



**PERFORMANCE AGREEMENT**  
**BETWEEN**  
**THE PRESIDENT OF THE REPUBLIC OF SOUTH AFRICA**  
**AND**  
**THE MINISTER FOR HUMAN SETTLEMENTS, WATER AND**  
**SANITATION**

**PERIOD OF AGREEMENT**  
**JUNE 2019 TO APRIL 2024**

A stylized signature in black ink, likely belonging to the President of the Republic of South Africa.

A stylized signature in black ink, likely belonging to the Minister for Human Settlements, Water and Sanitation.

**The Constitution of the Republic of South Africa, 1996**, stipulates in section 91 (2) that the President appoints the Deputy President and Ministers, assigns their powers and functions, and may dismiss them.

**The Constitution of the Republic of South Africa, 1996**, stipulates in section 92 (1) that the Deputy President and Ministers are responsible for the powers and functions of the executive assigned to them by the President.

**Executive Members' Ethics Act (No. 82 of 1998)** state that members of the Cabinet must act according to a code of ethics, created by the President pursuant to the principles and framework established by the Executive Members' Ethics Act of 1998.

**The principles of natural justice applies.**

#### **MINISTERIAL KEY RESPONSIBILITY AREAS**

The constitutional imperatives and obligations contained in Chapter 2, & 5 of the Constitution including but not limited to section 26,27, 33, 92, 93, 96, 97, 98, 99, are applicable.

The contents of this agreement set out the powers and functions assigned to you by the President in accordance with Section 91 (2).

A handwritten signature in black ink, consisting of a large, stylized 'D' followed by a horizontal line and a small flourish.

KEY RESPONSIBILITY AREA 1: POLITICAL LEADERSHIP CONTRIBUTING TO THE COUNTRY'S TRIPLE CHALLENGES, NDP PRIORITIES AND MEDIUM TERM STRATEGIC FRAMEWORK (MTSF) 2019 – 2024

As Minister in the Cabinet you will contribute **individually and collectively** to addressing the triple challenges of poverty, inequality and unemployment and the MTSF 2019 - 2024.

**Priority 2: Economic Transformation and Job Creation**

Water security is one of the biggest issues/challenges facing South Africa in the next decade (2020 to 2030) in general but this administration in particular. It presents a profound challenge to our social wellbeing and our economic growth. On a "do nothing approach (business as usual)", South Africa's water scarcity could get rapidly worse as our supply contracts and demand escalates due to growth, urbanization, unsustainable use of water, degradation of wetlands, water losses a decrease in rainfall resulting in extended drought periods and the possible increasing intensity of rainfall events due to climate change.

The challenges around water management in South Africa are already significant and water scarcity is the biggest risk to our growth and development. Water scarcity will definitely be further exacerbated by the impacts of climate change and future droughts and flood events. Water is the primary medium through which climate change impacts will be felt by people, ecosystems and economies. This requires a robust climate change adaptation response given that SA is already a water scarce country and has low rainfall (compared with the world average) and one of the lowest surface water run-offs in the world.

Based on current demand projections SA will in all probability exceed the limits of the economically useable land based water resources by 2050. The predicted adverse effects of climate change will worsen the problems of water shortages and will only bring forward the date when we exceed our available supply.

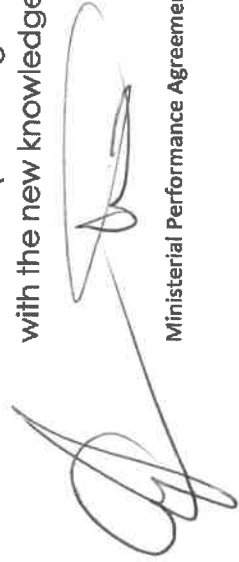


The National Water and Sanitation Master Plan (NW&SMP), launched during November 2019 is intended to guide the water sector with investment planning for the development of water resources and the delivery of water and sanitation services over an initial planning horizon until 2030, and beyond. The core purpose of the NW&SMP is to:

- Provide an overall perspective of the scope of the water and sanitation business;
- To provide a comprehensive schedule of actions needed to address present challenges;
- To estimate the investments required to ensure effective water resources, and water and sanitation services delivery, as well as:
- To facilitate effective integrated investment planning, implementation of actions and the on-going evaluation of achievements.

The Implementation of the Master Plan will enable South Africa to become more resilient to climate change and the increasing intensity of droughts and floods, while meeting the water needs of a growing population and economy and thus addressing the triple challenges of poverty, inequality and unemployment. The Master Plan outlines a series of urgent steps to be taken and implemented by all stakeholders in the water sector in order to address systemic and infrastructural challenges to secure continuous and uninterrupted supply of water for both community and business use and furthermore outlines immediate interventions which will be made to respond to amongst other challenges, infrastructure investment and maintenance, capacity of municipalities, transformation in the sector, licensing of water use, capacity of the Department and its agencies and most important ensuring that communities and business have water security.

The Master Plan builds on those policies that have been successful and revisits and revises those that we have faltered in (including very urgent amendments to the National Water Act and the Water services Act), together with the new knowledge gained from our own experiences, supported by innovative technologies and solutions.



During the period 2019 to 2025 there will be increased focus on attention and resources to maintaining our current infrastructure, securely guarding water sources and most essentially educating our people on the necessity of looking after their rivers, harvesting rain and caring for the environment. The Programme of Action of the Water and Sanitation Master Plan which was set out in November 2019 will focus on the '3 Is' that are recognised as the core of water security:

- Institutions (Water boards, CMAs, WUA's and the NWRIA),
- Investment (infrastructure funding and capital private finance) and
- Information (strengthen the information system and networks to be more inclusive).

The fourth area of priority is:

- Transformation (land reform and rural agriculture for black farmers and other small agricultural farms).

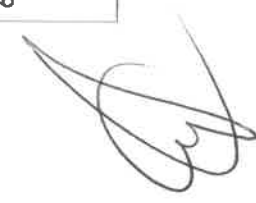
| Outcome                                                                                            |                                                                                         | Long Term Water Security                                                        |                                                                                                                                                                                                                                                                                                                              |  | Minister's Responsibility                                                                                                          |
|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------------------------------------------------------------------------------------------------------------------|
| Interventions                                                                                      | Indicators                                                                              | Baseline                                                                        | Targets                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                    |
| Implement the 2019 priority actions through implementation of the Water and Sanitation Master Plan | National Water and Sanitation Master Plan (NWSMP) priorities developed and implemented. | 2018 National Water and Sanitation Master Plan (NWSMP)<br>2019 Priority actions | <ul style="list-style-type: none"> <li>• Priority Actions of the National Water and Sanitation Master Plan (NWSMP) developed, approved and implemented by 2024</li> <li>• To structure the Department to make it fit for purpose, eliminate wastage and any loss due to corruption and mismanagement of resources</li> </ul> |  | Ensure that Priority Action Plans of the National Water and Sanitation Master Plan are developed, approved and implemented by 2024 |

