NOTICE 982 OF 2009

DEPARTMENT OF BASIC EDUCATION

Call for comment on the Learner Attendance Policy and Procedures, 2009

I, Angelina Matsie Motshekga, Minister of Basic Education, after consulting with the Council of Education Ministers, hereby publish the draft Policy in the Schedule for comment.

All interested persons and organisations are invited to comment on the draft Policy in writing and to direct their comments to:

The Director-General, Private Bag X895, Pretoria, 0001, for attention: Ms R Pillay, tel. 012 312 5942, email <u>pillay.r@doe.gov.za</u>, fax 012 312 5908, or Mr VL Rikhotso, tel. 012 312 5930, email <u>rikhotso.v@doe.gov.za</u>, fax 012 312 5902.

Kindly provide the name, address, telephone and fax number and email address of the person or organisation submitting the comments.

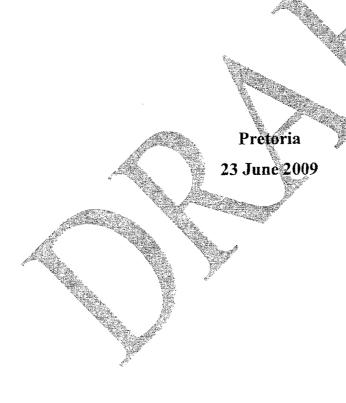
The comments should reach the Department within 21 days of the publication of this notice.

Angie Motshekga, MP
Minister of Basic Education
Date:

Annexure A:

LEARNER ATTENDANCE POLICY AND PROCEDURES

LEARNER ATTENDANCE POLICY AND PROCEDURES





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CONTENTS

DEFINITIONS AND ACRONYMS	3
PART A: POLICY	9
1. INTRODUCTION	9
Importance of regular school attendance	9
Purpose of policy	
Scope and application of policy	11
Interpretation of terms	11
Interpretation of terms Delegation of powers 2. PROMOTION, RECORDING AND MONITORING OF LEARNER	11
2. PROMOTION, RECORDING AND MONITORING OF LEARNER	
ATTENDANCE Learners' responsibilities Parents' responsibilities Schools' responsibilities	12
Learners' responsibilities	12
Parents' responsibilities	13
Schools' responsibilities	13
SGB responsibilities	<u>ه</u> 14
Principal and SMT responsibilities	14
Class teachers' responsibilities	16
Teachers' responsibilities	16
PED responsibilities	16
Schools' responsibilities SGB responsibilities Principal and SMT responsibilities Class teachers' responsibilities Teachers' responsibilities PED responsibilities PART B: PROCEDURES	18
3. PROCEDURES FOR RECORDING, MONITORING AND REPORT LEARNER ATTENDANCE	ING
LEARNER ATTENDANCE	18
Registers	18
Safe-keeping and archiving	18
Class registration period	19
Class registration period Class register Schools with electronic administration systems	19
Schools with electronic administration systems.	20
Temporary class register	20
Period register	21
Monitoring and following up learner attendance	22
De-registration	23
Returns	24
School quarterly learner attendance return	24
School quarterly return of other school-wide educational activity and school of	losure.25
District quarterly learner attendance return	
Provincial annual learner attendance return	25
4 SCHEDITES	26

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DEFINITIONS AND ACRONYMS

In this policy, unless the context otherwise indicates, the following definitions apply –

'Abscond' means to skip a period or school activity or leave the school during a school day without permission from the principal;

'Absent' means a learner is not in class or is not participating in a school activity when a class or period register is marked;

'Actual school days' means the number of official school days in a quarter less the number of school closure days in that quarter;

'Admission' means admission of a learner by a principal to a school, and 'enrolment' has the same meaning.

'Admission register' means the register in which the particulars of every learner admitted to a grade in a school are recorded;

CEM' means Council of Education Ministers;

'Class' means a group of learners who are under the administrative supervision of a class teacher;

'Class registration period' means a period on a school timetable not exceeding ten minutes when the class register is marked;

'Class register' means a daily register of learner attendance and absence, which is maintained manually and may also be computer generated;

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'Class teacher' means an educator assigned by the principal to have administrative responsibility for a class for a school year;

'Computer generated learner attendance register' means a daily register of learner attendance maintained on SA-SAMS or a compatible computer-based school information management system;

'Continuous absence' means absence of a learner from a school for more than ten consecutive school days without valid reason;

'De-registration' means the cancellation by a principal of a learner's record in a daily attendance register as provided in this policy;

'District' means education district:

'District manager' means head of a district office:

'DoE' means national Department of Education;

'Educator' means any person, excluding a person who is appointed to exclusively perform extracurricular duties, who teaches, educates or trains other persons or who provides professional educational services, including professional therapy and education psychological services, at a school;

'Enrolment' means admission of a learner by a principal to a grade in a school, and 'admission' has the same meaning.

'Failure to take up a school place' means absence of a learner from a school without valid reason for ten consecutive school days after having been admitted to the school;

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'Grade head' means an educator assigned by the principal to have administrative responsibility for a grade;

'Head of Department' means head of a Provincial Education Department;

'HEDCOM' means Heads of Education Departments Committee;

'Learner absentee day' means a school day on which a learner is marked in the class register as absent for the whole or part of the day;

'Multi-grade class' means a class whose learners are in different grades but who are taught in the same classroom at the same time;

'NEPA' means National Education Policy Act, 1996 (Act 27 of 1996);

'Other school-wide educational activity' means an educational activity involving the whole school other than regular teaching;

'Parent' means

- (a) the parent or guardian of a learner;
- (b) the person legally entitled to custody of a learner; or
- the person who undertakes to fulfil the obligations of a person referred to in paragraphs (a) and (b) towards the learner's education at school;

'PED' means Provincial Education Department;

'Period' means period in a school timetable designated for instruction in a subject or learning area, or for class registration.

'Period register' means an official PED document used by a school to monitor the attendance or absence of each learner in an instructional period;

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'Principal' means an educator appointed or acting as head of a school;

'RCL' means Representative Council of Learners;

'Regular teaching' means teaching in a class or subject or learning area group that takes place in a school's usual facilities;

'SASA' means the South African Schools Act, 1996 (Act 84 of 1996);

'SA-SAMS' means South African School Administration and Management System;

'School' means public school;

'School activity' means an official educational, cultural, recreational or social activity of a school within or outside the school premises;

'School closure' means closure of a school during the school year for a specified period of time by direction of the Head of Department in accordance with this policy or a policy of the PED;

"School day' means the hours in a day specified on the school timetable when a learner is normally required to be in a school for purposes of instruction;

'School year' means the dates in a calendar year, specified by a Head of Department, on which a school is officially open to learners for teaching or a school activity;

'Senior teacher' is a Post Level 1 teacher with the ability to give guidance to less experienced teachers as envisaged in Collective Agreement No. 4 of 2003 of the Education Labour Relations Council.

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'SGB' means school governing body;

'SMT' means school management team;

'Teacher' means an educator who teaches a subject or learning area;

'Temporary class register' means a register maintained by a class teacher for no more than ten consecutive school days from the first day of the first term of the school year.

'Valid reason' means any of the following reasons for absence of a learner from school –

- (a) Study at home by a grade 12 learner during a study period designated by a school for purposes of preparing for the National Senior certificate examinations;
- (b) Suspension by the SGB;
- (c) Physical or psychological illness, for which a principal may require written confirmation by a registered medical practitioner or traditional healer if the illness is longer than three days' duration or communication from the parent that the learner is unable to attend school due to illness;
- (d) Maternity leave, subject to the Department of Education's *Measures for*the Prevention and Management of Learner Pregnancy (2007), the
 relevant policy of the PED and written confirmation by a registered
 medical practitioner or registered midwife;
- (e) Religious or cultural observances approved by the PED or the principal in terms of this policy;
- (f) Death of a family member;
- (g) Appointment at court, social services or other official agency, for which a principal may require documentary proof;
- (h) Acts of nature outside human control; or

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- (i) Exceptional circumstances for which, in the view of the principal, a temporary absence from school
 - (i) would be in the best interest of the learner; or
 - (ii) was unavoidable.



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PART A: POLICY

1. INTRODUCTION

Importance of regular school attendance

- 1. Enrolment and regular attendance by learners at school are prerequisites of an educated nation. It is desirable that every learner, whatever their age, should attend punctually and regularly once they are enrolled in a school. A school has at least five reasons to insist on punctual and regular attendance.
- (a) Each school has a duty to protect every learner's fundamental right to education;
- (b) Enrolment in a school places a learner under an obligation to attend punctually and regularly during the school day unless there is a valid reason for absence;
- (c) In most if not all schools, the SGB's code of conduct for learners includes the obligation to attend school punctually and regularly;
- (d) Each school has a duty of care during the school day towards every learner who attends; and
- (e) A school that successfully curbs absence by learners without valid reason will most likely improve learner retention and performance.
- 2. Many public schools have a culture of punctual and regular learner attendance. Our goal must be to enhance such a culture in all public schools. This will be achieved if:
 - (1) Principals, teachers and district officials show zero tolerance for absences from school without valid reason;

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- (2) Schools adopt an attendance policy and SMTs, teachers and SGBs explain attendance rules to parents and win their support for enforcing them;
- (3) Schools reduce the alienation of learners and encourage regular attendance by creating a supportive and safe school environment, inclusive and relevant curricula, good teaching and a disciplined and purposeful school ethos;
- (4) Schools curb absence without valid reason by giving guidance to learners who frequently abscond or are absent without valid reason, and by making prompt follow up with parents and (where necessary) local government, provincial or non-governmental agencies responsible for children and youth welfare;
- (5) Provincial and national education departments raise public awareness of the importance of regular and punctual school attendance, which will help schools in their efforts to achieve it.

Purpose of policy

- 3. The purpose of this policy is to
 - (a) promote punctual and regular attendance at public schools; and
 - (b) provide public schools and PEDs with the necessary procedures to manage and monitor learner attendance.
- 4. The policy provides a common terminology and national norms and standards for recording and monitoring learner attendance and absence. It will therefore ensure that all public school learners are treated equitably in this respect and enable comparable attendance and absence data to be accurately recorded and

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analysed by school, district and province. Data on learner absences are an important indicator of efficiency in the school system.

5. Accurate daily learner absence records will enable principals and teachers to safeguard the best educational interests of learners by monitoring absences and taking appropriate action. Regular summaries of learner absences will enable district offices, PED head offices and the DoE to track attendance trends and respond appropriately.

Scope and application of policy

- 6. This policy is made by the Minister of Education in terms of section 3 of NEPA and sections 3, 4, 8, 11, 16, 16A and 20 of SASA.
- 7. The policy includes the procedures, attached schedules and related instructions.
- 8. The policy applies to all public schools in the Republic of South Africa.

Interpretation of terms

9. Terms used in this policy have the meaning ascribed to them in the Definitions and Acronyms. In case of a conflict of interpretation the meaning of a term in NEPA or SASA prevails.

Delegation of powers

10. A MEC or Head of Department may delegate any function envisaged in this policy in terms of the powers of delegation vested in them by section 62 of SASA.

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11. Subject to sections 16A and 62 of SASA a principal may delegate a function envisaged in this policy to a member of the SMT, a grade head or a senior teacher.

2. PROMOTION, RECORDING AND MONITORING OF LEARNER ATTENDANCE

Learners' responsibilities

- 12. A learner has a responsibility to attend school punctually and regularly. The government depends on parents; school SGBs, SMTs and teachers; and PEDs to play their parts in ensuring that learners understand and accept this responsibility and derive benefit from their school experience.
- 13. Except for grade 12 learners, a learner may not take leave from school to study for examinations or take leave from school when examinations have ended.

