

## NOTICE 400 OF 2012

## DEPARTMENT OF LABOUR

NOTICE PUBLISHED BY THE ESSENTIAL SERVICES COMMITTEE (the  
'Committee')IN TERMS OF SECTION 71, READ WITH SECTION 70(2)(a) OF THE LABOUR  
RELATIONS ACT, 1995 (Act No. 66 of 1995 as amended)

- A. Notice is hereby given in terms of section 71, read with section 70(2)(a) of the Labour Relations Act, 1995 (Act No. 66 of 1995 as amended) that the Committee is to conduct an investigation as to whether the services described below should be declared essential services:

*Call service centres, which provide emergency call services to individuals, corporate clients, medical and insurance organisations in respect of medical, fire and security related emergencies and emergency services.*

- B. To date the Committee has received representations from the Europ Assistance Worldwide (South Africa) (Pty) Ltd and the Media Workers Association of South Africa (MWASA).
- C. Notice is hereby given that the Committee is planning to hear oral representations from interested parties at the:

*National Office of the Commission for Conciliation, Mediation and Arbitration (the 'Commission') at 28 Harrison Street, Johannesburg at 09h00 on 12 June 2012.*

- D. Any interested party requiring an opportunity to make oral or written representation must:

- i. indicate its intentions to make oral representations by writing to the Committee by no later than 1 June 2012;*
- ii. state the nature of its interest in the investigation;*
- iii. state whether it relies or intends to rely on any expert evidence, and if so, provide a brief summary of that expert evidence; and*
- iv. specify its address, telephone and telefax numbers and email contact address.*



Adv. Luvuyo Bono

CHAIRPERSON: ESSENTIAL SERVICES COMMITTEE