| Outcome                                                                                       |            | Long Term Water Security                                         |                                                                                                                                                                                                                                                                                  |                                                                   |                                                                                                                                               |
|-----------------------------------------------------------------------------------------------|------------|------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| Interventions                                                                                 | Indicators | Baseline                                                         | Targets                                                                                                                                                                                                                                                                          | Minister's Responsibility                                         |                                                                                                                                               |
| 1. Institutional change to get back on track on the long road to water security               | 1.1        | Number of Catchment Management Agencies established              | 2 Catchment Management Agencies established                                                                                                                                                                                                                                      | 6 Catchment Management Agencies established by 2024               |                                                                                                                                               |
|                                                                                               | 1.2        | Number of Water Boards transformed into Regional Water Utilities | 0                                                                                                                                                                                                                                                                                | 3 Water Boards transformed into Regional Water Utilities by 2024  |                                                                                                                                               |
|                                                                                               | 1.3        | National Water Infrastructure Agency established by 2024         | Draft business case on the establishment of the National Water Infrastructure Agency                                                                                                                                                                                             | National Water Infrastructure Agency established by 2024          | Ensure that financially viable projects are financed using private sector funding through establishment of NWRIA and regional water utilities |
| 2. Planning and infrastructure investment to address the country's strategic water challenges | 2.1        | Number of strategic infrastructure projects implemented by 2024  | <ul style="list-style-type: none"><li>2 projects under construction;</li><li>2 projects awaiting environmental authorisations;</li><li>3 projects ready for implementation;</li><li>1 project under planning</li><li>1 project awaiting signing of off-take agreements</li></ul> | 9 strategic infrastructure projects implemented by 2024           | Regular reporting to the PICC                                                                                                                 |
|                                                                                               |            |                                                                  | Lesotho Highland Water Project Phase 2 ready for implementation                                                                                                                                                                                                                  | Lesotho Highland Water Project Phase 2 under construction by 2024 |                                                                                                                                               |

| Long Term Water Security |            |                                                                                                         |                                                                                              |                           |
|--------------------------|------------|---------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|---------------------------|
| Outcome                  | Indicators | Baseline                                                                                                | Targets                                                                                      | Minister's Responsibility |
| Interventions            |            | uMkhomazi Water Project awaiting environmental authorisations                                           | uMkhomazi Water Project under construction by 2024                                           |                           |
|                          |            | Berg River Voëlville Augmentation Scheme awaiting signing of off-take agreements                        | Berg River Voëlville Augmentation Scheme under construction by 2024                          |                           |
|                          |            | Phase 2 of the Mokolo-Crocodile (West) Water Augmentation Project awaiting environmental authorisations | Phase 2 of the Mokolo-Crocodile (West) Water Augmentation Project under construction by 2024 |                           |
|                          |            | Mzimvubu Water Project stage 1 implementation ready                                                     | Mzimvubu Water Project under construction by 2024                                            |                           |
|                          |            | Nwamitwa Dam ready for implementation                                                                   | Nwamitwa Dam under construction by 2024                                                      |                           |
|                          |            | Tzaneen Dam under construction                                                                          | Tzaneen Dam completed by 2024                                                                |                           |
|                          |            | Vioolsdrift Dam under planning                                                                          | Vioolsdrift Dam ready for implementation by 2024                                             |                           |
|                          |            | Phase 1 of the Vaal Gamagara Water Augmentation Project under construction                              | Phase 2 of the Vaal Gamagara Water Augmentation Project ready for implementation by 2024     |                           |
|                          |            |                                                                                                         |                                                                                              |                           |
|                          |            |                                                                                                         |                                                                                              |                           |



| Long Term Water Security                                                            |                                                  |                                                                 |                                                                                                         |                                                                                                                                                      |
|-------------------------------------------------------------------------------------|--------------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outcome                                                                             | Interventions                                    | Indicators                                                      | Baseline                                                                                                | Targets                                                                                                                                              |
| 3. Information, to improve performance and support sustained, inclusive development | 3.1                                              | Revitalisation of the Blue, Green and No-drop programme         | <ul style="list-style-type: none"> <li>2013 Green Drop Report</li> <li>2014 Blue Drop Report</li> </ul> | Blue, Green and No-drop programme reports published                                                                                                  |
|                                                                                     |                                                  | 3.2                                                             | Information Management for 4IR                                                                          | Digitisation of water and sanitation monitoring systems by 2025                                                                                      |
|                                                                                     |                                                  | 3.3                                                             | Establishment of a RSA Water Observatory                                                                | Investigate the possible contribution of WRC to co-ordinate data management through establishment of a RSA Water Observatory                         |
|                                                                                     | 4. Protect and restore ecological infrastructure | 4.1                                                             | Annual State of Rivers Report                                                                           | Annual State of Rivers Report published                                                                                                              |
| 5. Transforming water access and use in a transforming South Africa                 | 5.1                                              | Percentage of land reform projects with secure water rights     | New indicator                                                                                           | <ul style="list-style-type: none"> <li>Reallocation of water aligned with the framework for Agrarian Reform</li> <li>Compulsory licencing</li> </ul> |
|                                                                                     | 5.2                                              | Technology and innovation for the water sector                  | New indicator                                                                                           | Develop new technology and promote innovation                                                                                                        |
|                                                                                     | 5.3                                              | Timeframe for processing water use license applications         | 3-12 months depending on complexity                                                                     | Timeframe for water use license applications reduced by 50%                                                                                          |
| 6. Water services and the culture of maintenance and                                | 6.1                                              | Oversight on local government utilisation of conditional grants | New indicator                                                                                           | Revised conditional grant conditions                                                                                                                 |
|                                                                                     |                                                  |                                                                 |                                                                                                         | Support COGTA and Water Service Authorities to prioritise operations &                                                                               |



| Long Term Water Security                    |                                                                 |                            |                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|---------------------------------------------|-----------------------------------------------------------------|----------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outcome                                     | Indicators                                                      | Baseline                   | Targets                                                                                    | Minister's Responsibility                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Interventions                               |                                                                 |                            |                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| infrastructure security                     | 6.2 An approved National Sanitation integrated plan implemented | New indicator              | Implementation plan on National Sanitation integrated plan published by 2024               | <p>maintenance of grant-funded infrastructure and ensure curtailment of non-revenue water loss through utilisation of the conditional grants to maintain water &amp; sanitation infrastructure and in raising public awareness around value of water and conservation of water resources</p> <p>Support SAPS, COGTA and Water Service Authorities in raising public awareness around protection of water &amp; sanitation infrastructure</p> <p>Ensure publication of National Sanitation integrated plan</p> |
| 7. Operationalising the programme of action | 7.1 Amended regulatory framework on water ownership governance  | Current water legislations | Review of the National Water Act, the Water Services Act and Water Research Commission Act | <p>Review national water services legislative framework to ensure transformation of representivity in water governance and access to achieve equitable water including for Black farmers</p>                                                                                                                                                                                                                                                                                                                  |

**Priority 5: Spatial Integration, Human Settlements and Local Government**

**Target: 100% districts and metros with joined-up long term plans (Government, Business, Civil Society)**

| <b>Outcome</b>                                                                                                                                                                                | <b>Integrated Service Delivery, Settlement Transformation And Inclusive Growth In Urban And Rural Places</b> |                 |                                                       |                                                                             |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|-----------------|-------------------------------------------------------|-----------------------------------------------------------------------------|
| <b>Interventions</b>                                                                                                                                                                          | <b>Indicators</b>                                                                                            | <b>Baseline</b> | <b>Targets</b>                                        | <b>Minister's Concurrent Responsibility</b>                                 |
| Support intergovernmental action in support of national development objectives and local needs through piloting, refinement and implementation of the District Development Coordination Model | Number of joined-up government plans in metros and districts                                                 | New indicators  | Joined-up plans for 44 districts and 8 metros by 2021 | Contribute to the development of the joined-up plan by COGTA, DALRRD and NT |

**Target:**

- 94 Priority Development Areas (PDA's) targeted for investment and an integrated development implementation programme completed
- 100% land acquired during 2014-2019 within the Priority Development Areas (PDAs) rezoned.

| <b>Outcome</b>                                                                         | <b>Spatial Transformation Through Multi-Programme Integration In Priority Development Areas</b> |                 |                |                                                                                                                      |
|----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-----------------|----------------|----------------------------------------------------------------------------------------------------------------------|
| <b>Interventions</b>                                                                   | <b>Indicators</b>                                                                               | <b>Baseline</b> | <b>Targets</b> | <b>Minister's Concurrent Responsibility</b>                                                                          |
| Investment in 94 PDA's for integration for spatial transformation and spatial justice. | Number of PDA's invested in                                                                     | New indicator   | 94             | Ensure housing developments are prioritised in the PDAs as a catalyst for spatial transformation and spatial justice |

| Spatial Transformation Through Multi-Programme Integration In Priority Development Areas         |                                                         |               |         |                                                           |
|--------------------------------------------------------------------------------------------------|---------------------------------------------------------|---------------|---------|-----------------------------------------------------------|
| Outcome Interventions                                                                            | Indicators                                              | Baseline      | Targets | Minister's Concurrent Responsibility                      |
| An integrated development implementation programme for 94 PDA's completed.                       | Number of implementation programmes for PDA's completed | New indicator | 94      | Ensure the development of 94 integrated development plans |
| Rezone 100% of land acquired during 2014 - 2019 within the PDAs for human settlement development | % of acquired land rezoned                              | New           | 100%    | Ensure the rezoning of the acquired land                  |

**Target: Number of houses and serviced sites delivered through a range of programmes in the housing code**

| Adequate Housing And Improved Quality Living Environments                                                             |                                                                                           |          |         |                                                                  |
|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|----------|---------|------------------------------------------------------------------|
| Outcome Interventions                                                                                                 | Indicators                                                                                | Baseline | Targets | Minister's Concurrent Responsibility                             |
| Deliver housing units through a subsidy mechanism                                                                     | Number of fully subsidised houses delivered                                               | 448 022  | 450 000 | Ensure the five year targets are met within the agreed timelines |
| Number of housing applications approved and purchased through the Finance Linked Individual Subsidy Programme (FLISP) | Number of households that received financial assistance and purchased units through FLISP | 9 762    | 20 000  | Ensure the five year targets are met within the agreed timelines |
| Deliver serviced sites.                                                                                               | Number of serviced sites delivered                                                        | 256 923  | 300 000 | Ensure the five year targets are met within the agreed timelines |
| Deliver social housing/rental housing units in PDA's                                                                  | No. of rental housing units delivered in PDA's                                            | 13 850   | 30 000  | Ensure the five year targets are met within the agreed timelines |

| <b>Adequate Housing And Improved Quality Living Environments</b>                   |                                                                                                                   |                 |                |                                                                                               |
|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|-----------------|----------------|-----------------------------------------------------------------------------------------------|
| <b>Outcome Interventions</b>                                                       | <b>Indicators</b>                                                                                                 | <b>Baseline</b> | <b>Targets</b> | <b>Minister's Concurrent Responsibility</b>                                                   |
| Deliver Community Residential Units (CRU)/Low income rental housing units in PDA's | No. of Community Residential Units (CRU)                                                                          | 7 088           | 12 000         | Ensure the five year targets are met within the agreed timelines                              |
| Upgrade Informal Settlements to Phase 3                                            | No. of informal settlements formalised and/or upgraded to Phase 3 in the Informal Settlements Upgrading Programme | New indicator   | 1 500          | Ensure the UISP is prioritised to meet the target for formalisation of identified settlements |

### Target: 1 193 222 Title Deeds Registered

| <b>Eradicate Backlog And Issuing Of Title Deeds</b> |                                            |                 |                |
|-----------------------------------------------------|--------------------------------------------|-----------------|----------------|
| <b>Outcome Interventions</b>                        | <b>Indicators</b>                          | <b>Baseline</b> | <b>Targets</b> |
| Registering of title deeds Pre-1994 (backlog)       | Number of Pre-1994 title deeds registered  | 45 535          | 45 535         |
| Registering of title deeds Post-1994 (backlog)      | Number of Post-1994 title deeds registered | 500 845         | 500 845        |
| Registering of title deeds Post- 2014 (backlog)     | Number of Post-2014 title deeds registered | 346 842         | 346 842        |

### Minister's Concurrent Responsibility

|                                                                       |
|-----------------------------------------------------------------------|
| Ensure the registration of the title deeds backlog (pre-1994 backlog) |
| Ensure the registration of title deeds ( Post 1995 backlog)           |
| Ensure all 2014 to 2019 title deeds are registered                    |

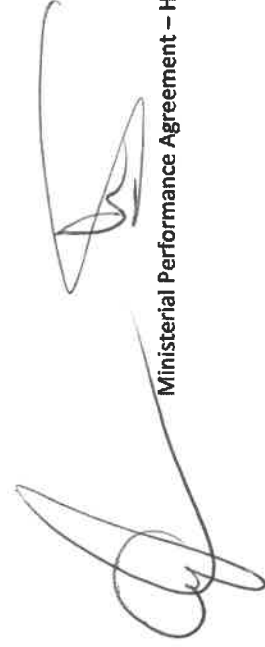


**Target: 50% increase for women, youth and persons with disabilities by 2024 in each indicator category**

| <b>Outcome</b>                                                                                     |                                                               | <b>Increased Economic Participation, Ownership, Access To Resources, Opportunities And Wage Equality For Women, Youth And Persons With Disabilities</b> |                                             |                                                                                                                                         |
|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| <b>Interventions</b>                                                                               | <b>Indicators</b>                                             | <b>Baseline</b>                                                                                                                                         | <b>Targets</b>                              | <b>Minister's Responsibility</b>                                                                                                        |
| Programmes to expand access to and ownership of land by women, youth and persons with disabilities | Percentage hectares of land by sex/gender, age and disability | Land Audit Report                                                                                                                                       | Minimum target as per sector equity targets | Contribute to the realisation of increased economic participation and access to resources by women, youth and persons with disabilities |

**Target: 100% of government investment in the built environment guided and informed by the NSDF by 2024**

| <b>Outcome</b>                                                                                     |                                                                            | <b>Coordinated, Integrated And Cohesive National Spatial Development Guidance To Enable Economic Growth And Spatial Transformation</b> |                                                                                                                   |                                                                                                                                                 |
|----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Interventions</b>                                                                               | <b>Indicators</b>                                                          | <b>Baseline</b>                                                                                                                        | <b>Targets</b>                                                                                                    | <b>Minister's Responsibility</b>                                                                                                                |
| Identification of existing towns and cities for refurbishment and transformation into smart cities | Number of cities identified for redesign and refurbishment as smart cities | New indicator                                                                                                                          | Three existing cities identified and plans for redesign and refurbishment as smart cities developed by March 2024 | Contribute to the realisation of integrated and cohesive spatial development, economic growth and spatial transformation within selected cities |



