

NOTICE 559 OF 2001**SOUTH AFRICAN QUALIFICATIONS AUTHORITY (SAQA)**

In accordance with regulation 24(c) of the National Standards Bodies Regulations of 28 March 1998, the Standards Generating Body (SGB) for

Hairdressing, Cosmetology and Beauty

Registered by NSB 11, Services, publishes the following unit standards-based qualifications for public comment.

This notice contains the titles, fields, sub-fields, NQF levels, credits, and purposes of the qualifications, and the titles and specific outcomes of the unit standards upon which qualifications are based. The full qualifications and unit standards can be accessed via the SAQA web-site at www.saqa.co.za. Copies may also be obtained from the Directorate of Standards Setting and Development at the SAQA offices, 659 Plenaar street, Brooklyn, Pretoria.

Comment on the qualifications and unit standards should reach SAQA at the address *below and no later than Monday 2 April 2001*. All correspondence should be marked **Standards Setting – SGB for Hairdressing, Cosmetology and Beauty** and addressed to

The Director: Standard Setting and Development
SAQA
Attention: Mrs S. Vasuthevan
Postnet Suite 248
Private Bag X06
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SAMUEL B.A. ISAACS
EXECUTIVE OFFICER

NATIONAL CERTIFICATE IN LADIES HAIRDRESSING

Field : Services

Sub-field : Personal Care

NQF level : 4

Credits : 167

Purpose of the Qualification:

The primary purpose of the qualification is to develop the foundational, practical and reflexive competencies in a person required for a career in Ladies hairdressing – Caucasian type hair.

Central to the qualification is the development of a culture of professionalism and "service excellence" in the hairdressing industry. This qualification intends to produce employable hairdressers with marketable skills who can significantly contribute towards the national initiatives for developing the SMME sector.

The qualifying learner will have access to the hairdressing trade as a prelude to full registration as a qualified hairdresser in Ladies Hairdressing by the Personal Care Chamber of the Services SETA.

Qualification Matrix

	Level 2		Level 3		Level 4		Total
	Unit Standard	Credits	Unit S T	Credits	Unit S T	Credits	
Fundamental			Communication for Hairdressers	4	Any unit standards from the field of Communication Studies and Language	16	36
					Any unit standards from the field of Mathematics	16	
Core	Induction to Personal Care Sector	1	Conditioning of Ladies Hair	6	Colouring and Lightening of Ladies Hair	15	99
	Shampooing of Ladies Hair	7	Designing Ladies Hair Styles	10	Proficiency in Ladies Hairdressing Services	15	

			Cutting and Shaping of Ladies Hair	18	Perming of Ladies Hair	15	
					Relaxing and Straightening of Ladies Hair	12	
Electives			Sanitation and Sterilisation for Hairdressing	5	Retailing for Hairdressers	10	32
			Receiving and Consulting with Hairdressing Clients	7	Hair and Scalp Disorders and Diseases	4	
			Salon Support Services	6			
Total		8		56		103	167

UNIT STANDARDS FOR NATIONAL CERTIFICATE IN LADIES HAIRDRESSING

Unit Standards at NQF level 2

1. Title : Induction to the Personal Care Sector
2. Title : Shampooing of Ladies Hair

Unit Standards at NQF level 3

1. Title : Communication for Hairdressers
2. Title : Sanitation and Sterilisation for Hairdressing
3. Title : Receiving and Consulting with Hairdressing Clients
4. Title : Conditioning of Ladies Hair
5. Title : Salon Support Services
6. Title : Designing Ladies Hair Styles
7. Title : Cutting and Shaping of Ladies Hair

Unit Standards at NQF level 4

1. Title : Hair and Scalp Disorders and Diseases
2. Title : Retailing for Hairdressers
3. Title : Colouring and Lightening of Ladies Hair
4. Title : Perming of Ladies Hair
5. Title : Relaxing and Straightening of Ladies Hair
6. Title : Proficiency in Ladies Hairdressing Services

Unit standards titles and specific outcomes at NQF level 2

1. Title : Induction to the Personal Care Sector

Specific Outcome 1: Explain and discuss the requirements of education and training within the hairdressing industry with special reference to the roles that different Bodies play in the education and training of hairdressers.

Specific Outcome 2: Explain and discuss the learnership agreement to determine the roles and functions and responsibilities of the different parties involved in the learnership contract.

Specific Outcome 3: Explain and describe the foundational, practical and reflexive competence that learners of hairdressing standards and qualifications are required to master.

2. Title : Shampooing of Ladies Hair

Specific Outcome 1: Demonstrate the correct procedure for draping and protecting the client in readiness for all hairdressing services.

Specific Outcome 2: Select the appropriate shampoo product and service, perform the required shampooing service, recommend products for home care and record information on an analysis card. This outcome must be met in terms of all types and conditions of hair including braids and hair extensions and home care recommendations must be based on at least two product ranges.

Unit standards titles and specific outcomes at NQF level 3

1. Title : Communication for Hairdressers

Specific Outcome 1: Communicate effectively with clients, colleagues and prospective employers by using the appropriate communication mode ensuring that professionalism is maintained at all times.

Specific Outcome 2: Communicate effectively with clients, colleagues and prospective employers using written communication.

2. Title : Sanitation and Sterilisation for Hairdressing

Specific Outcome 1: Demonstrate and discuss the different methods of sterilisation and sanitation procedures performed in the salon and explain the importance of maintaining a clean and safe working environment.

Specific Outcome 2: Demonstrate and explain the cleaning, sanitising and sterilising of equipment, materials and tools in the salon/working environment.

Specific Outcome 3: Explain and demonstrate basic First Aid procedures applicable to salon practices.

Specific Outcome 4: Demonstrate and explain effective procedures for dealing with disposable waste in the salon environment following all applicable safety procedures.

3. Title : Receiving and Consulting with Hairdressing Clients

Specific Outcome 1: Receive new, regular, expected and unexpected clients in the salon or telephonically, establish a relaxed relationship with them, care for all the clients' needs, receive enquiries around appointments and salon services and deal with them according to salon procedures.

Specific Outcome 2: Consult with the client in a professional manner and analyse and evaluate the hair and scalp to determine the appropriate procedure for the specified service. The context of this specific outcome includes all types and conditions of hair including virgin, chemically treated and physically damaged hair.

4. Title : Conditioning of Ladies Hair

Specific Outcome 1: Select the appropriate products according to hair and scalp analysis to improve the condition of the hair, apply surface or instant conditioner according to manufacturer's instructions, recommend products for home care from at least two different product ranges and prepare the client for further services.

Specific Outcome 2: Recognise and treat common hair conditions such as fragilitas crinium (split ends), damaged cuticle, trichorexis nodosa (beaded hair); select the treatment products required, select the appropriate application and massage technique, and perform the correct procedures for the treatment as required.

Specific Outcome 3: Recognise and treat common scalp conditions such as Pityriasis capitis (dandruff) and seborrhea (oily or greasy scalp); select the treatment products required, select the appropriate application and massage techniques and perform the correct procedures for the particular treatment required.

5. Title : Salon Support Services

Specific outcome 1: Order and receive stock from a supplier, check the items received against an invoice or stock book; unpack; open; decant; measure and dilute products where necessary and record their use.

Specific Outcome 2: Handle salon business by telephone successfully. Receiving and making telephone calls fall within the scope of this specific outcome.

Specific Outcome 3: Calculate and supply the final price for services rendered, and products bought by the clients within the scope of cash and non-cash payments.

Specific Outcome 4: Analyse and interpret information on remuneration slips according to salon policy, basic conditions of employment and/or collective agreements.

Specific Outcome 5: Keep salon records effectively within the scope of analysis and client cards, reconciliation sheets and stock sheets.

6. Title : Designing Ladies Hair Styles

Specific Outcome 1: Determine after consultation, the most aesthetically suitable hairstyle for the client and design a whole head of finger waves on short and medium length wet hair, using the fingers and

cutting comb only. Fingerwaving must be demonstrated with and without a parting using vertical, horizontal and diagonal fingerwaves.

Specific Outcome 2: Determine after consultation, the most aesthetically suitable hairstyle for the client and design a hairstyle for the whole head with pin curls using volume, flat, clockwise and anti-clockwise pin curls.

Specific Outcome 3: Determine after consultation, the most aesthetically suitable hairstyle for the client and design short, medium and long hairstyles with the use of rollers.

Specific Outcome 4: Determine after consultation, the most aesthetically suitable hairstyle for the client and design a hair style with single and multiple strands within the scope of weaving, roping, twisting, plaiting, corn rowing, braiding.

Specific Outcome 5: Determine after consultation the most aesthetically suitable hairstyle for a client, and design the hairstyle by attaching hair extensions to the natural hair. The scope of this unit standard covers synthetic and human hair extensions of different hair lengths namely long, medium and short and of different hair textures namely wavy, curly and straight.

Specific Outcome 6: Determine after consultation, the most aesthetically suitable hairstyle for the client and design long, medium and short hairstyles using blow drying techniques.

7. Title : Cutting and Shaping of Ladies Hair

Specific Outcome 1: Cut hair using a variety of **one length looks** taking into account critical influencing factors such as hair texture, head/face shape and hair growth patterns.

(Range: Use different cutting techniques on curly and straight hair to create a variety of one length looks. Variety of one length looks includes above the shoulder, below the shoulder, with a fringe and without a fringe).

Specific Outcome 2: Cut hair using a variety of **layered looks** taking into account critical influencing factors such as hair texture, head/face shape and hair growth patterns.

(Range: Use different cutting techniques on curly and straight hair to create uniform layering and graduated layering effects on a variety of layered looks. Variety of layered looks include above the shoulder, below the shoulder, with a fringe and without a fringe).

Specific Outcome 3: Cut hair using a variety of **fashion looks** taking into account critical influencing factors such as client requirements, hair texture, head/face shape and hair growth patterns.

(Range: Use different cutting techniques on curly and straight hair to create uniform layering, graduated layering, scissors over comb, razor, clipper, texturising and freehand effects on a variety of fashion looks. Variety of fashion looks include above the shoulder and below the shoulder).

Unit standards titles and specific outcomes at NQF level 4

1. Title : Hair and Scalp Disorders and Diseases

Specific Outcome 1: Recognise hair and scalp disorders and diseases and determine the possible causes thereof.

Specific Outcome 2: Advise corrective treatment in the case of hair and scalp disorders.

2. Title : Retailing for Hairdressers

Specific Outcome 1: Discuss, describe and demonstrate the correct techniques for marketing within the context of the hairdressing industry.

Specific Outcome 2: Hairdressing products and services are marketed successfully through the use of various marketing techniques and knowledge of the marketing of products and services are demonstrated through discussion and explanation.

3. Title : Colouring and Lightening of Ladies Hair

Specific Outcome 1: The learner is able to analyse the hair and scalp, identify the natural colour of the hair; select the appropriate temporary colour for the hair and demonstrate the correct procedure for applying temporary colour to different types of hair.

Specific Outcome 2: The learner must analyse the hair and scalp, identify the natural colour of the hair; select the appropriate semi permanent colour for the hair and demonstrate the correct procedure for applying semi permanent colour to different types of hair.

Specific Outcome 3: Analyse the hair and scalp, identify the natural hair colour; select the appropriate demi colour and demonstrate the application of demi colour to different types of hair.

Specific Outcome 4: Analyse the hair and scalp, identify the natural hair colour; select the appropriate permanent colour and demonstrate the application of permanent colour to different types of hair.

Specific Outcome 5: Analyse the hair and scalp, identify the natural hair colour; select the appropriate lightening product for the hair and apply lightening colour products to different types of hair.

4. Title : Perming of Ladies Hair

Specific Outcome 1: The learner is able to analyse the hair and scalp and select the appropriate permanent wave products, equipment and tools based on tests conducted.

Specific Outcome 2: The learner is able to demonstrate the correct procedure for applying permanent wave services to different types and lengths of hair.

5. Title : Relaxing and Straightening of Ladies Hair

Specific Outcome 1: The learner is able to relax/straighten and neutralise virgin hair of different lengths taking into account critical influencing factors.

Specific Outcome 2: The learner is able to relax/straighten and neutralise hair of different lengths that had been previously relaxed/straightened. (i.e. re-growth application) taking into account critical influencing factors.

Specific Outcome 3: The learner is able to perform a reverse perm to relax tightly curled hair of different lengths taking into account critical influencing factors.

6. Title : Proficiency in Ladies Hairdressing Services

Specific Outcome 1: The learner is able to integrate shampooing, cutting, perming and hair design to produce a complete change of style in a commercially viable time.

Specific Outcome 2: The learner is able to integrate shampooing, conditioning, cutting, colouring and hair design to produce a complete change of style in a commercially viable time.

Specific Outcome 3: The learner must integrate shampooing, conditioning, cutting, relaxing, straightening, pincurls and fingerwaving to produce a complete change of style in a commercially viable time.

Specific Outcome 4: The learner must plan and execute three daily salon sessions integrating shampooing, conditioning, cutting, perming, relaxing, colouring, setting, costing and record keeping to produce effective styles on a range of clients in a commercially viable time.