholder occasions. We will continue to follow up on the impact of previous commitments, conduct door-to-door visits to municipalities and intensify our interaction with legislative oversight authorities.

At an international level, the organisation will continue to maintain its position as one of the most active supreme audit institutions (SAs) within the international community by sharing experiences and insights and codifying this knowledge through the collective efforts of the INTOSAI working groups.

## **Goal 3: Unleashing the potential of our human capital**

The AGSA leadership's attention is equally focused on internal stakeholder interactions. Through structured communications and contacts, our leadership ensures strategic alignment within the organisation. The purpose is to guide the teams to understand the strategic direction of the organisation and to demonstrate how they contribute, as business units and individually, to the achievement of the organisation's ultimate vision of improving the lives of our citizens.

At the AGSA, people are our main asset; they are the organisation's agenda. The leaders will continue to develop our human capital focusing on a holistic approach that integrates talent development, performance management, transformation and capacitating our employees with all the necessary skills. Environmental demands require our auditors to have unique combinations of knowledge and skills which are not necessarily part of the auditor's training programme. A new Learning and Development unit will undertake the task of closing the knowledge and skills gaps for all audit and non-audit employees. Performance management, with the emphasis on total performance management, automating the performance management process and making provision for non-financial recognition and rewards, will continue to dominate the leadership's efforts.

The constantly evolving environment requires flexibility and growth, not only from our employees but also from the leadership team. Our leaders themselves will undergo continuous development to be able to respond to needs revealed during interactions with both internal and external stakeholders. For this planning period, the focus will be on a comprehensive executive development programme, leadership pipeline development and succession planning, effective team building and extensive employee engagement.

All our efforts are expected to result in a high-performing, diverse and enthusiastic work force that is well aware of the organisation's goals and objectives and has all the tools and skills to deliver on the mandate of the institution.

## **Goal 4: Ensuring financial sustainability of the organisation**

As promised by the Auditor-General, the AGSA's financial stability will be enhanced by concentrating on a stable cash flow and optimal margins. We are committed to running our business economically, efficiently and effectively while offering extended service to our stakeholders. We will continue to use best available processes to compile our budgets, responding to changes in the public service environment by way of better value-adding approaches such as horizontal and sectoral audits.

Debt collection remains one of our main financial challenges and we have put various measures in place to ensure that a proper discipline of providing for and paying audit fees is encouraged at our auditees. Where applicable, we will continue to influence



the determination of the audit fees of the contract firms that we use for some of the public audits to make sure that both the PFMA and MFMA audits remain affordable for the public sector.

### **Goal 5: Leading by example**

The effectiveness of stakeholder cooperation is dependent on the AGSA being regarded as a model institution that leads by example. We will demonstrate our leading role by upholding our independence and through transparency and accountability for all our activities, adherence to a strict code of ethics, service excellence, effective communication and exemplary governance.

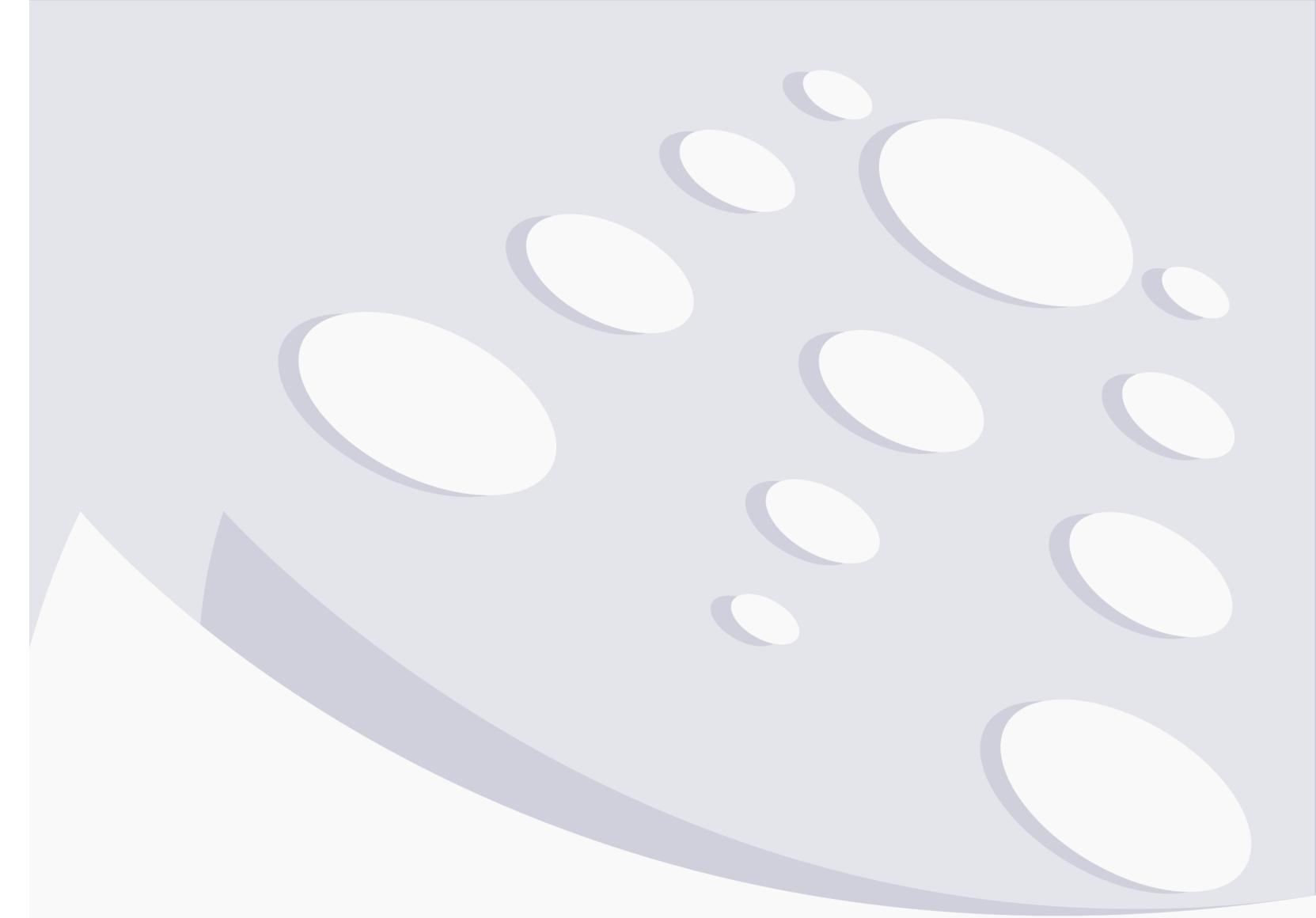
The measure of our transparent accountability remains our own clean audit report and our identity as a transforming organisation.

We will continue to ensure that adequate internal controls exist to govern our day-to-day activities and that the effectiveness of those controls is independently assessed via regular internal and external audits. All our reports will be delivered on time and with appropriate quality, including our audit and general reports, our corporate reports in the form of an annual report and this strategic plan and budget.

An overarching priority for us is the tireless execution of the transformation agenda, which entails continuously deepening understanding of the country's public sector and serving that sector with passion, while maintaining our independence and reflecting the profile of the South African society at all levels at the organisation.



Figure 2: AGSA's strategic goals



## STRATEGIC GOALS



## 5. STRATEGIC GOALS

We have translated our commitments into operational terms which clarify performance details for each goal. As illustrated in figure 2, the goals link up in support of the delivery of clear and simple audit reports.

### 5.1 Simplicity, clarity and relevance of messages

Through objective information and the simplicity and clarity of our messages, the AGSA will continue to empower the public to hold government accountable and responsive. This focus will allow for convenient access to audit reports and, where appropriate and possible, interacting on the messages contained in these reports in the relevant languages. The elevation of simplicity and clarity within our overall reporting approach is in line with the requirement of the INTOSAI framework for communicating and promoting the value and benefits of SAIs.

The AGSA remains committed as a SAI to communicating simple, clear and relevant audit messages that facilitate the realisation of clean administration through enabling oversight, accountability and governance in the public sector.

Our focus on enhancing the relevance of our messages will be sustained by increasing our audit focus on matters of public interest. We will also provide timely insights into the root causes of poor audit outcomes and make recommendations for improvements. We undertake to simplify our messages by expressing them clearly in our reports and providing context to such reports through regular interactions with stakeholders.

#### **Objective: Identify root causes and make recommendations**

In order to achieve the goal of simplicity and clarity of message, the AGSA will continue to recognise and report on the root causes of poor audit outcomes so that we can pinpoint the obstacles standing in the way of clean administration. We will communicate the root causes and risks identified as part of the audit process in a simple and clear manner. The recommendations will enable the auditees to take action as well as deepen our understanding of our public sector environment.

Table 1 shows the targets we will strive for in the next three financial years, together with the measures to be used to assess our progress.

*Table 1: Performance targets for communicating of root causes and recommendations*

Performance measure	Target		
	2012-13	2013-14	2014-15
Clear communication of relevant root causes and recommendations	3	3	3
Tool	<ul style="list-style-type: none"><li>Qualitative top-down rating by immediate supervisor on communication with the auditee, the executive and oversight whether through reports (audit reports, management reports, dashboard report, general reports) or other form of communication (presentations, briefings, etc.). Our targets are based on a four-point rating scale (1-4).</li><li>Source of information: Reports and presentation experience</li></ul>		

## **Key activities for achievement of our simplicity goal**

**Root cause analyses** will be performed as part of the annual audits by assessing shortcomings in the areas of leadership, financial and performance management and governance which had contributed to significant findings on the financial statements, performance against predetermined objectives and compliance with laws and regulations. The status of and progress made in addressing the shortcomings will be assessed regularly and shared with the management and executive authority of the auditee and other stakeholders charged with governance and oversight in order to secure commitments to improvements.

We will also continue to increase the **audit focus and scope** of our annual audits and performance audits on those matters which need special attention from government in order to address the underlying causes of poor financial management and service delivery. A key consideration in this regard is to **continuously improve** the audit approach and processes relating to:

- o service delivery, as reported against predetermined objectives and linked to the budget
- o compliance with laws and regulations
- o procurement and contract management (supply chain management)
- o human resource management
- o the use of consultants
- o fraud
- o Information and communication technology (ICT) controls
- o programmes linked to service delivery in the different sectors

The above challenge implies a solid basis to the audit process, starting with a process of focused **transversal risk assessment**, which can drive the focus of the work performed and can be shared with stakeholders to enable their proactive response to these risks. To ensure that we remain up to date with latest developments and changes in the public sector, we will establish the discipline of performing **comprehensive quarterly environmental scanning**. These research efforts will need to deal with the full scope of government's 12 strategic outcomes, again with the aim of influencing and directing key role players. Similarly, our collaboration with other public sector institutions that perform work of a similar nature will be aligned to ensure that efforts are optimised.

The scope and coverage of information systems auditing will continue to grow, with specific attention to the **integration** of this work into the annual audits. Our deployment of specialists, such as investigators and information system auditors in complex audit environments, will allow us to identify internal control deficiencies as well as enable fraud prevention and detection.

In bringing all these together in our audit reports, we will try to write in a simple and clear manner as defined by our **house style**, recognising the recipients of the message and the actions we expect them to take. We will constantly strive to improve the format and presentation of our management, audit and general reports in order to relay our message as clearly as possible.

As we acknowledge the importance of the popular new media of communication and imparting of information, we have started to consider how this form of communication can be used responsibly to reach a wider spectrum of our stakeholders. We will initiate research on the use of electronic **media and social networks** as an appropriate way of presenting our reports to the broader public and an opportunity for more focused interaction on those reports.

In the process we will be able to guide our stakeholders towards fully **exercising their management, monitoring and oversight roles in a sustainable manner** by providing them with information and insight. This will enable them to take ownership of the process of identifying and addressing the root causes of poor audit outcomes.



The organisation will ensure that in the cases where public sector audits are not performed by the AGSA, the **private practitioner** responsible for the audit is made aware of the AGSA's reporting requirements, which include reporting on performance against predetermined objectives, compliance with laws and regulations and root causes, ensuring a seamless flow of information to all stakeholders in the public sector arena.

The same criteria that we use to ensure the simplicity of our reports on the public sector audits will be applied to the development of our **corporate products**, i.e. our annual report and the strategic plan and budget. With our corporate reports we will strive to provide sufficient and relevant information to all our stakeholders with regard to the organisation's focus and the activities undertaken to ensure that we fulfil our mandate.

## 5.2 Visibility of our leadership

The AGSA's leadership is focused on proactive internal and external engagements which will provide clarity and understanding of our messages. Our leaders will continue to cooperate with all stakeholders and develop stakeholder relationships that will promote and encourage clean administration and enhance effective public governance. As leaders, we will interact with our stakeholders by using audit reporting to communicate the key controls that should be implemented to achieve clean administration and improve audit outcomes. Our external interactions follow the PFMA and MFMA audit cycles and include our communication with the auditees at leadership, governance and financial management levels. We will strive to provide our audit recommendations in time, thereby providing better insight and enabling corrective measures and sustainable good practices.

We will deepen our understanding of the public sector at all levels through training, stakeholder interactions and environmental scanning. Our improved understanding of the unique environment and challenges that stakeholders encounter will enable the AGSA to become aware of and respond to the changes in the environment, challenges of societies and the needs of stakeholders. Our robust continuous engagements with our stakeholders and a greater understanding of the public sector environment will equip and enable the government leadership to focus on monitoring service delivery as reported against predetermined objectives.

The diagram depicted in figure 3 sets out the core processes inherent to our leadership's visibility.



Figure 3: Making a difference in the lives of citizens

The effectiveness of stakeholder cooperation is dependent on the AGSA being regarded as a model institution that leads by example. Building and strengthening institutional partnerships and cooperation with stakeholders will enhance our capacity to better fulfil our audit mandate and be seen as a relevant, model institution. We know that this is only possible through effective communication.

Our contribution to accountability and good governance will therefore depend not only on the quality of our audits, but also on the extent to which we succeed in sharing our insight with those responsible for public resources so that they are empowered to take the necessary corrective action. We will continue to interact with external stakeholders at regular and planned intervals, linked to the statutory accountability cycles. The interactions will extend to include other key stakeholder occasions where our audit insight and perspective can contribute to the quality of outcomes aimed at improved oversight, accountability and governance. Our key interaction will continue to focus on legislative oversight authorities, executive authorities and others responsible for governance and media.

We will continuously enhance our internal stakeholder engagements. One of our key priorities is to guide staff to understand the strategic plan and define how their valuable activities, individually and as business units, contribute to the effective execution of the organisational plan. Ongoing leadership interactions with staff create an environment of information and knowledge sharing that impacts our high-performance culture. Our clear communication approach will continue to leverage on the performance management engagements initiated by the Deputy Auditor-General, the leadership and culture initiatives and informal staff engagements. The specific commitments and activities reflecting the leadership's focus on staff are described in the chapter dedicated to unleashing the potential of our human capital.

### **Objective: Develop stakeholder relationships to encourage clean administration**

The AGSA will enhance interaction with stakeholders to deepen our understanding of the messages in our reports. Such interaction will also be used to improve mutual understanding of the respective needs of each stakeholder and the AGSA. As shown in the table below, we set annual targets for improving the quality and impact of our interaction with all our internal and external stakeholders.

*Table 2: Performance measure on visibility of leadership*

<b>Performance measure</b>	<b>Target</b>		
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>
High-quality, value-adding stakeholder interactions are conducted and escalated, where necessary	3	3	3
Tool	<ul style="list-style-type: none"> <li>Qualitative top-down rating by immediate supervisor. Our targets are based on a four-point rating scale (1-4).</li> <li>Source of information: Quarterly stakeholder interactions, roadshow and presentation experience.</li> </ul>		



### In order to drive the achievement of our visibility of leadership goal we will:

- interact with executive authorities and others charged with governance on a quarterly basis to share the key drivers of internal controls and to follow up on the impact of previous commitments by the authorities in question
- continue to engage with our stakeholders during the annual PFMA and MFMA roadshows, which are aimed at providing deeper insights and understanding of the audit outcomes and the root causes
- continue to conduct door-to-door visits to municipalities to ensure that the root causes of the audit findings and corrective actions required are clearly understood by all role players
- intensify our interactions with legislative oversight authorities, mainly in the form of oversight committee interaction, including, where possible, linking up the oversight committees in the different spheres of government
- ensure ongoing engagement with staff through structured and regular vision achievement and organisational alignment (VA/OA) workshops and performance management reviews, leadership engagements and informal organisational culture sessions. Our leaders will facilitate these at various stages during the year and all staff members will be encouraged to participate actively in these interactions
- continue to strengthen our partnership with community media as we move to relay our messages to rural and remote communities that have barely or never interacted with our messages or do not understand our role in helping to support our country's democracy
- continue to maintain our position as one of the most active SAIs within the international community through well-coordinated cooperation with INTOSAI structures and other international partners.

The key stages inherent to our leadership's visibility are visualised in figure 4.

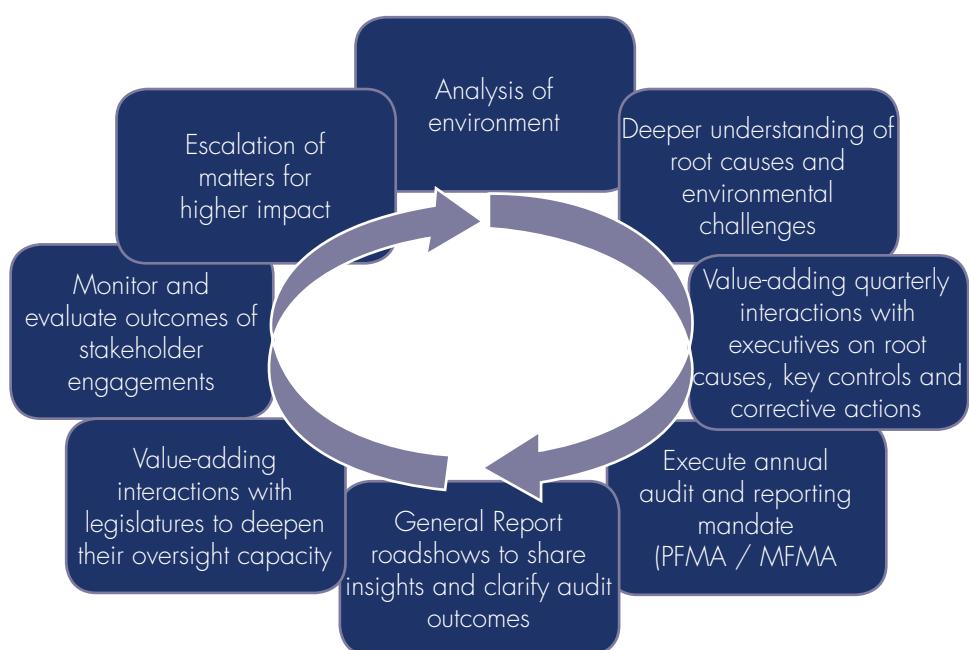


Figure 4: Leadership visibility process

### 5.3 Funding

The AGSA commits to optimising its service delivery in an effective, economical and operationally efficient manner.

#### To achieve this, the focus will be on the following areas:

- Effective management of working capital
- Improvement on our debtors collection
- Continual improvement of the quality of all our regular financial reporting
- Effective cost control measures to contain our overhead costs
- Effective application of financial budgets to improve operational efficiencies
- Strengthening our internal control environment to ensure we achieve clean audits

#### Objective: To execute the organisational mandate economically, efficiently and effectively

The AGSA has celebrated 100 years of existence and services to the people of South Africa. We intend to build on this legacy by ensuring our institution's financial sustainability.

We will continue to manage and review our financial indicators, such as own hours revenue, outsourced audits to private audit firms, working capital management, overhead costs and target surplus to ensure that we achieve our desired financial performance.

Due to generating deficits in previous years, we did not sufficiently reinvest in infrastructure, technology and people. We will engage SCoAG on the use of the surplus of R232 million, as required by the Public Audit Act, with a view to addressing some of these historical funding backlogs.

#### Performance measures

The AGSA strives to keep audit fees affordable for our auditees. As shown in table 3(a), we are targeting a 2,07% net surplus for the year 2012-13, which will be adequate to enable us to enhance our human capital and organisational infrastructure resources.

The target surplus of 2,07% is lower than the normal target surplus of 4%, while the resultant decrease (or discount) in own hours revenue of R40,5 million is intended to demonstrate our commitment to containing the cost of audit to our auditees. However, for the years 2013-14 and 2014-15 we aim to revert to a target of 3,33% and 3,37% net surplus, respectively, which is closer to our target of 4%. This is to ensure that we generate adequate surpluses to fund our reinvestment needs for infrastructure and ICT upgrades, amongst others.

*Table 3(a): Net surplus*

Performance measure	Target		
	2012-13	2013-14	2014-15
% net surplus	2.07%	3.33%	3.37%
Tool	Analysis of the income statement		

We strive to lead by example by paying creditors within agreed time frames, as shown in table 3(b). We plan to retain the current payment target of 45 days for the foreseeable future. These prompt payment terms also encourage growth of small, medium and microenterprises (SMMEs).



*Table 3(b): Creditors days*

<b>Performance measure</b>	<b>Target</b>		
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>
Creditors days	45 days from voucher date	45 days from voucher date	45 days from voucher date
Tool	Analysis of the creditors ageing report		

We will continue to work closely with all spheres of government to ensure that our audit fees are collectable. As shown in table 3(c), our debt collection targets are categorised according to the type of department audited and take into consideration the geographical differences in collection patterns.

*Table 3(c): Debt collection*

<b>Performance measure</b>	<b>Target</b>		
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>
% debt collected within 30 days (all national departments, (Gauteng and the Western Cape)	75% - 80%	75% - 80%	75% - 80%
% debt collected within 30 days (Limpopo and KwaZulu-Natal)	65% - 70%	65% - 70%	65% - 70%
% debt collected within 30 days (North-West, Free State, Northern Cape, Eastern Cape and Mpumalanga)	55% - 60%	55% - 60%	55% - 60%
Tool	Analysis of the debtors ageing report		

The performance measure that indicates our progress towards achieving cost-effective auditing is the stabilisation of our staff occupancy. As we continue to fill our key audit positions, this enables us to allocate more work to internal staff, thereby maintaining better control over the delivery as well as cost of audits conducted. Table 3(d) reflects our occupancy target.

*Table 3(d): Occupancy level*

<b>Performance measure</b>	<b>Target</b>		
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>
% occupancy level	85%	90%	90%
Tool	Staff occupancy rate report from PeopleSoft management system		

#### **Our financial sustainability goal is supported by a number of key activities and initiatives:**

- Implementing new interventions to collect debt and improve cash flow. We will achieve this by engaging with National Treasury, CoGTA and the provincial government leadership
- Ensuring that our cash reserves are invested to achieve optimum returns reflecting our risk profile and funding needs
- Generating sufficient surplus for reinvestment in our business, for example funding performance audit in the investment phase

- Investigating the scope for limiting the increases in tariffs to ensure a balance between the organisation's needs and the ability of the auditees to afford our services
- Establishing the CWC centre in order to improve coordination of tenders and allocation of outsourced services
- Evaluating and testing the appropriateness of implementing the planning and budgeting tool in PeopleSoft ERP
- Making a fresh assessment of our long-term accommodation requirements with due consideration of the growth in our staff complement
- Revisiting the budget process, including the project planning process, with a focus on ensuring project implementation capacity
- Defining and implementing a new operating cash surplus indicator to ensure that future cash flow is stable

#### **5.4 Strengthen human resources**

The AGSA's human capital is the organisation's main asset and as such remains its main focus for development. In order to deliver on our mandate, the AGSA is dependent on a workforce that is skilled, motivated, high performing, with a good understanding of the public sector and, very importantly, is representative of the demographics of the country. Our key aim is to equip our internal stakeholders with the appropriate tools to execute the vision of our leaders.

##### **The focus for the next few years will be on the following:**

- Implementation of an integrated and holistic approach to people management
- Elevation of the intensity and quality of employee engagement
- Enhancement of skills and learning initiatives in the organisation

##### **Objective: To have a motivated, high-performing and diverse workforce**

To measure our success in building a motivated, high-performing and diverse workforce, we are using the culture, leadership and engagement indices which are as follows:

- A culture index to gauge the current organisational culture and to track our progress in moving from a role/power culture to a high-performance culture
- A leadership index to determine the current leadership style and competencies within the AGSA and then track progress towards the leadership competencies desired
- A staff engagement index to assess the level of motivation and commitment among our staff

In addition to previous focus group assessments conducted, we will be using the surveys conducted in 2011-12 as a performance baseline for the next three years. Our performance targets for the period 2012-15 are as shown in tables 4(a), 4(b) and 4(c).



*Table 4(a): Culture index*

<b>Performance measure</b>	<b>Target</b>		
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>
Culture index	Industry norm (3.2)*	5% improvement on previous year	5% improvement on previous year
Tool	Survey and focus group interviews and other assessments *According to the five-point Likert scale (1-5) The benchmark is derived from a survey conducted by the Human Science Research Council across financial, manufacturing and service industries which determines the benchmark across these industries to be currently at 3.2		

*Table 4(b): Leadership index*

<b>Performance measure</b>	<b>Target</b>		
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>
Leadership index	Industry norm (3.2)*	5% improvement on previous year	5% improvement on previous year
Tool	Survey and focus group interviews and other assessments *According to the five-point Likert scale (1-5)		

*Table 4c: Staff engagement index*

<b>Performance measure</b>	<b>Target</b>		
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>
Staff engagement index	Industry norm (3.2)*	5% improvement on previous year	5% improvement on previous year
Tool	Survey and focus group interviews and other assessments *According to the five-point Likert scale (1-5)		

The AGSA has embarked on a journey towards a high-performance culture that is supported by a medium-term plan. McKinsey's 7S model (Waterman, Peters, and Phillips, 1980) shown in figure 5 demonstrates how the various aspects of the organisational activities will link together in achieving the desired culture. The key activities to drive the "strengthen human resources" goal are directly linked to the actions that are required to change the culture at the AGSA from a power culture to a high-performance culture. These are described as follows:

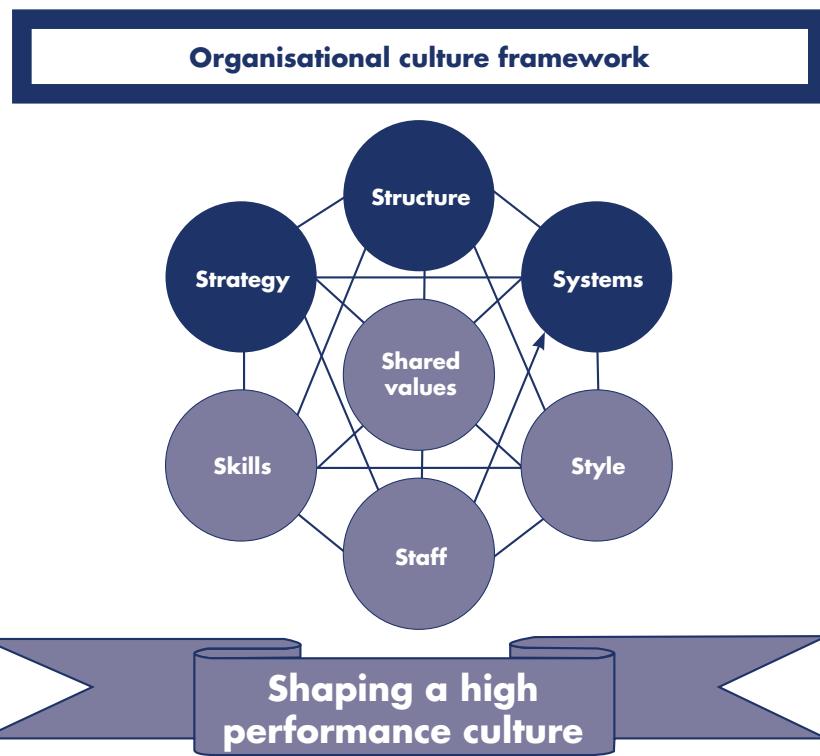


Figure 5: McKinsey's 7S model (Source: Waterman, Peters, and Phillips, 1980)

### **Structure**

**Comprehensive review of the AGSA structure, the required skills and the matching competencies** – The fast pace of change and transformation at which the organisation is moving necessitates regular reviews to ensure an effective and efficient high-performance culture. A work study will be conducted to determine concerns around the team specialisation and the appropriateness (size) of centres. There is also a need to create a specialisation route within the organisation to ensure vertical growth as a retention strategy.

A **workforce planning** framework will give priority to those aspects of business strategy that relate to human resource optimisation. The focus is on formulating and implementing the necessary strategies to ensure that the AGSA has a workforce with the right mix of people, knowledge, skills and behaviours that are needed both currently and in the future.

### **Shared values and organisational culture**

Focused strategic initiatives geared towards empowerment will be required to shape the organisation towards a high-performance culture. This will entail nurturing AGSA leaders; living the values that emanate from an organisation that values, respects and rewards its employees; and implementing systems that will enable the high-performance culture.

- **Culture/behaviour** – values in action interventions aimed at reiterating the importance and impact of the values and the internalisation thereof. Specific focus will be on team cohesiveness and shaping the desired employee behaviour at work.
- **Employment equity** – to create an environment that provides equal opportunity for all employees and promotes fair and consistent behaviour throughout the organisation. Specific focus will be on gender equality and the attraction and retention of persons with disabilities within the organisation. Awareness sessions will be held to achieve this objective.
- **Management of diversity** – the acceptance and appreciation of diversity. The focus will remain on broad diversification and on the implementation of the business units' (BU) diversity plans. The primary focus continues to be on the alignment towards diversification and organisational culture.



- **Ethics** – ethical behaviour is non-negotiable. We continuously commit to creating and maintaining an ethos of integrity-driven high performance.

## Style

**Executive development through appropriate development programmes and relevant secondments** - The AGSA operates within a continuously changing environment that requires flexibility and adaptability with regard to leadership performance and competence. The focus on both internal and external stakeholder engagements necessitates a cadre of leaders who will adequately respond to the needs and requirements of these stakeholders.

As part of the journey to enhance leadership competence, essential leadership interventions have been initiated to prepare for a greater focus on key people management strategies and processes. The interventions, targeted at executive and senior management job levels, necessitate a change in leadership behaviour as well as streamlining processes and systems for excellent organisational performance. The key achievements emanating from these interventions will be realisable during the next few years.

Leadership actions and competence will be required to maintain a holistic and integrated approach to people management which will ensure that staff engagements are focused on addressing multiple facets and that impact is maximised.

### *Executive coaching and mentoring*

The current focus on coaching and mentoring takes place at executive and senior management levels within the AGSA. The aim of the next phase is to institutionalise and enhance the culture of coaching and mentoring within the AGSA during the next three years. Coaching and mentoring initiatives will continue to ensure that people development and empowerment are fast-tracked and given the required attention.

### *Institutionalising leadership pipeline development and succession planning*

South Africa operates within an environment where skills required for the work are not readily available. Executive pipeline building and succession planning initiatives have been put in action with the aim of ensuring business continuity and creating opportunities for long-term career growth.

## Staff

The optimisation of talent in the organisation is a priority for the next few years and this will be achieved through the implementation of various employee engagement interventions.

### *Engagement and retention*

Employee retention is a challenge facing the AGSA and other similar institutions due to the shortage of skills in the audit profession. To assist with employee engagement and retention, the focus will specifically include performance management, succession planning, career path development and recognition for a job well done.

### *Effective teams and employee engagement*

The senior leadership will continue to embark on key activities and programmes to achieve high levels of employee engagement. The initiatives will empower AGSA leaders to build effective and engaged work teams and to hold continuous strategic conversations, thereby contributing to employee wellbeing and productivity. The improvement of communication channels and actions to ensure that messages are meaningful, positive and of value will be a focus area.

### Reward and recognition

The AGSA will further enhance the practice of rewarding and recognising employee performance.

### Systems

The AGSA will continue to focus on the enhancement and improvement of all its systems and processes. A key priority in this area will be the introduction of the concept of total performance as a mechanism to elevate the level of performance of all AGSA employees.

#### *Enhancement of the total performance management system through:*

- automation of the performance management system for senior leadership in the organisation.
- refinement of the performance management system by implementing recommendations identified during the review of the performance management system and processes followed.
- upfront inclusion of specification, not only to achieve set targets, but also to clarify what the ranges are for over- and partially achieved levels.
- entrenching our competency framework as part of the infrastructure of the total performance management concept

### Communication

To enhance the performance environment, the continuous improvement of communication channels and actions will be a key focus area. This includes continuous strategic conversations which will contribute towards deepening our messages for all employees.

### Policies and procedures

The AGSA's policies and procedures form the foundation of consistent and efficient work performance.

**Constant improvement of the policies and procedures** will continue to receive attention. We will intensify our efforts to institutionalise the policies that had been implemented in the previous financial year.

### Skills

Human resources development is a key strategic focus area within our organisation. The specific interventions in this area will focus on competence enhancement within both audit and non-audit areas. Exposing our employees to a wide variety of skills development opportunities will ensure a robust learning organisation. Our bold approach is to establish a new Learning and Development unit that will focus on closing the knowledge and skills gaps for all employees. Public sector awareness interventions have been embarked upon to ensure that teams are provided with intensive exposure to the structures of the broader public service.

**The AGSA will continue to grow its own talent through the trainee auditor scheme**, which is the cornerstone of our succession planning and pipeline development. Through these learnership programmes, we provide trainee auditors with the experience and training they require to reach recognised professional competency levels.

### **5.5 Lead by example**

Our reputation is defined by our transparency and accountability - this will be characterised by our own clean audit report and our identity as a transforming organisation that subscribes to employment equity and the BBBEE prescripts of our country. We will continue to account to Parliament by tabling our annual report and strategic plan and budget, and all audit reports as per statutory or agreed delivery dates. The audit reports will be of the expected standard and will be subjected to assessment by IRBA.



### **Objective: To adhere to standards of excellence for clean administration**

Our risk management process will be continuously enhanced to proactively manage risks in all operations through risk assessments, internal control monitoring and compliance management. These efforts, together with the independent assurance obtained through audits conducted on the AGSA, will allow us to repeatedly achieve clean audits. Table 5(a) is a simple statement of this clear target.

*Table 5(a): Achieving clean audit reports*

Performance measure	Target		
	2012-13	2013-14	2014-15
Achieve clean audit report	Clean audit report	Clean audit report	Clean audit report
Tool	External audit report		

In addition to achieving clean financial audits, we are committed to following a code of good corporate practice and conduct as advocated by the King III report and in response to the increasing expectations for organisations to operate as responsible corporate citizens (ethically, socially and environmentally responsible for sustainability).

The AGSA will define its approach to environmental management and will assign responsibilities and allocate resources to ensure high awareness among our staff and optimal use of natural resources. We have made commitments on the ethical and social aspects of the organisation's management throughout this document and specifically in this chapter. These range from minimising the use of paper to supporting enterprise development in the rural communities.

#### **We will achieve this objective through:**

- ensuring that our governance structures continue to play their oversight role. In addition to following the recommendations of the King III code, it is envisaged that an externally chaired Risk Committee will be established to enhance oversight on AGSA activities.
- improvements in our compliance management and monitoring processes that will enable us to address the inherent risk of non-compliance with legislative and regulatory requirements.
- automating our records and document management system as part of modernisation of our environment.
- ensuring effective and efficient business process re-engineering, IT alignment and systems integration to provide an excellent service to our stakeholders. This will include relevant, accurate and timely information to our decision-makers. We will also focus on improving the alignment of business and IT systems.
- introducing elements of integrated reporting as per King III recommendations.

### **Objective: To maximise the AGSA's contribution to transformation**

To contribute towards strengthening our country's democracy, the AGSA continuously strives to create equal opportunities for all people of South Africa, specifically people from the previously disadvantaged groups. In addition, we prioritise the legislative requirements of BBBEE, and ensure that all transformational issues are resolved and become key focus areas for the organisation. To lead by example in applying BBBEE, we aim to use the codes of good practice as guidelines for setting the required targets and monitoring the progress against them.

The AGSA will support the Chartered Accountant Charter (CAC) which is aimed at promoting growth in the profession from grassroots level. We will contribute to economic growth through the integration and implementation of various codes to positively influence the growth of the profession and the development of black entrepreneurs and businesses. Our intention is to accelerate our efforts to drive enterprise development.

*Table 5(b): Achieving the required BBBEE rating level*

<b>Performance measure</b>	<b>Target</b>		
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>
Achieve identified BBBEE rating level	3	3	3
Tool	Independent review conducted by external agency		

**The following key activities will enable us to achieve our transformation objective:**

- Continuous engagements and awareness sessions will be held with all relevant stakeholders on BBBEE and the verification rating process
- The BBBEE verification process will be conducted at both the organisational and business unit levels
- Ensuring our organisation's alignment to all procurement prescripts and promoting the growth of BBBEE-accredited suppliers
- The Corporate Social Investment (CSI) schools poverty eradication programme will be expanded to ensure sustainability by engaging the local non-governmental organisations (NGOs) and community leaders
- Accelerating efforts to drive enterprise development to ensure development of black entrepreneurs and businesses. During the performance year 2011-12, the AGSA piloted an enterprise development project that impacts the communities' economic growth. The vegetable garden project was launched in the Northern Cape Province.