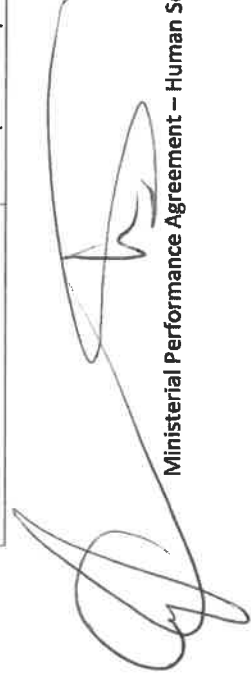
KEY RESPONSIBILITY AREA 2: PRIORITY 1: CAPABLE, ETHICAL AND DEVELOPMENTAL STATE

PRIORITY 6: SOCIAL COHESION AND SAFER COMMUNITIES

### Priority 1: Capable, Ethical And Developmental State

#### Targeted impact: Public value and trust; Active citizenry and partnerships in society

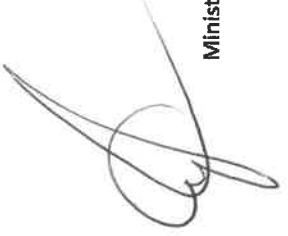
| Functional, Efficient And Integrated Government                                                |                                                                                            |                                                             |                                                                                                        |  | Minister's Responsibility                                                             |
|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|--|---------------------------------------------------------------------------------------|
| Outcome Interventions                                                                          | Indicators                                                                                 | Baseline                                                    | Targets                                                                                                |  |                                                                                       |
| Measures taken to eliminate wasteful, fruitless and irregular expenditure in the public sector | Percentage elimination of wasteful and fruitless expenditure in public sector institutions | 2018 Baseline                                               | 100% elimination of wasteful and fruitless expenditure incrementally from baseline of 2019 by 2024     |  | Eliminate wasteful and fruitless expenditure in your department and entities          |
|                                                                                                | Percentage reduction of irregular expenditure in public sector institutions                | 2018 Baseline                                               | 75% reduction of irregular expenditure incrementally from baseline of 2019 by 2024                     |  | Ensure irregular expenditure is reduced and where it occurs make sure action is taken |
|                                                                                                | Percentage reduction of qualified audits in the public sector                              | 2018 Baseline                                               | 75 % reduction of qualified audits incrementally from baseline of 2019 by 2024                         |  | To maintain at least an unqualified audit opinion in your department/s and entities   |
| Programme to prevent and fight corruption in government                                        | Percentage resolution of reported incidents of corruption in the government                | Trends from the Anticorruption Hotline and Crime Statistics | 95% resolution of reported incidents of corruption by 2024 via disciplinary and criminal interventions |  | Enforce consequences for corruption and misconduct                                    |
|                                                                                                | Ensure functionality of ethics structures and adequate capacity                            | New                                                         | Establish ethics committees and adhere to terms of reference                                           |  | Oversee the implementation of the ethics structures                                   |



# **PRIORITY 6: SOCIAL COHESION AND SAFER COMMUNITIES**

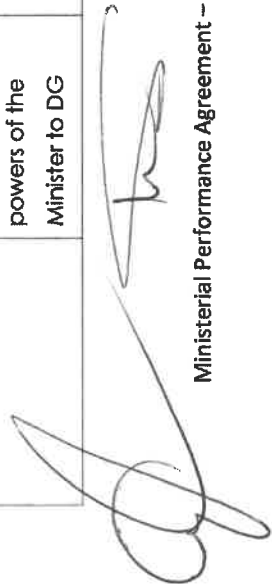
- Target: Socially cohesive society with a common national identity
- Target: 100% provision of shelter and interim housing for women who leave abusive relationships (GBV)

| Outcome                                                                                                    | Women, Children And Lgbtqia+ Persons Are Able To Be Free In Public Spaces, Use Transport Freely And Access Resources That Enable Them To Make Healthy Choices In Their Lives. |               |                                   |                                                 |
|------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-----------------------------------|-------------------------------------------------|
| Interventions                                                                                              | Indicators                                                                                                                                                                    | Baseline      | Targets                           | Minister's Responsibility                       |
| Put shelters and interim housing in place                                                                  | Number of survivors being able to access shelters/ province                                                                                                                   | New indicator | Annually April 2020 to April 2024 | Lead: DSD, DHSWS<br>Support: Council            |
|                                                                                                            | Interim housing arrangements in place, based on updated policy directives                                                                                                     | New indicator |                                   |                                                 |
| Establish Survivor-focused cooperatives /groups to build entrepreneurship, healing and economic resilience | Multi-sectoral interventions in place for shelter and interim housing for survivors                                                                                           |               | Annually April 2020 to April 2024 | Lead: DTI<br>Support :DSBD, DHSWS, GBVF Council |




KEY RESPONSIBILITY AREA 1: INSTITUTIONAL OVERSIGHT OF THE HOD AND DEPARTMENT

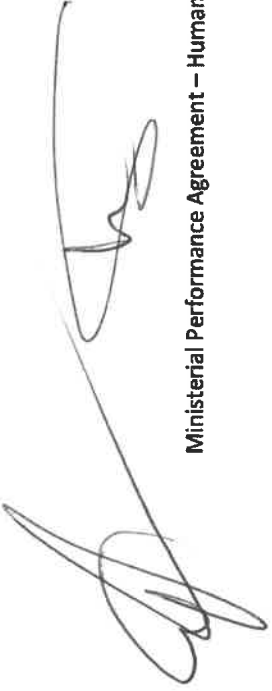
| Management Area                                           | Key activities                                                | Performance Indicators                                                             | Targets                                                                                                        |                                                                                                                |                                                                                                                |                                                                                                                |                                                                                                                |
|-----------------------------------------------------------|---------------------------------------------------------------|------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
|                                                           |                                                               |                                                                                    | 2019/20                                                                                                        | 2020/21                                                                                                        | 2021/22                                                                                                        | 2022/23                                                                                                        | 2023/24                                                                                                        |
| Executive Authority oversight over the Deputy Minister    |                                                               |                                                                                    |                                                                                                                |                                                                                                                |                                                                                                                |                                                                                                                |                                                                                                                |
| Executive Authority oversight over the Deputy Minister    | Delegation of powers and functions to the Deputy Minister     | Annual updated delegations                                                         | Updated delegations                                                                                            | Updated delegations                                                                                            | Updated delegations                                                                                            | Updated delegations                                                                                            | Updated delegations                                                                                            |
| Executive Authority oversight over the Accounting Officer |                                                               |                                                                                    |                                                                                                                |                                                                                                                |                                                                                                                |                                                                                                                |                                                                                                                |
| Executive Authority oversight over the Accounting Officer | Management of the performance of the Director General         | Implementation of Head of Department Performance Management and Development System | Conclusion of the Performance Agreement, Implementations of the midterm review and Annual Assessment of the DG | Conclusion of the Performance Agreement, Implementations of the midterm review and Annual Assessment of the DG | Conclusion of the Performance Agreement, Implementations of the midterm review and Annual Assessment of the DG | Conclusion of the Performance Agreement, Implementations of the midterm review and Annual Assessment of the DG | Conclusion of the Performance Agreement, Implementations of the midterm review and Annual Assessment of the DG |
|                                                           | Delegation of Public Service Act powers of the Minister to DG | Annual updated delegations                                                         | Updated delegation register                                                                                    | Updated delegation register                                                                                    | Updated delegation register                                                                                    | Updated delegation register                                                                                    | Updated delegation register                                                                                    |



| Management Area                                                                                                                                                                                                   | Key activities                                                                                                         | Performance Indicators                                                        | Targets                                                                            |                                                                                    |                                                                                    |                                                                                    |         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------|
|                                                                                                                                                                                                                   |                                                                                                                        |                                                                               | 2019/20                                                                            | 2020/21                                                                            | 2021/22                                                                            | 2022/23                                                                            | 2023/24 |
|                                                                                                                                                                                                                   | Monitor compliance to 30-day payments requirement                                                                      | Monitoring report with corrective measures where applicable                   | Annual 30-day payment report with corrective measures implemented where applicable | Annual 30-day payment report with corrective measures implemented where applicable | Annual 30-day payment report with corrective measures implemented where applicable | Annual 30-day payment report with corrective measures implemented where applicable |         |
| The oversight and achievement of departmental strategic goals and annual performance plans and budget                                                                                                             |                                                                                                                        |                                                                               |                                                                                    |                                                                                    |                                                                                    |                                                                                    |         |
| Political oversight on strategic planning and reporting                                                                                                                                                           | Oversee the development of departmental Strategic and Annual Performance Plans and monitor the implementation thereof. | Approval of Strategic Plan, Annual Performance Plans                          | Approved Strategic Plan and Annual Performance Plan                                | Approved Annual Performance Plan                                                   | Approved Annual Performance Plan                                                   | Approved Annual Performance Plan                                                   |         |
|                                                                                                                                                                                                                   |                                                                                                                        | Consideration and approval of Quarterly Performance Reports and Annual report | 4 Quarterly and Annual report reports approved                                     | 4 Quarterly and Annual report reports approved                                     | 4 Quarterly and Annual report reports approved                                     | 4 Quarterly and Annual report reports approved                                     |         |
| The oversight and achievement of engendered departmental strategic goals and annual performance plans and budget as per the Gender responsive planning, budgeting, monitoring, evaluation and auditing framework. |                                                                                                                        |                                                                               |                                                                                    |                                                                                    |                                                                                    |                                                                                    |         |
| Political oversight on engendered                                                                                                                                                                                 | Oversee the development of engendered departmental Strategic and                                                       | Approval of engendered Strategic Plan, Annual Performance Plan                | Approved engendered Strategic Plan and Annual Performance Plan                     | Approved Annual engendered Performance Plan                                        | Approved Annual engendered Performance Plan                                        | Approved Annual engendered Performance Plan                                        |         |

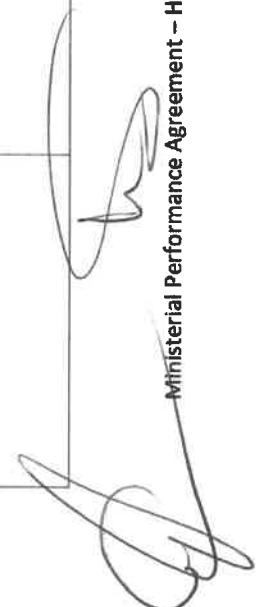
| Management Area                                                                                                | Key activities                                                             | Performance Indicators                                                                   | Targets                                                      |                                                              |                                                              |                                                              |                                                              |
|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------|--------------------------------------------------------------|--------------------------------------------------------------|--------------------------------------------------------------|--------------------------------------------------------------|
|                                                                                                                |                                                                            |                                                                                          | 2019/20                                                      | 2020/21                                                      | 2021/22                                                      | 2022/23                                                      | 2023/24                                                      |
| strategic planning and reporting                                                                               | Annual Performance Plans and monitor implementation thereof                | Performance Plans                                                                        |                                                              |                                                              |                                                              |                                                              |                                                              |
|                                                                                                                |                                                                            | Consideration and approval of engendered Quarterly Performance Reports and Annual report | 4 Quarterly and Annual engendered report(s) approved         | 4 Quarterly and Annual engendered report(s) approved         | 4 Quarterly and Annual engendered report(s) approved         | 4 Quarterly and Annual engendered report(s) approved         | 4 Quarterly and Annual engendered report(s) approved         |
| National Department facilitates public involvement, participation and service delivery improvement initiatives |                                                                            |                                                                                          |                                                              |                                                              |                                                              |                                                              |                                                              |
| Support good governance through leading participatory governance and social compacts with stakeholders         | Ensure optimal functioning of sectoral participatory governance mechanisms | Development and implementation of Public/ Stakeholder Participatory Strategies and Plan  | 80% implementation of Public Participatory/ Stakeholder Plan | 80% implementation of Public Participatory/ Stakeholder Plan | 80% implementation of Public Participatory/ Stakeholder Plan | 80% implementation of Public Participatory/ Stakeholder Plan | 80% implementation of Public Participatory/ Stakeholder Plan |
|                                                                                                                |                                                                            |                                                                                          | 80% implementation of Public Participatory/ Stakeholder Plan | 80% implementation of Public Participatory/ Stakeholder Plan | 80% implementation of Public Participatory/ Stakeholder Plan | 80% implementation of Public Participatory/ Stakeholder Plan | 80% implementation of Public Participatory/ Stakeholder Plan |

| National Departments' and entities' involvement and contribution to the District Development Model |                                           |                                                                                                 |                                                                                           |                                                                                           |                                                                                           |                                                                                            |
|----------------------------------------------------------------------------------------------------|-------------------------------------------|-------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| Involvement and contribution to the District Development Model (DDM)                               | Participation in the DDM where applicable | Contribute to the development of the "One Plan" and monitor the implementation against the plan | 80% achievement of own commitments in the "One Plan" based on concurrent responsibilities | 80% achievement of own commitments in the "One Plan" based on concurrent responsibilities | 80% achievement of own commitments in the "One Plan" based on concurrent responsibilities | 80% achievement of own commitments in the "One Plan", based on concurrent responsibilities |

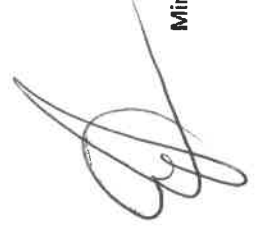


# KEY RESPONSIBILITY AREA 1: POLITICAL LEADERSHIP AND OVERSIGHT

| Management Area                                                                                                       | Key activities                                                                                                        | Performance Indicators                                                              | Targets                                                     |                                                             |                                                             |                                                             |
|-----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
|                                                                                                                       |                                                                                                                       |                                                                                     | 2019 /20                                                    | 2020/21                                                     | 2021 /22                                                    | 2022/23                                                     |
| Government structures                                                                                                 |                                                                                                                       |                                                                                     |                                                             |                                                             |                                                             |                                                             |
| Effective Coordination and chairing of the Ministerial Cluster for Social Protection, Community and Human Development | Effective Coordination and chairing of the Ministerial Cluster for Social Protection, Community and Human Development | Scheduled meeting actualised and set targets monitored                              | 100% Scheduled meeting actualised and set targets monitored | 100% Scheduled meeting actualised and set targets monitored | 100% Scheduled meeting actualised and set targets monitored | 100% Scheduled meeting actualised and set targets monitored |
| Active participation in Inter-Ministerial Committees, MINMEC's, Cabinet Clusters and other Executive Structures       | Attendance of Executive structure meeting and performing the tasks related to the structures                          | Participation in Executive Structures                                               | Attend and implement 80% of tasks associated to member      | Attend and implement 80% of tasks associated to member      | Attend and implement 80% of tasks associated to member      | Attend and implement 80% of tasks associated to member      |
| Parliamentary Accountability                                                                                          |                                                                                                                       |                                                                                     |                                                             |                                                             |                                                             |                                                             |
| Accountability to the Parliament                                                                                      | Responding to Parliamentary Questions and ensuring accountability of own departments and entities to Parliament       | Timely response to Parliamentary Questions and tabling of Plans, Budget and Reports | 100% accountability to the Parliament                       | 100% accountability to the Parliament                       | 100% accountability to the Parliament                       | 100% accountability to the Parliament                       |



| Management Area                                                 | Key activities                                                    | Performance Indicators                                                                                                             | Targets                                                               |                                                                       |                                                                       |                                                                       |                                                                       |
|-----------------------------------------------------------------|-------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|-----------------------------------------------------------------------|-----------------------------------------------------------------------|-----------------------------------------------------------------------|-----------------------------------------------------------------------|
|                                                                 |                                                                   |                                                                                                                                    | 2019/20                                                               | 2020/21                                                               | 2021 /22                                                              | 2022/23                                                               | 2023/24                                                               |
|                                                                 |                                                                   |                                                                                                                                    |                                                                       |                                                                       |                                                                       |                                                                       |                                                                       |
| Oversight on State Owned Companies and Public Entities/Agencies |                                                                   |                                                                                                                                    |                                                                       |                                                                       |                                                                       |                                                                       |                                                                       |
| Oversight over Public Entities                                  | Perform oversight over the governance and performance of entities | Enter into shareholder compacts and oversee the development of Annual Plans and regular governance and performance of the Entities | Shareholder compact updated, plans approved and performance monitored | Shareholder compact updated, plans approved and performance monitored | Shareholder compact updated, plans approved and performance monitored | Shareholder compact updated, plans approved and performance monitored | Shareholder compact updated, plans approved and performance monitored |




## SIGNATURES

I, Lindiwe Nonceba Sisulu, hereby declare that the information provided in this performance agreement has been agreed upon by myself and the President of South Africa. This is a legal and binding performance agreement that will **be used for assessment purposes.**



L N Sisulu, MP

Minister of Human Settlements, Water and Sanitation

23 / 10 / 2020



His Excellency Mr MC Ramaphosa

President of the Republic of South Africa

30 / 10 / 2020



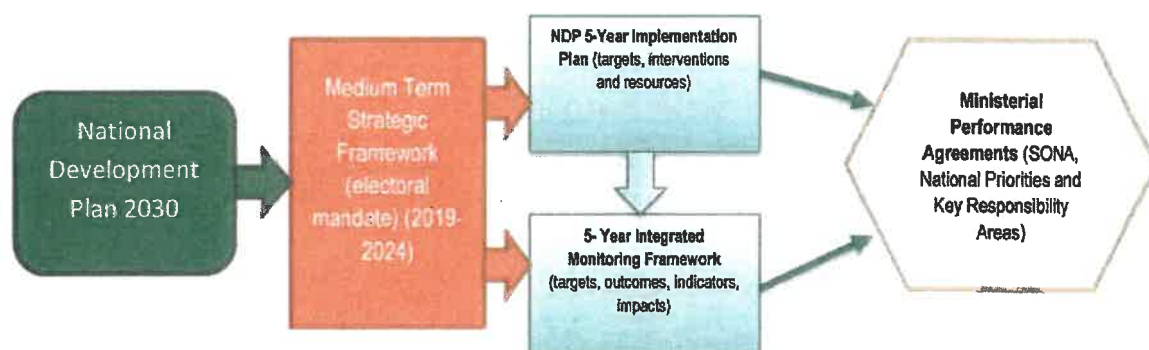
## ANNEXURE 1: EXPLANATORY GUIDELINE

### 1. CONSTITUTION AND LEGISLATION

This aspect highlights constitutional imperatives, obligations, powers and functions of the President relating to the implementation of Ministerial Performance Agreements. It also points out key legislation in this regard.

### 2. BACKGROUND AND CONTEXT

In October 2019, Cabinet considered and approved the 2019 – 2024 Medium-Term Strategic Framework (MTSF). The MTSF translates the electoral mandate and the National Development Plan into a 5-year programme of government and comprises the 5-Year Implementation Plan and the Integrated Monitoring Framework, containing clear targets, interventions, resource implications and impacts.



In his State of the Nation Address (SONA) on 20 June 2019, the President confirmed the 7 national priorities, based on the electoral mandate, as follows:

- Priority 1:** Economic transformation and job creation
- Priority 2:** Education, skills and health
- Priority 3:** Consolidating the social wage through reliable and quality basic services
- Priority 4:** Spatial integration, human settlements and local government
- Priority 5:** Social cohesion and safe communities
- Priority 6:** A capable, ethical and developmental state
- Priority 7:** A better Africa and World

In his reply during the SONA debate, the President further elaborated on why the above 7 priorities are important and demonstrated that government has a clear plan for the road ahead. The key task is speedy and effective implementation. The new Cabinet has a central role in ensuring that the commitments made in the SONA are implemented with the necessary urgency and vigour.

To this end the Ministerial Performance Agreements (MPAs) will be based on the commitments in the State of the Nation Address and selected priority actions from the 2019 - 24 MTSF. Each annual MPA contains a set of specific targets backed by measurable performance indicators to be achieved over the 5- year electoral period, the purpose of which is to put the country on a positive path towards our national development goals and objectives.

As you are aware, upon the announcement of the new Cabinet, the President made the following undertaking to the people of South Africa:

*The people who I am appointing today must realise that the expectations of the South African people have never been greater and that they will shoulder a great responsibility. Their performance – individually and collectively – will be closely monitored against specific outcomes. Where implementation is unsatisfactory, action will be taken*

It is the aim of this Performance Agreement to give effect to this undertaking.

## 2. KEY RESPONSIBILITY AREA 1: POLITICAL LEADERSHIP CONTRIBUTING TO THE COUNTRY'S TRIPLE CHALLENGES, NDP PRIORITIES AND MEDIUM TERM STRATEGIC FRAMEWORK (MTSF) 2019 – 2024

This aspect draws directly from the content of the MTSF and SONA and highlights specific responsibilities of the Minister in relation to a particular priority, indicator and target. This will help focus the work of the Minister concerned to the strategic agenda of government. As Minister in the Cabinet you will contribute **individually and collectively** to addressing the triple challenges of poverty, inequality and unemployment and the MTSF 2019 - 2024.

- **Priority:** indicates which of the 7 priorities are directly applicable to the Minister concerned. The Minister is still expected to contribute to the rest of the MTSF as part of the National Executive collective.
- **Target:** provides context to the medium to long-term impact we are seeking to achieve e.g. economic growth.

- **Outcome:** highlights the broad result area we want to make a difference within a year up to 5 years.
- **Indicators, baselines and targets:** are measures that are directly taken from the MTSF.
- **Minister's responsibility:** this column emphasizes the specific contribution that the Minister must make towards delivery of the intervention in the short to medium term. Where a Minister is mentioned as a lead, he or she must take responsibility to convene other relevant stakeholders towards the implementation of a particular intervention. Where a Minister is mentioned as contributing department, it indicates a need for the Minister to take initiatives towards working with Cabinet colleagues and stakeholders to deliver on the specific intervention. The Cluster system will help with further clarification of these roles and responsibilities.

### 3. KEY RESPONSIBILITY AREA 2:

PRIORITY 5: SOCIAL COHESION AND SAFER COMMUNITIES

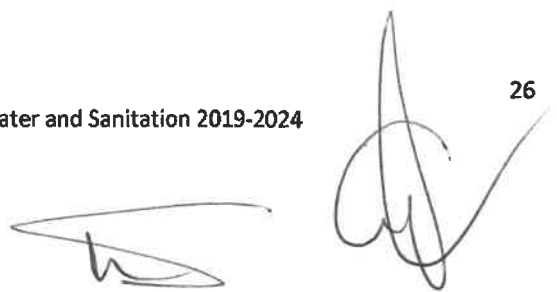
PRIORITY 6: CAPABLE, ETHICAL AND DEVELOPMENTAL STATE

This MTSF priority has a few transversal interventions that apply to all Ministers, hence it must be included in all Ministerial Performance Agreements. Its content also ties in closely with the next key responsibility areas.

### 4. KEY RESPONSIBILITY AREA 3: INSTITUTIONAL OVERSIGHT OF THE HOD AND DEPARTMENT

Shows how you will **provide strategic leadership, direction and oversight** to own departments through the DG in the following areas:

- Show how you will manage the performance of Heads of Department and Department
- Describe how in executing your role and responsibility you will provide oversight in performing the functions below.



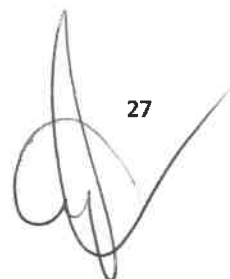
## 5. KEY RESPONSIBILITY AREA 4: POLITICAL LEADERSHIP AND OVERSIGHT

- Describe how in executing your role and responsibility you will provide oversight in performing the functions below.
- Show how you will actively participate and contribute to the different governance structures, for example, the Cluster/Committee/s system; to Inter-Ministerial Committees and MinMecs.
- Show how you will provide leadership and oversight to State Owned Entities/Agencies that you are responsible for
- The oversight and achievement of departmental strategic goals and annual performance plans and budget
- National Department facilitates public involvement, participation and Service Delivery Improvement Initiatives
- National Department involvement, participation in the District Planning Model

## 6. IMPLEMENTATION

To improve the likelihood of achieving the targets above, you are advised to ensure that senior managers in your department translate the priority actions and targets in this agreement into a delivery plan with the following elements:

- Formulating the aspiration: A clear statement of goals, outcomes and targets to be achieved for each priority arising out of a rigorous problem analysis, needs assessment and diagnosis;
- A coherent theory of change – articulating the best way to achieve the aspiration based on relevant theoretical literature and research on local and international cases as well an assessment of current policies and whether they are enablers or constraints. If the latter, then they should be revised and amended accordingly. To note is that in many instances policy development is not a problem, implementation is. However, in some cases revisions to policies may be required and in rare situations new policies may be required to enable the achievement of the priority;
- Setting specific milestones to be reached with leading indicators.
- Interventions (addressing inhibitors/constraints and identifying drivers of performance). Agreeing on who is involved and how those involved will go about contributing to the priority and
- A delivery trajectory mapping out the points from current performance (base line) and showing how implementation of initiatives will shift performance towards the set outcome and target. Points along the delivery trajectory will be used to conduct rapid impact assessments to establish whether real improvement is happening on the ground.



The delivery plan therefore essentially specifies what will be achieved (impact, outcome, target), where it will be achieved, who is involved and how those involved will go about achieving the priority.

Where cooperation from and or coordination with other parties (provincial MECs, National Ministers, Executive Mayors) is required to achieve the priority actions and targets, it is your responsibility to seek out this cooperation and bind the other party/parties to the commitments necessary to achieve the targets. In the event that cooperation was not forthcoming, details to this effect as well as how the non-cooperation and coordination failure affected the achievement of the target should be reported on at the bi-annual meeting with President.

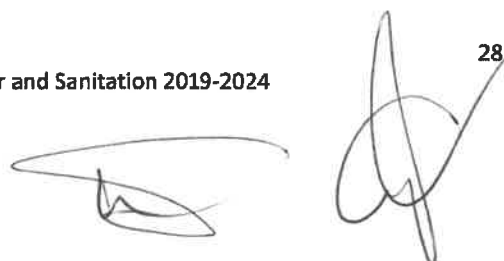
Senior officials in your department/s are required to reflect the priority actions and targets in the Strategic Plans and Annual Performance Plans of the Department to ensure they are planned for and properly resourced. Moreover, I also expect that you will enter into a performance agreement with your Director-General that will reflect the priority actions and targets contained in this agreement, in addition to the other key performance areas of the Department.

I expect that you will formally delegate specific areas of responsibility to your Deputy Minister(s) to provide some support to you regarding the priority actions and targets in this agreement, in addition to the other key performance areas of the Department.

## 7. PERFORMANCE MONITORING AND REVIEW

The process of performance monitoring, evaluation and reporting against the targets will be as follows:

- i. The DPME will prepare a report card on progress with the targets in the respective agreements for the benefit of the President
- ii. In preparation of the scorecard, DPME will obtain initial progress reports with supporting evidence from your department.
- iii. The progress report should provide a succinct summary of progress, current and emerging issues, key actions required or key actions taken, early warning of risks as well as decisions or recommendations to be taken forward and any other comment on progress.
- iv. The report and data will be analysed and validated and a draft scorecard will be produced by DPME. This will be discussed with your department to resolve queries before finalisation. Validation will also include random onsite visits by DPME to verify if delivery took place and within the specifications as set out in the agreement.



The DPME will prepare the scorecard which includes key issues affecting delivery, early warning risks and emerging policy issues for the President a copy of which will be sent to you prior.

In the instance where performance is sub-optimal, a meeting between the President and Minister will be convened. The outcome of the dialogue will be an agreement between the President and Minister on areas of improvement (the remedial actions). These will be incorporated in the performance score-card of the next performance review. It is only in the case of persistent under-performance that the President may take any action he deems necessary.

Over and above this Cabinet will closely monitor the overall implementation of the 2019 - 24 MTSF. In this regard you are expected to table bi-annual progress reports to Cabinet on progress with regards to your commitments in the MTSF. It will not be sufficient to state in these reports that a particular action has been implemented. What must also be reported on is what the implementation of the action led to in terms of a result or the likely value it would create for society.

Your officials will need to collect administrative data that will allow oversight on progress and make these available to DPME when requested. DPME will triangulate this data with budget expenditure data and output level indicators, where available, and provide its own progress reports to Cabinet. The bi-annual progress reports will also form the basis of the meetings between the President and Ministers to identify and tackle obstacles to implementation.

