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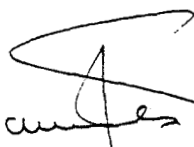
SOUTH AFRICAN QUALIFICATIONS AUTHORITY (SAQA)

In order to proceed with the registration of standards and NSB 11, Services, publishes the following (ABET) Tourism unit standards-based qualifications for public comment.

This notice contains the titles, fields, sub-fields, NQF levels, credits, and the titles and specific outcomes of the unit standards. The unit standards can be accessed via the SAQA web-site at www.saqa.org.za. Copies may also be obtained from the Directorate of Standards Setting and Development at the SAQA offices, 659 Pienaar Street, Brooklyn, Pretoria.

Comment on the qualifications and unit standards should reach SAQA at the address below and no later than 14 September 2001. All correspondence should be marked **Standards Setting – ABET Tourism** and addressed to

The Director: Standards Setting and Development
SAQA
Attention: Mr. D Mphuthing
Postnet Suite 248
Private Bag X06
Waterkloof
0145
or faxed to 012-482-0907



PP **SAMUEL B.A. ISAACS**
EXECUTIVE OFFICER

UNIT STANDARDS

Field: Services

Sub-field: Tourism

Purpose of unit standards

The purpose of these unit standards is to:

- Introduce learners to the major sectors of the tourism industry,
- Encourage learners to gain experience of the tourism industry, with a view to a possible career in this industry.

Together with units taken from other learning fields, the learner will be able to obtain a qualification in the tourism industry. This qualification is aimed at providing benefits through the development of the community and to provide the learner with the fundamental knowledge and skills for entry-level employment in the tourism industry.

Unit Standards at NQF Level 1

1. Title: Understanding the tourism industry.
2. Title: Know the role-players in the tourism industry and their functions and select a career path for him/herself.
3. Title: Demonstrate an applied knowledge of the relationship between tourism and the community.
4. Title: Understand tourist product knowledge and apply the knowledge to facilitate tourist activities.

Unit standards titles and specific outcomes at NQF level 1

1. Title: Understanding the tourism industry

Specific Outcome 1: Give an integrated definition of tourism and describe the different dimensions and the way it impacts on society.

Specific Outcome 2: Demonstrate a practical knowledge of the three sectors of the tourism industry and the links between the sectors of the tourism industry and the links between the sectors.

Specific Outcome 3: Categorise the types of tourists and their motivation for travel.

Specific Outcome 4: Identify access and use different sources of information to service the tourist.

2. Title: Know the roleplayers in the tourism industry and their functions and select a career path for him/herself

Specific Outcome 1: Identify the national roleplayers in the tourism industry and their functions with reference to the world of work.

Specific Outcome 2: Identify the provincial role-players in the tourism industry and their functions with reference to the world of work.

Specific Outcome 3: Identify the local role-player in the tourism industry and their functions with reference to the world of work.

Specific Outcome 4: List and select career opportunities within the local environment and/or tourist ventures.

3. Title: Demonstrate an applied knowledge of the relationship between tourism and the community

Specific Outcome 1: Discuss the ways in which tourism impacts on the community.

Specific Outcome 2: Discuss the ways in which a community can promote and hinder/impede/discourage tourism development.

Specific Outcome 3: Discuss the legal and ethical issues relating to tourism.

Specific Outcome 4: Demonstrate the ability to interact appropriately with a range of tourists.

4. Title: Understand tourist product knowledge and apply the knowledge to facilitate tourist activities

Specific Outcome 1: Identify and describe areas of visitors' destinations, attractions and events in the local, provincial and national contexts.

Specific Outcome 2: Show the ability to match destinations, attractions and event with a tourist profile.

Specific Outcome 3: Demonstrate an ability to locate oneself geographically within local, provincial, national and global context.

Specific Outcome 4: Demonstrate an ability to use a range of maps effectively to facilitate tourism activities.

SOUTH AFRICAN QUALIFICATIONS AUTHORITYEstablished in terms of Act 58 of 1995**NATIONAL DIPLOMA IN EVENTS CO-ORDINATION****Field:** Services**Sub-field:** Hospitality, Tourism, Travel, Leisure and Gaming**NQF level:** 5**Credits:** 240**Purpose of the Qualification:**

In the context of the event industry, this qualification will enable creative co-ordination of professional, feasible, innovative and exciting events. A qualifying learner will be able to demonstrate knowledge of the events industry that brings about a level of professionalism expected at national level. A learner will also demonstrate knowledge of the correct terminology of event co-ordination. A learner will be able to maintain the high level of quality in the process of event co-ordination. The learner will contribute positively towards supporting the events industry as a part of Southern Africa's tourism sector.

A learner who has achieved this qualification will be capable of combining a range of self-organisation and life-long learning skills with a working knowledge of South African tourism issues, and integrating these within a context to produce a professional practice, which adheres to the high quality standards, expected by the industry.

In addition, learners will be positioned to further their learning, practice and career within the events industry - either at further levels or in other areas of practice. Expansion into other sub-sectors of tourism is also possible.

National Diploma in Events Co-ordination (NQF5)
245 credits

Fundamental	Level 2		Level 4	Level 5		Level 6	Total
	1. Operate a personal Computer	2. Organise oneself in the workplace		1. Plan and conduct a research project	2. Apply communication skills in the workplace		
	6	3		6	10		46
CORE	Level 2		Level 4	Level 5		Level 6	Total
			1. Introduce South Africa to tourists	1. Monitor and maintain occupational health and safety	4		136
			2. Introduce South African heritage to tourists	2. Implement policies regarding HIV/AIDS in the workplace	4		
			3. Contribute to sustainable tourism in South Africa	3. Research an event	4		
			4. Operate in a business	4. Design an event	10		
			5. Oversee arrival and departure of customers	5. Plan an event	10		
			6. Care for customers	6. Co-ordinate an event	12		
			7. Understand the inter-relatedness of event elements	7. Evaluate an event to ensure sustainable events	3		
			8. Operate in the national and international event industry	8. Perform successful event administration	8		
				9. Conduct an integrative project in the workplace	40		
Elective	Level 2		Level 4	Level 5		Level 6	Total
				1. Produce a safe and successful event within a specific event sub-field	35	1. Monitor staff performance	63
				2. Conduct on the job coaching	5	2. Manage quality in the organisation	
				3. Prepare and maintain financial records and statements	12		
Total		9	41		184	11	245