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GENERAL NOTICE

NOTICE 1418 OF 2008

**INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA
SOUTH AFRICAN POST OFFICE LICENCE – REALIGNED WITH ICASA
AMENDMENT ACT AND POSTAL SERVICE AMENDMENT ACT**

The Independent Communications Authority of South Africa (“ICASA”) hereby gives notice that it has realigned the current South African Post Office licence with the ICASA Amendment Act and Postal Service Amendment Act. The realigned licence is attached hereto and it is also available at ICASA library at Block D, Pinmill Farm, no. 164 Katherine Street, Sandton, Johannesburg during the hours 10h00 to 16h00 **OR** on the Authority’s website: www.icasa.org.za

**PARIS MASHILE
CHAIRPERSON
ICASA**



Independent Communications Authority of South Africa

Pinnill Farm, 164 Katherine Street, Sandton
Private Bag X10002, Sandton, 2146

SAPO LICENCE

No. 2008/005477/06

GRANTED

TO

THE SOUTH AFRICAN POST OFFICE

FOR THE PROVISION OF

RESERVED POSTAL SERVICES

SIGNED FOR AND ON BEHALF OF THE INDEPENDENT COMMUNICATIONS

AUTHORITY OF SOUTH AFRICA

AT SANDTON ON THIS 20TH DAY OF OCTOBER 2008

A handwritten signature in black ink, appearing to read 'Paris Mashile', written over a horizontal line.

Paris Mashile
Chairperson

Schedule 1

1. DEFINITIONS

Unless otherwise indicated, all words and phrases have the meaning ascribed to them in the Postal Services Act 1998 (Act No 124 of 1998);

“**Act**” means the Postal Services Act of 1998 (Act no 124 of 1998);

“**Authority**” means the Independent Communications Authority of South Africa established by the ICASA Act, 2000 (Act No. 13 of 2000);

“**Basic letter**” means a letter, postcard, printed matter, small parcel and other postal articles of the type covered from time to time in Schedule one (1) of the Act;

“**Basic letter service**” means the delivery of basic letters to households at their street letter boxes address boxes, and private bags;

“**Business day**” means a working day, including Saturday, Sunday and public holiday;

“**CPIX**” means the Consumer Price Index;

“**Delivery point**” means an address where basic letters are delivered;

“**Delivery point roll-out**” means the delivery points to be rolled out in the Republic as set forth in Schedule two (2) of this licence;

“**Financial year**” means the period commencing from 01 April of each Calendar year for 12 months ending on the last day of March.

“**ICASA Act**” means the Independent Communications Authority of South Africa Act, (Act No. 13 of 2000);



"Independent auditor" means an independent organisation or person appointed by the Authority to audit the results of the independent monitor for the purposes of this license;

"Independent monitor" means an independent organisation or person appointed by the Authority to undertake monitoring of the achievement by the Licensee of the service performance standards for the purposes of the licence;

"Inspector" means a person appointed in terms of section 17F of the ICASA Act;

"Mail collection point" means any structure where an addressee can collect mail at any time;

"Minimum percentage" means the minimum percentage in respect of the service performance standards set forth in Schedule six (6) of this licence;

"Minister" means Minister responsible for Communications;

"Post box" means the receptacle at a post office or any other structure where mail can be collected by the addressee;

"Price cap" means the maximum percentage by which tariffs in respect of any year may be increased;

"Retail Outlet" means an outlet at which customers receive basic postal services, made available by the Licensee;

"Retail outlet rollout" refers to the roll-out set out in Schedules two (2) to eight (8) of this licence

"Roll-out auditor" means an independent organisation or person appointed by the Authority to verify the extent of the achievement by the Licensee of the delivery point roll-out and the retail outlet roll-out for the purposes of the licence;



"Serviced areas" means areas where there are postal services provided by the licensee within 3 km and/or where one postal outlet services up to 10 000 inhabitants.

"Service performance standards" means the service performance standards set forth in Schedule seven (7) of this licence;

"Street addresses" means premises in the Republic which have been assigned a number and name by the relevant municipal authorities;

"Street delivery" means the delivery of basic letters and notifications to a street letter box or site;

"Street letter box" means a receptacle provided and installed by a recipient of basic letters and notifications on the street frontage of the person's property, bearing the number of the house in question, and in which the basic letters and notifications can be inserted;

"Target" means the target as set out in schedules two (2) to eight (8) of this licence;

"Under serviced area" means any area where a person has to walk more than 3 km to access a postal services or where one postal outlet services more than ten thousand (10 000) inhabitants;

"Virtual addresses" means a temporary post box number allocated to a customer to collect basic letters until such time that a post box can be allocated.



2. LICENSEE

The Licence is issued to:

- 2.1 **Name of Company/Entity:** The South African Post Office Limited.
- 2.2 **Shareholders:** The Government of the Republic of South Africa.
- 2.3 **Ownership held by persons from Historically Disadvantaged Groups:** Not applicable.

3. CONTACT DETAILS

- 3.1 The contact person for the Licensee shall be:

- 3.1.1 Name: Ms Mmapeu Manyaka
- 3.1.2 Tel: (012) 401 8008
- 3.1.3 Fax: (012) 401 7755
- 3.1.4 Cell: 082 335 0072
- 3.1.5 Email: mmapeu.manyaka@postoffice.co.za

- 3.2 Should the Licensee propose to replace the person so designated, the Licensee shall notify the Authority in writing within seven (7) days after appointing the new designated person.

4. NOTICES AND ADDRESSES

The Licensee chooses the following addresses as its principal addresses:

- 4.1 Postal Address: PO Box 10000
Pretoria
0001
- 4.2 Physical Address: 497 Schubart Street
Pretoria Central
0002



5. SERVICE NAME:

South African Post Office

6. GEOGRAPHIC COVERAGE AREA:

National

7. OBLIGATIONS:**7.1 PAYMENT OF LICENCE FEES**

The Licensee must pay an annual licence fee of 0.55% of the Licensee's audited annual turnover. The payment must be made within ninety (90) days of the end of each financial year.

7.2 TRANSFER OR CESSION OF A LICENCE

7.2.1 The Licence must not be transferred and/or ceded to any person except in terms of a prior written approval by the Authority.

7.2.2 No ownership interest in and/or control of the Licensee may be transferred or assigned to any person except with the prior written approval of the Authority.

7.3 EXCLUSIVITY OF RESERVED POSTAL SERVICES

7.3.1 The licensee shall provide reserved postal services on an exclusive basis subject to clause 7.3.2 of this licence.

7.3.2 The period of exclusivity to provide reserved postal services is subject to review by the Minister in terms of section 16(8) of the Act.

7.4 UNIVERSAL POSTAL SERVICE

7.4.1 Notwithstanding provisions of Section 8(1) (f) of the Act, the Licensee must, in terms of the schedules two (2) to eight (8) of this licence:

- (a) extend the services such as the basic letter services to all under serviced areas,
- (b) provide retail outlets at which customers can mail basic letters and other postal items taking into account the population size and mail volumes of particular areas,
- (c) provide mail collection points which are accessible,
- (d) provide and roll out virtual addresses where there are no available post box facilities; provided that the Licensee must within a maximum period of twelve (12) months convert such virtual addresses to post boxes or street addresses,
- (e) ensure that there are sufficient retail outlets in the under serviced areas ,
- (f) improve service performance standards,
- (g) provide basic letter services at charges approved by the Authority,
- (h) provide adequate facilities for the receipt from the dispatchers of basic letters,
- (i) sell postage stamps,
- (j) accept and deliver Cash on Delivery (COD) items, insured parcels, ordinary parcels, registered letters (with an insurance option) and signature on delivery (SOD) items,
- (k) issue and pay money orders,
- (l) must render the reserved postal services by way of vending machines or other devices.



7.4.2 The Licensee shall not:

- (a) differentiate in the provision of services between serviced areas and under serviced areas;
- (b) discriminate in the discounts afforded to mail users;
- (c) discriminate against any person in respect of the provision of the reserved postal services.

7.4.3 The Licensee must roll out to the serviced and under serviced areas.

7.5 DETERMINATION OF TARGETS IN REGARD TO DELIVERY POINT ROLL-OUTS AND RETAIL OUTLET ROLL-OUTS

The Licensee must draw up a sustainable programme for a period which will be reviewed annually by the Authority from the beginning of April 2008 for the delivery point roll-outs and retail outlet roll-outs in the Republic, as well as the development of the reserved postal services.

7.6 TARIFFS

7.6.1 The Authority determines the price cap and any such determination is binding upon the Licensee.

7.6.2 The Authority may for the purposes of determining the price cap, in addition require for the deduction of a productivity factor to encourage the licensee to become more efficient, and may permit the addition of a factor to cover the capital expenditure to be incurred by the licensee in achieving the universal postal service.

7.6.3 The manner for determining the price cap shall be published in the regulations. In the event the Authority decides to prescribe a different methodology for determining tariffs other than the price cap, such



amendments shall be made in terms of regulations.

7.6.4 The Licensee must submit in writing to the Authority, tariffs it proposes for the forthcoming financial year in respect of reserved postal services as prescribed by regulations.

7.6.5 The Authority may require the Licensee to make oral submissions, concerning annual adjustments/changes in the tariffs.

7.6.6 For the purposes of enabling the Authority to determine the annual tariff, the Licensee must furnish the Authority with the following information on request:

- (a) the cost structures of the Licensee;
- (b) steps taken by the Licensee during the preceding period to reduce costs;
- (c) capital expenditure the Licensee intends to deploy in any one financial period;
- (d) any profit the Licensee may have generated from the reserved postal services;
- (e) the proposed pricing for new products forming part of reserved postal services to be introduced by the Licensee including a detailed analysis of the proper costing for such new products; and
- (f) any other information that the Authority may require the Licensee to provide.

7.6.7 If the Licensee grants discounts on tariffs to the public, the Licensee must publish the schedule of discounts at least two months prior to them becoming effective.



7.6.8 The Licensee shall not be entitled to re-categorise or make any changes to tariffs for reserved postal services without the written approval of the Authority.

7.6.9 The Licensee shall not finance unreserved postal services from revenues or profits gained from reserved postal services. In this regard the Licensee must:

- (a) keep proper costing systems for both reserved and non reserved postal services;
- (b) prepare management accounts separately;
- (c) prepare in respect of each financial year, cost accounts on a historic cost basis for both reserved postal services and non reserved postal services;
- (d) send a copy of each of such accounts to the Authority within six (6) months of the end of the Licensee's financial year; and
- (e) submit to the Authority in respect of each financial year, an audited financial statement .

7.6.10 The licensee may finance reserved postal services from revenues or profits gained from unreserved postal services.

7.7 POSTAGE STAMPS

7.7.1 The Licensee must:

- (a) issue postage stamps upon payment of the applicable postal charges and may not assign this obligation to any other third party without first obtaining the Authority's written approval.
- (b) issue postage due labels and any other labels for the collection of unpaid charges or for denoting postage and may not assign



this obligation without first obtaining the Authority's written approval

- (c) issue postage stamps that project the image of the Republic and its people and depict amongst others themes of national and international interest

7.7.2 The Licensee must:

- (a) archive in suitable storage conditions and display in its museum such number of each new stamp and issue or postage due label or other type of new philatelic material as agreed to with the Authority;
- (b) present to the Authority proof or progressive samples of any new stamp issue;
- (c) take appropriate steps to store in suitable conditions and preserve the original designs for postage stamps and postage due labels whether in the museum or in the archives.
- (d) store duplicate copies of original designs at a remote site, the whereabouts of which must be known by the Authority and the curator of the museum. No such original designs may be lent to any person or for art shows unless:
 - (i) a written undertaking is obtained from such person that the original design, whilst in his/her possession (which will not be for a period longer than 6 (six) months) is sufficiently insured. Such person may be required to pay a rental; and
 - (ii) if displayed at art shows, proper measures have been taken by the borrower for the safety of the original design.



- (e) ensure that printing plates of any new postage stamps issues are stored in suitable conditions by the printer for possible re-issues of a series of postage stamps.
- (f) destroy the printing plates when no longer required;
- (g) grant access to the Authority to the philatelic archives of past stamp-issues relating to the Republic or other philatelic material or original designs kept in the archives or museum;
- (h) ensure that there is a proper security in connection with the printing and storing of postage stamps.

7.8 REMOTE METER SETTING FRANKING MACHINES

The Licensee must:

- (a) appoint approved/accredited suppliers to sell and issue remote meter setting franking machines to users; and
- (b) formulate and apply a set of rules and policy for the issue of remote meter setting franking machines and inform the Authority in writing thereof.

7.9 POSTAL SECURITY AND CONFIDENTIALITY

7.9.1 The Licensee must maintain security and confidentiality of the basic letters and any other postal articles, in all activities carried out in connection with the reserved postal services.

7.9.2 Sealed postal items may only be opened by persons authorised to do so by the Licensee.

7.9.3 The licensee may use its database of addresses for commercial gain, provided that the Licensee does not breach the terms and conditions of its licence.



7.10 COMPLIANCE WITH INTERNATIONAL COMMITMENTS

7.10.1 The Licensee must comply with all international commitments to which the Republic has bound itself or may bind itself in the future, in the sphere of postal services.

7.10.2 The Licensee must exercise its rights and powers and perform its duties and obligations under the Licence, in a manner which is consistent with any other international commitment to which the Republic may be party to currently or in future.

7.10.3 The Licensee must cooperate with the Authority to exchange the necessary expertise and information in the commercial and technical sphere required in respect of the Universal Postal Union or the Pan African Postal Union or the South African Development Community, on which the Republic or the Licensee is represented or to which it wishes to make representations.

7.10.4 The Licensee may not levy any charge, pursuant to clause 7.11.3 above, on the Authority or government in respect of the expertise or information provided.

7.10.5 The Licensee must provide mail services to and from other postal administrations in accordance with the rules and regulations agreed upon by the Universal Postal Union, regarding the operation of international postal services.

7.11 OTHER DUTIES OF THE LICENSEE

The Licensee must in addition to the other obligations imposed in terms of this Licence:



- (a) furnish the Authority with such reports as the Authority may require from time to time.
- (b) allow the Authority reasonable access to its books and records during business hours as the Authority may require for the purpose of exercising the functions assigned to it by the Act.

7.12 FILING OF CONTRACTS

7.12.1 Where the Licensee concludes a contract with any other operator/ licensee, same must be filed with the Authority within thirty (30) days from the date the contract was concluded.

7.12.2 The Licensee must file with the Authority the full details of all strategic agreements concluded by the Licensee with other postal authorities within thirty (30) days from the date the contract was concluded.

7.12.3 Any agreements concluded by the Licensee with other postal authorities prior 1 April 2000, must be filed with the Authority within fifteen (15) days of the date upon which this Licence is formally issued.

7.13 CONTRACTS WITH THIRD PARTIES TO PROVIDE LICENSED SERVICES

Subject to the provisions of clause 7.7.1, the Licensee may enter into any agreement with third parties with the intention to provide services under this licence.



7.14 USE OF INFRASTRUCTURE

The Licensee must consult with the Authority regarding the fee to be levied to other service providers in the utilisation of its infrastructure for the provision of reserved postal services.

7.15 PENALTIES

Failure by the Licensee to comply with its licence terms and conditions constitutes an offence and is liable to a penalty in terms of the ICASA Act and underlying statutes.



SCHEDULE 1 - DELIVERY POINT ROLL-OUT FOR THE PERIOD FROM THE COMMENCEMENT DATE TO 30 SEPTEMBER 2000

Type of delivery		Street Delivery		Post Boxes		Total	
		Targets		Targets		Targets	
Central Provinces	2000-09-30	31000		42360		73360	
	2001-09-30	43396		135400		178796	
	2001-09-30	30994		192250		223244	
Eastern Cape	2000-09-30	45012		73150		116162	
	2001-09-30	15022		2941500		306522	
	2002-09-30	10016		366650		376666	
KwaZulu/Natal	2000-09-30	28204		203600		231804	
	2001-09-30	31595		223500		255095	
	2002-09-30	0		311450		311450	
Northern Region	2000-09-30	25757		251600		277357	
	2001-09-30	10073		386200		396273	
	2002-09-30	7620		651700		659320	
Western Cape	2000-09-30	59817		10000		68817	
	2001-09-30	53016		150		53166	
	2002-09-30	53017		150		53167	
Wits	2000-09-30	52500		84000		136500	
	2001-09-30	59998		78150		138148	
	2001-09-30	60003		100250		160253	
Total	2000-09-30	241290		664710		90600	
	2001-09-30	213100		1114900		1328000	
	2001-09-30	161650		1622450		1784100	
						4018100	

SCHEDULE 2 - UNDERSERVED AREAS

CENTRAL PROVINCES REGION

CONVENTIONAL TYPE POST OFFICES (72)

ATAMELANG	IKAGENG	MERAFONG	POELONG	VAAL REEF
BOTSHABELO	ITSOENG	MMABATHO	POKWANI	WELTRIX
BRONVILLE	JOUBERTON	MODIMOSANA	PUDIMOE	WENAKKER
DIJONG	KAGISANONG	MOKODUMELA	RADITHUSO	WIEGANDIA
DIKGAKENG	KRAAIPAN	MONTSHIWA	RAMAHUTSI	WITSIESHOEK
DINGLETON	LENGAU	MOROKWENG	RATSHIDI	WRENCHVILLE
DINOKANA	LERATO	MOTHIBISTAT	RHENOSTERKRAAL	ZAMDELA
FLAMWOOD	LIPHAKOENG	MOTSETHABONG	SALANG	ZUIPING
FLORIANVILLE	MABESKRAAL	MOTSWEDI	SELOSESHA	
GA-RAPULANA	MADIBOGO	MUZIMUHLE	STEINKOPF	
GALESHEWE	MADIKWE	NORLIM	TAMPOSTAD	
GANYESA	MAFIKENG	NLAFATSONG	TAUNG	
GA-SEHUNELO	MANGAUNG	ORANJEKRUIN	TAUNG STATION	
GLEN HARMONY	MANKURWANE	PAMPIERSTAD	THABA NCHU	
HEIDEDAL	MATLOSANE	PESCODIA	THERONVILLE	
HEUNAAR	MAZANZELE	PHUTADITJHABA	TLHAKGAMENG	

POSTPOINTS (4)

BATHLARO	KANANA	KENWORTH	MANNY'S
POSTAL AGENCIES (141)			
BAKOLOBENG	DAANTJIESRUS	GARAGAMS	KILDARE
BAMAAGA	DERDEPOORT	GASEFAMUJETS	KOKHOMENG
BAMARE-A-PHOGOLE	DEBENG	GATA-LWA-TLOU	KOMAGGAS
BASEBO	DIKHOTHATSO	GERDAU	KOPELA
BATAUNG	DIKHUTING VILLAGE	GOPANE	KOTZERUS
BODIBE	DIQHOBONG	HONDEKLIPBAAI	KUBOES
BONA-BONA	DISANENG	HUHUDI	KUNANA
BOSKOP	DITHAKONG	IKETSETSENG	LEKGOPHUNG
BOTHITHONG	DITHAKWANENG	IKGOMOTSENG	LEKKERSING
BOTJHABA-TSATS	DOMINIONVILLE	JENN HAVEN	LEKOKO
BRAKLAAGTE	DRY HARTS	KALAFI	LEKUNG
BUFFELSRIVIER	DWARSBERG	KAMDEN	LOGAGENG
CAMPBELL	EKSTEENFONTEIN	KAMIESBERG	LONGLANDS
CAROLUSBERG	ENSELSRUST	KAYAKULU	LOSASANENG
CASSEL	FADIMEHANG	KGOGOLE	LOTLHAKANE
COKOYANE	GA-MOGOLODIKE	KGOMOTSO	LOUISVALE
CONCORDIA	GA-MOPEDI	KHUNOTSOANE	MABAALSTAD
METSIMATSHO	NIEKERKSHOOP	SILKAATSKOP	MEQHELENG
MIGA	NTSWELETSSOKU	SILWERKRANS	MATLAPANENG
MMAMUTLE	OKIEP	SOEBATSFONTEIN	MATSHENG
MMANKAIPAYA	ONSEEPKANS	SOUTHEY	MATWABENG
MMASEBODULE	OPPERMANS	SQUARE DEAL	

MODIMOLA
 MODIMONG
 MOKGATSI STAT
 MOKGATLHA
 MOKGOLA
 MOLATEDI
 MOLELEMA
 MONNAMME
 MONOTSHA
 MOTSEKI
 MOTLHABENG
 MOTSWEDING
 MYRA
 NABABEEP

PELLA
 PHOMOLENG
 PICONG
 POSTDENE
 PUANA
 RAMATLABAMA
 RODENBECK
 ROOIFONTEIN
 ROOIGROND
 SAAIPLAAS MIINE
 SEKHING
 SESHIBITWE
 SETLAGOLE
 SHALENG

SUMMERFIELD
 SUPINGSTAD
 SWAARFONTEIN
 THEBA PHATSHWA
 TSEUGE
 TSETSE
 TSHESENG
 TSHIDILAMOLOMO
 TSOA,E
 UTLWANANG
 VRISCHGEWAAGT
 WITKLEIGAT
 WRENCHVILLE

EASTERN CAPE REGION

CONVENTIONAL TYPE POST OFFICES (102)

ALICE
 BALFOUR (CAPE)
 BERLIN
 BETHELSDORP
 BISHO
 BITYI
 BIZANA
 BLIKANA
 BLYTHSWOOD

ELLIOTDALE
 ENGCOBO
 EZIBELENI
 FLAGSTAFF
 FORT HARE
 FORT MALAN
 GAMBDEVILLE
 GELVANDALE
 GQEBERHA

KWADWESI
 KWANOBUHLE
 KWAVUKILE
 LADY FRERE
 LIBODE
 LINGELIHLE
 LUSIKISIKI
 MADEIRA STREET UTA
 MAGADLA

MSOBOMVU
 MT FLETCHER
 NCORA
 NDABAKAZI
 NEMATO
 NEW BRIGHTON
 NGQUELENI
 NGWENYATHI
 NQAMAKWE

REDOUBT
 RIVERSIDE
 RODE
 SALTVILLE
 SCHAUDERVILLE
 SEYMOUR
 SHAWBURY
 ST CUTHBERT'S
 ST MARK'S

BOLOTWA	HERSCHEL	MALUTI	NTABATHEMBA	ST MATTHEWS
BUTTERWORTH	HOLY CROSS	MDANTSANE	NTLAZA	STAFFORD'S POST
CALA	IDUTYWA	MFUNDISWENI	PALMERTON	STERKSPRUIT
CHATTY	ILINGE	MICHAUSDAL	PALMIETFONTEIN	SULENKAMA
CLARKEBURY	ILITHA	MIDDLEDRIFT	PEDDIE	TABANKULU
COFIMVABA	JOE SLOVO	MLUNGISI	PEFERVILLE	THE DUNCAN VILLAGE
COGLAN	KEISKAMMAHOEK	MOTHERWELL	PHAKAMISA	TOMBO
DEBE NEK	KENTANI	MOUNT AYLIFF	PORT ST JOHNS	TSOLO
DIMBAZA	KOHO	MOUNT FRERE	QAMATA	TSOMO
DUKATHOLE	KROONVALE	MQANDULI	QUMBU	UMTATA
UMZIMKHULU				
UNITRA				
VIEDGESVILLE				
WHITTLESEA				
WILLOWVALE				
ZWELITSHA				
ZWIDE				

POSTPOINTS (2)

UMTATA 1

UMTATA 2

POSTAL AGENCIES (131)ACTPM CABA
ADVENTBENGU
BLACKSTREAMSCLARKSON
COFFEE BAYELALINI
ESIKHOBENIHACKNEY
HALA

AMABELE (KWT)	BOJENI	COVILLE	FARVIEW	HAMBURG
ASKEATON	BRAUNVILLE	DALE'S ROCK	FLETCHERVILLE	HARDALE
BADI	BUFFELSDORING	DRIVER'S DRIFT	FORT IVOR	HEALDTOWN
BAGQOZINI	BUNGENI	DULCIES NEK	GWADANA	HLABABOMVU
BANKIES	BUNTINGVILLE	DUTYINI	GWADU	IBISI
BAZIYA	BURNSHILL	EDONQABA	GWALANA	IGODA
BELLROCK	CARFRED	EHEWU	GXAKU	KAMASTONE
KATKOP	MISTYMOUNT	NOKOMIS	SIPAMBO BASIN	ZIGUDU
KEYLOCK	MJAMKULU	NOMVALO	SIPETU	ZINCUKA
KRUISFONTEIN	MANYANA	NTSIZA	SITTINGBOURNE	
KRWAKRWA	MJOZI	NYANISWENI	SOUTHEYVILLE	
KWANYANA	MKEMANI	OLD MORLEY	TABASE	
KWELERA	MPEKO	OSBORN MISSION	TAKAZI DRIFT	
LUBANZI	MPOTHULA	QANGU	TALENI	
LUHEWINI	MQONCI	QETO	TERESA	
LURWAYZO	MTUKUKAZI	QOKOLWENI	THORA	
LUTSHEKO	NCERA	QOLOMBANE	TINANA	
MACUBENI	NCIZELA	QUEEN'S MERCY	TOKWANA	
MADWALENI	NCOTI	QUIMERA	TSATSANA	
MAHLUNGULU	NDLAMBE	QUNU	TSEMBEYI	
MANDILENI	NGCWANGUBA	RABULA	TSHONYA	
MASINCEDANE	NGONYAMA	ROLWENI	TYININDINI	
MAVELEBAYI	NGOZI	ROMANSLAAGTE	TYIRA	
MBIZANA	NGQUNGQU	SAPUKANDUKU	VALELO'S REST	
MFULA	NKANGA	SEPLAN	WESLEY	
MOGWENI	NKUNZIMBINI	SETABATABA	WICKSFORD	
MHLABAMINYAMA	NOBOKWE	SIDWADWENI	WILO	

MIHLAKULO	NOCWANE	SHILABENI	ZALU
KWAZULU-NATAL REGION			
CONVENTIONAL TYPE POST OFFICES (59)			
BALGOWAN	HLABISA	MANDENI	PLESSISLAER
BERGVILLE	HLUHLUWE	MAPUMULO	POMEROY
CEZA	O, [EMD]; E	MATATIELE	PONGOLOA
COLENZO	INGWAVUUMA	MELMOTH	SHAKASKRAAL
DANNHAUSER	IXOPO	MID ILLOVO	ST WENDOLINS
DANRNALL	IZINGOLWENI	MTUBATUBA	SUNDUMBIL
EDENDALE	JOZINI	MTUNZINI	ULUNDI
EMONDLO	KWADLANGZWA	NDWEDWE	UMBUMBULU
ESIKHAWINI	KWAMBONAMBI	NKANDLA	UMHLALI
EZAKHENI	KWANDENGEZI	NONGOMA	UMKOMAAS
GAMALAKHE	KWANGWANASE	NOTTINGHAM ROAD	UMZINTO
GINGINDLOVU	KWAZIMELE	NQUTU	UTRECHT
GLENCOE	LINK HILLS	OSIZWENI	WASBANK
HARDING	MADADENI	OZWATINI	WINTERTON
HIGHFLATS	MAHLABATINI	PARK RYNIE	
POSTPOINTS (25)			
ANERLEY	CAMPERDOWN	DALTON	HIBBERNENE
BULWER	CATO RIDGE	DONNYBROOK	IMBALI
			KRANSKOP
			KWAMAKUTHA

KWAMASHU 1
LOUSBURG
LOVU
MBAZWANA
MKUZE

MOOIRIVIER
MPUMALANGA
NAGINA
NYONI
PAULPIETERSBURG

REUNION
SAVANNAH PARK
TUGELA FERRY
UNDERBERG
WARTBURG

POSTAL AGENCIES (190)

ADAMS MISSION
AMATIKULU
AMAWOTANA
BANANGO
BAYALA
BAYNESFIELD
BISHOPSTOWE
BIZABONKE
BLAaubOSCH
BOSTON
BRAEMAR
BRUYNs HILL
BUFFELSDALE
BUXEDENI
HIMEVILLE
HLALNATHI
HLOBANE
HLUKU

BYRNE VALLEY
CATHEDRAL PEAK
CATHERINE BOOTH
CEDARVILLE
CENTOCOW
CEZWANE
CLARIDGE
CLIFFDALE
COPEVILLE
CORONATION
CRAMOND
CREIGHTON
DARGLE
DEEMOUNT
KWAMAZAMBANE
KWAMBUTHUMA
KWAMQOBELA
KWAMSANE

DEEPDALE
DENNY DALTON
DESAINAGER
DLOLWANA
DORINGKOP
DRAGON PEAKS
DRAYCOTT
DWESHULA
EASTWOLDS
EBILANYONI
EGAGASINI
EKUTHULENI
ELANDSKOP
ELANDSKRAAL
MEREBANK CENTRAL
MFOLOZI
MKONJANE
MLAMBO

EMANYISENI
EMPUNGA
ENKULEKWENI
ENYOKENI
ELANDSLAAGTE
ESIDUMBINI
ESTON
ETETE
EZIDULINI
EZIMBOKODWENI
EZIMPISINI
EZIMPOHLO
FAWN LEAS
FELIXTON
NSELENI
NSHONGWENI
NSINGWENI
NTABEBOMVU

FOUR THREE
FRANKLIN
GEDLEZA
GELUKSBURG
GEORGEDALE
GLENDALE
GLENMILL
GLENSIDE
GLUKSTADT
HARTLAND
HATTINGSPRUIT
HEATONVILLE
HEMU HEMU
HERMANNsBURG
SANGCWABA
SAPEKOE
SEVENOAKS
SEZELA

IFABA BEACH	KWAPETT	MPOLWENI	NTUMENI	SIBHAYI
ILLOVO	LANDVIEW	MTUNGWANE	NYANYADU	SIDUMO
INCHANGA	LANGKRANS	MTWALUME	NDUNDULU	SIHLABELEO
INGOGO	LIDGETTON	MUDEN	OGWINI	SOBANTU
INTINYANE	LINDIWE	MURCHISON	OPHANSI	ST AUGUSTINE'S
ISANDLWANA	LIONS RIVER	NAMITI	PADDAOCK	ST FAITH'S
ISIBANI	LOSKOP	NDONDONDWANE	PENVAAN	STEADVILLE
ISINKONTSHE	LUNEBURG	NDULINDE	PLAINS	STEPMORE
JACKALPAN	MABOGWENI	NETHERBY	QHAKAZA	SWART-MIFOLOZI
JAGERSRUST	MAGININDANE	NGOME	QOTHO	SWARTBERG
JAMESON'S DRIFT	MAGUDU	NGULA	RENISHAW	THANDOKUHLE
JOLIVET	MAHLANGASI	NHLATZSHE	ROOKDALE	THORNVILLE
KEARNEY	MAKONYENI	NKANDE	RORKE'S DRIFT	THORNWOOD
KENTERTON	MANGENI	NKELABANTWANA	ROSENEATH	THRINGS POST
KHATIDE	MAZENGWENYA	NKWALINI	ROSETTA	THULINI
KINGSLEY	MAQHIZAZANA	NONDWENI	SALVATION	TUGELA
KWABHOBHI	MEHLOMNYAMA	NQABENI	SAMUNGU	TUGELA MOUTH
TWEEDIE	WEENEN			
UBOMBO	WEZA			
ULWAZI	ZIBUSE			
UMLAAS ROAD				
UMVOTI SLOPES				
UMVOTIKLOOR				
UPPER NSELENI				
UPPER TONGAAT				
UYAYA				



VELABUSHA
VILLAGE OF HAPPINESS
VUMANHLAMVU

NORTHERN REGION

CONVENTIONAL TYPE POST OFFICES (142)

ACORNHOEK	EERSTERUS	JUNO	MABOPANE	MKHUHLU
APEL	EKANGALA	KABOKWENI	MAFEMANI	MODJADHI
ATOK	ELIM HOSPITAAL	KANUAMAZANE	MAHWELERENG	MOETLADIMO
ATTERIDGEVILLE	ELUKWATINI	KORINGPUNT	MAJANENG	MOGANYAKA
BAKENBERG	EMALAHLENI	KUTAMA	MAKAPAANSTAD	MOGONO
BAMOKGOKO	EMBALENHLE	KWA-MHLANGA	MAKONDE	MOGWASE
BAPONG	EMLANJENI	KWALUGEDLANE	MALAMULELE	MONAKATO
BETHANIE	EMPUMALANGA	LAUDIUM	MAMELODI	MOOKETSI
BLESKOP	ENTABENI	LEBOWAKGOMO	MAPELA	MORULA
BOCHUM	GA-KGAPANE	LEEUPPOORT	MARISHANE	MOTETEMA
BOSBOKRAND	GA-RANKUWA	LENYENYE	MASEMOLA	MOTHOTLUNG
BOYNE	GIYANI	LETTABA	MAHSHAMBA	MPHAHLELE
CHANENG	GOMPIES	LETLHABILE	MASHASHANE	MPULUZI
CHUENESPOORT	GROOTHOEKHOSPITAAL	LETSITELE	MASHAU	MULIMA
DENNILTON	HAMMANSKRAAL	LIMBURG	MASIA	MUNZHEDZI
DRIEKOP	HLATINI	LONSDALE	MATSULU	MUTALE
DUNDONALD	HLUVUKANI	LUKA	MBIBANE	NAMAKGALE
DWARSRIEVER	JANE FURSE HOSPITAAL	LELEKANI	MEDUNSA	NEBO
DZANANI	JERICHO	LWAMONDO	MHLUZI	NWAMITWA

NZHELELE	SAULSPOORT	SOVENGA	TSITSING
OUVOLK	SAULSVILLE	STERKRIVIER	VHUFULI
PHOKENG	SEKHUKHUNE	SUN CITY	VHULAUDZI
PHOTSANENG	SESHEGO	TEMBA	VONGANI
PODIPHATSWA	SATALE	THOHOYANDOU	VUWANI
RADITSHABA	SHAYANDIMA	THOLONGWE	WILDEBEEESFONTEIN
RAMOKGOPA	SHILUVANE	THULAMAHASHE	SOUTH
RANKUNYANA	SHONGWE MISSION	THUTHUKANI	WINTERVELD
REBONE	SIBASA	TLHABANE	WITGOU
RETHABILE	SIYABONGA	TSHAKUMA	WONDERKOP
SAKHILE	SIYABUSWA	TSHAULU	XIMHUNGWE
SASELAMANI	SOSHANGUVE	TSHILWAVUSIKU	ZONDEREINDE
POSTPOINTS (17)			
BABETHU	CENTRAL CITY	MAMELODI EAST	SEKHUKHUNE
BOLEU	DENNEBOOM	MANTHATA	SKILPADFONTEIN
BOTLENG	GLEN COWIE	MASINGITA	SOSHANGUVE WEST
CASTEEL	LETHABONG	MOTETI	TSHIKONDENI
			YA-RONA

POSTAL AGENCIES (258)

ADDNEY	ALPHA	AMBERGATE	ATLANTA	BABIRWA
BAKONE	DIRKIESDORP	GAMOTHIBA	KELEBOGILE	LENTING
BALEEMA	DITHABANENG	GANKWANA	KETEKE	LEOKANENG
BAPO II	DUMPHRIES	GARAKGOATHA	KGOBOKWANE	LERORO
BARATHEO	DZIMAU LI	GARAKGWADI	KGOHLOANE	LESHWANE
BEDWANG	DZUMERI	GARANKUWE	KHAKHU	LOCHIEL
BEMFARM	EISLEBEN	GUMBANI	KHOKHOVELA	LUPHISA
BHEVULA	EKA HOMU	GUTSHWA	KHOMANANI	M'LAPAKGOMO
BOLOPA	EKULINDENI	HA-MAKUYA	KHUJWANA	MABALE
BONISANI	ELANDSDORING	HEBRON	KOLOTI	MABINS
BOSPLAAS	EMBONISWENI	HLALANIKHALE	KRAALHOEK	MABOLOKA
BUTHI	FERNIE	HOUTBOSDORP	KURANTA	MABOLOKE
BUYSDORP	FHATUWANI	HOYI	KWAGUQA	MADIDI
CHWENI	FONDWE	HWIBI	KWALITHO	MADLAYEDWA
COTTONDALE	FIAMO	IMBUZINI	KWAZAMOKHUHLE	MADRAS
CUNNING MOOR	GA-KOBE	INDERMAKR	LAMAGADLELA	MAGALEMBE
DAN	GA MPHELA	INTUTHUKO	LANGLKOOF	MAGOGENI
DEER PARK	GA SETATI	JULESBURG	LEBOLOANE	MUSHU
DIBASABOPHELO	GA-HABEDI	JUSTICIA	LEEUPPOORT	MAJA
DICHOEUNG	GALEBELO	KA SIBEJANE	LEFALANE	MAKADIKWE
DIKGALE	GAMAMPANE	KAMEELBOOM	LEFIFI	MAKHUDU
DIMAMOTSA	GAMARABA	KEDIKETSE	LEGONYANE	MAKOKO
MALATANE	MATIDI	MOOILYK	MZINTI	RAMOCHINYADI

MALEBOHO	MATIDZE	MOROKE	NANCEFIELD	RAMOKOKASTAD
MALEKUTU	MATHJIRINI	MOSORONI	NEANDERTAL	RANTEBENG
MALOPENG	MAXAKENI	MPHARANGOPE	NGWABE	RAPADI
MAMABALA-DITLOU	MAZONLWANDLE	MPHE-BATHO	NKURI	RATJEPAN
MANAMAKGOTENG	MBAMBISO	MPHOGODIBA	NKWE	REFENTSE
MANENZHE	MHINGA	MPILO	NSIZWANE	RETHABISENG
MANGANENG	MHLABA-CROSS	MPUDULLE	NTSIMA	ROZANO
MANOGE	MMAFEFE	MSINDO	NWAMANUNGU	SAGOLE
MANYAMA	MMAKAU	MSOGWABA	ODINBURG	SALEBONA
MARIBANA	MMAKAUNYANA	MTHAMBOTHINI	PANKOP	SAMBO
MARULANENG	MMAKGODU	MUDIMELI	PATAMEDI	SANDFONTEIN
MASAKONA	MMAMEHLABE	MUGENA	PAULUSWEG	SCHULZENDAL
MASEKE	MMOTONG	MUHLAVA	PHANGWENI	SEABE
MISHITE	MMUTLANE	MUILA	PHATSIMA	SEBAYENG
MASIBEKELA	MODULE	MUKULA	PHIPIDI	SEGOPJE
MASHIMALE	MODGODUMO	MULENZHE	PHIVA	SEHLAKWANE
MASISI	,PO;ETSWAME	MUNGOMANI	PIPA	SEKGOPO
MASWANENG	MOKAMOLE	MUTLESTAD	PLATINUM REEF	SEKHUNG
MATAVHELA	MOKWAKAILA	MUWAWENI	RABOKALA	SEKWATI
MATHABATHA	MOLOTOTSI	MY DARLING	RAMATATANE	SELEKA
SELWANA	THULWE	ZITHOBENI		
SENWAMOKGOPE	TISEDI			
SEPHUKUBJE	TOEMASKOP			
SHAKADZA	TSATE			
SHIVITI	TSHIDIMBINI			
SIBUYILLE	TSHIFI			
SIDLAMAFANA	TSHIFUDI			

SIFAHLA
 SIHLANGU
 SIMFONIE
 SINTHUMULE
 SLEUTELFONTEIN
 STEENBOK
 SUSWE
 SUURMAN
 SWALALA
 SWARTBOOISTAD
 THABATLOU
 THAPELO
 THE BROOK
 THE OAKS
 TSHILAPHALA
 TSHIMBUPFE
 TSIMANYANE
 UTHOKOZANE
 VALDEZIA
 VLAKPOORT
 VOORREG
 VUYANI
 WESSELTON
 WITBANK NORTH
 XIGALO
 XIHOKO
 XIKUNDU
 XIPAME

WESTERN CAPE REGION

CONVENTIONAL TYPE POST OFFICES (43)

ATHLONE	DYSELSDORP	KHAYELITSHA	MATROOSFORNTEIN	RETREAT
BELHAR	EERSTERIVIER	KWANONQABA	MBEKWENI	REYGERSDAL
BELLA VISTA	ELONWABENI	LANGA	MITCHELLS PLAIN	STANDFONTEIN
BONTHEUWEL	ELSIESRIVIER	LANSOWNE	NIEUVELD	SURWELL
BRIDGTON	GATESVILLE	LAVISTOWN	NONKQUBELA	UNIBEL
CARAVELLE	GRASSY PARK	LENTEGEUR	NYANGA	WESTRIDGE
DA GAMASKOP	GUGULETU	LINGELETHU WEST	PACALTSDORP	ZWELETEMBA
DASSENBER	HANOVER PARK	MACASSAR	PARKER'S DAM	
DELFT	KASSELSVLEI	MANENBERG	RAVENSMEAD	

POSTPOINTS (1)

CAPRICORN SQUARE

POSTAL AGENCIES (55)

ABBOTSDALE	BRIDGETOWN	FAURE	HAARLEM	IWELHILE
ARENSDALE	DANCKERTVILLE	FIRGROVE	HAWSTON	JOHNSONSPARK
ASKRAAL	DURRHEIM	FRIEMERSHEIM	HORNLEE	KATZENBERG
ATTAWAY	EBENHAESER	GENADENDAL	IDASVALLEI	KAYEMANDI
BEREAVILLE	ELIM	GOEDVERWAG	IMARIKE	KENSINGTON
KLEIN DASSENBERG	NDULI	WAMAKERSVALLEI		
KOUE BOKKEVELD	NELSPOORT	WEBERSVALLEI		
KRANSHOEK	NEW HORIZONS	WESTLAKE		
KWANOKAKULA	PNIEL	WITTEWATER		
KWANOKUTHULA	RIETPOORT	WOLTEMADE		
LOTUS RIVER	SAREPTA	WUPPERTAL		
MAMRE	SARON	YSTERPLAAT		
MANYANANI	SEESIG	ZOAR		
MELKHOUTFONTEIN	SIMONSBERG			
MELTON ROSE	SIR LOWRY'S PASS			
MFULENI	SUURBRAAK			

WITWATERSRAND REGION

CONVENTIONAL TYPE POST OFFICES (40)

ACTONVILLE	DUDUZA	KLIPTOWN	MEADOWLANDS	RESIDENSIA
ALEXANDRA	EDENPARK	KWATHEMA	MOHLAKENG	RUSLOO
AZAADVILLE	ELDORADOPARK	KWAXUMA	MOROKA	SEBOKENG
BOIPATONG	ENNERDALE	KWENZEKILE	ORANGE FARM	SHARPEVILLE
DAVEYTON	GRASMERE	LENASIA	ORLANDO	TEMBISA
DIEPKLOOF	KAGISO	LETSATSING	PHOFUNG	TOKOZA
DOBSONVILLE	KATLEHONG	MAFATSANA	PIMVILLE	TSAKANE
DUBE	KIASHA PARK	MASOHENG	REIGERPARK	TSHIAWELO

POSTPOINTS (8)

ALEXANDRA SOUTH	KHUTSONG	SOWETO	TEMBISA NORHT
ETHWATHWA	PROTEA GLEN	SPRUITVIEW	ZWELITHINI
ALRA PARK	ETHWATHWA	KWATHANDUXOLO	PALM RIDGE
BOPEHLONG	IKWEZI	LEASIA SOUTH	PROTEA PLAZA
DEEP SOUTH	KAGISO NORHT	MIDWAY	RYSMIERBULT
EMBALI	KATLEHONG SOUTH	ODIN PARK	THABANENG
			VALBLUM
			WATTVILLE
			WESTERN LEVELS

POSTAL AGENCIES (19)

SCHEDULE 3 - SERVICED AREAS

CENTRAL PROVINCES REGION

CONVENTIONAL TYPE POST OFFICES (183)

ALABAMA	BOTHAVILLE	DELAREYVILLE	GROOT-MARICO	KANONEILAND
ALEXANDERBAY	BRANDFORT	DELPORTSHOOP	GROOTDRINK	KAROS
ALLANRIDGE	BRANDHOF	DENEYSVILLE	HANOVER	KATHU
AMALIA	BRANDVLEI	DEWETSDORP	HANTAM	KEIMOES
ARLINGTON	BRAY	DOUGLAS	HARRISMITH	KENHARDT
ASKHAM	BRITSTOWN	EDENBURG	HARTBEESFONTEIN	KESTELL
AUGRABIES	BUHRMANNSDRIFT	EDENVILLE	HARTSWATER	KIMBERLEY
BAILLIE PARK	BULTFONTEIN	EHRlichPARK	HEILBRON	KLEINSEE
BAINSVLEI	CALVINIA	EXCELSIOR	HENNEMAN	KLERKSDORP
BAKERVILLE	CARNARVON	FAURESMTIH	HERTZOGVILLE	KOFFIEFONTEIN
BARKLEY WEST	CHRISTIANA	FICHARDT PARK	HOBHOUSE	KOPPIES
BETHLEHEM	CLARENS	FICKSBURG	HOOPSTAD	KRAGBRON
BETHULIE	CLOCOLAN	FOCHVILLE	HOPETOWN	KROONSTAD
BLOEMFONTEIN	COLESBERG	FOURIESBURG	HOTAZEL	KURUMAN
BLOEMHOF	COLIGNY	FRANKFORT	JACOBSDAL	LADYBRAND
BLOEMSPRUIT	DANIELSKUIL	FRASERBURG	JAGERSFONTEIN	LEEUDORINGSTAD
BOESMANSKOP	DE AAR	GRIEKWASTAD	JAN KEMPDORP	LICHTENBURG
BOSHOF	DEALSVILLE	GROBLERSHOOP	KAKAMAS	LIME ACRES
LINDLEY	OLIFANTSHOEK	REITZ	SWARTRUGGENS	VREDEFORT
LOERIESFONTEIN	ORANGVILLE	REIVILO	THEUNISSEN	VRYBURG
LOXTON	ORKNEY	RICHMOND (CAPE)	TOSCA	WARDEN

LUCKHOFF	OTTOSDAL	ROSENDAL	TROMPSBURG	WARRENTON
MAGOGONG	PARYS	ROUXVILLE	TWEEDEMYN	WELKOM
MAKWASSIE	PAUL ROUX	SANNIESHOF	TWEELING	WEPENER
MARCHAND	PETRUS STEYN	SANTOY	TWEESTRUIT	WESSELSBRON
MAREETSANE	PETRUSBURG	SASOLBURG	UPINGTON	WILLISTON
MARQUARD	PETRUSVILLE	SCHWEIER-RENEKE	VAN STADENSURUS	WILLOWS
MARSEILLES	PHILIPPOLIS	SENEKAL	VAN ZYLURUS	WINBURG
MARYDALE	PHILIPSTOWN	SKUINSDRIF	VANDERKLOOFDAM	WOMARANSSTAD
MEMEL	PIET PLESSIS	SLURRY	VANWAYKSVLEI	ZASTRON
MIDDELPOS	POFADDER	SMITHFIELD	VENTERSBURG	ZEERUST
MIER	POMFRET	SPRINGBOK	VENTERSDORP	
MIGDOL	PORTH NOLLOTH	SPRINGFONTEIN	VERKEERDEVLEI	
NIEVEVERDIEND	POSTMASBURG	STELLA	VICTORIA WEST	
NIEUWPIDTVILLE	POTCHEFSTROOM	STEYNSRUS	VILJOENSKROON	
NOORDBRUG	PRIESKA	STKILFONTEIN	VILLIERS	
NOUPOORT	POMOSA	STRYDENBURG	VIRGINIA	
ODENDAALSURUS	REDDERSBURG	SUTHERLAND	VREDE	
POSTPOINTS (23)				
ARBORETUM	BLOEMFONTEIN 3	FREEMANVILLE	LANGENHOVENPARK	UPINGTON
BEACONSFIELD	DANHOF	HADISONPARK	MORESKOF	VAALPARK
BETHLEHEM 1	EERSTEMYN	KIMBERLEY 1	PANSIG	VRYBURG
BLOEMFONTEIN 1	EXTONWEG	KOCKSPARK	RIEBECKSTAD	
BLOEMFONTEIN2	FAUNASIG	KROONHEUWEL	UNIVERSITAS	

POSTAL AGENCIES (67)

AGGENEYS	DANIELSRUS	KLOOFEIND	MOLOPORIVIER	SES BRUGGE
BELMONT	DE BRUG	KONINGNAAS	NEW MACHAVIE	SHERIDAN
BETHLEHEM	DYSONSKLIP	KOOPMANSFONTEIN	NOENIEPUT	SKOONSPRUIT
BIESIESVLEI	FRYLINCKSPAN	KOTZESHOOP	ORANIA	SLABBERTS
BLIKFONTEIN	GARIEPDAM	KRAANKUIJL	ORANJERIVIER	SOUTPAN
BLOEMFONTEIN 7	GARIES	KRANSFONTEIN	OTTOSHOOP	ULCO
BLOEMFONTEIN 8	GEYSDORP	LAMBRECHTSDRIF	PERDEBERG	VERGELEE
BPEGEBERG	GLEN	LEERKRANS	PLOOYSBURG	VERKYKERSKOP
BOESMANSKOP	HEUNINGSPRUIT	LOUWNA	POTCHEFSTROOM	VERMAAS
BOSPOORT	HOLPAN	MANCORP MINE	RENOSTERSPRUIT	VIERFONTEIN
BROEDERSPUT	KAMEEL	MELTONWOLD	RITCHIE	VOLLGRAAFFSIG
BULL HILL	KAMIESKROON	MODDERPOORT	ROOIPANVILLE	VORSTERSHOOP
CORNELIA	KIMBERLEY 2	MODDERRIVIER	SALT LAKE	VOSBURG
WELKOM 1	WINDSORTON			

EASTERN CAPE

CONVENTIONAL TYPE POST OFFICES (88)

ABERDEEN	DESPATCH	JANSENVILLE	MOLTENO	STEYNSBURG
ADELAIDE	DORDRECHT	JEFFREY'S BAY	NAHOON	STEYTLERVILLE
ALEXANDRIA	EAST LONDON	JOUBERTINA	NEWTON PARK	STORMSRIVIER
ALGOAPARK	ELLIOT	KAREEDOUW	NORTH END	STUTTERHEIM
ALICEDALE	EMERALD HILL	KEI ROAD	PATENSIE	SUNRIDGE PARK
ALIWAL NORTH	FORT BEAUFORT	KENTON ON SEA	PATERSON	SWARTKOPS

AMALINDA	GONUBIE	KIDDS BEACH	PEARSTON	TARKASTAD
BARKLEY EAST	GRAAFF-REINET	KING WILLIAM'S TOWN	PORT ALFRED	TECOMA
BEACON BAY	GRAHAMSTOWN	KIRKWOOD	PORT ELIZABETH	UGIE
BEDFORD	GREENACRES	KOMANI	QUEENSTOWN	UITENHAGE
BOESMANSRIVERMOND	GREENFIELDS	KOMGA	QUIGNEY	VENTERSTAD
BOLO RESERVE	HANKEY	KORSTEN	RHODES	VINCENT
BURGERSDORP	HOFMEYR	LADY GREY	RIEBEECKHOOGTE	WALMER
CAMBRIDGE	HOGSBACK	LINTON GRANGE	SIDWELL	WEST BANK
CATHCART	HUMANSDORP	MACLEAR	SOMERSET EAST	WILLOWMORE
CENTRAHIL	HUMEWOOD	MARKET SQUARE	SOUTHERNWOOD	WITELSBOS
COOKHOUSE	INDWE	MIDDELBURG (CAPE)	ST FRANCIS BAY	
CRADOCK	JAMESTOWN	MOFFAT PLACE	STERKSTROOM	
POSTPOINTS (10)				
ADDO	EAST LONDON 3	MOSSELVILLE	PORT ELIZABETH 2	SUMMERSTRAND
EAST LONDON 2	MISGUND	NOORSEKLOOF	PORT ELIZABETH 3	
HUNTER'S RETREAT				
POSTAL AGENCIES (62)				
ADENDORP	ENON	KLEINPOORT	MOOIPLAAS	THORNHAM
ASTON BAY	FITCHES CORNER	KLIPPLAAT	MORGANS BAY (OL)	THORNHILL
BARODA	FULLARTON	KOMMADAGGA	MORTIMER	VISRIVIER
BATHURST	GAMTOOS	KRAKEELRIVIER	NIEU-BETHESDA	WITMOS



BLUEWATER BAY	GLENCONNER	LOERIE	OUBOSRAND	WOLWEFONTEIN
BOKNESSTRAND	GOLDEN VALLEY	LOUTERWATER	RIEBECK EAST	ZUNEY
CANNON ROCKS	GRAHAMSTOWN NORTH	LULET	RIETBRON	
CINTSA EAST	GREENBUSHES	MACLEANTOWN	SALEM	
COEGA	HAGA-HAGA	MANLEY FLATS	SIDBURY	
COLCHESTER	HILDASIA	MARTINDALE	SOUTHSEAS	
COLDSTREAM	HOMELEIGH	MELON	ST ALBANS	
COLESKEPLAAS	KEI MOUTH	MGWALI	STUDTIS	
COLLEEN GLEN	KINKELBOS	MIDDLETON	SUMMERVILLE	
DE MIST	KLEINBOS	MISTKRAAL	SUNLAND	

KWAZULU-NATAL**CONVENTIONAL TYPE POST OFFICES (75)**

AMANZIMTOTI	DURBAN NORTH	JACOBS	NEW GERMANY	SCOTTSVILLE
ASHWOOD	EAST END	KLOOF	NEWCASTLE	SHALLCROSS
AUSTERVILLE	EMPANGENI	KOKSTAD	NTOKOZWENI	STANGER
BELLAIR	EMPANGENI STATION	KWADABEKA	OVERPORT	TONGAAT
BISHOPSGATE	ESHOWE	KWAMASHU	PHOENIX	UMHLANGA ROCKS
BLUFF	ESTCOURT	LADYSMITH	PIETERMARITZBURG	UMLAZI
CASCADES	GILLITTS	LAMONTVILLE	PINETOWN	UVONGO
CHATSWORTH	GLEN ASHLEY	LUXMI	PORT EDWARD	VERULAM
CLERNAVILLE	GREYTOWN	MARGATE	PORT SHEPSTONE	VRYHEID
CUMBERWOOD	GREYVILLE	MARINE PARADE	QUALBERT	WESTVILLE
DALBRIDGE	HAMMARSDALE	MAYOR'S WALK	RED HILL	YELLOWWOOD PARK
DORMERTON	HILLCREST	MAYVILLE	RESERVOIR HILLS	
DORPSPRUIT	HOWICK	MEER EN SEE	RICHARDS BAY	
DUNDEE	INANDA	MOBENI	RICHMOND	

DURBAN ISIPINGO ROCHDALE PARK
 DURBAN ISIPINGO BEACH MUSGRAVE ROAD SCOTTSBURGH
 INTERNATIONAL AIRPORT

POSTPOINTS (30)

BALLITO GATEWAY MKONDENI UMBILO
 BARRY HERTZOG PARK GLENHILLS NAGELWOOD UMBOGINTWINI
 BEREA ROAD HILTON POINT WATERFRONT UMDLOTI BEACH
 BISLEY HUTTEN HEIGHTS QUEENSBURGH WANDSBECK
 BOTHA'S HILL HYPER BY THE SEA SHELLY BEACH WIGGINGS
 CAVERSHAM GLEN ILLING ROAD STANFIELD WINKELSPRUIT

POSTAL AGENCIES (50)

AIKEN STREET DOONSIDE PENNINGTON UMGENI PARK
 ARBOR PARK DURMACOL PINECRAFT UMHLATUZANA
 ASHBURTON HILLARY RAMSGATE UMTENTWENI
 AVONDALE ROAD ILLOVO BEACH SLAT ROCK UMZUMBE
 BAYVIEW ISIPINGO HILLS SARNIA WARNER BEACH
 CAMPUS KELSO SEA PARK WARWICK TRIANGLE
 CLAREWOOD KENVILLE SONDELA WESTCLIFF
 COUNTRY CLUB LAURIEN CREST SOUTHBROOM WHESTONE
 CROSSWAYS LORNEGREY ST LUCIA ESTUARY WOODVIEW
 DOLPHIN COAST MAIDSTONE PARADISE VALLEY WYEBANK
 NORTHERN REGION

CONVENTIONAL TYPE POST OFFICES (136)

ALLDAYS	BURGERSFORT	GEZINA	KRIEL	NABOOMSPRUIT
AMERSFOORT	CAROLINA	GRASKOP	KROONDAL	NELSPRUIT
AMSTERDAM	CENTURION	GREYLINGSTAD	LADANNA	NORTHAM
ARCADIA	CHROMITE	GROBLERSDAL	LERAATSFONTEIN	NUCAM
BADPLAAS	CLEWER	GROOTVLEI	LESLIE	MYLSTROOM
BALFOUR	CULLINAN	HARTBEESSPOORT	LEVUBU	ONDERSTEPOORT
BANDELIERKOP	DANVILLE	HATFIELD	LOUIS TRICHARDT	ONVERWACHT
BARBERTON	DE WILDT	HAZYVIEW	LYDENBURG	PERDEKOP
BELFAST	DELMAS	HENDRINA	LYNN EAST	PHALABORWA
BELLE OMBRE	DERBY	HERCULES	LYNNWOOD RIDGE	PIENAARSRIVIER
BETHAL	DIE TREMLOODS	HOEDSPRUIT	LYTTELTON	PIERRE VAN RYNEVELD
BLACKHILL	DOORNSPOORT	IFAFI	MACHADODORP	PIET RETIEF
BLINKPAN	DUIWELSKLOOF	IRENE	MALELANE	PIETERSBURG
BOSHOEK	ELARDUSPARK	ISWEPE	MARBLE HALL	PIETERSBURG NORHT
BREYTEN	ELLISRAS	KARENPAK	MENLO PARK	POTGIETERSRUS
BRITS	ENKELBULT	KINROSS	MESSINA	PRETORIA
BROEDERSTROOM	ERMELO	KOEDOESKOP	MIDDELBURG	PRETORIA NORTH
BRONKHORSTSPRUIT	EVANDER	KOMATIPOORT	MOOINOOI	PROTEA PARK
BROOKLYN	GARSPONTEIN	KOSTER	MORGENZON	PULLEN'S HOPE
PYRAMID	SABIE	SUNNYSIDE	TZANEEN	WIERSDAPARK
QUEENSWOOD	SECUNDA	SWARTKLIP	TZANENG MALL	WITBANK
RADIUM	SILVERTON	THABAZIMBI	UNISARAND	WITRIVIER
RIETKUIL	SINOVILLE	TINMYNE	VAALWATER	WONDERBOOM POORT
RIETSPRUIT	SKUKUZA	TOLWE	VLAKDRIEF	ZINNIIVILLE
ROEDTAN	SOEKMEKAAR	TOM BURKE	VOLKSRUIT	

ROOSSENEKAL	STANDERTON	TOTIUSDAL	WAKKERSTROOM
ROSSLYN	STEELEPOORT	TRICHARDT	WARMBAD
RUSTENBURG	STOFFBERG	TRICHARDTSDAL	WATERVAL-BOVEN

POSTPOINTS (36)

BEREA CITY	GROBLERSDAL	MORELETA PLAZA	RAYTON	VALHALLA
CENTURION	HEREFORD	MORELETAPARK	RIDDER PARK	WATERFALL
DASPOORT	KANONKOP	MOUNTAINVIEW	STEILTES	WEST ACRES
DENDRON	KIEPERSOL	NGODWANA	SUNDRA	WIJERDAPARK SOUTH
DIE WILGERS	MARIKANA	OGIES	TASBET PARK	
EKANDUSTRIA	MENLYN	PRETORIA EAST	THABA TSWANE	
FAUNA PARK	MONTANAPARK	PRETORIA EAST EXT	THE REEDS	
GARSFONTEIN OOR	MONUMENT PARK	QUAGGA	THE VILLAGE	

POSTAL AGENCIES (108)

ABBOTSPOORT	COMMONDALE	KENDAL	MEERLUS	SENTRUM
AFGUNS	CRECY	KIESEL	MELKRIVIER	SETTLERS
ALMA	DWAALBOOM	KOELEMANSRUS	MOEDWIL	SHEEPMOOR
ARNOT	DAVEL	KOKANJE	MOOLMAN	SKEERPOORT
BALMORAL	DE KROON	LIMPOPO	MOROLONG	SONOP
BALTIMORE	DE WAGENSDRIFT	LOTHAIR	MUNNIK	STRYDMAG

BAPSFONTEIN	DEVON	LOW'S CREEK	NOORDKAAP	SWARTWATER
BARVALE	DRAAIKRAAL	LYTELTON SOUTH	NUWE-SMITSDORP	TARNETAALRAND
BEESTEKRAAL	DULLSTROOM	MAANHAARRAND	OFCOLACO	TIEGERPOORT
BERGNEK	ELANDSHOEK	MAASSTROOM	OHRIGSTAD	TONETTI
BINGLEY	ELMESTON	MAGOEBASKLOOF	OVERJISSEL	TONTELDOOS
BOEKENHOUT	ELOFF	MAKOPPA	PENGE	TREVES
BOONS	GRAVELOTTE	MALAMALA	PILGRIMS REST	TSHIPISE
BRAAMBOS	HAENERTSBURG	MANDOR	PLATRAND	TUINPLAAS
BULGERVIER	GECTORSPRUIT	MANYELETI	PYRAMID 1	USUTU
CENTURION EAST	HOLMDENE	MARKEN	RANKIN'S PASS	VAL
CHARL CILLIERS	KAAPMUIDEN	MARNITZ	RASHOOP	VALTAKI
CHRISSIESMEER	KALKBANK	MAROEELA	ROOIBERG	VANDYKSDRIF
CLANOR	KAMPERSRUS	MATAFFIN	ROOIBOKKRAAL	VILLA NORA
COALVILLE	KARINO	MATCO	SCHAGEN	VIVO

VOLTARGO	WARBURTON	WONDERFONTEIN		
VOORUITSTREWEND	WATERPOORT	ZWAVELPOORT		
VORENTOE	WELBEKEND			

CONVENTIONAL TYPE POST OFFICES (116)

ALBERTINA	DE DOORNS	HUGUENOT	MOSSELBAAI	RHODES GIFT
ASHTON	DURBANVILLE	KENILWORTH	MOWBRAY	RIVERSDALE
BEAUFORT WEST	EDGE MEAD	KLAWER	MUIZENBERG	ROBERTSON
BELLVILLE	EPPINDUST	KLEINMOND	MURRAYSBURG	ROGGEBAAI
BERGVLIET	FRANSCHHOEK	KLOOFSTRAAT	NI-CITY	RONDEBOSCH
BLOUBERGRANT	GEORGE	KNYSNA	NAPIER	SALDANHA

BOTHASIG	GEORGE - EAST	KRAAIFONTEIN	NOORDER PAARL	SANLAMHOF
BRACKENFELL	GEORGE - INDUSTRIA	KUILSRIVIER	OTTERY	SEA POINT
BREDASDORP	GLOSDERRY	LADISMITH	OUDTSHOORN	SEDFIELD
CALEDON	GOODWOOD	LAINGSBURG	PAARDENEILAND	SIMONSTAD
CALITZDORP	GORDON'S BAY	LAMBERTSBAAI	PAARL	SOMERSET WEST
CAMPS BAY	GRABOUW	LANGEBAAN	PANORAMA	STALPLEIN
CAPE TOWN	GREEN POINT	MAITLAND	PAROW	STEENBERG
CERES	GROOT-BRAKRIVIER	MALMESBURY	PAROW EAST	STELLENBOSCH
CHEMPET	HARTENBOS	MATIELAND	PIKETBERG	STILBAAI
CLAREINCH	HERMANUS	MILL STREET	PLETTERNBERGBAAI	STRAND
CLAREMONT	HOOFSTRAAT PAARL	MILNERTON	PLUMSTEAD	STRUISBAAI
CONSTANTIA	HOUTBAAI	MONTAGU	PRINCE ALBERT	SUN VALLEY
DARLING	HOWARD PLACE	MOORREESBURG	RAWSONVILLE	SWELLENDAM
TABLE VIEW	UNIONDALE	VISHOEK	WELGEMOED	WOLSELEY
TOKAI	VALYLAND	VLAEBERG	WELLINGTON	
TULBAGH	VANRHYNSDORP	VREDENBURG	WILDERNESS	
TYGERBERG	VELDRIF	VREDENDAL	WOODSTOCK	
TYGERVALLEI	VILLIERSDORP	WATERFRONT	WORCESTER	
POSTPOINTS (13)				
BARRYDALE	CLANWILLIAM	LUTZVILLE	RHINE ROAD	WOLSELEY
BONNIEVALE	GANSBAAI	ONRUSRVIER	RIVIERSONDEREND	TOUWSRVIER
CITRUSDAL	HEIDELBERG (CAPE)	PORTERVILLE		
POSTAL AGENCIES (121)				

AURORA	BREERIVIER	DORINGBAAI	GOURITSMOND	HELDERBERG
AVONTUUR	BUFFELSJAGSRIVIER	DREW	GRAAFWATER	HERBERTSDALE
BARANDAS	CENTURY CITY	DURBANVILLE / AURORA	GREYTON	HERMON
BETTY'S BAY	CLOETESVILLE	EENDEKUIJL	GROOT DRAKENSTEIN	HEROLD
BITTERFONTEIN	DANABAAI	ELANDSBAAI	GROOT-JONGENSFONTEIN	HET KRUIS
BLANCO	DE HOEK	ELGIN	HALFMANSHOF	HEXRIVIER
BOTHA	DE RUST	ELESENBURG	HAMMANSHOF	HOEKWIL
BOTRIVIER	DE WET	GOUDA	HARKERVILLE (PTB)	HOPEFIELD
BRANDWAG	DIE BOORD	GOUDINIWEG	HEIDERAND	JOHNSON'S POST
KALBASKRAAL	LA MOTSE	OVERHEX	ST HELENBAAI	WITTEDRIF
KALK BAY	LANGEBAANWEG	PALEISHEUWEL	STANFORD	WORCESTER WEST
KARATARA	LAGVERWAG (OUD)	PATERNOSTER	STOMINEUSBAAI	WYDGELEE
KERNKRAG	LEEU-GAMKA	PHILADELPHIA	STORMSVLEI	YZERFONTEIN
KLAARSTROOM	LEIPOLDTVILLE	PRINCE ALFRED HAMLET	SUIDER-PAARL	
KLAAS VOOGDSRIVIER	LIESBEEK	PRINGLEBAAI	THE CRAGGS	
KLAPMUTS	LYNEDOCH	PROTEM	TRAWAL	
KLEIN-BRAKRIVIER	MATIJSFONTEIN	REDELINGHUYNS	UNIEDAL	
KLIPDLAE	MATHESRIVIER (OUD)	RHEENENDAL	VAN RIEBEECKSHOF	
KLIPHEUWEL	MCGREGOR	RIEBEECK-KASTEEL	VAN WYKSDORP	
KLIPIRAND	MELKBOSSTRAND	RIEBEECK-WES	VERMAAKLIKHEID	
KOEKANAAP	MERWEVILLE	ROBBENEILAND	VLAKTEPLAAS	
KOELENHOF	MOLEN DRIFT	RONDEVLEI (GW)	VLOTTENBURG	
KOMMETJIE	MUTUALPARK	SANDBERG	VOLMOED	

KORINGBERG	NOLL (UNL)	SANDHILLS	VYEBOOM
KRAAIFONTEIN NOORD	NOORDER PAARL	SIMONDIUM	WEST BEACH
KRUISRIVIER (OUD)	NUWERUS	SINSABRUG	WINDMEUL
L'AGULHAS	ORCHARD	SOMERSET MALL	WITSTAND

WITWATERSRAND REGION

CONVENTIONAL TYPE POST OFFICES (118)

ALBERTON	CHRISSIEFONTEIN	FLORIDA HILLS	JOHANNESBURG INTERNATIONAL AIRPORT	NORTH RIDING
ALRODE	CINDA PARK	FORDSBURG	JOUBERTPARK	NORTHLANDS
ANSFRERE	CITY DEEP	GALLO MANOR	KELVIN	NORWOOD
ASTON MANOR	CLEVELAND	GARDEN VIEW	KEMPTON PARK	OLIFANTSFONTEIN
AUCKLAND PARK	CRAIGHALL	GERMISTON	KENSINGTON	PAARDEKRAAL
BEDFORDVIEW	CRESTA	GLENVISTA	KIBLER PARK	PARKLANDS
BENMORE	CROWN MINES	GREENSIDE	KLIPRIVIER	PARKVIEW
BENONI	DALPARK	HALFWAY HOUSE	KRUGERSDORP	PINEGOWRIE
BENROSE	DE DEUR	HEIDELBERG	LANLAAGTE	PRIMROSE
BERGVLEI	DOORNFONTEIN	HEKPOORT	LIBANON	RANDBURG
BOKSBURG	DUNSWART	HENLEY ON KLIP	LINMEYER	RANDFONTEIN
BOOYSENS	EAST RAND	HIGHLANDS NORTH	MARAISBURG	RANDVAAL
BRAAMFONTEIN	EDENGLEN	HILLBROW	MARSHALLTOWN	RIVERFIELD
BRAKPAN	EDEVALE	HONEYDEW	MELVILLE	RIVONIA
BRAMLEY	ELSPARK	HOUGHTON	MEYERTON	ROODEPOORT

BREDELL	EMMARENTIA	INDUSTRIA	NEWCLARE	ROOSEVELT PARK
BRIXTON	EXCOM	ISANDO	NEWTOWN	ROSETTENVILLE
BRYANSTON	FERNDALE	JEPPESTOWN	NEWVILLE	SANDTON
CARLETONVILLE	FLORIDA	JOHANNESBURG	NIGEL	SAXONWOLD
SEL COURT	STAAL	VAN DER BIJLPARK	WESTGATE	WITSPOS
SOUTH HILLS	STRUBENVALE	VEREENIGING	WESTONARIA	YEOVILLE
SOUTHDALE	THREE RIVERS	WADEVILLE	WIBSEY	ZUURFONTEIN
SPRINGFIELD	TOEKOMSRUS	WELTEVREDENPARK	WITBEECK	
SPRINGS	TURFFONTEIN	WENDYWOOD	WITS	
POSTPOINTS (64)				
ALBEMARLE	BRACKENDOWNS	GLENHARVIE	MEYERSDAL	STRUBENSVALLEI
ALBERTON NORTH	BRONHOF	GREENHILLS	MONDEOR	SUNWARD PARK
ARCON PARK	BRUMA	HELDERKRUIJN	MULDERSDRIFT	SYM RIDGE
ATLASVILLE	CRYSTAL PARK	HENBYL	NORKEM PARK	TARLTON
BEDWORTH PARK	DALVIEW	JUSKEIPARK	NORTHMEAD	TROYEVILLE
BENONI WEST	DELSLEY	KOCKSVLEI	OBERHOLZER	VERWOERDPARK
BERGBRON	DONNOTTAR	KYALAMI	ORANGE GROVE	VORNA VALLEY
BERTSHAM	EDELWEISS	LAMBTON	PARK SOUTH	WALKERVILLE
BIRCHLEIGH	EDLEEN	LANSERIA	RANDHART	WELOBIE
BOKSBURG EAST	ELSBURG	LEONDALE	RANT-EN-DAL	WEST KRUGERSDORP
BOKSBURG-NOORD	FAIRLAND	LINDEN	RYNFIELD	WILROPARK
BONAEROPARK	FARRARMERE	LYNDHURST (RPO)	SANDRINGHAM	WITFIELD
BRACKEN GARDENS	FONTAINEBLEU	MARLBORO	SONLANDPARK	

POSTAL AGENCIES (26)

BIRNAM PARK	ENDICOTT	KYA SANDS	ROTHDENE	WELVERDIEND
BLYVOORUITSIG	FOURWAYS EAST	LUMIER	SENDERWOOD	WESTHOVEN
BRENTHURST	GELUKSDAL	MAGALIESBURG	SUNNINGHILL WEST	
BRENTWOODPARK	GOUDVELD	MINNEBRON	SUURBEKOM	
DOUGLASDALE	JATNIEL	MODDERFONTEIN	VAN RIEBEECK PARK	
ELANDSFONTEIN	KRUGERSDORP NORTH	RANDGATE	VENTERSPOS	

FRANCHISES (1)

SOUTHGATE

SCHEDULE 4 - RETAIL OUTLET ROLL-OUT FOR THE PERIOD FROM THE COMMENCEMENT DATE TO 30 SEPTEMBER 2000

OUTLET TYPE	CENTRAL PROVINCE REGION	EASTERN CAPE REGION	KWA-ZULU NATAL REGION	NORTHERN REGION	WESTERN CAPE REGION	WITWATERSRAND REGION	NATIONAL
Postpoints	23	10	30	36	13	64	176
Postal agencies	67	62	50	108	121	26	434
Franchise outlets	-	-	-	-	-	1	1
Total	273	160	155	280	250	209	1327

UNDERSERVED AREAS

<u>OUTLET TYPE</u>	<u>CENTRAL PROVINCE REGION</u>	<u>EASTERN CAPE REGION</u>	<u>KWA-ZULU NATAL REGION</u>	<u>NORTHERN REGION</u>	<u>WESTERN CAPE REGION</u>	<u>WITWATERSRAND REGION</u>	<u>NATIONAL</u>
Conventional post offices	72	102	59	142	43	40	458
Postpoints	4	2	25	17	1	8	57
Postal agencies	141	131	190	258	55	19	794
Franchise outlets	-	-	-	-	-	-	-
Total	217	235	274	417	99	67	1309

RETAIL OUTLET ROLL-OUT FOR THE PERIOD FROM 1 OCTOBER 2000 TO 30 SEPTEMBER 2001SERVED AREAS

<u>OUTLET TYPE</u>	<u>CENTRAL PROVINCE REGION</u>	<u>EASTERN CAPE REGION</u>	<u>KWA-ZULU NATAL REGION</u>	<u>NORTHERN REGION</u>	<u>WESTERN CAPE REGION</u>	<u>WITWATERSRAND REGION</u>	<u>NATIONAL</u>
Conventional post offices	143	63	59	96	97	80	538
Postpoints	44	22	36	55	19	82	258
Postal agencies	86	75	58	126	129	44	518
Franchise outlets	-	-	2	3	3	3	11
Total	273	160	155	280	248	209	1325

UNDERSERVICED AREAS

<u>OUTLET TYPE</u>	<u>CENTRAL PROVINCE REGION</u>	<u>EASTERN CAPE REGION</u>	<u>KWA-ZULU NATAL REGION</u>	<u>NORTHERN REGION</u>	<u>WESTERN CAPE REGION</u>	<u>WITWATERSRAND REGION</u>	<u>NATIONAL</u>
Conventional post offices	63	94	58	137	41	39	432
Postpoints	9	4	30	26	3	11	83
Postal agencies	212	180	235	354	74	28	1083
Franchise outlets	-	-	1	1	1	2	5
Total	284	278	324	518	119	80	1603

RETAIL OUTLET ROLL-OUT FOR THE PERIOD FROM 1 OCTOBER 2001 TO 30 SEPTEMBER 2002SERVICED AREAS

<u>OUTLET TYPE</u>	<u>CENTRAL PROVINCE REGION</u>	<u>EASTERN CAPE REGION</u>	<u>KWA-ZULU NATAL REGION</u>	<u>NORTHERN REGION</u>	<u>WESTERN CAPE REGION</u>	<u>WITWATERSRAND REGION</u>	<u>NATIONAL</u>
Conventional post offices	140	62	54	92	95	68	511
Postpoints	45	21	34	46	15	80	241
Postal agencies	86	75	58	131	129	44	523
Franchise outlets	3	2	10	18	9	18	60
Total	274	160	156	287	248	210	1335

UNDERSERVED AREAS

<u>OUTLET TYPE</u>	<u>CENTRAL PROVINCE REGION</u>	<u>EASTERN CAPE REGION</u>	<u>KWA-ZULU NATAL REGION</u>	<u>NORTHERN REGION</u>	<u>WESTERN CAPE REGION</u>	<u>WITWATERSRAND REGION</u>	<u>NATIONAL</u>
Conventional post offices	55	87	54	137	40	36	409
Postpoints	15	7	37	36	5	16	116
Postal agencies	266	217	282	435	89	37	1326
Franchise outlets	1	1	3	4	3	8	20
Total	337	312	376	612	137	97	1871

SCHEDULE 5 - MINIMUM PERCENTAGE

MINIMUM PERCENTAGE TO BE ACHIEVED PER QUARTER IN RESPECT OF SERVICE PERFORMANCE STANDARDS OVER THE REPUBLIC AS A WHOLE IN RESPECT OF ALL CATEGORIES IN COLUMN 1 OF SCHEDULE 6

<u>YEAR</u>	<u>FIRST QUARTER</u>	<u>SECOND QUARTER</u>	<u>THIRD QUARTER</u>	<u>FOURTH QUARTER</u>
2000	92% (ninety two per cent)			
2001	95% (ninety five per cent)			
2002	96% (ninety six per cent)			

SCHEDULE 6 - SERVICE PERFORMANCE STANDARDS

SERVICE PERFORMANCE STANDARDS

CATEGORY	01/04/00 - 31/03/01	01/04/01 - 31/03/02	01/04/02 - 31/03/03
Within towns within a region	D ¹⁺²	D+1	D+1
Between towns within a region	D+3	D+2	D+2
Between towns between regions	D+4	D+3	D+3

Where "D" is the business day on which basic letters sent by ordinary post, registered mail or for signature on delivery are handed in at a post office or other official posting point or are inserted in a street posting box. Such handover or insertion must be before the advertised latest time of posting for that day.

The figure is the maximum number of business days elapsing after "D" until the basic letter is delivered to the address for which it is intended. For registered and signature on delivery mail, the "days elapsed" relates to arrival at the delivery post office and does not include the time needed to advise the addressee that basic letter is waiting to be collected.



SCHEDULE 7-POSTAL REGIONS

