

## The Integrated Public Service Month Programme

1. The Public Service Month (PSM) is a National service delivery improvement programme that is celebrated for a month long since 2012, entrenched in the South African calendar in the main to recommit and rededicate the public servants to the principles of Batho Pele and good ethics of professionalism.
2. The overall objectives giving the public service administration focus (i.e. -constitutional values & principles):
  - a. Instill and rebuild good ethics and professionalism in how public servants do their work;
  - b. Recommit and rededicate the public servants to the principles of Batho Pele;
  - c. Improve the morale and inculcate a sense of pride of being a public servant; and
  - d. Improve service delivery by exposing senior and middle managers to the coalface service delivery to identify challenges and develop plans for corrective action and interfacing with the citizens
3. The Integrated Public Service Month (IPSM) Programme is envisaged to take place nationwide across the Public Service from 01 September 2020 to 02 October 2020
4. The 2020 PSM to focus on “**Growing South Africa together for an ethical public service**” as the theme for the celebrations
5. The theme is expanded upon by the respective Departments aligning to sector focus
6. The integrated approach takes into account that 6 departments are having National Sectoral activities- the 2020 synergy – integrated calendar of events, one government messaging approach.
7. Basket of activities categorised into three: 1. National broadcasting, 2. Streaming, 3. Internal focus

### 2020 PUBLIC SERVICE MONTH CONSOLIDATED CALENDAR

Time	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
0900-10h30		<b>31 Aug</b> The Launch of Tourism Month (confirm time)	<b>1 Sept</b> Launch of IPSM: growing South Africa together for an ethical public service	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
1000-1200						Webinar – adaptation to covid-19 disruptions	
1000-1200	<b>6</b> SAPS Commemoration	<b>7</b> Webinar CPSI wall of solutions	<b>8</b> International Literacy Day- Book Launch	<b>9</b> Webinar: Public Service Charter	<b>10</b> <b>Launch of Heritage month</b>	<b>11</b> Webinar: Operations Management framework	<b>12</b>

Time	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1200-1400					Webinar: Organisational Functionality Assessment framework :		
7hrs 08h00- 1500	<b>13</b>	<b>14</b> TSCW launch	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>
		<b>Thusong service centre week/ Realeboga campaign</b> <b>KHAEDU deployments / DDM deployments</b>					
1000-1200	<b>20</b>	<b>21</b> Webinar: Productivity Management	<b>22</b> Webinar: Business Process Modernisation	<b>23</b> Pre-National Heritage Day Dialogue	<b>24</b> Heritage Day: celebrating South African human living treasures	<b>25</b> SAPS National Prayer Day	<b>26</b> World Environment al health day
1200-1500						Webinar Seminar Professionalisati on of the Public Service	

Time	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1000-1200	<b>27</b> World Tourism Day in Maropeng	<b>28</b> Webinar seminar: Mechanisms to strengthen governance and public participation (APRM & Community based monitoring)	<b>29</b> Webinar: Review of service delivery mechanisms	<b>30</b> Batho Pele Excellence Awards	<b>1 Oct</b> Webinar: The National Strategic Plan on GBVF- Pillar 1	<b>2</b> PSC Webinar: 4 <sup>th</sup> edition report - State of Public Service Lessons learnt – covid-19 disruptions  Closing the PSM month	<b>3</b>