 Grade 12 learners may take study leave to prepare for the National Senior Certificate examinations in accordance with a PED attendance policy. They need not attend school on completing the examinations.
- 14. In schools with grade 8 and above the RCL must
 - (a) contribute to the development and application of school policy on learner attendance;
 - (b) inform learners about their rights and responsibilities pertaining to school attendance;
 - (c) encourage learners to practise punctual and regular attendance; and
 - (d) assist in monitoring learner attendance,

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Parents' responsibilities

- 15. Parliament has placed a legal duty on parents of children in the compulsory school-going age bracket to ensure that their children attend school unless they have been exempted by the Head of Department (SASA, sections 3 and 4).
- 16. All parents of learners who have been admitted to a school are expected to encourage in their children, whatever their ages, habits of punctual and regular attendance at school and to ensure that they attend school on time for the whole school day unless there is a valid reason for absence.
- 17. Parents are strongly discouraged from taking their children out of school on family holidays during term time.
- 18. Parents are expected to inform the principal or class teacher in accordance with school attendance policy if their child is absent or expected to be absent with valid reason.
- 19. If a learner is absent from school without valid reason the parent is expected to co-operate with the school in resolving the problem.

Schools' responsibilities

- 20. The entire school community, led by the SGB and SMT, is responsible for promoting and monitoring school attendance, in order to give learners the best chance of benefiting from their school experience.
- 21. A school must monitor learner attendance in a manner that is consistent with this policy, any PED policy on learner attendance and the school's learner attendance policy.

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22. Marking the register may have legal implications for the school and must therefore be done legibly and accurately. If a register shows that a learner is present, the school has a duty of care towards the learner for the duration of the school day. The Courts have held that a duty of care requires a school to minimise the risk of harm to a learner and take active steps to ensure, so far as is reasonably possible, that harm to a learner is prevented.

SGB responsibilities

- 23. SASA requires each SGB to adopt a code of conduct for learners. The code "must be aimed at establishing a disciplined and purposeful school environment, dedicated to the improvement and maintenance of the quality of the learning process" (SASA, section 8). Rules of punctuality and regular attendance must be part of the code, supported by parents, and enforced by the SMT, grade heads, class teachers and all other educators.
- 24. SGBs are expected to take an active interest in the rate of attendance of learners in their school and may request the principal to provide detailed information on attendance trends and problems.
- 25. SGBs are expected to encourage parents to monitor their children's attendance at school and to advise the principal or class teacher promptly if there are difficulties the school should be aware of.

Principal and SMT responsibilities

26. A school's SMT led by the principal is responsible for developing the culture of punctual and regular attendance at school. The adoption of a *school* attendance policy is a management responsibility of the SMT led by the principal, and must involve consultation with the teaching and support staff, the learners (through the RCL where applicable) and parents through the SGB. The

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school attendance policy must be consistent with this policy and any similar policy of the PED. It will --

- (a) reflect and reinforce the school's ethos and values and support the school's mission and curriculum;
- (b) promote awareness in the school community that absence without valid reason is unacceptable and will be followed up promptly;
- (c) encourage co-operation with parents and learners in curbing if not eradicating absence without valid reason;
- (d) take account of the social circumstances of the school community, especially factors like travelling distance to school, health and safety concerns, cultural and religious obligations;
- (e) specify how the parent, the learner and the school should communicate with each other if a learner is absent; and
- (f) specify that learners (but not grade 12 learners for whom provision is made at paragraph 13 of this policy) must attend on all school days including examination days, except on days when a school is officially closed.
- 27. A principal is responsible for ensuring that class registers and period registers are properly compiled, marked, monitored and stored. In schools with electronic administrative systems like SA-SAMS the principal is responsible for ensuring that electronic registers are properly maintained and backed up, and hard copies made in accordance with this policy.
- 28. A principal has a particular duty, on the advice of a class teacher, to contact and counsel the parent of a learner who is repeatedly absent from school without valid reason.
- 29. A principal must monitor and analyse learners' attendance rates by grade and make a quarterly report to the SGB, with proposals for attending to any problems that have emerged.

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Class teachers' responsibilities

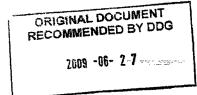
- 30. Class teachers are responsible for compiling and marking *class registers* at the appointed time or times on each school day, maintaining them accurately and submitting them to the school office on time in the manner prescribed by this policy.
- 31. A class teacher who has reason to believe that a learner is absent without valid reason must make every reasonable effort to contact and counsel the parent of the learner and request the learner's return to school in accordance with this policy.

Teachers' responsibilities

- 32. Teachers have the responsibility to mark *period registers*, maintain them accurately and submit them to the principal's office in the manner prescribed by this policy.
- 33. A teacher who has reason to believe that a learner is absent without valid reason must report such absence to the learner's class teacher.

PED responsibilities

- 34. A PED, acting mainly through its district offices, has the responsibility to promote punctual and regular learner attendance by
 - (a) raising public awareness of the educational and social importance of regular school attendance;
 - (b) providing schools with the means to maintain accurate learner attendance records, and monitoring compliance;
 - (c) requiring schools to enforce their learner codes of conduct in respect of punctual and regular attendance (SASA, section 8);
 - (d) assisting SMTs to adopt and enforce school attendance policies;



- (e) ensuring that parents of compulsory school age children meet their legal responsibilities (SASA, sections 3 and 4);
- (f) ensuring that authorised district office staff check schools' attendance registers whenever they visit a school;
- (g) supporting schools where there is chronic learner absenteeism without valid reasons;
- (h) ensuring that summaries of learner attendance are prepared and reported in terms of this policy; and
- (i) analysing quarterly attendance returns to identify patterns of absence in schools and districts respectively and make take appropriate follow up action with schools and districts that have high rates of absence.
- 35. A PED must supply each school on time with sufficient official class registers, period registers and quarterly returns.
- 36. An Head of Department may, after considering the safety and welfare of learners and with sufficient reason, direct that a school be closed for a specified period on grounds of
 - (a) inclement weather;
 - (b) natural disaster;
 - (c) transport problems;
 - (d) industrial action by educators;
 - (e) religious holiday; or
 - (f) other compelling circumstances.

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PART B: PROCEDURES

3. PROCEDURES FOR RECORDING, MONITORING AND REPORTING LEARNER ATTENDANCE

· Registers

- 37. Registers are official documents of the Provincial Education Department. The following registers will be used in accordance with this policy—
- (a) class register (which includes a temporary class register), maintained by a class teacher; and
- (b) period register, maintained by a teacher

Safe-keeping and archiving

- 38. A principal is responsible for the safe-keeping of class registers in a school.

 Registers must be kept securely in the principal's office when not in use.
- 39. At the end of the school day, all class registers must be taken to the principal for safe-keeping.
- 40. A principal must keep each class register securely for at least three years from the date of last entry before disposal.
- 41. A principal must keep each temporary class register securely for one year before they may be destroyed.
- 42. A class teacher must keep sick notes and other documents in support of learner absences, including records of telephone conversations, in the learner's profile.

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Class registration period

43. A principal must designate on the school timetable a daily registration period of no more than ten minutes to enable a class teacher to mark the class register. A class registration period may be in the morning session or in both morning and afternoon sessions.

Class register

- 44. A principal must ensure that a class register -
 - (a) is maintained by a class teacher in every class on each school day of the school year;
 - (b) records the following information about every learner admitted to the class
 - (i) admission number,
 - (ii) surname;
 - (iii) name;
 - (iv) gender; and
 - (v) any other information that the Head of Department or the principal may require.
- 45. The class register must be compiled and marked in accordance with the instructions in Schedule 1. The exception method is to be used. Only learner absences must be recorded using the codes provided.
- 46. The class register must be marked on all days that the school is open for instruction, including sports days, excursion days and examination days.
- 47. To mark a day when a school is closed by direction of the Head of Department a class teacher must rule a vertical line through the column for that day, writing the reason for closure in the column in capital letters, for example "FLOOD".

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- 48. Learners who do not attend school on examination days or after an examination period, must be marked absent, including grade 12 learners who are given leave to be absent while preparing for or after writing their end of year National Senior Certificate examinations.
- 49. A Head of Department must ensure that every school is provided with sufficient official class registers.

Schools with electronic administration systems

50. A principal of a school that enters learner attendance on an electronic school administration system such as SA-SAMS must maintain the attendance registers and monitor attendance and absence in accordance with this policy.

51. A principal -

- (a) may choose to use the official class register to record daily learner attendance, or print out a similar blank class register from the school's management information system on a monthly basis for use by the class teachers;
- (b) must ensure that attendance data on the class registers are submitted at least weekly to the school office for capturing on the electronic system;
- must ensure that a hard copy of the electronic record of the class register is generated monthly for the previous month, signed and filed for audit purposes;
- (d) must ensure that quarterly attendance summaries are generated.

Temporary class register

52. A principal may direct class teachers to compile and mark temporary class registers for a period not longer than ten consecutive school days from the beginning of the first term while class lists are being finalized.

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- 53. A temporary class register is an official document and must be maintained in the same manner as a class register in terms of this policy.
- 54. When the ten day lifespan of a temporary register has elapsed the class teacher must copy the learners' attendance records into the permanent class register, but the records of learners who were de-registered because they failed to attend may be omitted.

Period register

- 55. A teacher maintains a period register in order to monitor learner attendance and in particular to check on learners who abscond.
- 56. A teacher maintains a period register for every class taught by the teacher during the school day.
- 57. A PED may direct that a period register is marked in every period of every school day. In provinces where such direction is not given a principal must ensure that a period register is marked at least once a month in each period during a school day designated by the principal. If a school experiences a recurrent problem of learner abscondment the principal must direct that the period register is marked more frequently.
- 58. A principal must-
 - (a) check and countersign each period register when it has been properly completed by a teacher; and
 - (b) make period registers available to a district official when requested.
- 59. A Head of Department must ensure that every school is provided with sufficient official period registers.

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Monitoring and following up learner attendance

- 60. If a learner is absent without explanation the class teacher concerned must as soon as possible make a reasonable effort to contact the parent by whatever means is suitable to the circumstances of the school and the family concerned. First day contact, if circumstances permit, will demonstrate the school's concern for the welfare of the learner.
- 61. If a learner is absent without explanation on three consecutive school days the class teacher concerned must inform the principal, and the principal must contact the parent by whatever means are appropriate and investigate the reasons for absence.
- 62. A principal must check the class and period registers from time to time to identify learners who have a frequent pattern of absence from school or a class and make an appropriate follow-up with the learners' parents.
- 63. If the reason for a learner's absence is not valid the principal must -
- (a) inform the parent or the learner of the importance of regular attendance for the learner's well-being;
- (b) emphasise the learner's duty to attend punctually and regularly in terms of the school's code of conduct for learners;
- (c) If the learner is of compulsory school going age, inform the parent of the legal consequences in terms of section 3 of SASA if the learner's absence is allowed to persist; and
- (d) request the learner's return to school.
- 64. Despite the intervention of the principal if a learner persists in being absent without valid reason the learner must be charged with breach of the school's code of conduct for learners.

ORIGINAL DOCUMENT RECOMMENDED BY DDG 2009 -08- 2 7 65. A record of all communication with a parent must be made and kept in the learner's profile.

De-registration

- 66. A principal may de-register a learner for one of the following reasons -
 - (a) Failure to take up a school place;
 - (b) Exemption from attendance by the Head of Department;
 - (c) Expulsion from school by the Head of Department;
 - (d) Transfer to another school;
 - (e) Continuous absence for a period of ten school days without valid reason;
 - (f) Notification by the parent that the learner will not return to school; or
 - (g) Death.
- 67. If a learner is absent without valid reason for ten consecutive school days after admission to the school, a principal must make reasonable attempts to ascertain from the learner's parent or from the learner, whether the learner is attending another school. If so, or if the principal is unable to make contact with the parent or the learner the principal must de-register the learner on grounds of 'failure to take up a school place' and the District office must be notified.
- 68. If a learner is absent from school for ten consecutive school days a principal must make reasonable attempts to ascertain from the learner's parent whether the learner has been withdrawn from the school. If the learner has been withdrawn or if no valid reason for absence is given, or if the principal is unable to make contact with the parent or the learner the principal must deregister the learner on grounds of 'continuous absence' and the district manager must be notified.
- 69. When a principal de-registers a learner the principal must -

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