The AGSA has chosen three key initiatives which will be implemented during the 2012-13 performance year to further assist with enterprise development.

- **Contributing to the economic growth of our communities** - these entities will provide training and development for the vegetable gardens. The project will bring about economic growth via the development of the gardens, with financial capabilities and tools to assist with the rural schools and the communities.
- **Young entrepreneurs programme** – assisting young potential entrepreneurs to start their own small businesses (**assisting women, people with disabilities and youth**). The entrepreneurs will undergo skills training prior to establishing their enterprises, which will empower them on how to develop their communities.
- **Contribution to growth of the profession** – the AGSA's contribution will be in the form of providing guidance and support (in some instances financial support) to new black entrants to establish themselves within the field, thereby influencing the growth of the profession.

**Audit standards and methodology**

In accordance with the PAA, the AGSA determines the standards and methodology to be applied in audits, taking account of international and local best auditing practice. The AGSA leads by example in this area as we were one of a small number of SAs worldwide to fully implement the clarified International Standards on Auditing (ISA).

The International Standards of Supreme Audit Institutions (ISSAI) provide public sector-specific application guidance on performance audits and the auditing of financial statements, internal control and legislative compliance. We will further contribute to the development and enhancement of these guidelines through our participation in the working committees of INTOSAI and will incorporate the organisation's principles into the AGSA methodology.

We will continue to express an opinion on the reporting on predetermined objectives (reporting on service delivery), compliance with legislation and internal control. Such developments put us at the forefront of developments in the INTOSAI community and are geared towards fully complying with our mandate and addressing the needs of our stakeholders as expressed in our first two goals.



### **Objective: Continued excellence of the quality of audits performed**

As a supreme audit institution, the quality of our audit work is of key significance. The AGSA will ensure that our people and processes deliver audit products of consistent high quality.

*Table 5(c): Adherence to all quality standards*

<b>Performance measure</b>	<b>Target</b>		
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>
% adherence to all quality standards	Audit reports 87% (C2 and C3 rating)	87% (C2 and C3 rating)	87% (C2 and C3 rating)
Tool	Quality control assessment		
% adherence to all quality standards	Non-audit deliverables 3	3	3
Tool	<ul style="list-style-type: none"><li>• Qualitative top-down rating by immediate supervisor on all non-audit deliverables. Our targets are based on a four-point rating scale (1-4).</li><li>• Source of information: Non-audit deliverables</li></ul>		

### **We will continue with the following key activities to achieve the desired quality of audits:**

- Staff will be equipped with the latest auditing and accounting standards.
- Consistency reviews of all audit reports to ensure adherence to the reporting guide.
- Independent pre-issuance reviews will be performed on selected engagements to provide an objective evaluation of the significant judgements made by the engagement team and the conclusions reached in formulating the report.
- Independent post-issuance reviews will be performed on engagements (including those performed by contracted firms) to ensure adherence to the International Standards of Auditing.
- The AGSA's system of quality control (QC) will be monitored. IRBA will perform an independent QC review on the monitoring element of the system. Formal remedial action initiatives to address previous review deficiencies will be tracked on a quarterly basis. Excellent performance by individuals during the engagement process will be appropriately recognised.
- The AGSA has subjected itself to an independent firm-level review by IRBA to assess the adequacy of audit-related policies and procedures as phase I in 2011. Phase II of the independent firm-level review by IRBA could be considered during the 2012-13 performance year to assess operational effectiveness of the system of quality control as required by the International Standard on Quality Control (ISQC1)

### **Objective: Continued improvement of the timeliness of AGSA reports**

The AGSA has, over the past five years, set higher targets to produce reports within the required time frames. The timeliness of our reports plays a significant role in the actions taken by those responsible for governance. Table 5(d) shows the targets and measurements for ensuring the timeliness of our reports over the next three financial years.

*Table 5(d): Compliance with statutory and legislative deadlines*

<b>Performance measure</b>	<b>Target</b>			
	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>	
% compliance with statutory and legislative deadlines	<ul style="list-style-type: none"> <li>Strategic plan and budget, annual report, general reports</li> <li>Deadlines for these reports are in our events calendar</li> </ul>	100%	100%	100%
	<ul style="list-style-type: none"> <li>Performance audits – deadlines as agreed by the Deputy-Auditor General (DAG) and the Auditor General</li> <li>Investigations - deadlines as set out in the engagement letter to the auditee</li> </ul>	95%	95%	95%
	<ul style="list-style-type: none"> <li>Audit reports (PFMA, MFMA)</li> <li>Measure pertains to all annual financial statements (AFS) received and required to be completed within the financial year</li> <li>Targets for PFMA - 90% (within two months of receipt of AFS)</li> <li>MFMA target is 90% (within three months where AFS are received per the legislated deadlines)</li> <li>MFMA target remains 90% (within four months where AFS are not received on time)</li> </ul>	90%	90%	90%
Tool	Project tracking tool			

**In order to achieve the timeliness objective**, the AGSA will continuously enhance the level of resource planning. Part of the resource planning enhancement will be to ensure an integrated work approach between audit and non-audit operations.

### **Performance audits**

- We will identify audit themes in time and clarify the funding of performance audits well in advance.
- Sufficient capacity will be established to perform research on theme areas and to conduct performance audits.
- Performance audit initiatives, observations, processes and outcomes will be integrated into regularity audits.
- Existing staff will be re-skilled to the desired level of expertise in all government performance outcomes.

### **Investigations**

- The methodology to assist audit business units (ABUs) with ISA 240 assessment at national, provincial and local authority levels will be implemented during 2012-13. Training will be provided to both the investigation team and the ABUs. All ABUs will receive expert information and skills training..
- Requests for investigations will only be responded to in exceptional cases.
- We plan to perform at least one sector analysis for cases of fraud and irregularities.



## 6. AGSA BALANCED SCORECARD 2012-2015

Table 6: AGSA balanced scorecard

Strategic goal	Weight	Objective	Performance measure	Target		
				2012-13	2013-14	2014-15
<b>Simplicity</b>	20%	Identify root causes and make recommendations	Clear communication of relevant root causes and recommendations	3	3	3
<b>Visibility</b>	25%	Develop stakeholder relationships so as to encourage clean administration	High quality, value-adding stakeholder interactions are conducted and escalated, where necessary (qualitative top-down rating by supervisor)	3	3	3
<b>Strengthen human resources</b>	25%	Have a motivated, highperforming and diverse workforce	Culture index  Leadership index	Industry norm (3.2)  5% improvement on previous year	Industry norm (3.2)  5% improvement on previous year	Industry norm (3.2)  5% improvement on previous year
			Staff engagement index	Industry norm (3.2)  5% improvement on previous year	Industry norm (3.2)  5% improvement on previous year	Industry norm (3.2)  5% improvement on previous year

Strategic goal	Weight	Objective	Performance measure	Target		
				2012-13	2013-14	2014-15
<b>Funding</b>	15%	% net surplus	% creditor's days	2,07%	3,33%	3,37%
		Execute the AGSA's mandate economically, efficiently & effectively	% debt collected within 30 days [All nationals, GP, W/C]	45 days from voucher date	45 days from voucher date	45 days from voucher date
			% debt collected within 30 days [UMP, KZN]	75% - 80%	75% - 80%	75% - 80%
			% debt collected within 30 days [NW, FS, NC, EC, MP]	65% - 70%	65% - 70%	65% - 70%
<b>Lead by Example</b>	15%	Occupancy level	85%	90%	90%	
		Adhere to standards of excellence for clean administration	Achieve clean audit report	Clean audit report	Clean audit report	Clean audit report
		Maximise the AGSA's contribution to transformation	Achieve identified BBBEE rating level	3	3	3
		Continual improvement of the quality of AGSA reports	% adherence to all quality standards	Audit reports	87% (C2 and C3 rating)	87% (C2 and C3 rating)
		Timeliness of all our reports	% compliance with statutory and legislative deadlines	Non-audit deliverables: (qualitative top-down rating by supervisor)	3	3
				Strategic plan & budget; annual report; and general reports	100%	100%
				Performance audits and investigations	95%	95%
				Regularity audits	90%	90%

## 7. MANAGEMENT STRUCTURE



Our management structure is presented in figure 6 and contains the following main levels:

- Deputy Auditor-General
- Seven portfolio heads or corporate executives (CEs) and a chief operations officer (COO)

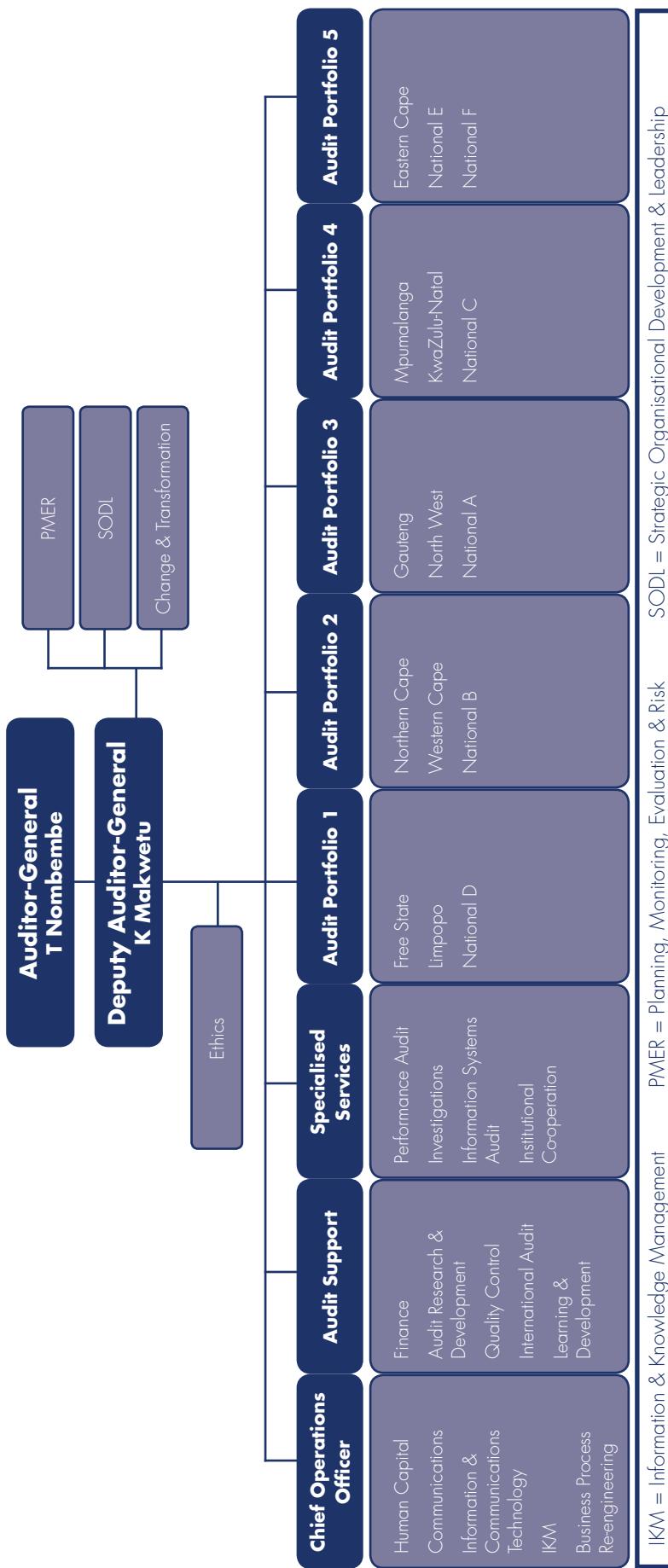
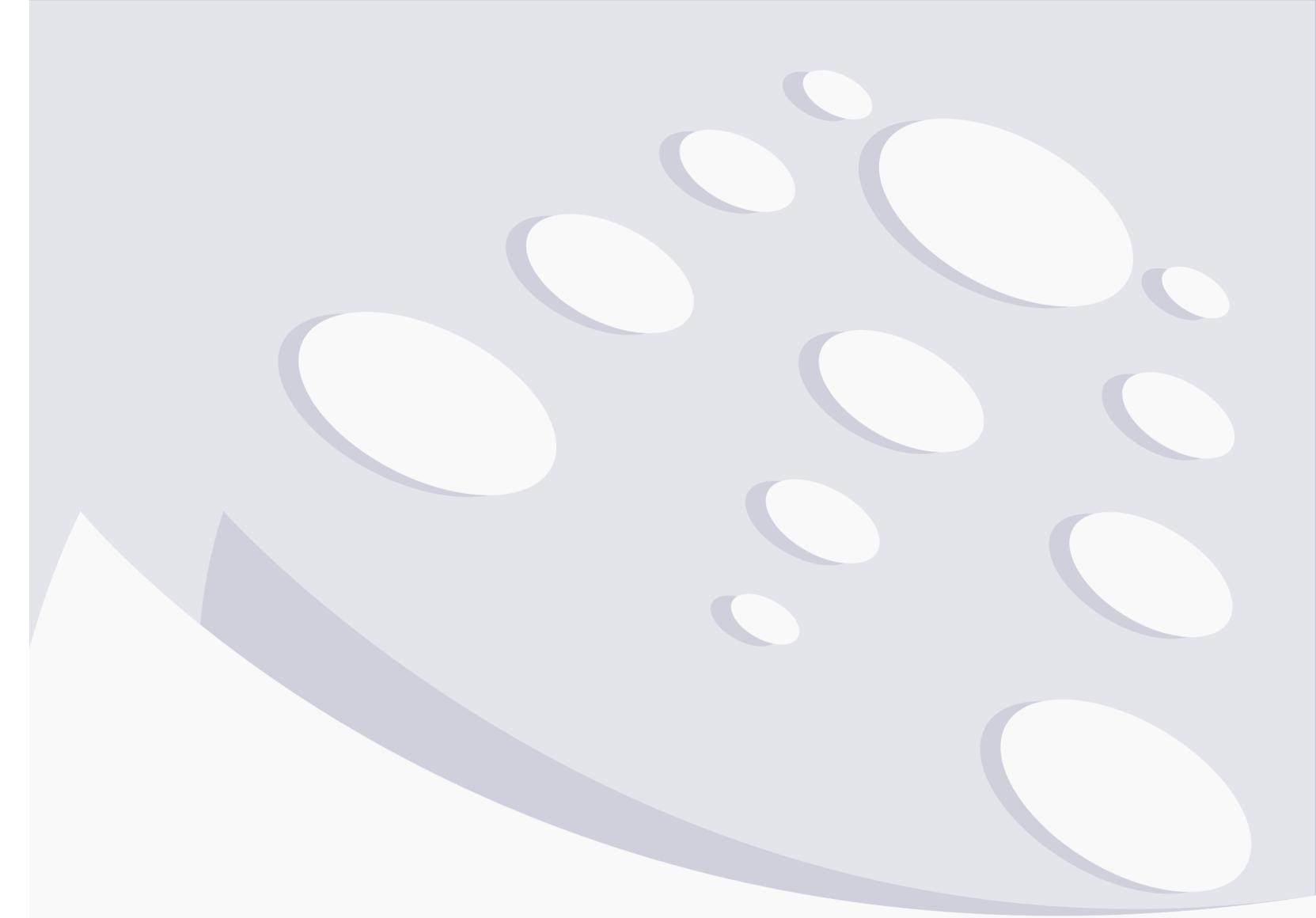


Figure 6: Management structure of the AGSA



# **BUDGET 2012-2015**



## **8. PROJECTED STATEMENT OF COMPREHENSIVE INCOME**

	<b>Actual</b>	<b>Forecast</b>	<b>Budget</b>	<b>Forecast</b>	<b>Forecast</b>
	<b>31 March 2011</b>	<b>31 March 2012</b>	<b>31 March 2013</b>	<b>31 March 2014</b>	<b>31 March 2015</b>
	<b>Rm</b>	<b>Rm</b>	<b>Rm</b>	<b>Rm</b>	<b>Rm</b>
<b>AUDIT INCOME</b>					
<b>DIRECT AUDIT EXPENDITURE</b>					
Contract work % of audit income excl subsistence and travel					
<b>Gross profit</b>					
<b>Own hours gross profit</b>					
Gross margin % of audit income					
<b>Other income</b>					
<b>Contribution to overheads</b>					
<b>Overhead expenses</b>					
Overhead as % of audit income					
<b>Depreciation</b>					
<b>Net surplus before special events</b>					
Net surplus as a % of audit income					
<b>Special events</b>					
<b>Net surplus after special events</b>					

## 9. PROJECTED STATEMENT OF FINANCIAL POSITION

	Actual 31 March 2011 Rm	Forecast 31 March 2012 Rm	Budget 31 March 2013 Rm	Forecast 31 March 2014 Rm	Forecast 31 March 2015 Rm
<b>Equity and liabilities</b>					
<b>Equity</b>	<b>341,2</b>	<b>394,0</b>	<b>440,0</b>	<b>523,5</b>	<b>616,3</b>
General reserve	103,9	103,9	103,9	103,9	103,9
Special audit services fund	5,0	5,0	5,0	5,0	5,0
Retained earnings	99,2	232,3	285,1	331,1	414,6
Net surplus for the year	133,1	52,8	46,0	83,5	92,8
<b>Non-current liabilities</b>	<b>82,2</b>	<b>78,6</b>	<b>77,7</b>	<b>85,3</b>	<b>88,9</b>
Interest-bearing borrowings	18,4	9,7	4,0	6,4	4,3
Retirement benefit obligation - medical aid liability	63,8	68,9	73,7	78,9	84,6
<b>Current liabilities</b>	<b>370,0</b>	<b>389,2</b>	<b>425,0</b>	<b>448,2</b>	<b>480,7</b>
Trade and other payables	310,5	321,7	353,4	367,4	388,8
Leave liability	43,3	52,0	61,0	70,8	81,5
Current portion of longterm loan	16,2	15,5	10,6	10,0	10,4
<b>Total</b>	<b>793,4</b>	<b>861,8</b>	<b>942,7</b>	<b>1 057,0</b>	<b>1 185,9</b>
<b>Employment of capital</b>					
<b>Non-current assets</b>	<b>76,4</b>	<b>122,6</b>	<b>148,0</b>	<b>172,2</b>	<b>195,4</b>
Property, plant and equipment	76,4	122,6	148,0	172,2	195,4
<b>Investments</b>	<b>102,3</b>	<b>107,9</b>	<b>113,8</b>	<b>120,5</b>	<b>127,8</b>
<b>Current assets</b>	<b>614,7</b>	<b>631,3</b>	<b>680,9</b>	<b>764,3</b>	<b>862,7</b>
Trade and other debtors	365,0	342,0	372,9	430,8	477,1
Bank and cash	249,7	289,3	308,0	333,5	385,6
<b>Total</b>	<b>793,4</b>	<b>861,8</b>	<b>942,7</b>	<b>1 057,0</b>	<b>1 185,9</b>

### Working capital assumptions

1. Trade and other payables are calculated based on a 45 day payment period from voucher date.
2. Trade debtors are calculated based on the following days outstanding: 2012 to 2015: 75% - 80% recovery within 30 days for the national departments and 55% - 80% recovery within 30 days for provincial departments.



## **10. PROJECTED CASH FLOW STATEMENT**

	<b>Forecast</b>	<b>Budget</b>	<b>Forecast</b>	<b>Forecast</b>	<b>Forecast</b>
	<b>31 March 2012</b>	<b>31 March 2013</b>	<b>31 March 2014</b>	<b>31 March 2014</b>	<b>31 March 2015</b>
	<b>Rm</b>	<b>Rm</b>	<b>Rm</b>	<b>Rm</b>	<b>Rm</b>
<b>Opening bank balance</b>	<b>249,7</b>	<b>289,3</b>	<b>307,9</b>	<b>333,4</b>	
<b>Cash inflow</b>	<b>2 071,4</b>	<b>2 214,5</b>	<b>2 493,2</b>	<b>2 737,3</b>	
Audit income	2 038,9	2 183,4	2 452,7	2 688,2	
Other income	32,5	31,1	40,5	49,1	
<b>Cash outflow</b>	<b>2 031,8</b>	<b>2 195,9</b>	<b>2 467,7</b>	<b>2 685,1</b>	
Operating expenditure	1 953,1	2 129,1	2 400,9	2 618,4	
Capital expenditure	78,7	66,8	66,8	66,8	
<b>Closing bank balance</b>	<b>289,3</b>	<b>307,9</b>	<b>333,4</b>	<b>385,6</b>	

**Note**

The cash flow reflected above excludes investment balances which are ringfenced for specific commitments.



## **ANNEXURES**



## **ANNEXURE 1: DETAILED BUDGET FOR 2012-13**

Description	Notes	2011-12 budget	2011-12 forecast	Variance (B-A)	Variance (B-A)/A	2012-13 budget	2013-14 forecast	2014-15 forecast
		R	R	R	R	R	R	R
		(A)	(B)	(C)	(D)	(E)		
<b>AUDIT INCOME</b>	2	<b>2 087 635 032</b>	<b>2 041 533 497</b>	<b>(46 101 535)</b>	<b>-2%</b>	<b>2 226 031 305</b>	<b>2 508 625 864</b>	<b>2 750 842 052</b>
Own hours	2.1	1 457 697 331	1 446 014 911	(11 682 420)	-1%	1 605 213 624	1 780 509 229	1 951 438 115
Contract work	2.2	513 001 764	544 576 929	31 575 165	6%	554 097 204	658 788 415	722 032 103
Subsistence and travel	2.3	104 820 055	80 848 471	(23 971 584)	-23%	104 217 432	115 598 383	126 695 828
International subsistence and travel	2.3	12 115 881	9 054 401	(3 061 481)	-25%	4 985 269	-	-
Present value of revenue adjustments		-	(38 961 215)	(38 961 215)	100%	(42 482 225)	(46 270 163)	(49 323 993)
<b>DIRECT AUDIT COST</b>		<b>1 399 690 009</b>	<b>1 432 486 502</b>	<b>32 796 493</b>	<b>2%</b>	<b>1 545 968 863</b>	<b>1 741 791 975</b>	<b>1 909 004 005</b>
Staff remuneration: audit business units	3.3	769 752 308	797 916 526	28 164 218	4%	882 668 957	967 405 177	1 060 276 074
Contract work – recoverable	2.2	513 001 764	544 576 929	31 575 165	6%	554 097 204	658 788 415	722 032 103
Subsistence and travel – recoverable	2.3	104 820 055	80 918 831	(23 901 224)	-23%	104 217 432	115 598 383	126 695 828
International subsistence and travel	2.3	12 115 881	9 074 216	(3 041 665)	-25%	4 985 269	-	-
<b>GROSS PROFIT</b>		<b>687 945 023</b>	<b>609 046 995</b>	<b>(78 898 028)</b>	<b>-11%</b>	<b>680 062 442</b>	<b>766 833 889</b>	<b>841 838 047</b>
<b>GROSS PROFIT PERCENTAGE</b>		<b>32,95%</b>	<b>29,83%</b>			<b>30,55%</b>	<b>30,57%</b>	<b>30,60%</b>
<b>OTHER INCOME</b>	2.4	<b>43 024 006</b>	<b>71 450 389</b>	<b>28 426 383</b>	<b>66%</b>	<b>73 546 075</b>	<b>86 770 683</b>	<b>98 377 119</b>
Interest received		6 100 000	5 600 861	(499 139)	-8%	5 941 262	6 695 505	7 341 978
Interest received SCMB		6 000 000	11 691 447	5 691 447	95%	11 113 492	12 624 349	14 383 617
Sundry income		30 924 006	54 158 081	23 234 075	75%	56 491 321	67 450 829	76 651 524
<b>SURPLUS BEFORE OPERATING COST</b>		<b>730 969 029</b>	<b>680 497 384</b>	<b>(50 471 645)</b>	<b>-7%</b>	<b>753 608 517</b>	<b>853 604 572</b>	<b>940 215 166</b>
<b>OPERATING COST</b>		<b>611 446 182</b>	<b>597 530 857</b>	<b>(13 915 324)</b>	<b>-2%</b>	<b>667 556 861</b>	<b>728 914 314</b>	<b>805 167 145</b>
<b>Staff remuneration:</b>								
<b>Support business units</b>	3.3.2	<b>198 824 673</b>	<b>180 011 428</b>	<b>(18 813 245)</b>	<b>-9%</b>	<b>213 247 373</b>	<b>232 439 636</b>	<b>253 359 204</b>
<b>Africa projects</b>		<b>4 240 265</b>	<b>2 729 659</b>	<b>(1 510 606)</b>	<b>-36%</b>	<b>4 520 558</b>	<b>4 927 408</b>	<b>5 370 875</b>

Description	Notes	2011-12 budget		2011-12 forecast		Variance (B-A)	Variance % (B-A)/A	2012-13 budget		2013-14 forecast		2014-15 forecast	
		R	(A)	R	(B)			R	(C)	R	(D)	R	(E)
<b>Other personnel expenditure</b>													
3	<b>69 097 683</b>	<b>89 105 047</b>	<b>20 007 364</b>	<b>29%</b>		<b>99 610 828</b>	<b>108 651 907</b>	<b>118 514 294</b>					
3.1	6 520 032	8 697 332	2 177 300	33%		9 034 914	9 848 056	10 734 381					
3.2	4 800 000	5 075 200	275 200	6%		4 771 920	5 201 393	5 669 518					
3.4	7 085 611	7 085 611	—	0%		7 610 436	8 371 480	9 208 628					
3.4	—	45 000	45 000	100%		4 230 000	4 610 700	5 025 663					
3.4	45 862 096	63 372 414	17 510 318	38%		68 442 204	74 602 002	81 316 183					
3.6	3 619 697	3 672 365	52 668	1%		3 996 409	4 356 086	4 748 133					
3.5	600 000	600 000	—	0%		600 000	654 000	712 860					
3.4	610 247	557 125	(53 122)	-9%		924 945	1 008 190	1 098 928					
4	<b>28 097 393</b>	<b>23 623 462</b>	<b>(4 473 931)</b>	<b>-16%</b>		<b>26 929 231</b>	<b>30 430 031</b>	<b>34 385 935</b>					
5	<b>18 969 693</b>	<b>17 097 291</b>	<b>(1 872 402)</b>	<b>-10%</b>		<b>17 295 257</b>	<b>18 851 830</b>	<b>20 548 495</b>					
<b>Subsistence and travel - irrecoverable</b>													
6	<b>61 706 773</b>	<b>72 824 154</b>	<b>11 117 381</b>	<b>18%</b>		<b>80 585 652</b>	<b>87 838 361</b>	<b>95 743 813</b>					
6.1	40 811 404	51 000 314	10 188 910	25%		51 758 082	56 416 310	61 493 778					
6.2	—	(5 940)	(5 940)	100%		—	—	—					
6.2	20 895 369	21 829 780	934 411	4%		28 827 570	31 422 051	34 250 036					
7	<b>34 218 916</b>	<b>35 078 536</b>	<b>859 621</b>	<b>3%</b>		<b>36 124 987</b>	<b>39 376 236</b>	<b>44 495 147</b>					
7.1.1	11 725 908	10 812 359	(913 549)	-8%		3 800 000	4 142 000	4 680 460					
7.1.2	6 623 264	7 661 295	1 038 031	16%		9 411 892	10 258 963	11 592 628					
7.1.3	3 736 014	3 520 778	(215 236)	-6%		4 579 447	4 991 598	5 640 505					
7.1.4	261 004	255 707	(5 297)	-2%		3 675 114	4 005 874	4 526 638					
Culture expenses	596 944	592 944	(4 000)	-1%		760 454	828 895	936 651					
Constitutional liaison	570 000	558 368	(11 632)	-2%		540 000	588 600	665 118					
Non constitutional liaison	7 922 763	8 950 403	1 027 640	13%		7 557 565	8 237 746	9 308 653					
Regional congresses	477 750	254 892	(222 858)	-47%		77 200	84 148	95 087					
Foreign visitors	2 305 269	2 471 790	166 521	7%		5 723 314	6 238 412	7 049 406					
Overseas travel													
8	<b>986 452</b>	<b>1 414 212</b>	<b>427 760</b>	<b>43%</b>		<b>1 443 600</b>	<b>1 573 524</b>	<b>1 715 141</b>					



Description	Notes	2011-12 budget		2011-12 forecast		Variance (B-A)	Variance % (B-A)/A	2012-13 budget	2013-14 forecast		2014-15 forecast
		R	(A)	R	(B)			R	R	(E)	
<b>Audit expenses</b>	9	<b>6 128 744</b>	<b>4 982 229</b>	<b>(1 146 515)</b>	<b>-19%</b>	<b>4 958 676</b>	<b>5 404 957</b>	<b>5 404 957</b>	<b>5 404 957</b>	<b>6 107 601</b>	
External audit fees	9.1	3 128 744	2 332 389	(796 355)	-25%	2 308 836	2 516 631	2 843 793	2 843 793	2 843 793	
Internal audit costs	9.2	3 000 000	2 649 840	(350 160)	-12%	2 649 840	2 888 326	3 263 808	3 263 808	3 263 808	
<b>Bank charges</b>	10	<b>505 600</b>	<b>312 847</b>	<b>(192 753)</b>	<b>-38%</b>	<b>355 040</b>	<b>386 994</b>	<b>386 994</b>	<b>386 994</b>	<b>437 303</b>	
<b>Finance charges</b>		<b>8 298 000</b>	<b>2 223 656</b>	<b>(6 074 344)</b>	<b>-73%</b>	<b>1 686 234</b>	<b>1 769 458</b>	<b>1 769 458</b>	<b>1 769 458</b>	<b>1 584 710</b>	
<b>Recruitment expenses</b>	11	<b>9 206 993</b>	<b>5 738 980</b>	<b>(3 468 013)</b>	<b>-38%</b>	<b>8 877 799</b>	<b>9 676 801</b>	<b>9 676 801</b>	<b>9 676 801</b>	<b>10 934 785</b>	
Advertising		1 325 796	1 325 789	(7)	-0%	1 200 000	1 308 000	1 308 000	1 308 000	1 478 040	
Personnel agency fees		3 023 575	3 006 773	(16 802)	-1%	3 000 000	3 270 000	3 270 000	3 270 000	3 695 100	
Interviews		357 622	406 418	48 796	14%	177 799	193 801	193 801	193 801	218 995	
Transfer & relocation expenses		4 500 000	1 000 000	(3 500 000)	-78%	4 500 000	4 905 000	4 905 000	4 905 000	5 542 650	
<b>Professional assistance</b>	12	<b>85 898 083</b>	<b>83 248 698</b>	<b>(2 649 385)</b>	<b>-3%</b>	<b>82 668 362</b>	<b>90 108 514</b>	<b>90 108 514</b>	<b>90 108 514</b>	<b>101 822 621</b>	
Membership fees	12.1	10 478 503	10 000 618	(477 885)	-5%	10 055 072	10 960 028	10 960 028	10 960 028	12 384 832	
Internal training	12.2.1	16 680 267	18 104 361	1 424 094	9%	15 069 270	16 425 505	16 425 505	16 425 505	18 560 820	
External training	12.2.2	2 848 941	3 836 042	987 101	35%	5 776 291	6 296 158	6 296 158	6 296 158	7 114 658	
Subsistence and travel – training		12 493 000	10 455 865	(2 037 136)	-16%	15 320 149	16 698 962	16 698 962	16 698 962	18 869 827	
Study assistance: employees	12.2.3	14 482 503	13 899 143	(583 359)	-4%	14 633 783	15 950 823	15 950 823	15 950 823	18 024 430	
I&L development projects	12.2.4	7 041 244	6 041 260	(999 984)	-14%	863 080	940 757	940 757	940 757	1 063 056	
Bursaries		15 529 823	15 491 823	(38 000)	-0%	15 291 630	16 667 877	16 667 877	16 667 877	18 834 701	
Skills development levy		9 343 803	9 460 788	116 985	1%	10 659 086	11 618 404	11 618 404	11 618 404	13 128 797	
Skills development levy: recovered		(3 000 000)	(4 041 201)	(1 041 201)	35%	(5 000 000)	(5 450 000)	(5 450 000)	(5 450 000)	(6 158 500)	

Description	Notes	2011-12 budget		2011-12 forecast		Variance (B-A)	Variance % (B-A)/A	2012-13 budget		2013-14 forecast		2014-15 forecast	
		R	(A)	R	(B)			R	(C)	R	(D)	R	(E)
<b>Employee wellness programmes (EWP fees to independent service provider)</b>													
Employee wellness programmes	13	<b>8 701 587</b>	<b>7 475 569</b>	<b>(1 226 018)</b>		-14%		<b>10 231 648</b>		<b>11 152 496</b>		<b>12 602 321</b>	
Employee social responsibility		3 366 187	3 364 186	(2 001)		-0%		3 444 000		3 753 960		4 241 975	
AGSA social responsibility (general)		120 000	120 000	-		0%		650 000		708 500		800 605	
Corporate social investment		2 076 440	2 402 014	325 576		16%		2 444 011		2 663 972		3 010 289	
		3 138 960	1 589 369	(1 549 591)		-49%		3 693 637		4 026 064		4 549 452	
<b>Technological services</b>													
Computer services	14.1	<b>38 683 955</b>	<b>34 418 574</b>	<b>(4 265 381)</b>		-11%		<b>39 057 724</b>		<b>42 572 920</b>		<b>48 107 399</b>	
Hiring of equipment: rental		32 939 717	28 879 905	(4 059 812)		-12%		32 627 943		35 564 458		40 187 837	
Hiring of equipment: copy charges		4 089 570	3 890 180	(199 390)		-5%		4 561 030		4 971 522		5 617 820	
		1 654 667	1 648 489	(6 178)		0%		1 868 752		2 036 939		2 301 741	
<b>Insurance and legal fees</b>													
Insurance	15	<b>2 980 000</b>	<b>2 261 769</b>	<b>(718 231)</b>		-24%		<b>2 572 848</b>		<b>2 997 004</b>		<b>3 592 697</b>	
legal costs		1 300 000	761 769	(538 231)		-41%		1 072 848		1 169 404		1 321 427	
		1 680 000	1 500 000	(180 000)		-11%		1 500 000		1 827 600		2 271 270	
<b>Auxiliary services</b>													
Cleaning: contracts/services	16	<b>21 257 750</b>	<b>20 988 079</b>	<b>(269 670)</b>		-1%		<b>22 114 223</b>		<b>24 104 503</b>		<b>27 238 089</b>	
Cleaning: materials		2 360 068	2 263 385	(96 683)		-4%		2 475 474		2 698 266		3 049 041	
Office improvements		444 520	452 125	7 605		2%		349 041		380 454		429 913	
Refreshments		1 045 971	1 046 165	194		0%		1 377 131		1 501 073		1 696 212	
Publications		1 749 526	1 751 726	2 200		0%		1 842 667		2 008 507		2 269 613	
Repairs & maintenance: computer equipment		1 786 695	2 389 518	602 823		34%		2 337 120		2 547 460		2 878 630	
Repairs & maintenance: furniture & equipment		740 079	639 753	(100 326)		-14%		1 298 376		1 415 230		1 599 210	
Repairs & maintenance: site & buildings		364 109	508 632	144 522		40%		324 111		353 281		399 208	
Repairs & maintenance: office vehicles		1 190 829	792 216	(398 613)		-33%		1 288 566		1 404 537		1 587 127	
Printing of audit reports		420 783	360 260	(60 523)		-14%		448 676		489 056		552 634	
Stationery and printing		2 397 089	2 513 562	116 473		5%		1 831 285		1 996 101		2 255 594	
Artwork & design		8 274 419	7 919 325	(355 094)		-4%		8 059 867		8 785 255		9 927 338	
Medical examinations		150 000	150 000	-		0%		25 000		27 250		30 793	
Freight and removal		200 000	100 000	(100 000)		-50%		200 000		218 000		246 340	
		133 661	101 413	(32 248)		-24%		256 911		280 033		316 437	



Description	Notes	2011-12 budget		2011-12 forecast		Variance (B-A)	Variance % (B-A)/A	2012-13 budget		2013-14 forecast		2014-15 forecast
		R	(A)	R	(B)			R	(C)	(D)	R	
<b>Communication</b>												
Cell phone charges	17.2	<b>9 443 622</b>	<b>8 869 034</b>	<b>(574 588)</b>	<b>-6%</b>	4 078	0%	3 711 100	4 045 099	4 570 962		
Postage & courier services		2 734 982	2 739 060	(122 434)	-8%	1 617 918	(456 232)	1 627 487	1 773 961	2 004 576		
Telephone charges	17.1	5 090 723	4 634 491		-9%			4 810 637	5 243 594	5 715 517		
<b>Other expenses</b>		<b>4 200 000</b>	<b>5 127 635</b>	<b>927 635</b>	<b>22%</b>				<b>5 127 596</b>	<b>5 589 080</b>	<b>6 315 660</b>	
		4 200 000	5 127 635	927 635	22%				5 127 596	5 589 080	6 315 660	
<b>SURPLUS BEFORE DEPRECIATION</b>												
<b>Depreciation</b>	18	<b>41 048 844</b>	<b>30 137 446</b>	<b>(10 911 398)</b>	<b>-27%</b>				<b>40 052 029</b>	<b>41 222 527</b>	<b>42 253 938</b>	
Depreciation: motor vehicles		4 772 844	5 381 137	65 293	14%				1 397 684	1 412 683	1 425 233	
Depreciation: furniture & equipment		4 632 636	4 222 548	(410 088)	-9%				5 198 486	5 383 836	5 529 693	
Depreciation: computer equipment		30 058 764	19 366 663	(10 692 101)	-36%				25 733 317	26 476 212	27 134 057	
Depreciation: computer software		3 837 362	4 470 531	633 169	17%				5 073 098	5 255 965	5 432 748	
Depreciation: leasehold improvements		2 047 238	1 539 567	(507 671)	-25%				2 649 444	2 693 831	2 732 207	
<b>NET SURPLUS</b>		<b>78 474 004</b>	<b>52 829 081</b>	<b>(25 644 923)</b>	<b>-33%</b>				<b>45 999 627</b>	<b>83 467 731</b>	<b>92 794 084</b>	
<b>Net surplus ratio</b>		<b>3,76%</b>	<b>2,59%</b>						<b>2,07%</b>	<b>3,33%</b>	<b>3,37%</b>	
<b>CAPITAL BUDGET</b>												
Motor vehicles	19.1	1 279 000	896 467	(382 533)	-30%				5 841 169	5 841 169	5 841 169	
Furniture & equipment	19.2	12 016 546	12 924 988	908 442	8%				14 582 120	14 582 120	14 582 120	
Computer equipment	19.4	45 533 882	42 585 182	(2 948 700)	-6%				27 990 564	27 990 564	27 990 564	
Computer software	19.5	4 402 464	4 297 715	(104 749)	-2%				7 003 000	7 003 000	7 003 000	
Leasehold improvement	19.3	11 137 000	15 617 359	4 480 359	40%				10 034 500	10 034 500	10 034 500	
<b>CAPEX AS A % OF TOTAL INCOME</b>		<b>3,56%</b>	<b>3,74%</b>						<b>2,94%</b>	<b>2,61%</b>	<b>2,38%</b>	

## **ANNEXURE 2: NOTES ON THE BUDGET**

### **2. INCOME**

<b>Budget item</b>	<b>Ref.</b>	<b>2011-12 budget</b>		<b>2011-12 forecast</b>		<b>Variance</b>	<b>R'000</b>	<b>2012-13 budget</b>		<b>Change</b>
		<b>R'000</b>	<b>(1)</b>	<b>R'000</b>	<b>(2)</b>			<b>(2)-(1)</b>	<b>(3)</b>	
Own hours	2.1	1 457 697	1 446 015	(11 682)	-0,8%	1 605 214	147 516	10,1%		
Contract work	2.2	513 002	544 577	31 575	6,2%	554 097	41 095	8,0%		
Subsistence and travelling	2.3	104 820	80 848	(23 972)	-22,9%	104 217	(603)	-0,6%		
International subsistence and travelling		12 116	9 054	(3 061)	-25,3%	4 985	(7 131)	-58,9%		
Present value of revenue adjustments		-	(38 961)	(38 961)	-100,0%	(42 482)	(42 482)	-100,0%		
<b>Total audit income</b>		<b>2 087 635</b>	<b>2 041 533</b>	<b>(46 102)</b>	<b>-2,2%</b>	<b>2 226 031</b>	<b>138 396</b>	<b>6,6%</b>		

### **EFFECT OF THE ESTIMATES OF THE OFFICE FOR 2012-13 ON TOTAL STATE EXPENDITURE**

The total estimated audit cost of R2,23 billion for 2012-13 (2011-12: R2,09 billion) comprises only 0,23% (2011-12: 0,23%) of estimated state expenditure of approximately R968 billion for 2012-13. The estimate of the office represents a 6,6% increase over 2011-12 budget and has no material effect on the total state expenditure. No provision was made in the 2011-12 budget for present value of revenue adjustment.

#### **2.1 Calculation of own hours income**

The calculation of own hours income takes into account three variables, namely number of staff (including vacancies that are planned to be filled), recoverable hours and tariffs. The 2012-13 revenue budget has been compiled utilising the same tariff formula applied in the 2011-12 budget.



## 2.1.1 Number of staff

Staff numbers constitute a critical variable and thus a logical starting point in the computation of audit revenue (revenue is computed by billable hours X charge-out rate) for the office.

Audit staff	2011-12 budget		2012-13 budget		Change		Comments
	Staff numbers (1)	Staff numbers (2)	Staff numbers (2)-(1)	Staff numbers (2)-(1)	%		
Business executives	19	18	-1	-1	-5%	The Strategic Audit Work Coordination business unit will be discontinued effective on 30 September 2011.	
Deputy business executives	16	17	1	1	3%	Increase is due to the planned appointment of a second deputy business executive in the Free State.	
Senior managers	153	158	5	5	3%	Increase is due to additional centres (Limpopo, Information Systems Audit, National C, and Gauteng) and planned growth, mainly as a result of new state departments that were created after the 2011-12 budget was approved.	
Audit managers	411	441	30	30	7%		
Auditors	604	646	42	42	7%		
Trainee auditors	1 120	1 180	60	60	5%		
<b>Total recoverable audit staff</b>	<b>2 323</b>	<b>2 460</b>	<b>137</b>	<b>137</b>	<b>6%</b>	Some of the audit work for these departments was outsourced to private audit firms.	
Admin. Non recoverable audit staff	200	204	4	4	2%		
<b>Total audit staff</b>	<b>2 523</b>	<b>2 664</b>	<b>141</b>	<b>141</b>	<b>6%</b>		

### 2.1.1A Own hours – recoverable hours and ratios

The next variable in the computation of audit income is recoverable hours. This variable is influenced by the recovery rate determined for each staff band within the audit business units. The level of these recovery rates is arrived at after providing for sufficient time for essential nonrecoverable activities such as annual leave, study leave, sick leave, training, management and supervision. For the 2012-13 budget the targeted recovery ratios for senior managers, deputy business executives and business executives were revised slightly downwards (refer to the table below) to allow more time for administration and supervision duties to cater for increased administration functions and stakeholder relations. The average recovery rate for the 2012-13 budget is 62,93% (2011-12 budget: 63,09%), a decrease of 0,16%.

The calculation of recoverable hours is based on the total available hours, which is equal to 2 009 hours per person per year (2011-12: 2 034 hours), multiplied by (X), the recovery rate per band, multiplied by (Y), number of recoverable staff per band as indicated in table 2.1.1 above. The decrease of 25 hours per person in available hours is due to the following:

- Budget 2011-12: the Easter holidays (two days) were not taken into consideration in calculating the available hours.
- Budget 2012-13: the AGSA will close for Christmas holidays on 22 instead of 23 December (budget 2011-12).

The detailed analysis of recovery ratio and recoverable hours per band is reflected below:

Budget item	2011-12 Expected recovery ratio per band	2012-13			2011-12 budget		2012-13 budget		Comments	
		Hours		Hours	Hours		Hours			
		(1)	(2)	(2)	(2)	(2)	(2)-(1)	(2)-(1)		
<b>Audit staff</b>										
Business executives	34%	32%	12 558	10 127	(2 431)	-19,4%				
Deputy business executives	44%	41%	13 199	13 400	202	1,5%	128,836 is due to the following:			
Senior managers	59%	54%	167 053	152 877	(14 175)	-8,5%	* Increase of 137 in recovering staff (refer to 2.1.1 above).			
Audit managers	65%	66%	527 166	547 124	19 957	3,8%	* Decrease of 0,16% in average recovery rate (refer to 2.1.1A above).			
Auditors	65%	66%	797 237	857 593	60 356	7,6%	* Available hours decreased by 25 hours per person year on year (2011-12: 2 034, 2012-13: 2 009).			
Trainee auditors	65%	65%	1 463 520	1 528 448	64 928	4,4%				
<b>Total</b>			<b>2 980 732</b>	<b>3 109 569</b>	<b>128 836</b>	<b>4,3%</b>				

**Refer to 2.1.3 for the calculation of total own hours income.**



## **2.1.1B Standard non-recoverable ratios**

<b>Budget item</b>	<b>2012-13 ratios</b>			<b>2012-13 budget</b>			<b>2011-12 budget</b>		
	<b>Annual leave</b>	<b>Sick leave</b>	<b>Study &amp; other</b>	<b>Training</b>	<b>Management &amp; supervision</b>	<b>Total %</b>	<b>Total non-recoverable hours</b>	<b>Non-recoverable hours per employee</b>	<b>Total non-recoverable hours</b>
Business executives	11%	4%	0%	6%	48%	68%	24 764	1 376	25 607
Deputy business executives	11%	4%	0%	6%	38%	59%	19 402	1 176	18 296
Senior managers	11%	4%	0%	6%	25%	46%	144 719	917	128 095
Audit managers	11%	4%	2%	6%	11%	34%	297 766	675	293 742
Auditors	11%	4%	4%	6%	9%	34%	436 810	676	431 679
Trainee Auditors	11%	4%	8%	9%	3%	35%	832 681	706	800 464
									715

### **Note 1**

The nonrecoverable ratios for all levels were revised downwards to take into consideration the revised annual leave and study leave policies. The main area of change in the calculation of nonrecoverable hours is as follows:

- Annual leave has increased to 213 hours (2011-12: 180 hours)
- Full study leave of 20 days per year for trainee auditors with no study leave allowed for the senior managers, deputy business executives and business executives.
- More time has been allowed for administration and supervision duties for senior managers, deputy business executives and business executives to cater for increased administration functions and stakeholder relations.

## **2.1.2 Recommended tariffs**

Tariffs are based on average staff costs per band and interval, mark-up factor and recoverable hours (staff cost x mark-up factor ÷ recoverable hours). In order to contain our surplus to 2,07% of revenue and give a discount of R40,5 million to our auditees, our markup factor was reduced accordingly.

<b>Budget item</b>	<b>2011-12 budget</b>		<b>2012-13 budget</b>		<b>Change</b>		<b>Comments</b>
	<b>Rand / hour</b>	<b>Rand / hour</b>	<b>Rand / hour</b>	<b>%</b>	<b>(2)-(1)</b>	<b>(2)-(1)</b>	
	<b>(1)</b>	<b>(2)</b>	<b>(2)-(1)</b>	<b>(2)-(1)</b>	<b>(2)-(1)</b>	<b>(2)-(1)</b>	
Audit staff							
Business executives	2 289	2 404	115	5,0%	The increase in the average charge out rate is due to an effective salary increase of 8,56% (8,5%/12 × 4 months + 8,5% / 12 × 8 months). This compares to 8,12% for 2011-12 budget. However the actual change is 5,6% because of the adjustment as explained above.		
Deputy business executives	1 463	1 718	255	17,4%			
Senior managers	1 290	1 468	178	13,8%			
Audit managers	1 018	1 040	22	2,1%			
Auditors	501	534	34	6,7%			
Trainee auditors	177	200	23	13,0%			
<b>Average</b>	<b>489</b>	<b>516</b>	<b>27</b>	<b>5,6%</b>			

**Refer to 2.1.3 for the calculation of total own hours income. Also refer to annexure 3 for the detailed tariff schedule for 2012-13.**

## **2.1.3 Calculation of own hours income**

Own hours income is based on the recoverable hours of 3 109 569 calculated in 2.1.1A above, multiplied by R516 per hour [the average charge out tariff in 2.1.2 above].

<b>Budget item</b>	<b>2011-12 budget</b>		<b>2012-13 budget</b>		<b>Change</b>	
	<b>(1)</b>	<b>(2)</b>	<b>(1)</b>	<b>(2)</b>	<b>(2)-(1)</b>	<b>%</b>
Recoverable hours	2 980 732	3 109 569	128 836			4,3%
Average tariff	489	516	27			5,6%
<b>Own hours income (R'000)</b>	<b>1 457 697</b>	<b>1 605 214</b>	<b>147 516</b>			<b>10,1%</b>

## **Note 2**

The increase in own hours is due to additional recoverable hours (refer to 2.1.1A above) and the increase of R27 per hour in average charge rate.



## 2.2 Contract work

Given the importance of private audit firms in contributing strategic resources towards the audit process, it is the AGSA's practice to allocate a certain amount of audit work to the private firms, while also contributing to the profession's transformation by partially allocating work based on the private audit firms' BBBEE score. In keeping with the previous year's practice, specific provision has been made for additional contract work to accommodate employee vacancies, especially during peak audit periods (PFMWA & MFMWA).

Budget item	2011-12 budget R'000	2012-13 budget R'000	Comments
Contract work	387 700	390 819	This is in line with the AGSA's practice of outsourcing work to private audit firms.
Prelissuance	36 417	39 989	Review of audit files before finalisation of audit reports for presentation to auditees.
Vacancies	87 977	123 290	Provision for additional contract work to accommodate vacancies.
International	908	–	The decrease is due to the non-secondment of staff for the international assignment as the United Nations Board of Auditors contract ends in June 2012.
<b>Total</b>	<b>513 002</b>	<b>554 097</b>	

## 2.3 Subsistence and travel – recoverable

Budget item	2011-12 budget R'000	2011-12 forecast R'000	Variance (2)-(1)	%	2012-13 budget R'000	Change (3)-(1)
	(1)	(2)			(3)	(3)-(1)
Subsistence and travel – recoverable	104 820	80 848	(23 972)	-22,9%	104 217	(603)
International subsistence and travel	12 116	9 054	(3 061)	-25,3%	4 985	(7 131)
<b>Total</b>	<b>116 936</b>	<b>89 903</b>	<b>(27 033)</b>	<b>-23,1%</b>	<b>109 203</b>	<b>(7 734)</b>

### 2.3.1 Budget 2011-12 to 2012-13 budget change

From 2009-10 subsistence and travel was calculated as a percentage of recoverable hours based on historical trends. For the 2012-13 budget, the subsistence and travel calculation is based on subsistence and travel policy rates and the planned trips to carry out the audits. The decrease of R7 million in the International subsistence and travel is due to our contract with the United Nations Board of Auditors coming to an end in June 2012.

## **2.4 Other income**

<b>Budget item</b>	<b>Ref.</b>	<b>2011-12 budget</b>		<b>2011-12 forecast</b>		<b>Variance</b>		<b>2012-13 budget</b>		<b>Change</b>	
		R'000	R'000	(1)	(2)	(2)-(1)	(2)	(3)	(3)	(3)-(1)	(3)-(1)
Interest received : PIC	2.4.1	6 100	5 601		(499)	-8,2%		5 941	(159)	-2,6%	
Interest received : Current account	2.4.1	6 000	11 691		5 691	94,9%		11 113	5 113	85,2%	
Sundry Income	2.4.2	30 924	54 158		23 234	75,1%		56 491	25 567	82,7%	
<b>Total</b>	<b>43 024</b>	<b>71 450</b>	<b>28 426</b>	<b>66,1%</b>	<b>73 546</b>	<b>30 522</b>	<b>70,9%</b>				

### **2.4.1 Interest received**

The increase between the 2011-12 and 2012-13 budgets in interest received in the current account is due to cash withheld and not returned to the Revenue Fund, reflecting in much higher cash balances. The 2012-13 budget projected interest rates are 5,5% and 4% for PIC and the current account, respectively.

### **2.4.2 Sundry income**

Included in sundry income for 2012-13 is the Circular 9 of 2006 and IAS 18 adjustment of R42,5 million.



### 3. PERSONNEL EXPENDITURE

Budget item	Ref.	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change	
		R'000	R'000	(1)	(2)	(2)-(1)	(2)	(3)	(3)-(1)	(3)	%
Leave pay provision	3.1	6 520	8 697		2 177	33,4%		9 035		2 515	38,6%
Medical aid provision	3.2	4 800	5 075		275	5,7%		4 772		(28)	-0,6%
Normal salary and benefits	3.3	972 817	980 658		7 840	0,8%		1 100 437		127 620	13,1%
Other incentives	3.4	7 696	7 688		(8)	-0,1%		12 765		5 070	65,9%
UIF & WCA	3.5	4 220	4 272		53	1,2%		4 596		377	8,9%
<b>Total</b>		<b>996 053</b>	<b>1 006 390</b>		<b>10 337</b>	<b>1,0%</b>		<b>1 131 606</b>		<b>135 553</b>	<b>13,6%</b>
<b>% of total income</b>		<b>47,7%</b>	<b>49,3%</b>					<b>50,8%</b>			

A more detailed analysis is shown in tables 3.1 to 3.5 below.

#### 3.1 Leave pay provision

Leave pay provision is influenced by the accumulation of leave days allowed in terms of the policy and salary increases. The 2012-13 budget leave pay provision is due to the expected increase in leave days at a higher salary rate.

#### 3.2 Post-retirement medical aid provision (PRMA)

The PRMA estimates were based on actuarial projections for the 2011-12 forecast. The 2012-13 budget follows the trend of 2011-12.

### 3.3 Normal salary

#### 3.3.1 Audit staff

Employee group	Total	Average salary per band R'000	Positioning against benchmark - range R'000	Comments
No. of employees	R'000			
Business executives	18	24 730	1 374	1 150 - 1 493
Deputy business executives	17	17 007	1 031	815 - 1 222
Senior managers	158	141 408	896	698 - 1 049
Managers	441	293 611	665	515 - 771
Auditors	646	232 345	359	324 - 486
Trainee auditors	1 180	125 612	106	68 - 181
Admin staff	204	47 956	235	181 - 270
<b>Total</b>	<b>2 664</b>	<b>882 669</b>	<b>331</b>	

**Note:** The total audit staff cost includes overtime and staff contracted in [staff employed on a fixed-term contract for a period of one year or less].



### 3.3.2 Support staff

Employee group	Total	No. of employees	R'000	Average salary per band R'000	Positioning against benchmark - range R'000	Comments
Corporate executive group	10		20 669	2 067		Includes salaries of the AG and DAG.
Business executives	13		17 500	1 346	1 150 - 1 493	
Senior managers	48		45 011	938	610 - 915	The benchmark is based on PE
Managers	164		89 829	548	523 - 786	Corporate Services SA (Pty) Ltd (April 2011).
Specialists	156		40 491	260	244 - 366	
Admin staff	28		4 268	152	181 - 270	
<b>Total support staff</b>	<b>419</b>		<b>217 768</b>			

### 3.3.3 Total staff

Business focus areas	Total	No. of employees	R'000	No.	R'000	Comments
	2011-12 total					
Audit staff	2 523	769 752	2 664	882 669		The increase is influenced by the projected average salary increase rate of 8,6% per annum (effective rate of 8,56%) and an increase of 171 in the staff complement (recoverable staff: 137; Nonrecoverable staff: 34).
Support staff	389	203 064	419	217 768		
<b>Total</b>	<b>2 912</b>	<b>972 817</b>	<b>3 083</b>	<b>1 100 437</b>		

From the above analysis it is clear that the average salary levels are in line with the industry norm hence the effective salary increase of 8,56%.

### 3.4 Other incentives

Budget item	2011-12 budget		2010-11 forecast		Variance		2012-13 budget		Change		Comments
	R'000	(1)	R'000	(2)	(2-1)	(3)	R'000	(3)-(1)	(3)	(3)-(1)	
Group life scheme	7 086	7 086	–	0,0%	7 610	525	7,4%				The increase is in line with salary increases and the growth in the number of staff.
Long service awards	–	45	45	100,0%	4 230	4 230	100,0%				Included in the long service award for the 2012-13 budget as a provision of R4,23 million for early retirement of staff over 55 years of age.
Business unit recognition scheme	610	557	(53)	-8,7%	925	315	51,6%				This is used for team excellence recognition initiatives and is driven by the number of staff.
<b>Total</b>	<b>7 696</b>	<b>7 688</b>	<b>(8)</b>	<b>-0,1%</b>	<b>12 765</b>	<b>5 070</b>	<b>65,9%</b>				

### 3.5 UIF and WCA

Budget item	2011-12 budget		2012-13 budget		Change		Comments
	R'000	(1)	R'000	(2)	(2)-(1)	(2)	
UIF employer's contribution	3 620	3 996	377	10,4%			The increase is due to an increase in the number of staff as well as the salary increase.
Workmen's compensation premiums	600	600	–	0,0%			The budget is based on the last assessment, which was the same as in the previous year.
<b>Total</b>	<b>4 220</b>	<b>4 596</b>	<b>377</b>	<b>8,9%</b>			

These levies are based on the full staff complement of 3 083 and have been calculated for the full year. The rate used is in terms of the relevant legislation.



### **3.6 PERFORMANCE BONUS**

The performance bonus budget is R68 million for 2012-13 budget (2011-12: R46 million). The R68 million for the 2012-13 budget is based on the actual for 2010-11. The AGSA has a performance management system and process that commit the organisation to recognise and reward employees when they have achieved the agreed work performance targets.

### **4. CONSULTANTS FEES**

<b>Budget item</b>	<b>2011-12 budget</b>		<b>2011-12 forecast</b>		<b>Variance</b>		<b>2012-13 budget</b>		<b>Change</b>	
	<b>R'000</b>		<b>R'000</b>		<b>%</b>		<b>R'000</b>		<b>%</b>	
	<b>(1)</b>	<b>(2)</b>	<b>(2)-(1)</b>	<b>(2)-(1)</b>	<b>(3)</b>	<b>(3)-(1)</b>	<b>(3)</b>	<b>(3)-(1)</b>	<b>(3)</b>	<b>(3)-(1)</b>
Consultants fees	28 097	23 623	(4 474)	-15,9%	26 929	(1 168)				-4,2%
Ongoing	17 906	15 055	(2 851)	-15,9%	23 078	5 172				28,9%
Once-off ad hoc projects	10 191	8 568	(1 623)	-15,9%	3 851	(6 340)				-62,2%
<b>Total</b>	<b>28 097</b>	<b>23 623</b>	<b>(4 474)</b>	<b>-15,9%</b>	<b>26 929</b>	<b>(1 168)</b>				<b>-4,2%</b>
<b>% of total income</b>		<b>1,3%</b>		<b>1,2%</b>				<b>1,2%</b>		

The analysis below reflects details of the nature of the consultant expenditure. The activities are by nature not repetitive and therefore the comparatives and commentary for the previous year are not provided.

<b>Budget item</b>	<b>2012-13 budget</b>			<b>Comments</b>
	<b>Ongoing</b>	<b>Once-off</b>	<b>Total</b>	
	<b>R'000</b>	<b>R'000</b>	<b>R'000</b>	
Quality Control	613	1 121	1 734	External firm-level review and annual quality control reviews by  RBA. Experts for mandatory quality control, e.g.  SA audit. Experts for firm-level reviews performed by the internal QC component. Assistance with risk assessment for Occupational Health and IT-related risks.
Finance	–	1 762	1 762	Architect fees for space planning and layout design for Pretoria, Bloemfontein, Cape Town and Johannesburg office accommodation.
Corporate Secretariat	225	–	225	Consultants to evaluate governance committees (audit committee, remuneration committee, etc.) per King III requirements.
<b>Reputation and Stakeholder Management</b>				
Reporting	1 388	–	1 388	Consultants for media monitoring technical writer for the Annual report and audit of content to ensure that our messages are simple, clear and relevant.
<b>Information Communication &amp; Technology</b>				
ICT Technical Support	3 756	–	3 756	External support for the ERP, audit software, infrastructure and other projects.
Performance Monitoring Evaluation and Reporting	–	12	12	Speaker on performance, monitoring and evaluation.
Information Systems Audit	275	–	275	Research information acquisition.
Research and Development	994	716	1 710	Consultants' fees in respect of AoPI specialist, MIS programmer continuity and legal costs.
Performance Audit	850	–	850	Research conducted on performance auditing themes by Human Science Research Council.
Investigations	300	–	300	Roll-out of advocacy and support to regular audit BUs to identify key risk areas.



Budget item	2012-13 budget			Comments
	Ongoing R'000	Once-off R'000	Total R'000	
<b>Human Capital projects</b>				
Assessments	1 600	–	1 600	Psychometric assessment costs for existing and new employees.
AGSA survey	800	–	800	Climate survey by Deloitte to check on mindset of AGSA employees.
E-Performance	800	–	800	Consultants for electronic performance management system (for IPC and balanced scorecard).
Employee relations training	2 039	–	2 039	Service providers for employee relations training.
Knowledge Management	187	–	187	SharePoint project-document management.
<b>Learning and Development</b>				
Soft skill training	1 019	–	1 019	Consultants' fees for soft skills training.
Management development	3 476	–	3 476	Service providers for training and training material development.
Chief operating officer	–	40	40	Provision for legal opinions when required.
Auditor-General	33	–	33	French interpreter (the AG as the chairman of INTOSAI will require an interpreter when he visits/hosts French-speaking delegates).
Strategic Organisational Development & Leadership	4 723	–	4 723	Succession planning, remuneration, organisational diagnosis, executive coaching and thought development leadership.
Ethics	–	200	200	360-degree ethics assessment by external service providers to verify ethics compliance after the rollout of the ethics guidelines.
<b>Total</b>	<b>23 078</b>	<b>3 851</b>	<b>26 929</b>	

Once-off initiatives are defined by those projects necessary to establish capabilities that have not previously existed and/or to upgrade current capabilities and technologies.

## 5. SUBSISTENCE AND TRAVEL – IRRECOVERABLE

Budget item	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change	
	R'000	R'000	R'000	R'000	%	R'000	R'000	%	(3)-(1)	(3)-(1)
Subsistence and travel – irrecoverable										
	(1)	(2)	(2)-(1)	(2)-(1)	(3)	(3)	(3)-(1)	(3)-(1)		
Subsistence and travel – irrecoverable	18 970	17 097	(1 872)	-9,9%	17 295	(1 674)	-8,8%	-8,8%		
<b>Total</b>	<b>18 970</b>	<b>17 097</b>	<b>(1 872)</b>	<b>-9,9%</b>	<b>17 295</b>	<b>(1 674)</b>	<b>-8,8%</b>			
<b>% of total income</b>	<b>0,9%</b>	<b>0,8%</b>			<b>0,8%</b>					

The 8,8% decrease is due to more efficient planning of interactions with both external and internal stakeholders. The 2012-13 subsistence and travel budget was calculated based on planned trips and the revised subsistence and travel policy that was approved in February 2011.

## 6. ACCOMMODATION

### 6.1 Rentals

The 27% increase in rentals from R40,8 million in the 2011-12 budget to R51,8 million is due to annual escalation on leased properties and a provision of R6 million on straight-lining of leases. If the straight-lining of leases is excluded, the year-on-year increase in rentals is 12%, which is due to the normal annual escalation and additional space in Mpumalanga.

Location	2011-12 budget		2012-13 budget		Comments		
	Square meters occupied	Monthly cost per square meter R	Square meters occupied	Total staff establishment		Basic rental cost R	Monthly cost per square meter: 2011-12 R
Western Cape	1 839	64	1 839	229	1 531 110	64	69
Eastern Cape	4 539	90	4 504	291	5 418 912	90	100
Mpumalanga	1 010	93	1 210	131	1 460 857	93	101
KwaZulu-Natal	2 245	88	2 245	227	2 551 644	88	95
North West	1 340	88	1 352	100	1 567 249	88	97
Limpopo	2 130	145	2 130	154	4 020 588	145	157
Free State <b>Note 1</b>	2 000	85	2 000	167	2 160 000	85	90
Johannesburg	2 671	89	2 671	211	3 066 901	89	96
Northern Cape	1 022	64	1 022	129	846 216	64	69
Pretoria	14 832	114	14 805	1 444	29 134 605	114	164
<b>Total</b>	<b>33 628</b>	<b>102</b>	<b>33 778</b>	<b>3 083</b>	<b>51 758 082</b>	<b>102</b>	<b>127,7</b>
<b>% of total income 2012-13 budget</b>		<b>2,3%</b>	<b>2011-12 budget</b>		<b>2,0%</b>		

### Note 1

Takes into consideration planned relocation to new larger premises in 2011-12 budget.



## **6.2 Operating costs**

The operating costs for the 2012-13 budget are based on service agreements which are linked to the rental agreements and much higher cost of utilities.

### **7. LIAISON**

Budget item	Ref.	2011-12 budget		2011-12 forecast		Variance %	2012-13 budget		Change %
		R'000	R'000	(1)	(2)		(2)-(1)	(3)	
		(1)	(2)	(2)-(1)	(2)-(1)		(3)	(3)-(1)	
Liaison	7.1.1	11 726	10 812	(914)	-7,8%	3 800	(7 926)	-67,6%	
Internal stakeholder	7.1.2	6 623	7 661	1 038	15,7%	9 412	2 789	42,1%	
External stakeholder	7.1.3	3 736	3 521	(215)	-5,8%	4 579	843	22,6%	
<b>Total</b>		<b>22 085</b>	<b>21 994</b>	<b>(91)</b>	<b>-0,4%</b>	<b>17 791</b>	<b>(4 294)</b>	<b>-19,4%</b>	
<b>% of total income</b>		<b>1,1%</b>	<b>1,1%</b>			<b>0,8%</b>			

### **7.1 STAKEHOLDER RELATIONSHIP**

#### **7.1.1 Liaison**

Contained in liaison are costs for employee communication, media management, events management and branding. The decrease is due to the once-off provision of R7 million for the AGSA centenary celebration budget in the 2011-12 financial year. Restating the liaison budget for 2011-12, the amount would have been R4,7 million (budget 2012-13: R3,8 million). The decrease of 23% is due to the alignment of the 2012-13 budget to the 2010-11 actual.



### **7.1.2 Internal stakeholder liaison**

Budget item	2011-12 budget			2012-13 budget			Variance	Comments
	Number of employees	Amount R'000	Total	Number of employees	Amount	Total R'000		
			(1)		(3)	(4)		
BU team interventions/ CE-led strategic alignment interventions	2 912	2 274	6 623	3 083	3 053	9 412	2 267	522
<b>Total</b>	<b>2 912</b>	<b>2 274</b>	<b>6 623</b>	<b>3 083</b>	<b>3 053</b>	<b>9 412</b>	<b>2 267</b>	<b>522</b>

### 7.1.3 External stakeholder liaison

Budget item	Number of employees	2011-12 budget		2012-13 budget		Variance (6)-(3)
		Allowance R'000	Total R'000	Number of employees	Allowance R'000	
		(2)	(3)	(4)	(5)	
BE - National	22	24	528	22	24	528
BE - Provincial	9	24	216	9	24	216
DBE	-	-	-	17	18	306
SM	191	6	1 146	192	12	2 304
Exco	10	185	1 846	11	111	1 158
<b>Total</b>	<b>232</b>		<b>3 736</b>	<b>251</b>		<b>4 579</b>
						<b>843</b>

The cost relates to the improvement in our relationship and communication with internal and external stakeholders. The objective with regards to interaction with external stakeholders is to improve the consistency of our messages and to provide insight into the purpose and outcome of audits. Internal stakeholder interaction with staff is aimed at enabling them to understand their unique contribution to the AGSA's vision and mission. The 2011-12 budget included interventions by the AG, such as interactions with chapter 9 institutions and professional bodies which are not in the 2012-13 budget.

### 7.1.4 Culture expenses

Budget item	2011-12 budget			2012-13 budget			Comments	
	Number of employees	Allowance R'000	Total R'000	Number of employees	Allowance R'000	Total R'000		
Culture building activities	2 912	90	261	3 083	1 192	3 675	3 413	
<b>Total</b>	<b>2 912</b>	<b>90</b>	<b>261</b>	<b>3 083</b>	<b>1 192</b>	<b>3 675</b>	<b>3 413</b>	



## 7.2 Regional congresses (strategic alignment workshops (vision alignment/organisation alignment))

Budget item	2011-12 budget			2012-13 budget			Comments
	Number of employees	Amount	Total	Number of employees	Amount	Total	
		R	R'000	R	R	R'000	
(1)	(2)	(3)	(4)	(5)	(6)	(6) - (3)	
BU / CE workshop	2 912	1 500	4 368	3 083	1 453	4 478	110
Senior management workshop	232	15 322	3 555	251	12 271	3 080	(475)
<b>Total</b>	<b>3 144</b>	<b>16 822</b>	<b>7 923</b>	<b>3 334</b>	<b>13 724</b>	<b>7 558</b>	<b>(365)</b>

## 7.3 Foreign visitors

Budget item	2011-12 budget		2011-12 forecast		Variance	2012-13 budget		Change	
	R'000	R'000	(2)-(1)	R'000		(3)	(3)-(1)		
		(1)		(2)					
Foreign visitors	478	255	(223)	-46,6%	77	-401	-83,8%		
<b>Total</b>	<b>478</b>	<b>255</b>	<b>(223)</b>	<b>-46,6%</b>	<b>77</b>	<b>-401</b>	<b>-83,8%</b>		

These expenses relate to foreign visitors from supreme audit institutions and are based on the expected number of visitors for the following year. The decrease is due fewer visitors expected in the 2012-13 financial year.

#### **7.4 Overseas travel**

<b>Budget item</b>	<b>2011-12 budget</b>		<b>2011-12 forecast</b>		<b>Variance</b> <b>R'000</b>	<b>%</b>	<b>2012-13 budget</b>		<b>Change</b> <b>R'000</b>	<b>%</b>	<b>Comments</b>
	<b>(1)</b>	<b>R'000</b>	<b>(2)</b>	<b>R'000</b>			<b>(2)-(1)</b>	<b>(3)</b>	<b>(3)-(1)</b>	<b>(3)-(1)</b>	
Auditor - General & Deputy Auditor - General	913		936		23	2,5%	1 643	730	80,0%		Planned trips for the AG and DAG's participation in INTOSAI and other supreme audit institution activities. The increase is mainly due to more participation by the DAG in overseas-based activities.
Institutional Cooperation and others	1 392		1 536		144	10,3%	4 080	2 688	193,1%		The increase is due to INTOSAI commitments in terms of AG's role as chair of INTOSAI. Provision has also been made for one staff member (CE BE or SM) to attend working group/ committee meetings. Provision was made for three trips by the CE to support the AG as chair of the Governing Board meetings.
<b>Total</b>	<b>2 305</b>	<b>2 472</b>	<b>167</b>	<b>7,2%</b>			<b>5 723</b>	<b>3 418</b>	<b>148,3%</b>		



## 8. CONTROL BODIES

Budget item	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change		Comments
	R'000	R'000	R'000	%	(2)-(1)	(2)-(1)	(3)	(3)-(1)	(3)-(1)	%	
Parliamentary oversight mechanism	386	—	(386)	0,00%	—	—	(386)	—	(386)	-100,00%	
Corporate governance boards (AG Advisory Board, audit committee and quality control assessment committee)	601	1 414	814	135,5%	1 444	843	140,4%	140,4%	140,4%		This is a provision for expenses relating to various advisory committees of the AGSA. These costs are mainly driven by the number of meetings held per annum. The number of meetings to be held is anticipated to increase from 13 to 24 based on the actual meetings that were held in the 2010-11 financial year. The costs of travel to Cape Town to attend some meetings include the entire committee whereas in the 2010-11 financial year the cost of travel was for the chairperson only.
<b>Total</b>	<b>986</b>	<b>1 414</b>	<b>428</b>	<b>43,4%</b>	<b>1 444</b>	<b>457</b>	<b>457</b>	<b>46,3%</b>	<b>46,3%</b>		
<b>% of total income</b>	<b>0,05%</b>	<b>0,07%</b>			<b>0,06%</b>						

## **9. AUDIT FEES**

### **9.1 External audit fees**

<b>Budget item</b>	<b>2011-12 budget</b>		<b>2011-12 forecast</b>		<b>Variance</b>	<b>2012-13 budget</b>	<b>Change</b>	<b>Comments</b>
	<b>R'000</b>	<b>R'000</b>	<b>R'000</b>	<b>%</b>				
	<b>(1)</b>	<b>(2)</b>	<b>(2)-(1)</b>	<b>(2)-(1)</b>	<b>(3)</b>	<b>(3)-(1)</b>	<b>(3)-(1)</b>	
Financial audit	1 855	1 383	(472)	-25,5%	1 369	(486)	-26,2%	The audit costs are based on the estimates provided by our external auditors and cover planning, interim audit, final audit, BU visits and internal control reviews.
Performance information audit (balanced scorecard)	803	599	(204)	-25,5%	593	570	71,0%	The costs are based on the estimated time required to conduct the balanced scorecard audit.
Salary review and other	470	350	(120)	-25,5%	347	175	37,2%	The increase is due to the estimated time required to conduct the salary audit. The salary audit is performed to ensure that the salary increases are effected as per Exco approval.
<b>Total</b>	<b>3 129</b>	<b>2 332</b>	<b>(796)</b>	<b>-25,5%</b>	<b>2 309</b>	<b>259</b>	<b>8,3%</b>	
<b>% of total income</b>	<b>0,1%</b>				<b>0,1%</b>			



## 9.2 Internal audit fees

Budget item	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change	
	R'000	R'000	R'000	R'000	%	(2)-(1)	(3)	(3)-(1)	R'000	%
	(1)	(2)	(1)	(2)-(1)	(3)	(3)-(1)	(3)	(3)-(1)	(3)-(1)	(3)-(1)
Routine financial audits	624	619	(5)	-0,8%	619	(5)	619	(5)	0,8%	0,8%
Routine human capital-related audits	213	550	337	158,3%	550		550		337	158,3%
Routine internal controls audits	605	337	(268)	-44,3%	337		337		(268)	-44,3%
Business unit visits	363	383	20	5,5%	383		383		20	5,5%
Ad hoc assignments and system queries (CAATs application)	300	278	(22)	-7,3%	278		278		(22)	-7,3%
Project management and attendance of audit committee meetings	570	241	(329)	-57,7%	241		241		(329)	-57,7%
Risk management meetings and strategic risk assessment	252	120	(132)	-52,3%	120		120		(132)	-52,3%
Disbursements	74	122	48	65,9%	122		122		48	65,9%
<b>Total</b>	<b>3 000</b>	<b>2 650</b>	<b>(350)</b>	<b>-11,7%</b>	<b>2 650</b>		<b>(350)</b>	<b>-11,7%</b>		
<b>% of total income</b>	<b>0,1%</b>				<b>0,1%</b>		<b>0,1%</b>			

The 2011-12 forecast and 2012-13 budget are a reflection of the internal audit costs based on the audit coverage plan. The budgeted figure is based on the amount approved by the audit committee in January 2011 of R2,4 million, plus an 8,6% increase.

## 10. FINANCE CHARGES

Budget item	2011-12 budget		2011-12 forecast		Variance %	R'000	2012-13 budget		Change %
	R'000	(1)	R'000	(2)			(2)-(1)	(3)	
Finance charges	8 298		2 224	(6 074)	-73,2%		1 686	(6 612)	-79,7%
<b>Total</b>	<b>8 298</b>		<b>2 224</b>	<b>(6 074)</b>	<b>-73,2%</b>		<b>1 686</b>	<b>(6 612)</b>	<b>-79,7%</b>
<b>% of total income</b>	<b>0,4%</b>		<b>0,1%</b>				<b>0,1%</b>		

Included in finance charges for the 2011-12 budget was R6,3 million which is the present value of expenses and trade payables deemed as interest portion as per Circular 9 of 2006. Therefore the pure finance charge for the 2011-12 budget is R2 million. The finance charges of R1,7 million for the 2012-13 budget is lower than the budget for 2011-12 due to a lower number of notebooks planned to be purchased on finance.

## 11. RECRUITMENT EXPENSES

Budget item	2011-12 budget		2011-12 forecast		Variance %	R'000	2012-13 budget		Change %
	R'000	(1)	R'000	(2)			(2)-(1)	(3)	
Advertisements	1 326	1 326	—	—	0,0%	1 200	(126)	(126)	-9,5%
Personnel agency fees	3 024	3 007	(17)	(17)	-0,6%	3 000	(24)	(24)	-0,8%
Interviews	358	406	49	49	13,6%	178	(180)	(180)	-50,3%
Transfer and relocation expenses	4 500	1 000	(3 500)	(3 500)	-77,8%	4 500	—	—	0,0%
<b>Total</b>	<b>9 207</b>	<b>5 739</b>	<b>(3 468)</b>	<b>(3 468)</b>	<b>-37,7%</b>	<b>8 878</b>	<b>(329)</b>	<b>(329)</b>	<b>-3,6%</b>
<b>% of total income</b>	<b>0,4%</b>		<b>0,3%</b>			<b>0,4%</b>			

## 12. PROFESSIONAL ASSISTANCE

This relates to the investment the office is making towards continuous learning and development for staff the details of which are as follows:

Budget item	Ref.	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change %
		R'000	(1)	R'000	(2)	R'000	(2)-(1)	R'000	(3)	
Membership fees	12.1	10 479	10 001		(478)		-4,6%	10 055		(423) -4,0%
Training	12.2	32 022	32 396		374		1,2%	36 166		4 144 12,9%
Internal training	12.2	16 680	18 104		1 424		8,5%	15 069	(1 611) -9,7%	
External training	12.2	2 849	3 836		987		34,6%	5 776	2 927 102,8%	
Subsistence and travel: training		12 493	10 456		(2 037)		-16,3%	15 320	2 827 22,6%	
Study assistance: employees	12.3	14 483	13 899		(583)		-4,0%	14 634	151 1,0%	
HC development projects		7 041	6 041		(1 000)		-14,2%	863	(6 178) -87,7%	
Bursaries	12.4	15 530	15 492		(38)		-0,2%	15 292	(238) -1,5%	
Skills development levy		9 344	9 461		117		1,3%	10 659	1 315 14,1%	
Skills development levy - recovered		(3 000)	(4 041)		(1 041)		34,7%	(5 000)	(2 000) 66,7%	
<b>Total</b>		<b>85 898</b>	<b>83 249</b>		<b>(2 649)</b>		<b>-3,1%</b>	<b>82 668</b>	<b>(3 230) -3,8%</b>	
<b>% of total income</b>		<b>4,1%</b>							<b>3,7%</b>	

### 12.1 Membership fees

The 2012-13 budget for membership fees is based on current staff numbers, anticipated staff intake and the annual increase in membership fees.

## 12.2 Training

Type of expense	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change	
	R'000	(1)	R'000	(2)	%	(2)-(1)	R'000	(3)	R'000	(3)-(1)
Internal	16 680	18 104	1 424	8,5%		15 069	(1 611)			-9,7%
External	2 849	3 836	987	34,6%		5 776	2 927			102,8%
Subsistence and travel – training	12 493	10 456	(2 037)	-16,3%		15 320	2 827			22,6%
<b>Total</b>	<b>32 022</b>	<b>32 396</b>	<b>374</b>	<b>1,2%</b>		<b>36 166</b>	<b>4 144</b>			<b>12,9%</b>

### 12.2.1 Internal training

The schedule below details the main drivers of internal training expenditure.

Type of expense	2011-12 budget		2012-13 budget		Change		Comments
	breakdown	%	R'000	breakdown	R'000	%	
Meals	58%	9 675	58%	8 745	(930)	-9,6%	
Internal presenters – subsistence and travel cost to region	7%	1 168	7%	1 054	(114)	-9,7%	The decrease is mainly due to the discontinuation of optional technical training.
Venue costs	32%	5 338	32%	4 822	(516)	-9,7%	
Other	3%	500	3%	448	(52)	-10,5%	
<b>Total internal training</b>	<b>100%</b>	<b>16 680</b>	<b>100,0%</b>	<b>15 069</b>	<b>(1 611)</b>	<b>-9,7%</b>	



## 12.2.2 External training

Type of expense	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change		Comments
	R'000	(1)	R'000	(2)-(1)	%	R'000	(3)	R'000	(3)-(1)	%	
Nonaudit related	2 431	3 273	842	34,6%		4 018	1 587	65,3%			The increase is due to the growth in number of staff attending external courses and conferences such as PeopleSoft and other management development programmes, e.g. self awareness, public sector awareness (PALAMA) and coaching skills.
Audit related	418	563	145	34,6%		1 758	1 340	320,7%			The increase is due to specialised training required by investigation auditing, information system auditing and performance auditing.
<b>Total</b>	<b>2 849</b>	<b>3 836</b>	<b>987</b>	<b>34,6%</b>		<b>5 776</b>	<b>2 927</b>	<b>102,8%</b>			

## 12.2.3 Study assistance: employees

The movement in this figure is influenced by the study support policy which offers bursaries only to employees who meet the academic progress requirements.

Course of study	2011-12 budget		2012-13 budget		Comments
	R'000	R'000	R'000	R'000	
Diploma	204		601		
Degree	3 236		2 065		
CTA / Honours	5 450		7 277		In line with the AGSA's preference to focus on graduate students, the bulk of the amount budgeted relates to 1 180 trainee auditors (2011-12 budget: 1 120).
FQE support courses	4 216		2 807		
Non accounting degrees and diplomas	537		195		
MBA	129		681		
Post-graduate	710		1 008		
<b>Total</b>	<b>14 483</b>		<b>14 634</b>		

#### **12.2.4 External student bursaries**

The programme of awarding bursaries is intended to create a future employee pool for the industry.

<b>Description</b>	<b>2011-12 budget</b>	<b>2010-11 forecast</b>	<b>2011-13 budget</b>
	<b>R'000</b>	<b>R'000</b>	<b>R'000</b>
Fort Hare	3 766	3 757	3 954
Thuthuka	1 400	1 397	1 600
External bursaries	10 364	10 339	8 949
Study support	–	–	541
Sponsorship, functions and other	–	–	248
<b>Total</b>	<b>15 530</b>	<b>15 492</b>	<b>15 292</b>

#### **Fort Hare**

The AGSA's support to the University of Fort Hare is for the subvention of lecturers' salaries and other study material costs.

#### **Thuthuka**

This amount is per the signed agreement. It relates to approximately 25 students whom the AGSA sponsors on the Thuthuka programme.

### **External bursaries**

This refers to the cost of our 110 external bursary holders commitment (2011-12 budget: 120) as shown in the table below:

<b>Name of university</b>	<b>No. of students</b>
Johannesburg	16
Wits	7
Pretoria	10
UNISA	9
Free State	6
KwaZulu-Natal	8
Cape Town	6
Stellenbosch	3
Nelson Mandela Metro	8
North West	9
Fort Hare	24
Rhodes	2
Western Cape	2
<b>Total</b>	<b>110</b>



### 13. EMPLOYEE WELLNESS PROGRAMMES

Budget item	2011-12 budget		2011-12 forecast		Variance %	2012-13 budget		Change %	Comments
	R'000	R'000	R'000	(2)-(1)		(2)-(1)	(3)	(3)-(1)	
Employee wellness programmes	3 366	3 364	(2)	-0,1%		3 444	78	2,3%	This relates to fees paid to the external service providers for various services, which include employee assistance, executive wellness, lifestyle management and HIV/Aids programmes.
Employee social responsibility	120	120	-	-		650	530	441,7%	
AG social responsibility	1 542	1 542	-	-		1 273	(269)	-17,4%	
Corporate social responsibility	3 673	2 449	(1 224)	-33,3%		4 865	1 191	32,4%	Corporate social responsibility relates to the AGSA's contribution in respect of enterprise development and social responsibility for community involvement. The amount includes 4% of net surplus to be utilised for enterprise development and corporate social investment. The cost includes programmes such as poverty eradication, bring-a-girl-child-to-work day and Metro FM's bring-a-boy-child-to-work day.
<b>Total</b>	<b>8 702</b>	<b>7 476</b>	<b>(1 226)</b>	<b>-14,1%</b>		<b>10 232</b>	<b>1 530</b>	<b>17,6%</b>	



## 14. TECHNOLOGICAL SERVICES

Budget item	Ref.	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change	
		R'000	(1)	R'000	(2)	R'000	(2)-(1)	R'000	(3)	R'000	(3)-(1)
Computer services	14.1	32 940	32 940	28 880	(4 060)	-12,3%		32 628	(312)	-0,9%	
Hiring of equipment - rental	14.2	4 090	4 090	3 890	(199)	-4,9%		4 561	471	11,5%	
Hiring of equipment - copy charges		1 655	1 648	(6)	-0,4%			1 869	214	12,9%	
<b>Total</b>		<b>38 684</b>	<b>34 419</b>	<b>(4 265)</b>	<b>-11,0%</b>			<b>39 058</b>	<b>374</b>	<b>1,0%</b>	
<b>% of total income</b>		<b>1,9%</b>		<b>1,7%</b>					<b>1,8%</b>		

### 14.1 Computer services

Budget item	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change		Comments	
	R'000	(1)	R'000	(2)	R'000	(2)-(1)	R'000	(3)	R'000	(3)-(1)	%	
IT maintenance and support	19 370	16 982	(2 387)	-12,3%	15 114	(4 256)	-22,0%					Investment in IT maintenance and support. The decrease is due to alignment of the 2011-12 budget to 2010-11 actual.
Networks	9 720	8 522	(1 198)	-12,3%	12 370	2 650	27,3%					Due to the increase in the number of users, the capacity of the network needs to be increased. There are also a number of applications planned for implementation in the 2012-13 financial year (e.g. management information system and new audit software solutions).
Security	2 310	2 025	(285)	-12,3%	3 872	1 562	67,6%					Due to the increase in the number of users, there will be an increase in antivirus software and encryption software licences.
Telecommunications	1 540	1 350	(190)	-12,3%	1 272	(268)	-17,4%					Investment in telecommunications. The decrease is due to alignment of the 2012-13 budget to 2010-11 actual.
<b>Total</b>	<b>32 940</b>	<b>28 880</b>	<b>(4 060)</b>	<b>-12,3%</b>	<b>32 628</b>	<b>(312)</b>	<b>-0,9%</b>					

#### **14.2 Hiring of equipment – rental**

The increase of 11% is due to an increase in the number of multi-functional devices.

#### **15. INSURANCE AND LEGAL FEES**

Budget item	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change		Comments	
	<b>R'000</b>		<b>R'000</b>		<b>%</b>		<b>R'000</b>		<b>%</b>			
	(1)	(2)	(2)-(1)	(2)-(1)	(3)	(3)-(1)	(3)	(3)-(1)	(3)	(3)-(1)		
Insurance premiums	1 300	762	(538)	-41,4%	1 073		(227)	-17,5%			The decrease is due to the exclusion of insurance premium on all leased properties, which is the responsibility of the landlord.	
Legal fees and contingency	1 680	1 500	(180)	-10,7%	1 500		(180)	-10,7%			The budget for 2012-13 is based on the actual costs incurred in 2010-11.	
<b>Total</b>	<b>2 980</b>	<b>2 262</b>	<b>(718)</b>	<b>-24,1%</b>	<b>2 573</b>		<b>(407)</b>	<b>-13,7%</b>				

#### **16. AUXILIARY SERVICES**

Budget item	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change		%	
	<b>R'000</b>		<b>R'000</b>		<b>%</b>		<b>R'000</b>		<b>%</b>			
	(1)	(2)	(2)-(1)	(2)-(1)	(3)	(3)-(1)	(3)	(3)-(1)	(3)	(3)-(1)		
Auxiliary services	21 258	20 988	(270)	-1,3%	22 114						4,0%	
<b>Total</b>	<b>21 258</b>	<b>20 988</b>	<b>(270)</b>	<b>-1,3%</b>	<b>22 114</b>							
<b>% of total income</b>	<b>1,0%</b>	<b>1,0%</b>			<b>1,0%</b>							

Included in auxiliary services are costs for cleaning (R2,8 million), office improvements, refreshments and publications (R5,6 million), repairs and maintenance (R3,4 million) and stationery and printing (R0,9 million). The increase of 4% in auxiliary services is mainly due to the establishment of seven new centres and the new Learning and Development business unit.



## 17. COMMUNICATION

Budget item	Ref.	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change	
		R'000	(1)	R'000	(2)	R'000	(2)-(1)	R'000	(3)	R'000	(3)-(1)
Telephone charges	17.1	5 091		4 634	(456)		-9,0%	4 811		(280)	-5,5%
Cell phone charges	17.2	2 735		2 739	4		0,1%	3 711		976	35,7%
Postage and courier services		1 618		1 495	(122)		-7,6%	1 627		10	0,6%
<b>Total</b>		<b>9 444</b>		<b>8 869</b>	<b>(575)</b>		<b>-6,1%</b>	<b>10 149</b>		<b>706</b>	<b>7,5%</b>
<b>% of total income</b>		<b>0,5%</b>		<b>0,4%</b>			<b>0,5%</b>				

### 17.1 Telephone charges

The costs are mainly influenced by the staff complement of 3 083 (2011-12 budget: 2 912). The budget for telephone charges is 5,5% lower than in the 2011-12 budget due to the ongoing implementation of a voice-over internet protocol (voice calls from the regions are routed over the office data networks structure, which reduces the cost of telephone calls).

### 17.2 Cell phone charges

The increase is due to the growth in the number of users as well as the monthly allowance of R1 000 per person (2011-12: R700 per person).

## 18. DEPRECIATION

Budget item	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change	
	R'000		R'000		%		R'000		%	
	(1)	(2)	(2)-(1)	(2)-(1)	(3)	(3)-(1)	(3)	(3)-(1)	(3)-(1)	(3)-(1)
Motor vehicles	473	538	65	13,8%	1 398	925	925	925	925	195,6%
Furniture and equipment	4 633	4 223	(410)	-8,9%	5 198	566	566	566	566	12,2%
Computer equipment	30 059	19 367	(10 692)	-35,6%	25 733	(4 325)	(4 325)	(4 325)	(4 325)	-14,4%
Computer software	3 837	4 471	633	16,5%	5 073	1 236	1 236	1 236	1 236	32,2%
Leasehold improvements	2 047	1 540	(508)	-24,8%	2 649	602	602	602	602	29,4%
<b>Total</b>	<b>41 049</b>	<b>30 137</b>	<b>(10 911)</b>	<b>-26,6%</b>	<b>40 052</b>	<b>(997)</b>	<b>(997)</b>	<b>(997)</b>	<b>(997)</b>	<b>-2,4%</b>
<b>% of total income</b>	<b>2,0%</b>	<b>1,5%</b>			<b>1,8%</b>					

The depreciation expense budget is based on existing assets and the expected capital expenditure using the current depreciation policy. The depreciation charge of R7 million is in respect of CAPEX of R65 million for the 2012-13 budget.



