

Draft for public consultation - 28 October 2010

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| | |
| ID/Registration number of complainant | |
| Postal Address | |
| Physical Address | |
| Cell phone number | |
| Landline number | |
| Fax number | |
| E-mail address | |
| When is the best time to contact you, should this be necessary? | |
| NCC reference number | |
| Date of notice of non-referral | |
| Nature of complaint | |
| Provision of Consumer Protection Act or regulations promulgated under it or Code contravened (if known) | |
| Name of company or person against whom complaint is made | |
| Address of company or person against whom complaint is made | |
| Short description of complaint | |
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| List of certified copies of documents | |

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| relevant to complaint attached to this form | |
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| Reasons for issue of notice of non-referral by NCC | |
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| | |
| Date | |
| Place | |
| Signature | |
| Office use only | |
| Reference number | |
| Leave granted from Tribunal | <p>Yes <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>Not Applicable <input type="checkbox"/></p> <p>(Mark with an "X")</p> |
| If "No", reason for this response | |
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| | |
| Decision | <p>Referral to Tribunal <input type="checkbox"/></p> <p>Referral to Consumer Court <input type="checkbox"/></p> <p>Dismissal of Complaint <input type="checkbox"/></p> |
| Date | |

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| Signature | |
| Notice to Consumer Court or Tribunal as applicable | |
| Notice to respondent | |
| Notice to complainant | |
| Notice to National Consumer Commission | |

Annexure J - Regulation 50

| Registrar of Companies | |
|---|--|
| Form: section 80(1) CPA | |
| Full names of applicant | |
| ID or registration number of applicant | |
| Postal Address | |
| Physical Address | |
| Cell phone number | |
| Landline number | |
| Fax number | |
| E-mail address | |
| When is the best time to contact you, should this be necessary? | |
| Purpose of application (mark with X) | |
| <input type="checkbox"/> | To register any number of business names being used, or to be used, by that person in carrying on the person's business. |
| <input type="checkbox"/> | To register the same business name translated into any number of official |

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| | languages of the Republic. |
| | To change a registered business name. |
| | To transfer a registered business name to another person. |
| Registration number of business | |
| Details of envisaged business name (if applicable) | |
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| Details of translations of business name (if applicable) | |
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| Details of change of business name (if applicable) | |
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| Details of transfer of business name to another person (if applicable) | |
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| Name of transferee | |
| ID or registration number of transferee | |
| Postal Address | |
| Physical Address | |
| Cell phone number | |
| Landline number | |
| Fax number | |
| E-mail address | |
| Type of business | |
| Date of transfer | |
| | |
| Date | |
| Place | |

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| Signature | |
| Signature of transferee (if applicable) | |
| Office use only | |
| Registration effected | |
| Date | |

Annexure K - Regulation 51

| Registrar of Companies | |
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| Form - section 80(4)(a) CPA | |
| Notice to show cause why registration of business name should not be cancelled | |
| Reference Number | |
| Date | |
| Name of person to whom the business name is registered | |
| Postal Address | |
| Fax number | |
| E-mail address | |
| | |

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Dear

Notice to show cause why registration of business name should not be cancelled:

.....

Date:

I believe that you have not been carrying on business under the above-mentioned name for a period of at least six months.

I therefore in terms of section 80(4)(a) of the Consumer Protection Act, 2008 (Act No. 68 of 2008) call on you to within 30 days of receipt of this notice show cause why your registration should not be cancelled, failing which your registration will be cancelled and you will be prohibited from carrying on business under the above-mentioned name. The address where you may submit your response are in the case of submission by hand, at

.....

.....

or in the case of submission by registered mail, at

.....

.....

Yours faithfully

Registrar

Annexure L - Regulation 53

| National Consumer Commission | |
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| Form - Section 100(1) of the Consumer Protection Act, 2008 (Act No. 68 of 2008) | |
| Compliance Notice | |
| Name of person or entity to whom | |

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| notice applies | |
| Address | |
| Reference number | |
| Date | |
| Provision of Act not complied with | |
| The details of the nature and extent of the non-compliance are as follows: | |
| Details of any steps that are required to be taken and the period within which those steps must be taken: | |
| Penalty that may be imposed in terms of this Act if those steps are not taken: | |
| Enquiries made be made to: | |
| Name | |
| Contact details | |

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| Hours of business | |
| Address to which objections to this notice may be submitted in the prescribed form | |
| For office use only | |
| Details of response | |
| Recommendation | |
| Signed | |
| Date: | |

Annexure M - Regulation 54

| National Consumer Tribunal | |
|--|--|
| Form - Section 101(1) of the Consumer Protection Act, 2008 (Act No. 68 of 2008) | |
| Application for Review of Compliance Notice | |
| NCC Reference number | |
| Name of person or entity to whom notice applies | |
| Name of person or entity referring for review | |
| Address | |
| Date on which | |

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| Compliance Notice was issued | |
| Provision of Act allegedly not complied with | |
| Reasons for request to review the matter: | |
| | |
| Date | |
| Place | |
| Signature | |
| Office use only | |
| Reference number | |
| Commission response | |
| | |
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| | |
| Decision | |
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| | |
| | |
| | |
| Date | |
| Signature | |
| Notice to National Consumer Commission | |

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| Notice to applicant | |
| Remarks: | |
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Annexure N - Regulation 55

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| National Consumer Tribunal |
| Form - Section 115(2)(b) of the Consumer Protection Act, 2008 (Act No. 68 of 2008) |
| <p>The Registrar or Clerk of the Court</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>Dear Sir/Madam</p> <p>Notice for purposes of section 115(2)(b) of the Consumer Protection Act, 2008 (Act No. 68 of 2008): Case number</p> <p>I have been informed that</p> <p>.....</p> <p>.....</p> <p>has instituted civil action against</p> <p>.....</p> <p>.....</p> <p>with reference numberin your court.</p> <p>I hereby certify that -</p> <ul style="list-style-type: none"> the conduct constituting the basis for the action has been found to be a prohibited or |

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required conduct in terms of this Act;

- the Tribunal made its finding on; and
- the Tribunal made its finding in terms of section

.....
of the Consumer Protection Act, 2008 (Act No. 68 of 2008).

Yours faithfully

Chairperson

Date: