SCHEDULE

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PART B

ACCESS TO AND FUNCTIONS OF THE TRIBUNAL

Office hours and address of the Tribunal

2. (1) The offices of the Tribunal are open to the public Monday to Friday, excluding public holidays, from 09:00 to 16:00.

(2) Any communication to the Tribunal may be:

(a) Delivered by hand to:
The Chairperson
The National Consumer Tribunal
Ground Floor, Building B,
272 West Avenue
Lakefield Office Park
CENTURION, Pretoria

(b) Addressed by registered mail to:
The Chairperson
The National Consumer Tribunal
Private Bag X 110
CENTURION
0046

(c) Communicated by telephone to (012) 663 5615.

(d) Transmitted by facsimile to (012) 663 5693.

(e) Transmitted by electronic mail to registry @thenct.org.za.

Powers of the Tribunal

3. (1) The Tribunal may deal with a matter:

(a) listed in Table1 of these rules;

(b) referred to the Tribunal in terms of s134(2)(c) of the Act;

(c) originating as a complaint to the Regulator or arising from a complaint, and referred to the Tribunal in terms of s137(1), s140 or s141(1)(b) of the Act;

(d) which, is referred to the Tribunal in terms of s137(3) of the Act;

(2) The Tribunal may:

(a) grant interim relief in respect of a matter described in rule 3(1)(c);

(b) confirm a consent agreement entered into between parties (s138);

(c) consider applications related to an adjudication process–

(i) to intervene in proceedings in terms of rules 11 and 12;

(ii) to amend documents in terms of rule 15;

(iii) to change the forum at which a matter will be heard in terms of section 140(4) or 141(2)(a);

(iv) to condone non-compliance with the rules and proceedings of the Tribunal;

(v) for an order of substituted service in terms of rule 30;

(vi) to grant a default order in terms of rule 25; or

(vii) relating to other procedural matters;

(d) in respect of its prior rulings, consider–

(i) matters on appeal in terms of s148(1);

(ii) an application in terms of s165 for the variation or rescission of a decision or order.

(e) distribute a remittance in terms of s127(6); and

(f) deal with any other matter in accordance with rule 10.

PART C
APPLICATIONS

Proceedings before the Tribunal

4.(1) An Applicant must comply with the requirements set out in Table 2 of the rules for the type of application being made, in respect of :

(a) the time within which the application must be made;

(b) the form to be used;

(c) documents and information required;

(d) any application fee that is payable;

(e) the parties requiring notification of the application; and

(f) the documents that must be served on them.

(2)If an application relates to a matter contemplated in rule 3(2)(c) that is not specifically provided for in Table 2, the Applicant must: