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# **GENERAL NOTICE**

# NOTICE 109 OF 2009

INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

(ICASA)

### FEES AND CHARGES FOR POSTAL SERVICES

The Independent Communications Authority of South Africa (ICASA) hereby amends notice in terms of Section 30 of the Postal Services Act No.124 of 1998 that the postage rates and service fees for the reserved postal services contained in this schedule will apply as from 01 April 2009.

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### Schedule

# 1.1 Limits of mass and size of postal articles in the domestic service

Letter products (domestic only)	Class of letter product	Maximum thickness	Maximum mass	Size I	imitations
				Maximum	Minimum
	Small (DL) maxi	5 mm	50 g	120 mm x 235 mm	90 mm x 140 mm
	Medium (B5)	10 mm	1 kg	250 mm x 176 mm	
	Large (B4)	30 mm	1 kg	353 mm x 250 mm	
	Postcards	0,295 mm	10 g	353 mm x 250 mm	90 mm x 140 mm
	Cylinders/rolled	70 mm	1 kg	Length 520 mm	
	items	70 mm	1 kg	Length 620 mm	
	Rolled addressed newspapers	70 mm	1 kg	353 mm	

### Out of standard

When articles do not conform to either the maximum mass, size or thickness, the next rate category must be applied.

### Articles smaller than 90 mm x 140 mm

The rate applicable must be charged according to the criteria for B5 or B4.

### Domestic bulk mail

### Unsorted (ordinary) bulk mail

- The service is suitable for individuals and businesses that post 100 and more domestic letters.
- Mail will only be accepted if an official payment method is used, i.e. stamps, remote meter-setting franking machine mail, postage-paid and postage-included envelopes.
- Remote meter-setting mail may only be posted at designated offices.
- Mail paid for by all other payment methods may be posted at any post office/mail centre.
- Letters must be faced and tied in bundles when handed in over the counter.

### Presorted bulk mail

- The service is suitable for businesses that post large numbers of domestic letters. The minimum volume is 1 000 and more presorted articles per consignment.
- The items must meet the relevant criteria as described in the National Bulk Mail Service Guide.
  - All articles in a consignment must -
    - originate from the same sender,
    - be identical in shape, size and mass; and
    - have the same contents.
- The articles must contain return addresses.
- Mail will only be accepted if the official payment methods are used, ie stamps, Permit Mail (only presorted bulk mail), remote meter-setting franking machine mail, postage-paid and postage-included envelopes.
- No rebates apply to letters with stamps as a payment method.
- The client must have his database checked by an official PAMSS and provide the official grading certificate with each
  posting together with the Bulk Mail Delivery Note.
- Mail must be posted at designated mail centres and mail accepting offices only.

Items larger than 353 x 250 mm, thicker than 30 mm and weighing more than 1 kg will be considered parcels.

1.2 List of postage rates and service fees payable on postal articles posted in South Africa for delivery in South Africa

New rates for domestic letters (VAT inclusive)

Stamp booklets

Stamp booklet (domestic standard)	New rate
Booklet of 10 stamps	R 22.50
Boxes of 50 (500 stamps)	R1 125.00
Boxes of 100 (1 000 stamps)	R2 250.00
Roll of 100 (100 stamps)	R 225.00
Rolls of 100 (5) (500 stamps)	R1 125.00
Rolls of 100 (10) (1 000 stamps)	R2 250.00

Volume variance discount on domestic stamp products

Product	Discount	Net Price
Boxes of 50 (500 stamps)	2%	R1 102.50
Boxes of 100 (1 000 stamps)	5%	R2 137.50
Rolls of 100 (5) (500 stamps)	2%	R1 102.50
Rolls of 100 (10) (1 000 stamps )	5%	R 2 137.50

### Ordinary mail

Product	New rate
Client's own envelope (unsorted/nonbulk)	
Small (DL) maxi	R2.25
Medium (B5)	R4.50
Large (B4)	R5.65
Cylinder/rolled items	
Cylinder/rolled items (520 mm x 70 mm)*	R5.65
Cylinder/rolled items (620 mm x 70 mm)*	R9.90
Rolled addressed newspapers	
Rolled addressed newspapers (324 mm x 70 mm)	R3.00
Postage included (prepaid) envelope (postage and cost of envelope)	
Small (C6) with and without window and self-seal envelope	R2.45
Small (DL) maxi with and without window and self-seal envelope	R2.45
Medium (B5)	R5.20
Large (C4)	R7.00
Lettergram (prefabricated)	R2.35
Postcard	
Change of address (postage paid)	R2.45
Ordinary postcard (Post Office card, postage paid)	R2.45
Client's own postcard	
Small (DL) maxi	R2.25
Medium (B5)	R4.50
Large (B4)	R5.65

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Advertising mail/Magmail (ordinary mail)	
[minimum 1 000 items per category, per consignment]	
Small (DL) maxi	R1.85
Medium (B5)	R3.20
Large (B4)	R4.80
Addressed Promotional mail	
[minimum 1 000 items per category, per consignment]	
Small (DL) maxi	R2.00
Medium (B5)	R3.30
Large (B4)	R4.85

# Postage included envelopes discount

Postage included envelopes bought in bulk	Discount on postage
250 - 499	1%
500 - 9 999	2%
10 000 - 19 999	3%
20 000 - 49 999	4%
50 000 upward	Special discounts must be fully motivated by Sales. To be
	determined by Head Office (motivation needed)

### Fastmail

Product	New rate
Client's own envelope	
Small (DL) maxi	R3.70
Medium (B5)	R8.70
Large (B4)	R10.50
Cylinder/rolled items	
Cylinder/rolled items (520 mm x 70 mm)*	R8.95
Cylinder/rolled items (620 mm x 70 mm)*	R10.75
Addressed rolled newspapers	
Addressed rolled newspapers	R8.70
Postage included (prepaid) envelope (postage and cost of envelope	)
Small (DL) maxi with or without window	R3.90
Medium (B5)	R9.35
Large (C4)	R11.05
Large (B4)	R11.65
Client's own postcard	
Small (DL) maxi	R3.70
Medium (B5)	R8.70
Large (B4)	R10.50
Advertising mail and Magmail (Fastmail) - bulk mail only (minimum	
1 000 items per category)	
Client's own envelope	
Small (DL) maxi	R3.70
Medium (B5)	R8.70
Large (B4)	R10.50

### Infomail

(unaddressed mail)

Product	New rate
Pamphlets	
Local (within Post Office region)	
Box	R0.10
Street delivery	R0.10
National	
Box	R0.15
Street delivery	R0.15
Brochures	
Local (within Post Office region)	
Box	R0.15
Street delivery	R0.20
National	
Box	R0.25
Street delivery	R0.30

Trade samples	
Local (within Post Office region)	
Box	R0.20
Street delivery	R0.20
National	
Box	R0.35
Street delivery	R0.35
Household circulars	
Local (within Post Office region)	
Box	R0.25
Street delivery	R0.30
National	
Box	R0.35
Street delivery	R0.35
Area newspapers (unaddressed)	
Local (within Post Office region)	
Box	R0.20
Street delivery	R0.20
National	
Box	R0.35
Street delivery	R0.35

# Business Reply Service

Product	Rate
New licence	R160.85
Renewal of licence (annually)	R160.85
Ordinary mail (service fee)	
Small (DL) maxi	R2.40
Medium (B5)	R4.75
Large (B4)	R5.95
Parcel (excludes postage)	R4.75
Cylinder (postage and handling fee)	
520 mm x 70 mm	R5.95
620 mm x 70 mm	R10.30
Fastmail (handling fee)	
Small (DL) maxi	R3.90
Medium (B5)	R8.95
Large (B4)	R10.75
Cylinder (postage and handling fee)	
520 mm x 70 mm	R9.05
620 mm x 70 mm	R11.05

Number of BRS articles returned	Discount per response item
5 000 up to 10 000	R0.03
10 001 up to 20 000	R0.04
20 001 up to 30 000	R0.06
30 001 up to 40 000	R0.07
40 001 up to 200 000	R0.10
200 001 up to 400 000	R0.12
400 001 up to 600 000	R0.15
600 001 up to 800 000	R0.17
800 001 up to 1 000 000	R0.21
1 000 001 and up	R0.23

# Registered letter (with insurance option) including postage

Product	Service fee
Small (DL) maxi	R15.85
Medium (B5)	R18.15
Large (B4)	R19.30
Postage-included registered envelope	R17.60
Compulsory registration	R28.50

# Insurance fee (for registered letters)

Item value	Service fee	
Up to R100,00	Free	
Up to R250,00	R11.15	
Up to R500,00	R22.70	
Up to R1 000,00	R45.55	
Up to R1 500,00	R67.80	
Up to R2 000,00	R90.55	

### Advice

Product	Service fee
Proof of delivery	R24.10
Advice of delivery (AR card)	R4.95
Acceptance slip	Free

# Franking machine licences

Product	Service fee	
New licences	R175.80	
Transfer of licence	R175.80	
Renewal of licence (annual)	R128.40	
Spoiled impression fee		
(per 100/portion of these)		
Small (DL) maxi	R20.10	
Medium (B5)	R25.35	
Large (B4)	R31.40	

## Other service fees

Туре	Rate
Exchange of one denomination of postage stamp or postal stationery article for another	Five per cent of the value of the stamps or stationery item with a minimum charge of R2.25
Enquiry about letters and parcels (all services)	Free of charge
Acceptance of a domestic postal article after closing of mail (all postal articles)	R12.10

### Faxmail

	Rate
Per page (local)	R5.35
Per page (national)	R6.80
Per page (international)	R19.95
Counter delivery (post office to post office)	Free
Delivery by ordinary mail (optional)	R2.45
Delivery by Fastmail (optional)	R4.00
Counter delivery (private fax to post office)	R3.80

### New service

Product	Category	Rate
Registered with insurance option	Interception of registered article	R10.55

#### Postage included postcards

Postcards bought in bulk	Discount Given
5 000 to 9 999	1%
10 000 to 14 999	1.5%
15 000 to 19 999	2%
20 000 and more	2.5%

### 1.3. Domestic parcel service

This service is available at all post offices.

Counter to counter	R28.35 for the first kilogram
	R3.80 for each additional kg

#### A parcel means:

Any postal item larger than 250 x 353 mm and/or thicker than 30 mm and/or weighing more than 1 kg will be considered a parcel. However, the EconoParcel specifications (the old C3) differ:

Maximum thickness:	100 mm
Maximum mass:	1 kg
Size:	458 mm x 324 mm

Insurance is an optional extra. The client has the option of insuring the ordinary parcel at a rate of two per cent of the declared value up to a maximum of R5 000 with a minimum rate of R2,00 per parcel.

ſ	Product	Rate
	Econoparcel (C3)	R17.05 per parcel

### 1.4 International mail

International letter and parcel services are available worldwide, either by airmail or surface mail. These services may be accessed by posting either at post offices or by posting in street posting boxes. The available range of services includes:

Product	Description
Aerogrammes	Special prepaid air-mail letters consisting of one lightweight folded sheet of
	paper that can be sealed. No enclosures are permitted
Postcards	Convenient conveyance of unenclosed messages and greetings
Small letters	Consists of private and business letters up to 50 g and no bigger than 120 x 235 x 5 mm
Medium letters	Consists of private and business letters up to 250 g and no bigger than 250 x 176 x 10 mm
Large letters	Consists of private and business letters up to 300 g and no bigger than 353 x 250 x 30 mm
Small parcels	For small quantities of low-mass goods under 2 kg at a lower rate and with simpler customs declarations than for large parcels
Large parcels	For the conveyance of goods and material up to 30 kg. The maximum mass differs from country to country.
Registered mail	A separately streamed service with added security for letter post items
Direct publishers bags	The economical conveyance by air mail or surface mail of printed matter to
(M Bags)	the same addressee at the same address. A minimum rate for 5 kg applies
	to each bag. The mass of each item in the bag must not be more than 2 kg.

### Special value-added services

Value can be added to basic international mail services by buying additional value-added services. These include express delivery, registered, insured and advice-of-delivery (AR) options. As these add-on services are not available to some countries or for some categories of mail, enquiries should be made at post offices to find out if they are available for your purposes. Insured and registered items must be posted at post office counters and not in street post-boxes.

### International reply coupons

The international reply coupon service enables customers to repay the postage on a reply from a correspondent abroad. Coupons sent abroad may be exchanged for one or more postage stamps representing the minimum postage pre-payable on an air-mail letter. The coupons cost R17.85 and are available at post offices.

### **Exchange control regulations**

Exchange control regulations apply equally to postal items as they do to other exports. Generally, items of a value of more than

R1 000, 00 require specific export documents to be completed. Details are available at post offices.

#### **Customs declarations**

The type and extent of customs declarations are regulated by the statutes of the Universal Postal Union and the requirements of destination countries. The following basic requirements are stipulated for the various mail categories.

ARTICLE/CONTENTS CATEGORY	CUSTOMS DOCUMENTATION REQUIRED						
Letter post items	and small parcels						
etters not containing merchandise, aerogrammes, greeting No customs documentation is required cards and postcards							
Letters and letter packets containing merchandise or goods, printed matter consignments and small parcels up to 2 kg with contents <b>under</b> R2 000 in value	Attach a fully completed CN22 green customs sticker						
Letters and letter packets containing merchandise or goods, printed matter consignments and small parcels up to 2 kg with contents <b>over</b> R2 000 in value	Attach customs forms appropriate to the country of destination. Consult the list overleaf or check with your local post office for details						
Direct publishers bags (M Bags)							

Up to R2 000 in value	Attach a fully completed CN22 sticker						
Over R2 000 in value	Attach CN22 and CN23						
	Large parcels (parcels over 2 kg)						
All large parcels	CN23, CP71 or PP4 as required for individual destinations. Consult the list overleaf or check with your local post office for details						

Category	Air mail		Surface Mail		Maximum size	Maximum thickness	Minimum mass	Maximum mass	
	Southern Africa	Rest of world	Southern Africa	Rest of world					
Aerograms (per item)	3.45	3.45			120X235 mm	No enclosures permitted		10g	
Postcards (per item)	4.60	4.60	2.80	2.80	_120x235 mm	Must not be	Must not be enveloped		
Small letters (per item)	4.05	5.40	3.50	4.55	120x235 mm	5mm		50g	
Medium letters (per item)	15.05	18.00	12.10	13.70	250x176mm	10 mm		250g	
Large letters (per item)	23.35	30.65	19.05	20.50	353x 250mm	30mm		300g	
Small parcels (per 100 grams)	13.15	23.30	10.20	11.70	Length, width an 900 mm, nor the to exceed 600m	2Kg			
Direct publishers bags (per kg)	50.10	143.30	25.05	30.05	Length + girth no 2m maximum lei exceed 1.05m	20Kg			
Registration fee (per item)	21.55	21.55	21.55	21.55					
Express delivery fee (per item)	24.35	24.35	24.35	24.35					
International reply coupon IRC020001	17.85	17.85	17.85	17.85					

### Letter post rates \* (all prices shown in Rand)

### Value-added services

Category	Air mail		Surface mail			
	Southern Africa	Rest of world	Southern Africa	Rest of world		
Registration fee	21.55	21.55	21.55	21.55		
Registration- M BG	21.55	21.55	21.55	21.55		
Express delivery fee	24.35	24.35	24.35	24.35		

Note: International letter post products have no insurance option and may only be registered.

\* Enquire at your local post office for details of any service suspensions.

# Angola, Botswana, Burundi, Comoros, Congo (Dem Rep), Congo (Peoples Rep), Gabon, Kenya, Lesotho, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Réunion, Rwanda, Seychelles, Swaziland, Tanzania, Uganda, Zambia and Zimbabwe.

\*\* If in roll form, length plus twice the diameter not to exceed 1 040 mm, nor the greatest dimension to exceed 900 mm \*\*\* A minimum rate for 5 kg applies

Large parcel rates\* (all prices shown in Rand)

PARCEL CH	PARCEL CHARGING ZONE			SURFACE MAIL		
	Zone Coverage	Rate per parcel	Plus rate per 100g or part thereof	Rate per parcel.	Plus rate per 100g or part thereof	
Zone A	Botswana, Comoros, Kenya, Namibia, Seychelles, Swaziland, Ascension and St Helena	84.50	2.60	80.25	1.00	
Zone B	Angola, Lesotho, Madagascar, Mozambique, Réunion, Rwanda, Uganda, Zambia and Zimbabwe	124.70	3.25	124.65	2.05	
Zone C	Northern Africa and the Middle East. Major destinations in this zone include Israel, Nigeria, and Ghana.	124.65	11.65	116.10	3.25	
Zone D	Europe, Russian Federation and former USSR states. Major destinations in this zone include Austria, Germany, Great Britain, France, Italy, Netherlands and Switzerland.	128.95	10.65	121.80	2.30	
Zone E	Americas and the Caribbean (except Canada). Major destinations in this zone include the United States of America.	96.00	16.60	96.00	3.70	
Zone F	Asia Pacific and Canada. Major destinations in this zone include Australia, Canada, China, Japan and New Zealand.	91.65	14.90	89.60	2.25	

# An expanded list of the countries and their charging zones is provided overleaf together with information concerning customs documentation required for those countries. Information concerning countries not listed can be obtained from your local post office.

### Charging zones for letters and parcels and customs documentation requirements for parcels

### Charging zones for letters and parcels and customs documentation requirements for parcels

COUNTRY		DNES	CUSTOMS DOCS FOR PARCELS	COUNTRY	Z	ONES	CUSTOMS DOCS FOR PARCELS	COUNTRY	ZONES		CUSTOMS DOCS FOR PARCELS
	Letter post	Parcel post			Letter post	Parcel post			Letter post	Parcel post	
Afghanistan	ROW	F	CN23 CP71	Georgia	ROW	D	CN23 CP71	Nigeria	ROW	С	PP4
Algeria	ROW	C	CN23 CP71	Germany	ROW	D	CN23 CP71	Norway	ROW	D	CN23 CP71
Albania	ROW	D	CN23 CP71	Ghana	ROW	С	PP4	Oman	ROW	C	PP4
Angola	SA	В	CN23 CP71	Great Britain	ROW	Ð	PP4	Pakistan	ROW	F	CN23 CP71
Andorra	ROW	D	CN23 CP71	Greece	ROW	D	CN23 CP71	Panama	ROW	E	CN23 CP71
Antigua/Bar	ROW	E	PP4	Grenada	ROW	E	PP4	Papua N G	ROW	F	PP4
Armenia	ROW	D	CN23 CP71	Guatemala	ROW	E	CN23 CP71	Paraguay	ROW	E	CN23 CP71
Argentina	ROW	E	CN23 CP71	Guinea Bissau	ROW	С	CN23 CP71	Peru	ROW	E	CN23 CP71
Ascencion	ROW	c	PP4	Guinea Rep	ROW	С	CN23 CP71	Phillipines	ROW	F	PP4
Austria	ROW	D	CN23 CP71	Guyana	ROW	E	PP4	Poland	ROW	D	CN23 CP71
Australia	ROW	F	PP4	Haiti	ROW	E	CN23 CP71	Portugal	ROW	D	CN23 CP71
Azerbaijan	ROW	D	CN23 CP71	Hawaii	ROW	E	PP4	Qatar	ROW	С	PP4
Azores	ROW	D	CN23 CP71	Honduras	ROW	E	CN23 CP71	Reunion	SA	В	CN23 CP71
Bahamas	ROW	E	PP4	Hong Kong	ROW	F	PP4	Romania	ROW	D	CN23 CP71
Bahrain	ROW	c	PP4	Hungary	ROW	Þ	CN23 CP71	Russia	ROW	þ	CN23 CP71
Bangladesh	ROW	F	CN23 CP71	Iceland	ROW	þ	CN23 CP71	Rwanda	SA	В	CN23 CP71
Barbados	ROW	E	CN23 CP71	India	ROW	F	CN23 CP71	Samoa West	ROW	F	PP4
Belize	ROW	E	PP4	Indonesia	ROW	F	CN23 CP71	SaoTome	ROW	C	CN23 CP71
Belgium	ROW	D	CN23 CP71	Iran	ROW	F	CN23 CP71	Saudi Arabia	ROW	c	CN23 CP71
Belorussia	ROW	D	CN23 CP71	Iraq	ROW	F	CN23 CP71	Senegal	ROW	c	CN23 CP71
Benin	ROW	С	CN23 CP71	Ireland	ROW	p	PP4	Seychelles	SA	A	PP4
Bermuda	ROW	E	PP4	Israel	ROW	c	CN23 CP71	Sierra Leone	ROW	c	PP4