## 19. CAPITAL EXPENDITURE BUDGET

### 19.1 Motor vehicles

Description	2011-12 forecast	Acquisitions	Depreciation	2012-13 budget
	NCV			NCV
	R'000	R'000	R'000	R'000
Motor vehicles	1 958	5 841	1 398	6 401
<b>Total</b>	<b>1 958</b>	<b>5 841</b>	<b>1 398</b>	<b>6 401</b>

Location	2011-12 budget	2011-12 forecast	2012-13 budget
	NCV	R'000	R'000
	R'000	R'000	R'000
Replacement of pool cars that are older than five years for head office, North West, Limpopo, Gauteng, Free State and Mpumalanga.		1 279	896
<b>Total</b>		<b>1 279</b>	<b>896</b>
			<b>5 841</b>

## 19.2 Furniture and equipment

Description	2011-12 forecast		Depreciation R'000	2012-13 budget NCV
	NCV	Acquisitions R'000		
	R'000	R'000		
Furniture and equipment	28 130	14 582	5 198	37 513
<b>Total</b>	<b>28 130</b>	<b>14 582</b>	<b>5 198</b>	<b>37 513</b>

Location	2011-12 budget		Comments	2012-13 budget R'000
	2011-12 forecast	2011-12 budget R'000		
	R'000	R'000		
Pretoria and other regional offices	12 017	12 925	New furniture acquisition is budgeted for centrally at head office for all the offices. The increase is due to new leases and furniture replacement in line with branding requirements and to create more seating space for staff (Free State, Parliament offices, Western Cape, head office, KwaZulu-Natal, Northern Cape, Gauteng, Eastern Cape and Mpumalanga). The 2012-13 budget also includes a contingency of R2 million to make provision for <i>ad hoc</i> projects.	14 582
<b>Total</b>	<b>12 017</b>	<b>12 925</b>		<b>14 582</b>



### 19.3 Leasehold improvements

Description	2011-12 forecast		Acquisitions R'000	Depreciation R'000	2012-13 budget R'000			
	NCV							
	R'000	R'000						
Leasehold improvements	23 924		10 034	2 649	31 309			
<b>Total</b>	<b>23 924</b>		<b>10 034</b>	<b>2 649</b>	<b>31 309</b>			

Location	2011-12 budget		2011-12 forecast		Comments	
	R'000		R'000			
	R'000	R'000	R'000	R'000		
Pretoria and other regional offices	11 137		15 617	10 034	New leasehold improvements are budgeted for centrally at head office for all the offices. The increase is due to new leases, upgrades for the Free State, Western Cape, head office, Gauteng and Mpumalanga as well as a contingency of R2 million to make provision for ad hoc projects.	
<b>Total</b>	<b>11 137</b>		<b>15 617</b>	<b>10 034</b>		

#### **19.4 Computer equipment**

Description	2011-12 forecast		Depreciation R'000	2012-13 budget		
	Acquisitions			NCV R'000	NCV R'000	
	NCV	R'000				
Computer hardware	59 666	27 991		25 733	61 924	
<b>Total</b>	<b>59 666</b>	<b>27 991</b>		<b>25 733</b>	<b>61 924</b>	

Budget item	2011-12 budget		2011-12 forecast		Variance R'000	2012-13 budget		Change R'000
	Ref.	R'000	(1)	(2)		(2)-(1)	(3)	
		R'000						
Regional equipment	19.4.1	13 602	12 721	(881)	-6,0%	7 886	(5 716)	-42,0%
Networks	19.4.2	3 413	3 192	(221)	-6,0%	1 983	(1 430)	-41,9%
Security		2 535	2 371	(164)	-6,0%	1 473	(1 062)	-41,9%
Notebooks		25 984	24 301	(1 683)	-6,0%	16 649	(9 335)	-35,9%
<b>Total</b>		<b>45 535</b>	<b>42 585</b>	<b>(2 950)</b>	<b>-6,5%</b>	<b>27 991</b>	<b>(17 544)</b>	<b>-38,5%</b>

##### **19.4.1 Regional equipment**

These are critical requirements to replace out-of-date regional servers, printers and other equipment which are beyond their three-year life cycle.

##### **19.4.2 Networks**

Upgrade of security relating to audit and the storage of information.



## 19.5 Computer software

Description	2011-12 forecast		Acquisitions	Depreciation	2012-13 budget	
	NCV				R'000	
	R'000	R'000	R'000	R'000	R'000	R'000
Computer software	9 117	9 117	7 003	5 073	5 073	11 047
<b>Total</b>	<b>9 117</b>	<b>9 117</b>	<b>7 003</b>	<b>5 073</b>	<b>5 073</b>	<b>11 047</b>

Budget item	2011-12 budget		2011-12 forecast		Variance		2012-13 budget		Change	
	(1)		(2)		(2)-(1)		(2)-(1)		(3)-(1)	
	R'000	R'000	R'000	R'000	%	%	R'000	R'000	R'000	%
Regional systems	2 011	2 149	138	138	6,9%	3 200	1 188	1 188	59,1%	59,1%
Systems	2 391	2 149	(242)	(242)	-10,1%	3 803	1 412	1 412	59,1%	59,1%
<b>Total</b>	<b>4 402</b>	<b>4 298</b>	<b>(105)</b>	<b>(105)</b>	<b>-2,4%</b>	<b>7 003</b>	<b>2 601</b>	<b>2 601</b>	<b>59,1%</b>	<b>59,1%</b>

### **ANNEXURE 3: PROPOSED INTERNAL RATES FOR 2012-13**

<b>Categories</b>	<b>Salary interval</b>		<b>Tariff</b>
	<b>Lower</b>	<b>Upper</b>	<b>2012-13 budget</b>
	<b>R</b>	<b>R</b>	<b>R</b>
<b>Business executives</b>	1 227 124	1 595 261	2 324
<b>Deputy business executive</b>	1 221 000	1 242 400	2 119
	1 199 600	1 221 000	2 082
	1 178 200	1 199 600	2 045
	1 156 800	1 178 200	2 009
	1 135 400	1 156 800	1 972
	1 114 000	1 135 400	1 935
	1 092 600	1 114 000	1 898
	1 071 200	1 092 600	1 861
	1 049 800	1 071 200	1 825
	1 028 400	1 049 800	1 788
	1 007 000	1 028 400	1 751
	985 600	1 007 000	1 714
	964 200	985 600	1 677
	942 800	964 200	1 640
	921 400	942 800	1 604
	900 000	921 400	1 567
<b>Senior managers</b>	1 140 600	1 162 000	2 169
	1 119 200	1 140 600	2 129
	1 097 800	1 119 200	2 089
	1 076 400	1 097 800	2 048
	1 055 000	1 076 400	2 008
	1 033 600	1 055 000	1 968
	1 012 200	1 033 600	1 927
	990 800	1 012 200	1 887
	969 400	990 800	1 847
	948 000	969 400	1 806
	926 600	948 000	1 766
	905 200	926 600	1 726
	883 800	905 200	1 685



Categories	Salary interval		Tariff
	Lower	Upper	2012-13 budget
	R	R	R
	862 400	883 800	1 645
	841 000	862 400	1 605
	819 600	841 000	1 564
	798 200	819 600	1 524
	776 800	798 200	1 484
	755 400	776 800	1 443
	734 000	755 400	1 403
	712 600	734 000	1 363
	691 200	712 600	1 323
	669 800	691 200	1 282
	648 400	669 800	1 242
	627 000	648 400	1 202
	605 600	627 000	1 161
	584 200	605 600	1 121
	562 800	584 200	1 081
	541 400	562 800	1 040
	520 000	541 400	1 000
<b>Audit managers</b>	963 600	985 000	1 670
	942 200	963 600	1 633
	920 800	942 200	1 596
	899 400	920 800	1 560
	878 000	899 400	1 523
	856 600	878 000	1 486
	835 200	856 600	1 450
	813 800	835 200	1 413
	792 400	813 800	1 376
	771 000	792 400	1 340
	749 600	771 000	1 303
	728 200	749 600	1 266
	706 800	728 200	1 230
	685 400	706 800	1 193
	664 000	685 400	1 156
	642 600	664 000	1 120

Categories	Salary interval		Tariff
	Lower	Upper	<b>2012-13 budget</b>
	R	R	R
	621 200	642 600	1 083
	599 800	621 200	1 046
	578 400	599 800	1 010
	557 000	578 400	973
	535 600	557 000	936
	514 200	535 600	900
	492 800	514 200	863
	471 400	492 800	826
	450 000	471 400	790
<b>Auditors</b>	346 800	357 500	556
	336 100	346 800	539
	325 400	336 100	522
	314 700	325 400	505
	304 000	314 700	488
	293 300	304 000	472
	282 600	293 300	455
	271 900	282 600	438
	261 200	271 900	421
	250 500	261 200	404
	239 800	250 500	387
	229 100	239 800	370
	218 400	229 100	353
	207 700	218 400	336
	197 000	207 700	320
	186 300	197 000	303
	175 600	186 300	286
	164 900	175 600	269
	154 200	164 900	252
	143 500	154 200	235
	132 800	143 500	218
	122 100	132 800	201
	111 400	122 100	184
	90 000	111 400	159



Categories	Salary interval		Tariff
	Lower	Upper	2012-13 budget
	R	R	R
<b>Trainee auditors</b>	413 100	423 800	785
	402 400	413 100	765
	391 700	402 400	745
	381 000	391 700	725
	370 300	381 000	704
	359 600	370 300	684
	348 900	359 600	664
	338 200	348 900	644
	327 500	338 200	624
	316 800	327 500	604
	306 100	316 800	584
	295 400	306 100	564
	284 700	295 400	544
	274 000	284 700	524
	263 300	274 000	504
	252 600	263 300	484
	241 900	252 600	464
	231 200	241 900	444
	220 500	231 200	424
	209 800	220 500	403
	199 100	209 800	383
	188 400	199 100	363
	177 700	188 400	343
	167 000	177 700	323
	156 300	167 000	303
	145 600	156 300	283
	134 900	145 600	263
	124 200	134 900	243
	113 500	124 200	223
	102 800	113 500	203
	92 100	102 800	183
	81 400	92 100	163
	70 700	81 400	143
	60 000	70 700	123

## **ANNEXURE 4: SAICA RATES**

## **Rates for audits done on behalf of the Auditor General South Africa**

**Period: 1 April 2012 to 31 March 2013**

### **Rates (excluding Value Added Tax)**

<b>Partners</b>	<b>R2 309</b>
<b>Specialists (maximum)</b>	<b>R2 309</b>

Staff	
Monthly earnings	Rate per hour
R	R
2 500 and more	71
2 700 and more	76
2 900 and more	82
3 100 and more	87
3 300 and more	93
3 500 and more	99
3 800 and more	108
4 100 and more	116
4 400 and more	124
4 700 and more	132
5 000 and more	140
5 300 and more	148
5 600 and more	156
5 900 and more	165
6 200 and more	174
6 600 and more	185
7 000 and more	196
7 400 and more	207
7 800 and more	218
8 200 and more	229
8 600 and more	240
9 000 and more	250
9 400 and more	261
9 800 and more	278
10 600 and more	299
11 400 and more	321
12 200 and more	343



<b>Staff</b>	
<b>Monthly earnings</b>	<b>Rate per hour</b>
<b>R</b>	<b>R</b>
13 000 and more	348
13 800 and more	369
14 600 and more	390
15 400 and more	411
16 200 and more	432
17 000 and more	452
17 800 and more	473
18 600 and more	494
19 400 and more	515
20 200 and more	536
21 000 and more	556
21 800 and more	577
22 600 and more	598
23 400 and more	619
24 200 and more	644
25 000 and more	664
25 800 and more	685
26 600 and more	706
27 400 and more	727
28 200 and more	761
30 000 and more	817
32 500 and more	883
35 000 and more	948
37 500 and more	1 014
40 000 and more	1 079
42 500 and more	1 144
45 000 and more	1 210
47 500 and more	1 275
50 000 and more	1 434
52 500 and more	1 504
55 000 and more	1 574
57 500 and more	1 644
60 000 and more	1 714
62 500 and more	1 784

<b>Staff</b>	
<b>Monthly earnings</b>	<b>Rate per hour</b>
<b>R</b>	<b>R</b>
65 000 and more	1 854
67 500 and more	1 924
70 000 and more	1 994
72 500 and more	2 044
75 000 and more	2 094
77 500 and more	2 199



## **ANNEXURE 5: PERFORMANCE AUDITING INITIATIVES FOR 2012-13**

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**The Performance Auditing business unit will research, develop and execute high-impact and relevant audits on the following themes approved by the Performance Audit Advisory Committee:**

- Infrastructure delivery process
- Use of consultants by government entities
- Basic education           *(Early Childhood Development and Kasi Ghudi)*
- Higher education       *(Adult Basic Education and Training)*
- Oversight of state-owned entities
- Readiness by government to report on its performance
- Basic education       *(Nutrition; No fee schools; Further Education and Training colleges)*
- Infrastructure delivery   *(Transport sector)*
- Consultants           *(Local government)*
- Water and sanitation

## **ANNEXURE 6: BBBEE PLAN FOR THE AGSA 2012 - 2015**

BBBEE components	Strategic objective	Key performance indicators	Performance targets																	
			2012	2013	2014															
<b>Ownership</b>	<b>Not applicable to the AGSA</b>																			
<b>Management control</b>	Encourage proper representation of Black people on company boards in an executive and non-executive capacity	Black senior top management using the adjusted recognition for gender	50%	55%	60%															
<b>Employment equity</b>	Strive towards an equitable workforce	<p><b>Setting of numerical goals that are aligned with the EAP</b></p> <table border="1"> <tr> <td>Black disabled employees as a percentage of all employees using the adjusted recognition for gender</td> <td>2%</td> <td>2%</td> <td>3%</td> </tr> <tr> <td>Black employees in senior management as a percentage of all such employees using the adjusted recognition for gender – (Band C and above)</td> <td>50%</td> <td>55%</td> <td>60%</td> </tr> <tr> <td>Black employees in middle management as a percentage of all such employees using the adjusted recognition for gender – (Band D)</td> <td>65%</td> <td>70%</td> <td>75%</td> </tr> <tr> <td>Black employees in junior management as a percentage of all such employees using the adjusted recognition for gender – (Band E)</td> <td>75%</td> <td>80%</td> <td>85%</td> </tr> </table>	Black disabled employees as a percentage of all employees using the adjusted recognition for gender	2%	2%	3%	Black employees in senior management as a percentage of all such employees using the adjusted recognition for gender – (Band C and above)	50%	55%	60%	Black employees in middle management as a percentage of all such employees using the adjusted recognition for gender – (Band D)	65%	70%	75%	Black employees in junior management as a percentage of all such employees using the adjusted recognition for gender – (Band E)	75%	80%	85%		
Black disabled employees as a percentage of all employees using the adjusted recognition for gender	2%	2%	3%																	
Black employees in senior management as a percentage of all such employees using the adjusted recognition for gender – (Band C and above)	50%	55%	60%																	
Black employees in middle management as a percentage of all such employees using the adjusted recognition for gender – (Band D)	65%	70%	75%																	
Black employees in junior management as a percentage of all such employees using the adjusted recognition for gender – (Band E)	75%	80%	85%																	



BBBEE components	Strategic objective	Key performance indicators	Performance targets		
			2012	2013	2014
<b>Skills development</b>	Promote a diverse and skilled workforce which is representative of national demographics	Skills development expenditure on any programme specified in the Learning Programme Matrix for Black employees as a percentage of leviable amount using the adjusted recognition for gender	3%	3%	3%
	Skills development expenditure on learning programmes	Skills development expenditure on any programme specified in the Learning Programme Matrix for black people with disabilities as a percentage of leviable amount using the adjusted recognition for gender	0,3%	0,3%	0,3%
	Bursary expenditure	Specific bursary expenditure on potential Black Employees which includes amounts spent on the Thuthukwa Bursary Fund as a percentage of NPAT or turnover	4% of NPAT or 0,5% of turnover	4% of NPAT or 0,5% of turnover	4% of NPAT or 0,5% of turnover
	Learning programmes	Number of Black employees participating in learning or category B, C and D programmes as a percentage of total employees using the adjusted recognition for gender	50%	55%	60%
<b>Preferential procurement</b>	Promote use of preferential (including targeted) procurement schemes to achieve BBBEE within the overall procurement spend	BBBEE procurement spend from any of the following suppliers as a percentage of all suppliers based on the BBBEE Procurement Recognition Levels as a percentage of total measured procurement spend (includes total	60%	65%	70%

BBBEE components	Strategic objective	Key performance indicators	Performance targets		
			2012	2013	2014
<b>Enterprise development</b>	Support the development of black entrepreneurs and business (Refer to attached annexure for complete initiatives)	Average annual value of all enterprise development contributions made and sectors-specific programmes offered by the AGSA as a percentage of NPAT or turnover	3% of NPAT or 0,375% of turnover	3% of NPAT or 0,375% of turnover	3% of NPAT or 0,375% of turnover
<b>Socio-economic development</b> <b>Corporate Social Investment</b>	The objective is to ensure that beneficiaries have sustainable access to the economy – Add value via schools poverty eradication programme.	Average annual value of all socio-economic development contributions made by the AGSA as a percentage of NPAT or turnover	1% of NPAT or 0,125% of turnover	1% of NPAT or 0,125% of turnover	1% of NPAT or 0,125% of turnover

**Notes:**

**Adjusted recognition for gender:** Indicators are adjusted to take into account the participation of black women. In each case a formula is used to calculate the adjusted recognition for gender.

**BEE procurement recognition level** means the percentage BEE procurement recognition levels as determined – (a) for enterprises that are neither qualifying small enterprises nor exempted micro-enterprises; (b) for qualifying small enterprises; and (c) for exempted microenterprises, a deemed BEE procurement recognition of 100% and BEE status of level 4 contributor.

**Leviable amount** is the amount the organisation pays toward the skills levy as per the Skills Development Levy Act.

**Learning programmed matrix** means the learning programme matrix annexed as in code 400 of the charter.

**Net profit after tax (NPAT)** means the operating profit of a measured entity after tax. It incorporates both the equity / loss figures and abnormal items, but excludes extraordinary items as determined by Generally Accepted Accounting Practices (GAAP).

**Occupational levels** mean the occupational levels specified in Form EEA9 gazetted as a regulation under the Employment Equity Act,

**QSE** means a qualifying small entity that qualifies for measurement under the qualifying small enterprise scorecard with a turnover of between R5 and R35 million.

**Skills development expenditure** comprises the money that the AGSA spends on skills development. It excludes the skills development levy payable by the AGSA in accordance with the Skills Development Levies Act.

**Turnover** means the revenue of the entity which refers only to income that arises in the course of the ordinary activities of the AGSA and includes fees derived from rendering services and royalties.



## GLOSSARY OF TERMS

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AG	The Auditor-General (the person)
AGSA	Auditor-General of South Africa (the institution)
AFS	Annual Financial Statements
BEE	Black economic empowerment
BBBEE	Broad-based black economic empowerment
BU	Business unit
CA	Chartered accountant
CAC	Chartered Accountant Charter
CSI	Corporate Social Investment
CTA	Certificate in the Theory of Accounting
CW	Contract work
DAG	Deputy Auditor-General
EE	Employment equity
ERP	Enterprise resource planning
FTE	Full-time equivalent
GAAP	Generally Accepted Accounting Practices
GP	Gross profit margin
ICT	Information and Communications Technology
IFAC	International Federation of Accountants
INCOSAI	International Congress of Supreme Audit Institutions
INTOSAI	International Organization of Supreme Audit Institutions
IRBA	Independent Regulatory Board for Auditors
ISA	International Standards on Auditing
ISQC1	International Standard on Quality Control
ISSAI	International Standards of Supreme Audit Institutions
IT	Information Technology
MFMA	Municipal Finance Management Act
NGO	Non-Government Organisation
NT	National Treasury
OM	Oversight mechanism
PAA	Public Audit Act
PFMA	Public Finance Management Act
RPL	Recognition of prior learning
SAI	Supreme Audit Institution
SCoAG	Standing Committee on the Auditor-General
SMME	Small Medium and Micro Enterprises
UN	United Nations

## **CONTACT DETAILS**

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### **Head Office**

#### **Physical address**

300 Middel Street  
New Muckleneuk  
Pretoria  
South Africa

#### **Postal Address**

Postal Address  
PO Box 446  
Pretoria  
0001

#### **Telephone**

012-426 8000

#### **Fax**

012-426 8257



## Notes:



## Notes:



## Notes:



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## Notes: