

No. 1320

12 November 2004

SOUTH AFRICAN QUALIFICATIONS AUTHORITY (SAQA)

In order to proceed with the recognition of Standards Generating Bodies in terms of Government Regulations 19(1)(c) and 22(2) of 28 March 1998, National Standards Body 11, **Services**, invites public comment with respect to *the acceptability of the nominees and the representativeness of the key education and training stakeholder interest groups* listed as SGB applicants below.

In addition, the NSB invite submissions from interested parties wishing to serve on such an SGB. Interested parties should take note of the section on SGB Information below.

All nominations/ applications should be accompanied by curricula vitae.

More information regarding this application may be obtained on the SAQA website or from the SAQA offices, Hatfield Forum West, 1067 Arcadia Street, Hatfield, Pretoria.

Comment should reach the NSB at the address below **by not later than 11 December 2004**. All correspondence should be marked **SGB for Hospitality, Gaming and Leisure** and be addressed to:

The Director: Standards Setting and
Development
SAQA
Attention: Mr. D Mphuthing
Postnet Suite 248
Private Bag X06
Waterkloof
0145
or faxed to 012 – 431 5144
dmphuthing@saqa.co.za

SGB INFORMATION

As a necessary step in the development and implementation of the National Qualifications Framework, The National Standards Bodies are briefed [regulation 19(1)(c) of 28 March 1998] to recognise or establish Standards Generating Bodies (SGBs).

SGBs shall:

- a. generate standards and qualifications in accordance with the Authority requirements in identified sub-fields and levels;
- b. update and review standards;
- c. recommend standards and qualifications to National Standards Bodies;
- d. recommend criteria for the registration of assessors and moderators or moderating bodies; and
- e. perform such other functions as may from time-to-time be delegated by their National Standards Body.

Any bodies wishing to nominate representatives, make application to serve on, or make any other submission with regard to the above SGB should note the following information.

SGBs should be composed of organisations, which shall be key education and training stakeholder interest groups and experts in the sub-field. The NSB, when making its final decisions will have due regard for, among other things, *'the need for representativeness and equity, redress and relevant expertise in terms of the work of the SGBs.'*

Organisations proposing to nominate persons to SGBs should be sensitive to the need for **equity** and **redress**, and shall nominate persons who-

- (a) will be able to consider issues of productivity, fairness, public interest and international comparability as related to education and training in the sub-field;
 - (b) enjoy credibility in the sub-field in question, who enjoy respect; have the necessary expertise and experience in the sub-field and have the support or backing of the nominating body;
 - (c) are able to advocate and mediate the needs and interests of all levels within the sub-field covered by the Standards Generating Body;
 - (d) are able to exercise critical judgement at a high level; and
 - (e) are committed to a communication process between the Standards Generating Body, the National Standards Body and the Constituency.
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PUBLIC NOTICE BY NSB 11, SERVICES OF THE INTENTION TO ESTABLISH AND REGISTER A STANDARDS GENERATING BODY (SGB) FOR HOSPITALITY, GAMING AND LEISURE

The National Standards Body (NSB) 11, intends to register an SGB for Hospitality, Gaming and Leisure in order to review and generate standards and qualifications in the Hospitality, Gaming and Leisure fields from NQF Levels 2-5.

PROPOSED BRIEF OF THE SGB

1. Develop learning pathways for potential qualifications and unit standards in the area of Hospitality, Gaming and Leisure from level 1 through to level 5 [Regulation 24 (1) (e)].
2. Review the following Qualifications and Unit Standards across the Hospitality, Gaming and Leisure Field:
 - National Certificate: Accommodation Services: NQF Level 2
 - National Certificate: Fast Food Services: NQF level 3
 - National Certificate: Hospitality Reception: NQF Level 4
 - National Certificate: Food and Beverage Services: NQF Level 4
 - National Certificate: Professional Cookery: NQF Level 4
 - National Diploma: Accommodation Services: NQF level 5
 - National Diploma: Fast Food Services: NQF Level 5
 - National Diploma: Food and Beverage Management: NQF Level 5
 - National Diploma: Professional Cookery: NQF Level 5
 - National Diploma: Service Management: NQF Level 5
3. Generate appropriate Qualifications and Unit Standards across the Hospitality Leisure and Gaming Field as follows:
 - National Certificate: Gaming - Cashiering: NQF Level 3
 - National Certificate: Gaming – Dealing: NQF Level 3
 - National Certificate: Gaming – Surveillance: NQF Level 3
 - National Certificate: Gaming – Slots Operation: NQF Level 3
4. Recommend the Unit Standards and Qualifications generated in 2 and 3 above to National Standards Body 11 [Regulation 24 (1)(c)].
5. Recommend criteria for the registration of assessors and moderators or moderating bodies.
6. Accept and perform other related functions as requested by NSB 11 [regulation 24 (1)(e)].
7. Review already registered Qualifications and Unit Standards that have reached the end of their registration period and make recommendations on their re-registration.

PROPOSED COMPOSITION OF THE SGB

Name of Nominee	Workplace	Nominating Body	Qualifications/ Experience
Devi Naraindass	The International Hotel School: Three Cities Group	Three Cities Group	<ul style="list-style-type: none"> • National Diploma in Hotel Management <p>Is the National Training Manager for the Three Cities Group and is a qualified Skills Development Facilitator, Moderator and Assessor. Has over 15 years experience in the Hospitality Industry with Rooms Division and Training being her specialisation, and is involved in the writing of training material for the Three Cities Group.</p>
Clint Ducie	Wimpy Restaurants (Pleasure Foods)	Famous Brands	<ul style="list-style-type: none"> • Diploma: Business Management • Diploma: personnel Management • Diploma: Education <p>Is the Training Manager at Wimpy Restaurants</p>
Themba J.M. Zulu	Hotellica	Hotellica	<ul style="list-style-type: none"> • Diploma: Personnel Management <p>Is the General Secretary for the Hotellica Trade Union, and is a board member of the Wholesale and Retail SETA as well as a NACTU Central Committee Member</p>
John Aritho	The Cullinan Hotel Cape Town	Southern Sun Hotels	<ul style="list-style-type: none"> • Bachelor Degree: Hotel Management <p>Has been in the hospitality industry since 1995 working locally and abroad, and is currently responsible for the recruiting and training of opening staff, as well as setting up resources.</p>

Manfred Muellers	Technikon Witwatersrand School of Tourism and Hospitality Management	Orion Hotels and Resorts	<ul style="list-style-type: none"> • National Higher Diploma: TWR • Master Diploma: Professional Cookery <p>Is Head of Department, Culinary Studies, Faculty of Business Management, Hotel School at Technikon Witwatersrand.</p> <p>Is a National Qualifications Advisor/Assessor for the Hospitality Industry in South Africa.</p> <p>Is a fellow of The South African Chefs' Association, The South African Gastronomic Academy and a member of The Federated hotel Association of South Africa.</p>
William McIntyre	Don Suite Hotels	Don Suite Hotels	<ul style="list-style-type: none"> • Diploma: Personnel Management • Certificate: Project Management <p>Is Group Human Resources Manager for the Don Group and has been in the Hospitality Industry since 1992.</p>
Larry Hodes	Mugg and Bean Franchising	Mugg and Bean Franchising	<ul style="list-style-type: none"> • Diploma: Training and Development <p>Has 13 years experience in the Restaurant and Hospitality Industry. Is the National Human Resources, Training and Operations Manager at Mugg and Bean</p>
Annalee Howell	Western Cape Education Department	FET Colleges	<ul style="list-style-type: none"> • Bachelor of Arts Degree • Diploma: Higher Education <p>Has been with the Education Department for 22 years. Was a member of the Hospitality SGB and contributed to the development of qualifications</p>

			in the hospitality sector.
Trevor Bryan	Montecasino	Tsogo Sun Gaming	Is the Human Resources Practitioner at Montecasino, dealing with development training including ABET, Psychometrics and Computer training.
Mandlakayise Sam Mthembu	Mpumalanga Gaming Board	Mpumalanga Gaming Board	<ul style="list-style-type: none"> • Diploma: Accounting and Business Studies • Licentiate Diploma: Banking • Bachelor of Commerce: Accounting • Certificate: Gaming Regulation • Certificate: Advanced Casino Audit • Master of Business Leadership <p>Gaming Audit and Systems Department Manager at the Mpumalanga Gaming Board.</p>
Brian Lucas Kgomo	Gauteng Gambling Board	Gauteng Gambling Board	<ul style="list-style-type: none"> • Diploma: Management and Leadership • Bachelor of Commerce: Accounting and Commercial Law <p>Is the Compliance Manager at the Gauteng Gambling Board. Is a member of the State Information and Technology Agency Audit Committee.</p>
Robert Wiggett	Free State Gambling and Racing Board	Free State Gambling and Racing Board	<ul style="list-style-type: none"> • National Certificate: Police Administration • National Senior Certificate: Police Administration • National Diploma: Police Administration • Diploma: Criminal Justice and Forensic Auditing • Certificate: Fraud Examination <p>Is Manager Law Enforcement at the Free State Gambling and Racing</p>

			Board
Thamsanqa Motsoasele	Free State Gambling and Racing Board	Free State Gambling and Racing Board	<ul style="list-style-type: none"> • BCompt <p>Is the Manager of Compliance and Investigations at the Free State Gambling and Racing Board.</p> <p>Member of the Department of Agriculture, Free State Province, and the Kopano Municipality Audit Committees. Is also a member of the South African Institute of Chartered Accountants and the Institute of Internal Auditors of South Africa.</p>
Antonette McLean	Caesars Gauteng	Caesars Gauteng	<ul style="list-style-type: none"> • Bachelor of Commerce: Industrial Psychology • Bachelor of Commerce Honours: Training Management • Master of Commerce: Leadership, Performance and Change <p>Is a member of the Hospitality SGB and a representative on the HRD Committee for CASA.</p> <p>Is currently the Training and Development Manager at Caesars Gauteng.</p>
Douglas Themba Marasha	National Gambling Board of South Africa	National Gambling Board of South Africa	<ul style="list-style-type: none"> • Bachelor of Commerce • Bachelor of Commerce: Honours <p>Is the Chief Inspector, National Inspectorate, at the National Gambling Board of South Africa.</p>
Liezl Liebenburg	Rosebank College	FET Colleges	<ul style="list-style-type: none"> • Bachelor of Commerce: Industrial and Organisational Psychology • B. Tech post School Training and Education • National Diploma: Food

			Service Management Is the Principal of Rosebank College. Is a trained Assessor and Moderator.
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