## **8. POLITICAL OVERSIGHT OF THE DEPARTMENT**

Beyond the priority actions and targets that you will be responsible for (which is the subject of this agreement), your Ministerial responsibilities also extend to:

1. Ensuring an optimal political – administrative interface;
2. Political leadership and oversight: providing strategic leadership to the department for the implementation of the relevant aspects of the electoral mandate/ oversee implementation of MTSF priorities relevant to the sector;
3. Support international and regional integration programmes and commitments (where applicable); and
4. Support good governance in the department by providing institutional oversight of the HOD and Department



## 9. SPIRIT AND INTENT

There is no question that given the prevailing social, political and economic dynamics and environment, our actions require greater urgency and focus. While (and as I have stated before) there are no short-cuts and quick fixes, it is within our grasp to do the important things, to do them well and to do them without delay.

We have a duty to follow-through on our policy promises to the nation and make greater advances in terms of closing the gap between our development vision and the realities on the ground. The spirit and intent of the MPAs is to keep us focused on achieving our important targets.

## 10. PROFESSIONAL DEVELOPMENT

While the MPAs seek to promote results-oriented performance and accountability, the aim of the performance agreements is also to facilitate the professional development of all Ministers as leaders in government tasked with driving the development agenda of the country. In this regard you are encouraged to pursue programmes and initiatives that will provide you with the necessary competencies and tools to carry out your tasks and responsibilities. The Presidency and DPME will endeavour to provide Ministers with support and technical advice should the need exist.



## ENTITIES THAT REPORT TO THE MINISTER OF HUMAN SETTLEMENTS, WATER AND SANITATION

### Human Settlements

| Name of entity                                                   | Legislative mandate                                                                                                                                                                                                                                                                                | Financial relationship                                                                                                                                                                                                            | Nature of operations            |
|------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| <b>Estate Agency Affairs Board (EAAB)</b>                        | Regulate, maintain and promote the standard of conduct of estate agents; issue fidelity fund certificates to qualifying applicants; prescribe the standard of education and training of estate agents; investigate complaints lodged against estate agents; manage the Estate Agents Fidelity Fund | The EAAB is empowered in terms of the enabling legislation to raise fees and levies from estate agents.                                                                                                                           | Regulator                       |
| <b>Community Schemes Ombud Services (CSOS)</b>                   | To provide a dispute resolution service for community schemes, monitor and control the quality of all sectional title schemes governance documentation and to take custody of, preserve and provide public access to scheme governance documentation                                               | The Department provides operational grant funding. The CSOS is empowered through enabling legislation to generate funding from: levies and fees for services rendered, based on cost recovery; interest derived from investments. | Regulator                       |
| <b>Housing Development Agency (HDA)</b>                          | Acquire, hold, develop and release land and landed properties for human settlements development                                                                                                                                                                                                    | The Department provides operational funding to the HDA to defray overhead and operational costs. The HDA also charges fees for development services rendered to public sector clients on a cost recovery basis.                   | Development implementing agency |
| <b>National Housing Finance Corporation (NHFC)</b>               | Mobilise funding into the human settlements space in partnership with a broad range of institutions. It also provides wholesale finance and acts as a fund and risk manager                                                                                                                        | The Department provides capital funding to the entity from time to time to expand its lending activities. The institution funds its operations from interest and fees derived from the lending activities.                        | Development finance institution |
| <b>National Home Builders Registration Council (NHBRC)</b>       | Provide housing consumers with warranty protection against defects in new homes, and provide protection against any failure by builders to comply with their obligations in terms of the Housing Consumer Protection Measures Act, 1998 (Act 95 of 1998)                                           | The NHBRC is empowered to raise registration and enrolment fees in terms of the enabling legislation.                                                                                                                             | Regulator                       |
| <b>National Urban Reconstruction and Housing Agency (NURCHA)</b> | The mandate of NURCHA is to ensure the availability of bridging finance to small, medium and established contractors that build low-income and moderate-income housing and related community facilities and infrastructure                                                                         | The Department provides capital funding to the institution from time to time, to allow it to expand its lending activities. The institution funds its operations from interest and fees derived from the lending activities.      | Development finance institution |



|                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                     |                                 |
|---------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| <b>Rural Housing Loan Fund (RHLF)</b>             | The RHLF is a development finance institution, which was established in August 1996 as an association not for gain. The organisation is mandated to empower low-income households in rural areas to access housing credit. It operates as a wholesale lender and thus attains its mandate by providing loans (through retail intermediaries) to its target market. The loans are used for incremental housing purposes | The Department provides capital funding to the institution from time to time, to allow it to expand its lending activities. The institution funds its operations from interest derived from the lending activities. | Development finance institution |
| <b>Social Housing Regulatory Authority (SHRA)</b> | Regulate and support the social housing sector, in order to accelerate delivery of sustainable and financially viable social housing projects. SHRA is responsible for the disbursement of institutional investments and capital grants to social housing institutions                                                                                                                                                 | The Department provides the SHRA with operational grant funding, the Institutional Investment Grant and the Restructuring Capital Grant.                                                                            | Regulator                       |

### Water and Sanitation

| <b>Name of entity</b>                        | <b>Legislative mandate</b>                                                                                                                                                                                                                                          | <b>Financial relationship</b>                            | <b>Nature of operations</b>                                                                                                                                                 |
|----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Trans Caledon Tunnel Authority (TCTA)</b> | The TCTA was originally established as a Special Purpose Vehicle to fulfil South Africa's Treaty obligations in respect of the Lesotho Highlands Water Project. It has undertaken further work, which varies considerably in nature, on directive from the Minister | TCTA is listed as schedule 2 in terms of the PFMA        | To implement and fund government water schemes off budget entitled by the National Water Act to raise loans to finance the development of new water resource infrastructure |
| <b>Water Research commission (WRC)</b>       | To facilitate research in the water sector in terms of the Water Research Act of 1971                                                                                                                                                                               | WRC is listed as schedule 3A in term of the PFMA         | To facilitate water research and development on behalf of the nation                                                                                                        |
| <b>Catchment Management Agencies</b>         |                                                                                                                                                                                                                                                                     |                                                          |                                                                                                                                                                             |
| <b>Inkomati-Usuthu (IUCMA)</b>               | Catchment Management Agencies (CMAs) are established in terms of Chapter 7 of the National Water Act                                                                                                                                                                | The CMAs are listed as schedule 3A entities in the PFMA. | Management water resources at catchment level                                                                                                                               |
| <b>Breede-Gouritz (BGCMA)</b>                |                                                                                                                                                                                                                                                                     |                                                          |                                                                                                                                                                             |

|                               |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |
|-------------------------------|--------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                               |                                                                                                        |                                                             | in collaboration with local stakeholders (with a specific focus on involving local communities in the decision making) regarding the basic human needs, promoting equitable access to water and facilitating social and economic development. |
| <b>Water Boards</b>           |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |
| <b>Amatola Water</b>          | Water boards are established in terms of the Water Services Act of 1997 to provide bulk water services | Water boards are listed as schedule 3B in terms of the PFMA | All water boards provide bulk water services to the municipalities, industries and the mines                                                                                                                                                  |
| <b>Bloem Water</b>            |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |
| <b>Lepelle Northern Water</b> |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |
| <b>Magalies Water</b>         |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |
| <b>Mhlathuze Water</b>        |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |
| <b>Overberg Water</b>         |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |
| <b>Rand Water</b>             |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |
| <b>Sedibeng Water</b>         |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |
| <b>Umgeni Water</b>           |                                                                                                        |                                                             |                                                                                                                                                                                                                                               |

