
BOARD NOTICES RAADSKENNISGEWINGS

BOARD NOTICE 106 OF 2005

THE SOUTH AFRICAN PHARMACY COUNCIL

RULES RELATING TO GOOD PHARMACY PRACTICE

The South African Pharmacy Council intends to publish additional minimum standards to be added to Annexure A of *Rules relating to good pharmacy practice* published on the 17 December 2004 Government Gazette No: 27112 of Board Notice 129 of 2004 in terms of section 35A(b)(ii) of the Pharmacy Act 53 of 1974, as amended.

SCHEDULE

Rules relating to what constitutes good pharmacy practice

1. In these rules "the Act" shall mean the Pharmacy Act 53 of 1974, as amended, and any expression to which a meaning has been assigned in the Act shall bear such meaning.
2. The following minimum standard as published herewith for comments shall constitute an additional standard to be added to Annexure A of the *Rules relating to good pharmacy practice* in accordance with section 35A(b)(ii) of the Act -
 - Minimum standards for a drive-through facility

Interested persons are invited to submit written comments or representations on the proposed minimum standards to the Registrar, P O Box 40040, Arcadia, 0007 (for the attention of Manager: Pharmacy Practice) or vincent@pharmcouncil.co.za, within 30 days of the date of publication of this Notice.



**TA MASANGO
ACTING REGISTRAR**

Minimum standard for a drive-through facility in a licensed pharmacy

“Drive-through” facility in a pharmacy means any combination of structural, mechanical, electronic or other elements located within and outside the dispensary department of a licensed pharmacy which enables the personnel of the pharmacy to provide pharmaceutical services, *via* a window or other aperture in the exterior wall of the pharmacy, to a person who drives a vehicle to the pharmacy, without the personnel of the pharmacy leaving the dispensary department or the patient leaving his/her vehicle.

FEATURES OF A PHARMACY WITH A DRIVE-THROUGH FACILITY

If a pharmacy has a drive-through facility, the following standards are applicable

- (a) Prior to the establishment of a drive-through facility in a pharmacy, an application on a form approved and provided by Council must be submitted to Council. Approval must be granted by Council for the operation of the drive-through facility in a pharmacy prior to the utilisation thereof.
- (b) A pharmacy with a drive-through facility must be established in place that **allows** direct access to and from a public road.
- (c) – There must be suitable access to the drive-through facility, which allows for the uninterrupted flow of vehicles. The roadway, which provides access to the drive-through facility, should not be used for any other purpose.
- (d) A pharmacy with a drive-through facility must be housed in a building specifically designed or adapted for the purpose.
- (e) A pharmacy with a drive-through facility must be equipped with a weatherproof portico(s) which enables a pharmacist to hand the medicine directly to the patient or the patient’s agent/caregiver and to provide counselling on a face-to-face basis.
- (9) A pharmacy with a drive-through facility must be equipped with *two* apertures. Prescriptions, requests for goods and/or over the counter medication will be received *via* the first aperture. The second aperture will be used for the supply of the medicine prescribed/requested together with the relevant counselling.
- (g) A drive-through facility must comply with the following standards with regard to the construction and equipping thereof. The facility must -
 - (i) be constructed and maintained in a such manner that the security of the pharmacy is not compromised;
 - (ii) be readily accessible to the personnel of the pharmacy who have authorised access to the dispensary department;

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- (iii) enable two-way visual and auditory communication between the personnel of the pharmacy and the person receiving pharmaceutical services;
 - (iv) be equipped with a computer terminal that forms part of the pharmacy's computerised system for recording information relating to the supply of medicine. The terminal must be located within the dispensary department **so** as to ensure that when personnel of the pharmacy provide pharmaceutical services to a patient by means of the drive-through facility, they can operate the computer terminal without losing visual or auditory contact with the person receiving services;
 - (v) be constructed in such a manner as to enable authorised personnel of the pharmacy to provide a patient, receiving pharmaceutical services with counselling without losing visual or auditory contact with the patient;
 - (vi) if the patient is not sitting in the driver's seat, but alongside the driver or in one of the rear seats **of a** vehicle, it **is** essential that the pharmacist has access into the portico, *via* a door from the pharmacy **so** that the medicine can be handed directly to the patient **himself/herself** and that counselling can take place on a direct pharmacist-to-patient basis (face-to-face basis).